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G450-GB

## User guide

**TOSHIBA**  
Leading Innovation >>>



# G450

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# Preface

To use your Toshiba phone, you must have service from a wireless service provider. Many of the features in your Toshiba phone depend on features in the wireless network to function. These network services may not be available on all networks, or you may have to make specific arrangements with your service provider before you can utilise network services. Your service provider may need to give you additional instructions for their use and explain what charges will apply. Some networks may have limitations that affect how you can use network services. For instance, some networks may not support all language-dependent characters and services.

The availability of particular products may vary by region. Due to the continual development of our products, Toshiba reserves the right to modify this document at any time without prior notice.

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## EU Warranty

Your Toshiba phone, battery and AC charger contain no user serviceable parts. For further information on service, please contact your retailer or service provider.

# Licenses

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5,267,262 5,600,754 5,416,797 5,778,338  
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# Declaration of conformity

We, **Toshiba Information Systems UK (Ltd), Mobile Communications Division**, of

**Toshiba Court, Weybridge Business Park, Addlestone Road, Weybridge, KT15 2UL** declare under our sole responsibility that this product (G450, Type (Model) Name SG4-E01) is in conformity with the following standards and/or other normative documents:

**EN 301 511, EN 301 908-1, EN 301 908-2, EN 50360, EN 50361, EN 301 489-1, EN 301 489-7, EN 301-489-24 and EN 60950**

We hereby declare that all essential radio test suites, EMC & safety requirements have been carried out and that the above named product is in conformity to all the essential requirements of Directive 1999/5/EC.

The conformity assessment procedure referred to in Article 10(5) and detailed in Annex IV of Directive 1999/5/EC has been followed with the involvement of the following Notified Body:

**Cetecom ICT Services, Untertürkheimer Straße 6-10, 66117 Saarbrücken, Germany**

**CE 0682** 

# Declaration of conformity

The technical documentation relevant to the above equipment will be held at:

**Toshiba Information Systems UK (Ltd), Mobile  
Communications Division  
Delta House, The Crescent, Southwood Business Park,  
Farnborough, Hampshire, GU14 0NL**

25 January 2008



Takashi Okamoto  
Deputy Managing Director of TIU  
General Manager Mobile Communications Division

# Health and safety

## General

- Always use your Toshiba phone in the intended manner. Incorrect usage may affect performance.
- Do not attempt to dismantle the phone or any of its accessories. Only qualified service personnel should repair the phone and its accessories.
- To avoid permanent damage to your Toshiba phone, use only Toshiba approved batteries and accessories.
- The bundled battery and AC charger are only for use with your Toshiba phone. Do not use this battery or AC charger with any other device as this may cause permanent damage to the device, battery or charger.
- The use of third party equipment (including batteries, cables and accessories) not manufactured or authorised by Toshiba, may invalidate the warranty of your phone and adversely affect the operation of the phone.
- Before connecting your Toshiba phone to another device, read the supporting documentation to confirm that the other device is compatible.
- When your Toshiba phone is used for extended periods of time, especially in high temperature conditions, the phone surface could become hot. Please use caution when touching the phone

# Health and safety

under such conditions.

- Hold the phone away from your ear when playing music and when the ring tone is playing.
- When using ear buds or other headphones, be careful not to listen at excessive volumes. Listening to very loud sound levels may lead to hearing loss. Also, listening through the ear buds or headphones for prolonged periods of time, even at normal sound levels, may lead to hearing loss. You should consult your doctor for more information on proper use of ear buds or headphones.
- It is recommended that pregnant and young women take precautions while in a call and keep the phone at a distance from their lower abdomen. For this situation, use of a hands free kit is recommended.
- Your phone contains metal that may cause skin irritation.

# Health and safety

## Operating environment

- Observe all local safety regulations regarding the use of mobile phones while driving.
- Pull off the road and park before making or answering a call.
- Do not stop on the hard shoulder of a motorway to answer or make a call, except in an emergency.
- If using an integrated handsfree device, make sure the phone is securely placed in its holder.
- Only qualified personnel should install the device in a vehicle. Faulty installation or service may be dangerous and may invalidate any warranty. For more information, consult your vehicle manufacturer or representative.
- Do not place objects, including either installed or portable wireless equipment, in the area over the airbag or in the airbag deployment area.
- Switch off your Toshiba phone when refuelling.
- Do not handle your Toshiba phone when operating machinery.
- Switch your Toshiba phone off if you are entering a hospital or health care facilities. Medical equipment may be affected by phone usage. Always follow building regulations governing phone usage.

## Health and safety

- Switch your Toshiba phone off when travelling on an aircraft. The phone signal may interfere with the systems in the aircraft. You are legally bound to comply with this recommendation.
- Switch your Toshiba phone off in any facility where posted notices prohibit phone usage.
- Switch your Toshiba phone off when blasting is in progress and observe all provided guidelines and regulations.
- Switch your Toshiba phone off in areas with potentially explosive atmospheres. For example, fuel storage areas and spray paint facilities.
- Keep your Toshiba phone away from fuel and chemicals.
- Switch your Toshiba phone off when outdoors during an electrical storm.

# Health and safety

## Electronic devices

- If you wear a pacemaker, or are in the company of someone who does, you should be aware that there is a small risk of mobile phone usage interfering with the operation of the pacemaker. You should contact your doctor, or the manufacturer of the pacemaker, for more information.
- Mobile phone usage may interfere with some hearing aids. If this happens you should contact your service provider or doctor.
- Mobile phone usage may interfere with the functionality of inadequately shielded medical devices. Consult a physician or the manufacturer of the device to ensure safe procedures are used.
- Mobile phone usage may interfere with the functionality of any inadequately shielded electronic system in a motor vehicle. Examples include airbags and fuel injection. You should contact the manufacturer of the vehicle to ensure that the electronic system is properly shielded.
- Do not place your Toshiba phone alongside computer disks, credit cards, travel cards and other magnetic media. Information contained on disks or cards may be affected by the phone.

# Health and safety

## Battery safety

Your Toshiba phone is powered by a rechargeable battery. The full performance of a new battery is achieved only after two or three complete charge and discharge cycles. The battery can be charged and discharged hundreds of times but it will eventually wear out. When the talk and standby times are noticeably shorter than normal, it is recommended that you buy a new battery.

- A new battery, or one that has not been used for a long time, could have reduced capacity during initial use.
- The battery can only be charged in temperatures between +5 °C (+41 °F) and +35°C (+95 °F).
- Only use batteries approved by Toshiba, and only recharge the battery with the recommended charger supplied by Toshiba.
- Stop using the battery if you detect any abnormalities, such as odour, discolouration or heat during use, charging or storage.
- Do not use your Toshiba phone with a damaged battery.
- When the charger is not in use, disconnect it from the power source.
- Do not leave the battery connected to the charger and power source for longer than necessary as overcharging will shorten the lifespan of the battery.

# Health and safety

- Do not short-circuit the battery. Accidental short-circuiting can occur when a metallic object causes a direct connection between the + and - terminals of the battery.
- Do not leave the battery in areas of extreme cold or heat as this will affect the performance of the battery. Areas of extreme cold include a refrigerator, and areas of extreme heat include a car exposed to direct sunlight.
- In the unlikely event of a battery leak, take care to keep the battery discharge away from your eyes and skin. If the leakage does come into contact with eyes or skin, flush thoroughly with clean water and consult a doctor.
- Do not dispose of the battery in a fire.
- Do not dispose of the battery in an ordinary bin. The battery contains toxic chemicals and must be disposed of appropriately. Contact your local authorities for more information.

# Health and safety

## AC charger safety

- Do not use a damaged or worn AC charger. The use of a damaged or worn AC charger could result in electric shock, burns or fire. Contact an authorised Toshiba service provider immediately to obtain suitable replacements.
- Do not bend or twist the cable of the AC charger.
- Do not pull on the cable of the AC charger in order to remove the plug from a socket.
- Grasp the plug directly when unplugging the AC charger to avoid causing any damage to the cable.
- Do not place heavy objects on the AC charger.

# Health and safety

## Emergency calls

When making emergency calls from your Toshiba phone, ensure that the phone is switched on and in service.

Calls cannot be made to emergency services while data communication is being performed within a GSM area. If the **Network mode** is set to **WCDMA only** or **GSM only**, calls cannot be made to emergency services if the selected network is unavailable. Also, calls may not be able to be made to emergency services depending on the network services of some service providers.



**IMPORTANT:** You can still make calls to emergency services when the SIM card is not inserted, the SIM card is locked, the phone is locked, or **Call barring** is set.

There is no guarantee that a connection can be established in all countries and areas because operation of your phone differs depending on the wireless network, wireless signal and your setting status. Do not rely solely on your mobile phone when you need to make emergency calls.

# Health and safety

## FCC notice

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

# Health and safety

## Information to user

This equipment has been tested and found to comply with the limits of a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation; if this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient/relocate the receiving aerial.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from the outlet the receiver is currently connected.
4. Consult the dealer or an experienced radio/TV technician for help.

# Health and safety



**WARNING:** Changes or modifications not expressly approved by the manufacturer responsible for compliance could void the user's authority to operate the equipment.

## FCC RF exposure information

Your Toshiba phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The guidelines are based on standards that were developed by independent scientific organisations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless handsets employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The SAR value for this model handset when tested for use at the ear is 0.657W/kg and when worn on the body, as described in this user guide, is 1.06W/kg.

# Health and safety

## Body-worn operation

This phone was tested for typical body-worn operations with the back of the phone kept at a distance of 1.5cm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 1.5cm separation distance between your body and the back of the phone. The use of belt clips, holsters and similar accessories should not contain metallic components. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

The FCC has granted an Equipment Authorization for this model handset with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines. SAR information on this model handset is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on FCC ID SP2-SG4-E01.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) website at <http://www.phonefacts.net>.

# Health and safety

## European RF Exposure Information

Your Toshiba phone is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organisation ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2W/kg and the SAR value for this device when tested at the ear was 1.71W/kg\*. As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in this user guide\*\*. In this case, the tested SAR value is 1.28W/kg.

As SAR is measured utilising the device's highest transmitting power, the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum level required to reach the network.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They state that if you want to reduce your exposure then you can do so by limiting the length of calls or

# Health and safety

using a 'hands-free' device to keep the mobile phone away from the head and body. Additional Information can be found on the website of the World Health Organization (<http://www.who.int/emf>).

\* The tests are carried out in accordance with international guidelines for testing.

\*\* Please see the <FCC RF Exposure Information> section about body worn operations.

## Health and safety

The following Information is only for European Union Member States:



The use of the above symbol indicates that this product may not be treated as household waste. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

Please recycle the cardboard packaging supplied with this phone.

# Care and maintenance

## General care and maintenance

You can greatly enhance the life span of your Toshiba phone, and the parts and accessories, by following the suggestions below.



**TIP:** Maintaining your Toshiba phone, and the parts and accessories, in a good condition will help you fulfil the warranty obligations.

- Keep your Toshiba phone, and all the parts and accessories, out of the reach of small children and pets.
- Do not allow your Toshiba phone, battery or accessories to come into contact with liquids or moisture. Moisture of any kind can contain minerals that will corrode the electronic circuits. The manufacturer's warranty may become invalid if the phone or battery get wet due to misuse.
- Do not use or store your Toshiba phone in dusty or dirty locations as the moving parts of the phone can be damaged.
- Do not use or store your Toshiba phone in hot areas. High temperatures will shorten the life span of the phone, damage the battery, and warp/melt internal circuits.
- Do not keep your Toshiba phone in, or near, heat sources such as a radiator or microwave oven - this can cause the battery inside the phone to overheat and explode.

## Care and maintenance

- Do not store your Toshiba phone in cold areas. A big difference between room temperature and the temperature in the phone can cause condensation to form inside the phone, damaging the electronic circuits.
- Do not open your Toshiba phone unless absolutely necessary.
- Do not mishandle or abuse your Toshiba phone. Dropping the phone, or knocking or shaking it, can damage the internal circuits.
- When your Toshiba phone is set to vibrate, the vibration may cause the phone to move. Take care not to place the phone near a heat source or the edge of a high surface.
- Only use a soft, clean, dry, anti-static cloth to clean your Toshiba phone. Do not use chemicals, detergents, or abrasive substances.
- Do not remove the battery while the phone is switched on.
- Do not leave the battery empty or disconnected for a long time, as this may cause data to be reset.
- Do not apply paint or other such substances to your Toshiba phone.
- Do not use excessive volume levels when using headphones.
- Interference may affect the performance of your Toshiba phone. This is normal and the phone should operate as usual once you

# Care and maintenance

move away from the source of the interference.

- If your Toshiba phone, or any of the accessories, are not working as they should, please consult your dealer, who can provide you with the expert assistance you require.
- Do not attempt to disassemble your Toshiba phone. Only Toshiba authorised personnel should service the phone.

## Restarting your Toshiba phone

If you have any problems, such as the phone freezing, press and hold the **Power/Cancel key**.



**IMPORTANT:** If you restart your Toshiba phone, data that you have not saved will be lost.

If, after you have restarted your Toshiba phone, there is still a problem:

1. Remove the battery (refer to **Getting started** section for instructions).
2. Re-insert the battery and switch your Toshiba phone on (refer to **Getting started** section for instructions).

# Care and maintenance

## Resetting your Toshiba phone

If, after you have restarted your Toshiba phone, there is still a problem, you can reset your phone.

To reset your Toshiba phone, refer to **Reset settings** in **Settings**.

We recommend that you save any unsaved data before resetting your Toshiba phone.



**IMPORTANT:** If you reset your Toshiba phone, there is a possibility that any unsaved data will be lost.

## Reinitialising your Toshiba phone

To reinitialise your Toshiba phone, refer to **Clearing all settings** in **Settings**.

We recommend that you back up all of your data before reinitialising your Toshiba phone.



**IMPORTANT:** It is recommended that you frequently back up the data on your Toshiba phone.

# Getting started

## Unpacking

Please ensure that the contents of your sales pack include:

- Your Toshiba phone
- AC charger
- Battery pack
- USB cable
- Earphones
- User guide
- CD (PC Application)

# Getting started

## Phone layout and functions



### 1. LED

Flashing: Missed call or new SMS received.

Blue: Phone is being used as a modem.

Green: Phone is being used as a U-Disk.

### 2. Display

### 3. Number/letter keys

Idle mode, short press: Inputs corresponding number.

Idle mode, long press:

1 - dials voice mail.

2 to 9 - dials the corresponding speed dial number.

0 - inputs + character.

Menu mode: selects the corresponding menu option.

Editing mode:

1 - Displays symbols for selection.

2 to 0 - inputs corresponding numbers and letters.

### 4. \*-key

# Getting started

Idle mode, short press: Inputs \* character.

Idle mode, long press: Locks keypad.

Editing mode, short press: Changes the text input mode. See **Text input** section for details.

Editing mode, long press: changes the text input sub-mode. See **Text input** section for details.

## 5. #-key

Idle mode, short press: Inputs # character.

Idle mode, long press: Inputs dialling pause character (**P**). See **Inserting a pause in a dialling sequence in Call functions** section for details.

Editing mode, short press: Displays symbols for selection.

Editing mode, long press: Moves the cursor to the next line or new line.

## 6. Microphone

# Getting started



## 7. Up key

Idle mode, short press: Goes to list of all contacts.

Idle mode, long press: Toggle between Normal and Meeting phone modes.

Menu mode: Scrolls up.

Editing mode: Moves cursor left.

## 8. Down key

Idle mode, short press: Goes to SMS creation screen.

Idle mode, long press: Goes to music player screen.

Menu mode: Scrolls down.

Editing mode: Moves cursor right.

## 9. Power/Cancel key

Press and hold to power phone on/off.

Menu mode: Goes to previous screen.

Editing mode: Clears text.

## 10. Send/OK key

Idle mode, short press: Goes to main menu.

Idle mode, long press: Goes to list of dialled calls.

# Getting started

Menu mode: Selects menu item or confirms option.

Editing mode: Confirms text input or displayed available options.



11. Loudspeaker

12. Battery cover



13. Cable, phone charging and headset connector

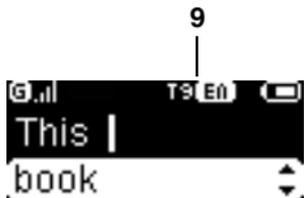
# Getting started

## Display indicators

### Idle screen



### Text editor screen



# Getting started

Slot	Type	Icon	Description
1	Signal strength		GSM (2G) signal strength
			GPRS signal strength
			WCDMA (3G) signal strength
			EDGE signal strength
			HSDPA signal strength

# Getting started

Slot	Type	Icon	Description
		    	No signal
			No SIM card installed
2	SMS status		New SMS received
			SMS full
3	Connector status		Headset connected
			USB cable connected
4	Roaming status		Roaming from home network
5	Phone mode		Normal mode
			Meeting mode
			Outdoor mode
			Driving mode
6	Battery status	   	Battery charge level
			Low battery
			Charging (very low battery)

# Getting started

Slot	Type	Icon	Description
7	Alarm status		Alarm set
8	Lock status		Keys locked
9	Text input mode (only when in editing mode) See <b>Text input</b> section for details)	T9 	T9 English, initial letter upper case, subsequent letters lower case
		T9 	T9 English, upper case
		T9 	T9 English, lower case
		T9 	T9 French, initial letter upper case, subsequent letters lower case
		T9 	T9 French, upper case
		T9 	T9 French, lower case
		T9 	T9 German, initial letter upper case, subsequent letters lower case
		T9 	T9 German, upper case
		T9 	T9 German, lower case
		T9 	T9 Italian, initial letter upper case, subsequent letters lower case
		T9 	T9 Italian, upper case

# Getting started

Slot	Type	Icon	Description
		T9 <b>IT</b>	T9 Italian, lower case
		T9 <b>ES</b>	T9 Spanish, initial letter upper case, subsequent letters lower case
		T9 <b>ES</b>	T9 Spanish, upper case
		T9 <b>ES</b>	T9 Spanish, lower case
		T9 <b>PL</b>	T9 Polish, initial letter upper case, subsequent letters lower case
		T9 <b>PL</b>	T9 Polish, upper case
		T9 <b>PL</b>	T9 Polish, lower case
		<b>ABC</b>	Multi-press, initial letter upper case, subsequent letters lower case
		<b>ABC</b>	Multi-press, upper case
		<b>abc</b>	Multi-press, lower case
		<b>123</b>	Numeric mode

# Getting started

## Installing the SIM card and battery



**WARNING:** There is a danger of explosion if the battery is incorrectly replaced. To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts, expose to temperature above 60°C (140°F), or dispose of battery in fire or water. Replace only with specified batteries according to the local regulations.



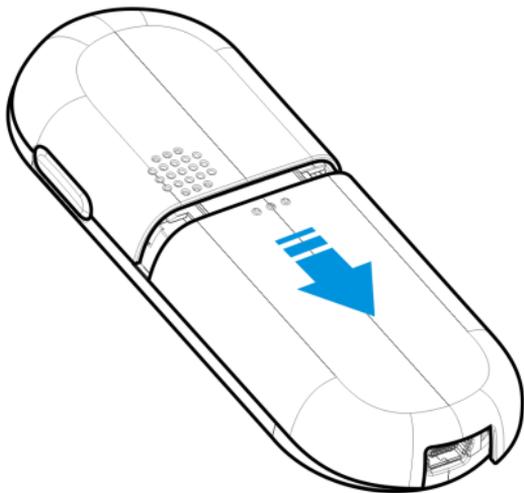
**IMPORTANT:** The SIM card is easily damaged by scratching and bending, so take care when handling it.



**IMPORTANT:** Keep SIM card away from static, dust and water.

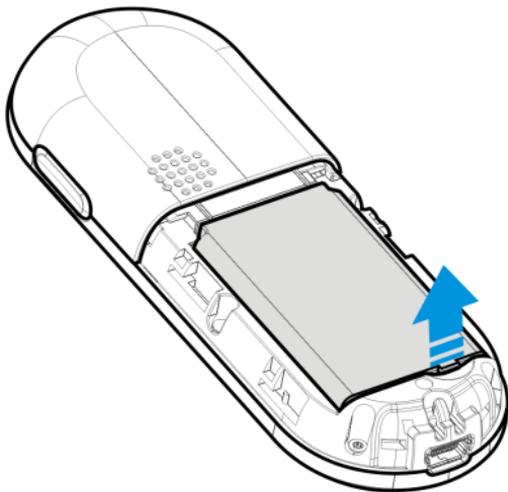
# Getting started

1. With the back of the phone facing up, press down on the back cover. Slide the cover as shown in the diagram below and remove it from the phone.



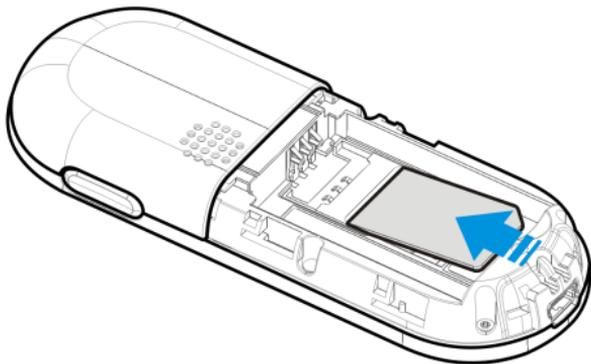
# Getting started

2. If the battery is installed, press at the base of the battery and lift it out of the battery compartment, as shown in the diagram below.



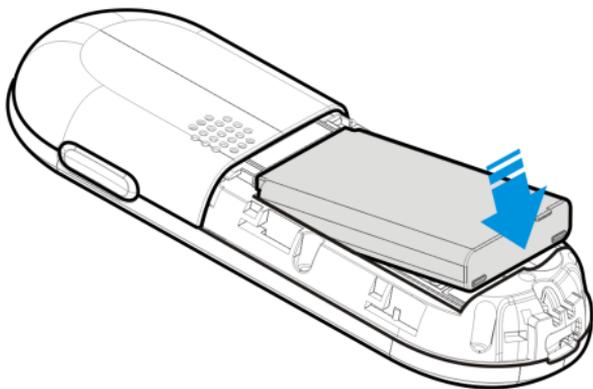
# Getting started

3. With the gold connectors facing downwards, align the bevelled corner of the SIM card with the bevelled corner in the SIM card holder. Push down lightly and slide the SIM card into place.



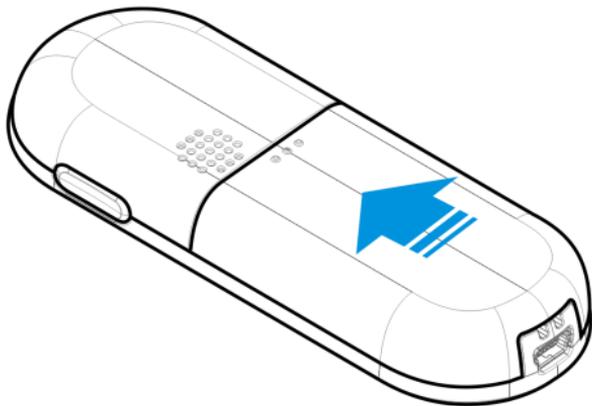
# Getting started

4. Insert the battery into the battery compartment with the gold connectors facing away from the cable and phone charging connector. The battery is shaped so that it can only be inserted this way. Gently push on the bottom of the battery (non-connector end) to insert it completely.



# Getting started

5. Gently slide the back cover upward into place.



# Getting started

## Charging the battery

You need to fully charge the battery before you can switch your Toshiba phone on for the first time.

The battery will only achieve optimum performance after two or three complete charges.

You can charge your battery in the following two ways:

- Either plug the AC charger into an AC outlet and connect it to the charger connector on your Toshiba phone. When the battery is fully charged, unplug the AC charger from the AC outlet and disconnect it from the phone charger connector by gripping it tightly and pulling gently,  
or
- connect your Toshiba phone to a PC with the USB cable.

## Low battery indicator

When the battery charge level is running low, a warning tone sounds, and the charging prompt and low battery icon will be displayed. If the battery charge level runs too low for normal operation, your Toshiba phone will automatically switch off.

# Getting started

## Battery information

Battery performance depends on many factors, such as your service provider's network configuration, signal strength, the temperature of the environment in which you operate your Toshiba phone, the features and/or settings you select and use, items attached to your phone's connecting ports, and your voice, data, and other program usage patterns.



**NOTE:** It is recommended that you save the data in your phone memory to a PC. The manufacturer is not responsible for data lost or altered due to battery discharge.



**TIP:** For information on optimising the power performance of your Toshiba phone, refer to **Backlight timer** in the **Settings** section.

## Managing a low battery

When the low battery warning is displayed, do the following:

1. Save your current data.
2. Charge the battery as soon as possible.
3. Turn your Toshiba phone off.

# Getting started

## Switching the power on and off

To switch your Toshiba phone on:

1. Press and hold down the **Power/Cancel key**.
2. If a PIN or security code is requested, enter the code.



**NOTE:** The PIN code activates the services in your Toshiba phone and should be provided in the documentation supplied by your service provider.

To switch your Toshiba phone off, press and hold down the **Power/Cancel key**.

# Call functions

## Making a call

You can make calls from the idle screen, **Phone book**, **Call history**, or via **Speed dial**.

Before making a call, ensure that your Toshiba phone is switched on, that there is a valid SIM card installed, and that the signal is sufficiently strong.

## Making a call from the idle screen

To make a call from the idle screen:

1. Enter the phone number using the keypad.
2. Press the **Send/OK key**, then select **1.Call**.

## Making an emergency call

You can make calls to emergency service numbers under almost any circumstances, even if you have locked your Toshiba phone or if you have not enabled your SIM.

To make an emergency call when the SIM PIN input prompt is displayed:

1. Enter the emergency phone number using the keypad.
2. Press the **Send/OK key**.

# Call functions

To make an emergency call when the security code input prompt is displayed:

1. Enter the emergency phone number using the keypad.
2. Press the **Send/OK key**.

To make an emergency call when the keys are locked:

1. Press the **Send/OK key**.
2. Enter the emergency phone number using the keypad.
3. Press the **Send/OK key**.

## Making a call from an open contact

To make a call from an open contact:

1. Select the contact.
2. Press the **Send/OK key**, then select **1.Call**.

# Call functions

## Making a call from Phone book

To make a call from the **Phone book**:

1. From the idle screen, press the **Send/OK key**, then select **1.Phone book**.
2. Select **1.All contacts**.
3. Scroll to the required contact, and press the **Send/OK key**.
4. Select **1.Call**.



**TIP:** If you have a long list of contacts, you can find the contact you want using the **Find** function. To do this:

1. Press the **Send/OK key**, then select **1.Phone book > 3.Find**.
2. Select **1.Find by name** or **2.Find by number** as required.
3. Enter the first few characters of the contact's name or number. The phone searches through the contact list and displays the contact.

To call the contact, press the **Send/OK key**, then select **1.Call**.

# Call functions

## Making a call from Call history

To make a call from the **Call history**:

1. From the idle screen, press the **Send/OK key**, then select **4.Call history**.
2. Select **1.Missed calls**, **2.Received calls** or **3.Dialled calls**.
3. Scroll to the relevant name or phone number.
4. Press the **Send/OK key**, then select **1.Call**.

## Making a call to a recently dialled phone number

To make a call to a recently dialled number:

1. From the idle screen, long press the **Send/OK key**.
2. Scroll to the relevant name or phone number.
3. Press the **Send/OK key**, then select **1.Call**.

## Dialling the last number called

To dial the last number called:

1. From the idle screen, long press the **Send/OK key**.
2. Press the **Send/OK key** twice.

# Call functions

## Speed dial

### Creating a speed dial

You can create a speed dial for a phone number that is stored in your **Phone book**.

To create a speed dial:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **5.Calls**.
3. Select **5.Speed dial**.
4. Select the speed dial number.
5. Either select **1.New number** to add a new number to the speed dial. Enter the number then press the **Send/OK key**  
or  
select **2.Phone book** to add a contact to the speed dial. Scroll to the required entry then press the **Send/OK key**.



**NOTE:** The digit **0** is reserved to bring up the **+** symbol in international dial strings when you press and hold **0**. The digit **1** is reserved for calling your voice mail as a speed dial option.

# Call functions

## Voice mail speed dial

The voice mail speed dial is normally preconfigured. If it is not preconfigured, you can save your voice mail number manually. To save your voice mail number to speed dial:

1. From the idle screen, press the **Send/OK key**, then select **2.Messages**.
2. Select **7.Voice mail**.
3. Press the **Send/OK key**.
4. Select **2.Edit**.
5. Enter your voice mail number, then press the **Send/OK key**.

Contact your service provider to find out your voice mail number.

## Using a speed dial

From the idle screen, press and hold the speed dial number that you want to call. Your Toshiba phone dials the phone number.

## Editing a speed dial

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **5.Calls**.
3. Select **5.Speed dial**.

# Call functions

4. Select the speed dial number to edit.
5. Either select **1.New number** to add a new number to the speed dial. Enter the number then press the **Send/OK key** or select **2.Phone book** to add a contact to the speed dial. Scroll to the required entry then press the **Send/OK key**.

## Inserting an international country code

To make an international call, you must include a country code at the beginning of the dialling sequence.

To enter the country code, press and hold the **0 key** until a **+** sign is displayed, and then enter the rest of the phone number.



**NOTE:** You can insert a **+** sign when saving a contact's phone number or dial it directly from the keypad.

# Call functions

## Inserting a pause in a dialling sequence

Your Toshiba phone allows direct dialling of an extension number or voice mail using a dialling sequence. To do this, you need to insert a pause symbol 'P' between the phone number and extension number. Your phone will suspend dialling of the extension number until a response is received from the other party.

To call an extension number directly:

1. From the idle screen, input the telephone exchange number.
2. Press and hold the **#-key** to input the **P** symbol.
3. Input the extension number.
4. Press the **Send/OK key**, then select **1.Call**. Your Toshiba phone will automatically dial the extension number when connected with the telephone exchange.

# Call functions

## Receiving a call

### Answering or rejecting a call

- To answer an incoming call, press the **Send/OK key**.
- To reject an incoming call, press the **Power/Cancel key**.



**NOTE:** If you choose to reject a call, the caller will be connected to your voice mail, provided that you are subscribed to this service.



**TIP:** When you have the earphones connected to your Toshiba phone, you can do the following:

- Answer an incoming call by pressing the earphone button.
- Reject an incoming call by long pressing the earphone button.

### Answering a call by pressing any key

The **Send/OK key** is the default key to answer an incoming call. To override this and use any button to answer instead, do the following:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.

# Call functions

2. Select **5.Calls**.
3. Select **4.Any key answer**.
4. Select **On**.

## In-call options

### Adjusting the volume

To adjust the volume while in a call, press the **Up key** to increase the volume and the **Down key** to decrease the volume.

### Placing a call on speakerphone

1. While in a call, press the **Send/OK key**, then select **1.Speakerphone On**. The speakerphone is activated.
2. To switch the speakerphone off, press the **Send/OK key**, then select **1.Speakerphone Off**.



**NOTE:** The speakerphone will not be automatically enabled in your next call, even if you left the function switched on in the previous call.

# Call functions

## Muting a call

1. While in a call, press the **Send/OK key**, then select **4.Mute**. The microphone is muted.
2. To unmute the microphone, press the **Send/OK key**, then select **4.Unmute**.



**NOTE:** The microphone will not be automatically muted in your next call, even if you left the microphone muted in the previous call.

# Call functions

## Call history

**Call history** displays calls you have missed, received and dialled recently.

### Viewing Call history

To view the **Call history**:

1. From the idle screen, press the **Send/OK key**, then select **4.Call history**.
2. Select **1.Missed calls**, **2.Received calls** or **3.Dialled calls**.



**TIP:** You can also access the list of dialled calls from the idle screen by long pressing the **Send/OK key**.

3. To view details for an entry, scroll to the required entry in the list, then press the **Send/OK key**.
4. Select **6.View detail**.

### Deleting an entry from Call history

To delete an entry from the **Call history**:

1. From the idle screen, press the **Send/OK key**, then select **4.Call history**.
2. Select **1.Missed calls**, **2.Received calls** or **3.Dialled calls** as required.

# Call functions

3. Scroll to the required entry in the list, then press the **Send/OK key**.
4. Select **4.Delete**.
5. Press the **Send/OK key** to confirm the deletion.

## Deleting all entries from Call history

To delete all entries from the **Call history**:

1. From the idle screen, press the **Send/OK key**, then select **4.Call history**.
2. Select **1.Missed calls**, **2.Received calls** or **3.Dialled calls** as required.
3. Select **5.Delete all**.
4. Press the **Send/OK key** to confirm the deletion.

## Creating a contact from Call history

For details of how to create a contact from the **Call history**, see **Creating a new contact** in the **Phone book** section.

# Call functions

## Viewing call duration

To view the call duration:

1. From the idle screen, press the **Send/OK key**, then select **4.Call history**.
2. Select **4.Call duration**.
3. Scroll to view the call duration for the last call, received calls and dialled calls.

## Clearing call duration

To clear the call duration:

1. From the idle screen, press the **Send/OK key**, then select **4.Call history**.
2. Select **4.Call duration**.
3. Scroll to **Clear all**, then press the **Send/OK key**.
4. Press the **Send/OK key** to confirm the deletion.

## Viewing packet data counter

To view the packet data counter:

1. From the idle screen, press the **Send/OK key**, then select **4.Call history**.
2. Select **5.Packet data counter**.

# Call functions

3. Scroll to view the packet data counters for sent and received data.

## Clearing packet data counter

To clear the packet data counter:

1. From the idle screen, press the **Send/OK key**, then select **4.Call history**.
2. Select **5.Packet data counter**.
3. Scroll to **Clear all**, then press the **Send/OK key**.
4. Press the **Send/OK key** to confirm the deletion.

# Phone book

The phone book contains contacts saved on your Toshiba phone and SIM card.

## Viewing contacts

To view contacts:

1. From the idle screen, press the **Send/OK key**, then select **1.Phone book**.
2. Select **1.All contacts**.



**TIP:** To automatically scroll to contacts beginning with a particular letter, type that letter using the corresponding numeric key. For example, to automatically scroll to contacts beginning with the letter **B**, press the **2 key** twice. To automatically scroll to contacts beginning with a symbol character, press the **0 key**.

To automatically scroll to contacts beginning with a number, press the **1 key**.



**TIP:** You can also access the list of all contacts from the idle screen by pressing the **Up key**.

# Phone book

## Creating a new contact

To create a new contact:

1. From the idle screen, press the **Send/OK key**, then select **1.Phone book**.
2. Select **2.New contact**.
3. Enter the name of the new contact, then press the **Send/OK key**.
4. Enter the phone number of the new contact, then press the **Send/OK key**.



**TIP:** If someone who isn't in your phone book calls you, you can create a contact for that person from the **Call history**.

To do this:

1. Scroll to the call in the **Call history**.
2. Press the **Send/OK key**.
3. Select **3.Save**.
4. Select **1.New contact**.
5. Enter the name of the new contact, then press the **Send/OK key**.

# Phone book



**TIP:** If someone who isn't in your phone book sends you a text message, you can create a contact for that person from the message. To do this:

1. From the open message, press the **Send/OK key**.
2. Select **4.Save number**.
3. Select **1.New contact**.
4. Enter the name of the new contact, then press the **Send/OK key**.

## Finding a contact

To find a contact:

1. From the idle screen, press the **Send/OK key**, then select **1.Phone book**.
2. Select **3.Find**.
3. Select **1.Find by name** or **2.Find by number** as required.
4. Enter letter(s) or number(s) that are part of the contact's name or number respectively.
5. Press the **Send/OK key**. Matching contacts will be listed.

# Phone book

## Editing a contact

To edit a contact:

1. From the idle screen, press the **Send/OK key**, then select **1.Phone book**.
2. Select **1.All contacts**.
3. Scroll to the required contact, then press the **Send/OK key**.
4. Select **4.Edit**.
5. Edit the name of the contact as required, then press the **Send/OK key**.
6. Enter the phone number of the contact as required, then press the **Send/OK key**.



**TIP:** You can also access the list of all contacts from the idle screen by pressing the **Up key**.

# Phone book

## Copying contacts

You can copy contact information from your Toshiba phone to your SIM card, or from your SIM card to your Toshiba phone.

To copy a contact:

1. From the idle screen, press the **Send/OK key**, then select **1.Phone book**.
2. Select **1.All contacts**.
3. Scroll to the required contact, then press the **Send/OK key**.
4. Select **5.Copy**.
5. Press the **Send/OK key** to confirm the copying.

To copy all contacts:

1. From the idle screen, press the **Send/OK key**, then select **1.Phone book**.
2. Select **5.Copy all**.
3. Select **1.From phone to SIM** to copy all contacts stored on the phone to the SIM card. Select **2.From SIM to phone** to copy all contacts stored on the SIM card to the phone.
4. Press the **Send/OK key** to confirm the copying.

# Phone book

## Deleting contacts

To delete a contact:

1. From the idle screen, press the **Send/OK key**, then select **1.Phone book**.
2. Select **1.All contacts**.
3. Scroll to the required contact, then press the **Send/OK key**.
4. Select **6.Delete**.
5. Press the **Send/OK key** to confirm the deletion.

To delete all contacts:

1. From the idle screen, press the **Send/OK key**, then select **1.Phone book**.
2. Select **6.Delete all**.
3. Select **1.Phone contacts** to delete all contacts stored on the phone. Select **2.SIM contacts** to delete all contacts stored on the SIM card.
4. Press the **Send/OK key** to confirm the deletion.

# Phone book

## Selecting storage type

You can set the storage to **Phone** or **SIM**.

If you select **Phone**, all new contacts will automatically be stored on the phone.

If you select **SIM**, all new contacts will automatically be stored on your SIM card.



**NOTE:** If you move your SIM card to another phone, your SIM contacts are moved as well.

To select the storage type:

1. From the idle screen, press the **Send/OK key**, then select **1.Phone book**.
2. Select **4.Storage type**.
3. Select **Phone** or **SIM**.

## Checking the memory status of the phone book

To check the memory status of the phone book:

1. From the idle screen, press the **Send/OK key**, then select **1.Phone book**.
2. Select **7.Memory status**. The number of free and used contact slots for the phone and the SIM card will be displayed.

# Messages

## Text (SMS) messages

### Viewing your Inbox

The Inbox displays your received messages.

To view your **Inbox**:

1. From the idle screen, press the **Send/OK key**, then select **2.Messages**.
2. Select **2.Inbox**.

### Sending a text (SMS) message

Text messaging, or the Short Message Service (SMS), allows you to exchange text messages with other phones. For details on text messages, contact your service provider.

To create and send a text message:

1. From the idle screen, press the **Send/OK key**, then select **2.Messages**.
2. Select **1.New SMS**.
3. Enter your message.
4. Press the **Send/OK key**.
5. Either select **1.Phone book** to select a recipient from the phone book  
or

# Messages

select **2.Enter number** to enter a new phone number for the recipient.

6. Press the **Send/OK key**. The text message is sent.



**TIP:** You can also access the text message creation screen from the idle screen by pressing the **Down key**.

## Saving a message as a draft

To save a message as a draft:

1. From the idle screen, press the **Send/OK key**, then select **2.Messages**.
2. Select **1.New SMS**.
3. Enter your message.
4. Press the **Send/OK key**.
5. Select **3.Save** to save the message to the **Drafts** folder.

## Replying to a message

To reply to a message:

1. From an open message, press the **Send/OK key**.
2. Select **1.Reply**.
3. Enter your message.
4. Press the **Send/OK key**.

# Messages

5. Select **1.Send**. The text message is sent.

## Forwarding a message

To forward a message:

1. From an open message, press the **Send/OK key**.
2. Select **3.Forward**.
3. If required, edit the message.
4. Press the **Send/OK key**.
5. Either select **1.Phone book** to select a recipient from the phone book  
or  
select **2.Enter number** to enter a new phone number for the recipient.
6. Press the **Send/OK key**. The text message is sent.

## Deleting a message

To delete a message:

1. From an open message, press the **Send/OK key**.
2. Select **2.Delete**.
3. Press the **Send/OK key** to confirm the deletion.

# Messages

## Deleting all messages in a folder

To delete all messages in a folder:

1. From the idle screen, press the **Send/OK key**, then select **2.Messages**.
2. Select **6.Delete all**.
3. Select the folder from which to delete all messages.
4. Press the **Send/OK key** to confirm the deletion.

# Messages

## Voice mail

The voice mail service enables you to forward incoming calls to the voice mail centre provided by your service provider. The calling party can leave a message in your voice mail mailbox, and you will receive a notification message.

## Calling your voice mail

To call your voice mail:

Either, from the idle screen, long press the **1 key**

or

1. From the idle screen, press the **Send/OK key**, then select **2.Messages**.
2. Select **7.Voice mail**.
3. Press the **Send/OK key**.
4. Select **1.Call**.

For information on setting up your voice mail, see **Voice mail speed dial** in **Call functions**.

# Messages

## Message settings

You can customise the settings of your message account.

To customise the message settings:

1. From the idle screen, press the **Send/OK key**, then select **2.Messages**.
2. Select **8.Settings**.
3. Select and customise the following options as required:
  - **1.Service centre** - The number of your text message service centre. This is provided by your service provider.
  - **2.Expiry period** - The message validity term. This is the length of time that the message will be saved at the text message service centre prior to deletion. The maximum time will be set by your service provider.
  - **3.Status report** - To activate or deactivate the report function. When activated, the network will notify you of the message sending status.
  - **4.Storage type** - To save text messages to the phone or the SIM card.

# Messages

## Memory status

To check the memory status of your phone and SIM card:

1. From the idle screen, press the **Send/OK key**, then select **2.Messages**.
2. Select **9.Memory status**. The free memory and total memory of the phone and SIM card will be displayed.

# Text input

## Input methods

Your Toshiba phone has three text input methods:

- T9
- Multi-press
- Numeric

T9 and multi-press modes are used for text, and numeric mode is used for number entry.

You can change input method by pressing the **\*-key**.

## Method indicators

When you move the cursor into a field that requires you to enter text or numbers, it will auto-select an appropriate input method. One of the following text input methods will be displayed at the top of the screen:

- **T9 EN** - T9 input mode, English, initial letter upper case, subsequent letters lower case.
- **T9 EH** - T9 input mode, English, upper case.
- **T9 En** - T9 input mode, English, lower case.
- **T9 FR** - T9 input mode, French, initial letter upper case, subsequent letters lower case.
- **T9 FR** - T9 input mode, French, upper case.

# Text input

- T9 **FR** - T9 input mode, French, lower case.
- T9 **DE** - T9 input mode, German, initial letter upper case, subsequent letters lower case.
- T9 **DE** - T9 input mode, German, upper case.
- T9 **de** - T9 input mode, German, lower case.
- T9 **It** - T9 input mode, Italian, initial letter upper case, subsequent letters lower case.
- T9 **IT** - T9 input mode, Italian, upper case.
- T9 **it** - T9 input mode, Italian, lower case.
- T9 **ES** - T9 input mode, Spanish, initial letter upper case, subsequent letters lower case.
- T9 **ES** - T9 input mode, Spanish, upper case.
- T9 **es** - T9 input mode, Spanish, lower case.
- T9 **Pl** - T9 input mode, Polish, initial letter upper case, subsequent letters lower case.
- T9 **PL** - T9 input mode, Polish, upper case.
- T9 **pl** - T9 input mode, Polish, lower case.
- T9 **RU** - T9 input mode, Russian, initial letter upper case, subsequent letters lower case.
- **Abc** - Multi-press mode, initial letter is upper case and subsequent letters are lower case.
- **ABC** - Multi-press text mode, upper case.

# Text input

-  - Multi-press text mode, lower case.
-  - Numeric mode.

## T9 mode

The allows you to enter words with only one keystroke per letter. Every key has more than one letter assigned to it. For example, pressing the **3 key** can enter the letters **D**, **E** or **F**. T9 mode compares your preceding keystrokes with an internal dictionary to formulate the most likely word. As a result, entering text in T9 mode requires far fewer keystrokes, and can be much quicker, than the conventional multi-press mode.

 **NOTE:** When using T9 mode, other words are displayed below the cursor. These are words that could be created using that sequence. Scroll through the list and select the appropriate word by pressing the **Send/OK key**.

 **NOTE:** T9 is available in the current phone language and English.

# Text input

## Multi-press mode

Your keypad has numbers **0** through **9**, plus the **\*** and **#** keys. Each number key also represents three or four letters. In multi-press mode, enter a letter by repeatedly pressing the key that represents the letter you want until that letter is displayed.



**EXAMPLE:** To enter the letter **c**, press the **2** key three times quickly.

To select another character from the same key that you have just been using, you need to pause before starting to type again.



**TIP:** When using multi-press mode, the first letter of a sentence is automatically capitalised.

## More tips on text entry

- To switch between initial upper case, all upper case and all lower case sub-modes, press and hold the **\*-key**.
- To delete a single character, press the **Power/Cancel key** briefly. To delete all the characters in the message area, press and hold the **Power/Cancel key**.
- To enter a space in T9 mode or multi-press mode, press the **0** key.

# Text input

- To display miscellaneous characters including symbols, press the **1 key** or the **#-key**. You can then scroll to the required character and press the **Send/OK key** to enter it.

## Keypad-character mapping

### English

Key	Upper case	Lower case
1	., - ? ! ' @ : ; / 1	., - ? ! ' @ : ; / 1
2	A B C 2	a b c 2
3	D E F 3	d e f 3
4	G H I 4	g h i 4
5	J K L 5	j k l 5
6	M N O 6	m n o 6
7	P Q R S 7	p q r s 7
8	T U V 8	t u v 8
9	W X Y Z 9	w x y z 9
0	Space	Space
#	, . ? ! : Space " ' @ % & _ * # + - x ÷ = \$ < > / \ ( ) [ ] { }	, . ? ! : Space " ' @ % & _ * # + - x ÷ = \$ < > / \ ( ) [ ] { }

# Text input

## French

Key	Upper case	Lower case
1	.,-?!'@:;1	.,-?!'@:;1
2	ABCÇÀÁÂÃ2	abcçàáâã2
3	DEFÉÊË3	deféèêë3
4	GHIÎÏ4	ghiîï4
5	JKL5	jkl5
6	MNOÔÓÕÑ6	mnoôóõñ6
7	PQRS7	pqrsβ <sup>1</sup> 7
8	TUVÛÛÛÛ8	tuvùúúü8
9	WXYZ9	wxyz9
0	Space	Space
#	,.?!: Space “ ‘ @ % & _ * # + - x ÷ = \$ < > / \ ( ) [ ] { }	,.?!: Space “ ‘ @ % & _ * # + - x ÷ = \$ < > / \ ( ) [ ] { }

<sup>1</sup> Only available in multi-press mode.

# Text input

## German

Key	Upper case	Lower case
1	.,-?!'@:;* 1	.,-?!'@:;* 1
2	ABC Ä Á À 2	abc ä á à 2
3	DEF É È 3	def é è 3
4	GHI 4	ghi 4
5	JKL 5	jkl 5
6	MNO Ö 6	mno ö 6
7	PQRS 7	pqr sß 7
8	TUV Ü 8	tuv ü 8
9	WXYZ 9	wxyz 9
0	Space	Space
#	,.?!: Space “ ‘ @ % & _ * # + - x ÷ = \$ < > / \ ( ) [ ] { }	,.?!: Space “ ‘ @ % & _ * # + - x ÷ = \$ < > / \ ( ) [ ] { }

# Text input

## Italian

Key	Upper case	Lower case
1	.,-?!`@:;+1	.,-?!`@:;+1
2	ABCÀ2	abcà2
3	DEFÈÉ3	defèé3
4	GHIì4	ghiì4
5	JKL5	jkl5
6	MNOÒ6	mnoò6
7	PQRS7	pqrs7
8	TUVÙ8	tuvù8
9	WXYZ9	wxyz9
0	Space	Space
#	,.?!: Space “ ‘ @ % & _ * # + - x ÷ = \$ < > / \ ( ) [ ] { }	,.?!: Space “ ‘ @ % & _ * # + - x ÷ = \$ < > / \ ( ) [ ] { }

# Text input

## Spanish

Key	Upper case	Lower case
1	.,-¿?¡!@::;'+1	.,-¿?¡!@::;'+1
2	ABCÁÃ¹Ç¹ 2	abcáã¹ ç¹ 2
3	DEFÉ3	defé3
4	GHIÍ4	ghií4
5	JKL5	jkl5
6	MNOÓÑ6	mnoóñ6
7	PQRS7	pqrs7
8	TUVÚÜ8	tuvúü8
9	WXYZ9	wxyz9
0	Space	Space
#	,.?!: Space “ ‘ @ % & _ * # + - x ÷ = \$ < > / \ ( ) [ ] { }	,.?!: Space “ ‘ @ % & _ * # + - x ÷ = \$ < > / \ ( ) [ ] { }

<sup>1</sup> Only available in multi-press mode.

# Text input

## Polish

Key	Upper case	Lower case
1	.,-?!'@:;1	.,-?!'@:;1
2	ABCĄĆÄ <sup>1</sup> Á <sup>1</sup> Č <sup>1</sup> 2	abcąćä <sup>1</sup> á <sup>1</sup> č <sup>1</sup> 2
3	DEFĘĐ <sup>1</sup> É <sup>1</sup> Ě <sup>1</sup> 3	defęđ <sup>1</sup> é <sup>1</sup> ě <sup>1</sup> 3
4	GHI <sup>1</sup> 4	ghi <sup>1</sup> 4
5	JKLŁ <sup>1</sup> L <sup>1</sup> 5	jklł <sup>1</sup> l <sup>1</sup> 5
6	MNOŃÓÖ <sup>1</sup> Ń <sup>1</sup> Ô <sup>1</sup> 6	mnońóö <sup>1</sup> ń <sup>1</sup> ô <sup>1</sup> 6
7	PQRSŚŔ <sup>1</sup> Ŕ <sup>1</sup> Š <sup>1</sup> 7	pqrsśŕ <sup>1</sup> ŕ <sup>1</sup> š <sup>1</sup> 7
8	TUVÜ <sup>1</sup> Ť <sup>1</sup> Ú <sup>1</sup> Ů <sup>1</sup> 8	tuvü <sup>1</sup> ť <sup>1</sup> ú <sup>1</sup> ů <sup>1</sup> 8
9	WXYZŻŻ <sup>1</sup> Ÿ <sup>1</sup> Ž <sup>1</sup> 9	wxyzżż <sup>1</sup> ź <sup>1</sup> ž <sup>1</sup> 9
0	Space	Space
#	,.?!: Space “ ‘ @ % & _ * # + - x ÷ = \$ < > / \ ( ) [ ] { }	,.?!: Space “ ‘ @ % & _ * # + - x ÷ = \$ < > / \ ( ) [ ] { }

<sup>1</sup> Only available in multi-press mode.

# Text input

## Numeric mode

Using numeric mode, you press a key to enter the corresponding number into a field. Typically the input mode changes to numeric mode for the entry of telephone numbers.

### To enter numbers in text

1. Press the **\*-key** until the numeric mode indicator is displayed.
2. Enter numbers with the keypad.
3. Press the **\*-key** again to change to another input mode if required.

# Other applications

## Music

### Playing music

To play music:

1. From the idle screen, press the **Send/OK key**, then select **3.Music**.
2. Either select **1.Play**. The music player screen is displayed.  
or  
select **2.View list**. Scroll to the required file, press the **Send/OK key**, then select **1.Play**. The music player screen is displayed.



**TIP:** You can also access the music player screen from the idle screen by long pressing the **Down key**.

3. To play music in the background, press the **Power/Cancel key** to exit the music player screen. You will need to return to the music player screen to stop the music playing.

# Other applications

## Overview of music player screen and controls



1 2 3 4 5 6

No.	Icon	Description
1	 	Plays a file. Pauses a file.
2		Stops playing a file.
3		Skips to the previous file.
4		Skips to the next file.
5	  	Toggles playing mode between: Loop single file Loop all files Random
6		Displays information about the current file

Press the **Up key** or **Down key** to scroll through the control icons, then press the **Send/OK key** to select the icon.

## Other applications

To adjust the volume, long press the **Up key** to increase the volume and the **Down key** to decrease the volume.

### Viewing list of music files

To view the list of music files on the phone:

1. From the idle screen, press the **Send/OK key**, then select **3.Music**.
2. Select **2.View list**. The list of music files is displayed.

### Viewing properties of music files

To view the properties of a music file (when not playing the file):

1. From the idle screen, press the **Send/OK key**, then select **3.Music**.
2. Select **2.View list**.
3. Scroll to the required file, then press the **Send/OK key**.
4. Select **3.Properties**.

# Other applications

## Deleting a music file

To delete a music file:

1. From the idle screen, press the **Send/OK key**, then select **3.Music**.
2. Select **2.View list**.
3. Scroll to the required file, then press the **Send/OK key**.
4. Select **2.Delete**.
5. Press the **Send/OK key** to confirm the deletion.

## Deleting all music files

To delete all messages in a folder:

1. From the idle screen, press the **Send/OK key**, then select **3.Music**.
2. Select **4.Delete all**.
3. Press the **Send/OK key** to confirm the deletion.

## Checking the memory status of the music player

To check the memory status of the music player:

1. From the idle screen, press the **Send/OK key**, then select **3.Music**.
2. Select **3.Memory status**. The total capacity, free capacity and

# Other applications

number of files saved on the phone will be displayed.

## Copying files to your Toshiba phone

You can either copy files to your Toshiba phone manually, or you can use the **Wellphone XT** application.

To use the **Wellphone XT** application, you will need to install it to your PC from the CD supplied with your Toshiba phone. For details of using the **Wellphone XT** application, refer to the application help files.

To copy files to your Toshiba phone, the phone needs to be in **U-Disk mode**.

To connect your Toshiba phone to your PC using **U-Disk mode**:

1. From the idle screen, press the **Send/OK key**, then select **7.U-Disk mode**.
2. Connect the phone to the PC using the USB cable.



**TIP:** When the connection is working correctly, the text **U-Disk mode** will be displayed on the phone screen, and the phone LED will be green.

# Other applications

## Alarm

### Setting an alarm

To set an alarm:

1. From the idle screen, press the **Send/OK key**, then select **6.Alarm**.
2. To set the time for the alarm, select **Time:**. Enter the required time, then press the **Send/OK key**.
3. To set the alarm for multiple days (for example, every day or only work days), select **Repeat:**, then select the required option.
4. To change the alarm sound, select **Ring:**, then select the required sound.
5. To set the snooze function, select **Snooze:**, then select the required snooze time. When the alarm goes off, it will keep repeating after this set time interval until it is cancelled.

### Cancelling an alarm

To cancel an alarm:

1. From the idle screen, press the **Send/OK key**, then select **6.Alarm**.
2. Select **Status:**, then select **Stop**.

# Settings

## Time and date settings

### Setting the time

To set the time:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **1.Time and date**.
3. Select **1.Set time**.
4. Enter the current time, then press the **Send/OK key**.

### Setting the date

To set the date:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **1.Time and date**.
3. Select **2.Set date**.
4. Enter the current date, then press the **Send/OK key**.

# Settings

## Setting the time format

To set the time format:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **3.Set time format**.
3. Select the required format (**12 hour** or **24 hour**).



**NOTE:** Time and date settings are only lost if you manually reset your Toshiba phone. Your settings are preserved if you power off the phone, or if the battery is fully discharged.

# Settings

## Phone modes

The **Phone modes** feature defines the **Ring volume**, **Message volume**, **Keypad volume**, **Call ring tone**, **Message ring tone**, **Vibration pattern** and **Coverage tone**.

Your Toshiba phone has several phone modes (**Normal mode**, **Meeting mode**, **Outdoor mode** and **Driving mode**), and they are all customisable.

## Changing the current phone mode

To change the current phone mode:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **2.Phone modes**.
3. Scroll to the required mode, then press the **Send/OK key**.
4. Select **1.Activate**.

## Customising a phone mode

To customise a phone mode:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **2.Phone modes**.

# Settings

3. Scroll to the mode to be customised, then press the **Send/OK key**.
4. Select **2.Edit**.
5. Modify the settings as required. For example, to change the ring tone for incoming calls, select **4.Call ring tone**, then select the required sound.



**TIP:** If you scroll to a sound and pause, you can listen to the sound before selecting it.



**TIP:** You can use music files stored on your phone as ring tones.

## Language

To change the language of the phone:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **3.Language**.
3. Select the required language.

Changing the language of the phone will also change the availability of T9 Text Input language(s).

# Settings

## Backlight timer

You can set the backlight to dim after a specific amount of time has elapsed. This will help to conserve battery power.

To change the backlight settings:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **4.Backlight timer**.
3. Select the required time delay.

# Settings

## Call settings

### Activating Call divert

**Call divert** enables you to divert incoming calls to another phone number.

To activate call divert:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
  2. Select **5.Calls**.
  3. Select **1.Call divert**.
  4. Select the condition during which you would like to divert calls from the following:
    - 1.Unconditional** - divert all calls.
    - 2.Busy** - divert calls when your phone line is busy.
    - 3.No reply** - divert calls when your phone is not answered.
    - 4.Unavailable** - divert calls when your phone is off or is out of service range.
-  **NOTE:** You can activate multiple call diverts, but each must be activated separately.
5. Select **On** to activate the call divert.

# Settings

6. Select the phone number for the diverted calls from the following:
  - 1.New number** - to add a new number for diverted calls. Enter the number then press the **Send/OK key**.
  - or
  - 2.Phone book** - to select a contact for diverted calls. Scroll to the required entry then press the **Send/OK key**.
  - or
  - 3.Voice mail** - to divert incoming calls to your voice mail mailbox.

## Deactivating a call divert

To deactivate a call divert:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **5.Calls**.
3. Select **1.Call divert**.
4. Select the call divert that you want to deactivate.
5. Select **Off** to deactivate the call divert.

# Settings

## Deactivating all call divers

To deactivate all call divers:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **5.Calls**.
3. Select **1.Call divert**.
4. Select **5.Cancel all**.

## Activating Call barring

**Call barring** enables you to bar different types of outgoing and incoming calls.

To activate call barring:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **5.Calls**.
3. Select **2.Call barring**.
4. Select the call bar that you would like to activate from the following:
  - 1.All outgoing** - bar all outgoing calls except emergency calls.
  - 2.Int'l calls** - bar all outgoing international calls.
  - 3.Int'l except to home** - bar all outgoing international calls except to your home network.

# Settings

**4.All incoming** - bar all incoming calls.

**5.Incoming when roaming** - bar all incoming calls when you are out of your home network range.



**NOTE:** You can activate multiple call bars, but each must be activated separately.

5. Select **On** to activate the call bar.
6. Enter the call barring password, then press the **Send/OK key**. Contact your service provider to find out your call barring password.

## Deactivating a call bar

To deactivate a call bar:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **5.Calls**.
3. Select **2.Call barring**.
4. Select the call bar that you want to deactivate.
5. Select **Off** to deactivate the call bar.
6. Enter the call barring password, then press the **Send/OK key**.

# Settings

## Deactivating all call barring

To deactivate all call barring:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **5.Calls**.
3. Select **2.Call barring**.
4. Select **6.Cancel all**.
5. Enter the call barring password, then press the **Send/OK key**.

## Changing the call barring password

To change the call barring password:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **5.Calls**.
3. Select **2.Call barring**.
4. Select **7.Change password**.
5. Enter the old password, then press the **Send/OK key**.
6. Enter the new password, then press the **Send/OK key**.
7. Enter the new password again, then press the **Send/OK key**.

# Settings

## Configuring Caller ID

**Caller ID** allows the called party to view your phone number on their phone when you call them.

To configure **Caller ID**:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **5.Calls**.
3. Select **3.Caller ID**.
4. Select whether to display or hide your phone number.



**NOTE:** The **Caller ID** setting is only valid when dialling a call from the phone. It has no effect when dialling using a PC tool.

## Any key answer

For details of activating the **Any key answer** function, see **Answering a call by pressing any key** in **Call functions**.

## Speed dial

For details of setting up and using **Speed dial**, see **Speed dial** in **Call functions**.

# Settings

## Activating Auto redial

The **Auto redial** feature enables you to automatically redial if a call fails to connect. A maximum of seven redials will be made.

To activate **Auto redial**:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **5.Calls**.
3. Select **6.Auto redial**.
4. Select **On** to activate **Auto redial**.

## Activating Auto answer

The **Auto answer** feature enables you to automatically answer a call when the headset is connected.

To activate **Auto answer**:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **5.Calls**.
3. Select **7.Auto answer**.
4. Select **On** to activate **Auto answer**.

# Settings

## Alert tone

This feature enables you to activate alert tones when a call is connected and/or when a minute passes during a call.

To set an alert tone:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
  2. Select **5.Calls**.
  3. Select **8.Alert tone**.
  4. Select the alert tone that you would like to activate from the following:
    - 1.Connection** - tone will be played when a call is connected.
    - 2.Minute alert** - tone will be played each minute a call remains connected.
-  **NOTE:** You can activate multiple alert tones, but each must be activated separately.
5. Select **On** to activate the alert tone.

# Settings

## Security settings

It is advisable to apply certain security features in the event that your Toshiba phone is lost or stolen.

You can apply the following security to prevent unauthorised use:

- **SIM PIN** - this feature prevents unauthorised use of your SIM card in any phone. When this feature is activated, you will be prompted for your PIN when you switch on your Toshiba phone. If the PIN is not entered correctly, the SIM card will be disabled.
- **Power on lock** - this feature prevents unauthorised use of your Toshiba phone. When this feature is activated, you will be prompted for a security code when you switch on your Toshiba phone.
- **Phone lock** - this feature prevents unauthorised use of your Toshiba phone which it is on. When this feature is activated, you will need to enter a security code to deactivate the feature before you can use your Toshiba phone.
- **Key lock** - this feature prevents accidental calls and operations.



**NOTE:** Emergency calls can be placed at any time, without requiring deactivation of any security feature first.

# Settings

## Activating SIM PIN

Before you start, you will need to know your SIM PIN. This is provided with your SIM card.

To activate the SIM PIN:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **6.Security**.
3. Select **1.SIM PIN**.
4. Select **Activate**.
5. Enter your SIM PIN, then press the **Send/OK key**.



**WARNING:** If you fail to enter the correct PIN for your SIM card three consecutive times, you will need to contact your service provider to obtain the PIN Unblocking Key (PUK). Do not attempt to guess the PUK as your SIM card will be rendered permanently inoperative after ten consecutive unsuccessful attempts.

## Deactivating SIM PIN

To deactivate the SIM PIN:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.

# Settings

2. Select **6.Security**.
3. Select **1.SIM PIN**.
4. Select **Deactivate**.
5. Enter your SIM PIN, then press the **Send/OK key**.

## Changing PINs

You can change the PIN provided with your SIM card.

You can also change your PIN2 if this functionality is enabled on your SIM card. Please contact your service provider for further information.

To change a PIN:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **6.Security**.
3. Select **2.Change PINs**.
4. Select **1. PIN** or **2.PIN2** as required.
5. Enter the old PIN or PIN2, then press the **Send/OK key**.
6. Enter the new PIN or PIN2, then press the **Send/OK key**. PIN and PIN2 can be from 4 to 8 characters in length.
7. Enter the new PIN or PIN2 again, then press the **Send/OK key**.

# Settings



**NOTE:** Please make a note of your new PIN.

## Activating Power on lock

To activate the **Power on lock**:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **6.Security**.
3. Select **3.Power on lock**.
4. Select **On**.
5. Enter the security code, then press the **Send/OK key**. The default code is '1234'.

## Deactivating Power on lock

To deactivate the **Power on lock**:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **6.Security**.
3. Select **3.Power on lock**.
4. Select **Off**.
5. Enter the security code, then press the **Send/OK key**.

# Settings

## Activating Phone lock

To activate the **Phone lock**:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **6.Security**.
3. Select **4.Phone lock**.
4. Enter the security code, then press the **Send/OK key**. The default code is '1234'.

## Changing security code

To change the security code:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **6.Security**.
3. Select **5.Change security code**.
4. Enter the old security code, then press the **Send/OK key**.
5. Enter the new security code, then press the **Send/OK key**. The security code can be from 4 to 8 characters in length.
6. Enter the new security code again, then press the **Send/OK key**.

# Settings



**NOTE:** Please make a note of your new security code.

## Locking the keys

To lock the keys, from the idle screen, press and hold the **\*-key**.

## Unlocking the keys

To unlock the keys, from the idle screen, press the **\*-key**, then the **#-key**.

# Settings

## Network settings

### Selecting a search type

You can select whether the phone will automatically search and select a network operator, or if you will be prompted to select one manually.

To select a search type:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **7.Network**.
3. Select **1.Search type**. Select **Automatic** or **Manual** as required.

By default, the setting is **Automatic**.

If you select **Manual**, you will need to wait for the phone to search for all available networks. You can then select one to register to.

### Searching for a network

To search for a network:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **7.Network**.

# Settings

3. Select **2.New search**. The phone will search for all available networks. You can then select one to register to if required.

## Setting Preferred networks

You can set a list of **Preferred networks** that your phone will attempt to register to in the case of a connection failure.

Following any failure in connection to your home network, your Toshiba phone will attempt to connect to the first network in the list of **Preferred networks**. If this fails, the phone will attempt to connect to the next network in the list, and so on.

You can have a maximum of 10 networks in the list.

To set **Preferred networks**:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **7.Network**.
3. Select **3.Preferred networks**. You can edit the list of **Preferred networks** as follows:

To add a new network to the list, press the **Send/OK key**, then select **1.Add**. Select a network to add. This network is added to the end of the list.

To delete a network from the list, scroll to the network that you want to delete. Press the **Send/OK key**, then select **2.Delete**.

# Settings

To reorder the list, scroll to the network that you want to move. Press the **Send/OK key**, select **3.Reorder**, then select a network to swap with the network you want to move.

## Selecting network mode

To select a network mode:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **7.Network**.
3. Select **4.Network mode**. Select **Automatic**, **WCDMA only** or **GSM only** as required. By default, the setting is **Automatic**.

# Settings

## Reset settings

You can reset all settings on your Toshiba phone to their factory defaults using the **Reset settings** feature.

To reset your phone:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **8.Reset settings**.
3. Enter the security code, then press the **Send/OK key**.



**IMPORTANT:** If you reset your Toshiba phone, there is a possibility that any unsaved data will be lost.

# Settings

## Clearing all settings

You can reset all settings on your Toshiba phone to their factory defaults, and delete all of your data, using the **Clear all** feature.

To reinitialise your phone:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **9.Clear all**.
3. Enter the security code, then press the **Send/OK key**.



**WARNING:** If you reinitialise your Toshiba phone, all of your data will be deleted.



**IMPORTANT:** It is recommended that you frequently back up the data on your Toshiba phone.

## Formatting U-Disk

You can delete all of your data saved to your Toshiba phone when in **U-Disk mode** using the **Format U-Disk** feature.

To format the U-Disk:

1. From the idle screen, press the **Send/OK key**, then select **5.Settings**.
2. Select **0.Format U-Disk**.
3. Enter the security code, then press the **Send/OK key**.

# Connectivity

## Connecting your Toshiba phone to a PC

You can connect your Toshiba phone to your PC using the USB cable.

Once connected, you can use your Toshiba phone as a modem or a USB mass storage device.

You can also make calls, back up data on your Toshiba phone, and synchronise your phone and PC, using the **Wellphone XT** application.

To use the **Wellphone XT** application, you will need to install it to your PC from the CD supplied with your Toshiba phone. For details of using the **Wellphone XT** application, refer to the application help files.

# Connectivity

## Using your Toshiba phone as a modem

To use your Toshiba phone as a modem, connect the phone to a PC using the USB cable.



**NOTE:** If you connect your Toshiba phone to a PC within 3 seconds of switching it on, your phone may enter Download mode. This mode is for use by repair engineers only.

To reset you phone for normal use again:

1. Disconnect the USB cable.
2. Remove the battery (refer to **Getting started** section for instructions).
3. Re-insert the battery and switch your Toshiba phone on (refer to **Getting started** section for instructions).

## Using your Toshiba phone as a mass storage device

You can either copy files to your Toshiba phone manually, or you can use the **Wellphone XT** application.

To copy files to your Toshiba phone, the phone needs to be in **U-Disk mode**.

# Connectivity

To connect your Toshiba phone to your PC using **U-Disk mode**:

1. From the idle screen, press the **Send/OK key**, then select **7.U-Disk mode**.
2. Connect the phone to the PC using the USB cable.



**TIP:** When the connection is working correctly, the text **U-Disk mode** will be displayed on the phone screen, and the phone LED will be green.

## Disconnecting from PC

Before disconnecting your Toshiba phone from the PC, make sure that all operations have ended.

If you are using the **Wellphone XT** application, end the application before disconnecting the USB cable.

If the phone is in **U-Disk mode**, stop the device using the **Safely Remove Hardware** functionality of Microsoft Windows. You can then disconnect the USB cable.

# Specifications

<b>Memory</b>	Available: 160 MB RAM: 32 MB ROM: 256 MB
<b>Protocols</b>	GSM 900/1800/1900, WCDMA (3G) 2100, GPRS, EDGE, HSDPA
<b>Continuous Talk Time</b>	
Within 3G (UMTS) area	Approx. 70 minutes
Within GSM area	Approx. 140 minutes
<b>Continuous Standby Time</b>	
Within 3G (UMTS) area	Approx. 200 hours
Within GSM area	Approx. 170 hours
<b>Dimensions (H x W x D)</b>	Approx. 98 mm x 36 mm x 16 mm
<b>Weight</b>	Approx. 56g
<b>AC Charger</b>	
Input Voltage	100 to 240 VAC, 50/60 Hz
<b>Display</b>	
LCD	0.8" OLED
Resolution	96 x 39

# Specifications

<b>Audio</b>	
Audio playback	AAC, AAC+, eAAC+, MP3
Ringtone playback	MIDI, SP-MIDI, SMAF, MP3, WAV, AMR, AAC
<b>Interface</b>	
Cable and Phone Charging	mini USB (Client, Full Speed)
Headset Connector	miniUSB Stereo headset

# Troubleshooting

Problem	Possible causes and solutions
Cannot switch the phone on	<ul style="list-style-type: none"><li>• Ensure that the battery is inserted correctly (page 51).</li><li>• Ensure that the battery is charged (page 53).</li></ul>
Cannot charge the battery	<ul style="list-style-type: none"><li>• Ensure that the battery is inserted correctly.</li><li>• Ensure that the AC charger connector is clean.</li></ul>
The battery loses power quickly	<ul style="list-style-type: none"><li>• Adjust the backlight timer so that the backlight remains on for a shorter time.</li></ul>
<b>No SIM</b> or <b>Invalid SIM</b> is displayed although there is a SIM card in the phone	<ul style="list-style-type: none"><li>• Gently clean the contact pad of the SIM card.</li></ul>

# Troubleshooting

Problem	Possible causes and solutions
Cannot make or receive calls	<ul style="list-style-type: none"><li>• Check the signal strength indicator. If the display indicates a poor signal, adjust your physical location to be clear of obstructions that may block the signal.</li><li>• If you enter the PIN code incorrectly three times in a row, the PIN lock will be set, preventing calls being made because access to the SIM card is blocked (page 116). Enter the PUK code to cancel the PIN lock.</li><li>• If the indicator appears on the display, enter your security code to cancel the phone lock.</li></ul>
Cannot use SMS	<ul style="list-style-type: none"><li>• Check your subscription status. Contact your service provider.</li><li>• Ensure that the service centre number is correct. For details of the service centre number, contact your service provider.</li></ul>

# Purchase record

For your future reference, we recommend that you fill in your purchase details in the form below.

Serial Number\*:

Dealer Name:

Purchase Date:

\* The serial number is printed on the bottom of the battery compartment.

# Menu tree

## 1 Phone book

- 1.All contacts
- 2.New contact
- 3.Find
- 4.Storage type
- 5.Copy all
- 6.Delete all
- 7.Memory status

## 2 Messages

- 1.New SMS
- 2.Inbox
- 3.Drafts
- 4.Outbox
- 5.Sent
- 6.Delete all
- 7.Voice mail
- 8.Settings
- 9.Memory status

## 3 Music

- 1.Play
- 2.View list
- 3.Memory status
- 4.Delete all

## 4 Call history

- 1.Missed calls
- 2.Received calls
- 3.Dialled calls
- 4.Call duration
- 5.Packet data counter

## 5 Settings

- 1.Time and date
- 2.Phone modes
- 3.Language
- 4.Backlight timer
- 5.Calls
- 6.Security
- 7.Network

# Menu tree

- 8.Reset settings
- 9.Clear all
- 0.Format U-Disk

## 6 Alarm

## 7 U-Disk mode

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