

Dell™ Digital Jukebox

Owner's Manual



Model HV01T



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Owner's Manual



Notes, Notices, and Cautions



NOTE: A NOTE indicates important information that helps you make better use of your device.



NOTICE: A NOTICE indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.



CAUTION: A CAUTION indicates a potential for property damage, personal injury, or death.

Abbreviations and Acronyms

For a complete list of abbreviations and acronyms, see "Glossary" on page 60.

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Model HV01T

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Finding Information

What are you looking for?	Find It Here:
How to set up my device and information on the connectors and buttons on my device.	<i>Getting Started</i> placemat and the Dell™ <i>Owner's Manual</i>
Information on using my device.	Dell™ <i>Owner's Manual</i>
Information on using MusicMatch with my device	MusicMatch® online help Click Start → All Programs → MusicMatch . Click Help in MusicMatch.
Information on using Dell DJ Explorer with my device	Click Start → All Programs → Dell → Dell DJ Explorer → Dell DJ Explorer Help
Connecting to and synchronizing with a computer	Dell™ <i>Owner's Manual</i> and MusicMatch online help
Up-to-date information on your device including the latest software downloads, latest versions of the <i>Owner's Manual</i> , <i>Getting Started</i> placemats and answers to the most Frequently Asked Questions	support.dell.com
My Service Tag	Located on the back of the device



PRECAUCIÓN: Instrucciones de Seguridad

Utilice las siguientes guías de seguridad para garantizar su propia seguridad personal y para ayudar a proteger el equipo y el entorno laboral contra posibles daños.

Información general

- No intente reparar el equipo con sus propios recursos, a menos que sea un técnico de servicio capacitado. Siempre siga estrictamente las instrucciones de instalación.
- En caso de utilizar una extensión de cable de corriente eléctrica con su adaptador de corriente continua CC, asegúrese de que la potencia nominal de amperaje total de los productos enchufados a la extensión no exceda la potencia nominal de amperaje del cable de extensión.
- No empuje ningún objeto hacia el interior de los orificios de respiración o aberturas de aire de su equipo. Hacerlo podría ocasionar un incendio o choque eléctrico al provocar un corto circuito en los elementos internos.
- Mantenga su equipo lejos de radiadores y fuentes de calor. Evite colocar papeles sueltos debajo de su equipo; no coloque el equipo dentro de una unidad cerrada con paredes o sobre una cama, sofá o tapete.
- Cuando utilice el adaptador de CC para hacer funcionar el equipo o para cargar la batería, colóquelo en un área ventilada, por ejemplo, sobre la superficie del escritorio o sobre el piso. No cubra el adaptador de CC con papeles u otros artículos que reduzcan su enfriamiento; tampoco utilice el adaptador de CC dentro del estuche.
- El adaptador de CC puede calentarse durante la operación normal de su equipo. Maneje con mucho cuidado el adaptador durante o inmediatamente después de la operación.
- No utilice su equipo en un entorno húmedo, por ejemplo cerca de una tina de baño, lavabo o alberca, o bien en un sótano húmedo.
- Con la finalidad de ayudarle a evitar el riesgo de choque eléctrico, no conecte o desconecte ningún cable ni realice ninguna operación de mantenimiento o reconfiguración de este producto durante una tormenta eléctrica. No utilice su equipo durante una tormenta eléctrica a menos que todos los cables estén desconectados y que el equipo se encuentre funcionando por medio de una batería.
- Antes de limpiar su equipo, desconéctelo de la toma de corriente. Limpie su equipo con un paño suave y humedecido con agua. No utilice limpiadores líquidos o en aerosol que pudieran contener sustancias inflamables.

Energía

- Solamente utilice el adaptador proporcionado por Dell, aprobado para su uso con este equipo. El empleo de otro adaptador de CC podría ocasionar un incendio o explosión.

- Antes de conectar el equipo a la toma de corriente eléctrica, verifique la potencia nominal de voltaje del adaptador de CC para garantizar que el voltaje requerido y la frecuencia corresponden a la de la fuente de energía disponible.
- Para desconectar el equipo de todas las fuentes de energía, apáguelo y desenchufe el adaptador de CC de la toma de corriente.
- Con la finalidad de ayudar a evitar un choque eléctrico, enchufe el adaptador de CC y los cables de corriente eléctrica del equipo a las fuentes de energía eléctrica adecuadamente conectadas a tierra. Estos cables de corriente eléctrica pueden estar equipados con enchufes de 3 patas para proporcionar una conexión puesta a tierra. No utilice conectores adaptadores ni quite la pata de conexión a tierra del enchufe del cable de corriente eléctrica. Si utiliza una extensión del cable de corriente eléctrica, ésta debe ser del tipo adecuado, es decir de 2 ó 3 patas, para que sea compatible con el cable de corriente eléctrica del adaptador de CC.
- Asegúrese de que no quede nada en el cable de corriente eléctrica del adaptador de CC y que el cable no se encuentre en un lugar donde alguien pueda tropezarse con él o pisarlo.
- En caso de que esté utilizando un contacto múltiple, tenga precaución al enchufar el cable de corriente del adaptador de CC en el contacto. Algunos de los contactos pueden permitir que inserte el enchufe incorrectamente. La inserción incorrecta del enchufe podría ocasionar un daño permanente en su equipo, así como el riesgo de un choque eléctrico y/o incendio. Asegúrese de que la pata de conexión a tierra del enchufe está insertada dentro del contacto de servicio a tierra del contacto múltiple.

Viaje Aéreo

- Algunas normas y/o restricciones específicas para líneas aéreas de la Administración Federal de Aviación podrían aplicar a la operación del equipo Dell cuando usted lo lleva a bordo de una aeronave. Por ejemplo, las normas/restricciones podrían prohibir el uso de cualquier dispositivo electrónico personal (PED, por sus siglas en inglés) que tenga la capacidad de transmitir una radiofrecuencia u otras señales electromagnéticas, de manera intencional, mientras se viaja en una aeronave.
 - Para cumplir de la mejor forma con esas restricciones, si su equipo Dell está equipado con Dell TrueMobile™ o algún otro dispositivo de comunicación inalámbrico, favor de desactivar este dispositivo antes de abordar el avión y seguir las instrucciones proporcionadas por el personal de la línea aérea respecto a estos dispositivos.
 - Además, el uso de cualquier PED, por ejemplo un dispositivo portátil, podría estar prohibido en la aeronave durante ciertas etapas críticas del vuelo como el despegue y el aterrizaje. Algunas líneas aéreas podrían además definir como etapa crítica de vuelo cualquier momento en el que la aeronave se encuentre por debajo de 3050 m (10,000 pies). Favor de seguir las instrucciones específicas de la línea aérea acerca de las ocasiones en que se autoriza el uso de un PED.

Instrucciones de CEM

Utilice cables de señal blindados para garantizar que se mantiene la clasificación de compatibilidad electromagnética (EMC, por sus siglas en inglés) adecuada para el entorno propuesto. Si lo prefiere, puede solicitar un cable a Dell a través de su sitio Web en www.dell.com.

Cuando utilice su equipo

Observe las siguientes guías de manejo seguro para evitar daños en su equipo:

- Cuando instale el equipo para operarlo, colóquelo sobre una superficie lisa.
- Cuando viaje, no documente el equipo como equipaje. Puede pasar el equipo a través de una máquina de seguridad de rayos X, pero nunca lo pase a través del detector de metales.
- Cuando viaje, no coloque el equipo en los compartimentos superiores, donde se podría estar moviendo. No deje caer el equipo ni lo someta a otros golpes mecánicos.
- Proteja el equipo de riesgos ambientales como tierra, polvo, alimentos, líquidos, temperaturas extremas y exceso de exposición a la luz solar.
- Cuando mueva su equipo a entornos distintos con rangos de temperatura y/o humedad diferentes, puede formarse una condensación sobre o dentro del equipo. Para evitar dañar el equipo, déle tiempo suficiente para que la humedad se evapore antes de utilizarlo.



AVISO: Cuando lleve el equipo de condiciones de baja temperatura a un entorno más caliente o de condiciones de alta temperatura a un entorno más frío, permita que el equipo se aclimate a la temperatura ambiente antes de encenderlo.

- Cuando desconecte un cable, jale de la clavija o del anillo de acoplamiento, nunca del cable. Conforme jala la clavija hacia afuera, manténgala alineada uniformemente para evitar que las terminales se doblen. También, antes de conectar un cable asegúrese que ambos conectores se encuentran correctamente orientados y alineados.
- Maneje los componentes con cuidado.
- Limpie la pantalla con un paño suave y limpio y agua. Aplique agua al paño; después pase el paño en toda la pantalla en una dirección, moviéndolo de la parte superior de la pantalla a la parte inferior. Quite la humedad de la pantalla rápidamente y manténgala seca. La exposición a largo plazo a la humedad puede dañar la pantalla. No utilice limpiadores comerciales para cristales al limpiar la pantalla.

Hábitos ergonómicos de uso de computadoras



PRECAUCIÓN: El uso inadecuado o prolongado del equipo puede ocasionar lesiones.



PRECAUCIÓN: Ver la pantalla o el monitor exterior durante períodos de tiempo prolongados puede ocasionar fatiga ocular.



CAUTION: Safety Instructions

Use the following safety guidelines to help ensure your own personal safety and to help protect your device and working environment from potential damage.

General

- Do not attempt to service the device yourself unless you are a trained service technician. Always follow installation instructions closely.
- If you use an extension power cable with your DC adapter, ensure that the total ampere rating of the products plugged in to the extension power cable does not exceed the ampere rating of the extension cable.
- Do not push objects into air vents or openings of your device. Doing so can cause fire or electric shock by shorting out interior components.
- Keep your device away from radiators and heat sources. Avoid placing loose papers underneath your device; do not place your device in a closed-in wall unit or on a bed, sofa, or rug.
- Place the DC adapter in a ventilated area, such as a desk top or on the floor, when you use it to run the device or to charge the battery. Do not cover the DC adapter with papers or other items that will reduce cooling; also, do not use the DC adapter inside a carrying case.
- The DC adapter may become hot during normal operation of your device. Use care when handling the adapter during or immediately after operation.
- Do not use your device in a wet environment, for example, near a bath tub, sink, or swimming pool or in a wet basement.
- To help avoid the potential hazard of electric shock, do not connect or disconnect any cables or perform maintenance or reconfiguration of this product during an electrical storm. Do not use your device during an electrical storm unless all cables have been disconnected and the device is operating on battery power.
- Before you clean your device, disconnect the device from the electrical outlet. Clean your device with a soft cloth dampened with water. Do not use liquid or aerosol cleaners, which may contain flammable substances.

Power

- Use only the Dell-provided DC adapter approved for use with this device. Use of another DC adapter may cause a fire or explosion.
- Before you connect the device to an electrical outlet, check the DC adapter voltage rating to ensure that the required voltage and frequency match the available power source.
- To remove the device from all power sources, turn the device off and disconnect the DC adapter from the electrical outlet.

- To help prevent electric shock, plug the DC adapter and device power cables into properly grounded power sources. These power cables may be equipped with 3-prong plugs to provide an earth grounding connection. Do not use adapter plugs or remove the grounding prong from the power cable plug. If you use a power extension cable, use the appropriate type, 2-prong or 3-prong, to mate with the DC adapter power cable.
- Be sure that nothing rests on your DC adapter's power cable and that the cable is not located where it can be tripped over or stepped on.
- If you are using a multiple-outlet power strip, use caution when plugging the DC adapter's power cable into the power strip. Some power strips may allow you to insert the plug incorrectly. Incorrect insertion of the power plug could result in permanent damage to your device, as well as risk of electric shock and/or fire. Ensure that the ground prong of the power plug is inserted into the mating ground contact of the power strip.

Air Travel

- Certain Federal Aviation Administration regulations and/or airline-specific restrictions may apply to the operation of your Dell device while you are on board an aircraft. For example, such regulations/restrictions may prohibit the use of any personal electronic device (PED) that has the capacity for intentional transmission of radio frequency or other electromagnetic signals while on an aircraft.
 - In order to best comply with all such restrictions, if your Dell device is equipped with Dell TrueMobile™ or some other wireless communication device, please disable this device before you board the aircraft and follow all instructions provided by airline personnel with regard to such device.
 - Additionally, the use of any PED, such as a portable device, may be prohibited in aircraft during certain critical phases of flight, for example, takeoff and landing. Some airlines may further define the critical flight phase as any time the aircraft is below 3050 m (10,000 ft). Please follow the airline's specific instructions as to when the use of a PED is allowed.

EMC Instructions

Use shielded signal cables to ensure that you maintain the appropriate electromagnetic compatibility (EMC) classification for the intended environment. If you prefer, you can order a cable from Dell at its worldwide website at www.dell.com.

When Using Your Device

Observe the following safe-handling guidelines to prevent damage to your device:

- When setting up the device for work, place it on a level surface.
- When traveling, do not check the device as baggage. You can put your device through an X-ray security machine, but never put your device through a metal detector.
- When traveling, do not place the device in overhead storage compartments where it could slide around. Do not drop your device or subject it to other mechanical shocks.
- Protect your device from environmental hazards such as dirt, dust, food, liquids, temperature extremes, and overexposure to sunlight.
- When you move your device between environments with very different temperature and/or humidity ranges, condensation may form on or within the device. To avoid damaging the device, allow sufficient time for the moisture to evaporate before using the device.



NOTICE: When taking the device from low-temperature conditions into a warmer environment or from high-temperature conditions into a cooler environment, allow the device to acclimate to room temperature before turning on power.

- When you disconnect a cable, pull on its connector or on its strain-relief loop, not on the cable itself. As you pull out the connector, keep it evenly aligned to avoid bending any connector pins. Also, before you connect a cable make sure both connectors are correctly oriented and aligned.
- Handle components with care.
- Clean the display with a soft, clean cloth and water. Apply the water to the cloth; then stroke the cloth across the display in one direction, moving from the top of the display to the bottom. Remove moisture from the display quickly and keep the display dry. Long-term exposure to moisture can damage the display. Do not use a commercial window cleaner to clean your display.

Ergonomic Computing Habits



CAUTION: Improper or prolonged use of the device may result in injury.



CAUTION: Viewing the display or external monitor screen for extended periods of time may result in eye strain.

About Your Device

Introduction

Congratulations on purchasing the Dell Digital Jukebox! In this document, you can find instructions on how to use the key features of your new Dell Digital Jukebox (Dell DJ™) with the accompanying software.

You can also find more sources of useful information in "Finding Information" on page 7.

Your Dell DJ comes with a Dell DJ Software and Documentation CD that you can use to install software onto your computer. The software includes the Dell DJ drivers, Dell DJ Explorer and MusicMatch®.

You can use the software to manage your music library and to transfer audio tracks and data files between your Dell DJ and your computer. In order to transfer these files, your Dell DJ must be connected to your computer using the USB cable included with your Dell DJ. See "Installing Software" on page 21 to get started.

After installing the software on your computer, you can use your Dell DJ in a number of ways:

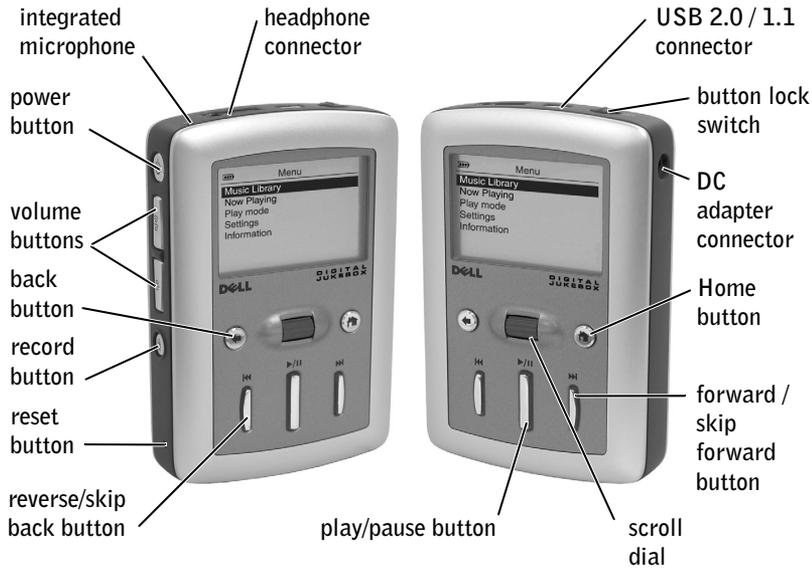
- As a digital music player
- As a digital recording device
- As a data storage device

For details about using these features and getting the most out of your Dell DJ, see "Using Your Dell DJ" on page 25.



NOTICE: Dell's Limited Warranty does not cover data loss resulting from the unlikely failure of the hard disk drive in the device.

Front and Side Views



POWER BUTTON — Press and hold the power button for 2 seconds to turn the device on or off.

VOLUME BUTTONS — Press and hold the volume buttons to increase or decrease the volume.

RECORD BUTTON — Press and hold the record button for 2 seconds to start recording audio through the integrated microphone.

RESET BUTTON — See "Performing a Reset" on page 24 for information on using the reset button.

BACK BUTTON — Press the back button to return to the previous view, or to move back one character.

REVERSE/SKIP BACK BUTTON — Press the reverse/skip back button to move to the start of the current track, or to go to the previous track. Press and hold the reverse/skip back button to move back within a track.

PLAY/PAUSE BUTTON — Press the play/pause button to start or pause a track or recording.

SCROLL DIAL

- Press the scroll dial to perform actions similar to pressing <Enter> on a keyboard.
- Rotate the scroll dial up or down to perform actions similar to using the up- and down-arrow keys on a keyboard.



NOTE: In other parts of this *Owner's Manual*, scroll-select means to rotate and then press the scroll dial. You can scroll-select menu options and tracks.

FORWARD/SKIP FORWARD BUTTON — Press the forward/skip forward button to go to the next track, or to move ahead within a track.

HOME BUTTON — Press the Home button to access other functions in the device. See "Using Your Dell DJ" on page 25 for information.

DC ADAPTER CONNECTOR — Connect the DC adapter.

BUTTON LOCK SWITCH — Move this to lock or unlock the buttons on your device. Lock the buttons when you want to prevent them from being pressed accidentally.



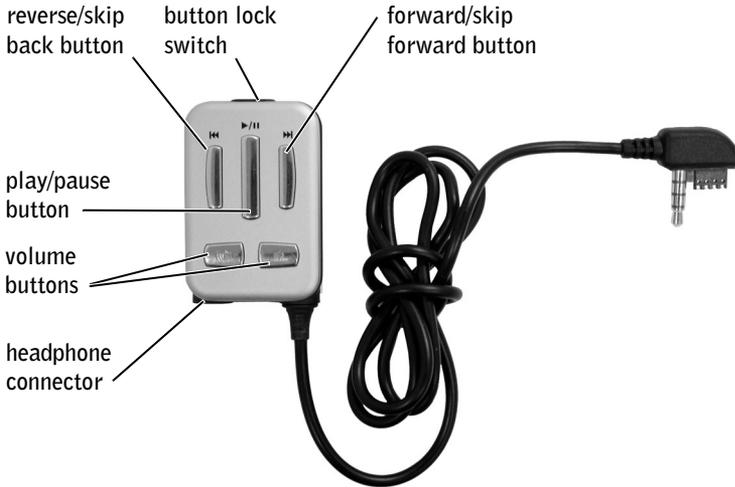
NOTE: When your device is locked, you cannot turn your device on or off.

USB 2.0 / 1.1 CONNECTOR — Connect your device to your computer. See "Connecting to a Computer" on page 22 for information.

HEADPHONE CONNECTOR — Attach the earphones, headphones, or optional wired remote. See "Wired Remote (Optional)" on page 20 for information.

INTEGRATED MICROPHONE — Allows you to record audio. See "Recording Files Using the Dell DJ" on page 32 for information.

Wired Remote (Optional)



REVERSE/SKIP BACK BUTTON — Press the reverse/skip back button to move to the start of the current track, or to go to the previous track. Press and hold the reverse/skip back button to move back within a track.

PLAY/PAUSE BUTTON — Press the play/pause button to start or pause a track or recording.

VOLUME BUTTONS — Press and hold the volume buttons to increase or decrease the volume.

HEADPHONE CONNECTOR — Attach earphones or headphones.

BUTTON LOCK SWITCH — Move this to lock or unlock the buttons on your device. Lock the buttons when you want to prevent them from being pressed accidentally.



NOTE: When your device is locked, you cannot turn your device on or off.

FORWARD/SKIP FORWARD BUTTON — Press the forward/skip forward button to go to the next track, or to move ahead within a track.

Installing Software

Your device comes with software that helps you create audio tracks and manage Music Library.

To install drivers and software:

 **NOTICE:** Ensure that your device is not connected to your computer during the software installation process.

 **NOTICE:** Close all other applications while installing the software.

- 1 Insert the *Dell DJ Software and Documentation* CD into your CD drive. The CD runs automatically, and the installation process begins.

If the CD does not run automatically:

- a Using Windows[®] Explorer[®] or the **My Computer** icon, navigate to the drive where you loaded the *Dell DJ Software and Documentation* CD.

- b Double-click **start.exe**.

- 2 When the Dell Digital Jukebox installation screen appears, click **OK** to start the software installation process. Follow the instructions on the screen and click **OK**, **Next** or **Yes** when prompted.

The software may determine that you have a newer version of MusicMatch already on your computer. If so, you will be asked whether or not you would like to continue installing MusicMatch from the CD. Make your selection to proceed.

If you select "Yes," the installation process will continue.

If you select "No" you will be asked if you would like to install the MusicMatch plug-in for the Dell DJ. **You must select "Yes" and install the plug-in, if you intend to use MusicMatch with your Dell DJ.**

- 3 After the software installation is complete, a message appears asking if you want to restart your computer now or later. Select **Yes** to restart your computer immediately or **No** if you will restart your computer later.

 **NOTE:** The software is not enabled until after you restart your computer.

- 4 After restarting your computer, connect your Dell DJ to your computer, see "Connecting to a Computer" on page 22.

Connecting to a Computer

You can connect your device to a computer using the USB cable provided. Connect your device to a computer to transfer data files or audio tracks.

See "Transferring Music to the Dell DJ" on page 28 for information on transferring data files and audio tracks.

To connect the device to a computer:

- 1 Connect the smaller end of the USB cable to the USB connector on your device.
- 2 Connect the larger end of the USB cable to the USB connector on your computer.



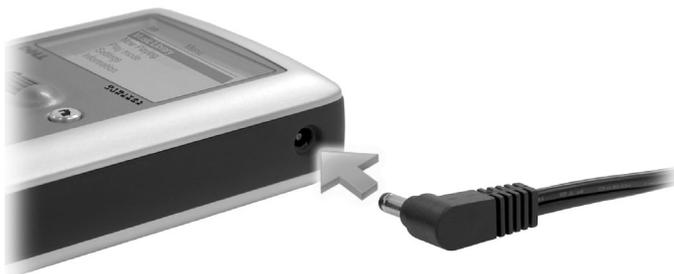
Charging the Battery

➔ NOTICE: Do not use your device until you have charged the battery for at least 6 hours.

Your device has an integrated, rechargeable, lithium-ion battery. Before you use your device for the first time, you must charge the battery.

Use the battery icon  on your device's screen to monitor the battery charge.

➔ NOTICE: Do not attempt to replace or remove the integrated battery from your device. You may damage the device permanently. Any attempt to open your device voids the warranty.



- 1 Connect one end of the power cable to the DC adapter connector on your device.
- 2 Connect the other end of the power cable to an electrical outlet.
Your device displays the Charging Battery icon  on the top left corner of the screen.
- 3 To check if the battery is fully charged, disconnect the DC adapter cable from your device. If the battery is fully charged, your device displays the Full Battery icon .

✍ NOTE: You can charge your device through the USB connector on your computer only if the battery icon indicates your device has at least a 25 percent charge remaining. If it is less than 25 percent, you must use the DC adapter to charge your device. To charge your device from your computer's USB connector, your computer must be turned on.

Performing a Reset

If your device stops responding, perform a reset. Files or tracks that are being transferred may be lost but other data is normally retained.

To perform a reset, insert the end of a thin object, such as a straightened paper clip, into the reset button.



Using Your Dell DJ

Your Dell DJ can be used in different ways:

- As a digital music player (see below),
- As a digital recording device (see "Recording Files Using the Dell DJ" on page 32), or
- As a data storage device (see "Transferring Music to the Dell DJ" on page 28).

Playing Digital Music

The Dell DJ can play tracks in MP3, WMA or WAV file formats. The Dell DJ comes with a few sample MP3 tracks already loaded into the Music Library. To load your own music files onto the Dell DJ, see "Transferring Music to the Dell DJ" on page 28.



NOTE: Scroll-select means to rotate and then press the scroll dial.

Listed below are some quick tips on playing music on your Dell DJ. See "Music Library" on page 36 for more information.

Playing Tracks Using Music Library

Tracks on your Dell DJ can be viewed and played by category (playlist, album, artist or genre).

To play all tracks within a particular category:

- 1** Press the Home button on your Dell DJ.
- 2** Scroll-select **Music Library**.

- 3 Scroll-select **Playlists, Albums, Artists, or Genres**. A list of playlists, albums, artists, or genres appears.

To play a playlist, scroll-select a playlist in **Playlists**, then scroll-select **Play**.

To play an album, scroll-select an album in **Albums**, then scroll-select **Play Album**.

To play an artist, scroll-select an artist in **Artists**, then scroll-select **Play Artist**.

To play a genre, scroll-select a genre in **Genres**, then scroll-select **Play Genre**.



NOTE: If you have no playlists in your Dell DJ, see "Creating a Playlist" on page 43

To find and play an album by a particular artist:

- 1 Press the Home button on your Dell DJ.
- 2 Scroll-select **Music Library**.
- 3 Scroll-select **Artists**.
- 4 Scroll-select an artist. A list of options appears.
- 5 Scroll-select **View Albums**. A list of albums by the artist appears.
- 6 Scroll-select an album, and then scroll-select **Play Album**.

To play one track within a category:

- 1 Press the Home button on your Dell DJ.
- 2 Scroll-select **Music Library**.
- 3 Scroll-select **Playlists, Albums, Artists, or Genres**. A list of playlists, albums, artists, or genres appears.
- 4 Scroll-select a playlist, album, artist or genre, then scroll-select **View Tracks**.
- 5 Scroll-select the track, and then select **Play Track**.

To play one track using View All Tracks:

- 1 Scroll-select **Music Library**.
- 2 Scroll-select **View All Tracks**.

- 3 Scroll-select a track, and then scroll-select **Play Track**.

To play all music tracks:

- 1 Press the Home button on your Dell DJ.
- 2 Scroll-select **Music Library**.
- 3 Scroll-select **Play All Music Tracks**.

All tracks are added to the Selected Music list. Playback starts after all music tracks have been queued.

After selecting **Play All Music Tracks**, your Dell DJ plays all music tracks in the sequence determined by the Play Mode setting.

To change the Play Mode setting, see "Play Mode" on page 45.

Transferring Music to the Dell DJ

With Musicmatch[®], you can transfer music tracks from your own personal music library to the Dell DJ. MusicMatch has the capability to 'rip' or convert music CDs to digital music files on your computer. Refer to the MusicMatch Help tutorial to create digital music files from your music CDs.

With Dell DJ Explorer, you can organize and transfer music tracks, voice recordings and data files between your PC and the Dell DJ using familiar Microsoft[®] Windows[®] methods such as copy-and-paste and drag-and-drop.



NOTE: Before transferring data files or music tracks, you must first connect your Dell DJ to your computer using the included USB cable.



NOTE: Dell DJ Explorer will not transfer files that are copyright protected by Digital Rights Management (DRM).

Transferring Music Tracks Using MusicMatch[®] to your Dell DJ

Dell Jukebox software powered by Musicmatch[®] makes buying and enjoying digital music easy by providing a simple graphical interface between your computer and the Dell DJ, as well as access to the Musicmatch Downloads service.

Some of the basic features of MusicMatch are covered below, but for complete instructions on how to use the MusicMatch software, click Help on the MusicMatch toolbar (see "Finding Information" on page 7).

Transferring Music Tracks from MusicMatch Library

- 1 Connect the Dell DJ to your computer using the included USB cable.
- 2 Start MusicMatch by clicking **Start** → **All Programs** → **MusicMatch** → **MusicMatch Jukebox**. The MusicMatch main window appears.
- 3 Click **View** → **Portable Device Manager**.

Using Drag-and-Drop or Copy-and-Paste:

- 1 Follow steps 1 through 3 above.
- 2 With the Portable Device Manager (PDM) open, you can transfer tracks or playlists in a drag-and-drop or copy-and-paste operation from your computer's MusicMatch Jukebox playlists onto the DJ.

- 3 To drag-and-drop, locate and click the track or playlist that you want to copy, then drag it to Dell Digital Jukebox or one of its playlists.
- 4 To copy-and-paste, locate and right-click the track or playlist that you want to copy, then click Copy. Right-click on Dell Digital Jukebox or one of its playlists, then click Paste.

Using the Open Music Window:

- 1 Open the Portable Device Manager (PDM) as described above.
- 2 Right-click **Dell Digital Jukebox** and select **Add Track(s) to Dell Digital Jukebox**. The **Open Music** window appears.
- 3 Click the **Library Tracks** or **Playlists** icon on the left side of the **Open Music** window.
- 4 *To add all categories*, click **Select All** and then click **Add**. *To add one category*, select the category and click **Add**. Double-click a category to see its sub-categories and tracks.

MusicMatch displays the main PDM window when all selected tracks are added.

Use these steps to locate and transfer files from any folder on your computer:

- 1 Open the Portable Device Manager (PDM) as described above.
- 2 Right-click **Dell Digital Jukebox** and select **Add Track(s) to Dell Digital Jukebox**. The **Open Music** window appears.
- 3 Click the **My Computer** icon on the left side of the **Open Music** window.
- 4 Locate the folder where your tracks are stored.
- 5 *To add all categories*, click **Select All** and then click **Add**. *To add one category*, select the category and click **Add**. Double-click a category to see its sub-categories and tracks.

MusicMatch displays the main PDM window when all selected tracks are added.

Using Synchronization:

- 1 Open the Portable Device Manager (PDM) as described above.

- 2 Click the **Options** button, then click the **Synchronization** tabbed page.
- 3 Select either the **Complete Library Synchronization** or **Selected Playlist Synchronization** option.

If you select **Selected Playlist Synchronization**, then also select the box next to one or more playlists that you wish to have synchronized with your Dell DJ. Click **OK** when you have selected the playlists.



NOTE: Synchronization is a one-way process. It will only copy files from the computer to the Dell DJ. It will not copy files from the Dell DJ to the computer.



NOTICE: On the Synchronization tab, ensure that the option beneath "Protect Content on Device" is checked before starting Synchronization. This protects any existing files on your Dell DJ from being deleted during the synchronization process.

- 4 Click the **Sync** button to update your device with files from your computer.

Select **Help** on the MusicMatch toolbar for more information.

Transferring Music Tracks Using Dell DJ Explorer

With Dell DJ Explorer, you can transfer music tracks using the copy-and-paste or drag-and-drop method.



NOTE: When transferring music tracks to your Dell DJ, be sure to transfer them to the Music Library folder of your Dell DJ. If you transfer music files from your PC to the Data Library folder of your Dell DJ, these music tracks will not be playable on your Dell DJ. They are stored on your Dell DJ as a data files.

Access the Music Library folder on your Dell DJ:

- 1 Connect your Dell DJ to your computer using the included USB cable.
- 2 Select **Start**→ **All Programs**→ **Dell**→ **Dell DJ Explorer**→ **Dell DJ Explorer**,
or
Open Microsoft Windows Explorer, then double-click **Dell DJ Explorer**.

- 3 With Dell DJ Explorer open, click **Folders** in the Dell DJ Explorer toolbar.

The drives and main directories associated with the computer are displayed in the left window. The right window displays the contents of the drive, directory or folder that is selected in the left window.

- 4 Click **Dell DJ Explorer** in the left window to expand its contents.
- 5 Click **Dell Digital Jukebox** beneath **Dell DJ Explorer** in the left window to expand its contents.
- 6 Click **Music Library** beneath **Dell Digital Jukebox** in the left window to expand its contents.

Using Copy-and-Paste:

- 1 Using Dell DJ Explorer, locate the track, file or folder you want to copy.
- 2 Right-click the track, file or folder you want to copy and click **Copy**.
- 3 Locate and right-click the folder in which you want to place the copy, and then click **Paste**. A copy of the track, file or folder is placed in the selected folder.

Using drag-and-drop:

- 1 Using Dell DJ Explorer, locate the track, file or folder you want to copy.
- 2 Click the track, file or folder you want to copy, and drag it to the folder in which you want to place the track, file or folder.



NOTE: To select several files, hold down the <CTRL> key and click the files.



NOTE: To select consecutive files, hold down the <SHIFT> key and click the first and last files.



NOTE: To learn more about using Dell DJ Explorer, click the Help  icon on the Dell DJ Toolbar.

Recording Files Using the Dell DJ

You can create recordings of interviews, lectures, meetings or personal notes using your Dell DJ's integrated microphone.

 **NOTE:** When recording, the available recording time is displayed in the lower right hand corner of the display screen. Available recording time is determined by the amount of available space in your Dell DJ and the remaining battery power.

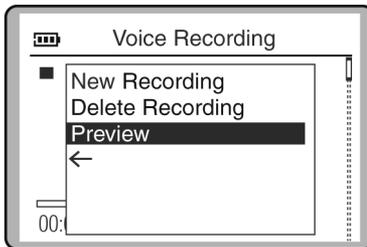
To make a recording:

- 1 Press and hold the record button for 2 seconds, then release. The Dell DJ prepares to record and then automatically starts recording. The timer in the lower left section of the display screen begins counting.
- 2 Press the record button to stop recording. The Dell DJ processes and saves the recording using a date and time format such as the following:

YYYY-MM-DD HH:MM:SS

To preview a new recording:

- 1 After stopping a recording, press the scroll dial. A list of options appears.
- 2 Scroll-select **Preview** to hear the recording. Press the Play/Pause button to stop playback.



To delete a new recording:

- 1 After stopping a recording, press the scroll dial. A list of options appears.
- 2 Scroll-select **Delete Recording**.

To start a new recording immediately after finishing a recording:

- 1 After stopping a recording, press the scroll dial. A list of options appears.
- 2 Scroll-select **New Recording**, then press the record button.



NOTE: You can also start a new recording by pressing the record button.

When you have finished your recordings, press the Home button on the device to return to the Main Menu.

Accessing and Managing Your Recordings

You can also play, view details, select or delete a recording from your Dell DJ using the following steps:

- 1 Press the Home button to return to the Main Menu.
- 2 Scroll-select **Voice Recordings** to display a list of the recordings on your Dell DJ.
- 3 Scroll-select the desired voice recording track from the list.
- 4 Scroll-select the desired function, **Play Track**, **View Track Details**, **Add to Selected** or **Delete Track**.

Transferring Recordings Between the Dell DJ and Your Computer

You can transfer your Dell DJ recordings to your computer using Dell DJ Explorer.



NOTE: Recordings cannot be transferred between the Dell DJ and a computer unless Dell DJ Explorer is installed on the computer. Recordings must be stored in the Recordings folder inside the Dell DJ Music Library folder in order to be played by the Dell DJ.

Access the Recordings folder in the Music Library folder on your Dell DJ:

- 1 Connect your Dell DJ to your computer using the included USB cable.

- 2 Select **Start**→ **All Programs**→ **Dell**→ **Dell DJ Explorer**→ **Dell DJ Explorer**,
or
Open Microsoft Windows Explorer, then double-click **Dell DJ Explorer**.
- 3 With Dell DJ Explorer open, click **Folders** in the Dell DJ Explorer toolbar.

The drives and main directories associated with the computer will be displayed in the left window. The right window will display the contents of the drive, directory or folder that is selected in the left window.

- 4 Click **Dell DJ Explorer** in the left window to expand its contents.
- 5 Click **Dell Digital Jukebox** beneath **Dell DJ Explorer** in the left window to expand its contents.
- 6 Click **Music Library** beneath **Dell Digital Jukebox** in the left window to expand its contents.
- 7 Click **Recordings** beneath **Music Library** in the left window to expand its contents.

Transfer recordings between the Dell DJ Recordings folder and the computer using the same copy-and-paste or drag-and-drop methods previously described in "Transferring Music Tracks Using Dell DJ Explorer" on page 30.



NOTE: To learn more about using Dell DJ Explorer, click the Help  icon on the Dell DJ Toolbar.

Storing Data files On the Dell DJ

Using the included Dell DJ Explorer software, your Dell DJ can be used as a data storage device. You can transfer data files between your Dell DJ and any computer with Dell DJ Explorer installed..



NOTE: Data files cannot be transferred between the Dell DJ and a computer unless Dell DJ Explorer is installed on the computer. Files stored in the Dell DJ Data Library are not accessible using MusicMatch. This includes music tracks or recordings that are stored in the Dell DJ data library.

Access the Data Library folder on your Dell DJ:

- 1 Connect your Dell DJ to your computer using the included USB cable.
- 2 Select **Start**→ **All Programs**→ **Dell**→ **Dell DJ Explorer**→ **Dell DJ Explorer**,
or
Open Microsoft Windows Explorer, then double-click **Dell DJ Explorer**.
- 3 With Dell DJ Explorer open, click **Folders** in the Dell DJ Explorer toolbar.

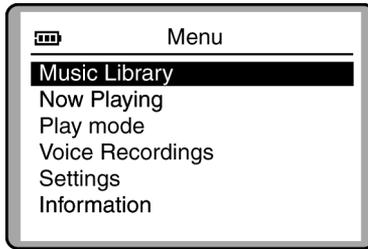
The drives and main directories associated with the computer will be displayed in the left window. The right window will display the contents of the drive, directory or folder that is selected in the left window.

- 4 Click **Dell DJ Explorer** in the left window to expand its contents.
- 5 Click **Dell Digital Jukebox** beneath **Dell DJ Explorer** in the left window to expand its contents.
- 6 Click **Data Library** beneath **Dell Digital Jukebox** in the left window to expand its contents.

Transfer data files between the Dell DJ Data Library and the computer using the same copy-and-paste or drag-and-drop methods previously described in "Transferring Music Tracks Using Dell DJ Explorer" on page 30.

Managing Files from the Main Menu

The Main Menu of the Dell Digital Jukebox is the starting place for the Dell DJ operations. To get to the Main Menu, press the Home button on your Dell DJ.



Music Library is your window to the music tracks stored on your Dell DJ.

Now Playing provides you access the currently playing track or selected tracks.

Play Mode enables you to change the sequence and manner in which tracks are played.

Voice Recordings is your window to the voice tracks stored on your Dell DJ.

Settings enables you to customize certain settings, such as EQ, to your personal preference.

Information provides you with data such as firmware version and space on your Dell DJ.



NOTE: Songs and recordings are stored on the Dell DJ as individual files called *tracks*. Tracks can be viewed in lists or sorted into categories according to playlist, album, artist and genre.

Music Library

You can use Music Library to:

- Access music tracks via Playlists, Albums, Artists, Genres and All Tracks
- Play all music tracks

By accessing a playlist, album, artist or genre, you can perform tasks such as:

- Locating tracks
- Playing playlists, albums, artists or genres or tracks within these categories
- Viewing track information
- Adding to and managing the Selected Music list, then creating playlists from the Selected Music list
- Deleting tracks, playlists, albums, artists or genres in your Dell DJ



NOTE: Recordings made with your Dell DJ automatically become tracks and can be found in All Tracks in Music Library, or in Voice Recordings found in your Dell DJ's main menu. For the instructions that follow, recordings will be known as "tracks."



NOTE: "All Tracks" is a list containing all files from the various categories. Tracks can be found in more than one category. Tracks with no album names, artist names, or genres are located under "<unknown>". This sub-category is found in the album, artist, and genre categories.

Locating Tracks in Music Library

You can locate a track by category if you know the album, artist, or genre to which the track belongs.

To find a track in Music Library:

- 1 Press the Home button on your Dell DJ.
- 2 Scroll-select **Music Library**.
- 3 Scroll-select a category. For example, if you want to find a track in a particular album, scroll-select **Albums**.
- 4 Scroll-select the sub-category. For example, under **Albums**, scroll-select an album.
- 5 Scroll-select **View Tracks**. The tracks within the sub-category appear.

You can also find tracks using the **View all Tracks** option::

- 1 Press the Home button on your Dell DJ.
- 2 Scroll-select **Music Library**.
- 3 Scroll-select **View All Tracks**, then scroll-select the desired track.

To find a track alphabetically in Music Library:

- 1 Press the Home button on your Dell DJ.
- 2 Scroll-select **Music Library**.
- 3 Scroll-select **View All Tracks**.
- 4 Scroll-select **Find Track**. A list of characters appears.
- 5 Scroll-select the first character of the track name.
The Dell DJ displays music tracks in alphabetical order, beginning with the character you selected. Scroll-select a different first character to view tracks beginning with that character.
- 6 Press the Back button on your Dell DJ.
You can now scroll through the tracks. Scroll-select a track to play it, view track details, add it to the Selected Music list, or to delete it.

Playing Tracks

Refer to "Playing Tracks Using Music Library" on page 25 for the steps to select and play tracks and categories on your Dell DJ.

Viewing Track Information

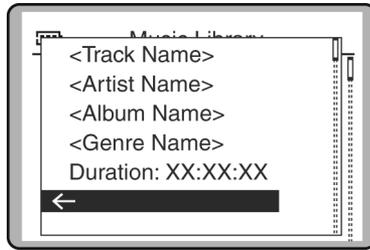
With Music Library, you can view track information such as track title, artist, album, genre or duration.

To view track information:

- 1 Find the track using one of the methods described in "Locating Tracks in Music Library" on page 37.
- 2 Scroll-select the desired track. A list of options appears.

- 3 Scroll-select **View Track Details**. A message box appears, listing track information.

If the names do not fit in the screen, press the scroll dial to scroll right or left to view the details.



Viewing an Album

In Music Library, you can view the contents of an album by an artist.

To locate an album by artist:

- 1 Press the Home button on your Dell DJ.
- 2 Scroll-select **Music Library**.
- 3 Scroll-select **Artists**.
- 4 Scroll-select an artist. A list of options appears.
- 5 Scroll-select **View Albums**. A list of albums for the selected artist appears.
- 6 Scroll-select an album. A list of options appears.

You can then scroll-select an option to:

- Play the album
- View the tracks in the album
- Add the album to the Selected Music list, or
- Delete the album from Music Library.

Now Playing and the Selected Music List

The Selected Music list contains all of the music that you have selected for playback in a given session. Use the Now Playing option to view and manage the contents of the Selected Music list.

The Selected Music list is initially created by selecting a track or category of tracks for playback. You can then add to the Selected Music list by selecting additional tracks or categories of tracks and then selecting the **Add to Selected** option. Or, you can replace the Selected Music list with a new selection by selecting the **Play** option.

The Selection Music list can easily be cleared using the **Clear Selection** option.

Creating and Viewing a Selected Music List

To create a Selected Music list, locate and play a track or category of tracks using one of the previously described methods.

To view the Selected Music list:

- 1 Press the Home button on your Dell DJ.
- 2 Scroll-select **Now Playing**.
- 3 Scroll-select **Selected Music**.

Viewing Track Information

In the Selected Music list, you can view track information such as track title, track length, artist, album, or genre.

To view information about a track in the Selected Music list:

- 1 Press the Home button on your Dell DJ.
- 2 Scroll-select **Now Playing**.
- 3 Scroll-select **Selected Music**. A list of tracks appears.
- 4 Scroll-select a track.

- 5 Scroll-select **View Track Details**. A message box appears, listing track information.

If the names do not fit in the screen, press the scroll dial to scroll right or left to view the details.



Adding Tracks to the Selected Music List

You can add tracks from Music Library to the Selected Music list using the **Add to Selected** option, or replace the tracks in the Selected Music list using the **Play** option.

To add tracks:

- 1 Press the Home button on your Dell DJ.
- 2 Scroll-select **Music Library**.
- 3 Scroll-select a category. For example, if you want to add a track from a particular album, scroll-select **Albums**.
- 4 Scroll-select the sub-category . For example, under **Albums**, scroll-select an album.

If you are adding an entire album, artist, genre, or playlist, skip to step 6.

- 5 Scroll-select **View Tracks**. Use the scroll dial to highlight a track.
- 6 Scroll-select **Add to Selected**.

To replace the current Selected Music list with a new Selected Music list, locate and play new tracks:

- 1 Press the Home button on your Dell DJ.

- 2 Scroll-select **Music Library**.
- 3 Scroll-select an audio category, for example, **Albums**.
- 4 Scroll-select the sub-category . For example, under **Albums**, scroll-select an album.

If you are replacing the Selected Music list with an entire album, artist, genre, or playlist, skip to step 7.

- 5 Scroll-select **View Tracks**.
- 6 Scroll-select a track.
- 7 Scroll-select **Play**.

Clearing the Selected Music List

You can clear all tracks from the Selected Music list without deleting the tracks from your Dell DJ.

To clear all tracks from the Selected Music list:

- 1 Press the Home button on your Dell DJ.
- 2 Scroll-select **Now Playing**.
- 3 Scroll-select **Clear Selection**, then scroll-select **Yes**,
or
- 1 Press the Home button on your Dell DJ.
- 2 Scroll-select **Now Playing**.
- 3 Scroll-select **Selected Music**, then scroll-select a track.
- 4 Scroll-select **Clear Selection**, then scroll-select **Yes**.
- 5 Press the Home button on your Dell DJ to return to the Main Menu.



NOTE: Tracks that are cleared or removed from the Selected Music list are not deleted from your device. To delete a track from Music Library, see "Deleting Tracks From Your Dell DJ" on page 43 for information.

Removing a Track from the Selected Music List

To remove a track from the Selected Music list:

- 1 Press the Home button on your Dell DJ.
- 2 Scroll-select **Now Playing**.

- 3 Scroll-select **Selected Music** to display the Selected Music list.
- 4 Scroll-select a track.
- 5 Scroll-select **Remove Track**.

Creating a Playlist

If you like the contents and arrangement of your current Selected Music list, you can save the list as a playlist for retrieval and playback later.

To create a playlist:

- 1 Press the Home button on your Dell DJ.
- 2 Scroll-select **Now Playing**.
- 3 Scroll-select **Selected Music** to display the Selected Music list.
- 4 Scroll-select any track in the list. A list of options appears.
- 5 Scroll-select **Save as Playlist**.
- 6 Use the scroll dial to enter a name for the playlist.

For different character sets, such as accented characters or numerals, scroll-select **Charset**.

- 7 When you have finished entering the name, scroll-select **OK**.

Deleting Tracks From Your Dell DJ

To permanently delete tracks, albums, artists, genres, or playlists, you must remove them from Music Library.

You can remove tracks from the Selected Music list without permanently deleting the tracks from your Dell DJ. See "Clearing the Selected Music List" and "Removing a Track from the Selected Music List" on page 42.

To delete a track:

- 1 Follow steps 1 through 5 in "Locating Tracks in Music Library" on page 37.
- 2 Scroll-select the track you want to delete. A list of options appears.
- 3 Scroll-select **Delete Track**. A message box appears, asking if you want to delete the selected track.

- 4 Scroll-select **Yes** to delete the track from your Dell DJ.



To delete an entire album, artist, genre, or playlist:

- 1 Press the Home button on your Dell DJ.
- 2 Scroll-select **Music Library**.
- 3 Scroll-select an audio category. For example, if you want to delete a particular album, scroll-select **Albums**.
- 4 Scroll-select the sub-category . For example, under **Albums**, scroll-select the album you want to delete. A list of options appears.
- 5 Depending on the sub-category you selected, scroll-select **Delete Album**, **Delete Artist**, **Delete Genre**, or **Delete Playlist**.
A message box appears, asking if you want to delete the selected album, artist, genre, or playlist.
- 6 Scroll-select **Yes**, to delete the album, artist, genre, or playlist from your Dell DJ.

Renaming a Playlist

To rename a playlist, you must load the playlist into the Selected Music list as previously described and then save it under a new name. The old playlist can then be deleted.

To rename a playlist:

- 1 Clear the Selected Music List using the Clear Selection feature described in "Clearing the Selected Music List" on page 42.
- 2 Load the playlist to the Selected Music list. See "Adding Tracks to the Selected Music List" on page 41 for more information.
- 3 Save the Selected Music list as a new playlist.

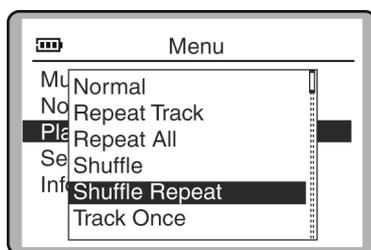
- 4 Delete the old playlist.

Play Mode

You can use the Play Mode function to determine the sequence in which the selected tracks are played.

To view play mode options:

- 1 Press the Home button on your Dell DJ.
- 2 Scroll-select **Play Mode**.
- 3 To change the play mode, scroll-select a play mode.



Normal plays each selected track one time in sequential order.

Repeat Track repeatedly plays the selected track until you turn off the Dell DJ or change the play mode.

Repeat All repeatedly plays all of the selected tracks until you turn off the Dell DJ or change the play mode.

Shuffle randomly plays the selected tracks one time without repeating any tracks.

Shuffle Repeat randomly plays the selected music tracks, then repeats them in a different random sequence until you turn off the Dell DJ or change the play mode.

Track Once plays the selected track one time and then stops.

Play Mode Icons

Icon	Description
Repeat Track 	Play and repeat the selected track.
Repeat All 	Play and repeat all Selected Music tracks.
Shuffle 	Randomly play all Selected Music tracks once without repeating.
Shuffle Repeat 	Randomly play all Selected Music tracks once, then repeat in a different random sequence.
Track Once 	Play the selected track once.

Settings

You can customize the Dell DJ to your preferences by adjusting the settings.

You can set:

- Owner name — enter your name, or a name for your Dell DJ.
- EQ preset — choose from available presets or create a custom EQ
- Backlight duration — choose how long the back light remains lit
- Contrast level — choose a contrast level for optimal viewing
- Idle shutdown time — choose how much idle time passes before your Dell DJ shuts itself off
- Language — choose the Dell DJ's display language

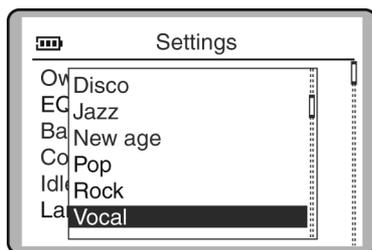


To set the owner's name:

- 1 Press the Home button.
- 2 Scroll-select **Settings**.
- 3 Scroll-select the owner's name. A list of characters appear.
- 4 Scroll-select characters to form the name.
To select other characters, scroll-select **Charset**.
- 5 Scroll-select **OK**.

To select an EQ setting:

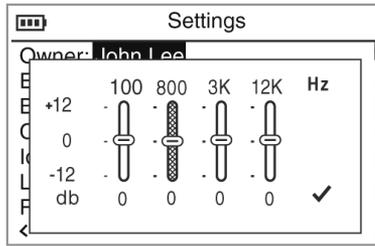
- 1 Press the Home button.
- 2 Scroll-select **Settings**.
- 3 Scroll-select the current EQ setting. A list of EQ presets appears. To select one of the EQ presets, scroll select the preset.



To create a custom EQ setting:

- 1 Scroll-select **Custom EQ**. The equalizer control box appears.
- 2 Scroll-select a frequency slider and rotate the scroll dial to adjust sound output.

- 3 To save your EQ setting, scroll-select the check mark ✓ icon.



To set the backlight duration:

- 1 Press the Home button.
- 2 Scroll-select **Settings**.
- 3 Scroll-select the current backlight time. A list of available durations appears.
- 4 Scroll-select a duration.

To set the contrast level:

- 1 Press the Home button.
- 2 Scroll-select **Settings**.
- 3 Scroll-select the current contrast level. A list of available levels appears.
- 4 Scroll-select a level.

To set the idle shutdown time:

- 1 Press the Home button.
- 2 Scroll-select **Settings**.
- 3 Scroll-select the current idle shutdown time. A list of available times appears.
- 4 Scroll-select a shutdown time.

To set the display language:

- 1 Press the Home button.
- 2 Scroll-select **Settings**.

- 3 Scroll-select the current display language. A list of available languages appears.
- 4 Scroll-select a language.

Information

You can check your Dell DJ for the following information:

- Firmware version
- Total amount of space for storing music or data
- Available space for storing music or data
- Number of tracks stored
- Number of albums stored
- Number of playlists stored

To check the information for your Dell DJ:

- 1 Press the Home button.
- 2 Scroll-select **Information**.

Frequently Asked Questions

This section covers common problems you might encounter or questions you might have while using your Dell DJ. If you have a problem that is not addressed in this chapter, visit support.dell.com for more information.

Installation

I can't install the Dell DJ software on my computer, which has Microsoft® Windows® 95 or Windows 98 installed on it. The installation stops halfway.

You cannot install the Dell DJ software on a computer with Windows 98 or Windows 95.

Upgrade your computer's operating system to Windows XP or Windows 2000 before attempting to install the Dell DJ.

My Dell DJ cannot be recognized by MusicMatch or Dell DJ Explorer, after installing the software from the Product Software and Documentation CD.

In MusicMatch or Dell DJ Explorer, I can't see my Dell DJ.

Your Dell DJ was probably connected to your computer during the installation. Your Dell DJ may not be properly connected to your computer.

Disconnect your Dell DJ and restart your computer. You may also have to re-install the software from the Product Software and Documentation CD. Be sure to follow the installation steps carefully. Do not connect your Dell DJ to your computer during software installation.



NOTE: During installation, if you choose not to install MusicMatch from the Dell CD, you must still install the MusicMatch plug-in, when prompted, in order to use MusicMatch with the Dell DJ. See "Installing Software" on page 21.

Your Dell DJ may not have sufficient battery charge to operate on your computer's USB power.

Connect your Dell DJ to the DC adapter as described in "Charging the Battery" on page 23.

Usage

I can't turn my Dell DJ on.

You may not be holding down the Power button long enough.

Press and hold the Power button for at least 3 seconds.

I can't turn my Dell DJ off.

I was using my Dell DJ, and now all the buttons are flashing, and the Dell DJ is not responding.

The button lock switch on the Dell DJ is in the locked position (red)

Move the switch to the unlocked position (black).

The Dell DJ's operating system may be locked.

Insert the end of a thin object, such as a straightened paper clip, into the reset button, located on the left side of your Dell DJ.

The buttons on my Wired Remote don't work anymore.

The button lock switch on the Wired Remote is in the locked position (red).

Move the switch to the unlocked position (black).

I can't turn my Dell DJ on, and all the buttons flash when I hold down the Power button.

The button lock switch on the Dell DJ is in the locked position (red)

Move the switch to the unlocked position (black).

I've disconnected my Dell DJ from my computer, but the display still shows that it is connected.

The Dell DJ's operating system may be locked.

Insert the end of a thin object, such as a straightened paper clip, into the reset button, located on the left side of your Dell DJ.

My computer does not recognize my Dell DJ.

You may be using a USB hub to connect your Dell DJ to your computer.

Connect your Dell DJ directly to your computer's USB port.

I don't see the charging icon anymore, but my Dell DJ seems to be working.

The charging icon disappears when the Dell DJ's battery is fully charged.

This is not a problem. You can verify that the battery is fully charged by following these steps:

- 1** Run your Dell DJ on battery power for thirty minutes.
- 2** Connect the DC adapter to your Dell DJ and charge it as described in "Charging the Battery" on page 23.
- 3** While the battery is charging, note if the charging icon appears.
The Power button flashes regularly until the battery is fully charged.
The charging icon disappears.

Whenever I turn my Dell DJ on, it starts up in Rescue Mode.

Your Dell DJ's firmware or operating system may be damaged.

Go to support.dell.com for the latest updates for your Dell DJ, and load the latest firmware into your player. For more information on what you can do in Rescue mode, see "Troubleshooting in Rescue Mode" on page 55.

When I turn my Dell DJ on, a 'Re-building Library' message appears.

The Dell DJ sometimes needs to re-map the location of music tracks and files.

Wait for your player to finish verifying the location of music tracks, files and playlists.

General

When I listen to music tracks, I hear a lot of noise or drop-outs.

The track you are listening to was not recorded or encoded properly.

Verify that the music track sounds the same when you play it from the Dell DJ and from your computer. You can then acquire a better recording of the track and transfer it to your Dell DJ.

I want to delete all the music tracks on my Dell DJ, but I can't find the option in the main menu.

From the main menu, you can only delete one track, album, artist, genre or playlist at a time.

To delete all content from your Dell DJ, enter Rescue mode and use the **Format All** option. For more information about what you can do in Rescue mode, see "Troubleshooting in Rescue Mode" on page 55.

Error Indications

Rescue mode firmware error indication

Your Dell DJ's firmware has been erased, or damaged.

Reload the firmware as described in "Troubleshooting in Rescue Mode" on page 55.

Rescue mode Hard Disk problem

Your Dell DJ's internal storage space may be corrupted.

Use the **Format All** option as described in "Troubleshooting in Rescue Mode" on page 55.

All the buttons on my Dell DJ flash three times when I try to turn my player on.

The button lock switch on the Dell DJ is in the locked position (red)

Move the switch to the unlocked position (black).

Troubleshooting in Rescue Mode

In Rescue mode, you can quickly resolve issues that involve your Dell DJ's firmware and hard disk operations.

To activate Rescue mode:

Press the Play button while inserting the end of a thin object such as a straightened paper clip into the reset at the same time, then hold the Play button until your Dell DJ turns on.

In Rescue mode, you can select the following options:

- **Clean Up** — searches for and fixes fragmented files and lost clusters. No files, music tracks or playlists are lost.
- **Format All** — reformats the Dell DJ's hard disk. NOTE: All files, music tracks and playlists are lost. You must reload all files, music tracks and playlists.
- **Reload Firmware** — clears firmware in the Dell DJ so that you can load updated firmware. NOTE: Do not choose this option until you have downloaded updated firmware into your computer.
- **Reboot** — restarts the Dell DJ after testing.

Clean Up

Choose this option if you experience audio drop-outs, repeated **Re-building Library** messages or if your player is frequently unresponsive.

No files, music tracks or playlists are lost when this option is selected.

To clean up your Dell DJ:

- 1 Activate Rescue mode as described above.
- 2 Scroll-select **Clean Up**.
- 3 Scroll-select **Yes**.

A progress display appears.

The cleanup can take more than a few minutes, depending on how many music tracks you have in your Dell DJ.

Format All

Choose this option if you experience audio drop-outs, repeated **Re-building Library** messages or if your player is frequently unresponsive.

All files, music tracks or playlists are lost when this option is selected.

To Format your Dell DJ:

- 1 Activate Rescue mode as described above.
- 2 Scroll-select **Format All**.
- 3 Scroll-select **Yes**.
A progress display appears.

Reload Firmware

Choose this option to upgrade your Dell DJ's firmware, or if you want to correct firmware problems. You should also choose this option when your player becomes unresponsive frequently.

This option removes the firmware in your Dell DJ so that you can load updated firmware or reload current firmware. You should have the firmware file on your computer before choosing this option.

You can download updated firmware from support.dell.com. No files, music tracks or playlists are lost when you reload or upgrade firmware.

To reload firmware:

- 1 Activate Rescue mode as described above.
- 2 Scroll-select **Reload Firmware**.
- 3 Scroll-select **Yes**.
- 4 Connect your Dell DJ to your computer using the USB cable.
- 5 Turn your Dell DJ on, and double-click the firmware file on your computer.
Your Dell DJ is automatically detected. The firmware is loaded and the Dell DJ restarts.
- 6 Restart your computer if prompted.

Reboot

Choose this option to get out of Rescue mode, and return to your Dell DJ's normal display.

When in Rescue mode, scroll-select **Reboot**. You can press and hold the Power button.

Appendix

Specifications

Hardware

Display	LCD 160 x 104 resolution blue EL back light
Storage media	15/20 GB HDD
Battery	Embedded lithium-ion polymer
DC-in power	4V \pm 5%, 2.4A
PC connection	USB 2.0/1.1
Voice recording	integrated microphone

Performance Parameters

Audio quality	(specifications based on 32-ohm load at 1-kHz tone are typical values)
Signal-to-noise ratio	up to 94 dB
Channel separation	up to 65 dB
Frequency response	20 Hz–20 kHz (line-out) 24 Hz–20 kHz (headphones)
Harmonic distortion	< 0.1%
Playtime	up to 20 hours (based on 128 kbps MP3 songs, continuous playback)

Performance Parameters

Battery charging	DC power in — full charge in 6 hours USB charging — full charge in 7.5 hours (battery must have 25% charge for USB charging)
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Glossary

BITRATE — A bitrate indicates the average number of bits in 1 second of a digital audio track. MP3 encoders allow you to specify the bitrate when making MP3 files. The higher the bitrate, the better the audio quality. Unfortunately, this also means a larger file size.

CATEGORY — A general grouping of audio tracks, for example, artist, album or genre.

DIGITAL RIGHTS MANAGEMENT (DRM) — A technology enabling the copyright owner of intellectual property, like a digital audio track, to control file usage. It is normally used to allow you to download digital audio tracks while preventing you from distributing the files to other people or other devices. With DRM, digital audio tracks contain digital signatures. Your device is DRM-compliant.

GIGABYTE (GB) — About a thousand million bytes. A 1-GB device can store 1000 MB worth of MP3 files. If your MP3 files are encoded at 128 kbps and each file is about 4 minutes long, a 10-GB device can store about 2500 MP3 files.

FIRMWARE — The software in your device that allows you to perform numerous functions including playing and recording audio.

KBPS — Kilobits-per-second. A measure of how good the bitrate is. 128 kbps is the standard bitrate for MP3 files. 128-kbps MP3s are near-CD quality. Some other commonly used encoding rates are 160 or 192Kbps.

LITHIUM-ION BATTERY (LI-ION) — A battery composed of lithium, a light metal with high electrochemical potential. Lithium batteries are light and store high amounts of electrical energy. Because of this, lithium-ion batteries are ideal for portable devices like yours. Lithium-ion batteries do not use poisonous metals, such as lead, mercury, or cadmium, and have no memory effect problems. However, they are more expensive than conventional nickel-cadmium (NiCad) and nickel metal-hydride (NiMH) batteries. Your device uses a li-ion battery.

MEGABYTE (MB) — About 1 million bytes. Bytes, megabytes, and gigabytes are measures of how much data a storage device can hold. For example, a 3-minute MP3 encoded at standard bitrates is approximately 3 MB in size.

MEMORY EFFECT — A property of some NiCad batteries that can surface when a battery is not fully used or discharged before it is recharged. This can cause the battery to have a false 'memory' as to how much electrical energy it can store. This results in significantly lower battery levels, even after a full charge.

MP3 — A member of the MPEG compression family, MP3 is a commonly used compressed digital-audio format. MP3 encoding transforms digital audio files (like WAV) to provide reasonable audio quality in relatively small file sizes.

MUSIC LIBRARY — An organized collection of audio tracks in your device. Tracks are

grouped by categories, namely, All tracks, Albums, Artists, and Genres.

PLAYLIST — A grouping of audio tracks. Using a playlist, you can create a playback sequence of audio tracks from multiple albums or categories without actually rearranging any audio tracks in the device's Music Library. You can also name a playlist, for example, My Favorite Pop Songs.

SELECTED MUSIC LIST — The Selected Music list is a line of tracks. You can choose an album or a playlist of tracks to be played. In Normal mode, tracks are played in the order in which they are queued.

SHUFFLE — A Play mode that randomly plays tracks once only from the Selected Music list.

SHUFFLE REPEAT — A Play Mode that randomly plays tracks from the Selected Music List repeatedly.

USB — Universal Serial Bus. A moderately high-speed input/output technology for "hot swap" data transfers, meaning that you can connect or disconnect a USB device without turning off your computer. Your device uses the newer USB 2.0 standard that allows for higher speed transfers than USB 1.1

WIRED REMOTE — An accessory for your device that you can use to remotely access the device controls.

Regulatory Notices

Electromagnetic Interference (EMI) is any signal or emission, radiated in free space or conducted along power or signal leads, that endangers the functioning of a radio navigation or other safety service or seriously degrades, obstructs, or repeatedly interrupts a licensed radio communications service. Radio communications services include but are not limited to AM/FM commercial broadcast, television, cellular services, radar, air-traffic control, pager, and Personal Communication Services (PCS). These licensed services, along with unintentional radiators such as digital devices, including computers, contribute to the electromagnetic environment.

Electromagnetic Compatibility (EMC) is the ability of items of electronic equipment to function properly together in the electronic environment. While this device has been designed and determined to be compliant with regulatory agency limits for EMI, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference with radio communications services, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient the receiving antenna.
- Relocate the device with respect to the receiver.
- Move the device away from the receiver.
- Plug the device into a different outlet so that the device and the receiver are on different branch circuits.

If necessary, consult a Dell Technical Support representative or an experienced radio/television technician for additional suggestions.

Dell™ devices are designed, tested, and classified for their intended electromagnetic environment. These electromagnetic environment classifications generally refer to the following harmonized definitions:

- Class A is typically for business or industrial environments.
- Class B is typically for residential environments.

Information Technology Equipment (ITE), including devices, expansion cards, printers, input/output (I/O) devices, monitors, and so on, that are integrated into or connected to the device should match the electromagnetic environment classification of the device.

A Notice About Shielded Signal Cables: Use only shielded cables for connecting devices to any Dell device to reduce the possibility of interference with radio communications services. Using shielded cables ensures that you maintain the appropriate EMC classification for the intended environment.

Most Dell devices are classified for Class B environments. However, the inclusion of certain options can change the rating of some configurations to Class A. To determine the electromagnetic classification for your device, see the following sections specific for each regulatory agency. Each section provides country-specific EMC/EMI or product safety information.

FCC Notices (U.S. Only)

Most Dell devices are classified by the Federal Communications Commission (FCC) as Class B digital devices. To determine which classification applies to your device, examine all FCC registration labels located on the bottom, side, or back panel of your device, on card-mounting brackets, and on the cards themselves. If any one of the labels carries a Class A rating, your entire device is considered to be a Class A digital device. If *all* labels carry an FCC Class B rating as distinguished by either an FCC ID number or the FCC logo, (FCC), your device is considered to be a Class B digital device.

Once you have determined your device's FCC classification, read the appropriate FCC notice. Note that FCC regulations provide that changes or modifications not expressly approved by Dell could void your authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

Class A

This equipment has been tested and found to comply with the limits for a Class A digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the manufacturer's instruction manual, may cause harmful interference with radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case you will be required to correct the interference at your own expense.

Class B

This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the manufacturer's instruction manual, may cause interference with radio communications. However, there is no guarantee that interference will not occur in a

particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

FCC Identification Information

The following information is provided on the device or devices covered in this document in compliance with FCC regulations:

- Model number: HV01T
- Company name:

Dell Inc.
One Dell Way
Round Rock, Texas 78682 USA
512-338-4400

IC Notice (Canada Only)

Most Dell devices (and other Dell digital apparatus) are classified by the Industry Canada (IC) Interference-Causing Equipment Standard #3 (ICES-003) as Class B digital devices. To determine which classification (Class A or B) applies to your device (or other Dell digital apparatus), examine all registration labels located on the bottom, side, or the back panel of your device (or other digital apparatus). A statement in the form of "IC Class A ICES-003" or "IC Class B ICES-003" will be located on one of these labels. Note that Industry Canada regulations provide that changes or modifications not expressly approved by Dell could void your authority to operate this equipment.

This Class B (or Class A, if so indicated on the registration label) digital apparatus meets the requirements of the Canadian Interference-Causing Equipment Regulations.

Cet appareil numérique de la Classe B (ou Classe A, si ainsi indiqué sur l'étiquette d'enregistrement) respecte toutes les exigences du Règlement sur le Matériel Brouilleur du Canada.

NOM Information (Mexico Only)

The following information is provided on the device(s) described in this document in compliance with the requirements of the official Mexican standards (NOM):

Exporter:	Dell Inc. One Dell Way Round Rock, TX 78682
Importer:	Dell Inc. Paseo de la Reforma 2620 - 11° Piso Col. Lomas Altas 11950 México, D.F.
Ship to:	Dell Inc. al Cuidado de Kuehne & Nagel de México S. de R.L. Avenida Soles No. 55 Col. Peñon de los Baños 15520 México, D.F.
Model number:	HV01T
Supply voltage:	100/240 VAC
Frequency:	50/60Hz
Input Current Consumption:	0.4A
Output voltage:	5.4 VDC
Output current:	2.41 A

Limited Warranties and Return Policy

Dell-branded hardware products purchased in the U.S. or Canada come with either a 90-day, 1-year, 2-year, 3-year, or 4-year limited warranty. To determine which warranty came with your hardware product(s), see your packing slip or invoice. The following sections describe the limited warranties and return policy for the U.S., the limited warranties and return policy for Canada, and the manufacturer guarantee for Latin America and the Caribbean.

Limited Warranty for Dell-Branded Hardware Products (U.S. Only)

What is covered by this limited warranty?

This limited warranty covers defects in materials and workmanship in your—our end-user customer's—Dell-branded hardware products, including Dell-branded peripheral products.

What is not covered by this limited warranty?

This limited warranty does not cover:

- Software, including the operating system and software added to the Dell-branded hardware products through our factory-integration system, third-party software, or the reloading of software
- Non-Dell-branded and Solution Provider Direct products and accessories
- Problems that result from:
 - External causes such as accident, abuse, misuse, or problems with electrical power
 - Servicing not authorized by Dell
 - Usage that is not in accordance with product instructions
 - Failure to follow the product instructions or failure to perform preventive maintenance
 - Problems caused by using accessories, parts, or components not supplied by Dell
- Products with missing or altered Service Tags or serial numbers
- Products for which Dell has not received payment

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE (OR JURISDICTION TO JURISDICTION). DELL'S RESPONSIBILITY FOR MALFUNCTIONS AND DEFECTS IN HARDWARE IS LIMITED TO REPAIR AND REPLACEMENT AS SET FORTH IN THIS WARRANTY STATEMENT. ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN TIME TO THE TERM OF THE LIMITED WARRANTY PERIOD REFLECTED ON YOUR PACKING SLIP OR INVOICE. NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE LIMITED WARRANTY PERIOD HAS EXPIRED. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THIS LIMITATION MAY NOT APPLY TO YOU.

WE DO NOT ACCEPT LIABILITY BEYOND THE REMEDIES PROVIDED FOR IN THIS LIMITED WARRANTY OR FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING, WITHOUT LIMITATION, ANY LIABILITY FOR THIRD-PARTY CLAIMS AGAINST YOU FOR DAMAGES, FOR PRODUCTS NOT BEING AVAILABLE FOR USE, OR FOR LOST DATA OR LOST SOFTWARE. OUR LIABILITY WILL BE NO MORE THAN THE AMOUNT YOU PAID FOR THE PRODUCT THAT IS THE SUBJECT OF A CLAIM. THIS IS THE MAXIMUM AMOUNT FOR WHICH WE ARE RESPONSIBLE.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

How long does this limited warranty last?

This limited warranty lasts for the time period indicated on your packing slip or invoice, except for the following Dell-branded hardware:

- Portable computer batteries carry a 1-year limited warranty.
- Projector lamps carry a 90-day limited warranty.
- Memory carries a lifetime limited warranty.
- Monitors carry the longer of either a 3-year limited warranty or the remainder of the warranty for the Dell computer to which the monitor will be connected.
- Other add-on hardware carries the longer of either a 1-year limited warranty for new parts and a 90-day limited warranty for reconditioned parts or, for both new and reconditioned parts, the remainder of the warranty for the Dell computer on which such parts are installed.

The limited warranty on all Dell-branded products begins on the date of the packing slip or invoice. The warranty period is not extended if we repair or replace a warranted product or any parts. Dell may change the availability of limited warranties, at its discretion, but any changes will not be retroactive.

What do I do if I need warranty service?

Before the warranty expires, please call us at the relevant number listed in the following table. Please also have your Dell Service Tag or order number available.

Individual Home Consumers:	U.S. Only
Technical Support	1-800-624-9896
Customer Service	1-800-624-9897
Individual Home Consumers who purchased through an Employee Purchase Program:	
Technical Support and Customer Service	1-800-822-8965
Home and Small Business Commercial Customers:	
Technical Support and Customer Service	1-800-456-3355
Medium, Large, or Global Commercial Customers, Healthcare Customers, and Value-Added Resellers (VARs):	
Technical Support and Customer Service	1-800-822-8965
Government and Education Customers:	
Technical Support and Customer Service	1-800-234-1490
Dell-Branded Memory	1-888-363-5150

What will Dell do?

During the 90 days of the 90-day limited warranty and the first year of all other limited warranties: During the 90 days of the 90-day limited warranty and the first year of all other limited warranties, we will repair any Dell-branded hardware products returned to us that prove to be defective in materials or workmanship. If we are not able to repair the product, we will replace it with a comparable product that is new or refurbished.

When you contact us, we will issue a Return Material Authorization Number for you to include with your return. You must return the products to us in their original or equivalent packaging, prepay shipping charges, and insure the shipment or accept the risk if the product is lost or damaged in shipment. We will return the repaired or replacement products to you. We will pay to ship the repaired or replaced products to you if you use an address in the United States (excluding Puerto Rico and U.S. possessions and territories). Otherwise, we will ship the product to you freight collect.

If we determine that the product is not covered under this warranty, we will notify you and inform you of service alternatives that are available to you on a fee basis.

NOTE: Before you ship the product(s) to us, make sure to back up the data on the hard drive(s) and any other storage device(s) in the product(s). Remove any confidential, proprietary, or personal information and removable media such as floppy disks, CDs, or PC Cards. We are not responsible for any of your confidential, proprietary, or personal information; lost or corrupted data; or damaged or lost removable media.

During the remaining years: For the remaining period of the limited warranty, we will replace any defective part with new or refurbished parts, if we agree that it needs to be replaced. When you contact us, we will require a valid credit card number at the time you request a replacement part, but we will not charge you for the replacement part as long as you return the original part to us within 30 days after we ship the replacement part to you. If we do not receive the original part within 30 days, we will charge to your credit card the then-current standard price for that part.

We will pay to ship the part to you if you use an address in the United States (excluding Puerto Rico and U.S. possessions and territories). Otherwise, we will ship the part freight collect. We will also include a prepaid shipping container with each replacement part for your use in returning the replaced part to us.

NOTE: Before you replace parts, make sure to back up the data on the hard drive(s) and any other storage device(s) in the product(s). We are not responsible for lost or corrupted data.

What if I purchased a service contract?

If your service contract is with Dell, service will be provided to you under the terms of the service agreement. Please refer to that contract for details on how to obtain service.

If you purchased through us a service contract with one of our third-party service providers, please refer to that contract for details on how to obtain service.

How will you fix my product?

We use new and refurbished parts made by various manufacturers in performing warranty repairs and in building replacement parts and systems. Refurbished parts and systems are parts or systems that have been returned to Dell, some of which were never used by a customer. All parts and systems are inspected and tested for quality. Replacement parts and systems are covered for the remaining period of the limited warranty for the product you bought. Dell owns all parts removed from repaired products.

May I transfer the limited warranty?

Limited warranties on systems may be transferred if the current owner transfers ownership of the system and records the transfer with us. The limited warranty on Dell-branded memory may not be transferred. You may record your transfer by going to Dell's website:

- If you are an Individual Home Consumer, go to www.dell.com/us/en/dhs/topics/sbtopic_015_ccare.htm
- If you are a Home Office, Small, Medium, Large, or Global Commercial Customer, go to www.dell.com/us/en/biz/topics/sbtopic_ccare_nav_015_ccare.htm
- If you are a Government, Education, or Healthcare Customer, or an Individual Home Consumer who purchased through an Employee Purchase Program, go to www.dell.com/us/en/pub/topics/sbtopic_015_ccare.htm

If you do not have Internet access, call your customer care representative or call 1-800-624-9897.

"Total Satisfaction" Return Policy (U.S. Only)

We value our relationship with you and want to make sure that you're satisfied with your purchases. That's why we offer a "Total Satisfaction" return policy for most products that you—the end-user customer—purchase directly from Dell. Under this policy, you may return to Dell products that you purchased directly from Dell for a credit or a refund of the purchase price paid, less shipping and handling and applicable restocking fees as follows:

- **New Hardware Products and Accessories** — All new hardware, accessories, parts, and unopened software still in its sealed package, excluding the products listed below, may be returned within 30 days from the date on the packing slip or invoice. To return applications software or an operating system that has been installed by Dell, you must return the entire computer. A different return policy applies to nondefective products purchased through Dell's Software and Peripherals division by customers of our Small and Medium Business divisions. Those products may be returned within 30 days from the date on the packing slip or invoice, but a fifteen percent (15%) restocking fee will be deducted from any refund or credit. The "Total Satisfaction" Return Policy and Software and Peripherals division return policy are not available for Dell | EMC storage products, EMC-branded products, or enterprise software.
- **Reconditioned or Refurbished Dell-Branded Hardware Products and Parts** — All reconditioned or refurbished Dell-branded server and storage products may be returned within 30 days from the date on the packing slip or invoice. All other reconditioned or refurbished Dell-branded hardware products and parts may be returned within 14 days of the date on the packing slip or invoice.

To return products, e-mail or call Dell customer service to receive a Credit Return Authorization Number within the return policy period applicable to the product you want to return. You must obtain a Credit Return Authorization Number in order to return the product. See "Contacting Dell" or "Getting Help" in your customer documentation (or www.dell.com/us/en/gen/contact.htm) to find the appropriate contact information for obtaining customer assistance.

You must ship the products to Dell within 5 days of the date that Dell issues the Credit Return Authorization Number. You must also return the products to Dell in their original packaging, in as-new condition along with any media, documentation, and all other items that were included in the original shipment, prepay shipping charges, and insure the shipment or accept the risk of loss or damage during shipment.

Limited Warranty Terms for Dell-Branded Hardware Products (Canada Only)

What is covered by this limited warranty?

This limited warranty covers defects in materials and workmanship in your—our end-user customer's—Dell-branded hardware products, including Dell-branded peripheral products.

What is not covered by this limited warranty?

This limited warranty does not cover:

- Software, including the operating system and software added to the Dell-branded hardware products through our factory-integration system, or the reloading of the software
- Non-Dell branded and Solution Provider Direct products and accessories
- Problems that result from:
 - External causes such as accident, abuse, misuse, or problems with electrical power
 - Servicing not authorized by Dell
 - Usage that is not in accordance with product instructions
 - Failure to follow the product instructions or failure to perform preventive maintenance
 - Problems caused by using accessories, parts, or components not supplied by Dell
- Products with missing or altered Service Tags or serial numbers
- Products for which Dell has not received payment

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM PROVINCE TO PROVINCE. DELL'S RESPONSIBILITY FOR MALFUNCTIONS AND DEFECTS IN PRODUCT IS LIMITED TO REPAIR AND REPLACEMENT AS SET FORTH IN THIS WARRANTY STATEMENT, FOR THE TERM OF THE WARRANTY PERIOD REFLECTED ON YOUR PACKING SLIP OR INVOICE. EXCEPT FOR THE EXPRESS WARRANTIES CONTAINED IN THIS WARRANTY STATEMENT, DELL DISCLAIMS ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, STATUTORY OR OTHERWISE. SOME PROVINCES DO NOT ALLOW THE EXCLUSION OF CERTAIN IMPLIED WARRANTIES OR CONDITIONS, OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS. THEREFORE, THE FOREGOING EXCLUSIONS AND LIMITATIONS MAY NOT APPLY TO YOU.

WE DO NOT ACCEPT LIABILITY BEYOND THE REMEDIES PROVIDED FOR IN THIS WARRANTY STATEMENT OR FOR SPECIAL, INDIRECT, CONSEQUENTIAL, OR INCIDENTAL DAMAGES, INCLUDING, WITHOUT LIMITATION, ANY LIABILITY FOR THIRD-PARTY CLAIMS AGAINST YOU FOR DAMAGES, FOR PRODUCTS NOT BEING AVAILABLE FOR USE, OR FOR LOST DATA OR LOST SOFTWARE. OUR LIABILITY WILL BE NO MORE THAN THE AMOUNT YOU PAID FOR THE PRODUCT THAT IS THE SUBJECT OF A CLAIM. THIS IS THE MAXIMUM AMOUNT FOR WHICH WE ARE RESPONSIBLE.

SOME PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

How long does this limited warranty last?

This limited warranty lasts for the time period indicated on your packing slip or invoice, except that the limited warranty on Dell-branded batteries lasts only 1 year and the limited warranty on the lamps for Dell-branded projectors lasts only 90 days. The limited warranty begins on the date of the packing slip or invoice. The warranty period is not extended if we repair or replace a warranted product or any parts. Dell may change the terms and availability of limited warranties, at its discretion, but any changes will not be retroactive (that is, the warranty terms in place at the time of purchase will apply to your purchase).

What do I do if I need warranty service?

Before the warranty expires, please call us at the relevant number listed in the following table. Please also have your Dell Service Tag or order number available.

Individual Home Consumers; Home Office and Small Business Customers:	Canada Only
Technical Support and Customer Service	1-800-847-4096
Medium, Large, and Global Commercial Customers; Government, Education, and Healthcare Customers; and Value-Added Resellers (VARs):	
Technical Support	1-800-387-5757
Customer Service	1-800-326-9463
Government or Education Customers, or Individual Home Consumers who purchased through an Employee Purchase Program:	
Technical Support	1-800-387-5757
Customer Service	1-800-326-9463 (Extension 8221 for Individual Consumers)
Dell-Branded Memory	1-888-363-5150

What will Dell do?

During the 90 days of the 90-day limited warranty and the first year of all other limited warranties: During the 90 days of the 90-day limited warranty and the first year of all other limited warranties, we will repair any Dell-branded hardware products returned to us that prove to be defective in materials or workmanship. If we are not able to repair the product, we will replace it with a comparable product that is new or refurbished.

When you contact us, we will issue a Return Material Authorization Number for you to include with your return. You must return the products to us in their original or equivalent packaging, prepay shipping charges, and insure the shipment or accept the risk if the product is lost or damaged in shipment. We will return the repaired or replacement products to you. We will pay to ship the repaired or replaced products to you if you use an address in Canada. Otherwise, we will ship the product to you freight collect.

If we determine that the problem is not covered under this warranty, we will notify you and inform you of service alternatives that are available to you on a fee basis.

NOTE: Before you ship the product(s) to us, make sure to back up the data on the hard drive(s) and any other storage device(s) in the product(s). Remove any confidential, proprietary or personal information, removable media, such as floppy disks, CDs, or PC Cards. We are not responsible for any of your confidential, proprietary or personal information; lost or corrupted data; or damaged or lost removable media.

During the remaining years following the first year of all limited warranties: We will replace any defective part with new or refurbished parts, if we agree that it needs to be replaced. When you contact us, we will require a valid credit card number at the time you request a replacement part, but we will not charge you for the replacement part as long as you return the original part to us within 30 days after we ship the replacement part to you. If we do not receive the original part within 30 days, we will charge to your credit card the then-current standard price for that part.

We will pay to ship the part to you if you use an address in Canada. Otherwise, we will ship the part freight collect. We will also include a prepaid shipping container with each replacement part for your use in returning the replaced part to us.

NOTE: Before you replace parts, make sure to back up the data on the hard drive(s) and any other storage device(s) in the product(s). We are not responsible for lost or corrupted data.

What if I purchased a service contract?

If your service contract is with Dell, service will be provided to you under the terms of the service contract. Please refer to that contract for details on how to obtain service. Dell's service contracts can be found online at www.dell.ca or by calling Customer Care at 1-800-847-4096. If you purchased through us a service contract with one of our third-party service providers, please refer to that contract (mailed to you with your packing slip or invoice) for details on how to obtain service.

How will you fix my product?

We use new and refurbished parts made by various manufacturers in performing warranty repairs and in building replacement parts and systems. Refurbished parts and systems are parts or systems that have been returned to Dell, some of which were never used by a customer. All parts and systems are inspected and tested for quality. Replacement parts and systems are covered for the remaining period of the limited warranty for the product you bought. Dell owns all parts removed from repaired products.

May I transfer the limited warranty?

Limited warranties on systems may be transferred if the current owner transfers ownership of the system and records the transfer with us. The limited warranty on Dell-branded memory may not be transferred. You may record your transfer by going to Dell's website:

- For Canada-purchased computers (in-country transfers) and to transfer from one customer to another, go to www.dell.ca/ca/en/gen/topics/segtopic_ccare_nav_013_ccare.htm
- For out-of-country transfers (outside of the original country of purchase), go to www.dell.com/us/en/biz/topics/sbtopic_ccare_nav_016_ccare.htm

If you do not have Internet access, call Dell at 1-800-847-4096 (Home Consumer customers) or 1-800-326-9463 (Corporate Commercial or Government customers).

"Total Satisfaction" Return Policy (Canada Only)

If you are an end-user customer who bought new products directly from Dell, you may return them to Dell up to 30 days after you receive them for a refund or credit of the product purchase price. If you are an end-user customer who bought reconditioned or refurbished products from Dell, you may return them to Dell within 14 days after the date on the packing slip or invoice for a refund or credit of the product purchase price. In either case, the refund or credit will not include any shipping and handling charges shown on your packing slip or invoice and will be subject to a fifteen percent (15%) restocking fee, unless otherwise prohibited by law. If you are an organization that bought the products under a written agreement with Dell, the agreement may contain different terms for the return of products than specified by this policy.

To return products, you must call Dell Customer Service at 1-800-847-4096 to receive a Credit Return Authorization Number. To expedite the process of your refund or credit, Dell expects you to return the products to Dell in their original packaging within 5 days of the date that Dell issues the Credit Return Authorization Number. You must also prepay shipping charges and insure the shipment or accept the risk of loss or damage during shipment. You may return software for a refund or credit only if the sealed package containing the floppy disk(s) or CD(s) is unopened. Returned products must be in as-new condition, and all of the manuals, floppy disk(s), CD(s), power cables, and other items included with a product must be returned with it. For customers who want to return, for refund or credit only, either application or operating system software that has been installed by Dell, the whole system must be returned, along with any media and documentation that may have been included in the original shipment.

The "Total Satisfaction" Return Policy does not apply to Dell | EMC storage products. It also does not apply to products purchased through Dell's Software and Peripherals division. For those products, please instead refer to Dell's Software and Peripheral's then-current return policy (see the following section, "Dell Software and Peripherals (Canada Only)").

Dell Software and Peripherals (Canada Only)

Third-Party Software and Peripherals Products

Similar to other resellers of software and peripherals, Dell does not warrant third-party products. Third-party software and peripheral products are covered by the warranties provided by the original manufacturer or publisher only. Third-party manufacturer warranties vary from product to product. Consult your product documentation for specific warranty information. More information may also be available from the manufacturer or publisher.

While Dell offers a wide selection of software and peripheral products, we do not specifically test or guarantee that all of the products we offer work with any or all of the various models of Dell computers, nor do we test or guarantee all of the products we sell on the hundreds of different brands of computers available today. If you have questions about compatibility, we recommend and encourage you to contact the third-party software and peripheral product manufacturer or publisher directly.

Dell-Branded Peripheral Products

Dell does provide a limited warranty for new Dell-branded peripheral products (products for which Dell is listed as the manufacturer) such as monitors, batteries, memory, docking stations, and projectors. To determine which limited warranty applies to the product you purchased, see the Dell packing slip or invoice and/or the product documentation that accompanied your product. Descriptions of Dell's limited warranties are described in preceding sections.

Return Policy

If you are an end-user customer who bought Dell Software and Peripherals products directly from a Dell company, you may return Dell Software and Peripherals products that are in as-new condition to Dell up to 30 days from the date on the packing slip or invoice for a refund of the product purchase price if already paid. This refund will not include any shipping and handling charges shown on your packing slip or invoice; you are responsible for those.

To return products, you must call Dell Customer Service at 1-800-387-5759 to receive a Credit Return Authorization Number. You must ship the Dell Software and Peripherals products back to Dell in their original manufacturer's packaging (which must be in as-new condition), prepay shipping charges, and insure the shipment or accept the risk of loss or damage during shipment.

To qualify for refund or replacement, returned products must be in as-new condition, software products must be unopened, and all of the manuals, floppy disk(s), CD(s), power cables, and other items included with a product must be returned with it.

1-Year End-User Manufacturer Guarantee (Latin America and the Caribbean Only)

Guarantee

Dell Computer Corporation ("Dell") warrants to the end user in accordance with the following provisions that its branded hardware products, purchased by the end user from a Dell company or an authorized Dell distributor in Latin America or the Caribbean, will be free from defects in materials, workmanship, and design affecting normal use, for a period of 1 year from the original purchase date. Products for which proper claims are made will, at Dell's option, be repaired or replaced at Dell's expense. Dell owns all parts removed from repaired products. Dell uses new and reconditioned parts made by various manufacturers in performing repairs and building replacement products.

Exclusions

This Guarantee does not apply to defects resulting from: improper or inadequate installation, use, or maintenance; actions or modifications by unauthorized third parties or the end user; accidental or willful damage; or normal wear and tear.

Making a Claim

Claims must be made in Latin America or the Caribbean by contacting the Dell point of sale within the guarantee period. The end user must always supply proof of purchase, indicating name and address of the seller, date of purchase, model and serial number, name and address of the customer, and details of symptoms and configuration at the time of malfunction, including peripherals and software used. Otherwise, Dell may refuse the guarantee claim. Upon diagnosis of a warranted defect, Dell will make arrangements and pay for ground freight and insurance to and from Dell's repair/replacement center. The end user must ensure that the defective product is available for collection properly packed in original or equally protective packaging together with the details listed above and the return number provided to the end user by Dell.

Limitation and Statutory Rights

Dell makes no other warranty, guarantee or like statement other than as explicitly stated above, and this Guarantee is given in place of all other guarantees whatsoever, to the fullest extent permitted by law. In the absence of applicable legislation, this Guarantee will be the end user's sole and exclusive remedy against Dell or any of its affiliates, and neither Dell nor any of its affiliates shall be liable for loss of profit or contracts, or any other indirect or consequential loss arising from negligence, breach of contract, or howsoever.

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