



# Inkjet All-In-One M700

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User's Guide

**Edition: November 2002**

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#### **Safety information**

- Use only the power supply provided with this product or the manufacturer's authorized replacement power supply.
- Connect the power cord to an electrical outlet that is near the product and easily accessible.
- Refer service or repairs, other than those described in the manual, to a professional service person.

**CAUTION:** Do not make any cabling connections (power cord, telephone, etc.) during a lightning storm.

**CAUTION:** Do not use the fax feature during a lightning storm.

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## ***Thank you for purchasing a Legend Inkjet All-In-One M700!***

Congratulations on your new purchase. The Legend Inkjet All-In-One M700 combines the functionality of an inkjet printer, a scanner, a copier, and a fax machine all into a single, multifunction device making it one of the most exciting products on the market today.

Please read this manual before using this product. Keep this manual available for future use of the product. This User's Guide takes you, step by step, from setting up the All-In-One to creating a variety of fun projects. Also included are sections describing the All-In-One software, supplies replacement, and troubleshooting information.

This manual assumes the user has a basic knowledge of computers, their operating system, and other application software. Please refer to the documentation provided by your computer manufacturer or software manufacturer if you have product-related questions.

### **To get the latest information for this product:**

- Visit the Legend Sunny Service Web site at [www.legend.com](http://www.legend.com)
- Call the Legend Technical Hot line at 010-82879600, or
- See your local authorized dealer.

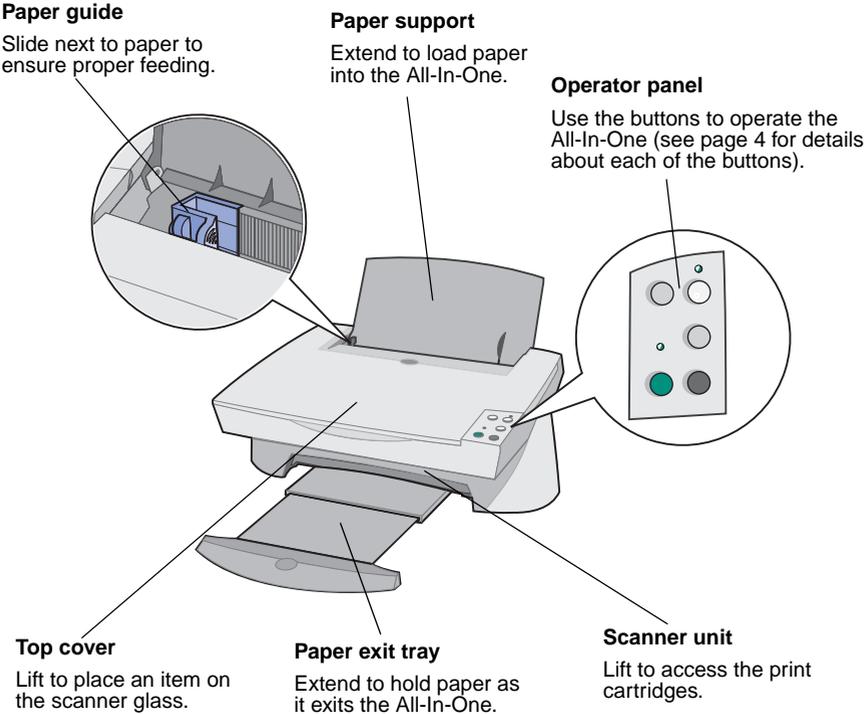
# Learning about the All-In-One

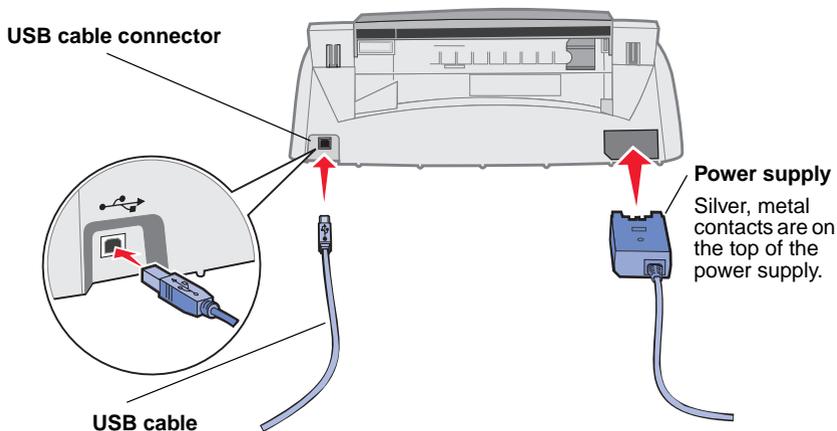
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## Setting up the All-In-One

If you have not already done so, follow the steps on the setup sheet that came with the All-In-One to complete the hardware and software installation. If problems occur during the setup process, see Setup Troubleshooting on page 22.

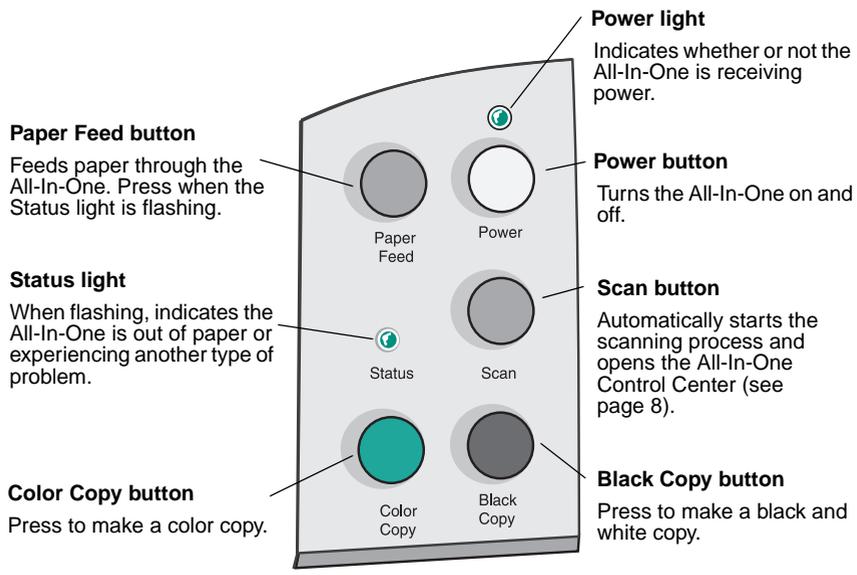
## Understanding the parts of the All-In-One





## Using the Operator Panel

The All-In-One is equipped with an operator panel that lets you scan and copy with the press of a button.



# Understanding the software

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The All-In-One software consists of three main components:

- Print Properties (printing)
- The Legend Inkjet All-In-One M700 All-In-One Control Center (scanning, copying, and faxing)
- The Legend Inkjet All-In-One M700 Solution Center (troubleshooting, maintenance, and cartridge ordering information)

While each component has a distinct function, they all work together to optimize the performance of the All-In-One.

## *Using Print Properties*

Print Properties is the software that controls the All-In-One printing function. You can change the settings in Print Properties based on the type of project you are creating. You can open Print Properties from almost any program:

- 1** Open the program's File menu.
- 2** Click **Print**.
- 3** In the Print dialog box, click the **Properties**, **Preferences**, **Options**, or **Setup** button (depending on the program). The Print Properties screen is displayed.

**Note:** Some applications may open Print Properties differently.

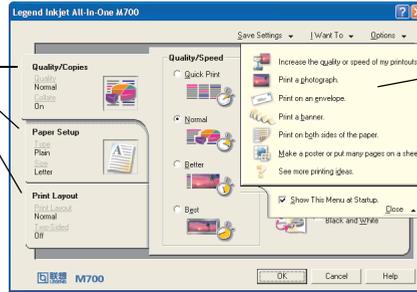
Once you open Print Properties, the Quality/Copies tab displays along with the *I want to...* menu.

### Print Properties

Quality Copies tab and *I want to...* menu

#### Print Properties tabs

Use the Quality/Copies, Paper Setup, and Print Layout tabs to select the printer settings.



#### *I want to...* menu

This easy-to-use projects menu helps you print photos, banners, envelopes, posters, and much more.

## The *I want to...* menu

The *I want to...* menu automatically appears when you open Print Properties. It contains a variety of task wizards to help you select the correct printer settings for your printing project. Close the menu for a full view of the Print Properties dialog box.

## Print Properties tabs

All of the printer settings are on the three main tabs of the Print Properties software: the Quality/Copies tab, Paper Setup tab, and Print Layout tab.

From this tab:	You can change these settings:
<b>Quality/Copies</b>	<b>Quality/Speed</b> - Select a Quality/Speed setting based on your needs. A better quality gives you a higher resolution, but prints slowly. <b>Multiple Copies</b> - Customize how the All-In-One prints multiple copies of a single print job. <b>Print Color Images in Black and White</b> - Select this to print color images on the screen in black and white.
<b>Paper Setup</b>	<b>Paper Type</b> - Select the type of paper you are using. <b>Paper Size</b> - Select the size of the paper you are using. <b>Orientation</b> - Select how you want the document oriented on the printed page.
<b>Print Layout</b>	<b>Layout</b> - Select the type of layout you want the document to have. <b>Duplexing</b> - Select this when you want to print on both sides of the paper.

**Note:** For additional information about these settings, right-click a setting on the screen, and then select **What's This?**

## Save Settings menu

From the Save Settings menu, you can name and save the current Print Properties settings for future use. You can save up to five custom settings configurations.

## Options menu

The Options menu lets you make changes to the Quality Options, Style Options, and Printing Status Options settings. For more information on these settings, open the Quality Options, Style Options, or Printing Status Options dialog box from the menu, and then click the **Help** button on the

dialog box. The Options menu also provides you with direct links to different parts of the Legend Inkjet All-In-One M700 Solution Center (see page 11) as well as software version information.

## Using the Legend All-In-One Control Center

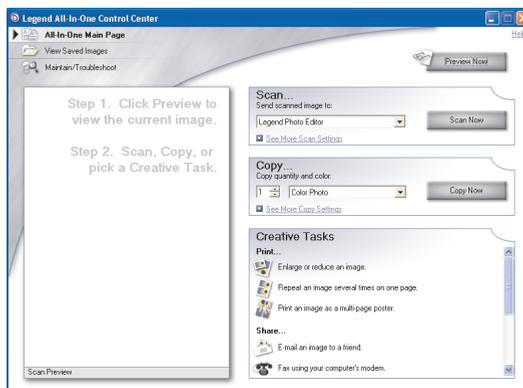
The Legend Inkjet All-In-One M700 All-In-One Control Center is the software that lets you scan, copy, and fax documents. You can open the All-In-One Control Center from a variety of locations:

- From the Start menu - click **Start ▶ Programs ▶ Legend Inkjet All-In-One M700 ▶ Legend Inkjet All-In-One M700 All-In-One Control Center**.
- From the Desktop icon - double-click the **Legend Inkjet All-In-One M700 All-In-One Control Center** icon.
- From the operator panel - press **Scan**. For more information about using the operator panel, see page 4.

Once you open the All-In-One Control Center, the All-In-One Main Page is displayed.

### All-In-One Control Center

#### Scan & Copy Main Page



# The All-In-One Main Page

The All-In-One Main Page consists of four main sections: Scan, Copy, Creative Tasks, and Preview area.

From this section:	You can do the following:
<b>Scan...</b>	<ul style="list-style-type: none"><li>• Choose a program to send the scanned image to.</li><li>• Choose what type of image is being scanned.</li><li>• Choose how the scan will be used.</li></ul> <p><b>Note:</b> Click <b>See More Scan Settings</b> to view all settings.</p>
<b>Copy...</b>	<ul style="list-style-type: none"><li>• Choose the quantity and color of the copies.</li><li>• Select a quality setting for the copies.</li><li>• Adjust the size of the scanned area.</li><li>• Lighten or darken the copies.</li><li>• Enlarge or reduce the copies.</li></ul> <p><b>Note:</b> Click <b>See More Copy Settings</b> to view all settings.</p>
<b>Creative Tasks...</b>	Choose from a variety of exciting, creative ideas.
<b>Preview area</b>	<p><b>Scan preview</b> - Use the mouse to select a region of the preview image to be scanned.</p> <p><b>Print/Copy preview</b> - View an image of what will be printed or copied.</p>

**Note:** For more information about this page, click the **Help** button located in the top, right corner of the screen.

## *View Saved Images page*

The View Saved Images page lets you perform tasks with images that are saved on the computer. The View Saved Images page consists of three sections.

<b>From this section:</b>	<b>You can do the following:</b>
<b>Open with...</b>	Choose a program to send the saved image to.
<b>Print a Copy...</b>	<ul style="list-style-type: none"><li>• Choose the quantity and color of the copies.</li><li>• Select a quality setting for the copies.</li><li>• Lighten or darken the copies.</li><li>• Enlarge or reduce the copies.</li></ul> <p><b>Note:</b> Click <b>See More Copy Settings</b> to view all settings.</p>
<b>Creative Tasks...</b>	Choose from a variety of exciting, creative ideas.

**Note:** For more information about this page, click the **Help** button located in the top, right corner of the screen.

## *Maintain/Troubleshoot page*

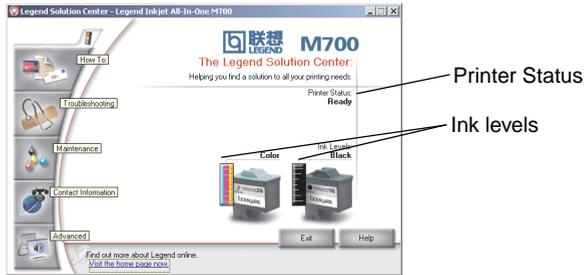
The Maintain/Troubleshoot page provides you with direct links to the Solution Center. For more information about the Solution Center, see the next section.

**Note:** For more information about this page, click the **Help** button located in the top, right corner of the screen.

# Using the Legend Solution Center

The Legend Inkjet All-In-One M700 Solution Center is a valuable information resource. To open the Solution Center, click **Start ▶ Programs ▶ Legend Inkjet All-In-One M700 ▶ Legend Inkjet All-In-One M700 Solution Center**. Once you open the Solution Center, the Printer Status tab appears.

**Solution Center**  
All-In-One Status tab



The Solution Center consists of six tabs: Printer Status, How To, Troubleshooting, Maintenance, Contact Information, and Advanced.

From this tab:	You can do the following:
<p><b>Printer Status (Main dialog box)</b></p>	<ul style="list-style-type: none"> <li>• View the status of the All-In-One. For example, if the All-In-One is printing a document, the status is <i>Busy Printing</i>.</li> <li>• View the ink levels of the print cartridges.</li> </ul>
<p><b>How To</b></p>	<ul style="list-style-type: none"> <li>• Learn how to use basic features of the All-In-One such as the operator panel and the All-In-One Control Center.</li> <li>• Learn how to find and change settings.</li> <li>• Learn how to scan, copy, fax, and print.</li> <li>• Learn how to create fun projects using the All-In-One.</li> </ul>
<p><b>Troubleshooting</b></p>	<ul style="list-style-type: none"> <li>• Learn tips about your current status.</li> <li>• Solve All-In-One problems.</li> </ul>

From this tab:	You can do the following:
<b>Maintenance</b>	<ul style="list-style-type: none"> <li>• Install a new print cartridge.</li> <li>• View shopping options for new cartridges.</li> <li>• Print a test page.</li> <li>• Clean print nozzles to fix horizontal streaks.</li> <li>• Align the print cartridges to fix blurry edges.</li> <li>• Troubleshoot ink problems.</li> <li>• Remove residue from Japanese postcards (Hagaki).</li> </ul>
<b>Contact Information</b>	<ul style="list-style-type: none"> <li>• Learn how to contact Legend by phone.</li> </ul>
<b>Advanced</b>	<ul style="list-style-type: none"> <li>• Change the appearance of the Printing Status window and turn printing voice notification on or off.</li> <li>• Download new updates to the All-In-One software.</li> <li>• Learn how to network the All-In-One in a Windows printer sharing environment.</li> <li>• Obtain software version information.</li> </ul>

**Note:** For more information, click the **Help** button located in the bottom, right corner of the screen.

# Using the All-In-One

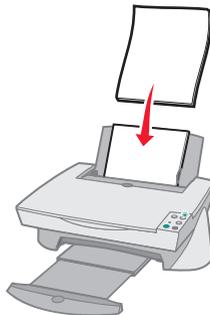
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The following sections give you everything you need to know for basic printing, scanning, copying, and faxing. You'll be creating fun projects in no time at all.

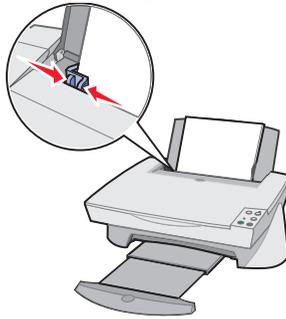
## *Printing*

Printing is the most basic function of the All-In-One. The Print Properties / *want to...* menu (see page 6) provides you with various printing wizards to help you easily complete more complicated tasks such as printing photographs, banners, or posters.

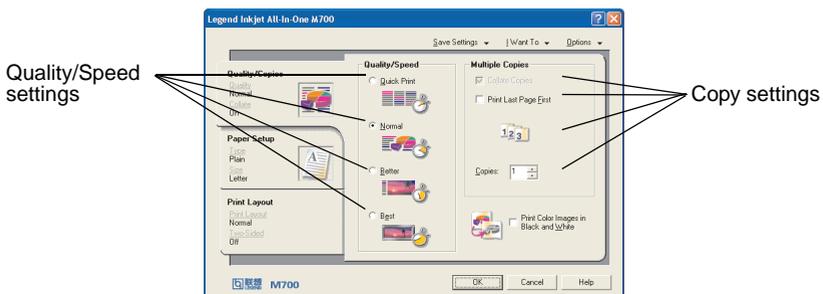
- 1 Depending on what you want to print, load the appropriate type of paper into the All-In-One. Place the paper against the right side of the paper support, with the print side facing you. The All-In-One is designed to accept the following types of paper:
  - 100 sheets of bond paper
  - 25 iron-on transfers
  - 10 transparencies
  - 10 sheets of greeting card stock
  - 10 sheets of inkjet photo paper
  - 20 sheets banner paper
  - 25 sheets of labels



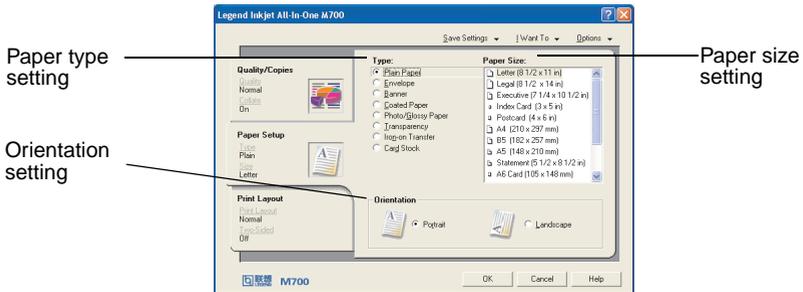
- 2 Squeeze and slide the paper guide to the left edge of the paper.



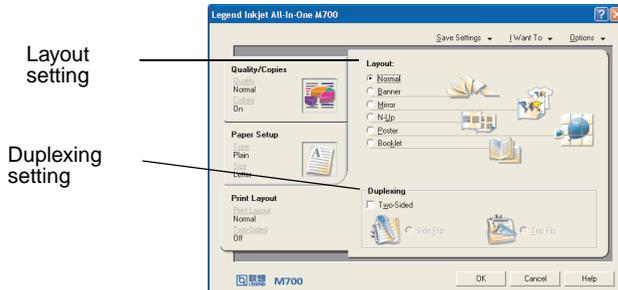
- 3 Make sure the All-In-One is turned on and receiving power.
- 4 From the software program's File menu, click **Print**.
- 5 In the Print dialog box, click the **Properties**, **Preferences**, **Options**, or **Setup** button (depending on the program). Print Properties appears.
- 6 If the printing task is found on the *I want to...* menu, click it, and follow the instructions on the screen; otherwise, click **Close** at the bottom of the menu.
- 7 Go to Quality/Copies tab and select the Quality/Speed and copy settings. Right-click a setting on the screen, and then select **What's This?** to see details about a setting.



- 8 Go to the Paper Setup tab and select the paper type, paper size, and orientation. Right-click a setting on the screen, and then select **What's This?** to see details about a setting.



- 9 Go to the Print Layout tab and select the layout and duplexing settings for the type of document you are printing. Right-click a setting on the screen, and then select **What's This?** to see details about a setting.



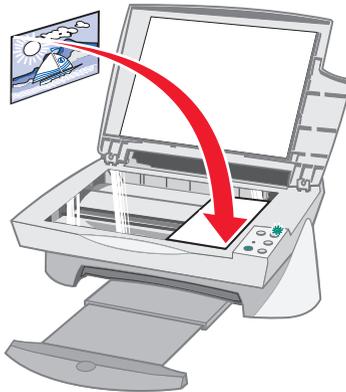
- 10 Once you have applied all the desired settings in Print Properties, click **OK** at the bottom of the screen to return to the Print Dialog box.

- 11 Click **Print** to complete the task.

## Scanning

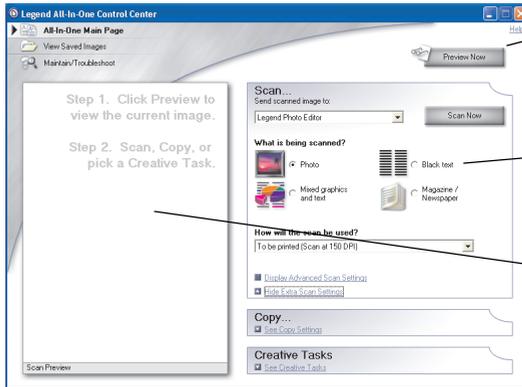
Do you have photographs, postcards, or other items that you would like to reproduce electronically for use on the computer? The following steps show you how to use the scanner to scan and save images for use with your favorite computer programs.

- 1 Open the top cover of the All-In-One.
- 2 Place the item you want to scan face down on the glass. Make sure the upper left corner of the front of the item aligns with the arrow.



- 3 Close the top cover.
- 4 Open the All-In-One Control Center (see page 8). The All-In-One Main Page appears.
- 5 Click the **Preview Now** button located in the upper, right corner of the All-In-One Main Page. An image of the scanned item appears in the preview area.
- 6 Using the mouse, click and drag to select a specific area of the preview image to scan.
- 7 Click **See More Scan Settings** located in the *Scan...* section of the All-In-One Main Page to review and change the basic scan settings for the type of project you are creating.

- 8 From the *Send Scanned Photo To:* drop-down menu, select a program to send the scanned image to, or click the Creative Tasks section to display a list of projects.



**Preview Now button**

Click to see a preview of the image.

**Scan Settings**

Adjust the settings for the scanned item.

**Preview Area**

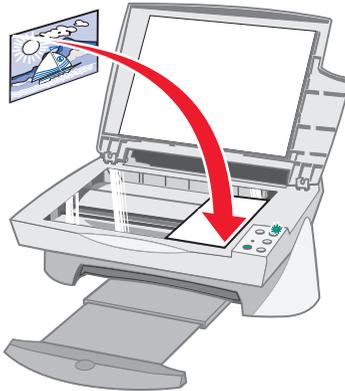
See a preview of the image and select an area to be scanned.

- 9 If you are sending the scanned image to a software program, click **Scan Now** to complete the scan. If you are using the Creative Tasks menu, follow the instructions on the computer screen.

## Copying

Do you need to make photocopies? Copying is easy with the All-In-One Control Center. The following steps show you how to make black and white, gray, or color copies.

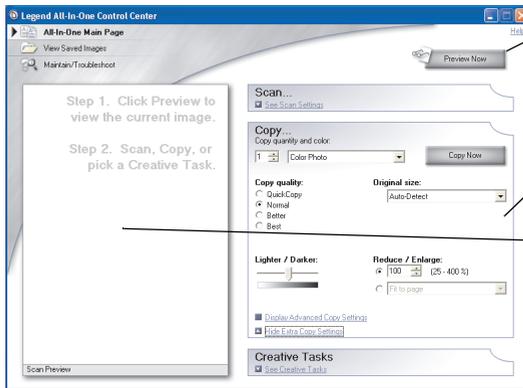
- 1 Open the top cover of the All-In-One.
- 2 Place the item you want to copy face down on the glass. Make sure the upper left corner of the front of the item aligns with the arrow.



- 3 Close the top cover.
- 4 Open the All-In-One Control Center (see page 8). The All-In-One Main Page appears.

**Note:** It is possible to make copies directly from the operator panel without opening the software. Simply press the **Black Copy** or the **Color Copy** button.

- 5 Click **See More Copy Settings** located in the *Copy...* section of the All-In-One Main Page to review and change the basic copy settings.



**Preview Now button**

Click to see a preview of the image.

**Copy settings**

Adjust the settings for the copy.

**Preview area**

See a preview of the image and select an area to be copied.

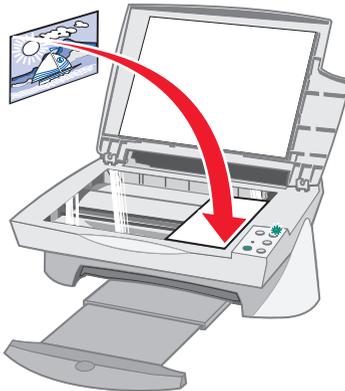
- 6 Once you are satisfied with the preview image and copy settings, click **Copy Now**.

**Note:** You may want to reduce or enlarge the image. If the document you want to copy is larger than the paper size you are copying to, you can reduce the image to fit the paper. Likewise, if the document you want to copy is extremely small, you may want to enlarge it.

## Faxing

Do you need to send a fax? The All-In-One can handle that, too. The following steps lead you through sending a fax using the computer software.

- 1 Open the top cover.
- 2 Place the item you want to fax face down on the glass. Make sure the upper left corner of the front of the item aligns with the arrow.



- 3 Close the top cover.
- 4 Open the All-In-One Control Center (see page 8).
- 5 From the *Creative Tasks* section of the All-In-One Main Page, click **Fax Using the PC Software**.
- 6 Follow the instructions on the screen.

# Troubleshooting

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This section helps you solve problems you may be experiencing with All-In-One. Additional troubleshooting information is available in the Solution Center. See page 11 to learn how to access the Solution Center.

## *Troubleshooting checklist*

Before you try to solve the problem, check the following:

- Is the power supply firmly attached to the back of All-In-One and an electrical outlet?
- Are both the computer and the All-In-One powered on?
- Is the USB cable securely attached to the computer and the All-In-One?
- Did you remove the sticker and transparent tape from the back and bottom of both print cartridges (refer to the setup documentation for more information)?
- Is the black print cartridge secure in the right carrier and the color cartridge secure in the left carrier?
- Is the paper loaded correctly? Make sure you do not push the paper too far into the printer.
- Did you install the printer software correctly? Refer to setup documentation for more information.

## ***Setup troubleshooting***

Use this section to solve problems you may experience during setup.

### ***Power light did not come on***

- Check the power supply connections.
- Press the **Power** button on the operator panel.

### ***Alignment page did not print***

- Make sure you completely removed the sticker and transparent tape from the back and bottom of both print cartridges. Refer to the setup documentation for information about installing print cartridges.
- Make sure the black print cartridge is secure in the right carrier and the color cartridge is secure in the left carrier.
- Make sure you loaded the paper correctly and did not push it too far into the All-In-One.

### ***When I inserted the All-In-One software CD, nothing happened***

- From the Desktop, double-click the **My Computer** icon, and then double-click the CD-ROM drive icon.

## *Installation appears incomplete*

- You software may not have been installed properly. Try the following:

- 1** Click **Start ▶ Settings ▶ Control Panel**.
- 2** Double-click the **System** icon.
- 3** If you are using Windows 98 or Windows Me, click the **Device Manager** tab. If you are using Windows 2000, click the **Hardware** tab, and then click the **Device Manager** button.
- 4** Look for the **Other Devices** category. If there are any Legend devices found here, highlight them and press the **Delete** key.

**Note:** The **Other Devices** category appears only when unknown devices are present. You should not delete any Legend items unless they are present under the **Other Devices** category.

- 5** Insert the CD and install the software again. Do not restart the computer.

## *All-In-One is not communicating with the computer*

- Disconnect and reconnect both ends of the USB cable (refer to the setup documentation for details).
- Unplug the All-In-One from the electrical wall outlet, and then reconnect the power supply (refer to the setup documentation for details). Plug the All-In-One back in and turn the power back on.
- Restart the computer. If problems still persist, see “Uninstalling and reinstalling the software” on page 28.

## ***Printing troubleshooting***

### ***All-In-One prints slowly***

- Close all programs not in use. The memory resources may be too low.
- Make sure the Print Properties *Quality/Speed* setting is set on Normal or Quick Print. See page 7 for help.
- Try printing a smaller file. If the memory resources are too low, you may not be able to print a very large file. Consider purchasing more memory.

**Note:** If you scanned a photograph with the All-In-One, the file size could be too large to print with a selected scanning resolution higher than 300 dpi.

### ***All-In-One has a paper jam***

- Follow the instructions on the screen for clearing the paper jam.
- Make sure you are using paper designed for an inkjet printer. See page 13 for a list of recommended papers.
- Make sure you are correctly loading the paper. See page 13 for instructions.
- Make sure the paper guide is against the left edge of the paper. See page 14 for details.

## ***Print is too dark or smudged***

- Remove the paper as it exits and let the ink dry before handling.
- Adjust the Quality/Speed setting in Print Properties (see page 7). The Better or Best Quality/Speed setting may cause smearing if used with plain paper. Try using the Normal setting.

## ***Vertical lines are jagged or edges are not smooth***

- Adjust the Quality/Speed setting in Print Properties (see page 7). For best print quality, select Better or Best.
- Align the print cartridges. If the print cartridges are out of alignment, vertical lines appear jagged. To align the print cartridges:

- 1** Open the Solution Center (see page 11).
- 2** From the Maintenance tab, click **Align to fix blurry edges**.

## ***White lines appear in graphics or solid black areas***

- Clean the print cartridge nozzles. Going long periods without using the All-In-One can sometimes cause the print cartridge nozzles to become clogged. To clean the cartridge nozzles:

- 1** Open the Solution Center (see page 11).
- 2** From the Maintenance tab, click **Clean to fix horizontal streaks**.

# Scanning, copying, and faxing troubleshooting

## Scanning or using a scanned image with a software program takes a long time or freezes the computer

- Lower the scanning resolution. The scanning resolution is much different than the printing resolution and is generally set much lower. You can achieve excellent results with a 300 dpi scanning resolution. To change the scanning resolution:

- 1 Open the All-In-One Control Center (see page 11).
- 2 From the Scan... section, click **See More Scan Settings**.
- 3 Click **Display Advanced Scan Settings**.
- 4 From the Scan tab of Advanced Scan Settings, enter a scan resolution less than or equal to 300 dpi.

## Edge of the copy did not print

- Make sure the original is properly oriented on the glass. Place the item you want to copy face down on the glass. Make sure the upper right corner of the item lines up with the arrow (see page 18).

- The area you want to copy is larger than the printable area of the page. Apply the Fit-to-page feature so the entire image will show up on the printed page. To apply the Fit-to-page feature:

- 1 Open the All-In-One Control Center (see page 8).
- 2 From the Copy... section, click **See More Copy Settings**.

## ***Scanning was not successful***



You software may not have been installed properly. Try the following:

- 1** Click **Start** ▶ **Settings** ▶ **Control Panel**.
- 2** Double-click the **System** icon.
- 3** If you are using Windows 98 or Windows Me, click the **Device Manager** tab. If you are using Windows 2000, click the **Hardware** tab, and then click the **Device Manager** button.
- 4** Look for the **Other Devices** category. If there are any Legend devices found here, highlight them and press the **Delete** key.

**Note:** The **Other Devices** category appears only when unknown devices are present. You should not delete any Legend items unless they are present under the **Other Devices** category.

- 5** Insert the CD and install the software again. Do not restart the computer.

## ***Copy button on the operator panel did not work***

- Make sure you have properly installed the software (see the setup documentation). The software must be installed for the copier to work.
- Make sure the computer is turned on. The computer must be turned on in order for the All-In-One to work.

## ***Fax function did not work***

- Make sure the computer is connected to a phone line. A phone connection is required for faxing to work.

## ***Uninstalling and reinstalling the software***

If the All-In-One software is not functioning properly or a communications error message appears when you try to use the All-In-One, you may need to uninstall, and then reinstall the printer software.

- 1** From the desktop, click **Start ▶ Programs ▶ Legend M700 ▶ Legend M700 Uninstall**.

**Note:** If Uninstall is not an option on the menu, see “Installation appears incomplete” on page 23.

- 2** Follow the instructions on the computer screen to uninstall the All-In-One software.
- 3** Restart the computer before reinstalling the software.
- 4** Insert the CD and follow the instructions on the screen to install the software. Refer to the setup documentation for details.

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