

IS03

Basic Manual



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au by KDDI

Preface

Thank you for purchasing the IS03.

Before using your IS03, be sure to read the IS03 Basic Manual (this PDF manual) to ensure correct usage. After you have finished reading this manual, store this PDF manual and the printed manuals in safe places so you can retrieve them whenever you need them.

Basic Manual (this PDF manual) describes basic operations of major functions of the IS03.

For detailed descriptions on various functions, refer to the IS03 full Instruction Manual (Japanese), which is available on the au homepage.

Downloading Manuals

The Basic Manual (this PDF manual) and the full Instruction Manual (Japanese) are posted on the au homepage.

<http://www.au.kddi.com/torisetu/index.html>

Online Manual

Online manuals are also provided on the au homepage, which contents are from the full Instruction Manual (Japanese) and are reorganized in a searchable format.

<http://www.au.kddi.com/manual/index.html>

Safety Precautions

Be sure to read the Safety Precautions “安全上のご注意” in the full Instruction Manual (Japanese) to ensure proper usage of the IS03.

For troubleshooting, check the symptom of your IS03 in *au* お客様サポート (au Customer Support) on the au homepage.

<http://www.kddi.com/customer/service/au/trouble/kosho/index.html>

Before Using an au Phone

- You cannot receive or make calls in a location where the signal cannot be received, even within the service area. Calling may not be available in a location where the signal is weak. If you move to a location where the signal is weak during a call, the call may be interrupted.
- The au phone is a digital cell phone and can maintain a high call quality until the signal weakness reaches its limit. Therefore, once the limit has been reached, the call may be disconnected suddenly.
- Note that the au phone uses signals which may be intercepted by a third party. (However, the CDMA system enables highly confidential call communications.)
- The au phone is a wireless station which is compliant with the Radio Act, and may be subject to inspections regulated by the Radio Act.
- When you insert the au IC-Card, the product number information of your au phone is sent to the au server for the security and operation status notification of the au phone.
- Always be considerate of others around you when using your au phone in public places.
- For a child's use, read the IS03 Basic Manual and give your child instructions on proper use.
- The IS03 is a cell phone compatible with the international roaming service. Each network service which is described in the IS03 Basic Manual varies depending on the area or service.

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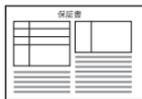
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Checking the Contents of the Box

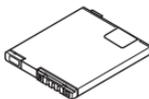
Check all the contents are included.



IS03



Warranty
(Japanese)



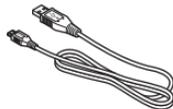
Battery pack



microSD memory card
(2 GB) (Sample)



microUSB-18 pin (charger)
conversion cable



microUSB-USB conversion cable
(Sample)

- Instruction Manual (Japanese)
- Safety Precautions (Japanese)
- Notice Sheet (Japanese)
- Setting Guide (Japanese)

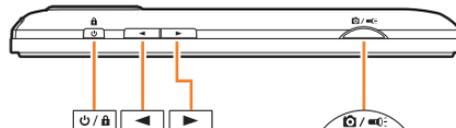
The following items are not included.

- AC adapter
 - Stereo earphone, earphone microphone
- Purchase a specified charger (sold separately).
- The illustrations in this manual may look different from the actual product.

Illustrations and Descriptions in This Manual

Note on Key Illustrations

In this manual, the key illustrations are simplified as shown below.



Note on Screenshots

The screenshots in this manual are simplified and may look different from the actual screens.

Cell Phone Etiquette

- Cell phones always emit weak radio waves when power is on. Use cell phones in an enjoyable and safe manner without forgetting to be considerate of others around you.

Use of cell phones is not allowed in some places.

- Using a cell phone while driving is dangerous and prohibited by law.
- Using a cell phone in an aircraft is prohibited by law.

Be considerate of people around you.

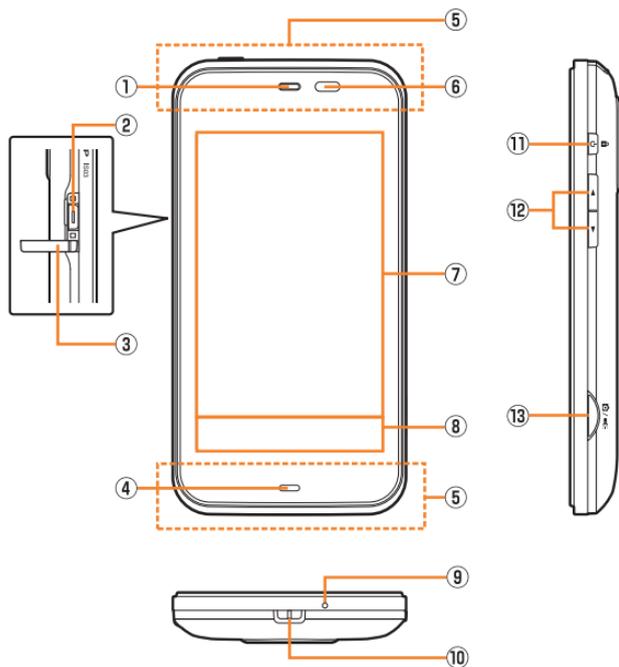
- Some people close to you in crowded places such as packed trains may be using a cardiac pacemaker. Turn the cell phone off in such places.
- Abide by the rules of hospitals and other medical institutions where it is forbidden to use or carry cell phones.

■ Be considerate of where you use the cell phone and how loudly you talk.

Do not make calls in theaters, museums, libraries, and other similar places. Turn power off or turn on manner mode so as not to disturb others around you by ring tones.

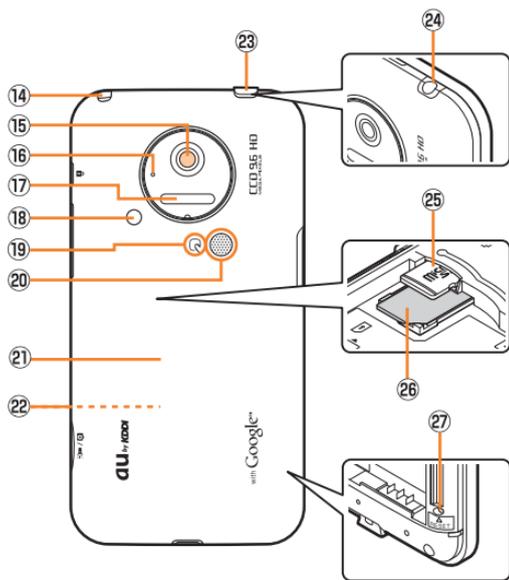
- Do not use the cell phone on a street where you might interrupt the flow of pedestrians.
- Move to areas where you will not inconvenience others on trains or in hotel lobbies.
- Refrain from talking in a loud voice.
- Obtain the permission of other people before you take their photos with the cell phone's camera.

Names and Functions of Parts



- ① **Earpiece (Receiver)**
Emits voice of other party during a call, messages in Answering memo, etc.
- ② **External connection jack**
Use it to connect the IS03 to the microUSB-18 pin (charger) conversion cable or the microUSB-USB conversion cable.
- ③ **External connection jack cover**

- ④ **Charging/Incoming indicator**
Lights in red while charging.
Blinks according to the settings when receiving a call or mail message.
- ⑤ **Internal antennas**
Do not cover the internal antennas when you call, use the Internet, Wi-Fi, Bluetooth®, or retrieve GPS information.
- ⑥ **Proximity sensor/Light sensor**
Proximity sensor prevents operating the touch panel incorrectly during a call. Light sensor detects the ambient brightness and adjusts the brightness of display (main area).
- ⑦ **Display (main area)**
- ⑧ **Display (sub area)**
When the display (main area) is turned on, touch keys are displayed. When it is turned off, the battery level or date is displayed.
- ⑨ **Microphone**
Transmits your voice during a call. It is also used for recording sounds.
- ⑩ **Strap eyelet**
- ⑪  **Power key**
Turns on/off the power, and sets/cancels sleep mode.
- ⑫  **Volume up/down key**
Adjusts volume.
Use it to change the manner mode settings.
- ⑬  **Shutter key**
Use it to take photos or movies.
Hold it down on the desktop to activate Camera.
Hold it down on the unlock screen to turn on the picture light.



- 14 TV antenna**
Use it to watch TV (1Seg) or to use FM transmitter.
It has no influence on calls or data communication if you extend the TV antenna when calling or using browser.
- 15 Camera lens**
- 16 Shooting indicator**
Blinks when activating camera or video camera.
- 17 Infrared port**
Sends and receives data via infrared communication.
- 18 Picture light**
- 19 FeliCa mark**
- 6** Hold it over a reader/writer when using Osaifu-Keitai®.

- 20 Speaker**
Emits ring tones, alarm tones, etc.
- 21 Battery pack cover**
- 22 Battery pack**
For removing or attaching the battery pack, see "Removing the Battery Pack" or "Attaching the Battery Pack".
- 23 Earphone jack cover**
- 24 Earphone jack**
Use it to connect a stereo earphone or earphone microphone.
- 25 microSD memory card slot**
- 26 au IC-Card**
Your phone number etc. are recorded.
- 27 Reset button**
Restarts the IS03.

Charging the Battery Pack

The battery pack is not fully charged at the time of purchase. Charge the battery pack when you use the IS03 for the first time or the battery level becomes low. Charging is finished when the red charging/incoming indicator goes out.

- When the battery pack has less than approximately 10 percent of the battery level, the message *Please connect charger* appears on the screen. Charge the battery back after tapping *OK*, or exchange it for another one fully charged.
- The common AC adapter 01 (sold separately) is only for domestic use with a 100 V AC power outlet. The common AC adapter 02 (sold separately) supports a voltage of 100 V to 240 V AC. Be sure to use the common AC adapter 02 (sold separately) when charging overseas.
- Charging is not available when the battery pack is not attached. Attach the battery pack before charging.
- Be sure to close the external connection jack cover, and do not pull or twist it forcefully.

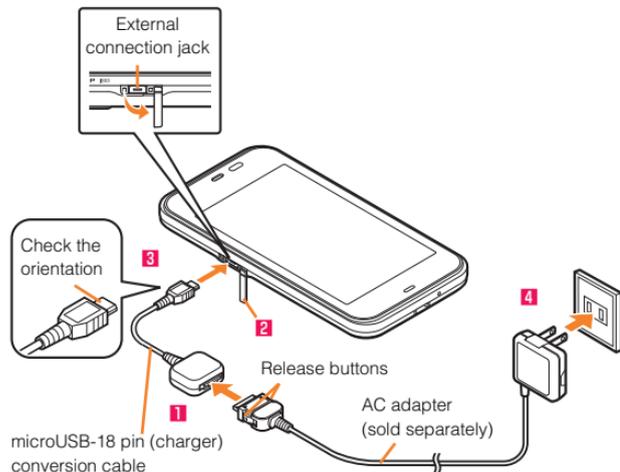
- Battery life may be reduced depending on the use of applications or functions.

■ Charging the Battery Pack with the Specified AC Adapter (sold separately)

You need the microUSB-18 pin (charger) conversion cable and the specified AC adapter (sold separately). (The shape of AC adapter may differ from the illustrations depending on the product.)

Charging time takes approximately 150 minutes.

1 Connect the specified AC adapter (sold separately) to the microUSB-18 pin (charger) conversion cable.



Connect the specified AC adapter (sold separately) to the microUSB-18 pin (charger) conversion cable with checking the shape of tip of the adapter.

2 Open the external connection jack cover.

3 Connect the microUSB-18 pin (charger) conversion cable to the IS03.

4 Plug the specified AC adapter (sold separately) into a 100 V AC power outlet.

Be sure to plug it firmly into the power outlet.

Charging/Incoming indicator lights in red, and  appears. When charging is finished, the charging/incoming indicator goes out.

- Charging is available by connecting the IS03 to a PC with the microUSB-USB conversion cable. From the Main Menu, select *Settings* → Select *USB connection* → Mark *USB battery charge* to enable the setting.

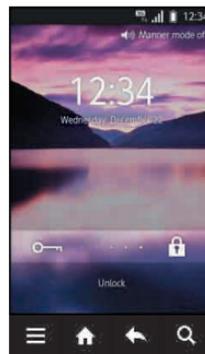
Turning the Power On/Off

Turning the Power On

1 Hold down for at least two seconds.

The unlock screen is displayed.

Drag  to  to unlock. If Screen lock is set, the Lock No. entry screen is displayed.



(Unlock screen)

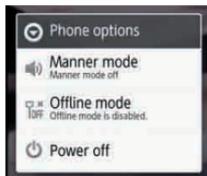
- The initial setting of the touch panel is executed while the logo *Android™ au with Google™* is displayed. Do not touch the screen, otherwise touch panel operations may not be performed properly.

- Touch panel operations on the display (sub area) are not available while the unlock screen is displayed.

Turning the Power Off

- 1 **Hold down**  **for at least two seconds.**

The phone options screen is displayed.
If you hold down  on the unlock screen, the power is turned off before the phone options screen is displayed.



《Phone options screen》

- 2 **Select *Power off* → Select *OK*.**

Sleep Mode

If you press  or no operation is made for a while, the screen is turned off temporarily, and then sleep mode is set.

Canceling Sleep Mode

- 1 **While sleep mode is set, press** .

The unlock screen is displayed.

Switching the Display Language to English

You can switch the display language for function names and other items to English.

- 1 **On the desktop, select** .
- 2 **Select** **設定 (Settings).**
- 3 **Select** **言語とキーボード (Language & keyboard).**
- 4 **Select** **言語 (Language) を選択 (Select language).**
- 5 **Select** **English.**

Initial Setup

To set up the following, refer to the supplied Setting Guide (Japanese) before using the IS03.

Setting Up Your Account

- Set up your Google account to use Google applications such as Android Market.
- Set up an au one-ID to use au one Market, au one ナビウォーク (Navi Walk), etc.

Setting Up E-Mail

- Set up e-mail to use e-mail (xxx@ezweb.ne.jp).
 - * E-mail setup is unnecessary if you have switched your au phone to the IS03.

Setting Up Wi-Fi®

- Set up Wi-Fi to use Wi-Fi connection.

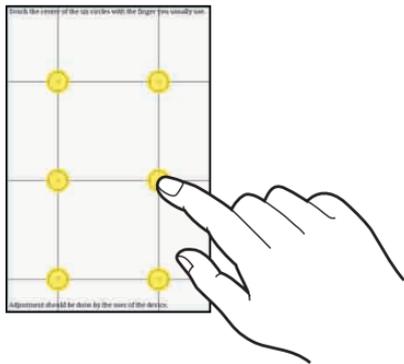
Adjusting the Touch Panel

To adjust the touch panel, perform the steps with the finger you normally use in a position allowing for ease of operation.

- 1 From the Main Menu, select *Settings*
→ Select *About phone* → Select *Adjust touch panel*.

The touch panel adjustment screen is displayed.

- 2 Tap the centers of the six circles.



Removing the Battery Pack

When removing the battery pack, turn off the IS03.

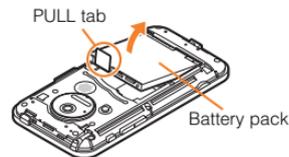
- 1 Remove the battery pack cover.

Hook a fingertip (nail) on the concave portion, and then remove the battery pack by pulling up in the direction of the arrow.



- 2 Remove the battery pack.

Remove the battery pack by pulling up on the PULL tab in the direction of the arrow.

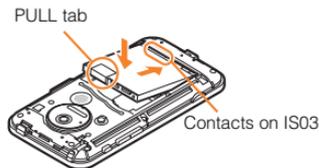


- When removing the battery pack, always pull up on the PULL tab.
Or use the protruding edge of the battery pack. Doing otherwise may result in damage to the main body or the battery contacts.

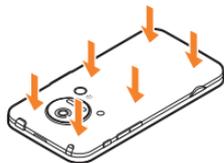
Attaching the Battery Pack

Use the specified battery pack for the IS03 and attach it properly.

- 1 After making sure that the PULL tab is closely attached to the battery pack, align the contacts on the battery pack with those of the IS03 and then insert the battery pack securely.



- 2 After attaching the battery pack cover, press the battery pack cover securely, and make sure that it is closed properly.

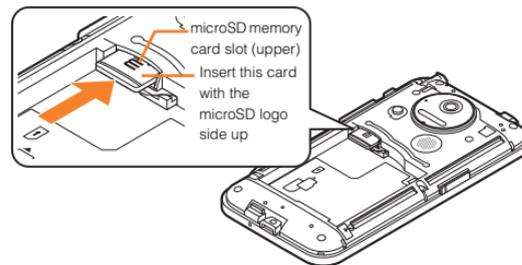


- Before attaching the battery pack, make sure that the au IC-Card is inserted properly.
- Failure to follow the correct procedure when attaching the battery pack may result in damage to the battery pack or the battery pack cover.

Inserting microSD Memory Card

- 1 Turn off the IS03 and remove the battery pack cover and battery pack.
- 2 Confirm the direction of the microSD memory card and slowly insert it into the slot until it clicks.

Insert a microSD memory card until you hear a click and confirm it is locked. Releasing the microSD memory card before it is locked may cause it to pop-out.



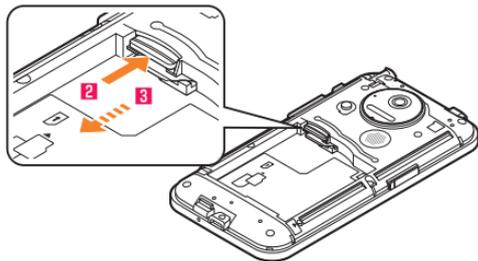
- 3 Attach the battery pack, and attach the battery pack cover.

- Insert a microSD memory card with the right side up in the appropriate direction. Inserting a microSD memory card forcefully into the slot could result in failure to remove the microSD memory card, or damage to the microSD memory card or the IS03.

Removing microSD Memory Card

- 1 Turn off the IS03 and remove the battery pack cover and battery pack.
- 2 Slowly push the microSD memory card toward the slot until it clicks.

After it clicks, pull back your finger and keep putting it on the microSD memory card until it comes out a little. Releasing the microSD memory card when it is pushed toward the slot may cause ejection of the microSD memory card.



- 3 Slowly remove the microSD memory card.

Slowly remove the microSD memory card. Some microSD memory cards cannot be unlocked and do not come out smoothly. In such case, pull it out with your finger.

- 4 Attach the battery pack, and attach the battery pack cover.

- Some functions may not be available when a microSD memory card is not inserted.
- Do not remove the microSD memory card forcefully. It may result in damage to the microSD memory card or the IS03, or data loss.
- The microSD memory card may be warm after a long time use. It is normal.

Security Code and PIN Code

Security Code and Passwords

You have to use each security code for using the IS03. You can use a security code and other passwords described below. Take care not to forget your security code and passwords, because they are required for performing various operations and using subscription services.

● Security Code

Usage Example	① Using the Answering Service (Voice Mail) and Call Transfer remotely from a fixed-line phone
	② Making inquiries, applications, and changes while using au Customer Service Center voice guidance, and au homepage
Initial Setting	The four-digit number you wrote on your subscription form

● Lock No.

Usage Example	Setting/Canceling Screen lock, Remote lock, Restrict address book, etc.
Initial Setting	1234

● PIN Code

Usage Example	Preventing unauthorized use of the au IC-Card by a third party
Initial Setting	1234

PIN Code

If the PIN code is incorrectly entered three times consecutively, the PIN code will be locked. Use the PUK code to unlock the PIN code.

■ PIN Code

You can set the IS03 to require PIN code entry every time the power is turned on, to prevent unauthorized use of the au IC-Card by a third party.

- At the time of purchase, the PIN code is not to be required to use phone. From the Main Menu, select *Settings* → Select *Location & security* → Select *Set up UIM card lock* → Mark *Lock UIM card* to set the PIN code to be required.

It is also required when setting *Lock UIM card*.

- The initial setting of the PIN code is "1234". You can change the PIN code to a four- to eight- digit number by selecting *Change UIM PIN*.

■ PUK Code

Enter the PUK code when the PIN code is locked.

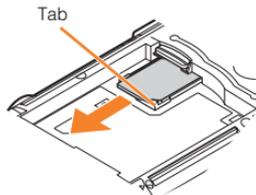
- PUK code is an eight-digit number given at the time of purchase, and is printed on the back side of the plastic card where your au IC-Card is attached.
- When you enter the PUK code, set the new PIN code by selecting *Change UIM PIN*.
- If the PUK code is incorrectly entered ten times consecutively, contact an au shop, PiPit or the au Customer Service Center.

- When the PIN code is locked, the IS03 may be restarted for the security reasons.

Removing au IC-Card

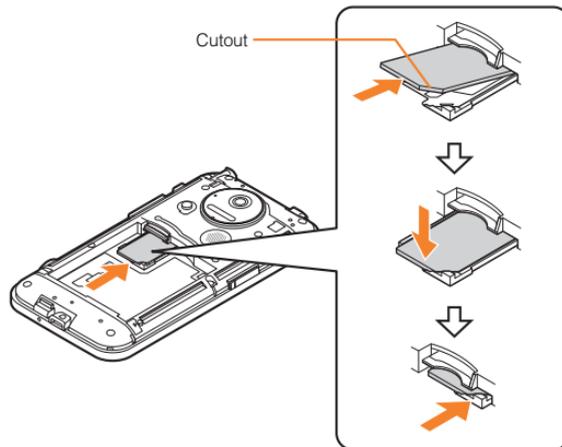
Turn off the power and remove the battery pack before removing or inserting the au IC-Card.

- 1 Pull out the tab of the tray and remove the au IC-Card.**



Inserting au IC-Card

- 1 Pull out the tab of the tray.**
- 2 Place the au IC-Card on the tray with the IC (metal surface) side down and insert it.**



- Note the following not to cause malfunction or damage when you insert or remove the au IC-Card.
- Do not touch the IC (metal surface) part of the au IC-Card or the IC card jack part of the IS03.
- Confirm the correct direction when you insert the au IC-Card.
- Do not insert or remove the au IC-Card forcefully.
- Take care not to lose your au IC-Card when you remove it.

Operating the Touch Panel

The display of the IS03 is a touch panel. You can operate the IS03 by directly touching the screen.

■ Tap/Double Tap

Tap: Gently touch a screen and then immediately release your finger.

Double tap: Tap the same position twice.



■ Slide

While your finger is gently touching the display, trace it to the desired direction.



■ Long Touch

Keep touching an item or key.

■ Flick

Operate the screen by quickly moving (flicking) your finger up, down, right, or left.



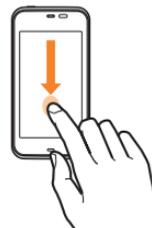
■ Pinch

While two of your fingers are touching the screen, move the fingers apart or closer together.



■ Drag

While your finger is gently touching the screen, trace it to the desired position.



- When performing flick operations, move your finger slowly and then flick it gently.

Operating the Touch Keys

While the display (main area) of the IS03 is displayed, the following four icons are always displayed in the display (sub area). Those are used as touch keys. By tapping or long-touching the keys, you can display the option menu, the desktop, etc.

Icon	Operation	Description
	Tap	Displays the option menu.
	Tap	Displays the desktop/Main Menu.
	Long touch	Displays the running applications list screen.
	Tap	Returns to the previous page.
	Tap	Displays the Quick Search Box.
	Long touch	Displays the voice search screen.

Operation While Using Functions

Selecting an Item

Select a displayed item or icon by tapping the screen directly.

Displaying the Menu

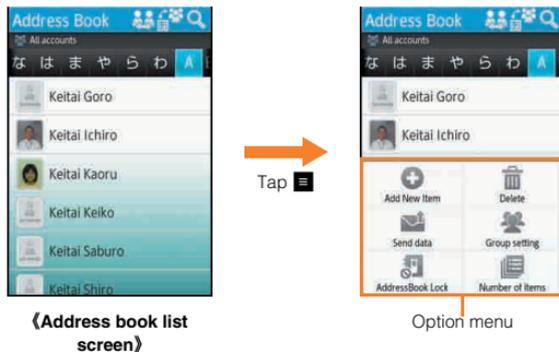
Two methods are available to display the menu of the screen: the option menu and the context menu.

Option Menu

The option menu is displayed by tapping  on the display (sub area) on the screen where the menu is available.

- When the option menu is displayed, you can close it by tapping  again.

Example: In the address book list screen

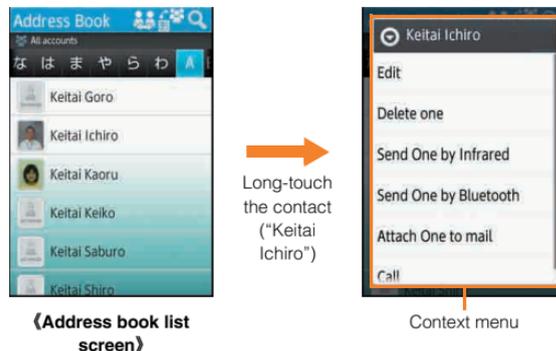


Context Menu

The context menu is displayed by long-touching an item or a display where the menu is available.

- When the context menu is displayed, you can close it by tapping .

Example: In the address book list screen



Viewing the Desktop

You can check the status or current settings of the IS03 on the desktop.



* This screen is for the explanation of each function, so it is different from the default status.

① Status bar

Displays notification indicators such as missed call or status indicators to check the status of the IS03.

② Folder

③ Widgets

④ Quick Search Box

You can search for information within the IS03 or on the web sites.

⑤ Main Menu key

Displays the Main Menu.

⑥ Shortcuts

⑦ Quick Menu

You can register icons for frequently used applications from the Main Menu.

Up to three icons for applications can be registered.

Phone, Mail, and Browser are registered by default.

⑧ Running application key

Displays the running applications as a list to switch or exit running applications.

Using Status Bar

The status bar is on the top of the screen of the IS03. The notification indicators to notify you of a missed call, a new mail message, or a running operation are displayed on the left side of the status bar, while the status indicators to show the status of the IS03 are on the right side.

Examples of notification indicator

Indicator	Description
	Missed call
	New mail message (E-mail)
	New mail message (PC-mail)
	New mail message (Gmail)
	Alarm terminated
	Schedule notification of the calendar
	1Seg information 1Seg watching information 1Seg recording information
	Playing music
	USB debug connecting
	Dialing/Calling
	Putting a call on hold
	Answering memo
	microSD memory card not inserted
	Few space available in the IS03
	Receiving Bluetooth® pair setting request

Indicator	Description
	USB connecting  Card reader mode  Fast transfer mode/USB connecting (in Card reader mode connecting)  MTP mode
	Data upload  Uploading data  Finished uploading data
	Downloading data/Finished downloading data <ul style="list-style-type: none"> The download indicator is displayed as an animation.
	Finished installing
	VPN connection  Connected to VPN  Unconnected to VPN
	Update available
	Major Update available
	Indicators collected

- When the same type of notifications exist, the number of them is displayed on the lower right of the indicator.

Examples of status indicator

Indicator	Description
	Time
	Alarm set
	Battery level (While charging)  Full/  () Approx. 80 % remaining/  () Approx. 60 % remaining/  () Approx. 40 % remaining/  () Approx. 20 % remaining/  () Approx. 10 % remaining/  Battery level 0 % <ul style="list-style-type: none"> The charge indicator is displayed as an animation.
	Offline mode set

Indicator	Description
	Signal strength  Level 4/  Level 3/  Level 2/  Level 1/  Level 0/  Out of service area
	3G data receiving status  Waiting/  Receiving/  Sending/  Sending and Receiving/  Data communication off setting
	CDMA 1X data communication status  Waiting/  Receiving/  Sending/  Sending and Receiving/  Data communication off setting
	In roaming
	au IC-Card not inserted
	Character type  あ  A  1  区
	Manner mode status  Normal Manner  Drive Manner  Silent Manner
	During a call using hands-free
	Microphone set to off during a call
	Wi-Fi signal strength  Level 4/  Level 3/  Level 2/  Level 1/  Level 0
	Bluetooth® in use  Waiting  Connecting
	FM transmitter in use
	GPS in use <ul style="list-style-type: none"> The GPS positioning indicator is displayed as an animation.
	Data synchronizing

Indicator	Description
	Answering memo set No Answering memo Answering memo (one to nine entries) Answering memo (ten entries)
	Osaifu-Keitai® lock setting in use

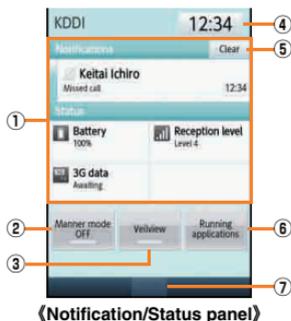
Using Notification/Status Panel

In the notification/status panel, you can check the details on notification indicators and status indicators or activate an application corresponding to the indicator.

You can also set manner mode or Veilview.

1 Tap the status bar.

The notification/status panel is displayed.



1 Notification area

You can view the status of the IS03 and contents of notifications. You can tap to activate a corresponding application depending on the information.

2 Manner mode setting

You can display the manner mode setting menu by tapping the key.

3 Veilview setting

Enables/Disables Veilview.

4 Time

Displays the current time. You can tap to set the date and time.

5 Clear the notifications

You can clear all the notifications by tapping the key.

6 Running applications

Displays the running applications list screen.

7 Close tab

You can close the notification/status panel by tapping the tab.

Using the Desktop

Switching the Desktop

You can switch the desktop by sliding or flicking it to the right and left. You can register shortcuts, widgets and folders on each desktop screen.



- When you slide or flick the desktop to the right and left, the indicator displayed on the top of the screen shows the current display position.



- A total of three desktop screens, one for each side, are set by default.
- *Power Control* widget is displayed by sliding the desktop to the right by default. By setting each function of Wi-Fi, Bluetooth®, GPS, auto-synchronization setting, and the brightness of the display setting frequently with the *Power Control* widget, you can reduce battery consumption.

Moving Icons on the Desktop

By long-touching an icon of a shortcut, a widget, or a folder, you can move or rearrange it.

1 On the desktop, long-touch an icon to be moved.

The desktop display becomes reduced.

2 Drag the icon to the desired position and release your finger.



- You can switch the desktop by dragging an icon to the right or left edge of the desktop. If you drag it to \oplus at the right or left edge of the desktop, a new desktop is added.

Using Shortcuts/Widgets/Folders

You can create a folder or add a shortcut of an application etc. or a widget on the desktop.

- 18 A widget is an application which can be registered on the desktop.

Adding Shortcuts/Widgets/Folders

1 On the desktop, select \equiv → Select *Add* → Select *Shortcuts/Widgets/Folders*.

2 Select an item.

The selection screen or the setting screen of an application, an account, or data being added may be displayed. Operate according to the instructions on the screen.

Removing Shortcuts/Widgets/Folders

1 Long-touch the shortcut/widget/folder icon to remove on the desktop.

The desktop display becomes reduced.

2 Drag it to the display area of *Remove Shortcut*, *Remove Widget*, or *Remove Folder* and release your finger.



(Folder removing screen)

- The IS03 is compatible with the Droidget in addition to the Android standard widget.
 - * Droidget is a program for widgets.
- Widgets for which \oplus (✓ for widgets added to the desktop) is displayed in the widget list screen are compatible with the Droidget. When you select the Droidget in the widget list screen, the confirmation screen is displayed. If you select *Set*, the widget is added to the desktop. If you select *Delete*, it is deleted from the IS03.

- Shortcuts, widgets, and folders cannot be added in such a case as that the displayed desktop has no available space.

Viewing the Display (Sub Area)

In the sleep mode, you can check the date and time or pedometer on the display (sub area).

When *Pedometer On* is enabled, you can switch the display (sub area) each time you press .

- While the display (main area) of the IS03 is displayed, it is used for touch keys.



《Date and time display》



《Pedometer display》

No.	Indicator	Description
①		Battery level (While charging)  Full  Approx. 80 % remaining  Approx. 60 % remaining  Approx. 40 % remaining  Approx. 20 % remaining  Approx. 10 % remaining  Battery level 0 % <ul style="list-style-type: none"> The charge indicator is displayed as an animation.
②	—	Date/Time/Pedometer display
③		Missed call
④		New mail message

No.	Indicator	Description
⑤		Answering memo set  No unchecked Answering memo  Unchecked Answering memo  Ten unchecked Answering memos
⑥		Manner mode status  Normal Manner  Drive Manner  Silent Manner

- After a certain time passes in the pedometer display, it is automatically switched to the date and time display.

Using Main Menu

Installed applications are displayed as icons. You can select an icon to activate the application.

1 On the desktop, select .

The Main Menu is displayed.

You can switch the Main Menu by tapping  or sliding/flicking the Main Menu to the right and left.



《Main Menu》

Icon	Application	Description
	Address Book	Manage phone numbers or mail addresses.
	Camera	Take photos (still images).
	Video Camera	Record movies.
	One-Seg	Watch TV (1Seg).
	おサイフケータイ® (Osaiifu-Keitai®)	Use Osaiifu-Keitai®.
	Receive by Infrared	Receive data via infrared communication.
	au one Market	Use au one Market.
	Market	Use Android Market.
	Gallery	Display images and movies as a list.
	Contents Manager	Display and manage data on a microSD memory card.
	Settings	Check settings or information.
	Alarm/Timer	Use Alarm, Stop Watch, and Timer.
	Calendar	Save and manage schedules.
	Calculator	Use Calculator.
	Notepad	Create memos.
	Dictionary	Search for information in the built-in dictionary of the IS03 or dictionaries on the Internet.
	Compass	Display the compass and your current location on the Google Maps.
	Pedometer	Use pedometer.
	Voice Recorder	Record a voice.
	Text reader	Scan the printed characters to use in mail etc.
	Barcode reader	Scan a bar code and use the URL etc.

Icon	Application	Description
	Information reader	Copy information from business card, handbill or signboard.
	Business card reader	Scan a business card to save in address book.
	jibe	Use multiple social networking services such as Twitter or mixi in one application.
	mixi for SH	Post entries to mixi.
	Twitter	Browse or post entries on Twitter.
	ナビウォーク (Navi Walk)	Search for train connections and use Total Navigation.
	YouTube	Use YouTube.
	Maps	Use Google Maps.
	Talk	Use Goggle Talk.
	Gmail	Use Gmail.
	PC-mail	Use PC-mail.
	Voice Search	Enter a keyword for Google search with your voice.
	Navigation	Search for routes to the destination on Google Maps.
	Places	Search for facilities around your current location and display them on the Google Maps.
	Skype	Make a call or send and receive messages using Skype.
	LISMO	Play music using LISMO.
	セカイカメラ (Sekai Camera)	Display additional information posted by users on the screen through camera. Additional information can be posted freely by users and shared.

Icon	Application	Description
	Run&Walk	Support you when jogging or walking by displaying the distance, calorie consumption, maps, etc.
	助手席ナビ (Joshuseki Navi)	Navigate the best driving route to the destination by voice and maps.
	au one	au one homepage is displayed.
	au one ニュース EX (au one News EX)	Check the latest information of news, weather, fortune-telling, etc.
	au one GREE	Use services such as the creation of a diary, games, and fortune telling.
	Documents To Go	Display Microsoft Office documents.
 *1	Latitude	Use Google Maps to check the location of your friends.
	Q&A	Check Q&A.
 *3	Phone	Make a call.
 *3	Mail	Use C-mail or e-mail.
 *3	Browser	Browse web sites on the Internet.

*1 Requires Google account setup.

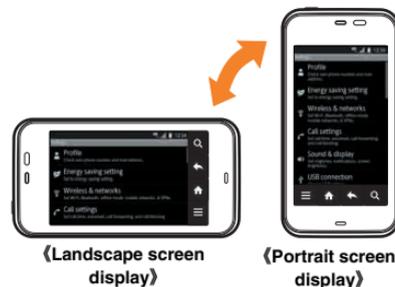
*2 Requires account setup.

*3 Registered to the Quick Menu by default.

- Some applications may need to be downloaded.
- When you use functions from a menu, packet communication charges may apply depending on the function.
If you have not subscribed to IS NET, au.NET charges (945 yen for the used month) and communication charges apply.
- Icon designs may be changed without prior notice.

Switching Orientation

Portrait and landscape screen display are switched according to the orientation of the IS03.



- Operate the IS03 in the upright position. The screen display may not be changed if the IS03 is laid in parallel to the ground.
- From the Main Menu, select *Settings* → Select *Sound & display* → Select *Orientation* and uncheck it to disable it to fix, the screen display in the portrait position.
- In some applications such as camera, the screen display is not switched regardless of the orientation or setting of the IS03.

Character Input

On the IS03, you can display a keyboard (software keyboard) on the screen by tapping the character entry field and enter characters by tapping the keys.

On the IS03, you can select "iWnn IME - SH edition" or "Android keyboard" as an entry method. The following shows the operations of "iWnn IME - SH edition".



(Character entry screen
(12 Key))

① Character type indicators

- : Hiragana-Kanji
- : Full-width Katakana
- : Half-width Katakana
- : Full-width alphabet
- : Half-width alphabet
- : Full-width numeric
- : Half-width numeric
- : Character code

② Character entry area



(Character entry screen
(QWERTY))

③ Normal conversion candidates list/Prediction candidates list/ Relational prediction candidates list

Enter characters and tap to display the normal conversion candidates list. If the word prediction function is enabled, the prediction candidates list is displayed when characters are entered. The relational prediction candidates list is displayed when an entry is selected from the prediction candidates list.

- You can enlarge the candidates list area by tapping . Tap to return it to the original display.

④ Back key

The characters assigned to the same key are displayed in the reverse rotation.

⑤ Software keyboard

You can enter a character assigned to each key.

⑥ Cursor key

Moves the cursor to the left and right or change the range of the characters for conversion in Hiragana-Kanji entry mode.

⑦ Emoji, Symbol, and Facemark key/Alphanumeric, Kana key

: Displays the list of Emoji/D-Emoji/Symbol/Facemark.

: Switches the conversion candidates of the entered characters to alphanumeric or katakana in the Hiragana-Kanji entry mode.

⑧ Character entry mode switch key

Switches the character types to enter. When you switch, the display changes as follows.

- : Hiragana-Kanji
- : Full-width Katakana
- : Half-width Katakana
- : Full-width alphabet
- : Half-width alphabet
- : Full-width numeric
- : Half-width numeric
- : Character code

9 DEL key

Deletes the selected character or the character on the left of the cursor. When the cursor is at the beginning, the character on the right of the cursor is deleted.

10 Settings key/Conversion key/Space key

: Displays iWnn IME menu.

: Displays the normal conversion candidates list.

- Appears in hiragana entry.

: Enters the space.

- Appears in katakana/alphabet entry.

11 OK key/Enter key

Determines the entering characters or moves the characters on the right of the cursor to the next line.

- The display is changed depending on the application or entering item.

12 Capital/small characters switch key

By tapping  in hiragana or katakana entry, you can switch the entered character to the big/small one or add dakuten/handakuten to the character.

By tapping  in alphabet entry, you can switch the entered character to the uppercase/lowercase one.

13 Alphabet entry key/Shift key

: Switches the entering characters to the alphabet.

- Appears in hiragana/kanji entry.

By tapping the shift key, you can switch uppercase characters entry and lowercase characters entry. The display changes as follows each time you tap it.

: Lowercase character entry

: Uppercase character entry

: Shift lock

Switching Character Entry Modes

1 On the character entry screen, long-touch the character entry mode switch key.

The input mode screen is displayed.

2 Select the character type.

- Alternatively, on the character entry screen, select  → Select *Input mode* to switch character entry modes.
- The character type is switched in the order of *Half-width alphabet* → *Half-width numeric* → *Hiragana-Kanji* each time you tap the input mode switch key.

Switching Software Keyboards

The IS03 has two types of the software keyboard, which can be switched: “12 Key” and “QWERTY”.

1 On the character entry screen, select → Select *Change keyboard(Portrait)*.

Entering Hiragana/Kanji/Katakana/Alphanumerics

Hiragana/Kanji/Katakana

Switch the character entry mode to Hiragana-Kanji, and, when the keyboard is “12 Key”, tap the assigned key to enter a character. When it is “QWERTY”, enter a character in Romaji.

Alphabets

Switch the character entry mode to Full-width alphabet or Half-width alphabet, and tap the assigned key to enter a character.

To enter uppercase characters when the software keyboard is “QWERTY”, set the shift key to . To enter uppercase characters continuously, set it to .

Number

Switch the character entry mode to Full-width numeric or Half-width numeric, and tap the assigned key to enter a character.
When the software keyboard is "QWERTY", you can switch the symbols to enter by tapping the shift key.

Flick input

When the software keyboard is "12 Key", you can enter a desired character by flicking the key up, down, right, or left, without pressing the key repeatedly.

By long-touching a key, the candidates that can be entered by flicking entry are displayed. By flicking the character in the direction displayed in the entry candidates field, the character is entered in the character entry area. For example, you can enter "A" by only tapping , and you can enter "B" by flicking  left.



- On the character entry screen, select  → Select *Change settings* → Mark *Flick input* to use this.

Correcting Characters

Back function

When the software keyboard is "12 Key", you can return a character to the previous one by tapping .

Example: When you accidentally enter "C" although you want to enter "B", tap  to return it to "B".

- Back function cannot be used in flick input.

Undo Function

When the software keyboard is "12 Key", you can return the determined characters to undetermined state by tapping .

Entering Emoji/D-Emoji/Symbol/Facemark

After you display the Emoji list, D-Emoji list, symbol list, or facemark list, enter them on the character entry screen.

The method of displaying the list is tapping  when there is no conversion target on the character entry screen.

By tapping *Emoji*, *D-Emoji*, *Symbol* and *Facemark*, you can switch the list screen to the list of Emoji/D-Emoji/symbols/facemarks.

 / : Displays the list of full-width symbols/half-width symbols.

: Displays the list of Emoji converted automatically when sent to a cellphone of other carrier.

- Tap  to return to the normal Emoji list.

 / : Displays the previous/next category or page.

: Return to the character entry screen.

- There are some lists that cannot be displayed and some Emoji/D-Emoji/facemarks/symbols that cannot be entered depending on the screen you operate.

Editing Facemarks

You can edit facemarks and register them.

1 On the character entry screen, select  → Select *Facemark*.

2 Long-touch the facemark to edit.

3 Edit the facemark → Select *Save*.

- Facemarks in *History* cannot be edited.

Switching Input Software

1 Long-touch the character entry area

→ Select *Input Method*.

2	Android keyboard	Selected mainly to enter alphanumerics. <ul style="list-style-type: none">• Japanese entry is impossible.
	iWnn IME - SH edition	Selected mainly to enter hiragana, kanji, or katakana.

Making a Call

1 From the Quick Menu, select (Phone).

The phone number entry screen is displayed.
For details on the Quick Menu, refer to “Using the Desktop”.

2 Enter a phone number.

When calling to a fixed-line phone, enter the phone number starting with the area code even if you are in the same area.

3 Select **Call** → **Talk** → **Select Disconnect**.

Press  or  during a call to adjust the other party's voice.
After the call is disconnected, the approximate call duration appears.

- If you cover the screen, it is turned off.
- Note that even if you cover microphone not to be heard, the sound can be conveyed to the other party.

Dial services available from au phones

- Call with fixed-line phones all over Japan
 - Call with cell phones, PHS, and car phones all over Japan
 - 001 (001 international call service: Subscription is unnecessary)
 - 171 (Voice mail for countermeasures against disaster)
 - 177 (Weather forecast: The area code is necessary)
 - 117 (Time signal)
 - 104 (Directory assistance)
 - 115 (Sending telegram)
 - 110 (Emergency call to police)★
 - 119 (Emergency call to fire institution)★
 - 118 (Emergency call to Regional Coast Guard Headquarters)★
 - Maritime telephone
- * The numbers added ★ are emergency call numbers. IS03 notifies your present location to the emergency call destination with a signal from a base station when you call to police, fire institution, or Regional Coast Guard Headquarters.
- * The following NTT services are unavailable.
Collect call, message service, dial Q2, 116 (NTT business information)

Making an International Call

001 International Call Service

Available without any additional application.

Example: To call 212-123-△△△△ in the USA

1 On the phone number entry screen, enter the access code, a country code, area code and phone number → **Select Call**.



- International call charges are billed together with monthly local call charges.
- For more information on 001 International Call Service, dial either of the following numbers:
From au phones (toll-free):
157 (area code not required)
From fixed-line phones (toll-free):
0077-7-111 (Open 9:00 to 20:00 everyday)

Answering a Call

1 Slide  to the right during an incoming call.

2 Talk → Select *Disconnect*.

After the call is disconnected, the approximate call duration appears.

Putting the Call on Hold

1 Slide  to the left during an incoming call.

The call is put on hold. The other party hears voice guidance indicating that the call is put on hold.

2 Select *Answer* while the call is on hold.

The hold state is released and the call is connected.

Answering with the Message of Answering Memo

You can answer a call with the message of the Answering memo and record the other party's message regardless of *Call/Message* setting or *Manner mode* setting.

1 Select 
→ Select *Absence Memo* during an incoming call.

- Select  → Select *Rcv. ON* to hear the other party's voice while recording Answering memo. Select  → Select *Rcv. OFF* to turn off the voice.

Returning a Call (Outgoing History/Incoming History)

You can make a call using Outgoing History/Incoming History.

1 On the phone number entry screen, select *Incoming History/Outgoing History*.

The incoming history/outgoing history screen is displayed.

2 Select the entry you want to call.

The outgoing history/incoming history detail screen is displayed.

3 Select *Call*.

- The IS03 can store up to 20 entries in each of the incoming and outgoing histories. If the history exceeds 20 entries, it is automatically deleted in the order from the oldest entry. The number of the saved entries may be reduced depending on the amount of free space.

Turning On Manner Mode

Just by selecting Manner mode, you can set not to disturb others around you in public places, or set off the ring tone or the vibrator in driving.

- 1 From the Main Menu, select **Settings**
→ **Select Sound & display** → **Select Manner mode.**

Manner mode setting menu is displayed.

- 2 Select Manner mode.

	Volume of ring tone	Vibrator	Volume of operation sound	Answering memo
Standard manner mode	OFF	ON	OFF	ON
Drive manner mode*	OFF	OFF	OFF	ON
Silent manner mode	OFF	OFF	OFF	ON

* The answering message is fixed to **DRIVE** and the answering time is fixed to 3secs.

- The use of cell phones while driving a car/motorcycle is dangerous and is prohibited by law. Set manner mode to **Drive manner mode** while driving or riding.
- Hold down  → Select **Manner mode** to enable/disable manner mode.
- Even in manner mode, the IS03 still emits a shutter sound, start/end tone when you record a movie with Camera or recording start/stop tone of Voice Recorder.

Turning On the Answering Memo

When you cannot answer calls, this function automatically plays a message and allows callers to record messages. The IS03 can record a maximum of ten messages of up to approximately 60 seconds.

Setting the Answering Memo

- 1 From the Main Menu, select **Settings**
→ **Select Call settings** → **Select Call/Message**
→ **Select Answering memo setting.**

Mark the check box to set the Answering memo.

- Although Answering memo setting can be changed while manner mode is set, the setting is not enabled until manner mode is turned off. However, the answering message and the answering time can be changed even in manner mode.
- When you set the Answering memo,  appears in the status bar. When the Answering memo is recorded,  appears in the status bar and  on the left of the status bar. When ten messages have already been recorded,  appears in the status bar. The messages already played and not protected are deleted in the order from the oldest message. When ten messages are recorded and all of them have not been played, the call is connected to the Answering Service (Voice Mail).
- The Answering memo is not activated when the power is turned off.

Playing a Message in Answering Memo

1 From the Main Menu, select *Settings*

→ Select *Call settings* → Select *Call/Message*

→ Select *Answering Memo List*.

The answering memo list screen is displayed.

2 Select the message to be played.

The message is played.

Stop	Stop playing the Answering memo.
On/Off	Protect/Unprotect the message not to be automatically deleted.
Delete	Delete the playing message.
Speaker on/ Speaker off	The message can be hear on the speaker/ earpiece.

Operation while playing the Answering memo

- When more than one message is recorded, tap  /  while playing a message to play the previous/next message.

Play the recorded Answering memo from the desktop

- Notification/Status panel is displayed by tapping the status bar. Select an unplayed message to display the answering memo list screen.

Saving an Address Book Entry

- Phone numbers and names saved in the address book may be lost due to an accident or malfunction. It is recommended that you take a copy of important phone numbers etc. We shall not be liable for the damage and lost profit in the case that the address book is changed or lost because of an accident or malfunction.
- From the Main Menu, select *Settings* → Select *Accounts & sync* → Set the synchronization to synchronize the contacts saved in the server to use in Google with the address book of IS03. (Even when you synchronize an account other than Google, register your Google account first.)

1 From the Main Menu, select *Address Book*.

The address book list screen is displayed.

2 Select → Select *Add New Item*.

The address book edit screen is displayed.

When you register multiple accounts, the screen to select an account is displayed. Select an account to save the contact in.

3 Select and edit an item.

4 Select *Save* → Select *Yes*.

- Tap  to display the entry items which are not displayed.
- Tap  /  to add/delete the item in the address book edit screen.
- If the phone number is for a fixed-line phone, enter the phone number starting with the area code.
- If you save multiple numbers/mail addresses, you can set a number/mail address for usual use by tapping  to change it to  in the address book edit screen.
- Depending on an item, you can change its type. Tap the icon displayed on the left of the item and select a type.
- By selecting *custom* when you change the type, you can save the entered string as a type.
- An image whose extension is ".jpg", ".jpeg", ".png", or ".gif" can be saved. If you save a GIF animation, the first frame is saved.

- To save GPS information, setting is necessary in advance. From the Main Menu, select *Settings* → Select *Location & security* → Check *Use GPS satellites* to enable the setting.
- You can use *microSD backup* to save/read/manage the address book data.

Using an Address Book

You can use address book entries to make a call or send a mail message.

1 From the Main Menu, select *Address Book*.

2 Select the contact.

The address book detail screen is displayed.

Using Saved Phone Number

1 Long-touch the desired phone number on the address book detail screen.

2 Call contact	Displays the selected number in the phone number entry screen to make a call.
Text contact	You can create a C-mail message using the selected phone number as an address.
Make default number	Set the number for usual use.

Sending a Mail Message to the Saved Mail Address

- 1 Long-touch the desired mail address on the address book detail screen.**

2 Send email	You can create a mail message by using the selected mail address and selecting an application.
Make default email	Set the mail address for usual use.

Using E-mail/C-mail

E-mail (XXX@ezweb.ne.jp) is a service that you can exchange e-mail with other cell phones that support e-mail, and with PCs. In addition to text messages, you can also send photos and movies by e-mail. For the way to acquire an e-mail address, refer to the supplied Setting Guide (Japanese).

C-mail is a service that uses phone numbers as addresses to exchange messages between au phones that support C-mail.

- The packet communication charge for sending and receiving e-mail applies to the amount of data sent and received. For using overseas, high charges can be incurred. For details, refer to the au comprehensive catalogue or au homepage.
- Charges do not apply when receiving C-mail.

1 From the Quick Menu, select (Mail).

The inbox screen is displayed.

For details on the Quick Menu, refer to "Viewing the Desktop".

Sending E-mail Messages

1 On the inbox screen/the outbox screen, select *Create*.

The e-mail creation screen is displayed.

2 Select .

You can also enter an address directly by selecting *Enter Destination*. If you have already entered destinations, the destination list screen is displayed.

3 Select/Set the address.

Address Book	Enter a mail address by selecting an entry from the address book.
--------------	---

Send/Receive history	Enter a mail address by selecting an entry from the send/receive history. <ul style="list-style-type: none"> • On the send/receive history selecting screen, select  → Select <i>Set secrecy</i> not to display <i>Send/Receive history</i> when selecting destinations etc.
Mail Group	Enter a mail address by selecting a mail group.
Profile	Enter a mail address registered in the Profile.
Secrecy	Disable secrecy setting temporarily when it is set on send/receive history.

4 Select the subject entry field → Enter a subject.

5 Select the message entry field → Enter a message.

6 Select *Send*.

- If you select *Save* on the e-mail creation screen, the mail message is saved to the Unsent box without sending it.
- If you enter a destination or a name in the destination entry field, the other party is searched for automatically from the send/receive history or the address book and displayed. Select it to be set as the destination. After setting, you can enter and add another destination successively.

Sending C-mail Messages

You can send a message consisting of kanji/hiragana/katakana/ alphanumeric/symbols/pictograms/face marks. After sending, you can know whether the message has been sent to the other party.

1 On the e-mail creation screen, select *C-mail*.

The C-mail creation screen is displayed.

2 Select .

You can also enter an address directly by selecting *Enter Destination*. If you have already entered destinations, the destination list screen is displayed.

3 Select/Set the address.

Address Book	Enter a phone number by selecting an entry from the address book.
Send/Receive history	Enter a phone number by selecting an entry from the send/receive history. <ul style="list-style-type: none">On the send/receive history selecting screen, select  → Select <i>Set secrecy</i> not to display <i>Send/Receive history</i> when selecting destinations etc.
Profile	Enter a phone number registered in the Profile.
Secrecy	Disable secrecy setting temporarily when it is set on send/receive history.

4 Select the message entry field → Enter a message.

A message can contain up to 50 double-byte/100 single-byte characters.

5 Select *Send*.

- If  /  does not appear on the Status bar, you cannot send C-mail messages.
- If you select *Save* on the C-mail creation screen, the mail message is saved to the Unsent box without sending it.
- If you enter the destination or the name in the destination entry field, the other party is searched for automatically from the send/receive history or the address book and displayed. Select it to set as the destination.
- If you send pictograms to cell phones of different models, some pictograms may not be displayed properly.
- Even when a C-mail is successfully sent, *Failed to send* appears infrequently.

Receiving E-mail/C-mail Messages

1 A mail message is received.

When a mail message is received,  appears on the status bar, and the mail ring tone sounds.

2 Tap the status bar.

The notification/status panel is displayed.

3 Select mail information.

The inbox screen is displayed.

4 Select the received mail.

The received mail message screen is displayed.

Reading Received E-mail/C-mail Messages

Mail messages sent, received or saved are saved in each mail box screen.

1 On the inbox screen/the outbox screen, select *Folder*.

The switch folder screen is displayed.

2 Select a folder.

3 Select a mail message.

When you select an unsent mail message in the Unsent box, the e-mail/C-mail creation screen is displayed.

- You can tap to switch  and  or  and .
- If there are multiple Inboxes/Outboxes, you can switch the displayed folders by sliding the screen in the inbox screen/outbox screen.

Setting Mail Filters

Mail filters have functions to receive and reject specific e-mail messages and to reject e-mail messages spoofing cell phones or PHSs.

- 1 On the inbox screen/the outbox screen, select **Settings**
 → Select **E-mail settings** → Select **Other settings**
 → Select **OK**.

■ Setting the mail filter as recommended

- 2 Select **カンタン設定はこちら** (See Simple Settings)
 → Select **登録 (Register)**.

Set the mail filter that enables to reject spoofing or auto-forwarded mail messages, and to receive mail messages from cell phones, PHSs or PCs.

■ Setting details of the mail filter

- 2 Select **迷惑メールフィルター (Mail Filter)**
 → Select (Entry field)
 → Enter your security code → Select **送信 (Send)**.

3	カンタン設定 (Simple Settings)	1.「携帯」「PHS」「PC」メールを受信 (1. Receive Mail Messages from Cell Phone, PHS or PC)	Rejects spoofing or auto-forwarded mail messages, and receives mail messages from cell phones, PHSs or PCs.
		2.「携帯」「PHS」メールのみを受信 (2. Receive only Mail Messages from Cell Phone or PHS)	Rejects PC addresses, e-mail newsletters, spoofing mail messages or auto-forwarded mail messages, and receives mail messages from cell phones or PHSs.

詳細設定 (Advanced Settings)	一括指定受信 (Collective Receive Setting)	Receives or rejects all mail messages from the Internet or cell phones.
	なりすまし規制 (Spoof Restriction)	Rejects mail messages sent with an alleged sender address. You can set the following levels; 高 (High), 中 (Medium), 低 (Low).
	指定拒否リスト設定 (Reject Mail Address List Setting)	Rejects mail messages from certain e-mail addresses, domains or parts of addresses to the left of "@" that are contained in the specified address list.
	指定受信リスト設定 (Allowed Address List Setting)	Prioritizes reception of mail messages from certain e-mail addresses, domains or parts of addresses to the left of "@" that are contained in the specified address list. • To block e-mail messages from addresses other than the specified ones, unmark all items in 一括指定受信 (Collective Receive Setting) to set to off (to reject receiving).

詳細設定 (Advanced Settings)	指定受信リスト設定(なりすまし・転送メール許可) (Allowed Address List Setting (Spoofing or Forwarded Mail Messages))	Avoids the mail block due to <i>なりすまし規制</i> (Spoof Restriction) setting, and receives auto-forwarded mail messages.
	HTMLメール規制 (HTML Mail Restriction)	Rejects e-mail messages in HTML format.
	URLリンク規制 (URL Link Restriction)	Rejects e-mail messages that include a URL.
	拒否通知メール返信設定 (Block Mail Notification Setting)	Sets whether to send a receiver error (address unknown) mail message to the sender of the rejected e-mail message.
設定確認/設定解除 (Check Settings/Release Settings)	Checks the setting status of the mail filters and releases all the settings at one time.	
PC設定用ワンタイムパスワード発行 (Issue One Time Password for PC Setting)	Issues an one time password to set the mail filter on your PC. The password is available within 15 minutes after issuance.	
設定にあたって (Notes on Setting Mail Filter)	Displays the explanation for setting mail filters.	

- If the security code is incorrectly entered three times consecutively during a single day, the mail filter setting operation will be disabled until the next day.
- Note that you cannot receive e-mail messages once rejected by mail filters. Be careful when you set mail filters.

Rejecting Spam C-mail Messages

- 1 On the inbox screen/the outbox screen, select **Settings**
→ **Select C-mail settings** → **Select Receiving filter**
→ **Enter Lock No.** → **Select OK.**

The receiving filter screen is displayed.

- 2

Block specified numbers	Set Specified Numbers	Set whether to enable the Block specified numbers. If no phone number to be blocked is specified in <i>Specified Number List</i> , the specified number screen is displayed. Select <i>Add new</i> and register the phone number.

Block specified numbers	Specified Number List	Specify the phone number to be blocked.
		<ul style="list-style-type: none"> • Select <i>Add new</i> to register a phone number to be blocked. You can select the entry method from <i>Use address book</i>, <i>Quote Send/Receive History</i>, and <i>Direct entry</i>. Select <i>Secrecy</i> → Enter Lock No. → Select <i>OK</i> to disable secrecy setting on send/receive history temporarily. • Select  → Select <i>Delete</i> → Select <i>Delete selection/Delete all</i> to select the phone numbers to be deleted or to delete all the phone numbers. • Long-touch the registered phone number → Select <i>Change</i> to change the phone number. • Long-touch the registered phone number → Select <i>Delete</i> to delete the phone number. • Up to ten phone numbers can be registered. • Even when you reject receiving by receiving filter, the sender is supposed to send the mail message correctly, and the charge applies.

Using PC-mail

You can use PC-mail setting an account of au one mail etc.

- To use PC-mail, setting an account of PC-mail is required in advance.
- To use au one mail in *PC-mail*, acquiring au one mail account, enabling IMAP setting (default), setting mail password are required in advance. From the Quick Menu of IS03, select  (Browser) → Select *サポート情報* (Support information) → Select *au one メールヘルプ* (au one mail help) and set after confirming the contents of the help.

1 From the Main Menu, select *PC-mail*.

The inbox screen is displayed.

If multiple mail accounts are registered, the mail main screen is displayed.

When you use PC-mail for the first time, the mail account setup screen is displayed.

Registering another PC-mail account

1 On the inbox screen, select → Select *Accounts*.

The mail main screen is displayed.

2 Select → Select *Add account*.

The mail account registration screen is displayed.

When you register the second or later account, you can register it as a prioritized account by selecting *Send email from this account by default*.

3 Select *Email address* → Enter mail address.

4 Select *Password* → Enter password → Select *Next*.

The mail server is set automatically.

5 Select the account name entry field

→ Enter account name.

6 Select the your name entry field → Enter your name

→ Select *Done*.

- "Your name" is the name of the sender displayed for the receiver when you send mail.

Sending PC-mail Messages

1 On the inbox screen, select → Select *Compose*.

The mail composition screen is displayed.

2 Select the destination entry field → Enter the destination.

If you enter a name or a mail address saved in the address book, the address book is searched and the destination is displayed below the destination entry field. You can select the displayed destination.

3 Select the subject entry field → Enter the subject.

4 Select the message entry field → Enter the message.

5 Select *Send*.

- When multiple mail accounts are registered, from the mail main screen, long-touch an account to send PC-mail → Select *Compose* to display the mail composition screen.

Receiving PC-mail Messages

1 PC-mail is received.

When PC-mail is received,  appears on the status bar, and the mail ring tone sounds.

2 Tap the status bar.

The notification/status panel is displayed.

3 Select mail information.

The inbox screen is displayed.

4 Select the received mail.

The received mail message screen is displayed.

Using Gmail

Gmail is a mail service provided by Google. You can send and receive Gmail with IS03.

- Google account is required to use Gmail. For details, refer to the supplied Setting Guide (Japanese).
- From the Main Menu, select *Settings* → Select *Accounts & sync* to synchronize Gmail saved in the server with one saved in IS03.

1 From the Main Menu, select *Gmail*.

The Gmail inbox screen is displayed.

Sending Gmail

1 On the inbox screen, select → Select *Compose*.

The mail composition screen is displayed.

2 Select the destination entry field

→ Enter the destination.

- 3 Select the subject entry field → Enter the subject.
- 4 Select the message entry field → Enter the message.
- 5 Select *Send*.

Receiving Gmail

1 Gmail is received.

When Gmail is received,  appears on the status bar, and the mail ring tone sounds.

2 Tap the status bar.

The notification/status panel is displayed.

3 Select mail information.

The inbox screen is displayed.

4 Select the received mail.

The received mail message screen is displayed.

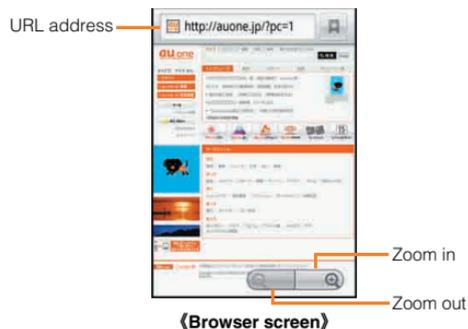
Replying/Forwarding Gmail

- 1 On the received mail message screen, select *Reply/Reply to all/Forward*.

Viewing Sites with Browser

1 From the Quick Menu, select (Browser).

The au one homepage for Android is displayed by default. The following shows the au one homepage for PC displayed by tapping *PC版* (PC edition) on the bottom of the screen. For details on the Quick Menu, refer to “Viewing the Desktop”.



- “Packet communications” and “Sending C-mail” are not available within “CDMA 1X areas (area with maximum download speed of 144 kbps)”. You can check if those are available by seeing  icon appears or not.
- When browsing a web page with a large amount of data, the application may be terminated automatically.

Basic operations in the browser screen

- You can browse sites by the following touch panel operations.
 - Tap: Selects or activates a link or a key.
 - Slide/Flick: Scrolls a screen.
 - Pinch out/in: Zooms in/out on a screen.
 - Double tap: Zooms in/out on a tapped point.
- Some touch panel operations may not be available depending on the web page.

Using Bookmarks/History

1 On the browser screen, select .

→ Select *Bookmarks/History*.

The bookmarks/history screen is displayed.

2 Bookmarking a Web Page

Bookmark the displayed site.

1 On the browser screen, select .

→ Select *Bookmarks*.

2 Select *Add*.

The bookmark registration screen is displayed.

3 Select *OK*.

Using the Camera

IS03 has a CCD camera with approximately 9.57 effective megapixels for shooting photos and movies.

When the battery level is  (approximately 20 %) or lower, camera cannot be activated.

Insert a microSD memory card before using camera. All the photos and movies taken with IS03 are saved in a microSD memory card. For the way to insert a microSD memory card, refer to "Inserting microSD Memory Card".

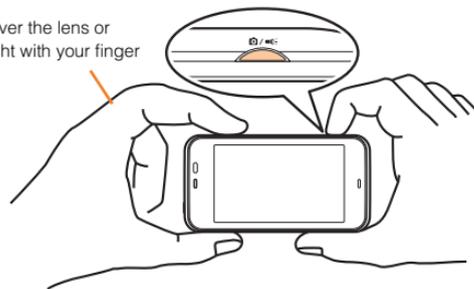
Cautions for Using the Camera

- Do not position the picture light close to your eyes. Do not look at the picture light directly while it is on. Do not point on the picture light toward the eyes of others. It may harm eyesight.
- The IS03 may be warm after displaying the photo monitor screen or operating repeated movie recordings for a long time. Be careful of skin contact for a long time which may result in a low temperature burn.
- If you use the IS03 camera in a wrongful manner, you may be subject to punishment according to laws of the national and local governments.

IS03 Position for Taking a Photo

Hold it firmly with your hands to take a photo.

Do not cover the lens or picture light with your finger



Taking a Photo

1 From the Main Menu, select *Camera*.

The photo monitor screen is displayed.

Alternatively, hold down  while the desktop is displayed.

Camera mode is automatically switched depending on the subject by default.

2 Select /Press .

The shutter clicks and the shot image is saved.

On the photo monitor screen, select  → Select *All Settings* → Select *Auto-save* to set to *OFF*. After that, tap *Save* on the photo preview screen which is displayed after shooting, to save the shot image.

Saved data can be browsed in *Gallery* on the Main Menu.

- Available keys are different depending on the shooting mode.
- If you operate nothing in the photo monitor screen for approximately three minutes, camera is terminated.

AF lock

- By tapping the AF frame in the photo monitor screen, you can hold it in the state that it focuses on the subject. When the focusing is locked, the color of the AF frame turns to green and focus lock tone sounds. If the focusing is failed, the AF frame is displayed in red.

* You cannot use the AF lock when *Focus Settings* is set to *Fix Close Up* or *AF OFF*.

- You can take a photo by tapping the green AF frame.

Move operation of the AF frame

- By tapping the screen while the AF frame is displayed, you can move the AF frame to the tapped point and lock the focusing.

Recording Movies

1 From the Main Menu, select *Video Camera*.

The movie monitor screen is displayed.

2 Select /Press .

Recording starts.

3 Select /Press .

4 Select *Save*.

The recorded movie is saved.

Saved data can be browsed in *Gallery* on the Main Menu.

- If the maximum available record time has elapsed or the battery level becomes  (approximately 20 %) or lower while recording, recording is terminated automatically.
- If the temperature of the IS03 rises, the video camera may not be used.
- When you get an incoming call while recording, the recording is terminated and the incoming call screen is displayed. After the incoming or the call, the movie preview screen is displayed.
- If you operate nothing in the movie monitor screen for approximately three minutes, video camera is terminated.

Using Gallery

In the Gallery, you can share the images and the movies saved in the microSD memory card, display them as a list, or edit the images.

1 From the Main Menu, select *Gallery*.

The album selection screen is displayed.

Camera is activated by tapping .

2 Select an album.

The thumbnail display screen is displayed.

Tap  to return to the album selection screen.

Tap  to switch the date display and the thumbnail display of the images.

Slide  to slide the thumbnails.

3 Select an image or a movie to be displayed.

When you select an image, the one image display screen is displayed.

When you select a movie, an application corresponding to its data type is activated and the data is played or displayed.

When there are two or more applications to play or display data, the application selection screen is displayed when you select a data. It is played or displayed after an application is selected.

Tap  to return to the thumbnail display screen.

■ Operations in the one image display screen

Slide the image to the left/right: Moves to the left/right (Switch to the previous/next image when you slide it more than half of the image).

Double tap or pinch out/in the image: Zooms in/out

Slide up/down the image: Moves up/down (When the image is zoomed in).

Tap the image: Displays icons, *Slideshow*, *Menu*.

Cautions for Using 1Seg

Cautions for using TV (1Seg)

- No communication charges apply for watching TV (1Seg). However, when you use an additional service using packet communication on a data broadcast, packet communication charges apply.
- Be careful not to watch 1Seg for a long time at a loud volume. It may harm your hearing.

TV antenna

- When watching TV (1Seg), extend the TV antenna to ensure you can receive an adequate signal.
- Sufficiently pull out the TV antenna until it is fixed into position.

Initial Setup of TV (1Seg)

Set the watching area when you activate 1Seg for the first time. After you have finished to set, you can watch TV (1Seg).

1 From the Main Menu, select *One-Seg*.

The area selection screen is displayed.

2 Select a region.

3 Select a prefecture.

4 Select a locality.

Searching for local channels begins.

5 Select *OK*.

The 1Seg menu is displayed.

- On the 1Seg screen, select  → Select *Change area* to change the area.

Watching TV (1Seg)

1 From the Main Menu, select *One-Seg*.

2 Select *One-seg TV*.

The 1Seg screen is displayed.

Tap the video image to display temporarily the program information such as the channel, the broadcast station name, the program name and multichannel (multiple services).



(1Seg screen (Portrait))

- ① Video image
- ② Subtitle
- ③ Data broadcast
- ④ Data broadcast operation panel

3 Select .

TV (1Seg) is terminated.



(1Seg screen (Landscape))

Operations on the 1Seg screen

Slide the video image to the left/right: Switches channels.
Tap the video image: Shows/Hides the program information.
Long touch the video image: Displays the channel list.
Tap the program information: Shows/Hides the remote control panel.

■ Data Broadcast/Data Broadcast Operation Panel*

 /  : Moves the cursor.
 : Selects an item.
 : Returns to the previous screen.

* They appear in the portrait position.

■ Remote Control Panel

 /  : Switches channels.
 /  (long-touch): Searches for a channel.
 : Displays the channel list.
 /  : Starts/Stops recording.
 / *: Switches to the normal/full screen.

* They appear in the landscape position.

■ Channel List

Select the broadcast station name: Switches to the selected broadcast station.
Long-touch the broadcast station → Select *Channel overwrite registration* → Select *YES*: Assigns the broadcast station being watched to the selected remote control number.
Long-touch the broadcast station → Select *Delete channel* → Select *YES*: Deletes the broadcast station from the selected remote control number.
Select the unset remote control number: Assigns the broadcast station being watched to the selected remote control number.

■ Context Menu of Data Broadcast

1 Long-touch the data broadcast.

Playing TV (1Seg) Sounds as BGM

Activate another function by tapping  while watching 1Seg to hear TV (1Seg) sounds as BGM.  appears on the status bar while the sounds being played.
Tap the status bar and select *Clear* to delete . However, the sounds keep to be played.

■ Ending Playing TV (1Seg) Sounds as BGM

TV (1Seg) is being activated if you tap  in the running applications list screen.
Tap the status bar, *Now viewing one-seg broadcast* to activate 1Seg, and tap  to end playing the sounds.

- Depending on functions to be operated during BGM playback, sounds may be interrupted, BGM playback may be paused, or 1Seg may be terminated.
- Camera is not available while activating 1Seg.

Using microSD Memory Card

You can save application data by setting microSD memory card (including microSDHC memory card) to the IS03. And also you can keep address book, mail messages, bookmarks, etc. in microSD memory card.

- Some applications may not be available when a microSD memory card is not inserted.
- The maximum file size available on a microSD memory card is 2 GB per file.
- A microSD memory card initialized on other devices may not be used on the IS03 properly. Initialize it on the IS03.
- For operations to play/display data in the microSD memory card, refer to "Playing/Displaying Data" and "Using Menu in the Contents Display Screen".
- Some files such as copyright protected data may not be played on other cell phones or PCs even if they are moved/copied from the IS03 to a microSD memory card successfully.

Handling Precautions

- Do not remove the battery pack and do not turn off the IS03 and other equipment while reading, writing, playing, saving or moving/copying data.
It may result in damage to data in the IS03 or microSD memory card, or data loss.
- Do not drop or subject the IS03 to impact with a microSD memory card inserted. It may result in damage to recorded data, or data loss.
- Do not insert objects other than microSD memory card such as liquid, metals or flammable items into the microSD memory card slot of the IS03. It may result in a fire, electric shock or malfunction.
- The following microSD memory cards have been confirmed for operation based on the criteria by au. For operation confirmation results of other microSD memory cards, contact each microSD memory card manufacturer.

<microSD Memory Card>

Manufacturer	64 MB	128 MB	256 MB	512 MB	1 GB	2 GB
Toshiba	—	—	○	○	○	○
Panasonic	○	○	○	○	○	○
SanDisk	—	○	○	○	○	○
ADTEC	○	○	○	○	○	○
Buffalo	—	○	○	○	○	○
Sony	—	—	—	—	—	○

<microSDHC Memory Card>

Manufacturer	4 GB	8 GB	16 GB	32 GB
Toshiba	○	○	○	—
Panasonic	○	○	○	—
SanDisk	○	○	○	○
ADTEC	○	○	—	—
Buffalo	○	○	○	—
Sony	○	○	—	—

○: Confirmed operation

—: Unconfirmed operation or not for sale

As of October 2010

* Operation is confirmed for microSD memory cards that are sold as of October 2010. For the latest information on operation confirmation, visit the au homepage or contact the au Customer Service Center.

Initializing microSD Memory Card

When initializing a microSD memory card, all data saved on the microSD memory card is deleted.

- 1 From the Main Menu, select *Settings***
 - **Select *microSD & phone storage***
 - **Select *Unmount microSD.***
- 2 Select *Format microSD.***

The confirmation screen for format is displayed.

3 Select *Format microSD* → Enter Lock No. → Select *OK* → Select *Erase everything*.

- Initialize a microSD memory card while charging or with the battery fully charged.
- To have the microSD memory card recognized after having unmounted it, turn the IS03 off and on again with the microSD memory card inserted.
- While saving data on a microSD memory card, you cannot unmount the microSD memory card.

Using Contents Manager

You can categorize and list, play/display, check, and manage data on a microSD memory card, using Contents Manager.

1 From the Main Menu, select *Contents Manager*.

The contents screen is displayed.

- Some data displayed in Contents Manager cannot be displayed/played on the IS03.

Playing/Displaying Data

1 On the contents screen, select data.

The application is automatically activated according to the data type and the data is played/displayed.

If there are multiple applications to play/display, the Complete action using screen is displayed when selecting data. Select application to play/display data.

- You cannot play data on which  is displayed.
- Available functions to use while playing/displaying data differ depending on the applications being played/displayed.

Using Menu in the Contents Screen

You can send, upload, edit and delete data on the Contents Manager.

1 On the contents screen, select .

2 Delete Selected	Delete data. Select data → Select <i>Enter</i> → Select <i>Yes</i> . • Tap <i>Check all/Uncheck all</i> to select/cancel all.
List Players	Display the list of applications to be played/displayed.
Switch grid/list	Switch grid display and list display.
Sort	Sort saved data. <i>Oldest/Latest, Name a-z/Name z-a, Smallest/Largest</i>
microSD/phone space	Check usage status of memory in the IS03 and microSD memory card.
App setting	Set effective range of search criteria etc. on the contents screen.

- The menu may not be operated depending on the selected category or the data type.

Using au one Market

Download and install applications from au one Market. Search the desired applications by categories, keywords, or ranking.

- au one-ID is required to use some functions. Refer to the supplied Setting Guide (Japanese) to register au one-ID.

1 From the Main Menu, select *au one Market*.

The au one Market screen is displayed.

When you activate au one Market for the first time, the terms of service are displayed, so select *同意* (Agree).



(au one Market screen)

① Display area

The contents of the menu you select are displayed.

② Menu area

- Make sure that applications you install are secure, and then install them at your own risk. Some applications may cause an infection with a virus or data corruption. Also, your location information and using histories, and personal information in your IS03 may be transmitted via the Internet.
- au shall not be liable for operational failures caused by the applications you installed. Note that repair charges may apply even during the warranty period.
- au shall not be liable for any disadvantages to you or a third party caused by the applications you installed.

- Follow the terms of service to use au one Market. Procedures on downloading applications and making payment for fee-based applications differ depending on the distributor of au one Market.
- Some applications may not be available when a microSD memory card is not inserted.

Using Android Market

Download and install various applications such as useful tools or games to the IS03 from Android Market offered by Google.

- Google account is required to use Android Market. Refer to the supplied Setting Guide (Japanese) to set up Google account.
- For details, on the Android Market screen, select  → Select *Help* to refer to Android Market Help.

1 From the Main Menu, select *Market*.

The Android Market screen is displayed.

When you activate Android Market for the first time, the terms of service are displayed, so select *Accept*.

- Make sure that applications you install are secure, and then install them at your own risk. Some applications may cause an infection with a virus or data corruption. Also, your location information, using histories, and personal information in your IS03 may be transmitted via the Internet.
- au shall not be liable for operational failures caused by the applications you installed. Note that repair charges may apply even during the warranty period.
- au shall not be liable for any disadvantages to you or a third party caused by the applications you installed.
- Some applications may not be available when a microSD memory card is not inserted.
- Some applications make the display keep turned on, or continue in the background and weaken battery.

Managing Applications

Set to delete data, clear cache, or stop installed applications forcefully.

- 1 From the Main Menu, select *Settings***
→ **Select *Applications*** → **Select *Manage applications***.

The installed applications list is displayed.

- 2 Select an application.**

The detailed application information is displayed.

- 3 Select the operation to perform.**

Follow the on-screen instructions to perform it.

- You can uninstall the unnecessary application.
- When you select an installed application, *Uninstall* is displayed. Select it to remove the application.
- To use the uninstalled application, you need to download and install again.

Checking Your Profile

You can save additional information such as name or residence besides phone number saved in advance and use it for attaching to a mail etc.

1 From the Main Menu, select *Settings* → *Select Profile*.

The profile screen is displayed.

- If an IC-Card is not inserted or a different IC-Card is inserted, an IC-Card(UIM) error appears for checking your profile. Select *OK* to display the profile screen. However, information such as Own phone number, Own mail address or ICCID is not displayed. Also, some operations, such as attaching the profile to mail or acquiring the GPS information, may not be carried out. Insert your IC-Card and turn on power again.

Changing the Incoming Ring Tone

1 From the Main Menu, select *Settings* → *Select Sound & display* → *Select Incoming voice call*.

2	Volume	Set incoming ring tone volume. Set volume → <i>Select OK</i> . • Slide the gauge to adjust the volume.	
	Melody	Activate Contents Manager to select the incoming ring tone data.	
	Vibrator Pattern	Set the vibrator pattern.	
Incoming lamp	Blinking pattern	Set the blinking pattern.	
	Blinking color	Set the blinking color.	

Changing the Wallpaper

1 From the Main Menu, select *Settings* → *Select Sound & display* → *Select Wallpaper*.

2 Select the application.

When you select *Gallery*, the image is trimmed. When you select *Live wallpapers* or *Wallpaper gallery*, select the image from the preset wallpapers.

3 Select the data.

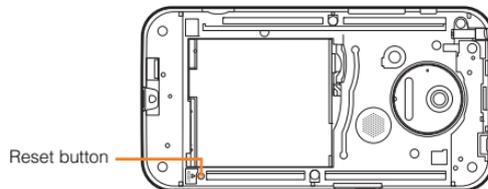
Restarting with the Reset Button

If operations become unstable or unavailable, restart the IS03.

1 Remove the battery pack cover from the IS03 rear side.

Do not remove the battery pack.

2 Press the reset button with an object with a pointed end.



3 Attach the battery pack cover to the IS03 rear side.

- Restarting with the reset button does not delete any data or application.

Using Global Passport CDMA

For overseas use without anxiety

The overseas network condition is available on the au homepage. Make sure to check the condition before leaving Japan.
<http://www.au.kddi.com/service/kokusai/tokomae/>

When the IS03 is Stolen or Lost

- If the IS03 is lost or stolen while overseas, please contact an au shop or au Customer Service Center immediately to suspend phone service. Please be aware that any calling charges and packet communication charges incurred after theft or loss of a phone are the responsibility of the customer.
- If the au IC-Card inserted into the IS03 is stolen or lost, the card may be inserted into another mobile phone (including GSM mobile phone for overseas use) by a third party. So, it is recommended to set the PIN1 code to protect from improper use by a third party.

Using the IS03 Properly by Knowing About Calling and Communication Services Overseas

- Calling charges differ depending on the country/region.
- Discount services and packet communications flat rate or discount services do not apply to calling charges and packet communications charges incurred while overseas.
- Calling charges are also incurred when receiving calls overseas.
- Depending on the country/region, calling charges may be incurred from the time that you tap *Call*.

Configuring the Overseas Settings

To use the IS03 overseas, you are required to change to the telecommunications carrier's networks that you connect to at your travel destination.

Please obtain the latest PRL before traveling.

Obtaining the PRL (Roaming Area Information)

The PRL (roaming area information) contains information on roaming areas of overseas partner providers who have signed an international roaming contract with KDDI (au).

1 From the Main Menu, select *Settings*

- Select *Wireless & networks* → Select *Mobile networks*
- Select *Roaming settings* → Select *PRL Settings*
- Select *Update PRL version*.

The PRL is obtained. Download the PRL data by following the on-screen instructions.

- When you download the PRL data, packet communication charges apply.
- Be aware that service may be unavailable in some areas if you do not update the PRL.

Setting the Area

You can set the area where you use the IS03.

1 From the Main Menu, select *Settings*

- Select *Wireless & networks* → Select *Mobile networks*
- Select *Roaming settings* → Select *Area Settings*.

2	Japan	For using within Japan
	Roaming	For using overseas (Automatic setting in accordance with the PRL)

- The country selection screen may be displayed if *Area Settings* is set to *Roaming*. Select the travel country.
- After *Area Settings* is set to *Roaming*, from the Main Menu, select *Settings* → Select *Wireless & networks* → Select *Mobile networks* → Mark *Data roaming* to use the packet communication during roaming.

Making a Call at Your Travel Destination

Making a Call to Another Country (Including Japan) from Your Travel Destination

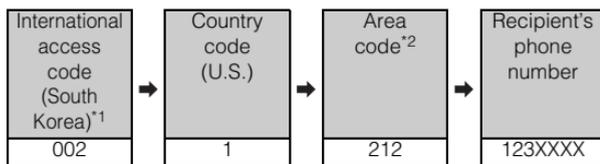
You can make a call to Japan or another country from your travel destination.

Example: To call "212-123-XXXX" in the U.S. from South Korea

1 From the Quick Menu, select (Phone).

The phone number entry screen is displayed.

2 Enter an international access code, country code, area code and recipient's phone number → Select Call.



*1 Long-touch the "0" to enter "+" and the international access code of your travel destination is automatically added when calling.

*2 If the area code starts with "0", dial it without including the "0". However, include the "0" in some countries or regions such as Italy.

- If the person you are dialing is using Global Passport, enter the country code "81" (Japan) regardless of his/her travel destination.

Making a Call within the Same Country While Overseas

You can call to general fixed-line phones or mobile phones with the same method as when calling in Japan.

1 From the Quick Menu, select (Phone).

The phone number entry screen is displayed.

2 Enter a phone number.

The method for making calls varies depending on where you are calling.

Travel destination	Number
U.S. Mainland, Hawaii, Saipan	"1"+Area code+Recipient's phone number
New Zealand, South Korea, China, Hong Kong, Macau, Thailand, Taiwan, Indonesia, Vietnam, Israel, India, Jamaica, Peru, Brazil, Bermuda Islands, Bangladesh, Bahamas, Venezuela	Area code+Recipient's phone number
Mexico	<ul style="list-style-type: none">■ For local call Recipient's phone number■ For long distance call "01"+Area code+Recipient's phone number

3 Select Call.

Receiving a Call at Your Travel Destination

You can receive calls with the same method as when receiving calls in Japan.

- If you receive a call while overseas, the call is forwarded from Japan no matter where the call is made from. Call charges to Japan are incurred by the caller and receiving charges by the receiver.

Having Calls Made to Your Travel Destination from Japan

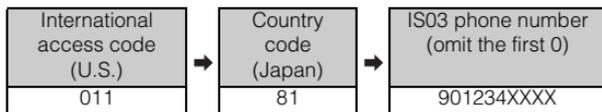
People calling you can use the same method as when calling you from Japan.

■ Having Calls Made to Your Travel Destination from Countries Other Than Japan

International access code and "81" have to be dialed regardless of the travel destination since the call is made through Japan.

Example: To have a call made to your IS03 "090-1234-XXXX" from the U.S. while you are overseas

1 Enter an international access code, Japan country code and IS03 phone number → Select Call.



Inquiry methods

■ Making Inquiries from Overseas

■ When calling from IS03 (toll free)

International access code of your travel destination +

81

 +

3

 +

6670

 +

6944

Available hours: 24 hours a day

■ When calling from a general telephone 1 (Phone number by area)

Asia	South Korea	002-800-00777113
	China/Macau/Taiwan	00-800-00777113
	Hong Kong/Thailand	001-800-00777113
	Indonesia	001-803-81-0235
	Vietnam	120-81-003
	India	000800-810-1134

North America/Latin America	U.S. Mainland	1-877-532-6223
	Mexico	01-800-123-3426
	Bermuda Islands	1-800-623-2011
	Brazil	0021-800-00777113
Oceania	Hawaii	1-877-532-6223
	Saipan	1-866-333-7129
	New Zealand	00-800-00777113

Available hours: 24 hours a day (toll free)

- There are times when handling charges will apply when using from hotel rooms.
- Depending on the region, it may be impossible to use from public telephones, hotel rooms, and mobile phones.
- Please be aware that when using from a mobile phone, there are cases in which local mobile phone company in-country charges will apply.

■ When calling from a general telephone 2

If you make an inquiry from a country which is not provided in "When calling from a general telephone 1", call the following number.

International access code of your travel destination +

81

 +

3

 +

6670

 +

6944

Available hours: 24 hours a day (International calling charges apply)

■ Making Inquiries from Japan

From au phones (no prefix) **157** (toll free)

From general fixed-line phones **☎0077-7-111** (toll free)

Open: 9:00 to 20:00 everyday

Setting Conditions for Activating the Remote Lock

In the case of loss of your IS03, calling the IS03 from a specified phone number repeatedly allows you to remotely prevent others from using the IS03.

1 From the Main Menu, select *Settings*

- Select *Location & security* → **Select Lock Setting**
- **Select Remote lock.**

2 Enter Lock No. → **Select OK.**

Valid number list	You can register up to three phone numbers. 1. Select <i>Add new</i> . 2. Select <i>Direct entry</i> → Enter a phone number → Select J . You can select a phone number from <i>Use address book</i> or <i>Use profile</i> . Also you can select <i>Payphone</i> .
Specified period	You can specify the time limit from one to ten minutes for receiving the number of calls you have set for <i>Number of calls arrived</i> after the first call is received.
Number of calls arrived	You can set the number of calls to receive from three to ten times to activate the Remote lock.
Remove phone lock	Allows you to cancel the Remote lock by operating the IS03. <ul style="list-style-type: none"> • If you enable the setting, canceling the Remote lock is available by operating the IS03 or performing remote operation. • If you disable the setting, canceling the Remote lock is available only by performing remote operation.

■ Activating the Remote Lock from a specified phone number

Call the IS03 from a phone number registered to the valid number list with the set conditions (specified period/number of calls arrived).

- To activate the Remote lock, notify the caller's phone number.
- The Remote lock cannot be activated when the IS03 is turned off or out of service area, or *Offline mode* is set to ON. If your IS03 is in a location where an adequate signal cannot be received, the Remote lock may not be activated.
- To cancel the Remote lock, call the IS03 from a phone number registered to the valid number list with the set conditions (specified period/number of calls arrived).
- The Remote lock cannot be activated or canceled when your au IC-Card is not inserted or another's au IC-Card is inserted.

■ Activating the Remote Lock with the Security Lock Service

Even if the Remote lock is not set in advance, the Remote lock can be activated by calling au Customer Service Center or completing the application process on au Customer Support from a PC. The Security Lock Service is available free of charge.

■ Calling au Customer Service Center for Activating/Canceling the Remote lock

From an au phone: **113** without a prefix (toll free)

From any other cell phone or fixed-line phone:

☎0077-7-113 (toll free)

- Open 24 hours
- Follow the voice guidance to complete the application process.

■ Activating/Canceling the Remote lock with au Customer Support

Login to au Customer Support (<https://cs.kddi.com/>) and complete the application process by following the on-screen instructions.

- You must fill out an application to use the Security Lock Service (the application can be filled out even after your cell phone is lost).

Troubleshooting

For troubleshooting, check the details in the following table.

Trouble	Detail	Page
Cannot turn on power by pressing [ON/OFF].	Is the battery pack charged?	P. 6
	Is the battery pack attached properly?	P. 10
	Did you hold down [ON/OFF]?	P. 7
The power is turned off automatically.	Is there enough power left in the battery pack?	P. 6
The power is turned off while the wake-up animation is displayed.	Is there enough power left in the battery pack?	P. 6
Cannot make calls.	Is power turned on?	P. 7
	Is an au IC-Card inserted?	P. 12
	Did you enter the correct phone number? (Did you enter the phone number starting with the area code?)	P. 26
	Did you select <i>Call</i> after entering a phone number?	P. 26
Cannot receive calls.	Does the IS03 receive an adequate signal?	P. 16
	Is the IS03 out of the service area?	P. 16
	Is power turned on?	P. 7
	Is an au IC-Card inserted?	P. 12
[Signal strength indicator] (out of range indicator) appears.	Is the IS03 out of the service area or in a location where the signal is weak?	P. 16
	Is your finger covering the area around the internal antenna?	P. 5
Cannot charge the battery pack.	Are the charging devices connected properly?	P. 7
	Is the battery pack attached properly?	P. 10
	Is <i>USB battery charge</i> enabled? * If a microSD memory card is not inserted, the installation of a USB driver may be necessary. To install the USB driver, refer to the Support page in シャープケータイdaSH (SHARP Keitai daSH) (http://k-tai.sharp.co.jp/support/).	P. 6
Cannot operate key/ touch panel.	Is power turned on?	P. 7
	Turn off the power and then turn it on again.	P. 7

Trouble	Detail	Page
Cannot use Osaifu-Keitai®.	Is power turned on?	P. 6
Cannot operate touch panel as intended.	Perform the touch panel adjustment.	P. 9
	Check the proper operation of touch panel.	P. 13
A message indicating that charging is necessary appears.	The battery pack is almost empty.	P. 7
Calls are answered automatically.	Is Answering memo set?	P. 28
	Is manner mode set?	P. 28
Battery usage time is short.	Is the battery pack charged enough? * Charge the battery pack until the red Charging/Incoming indicator is turned off.	P. 6
	Is the battery pack left in the place for a long period where [Signal strength indicator] (out of range indicator) appears?	P. 16
When making a call, a beeping sound is heard from the earpiece and a connection cannot be established.	Are you out of the service area or in a location where the signal is too weak?	P. 16
	The wireless line is busy or the phone you are calling is on another line. Try again later.	-
The light of the display is turned off.	Is <i>Screen light on time of Sound & display</i> set short? Set the light time longer.	-
Display is dark.	Is <i>Brightness of Sound & display</i> set to dark? Increase the brightness.	-
	Are you operating the IS03 in the bright place? The backlight does not illuminate in the bright surroundings.	-
	Is <i>Veilview</i> set?	P. 17
Cannot hear the other party.	Is the earpiece volume too low?	P. 26
Cannot use the microphone of the earphone.	Is <i>Earphone type of Sound & display</i> set to <i>Without microphone</i> ? Set <i>Earphone type</i> to <i>With microphone</i> .	-

Trouble	Detail	Page
Cannot watch TV (1Seg), images or sounds are interrupted, or noise occurs.	Does the IS03 receive an adequate digital broadcasting signal? If the signal is weak, images or sounds might be interrupted or TV (1Seg) reception may fail.	-
	Is TV antenna extended? Extend the TV antenna to receive an adequate signal.	-
	Have you made <i>Change area</i> for the area where you use the IS03? Change an area.	-
Cannot operate any key and the screen is frozen.	Press the reset button with an object with a pointed end. The IS03 restarts.	P.49
Cannot operate the respective address book settings.	Is the other party's phone number notified? If there is no notification, the setting for individual incoming image of the address book and the ring tone setting are not enabled. Also, the setting for incoming voice call of the group setting in the address book is not enabled.	-
	Is more than one same phone number saved in the address book?	P.30
	Is Remote lock activated?	P.53
	Is the folder set to Register sorting set to Folder secrecy? Disable the Folder secrecy.	-
Cannot recognize a microSD memory card.	Is a microSD memory card inserted properly?	P.10
	Is the microSD memory card unmounted?	P.46
Cannot operate the camera.	Is there enough power left in the battery pack?	P.6, P.40
	Has the IS03 become too warm?	P.41

For more detailed information, visit the following au troubleshooting sites on the au homepage.

<http://www.kddi.com/customer/service/au/trouble/kosho/index.html>

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For inquiries, call: au Customer Service Center

For general information and charges (toll free)

From fixed-line phones: | From au cell phones:
 0077-7-111 | 157 area code not required

PRESSING ZERO WILL CONNECT YOU TO AN OPERATOR
AFTER CALLING 157 ON YOUR au CELLPHONE.

For loss, theft or damage and operation information
(toll free)

From fixed-line phones: | From au cell phones:
 0077-7-113 | 113 area code not required

In case above numbers are not available,

 0120-977-033 (except Okinawa)
 0120-977-699 (Okinawa)



携帯電話・PHSの回収マーク
http://www.keitai-recycle.jp

Cell phone and PHS operators collect and recycle unused telephones, batteries and battery chargers at stores bearing the ♻️ logo regardless of brand and manufacturer to protect the environment and reuse valuable resources.

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