

Pacesetter
BES Lettering 2
Installation Guide

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Installing the Software

Welcome to the Pacesetter BES Lettering system for embroidery machines.

This Installation Guide gives you some basic information about Pacesetter BES Lettering (such as the minimum systems requirements) and also instructions on how to install and activate the program.

System Requirements



Specifications are subject to change without prior notice. For additional information on setup and system requirements, contact your distributor.

Recommended System Requirements:

- Genuine Intel Pentium IV, 2GHz PC computer (or higher) with a CD-ROM drive
- Monitor 1024x768 video resolution with 16-bit color display (or higher)
- Microsoft® Windows® XP/Vista operating system
- 1 gigabyte of RAM
- Minimum 1 gigabyte hard disk drive space available
- Mouse

For assistance, please contact Brother Customer service: either by telephone at 1-877-276-8437, or by email at hadsupp@brother.com. Please enter the product name in the subject line of the email.

For customers outside the United States, please contact your distributor.

The Software Activation Number

In your Pacesetter Embroidery Lettering Software package, you will have been given a software activation serial number. Use this number to activate your software once it is installed.

Please note that, while this is a single user license, but it does allow you to activate the software on two computers that you own and operate.

Installing Pacesetter BES Lettering 2



You must be running Windows® XP/Vista/7 to install Pacesetter BES Lettering 2.

To install Pacesetter BES Lettering 2:

- 1 Insert the Pacesetter BES Lettering 2 CD-ROM into the computer's CD drive.
- 2 Wait for the AutoRun Screen.
- 3 Click on "Install Pacesetter BES Lettering 2."
You see the InstallShield introductory screen.



- 4 Click Next to proceed with the installation.
You see the License Agreement dialog.
- 5 Check the radio button next to "I accept the terms in the license agreement" and click next to continue.
- 6 Follow the instructions on each screen; the InstallShield Wizard will then Install the software on your computer.
The Pacesetter BES Lettering 2 icon  will now appear on your desktop.

Activating Pacesetter BES Lettering 2

In order to use the Pacesetter BES Lettering 2 software (once it is installed), you must Activate it first. The activation Wizard will quickly and easily lead you through this activation process. You can choose one of the following options to obtain a license:

- Using an activation serial number (requires Internet connection).
- By obtaining a site key from Technical Support (for computers without a connection to the Internet).

Activating Pacesetter BES Lettering 2 via the Internet

If the computer on which you are installing Pacesetter BES Lettering 2 has an Internet connection, all you need for your activation is the activation serial number that came with your copy of the software.

To obtain an activation over the Internet:

- 1 Do one of the following:
 - ♦ Double-click the Pacesetter BES Lettering 2 Icon on your desktop.
 - ♦ Choose Start—All Programs—Pacesetter—Pacesetter BES Lettering 2.

You see the activation screen.

Activation

Name*:

Address*:

City*:

State:

Postal Code*:

Country*:

Email*:

Phone*:

Fax:

Company:

* Field is required to continue

Product:

Activation Serial Number:

Activate Now! Close

- 2 Fill in the required activation information in the appropriate fields.



Fields marked with an asterisk (*) are required - your software will not be activated otherwise.

- 3 Type your individual activation serial number (that came with your copy of Pacesetter BES Lettering 2) into the Activation Serial Number field.
- 4 Click the Activate Now button on the dialog.
Pacesetter BES Lettering 2 will open.

Activating Pacesetter BES Lettering 2 without an Internet Connection

If you have installed the software on a computer that does not have an Internet connection, you will need a site key (in addition to the activation serial number) to complete the activation.

To obtain your activation code, please contact technical support; either by telephone at 1-877-276-8437, or by email at hadsupp@brother.com. Please enter the product name in the subject line of the email.

For customers outside the United States, please contact your distributor.

To obtain an activation without an internet connection:

- 1 Do one of the following:
 - ♦ Double-click the Pacesetter BES Lettering 2 Icon on your desktop.
 - ♦ Choose Start—All Programs—Pacesetter—Pacesetter BES Lettering 2.

You see the activation screen.

Activation

Name*:

Address*:

City*:

State:

Postal Code*:

Country*:

Email*:

Phone*:

Fax:

Company:

* Field is required to continue

Product:

Activation Serial Number:

Activate Now! Close

- 2 Fill in the required activation information in the appropriate fields.



Fields marked with an asterisk (*) are required - your software will not be activated otherwise.

- 3 Type your individual activation serial number (that came with your copy of Pacesetter BES Lettering 2) into the serial number field.
- 4 Click the Activate Now button on the dialog.
You see the following warning message:

Pacesetter BES Lettering

Cannot connect to the Activation Server.
To receive your Site Key, send an e-mail including your Activation Serial Number and your Site Code to custsrv@brother.com.

OK

- 5 Contact Technical support; they will give you an activation code.



You may contact technical support either by telephone at 1-877-276-8437, or by email at hadsupp@brother.com. Please enter the product name in the subject line of the email.

For customers outside the United States, please contact your distributor.

- 6 Click OK to dismiss the warning message.
The Activation wizard dialog now has new field for the site key.

Activation

Name*:

Address*:

City*:

State:

Postal Code*:

Country*:

Email*:

Phone*:

Fax:

Company:

* Field is required to continue

Product:

Activation Serial Number:

Site Code:

Site Key:

Activate Now! Close

- 7 Enter the site key.
- 8 Click the Activate Now button.
Pacesetter BES Lettering 2 will open.