

M-Audio Limited Warranty and Battery Replacement Policy

Limited Warranty

This limited warranty applies only to the original purchaser of the M-Audio product from M-Audio or its authorized resellers.

M-Audio warrants the product, except the battery, to be free from material defects in design, materials, and workmanship and to function materially in accordance with the documentation provided with the product for a period from the date of purchase of one (1) year for parts and ninety (90) days for labor. M-Audio warrants the battery to be free from material defects under normal use for a period from the date of purchase of ninety (90) days for parts and labor. In the case of a valid warranty claim, your sole remedy and M-Audio's entire liability under any theory of liability will be, at its option, to repair or replace the product or, if repair or replacement is not possible in M-Audio's sole judgment, to refund the purchase price to you. This warranty does not cover normal wear, accidental damage, misuse, abuse, improper care or alteration, and is void if product serial numbers have been removed from the product.

M-Audio warrants replacement products or parts provided under this warranty against defects in materials and workmanship from the date of the replacement or repair for ninety (90) days for parts and labor, or for the remaining portion of the original product's warranty, whichever provides longer coverage. M-Audio specifically does not represent that it will be able to repair or replace any product under this warranty without risk to or loss of programs or data.

THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, WHETHER ORAL OR WRITTEN, EXPRESS, IMPLIED OR STATUTORY. M-AUDIO MAKES NO OTHER WARRANTY, EITHER EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. PURCHASER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS WARRANTY SHALL BE REPAIR OR REPLACEMENT, OR A REFUND OF THE PURCHASE PRICE PAID, AS SPECIFIED HEREIN.

IN NO EVENT WILL M-AUDIO BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY DEFECT IN THE PRODUCT, INCLUDING LOST PROFITS, DAMAGE TO PROPERTY AND, TO THE EXTENT PERMITTED BY LAW, DAMAGE FOR PERSONAL INJURY, EVEN IF M-AUDIO HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Some states do not allow the exclusion of implied warranties or limitations on the duration of an implied warranty, so the above limitations may not apply to you. This warranty gives you specific legal rights. You may have other rights which vary from state to state.

Battery Replacement Policy

M-Audio offers a one-year warranty on all MicroTrack parts except the battery, which carries a 90-day warranty. The MicroTrack battery is not user-serviceable and needs to be replaced by the manufacturer. After the 90-day warranty period, the battery-replacement procedure is as follows:

- **Inside the United States:** The cost for battery replacement is \$75*. M-Audio will replace the battery and pay for return shipping to the customer. **Please Contact M-Audio Support to obtain a Return Authorization number before packing your MicroTrack into a protective box and shipping your device to M-Audio.**

Phone Support: 626-633-9055, Monday-Friday 7am-7pm PST

Online support: www.M-Audio.com

- **Outside the United States:** Pack the MicroTrack into a protective box, include payment of \$75* and ship the package to your local authorized service center (please contact M-Audio for details). M-Audio will replace the battery and pay for return shipping to the customer.

**M-Audio accepts payment in the form of personal check or credit card.*