FireID

Phone User Guide for iPhone

Version 2.6.9

Universal Personal Authenticator

www.fireid.com

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FireID Phone User Guide

FOR IPHONE DEVICES

Introduction

This user guide takes you through the FireID installation process for the iPhone. Please follow the step-by-step instructions to complete the installation on your iPhone.

If you do not have the FireID Mobile Application installed on your iPhone, please follow the instructions under **Section A**.

If you already have the FireID Mobile Application installed on your iPhone and only need to download a new token, please follow the instructions under **Section B**.

Requirements

You will need **GPRS/3G** and **SMS** connectivity enabled on your iPhone before starting the installation process. If you are unsure of the status of these services on your iPhone, please consult your phone user manual or contact your service provider for assistance.
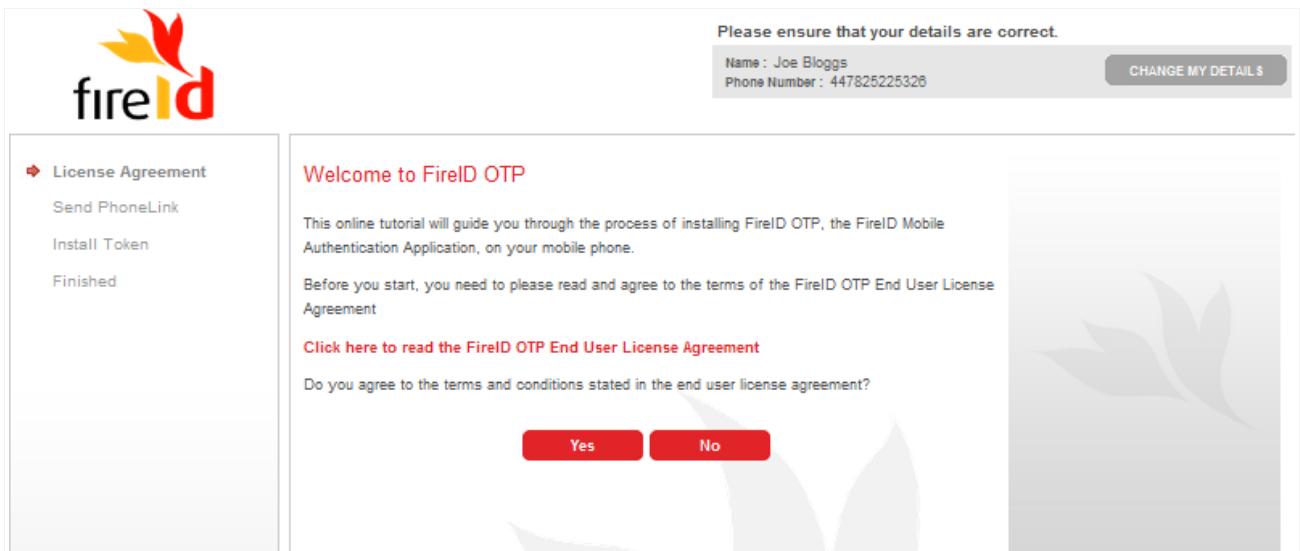
> In order to install the FireID application, your iPhone must be running OS version 3. If your iPhone is running OS version 1 or OS version 2, please upgrade your iPhone to OS version 3 before proceeding.

Section A - Installing the FireID Mobile Application for the first time

Step 1 Initiating the Installation

You will receive an email from your systems administrator containing a **Secret Key** and a **download link**.

1.1 Click on the **download link** to start the installation process. The following page will load in your web browser:

Figure 1 - FireID Online Tutorial

1.2 Click on the **End User License Agreement** link to read the FireID End User License Agreement and click on the **Yes** button to proceed with the installation.

Step 2 Downloading & Installing the Application from the App Store

You will receive an **SMS** on your iPhone containing a download link and the following page will be displayed in the online tutorial:
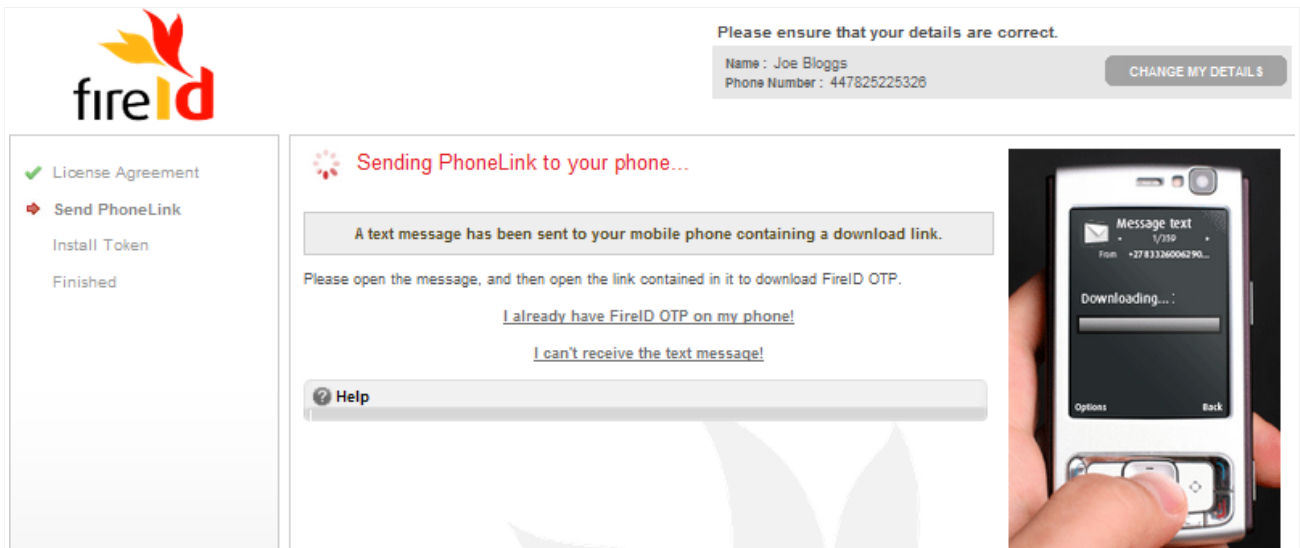

Figure 2 - Receiving the SMS

If you do not receive an SMS on your iPhone, click on the '**I can't receive the test message!**' link and enter the resulting URL into your iPhone's web browser:
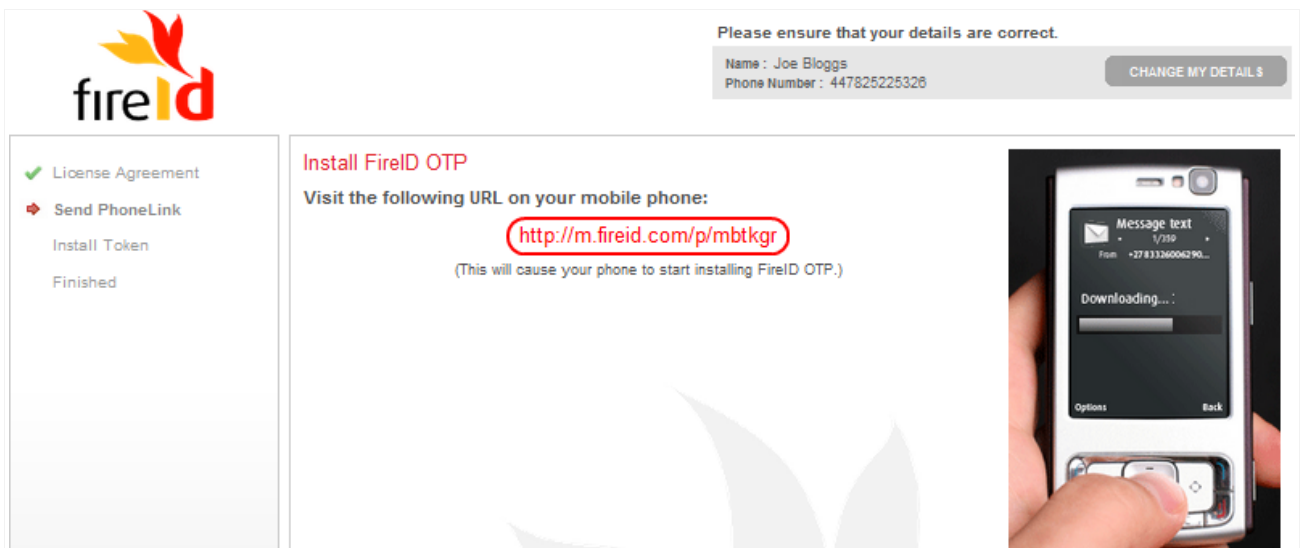
Figure 3 – Manual download link

2.1 Open the SMS on your iPhone and click on the download link:

Figure 4 - Opening the download link

2.2 The following page will open in Safari. Click on the '**Download & Install**' link:

Figure 5 - Clicking on the Download & Install link

2.3 You will be redirected to the FireID application on the Apple App Store.

   a. If you already have an iTunes account, install the FireID application as you would any other iPhone application:

Figure 6 – Downloading FireID from the App Store

b. If you do not have an iTunes account, follow these steps when downloading the FireID application from the Apple App Store:

    i. Choose the **Create New Account** option when you are asked to sign in to the App Store.

    ii. Confirm your **Country or Region** and click on **Next**.

    iii. **Agree** to the Terms of Service of the iTunes Store.

    iv. Complete the registration form with the required details and click on **Next**.

    v. On the **Billing Information** page, click on **Payment Card** and select **None**.

    vi. Complete the required details and click on **Next** to proceed.

    vii. Click on **Done** when completed.

    viii. Download & install iTunes on your computer if you have not already done so.

    ix. You will receive an email from the iTunes store. Click on the **confirmation link** in this email to activate your account.

    x. Once you have activated your iTunes account, you can download the FireID application using your iTunes login details.

2.4 The FireID application will be installed on your iPhone:

Figure 7 - Installing the application

Step 3   Activating the Application

Once the FireID application has been installed on your iPhone, open it and follow the steps below to complete the installation:

> 3.1 Click on the FireID application icon to run it.

> 3.2 The following menu will be displayed, click on the **Get Tokens** option to activate the application and get the required tokens:
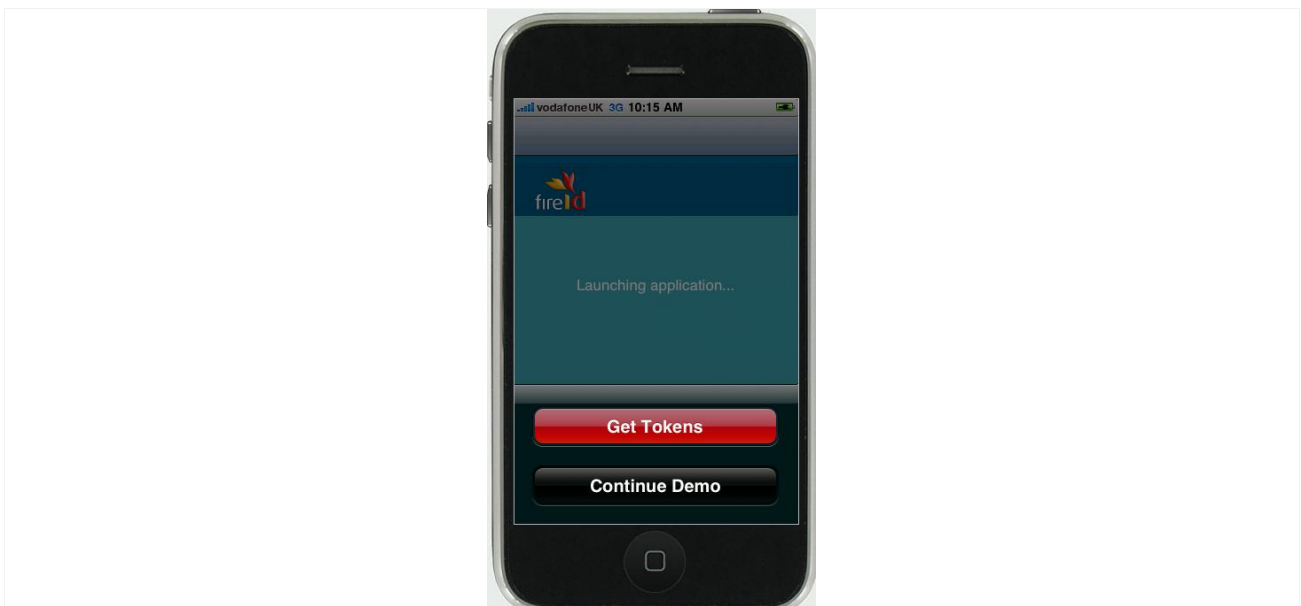

Figure 8 - Activating the application

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3.3 The FireID application will download your new token and prompt you to enter the **Secret Key**. Enter the **Secret Key** provided by your systems administrator and click on **OK**:

Figure 9 – Entering the Secret Key

3.4 You will need to choose whether to provide a PIN code to protect the application on your phone:

Figure 10 - PIN requirements

3.5 You will be prompted to enter a **PIN** code on your iPhone. You may choose any numerical code. Enter this PIN in the **New PIN** and in the **Confirm PIN** fields, and click on **Done** to proceed:

Figure 11 - Choosing a PIN code

3.6 The FireID Mobile Application is now installed on your iPhone and you can start generating one-time-passwords (OTPs).

> You are now ready to generate OTPs to login to your FireID-protected company resources.

Section B - Installing a new Token on an existing FireID Mobile Application

Step 1 Initiating the Installation

You will receive an email from your systems administrator containing a **Secret Key** and a **download link**.

1.1 Click on the **download link** to start the installation process. The following page will load in your web browser:
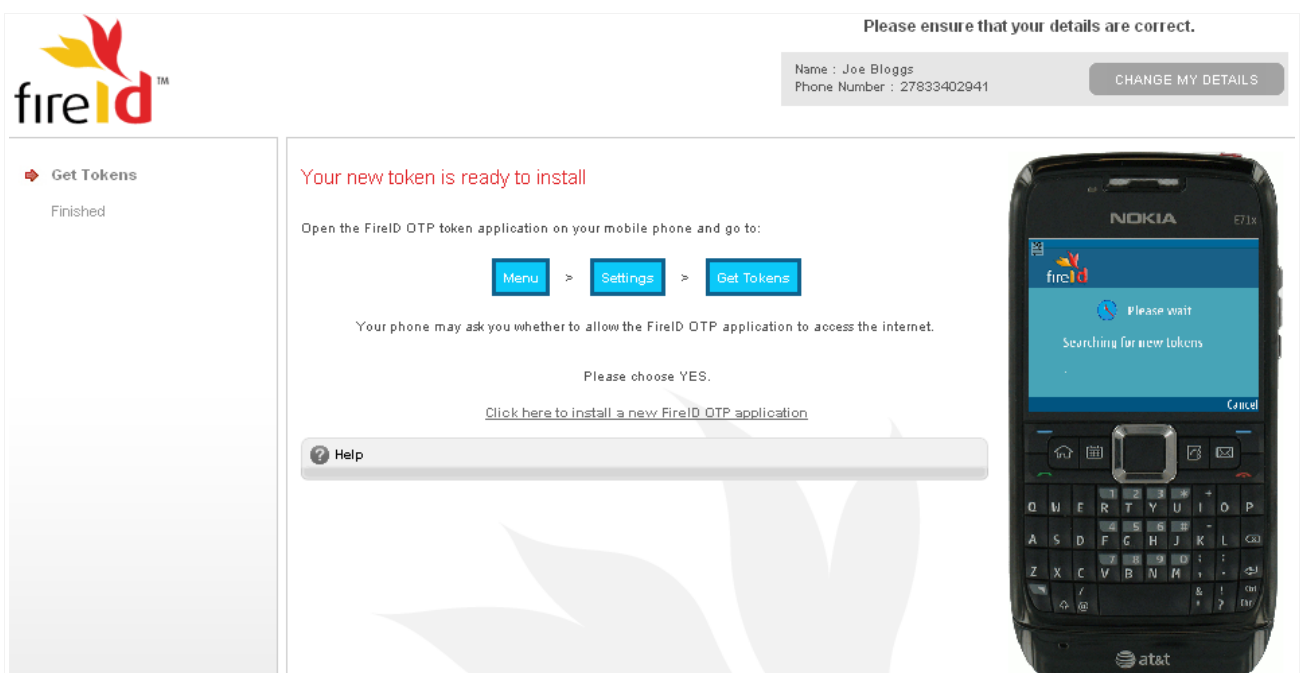

Figure 12 - Requesting a New Token

Step 2 Downloading the new Token

2.1 Open the FireID Application on your iPhone.

2.2 Go to **Settings**.

2.3 Click on the **Get Tokens** option.

2.4 Your iPhone will now download the new token.

2.5 Click on **Yes** if prompted to allow the application to use the network and send or receive data.

2.6 Enter the **Secret Key** provided to you when prompted to do so.

> Your new token is now installed on your iPhone. You can start generating and using OTPs to access your FireID-protected company resources.

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