# **Boost Mobile**<sup>TM</sup>

Nextel<sup>®</sup>

# **iDEN**<sup>®</sup>

Digital Multi-Service Data-Capable Phone

# i90c Phone User's Guide

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#### DECLARATION OF CONFORMITY Per FCC CFR 47 Part 2 Section 2.1077(a) Responsible party name: Motorola Inc. Address: 8000 West Sunrise Boulevard, Plantation, FL 33322 USA Phone number: 1 (800) 453-0920 Hereby declares that the product: i90c Product name: Model Number: H41UAH6RR1AN Conforms to the following regulation: FCC Part 15, subpart B Class B Computer Peripheral Date: June 28, 2002 Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna. -- Increase the separation between the equipment and receiver. -- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. -- Consult the dealer or an experienced radio/TV technician for help.

# Introduction

# Welcome to Boost Mobile

#### Welcome to Boost Mobile — Phones Just Got Fun!

With Boost Mobile Pay-As-You-Go, there's no need to worry about credit checks or chalking up huge monthly bills, because quite simply, there aren't any. By paying for your phone calls up front, you'll keep control of your monthly costs and get all the mobile freedom you really want.

And Boost Mobile has got the latest Motorola handsets with the coolest features, like: Boost 2WAY, our digital two-way radio feature, Boost Wireless Web, and the hottest Java games. Plus, you get instant access to Nextel's world-class digital iDEN network.

## **Boost Customer Care**

I

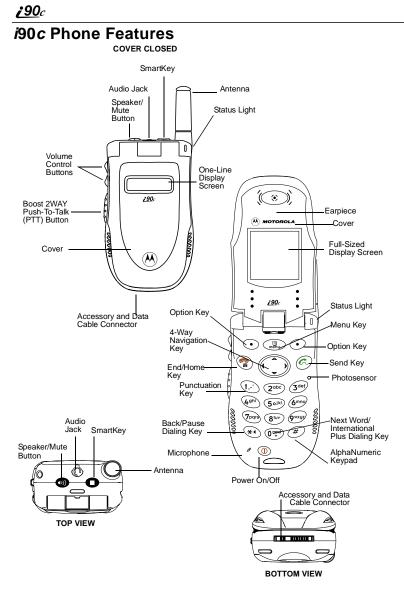
You can contact Boost Customer Care 7 days a week simply by dialing 611 from your *i*90*c* phone, or by calling 1-888-BOOST-4U (1-888-266-7848). Our Boost Customer Care team will assist you in answering all your questions. Or visit boostmobile.com for a variety of Boost Customer Care services online.

# Getting Started

This section will help you get started using your phone. It contains details about some of the features and functions described in the *Getting Started Guide*.

This section includes:

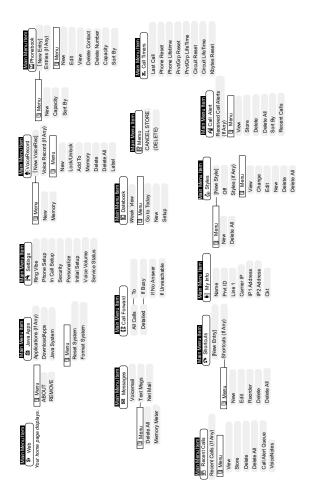
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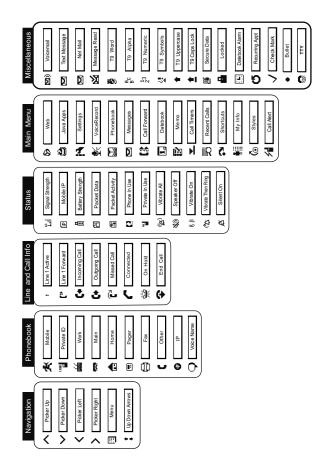
## i90c Phone Menu Tree

You can access the main menu options by pressing 2 from the idle screen. Use 2 to navigate through the menus and submenus. Press 2 under the display options to perform the desired phone function.



# <u>i90</u>c i90c Phone Icon Glossary

You may see these icons while using your i90c phone:



The icon of the main menu feature in use displays in the top left of the status icon rows. For a list of the main menu options, see "Main Menu Options" on page 30.

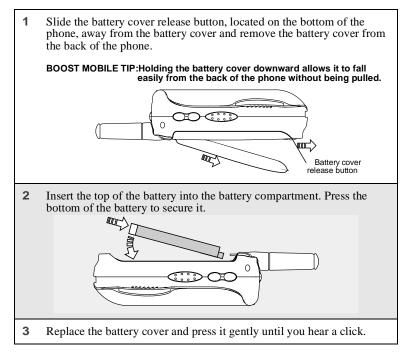
boostmobile.com

## Battery

Your *i*90*c* phone comes with a Lithium Ion battery and charger. Remove the battery from the protective plastic safety tray provided in the original packaging. After attaching the battery, make sure you charge it before you use it for the first time. When you charge your phone's battery for the first time, charge it for at least 30 minutes longer than the time shown in the "Battery Charging Times" table on page 141. After the initial charging, the battery can be charged for the time shown on page 141.

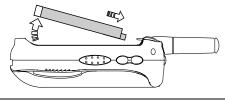
NOTE: Use only the batteries approved for this product.

## Attaching the Battery



## **Detaching the Battery**

- 1 Ensure the phone is powered off before attempting to detach the battery. See "Turning Your *i90c* Phone On/Off" on page 9.
- 2 Slide the battery cover release button, located on the bottom of the phone, away from the battery cover and remove the battery cover from the back of the phone.
- **3** Remove the battery by pushing the battery toward the antenna and lifting it out of the phone.



## **Charging the Battery**

With your phone's display screen facing up, plug the charger's connector into the left side of the phone's connector on the bottom of the phone.
 NOTE: To reduce damage to the phone's bottom connector and charger, the charger's cable, or accessory button, the accessory button should always be used when connecting or

Charger accessory button

- 2 If the charger has folding electrical prongs, flip open the prongs.
- **3** Plug the charger into an electrical outlet.

disconnecting the charger.

## Battery Charging Status

The battery strength indicator icon found on your phone's display screen shows the amount of power in the battery.

#### When Using Phone

Icon Display	Ü	ä	Ē	Ê
Battery Strength	Low Battery	11% to 40%	41% to 70%	Fully Charged

### When Charging Battery

Icon Display	ň	ä	ă	Ë
	1 Flashing Bar	1 Flashing Bar, 1 Continuous Bar	<ol> <li>Flashing Bar,</li> <li>Continuous Bars</li> </ol>	3 Continuous Bars
Battery Strength	Low Battery	31% to 60%	61% to 90%	Fully Charged

A short, chirp-like sound indicates a low battery. The icon flashes to indicate that you have approximately 5 minutes of talk time remaining.

For best results, charge the batteries within the temperature range of  $50^{\circ}$ F to  $104^{\circ}$ F ( $10^{\circ}$ C to  $40^{\circ}$ C).

The battery can be charged with the phone either turned on or off. For best results, charge it with the phone off.

# Turning Your i90c Phone On/Off

NOTE: To register for the first time on the Nextel National Network, you must turn on your *i*90*c* phone in your local calling area.

To power the phone on:

1	Open the phone cover.
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**2** For optimal signal strength, extend the antenna.

- **3** Press and hold **(D)** on the keypad until the status light glows red, a tone briefly sounds, and **Powering On** displays.
- **4** As your new *i*90*c* pre-paid phone connects to the Nextel National Network, you will see the Boost Mobile icon and a connecting message.

When the idle screen displays **Boost**, you are ready to use your *i*90*c* phone!

If your display reads **No Service** or doesn't change to the idle screen when you turn on your phone, and you know you are in a Boost Mobile coverage area, contact Boost Customer Care. For details on Boost Mobile coverage areas, go to boostmobile.com.

To power the phone off:

- 1 Press and hold <sup>(1)</sup> on the keypad until a tone briefly sounds and **Powering Off** displays.
- **2** Close the phone cover.
- **3** Push down the antenna.

## **Enabling Security**

It is a good idea to enable security the first time you power on your phone or within 20 days of the first activation of your phone.

- **1** Turn your phone on (see "Turning Your *i*90*c* Phone On/Off" on page 9 of this guide).
- **2** From the idle screen, press  $\odot$ .
- **3** Press  $\bigcirc$  to scroll to Web.
- 4 Press under SELECT. A series of screens will display.
- **5** You are prompted to enable security. Press  $\odot$  under YES.
- 6 Press (a) to return to the idle screen.

# The SIM Card

Your *i*90*c* phone comes with a built-in level of security protection through the use of the Subscriber Identity Module (SIM) card, which you should have already inserted into your new *i*90*c* phone. The SIM card stores all your Phonebook information and your Boost Mobile account identification information. Since this information is stored on the SIM card, not in your phone itself, you can remove the information by removing the SIM card.

The SIM card is located in the SIM Card Holder on the back of the phone, underneath the battery. You can verify that the SIM card is in place by removing the battery and viewing the SIM card through the SIM card cover.

See "Inserting/Removing the SIM Card" on page 14 for information on locating the SIM card. If there is no SIM card in your phone, see boostmobile.com.

NOTE: Except for making emergency calls, your phone will not function without the SIM card.

## SIM Card Personal Identification Number (PIN)

To prevent unauthorized use of your account, you can protect your SIM card by enabling the SIM PIN security feature. With the SIM PIN enabled, you must enter your PIN each time the phone is powered on. You can change or disable your PIN if desired.

# NOTE: It is recommended that you enable the SIM PIN security feature to prevent fraudulent use of the SIM card, your *i*90*c* phone, and your account.

### Enabling/Disabling the SIM PIN Security Feature

When the SIM PIN security feature is enabled, you are prompted to enter your PIN each time you turn on your phone. Until a valid PIN is entered, you can use the phone only to make emergency calls.

After the SIM PIN is accepted, the phone registers on the network and the idle screen displays.

When the SIM PIN security feature is disabled, the phone can be used without entering a PIN.

#### IMPORTANT: It is recommended that you enable the SIM PIN security feature to protect personal data on your SIM card. This prevents anyone from using your phone and accessing your personal data.

### To Enable SIM PIN security

- 1 At the idle screen, press a and then press b to scroll to **Settings**.
- **2** Press under SELECT. The **Settings** screen displays.
- 3 Press <sup>©</sup> to scroll to **Security**. Press <sup>⊙</sup> under SELECT to access the **Security** screen.
- 4 At the **Security** screen, press ♥ to scroll to **SIM PIN**. Press under SELECT to access the **SIM PIN** screen.
- 5 Press <sup>©</sup> to scroll to On or Off. On enables the SIM PIN security feature; Off disables the SIM PIN security feature. Press <sup>●</sup> under SELECT.

NOTE: The default SIM PIN is 0000.

Once you have enabled the SIM PIN security feature, it is recommended that you change your PIN to a 4- to 8-digit number known only to you (see "Changing the SIM PIN" on page 13).

#### Entering the SIM PIN

- NOTE: Incorrectly entering your PIN 3 times causes the SIM card to be blocked. To unblock your SIM card, you must contact Boost Customer Care. For more information, see "Unblocking the SIM PIN" on page 13.
- 1 From the Enter SIM PIN Code screen, enter your 4- to 8-digit PIN. An asterisk appears for each character entered. The default SIM PIN is 0000.
  - NOTE: Other than emergency dialing, you will be unable to use any of the phone functions, including receiving phone calls, until you enter the PIN.
- **2** Press  $\odot$  under OK.

If you enter an incorrect PIN, the message "SIM PIN incorrect: Try again" appears on your phone's screen. After 3 consecutive incorrect attempts, the SIM card is blocked.

Once blocked, the phone will not allow you to enter your PIN again, even after powering the phone off and back on. If this happens, see "Unblocking the SIM PIN" on page 13.

Changing the SIM PIN

NOTE:	In order to change the PIN, the SIM PIN security feature must be set
	to On. See "Enabling/Disabling the SIM PIN Security Feature" on
	page 11.

- 1 From the idle screen, press a and then press O to scroll to **Settings**.
- **2** Press under SELECT. The **Settings** screen displays.
- 3 Press <sup>©</sup> to scroll to **Security.** Press <sup>⊙</sup> under SELECT to access the **Security** screen.
- 4 At the **Security** screen, press <sup>©</sup> to scroll to **New Passwords**. Press **●** under SELECT to access the **New Passwords** screen.
- 5 At the **New Passwords** screen, press  $\bigcirc$  to scroll to **SIM PIN** and press  $\bigcirc$  under SELECT.
- 6 At the Enter Old SIM PIN Code screen, enter the current SIM PIN and press under OK.

NOTE: The default SIM PIN is 0000.

- 7 At the Enter New SIM PIN Code screen, enter a new 4- to 8-digit SIM PIN and press under OK.
- 8 At the **Re-enter New SIM PIN Code** screen, re-enter the new SIM PIN to confirm, and press under OK.

### Unblocking the SIM PIN

If you forget your SIM PIN and unsuccessfully try to enter it 3 times, access to your phone will be blocked.

NOTE: Before you begin, obtain the SIM PIN Unblocking Key (PUK) code from Boost Customer Care, then read and understand the PIN unblocking sequence. When entering the key press sequence, each key press must occur within 5 seconds of the prior key press. **:90**c

To unblock the SIM PIN:

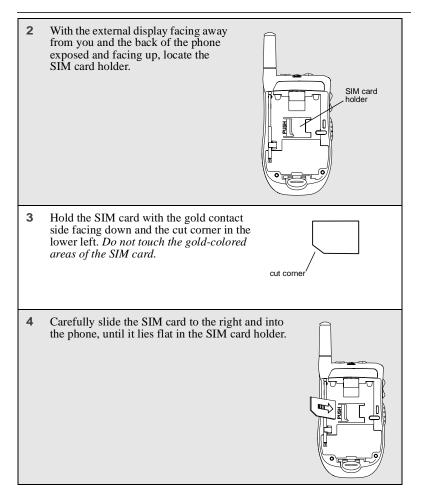
	IMPORTANT: If you unsuccessfully enter the PUK code 10 times, the SIM card is permanently blocked and must be replaced. If this happens, all data will be lost. You will get a message to contact your service provider. Contact Boost Customer Care for assistance. If the SIM card is blocked, the <i>i</i> 90 <i>c</i> phone only allows outgoing Emergency calls.
1	Press (**) (***) (***) (***)
2	Enter the 8-digit PUK code.
3	Press ©.
4	Enter a new 4- to 8-digit SIM PIN and press ®.
5	Re-enter your SIM PIN and press ©.
	If you entered the codes properly, the SIM Unlocked screen displays.

#### Inserting/Removing the SIM Card

IMPORTANT: If you remove your SIM card and insert another SIM card into your phone, some information does not display when you use the new phone. All Phonebook information remains stored on your original SIM card and will display on the new phone. The following information does not display:

- Datebook events
   Recent Calls list
- Voice Records
   Call filtering settings in Styles
- Call Forwarding settings
   Information stored in Memo
- Net Alert notifications
   Browser Bookmarks
- · Voice names for Phonebook entries and Shortcuts
- IMPORTANT: Do not touch the gold-colored areas of the SIM card. To avoid loss or damage, do not remove your SIM card from your phone unless absolutely necessary.
  - 1 With the phone powered off, remove the battery cover and battery. See "Detaching the Battery" on page 8.

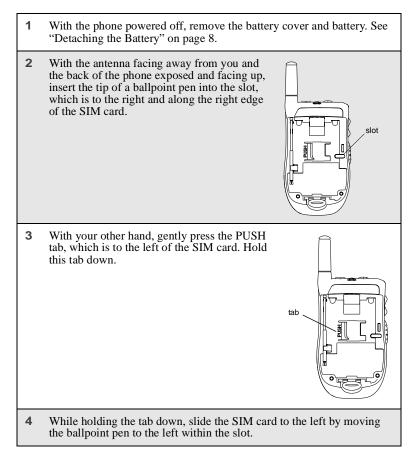
#### The SIM Card



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#### Removing SIM Card

NOTE: To remove your SIM card you will need a ballpoint pen.



- **5** When the ballpoint pen has moved the SIM card to the left as far as possible, *very carefully* lift the SIM card out of the phone. *Do not touch the gold-colored areas of the SIM card.* 
  - NOTE: Protect the SIM card as you would any delicate object. When the SIM card is not in the phone you should store it in something protective, such as an envelope.

## Status of Your i90c Phone

Your i90c phone's status light is located on the top right side of the phone, near the cover hinge. The status light indicates the status of your connection.

Status Light Indicator	<i>i</i> 90 <i>c</i> Phone Status
Flashing Red	Signing on to the network. Please wait.
Solid Red	No service or out of coverage area. If you are in a coverage area, keep your phone on and it will attempt to connect to the network every 2 minutes. If the phone does not connect after 15 minutes, contact Boost Customer Care.
Flashing Green	In service/Ready to use. NOTE: Boost 2WAY is only available in your home calling area.
Solid Green	In use.

# **My Information**

You can select My Info from the main menu to display or edit the following:

- Name Enter your name in this field.
- Private ID (Boost 2WAY Number) Your Private ID (Boost 2WAY Number) is stored in this field. To view your Private ID (Boost 2WAY Number) number you must press under VIEW. Your Private ID (Boost 2WAY Number) is the number others use to contact you using Boost 2WAY.

## **:90**

- **Phone Number** Your phone number is displayed in this field. Your phone number is automatically entered when you receive your first phone call.
- **IP** Addresses These fields display the IP addresses you use to access the Internet with your phone.

## Viewing/Editing My Information

- **2** Press under SELECT. The **My Information** screen displays.
- **3** Use  $\bigcirc$  to scroll through the fields.
- 4 To edit the displayed information, press under Change. Edit information as desired.
- **5** Press  $\odot$  under OK to save the changes.
- **6** To return to the idle screen, press  $\odot$  under EXIT.

# Using T9<sup>®</sup> Text Input

Your *i*90*c* phone has embedded software, called T9 Text Input, that makes typing on a phone keypad much like typing on a computer keyboard — it eliminates the traditional "multi-tap" method of text entry. As you type, you press only 1 key per letter. T9 Text Input matches your keystrokes to words in its linguistic database of approximately 60,000 words and proper names. You may also store additional words you frequently use in your own user database, which is incorporated into the T9 database.

T9 Text Input is available when you are typing information into your phone (for example, in the Phonebook or Datebook) and while using Boost Wireless Web services.

## **T9 Text Input Entry Modes**

The T9 Text Input 4 text entry modes are Alpha, Word, Symbols, and Numeric. When you are using T9 Text Input, an icon in the top right corner of your phone's display screen (next to the battery strength indicator icon) indicates the T9 Text Input entry mode you are using.

Icon*	T9 Entry Mode Name	Used For
AC B	Alpha	Standard "multi-tap" keypad text entry
<b>K</b> 9)	Word	Entering words and punctuation with 1 key-press per character
i.	Symbols	Entering punctuation and symbols such as "@" or "?"
13 2 <sup>3</sup>	Numeric	Entering keypad numbers

\* T9 icons do not display while you are using Boost Wireless Web services.

### Choosing a Text Entry Mode on Boost Wireless Web

When you are using Boost Wireless Web services, T9 Text Input becomes available whenever you access a screen that requires you to enter text. The right display option on your phone's screen indicates your current T9 Text Input text entry mode:

- ALPHA and alpha for Alpha mode
- WORD or word for Word mode
- SYM1, SYM2, SYM3, or SYM4 for Symbols mode
- NUM for Numeric mode

To change text entry modes, press the  $\odot$  under text entry mode until the desired mode displays.

NOTE: The rest of the instructions for using T9 Text Input apply only to entering text in applications other than Boost Wireless Web applications (for example, Phonebook or Datebook).

## Choosing a Text Entry Mode

You can select your text entry mode from a menu that is available whenever the phone displays a screen that requires you to enter text (for example, the **Name** screen or **Title** screen).

To choose a text entry mode:

1 From any screen that requires text input (except Memo), press (2) to access the **Entry Method** menu.

A check mark appears next to the current text entry mode. When you access a screen that requires text input, the default text entry mode is Alpha.

- **2** Press <sup>(C)</sup> to scroll to the desired T9 Text Input text entry mode.
- **3** Press under SELECT.

The phone returns to the text entry screen. The icon displays indicating the active text entry mode.

#### NOTE: The Memo feature accepts only numeric input.

#### Choosing a Language

To change the language of the T9 Text Input database:

- 1 From any screen that requires text input, press (I) to access the Entry Method menu.
- **2** Press <sup>(C)</sup> to scroll to **Languages**.
- **3** Press  $\odot$  under SELECT.
- 4 Press 🗇 to scroll to the language you want T9 Text Input to use.
- **5** Press  $\odot$  under SELECT.
- NOTE: This feature is not available when using T9 Text Input with Boost Wireless Web services.

## Using Alpha Mode

To enter text (letters and numbers) while in Alpha text entry mode:

- Press any key on the alphanumeric keypad to enter the letters and numbers on that key. For example, to enter the letter Y, press 🖤 3 times.
- Press and hold a key to capitalize a letter, or press I to capitalize the highlighted letter.
- Pause briefly to leave the currently displayed character in place and move on to the next place in the text entry field.
- Press 🗇 to create a space in the text entry field.
- Press ⊙ under DELETE to delete 1 character. Press and hold ⊙ under DELETE to delete an entire entry.

### Using Word Mode

In Word mode, T9 Text Input analyzes the letters on the keypad button you press and arranges them to create words. As you type, T9 Text Input matches your keystrokes to words in its database and will display the most commonly used matching word.

### Special Key Functions

Some of your phone's keys assume different functions while in T9 Text Input Word mode.

#### **Backspace and Erase**

Press  $\odot$  under DELETE once to backspace or to erase a single character. Press and hold  $\odot$  under DELETE to erase the entire text entry field.

#### Space

Press  $\bigcirc$  once to accept a word and insert a space when entering text.

#### Next Word in Database

If the displayed word is not the word you want to enter, you can display other words. Press 🐨 to display more words in the database that match the keystroke sequence you entered.

## **;90**c

### Shift and Caps Lock

Press  $\mathscr{T}$  to make the next letter typed uppercase (Shift), press  $\mathscr{T}$  twice to make all subsequent letters typed uppercase (Caps Lock), or press  $\mathscr{T}$  3 times to go back to lowercase letters.

These icons appear in the top row of your display screen:

- for Caps Lock

When neither of these icons appear, letters typed are lowercase.

#### Punctuation

In Word mode, T9 Text Input uses Smart Punctuation to quickly apply basic rules of grammar to insert the correct punctuation within a word and at the end of a sentence.

Press to insert punctuation. One of 8 basic punctuation symbols will be inserted (., -' @:?;).

Press () to change the inserted punctuation symbol to another of the 8 basic punctuation symbols.

Press  $\bigcirc$  to accept the punctuation and continue typing.

#### NOTE: Additional punctuation symbols are available in Symbols mode.

#### Entering a Word

1

To enter a word, choose Word as your text entry mode.

**2** Type a word by using 1 key press per desired letter.

For example, to type "test" press (8<sup>tw</sup>) (3<sup>off</sup>) (7<sup>ooff</sup>) (8<sup>tw</sup>).

NOTE: The displayed word may change as you type it. Do not try to correct the word as you go. Type to the end of the word before editing.

3 After you have finished typing the word, if the word that appears is not the desired word, press (over to change the word on the display to the next most likely word in the database.

Repeat until the desired word appears.

If the desired word does not appear, you can add it to the database of words by deleting the displayed word and following instructions in "Adding Words to the User Database" on page 23.

#### Adding Words to the User Database

- 1 Change from Word text entry mode to Alpha text entry mode (see "Choosing a Text Entry Mode" on page 20).
- **2** Type the word using Alpha text entry mode.
- **3** Return to Word text entry mode.
- 4 Press  $\bigcirc$  to add a space.

The word you typed in Alpha text entry mode is now in the database.

#### NOTE: You cannot store alphanumeric combinations, such as Y2K.

## Using Symbols Mode

1	Choose Symbols as your text entry mode.	
	A row of 32 symbols appears along the bottom of your phone's display screen, just above the display options and menu icon.	
2	Press $\bigcirc$ to highlight the symbol you want to enter into the text entry field.	
3	Press • under SELECT to enter the symbol.	

## Using Numeric Mode

To use Numeric text entry mode, choose Numeric as your text entry mode and press the number buttons on your keypad to enter numbers.

# **Display Essentials**

Your i90c phone's 2 display screens tell you what you need to know as you use your phone.

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# **Display Screens**

Any time your phone is powered on, the display screens provide you with information and options. When your phone cover is open, the full-sized display screen provides detailed information about all of your phone's functions. When your phone cover is closed, the 1-line display screen on the outside of the cover provides brief information about your phone's status, incoming and outgoing calls, Call Alerts, message notifications, Voice Mail, and Datebook events.

## **Opening and Closing Phone Cover**

If you are viewing information on your phone's 1-line display screen, you can always open the phone cover to view more detailed information on the full-sized display. However, if you are viewing information on the display, closing the phone cover terminates any activity your phone is engaged in — except powering up, transferring data through a cable, and running Java applications. Java applications will temporarily pause.

## **Full-Sized Display Screen**

The full-sized display screen consists of elements common to many of the screens your phone displays:

- · status and application icon rows
- text display area
- menu icon
- display options

## **One-Line Display Screen**

The 1-line display screen exhibits limited text and 1 icon on each side of the text. The text on the 1-line display screen is a shortened version of information included on the full-sized screen. To see more complete information, open the phone cover.

The icon area on the left may display:

- signal strength icon
- call information icon
- recent call icon
- missed call icon
- message icon

The icon area on the right may display:

- · battery strength icon
- Phonebook type icon for your current call or most recent call

## The Idle Screen

The **Boost** idle screen displays any time the phone is powered on, the cover is open, and the phone is not engaged in some activity. The idle screen displays **Boost**, any active styles (see "Styles" on page 132), the time, and the date. You must start at the **Boost** idle screen to access many of your phone's features and functions.

BOOST MOBILE TIP: You can always access the Boost idle screen by pressing <sup>®</sup>.

BOOST MOBILE TIP: When your phone cover is open, closing and re-opening the phone cover accesses the Boost idle screen.

# **Status Icons**

Status icons provide you with information about your phone and its functions. These icons are context sensitive; meaning, the icons that appear depend on the task you are performing. Status icons appear in the 2 rows at the top of the full-sized display screen. Some appear at all times; others appear only when your phone is engaged in certain activities or when you have activated certain features.

Icon	Indicates
ពីពិពិពី ព័ព័តិ	<b>Battery Strength</b> — remaining battery charge. More bars on the battery indicate a greater charge. See "Battery Charging Status" on page 9 for detailed information about battery strength icons.
1 1. 1. 1. 1. 1.	<b>Signal Strength</b> — strength of the network signal. More bars next to the antenna indicate a stronger signal. Four bars indicate the maximum.
i S	Active Line — indicates Line 1 is active.
C* C+ C\$	<b>Call Forward</b> — phone is set to forward calls. See "Call Forwarding" on page 60.
e	<b>Phone In Use</b> — phone is connected on an active call.
""	<b>Private In Use</b> — number being called is a Private ID.
a	<b>Packet Data Ready</b> — your phone is set up for Packet Data but has not been successfully Mobile IP registered.
野	<b>Packet Data Activity</b> — phone is sending or receiving data.
P	<b>Mobile IP</b> — your phone has been successfully registered and is ready to use Nextel's iDEN Packet Data network.
<u>₿</u>	<b>Secure Data</b> — phone is accessing the Boost Wireless Web using a secure connection.

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	<b>Text Message</b> — you have 1 or more Text Messages or Net Alert messages.
<b>2</b> )	<b>Voice Mail</b> — you have 1 or more Voice Mail messages.
\$	<b>Speaker Off</b> — phone's speaker is off.
\$\$)69( <b>D</b> \$	<b>Ring/Vibe</b> — you have customized the way in which the phone is set to notify you when you receive calls and other types of messages. See "Ring Style and Notification Type" on page 117.
₿° <b>5</b> 23 4 ↑ 1	<b>T9 Text Input</b> — you are using T9 Text Input to enter text. See "Using T9® Text Input" on page 18.

The icon of the main menu feature in use always appears in the top left of the status icon rows. For a list of the main menu icons, see "Main Menu Options" on page 30.

## **Text Display Area**

The display screen's text display area contains information such as:

- · menu options
- messages
- names
- · phone numbers

The number of lines of text shown in the text display area depends on which display view is selected:

- · Standard view
- · Compressed view
- Zoom view

In Standard view, 5 lines of text are displayed.

NOTE: Standard view is the default display setting. Unless otherwise noted, illustrations in this User's Guide depict Standard view.

# **Call Information Icons**

Each of the following icons appears on the left side of the text display area of the 1-line screen or the full-sized screen, providing you with information about your phone's line.

Icon	Indicates
ſ	In Call — phone is on an active call.
(+	<b>Incoming Call</b> — phone is receiving an incoming call.
(+	<b>Outgoing Call</b> — phone is placing an outgoing call.
棠	<b>On Hold</b> — phone has a call on hold.
¢	End Call — phone has ended the active call.

### Menu Icon

The menu icon  $\square$  appears on any screen from which a menu can be accessed. To access a menu, press  $\square$  on your keypad.

Menus are context sensitive. That means that the options on the newly displayed menu apply to the task you are currently performing.

Press (I) from the idle screen to access the main menu.

# **Display Options**

On the full-sized display screen, 2 display options appear at the bottom of most screens. These options enable you to perform a wide variety of actions, including:

- changing
- saving
- viewing information
- running programs
- · canceling previous actions

You activate a display option by pressing  $\odot$  below it.

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The idle screen display options provide quick access to 2 main menu features. You can control which display options appear on the idle screen using the phone's Personalize feature in the Settings menu (see "Changing Idle Screen Options" on page 123). The display options on screens other than the idle screen cannot be customized.

### Navigating Menus and Lists

The i90c phone is menu driven. By navigating menus, you access submenus which lead to all of the functions and features that are built into your phone. Use the menus to:

- store calls
- manage your Phonebook and Datebook
- change your phone settings
- browse the Boost Wireless Web
- and more

Some features include lists of names, numbers, or other information. These list items are accessed in the same way as menu options.

To access the items in a menu or list, scroll using the 4-way navigation key  $\bigcirc$  near the top of your keypad.

- Scroll down by pressing the lower portion of the navigation key O
- Scroll up by pressing the upper portion of the navigation key  $\bigcirc$
- Holding down the appropriate part of the navigation key speeds up scrolling
- If more items are in a menu or list than can be displayed in the text area, a down arrow or up arrow appears on the left side of the screen, indicating that more options may be accessed by scrolling up or down

# Main Menu Options

To access the main menu, press (I) from the **Boost** idle screen.

The main menu options are shown in the table in this section. You can change the order in which the menu options appear by using the Personalize feature (see "Reordering Main Menu" on page 122).

The first 7 items on your main menu appear together on the main menu screen. To view the other main menu items, continue to scroll down.

NOTE: Throughout this User's Guide, instructions for accessing main menu items assume the item being discussed is 1 of the first 7 items. In reality, you may have to scroll down to access the main menu item.

м	lenu Item	Use to
\$	Web	Browse the Boost Wireless Web.
Ŋ	Java	Run pre-installed Java games on your phone.
17	Settings	Customize your phone: Ring/Vibe, Display, Phone Setup, In Call Setup, Security, Personalize, Initial Setup, and Voice Volume Settings.
<b>⊈</b> €	Voice Record	Record personal messages or phone calls to play back at a later time.
<b>1</b>	Phonebook	Store and retrieve a list of stored entries for calling, editing, viewing, and deleting.
X	Messages	Receive, store, access, and manage Voice Mail, Text Messages, and Net Alerts.
۲*	Call Forward	Use settings to forward calls in various situations.
1,	Datebook	Schedule and organize events, by the day or the month.
B	Memo	Input and store numbers to access later.
<b>*</b>	Call Timers	Display the duration of phone calls, Boost 2WAY Calls, and Kilobytes sent and received.
Ð	Recent Calls	Access a list of the last 20 sent, received, or missed calls. Calls can be made from this list.
?	Shortcuts	Associate a menu option with a number on the alphanumeric keypad for quick and easy access.

ŧ.	My Info	View the name, Private ID (Boost 2WAY number), phone number, and IP address of your phone.
۵ ا	Styles	Create or edit a group of settings and save them as one for use in different environments.
<b>⁄∦</b> C	Call Alert	Store Boost 2WAY message alerts to respond to at your convenience.

To choose the highlighted main menu selection, press  $\odot$  under SELECT. To exit the main menu and return to the **Boost** idle screen, press  $\odot$  under EXIT, press  $\circledast$ , or close the phone cover.

# Phonebook

The Phonebook allows you to store up to 250 frequently used names and numbers.

When you store information in your Phonebook, it is saved on your SIM card. If you move your SIM card to another Boost Mobile SIM-based phone, you can access information in your Phonebook from that phone.

#### NOTE: If you use a different SIM card in your phone, some information stored in the phone will not be transferred. See "Inserting/Removing the SIM Card" on page 14.

This section includes:

Phonebook Entries and Speed Dial Numbers	Page 33
Phonebook Icons	Page 34
Voice Names	Page 34
Accessing Your Phonebook	Page 35
About Phonebook Entries	Page 35
Viewing Phonebook Entries	Page 35
Sorting Phonebook Entries	Page 36
Adding Phonebook Entries	Page 37
Deleting Phonebook Entries	Page 42
Pause Digit Entry	Page 43
Plus Dialing	Page 44

### **Phonebook Entries and Speed Dial Numbers**

Your Phonebook can store multiple numbers to a single name. For example, you can enter someone's name into your Phonebook once and then add that person's home, office, mobile phone, and fax numbers to the name. You can store up to 7 phone numbers, a Private ID (Boost 2WAY Number), and an IP address.

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Each number stored in your Phonebook is automatically assigned a Speed Dial number that corresponds to its location in your Phonebook. Each phone number uses 1 Speed Dial location, even if it is assigned to the same name as other phone numbers. The phone number stored in location 1 is assigned Speed Dial number 1, the phone number stored in location 2 is assigned Speed Dial number 2, and so forth, to location 250.

NOTE: Private ID numbers (Boost 2WAY Numbers) do not have associated Speed Dial numbers.

## Phonebook Icons

Icons that appear to the right of entries in your Phonebook convey information about those entries. When you enter a number in your Phonebook, you can designate the number's type using any of the following icons:

*	Mobile
백실	Private ID (Boost 2WAY Number)
#	Work
~	Main
<b>a</b>	Home

	Pager
Ð	Fax
Ð	IP Address
C	Other

For more information on entering numbers into your Phonebook, see "Adding Phonebook Entries" on page 37.

The "picker" arrows appearing around the number type icon indicates multiple phone numbers stored under 1 name:



# Voice Names

A voice name is an audio recording you assign to a number in your Phonebook by speaking into your *i*90*c* phone. You can then dial the number by speaking the words you recorded into the phone using Voice-Activated Dialing. See step 6 of "Adding Phonebook Entries" on page 37 for more information on creating voice names.

The Voice Name icon appearing to the left of 1 of the number type icons indicates that a voice name is associated with the Phonebook entry.



voice ruin

boostmobile.com

### Accessing Your Phonebook

1	From the idle screen, press • under PHBK.	
---	---	--

- **2** Press  $\bigcirc$  to scroll to **Phonebook**.
- **3** Press  $\odot$  under SELECT.

```
BOOST MOBILE TIP: You can also access the Phonebook while you are on an active call. Press ... and then press ♀ to scroll to Phonebook and press ● under SELECT.
```

This brings you to the **Phonebook** screen. From this screen, you can view, sort, add, edit, and delete Phonebook entries, check Phonebook capacity, or make calls.

### **About Phonebook Entries**

Each Phonebook entry may contain the following information:

- The name associated with the entry Typically, this is the name of the person whose number you are storing in the Phonebook.
- The type of number to be stored Mobile, Private, Work, Main, Home, Pager, IP, Fax, or Other.
- The number to be stored Every Phonebook entry must contain a number. This number may be any type of phone number, a Private ID (Boost 2WAY Number), or an IP address.
- A Speed Dial number You may accept the default Speed Dial number or assign a different one.
- A Voice Name Audio recording for voice-activated dialing.

#### **Viewing Phonebook Entries**

Names with more than 1 number assigned to them appear with  $\langle \rangle$  surrounding the icon to the right of the name. For example, if you had stored a home and work number for Joe Smith, the entry for Joe Smith's home phone number would look like this:

Joe Smith **(**  $\clubsuit$  )

When the name is highlighted, press  $\bigcirc$  to scroll to the icons representing each of the numbers assigned to that name.

To view any of the numbers assigned to a name:

- 1 From the **Phonebook** screen, press  $\bigcirc$  to scroll to the name associated with the number you want to see.
- **2** Press  $\bigcirc$  to view the icons representing the numbers assigned to that name.
- 3 When the icon representing the number you want to view is displayed, press  $\odot$  under VIEW.

Or

If there is a Private ID (Boost 2WAY Number) stored for the entry, press . Then press © to scroll to **View** and press • under SELECT.

4 Press 🗇 to view the other numbers stored for this name.

#### **Sorting Phonebook Entries**

You can sort your Phonebook entries by:

- Name the name you entered for the entry
- **Speed** # the Speed Dial location of the entry
- NOTE: Private ID numbers (Boost 2WAY Numbers) cannot be accessed from the Phonebook when sorted by Speed Dial location.

To sort your Phonebook list:

- 1 From the Phonebook screen, press (2) to view the Phonebook Menu screen.
- **2** Press  $\bigcirc$  to scroll to **Sort By**.
- **3** Press  $\odot$  under SELECT.
- 4 Press © to scroll to the desired sorting method: Name or Speed #.
- **5** Press  $\odot$  under SELECT.

#### **Checking Phonebook Capacity**

Your Phonebook can store up to 250 separate numbers.

To see how many entries are stored in your Phonebook:

- 1 From the **Phonebook** screen, press (2) to view the **Phonebook Menu** screen.
- **2** Press  $\bigcirc$  to scroll to **Capacity**.

**3** Press • under SELECT.

The **Capacity** screen shows how many storage spaces in your Phonebook are in use and how many are empty.

### Adding Phonebook Entries

Using the following instructions, you will enter the information in the order the items appear on the Phonebook Entry Details screen. However, you can enter this information in any order by pressing  $\bigcirc$  to scroll through the items on the Entry Details screen.

You can leave an item blank or unchanged by pressing  $\bigcirc$  to scroll past it on the Entry Details screen.

#### NOTE: Number and type are required for a valid Phonebook entry.

To cancel a Phonebook entry at any time, press (2) to return to the idle screen.

1 Access the Entry Details screen.

From the **Phonebook** screen, with [New Entry] highlighted, press  $\odot$  under SELECT.

Or

From the **Phonebook** screen, press a. Then press O to scroll to **New** and press O under SELECT.

2	If you want to assign a name to your Phonebook entry, with the Name field highlighted, press $\odot$ under CHANGE.
	From the <b>Name</b> screen, enter the name using the alphanumeric keypad (see "Using T9® Text Input" on page 18 for information about entering text into this field).
	When you are finished, press 💿 under OK.
	The Entry Details screen returns with the name you entered appearing at the top of the screen and the <b>Type</b> field highlighted.
3	To assign a number type to your Phonebook entry, with the <b>Type</b> field highlighted, press $\bigcirc$ under CHANGE.
	From the <b>Type Editor</b> screen, press $\bigcirc$ to scroll to the type of number you want to assign to the Phonebook entry.
	Press $\odot$ under SELECT.
	The Entry Details screen returns with the # field highlighted.
4	To assign a number to your Phonebook entry, with the # field highlighted, press $\bigcirc$ under CHANGE.
	Type the number using the alphanumeric keypad. For phone numbers, use the 10-digit format. For Private IDs (Boost 2WAY Numbers) use <b>Area ID*Network ID*Member ID</b> (the asterisks must be included as part of the Private ID (Boost 2WAY Number).
	To delete a digit, press • under DELETE.
	See "Pause Digit Entry" on page 43 and "Plus Dialing" on page 44 for information on using these features when storing phone numbers in your Phonebook.
	NOTE: The number can be up to 20 characters long.
	When you are finished, press $\odot$ under OK.
	The Entry Details screen returns with the <b>Speed #</b> field highlighted.

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**5** The default Speed Dial number assigned to the phone number is displayed in the **Speed** # field. This is always the next available Speed Dial location.

NOTE: Private IDs (Boost 2WAY Numbers) do not have associated Speed Dial numbers.

To accept the default Speed Dial location, press  $\bigcirc$  to scroll to the **Voice Name** field.

If you want to assign the phone number to a different Speed Dial location, with the **Speed** # field highlighted, press • under CHANGE.

Press • under DELETE to delete the current Speed Dial number.

Type the new Speed Dial number using the alphanumeric keypad.

When you are finished, press • under OK.

NOTE: If you change the Speed Dial number to one already in use, you will be prompted to overwrite the entry that is currently in that location. Pressing  $\odot$  under YES will delete the existing entry from your Phonebook.

6 If you want to assign a voice name to the number, with the **Voice Name** field highlighted, press • under RECRD.

Follow the screen prompts to record the name you want to assign to the number. Speak clearly into the microphone.

BOOST MOBILE TIP: An Q icon appears in the Voice Name field indicating that the voice name has been recorded.

If you do not want to store a voice name for this number, continue to the next step.

7 If you want to store more numbers to the name associated with this Phonebook entry, press © to scroll to **Type** and then press • under CHANGE.

The Type Editor displays.

I

Enter the information for the additional number using step 3 through step 7.

NOTE: Each name in your Phonebook may have up to 7 phone numbers, 1 Private ID (Boost 2WAY Number), and 1 IP address associated with it.

8 When you have entered all the information for this Phonebook entry, press • under DONE.

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#### Storing Numbers and Private IDs (Boost 2WAY Numbers) Fast

The 2 ways your phone provides to store numbers quickly are from the idle screen and from the Recent Calls list.

To store a number from the idle screen:

- 1 Use the alphanumeric keypad to enter the number you want to store. For phone numbers, use the 10-digit format. For Private IDs (Boost 2WAY Numbers), use Area ID\*Network ID\*Member ID.
- 2 Press (B) to access the **Dialing Menu** screen.
- **3** With **Store Number** highlighted, press under SELECT.

This displays the Store To screen.

**4** To store to a new entry, press • under SELECT. The Entry Details screen will display with the number entered in the field.

Or,

**To store to an existing entry**, press  $\bigcirc$  to scroll the list of names in your Phonebook. Or press the first letter of the entry to jump to the entry. Once the desired entry is highlighted, press  $\odot$  under SELECT. The Phonebook information for that entry displays with the number entered in the # field and the **Type** field highlighted.

- **5** Press under CHANGE. Press to scroll to the type of number you want to assign to the Phonebook entry. Press under SELECT.
- **6** If you want to add more information to the Phonebook entry, follow the applicable instructions in "Adding Phonebook Entries" on page 37.
- 7 Press  $\odot$  under DONE.

To store a number from the Recent Calls list:

- 1 From the **Recent Calls** screen, press  $\bigcirc$  to scroll to the number you want to store.
- 2 Press under STORE. This displays the **Store To** screen with [New Entry] highlighted.

**3** To store a new entry, press • under SELECT. The Entry Details screen displays with the number entered in the # field and the Name field highlighted.

Or

**To store to an existing entry**, press  $\bigcirc$  to scroll through the names in your Phonebook. Or, press the first letter of the entry to jump to the entry. Once the desired entry is highlighted, press  $\bigcirc$  under SELECT. The Phonebook information for that entry displays.

- 4 Press  $\bigcirc$  to scroll to the type of number you want to assign to the Phonebook entry. Press  $\bigcirc$  under CHANGE.
- **5** If you want to add more information to the Phonebook entry, follow the applicable instructions in "Adding Phonebook Entries" on page 37.

**6** Press  $\odot$  under DONE.

To store a Private ID (Boost 2WAY Number) from the Recent Calls list:

1 Press © to scroll to the Private ID number (Boost 2WAY Number) you want to store.

NOTE: The Store option for Private ID numbers (Boost 2WAY Numbers) (e.g., 123\*123\*1234), will not display in the Recent Calls list.

### **;90**c

Or

**To store to an existing entry**, press <sup>©</sup> to scroll through the list of names in your Phonebook. Once the desired entry is highlighted, press ● under SELECT. The Entry Details screen displays with the Private ID (Boost 2WAY Number) icon entered in the **Type** field, the Private ID number (Boost 2WAY Number) entered in the **#** field, and the **Name** field highlighted.

4 Press • under DONE.

### **Editing Phonebook Entries**

- 1 From the **Phonebook** screen, press  $\bigcirc$  to scroll to the entry you want to edit.
- **2** Press to view the **Phonebook Menu**.
- **3** Press  $\bigcirc$  to scroll to **Edit**.
- 4 Press under SELECT. The Entry Details screen displays.
- **5** Follow the applicable instructions in "Adding Phonebook Entries" on page 37 to edit the various fields.

NOTE: To add additional numbers to an existing entry, follow the applicable instructions in "Adding Phonebook Entries" on page 37.

#### **Deleting Phonebook Entries**

- 1 From the **Phonebook** screen, press © to scroll to the entry you want to delete.
- 2 Press to view the **Phonebook Menu**.

**3** Press  $\bigcirc$  to scroll to **Delete Contact** or **Delete Number**.

**Delete Contact** deletes the name and all numbers associated with that name.

**Delete Number** deletes the number associated with the icon that is currently displayed in the Phonebook for the name. The name and all the other numbers remain.

4 Press • under SELECT. A warning screen displays requiring you to confirm the deletion.

## Pause Digit Entry

When storing a number, you can program your phone so it will not only dial a number, but also pause before entering another series of numbers such as a personal identification number (PIN) or password. This feature is particularly useful for accessing automated services such as your home voice mail from your *i*90*c* phone.

Example: Let's say you have a home voice mail account that you want to check while out at an event. And, to access that account you must do the following:

- dial your home telephone number
- press *\** while the home voice mail greeting is being played
- · enter your PIN to access your messages

You can program your phone to enter all of the above information for you by separating each entry with a pause. The stored data would look like this: 2135551234P#P1234. In this example, the first 10-digits represent the number that must be dialed to access your home voice mail. The P represents a 3 second pause. The # interrupts your greeting. The second P represents another 3 second pause. The last 4 digits represent your PIN.

To create a 3-second pause, press and hold  $\circledast$  for 2 seconds. The pause symbol (O) will appear on the display screen.

NOTE: You can enter up to 20 characters in a single entry, stored or dialed. You can program your phone to pause for more than 3 seconds. Performing the above step twice will program 2 pauses and cause your phone to wait 6 seconds before entering the next set of numbers.

### <u>90</u>*c* Plus Dialing

#### NOTE: Your phone has not been set up to make international calls or roam outside of the United States. Please contact Boost Customer Care at 1-888-BOOST-4U (1-888-266-7848) if you would like to have access to international dialing from your i90c phone.

This feature enables you to place an international call from most countries without entering the local international access code. Use Plus Dialing for all Phonebook entries if you plan to travel outside the United States. You can enter phone numbers into your Phonebook using either Plus Dialing and Storing Numbers Fast or Adding Phonebook Entries and Plus Dialing.

Before you type the number to be stored:

1 Press and hold <sup>(Date</sup>) for 2 seconds. An "0" appears, then changes to a "+".

NOTE: The network translates the "+" into the appropriate international access code needed to place the call.

- 2 Enter the country code, city code, or area code, and phone number.
- **3** Follow the rest of the instructions for "Adding Phonebook Entries" on page 37.

# Digital Cellular

The i90c phone uses Nextel's All-Digital National Network for digital cellular service.

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Missed Calls	Page 54
Ending a Phone Call	Page 54
Recent Calls	Page 54
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Mute	Page 59
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Caller ID	Page 62
Call Restrictions	Page 63
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# Phone Calls

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Your *i*90*c* phone provides the following features for making phone calls:

- Direct Dial
- Phonebook
- Recent Calls list
- Most Recent Call
- Speed Dial
- Turbo Dial<sup>®</sup>
- Voice-Activated Dialing
- Last Number Redial

#### NOTE: Your i90c phone may not be activated for all features. Please refer to your Boost Mobile Multimedia CD User's Guide.

### Using Direct Dial

- 1 From the idle screen, use the keypad to enter the 10-digit phone number you want to call.
- **2** Press  $\textcircled{\ensuremath{\mathfrak{S}}}$  to place the call.
- **3** Press (a) or close phone cover to end the call.
- NOTE: If setting for Flip Activation is set to OFF, closing the cover will not end the call.

#### NOTE: See "Plus Dialing" on page 44 for information on making international calls.

If you make a mistake:

- To clear 1 digit, press ⊙ under DELETE
- To clear all digits, press and hold ⊙ under DELETE
- To insert a digit, press 
   <sup>⊕</sup> to move the cursor
- To cancel, press <sup>(3)</sup>

#### Making Calls from Phonebook

After you have entered phone numbers into your Phonebook, you can use these numbers to make phone calls. For information on entering numbers into your Phonebook, see "Adding Phonebook Entries" on page 37.

To make calls using the numbers in your Phonebook:

1 From the idle screen, if PHBK is 1 of your display options, press ● under PHBK.

Or,

From the idle screen, press a. Press o to scroll to **Phonebook**. Press o under SELECT.

**2** Press <sup>(C)</sup> to scroll through the names in your Phonebook.

Or,

Use the alphanumeric keypad to enter the first letter of the name and press  $\bigcirc$  to scroll through the names beginning with that letter.

Stop when the name of the person you want to call is highlighted.

3 If more than 1 number is stored for the person you want to call,  $\langle \rangle$  appears around the icon to the right of the person's name.

Press  $\bigcirc$  to scroll through the icons representing the numbers stored for that person.

For more information on assigning multiple numbers to 1 person, see "Adding Phonebook Entries" on page 37.

- **4** Press  $\textcircled{\ }$  to place the call.
- **5** Press (a) or close phone cover to end the call.

NOTE: If setting for Flip Activation is set to OFF, closing the cover will not end the call. ;90c

#### Making Calls from the Recent Calls List

Your phone stores the numbers of the last 20 calls you received or sent in the Recent Calls list.

#### Cover Open

1	From the idle screen, press $\bigcirc$ .
	Or,
	From the idle screen, press $\textcircled{O}$ . Press $\textcircled{O}$ to scroll to <b>Recent Calls</b> . Press $\textcircled{O}$ under SELECT.
2	Press $\bigcirc$ to scroll through the list of received or sent recent calls until you reach the desired call.
3	To view additional information about the call:
	Press • under VIEW.
	Or,
	Press
4	Press 🛞 to place the call.
5	Press (*) or close phone cover to end the call.
	NOTE: If setting for Flip Activation is set to OFF, closing the cover will not end the call.
Cove	er Closed

#### over Closed

- Press  $\bullet$  on the top of your phone to display the most recent call. 1
- 2 Use the volume keys on the side of your phone to scroll through the list of recent calls to the desired number.
- To place the call, press O on the top of your phone. 3

The call will be placed with speakerphone on. See "Hands-Free Speakerphone" on page 58.

4 To end the call, press  $\bullet$ 

### Using Speed Dial

Each phone number stored in your Phonebook is assigned a Speed Dial number. You can use the Speed Dial number to quickly place a call.

1	From the idle screen, enter the Speed Dial number assigned to the
	phone number you want to call.

**2** Press *#*. The Phonebook information for the number will display.

**3** Press 🕙 to place the call.

4 Press (a) or close the phone cover to end the call.

#### NOTE: Private IDs (Boost 2WAY Numbers) are not assigned a Speed Dial number.

#### Using Turbo Dial

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Turbo Dial allows you to call the numbers in your Phonebook associated with Speed Dial numbers 1 through 9 by pressing and holding the corresponding numeric key on the keypad.

Press and hold a number key (1 through 9).

NOTE: Turbo Dial cannot be accessed while the browser is active, nor while Keypad Lock or SIM Lock is active.

#### Making Calls Using Voice-Activated Dialing

If you have recorded a voice name for a phone number in your Phonebook (see "Voice Names" on page 34), you can use this feature to call the number.

#### BOOST MOBILE TIP: If you have difficulty making phone calls using a voice name, try assigning a longer voice name to the number. For example, if the voice name "Joe" fails to place a call to Joe Smith's number, try assigning the voice name "Joe Smith" to the number.

#### Cover Open

- 1 From the idle screen, press and hold **●** on the top of your phone until the phone beeps and the **Say Name Now** screen appears, then release.
- **2** Speaking into the microphone say the voice name assigned to the phone number you want to call.

**3** Your phone will play the name back to you.

The call will automatically be placed.

NOTE: If you do not want to complete the call, press • at any time before the call is placed.

#### Cover Closed

- 1 Press and hold **●** on the top of your phone until the phone beeps and **Say Name** appears.
- **2** Say the voice name assigned to the phone number you want to call.
- **3** Your phone will play the name back to you.

The call will automatically be placed with speakerphone on. See "Hands-Free Speakerphone" on page 58.

#### NOTE: To place a Boost 2WAY Call using Voice-Activated Dialing, see "Making a Boost 2WAY Call Using Voice-Activated Dialing" on page 86.

#### Last Number Redial

Press and hold 🕏 to redial the last number you called.

- NOTE: If you receive "System Busy, Try Later," press 🛞 to redial the number automatically. You will hear a ring-back tone when the call is successfully placed.
- NOTE: If your phone's Redial option is turned on, it is not necessary to press C to redial. The number is automatically redialed for you. A ring-back tone will indicate when the redial is successful.

#### Making TTY Calls

You can use your phone to make calls using a TTY device.

When you make a call using TTY, the call begins in the TTY mode you last selected. You can change the TTY mode during a call. For more information on choosing a TTY mode, see "Setting TTY Mode" on page 129.

- 1 Connect 1 end of a 2.5mm cable into the jack on the phone. (To locate the jack, see page 4.) Connect the other end of the cord into your TTY device.
- **2** Enter the phone number you wish to call and press  $\mathfrak{S}$ .

#### **Placing International Phone Calls**

NOTE: Your phone has not been set up to make international calls or roam outside of the United States. Please contact Boost Customer Care 1-888-BOOST-4U (1-888-266-7848) if you would like to have access to international dialing from your i90c phone.

When making an international call from outside the United States and Canada, you can either enter the international access code directly (for example, 011 in the United States) or use Plus Dialing.

You can make international calls while traveling outside of the United States and Canada from your Phonebook if you have stored the numbers with Plus Dialing. See "Adding Phonebook Entries" on page 37 and "Plus Dialing" on page 44.

- NOTE: Your service default is "International Calls Restricted." Contact Boost Customer Care to obtain international dialing access.
- NOTE: International calls placed within the United States and Canada do not require an international access code.

To make an international call using Plus Dialing:

1 Press and hold if for 2 seconds. A "0" appears, then changes to a "+".

NOTE: The network translates the "+" into the appropriate international access code needed to place the call.

**2** Enter the country code, city code, or area code, and phone number.

**3** Press S to place the call.

4 Press (a) or close phone cover to end the call.

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### **Emergency Calling**

NOTE: When you first get your phone, you must turn it on in your home market and allow it to register on the Nextel National Network at least once before making emergency calls.

Your phone supports emergency calling. Emergency calls can be made even when the SIM card is blocked or not in the phone.

To place a call in an emergency, press @ O O O O. You will be connected to the nearest emergency dispatch center. If you are on an active call, you must end it before calling 911.

NOTE: If you have enabled the Keypad Lock feature, you must unlock the phone's keypad before any calls can be made, including 911 emergency calls.

### **Special Dialing Codes**

#### **Non-Emergency Numbers**

Boost Mobile supports many "non-emergency" numbers (such as #77, 311, etc.) provided by local and state governments. These numbers are used to report non-emergency incidents. If the situation includes imminent danger or loss of life, you should dial 911.

#### **Telecommunications Relay Service**

Boost Mobile supports services for communicating with speech and/or hearing impaired individuals. You can press a to reach a local Telecommunications Relay Center. You will then be connected to your destination number. Relay service works through a Communications Assistant who reads messages typed into a TDD/TTY device by a speech or hearing impaired individual to you. The Communications Assistant then types your spoken messages to the hearing or speech impaired individual. Telecommunications Relay Service is available 24 hours a day, 7 days a week,

Telecommunications Relay Service is available 24 hours a day, 7 days a week, and every call is strictly confidential.

# NOTE: Using 711 to reach Telecommunications Relay Service may not be available in all areas.

### **Receiving a Phone Call**

Incoming calls are indicated by a ring, vibration, or backlight illumination.

The screen will display:

- the caller's name (if stored in your Phonebook), and the icon indicating number type (work, home, mobile, etc.), or
- the 10-digit phone number if Caller ID information is available

If this information is not available, the screen will display Incoming Call.

#### Cover Open

Press O or press O under YES to answer the call.

#### Cover Closed

Press 💿 on the top of your phone.

The call is activated with speakerphone on. See "Hands-Free Speakerphone" on page 58.

Or

Open the phone cover to use the earpiece.

NOTE: Flip activation must be set to ON to answer or call by opening the cover.

# BOOST MOBILE TIP: You can turn down the ringer by pressing the volume buttons on the side of your phone while the phone is ringing.

## Sending Unanswered Calls to Voice Mail

Cover Open

Press T or press O under NO while your phone is ringing, to send incoming calls directly to Voice Mail. The D icon will appear on the idle screen to remind you that you have a stored Voice Mail message.

#### Cover Closed

Press • while your phone is ringing to send incoming calls directly to Voice Mail.

### Missed Calls

If you miss a call when your phone cover is closed, the 1-line screen displays the missed call icon **t** and the text indicating the number of calls you have missed. If you open the cover, the **Recent Calls** list appears on the full-sized screen.

If you do not open the cover, pressing  $\bullet$  dismisses the missed call message. Pressing  $\bullet$  again displays the most recent call, allowing you to call the number.

### **Ending a Phone Call**

NOTE: When the cover is open, the Recent Calls list is exhibited briefly on the fullsized display screen after you end a call. When the cover is closed, the most recent call is exhibited briefly on the 1-line display screen after you end a call.

Cover Open

Press (2) or close the phone cover.

Cover Closed

Press • on the top of your phone.

NOTE: Flip activation must be set to ON.

### **Recent Calls**

The Recent Calls feature stores the numbers of the 20 most recent calls you have made and received, including Boost 2WAY Calls. You can also view your most recent call on the 1-line display screen without opening your phone cover.

With the phone cover open, you can access Recent Calls list to:

- · view your recent calls
- store numbers to the Phonebook
- · delete recent calls
- · call numbers on the Recent Calls list

With the phone cover closed, you can access your most recent calls to:

- · view the number
- call the number

NOTE: The Recent Calls list is exhibited briefly on the full-sized display screen after you end a call. The most recent call is exhibited briefly on the 1-line display screen. Use the volume buttons on the side of the phone to scroll through your recent call list on the 1-line display screen.

#### **Recent Calls Icons**

For Boost 2WAY Calls and other numbers stored in your Phonebook, an icon appears to the right of the name or number indicating the type of the number that called. See "Phonebook Icons" on page 34 for more information about Phonebook types.

For phone calls, an icon appears to the left of the name or number indicating the type of call:

- **(** indicates an incoming call
- **(**+ indicates an outgoing call
- T indicates a missed call (Missed calls appear on your Recent Calls list only if you have Caller ID.)
- indicates a Boost 2WAY Call

#### **Viewing Recent Calls**

If the number of the recent call is stored in your Phonebook, the name and icon associated with the number displays.

#### Cover Open

1	From the idle screen, press $\bigcirc$ .
---	--

Or,

From the idle screen, press a. Press O to scroll to **Recent Calls**. Press O under SELECT.

**2** Press  $\bigcirc$  to scroll the list of recent calls.

#### Cover Closed

1 Press • on the top of your phone to display the most recent call, and use the volume keys to scroll through the list of recent calls.

**2** Press **•** again to clear the display.



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#### **Getting Detailed Information About Recent Calls**

To get more information about a recent call:

From the Recent Calls screen, press <sup>(1)</sup> to scroll to the call for which you would like more information.
 Press <sup>(2)</sup> under VIEW.
 NOTE: The VIEW option does not display if the Phonebook entry for the recent call contains a Private ID(Boost 2WAY Number).
 If VIEW is not one of the options available on the display screen, to view the detailed information:
 Or

Press to access the **Rec. Calls Menu**. Then press to scroll to **View** and press under SELECT.

The **Call Details** screen displays information including the name associated with the number of the recent call (if stored in your Phonebook), the number, the date, time, and duration of the call.

#### Storing a Recent Call Number to the Phonebook

- 1 From the **Recent Calls** screen, press <sup>(C)</sup> to scroll to the number you want to store.
- **2** Press  $\odot$  under STORE.

Or

Press abc to access the **Rec. Calls Menu**. Press O to scroll to **Store**. Press O under SELECT.

The Store To screen displays with [New Entry] highlighted.

**3** To store a Recent Call that is a Private ID (Boost 2WAY Number) to the Phonebook, follow step 3 through step 6 in "Storing Numbers and Private IDs (Boost 2WAY Numbers) Fast" on page 40.

#### **Calling From the Recent Calls List**

See "Making Calls from the Recent Calls List" on page 48.

#### **Deleting Recent Calls**

To delete a recent call:

1	From the <b>Recent Calls</b> screen, press $\bigcirc$ to scroll to the call you delete.	
2	Press 🕮 to access the <b>Rec. Calls Menu</b> .	
3	Press $\bigcirc$ to scroll to <b>Delete</b> .	
4	Press 💿 under SELECT.	
5	Press $\odot$ under YES to confirm the deletion.	
To delete all calls on the Recent Calls list:		

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1	From the <b>Recent Calls</b> screen, press (Interpretent to access the <b>Rec. Calls</b> )	
	Menu.	

- **2** Press  $\bigcirc$  to scroll to **Delete All**.
- **3** Press  $\odot$  under SELECT.
- 4 Press under YES to confirm the deletion.

# Call Timers

Call Timers measure the duration of your cellular phone calls and Boost 2WAY Calls, as well as, the number of Kilobytes sent and received by your phone.

The Call Timers menu displays the following options:

- Last Call displays the duration of your most recent phone call
- **Phone Reset** keeps a running total of your phone call minutes, until you reset it
- Phone Lifetime displays the total minutes of all your phone calls
- **Prvt/Grp Reset** keeps a running total of all of your Boost 2WAY Call minutes, until you reset it
- **Prvt/Grp Lifetime** displays the total minutes of all your Boost 2WAY Calls
- Kbytes Reset keeps a running total of the number of Kilobytes sent and received by your phone, until you reset it

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To view the Call Timers menu:

1	From the idle screen, press .
2	Press $\bigcirc$ to scroll to <b>Call Timers</b> .
3	Press • under SELECT.

To view or reset a Call Timers option:

- 1 From the **Call Timers** menu, press 🗇 to scroll to the Call Timers option that you want to view or reset.
- **2** Press  $\odot$  under SELECT.
- **3** If the feature does not include an option to reset or you do not wish to reset the option, press under DONE when you are finished viewing.

To reset a feature, press  $\odot$  under RESET. When the confirmation screen appears, press  $\odot$  under YES to confirm the reset.

#### NOTE: The values displayed by Call Timers are not intended for billing purposes.

### Hands-Free Speakerphone

The *i*90*c* phone provides the convenience of a hands-free speakerphone for placing safer phone calls.

NOTE: During speakerphone operation you may either speak or listen, but you cannot do both at the same time.

#### Cover Open

The speakerphone option (SPEAKER) is available whenever you are on an active call.

To turn the speakerphone on:

While on an active call, press  $\odot$  under SPEAKER, to turn the speakerphone on.

While speakerphone is on, Spkrphone On appears in the text display area.

To turn the speakerphone off:

Press • under SPEAKER.

#### Cover Closed

Speakerphone is always on when you are on an active call with the cover closed (unless you are using an audio accessory). If you open the cover, speakerphone is turned off and the call is heard through the earpiece.

### Mute

Use the Mute feature to listen to incoming audio without allowing sound from your phone's microphone to transmit over the phone line. The mute option (MUTE) is only available when you are on an active call with the phone cover open.

To turn mute on:

While on an active call, press  $\odot$  under MUTE.

While mute is on, UNMUTE appears as a display option.

To turn mute off:

Press • under UNMUTE.

# Call Hold

When you are on an active call, you can place the call on hold.

To place an active call on hold:

- 1 Press ( to access the **Call Menu**.
- **2** Press  $\bigcirc$  to scroll to **Hold.**
- **3** Press under SELECT.
- 4 Resume the call by pressing  $\odot$  under RESUME.
- NOTE: Closing the phone cover ends the call whether it is active or on hold. Flip Activation must be set to ON.

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## Call Forwarding

Boost Mobile's Call Forwarding feature forwards calls to the number you designate. The following Call Forwarding options are available:

- All Calls When this option is turned on, all calls will be sent automatically sent to a number you specify. When this option is turned off, your **Detailed** options will be activated.
- **Detailed** Choosing this option enables you to forward calls you missed to Voice Mail or other numbers depending on why you missed each call:
  - Busy your phone is engaged in other activities
  - No Answer you do not answer; the phone will ring 4 times before forwarding the call
  - Unreachable your phone is out of coverage or powered off

When your phone is set to forward All Calls, the Call Forward icon appears on the top row of your display screen to indicate the call forwarding option is on.

Icon	Indicates
<b>(</b> *	Line 1 is active; calls from Line 1 are being forwarded.

### **Turning On Call Forwarding**

1	Press $$ then press $$ to scroll to <b>Call Forward</b> .
2	Press • under SELECT.
3	At the <b>Call Forward</b> screen, the <b>Forward</b> field is highlighted. Press $\odot$ under CHANGE.
4	Press $\bigcirc$ to scroll to <b>All Calls</b> .
5	Press • under SELECT.
6	Press $\bigcirc$ to scroll to the <b>To</b> field and press $\odot$ under CHANGE.

**7** To activate a call forwarding number:

If you have never used Call Forwarding before, the **Forward** screen appears. To enter a call forwarding number, type the number on your phone's keypad or press  $\bigcirc$  under SEARCH to select from numbers stored in your phone. Press  $\bigcirc$  under OK.

Or

If you have used Call Forwarding before, the call forwarding number you last used is displayed. Press • under CHANGE to access the **Forward** screen.

To forward your calls to this number, press  $\odot$  under OK.

To forward your calls to a different number, press and hold  $\odot$  under DELETE to erase the displayed number. Type the new number on your phone's keypad or press  $\odot$  under SEARCH to select from numbers stored in your phone. Press  $\odot$  under OK.

Your calls will now be forwarded to the number that you selected.

### **Turning Off Call Forwarding**

1	Press $\textcircled{B}$ then press $\textcircled{O}$ to scroll to <b>Call Forward</b> .
2	Press 💿 under SELECT.
	The <b>Call Forward</b> screen displays with the <b>Forward</b> field highlighted.
3	Press $\bigcirc$ to scroll to the <b>To</b> field and press $\odot$ under CHANGE.
4	Press $\textcircled{O}$ to scroll to <b>Off</b> and press $\bigodot$ under SELECT.

You will now receive all calls on your phone. When you are unavailable, your calls will be forwarded according to your **Detailed** Call Forwarding settings. By default, the **Detailed** option is set to forward your calls to Voice Mail. Turning off Call Forwarding restores your ability to receive Voice Mail messages when you are unavailable.

### <u>90</u>ر Caller ID

If you subscribe to Caller ID, your phone automatically displays the phone number or name (if the 10-digit phone number is stored in your Phonebook) of the person calling (unless blocked by the caller), enabling you to decide whether to take the call or forward it to Voice Mail.

NOTE: Caller ID information is not available on all calls.

### **Displaying the Caller's Name**

A caller's name is displayed if you have entered the person's number into your Phonebook (see "Adding Phonebook Entries" on page 37). Otherwise, the caller's phone or Direct Connect number is displayed.

### Maintaining Your Privacy with Per-Call and Per-Line Blocking

Boost Mobile provides 2 methods to prevent those you call from seeing your number on their own Caller ID displays.

NOTE: Your Boost Mobile phone number cannot be blocked from calls made to 911, 800, 855, 866, 877, 888, or other toll-free phone numbers.

#### Per-Call Blocking

You can block delivery of your phone number to other Caller ID units for a single phone call.

To block delivery of your phone number:

```
Press 🕷 🚳 🚾 before dialing the call.
```

#### Per-Line Blocking

You can permanently block delivery of your phone number on every call you make. You must order this feature by contacting Boost Customer Care.

To disable on a per-call basis:

```
Press * (8TUV) 2ABC before the call.
```

## **Call Restrictions**

You can prevent your phone from making or receiving specific types of calls. Boost Mobile currently offers 2 types of Call Restrictions:

- no incoming calls
- no outgoing calls (except 911)

Contact Boost Customer Care for more information.

### **Boost Mobile 411**

### White Page Listings

You can request a telephone number for any person, business, or government agency in the continental United States and Hawaii. Operators can also provide address information if available.

### Yellow Page Listings

You can request a telephone number for a business or you can ask the operator to perform a search by category if the specific business name is unknown. For example, you can request information for a surf shop near your home or school.

#### Nationwide Call Completion

Boost Mobile 411 operators can connect you to any listing in the continental United States and Hawaii. If requested, the operator will stay on the line while connecting to the number.

### **Driving Directions**

Boost Mobile 411 operators are able to provide directions to reach a specific destination. Operators will work with you to determine your starting point and provide clear directions to the destination.

#### **Restaurant Reservations**

Boost Mobile 411 operators can assist in finding a restaurant and then coordinate reservations. A Boost Mobile 411 operator will confirm your reservation information through a return phone call. For your convenience, the reservation will be in your name.

#### NOTE: Reservation service may not be available for all restaurants.

#### Movie Listings and Show Times

Boost Mobile 411 operators have access to movie listings at most theaters in the continental United States and Hawaii. You only need to ask for a specific movie or movie theater to get current movies, locations, or show times. Additional information such as running time, synopsis, and ratings are also available. Show times and listings are available 24-48 hours in advance.

#### Local Event Information

You can request information on local events such as sporting events, concerts, state and county fairs, and other current events. Boost Mobile 411 operators can provide dates, times, and locations for these events.

# Boost Mobile Voice Mail

Boost Mobile Voice Mail is a flexible, easy-to-use system that records a message when you are not available — so you never miss an important call.

This section includes:

Setting Up Your Voice Mail Box	Page 65
Logging Into Voice Mail	Page 66
Advanced Voice Mail Features	Page 70
Boost Mobile Voice Mail Tree	Page 78

This section covers the most commonly used Voice Mail features. Once you log into Voice Mail, there are a number of innovative features you can access. Those features are also covered in this section. After you access Voice Mail, an automated system tells you each menu option and the key to press to select a menu option. See "Boost Mobile Voice Mail Tree" on page 78.

## Setting Up Your Voice Mail Box

You must set up your Voice Mail box before you can listen to messages. The following steps tell you how to setup your mailbox. Before getting started, see "Recording Your Active Greeting" on page 70 for information you may want to include in your greeting.

1 Using your *i*90*c* phone, dial your 10-digit Boost Mobile Personal Telephone Number (PTN). For example: 2135557777.

If you are calling from a phone other than your *i*90*c* phone, dial your 10-digit Boost Mobile Personal Telephone Number (PTN). When you hear the greeting, press  $\textcircled{\baselineware}$  to access your Voice Mail box.

The system will prompt you to **Enter your password**. Enter the last 7 digits of your Boost Mobile Personal Telephone Number. For example: 5557777. This is your temporary password.

- **2** Follow the system instructions to:
  - Create a new 4- to 7-digit password (see "Changing Your Password" on page 68).
  - Record your name (see "Recording Your Name" on page 69).
  - Record a greeting (see "Recording Your Active Greeting" on page 70).
- 3 When the system says Enjoy using Boost Mobile Voice Mail, your mailbox is set up.

## Logging Into Voice Mail

To log into Boost Mobile Voice Mail, you must first access the Message Center on your phone.

1	From the idle screen, if MESG is 1 of your display options, press $\odot$ under MESG.
	Otherwise,
	Press ( .
2	Press 🗇 to scroll to Messages.
3	Press 💿 under SELECT.

From the Message Center screen, log into Voice Mail.

- 1 Press © to scroll to **Voice Mail**. The numbers of new and total Voice Mail messages display.
- **2** Press under CALL to log into Boost Mobile Voice Mail. **Calling** displays as you are connected to the network.
- NOTE: If you hear a message that says "Enter the phone number of the subscriber you are trying to reach", enter your own 10-digit Boost Mobile Personal Telephone Number. When the greeting plays, press ⊕ to receive a password prompt.

**3** When prompted, enter your password.

- 4 Follow the system instructions for playing, saving, and deleting messages. For more information, see "Boost Mobile Voice Mail Tree" on page 78.
- NOTE: You must receive a message before you can access Voice Mail for the first time from your Boost Mobile phone.

#### BOOST MOBILE TIP: You can leave yourself a message.

#### Main Voice Mail Menu

You are at the main Voice Mail menu when you hear the options listed below.

- To play your messages, press 🕑. (This option plays only if you have new or saved messages.)
- To record a message, press <sup>2ABC</sup>.
- To change your greeting, press (300).
- To access your personal options press .

If you press (\*) while you are in a sub-menu, you will go to the previous menu. If you press (\*), you will go to the main Voice Mail menu.

From the main Voice Mail menu, press  $\mathscr{F}$  to exit Voice Mail. At any time, you may end the call by pressing  $\mathfrak{F}$  or closing the phone cover.

#### NOTE: Flip Activation must be set to ON to end calls when closing the cover.

#### **Playing Messages**

When you receive a new Voice Mail message, you can either listen to it immediately or later. Press  $\odot$  under CALL to listen now or press  $\odot$  under EXIT to listen later.

Replay previous 6 seconds	Press 🕑
Rewind to beginning of message	Press 🕑 🕩
Pause/continue the current message	Press 2000
Fast forward 6 seconds	Press 34
Fast forward to end of message	Press (300) (300)

Options available while listening to your messages:

Play the date and time stamp	Press (5.1K) (5.1K)
------------------------------	---------------------

Options available while a message is playing or after it has played:

Copy the message to another subscriber (See "Recording, Copying and Replying to Messages" on page 73)	Press 600
Delete the message	Press Terres
Reply to a message	Press (8"
Save the message	Press 💬
Skip to the next message	Press 🕖

#### Saving and Deleting Messages

While a message is playing or after you have finished listening to it, you can save it or delete it. To save a message, press 💬. To delete a message, press 🖘. To have messages automatically saved, see "Automatic Playback" on page 72.

Messages that are not saved or deleted remain in your mailbox as new messages. All messages are automatically deleted after 21 days.

#### **Recovering Deleted Messages**

To retrieve deleted messages, press (\*) (\*). This option only applies to the current Voice Mail session. If you end the call, the messages will be permanently deleted.

IMPORTANT: After exiting the Voice Mail session, you cannot recover deleted messages.

#### **Changing Your Password**

1	From the main Voice Mail menu, press 🛞 to access Personal Options.
2	Press 🐵 to access Personal Preferences.
3	Press 🕑 to modify password.

- 4 Enter your new password. This password must be all numbers. It must be 4- to 7-digits long.
- **5** Press  $\textcircled{\baselineskip}$  to return to the main menu.

#### NOTE: If you forget your password, contact Boost Customer Care.

IMPORTANT: For security purposes, it is recommended that you do not choose sequential or repeated digits like 1-2-3-4 or 5-5-5-5 for your password.

#### **Recording Your Name**

When you send, reply to, or copy a message, your name response precedes the message.

To record or re-record your name at any time:

1	From the main Voice Mail menu, press 💬 to access Personal Options.
2	Press (P) to access Personal Preferences.
3	Press (399) to access the Record Your Name option.
4	Press (2000) to record your name.
5	Press 🝽 🕷 to return to the main menu.

#### **Recording Your Active Greeting**

Through the Boost Mobile Voice Mail service, there are a number of ways in which people can reach you. You may want to include 1 or all of the following options in your greeting so that callers will know they are available.

- Press 1 to send a numeric message.
- Press 2 to send an operator assisted message. (This option is available only if you are a subscriber of Operator Assisted Messaging. Contact Boost Customer Care for more information.)
- Press # to skip the greeting and record a message immediately.
  - 1 To record or alter your greeting at any time, from the main Voice Mail menu, press (399) to change your greeting.
  - **2** Press 🕑 to play, press 🕮 to record or re-record, or press 🐲 to delete your active greeting.
  - **3** Record your greeting and press P when you have finished.
  - 4 Press (\*) (\*) to return to the main menu.

## Advanced Voice Mail Features

#### **Multiple Greetings**

Boost Mobile Voice Mail service allows you to have up to 5 different greetings. You can designate which greeting will be your active greeting at any given time. For example, instead of your regular greeting, you may wish to activate a different greeting for days when you are traveling or on vacation.

The greeting that was recorded during your initial Voice Mail box setup is Greeting 1. This is your default active greeting.

#### Recording Additional Greetings

To record additional greetings:

- 1 From the main Voice Mail menu, press (3\*\*) to access the Greetings menu.
- **2** Press (4<sup>th</sup>) to modify greetings.

- **3** Enter the greeting number you wish to create or modify.
- 4 Press <sup>(2the)</sup> to record a greeting.
- **5** Record your greeting and press *(#)* when you have finished.
- 6 Press (\*) to return to the main menu.

#### Selecting Your Active Greeting

To select your active greeting:

1	From the main Voice Mail menu, press (399) to access the Greetings menu.
2	Press (3**) to select another greeting to be active.
3	Enter the number of the greeting that you would like to be active.
4	The system will confirm your active greeting number.
5	Press 🕑 to play your active greeting.
6	Press 🔍 🐑 to return to the main menu.

#### **Greetings Schedule**

You can choose to have your greetings automatically activated based on a predetermined time schedule. By activating the Greeting Schedule, Greetings 1, 2 and 3 will automatically play according to the time schedule listed below.

Greeting 1	Evenings and Weekends	5:00 pm – 7:59 am, Monday – Friday 24-hours, Saturday and Sunday
Greeting 2	Weekday Mornings	8:00 am – 11:59 am Monday – Friday
Greeting 3	Weekday Afternoons	Noon – 4:59 pm Monday – Friday

#### Activating Your Greeting Sc1hedule

To activate your greeting schedule:

- 1 From the main Voice Mail menu, press (3\*\*) to access the Greetings menu.
- **2** Press 🖙 to activate your greeting schedule.
- **3** Press (\*) (\*) to return to the main menu.

#### Automatic Playback

By default, the playback mode of your Voice Mail service is set to Normal. Boost Mobile's Automatic Playback feature automatically plays and saves new messages when you log in.

To activate Automatic Playback:

- 1 From the main Voice Mail menu, press (\*) to access Personal Options.
- **2** Press (4<sup>th</sup>) to access Personal Preferences.
- **3** Press 2<sup>me</sup> to access Playback Preferences.
- 4 Press (2010) to switch between Automatic and Normal Playback.
- **5** Press to return to the main menu.

#### Changing the Playback Order of Messages

With Boost Mobile Voice Mail service, you can select the order in which you want unheard messages to be played. You may listen to the last received message first, or you may listen to the first received message first.

To select the order in which new messages should be played:

- 1 From the main Voice Mail menu, press (499) to access Personal Options.
- **2** Press (4) to access Personal Preferences.
- **3** Press <sup>2</sup><sup>enc</sup> to access Playback Preferences.

- 4 Press 🕑 to switch between the playback orders.
- **5** Press (\*) to return to the main menu.

#### Recording, Copying and Replying to Messages

These functions allow you to record and send, reply to, or copy a message to an assigned destination address. If you record a complete or partial message, but do not send it, Boost Mobile Voice Mail service will refer to this message as an "in preparation" message. Before sending messages you may want to see "Delivery Options" on page 74.

To record and send a message:

1	From the main Voice Mail menu, press (2000) to access Record a Message.
2	Record your message and press $\textcircled{P}$ to end the message.
3	Press $\textcircled{s}$ at the prompt to indicate that you want to send the message or press $\textcircled{s}$ for Delivery Options.
4	Enter the mailbox number or group list number(s). (A mailbox number is the 10-digit Boost Mobile Personal Telephone Number of a Boost Mobile customer. The name of the recipient plays if it is recorded.)
5	Press 🕖 to send.
6	Press 🝽 🝽 to return to the main menu.

## NOTE: You can only send messages using this method to Boost Mobile customers in your home market.

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#### **Delivery Options**

After you have created a message, you can assign the message to a category before you send it. Below is a list of the options that can be applied to a message.

Urgent	Recipient will hear this message before other messages.
Private	Recipient cannot copy the message to another mailbox or phone number.
Notification of Non-Delivery	You will be notified if the recipient has not listened to your message by a certain date and time.
Future Delivery	You can specify a time and date (up to 3 months in advance) for the message to be delivered. (See "Time and Date Charts" on page 77.)
	IMPORTANT:Once a message has been sent for future delivery, it cannot be retrieved or deleted.

To set a special delivery option:

After recording your message but before sending it, press I for Delivery Options.
 Press the number that corresponds with the desired delivery option:

 Press I for Urgent.
 Press I for Private.
 Press I for Notification of Non-Delivery. At prompt, specify time and date.

- Press 🖗 for Future Delivery of Messages. At prompt, specify time and date.
- Press 💬 to send the message immediately.
- **3** The list of options will be presented again. Select an additional option or press  $\textcircled{\mathcal{eq:select}}$  to send the message.

4 Enter the destination mailbox or Group List number of the recipient(s).

**5** Press P to send.

6 Press to return to the main menu.

#### **Working With Group Lists**

The Group List feature enables you to create a list and assign it a unique name. Then, you can add mailbox numbers, group lists or individuals — by name — to the list. Once you create a list you can send a voice message to everyone on the list by simply entering the group list number. You can have up to 40 group lists with each list holding up to 50 addresses.

#### Creating Group Lists

To set up a Group List:

1	From the main Voice Mail menu, press 🐵 to access Personal Options.
2	Press 🕬 to access your Group Lists.
3	Press 🕬 to create a Group List.
4	Enter the 1- or 2-digit group list number and press <i>(#</i> ).
5	Record a name for the list and press $\textcircled{P}$ .
6	Select group members by mailbox number, Group List, or name.
7	Press $\textcircled{P}$ to save all entries added to the list.

8 Press  $(\bullet)$   $(\bullet)$  to return to the main menu.

#### Modifying a Group List

1 From the main Voice Mail menu, press 🐵 to access Personal Op	otions.
--	---------

- **2** Press **(2000)** to access Group Lists.
- **3** Press 🐵 to modify a Group List.
- 4 Enter the number of the Group List you want to modify.

- Press 🕑 to add a new recipient. 5
- Press P to save your changes. 6
- 7 Press (\*) (\*) to return to the main menu.

#### Deleting a Group List

1	From the main Voice Mail menu, press 🐵 to access Personal Options.
2	Press (2000) to access Group Lists.
3	Press 🗐 to delete a Group List.
4	Enter the number of the Group List you want to delete. The system will play the name of the Group List.
5	Press 🖅 to delete the list.
6	Press $\textcircled{M}$ to return to the main menu.

#### Message Forwarding

This feature allows you to program your phone to automatically forward incoming messages to another mailbox. There are 3 types of forwarding: Immediate, Silent, and Delayed. They are described below:

- Immediate Forwarding Caller is notified that the message will be • forwarded
- Silent Forwarding Caller is not notified that the message will be forwarded
- Delayed Forwarding If a caller's message is not retrieved after a certain • amount of time, the message will automatically be forwarded to another mailbox or telephone number
- 1 From the main Voice Mail menu, press 🐵 to access Personal Options.
- 2 Press 5 to modify Forwarding Options.

- **3** Select the applicable option below:
  - To create a forwarding number, press 2<sup>mc</sup>.
  - If you have already created a forwarding number, press (2000) to modify the number.
  - To enable or disable Message Forwarding, press 3.
  - To change the forwarding type, press (40%).
    - Press 🕑 for Immediate Forwarding
    - Press 200 for Silent Forwarding
    - Press (300) for Delayed Forwarding

4 Press (\*) (\*) to return to the main menu.

## NOTE: You can only forward messages to Boost Mobile customers in your home market.

#### **Time and Date Charts**

Time and Date Charts can be referenced for specific tasks throughout the Boost Mobile Voice Mail service.

#### 24-hour Clock

The Boost Mobile Voice Mail service uses a 24-hour clock:

#### NOTE: To compute the 24-hour clock for pm, add 1200.

Below is a list of hours translated into 24-hour time:

12-hour Clock	12:00 am	4:00 am	8:00 am	12:00 pm	4:00 pm	10:00 pm
24-hour Clock	0000	0400	0800	1200	1600	2200

#### Dates

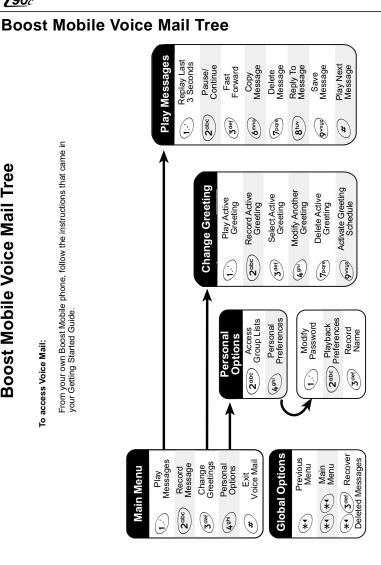
All dates must have 4 digits in the MM/DD format (2 digits for the month and 2 digits for the day). January is 01, February is 02, etc. The first day of the month is 01, the second day of the month is 02, etc. For days of the week, Sunday is 1, Monday is 2, etc.



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# To access Voice Mail:

From your own Boost Mobile phone, follow the instructions that came in vour Getting Started Guide.



# **Messaging Services**

Your *i*90*c* phone offers Text Messaging that helps keep you in touch with family and friends, regardless of your lifestyle demands. Text Messaging uses the Boost Wireless Web to provide immediate contact, even when you can't make or take a call. Boost Mobile Text Messaging allows you to send, receive, and respond to text messages quickly and discreetly, at the push of a button.

Numeric Messaging allows numeric messages to be sent through Boost Mobile Voice Mail (see "Recording Your Active Greeting" on page 70).

This section includes:

Boost Mobile Text Messaging	Page 79
Numeric Messaging	Page 80
Message Center	Page 80

## **Boost Mobile Text Messaging**

Your i90c phone refers to Text Messages as Net Alerts.

With Boost Mobile Text Messaging, you can:

- Send and receive messages (up to 500 characters in length) with preset replies and respond to them at the touch of a button
- Create and store your own frequently used responses that lets you send informative answers without keying in text
- Send messages to 1 individual from your phone or contact several at once from any email system or boostmobile.com
- Respond to messages when you're at a movie or in a noisy location

Your Boost Mobile phone will automatically be set up for Text Messaging. You can cancel this service by contacting Boost Customer Care at 1-888-BOOST-4U (1-888-266-7848) or by dialing 611 from your Boost Mobile phone. For additional information on how to use this service, visit boostmobile.com.

#### Sending a Text Message

Boost Mobile's Text Messaging provides 2 choices for sending messages: Web Messaging or Email Messaging.

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#### Web Messaging on boostmobile.com

Boost Mobile's Web Messaging enables you to send a message to yourself, someone else, or a group of Boost Mobile customers. For more information or to send a Web message, go to boostmobile.com and click on **Send a Message**.

#### Email Messaging

From any email account, type the 10-digit phone number of a Boost Mobile customer in the **To** field and add **@myboostmobile.com** (for example, 2135557777@myboostmobile.com). The entire message can be up to 500 characters.

## Numeric Messaging

Numeric messaging is available through Boost Mobile Voice Mail. These messages can be displayed directly on your *i*90*c* phone. To leave a numeric message:

- The caller must press "1" during your Voice Mail greeting
- Once the caller presses "1," only numeric messages can be sent

## **Message Center**

The Message Center enables you to access all messaging services through 1 screen.

To access the Message Center:

1 From the idle screen, if MESG is 1 of your display options, press • under MESG.

Otherwise,

Press 🖳.

- **2** Press C to scroll to **Messages**.
- **3** Press under SELECT.

The **Message Center** screen displays the number of messages you have in each message service — **Net Alert** (Boost Mobile Text Messaging) and other Wireless Web-based mail, **Voice Mail**, and **Text Msgs** (Numeric Messages).

To access any message service:

- 1 From the **Message Center** screen, press  $\bigcirc$  to scroll to the message service you want to access.
- **2** Press under the display option on the right. This option varies depending on the message service selected.

#### **Notification of New Messages**

When you receive a new message:

- New Text Message or New Browser Message will display on the screen

#### Accessing New Messages

When you receive a message, you can view it immediately or later.

#### Viewing a Message Immediately

- 1 Press under READ. The message displays.
- 2 If the message fills more than 1 screen, use  $\bigcirc$  to scroll through the rest of the message.
- **3** Press  $\odot$  under SAVE to save the message.

Or

Press  $\odot$  under DELETE to delete the message.

#### Viewing a Message Later

Press  $\odot$  under EXIT. The  $\boxtimes$  icon will appear on the idle screen to remind you that you have a unread message.

## Viewing Stored Messages

1	From the <b>Message Center</b> screen, press $\bigcirc$ to scroll down to <b>Text Msgs</b> . The number of new messages and the total number of messages are displayed.
2	Press • under SELECT. The <b>Text Msg Inbox</b> screen appears.
3	Press $\textcircled{O}$ to scroll to the message you want to read and press $\odot$ under READ.
4	If the message fills more than 1 screen, use $\bigcirc$ to scroll through the rest of the message.
5	Press $\odot$ under SAVE to save the message.
	Or

Press • under DELETE to delete the message.

# Boost 2WAY

Boost 2WAY is a digital long-range walkie-talkie feature that allows you to communicate with your friends all day long for a fraction of the cost of regular cellular calls.

#### NOTE: Boost 2WAY is only available in your local calling area.

This section includes everything you will need to know to take advantage of Boost 2WAY (long-range walkie-talkie) service:

Boost 2WAY Calls	Page 83
Call Alerts	Page 87

## **Boost 2WAY Call**

There are several ways to reach an individual using Boost 2WAY:

- Enter the person's Private ID from the keypad
- Select the person's Private ID from your Phonebook
- Select the person's Private ID from your Recent Calls list
- Call a Private ID, if it is your most recent call
- Use Voice-Activated dialing

#### NOTE: The Recent Calls list displays briefly after each Boost 2WAY Call.

Whether you dial the person's Private ID directly or use a number stored in your Phonebook or Recent Calls list, you must have the individual's Private ID to use Boost 2WAY. To learn how to store names and numbers, see "Phonebook" on page 33.

#### BOOST MOBILE TIP:To find out your own Private ID (Boost 2WAY Call), see "My Information" on page 17.

NOTE: When dialing or storing a Private ID, the asterisks must be entered as part of the Private ID in order to make a Boost 2WAY Call.

#### Making a Boost 2WAY Call from the Keypad

- 1 Enter the Private ID of the person you are trying to call. Be sure to enter **AreaID\*NetworkID\*Member ID**.
- 2 Press and hold the Boost 2WAY Push-To-Talk<sup>™</sup> (PTT<sup>™</sup>) button on the side of the phone to talk. Begin talking after the phone emits a chirping sound.
- **3** Release the Boost 2WAY PTT button to listen.

#### Making a Boost 2WAY Call from the Phonebook

If you have stored a person's Private ID in your Phonebook (see "Adding Phonebook Entries" on page 37), you can use your Phonebook to make a Boost 2WAY Call to that person.

- 1 From the idle screen, press
- **2** Press  $\bigcirc$  to scroll to **Phonebook**. Press  $\bigcirc$  under SELECT.
- **3** From the **Phonebook** screen, press to scroll through the names until the desired name is highlighted. (If the Private icon "" appears to the right of the number, the number is the Private ID.)

If more than 1 number is stored for an entry, press 👁 until "" displays.

- **4** Press and hold the Boost 2WAY PTT button on the side of the phone. Begin talking after the phone emits a chirping sound.
- **5** Release the Boost 2WAY PTT button to listen.

#### Making a Boost 2WAY Call from the Recent Calls List

For more information on the Recent Calls list, see "Recent Calls" on page 54.

#### Cover Open

1	From the idle screen, press .
2	Press $\textcircled{O}$ to scroll to <b>Recent Calls</b> . Press $\odot$ under SELECT.
3	From the <b>Recent Calls</b> screen, press <sup>(C)</sup> to scroll through the names and numbers until the desired name or Private ID is highlighted. If more than 1 number is stored for an entry, press <sup>(C)</sup> until <sup>(III)</sup> displays.
4	Press and hold the Boost 2WAY PTT button on the side of the phone. Begin talking after the phone emits a chirping sound.

**5** Release the Boost 2WAY PTT button to listen.

#### Cover Closed

- 1 To view your most recent call, press on the top of your phone. (If the Private icon "∎ appears at the right of the screen, the number is a Private ID.)
- **2** Use the volume keys on the side of your phone to scroll to the desired Private ID.
- **3** Press and hold the Boost 2WAY PTT button on the side of the phone. Begin talking after the phone emits a chirping sound.
- 4 Release the Boost 2WAY PTT button to listen.

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#### Making a Boost 2WAY Call Using Voice-Activated Dialing

#### NOTE: Your i90c phone may not be activated for this feature.

If you have recorded a voice name for a Private ID in your Phonebook (see "Voice Names" on page 34), you can use this feature to call the number.

#### BOOST MOBILE TIP: If you have difficulty making calls using a voice name, try assigning a longer voice name to the number. For example, if the voice name "Joe" fails to place a call to Joe Smith's number, try assigning the voice name "Joe Smith" to the number.

#### Cover Open

- 1 From the idle screen, press and hold **(**) on the top of your phone until the phone beeps and the **Say Name Now** screen appears, then release.
- **2** Speaking into the microphone, say the voice name assigned to the Private ID you want to call.
- **3** Your phone will play the name back to you. Press the Boost 2WAY PTT button.

#### Cover Closed

1 Press and hold **(**) on the top of your phone until the phone beeps and then release, **Say Name** appears.

NOTE: If you do not want to complete the call, press • on top of your phone at any time before the call is placed.

- **2** Speaking into the microphone, say the voice name assigned to the Private ID you want to call.
- **3** Your phone will play the name back to you. Press the Boost 2WAY PTT button.

#### **Receiving a Boost 2WAY Call**

When you receive a Boost 2WAY call, your phone emits a chirping sound. **Private in Use** and the Private ID or the name of the caller (if stored in your Phonebook) display on the full-sized display screen.

To respond to a Boost 2WAY Call:

- 1 Wait for the caller to stop talking.
- **2** Press and hold the Boost 2WAY PTT button. Begin talking after the phone emits a chirping sound.
- **3** Release the Boost 2WAY PTT button to listen.

#### Storing Private IDs (Boost 2WAY Numbers)

For information on how to store Private IDs to your Phonebook, see "Adding Phonebook Entries" on page 37.

For information on how to quickly store Private IDs, see "Storing Numbers and Private IDs (Boost 2WAY Numbers) Fast" on page 40.

## Call Alerts

You can send a Call Alert which lets recipients know that you would like to talk with them. When you send an alert, the recipient will receive a series of beeps and your name or Private ID will appear on the display.

#### Placing a Call Alert from the Keypad

- 1 Enter the Private ID of the person you want to call. Be sure to enter **Area ID\*Network ID\*Member ID**.
- **2** Press under ALERT. The **Ready to Alert** screen displays.
- **3** Press and hold the Boost 2WAY PTT button until **Alert Successful** displays.

#### Placing a Call Alert from the Phonebook

1	From the idle screen, press	
---	-----------------------------	--

- 2 Press ( to scroll to **Phonebook**. Press under SELECT.
- 3 From the **Phonebook** screen, press <sup>(C)</sup> to scroll to the Phonebook entry for the person you want to alert. If more than 1 number is stored for an entry, press <sup>(C)</sup> until <sup>(III)</sup> displays.

4	Press • under ALERT. The <b>Ready to Alert</b> screen appears.
---	--

**5** Press and hold the Boost 2WAY PTT button until **Alert Successful** displays.

#### **Ready to Alert Screen**

**Ready to Alert** is used to confirm your request for the alert and to prompt you to push the Boost 2WAY PTT button:

- If you press the Boost 2WAY PTT button, the Call Alert is sent and the phone displays the Recent Calls screen
- For Call Alerts placed from the keypad, pressing under CANCEL causes the phone to return to the dialing screen with the previously entered number displayed
- For Call Alerts placed from the Phonebook, pressing under CANCEL causes the phone to return to the **Phonebook** screen
- If Flip Activation is set to ON, you can dismiss a Call Alert by closing the cover; this sends the Call Alert to the queue
- If you do nothing, the phone will revert to the idle screen

#### **Receiving Call Alerts**

When you receive a Call Alert, your phone emits a series of chirps and displays the name or number of the caller. You can answer, queue, or clear the Call Alert:

- To answer a Call Alert, press the Boost 2WAY PTT button and begin talking after the phone emits a chirping sound
- To queue a Call Alert, press under QUEUE
- To clear a Call Alert:
  - Cover open press under CLEAR or close the phone cover
  - Cover closed press •
- NOTE: Until you answer, queue or clear the Call Alert, you will not receive any additional phone or Boost 2WAY Calls.

BOOST MOBILE TIP: You can turn down the Call Alert chirp volume by pressing the volume buttons on the side of your phone.

#### **Call Alert Queue**

Call Alert queuing enables you to save up to 8 Call Alerts in a list, or queue. To store a Call Alert in the Call Alert Queue, press  $\odot$  under QUEUE when you receive an incoming Call Alert.

#### Accessing the Call Alert Queue

- 1 From the idle screen, press .
- **2** Press <sup>(C)</sup> to scroll to **Call Alert**.
- **3** Press under SELECT. The **Call Alert Queue** screen displays.

#### Viewing Call Alert Date and Time

To find out the date and time a Call Alert was received:

- 1 From the **Call Alert Queue** screen, press 🗇 to scroll to the desired Call Alert.
- 2 Press (B) to access the Call Alert Menu.
- **3** Press  $\bigcirc$  to scroll to **View**.
- **4**Press under SELECT.

#### Sorting Call Alerts

To sort your Call Alerts by the order they were received:

1	From the <b>Call Alert Queue</b> screen, press (I) to access the <b>Call Alert Menu</b> .
2	Press $\bigcirc$ to scroll to <b>Sort By</b> .
3	Press • under SELECT.
4	Press $\bigcirc$ to scroll to <b>First on Top</b> or <b>Last on Top</b> .
5	Press 💿 under SELECT.

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#### Responding to a Call Alert From the Queue

- 1 From the **Call Alert Queue** screen, press © to scroll to the Call Alert to which you want to respond. You can respond by sending a Call Alert or placing a Boost 2WAY Call.
- **2** To send a Call Alert, press  $\bigcirc$  under ALERT and then press the Boost 2WAY PTT button.

Or

To place a Boost 2WAY Call, press the Boost 2WAY PTT button.

The Call Alert will be removed from the queue.

#### Deleting a Call Alert From the Queue

To delete a Call Alert from the queue:

- 1 From the **Call Alert Queue** screen, press <sup>(C)</sup> to scroll to the entry you want to delete.
- 2 Press (B) to access the Call Alert Menu.
- **3** Press  $\bigcirc$  to scroll to **Delete**.
- **4**Press under SELECT.
- 5 When the confirmation screen appears, press  $\odot$  under YES to delete the entry.

To delete all Call Alerts from the queue:

- 1 From the Call Alert Queue screen, press (I) to access the Call Alert Menu.
- **2** Press  $\bigcirc$  to scroll to **Delete All**.
- **3** Press  $\odot$  under SELECT.
- 4 When the confirmation screen appears, press under YES to delete all Call Alerts.

## Datebook

The Datebook is a calendar in your i90c phone that enables you to schedule and organize events. Schedules can be created and viewed for specific days, and reminder alarms can be set so you never miss important events.

You can view upcoming events by week or by day. The Datebook stores and manages 250 events over a 13-month period (12 months ahead and 1 month back).

#### NOTE: The time and date format and the year used in Datebook can be set by you. Before using Datebook for the first time, ensure that the current year is correct. See "Initial Setup" on page 124 for more information.

Datebook Icons	Page 92
Viewing Your Datebook	Page 92
About Datebook Events	Page 94
Adding New Events	Page 94
Editing Events	Page 97
Deleting Events	Page 97
Datebook Event Reminders	Page 98
Customizing Datebook Set Up	Page 98

This section includes:

## **Datebook Icons**

There are several icons commonly used in the Datebook application:

Symbol	Description
•	Event without a start/end time
>	More options are available
U	Recurring Appointment
E	Datebook Alarm
<b>v</b>	Used to move through fields when setting a time and date

## Viewing Your Datebook

To access your Datebook:

1	From the idle screen, press $\overline{\mathbb{A}}$ .
2	Press 🗇 to scroll to <b>Datebook</b> .
3	Press 💿 under SELECT.

Information in your Datebook can be viewed in 3 ways: by the week, the day, or the event.

This information is structured hierarchically. When you access the Datebook, it displays the current week. You can select a day to view and display the events of that day. When the events of a day are displayed, you can select an event to view and display details of that event.

#### Viewing a Week

When you access your Datebook, the current week is displayed. You can scroll to other weeks by pressing O. The dates of the displayed week appear at the top of the text area of your phone's screen. Below the dates are letters indicating the days of the week.

When you access your Datebook, the current day is highlighted. You can scroll to other days by pressing O. Below each letter is a 12-hour time window for each day.

Scheduled events are shown within the time window in black. Events scheduled outside the 12-hour time window are shown in the day view but not in the week view. A small bar on top of the time window indicates an event on that day that does not have a time of day associated with it, such as a birthday.

#### Viewing a Day

To view a day in your Datebook:

- 1 With a week displayed, select the day you want to view by pressing  $\bigcirc$  until the letter for that day is highlighted.
- **2** Press  $\odot$  under VIEW.

The day and date appear at the top of the text display area. Events for the day selected are listed by time. Events without times are displayed at the top of the list with a bullet to the left of them.

#### **Viewing Event Details**

To view the details of an event:

- Select and view the day containing the event you want to view.
   Press I to scroll to the event.
- **3** Press  $\odot$  under VIEW.

This displays event details such as day of week, time, title, duration, alarm time, and repeat cycle. For more information about events, see "About Datebook Events" on page 94.

### Viewing Today

You can easily go to the current day when viewing your Datebook.

- 1 While viewing any week, day, or event, press (2). This displays the **Datebook Menu** with **Go to Today** highlighted.
- **2** Press  $\odot$  under SELECT.

## About Datebook Events

Each Datebook event may contain the following information:

- The title you assign to the event; you can enter a title using the phone's alphanumeric keypad or choose from a list of commonly used titles; a title is required for every event (maximum of 128 characters)
- · Additional text following the event's title
- The start time and duration of the event
- The date of the event
- An option to repeat the event in your Datebook
- An alarm to notify you of the event before it begins
- The style you want your phone to use when the event occurs; see "Styles" on page 132 for more information

## Adding New Events

Using the following instructions, you will enter the information in the order the items appear on the **Event Form** screen. However, you can enter this information in any order by pressing <sup>(C)</sup> to scroll through the items on the **Event Form** screen. You can leave any item blank (except the title and date) or unchanged by pressing <sup>(C)</sup> to scroll past it on the **Event Form** screen. Only the title and the date are required for a valid event.

To cancel a **Datebook** event entry at any time, press to return to the **Idle** screen.

To add a Datebook event:

1 Access the **Event Form** screen:

While viewing a week in the Datebook, press B to access the **Datebook Menu**. Press O to scroll to **New**. Press O under SELECT.

Or

While viewing a day, press O to scroll to [New Event]. Press O under SELECT.

The Event Form screen displays with the Title field highlighted.

2 With the **Title** field highlighted, press • under CHANGE to access the **Title** screen.

**3** Assign a title to the event:

Type the title using the alphanumeric keypad. See "Using T9® Text Input" on page 18 for information about entering text into this field. Or.

Press  $\odot$  under BROWSE to choose from a list of commonly used event titles. Press  $\bigcirc$  to scroll to the title you want and press  $\bigcirc$  under SELECT.

You can also enter a description of the appointment or any other text.

When you are finished, press  $\odot$  under OK.

The Event Form screen returns with the Start field highlighted.

4 If you want to assign a time of day to the event:

With the **Start** field highlighted, press • under CHANGE.

From the **Start** screen, enter the time the event will begin.

Type in the start time, or press  $\bigcirc$  to scroll through the hours, minutes, and am, pm, or 24 hour clock. Press  $\bigcirc$  or press  $\bigcirc$  under  $\rightarrow$  to move through the fields.

Press • under DONE.

The **Event Form** screen returns with the **Duration** field highlighted.

**5** After you have assigned a start time to the event, you can specify the duration of the event. The default duration is 1 hour. To assign a different duration:

With the **Duration** field highlighted, press • under CHANGE.

From the **Duration** screen, press  $\bigcirc$  to scroll to the desired duration. If you select **None**, the event will have a duration of zero minutes.

Press • under SELECT.

The Event Form screen returns with the StartDate field highlighted.

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6	The default date assigned to an event is the day that was highlighted when you accessed the <b>Event Form</b> screen to add the event. To assign a different date:
	With the <b>StartDate</b> field highlighted, press • under CHANGE.
	From the <b>StartDate</b> screen, enter the date of the event:
	Type in the date, or press $\bigcirc$ to scroll through the months, days, and years. Press $\bigcirc$ or press $\bigcirc$ under $\rightarrow$ to move through the fields.
	Press $\odot$ under DONE.
	The <b>Event Form</b> screen returns with the <b>Repeat</b> field highlighted.
7	If you want the event to recur in your Datebook, assign a repeat cycle to it:
	With the <b>Repeat</b> field highlighted, press • under CHANGE.
	From the <b>Repeat</b> screen, press $\bigcirc$ to scroll to the desired repeat cycle. Press $\bigcirc$ under SELECT.
	(If your appointment recurs more than 1 day a week, scroll to <b>Multiple Days</b> and select as many days as apply. Then press • under DONE.)
	The <b>Event Form</b> screen returns with the <b>RepeatEnd</b> field highlighted.
	NOTE: When Repeat is set to none or yearly, it will not be possible to access the RepeatEnd field.
	Press • under CHANGE and enter the date on which you want the event to stop repeating. When you have finished, press • under DONE.
	The Event Form screen returns with the Alarm field highlighted.
8	If you want to set an alarm to remind you that the event is approaching:
	With the <b>Alarm</b> field highlighted, press • under CHANGE.
	From the <b>Alarm</b> screen, press $\bigcirc$ to scroll to the desired alarm option (e.g., 5 min before or 1 hour before).
	Press • under SELECT.
9	If you want your phone to change to a style you have defined when the event occurs (see "Styles" on page 132):
	With the <b>Styles</b> field highlighted, press $\odot$ under CHANGE.
	Press • under CHANGE.
	From the <b>Style</b> screen, press $\bigcirc$ to scroll to the desired style.
	Press • under SELECT.

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**10** When you have entered all the desired information about the event, press • under DONE.

## **Editing Events**

- **2** Follow the applicable instructions in "Adding New Events" on page 94 to edit the various fields.

## **Deleting Events**

1 View the day containing the event and press  $\bigcirc$  to scroll to the event you want to delete.

Or

View the details of the event you want to delete.

- 2 Press . The Datebook Menu displays.
- **3** Press  $\bigcirc$  to scroll to **Delete** and press  $\bigcirc$  under SELECT.
- 4 If the event is a recurring event, the **Delete Event** screen appears:
  - To delete only the occurrence of the event you select in step 1, leave **This Event Only** highlighted.
  - To delete all occurrences of the event, press  $\bigcirc$  to highlight **Repeat Events**.

Press • under SELECT.

5 If the event is a recurring event, a confirmation screen appears. Press  $\odot$  under YES to confirm.

## **Datebook Event Reminders**

If you have set an alarm to remind you that a Datebook event is approaching, your phone sounds an audible alarm and displays a reminder.

## NOTE: You must have the Time and Date display turned on to receive event reminders. This is the default setting.

#### Cover Open

When a Datebook event reminder appears on the full-sized screen:

 $\operatorname{Press} \odot$  under VIEW to view more information about the Datebook event.

Or

Press • under EXIT to dismiss the event reminder.

#### **Cover Closed**

When a Datebook event reminder appears on the 1-line screen:

Open phone cover to view the event reminder on the full-sized screen.

Or

Press • to dismiss the event reminder.

## **Customizing Datebook Set Up**

Datebook allows you to customize some of its set up features:

- **DailyBegin** sets the beginning time of the 12-hour day your Datebook displays when you are viewing a week; the default is 7:00 a.m.
- Reminder controls the behavior of alarms you have set in Datebook
  - Active Only sets Datebook to ignore alarms that occur when your phone is powered off; this is the default setting
  - **Delayed If Off** sets Datebook to delay alarms that occur when your phone is powered off until your phone is next powered on
- Weekday sets the first day of the week your Datebook displays when you are viewing a week; the default is Sunday
- **DeleteAfter** controls how long your Datebook waits to delete an event after it has occurred; the default is 4 weeks

To customize your Datebook set up:

- 1 While viewing a week in the Datebook, press (I) to access the **Datebook Menu**.
- **2** Press O to scroll to **Setup** and then press O under SELECT.
- **3** Press  $\bigcirc$  to scroll to any of the set-up features.

Press • under CHANGE.

Use the screens that appear to make your changes.

The Memo application provides you with a place to store a numeric note (for example, a phone number) in your i90c phone.

This section includes:

Adding a New Memo	Page 101
Viewing a Memo	Page 101
Editing a Memo	Page 102
Deleting a Memo	Page 102

# Adding a New Memo

You can add a memo from the idle screen or while on an active call.

NOTE: Only 1 memo can be stored.

# Viewing a Memo

- 1 From the idle screen, press  $\bigcirc$ .
- **2** Press <sup>(C)</sup> to scroll to **Memo**.

- **3**Press under SELECT.
- 4 To call this number, press  $\textcircled{\textcircled{C}}$ .

# **Editing a Memo**

- 1 From the idle screen, press
- **2** Press <sup>(C)</sup> to scroll to **Memo**.
- **3** Press under SELECT.
- 4 Type the new number.

You can delete a digit by pressing  $\odot$  under DELETE. To delete all the digits, press and hold  $\odot$  under DELETE.

**5** Press  $\odot$  under STORE.

# **Deleting a Memo**

- **1** From the idle screen, press  $\bigcirc$ .
- **2** Press  $\bigcirc$  to scroll to **Memo**.
- **3** Press  $\odot$  under SELECT.
- **4** Press and hold  $\odot$  under DELETE.
- **5** Press  $\odot$  under STORE.

# Voice Record

The Voice Record feature of your i90c phone enables you to record and play back personal messages or phone calls on your i90c phone.

This section includes:

About Voice Record	Page 103
Accessing Voice Record	Page 103
Recording a Voice Record	Page 104
Adding to a Voice Record	Page 105
Labeling a Voice Record	Page 105
Deleting Voice Records	Page 106
Locking/Unlocking a Voice Record	Page 106
Voice Record Memory	Page 107

# About Voice Record

Your phone can store up to 20 Voice Records, with a maximum total time of approximately 3 minutes, depending on available memory. Voice Records are automatically labeled with the time and date they were recorded.

IMPORTANT LEGAL NOTE: Voice Record recording capabilities should only be used in accordance with applicable state laws. Please check your local laws regarding the recording of conversations using the Voice Record feature. Voice Record records the incoming and outgoing portion of the phone calls recorded.

# Accessing Voice Record

1	From the idle screen, press (
2	Press 🗇 to scroll to VoiceRecord.
3	Press 💿 under SELECT.

# **Recording a Voice Record**

- 1 From the **VoiceRecord** screen, press  $\bigcirc$  to scroll to [New VoiceRec].
- **2** Press under RECRD and speak the message you want to record into the microphone.
- **3** When you are finished recording your Voice Record, press  $\bigcirc$  under STOP.

To record a call as a Voice Record:

- 1 While on an active call, press  $\bigcirc$ .
- **2** Press **(C)** to scroll to **VoiceRecord**.
- **3** Press  $\odot$  under SELECT to record the call.
- 4 When you are finished recording your Voice Record, press  $\odot$  under STOP.

# **Playing a Voice Record**

- 1 From the **VoiceRecord** screen, press  $\bigcirc$  to scroll to the Voice Record you want to play.
- **2** Press  $\odot$  under PLAY.
- **3** To stop the Voice Record while it is playing, press  $\odot$  under BACK or close phone cover.

#### NOTE: Voice Records are heard through the speaker.

# Adding to a Voice Record

After you create a Voice Record, you can go back and record additional information at the end of the existing Voice Record.

1	From the <b>VoiceRecord</b> screen, press $\bigcirc$ to scroll to the Voice Record to which you want to add.
2	Press ( ) to view the VoiceRecd Menu.
3	Press $\bigcirc$ to scroll to <b>Add To</b> .
4	Press $\odot$ under SELECT and speak the message you want to record into the microphone.
5	When you are finished recording, press $\odot$ under STOP.

# Labeling a Voice Record

When you create a Voice Record, it is labeled with the time and date it was recorded. After a Voice Record has been recorded, you can re-name it with a custom label.

To label a Voice Record:

- 1 From the **VoiceRecord** screen, press © to scroll to Voice Record you want to name.
- **2** Press (I) to view the **VoiceRecd Menu**.
- **3** Press  $\bigcirc$  to scroll to **Label** and press  $\bigcirc$  under SELECT.
- 4 At the **Enter Label** screen, enter a label for the Voice Record using the alphanumeric keypad.
- 5 Press under OK.

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# Locking/Unlocking a Voice Record

Locking a Voice Record prevents it from being deleted. When a Voice Record is locked, the locked icon **P** appears next to it.

- 1 From the **VoiceRecord** screen, press  $\bigcirc$  to scroll to the Voice Record you want to lock or unlock.
- 2 Press to view the VoiceRecd Menu.
- **3** Press  $\bigcirc$  to scroll to **Lock** or **Unlock**.
- 4 Press under SELECT. A confirmation screen displays.

# **Deleting Voice Records**

NOTE: A Voice Record must be unlocked before it can be deleted.

- 1 From the **VoiceRecord** screen, press  $\bigcirc$  to scroll to the Voice Record you want to delete.
- 2 Press to view the VoiceRecd Menu.
- **3** Press  $\bigcirc$  to scroll to **Delete** and press  $\bigcirc$  under SELECT.
- 4 A confirmation screen appears. Press under YES to confirm.

To delete all unlocked Voice Records:

- 1 From the VoiceRecord screen, press ( ) to view the VoiceRecd Menu.
- **2** Press  $\bigcirc$  to scroll to **Delete All** and press  $\bigcirc$  under SELECT.
- 3 A confirmation screen appears. Press under YES to confirm.

# **Voice Record Memory**

Typically, you can store up to 20 Voice Records with a total time of about 3 minutes.

To check the amount of memory available for Voice Records:

1	From the <b>VoiceRecord</b> screen, press (a) to view the <b>VoiceRecd Menu</b> .
2	Press $\bigcirc$ to scroll to <b>Memory</b> .
3	Press • under SELECT to display the <b>Memory Meter</b> screen. The memory meter shows the amount of Voice Record memory space currently in use. It fills in from left to right as your Voice Record memory space fills up.
4	From the <b>Memory Meter</b> screen, you can free more Voice Record memory space by pressing • under DELETE to delete all unlocked Voice Records. A confirmation screen displays. Press • under YES to confirm.

NOTE: Voice Records, Java application data, and ring styles share the same memory space on your phone. Using a large amount of memory to store Java application data or ring styles, reduces the space available for Voice Records. You can create more memory space to store Voice Records by deleting some ring styles (see "Ring Styles" on page 118).

# Boost Wireless Web

Boost Wireless Web is a service that lets you access Internet based information directly from the screen of your WAP (Wireless Application Protocol) enabled phone. In the palm of your hand, you can access the Boost Wireless Web Services to:

- Send and receive email
- Check surf and snow reports, and sports scores
- Find your nearest movie location and check the show times
- Check your daily horoscope
- Make CD purchases
- and much more

Your i90c phone will be automatically set up for Boost Wireless Web as soon as you activate your account. Please refer to boostmobile.com for pricing on Boost Wireless Web Services.

If you decide Boost Wireless Web is not for you, simply call Boost Mobile Customer Care and ask your Care Representative to cancel the Boost Wireless Web service.

This section includes:

Boost Wireless Web Navigation Keys	Page 109
Starting the Microbrowser	Page 110

# **Boost Wireless Web Navigation Keys**

You can navigate within the phone's microbrowser by using the following keys:

**Home** — Press (2) to return to your home page.

Back — Press <sup>€</sup> to return to a previous screen.

**Scroll:** Arrows to the left of your phone's display screen indicate that additional text can be viewed. Press  $\bigcirc$  to scroll 1 line at a time, or press and hold to scroll 1 page at a time.

Just as you use Netscape Navigator<sup>®</sup> or Microsoft<sup>®</sup> Internet Explorer to browse the Web from your desktop, the microbrowser contained in your phone allows you to explore and use a variety of Internet services.

To begin using the Boost Wireless Web:

1	From the idle screen, press 🕮 to access the <b>Main Menu.</b>
2	Press $\bigcirc$ to scroll to <b>Web</b> .
3	Press 💿 under SELECT.
4	Your home page displays.
	NOTE: The first time you access Web, you will be asked to enable security to ensure your information remains private and secure.
	Press 💿 under Yes. The phone will display: Generating, Computing, Sending)))).
	You may be asked to (re)enable security as Boost Mobile adds new services or upon your return to the U.S. after traveling.
	When transmitting highly personal or sensitive data, such as a credit card number, you will see the Secure Data icon 🖻 . This icon indicates that the data is encrypted during transmission.
5	Scroll to highlight the service you wish to access and press • under OK, or press the number shown to the left of your desired selection to automatically jump to that service. Press • to return to the previous screen. To return to the home page from anywhere within the various menus and sub-menus, press •.
6	To exit the browser, press 😨 until the idle screen displays.
	Or
	Close and reopen the phone cover.
	Or
	Press and hold . The <b>Browser Menu</b> screen displays with <b>Exit</b> <b>Browser</b> highlighted. Press • under OK. When you re-enter <b>Web</b> , you will enter on the page from which you exited.

# Java Apps (Games)

The Java Apps (Games) feature of your phone runs applications written in Java programming language. Your phone comes with pre-loaded Java Games.

# NOTE: In order to run a Java application, you may first need to install the application. See "Installing Java Apps" on page 112.

This section includes:

Accessing Java Apps Menu	Page 111
Installing Java Apps	Page 112
Running Java Apps	Page 112

# **Accessing Java Apps Menu**

To access the Java Apps menu:

1	From the idle screen, press .
2	Press 🗇 to scroll to Java Apps.
3	Press 💿 under SELECT.

The Java Apps screen displays all your stored Java applications.

# Installing Java Apps

To install Java applications on your phone:

- 1 From the **Java Apps** screen, press  $\bigcirc$  to scroll to the desired application.
- **2** To determine whether the application needs to be installed, look at the display options on the screen.

If the display option is RUN or SELECT, the application is already installed and ready to run. See "Running Java Apps" on page 112.

If the display option is INSTALL, press  $\odot$  under INSTALL to install the application.

**3** The screen will display a series of installation steps. A checkmark will appear as each step is completed. This may take several minutes.

When your phone has finished installing the application, press  $\bigcirc$  under DONE.

# **Running Java Apps**

To run an application:

- 1 From the **Java Apps** screen, press  $\bigcirc$  to scroll to the application you want to run.
- **2** Press under RUN or SELECT.
- NOTE: If you receive an incoming phone call, the Java application may be suspended.

#### **Suspending an Application**

To suspend a running application:

Press (2) or close the phone cover.

NOTE: Closing the phone cover will return you to the idle screen.

#### **Resuming a Suspended Application**

To resume a suspended application:

#### Cover Open

Press • under RESUME.

#### Cover Closed

1	Open phone cover. The idle screen displays.	
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- 2 Press .
- **3** Press <sup>(C)</sup> to scroll to **Java Apps**.
- 4 Press under SELECT.
- **5** Press  $\odot$  under RESUME.

#### Stopping a Running Application

To stop a running application:

Press<sup>(3)</sup> and then press  $\odot$  under EXIT.

For the latest updates on this feature, please visit boostmobile.com.

# Customizing the i90c Phone

You can customize your i90c phone to fit the way you want to use it.

This section includes:

Settings	Page 115
Styles	Page 132
Shortcuts	Page 137

# Settings

The phone's Settings menu enables you to control many of the phone's features and functions, including display properties, message handling, and security features.

To access the Settings menu:

1	From the idle screen, press (I).
2	Press $\bigcirc$ to scroll to <b>Settings</b> .
3	Press • under SELECT.

From the Settings screen, you can access these Settings options:

- **Ring/Vibe** controls how your phone rings or vibrates when you receive calls and messages
- Phone Setup sets call-answering features and sets your network ID
- In Call Setup sets call timer and message notification
- Security sets security features including phone lock, keypad lock, and SIM PIN
- **Personalize** controls which features are most accessible when you turn on your phone
- **Initial Setup** sets a variety of features including the language displayed, the size of the characters on the text screen, time and date formats, current year, backlight, contrast, status light, and scrolling; also turns auto redial on or off and sets baud rate

- VoiceVolume sets the volume of your phone's earpiece and speaker
- Service Status shows the status of your phone's services

To access any of these options:

- 1 From the **Settings** screen, press  $\bigcirc$  to scroll to the option you want to access.
- **2** Press  $\odot$  under SELECT.

Many of these options have other options within them. Press  $\bigcirc$  to scroll through the lists of options, and press  $\odot$  to select and modify options and the features, according to the instructions on your phone's screen. For some options, you can also press  $\bigcirc$  to select sub-options.

In screens that show lists of options for a setting, a check mark to the left of the option indicates the current option for the setting.

#### **Ring/Vibe**

**Ring/Vibe** enables you to control how your phone rings and vibrates when you receive calls and messages. You can set ring volume, choose ring styles, and use the VibraCall<sup>®</sup> Alert feature which enables you to set your phone to alert you to calls and messages by vibrating.

#### Main Options

Ring/Vibe provides these main options:

- Ringer Vol sets ring volume
- Keypad Vol --- sets volume of sounds associated with keypad actions
- Mail Vol sets volume of Text Message, Voice Mail, and Net Alert notifications
- Java/Data Vol sets data or Java application volume
- **Headset** choosing the **HdsetOnly** option prevents sound from being emitted from the phone's speaker when the headset is being used
- VibeAll choosing On sets the phone to vibrate for all calls, messages, and alerts; choosing Off enables you set the type of notification for each of these features

#### Ring Style and Notification Type

When you set **VibeAll** to **On**, your phone vibrates to notify you of all types of calls, messages, and alerts.

When you set **VibeAll** to **Off**, the following features display after **VibeAll** on the **Ring/Vibrate** screen, enabling you to set notification options for each:

- Line 1 sets the ring style and type of notification for calls on Line 1
- Pvt sets type of notification for Boost 2WAY Calls
- Call Alert sets the ring style and type of notification for Call Alerts
- Text Msgs sets type of notification for Text Messages
- Reminders sets type of notification for Datebook reminder alarms
- Voice Mail sets type of notification for Voice Mail messages
- Net Alert sets type of notification for Net Alert messages

To set VibeAll to Off or On:

1	From the <b>Ring/Vibrate</b> screen, press 🗇 to scroll to <b>VibeAll</b> .
2	Press 💿 under CHANGE.
3	Press 🗇 to scroll to <b>Off</b> or <b>On</b> .
4	Press • under SELECT.

The following icons appear on your display screen to indicate the options you have chosen:

Icon	Indicates
(g)	Vibrate All — phone is set to vibrate when you receive all types of calls, messages, and alerts; the VibeAll option is On
ß)	<b>Vibrate On</b> — phone is set to vibrate when you receive phone calls
¢þ	Vibrate Then Ring — phone is set to vibrate and then ring when you receive phone calls
ø	<b>Silent</b> — phone is set not to ring or vibrate

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#### **Ring Styles**

Your Boost Mobile phone comes pre-loaded with a variety of ring tones to choose from or you can choose from many of the standard pre-set ring styles.

To set a ring style:

- From the **Ring/Vibrate** screen, ensure that **VibeAll** is set to **Off**. Then press <sup>⊕</sup> to scroll to any of the features that allow you to set a ringer style: Line 1 or Call Alert.
- **2** Press  $\odot$  under SELECT.
- **3** With the **Style** field highlighted, press under CHANGE.
- 4 Press  $\bigcirc$  to scroll to the ring style you want to assign to the feature.

As you highlight each ring style, that ring style will play.

5 To assign the ring style, press  $\odot$  under SELECT.

BOOST MOBILE TIP: To hear the ring style you have selected, press the volume control buttons on the side of your phone.

NOTE: Ring styles are stored in your phone using the same memory space used to store Java applications data (see "Java Apps (Games)" on page 111 and Voice Records (see "Voice Record" on page 103).

#### Notification Types

When you set a notification type, you have these options:

- **Ring** the phone rings to notify you
- Vibe the phone vibrates to notify you
- Vibe/Ring the phone vibrates and then rings to notify you
- Silent the phone does not ring or vibrate to notify you
  - 1 From the **Ring/Vibrate** screen, ensure that **VibeAll** is set to **Off**. Then press <sup>(1)</sup> to scroll to any of the features on the **Ring/Vibrate** screen after **VibeAll**.
  - **2** Press  $\odot$  under SELECT.
  - **3** With the **Type** field highlighted, press under CHANGE.

- 4 Press C to scroll to the notification type you want to assign to the feature.
- **5** To assign the notification type, press  $\odot$  under SELECT.

#### Phone Setup

Phone Setup sets some basic phone features. Access Phone Setup to set the following options:

- AutoAns sets your phone to automatically answer an incoming call after a specified number of rings. When this feature is turned on, the phone answers by connecting you to the caller; it does not send the call to Voice Mail, unless you are out of coverage or on another call.
- Network ID enables you to set the phone's network IDs under the direction of a Boost Customer Care Representative.

#### In Call Setup

In Call Setup sets the in-call timer and message notification features.

#### NOTE: These features affect phone calls only, not Boost 2WAY Calls.

- In Call Timer turns the following features on and off:
  - **Display** the duration of each call displays on the phone's screen when the call ends
  - **Minute Beep** an audible beep occurs every minute of an active call at the 50 second mark
- Notifications controls message notification during calls:
  - Receive All notifies you of all types of messages during calls
  - **Msg Mail Only** notifies you of mail messages only; all other types of message notifications are delayed until the call has ended
  - Delay All delays notification of all messages until the call has ended

#### Security

Security allows you to set security features:

- Phone Lock sets an optional code that locks your phone
- Keypad Lock displays instructions for locking and unlocking your phone's keypad

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- SIM PIN enables and disables your phone's SIM PIN security feature
- New Passwords enables you to change your phone's unlock code, security code, and SIM PIN
- Master Reset allows Boost Customer Care to reset your service in the event of a security or provisioning problem

#### Using Phone Lock

The Phone Lock feature enables you to prevent your phone from being used unless an Unlock code is typed into the keypad.

The Unlock code is required to enable the phone lock feature, to unlock the phone, and to set a new Unlock code. Your default Unlock code is 0000.

Phone lock provides 2 options for locking the phone:

- Lock Now locks the phone immediately after you set the option.
- Auto Lock locks the phone the next time the phone is powered on.

#### Setting Keypad Lock

The *i*90*c* phone includes a Keypad Lock feature that enables you to lock the phone's keypad to avoid inadvertently pressing keys or placing calls when the cover is open.

To lock the phone's keypad:

Press 💮 🐑.

When you receive an incoming call, message or alert, Keypad Lock is temporarily disabled. You can respond to the incoming call, message or alert. When finished, press (3) until you return to the idle screen. Once you return to the idle screen, Keypad Lock will automatically reactivate.

To unlock the phone's keypad:

Press 👘 🐑.

#### Enabling and Disabling SIM PIN

The SIM PIN option enables and disables the feature that requires a SIM PIN code to be typed into the phone to access the information on the SIM card and to make or receive calls. See "SIM Card Personal Identification Number (PIN)" on page 11 for more information.

#### Setting New Passwords

The New Passwords option enables you to set 3 types of passwords that control access to your phone:

- Unlock Code This code is used to control access to the phone using Phone Lock. It is also required to access the Master Clear and Feature Reset features. Your default Unlock code is 0000.
- Security Code This code is used to access the Master Reset feature under the direction of a Boost Customer Care Representative. It can also be used to override your Unlock code under the direction of a Boost Customer Care Representative.
- SIM PIN This code is used to access the information on your SIM card and to make or receive calls. When you get your phone, your SIM PIN is 0000. You should change this to a SIM PIN known only to you as soon as you get your phone. For information on changing your SIM PIN, see "Changing the SIM PIN" on page 13.

#### Using Master Reset

The Master Reset option is provided for use only under the direction of a Boost Customer Care Representative. It resets your service.

#### Personalize

Personalize contains options that control which major features are easiest to access when you turn on your phone:

- Main Menu changes the order of the items on your main menu
- Keys controls which main menu items appear above the 2 option keys on the idle screen
- **Power Up App** sets any of the programs on the main menu to run when you turn on your phone

#### Reordering Main Menu

- NOTE: When you change the order of your main menu, the More option always stays in the same place.
  - 1 From the **Personalize** screen with **Menu Options** highlighted, press (•) under SELECT to access the **Menu Options** screen.
  - 2 Press 🛈 to highlight the **Reorder Menu** screen and press 🛈 under SELECT.

- **3** Press  $\bigcirc$  to scroll to the main menu option you want to move.
- 4 Press 💿 under GRAB.
- **5** Press to move the option up or down in the list.
- 6 When the item is where you would like it to appear in the main menu, press (\*) under INSERT.
- 7 Repeat step 3 through step 5 for all main menu items you want to move.
- 8 Press ③ under DONE.

#### Personalize

Personalize contains options that control which major features are easiest to access when you turn on your phone:

- Main Menu changes the order of the items on your main menu
- **Keys** controls which main menu items appear above the 2 option keys on the idle screen
- **Power Up App** sets any of the programs on the main menu to run when you turn on your phone

#### Reordering Main Menu

- 1 From the **Personalize** screen with **Main Menu** highlighted, press under SELECT to access the **Main Menu** screen.
- **2** Press  $\bigcirc$  to scroll to the main menu option you want to move.
- **3** Press  $\odot$  under GRAB.
- 4 Press  $\bigcirc$  to move the option up or down in the list.
- 5 When the item is where you would like it to appear in the main menu, press  $\odot$  under INSERT.
- 6 Repeat step 3 through step 5 for all main menu items you want to move.
- **7** Press  $\odot$  under DONE.

#### Changing Idle Screen Options

Two options from the main menu always appear on your idle screen above the left and right option keys. Each option can be accessed by pressing the corresponding option key. You can assign any main menu option you want to the option keys.

1	From the <b>Personalize</b> screen, press $\bigcirc$ to scroll to <b>Keys</b> .
2	Press $\bigcirc$ under SELECT. The <b>Keys</b> screen shows the option assigned to each option key ( <b>Left</b> and <b>Right</b> ).
3	To change the option assigned to the left option key, press $\odot$ under CHANGE while <b>Left</b> is highlighted.
4	$\operatorname{Press} \mathbb{O}$ to scroll to the option you want to assign to the left option key.
5	Press 💿 under SELECT.
6	To change the option assigned to the right option key, press $\bigcirc$ to highlight <b>Right</b> and press $\bigcirc$ under CHANGE. Repeat steps 4 and 5 for

# Changing Power-Up Program

the right option key.

Your phone is set to display the idle screen when it is powered on. You can set the phone to display the main screen of any main menu option when it is powered on.

- 1 From the **Personalize** screen, press to scroll to **Power Up App**.
- **2** Press (•) under SELECT. The **Power Up App** screen shows the name of the program or screen that currently appears when the phone is powered on.
- **3** Press under CHNGE.
- 4 Press  $\bigcirc$  to scroll to the option you want to appear when the phone is powered on.
- **5** Press under SELECT.

# Initial Setup

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Initial Setup enables you to control a variety of your phone's features that you may want to modify when you first get your phone:

- **Time/Date Format** sets the format in which the time and date display on your phone
- Year sets the current year

NOTE: Changing the current year may affect stored Datebook events. Datebook stores events 12 months ahead of and 1 month prior to the current date. Events outside this range will be deleted. See "Datebook" on page 91 for more information.

- Auto Redial turns the automatic redial feature on and off
- Backlight controls how long your backlight stays on
- **Sensor** controls the photosensor to activate the backlight when operating your phone in poor lighting conditions
- Status Light controls whether the status light is on when the phone is on
- Display sets the size of the characters on the full-sized display screen
- Contrast controls the amount of contrast in the full-sized display screen
- Scroll sets how you can scroll lists and menus
- Flip Activation controls whether opening and closing your phone's cover answers and ends calls
- Language sets the language that your phone displays
- Master Clear returns all your phone's settings to the original factory default settings and erases all stored lists (Use only under the direction of a Boost Customer Care Representative.)
- **Feature Reset** returns all your phone's settings to the original factory default settings (Use only under the direction of a Boost Customer Care Representative.)
- **Baud Rate** sets the baud rate at which your phone communicates when connected to a laptop computer, PC, or similar device
- **TTY Setup** sets TTY options. By default, your phone is set to function with a TTY device
- **TTY Baud Rate** sets the baud rate at which your phone communicates when connected to a TTY device
- Alert Timeout controls the amount of time the Call Alert tone sounds
- **Return to Home** controls how long the **Recent Calls** screen displays before returning to the idle screen

#### Changing Time and Date Format

Your phone displays times in 12-hour-clock format (12:00 am through 11:59 pm) or 24-hour-clock format (0:00 through 23:59). It displays dates in month/ day format or day/month format.

#### NOTE: If you turn the time and date display off, no times are associated with calls on your Recent Calls list or Voice Records, and the alarm feature of your Datebook is disabled.

To set the time and date format, or turn time and date display on or off:

1	From the <b>Initial Setup</b> screen with <b>Time/Date Format</b> highlighted, press • under SELECT to access the <b>Time/Date Format</b> screen
2	To change the time format:
	With <b>Time Format</b> highlighted, press • under CHANGE to access the <b>Time Format</b> screen.
	Press $\bigcirc$ to highlight the time format you want.
	Press • under SELECT.
3	To change the date format:
	Press $\textcircled{O}$ to highlight <b>Date Format</b> , and press $\textcircled{O}$ under CHANGE to access the <b>Date Format</b> screen.
	Press $\bigcirc$ to highlight the date format you want.
	Press • under SELECT.
4	To turn the time and date format on or off:
	Press $\bigcirc$ to highlight <b>Display</b> , and press $\bigcirc$ under CHANGE to access the <b>Display</b> screen.
	Press $\bigcirc$ to choose <b>Off</b> or <b>On</b> .
	Press • under SELECT.

#### Setting Auto Redial

When Auto Redial is set to **On**, if you receive a **System Busy** or **Try Later** message while making a call, the phone will redial the number automatically. You will hear a ring-back tone when a successful call is placed.

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When Auto Redial is set to  $\mathbf{Off}$ , you must press and hold C to redial the last number dialed.

#### Setting Backlight Timer

When you use your *i*90*c* phone on battery power, the backlight illuminates the display screens and keypad whenever you:

- receive or make calls
- open or close the phone cover
- press buttons or keys

When the phone cover is closed, the external display screen is illuminated. When the phone cover is open, the internal display screen and keypad are illuminated.

The Backlight Timer option controls the amount of time the backlight for the display screens and keypad stays on.

You can set the amount of time that the backlight stays on for 5, 10, 20, 30, or 60 seconds, continuously, or to stay off at all times.

1	From the <b>Initial Setup</b> screen, press $\bigcirc$ to scroll to <b>Backlight</b> .
2	Press 💿 under CHANGE.
3	Press $\bigcirc$ to scroll to the desired backlight option.
4	Press 💿 under SELECT.

#### IMPORTANT: Setting the backlight timer to stay on continuously may degrade backlight brightness over time.

#### Setting Photosensor

To conserve battery power, the photosensor will disable the backlight when you are in good lighting conditions. To force the backlight to come on every time a key is pressed, turn the photosensor off.

#### NOTE: Turning the Photosensor to Off will force the backlight to come on every time a key is pressed and will drain your battery power.

- 1 From the Initial Setup screen, press  $\bigcirc$  to scroll to Sensor.
- **2** Press  $\odot$  under CHANGE.

- **3** Press  $\bigcirc$  to scroll to the desired option.
- 4 Press under SELECT.

#### Adjusting Status Light

The status light is located on the top right side of the phone, near the cover hinge. It illuminates when the phone is on. You can turn the status light feature on or off from the **Initial Setup** screen.

#### Setting Text Display

The text display option controls the size of the text displayed on your phone's full-sized display screen. You can set the screen to show more text using smaller characters or less text using larger characters. The size and amount of text displayed depends on the view selected:

- Standard view 8 lines of text, 14 characters per line
- Compressed view 10 lines of text, 18 characters per line
- Zoom view 7 lines of text, 11 characters per line

To set the text display view:

**2** Press  $\odot$  under CHANGE.

**3** Press  $\bigcirc$  to scroll to the desired display option.

4 Press • under SELECT.

#### Setting Contrast

The Contrast option controls the amount of contrast in each of the display screens. You may want to adjust the amount of contrast in your display to make the display appear clearer.

To set the display contrast:

1	From the <b>Initial Setup</b> screen, press $\bigcirc$ to scroll to <b>Contrast</b> .
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- **2** Press  $\odot$  under CHANGE.
- **3** Press <sup>(C)</sup> to increase or decrease screen contrast. Your phone's display shows the new contrast.
- 4 When you have set the display to the contrast you want, press under OK to choose that contrast.

#### Setting Scrolling

You can set your phone to scroll through menus and lists in either of 2 ways:

- **Up/Down** when you reach the bottom or top of a list or menu, scrolling stops until you scroll in the other direction
- Wrap Around when you reach the bottom or top of a list or menu, scrolling "wraps" around and continues at the other end of the list or menu

You can set the scrolling style from the **Initial Setup** screen using the **Scroll** option.

#### Setting Flip Activation

When Flip Activation is set to **ON**, opening your phone's cover answers incoming calls and closing the cover ends calls.

When Flip Activation is set to **OFF**, opening or closing your phone's cover does not answer or end calls. To answer a call, you must press O on the top of your phone, or press O or any key on the keypad, or press O under YES. To end a call, you must press O on the top of your phone or O on the keypad.

#### NOTE: If Flip Activagtion is set to OFF, closing your phone's cover will activate Speakerphone.

#### Changing Display Language

You can customize the *i*90*c* phone to display menus in English, French, Spanish, or Portuguese. The default language is English.

To change the display language:

- **2** Press  $\odot$  under CHANGE.
- **3** Press  $\bigcirc$  to scroll to the language you want your phone to display.
- 4 Press under SELECT.

#### Master Clear

Master Clear returns all your phone's settings to the original factory default settings and erases all stored lists. Use only under the direction of a Boost Customer Care Representative.

#### Feature Reset

Feature Reset returns all your phone's settings to the original factory default settings. Use only under the direction of a Boost Customer Care Representative.

#### Setting Baud Rate

You can set your phone's baud rate from the **Initial Setup** screen. Scroll to the **Baud Rate** option and then choose the baud rate you want, or choose **Auto** to set your phone to automatically choose the appropriate baud rate.

#### Setting TTY Mode

**TTY Setup** enables you to set your options for using your phone with a teletypewriter (TTY) device. By default, your phone is set to function with a TTY device in TTY mode.

Your phone supports the following TTY modes:

- TTY for calls in which you type and read text on your TTY device
- VCO (Voice-Carry-Over) for calls in which you speak into your phone and read text replies on your TTY device
- **HCO** (Hearing-Carry-Over) for calls in which you type text on your TTY device and listen to voice replies on your phone's speaker

You can set your TTY mode using your phone's **Settings** menu at any time, or by issuing commands from your TTY device while on an active call.

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To set your phone's TTY mode using your phone's Settings menu:

1	From the Initial Setup scree	n, press $\bigcirc$ to scroll to <b>TTY Setup</b> .
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- **2** Press  $\odot$  under CHANGE.
- **3** Press <sup>(C)</sup> to scroll to the desired TTY mode; **Off**, **TTY**, **VCO**, or **HCO**.
- 4 Press  $\odot$  under SELECT.

To set your phone's TTY mode from your TTY device, issue 1 of the following commands while on an active call:

- "VCO please" to select VCO mode
- "HCO please" to select HCO mode
- "HCO off please" to turn off HCO mode
- IMPORTANT: When you are using HCO, the sound coming from your phone speaker may be uncomfortably loud. Use caution when putting the phone to your ear. (For information on setting your phone's speaker volume, see "Voice Volume" on page 132.)
- NOTE: TTY device manufacturer's proprietary feature such as Turbo-Code, High-Speed, and Interruption are not supported by your phone. These features must be turned off or disabled to use your TTY device with your phone.

#### Setting TTY Baud Rate

By default, your phone's TTY baud rate is set to 45.45, the baud rate required for TTY calls within the U.S. To make calls outside the U.S., set your TTY baud rate to 50.0.

To change the TTY baud rate:

1	From the <b>Initial Setup</b> screen, press $\bigcirc$ to scroll to <b>TTY Baud</b> .
2	Press 💿 under CHANGE.

- **3** Press  $\bigcirc$  to scroll to the baud rate for your location.
- 4 Press  $\odot$  under SELECT.

#### Setting Alert Timeout

When you receive a Voice Mail message, a Text message, or a Net Alert, your phone sounds an alert tone every 30 seconds until you view or dismiss the message. Alert Timeout sets the amount of time your phone continues to sound these alert tones.

You can set your phone to sound alert tones for 1 minute, 5 minutes, 15 minutes, 30 minutes, 1 hour, continuos or no alert tone.

#### Setting Return to Home

You can control the amount of time that your phone takes to return to the idle screen after a phone call or a Boost 2WAY Call:

- After Phone set the time that your phone takes to return to the idle screen after a phone call
- After Prvt set the time that your phone takes to return to the idle screen after a Boost 2WAY Call

To set the recent calls timeout:

1	From the Initial Setup screen, press $\mathbb{Q}$ to scroll to Return to Home.
2	Press • under SELECT.
3	The <b>Return to Home</b> screen displays with <b>After Phone</b> selected. To select <b>After Prvt</b> , press $\bigcirc$ .
4	Press 💿 under CHANGE
5	Press $\bigcirc$ to scroll to the desired display time.
6	Press • under SELECT.

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#### Voice Volume

**Voice Volume** sets the volume of the sound coming from your phone's earpiece or speaker:

1	From the <b>Voice Volume</b> screen, highlight <b>Earpiece Vol</b> to set the earpiece volume, or press $\bigcirc$ to scroll to <b>Speaker Vol</b> to set the speaker volume.
2	Press 💿 under CHANGE.
3	To select a volume level:
	Press $\bigcirc$ to raise or lower the volume setting.
	Or
	Press the volume control buttons on the side of your phone.
4	Press • under OK.

#### Service Status

The Service Status screen shows the status of your Boost Mobile services. This screen is for information only; no options can be set.

# Styles

The Styles feature enables you to save a group of settings for call and message notification, screen display, and call answering features. You save your selections as a "style" and access them at any time.

Your phone comes with pre-set styles. You can use these pre-set styles, edit them, or create your own styles.

Each style contains the following settings:

- **Ring/Vibe** controls how your phone rings and vibrates when you receive calls and other messages; see "Ring/Vibe" on page 116
- **Backlight** controls how long your phone's backlight stays on; see "Setting Backlight Timer" on page 126
- **Display** controls the size of the text on the full-sized display screen; see "Phone Setup" on page 119
- **Call Filter** enables you to set your phone to not ring or vibrate when you receive some or all calls, messages, and alerts; see "Setting Call Filtering" on page 135

• Auto Answer — sets your phone to automatically answer an incoming call after a specified number of rings; when this feature is turned on, the phone answers by connecting you to the caller; it does not send the call to Voice Mail

Using the Styles feature, you can create styles, edit styles, view a style's properties, delete styles, activate any style you have created, or turn off the active style.

To access the Styles Menu:

1	From the idle screen, press .
2	Press $\bigcirc$ to scroll to <b>Styles</b> .
3	Press • under SELECT.

From the Styles Menu, you can:

- activate a style or turn off the currently active style
- · create a new style
- access the Styles Action menu for more Styles functions

## **Creating a Style**

When you create a style, you give it a name and set the features of that style. The name of the style then appears on the Styles Menu.

To create a Style:

1	From the Styles Menu screen, press © to scroll to [New Style].
2	Press 💿 under SELECT.
3	Assign a name to the style you are creating:
	In the <b>Name</b> screen, use the alphanumeric keypad to enter the name you want to give the style.
	As you type, you can delete a letter by pressing $\odot$ under DELETE. To create a space, press $\bigcirc$ once.
	Press $\odot$ under OK.
4	In the <b>New</b> screen, press $\bigcirc$ to scroll through the settings for each style option.

5	To change any style option: Press $\bigcirc$ to highlight the option.
	Press • under CHANGE or SELECT. Use the screens that appear to make your changes.
6	When all the style options have the settings you want, press $\odot$ under DONE.

### Editing a Style

To change the settings of a Style:

1	From the <b>Styles Menu</b> screen, press $\bigcirc$ to scroll to the name of the style you want to edit.
2	Press ( ) to access the <b>Styles Action</b> menu.
3	Press $\bigcirc$ to scroll to <b>Edit</b> and press $\bigcirc$ under SELECT.
4	To change any style option:
	Press $\bigcirc$ to highlight the option.
	Press 💿 under CHANGE or SELECT.
	Use the screens that appear to make your changes.
5	When all the style options have the settings you want, press $\odot$ under DONE.

#### Activating a Style

When you access the **Styles Menu**, a check mark appears to the left of the name of the style that is currently active on your phone. If no style is active, the check mark appears next to **Off**. The active style name will appear on the idle screen.

To activate a Style:

- 1 From the **Styles Menu** screen, press  $\bigcirc$  to scroll to the name of the style you want to activate.
- **2** Press  $\odot$  under SELECT.

The style immediately becomes active on your phone and the style name displays on the idle screen.

## Turning Off a Style

To turn off a Style without activating another style:

- 1 From the **Styles Menu** screen, press  $\bigcirc$  to scroll to **Off**.
- **2** Press  $\odot$  under SELECT.

## Using the Styles Action Menu

When you highlight a style on the **Styles Menu**, you can then access the **Styles Action** menu for additional Styles functions.

To access the **Styles Action** menu, press (I) from the **Styles Menu**.

The Styles Action menu provides the following options:

- View view settings of the highlighted style
- Change activate the highlighted style
- Edit edit the settings of the highlighted style
- New create a new style
- **Delete** delete the highlighted style
- Delete All delete all styles

# Setting Call Filtering

The Call Filter feature enables you to control which calls, messages, and alerts your phone responds to and which it ignores.

From the **Call Filter** screen, you set separate filtering options for phone calls, Private Calls, alerts, and messages:

- Phone sets filtering options for phone calls
- Prvt sets filtering options for Boost 2WAY Calls
- Alerts sets filtering options for Call Alerts
- Notifications sets filtering options for messages

#### Setting Phone Call Filtering

Call Filter enables you to set your phone to respond to all calls, no calls, or only calls from some or all numbers in your Phonebook. Calls that are filtered out will be sent to Voice Mail unless you have modified your Call Forwarding settings.

- Off sets your phone to notify you of all calls
- All sets your phone to ignore all calls
- All Phonebook sets your phone to notify you only of calls from the numbers stored in your Phonebook
- Some Phonebook sets your phone to notify you only of calls from numbers you select from your Phonebook; you may choose up to 5 Phonebook entries

To choose Phonebook entries that you want your phone to respond to calls from:

- **2** Press  $\odot$  under CHANGE.
- **3** Press  $\bigcirc$  to scroll to **Some Phonebook**.
- 4 Press under SELECT. The entries stored in your Phonebook appear.
- 5 To select a Phonebook entry as one you want to your phone to respond to, press ☺ to scroll to the Phonebook entry and press ⊙ under SELECT.

A check mark appears next to each selected Phonebook entry. You may select up to 5 Phonebook entries.

- **6** To remove a selected Phonebook entry from the list, press  $\bigcirc$  to scroll to the name and press  $\bigcirc$  under SELECT.
- 7 When you have selected the Phonebook entries you want, press  $\odot$  under DONE.

#### Setting Private Call Filtering

Setting **Prvt** to **On** sets your phone to ignore all Boost 2WAY Calls. Setting **Prvt** to **Off** sets your phone to respond to all Boost 2WAY Calls.

## Setting Alert Filtering

Setting **Alerts** to **On** sets your phone to ignore all Call Alerts. Setting **Alerts** to **Off** sets your phone to respond to all Call Alerts.

## Setting Message Notification Filtering

Call Filter enables you to set your phone to notify you of certain types of messages, all types of messages, or no messages:

- Off allows your phone to notify you of all messages
- Voice Messages allows your phone to notify you of Voice Mail messages
- Text Messages allows your phone to notify you of Text Message messages
- All prevents your phone from notifying you of all messages

Call Filter can prevent your phone from ringing or vibrating when you receive a message. Your display screen will still indicate that you have messages.

## Shortcuts

The Shortcuts feature enables you to access most menu or submenu options in your phone by pressing a numeric button on the keypad or speaking a voice name for the shortcut. You create the shortcut to the menu by assigning a number to it and then accessing the menu by pressing the number. Some shortcuts may already be pre-programmed into your phone. You can have a total of up to 20 shortcuts.

## **Creating a Shortcut**

1 Navigate to the menu item to which you want to create a shortcut. For example, if you wanted to create a shortcut to **Ring/Vibe**:

From the idle screen, press a, then press o to scroll to **Settings**. Press o under SELECT. **Ring/Vibe** is now highlighted in the **Settings** screen.

- **2** Press and hold  $\bigcirc$  for about 2 seconds.
- 3 A confirmation screen displays showing the name of the menu item to which you want to create a shortcut. To proceed with assigning the shortcut, press ⊙ under YES.

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4	A screen displays showing the assigned shortcut number. If you want to change the shortcut number: Press • under CHANGE. Press • under DELETE to erase the assigned number. Enter the desired number on your keypad and press • under OK.
5	<ul> <li>If you want to record a voice name for that shortcut:</li> <li>Press</li></ul>
6	Press • under DONE.

## **Using a Shortcut**

To use a shortcut to access a menu:

1	From the idle screen, press .
2	Press the number assigned to the shortcut. You have 2 seconds to do this after pressing (

Or

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1	From	the	idle	screen,	press	(Henu).
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- **2** Press <sup>(C)</sup> to scroll to **Shortcuts**.
- **3** Press  $\odot$  under SELECT.
- 4 Press  $\bigcirc$  to scroll to the shortcut you want to use.
- **5** Press  $\odot$  under GOTO.

Or, if you have assigned the shortcut a voice name:

- 1 From the idle screen, press and hold **●** on the top of your phone until the phone beeps and the **Say Name Now** screen appears, then release.
- **2** Say the voice name assigned to the shortcut into your phone's microphone.

Your phone will play the voice name back to you.

## Using the Shortcut Menu

The Shortcut Menu enables you to manage your shortcuts with the following options.

- New view instructions for assigning a shortcut
- Edit edit a shortcut name and key number
- Reorder assign existing shortcuts to a different key number
- **Delete** delete any highlighted shortcut
- Delete All delete all stored shortcuts

To access the Shortcut menu:

1	From the idle screen, press .
2	Press $\bigcirc$ to scroll to <b>Shortcuts</b> .
3	Press 💿 under SELECT.
4	Press $\bigcirc$ to scroll to the desired shortcut.
5	Press (I).

## Accessories

A range of Boost Mobile and Motorola accessories are available for purchase from many Boost Mobile Authorized Dealerships throughout the United States. To locate a dealer near you, visit boostmobile.com.

This section includes:

Batteries	Page 141
Chargers	Page 142

## Batteries

For best results, charge the batteries within the temperature range of  $10^{\circ}$ C to  $40^{\circ}$ C ( $50^{\circ}$ F to  $104^{\circ}$ F).

Prolonged charging is not recommended. For battery charging guidelines, see the "Charging Lithium Ion Batteries" section below.

## **Charging Lithium Ion Batteries**

The following table provides the approximate time to fully charge a battery using a Motorola iDEN Approved Lithium Ion battery charger. Check the item number on your battery and charger to determine the appropriate charging time.

MOTOROLA BATTERIES	Chargin	g Time to 100%	
Description/Chemistry	Rapid Travel Charger	Standard Multi-Volt Travel Charger	Standard Travel Charger
Standard Li Ion	2 hours 30 minutes	5 hours	5 hours
Slim Li Ion	2 hours 30 minutes	4 hours	4 hours

NOTE: Charging times are based on a fully discharged battery.

NOTE: Use only the batteries listed in the table above, as they are compatible with the battery cover supplied with the radio product. For optional battery life, use a Motorola iDEN approved Lithium Ion battery charger with your Motorola iDEN Lithium Ion battery. Other chargers may not fully charge your Lithium Ion battery.

## Additional Battery Information and Instructions

- Extreme temperatures will degrade battery performance. Do not store your battery where temperatures exceed 60°C (140°F) or fall below -20°C (4°F).
- Lithium Ion batteries have a self-discharge rate and without use, will lose about 1% of its charge per day.
- The battery capacity will be degraded if stored for long periods while fully charged. If long term storage is required, store at half capacity.
- The Motorola iDEN Approved Lithium Ion chargers will provide optimum performance. Other chargers may not fully charge your iDEN Lithium Ion battery or may yield reduced number of lifetime charge cycles.
- When batteries are not in use, always store them in the plastic safety tray.

## Chargers

Using 1 of the Chargers listed below, you can charge a battery from an AC outlet. On 1 end of the Charger, an accessory connector attaches to the bottom of the phone. At the other (AC outlet) end of the device, there is a compact housing that contains the plug-in power supply.

#### CHARGERS

#### Description

Standard Multi-Volt Travel Charger

Rapid Travel Charger

Standard Travel Charger

NOTE: Additional adaptor plugs to accommodate various international power outlets can be purchased separately for the Standard Multi-Volt and Rapid Travel Chargers.



boostmobile.com

## Using the Charger

- 1 While holding the phone with its keypad facing up, insert the accessory connector into the bottom of the phone until you hear a click.
- 2 If you have either the Standard Multi-Volt Travel Charger or the Rapid Travel Charger, flip open the prongs, and plug the charger transformer into an AC wall outlet.

Or,

If you have the Standard Travel Charger, plug the charger transformer into an AC wall outlet.

#### Mid-Rate Travel Charger Operating Specifications

Input voltage range: 90-264 VAC @ 50/60 Hz.	Operating temperature range: 0°C to +50°C
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## Standard Travel Charger (U.S. Only)

Input voltage range: 90-120 VAC @60Hz.	Operating temperature range: 0°C to +50°C
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# Other Important Information

This section includes:

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## **Boost Customer Care**

You can contact Boost Customer Care 7 days a week simply by dialing 611 from your i90c phone or by calling 1-888-BOOST-4U (1-888-266-7848). Our Boost Customer Care team will assist you in answering all your questions. Or visit boostmobile.com for a variety of Boost Customer Care services online.

Before you contact Boost Customer Care for service or to resolve an issue, be sure to have your Boost Mobile Personal Telephone Number, your model number (located on your phone underneath the battery), and the ID number printed on your SIM card. You'll want to record these numbers and keep them handy so that you can replace the battery prior to contacting Boost Customer Care. **;90**c

## **Understanding Status Messages**

You may receive status messages under certain conditions. Before contacting Boost Customer Care, note the message, numeric code, and the conditions under which it appeared. The following table lists and describes the status messages.

# NOTE: When your phone cover is closed, the 1-line display screen shows a shortened version the status messages displayed in the full-size screen. To see complete status messages, open the phone cover.

Status Messages (1-line display)	Status Messages (full-screen display)	Message Description
Not in Srvc.	Number Not in Service	The number that you entered is not valid.
Not Avail.	User Not Available	The phone that you called is either busy, out- of-coverage, or turned off. Please try again later.
Not Avail.	User Not Authorized	The person that you called has not purchased this service.
Failed	Please Try Later	This service is temporarily not available. Please try again later.
Busy in Prvt.	User Busy in Private	The phone that you called is busy in a Boost 2WAY Call.
Busy in Data	User Busy in Data	The phone that you called is busy using Boost Wireless Web services.
Restricted	Service Restricted	This service was restricted by Boost Mobile, or this service was not purchased.
Not Avail.	Service Not Available	This feature is not available on the current network.
System Busy	System Busy	The system is experiencing heavy traffic. Please try again later.
Failed	Service Conflict	This service cannot be enabled because an incompatible service has already been turned on.
Try Again	Please Try Again	An error occurred. Please try again.
Self Check	Self Check Error	A fault was detected with your phone. If this error recurs, note the error code and contact Boost Customer Care.
Self Check	Self Check Fail	An operational fault was detected with your phone. Note the numeric code, turn your phone off, and contact Boost Customer Care.

Status Messages (1-line display)	Status Messages (full-screen display)	Message Description
PIN Blocked	PIN Blocked Call Your Provider	The incorrect PIN was entered 3 consecutive times. You will be unable to place or receive calls on your <i>i</i> 90 <i>c</i> phone. Contact Boost Customer Care to have them obtain the PIN Unblocking Key (PUK) code.
Insert SIM	Insert SIM	Your SIM Card is not being detected. Please check to ensure that you have inserted the SIM Card.
Check SIM	Check SIM Card	Please check your SIM Card to make sure it has been inserted properly.
No message.	Wrong PIN	You have entered an incorrect PIN number.
No message.	Wrong Code	Your phone will not accept a non-Boost Mobile SIM card.
Enter PIN	Enter PIN	Please enter your 4- to 8-digit SIM PIN code.
Unit Lock	Enter Unlock Code	Auto Phone Lock is activated. Enter you unlock code.
Low Memory	New Browser Message Memory Full!	Warns of low memory for Net Alerts.

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## Boost Mobile Terms and Conditions of Prepaid Service

#### TERMS AND CONDITIONS OF PREPAID SERVICE: PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY. THEY CONSTITUTE A BINDING AGREEMENT (the "Agreement") BETWEEN YOU AND BOOST MOBILE.

You ("Customer") accept the terms of this Agreement (a) by calling to activate BOOST MOBILE<sup>SM</sup> wireless communications services ("Service"), (b) by purchasing BOOST MOBILE<sup>TM</sup> wireless communications equipment (the "Equipment") or Service or recharging your airtime through boostmobile.com, or (c) by signing this Agreement, whichever applies. By using the Equipment, you subscribe to the Service provided by Boost Mobile (sometimes "Company"). If you have not signed a printed copy of this Agreement and do not accept these terms, do not activate your phone; you may return your phone for a full refund, within 10 days of purchase, to the retail store where you purchased it. Should there be any conflict between the terms and conditions below, and the terms and conditions of any applicable Service/Subscriber Agreement between Customer and Company covering the Equipment accompanying the Activation Guide, the terms and conditions of the thencurrent applicable Service/Subscriber Agreement will control. The Service is provided to you through the Company as agent for, and using the Digital Mobile Network (the "System") of, Nextel Communications, Inc. and its affiliates and subsidiaries (collectively, "Nextel"). All rights and protections afforded to the Company by this Agreement are also afforded to Nextel through Nextel's principal-agent relationship with the Company.

1. SERVICE ACTIVATION - To activate the Service and the call credits in your BOOST MOBILE Activation Guide, you must call our free automated service number before the date shown. Remember that by calling this number to activate your service, you are agreeing to these Terms and Conditions of Prepaid Service. By activating the Service you also authorize Company to exchange with its related business entities, contractors or agents who may be involved in providing the Service, any customer information you may have provided to Company that is necessary for these related businesses, contractors, and entities to assist the Company in providing the Service. Company may suspend or cancel the Service at any time without notice if: (i) there are reasonable grounds to suspect the information provided by Customer to Boost Mobile or its agent for user registration or when you activated your Service, was incomplete or incorrect or if there has been fraud or misuse by you in relation to the Service; (ii) you breach any of the terms or conditions in this Agreement; or (iii) you do anything which in the Company's opinion, may cause damage to the System. In addition, Service may be suspended, changed or terminated without notice.

2. CALL CREDITS – Your call credits are valid for the Call Credit Validity Period, *i.e.*, from the date of their activation, until the call credit expiration date. Refer to your rate plan table for details. You may purchase additional RE-BOOST<sup>TM</sup> Cards at any time but you must activate them by calling the designated BOOST MOBILE Customer Care number before the expiration date of the RE-BOOST Card. If you don't use your call credits or recharge your service within the Call Credit Validity Period, your call credits will expire and your mobile number will be withdrawn at the end of a 60-day Grace Period. There is a limit of \$300 in call credits that may be aggregated on your service at any time. RE-BOOST Cards can be used once only. Call credits are not transferable or redeemable for cash.

3. SIM CARDS – The BOOST MOBILE pre-paid SIM card remains the property of Boost Mobile at all times. Should your BOOST MOBILE pre-paid SIM card or RE-BOOST Card(s) be lost or stolen, Boost Mobile will be under no obligation to replace them or compensate you. If Boost Mobile does choose to replace your SIM card, you may be charged a replacement fee.

4. USE OF SERVICE – Customer agrees to comply with all statutes, rules and regulations applicable to Customer, including all applicable rules of the Federal Communications Commission (the "FCC"). Customer will not use the Service for any unlawful purpose. Customer will not use the Service in aircraft or in motor vehicles in violation of law, regulation or ordinance. Customer acknowledges and agrees that all future purchases of Company Services and Equipment by customer shall be governed by the terms and conditions contained herein unless Customer and Company enter into a subsequent Service/Subscriber Agreement. Company may change this Agreement at any time. Any changes are effective when Company provides Customer with written notice stating the effective date of the change(s). If Customer date of the changes, Customer is deemed to have accepted the change(s). If Customer does not accept the changes, Customer may terminate Services as of the effective date of the changes.

5. CUSTOMER MOBILE DIGITAL EQUIPMENT – Customer must have a Company approved handset or device and must be a BOOST MOBILE Service customer to access the Service. Company is not responsible for the installation, operation, quality of transmission, or maintenance of the Equipment. Any change in Service or Equipment may require additional programming or Equipment or changes to assigned codes or numbers that may require programming fees. Company reserves the right to change or remove assigned codes and/or numbers when such change is reasonably necessary in the conduct of its business. If federal law requires portability of such codes or numbers, Company may charge Customer a fee for this service. Customer does not have any proprietary interest in such codes or numbers. Although Federal and state

laws may make it illegal for third parties to listen in on service, complete privacy cannot be guaranteed. Company shall not be liable to Customer or to any third party for any eavesdropping on or interception of communications from Company's System.

6. RATES, CHARGES, AND PAYMENT – You will be charged for your use of the Service in accordance with the terms of the BOOST MOBILE Rate Plan, as found in your BOOST MOBILE handset kit or online at www.boostmobile.com. You may request a copy of this document from Boost Mobile at any time. Customer agrees to pay Company, on a prepay basis, for charges by Company for the Service. Customer acknowledges that chargeable time for telephone calls and BOOST 2WAY<sup>SM</sup> call transmissions originated by a handset begins when a connection is established with Company facilities. A new BOOST 2WAY call is initiated by a call participant if that participant responds more than six (6) seconds after the other party finishes its BOOST MOBILE CONNECT<sup>SM</sup> transmission. Customer accepts responsibility for Airtime charges from incoming telephone calls to the handset from the time that Customer responds to the call. Service charges may apply to some service options when Customer calls the BOOST MOBILE Customer Service number 1-888-BOOST-4U (1-888-266-7848). If Customer disputes any Service charges, Customer must submit a written explanation within forty five (45) days from the date Company debits Customer's account for the disputed Service. If Company determines that an error was made with respect to any disputed Service charges, Company shall credit Customer's account in the amount of the error. If Customer does not pay the amount in dispute owed to Company, Company may exercise any remedies it may have under this Agreement for nonpayment of Service charges. Company reserves the right to modify any and all elements of the Service charges at any time by giving notice of such changes to Customer. If Customer continues to use the Service after the Company has provided such notice, Customer will be deemed to have accepted the changes, and such changes will be effective immediately upon Customer's use of the Service following notice of the changes, unless the Company's communication indicates a later effective date. If Customer does not accept the changes, Customer must immediately cease all use of the Service.

7. BOOST MOBILE WIRELESS WEB SERVICES – BOOST MOBILE wireless web services, consisting of certain applications such as Internet, email, data and other wireless information services (the "Applications") are part of the Services that can be obtained through Company. Certain Applications offered through Company or authorized third parties may be compatible with the Equipment and/or the Service offered by Company. Customer acknowledges and agrees that there is no guarantee or assurance that the Applications are compatible, or will continue to be compatible, with Company's System or any of its Equipment of Service offerings. Such compatibility shall not be construed as an endorsement of a particular Application or a commitment on the part of Company that Application(s) will continue to be compatible with the System, Equipment or Service for any period of time. Company reserves the right, in its sole discretion, to disable or discontinue any Application for any reason. Use of BOOST MOBILE wireless web services requires a wireless Internet compatible phone, and is subject to any storage, memory or other Equipment limitation. Only certain Internet sites may be accessed, and certain BOOST MOBILE wireless web services may not be available in all Company Service areas.

8. APPLICATION CUSTOMER CARE AND SUPPORT – Customer acknowledges and agrees that in most cases, the developer of an Application is responsible for providing customer care and Application support to all Customers using the Application. In the event Customer contacts Company customer care with a problem concerning the use of an Application, Customer may be referred to the Application developer's customer care, and Company shall have no obligation to support such Application.

9. CONTENT; INTELLECTUAL PROPERTY RIGHTS – Company is not a publisher of the third party content that Customer may access from time to time through BOOST MOBILE wireless web services; therefore, Company is not responsible for the content provided by such third parties, including but not limited to statements, opinions, graphics, photos, music, services and other information ("Content"), and accessed by Customer through Boost wireless web services. Company gives no guarantee or assurance as to the currency, accuracy, completeness or utility of Content obtained through BOOST MOBILE wireless web services. Company, Content providers and others have proprietary interests in certain Content. Customer shall not reproduce, broadcast, distribute, sell, publish, commercially exploit or otherwise disseminate such Content in any manner, or permit others to do so, without the prior written consent of Company, Content providers, or others with proprietary interests in such Content, as applicable.

10. RISK OF LOSS – Upon Customer's acceptance of delivery of the Equipment, all risk of loss, damage, theft, or destruction to the Equipment shall be borne by the Customer. No such loss, damage, theft, or destruction of the Equipment, in whole or part, shall impair the obligations of Customer hereunder, including, without limitation, responsibility for the payment of Service Charges due hereunder.

11. TAXES, FEES, SURCHARGES & ASSESSMENTS – Customer is responsible for all federal, state, and local taxes, fees, surcharges, and other assessments (collectively, "Charges") that are imposed on telecommunications services, other services, and equipment or that are measured by gross receipts from the sale of telecommunications services and/or equipment. Such Charges shall include, but are not limited to: excise taxes; sales and transaction taxes; utility taxes; regulatory fees and assessments; universal service assessments, telephone relay service (TRS) assessments; recoveries or similar charges. Customer shall be responsible for such Charges regardless of whether the

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Charge is imposed upon the sale of equipment or services, upon Customer, or upon Company. If any such Charge is determined to be applicable and has not been paid by Customer before Customer accepts delivery of equipment, Customer shall pay Company the full amount of any such Charge no later than ten (10) days after receipt of the invoice therefor.

12. COVERAGE AREA – Local Dispatch (BOOST 2WAY), cellular calling, BOOST MOBILE wireless web services, and respective coverage areas for these Services are subject to change at any time at the sole discretion of Company.

13. DEFAULT / TERMINATION - If you breach any representation to Company or fail to perform any of the promises you made in this Agreement, you will be in default and Company may, without notice to you, suspend Service and/or terminate this Agreement, in addition to all other remedies available to us. You agree to pay all costs including reasonable attorneys fees, collection fees, and court costs Company may incur in enforcing this Agreement through any appeals.

14. LIMITATION AND CONDITION OF LIABILITY; INDEMNITY -Company does not assume and shall have no liability for (i) failure to deliver the Equipment within a specified time period; (ii) unavailability or delays in delivery of the Equipment or the Services; (iii) damage due directly or indirectly to causes beyond the control of Company, including, but not limited to acts of God, acts of the public enemy, acts of the government, acts or failure to act of the Customer, its agents, employees or subcontractors, fires, floods, epidemics, guarantine restrictions, corrosive substances in the air or other hazardous environmental conditions, strikes, freight embargoes, inability to obtain materials or services, commotion, war, unusually severe weather conditions or default of Company's subcontractors whether or not due to any such causes; or (iv) the use of BOOST MOBILE wireless web services, including but not limited to the accuracy or utility of any information acquired from the Internet through BOOST MOBILE wireless web services; or Internet Services, Content or Applications whether or not supported by Company. Without limiting the foregoing, the Company's sole liability for Service disruption, whether caused by the negligence of the Company or otherwise, is limited to a credit allowance not exceeding an amount equal to the proportionate charge to the Customer for the period of Service disruption. EXCEPT AS OTHERWISE SET FORTH IN THE PRECEDING SENTENCE, IN NO EVENT WILL THE COMPANY BE LIABLE FOR ACTUAL, CONSEQUENTIAL, INCIDENTAL, SPECIAL OR OTHER INDIRECT DAMAGES ARISING OUT OF THE SERVICES, WHETHER CAUSED BY ITS NEGLIGENCE OR OTHERWISE, NOR FOR ECONOMIC LOSS, PERSONAL INJURIES OR PROPERTY DAMAGES SUSTAINED BY THE CUSTOMER OR ANY THIRD PARTIES ARISING OUT OF THE SERVICES. UNDER NO CIRCUMSTANCES WILL NEXTEL, IN CONJUNCTION WITH WHICH THE COMPANY PROVIDES THE SERVICES, BE LIABLE TO CUSTOMER FOR ANY DAMAGES, OF

ANY KIND WHATSOVER, REGARDLESS OF THE FORM OF ACTION OR CAUSE OF ACTION, ARISING OUT OF THE SERVICES. CUSTOMER IRREVOCABLY WAIVES ANY CLAIM YOU MIGHT OTHERWISE HAVE AGAINST NEXTEL ARISING OUT OF THE SERVICES AND COVENANTS NOT TO MAKE OR BRING ANY CLAIM OF ANY KIND AGAINST NEXTEL ARISING OUT OF THE SERVICES. Customer agrees to indemnify, defend, and hold Company and Nextel harmless from any Customer violations of FCC rules and regulations or Customer violation of any statutes, ordinances or laws of any local, state, or federal public authority. The terms of this Section 14 will survive any termination or expiration of this Agreement

15. RESOLUTION OF DISPUTES -. PLEASE READ THIS SECTION CAREFULLY. IT AFFECTS RIGHTS THAT YOU MIGHT OTHERWISE HAVE. IT PROVIDES FOR RESOLUTION OF MOST DISPUTES THROUGH ARBITRATION INSTEAD OF COURT TRIALS. ARBITRATION IS FINAL AND BINDING AND SUBJECT TO ONLY VERY LIMITED REVIEW BY A COURT. THIS ARBITRATION CLAUSE SHALL SURVIVE TERMINATION OR EXPIRATION OF THIS AGREEMENT.

A. ARBITRATION PROCEDURES. YOU MUST FIRST PRESENT ANY CLAIM OR DISPUTE TO US BY CONTACTING BOOST MOBILE CUSTOMER CARE, IN WRITING, TO ALLOW US THE OPPURTUNITY TO RESOLVE THE DISPUTE. You may invoke arbitration if your claim or dispute is not resolved within 60 days after we receive your detailed written description of the dispute or claim and the circumstances giving rise to it. The arbitration of any dispute or claim shall be conducted in accordance with the Wireless Industry Arbitration rules ("WIA Rules") of the American Arbitration Association ("AAA"), as modified by this Agreement. You and we agree that this Agreement evidences a transaction in interstate commerce and the arbitration will be interpreted and enforced in accordance with the WIA Rules and the laws of the Commonwealth of Virginia.

**B**. COST OF ARBITRATION. All administrative fees and expenses of an Arbitration will be divided equally between you and Company. Each party will bear the expense of its own counsel, experts, witnesses and preparation and presentation of evidence at the arbitration.

**C.** WAIVER OF PUNITIVE DAMAGE CLAIMS. By this Agreement, both Customer and Company are waiving certain rights to litigate disputes in court. If for any reason the arbitration clause is deemed inapplicable or invalid, Customer and Company both waive, to the fullest extent allowed by law, any right we might otherwise have to recover punitive or exemplary damages.

16. COMPLETE AGREEMENT/SEVERABILITY/WAIVER - This Agreement sets forth all of the agreements between the parties concerning the Services and purchase of the Equipment, and there are no oral or written agreements between them other than as set forth in this Agreement. No amendment or addition to this Agreement shall be binding upon this Company unless it is in writing and signed by both parties (and, in the case of the Company, by an officer of the Company). Should any provision of this Agreement be found illegal or in contravention of the law, such provision shall be considered null and void but the remainder of this Agreement shall not be affected thereby. The failure of Company, at any time to require the performance by Customer of the provisions of this Agreement shall not affect in any way the right to require such performances at any later time, nor shall the waiver by Company of a breach of any provision hereof be taken or held to be a waiver of compliance with or breach of any other provision or a continuing waiver of such provision. The rights, obligations, and covenants of the parties that by their nature logically would continue beyond termination or expiration of this Agreement (including Sections 9, 11, 14, 15, 16, 17, 19, and 20) will survive termination or expiration of this agreement.

17. ASSIGNMENT/RESALE/GOVERNING LAW – This Agreement may be freely assigned by Company to any successor of it or any other firm or entity capable of performing its obligations hereunder, and upon any such assignment, Company shall be released from all obligations to Customer. Customer may not assign this Agreement, or resell the services that are subject to this Agreement without prior written consent of Company. Subject to the restrictions contained herein, this Agreement shall bind and inure to the benefit of the successors and permitted assigns of the parties hereto. The laws of the Commonwealth of Virginia, without application of its conflicts of laws principles, shall govern this Agreement.

18. NOTICE REGARDING USE OF SERVICE FOR 911 OR OTHER EMERGENCY CALLS – The Service provided hereunder does not interact with 911 and other emergency services in the same manner as landline telephone service. Depending on the circumstances of a particular call, the Service provided hereunder may not be able to identify your location to emergency services and you may not always be connected to the appropriate emergency services provider. Additionally, the provision of 911 or other emergency services may be conditioned on payment of amounts to the governmental authorities who implement or coordinate access to such services, and Customer agrees that Company may apportion and pass through such amounts to Customer, which shall be paid by Customer when due, in connection with Customer's access to such 911 or other emergency services, where available. Company is deploying wireless Enhanced 911 ("E911") service to help public safety authorities locate Customers and other users of the Service who make 911 calls. However, E911 is not available in all areas, and even in those areas where it is available, inherent limitations in this advanced wireless technology prevent it from being 100% reliable. CUSTOMER AGREES TO

HOLD COMPANY AND NEXTEL HARMLESS AGAINST ANY AND ALL CLAIMS, DEMANDS, ACTIONS, OR CAUSES OF ACTION (INCLUDING ALL ACTIONS BY THIRD PARTIES) ARISING OUT OF THE USE OR ATTEMPTED USE OF THE COMPANY'S SERVICE TO ACCESS 911 OR OTHER EMERGENCY SERVICES.

19. NO WARRANTY (SERVICE) – NEITHER COMPANY NOR NEXTEL MAKES ANY WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE TO CUSTOMER IN CONNECTION WITH ITS USE OF THE SERVICE. IN NO EVENT SHALL COMPANY OR NEXTEL BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL OR OTHER INDIRECT DAMAGES TO THE FULL EXTENT THE SAME MAY BE DISCLAIMED BY LAW. CUSTOMER ACKNOWLEDGES THAT SERVICE INTERRUPTIONS WILL OCCUR FROM TIME TO TIME, AND AGREES TO HOLD COMPANY AND NEXTEL HARMLESS FOR ALL SUCH INTERRUPTIONS.

20. NO WARRANTY (EQUIPMENT) - NEITHER COMPANY NOR NEXTEL MAKES ANY WARRANTIES OR REPRESENTATIONS OF ANY KIND. STATUTORY, EXPRESS OR IMPLIED. TO CUSTOMER OR TO ANY OTHER PURCHASER OF THIS EQUIPMENT. WITHOUT LIMITING THE FOREGOING. NEITHER COMPANY NOR NEXTEL MAKES ANY EXPRESS OR IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. CUSTOMER HEREBY WAIVES. AS AGAINST COMPANY AND NEXTEL ALL OTHER WARRANTIES, GUARANTEES, CONDITIONS, OR LIABILITIES, EXPRESS OR IMPLIED, ARISING BY LAW OR OTHERWISE. IN NO EVENT SHALL COMPANY, OR NEXTEL BE LIABLE FOR CONSEQUENTIAL, SPECIAL, OR INCIDENTAL DAMAGES, WHETHER OR NOT OCCASIONED BY THEIR NEGLIGENCE AND INCLUDING, WITHOUT LIMITATION, LIABILITY FOR ANY LOSS OR DAMAGE RESULTING FROM THE INTERRUPTION OR FAILURE IN THE OPERATION OF ANY EQUIPMENT SOLD OR OTHERWISE PROVIDED HEREUNDER. THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION CONTAINED HEREIN. CUSTOMER ASSUMES THE ENTIRE RISK AS TO THE QUALITY AND PERFORMANCE OF THE EQUIPMENT. UNLESS OTHERWISE AGREED BY COMPANY, IF THE EQUIPMENT PROVES DEFECTIVE, THE COSTS OF ALL NECESSARY SERVICING AND REPAIR WILL BE BORNE BY CUSTOMER.

21. DEFINITIONS – For purposes of this Agreement: 1) "Call Credit Validity Period" means the number of days, from the date of call credit activation until the date of call credit expiration, set out in the relevant rate plan; 2) "RE-BOOST<sup>TM</sup> Card" means the Boost Mobile card containing additional call credits which may be purchased from participating outlets or the voucher

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number and expiration date provided to customers when additional call credits are purchased without a card being provided, as applicable; 3) "Grace Period" means the 60 day period commencing on the date of Call Credit expiration, and ending on the date of account cancellation.

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## Safety and General Information

#### IMPORTANT INFORMATION ON SAFE AND EFFICIENT OPERATION.

READ THIS INFORMATION BEFORE USING YOUR INTEGRATED MULTI-SERVICE PORTABLE RADIO.

## **RF Operational Characteristics**

Your radio product contains a radio frequency transmitter to convey the information you wish to send as well as occasional automatic signals used to sustain connection to the wireless network, and a receiver which enables you to receive communication and connection information from the network.

# PORTABLE RADIO PRODUCT OPERATION AND EME EXPOSURE

Your Motorola two-way radio complies with the following RF energy exposure standards and guidelines:

- United States Federal Communications Commission, Code of Federal Regulations; 47 CFR part 2 sub-part J
- American National Standards Institute (ANSI) / Institute of Electrical and Electronics Engineers (IEEE). C95. 1-1992
- Institute of Electrical and Electronics Engineers (IEEE). C95. 1-1999 Edition
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1998
- Ministry of Health (Canada). Safety Code 6. Limits of Human Exposure to Radiofrequency Electromagnetic Fields in the Frequency Range from 3 kHz to 300 GHz, 1999.

- Australian Communications Authority Radiocommunications (Electromagnetic Radiation - Human Exposure) Standard 2001
- ANATEL, Brasil Regulatory Authority, Resolution 256 (April 11, 2001) "additional requirements for SMR, cellular and PCS profuct certification."

To assure optimal radio product performance and make sure human exposure to radio frequency electromagnetic energy is within the guidelines set forth in the above standards, always adhere to the following procedures:

## Phone Operation

When placing or receiving a phone call, hold your radio product as you would a wireline telephone. **Speak directly into the microphone**.

## Two-way radio operation

When using your radio product as a traditional two-way radio, hold the radio product in a vertical position with the microphone one to two inches (2.5 to 5 cm) away from the lips.



## **Body-worn operation**

To maintain compliance with FCC RF exposure guidelines, if you wear a radio product on your body when transmitting, always place the radio product in **a Motorola approved clip, holder, holster, case or body harness for this product**. Use of non-Motorola-approved accessories may exceed FCC RF exposure exposure guidelines. **If you do not use a Motorola approved body**worn accessory and are not using the radio product in the intended use positions along side the head in the phone mode or in front of the face in the two-way radio mode, then ensure the antenna and the radio product are kept the following minimum distances from the body when transmitting:

- Phone or Two-way radio mode: one inch (2.5 cm)
- Data operation using any data feature with or without an accessory cable: one inch (2.5 cm)

## Antenna Care

**Use only the supplied or an approved replacement antenna**. Unauthorized antennas, modifications, or attachments could damage the radio product and may violate FCC regulations.

**DO NOT hold the antenna when the radio product is "IN USE".** Holding the antenna affects call quality and may cause the radio product to operate at a higher power level than needed.

## Approved Accessories

For a list of approved Motorola accessories call 1-800-453-0920, visit our website at www.mot.com/iden or look in the accessory section of this manual.

## THIS MODEL PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6Wkg.\* Tests for SAR are conducted using standard operating positions reviewed by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that is does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for this model when tested for use at the ear is 1.15 W/kg and when tested on the body, as described in this user guide, is 0.71 W/kg during packet data transmission. (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements.) While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of http:// www.fcc.gov/oet/fccid after searching on FCC ID: AZ489FT5808.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) web-site at http://www.wow-com.com.

\* In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.



## **Electro Magnetic Interference/Compatibility**

NOTE: Nearly every electronic device is susceptible to electromagnetic interference (EMI) if inadequately shielded, designed or otherwise configured for electromagnetic compatibility.

## Facilities

To avoid electromagnetic interference and/or compatibility conflicts, turn off your radio product in any facility where posted notices instruct you to do so. Hospitals or health care facilities may be using equipment that is sensitive to external RF energy.

## Aircraft

When instructed to do so, turn off your radio product when on board an aircraft. Any use of a radio product must be in accordance with applicable regulations per airline crew instructions.

## **Medical Devices**

## Pacemakers

The Advanced Medical Technology Association (AdvaMed) recommends that a minimum separation of 6 inches (15 cm) be maintained between a handheld wireless radio product and a pacemaker. These recommendations are consistent with those of the U.S. Food and Drug Administration.

Persons with pacemakers should:

- ALWAYS keep the radio product more than 6 inches (15 cm) from their pacemaker when the radio product is turned ON.
- Not carry the radio product in a breast pocket.
- Use the ear opposite the pacemaker to minimize the potential for interference.
- Turn the radio product OFF immediately if you have any reason to suspect that interference is taking place.

## **Hearing Aids**

Some digital wireless radio products may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

## **Other Medical Devices**

If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from RF energy. Your physician may be able to assist you in obtaining this information.

## **Use While Driving**

Check the laws and regulations on the use of radio products in the area where you drive. Always obey them.

When using the radio product while driving, please:

- Give full attention to driving and to the road.
- Use hands-free operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

# WARNING Operational Warnings

#### For Vehicles with an Air Bag

Do not place a portable radio product in the area over the air bag or in the air bag deployment area. Air bags inflate with great force. If a portable radio is placed in the air bag deployment area and the air bag inflates, the radio product may be propelled with great force and cause serious injury to occupants of the vehicle.

#### **Potentially Explosive Atmospheres**

Turn off your radio product prior to entering any area with a potentially explosive atmosphere, unless it is a radio product type especially qualified for use in such areas as "Intrinsically Safe" (for example, Factory Mutual, CSA, or UL approved). Do not remove, install, or charge batteries in such areas. Sparks in a potentially explosive atmosphere can cause an explosion or fire resulting in bodily injury or even death.

NOTE: The areas with potentially explosive atmospheres referred to above include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust or metal powders, and any other area where you would normally be advised to turn off your vehicle engine. Areas with potentially explosive atmospheres are often but not always posted.

#### **Blasting Caps and Areas**

To avoid possible interference with blasting operations, turn off your radio product when you are near electrical blasting caps, in a blasting area, or in areas posted: "Turn off two-way radio". Obey all signs and instructions.



## **Operational Cautions**

#### Caution Antennas

Do not use any portable radio product that has a damaged antenna. If a damaged antenna comes into contact with your skin, a minor burn can result.

#### Batteries

All batteries can cause property damage and/or bodily injury, such as burns if a conductive material such as jewelry, keys, or beaded chains touches exposed terminals. The conductive material may complete an electrical circuit (short circuit) and become quite hot. Exercise care in handling any charged battery, particularly when placing it inside a pocket, purse, or other container with metal objects.

## **Cleaning and Drying Considerations**

Using a leather carry case may help protect the surfaces and help prevent liquids (e.g., rain) from entering into the interior of the radio product. This product is not water proof, and exposing the unit to liquids may result in permanent damage to the unit.

If your radio product interior gets wet, then do not try to accelerate drying with the use of an oven or a dryer as this will damage the radio product and void the warranty. Instead, do the following:

- 1. Immediately power off the radio product.
- 2. Remove Battery and SIM card (if so equipped) from radio product.
- 3. Shake excess liquid from radio product.
- 4. Place the radio product and battery in an area that is at room temperature and has good air flow.
- 5. Let the radio product, battery dry, and SIM card for 72 hours before reconnecting the battery and/or powering on the radio product.

If the radio product does not work after following the steps listed above, contact your dealer for servicing information.

Clean the external surfaces of the radio product with a damp cloth, using a mild solution of dishwashing detergent and water. Some household cleaners may contain chemicals that could seriously damage the radio product. Avoid the use of any petroleum-based solvent cleaners. Also, avoid applying liquids directly on the radio product.

## Accessory Safety Information

#### IMPORTANT:

#### SAVE THESE ACCESSORY SAFETY INSTRUCTIONS

- Before using any battery or battery charger, read all the instructions for and cautionary markings on (1) the battery, (2) the battery charger, which may include a separate wall-mounted power supply or transformer, and (3) the radio product using the battery.
- Do not expose any battery charger to water, rain, or snow as they are designed for indoor or in-vehicle use only.



To reduce the risk of injury, charge only the rechargeable batteries listed in the Accessories section of this manual. Other types of batteries may burst, causing personal injury and damage.

- To reduce the risk of damage to the cord or plug, pull by the plug rather than the cord when you disconnect the battery charger from the power source outlet.
- Do not operate any battery charger with a damaged cord or plug replace them immediately.
- Battery chargers may become warm during operation, but not hot. If it becomes hot to the touch, unplug it from the power outlet immediately and discontinue its use.
- Use of a non-recommended attachment to a battery charger may result in a risk of fire, electric shock, or injury to persons.
- Make sure the battery charger power cord is located so that it will not be stepped on, tripped over, or subjected to damage or stress.
- An extension cord should not be used with any battery charger unless absolutely necessary. Use of an improper extension cord could result in a risk of fire and electric shock. If an extension cord must be used, make sure that:
  - The pins on the plug of the extension cord are the same number, size, and shape as those on the plug of the charger.
  - The extension cord is properly wired and in good electrical condition.
  - The cord size is 18AWG for lengths up to 100 feet and 16AWG for lengths up to 150 feet.
- Do not operate any battery charger if it has received a sharp blow, has been dropped, or has been damaged in any way; take it to a qualified service technician.

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- Do not disassemble a battery charger; take it to a qualified service technician when service or repair is required. Incorrect reassembly may result in a risk of electric shock or fire.
- Maximum ambient temperature around the power supply or transformer of any battery charger should not exceed 40°C (104°F).
- The output power from the power supply or transformer must not exceed the rating given on the Desktop Dual-Pocket Charger.
- The disconnection from the line voltage is made by unplugging the power supply from the AC receptacle.
- To reduce risk of electric shock, unplug any battery charger from the outlet before attempting any maintenance or cleaning.

For optimum charging performance, turn off the radio product while charging it in any battery charger.

## Limited Warranty Motorola Communication Products

NOTE:	This Warranty applies within the fifty (50) united
	states and the District of Columbia

# I. WHAT THIS WARRANTY COVERS AND FOR HOW LONG:

MOTOROLA, INC. ("MOTOROLA") warrants the MOTOROLA manufactured iDEN Communication Products listed below ("Product") against defects in material and workmanship under normal use and service for a period of time from the date of purchase as scheduled below:

iDEN Subscriber Digital Mobile and Portable Units	One (1) Year
Product Accessories	One (1) Year
Batteries	One (1) Year

Rechargeable Batteries will be replaced during the applicable warranty period if:

- a. the battery capacity falls below 80% of rated capacity, or
- b. the battery develops leakage.

MOTOROLA, at its option, will at no charge either repair the Product (with new or reconditioned parts), replace it (with a new or reconditioned Product), or refund the purchase price of the Product during the warranty period provided it is returned in accordance with the terms of this warranty. Replaced parts or boards are warranted for the balance of the original applicable warranty period. All replaced parts of Product shall become the property of MOTOROLA.

This express limited warranty is extended by MOTOROLA to the original end user purchaser only and is not assignable or transferable to any other party. This is the complete warranty for the Product manufactured by MOTOROLA. MOTOROLA assumes no obligations or liability for additions or modifications to this warranty unless made in writing and signed by an officer of MOTOROLA. Unless made in a separate agreement between MOTOROLA and the original end user purchaser, MOTOROLA does not warrant the installation, maintenance or service of the Product.

MOTOROLA cannot be responsible in any way for any ancillary equipment not furnished by MOTOROLA which is attached to or used in connection with the Product, or for operation of the Product with any ancillary equipment, and all such equipment if expressly excluded from this warranty. Because each system which may use the Product is unique, MOTOROLA disclaims liability for range, coverage, or operation of the system as a whole under this warranty.

## **II. GENERAL PROVISIONS:**

This warranty sets forth the full extent of MOTOROLA'S responsibilities regarding the Product, Repair, replacement or refund of the purchase price, at MOTOROLA'S options, is the exclusive remedy. THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER EXPRESS WARRANTIES. IMPLIED WARRANTIES, INLCUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL MOTOROLA BE LIABLE FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, FOR ANY LOSS OF USE, LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, LOST PROFITS OR SAVINGS OR OTHER INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE SUCH PRODUCT, TO THE FULL EXTENT SUCH MAY BE DISCLAIMED BY LAW.

## **III. STATE LAW RIGHTS:**

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY.

This warranty gives specific legal rights, and there may be other rights which may vary from state to state.

## IV. HOW TO GET WARRANTY SERVICE:

You must provide proof of purchase (bearing the date of purchase and Product item serial number) in order to receive warranty service and, also, deliver or send the Product item, transportation and insurance prepaid, to an authorized warranty service location. Warranty service will be provided by MOTOROLA through one of its authorized warranty service locations. If you first contact the company which sold you the Product (e.g., dealer or communication service provider), it can facilitate your obtaining warranty service. You can also call MOTOROLA at 1-800-453-0920 for warranty service location information.

## V. WHAT THIS WARRANTY DOES NOT COVER:

- a. Defects or damage resulting from use of the Product in other than its normal and customary manner.
- b. Defects or damage from misuse, accident, water, or neglect.
- c. Defects or damage from improper testing, operation, maintenance, installation, alteration, modification, or adjustment.
- d. Breakage or damage to antennas unless caused directly by defects in material workmanship.
- A Product subjected to unauthorized Product modifications, disassemblies or repairs (including, without limitation, the audition to the Product of non-MOTOROLA supplied equipment) which adversely affect performance of the

Product or interfere with MOTOROLA'S normal warranty inspection and testing of the Product to verify any warranty claim.

- f. Product which has had the serial number removed or made illegible.
- g. Rechargeable batteries if:
  - 1. Any of the seals on the battery enclosure of cells are broken or show evidence of tampering.
  - 2. The damage or defect is caused by charging or using the battery in equipment or service other than the Product for which it is specified.
- h. Freight costs to the repair depot.
- A Product which, due to illegal or unauthorized alteration of the software/ firmware in the Product, does not function in accordance with MOTOROLA'S published specifications or the FCC type acceptance labeling in effect for the Product at the time the Product was initially distributed from MOTOROLA.
- j. Scratches or other cosmetic damage to Product surfaces that does not effect the operation of the Product.
- k. Normal and customary wear and tear.

## VI. PATENT AND SOFTWARE PROVISIONS:

MOTOROLA will defend, at its own expense, any suit brought against the end user purchaser to the extent that it is based on a claim that the Product or parts infringe a United States patent, and Motorola will pay those costs and damages finally awarded against the end user purchaser in any such suit which are attributable to any such claim, but such defense and payments are conditioned on the following:

- That MOTOROLA will be notified promptly in writing by such purchaser of any notice of such claim;
- b. That MOTOROLA will have sole control of the defense of such suit and all negotiations for its settlement or compromise; and
- c. Should the Product or parts become, or in MOTOROLA'S opinion be likely to become, the subject of a claim of infringement of a United States patent, that such purchaser will permit MOTOROLA, at its option and expense, either to procure for such purchaser the right to continue using the Product or parts or to replace or modify the same so that it becomes non-infringing or to grant such purchaser a credit for the Product or parts as depreciated and accept its return. The depreciation will be an equal amount per year over the lifetime of the Product or parts as established by MOTOROLA.

MOTOROLA will have no liability with respect to any claim of patent infringement which is based upon the combination of the Product or parts furnished hereunder with software, apparatus or devices not furnished by MOTOROLA, nor will MOTOROLA have any liability for the use of ancillary equipment or software not furnished by MOTOROLA which is attached to or used in connection with the Product or any parts thereof.

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## Limited Warranty Motorola Communication Products (International)

This Warranty applies in Singapore and the Philippines.

# I. WHAT THIS WARRANTY COVERS AND FOR HOW LONG:

MOTOROLA warrants the MOTOROLA manufactured iDEN Communication Products listed below ("Product") against defects in material and workmanship under normal use and service for a period of time from the date of purchase as scheduled below:

iDEN Subscriber Digital Mobile and Portable Units	One (1) Year
Product Accessories (manufactured by or under license from MOTOROLA)	One (1) Year
Batteries	One (1) Year

Rechargeable Batteries will be replaced during the applicable warranty period if:

- a. the battery capacity falls below 80% of rated capacity, or
- b. the battery develops leakage.

MOTOROLA, at its option, will at no charge either repair the Product (with new or reconditioned parts), replace it (with a new or reconditioned Product), or refund the purchase price of the Product during the warranty period provided it is returned in accordance with the terms of this warranty. Replaced parts or boards are warranted for the balance of the original applicable warranty period. All replaced parts of Product shall become the property of MOTOROLA.

This express limited warranty is extended by MOTOROLA to the original end user purchaser only and is not assignable or transferable to any other party. This is the complete warranty for the Product manufactured by MOTOROLA. MOTOROLA assumes no obligations or liability for additions or modifications to this warranty unless made in writing and signed by an officer of MOTOROLA. Unless made in a separate agreement between MOTOROLA and the original end user purchaser, MOTOROLA does not warrant the installation, maintenance or service of the Product.

MOTOROLA cannot be responsible in any way for any ancillary equipment not furnished by MOTOROLA which is attached to or used in connection with the Product, or for operation of the Product with any ancillary equipment, and all such equipment if expressly excluded from this warranty. Because each system which may use the Product is unique, MOTOROLA disclaims liability for range, coverage, or operation of the system as a whole under this warranty.

## **II. GENERAL PROVISIONS:**

This warranty sets forth the full extent of MOTOROLA'S responsibilities regarding the Product, Repair, replacement or refund of the purchase price, at MOTOROLA'S options, is the exclusive remedy. THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER EXPRESS WARRANTIES. IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY TO THE FULL EXTENT SUCH MAY BE DISCLAIMED BY LAW. IN NO EVENT SHALL MOTOROLA BE LIABLE FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, FOR ANY LOSS OF USE, LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, LOST PROFITS OR SAVINGS OR OTHER INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE SUCH PRODUCT, TO THE FULL EXTENT SUCH MAY BE DISCLAIMED BY LAW.

## **III. HOW TO GET WARRANTY SERVICE:**

You must provide proof of purchase (bearing the date of purchase and Product item serial number) in order to receive warranty service and, also, deliver or send the Product item, transportation and insurance prepaid, to an authorized warranty service location. Warranty service will be provided by MOTOROLA through one of its authorized warranty service locations. If you first contact the company which sold you the Product (e.g., dealer or communication service provider), it can facilitate your obtaining warranty service.

## IV. WHAT THIS WARRANTY DOES NOT COVER:

- a. Defects or damage resulting from use of the Product in other than its normal and customary manner.
- b. Defects or damage from misuse, accident, water, or neglect.
- c. Defects or damage from improper testing, operation, maintenance, installation, alteration, modification, or adjustment.
- d. Breakage or damage to antennas unless caused directly by defects in material workmanship.
- A Product subjected to unauthorized Product modifications, disassemblies or repairs (including, without limitation, the audition to the Product of non-MOTOROLA supplied equipment).
- f. Product which has had the serial number removed or made illegible.
- g. Rechargeable batteries if:
  - 1. Any of the seals on the battery enclosure of cells are broken or show evidence of tampering.
  - 2. The damage or defect is caused by charging or using the battery in equipment or service other than the Product for which it is specified.
- h. Freight costs to the repair depot.

- A Product which, due to illegal or unauthorized alteration of the software/ firmware in the Product, does not function in accordance with MOTOROLA'S published specifications or the local type acceptance labeling in effect for the Product at the time the Product was initially distributed from MOTOROLA.
- j. Scratches or other cosmetic damage to Product surfaces that does not effect the operation of the Product.
- k. Normal and customary wear and tear.
- 1. Exclusion for defects or damage arising from use of the products in connection with non-MOTOROLA equipment.

## V. PATENT AND SOFTWARE PROVISIONS:

MOTOROLA will defend, at its own expense, any suit brought against the end user purchaser to the extent that it is based on a claim that the Product or parts infringe a patent, and Motorola will pay those costs and damages finally awarded against the end user purchaser in any such suit which are attributable to any such claim, but such defense and payments are conditioned on the following:

- That MOTOROLA will be notified promptly in writing by such purchaser of any notice of such claim;
- b. That MOTOROLA will have sole control of the defense of such suit and all negotiations for its settlement or compromise; and
- c. Should the Product or parts become, or in MOTOROLA'S opinion be likely to become, the subject of a claim of infringement of a patent, that such purchaser will permit MOTOROLA, at its option and expense, either to procure for such purchaser the right to continue using the Product or parts or to replace or modify the same so that it becomes non-infringing or to grant such purchaser a credit for the Product or parts as depreciated and accept its return. The depreciation will be an equal amount per year over the lifetime of the Product or parts as established by MOTOROLA.

MOTOROLA will have no liability with respect to any claim of patent infringement which is based upon the combination of the Product or parts furnished hereunder with software, apparatus or devices not furnished by MOTOROLA, nor will MOTOROLA have any liability for the use of ancillary equipment or software not furnished by MOTOROLA which is attached to or sued in connection with the Product or any parts thereof. In no event shall MOTOROLA be liable for any incidental, special or consequential damages arising from any claim of patent infringement or alleged infringement.

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