

Panasonic

900MHz Cordless Phone

Model No. **KX-TC1861B**

Pulse-or-tone dialing capability

Operating Instructions



Caller ID Compatible

PLEASE READ BEFORE USE AND SAVE.

Charge the battery for about 6 hours before initial use.

Panasonic World Wide Web address: <http://www.panasonic.com>
for customers in the USA or Puerto Rico

Preparation

Basic Operation

Advanced Operation

Useful Information

Before Initial Use

Please read **IMPORTANT SAFETY INSTRUCTIONS** on page 60 before use.
Read and understand all instructions.

Thank you for purchasing your new Panasonic cordless telephone.

Caller ID and Call Waiting Service, where available, are telephone company services. After subscribing to Caller ID, this phone will display a caller's name and phone number. Call Waiting Caller ID, which displays a second caller's name and phone number while the user is on another call, requires a subscription to both Caller ID and Call Waiting.

Attach your purchase receipt here.

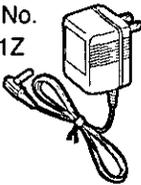
For your future reference

Serial No. _____ Date of purchase _____
(found on the bottom of the unit)

Name and address of dealer _____

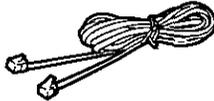
Accessories (included) For extra orders, call 1-800-332-5368.

AC Adaptor (p. 11)
Order No.
PQLV1Z



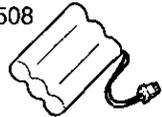
one

Telephone Line
Cord (p. 11)



one

Battery (p. 12)
Order No.
P-P508



one

Wall Mounting
Adaptor (p. 52)
Order No.
PQKL10035Z1



one

Handset
Holder (p. 52)
Order No.
PQKE10097Z1



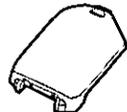
one

Belt Clip
(p. 55)
Order No.
PQKE10098Z1



one

Handset
Cover (p. 12)
Order No.
PQKK10099Z1

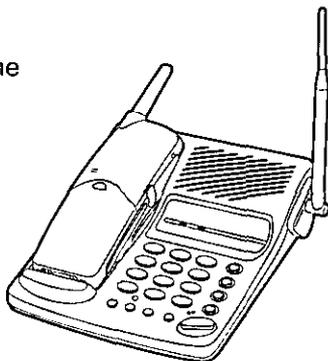


one

For Best Performance

Battery Charge

A rechargeable Ni-Cd battery powers the handset. Charge the battery for about **6 hours** before initial use (p. 12).

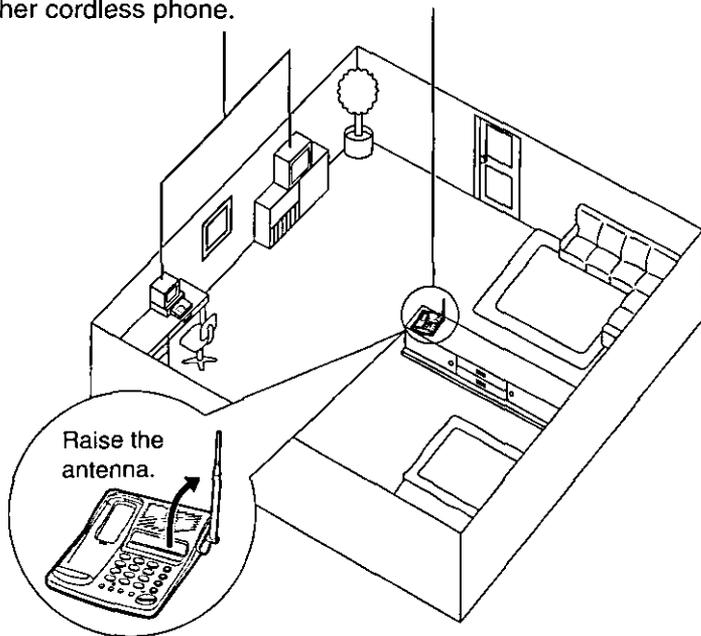


Base Unit Location/Noise

Calls are transmitted between the base unit and the handset using wireless radio waves. **For maximum distance and noise-free operation**, the recommended base unit location is:

Away from electrical appliances such as a TV, personal computer or another cordless phone.

In a **HIGH** and **CENTRAL** location with no obstructions such as walls.



• If more than one cordless phone is being used and your handset is near another cordless phone's base unit, noise may be heard. Move away from the other cordless phone's base unit and closer to your base unit.

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Preparation

Basic Operation

Advanced Operation

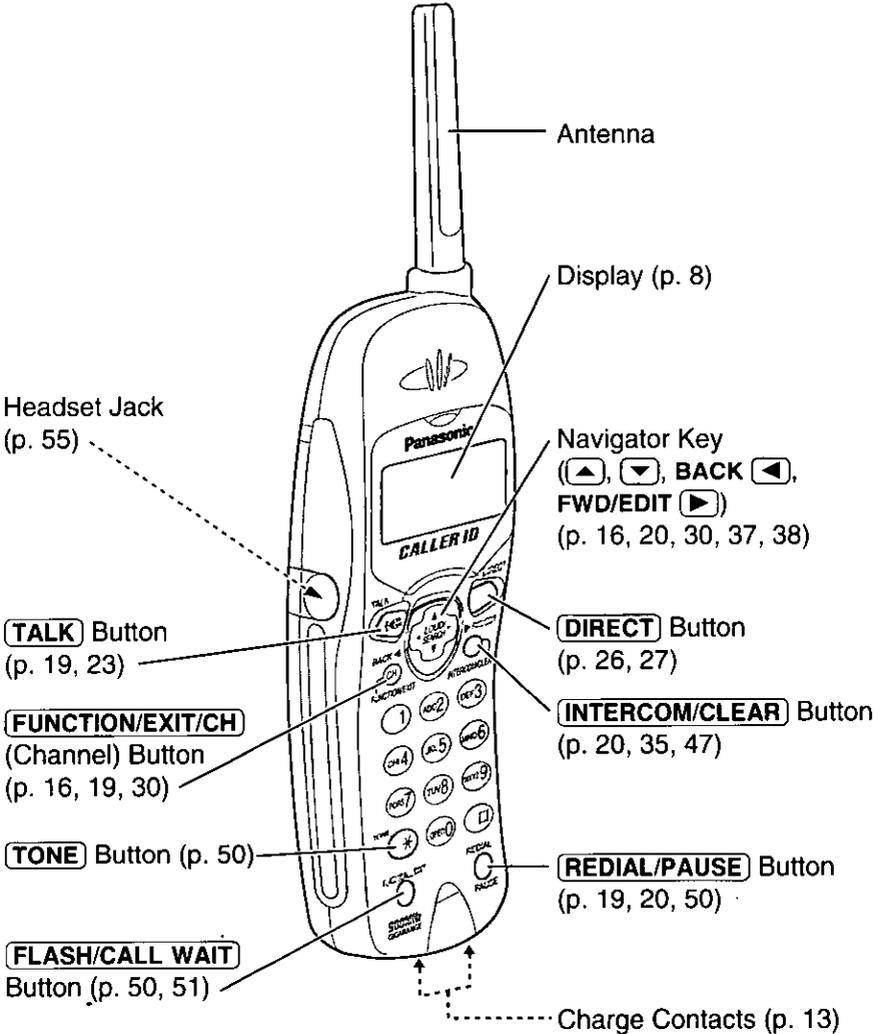
Useful Information

<i>Useful Information</i>

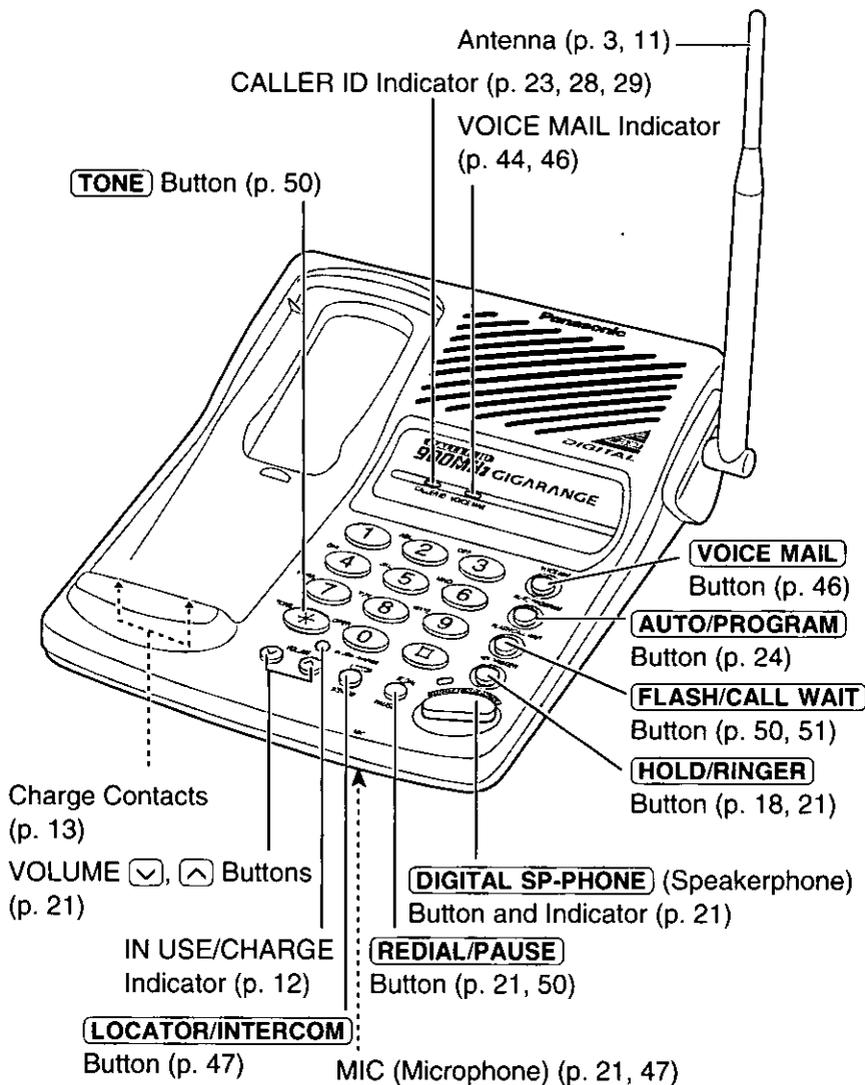
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Location of Controls

Handset

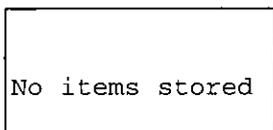


Base unit

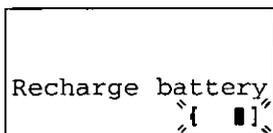


Display

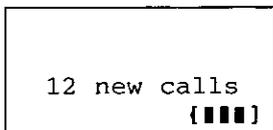
The handset shows you instructions and information on the display. These display prompts are shown below.



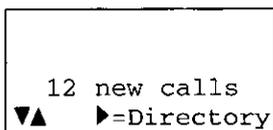
The Caller List is empty or there are no stored items in the directory.



The battery needs to be charged. Place the handset on the base unit to charge the battery (p. 13).

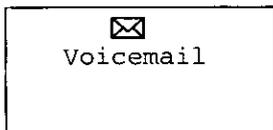


The display shows the number of new calls and the battery strength (p. 12) while the handset is on the base unit.

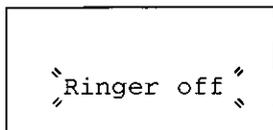


The display shows the number of new calls when  or  is pressed while the handset is off the base unit.

To search from the most recent call, press . To search from the oldest call, press  (p. 30). To go to the directory list, press **FWD/EDIT**  (Directory key).



The display shows the voice mail message(s) is/are recorded (p. 44).



When the handset ringer volume is set to OFF (p. 18), "Ringer off" will flash for about 45 seconds before the handset returns to the standby mode (p. 13).



When a call is received, the display shows the caller's name and number after the first ring.



Talk

01-06-35 [■■■■]

During a conversation, the display shows the length of the call (ex. 1 hour, 6 minutes and 35 seconds). The battery strength is also displayed (p. 12).

No link to base.
Place on cradle
and try again.

The handset has lost communication with the base unit. Place the handset on the base unit and try again.
Move closer to the base unit and try again.

JACK SMITH
1-222-333-4444
11:20A JAN.12 x3

This is a name from the Caller List.
The display shows:
—the caller's name,
—the caller's number,
—the time and date of the last call
(ex. Jan. 12, 11:20 AM), and
—the number of times called (ex. 3 times).

Ann 
1234567890

This is a name from the directory. The stored name and phone number are displayed.

Paging

Press INTERCOM

The base unit is paging the handset (p. 47).

Intercom

00-00-07 [■■■■]

The handset and the base unit are in the intercom mode (p. 47).

Intercom hold

00-01-12 [■■■■]

An outside call has been put on hold by the handset user in the intercom mode. To release the hold, press **TALK** or **DIGITAL SP-PHONE** (p. 48).

► Display

NANCY BROWN
1-000-222-3333
----Waiting-----

A second call is received during a conversation (p. 50).

Please lift up
and try again

▼, ▲, **BACK** ◀ or **FWD/EDIT** ▶ was pressed while the handset was on the base unit. Lift the handset and press the button again.

Not available

▼, ▲, **BACK** ◀ or **FWD/EDIT** ▶ was pressed while the base unit was not in the standby mode.


Directory full

When trying to store an item or Caller List information in the directory, the directory memory is full (p. 34, 37).

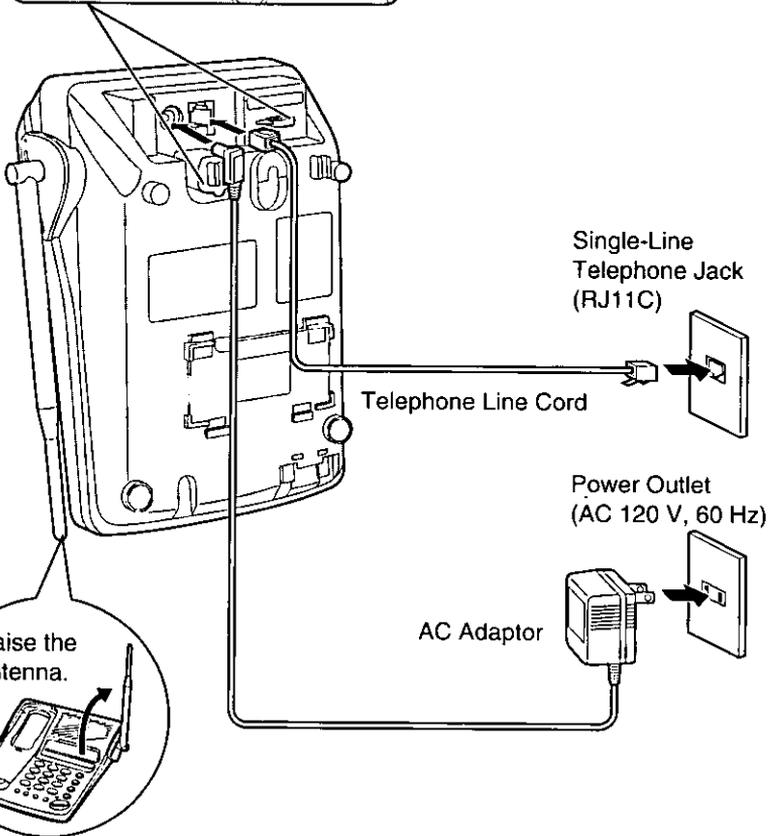
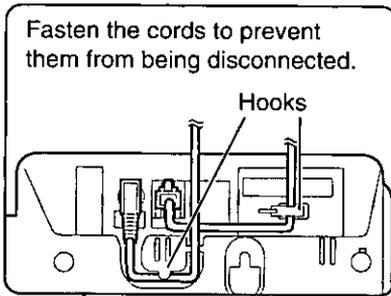
Save error

An item or Caller List information cannot be stored in the directory (p. 34, 37).

Settings



Connections

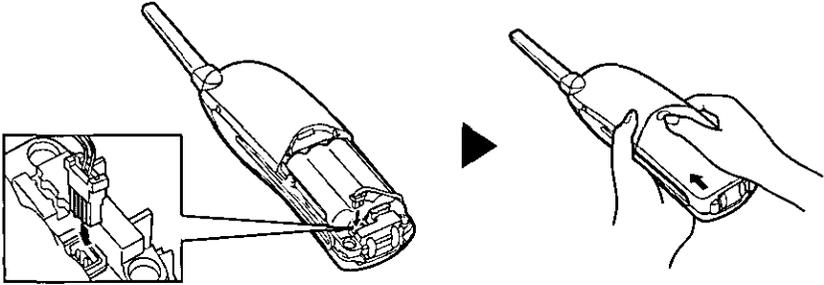


- USE ONLY WITH Panasonic AC ADAPTOR PQLV1 (Order No. PQLV1Z).
- The AC adaptor must remain connected at all times. (It is normal for the adaptor to feel warm during use.)
- To connect a standard telephone on the same line, see page 54.
- If your unit is connected to a PBX which does not support Caller ID and voice mail services, you cannot access those services.

► Settings

Installing the Battery in the Handset

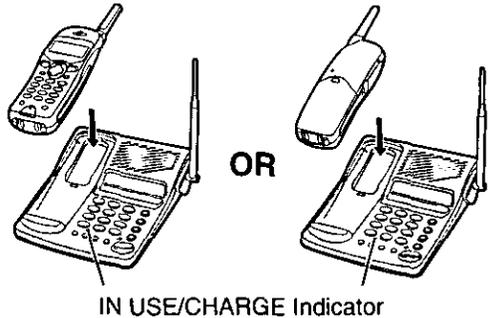
Install the battery and close the handset cover, locking it into place.



Battery Charge

Place the handset on the base unit and charge for about **6 hours** before initial use.

- The IN USE/CHARGE indicator lights.



Battery strength

You can check the battery strength on the display while the handset is on the base unit, while it is in use (making/answering a call etc.), or after viewing the Caller List or directory items, programming etc.

The battery strength will remain for 5 seconds after using the handset, then the display will return to the standby mode (see next page).

The battery strength is as shown in the chart below.

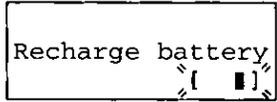
Display prompt	Battery strength
{ ■■■ }	Fully charged
{ ■■ }	Medium
{ ■ }	Low
{ ■ } (flashing)	Needs to be recharged.



Recharge

Recharge the battery when

- “Recharge battery” is displayed,
- “{ ■}” flashes on the display, or
- the handset beeps intermittently while it is in use



- If you DO NOT recharge the handset battery for more than 15 minutes, the display will keep indicating “Recharge battery” and/or “{ ■}” will continue to flash

Battery information

After your Panasonic battery is fully charged (p 12)

Operation		Approx. battery life
While in use (TALK)	near the base unit*	Up to about 6 hours
	away from the base unit	Up to about 4 hours
While not in use (Standby)		Up to about 14 days

*Within about 10 feet (3 m)

- Battery life may be shortened depending on usage conditions, such as viewing the Caller ID Caller List or directory list, and ambient temperature
- Clean the handset and the base unit charge contacts with a soft, dry cloth once a month. Clean more often if the unit is subject to grease, dust or high humidity.** Otherwise the battery may not charge properly
- If the battery is fully charged, you do not have to place the handset on the base unit until “Recharge battery” is displayed and/or “{ ■}” flashes. This will maximize the battery life
- The battery cannot be overcharged

Standby Mode

Handset (While off the base unit)

The handset goes into the standby mode after you finish using the handset (making/answering a call, viewing the Caller List or directory list etc) The display is blank, but the handset can receive calls. The battery life is conserved in this mode

Base unit

The base unit goes into the standby mode after you finish using the base unit (making/answering a call, using the intercom etc) Programming and storing phone numbers are possible **only when** the base unit is in the standby mode

► Settings

Selecting the Dialing Mode

If you have touch tone service, set to "Tone". If rotary or pulse service is used, set to "Pulse". Your phone comes from the factory set to "Tone".

Make sure the handset and the base unit are in the standby mode.

1 Press **FUNCTION/EXIT/CH**.

```
►Save directory
Voicemail dial
▼▲                ►=Yes
```

2 Press **▼** or **▲** repeatedly until the arrow points to "Program".

```
Ringer volume
►Program
▼▲                ►=Yes
```

3 Press **FWD/EDIT** **▶** (Yes key).

```
►Save DIRECT#
Set flash time
▼▲                ►=Yes
```

4 Press **▼** or **▲** repeatedly until the arrow points to "Set dial mode".

```
Set line mode
►Set dial mode
▼▲                ►=Yes
```

5 Press **FWD/EDIT** **▶** (Yes key).

```
Dial mode
: Tone
▼▲                ►=Save
```

6 Press **▼** or **▲** to select "Pulse" or "Tone". Press **FWD/EDIT** **▶** (Save key).

```
Dial mode
: Pulse
```

• A beep sounds.

• To return to the standby mode, press

FUNCTION/EXIT/CH.

• You can exit the programming mode any time by pressing **FUNCTION/EXIT/CH**.

Selecting the Line Mode

If the line is connected to a low voltage system such as a PBX, set to "B". Otherwise the unit may not ring and the Call Waiting Caller ID Feature may not be accessible (p. 50). Your phone comes from the factory set to "A".

Make sure the handset and the base unit are in the standby mode.

1 Press **FUNCTION/EXIT/CH**.

```
▶Save directory
  Voicemail dial
▼▲                ▶=Yes
```

2 Press **▼** or **▲** repeatedly until the arrow points to "Program".

```
Ringer volume
▶Program
▼▲                ▶=Yes
```

3 Press **FWD/EDIT** **▶** (Yes key).

```
▶Save DIRECT#
  Set flash time
▼▲                ▶=Yes
```

4 Press **▼** or **▲** repeatedly until the arrow points to "Set line mode".

```
▶Set line mode
  Set dial mode
▼▲                ▶=Yes
```

5 Press **FWD/EDIT** **▶** (Yes key).

```
Line mode
                                     :A
▼▲                ▶=Save
```

6 Press **▼** or **▲** to select "B" or "A".
Press **FWD/EDIT** **▶** (Save key).

```
Line mode
                                     :B
```

•A beep sounds.

•To return to the standby mode, press

FUNCTION/EXIT/CH.

•You can exit the programming mode any time by pressing **FUNCTION/EXIT/CH**.

Programmable Functions

You can program the following function items **using the handset near the base unit**. The display shows the programming instructions. See the corresponding pages for function details.

Make sure the handset and the base unit are in the standby mode.

Press **FUNCTION/EXIT/CH**.

<Function menu>*

▶ Save directory	To store an item in the directory (p. 37).
Voicemail dial	To dial the access number for voice mail service (p. 46).
Ringer volume	To select the ringer volume (p. 18).
Program	

Press **FWD/EDIT** .

<Function menu>*

▶ Save DIRECT#	To store a phone number in the DIRECT button (p. 26).
Set flash time	To select the flash time (p. 51).
Save mailbox#	To store a voice mail access number (p. 44).
Voicemail tone	To set the voice mail tone (p. 45).
Set line mode	To select the line mode (p. 15).
Set dial mode	To select the dial mode (p. 14).
Talk switching	To set the auto talk feature (p. 17).

During programming

*To select a desired function item, press  or  repeatedly until the arrow points to the item. Then press **FWD/EDIT**  to go to the next step.

- You can exit the programming mode any time by pressing **FUNCTION/EXIT/CH**.
- If you do not press any buttons for 60 seconds, the unit will return to the standby mode.



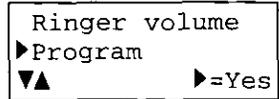
Setting the Auto Talk Feature

The Auto Talk feature allows you to answer a call by lifting the handset off the base unit without pressing **TALK**. If you want to use this feature, turn the feature ON by programming. Your phone comes from the factory set to OFF.

Make sure the handset and the base unit are in the standby mode.

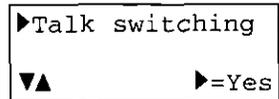
1 Press **FUNCTION/EXIT/CH**.

2 Press or repeatedly until the arrow points to "Program".

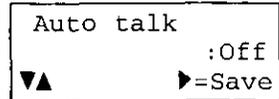


3 Press **FWD/EDIT** (Yes key).

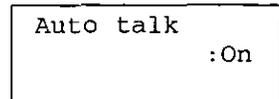
4 Press or repeatedly until the arrow points to "Talk switching".



5 Press **FWD/EDIT** (Yes key).



6 Press or to select "On" or "Off". Press **FWD/EDIT** (Save key).



- A beep sounds.
- To return to the standby mode, press **FUNCTION/EXIT/CH**.

- You can exit the programming mode any time by pressing **FUNCTION/EXIT/CH**.
- To answer a call when the Auto Talk feature is OFF, lift the handset off the base unit and press **TALK**.

► Programmable Functions

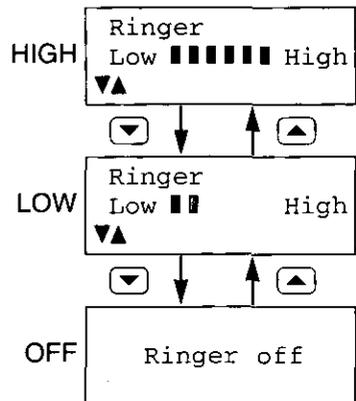
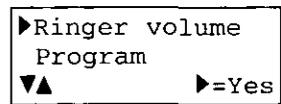
Selecting the Ringer Volume

You can program the ringer volume to HIGH, LOW or OFF. If set to OFF, the unit will not ring. Your phone comes from the factory set to HIGH.

With the handset

Make sure the handset and the base unit are in the standby mode.

- 1 Press **FUNCTION/EXIT/CH**.
- 2 Press **▼** or **▲** repeatedly until the arrow points to "Ringer volume".
- 3 Press **FWD/EDIT** **▶** (Yes key).
- 4 Press **▼** or **▲** to select the desired volume.
 - The selected volume is displayed and rings.
 - To turn the ringer OFF, press and hold **▼** until 2 beeps sound.
 - The handset will return to the standby mode.



To turn the ringer ON, press **▲** or **▼** in step 4.

•The ringer will sound at the LOW level.

•When you replace the battery, the selected ringer volume setting will return to the factory set (HIGH). Reprogram if necessary.

With the base unit

Make sure the handset and the base unit are in the standby mode.

To select HIGH (preset) or LOW, press **HOLD/RINGER**.

Each time you press the button, the ringer volume will change and the selected volume will ring.

To turn the ringer OFF, press and hold **HOLD/RINGER** until 2 beeps sound.

To turn the ringer ON, press **HOLD/RINGER**.

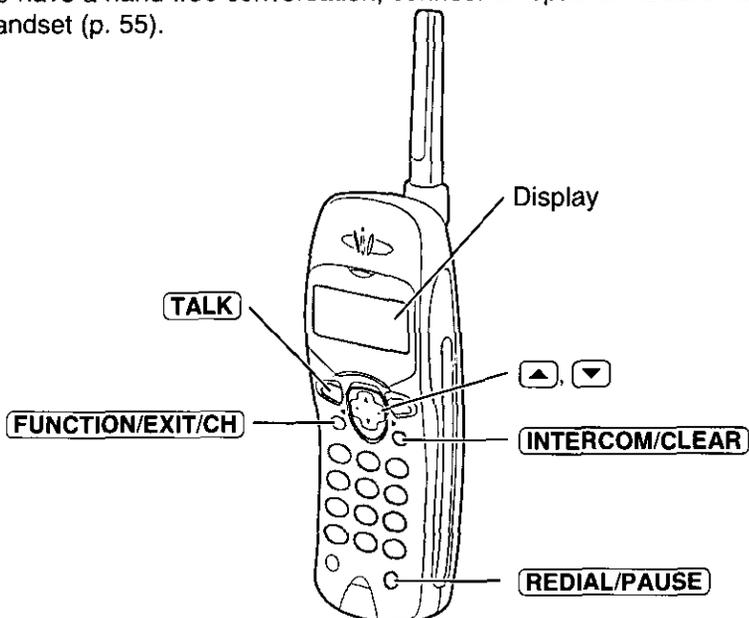
The ringer will sound at the HIGH level.

Making Calls



With the Handset

To have a hand-free conversation, connect an optional headset to the handset (p. 55).

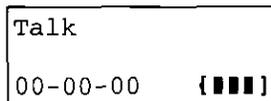
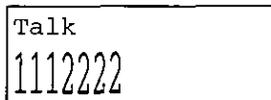


1 Press **TALK**.



2 Dial a phone number.

- The dialed number is displayed.
- After a few seconds, the display will show the length of the call and the battery strength.



3 To hang up, press **TALK** or place the handset on the base unit.

If noise interferes with the conversation

Press **FUNCTION/EXIT/CH** to select a clearer channel or move closer to the base unit.

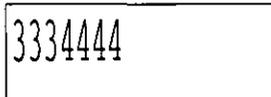
To redial the last number dialed on the handset

Press **TALK** → **REDIAL/PAUSE**.

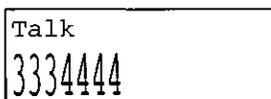
► Making calls

To dial after confirming the entered number

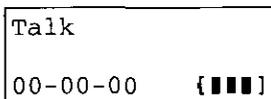
- 1 Enter a phone number.
 - If you misdial, press **(INTERCOM/CLEAR)**. All digits are erased. Dial the correct phone number.



- 2 Press **(TALK)**.
 - After a few seconds, the display will show the length of the call and the battery strength.



- 3 To hang up, press **(TALK)** or place the handset on the base unit.



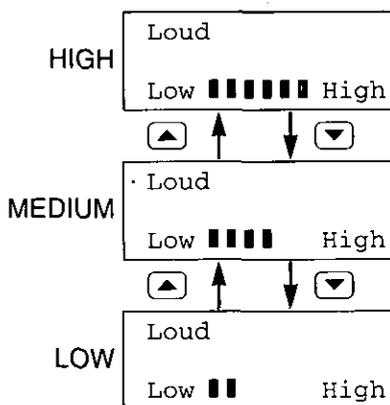
To redial after confirming the last number dialed

Press **(REDIAL/PAUSE)** → **(TALK)**.

To select the receiver volume

Press **(▲)** or **(▼)** while talking.

- Each time you press **(▲)** or **(▼)**, the volume level will change.
- The display will return to the length of the call.
- Your phone comes from the factory set to MEDIUM.
- When you replace the battery, the selected receiver volume setting will return to the factory set (MEDIUM). Reprogram if necessary.



Backlit LCD display

The lighted handset display will stay on for about 10 seconds after pressing a handset button or lifting the handset off the base unit.

Lighted handset keypad

The handset dialing buttons will light when you press a button or lift the handset off the base unit, and flash when a call is received. The lights will go out about 10 seconds after pressing a button, lifting the handset or answering a call.



With the Base Unit

1 Press **DIGITAL SP-PHONE**.

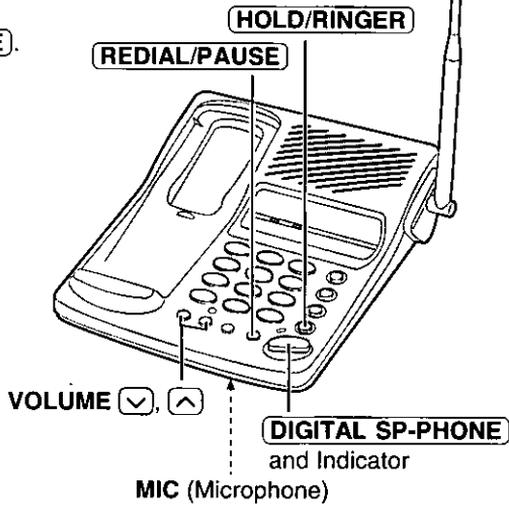
- The DIGITAL SP-PHONE indicator lights.

2 Dial a telephone number.

3 When the other party answers, talk into the MIC (microphone).

4 To hang up, press **DIGITAL SP-PHONE**.

- The indicator lights goes out.



- To switch to the handset while using the speakerphone:

- If the handset is off the base unit, press **TALK**.
- If on the base unit, just lift up.

- During a call using the handset, the call can be switched to the speakerphone by pressing **DIGITAL SP-PHONE** on the base unit.

Hands-free Digital Speakerphone

For best performance, please note the following:

- Talk alternately with the caller in a quiet room.
- If the other party has difficulty hearing you, press **VOLUME** to decrease the speaker volume.
- If the other party's voice from the speaker cuts in/out during a conversation, press **VOLUME** to decrease the speaker volume.

To adjust the speaker volume (8 levels) while talking

To increase, press **VOLUME** . To decrease, press **VOLUME** .

To redial the last number dialed on the base unit

Press **DIGITAL SP-PHONE** → **REDIAL/PAUSE**.

To put a call on hold

Press **HOLD/RINGER**.

- The DIGITAL SP-PHONE indicator flashes.

To release the hold

From the base unit, press **DIGITAL SP-PHONE**.

From the handset, press **TALK** or lift the handset off the base unit.

- If another phone is connected on the same line (p. 54), you can also release the hold by lifting its handset.

► Making calls

Simultaneous Keypad Dialing

You can use the base unit like a standard telephone. After pressing **TALK** to make a call with the handset near the base unit, you can also dial using the base unit keypad.

- 1 Handset:
Press **TALK**.
- 2 Base unit:
Dial a telephone number while hearing a dial tone on the handset.
 - When the other party answers, talk using the handset.
- 3 Handset:
To hang up, press **TALK** or place the handset on the base unit.



Simultaneous Keypad Dialing is only possible after pressing **TALK**.

Useful information

You can enter numbers using the base unit keypad during a call with the handset. For example, to access an answering service, electronic banking service, etc.

1. Handset:
Press **TALK**.
2. Handset:
Dial a telephone number.
 - You can also dial with the base unit keypad.
3. Base unit:
Enter the required numbers while listening to the pre-recorded instructions.
4. Handset:
To hang up, press **TALK** or place the handset on the base unit.

Answering Calls

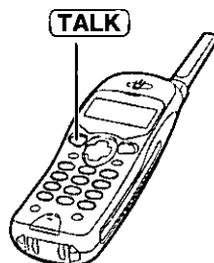
When a call is received, the unit rings and the CALLER ID indicator on the base unit flashes quickly. If you subscribe to a Caller ID service, the calling party information will be displayed after the first ring (p. 28). In order to view the Caller ID information, please wait until the second ring to answer a call.

With the Handset

Lift the handset off the base unit and press

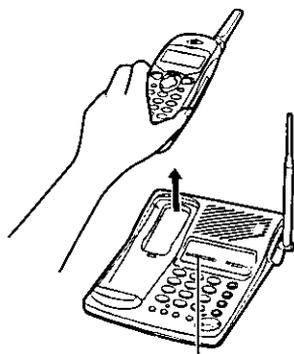
TALK.

- You can also answer a call by pressing any dialing button **0** to **9**, ***** or **#** (—Any Key Talk).



Auto Talk

If you set the Auto Talk feature to ON (p. 17), you can answer a call by lifting the handset off the base unit without pressing **TALK**.



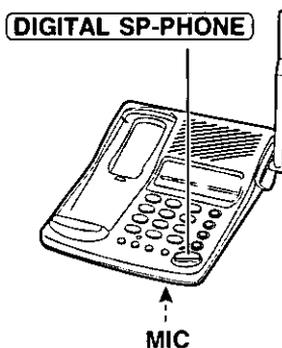
Caller ID Indicator

Basic Operation

When an optional headset is connected (p. 55), make sure to use the headset to talk with the caller. If you want to have a normal cordless phone conversation, disconnect the headset.

With the Base Unit

- 1 Press **DIGITAL SP-PHONE**.
- 2 Talk into the **MIC**.
- 3 To hang up, press **DIGITAL SP-PHONE**.



Speed Dialer

Storing Phone Numbers in Memory

You can store up to 10 phone numbers in the base unit. The dialing buttons (0 to 9) function as memory stations.

Make sure the handset and the base unit are in the standby mode.

1 Press **AUTO/PROGRAM**.

- The IN USE/CHARGE indicator flashes.

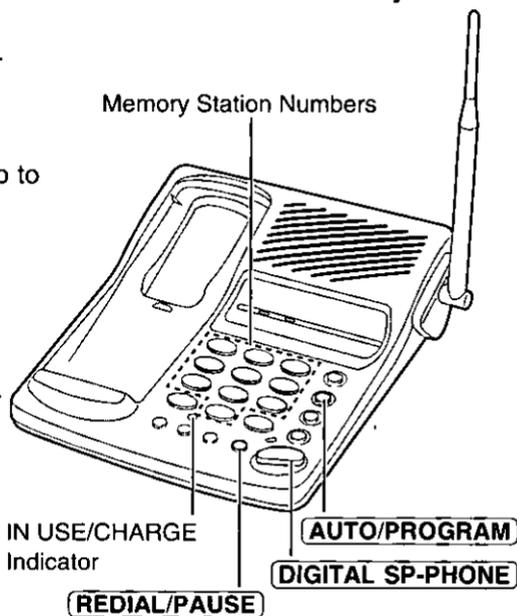
2 Enter a phone number up to 22 digits.

- If you misdial, press **AUTO/PROGRAM** twice to end storing, and start again from step 1.

3 Press **AUTO/PROGRAM**.

4 Press a memory station number (0 to 9).

- A beep sounds.
- To store other numbers, repeat steps 1 through 4.



- If a pause is required for dialing, press **REDIAL/PAUSE** where needed. Pressing **REDIAL/PAUSE** counts as one digit (p. 50).

To erase a stored number

Press **AUTO/PROGRAM** twice → the memory station number (0 to 9) for the phone number to be erased.

Dialing a Stored Number

- 1 Press **DIGITAL SP-PHONE**.
- 2 Press **AUTO/PROGRAM**.
- 3 Press the memory station number (**0** to **9**).
 - A stored number is dialed.

- Numbers stored in the base unit can only be dialed from the base unit.
- If your line has rotary or pulse service, any access numbers stored after pressing **TONE** will not be dialed.

One-Touch Dialer

A phone number stored in the **DIRECT** button can be dialed with a one-touch operation.

Storing a Phone Number in the DIRECT Button

Make sure the handset and the base unit are in the standby mode.

1 Press **FUNCTION/EXIT/CH**.

2 Press **▼** or **▲** repeatedly until the arrow points to "Program".

Ringer volume
▶Program
▼▲ ▶=Yes

3 Press **FWD/EDIT** **▶** (Yes key).

4 While the arrow points to "Save DIRECT#", press **FWD/EDIT** **▶** (Yes key).

▶Save DIRECT#
Set flash time
▼▲ ▶=Yes

5 Enter a phone number, up to 48 digits.

- Each time you press **INTERCOM/CLEAR** the digit to the left of the cursor is erased. To erase all of the digits, press and hold **INTERCOM/CLEAR**.
- The last 32 digits number you entered will be displayed. To confirm the remaining number, press **BACK** **◀** or **FWD/EDIT** **▶**.

◀▶	▼=Next
----	--------

1234567890123456
7890123456789012
◀▶ ▼=Next

6 Press **▼** (Next key).

- If you want to edit the entered number, press **▲** (Edit key) and return to step 5.

1234567890123456
7890123456789012
▲=Edit ▶=Save

7 Press **FWD/EDIT** **▶** (Save key).

- A beep sounds.
- To return to the standby mode, press **FUNCTION/EXIT/CH**.

1234567890123456
7890123456789012
Save DIRECT#

- You can exit the programming mode any time by pressing **FUNCTION/EXIT/CH**.
- If a pause is required for dialing, **REDIAL/PAUSE** can be stored in a phone number counting as one digit (p. 50) in step 5.

Dialing the Stored Number in the DIRECT Button

- 1 Press **DIRECT**.
- The stored number is dialed automatically.
 - After a few seconds, the display will show the length of the call and the battery strength.

Talk	Direct
D	

Talk	
00-00-00	{■■■■}

- 2 To hang up, press **TALK** or place the handset on the base unit.

- You can also dial the stored number in the **DIRECT** button by pressing **TALK** and **DIRECT**.

Caller ID Service

This unit is compatible with a Caller ID service offered by your telephone company. If you subscribe to a Caller ID service, the calling party's information will be displayed after the first ring.

The unit can record information of up to 50 different callers, including the time and date received and the number of times called, in the Caller List. The Caller List information is sorted by the most recent to the oldest call. When the 51st call is received, the first call is deleted.

Using the list, you can automatically call back a caller. You can store the callers' numbers from the Caller List into the directory.

If you subscribe to a Call Waiting Caller ID Feature, when a second call is received while talking, the new caller's name and phone number will be displayed (p. 50).

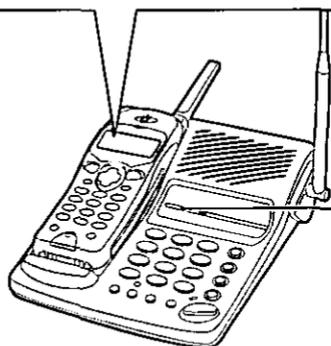
How caller information is displayed when a call is received

The display shows the caller's name and number after the first ring.

TINA ROBINSON
1-000-222-3333

After you answer the call, the display will show the length of the call and the battery strength.

Talk
00-00-00 [■■■■]



The CALLER ID indicator light will flash quickly when a call is being received.

● Caller information cannot be displayed in the following cases:

- If the caller dialed from an area which does not provide a Caller ID service, the display will show "Out of area".
- If the caller has requested not to display his/her information, the display will show "Private caller".

- If your unit is connected to a PBX which does not support Caller ID services, you cannot access those services.
- The name display service may not be available in some areas. For further information, please contact your telephone company.

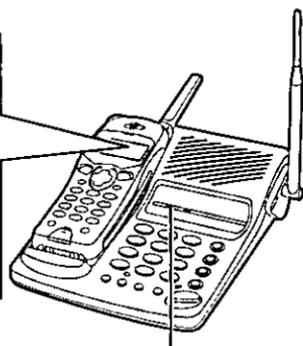
To check the number of new calls

When new calls have been received, the CALLER ID indicator flashes slowly on the base unit.

While the handset is on the base unit:

If you have received 10 new calls, the display will show the following:

10 new calls
[■■■■]

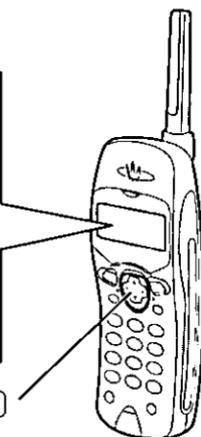


CALLER ID Indicator

While the handset is off the base unit:

Press  or  to turn the display on. If you have received 10 new calls, the display will show the following:

10 new calls
▼▲ ▶=Directory



Advanced Operation

Using the Caller List

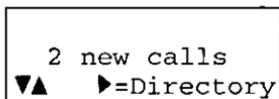
Viewing the Caller List

To check who has called, follow the steps below.

Make sure the handset and the base unit are in the standby mode.

- 1** Lift the handset off the base unit and press  or  to enter the Caller List.

- The display will show, for example, the following:

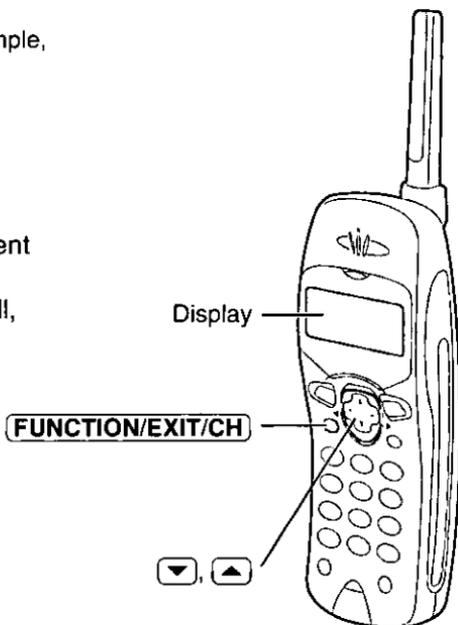


- 2** To search from the most recent call, press .
To search from the oldest call, press .

- To scroll between callers, press  or .

- 3** To exit the list, press **FUNCTION/EXIT/CH**.

- The handset will return to the standby mode.



- Once new calls have been checked, "✓" will be added.
- If "No items stored" is displayed in step 1, the Caller List is empty. After 5 seconds, the handset will return to the standby mode.
- If more than one call is received from the same caller, the date and time of the most recent call will be recorded. If the same caller calls again, the call entry with "✓" will be deleted.
- In step 1, you can go to the directory list by pressing **FWD/EDIT**  (p. 40).



Ex. When you search from the most recent call:

Lift the handset off the base unit and press or .

2 new calls
 =Directory

Press .

JACK SMITH
1-222-333-4444
3:10P JUN.10

Press .

NANCY BROWN
1-555-666-7777
1:54P JUN. 9 x2

Press .

CINDY TURNER
1-234-456-7890
10:38A JUN. 9 ✓

Press .

0 new call
 =Directory

Press .

- If there is no name information for a caller, the display will only show the phone number.

To return to the previous caller, press .

To exit the Caller List, press **FUNCTION/EXIT/CH**.

- The handset will return to the standby mode.

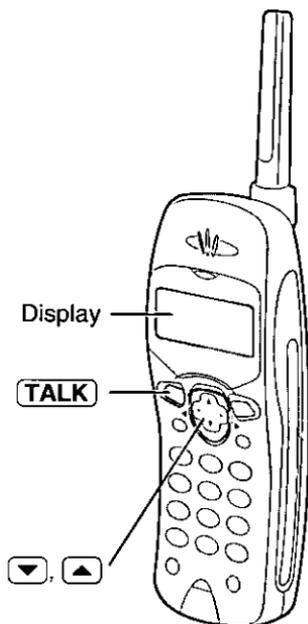
Display meaning:

✓ : You have checked this caller information, answered the call or called back the caller.

x2-x9 : The number of times the same caller called (up to 9). After checking, "x2"- "x9" will be replaced with "✓".

► Using the Caller List

Calling Back from the Caller List



- 1** Lift the handset off the base unit and press ▼ or ▲ to enter the Caller List.

3 new calls
▼▲ ▶=Directory

- 2** Press ▼ or ▲ repeatedly to find the desired caller.

CINDY TURNER
1-234-456-7890
11:20A JAN.12 x3

- 3** Press **TALK**.
•The displayed phone number is dialed automatically.

Talk
12344567890

Talk
00-00-00 {■■■■}

- In some cases, you may have to edit the number before dialing (p. 33).
(Ex. You may have to delete "1" and the area code.)
- If a phone number is not displayed in the caller information, you cannot call back that caller by using the Caller List.



Editing the Caller's Phone Number

The unit can edit a phone number into one of 4 patterns.
Make sure the handset and the base unit are in the standby mode.

1 Lift the handset off the base unit and press or to enter the Caller List.

```
5 new calls
▼▲ ▶=Directory
```

2 Press or repeatedly to find the desired caller. Press **FWD/EDIT** .

```
FRED PARKER
1-234-321-5555
11:20A JAN.12 ✓
```

```
▶Edit
Save directory
▼▲ ▶=Yes
```

3 While the arrow points to "Edit", press **FWD/EDIT** (Yes key).

```
FRED PARKER
1-234-321-5555
▼=Next ▶=Edit
```

4 Press **FWD/EDIT** (Edit key) to select a pattern.

•Each time you press **FWD/EDIT** , the number is rearranged into one of 4 different patterns.

- (a) Phone no.
- (b) Area code - Phone no.
- (c) 1 - Phone no.
- (d) 1 - Area code - Phone no.

- The order in which patterns (a)-(d) are displayed depends on how the telephone number is displayed in step 2.
- You should complete editing a number within 60 seconds.

(a)

```
321-5555
▼=Next ▶=Edit
```

(b)

```
FRED PARKER
234-321-5555
▼=Next ▶=Edit
```

(c)

```
FRED PARKER
1-321-5555
▼=Next ▶=Edit
```

(d)

```
FRED PARKER
1-234-321-5555
▼=Next ▶=Edit
```

Advanced Operation

5 After editing the number, you can continue with calling back or storing procedures.

To call back, press **TALK** (p. 32).

To store the number in the directory, press (Next key). Follow the instructions on the display (p. 34).

```
FRED PARKER
321-5555
▲=Edit ▶=Save
```

•The number edited in step 4 will not be maintained in the Caller List.

► Using the Caller List

Storing Caller List Information in the Directory

You can store numbers that are in the Caller List in the directory.
Make sure the handset and the base unit are in the standby mode.

1 Lift the handset off the base unit and press  or  to enter the Caller List.

```
10 new calls
▼▲ ▶=Directory
```

2 Press  or  repeatedly to find the caller you want to store in the directory. Press **FWD/EDIT**  (Yes key).
● If the number requires editing, see page 33.

```
CINDY TURNER
1-234-456-7890
11:20A JAN.12 x3
```

```
▶Edit
Save directory
▼▲ ▶=Yes
```

3 Press  or  to select "Save directory". Press **FWD/EDIT**  (Yes key).

```
Edit
▶Save directory
▼▲ ▶=Yes
```

If there is no name information for the caller, "Enter name" will be displayed.

```
Enter name
◀▶ ▼=Next
```

- If a name is not required, press  (Next key) and **FWD/EDIT**  (Save key).
- If a name is required, enter the name (p. 38). When finished, press  (Next key) and **FWD/EDIT**  (Save key).

```
Enter name
CINDY TURNER :
◀▶ ▼=Next
```

- A beep sounds.
- The display will return to step 2. You can continue storing other items.

```
CINDY TURNER
12344567890
▶=Save
```

To return to the standby mode, press

FUNCTION/EXIT/CH.

- You can exit the programming mode any time by pressing **FUNCTION/EXIT/CH**.
- If the display shows "Directory full" in step 3, the display will return to step 2. Press **FUNCTION/EXIT/CH** to exit the list. To erase other stored items from the directory, see page 43.
- If the display shows "Save error" or "No link to base. Place on cradle and try again." in step 3, the item cannot be stored in the directory. Try again from step 1.
- You cannot store caller information in the directory if a phone number is not displayed.

Erasing Caller List Information

After checking the Caller List, you can erase some or all of the entries. **Make sure the handset and the base unit are in the standby mode.**

To erase a specific caller from the Caller List

- 1 Lift the handset off the base unit and press  or  to enter the Caller List.

10 new calls
▼▲ ▶=Directory

- 2 Press  or  repeatedly to find the caller you want to erase from the Caller List.

TOM REAGAN
1-888-777-6666
12:20A JAN.12 ✓

- 3 Press **INTERCOM/CLEAR**.
- A beep sounds and the information is erased.
 - To erase other items, repeat from step 2.
 - To return to the standby mode, press **FUNCTION/EXIT/CH**.

Clear

To erase all entries in the Caller List

Before erasing all entries, make sure that "0 new call" is displayed.

- 1 Lift the handset off the base unit and press  or  to enter the Caller List.

0 new call
▼▲ ▶=Directory

- 2 Press **INTERCOM/CLEAR**.

- 3 Press  or  to select "All clear".

Exit
▶All clear
▼▲ ▶=Yes

- 4 Press **FWD/EDIT**  (Yes key) or **INTERCOM/CLEAR**.
- A beep sounds and all entries are erased.
 - The handset will return to the standby mode.

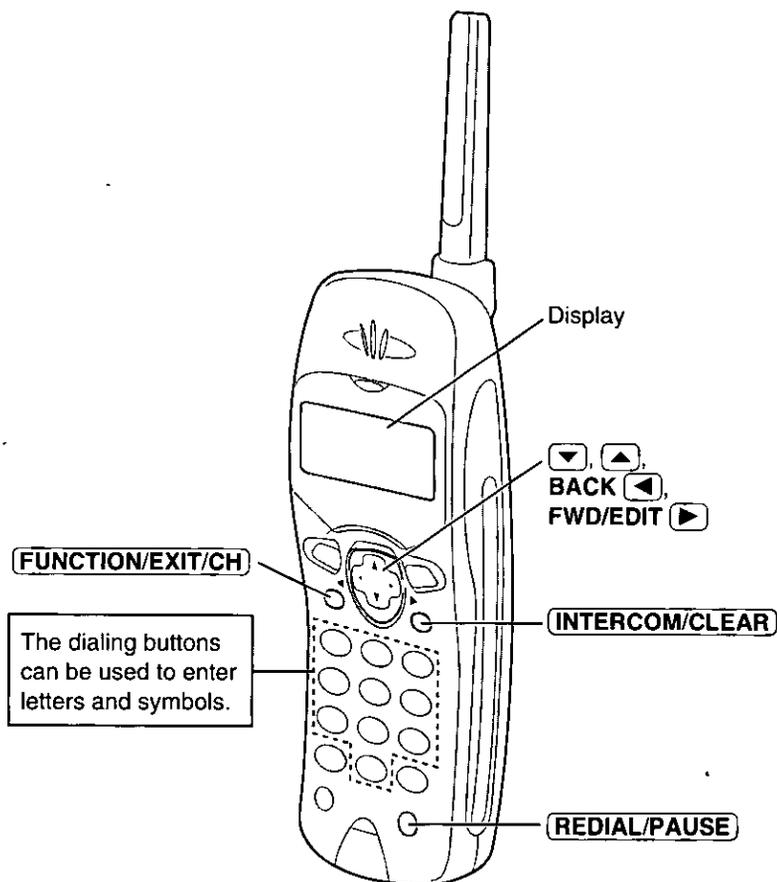
All clear

Using the Directory

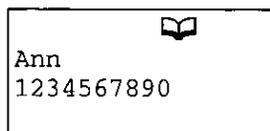
You can store up to 50 names and phone numbers in the directory. All directory items are sorted by the first word in alphabetical order. Using the directory, you can make a call by selecting a name on the handset display.

Storing Names and Numbers in the Directory

Make sure the handset and the base unit are in the standby mode.



• While storing or finding items in the directory, "📖" will be shown on the display.





1 Press **FUNCTION/EXIT/CH**.

▶Save directory
Voicemail dial
▼▲ ▶=Yes

2 While the arrow points to "Save directory", press **FWD/EDIT** (▶) (Yes key).

Directory=
20 items

•The display shows the number of stored items in the directory.

3 Enter a name, up to 15 characters, with the dialing buttons, **BACK** (◀) or **FWD/EDIT** (▶).

Enter name
◀▶ ▼=Next

•See the steps for entering names and symbols (p. 38).

•If a name is not required, press (▼) (Next key) and go to step 5.

Enter name
Tom Jones
◀▶ ▼=Next

4 Press (▼) (Next key).

Enter phone no.

5 Enter a phone number, up to 22 digits.

0987654321
◀▶ ▼=Next

•Each time you press **INTERCOM/CLEAR**, a character is erased from the right. To erase all of the digits, press and hold **INTERCOM/CLEAR**.

6 Press (▼) (Next key).

Tom Jones
0987654321
▶=Save

7 Press **FWD/EDIT** (▶) (Save key).

- A beep sounds.
- To continue storing other items, repeat from step 2.
- To return to the standby mode, press **FUNCTION/EXIT/CH**.

- If a pause is required for dialing, **REDIAL/PAUSE** can be stored in a phone number counting as one digit (p. 50) in step 5.
- You can exit the programming mode any time by pressing **FUNCTION/EXIT/CH**.
- If the display shows "Directory full" in step 2, the display will return to step 1. Press **FUNCTION/EXIT/CH** to exit the list. To erase other stored items from the directory, see page 43.
- If the display shows "Save error" in step 7, the item cannot be stored in the directory. Try again from step 1.

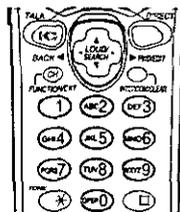
Advanced Operation

► Using the Directory

Steps for Entering Names and Symbols

The handset dialing buttons (0 to 9), **BACK** ◀ and **FWD/EDIT** ▶ can be used to enter letters and symbols.

Each button selects a character as shown below.



Keys	Number of times key is pressed										
	1	2	3	4	5	6	7	8	9	10	11
①	#	&	'	()	*	,	-	.	/	1
②	A	B	C	a	b	c	2				
③	D	E	F	d	e	f	3				
④	G	H	I	g	h	i	4				
⑤	J	K	L	j	k	l	5				
⑥	M	N	O	m	n	o	6				
⑦	P	Q	R	S	p	q	r	s	7		
⑧	T	U	V	t	u	v	8				
⑨	W	X	Y	Z	w	x	y	z	9		
⑩	0	Blank									
BACK ◀	To move the cursor to the left										
FWD/EDIT ▶	To move the cursor to the right										

• To enter another character using the same dialing button, press **FWD/EDIT** ▶ to move the cursor to the next space.

If you make a mistake while entering a name

Use **BACK** ◀ or **FWD/EDIT** ▶ to move the cursor to the incorrect character, press **INTERCOM/CLEAR** to delete and enter the correct character. Each time you press **INTERCOM/CLEAR**, a character is erased from the right.

To erase all characters, press and hold **INTERCOM/CLEAR**.



For example, to enter "Tom Jones":

- 1 Press **FUNCTION/EXIT/CH**.
- 2 While the arrow points to "Save directory", press **FWD/EDIT** (▶) (Yes key).
- 3 Press **8**.
- 4 Press **6** six times, then press **FWD/EDIT** (▶) to move the cursor to the right.
- 5 Press **6** four times.
- 6 Press **FWD/EDIT** (▶) twice to enter a blank.
- 7 Press **5**.
- 8 Press **6** six times, then press **FWD/EDIT** (▶) to move the cursor to the right.
- 9 Press **6** five times.
- 10 Press **3** five times.
- 11 Press **7** eight times.
- 12 When finished, press **▼** (Next key).
 - To enter a phone number, continue from step 5 to 7 on page 37.

Directory=
20 items

Enter name
◀ =Next

T

To

Tom

Tom

Tom J

Tom Jo

Tom Jon

Tom Jone

Enter name
Tom Jones
◀ =Next

Enter phone no.

•While entering names, the cursor will flash on the display.

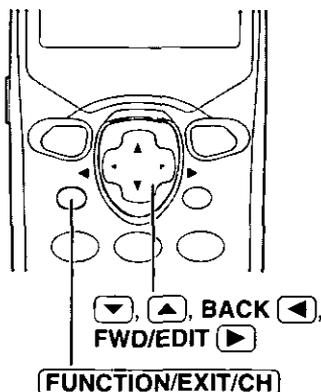
► Using the Directory

Finding Items in the Directory

Make sure the handset and the base unit are in the standby mode.

- 1 Press **BACK** (◀) or **FWD/EDIT** (▶) to enter the directory list.

Directory list
▼▲
▶=Caller's list



- 2 Press (▼) or (▲).
•The first item is displayed.

Ann
1234567890

- 3 Press (▼) or (▲) repeatedly until the desired item is displayed.

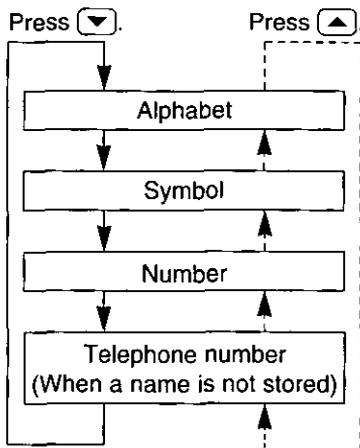
- All directory items are stored in the order shown on the right.

To search for a name by the initial:

- ① Press the dialing button for the first letter of the desired name until any name with the same initial is displayed (see the Index table on page 41).

Ex. To find "Frank", press (3) repeatedly until the first item under "F" is displayed.

- ② Press (▼) until the name is displayed.



- You can exit the directory list any time by pressing **FUNCTION/EXIT/CH**.
- If "No items stored" is displayed in step 2, the directory is empty. To return to the standby mode, press **FUNCTION/EXIT/CH**.
- In step 1, you can go to the Caller List by pressing **FWD/EDIT** (▶) (p. 30).



Keys	Index table	Keys	Index table
①	Other symbols, 1	⑥	M, N, O, 6
②	A, B, C, 2	⑦	P, Q, R, S, 7
③	D, E, F, 3	⑧	T, U, V, 8
④	G, H, I, 4	⑨	W, X, Y, Z, 9
⑤	J, K, L, 5	⑩	0

Dialing from the Directory

1 Press **BACK** (◀) or **FWD/EDIT** (▶) to enter the directory list.

2 Press (▼) or (▲).
•The first item is displayed.

3 Press (▼) or (▲) repeatedly to find the directory item that you want to dial (p. 40).

Frank
4567890

4 Press **TALK**.
•The number is dialed automatically.

Talk
4567890

5 To hang up, press **TALK** or place the handset on the base unit.

•You can exit the directory list any time by pressing **FUNCTION/EXIT/CH**.

► Using the Directory

Editing an Item in the Directory

Make sure the handset and the base unit are in the standby mode.

1 Press **BACK** (◀) or **FWD/EDIT** (▶) to enter the directory list.

2 Press (▼) or (▲).
•The first item is displayed.

3 Press (▼) or (▲) repeatedly to find the directory item you want to change (p. 40). Press **FWD/EDIT** (▶).

Jane
1234567

Enter name
Jane
◀ ▶ ▼=Next

4 Edit the name using the dialing buttons, **BACK** (◀) or **FWD/EDIT** (▶) (p. 38), up to 15 characters.

Enter name
Jane Walker
◀ ▶ ▼=Next

5 Press (▼) (Next key).
•If you do not need to change the number, press (▼) (Next key) twice and go to step 8.

1234567
◀ ▶ ▼=Next

6 Add a number to the current number.
•Each time you press **INTERCOM/CLEAR**, a character is erased from the right. To erase all of the digits, press and hold **INTERCOM/CLEAR**.

0981234567
◀ ▶ ▼=Next

7 Press (▼) (Next key).

Jane Walker
0981234567
▶=Save

8 When finished, press **FWD/EDIT** (▶) (Save key).
•To continue editing other items, repeat steps 3 through 8.
•To return to the standby mode, press **FUNCTION/EXIT/CH**.

Jane Walker
0981234567

•You can exit the directory list any time by pressing **FUNCTION/EXIT/CH**.

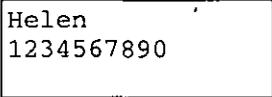
Erasing an Item from the Directory

Make sure the handset and the base unit are in the standby mode.

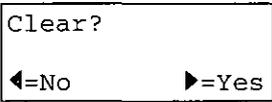
1 Press **BACK** (◀) or **FWD/EDIT** (▶) to enter the directory list.

2 Press (▼) or (▲).
•The first item is displayed.

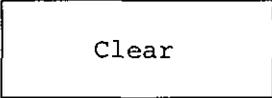
3 Press (▼) or (▲) repeatedly to find the directory item you want to erase (p. 40).



4 Press **INTERCOM/CLEAR**.



5 Press **FWD/EDIT** (▶) (Yes key) or **INTERCOM/CLEAR**.
•The display will show the next item.
•To return to the standby mode, press **FUNCTION/EXIT/CH**.



•You can exit the directory list any time by pressing **FUNCTION/EXIT/CH**.

Advanced Operation

Voice Mail Service

Voice mail service is an electronic on-line answering system offered by your telephone company. After subscribing, the voice mail system can answer calls automatically when your line is busy or if calls are not answered. Callers can leave messages by following the pre-recorded instructions. When voice mail messages will be recorded, "Voicemail" and "☒" will be displayed and the VOICE MAIL indicator on the base unit will flash.

To use this feature, you must first store your access number.

Storing a Voice Mail Access Number

Make sure the handset and the base unit are in the standby mode.

1 Press **FUNCTION/EXIT/CH**.

2 Press **▼** or **▲** repeatedly until the arrow points to "Program".

Ringer volume	
▶Program	
▼▲	▶=Yes

3 Press **FWD/EDIT** **▶** (Yes key).

4 Press **▼** or **▲** repeatedly until the arrow points to "Save mailbox#".

▶Save mailbox#	
Voicemail tone	
▼▲	▶=Yes

5 Press **FWD/EDIT** **▶** (Yes key).

.	
◀▶	▼=Next

6 Enter your access number, up to 32 digits.
•If you enter a wrong number, press **INTERCOM/CLEAR**. Digits are erased from the right.

1234567890	
◀▶	▼=Next

7 Press **▼** (Next key).
•If you want to edit the entered number, press **▲** (Edit key) and return to step 6.

1234567890	
▲=Edit	▶=Save

8 Press **FWD/EDIT** **▶** (Save key).
•A beep sounds.
•To return to the standby mode, press **FUNCTION/EXIT/CH**.

1234567890	
Save mailbox#	



To erase a stored number

Press and hold **INTERCOM/CLEAR** in step 6 on page 44.

- You can exit the programming mode any time by pressing **FUNCTION/EXIT/CH**.

Setting the Voice Mail Tone

If your voice mail service sends a voice mail tone after a new message has been recorded, set to "On". "Voicemail" and "☒" will be displayed and the VOICE MAIL indicator on the base unit will flash when a message has been recorded in your mailbox. You will hear a series of voice mail tones followed by a dial tone after pressing **TALK**. (Contact your service provider for details about your service.)

Set to "Off" if:

- you do not subscribe to a voice mail service,
- your voice mail service does not send a voice mail tone, or
- the unit is connected to a PBX.

Your phone comes from the factory set to "On".

Make sure the handset and the base unit are in the standby mode.

1 Press **FUNCTION/EXIT/CH**.

2 Press or repeatedly until the arrow points to "Program".

Ringer volume
▶Program
▼▲ ▶=Yes

3 Press **FWD/EDIT** (Yes key).

4 Press or repeatedly until the arrow points to "Voicemail tone".

Save mailbox#
▶Voicemail tone
▼▲ ▶=Yes

5 Press **FWD/EDIT** (Yes key).

Voicemail tone
:On
▼▲ ▶=Save

6 Press or to select "Off" or "On". Press **FWD/EDIT** (Save key).

Voicemail tone
:Off

- A beep sounds.
- To return to the standby mode, press **FUNCTION/EXIT/CH**.

Advanced Operation

- You can exit the programming mode any time by pressing **FUNCTION/EXIT/CH**.

► Voice Mail Service

Listening to Voice Mail Messages

After receiving a voice mail message, "Voicemail" and "✉" will be displayed and the VOICE MAIL indicator on the base unit will flash. To listen to your voice mail message(s), follow the steps below.

With the Handset

- 1 Press **FUNCTION/EXIT/CH**.
- 2 Press **▼** or **▲** repeatedly until the arrow points to "Voicemail dial".
- 3 Press **FWD/EDIT** **▶** (Yes key).
 - The stored voice mail access number is displayed (p. 44).
- 4 Press **TALK**.
 - The unit automatically dials the access number.
- 5 Follow the pre-recorded instructions.
- 6 When finished, press **TALK**.

Save directory
▶Voicemail dial
▼▲ ▶=Yes
1234567890
TALK
1234567890

With the Base Unit

- 1 Press **DIGITAL SP-PHONE**.
- 2 Press **VOICE MAIL**.
 - The unit is connected to the telephone line and automatically dials the access number.
- 3 Follow the pre-recorded instructions.
- 4 When finished, press **DIGITAL SP-PHONE**.

- If "Voicemail" and "✉" still remain on the display or the VOICE MAIL indicator still flash even if you have listened to your voice mail message(s), press **FUNCTION/EXIT/CH**, and press and hold **INTERCOM/CLEAR** until the unit beeps. "Voicemail" and "✉" will disappear and the VOICE MAIL indicator will turn off.
- If your voice mail service uses a voice mail tone and the recorded message is over 3 minutes long, "Voicemail" and "✉" may not be displayed and the VOICE MAIL indicator may not flash.
- If your voice mail service uses a voice mail tone, the tone will be heard from any parallel connected phone. If you use another phone to retrieve messages, you have to dial your access number manually.

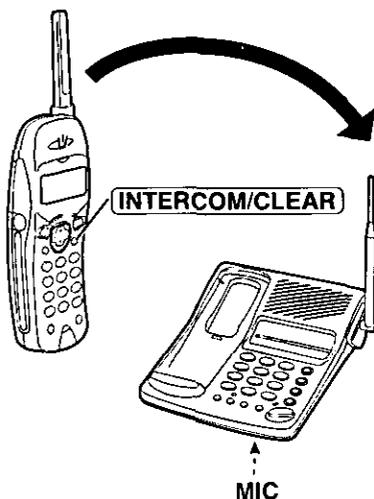
Intercom



A 2-way intercom is possible between the handset and the base unit.

Paging the base unit from the handset

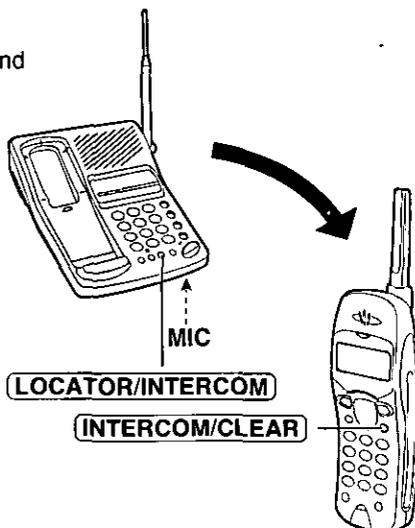
- 1 Handset:
Press **INTERCOM/CLEAR**. Talk to the paged party after the beeps.
 - "Intercom" is displayed.
- 2 Base unit:
When the other party's voice is heard, answer using the MIC.
- 3 Handset:
To end the intercom, press **INTERCOM/CLEAR**.



Paging the handset from the base unit (Handset locator)

Using this feature, you can locate a misplaced handset.

- 1 Base unit:
Press **LOCATOR/INTERCOM**.
 - The handset beeps for 1 minute and displays "Paging Press INTERCOM".
 - To stop paging, press **LOCATOR/INTERCOM** again.
- 2 Handset:
Press **INTERCOM/CLEAR**.
 - "Intercom" is displayed.
- 3 Base unit:
Talk into the MIC.
- 4 Handset:
To end the intercom, press **INTERCOM/CLEAR**.



Advanced Operation

► Intercom

During an intercom call:

- Intercom calls can only be ended with the handset.
- If the handset user has difficulty hearing the base unit user, decrease the base unit speaker volume by pressing **VOLUME** .
- If an incoming call is received, the intercom call stops and the unit starts to ring.
To answer, press **TALK** or **DIGITAL SP-PHONE**.

Transferring a Call Using the Intercom

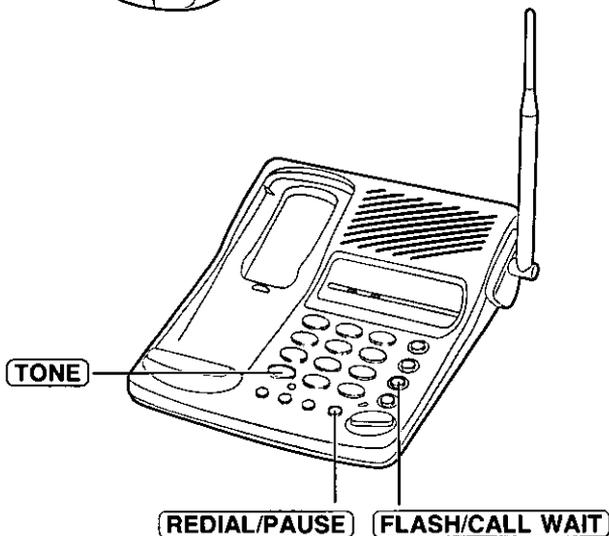
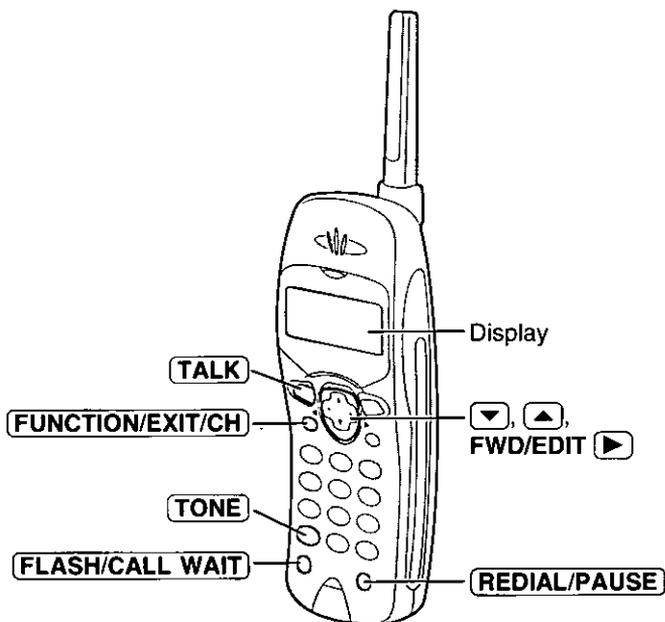
The intercom can be used during a call. This feature enables you to transfer a call between the handset and the base unit.

From the handset to the base unit

- 1 Handset:**
During a call, press **INTERCOM/CLEAR**. Talk to the paged party after the beeps.
 - The call is put on hold and "Intercom hold" is displayed.
 - If the base unit user does not answer, press **TALK**.
- 2 Base unit:**
When the paging party's voice is heard, answer using the **MIC**.
- 3 Base unit:**
To answer the call, press **DIGITAL SP-PHONE**.
 - The transfer is complete.

From the base unit to the handset

- 1 Base unit:**
During a call, press **LOCATOR/INTERCOM**.
 - The call is put on hold.
 - If the handset user does not answer, press **DIGITAL SP-PHONE**.
- 2 Handset:**
Press **INTERCOM/CLEAR** to answer the page.
- 3 Handset:**
To answer the call, press **TALK**.
 - The transfer is complete.



Advanced Operation

Automatic Security Code Setting

Each time you place the handset on the base unit, the unit automatically selects one of more than a million security codes. These codes help prevent the unauthorized use of your telephone line by another cordless telephone user.

► Special Features

For Call Waiting Service Users

Press **FLASH/CALL WAIT** if you hear a call-waiting tone while talking.

- The first call is put on hold and you can answer the second call.
- To return to the first caller, press **FLASH/CALL WAIT** again.
- If this function does not operate properly, consult your telephone company for details.

Call Waiting Caller ID Feature

Call Waiting Caller ID Feature allows your handset to display the second caller's information. After you hear a call-waiting tone while talking, the handset will display the caller's name with the phone number and "----Waiting-----".

NANCY BROWN 1-000-222-3333 ----Waiting-----

- The second caller's information will not be displayed when a parallel connected telephone is in use.
- Please contact your telephone company for details and availability in your area.

Temporary Tone Dialing (For Rotary or Pulse Service Users)

Press **TONE** before entering access numbers which require tone dialing.

- The dialing mode changes to tone. You can enter numbers to access an answering service, electronic banking service, etc. When you hang up, the mode will return to pulse.
- Access numbers entered after pressing **TONE** will not be included when, redialing.

How to Use the PAUSE Button (For Analog PBX Line/Long Distance Service Users)

We recommend you press **REDIAL/PAUSE** if a pause is required for dialing with a PBX or to access a long distance service.

Ex. Line access number **9** (PBX)

9 → **REDIAL/PAUSE** → Phone number

- Pressing **REDIAL/PAUSE** once creates a 3.5 second pause. This prevents misdialing when you redial or dial a stored number.
- Pressing **REDIAL/PAUSE** more than once increases the length of the pause between numbers.

FLASH Button

Pressing **FLASH/CALL WAIT** allows you to use special features of your host PBX such as transferring an extension call or accessing special telephone services (optional) such as call waiting.

Selecting the flash time

The flash time depends on your telephone exchange or host PBX. You can select the following flash times: "700, 600, 400, 300, 250, 110, 100 or 90 ms (milliseconds)". Your phone comes from the factory set to "700 ms".

Make sure the handset and the base unit are in the standby mode.

1 Press **FUNCTION/EXIT/CH**.

2 Press **▼** or **▲** repeatedly until the arrow points to "Program".

```
Ringer volume
▶Program
▼▲ ▶=Yes
```

3 Press **FWD/EDIT** **▶** (Yes key).

4 Press **▼** or **▲** repeatedly until the arrow points to "Set flash time".

```
Save DIRECT#
▶Set flash time
▼▲ ▶=Yes
```

5 Press **FWD/EDIT** **▶** (Yes key).

```
Flash time
:700ms
▼▲ ▶=Save
```

6 Press **▼** or **▲** repeatedly until the desired time is displayed.

7 Press **FWD/EDIT** **▶** (Save key).

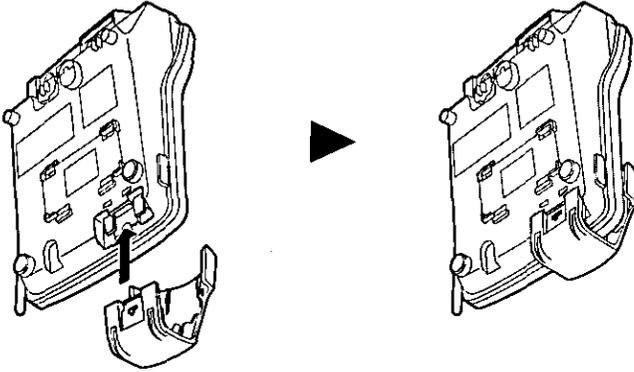
- A beep sounds.
- To return to the standby mode, press **FUNCTION/EXIT/CH**.

- You can exit the programming mode any time by pressing **FUNCTION/EXIT/CH**.
- If you are connected via a PBX, a longer flash time may be necessary to use PBX functions (transferring a call etc.). Consult your PBX supplier for the correct setting.

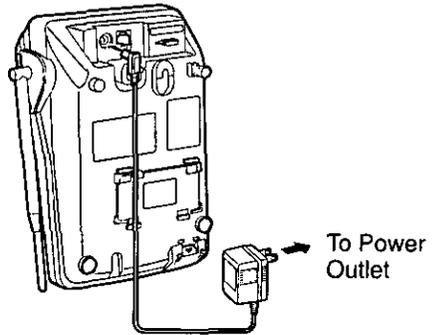
Wall Mounting

This unit can be mounted on a wall phone plate.

- 1 Set the handset holder as shown.

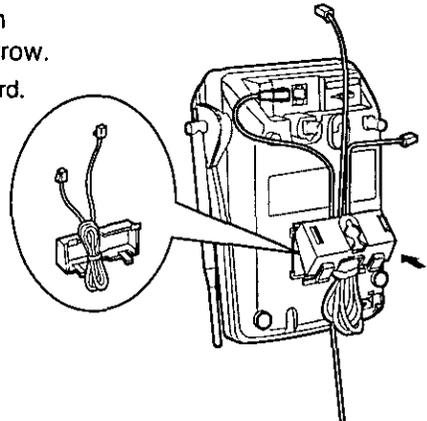


- 2 Connect the AC adaptor.

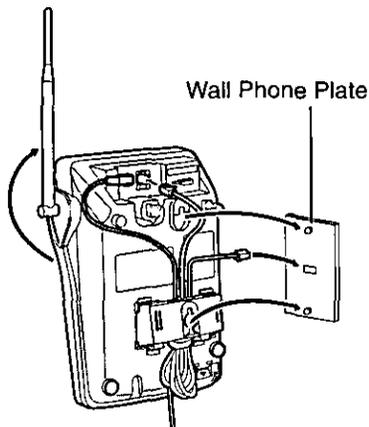


- 3 Tuck the telephone line cord inside the wall mounting adaptor, then push it in the direction of the arrow.

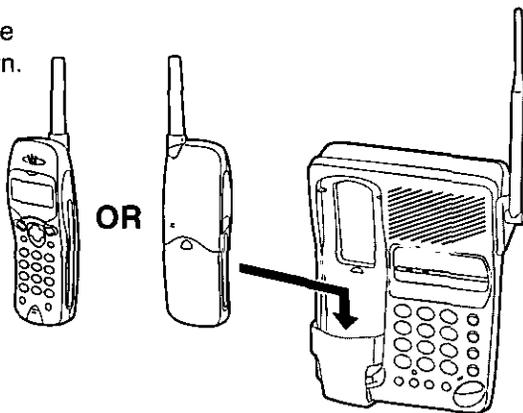
- The word "UP" should face upward.



- 4** Connect the telephone line cord.
Mount the unit, then slide down.
- Raise the antenna.

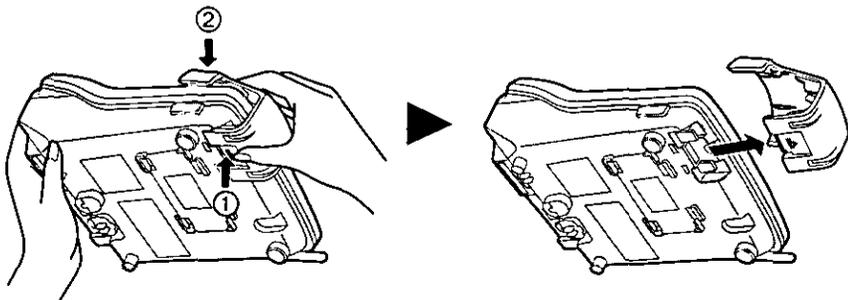


- 5** **To charge the battery:**
Place the handset on the handset holder as shown.
- The IN USE/CHARGE indicator lights.



To remove the handset holder

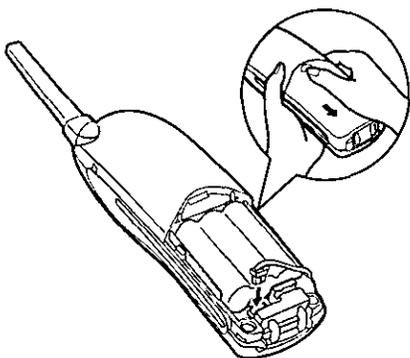
While pressing the arrow (①) and opposite side (②) of the holder, pull out the handset holder.



Battery Replacement

If "Recharge battery" is displayed and/or "[■]" flashes after being fully charged, replace the battery with a new Panasonic P-P508 battery. To order, call the accessories telephone number on page 2.

- 1 Press notch on battery cover firmly and slide it as indicated by arrow.
- 2 Replace the battery and close the cover.
- 3 Make sure you charge the new battery for about 6 hours in order to display the battery strength prompt correctly (p. 12).



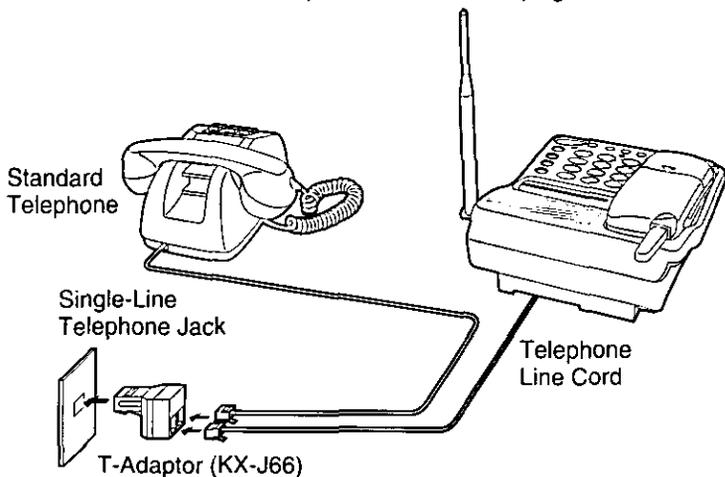
Attention:

The product you have purchased is powered by a nickel cadmium battery which is recyclable. At the end of its useful life, under various state and local laws, it is illegal to dispose of this battery into your municipal waste stream. Please call 1-800-8-BATTERY for information on how to recycle this battery.



Adding Another Phone

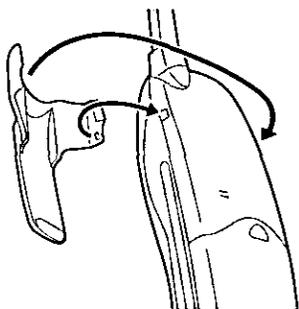
This unit will not function during a power failure. To connect a standard telephone on the same line, use the Panasonic T-adaptor KX-J66. To order, call the accessories telephone number on page 2.



Using the Belt Clip

You can hang the handset on your belt or pocket using the belt clip.

To attach the belt clip



To remove the belt clip

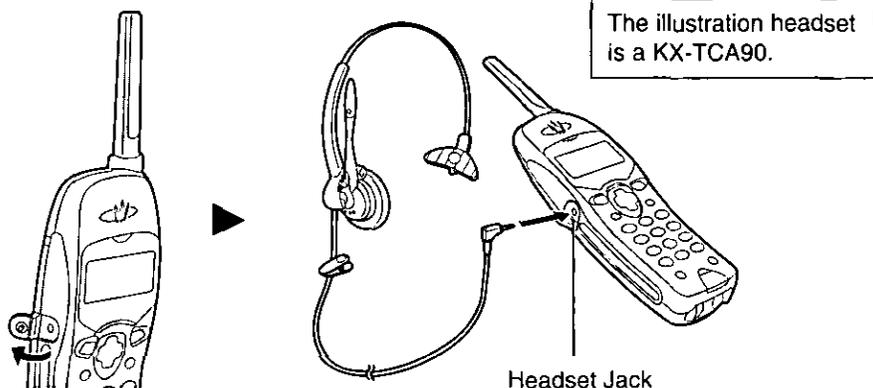


Using an Optional Headset

Plugging an optional headset into the handset allows a hands-free phone conversation. Please use only a Panasonic KX-TCA87 or KX-TCA90 headset. To order, call the accessories telephone number on page 2.

Connecting an optional headset to the handset

Open the headset jack cover, and connect an optional headset to the headset jack as shown below.



When an optional headset is connected to the handset, make sure to use the headset to talk with the caller. If you want to have a normal cordless phone conversation, disconnect the headset.

Before Requesting Help

Problem	Remedy
"No link to base. Place on cradle and try again." is displayed and an alarm tone sounds.	<ul style="list-style-type: none">• You are too far from the base unit. Move closer and try again.• Place the handset on the base unit and try again.• Plug in the AC adaptor.• Raise the base unit antenna.
The unit does not work.	<ul style="list-style-type: none">• Check the settings (p. 11–15).• Charge the battery fully (p. 12).• Clean the charge contacts and charge again (p. 13).• Install the battery properly (p. 12, 54).• Place the handset on the base unit and unplug the AC adaptor to reset. Plug in, and try again.
Static, sound cuts in/out, fades. Interference from other electrical units.	<ul style="list-style-type: none">• Locate the handset and the base unit away from other electrical appliances (p. 3).• Move closer to the base unit.• Raise the base unit antenna.• Press FUNCTION/EXIT/CH to select a clearer channel.
The handset does not ring.	<ul style="list-style-type: none">• The ringer volume is set to OFF. Set to HIGH or LOW (p. 18).• If the line is connected to a low voltage system such as a PBX, the unit may not ring. Set the line mode to "B" (p. 15).
The base unit does not ring.	<ul style="list-style-type: none">• The ringer volume is set to OFF. Press HOLD/RINGER while the TALK and DIGITAL SP-PHONE indicator lights are off (p. 18).
The handset display is blank.	<ul style="list-style-type: none">• The handset is in the standby mode (p. 12). Press ▼, ▲, BACK ◀ or FWD/EDIT ▶ to turn the display on.
The handset display is still blank after pressing ▼ , ▲ , BACK ◀ or FWD/EDIT ▶ .	<ul style="list-style-type: none">• Charge the battery fully (p. 12).



Problem	Remedy
You cannot program items, such as the dialing mode.	<ul style="list-style-type: none">● Programming is not possible while the unit is in the talk or speakerphone mode or when viewing the Caller List/directory list.● Do not pause for over 60 seconds while programming.● Move closer to the base unit.● , , BACK or FWD/EDIT may have been pressed when you picked up the handset. Press FUNCTION/EXIT/CH and try again.
Previously programmed information is erased.	<ul style="list-style-type: none">● If a power failure occurs, programmed information may be erased. Reprogram if necessary.
You cannot store a name and phone number in the directory.	<ul style="list-style-type: none">● You cannot store an item in the directory while the unit is in the talk, speakerphone or intercom mode.● Do not pause for over 60 seconds while storing.
While programming or searching, the unit starts to ring and stops the program/search.	<ul style="list-style-type: none">● To answer the call, press TALK or DIGITAL SP-PHONE. Start again from the beginning after hanging up.
The unit does not display the caller's name and/or phone number.	<ul style="list-style-type: none">● You do not subscribe to a caller ID service.● Other telephone equipment may be interfering with your phone. Disconnect it and try again.● Other electrical appliances connected to the same outlet may be interfering with the Caller ID information.● Telephone line noise may be affecting the Caller ID information.
The display goes to the standby mode while viewing the Caller List.	<ul style="list-style-type: none">● Do not pause for over 60 seconds while searching.

► Before Requesting Help

Problem	Remedy
When a second call is received during a conversation, the unit does not display the new caller's name and/or phone number.	<ul style="list-style-type: none">● The line mode selection is incorrect. See page 15.
LOCATOR/INTERCOM does not function.	<ul style="list-style-type: none">● The handset is too far from the base unit.● The handset is in the programming mode, engaged in an outside call or is viewing the Caller List/directory list. Wait until the IN USE/CHARGE indicator light goes out.
You cannot redial by pressing REDIAL/PAUSE .	<ul style="list-style-type: none">● If the last number dialed was more than 32 digits long, the number will not be redialed correctly.● Access numbers entered after pressing TONE will not be included when redialing.● If you disconnect the AC adaptor or a power failure occurs, the last number dialed will be erased.
"Recharge battery" is displayed, "{ ■}" flashes or the unit beeps intermittently.	<ul style="list-style-type: none">● Charge the battery fully (p. 12).
You charged the battery fully, but "Recharge battery" is still displayed and/or "{ ■}" continues to flash.	<ul style="list-style-type: none">● Clean the charge contacts and charge again (p. 13).● Install a new battery (p. 54).
The IN USE/CHARGE indicator light does not go out while charging.	<ul style="list-style-type: none">● This is normal.
You cannot have a conversation using the handset.	<ul style="list-style-type: none">● When an optional headset is connected (p. 55), you must use the headset to talk with the caller. To have a normal cordless phone conversation, disconnect the headset.

Problem	Remedy
You cannot have a conversation using the headset.	●Make sure that an optional headset is connected properly (p. 55).
If you cannot solve your problem.	●Call our customer call center at 1-800-211-PANA(7262). ●Panasonic's e-mail address for customer inquiries: consumerproducts@panasonic.com for customers in the USA or Puerto Rico ONLY

Important Safety Instructions

When using this unit, basic safety precautions should always be followed to reduce the risk of fire, electric shock, or personal injury.

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on this unit.
3. Unplug this unit from AC outlets before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this unit near water, for example, near a bathtub, washbowl, kitchen sink, or the like.
5. Place this unit securely on a stable surface. Serious damage and/or injury may result if the unit falls.
6. Do not cover slots and openings on the unit. They are provided for ventilation and protection against overheating. Never place the unit near radiators, or in a place where proper ventilation is not provided.
7. Use only the power source marked on the unit. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.
8. Do not place objects on the power cord. Install the unit where no one can step or trip on the cord.
9. Do not overload wall outlets and extension cords. This can result in the risk of fire or electric shock.
10. Never push any objects through slots in this unit. This may result in the risk of fire or electric shock. Never spill any liquid on the unit.
11. To reduce the risk of electric shock, do not disassemble this unit. Take the unit to an authorized servicer when service is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the unit is subsequently used.
12. Unplug this unit from the wall outlet and refer servicing to an authorized servicer when the following conditions occur:
 - A. When the power supply cord or plug is damaged or frayed.
 - B. If liquid has been spilled into the unit.
 - C. If the unit has been exposed to rain or water.
 - D. If the unit does not work normally by following the operating instructions. Adjust only controls covered by the operating instructions. Improper adjustment may require extensive work by an authorized servicer.
 - E. If the unit has been dropped or physically damaged.
 - F. If the unit exhibits a distinct change in performance.
13. During thunderstorms, avoid using telephones except cordless types. There may be a remote risk of an electric shock from lightning.
14. Do not use this unit to report a gas leak, when in the vicinity of the leak.

SAVE THESE INSTRUCTIONS

CAUTION:

To reduce the risk of fire or injury to persons, read and follow these instructions.

1. Use only the battery(ies) specified.
2. Do not dispose of the battery(ies) in a fire. They may explode. Check with local waste management codes for special disposal instructions.
3. Do not open or mutilate the battery(ies). Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
4. Exercise care in handling batteries in order not to short the battery to conductive materials such as rings, bracelets, and keys. The battery and/or conductor may overheat and cause burns.
5. Charge the battery(ies) provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.

WARNING:

TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR ANY TYPE OF MOISTURE.

FCC and Other Information

If requested by the telephone company, inform them as follows:

FCC Registration No. (found on the bottom of the unit)

Ringer Equivalence 0.1B

The particular telephone line to which the equipment is connected.

This unit must not be connected to a coin operated line.

If you are on a party line, check with your local telephone company.

Ringer Equivalence No. (REN):

The REN is useful in determining the quantity of devices you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the REN's of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices you may connect to your line, as determined by the REN, you should contact your local telephone company to determine the maximum REN for your calling area.

In the event terminal equipment causes harm to the telephone network, the telephone company should notify the customer, if possible, that service may be stopped.

However, where prior notice is impractical, the company may temporarily cease service providing that they:

- (a) Promptly notify the customer.
- (b) Give the customer an opportunity to correct the problem with their equipment.
- (c) Inform the customer of the right to bring a complaint to the Federal Communication Commission pursuant to procedures set out in FCC Rules and Regulations Subpart E of Part 68.

The Telephone Company may make changes in its communications facilities, equipment, operations or procedures, where such action is reasonably required in the operation of its business and is not inconsistent with the rules and regulations in FCC Part 68.

If such changes can be reasonably expected to render any customer terminal equipment incompatible with telephone company communications facilities, or require modification or alteration of such terminal equipment, or otherwise materially affect its use or performance, the customer shall be given adequate notice in writing, to allow the customer an opportunity to maintain uninterrupted service.

When programming emergency numbers and/or making test calls to emergency numbers:

1. Remain on the line and briefly explain to the dispatcher the reason for the call before hanging up.
2. Perform such activities in the off-peak hours, such as early morning hours or late evenings.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Privacy of communications may not be ensured when using this phone.

CAUTION:

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.

Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Some cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near, or on top of, a TV or VCR. If interference is experienced, move the cordless telephone further away from the TV or VCR. This will often reduce, or eliminate, interference.

- **Environment**—do not place the unit in a room where the temperature is less than 5°C (41°F) or greater than 40°C (104°F). Allow 10 cm (4") clearance around the unit for proper ventilation. Avoid excessive smoke, dust, mechanical vibration, shock, or direct sunlight.
- **Medical**—consult the manufacturer of any personal medical devices, such as pacemakers, to determine if they are adequately shielded from external RF (radio frequency) energy. (The unit operates in the frequency range of 905MHz to 925MHz and the power output level can range from 0.001 watts to 0.1 watts.) Do not use the unit in health care facilities if any regulations posted in the area instruct you not to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF (radio frequency) energy.
- **Routine care**—wipe the unit with a soft cloth. Do not use benzine, thinner, or any abrasive powder. When you leave the unit unused for a long period of time, unplug the AC adaptor from the outlet.
- **If there is any trouble**—disconnect the unit from the telephone line and connect a known working phone. If the known working phone operates properly, have your unit repaired by one of the authorized Panasonic Factory Service Centers. If the known working phone does not operate properly, consult your telephone company.

For product service

- Panasonic Servicenters are listed in the servicenter directory.
- Call 1-800-211-PANA(7262) for the location of an authorized servicenter.
- Panasonic's e-mail address for customer inquiries:
consumerproducts@panasonic.com
for customers in the USA or Puerto Rico ONLY

When you ship the product

- Carefully pack your unit, preferably in the original carton.
- Attach a letter, detailing the symptom, to the outside of the carton.

Symptom

- Send the unit to an authorized servicenter, prepaid and adequately insured.
- Do not send your unit to the Panasonic Consumer Electronics Company listed below or to executive or regional sales offices. These locations do not repair consumer products.

- This cordless telephone is designed for use in the United States of America. Sale or use of this product in other countries may violate local laws.
- Ce téléphone sans fil est conçu pour être utilisé aux États-Unis d'Amérique. La vente ou l'emploi de cet appareil dans certains autres pays peut constituer une infraction à la législation locale.
- Este teléfono sin cordón fue elaborado para uso en los Estados Unidos de América. La venta o el empleo de este producto en ciertos países puede constituir violación de la legislación local.
- このコードレス電話機は、日本国外での使用を目的として設計されており、日本国内での使用は法律違反となります。従って、当社では日本国内においては原則として修理などのサービスは致しかねます。

**Panasonic Consumer Electronics Company,
Division of Matsushita Electric Corporation of America**
One Panasonic Way, Secaucus, New Jersey 07094

**Panasonic Sales Company,
Division of Matsushita Electric of Puerto Rico, Inc.**
Ave. 65 de Infantería, Km. 9.5, San Gabriel Industrial Park
Carolina, Puerto Rico 00985

For Product Information, Operating Assistance, Literature Request, Dealer Locations, and all Customer Service inquiries please contact:
1-800-211-PANA(7262), Monday-Friday 9am-9pm,
Saturday-Sunday 9am-7pm, EST.

Web Site: <http://www.Panasonic.com>
You can purchase parts, accessories
or locate your nearest servicenter by
visiting our Web Site.

Accessory Purchases:

1-800-332-5368 (Customer Orders Only)

Panasonic Services Company 20421 84th Avenue South, Kent, WA 98032

(6 am to 5 pm Monday – Friday; 6 am to 10:30 am Saturday; PST)

(Visa, MasterCard, Discover Card, American Express, Check)

Factory Servicenters Locations

CALIFORNIA

6550 Katella Avenue
Cypress, CA 90630

800 Dubuque Avenue
S. San Francisco
CA 94080

20201 Sherman Way
Suite 102
Canoga Park, CA 91306

3878 Ruffin Road
Suite A
San Diego, CA 92123

COLORADO

1640 South Abilene Street
Suite D
Aurora, CO 80012

FLORIDA

3700 North 29th Avenue
Suite 102
Hollywood, FL 33020

GEORGIA

8655 Roswell Road
Suite 100
Atlanta, GA 30350

ILLINOIS

9060 Golf Road
Niles, IL 60714

1703 North Randall Road
Elgin, IL 60123
(Pick-up/Drop-off only)

MARYLAND

62 Mountain Road
Glen Burnie, MD 21061

MASSACHUSETTS

60 Glacier Drive
Suite G
Westwood, MA 02090

MICHIGAN

37048 Van Dyke Avenue
Sterling Heights, MI 48312

MINNESOTA

7850-12th Avenue South
Airport Business Center
Bloomington, MN 55425

OHIO

2236 Waycross Road
Civic Center Plaza
Forest Park, OH 45240

PENNSYLVANIA

2221 Cabot Blvd. West
Suite B
Langhorne, PA 19047

TEXAS

13615 Welch Road
Suite 101
Farmers Branch
TX 75244

WASHINGTON

20425-84th Avenue South
Kent, WA 98032

HAWAII

99-859 Iwaiwa Street
Aiea, Hawaii 96701
Phone (808) 488-1996
Fax (808) 486-4369

Service in Puerto Rico

Matsushita Electric of Puerto Rico, Inc. Panasonic Sales Company/Factory Servicenter:
Ave. 65 de Infantería, Km. 9.5, San Gabriel Industrial Park, Carolina, Puerto Rico 00985
Phone (787) 750-4800 Fax (787) 763-2910

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Industrial Park, Carolina, Puerto Rico 00985

PANASONIC

Telephone And FRS (Family Radio Service) Products Limited Warranty

Panasonic Consumer Electronics Company or Panasonic Sales Company (collectively referred to as "the warrantor") will repair this product with new or refurbished parts, free of charge, in the USA or Puerto Rico for one (1) year from the date of original purchase in the event of a defect in materials or workmanship.

This Limited Warranty Excludes both Labor and Parts for: batteries, antennas, and cosmetic parts (cabinet).

Carry-in or mail-in service in the USA or Puerto Rico can be obtained during the warranty period by contacting a Panasonic Services Company (PASC) Factory Servicenter listed in the Servicenter Directory. Or call, toll free, 1-800-211-PANA(7262) to locate a PASC authorized Servicenter. Carry-in or mail-in service in Puerto Rico can be obtained during the warranty period by calling the Panasonic Sales Company telephone number listed in the Servicenter Directory.

This warranty is extended only to the original purchaser. A purchase receipt or other proof of date of original purchase will be required before warranty service is rendered.

This warranty only covers failures due to defects in materials and workmanship which occur during normal use. The warranty does not cover damages which occur in shipment, or failures which are caused by products not supplied by the warrantor, or failures which result from accident, misuse, abuse, neglect, mishandling, faulty installation, misapplication, set-up adjustments, improper operation or maintenance, alteration, modification, introduction of sand, humidity or liquids, power line surge, improper voltage supply, lightning damage, signal reception problems, commercial use such as hotel, office, restaurant, or other business or rental use of the product, or service by anyone other than a PASC Factory Servicenter or a PASC authorized Servicenter, or damage that is attributable to acts of God.

LIMITS AND EXCLUSIONS

There are no express warranties except as listed above.

THE WARRANTOR SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY, AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply to you.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state. If a problem with this product develops during or after the warranty period, you may contact your dealer or Servicenter. If the problem is not handled to your satisfaction, then write to the Customer Satisfaction Center at the company address indicated above.



Problem	Remedy
The IN USE/CHARGE indicator light does not go out while charging.	<ul style="list-style-type: none">• This is normal.
If you cannot solve your problem	<ul style="list-style-type: none">• Call our customer call center at 1-800-211-PANA(7262).• Panasonic's e-mail address for customer inquiries: consumerproducts@panasonic.com for customers in the USA or Puerto Rico ONLY.

Important Safety Instructions

When using this unit, basic safety precautions should always be followed to reduce the risk of fire, electric shock, or personal injury.

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on this unit.
3. Unplug this unit from AC outlets before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this unit near water, for example, near a bathtub, washbowl, kitchen sink, or the like.
5. Place this unit securely on a stable surface. Serious damage and/or injury may result if the unit falls.
6. Do not cover slots and openings on the unit. They are provided for ventilation and protection against overheating. Never place the unit near radiators, or in a place where proper ventilation is not provided.
7. Use only the power source marked on the unit. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.
8. Do not place objects on the power cord. Install the unit where no one can step or trip on the cord.
9. Do not overload wall outlets and extension cords. This can result in the risk of fire or electric shock.
10. Never push any objects through slots in this unit. This may result in the risk of fire or electric shock. Never spill any liquid on the unit.
11. To reduce the risk of electric shock, do not disassemble this unit. Take the unit to an authorized servicer when service is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the unit is subsequently used.
12. Unplug this unit from the wall outlet and refer servicing to an authorized servicer when the following conditions occur:
 - A. When the power supply cord or plug is damaged or frayed.
 - B. If liquid has been spilled into the unit.
 - C. If the unit has been exposed to rain or water.
 - D. If the unit does not work normally by following the operating instructions. Adjust only controls covered by the operating instructions. Improper adjustment may require extensive work by an authorized servicer.
 - E. If the unit has been dropped or physically damaged.
 - F. If the unit exhibits a distinct change in performance.
13. During thunderstorms, avoid using telephones except cordless types. There may be a remote risk of an electric shock from lightning.
14. Do not use this unit to report a gas leak, when in the vicinity of the leak.

SAVE THESE INSTRUCTIONS

CAUTION:

To reduce the risk of fire or injury to persons, read and follow these instructions.

1. Use only the battery(ies) specified.
2. Do not dispose of the battery(ies) in a fire. They may explode. Check with local waste management codes for special disposal instructions.
3. Do not open or mutilate the battery(ies). Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
4. Exercise care in handling batteries in order not to short the battery to conductive materials such as rings, bracelets, and keys. The battery and/or conductor may overheat and cause burns.
5. Charge the battery(ies) provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.

WARNING:

TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR ANY TYPE OF MOISTURE.

FCC and Other Information

If requested by the telephone company, inform them as follows:

FCC Registration No.(found on the bottom of the unit)

Ringer Equivalence0.1B

The particular telephone line to which the equipment is connected.

This unit must not be connected to a coin operated line.

If you are on a party line, check with your local telephone company.

Ringer Equivalence No. (REN):

The REN is useful in determining the quantity of devices you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the REN's of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices you may connect to your line, as determined by the REN, you should contact your local telephone company to determine the maximum REN for your calling area.

In the event terminal equipment causes harm to the telephone network, the telephone company should notify the customer, if possible, that service may be stopped.

However, where prior notice is impractical, the company may temporarily cease service providing that they:

- (a) Promptly notify the customer.
- (b) Give the customer an opportunity to correct the problem with their equipment.
- (c) Inform the customer of the right to bring a complaint to the Federal Communication Commission pursuant to procedures set out in FCC Rules and Regulations Subpart E of Part 68.

The Telephone Company may make changes in its communications facilities, equipment, operations or procedures, where such action is reasonably required in the operation of its business and is not inconsistent with the rules and regulations in FCC Part 68.

If such changes can be reasonably expected to render any customer terminal equipment incompatible with telephone company communications facilities, or require modification or alteration of such terminal equipment, or otherwise materially affect its use or performance, the customer shall be given adequate notice in writing, to allow the customer an opportunity to maintain uninterrupted service.

When programming emergency numbers and/or making test calls to emergency numbers:

- 1. Remain on the line and briefly explain to the dispatcher the reason for the call before hanging up.
- 2. Perform such activities in the off-peak hours, such as early morning hours or late evenings.

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