

User's Guide for Windows 98/Me

September 2000

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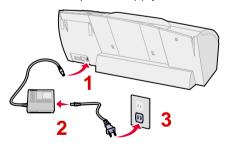
## **Getting started**

Your printer is a general purpose color inkjet printer that provides high quality text and photos. You can use your printer by itself to print photos or connect it to a computer for other printing needs. The following sections will tell you how to set up your printer for Windows 98, Windows Me, Windows 2000 and Macintosh.

Note: To access the on-line User's Guide for Windows 2000 or Macintosh, click on Read User's Guide under Learn on the CD front end prior to installing your software. This will let you copy and/or view the User's Guide from your computer. After setting up your printer, this hard copy User's Guide applies only to Windows98/Me.

### Setting up your printer

1 Connect the power supply.



Note: Connection 2, above may not be required in some countries.

**Select Language** appears on the operator panel display to indicate the power is on.

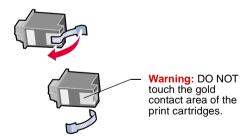
**Note:** If you need help identifying the operator panel buttons, see page 15.

- 2 Press ▲ or ▼ on the operator panel to scroll through the languages.
- 3 Press **Select** when you see the language you want.
  - **Select Paper Size** appears on the operator panel display.
- **4** Press ▲ or ▼ on the operator panel to scroll through the paper sizes.
- **5** Press **Select** when you see the paper size you want.
- **6** Continue with "Installing the print cartridges" in the following section.

#### Installing the print cartridges

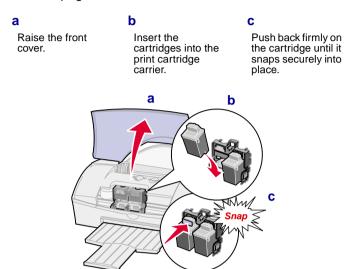
1 Remove the sticker and transparent tape from the bottom of the print cartridge.

**Note:** Be sure to remove the tape and install the cartridges one at a time to prevent leaking.



2 Insert the color cartridge in the left slot and the photo cartridge in the right slot.

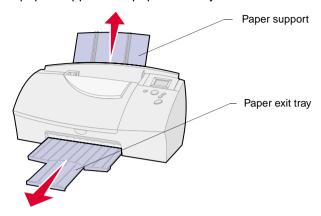
**Note:** To replace the photo cartridge with a black cartridge, see page 54.



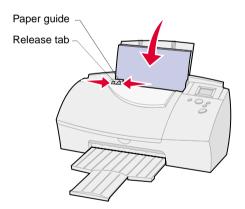
3 Close the front cover.

### Loading paper

1 Pull out the paper support and paper exit tray.



2 Place paper against the right side of the sheet feeder with the print side facing you.



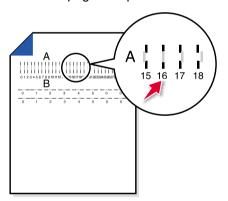
**3** Squeeze the release tab and the paper guide together, and then slide the paper guide to the left edge of the paper.

#### Aligning the print cartridges

- 1 Load plain paper in the printer. For help loading paper, see the previous section.
- 2 Press Menu.
- 3 Press ▼ until Utilities is highlighted, and then press Select.
  The Utilities menu appears.
- 4 Press ▼ until Align Cartridges is highlighted, and then press Select.
- 5 Press ▼ until Yes is highlighted, and then press Select.

"Printing Page, Please Wait" message appears.

The test page prints several alignment patterns, depending on the cartridge combination installed. Each pattern has a number under it. The test page that prints is similar to the one shown:



Note: If you have a color and black cartridge combination installed, you will have two more alignment values, C and D. Follow the same instructions as you would for the color and photo cartridge combinations.

- 6 Choose Values With Straightest Lines message appears, press Select to continue.
- 7 From each alignment group on the test page, find the number under the alignment pattern that comes closest to forming a straight line.

For example, in sample group **A**, the arrow points to the pattern that comes closest to forming a straight line.

The Align Cartridge Choose Values screen appears.

- 8 In the Align Cartridge dialog box, press ◀ or ▶ to select the numbers from the printed test page that come closest to forming a straight line.
- 9 Press ▼ to highlight Continue and press Select.
- **10** Press **Menu** to exit the printer menus.

#### Printing a test page

- 1 Make sure no camera card is inserted.
- 2 Press Print to print a test page.

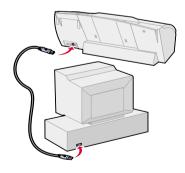
#### Setting up your printer with Windows 98

#### Before you begin:

- Prepare your printer for printing. For help, see page 1.
- Make sure you have a USB cable.
- Make sure Microsoft Windows 98 is running on your PC.

#### To install the KODAK PPM200 printer software:

1 Connect the USB cable to the computer and printer.



2 Click Next when the first screen appears.

Note: When you connect your printer to a computer, the Microsoft Windows software on your computer detects new hardware and asks you to navigate through the "Add New Hardware Wizard" with a series of dialog boxes. Complete the following steps to finish this process and reach the KODAK PPM200 Install Printer Software screen.

Place the KODAK PPM200 Printer Software CD into your computer's CD-ROM drive.



- 4 Make sure the first option is selected on the second screen, and then click Next.
- 5 Select the CD-ROM option on the next screen, and then click Next.
- 6 Click **Next** or **Finish** on any subsequent screens.

The KODAK PPM200 software installation screen appears.

**Note:** Prior to installing the **KODAK PPM200** software, you can choose other options such as Learn, Registering online or Browse (KODAK Web Site, Technical Support or Personal Picture Maker Supplies).

- 7 Choose from the following install options:
  - Personal Picture Maker Driver
  - KODAK Picture Page Software
  - Install All Software

Note: You must choose Personal Picture Maker Driver or Install All Software to enable PC printing.

8 Follow the on-screen instructions.

Note: If the KODAK PPM200 screen does not appear, click Start,

 $\ensuremath{\textit{\textbf{Run}}}\xspace.$  Type the letter of your CD-ROM drive followed by

:\setup and then click OK.

#### Congratulations!

You have successfully set up your printer for Windows 98.

#### Setting up your printer with Windows Me

Before you begin:

- Prepare your printer for printing. For help, see page 1.
- Make sure you have a USB cable.
- Make sure Windows Me is running.
- 1 Connect the USB cable to the computer and the printer. For help, see page 6.

Note: When you connect your printer to a computer, the Microsoft Windows software on your computer detects new hardware and asks you to navigate through the "Add New Hardware Wizard" with a series of dialog boxes. Complete the following steps to finish this process and reach the KODAK PPM200 Install Printer Software screen.

- 2 Place the KODAK PPM200 Printer Software CD into your computer's CD-ROM drive.
- 3 Make sure the first option, Automatic search for a better driver, is selected, and then click Next.

Note: Skip steps 4 and 5 if the following screen does not appear.

The Select Other Driver screen appears.

4 Select the Inkjet Color Printer LEXUSB.INF file, and then click OK.

5 Click Next or Finish on any subsequent screens.

The **KODAK PPM200** software installation screen appears.

**Note:** Prior to installing the **KODAK PPM200** software, you can choose other options such as Learn, Registering online or Browse (KODAK Web Site, Technical Support or Personal Picture Maker Supplies).

- 6 Choose from the following install options:
  - Personal Picture Maker Driver
  - KODAK Picture Page Software
  - Install All Software

Note: You must choose Personal Picture Maker Driver or Install All Software to enable PC printing.

- 7 Follow the on-screen instructions.
- 8 If the KODAK PPM200 screen does not appear, click Start, Run. Type the letter of your CD-ROM drive followed by :\setup and then click OK.

### Congratulations!

You have successfully set up your printer for Windows Me.

#### Setting up your printer with Windows 2000

Before you begin:

- Prepare your printer for printing. For help, see page 1.
- Make sure you have a USB cable.
- Make sure Windows 2000 is running.
- 1 Connect the USB cable to the computer and the printer. For help, see page 6.

The Microsoft Windows software appears on your computer to detect new hardware.

- 2 Click CANCEL.
- 3 Place the KODAK PPM200 Printer Software CD into your computer's CD-ROM drive.

The KODAK PPM200 software installation screen appears.

**Note:** Prior to installing the **KODAK PPM200** software, you can choose other options such as Learn, Registering online or Browse (KODAK Web Site, Technical Support or Personal Picture Maker Supplies).

- 4 Choose from the following install options:
  - Personal Picture Maker Driver
  - KODAK Picture Page Software
  - Install All Software

Note: You must choose Personal Picture Maker Driver or Install All Software to enable PC printing.

- 5 Follow the on-screen instructions.
- 6 If the KODAK PPM200 screen does not appear, click Start, Run. Type the letter of your CD-ROM drive followed by :\setup and then click OK.

#### Congratulations!

You have successfully set up your printer for Windows 2000.

#### Setting up your printer with a Macintosh

Before you begin:

- Prepare your printer for printing. For help, see page 1.
- Make sure you have a USB cable.
- Make sure Mac OS 8.6 or Mac OS 9 is running on your Macintosh computer.

#### To install the KODAK PPM200 printer software:

- 1 Connect the USB cable to the computer and the printer.
- 2 Place the KODAK PPM200 Printer Software CD into your computer's CD-ROM drive.

The KODAK PPM200 Installer main screen appears.

3 Click Install and Agree.

The KODAK License Agreement screen appears.

4 Click Accept.

The **KODAK PPM200 Installer** screen appears.

5 Click Install.

The KODAK PPM200 Printer Selection screen appears.

6 Follow the on-screen instructions.

**Note:** Prior to installing the **KODAK PPM200** software, you can choose other options such as Learn, Registering online or Browse (KODAK Web Site, Technical Support or Personal Picture Maker Supplies).

#### Congratulations!

You have successfully set up your printer on a Macintosh computer.

#### **Note for Macintosh Users:**

If your Macintosh computer locks up or freezes while printing, you may need to unplug the printer and turn off your computer. After a few seconds, plug the printer back in and turn your computer back on. The printer driver's spooler may attempt to start printing the job that was in the queue before the computer locked up. This could cause your system to lock up again. To recover from this problem:

- 1 Unplug the printer and turn off your computer.
- 2 Hold down the Shift key and turn on the computer.

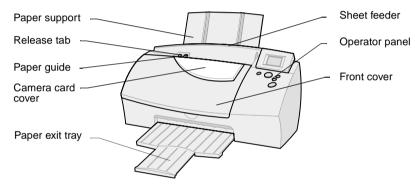
- **3** Press and hold the Shift key until you see the Mac OS screen and the words "Extensions Off".
- 4 Release the Shift key.
- Locate the **KODAK PPM200** printer icon on your desktop. The inactive printer spooler has an X over it.
- 6 Double-click the icon to open the KODAK PPM200 dialog box.
- 7 Drag your print jobs to the trash can.
- **8** Restart the computer to enable extensions.
- 9 Plug your printer back in.



# **Understanding your printer**

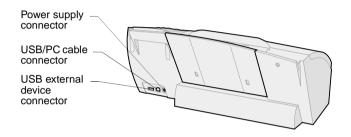
This chapter describes the parts of your printer and their functions.

### Identifying the parts of your printer



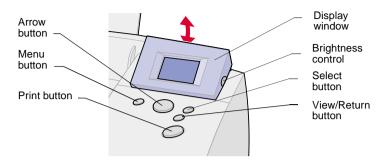
Use this	When you want to
Paper support	Keep paper straight in the sheet feeder.
Release tab, Paper guide	Make sure the paper feeds correctly into your printer.
Sheet feeder	Load paper.
Front cover	Install or change print cartridges, or clear paper jams.
Paper exit tray	Keep paper together after printing.
Camera card cover	Insert or remove a camera card.

Use this	When you want to	
Operator panel	<ul> <li>Select setup options.</li> <li>Select photos for printing.</li> <li>Select special printing options.</li> <li>Select photo storage options.</li> <li>Display and clear status or error messages.</li> </ul>	



Use this	When you want to
Power supply connector	Plug the power supply into the printer.
USB/PC cable connector	Attach the printer to a computer.
USB external device connector	Attach a Zip drive to the printer.

### Using the operator panel



Use this	When you want to
Menu button	Enter and exit the menus.
Arrow button	Navigate through the menus and view your photos.
Display window	Raise or lower the display to view the menus and your photos.
Brightness control	Adjust the brightness or contrast of the display.
Select button	Select or cancel a photo, enter a submenu, or accept menu settings.
View/Return button	Change from one view to another or return to a previous menu level without saving changes from the current menu option.
Print button	Begin printing.

## Verifying camera compatibility

Your printer is compatible with most types of digital cameras that use CompactFlash or SmartMedia camera cards. Visit our Web site at www.kodak.com/go/homeprinting for the latest camera compatibility list.

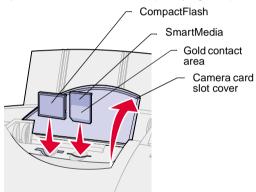
#### Inserting a camera card

Before inserting a camera card into its card slot, lift the protective cover located on the top of your printer.

#### Choosing a camera card slot

Your printer recognizes one source for photos at a time and searches for photos in the following order:

- Left slot (CompactFlash)
- Right slot (SmartMedia)
- Optional external devices (see page 33)



Consider the following information before inserting a camera card:

- If the camera card has a gold contact area, make sure the contact area faces the front of your printer.
- If you are inserting a CompactFlash card, make sure the name label faces the back of your printer.
- If you are inserting the SmartMedia card, make sure you do not place it in the CompactFlash card slot.
- If your camera card or storage disk contains photo images, a Reading Card message appears in the display window. The number of photos contained on the card is also displayed.

### Using the Quickstart screen

When you insert your camera card into your printer or if you are printing photos from an external device, a **Quickstart** screen appears that gives you easy print options. You do not need to enter the **Main Menu** of the printer.

The following table lists the start-up screen options:

Use the up and down arrows to select	When you want to
Print All	Print all the photos from your camera card or external device.
Print Camera Order	Print the photo selections chosen in your camera.  Note: This option is only visible when you have selected photos for printing using your camera.
View Photos	View and select photos for printing.
Print Index	Print thumbnail size photos.
PC Card Reader	View or copy photos to your computer.  Note: This option is only visible if you are connected to your computer. See page 42.
Change Layout	Change the way your photos are printed on paper.

#### To use the Quickstart screen:

- 1 Insert the appropriate camera card or connect your external device containing photo images.
  - The Quickstart screen appears.
- 2 Press ▲ or ▼ to scroll through the options until the selection you want is highlighted.
- 3 Press Select.

**Note:** To return to the **Quickstart** screen, remove and reinsert your camera card. This resets or clears all current photo selections.

### **Using Photo and Print Preview**

These screens let you select photos and review them before printing.

#### To use Photo and Print Preview:

- 1 Press ▼ to highlight View Photos from the Quickstart screen and then ◄ or ► to view and scroll through your photos.
- 2 Press **Select** to choose the photos you want to print.
- 3 Press View/Return to preview your selections.

**Note:** Pressing **View/Return** changes between photo and page preview screens.

4 Press Print.

**Note:** The **Page Preview** screens show what your selections will look like, the current settings, and the number of pages to be printed.

### Understanding the Idle Screen

An idle screen appears on the display if there is no camera card in the printer. This screen provides you with the current photo printer settings. The display goes blank after approximately 30 minutes. Press any key on the operator panel, or open the printer's front cover to activate the display.

### **Changing Languages**

Choose the **Language** option to change the language that appears on the operator panel display.

#### To change the Language Default:

- 1 Press Menu until you see the Main Menu.
- 2 Press ▼ until Preferences is highlighted, and then press Select.
  The Preferences menu appears.
- 3 Make sure Language is highlighted and press Select.
- 4 Press ▲ or ▼ on the operator panel to scroll through and select the language you want.

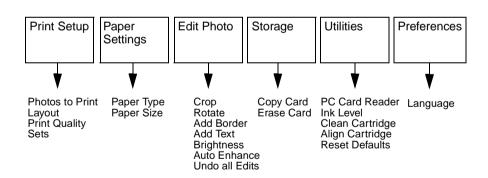


This chapter describes how to print and edit photos using the printer menus.

### **Understanding the Printer Menus**

If you want to print photos using more detailed options, change print settings, or access other printer functions, go to the printer menu by pressing the **Menu** button.

#### **Menu Categories**



#### To use the Menu:

- 1 Press the Menu button.
- 2 Press ▲ or ▼ to scroll and highlight the menu category you want.

- 3 Press Select.
- 4 Press ▲ and ▼ to navigate through the sub-menus and choose the option you want.
- 5 Press Select.

Notes: The current setting is identified with a check mark next to it.

Press View/Return to go back one menu level or you can press Menu at anytime to return to Photo and Print Preview.

The current settings for the highlighted category appear in the bottom right corner of the display.

### Choosing a paper type from the operator panel

- 1 Press Menu until you see the Main Menu.
- 2 Press ▼ to highlight Paper Settings, and then press Select.

The **Paper Settings** menu appears showing your current selections.

3 Make sure Paper Type is highlighted, and then press Select.

The **Paper Type** menu appears.

Press ▲ and ▼ to select a paper type.

Choose this Paper Type	For making	For best results, use
Photo	Ultra glossy photo prints.	KODAK Premium Picture Paper.
Plain	Economical photo prints.	Typical xerographic paper.

Choose this Paper Type	For making	For best results, use
Kodak Templates  Note: After selecting this option, you will need to select the template number you are using. For a list of Kodak templates, see page 25.	Multiple photo layouts on pre-perforated sheets.	KODAK Premium Picture Kit for borderless prints.
Iron-on transfer (or T-Shirt)	Photo prints for iron-on transfer to fabric.	Iron-on media.
Transparencies	Transparencies for overhead projectors.	Transparency media.

We recommend KODAK Premium Picture Paper for the best print quality.

For information about ordering paper, visit the World Wide Web at **www.kodak.com/go/inkjet**.

### Choosing a paper size

- 1 Press Menu until you see the Main Menu.
- 2 Press ▼ to highlight Paper Settings, and then press Select.
  - The **Paper Settings** menu appears showing your current selections.
- 3 Press ▼ to highlight Paper Size, and then press Select.
  - The **Paper Size** menu appears.

4 Press ▲ and ▼ to select a paper size.

Select this option	To choose
Paper Size	<ul> <li>8.5 x 11</li> <li>A4</li> <li>4 x 6</li> <li>A6</li> <li>Hagaki</li> </ul>

### Changing print quality

- 1 Press Menu until you see the Main Menu.
- 2 Make sure Print Setup is highlighted, and then press Select.
  The Print Setup menu appears.
- 3 Press ▼ until Print Quality is highlighted, and then press Select.
- 4 Press ▲ and ▼ to choose from the following print quality options:
  - Best
  - Better (default setting)
  - Good

Note: Increasing print quality reduces print speed.

5 Press Select.

### Choosing the page layout

- 1 Press Menu until you see the Main Menu.
- 2 Make sure Print Setup is highlighted, and then press Select.
  The Print Setup menu appears.
- 3 Press ▼ until Layout is highlighted, and then press Select.

The **Page Layout** menu appears. (See the following table for an overview of the page layout options.)

Press the left or right arrow to scroll and choose	Then, press the down arrow and then use the left and right arrows to scroll and choose from the following layout options:
Print Sizes.	<ul> <li>8 x10 -1 per page</li> <li>4 x 6 - 2 per page</li> <li>5 x 7 - 2 per page</li> <li>3.5 x 5 - 4 per page</li> <li>2 x 3 - 8 per page</li> <li>1.75 x 2 - 16 per page</li> </ul>
Kodak Templates.	<ul> <li>EK-PH-001 - (1) 8" x 10" (letter size paper)</li> <li>EK-PH-002 - (2) 5 x 7 prints on letter size paper</li> <li>EK-PH-003 - (2) 4 x 6 prints on letter size paper</li> <li>EK-PH-004 - (4) 3.5 x 5 prints on letter size paper</li> <li>EK-PH-005 - (6) 2.5 x 3.5 prints on letter size paper</li> <li>EK-PH-009 - (3) 3.5 x 8.5 prints on letter size paper</li> <li>EK-PH-010 - (1) 4 x 6 on 8.25" x 4.5" paper</li> <li>EK-PH-011 - (1) 100 x 150 mm on A5 size paper</li> <li>EK-PH-102 - (2) 127 x 177 mm on A4 size paper</li> <li>EK-PH-103 - (2) 102 x 152 mm on A4 size paper</li> <li>EK-PH-104 - (4) 90 x 130 mm on A4 size paper</li> <li>EK-PH-105 - (6) 57 x 89 mm on A4 size paper</li> </ul>
Panoramic (only supported in letter and A4 size papers).	<ul> <li>Center</li> <li>Lower Center</li> <li>Lower</li> <li>Top</li> <li>Upper Center</li> </ul>

4 Press **Select** to save your selection or **View/Return** to exit the menu without changing the settings.

**Notes:** The panoramic and border options on your printer are not available when you use Kodak Templates.

You can also use the **Kodak Template** menu settings with regular photo paper. Cut the photos to fit your frame to create standard size, borderless prints.

### Selecting photos to print

- 1 Insert the appropriate camera card.
- 2 Press ▼ to highlight View Photos.
- 3 Press Select.
- 4 Press or ► to scroll through your photos.
- 5 Press Select for each photo you want to print.
- 6 Press ▲ or ▼ to increase or decrease the number of copies for each selected photo.

**Note:** A check mark appears in the lower left corner indicating the photo is chosen. To remove the selection, press **Select** again.

- 7 Press View/Return, and then press o review the selections you have chosen.
- 8 Press Print to begin printing or Menu to select or change other print settings.

### Using the Photos to Print option

- 1 Press Menu until you see the Main Menu.
- 2 Make sure Print Setup is highlighted, and then press Select.
  The Print Setup menu appears.
- 3 Make sure Photos to Print is highlighted, and then press Select.
  The Photos to Print menu appears.
- **4** Press ▲ or ▼ to choose from the following options:

- Selected Photo Prints photos selected from the operator panel in the full photo view.
- Print Camera Order Prints photos you selected on your digital camera.

**Note:** Print Camera Order only appears if you have selected photos within the camera.

- Print All Prints all photos.
- Print Index Prints small numbered photos with file names.
- 5 Press Select.

Printing starts immediately.

### Choosing the number of sets to print

Select **Sets** to print more than one copy of your photo grouping.

- 1 Press Menu until you see the Main Menu.
- 2 Make sure **Print Setup** is highlighted, and then press **Select**.
  - The **Print Setup** menu appears.
- 3 Press ▼ until Sets is highlighted, and then press Select.
- 4 Press 

  or 

  to scroll and select the number of sets you want to print.
- 5 Press Select.

### **Photo Editing Selections**

To edit photos currently shown on the display, select:

- Crop
- Rotate
- Add Border

- Add Text (You can also modify text when choosing this option, for help, see page 30.)
- Brightness
- Auto Enhance
- Undo All Edits

**Notes:** Edits are applied only to the current photo displayed in the photo view.

After you edit a photo, **Edited** will appear in the lower right corner of the display in photo view. You will only see the changes you made to your photo when it is printed.

#### **Cropping photos**

To crop or select specific areas of photos:

- 1 Press Menu until you see the Main Menu.
- 2 Press ▼ to highlight Edit Photo, and then press Select.
  The Edit menu appears.
- 3 Make sure **Crop** is highlighted, and then press **Select**.
- 4 Press and ► or and to move the crop window around the photo.
- 5 Use arrows to position the crop box.
- 6 Press Select.

**Notes:** To undo a previous crop, return to the **Crop** menu and press **Select**. To redo a previous crop, return to the **Crop** menu and use the arrows to reposition the crop box.

You cannot use crop and panoramic view on a photo at the same time.

#### Rotating a photo

1 Press Menu until you see the Main Menu.

2 Press ▼ to highlight Edit Photo, and then press Select.

The **Edit** menu appears.

3 Press ▼ to highlight Rotate, and then press Select.

The **Rotate** menu appears.

4 Press 

or 

to scroll and select an angle, and then press Select.

**Notes:** Depending on the photo size chosen, the rotated photo may print smaller than the selected size.

Text added to you your photo will not rotate with the image.

Rotating TIFF images can take a very long time and is not recommended.

#### Selecting a border for your photo

- 1 Press Menu until you see the Main Menu.
- 2 Press ▼ until Edit Photo is highlighted, and then press Select.

The **Edit** menu appears.

3 Press ▲ or ▼ until Add Border is highlighted, and then press Select.

The Add Border menu appears.

- 5 Press Select.

**Note:** Borders are not printed when using Kodak Templates.

#### Adding text to your photo

- 1 Press Menu until you see the Main Menu.
- 2 Press ▼ until Edit Photo is highlighted, and then press Select.

The **Edit** menu appears.

3 Press ▼ until Add Text is highlighted, and then press Select.

The **Add Text** menu appears.

- 5 Press Select.

**Note:** Use the **Modify Text** option described in the following section to change the text selections.

#### Modifying text for your photo

- 1 Press Menu until you see the Main Menu.
- 2 Press ▼ until Edit Photo is highlighted, and then press Select.
  The Edit menu appears.
- 3 Press ▼ until Add Text is highlighted, and then press Select.
  The Add Text menu appears.
- 4 Press ◀ or ▶ to scroll and choose Modify Text.

The **Modify Text** menu appears.

- 5 Press ▲ or ▼ to highlight and select the text you want to modify.
- 6 Press Select.
- 7 Press 

  or 

  , and then press Select to choose each letter or symbol you want.

Note: Press ▼ until Erase Last is highlighted, and then press Select to erase characters, numbers, or symbols.

- 8 Press ▼ to highlight Space, and then press Select to add spaces between text.
- **9** Press **Done** to save your text.

**Notes:** The letters and symbols selected appear in the text bar located at the bottom of the menu screen.

Very long text messages may not print.

To set the text back to its original default settings, select Reset Text

#### **Brightness feature**

To adjust the contrast of a photo, choose the Brightness feature from the operator panel.

- 1 Press Menu until you see the Main Menu.
- 2 Press ▼ to highlight Edit Photo, and then press Select.

The **Edit** menu appears.

- 3 Press ▼ to highlight Brightness, and then press Select.
- 4 Press ▲ or ▼ to adjust the level of brightness for your photo, and then press Select.

**Note:** Selecting the **Brightness** option will deactivate the **Auto Enhance** feature if previously chosen.

#### Auto Enhance

Use Auto Enhance to automatically improve the appearance or quality of your photos.

- 1 Press Menu until you see the Main Menu.
- 2 Press ▼ to highlight Edit Photo, and then press Select.

The **Edit** menu appears.

**Note:** Selecting **Auto Enhance** will deactivate the **Brightness** feature if previously chosen.

- 3 Press ▼ to highlight Auto Enhance, and then press Select.
- 4 Press ▲ or ▼ to choose from Off or On, and then press Select.

**Note:** Changes are applied to prints, but are not applied to the display image.

# Resetting Defaults

Use Reset Defaults to return to your printer's original factory settings.

- 1 Press Menu until you see the Main Menu.
- 2 Press ▼ until Utilities is highlighted, and then press Select.
  The Utility menu appears.
- 3 Press ▼ until Reset Defaults is highlighted, and then press Select.

The Reset Defaults menu appears.

4 Press ▼ until Yes is highlighted, and then press Select.



# Using an external Zip drive

## Connecting your external Zip drive

You can copy photos from your camera card directly to a Zip drive, which is purchased separately. This lets you reuse your camera card and take more pictures. You can read photo images from these storage devices (with no camera card inserted).

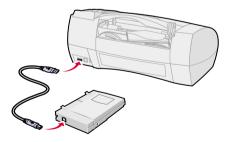
The following external storage device is supported with your printer:

Iomega Zip™ USB attached (100 and 250MB)

To attach a Zip drive directly to your printer, see the following instructions.

## Attaching your printer to the Zip drive

1 Connect the USB cable to the back of your printer and the external storage device.



2 Connect the power supply to the external storage device, and then plug it into an electrical outlet.

# Copying photos to your Zip drive

To copy photos from the camera card to the external storage disk:

- Insert your camera card into the appropriate slot on your printer. For help, see page 16.
- Insert the storage disk into your Zip drive.



**Note:** Your printer recognizes one camera card at a time. If two camera cards are installed, only the photos stored on the CompactFlash card are available.

- 3 Press Menu.
- 4 Press the ▼ until you see Storage, and then press Select.

The **Copy and Erase** options appear on the **Storage** menu screen.

**5** Make sure **Copy** is highlighted, and then press **Select**.

The Copy Card menu appears.

6 Make sure Yes is highlighted, and then press Select.

**Copying Card** appears with a progress bar indicating the status of the copy process. When the progress bar is filled, your photos have been copied to your external storage disk and the Storage menu returns.

Note: Select Cancel to stop the copy process.

7 Select View/Return to go to the Main Menu.

### Erasing photos from your camera card

After you copy your photos to an external storage disk, you can erase the photos from your camera card and reuse it.

- 1 Insert the appropriate camera card into your printer. For help, see page 16.
- 2 Press Menu.
- 3 Press ▼ until you see Storage, and then press Select.

Two options, **Copy Card and Erase Card** appear on the Storage menu screen.

4 Press ▼ to highlight Erase Card, and then press Select.

The **Erase Card** menu appears

5 Press ▼ to highlight Yes, and then press Select.

The Erase Card Are You Sure menu appears.

**WARNING:** This process erases **all** photos from your camera card.

6 Make sure **Yes** is highlighted and press **Select**.

## Printing from your Zip disk

Remove all camera cards from your printer before printing from the external storage drive. The printer searches for images on the external storage disk only when no camera cards are installed.

#### To print photos from your external storage disk:

1 Load paper against the right side of the sheet feeder. For help, see page 4.

**Note:** For best print quality, use KODAK Premium Picture Paper.

Insert your storage disk into your Zip drive.

The Quick Start menu appears.

3 Select your print options, and then press Print.

**Note:** For the best print quality, remove each printed photo from the paper exit tray before the next one prints.

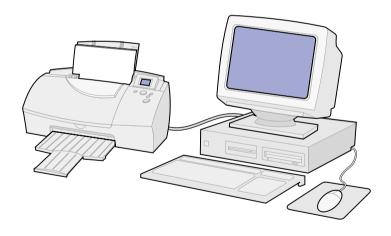


# Using your printer with a PC

This chapter describes how to use your printer with Windows 98/Me.

### Follow these basic steps for printing:

- 1 Load the paper (see page 4).
- 2 Customize the printer settings (see page 39).
- 3 Print your document (see page 42).



# Step 1: Load the paper

Load paper against the right side of the sheet feeder. For help, see page 4.

## Loading other paper types

Load up to	Make sure
10 photo cards	<ul> <li>The print side is facing you.</li> <li>The cards are loaded vertically against the right side of the sheet feeder.</li> <li>The paper guide is against the side of the cards.</li> </ul>
25 sheets of photo papers	<ul><li>The glossy side is facing you.</li><li>The paper guide is against the side of the photo paper.</li></ul>
10 transparencies	<ul> <li>The rough side of the transparency is facing you (smooth side down).</li> <li>The paper guide is against the side of the transparencies.</li> </ul>
100 sheets of custom size plain paper	<ul> <li>The print side is facing you and the paper guide is against the side of the paper.</li> <li>Your paper size fits within these dimensions: <ul> <li>Width:</li> <li>76 - 215.9 mm</li> <li>3 - 8.5 in.</li> </ul> </li> <li>Length: <ul> <li>127 - 432 mm</li> <li>5 - 17.0 in.</li> </ul> </li> </ul>
25 iron-on transfers	<ul> <li>You follow the instructions on the packaging to load the iron-on transfers.</li> <li>The paper guide is against the side of the iron-on transfers.</li> </ul>

## Step 2: Customize the printer settings

Your printer software includes several applications that help you perform printing tasks easily. One of these applications is called **Printer Properties**.

The **Printer Properties** application has three tabs: **Job Finishing**, **Paper**, and **Document/Quality**. Each tab contains settings related to the operation of your printer and its software.

#### Opening Printer Properties from an application

You can open **Printer Properties** from almost any application. This lets you change printer settings only for the document you are currently working on in the application. To open **Printer Properties** from an application:

- 1 Open the application's **File** menu.
- 2 Choose Print (or Printer) Setup.
- 3 In the Printer Setup dialog box, click the **Properties**, **Option**, or **Setup** button (depending on the application).
- **4** Change settings as needed. For help, see page 40.

#### **Opening Printer Properties from Windows**

When you open **Printer Properties** from Windows, the settings you change apply to all documents, unless you also change them from the application.

- 1 From the Start menu, select **Settings**, and then select **Printers**.
- **2** From the **Printers** folder, right-click the printer icon for your printer.
- **3** Select **Properties** from the sidebar menu.

**Note:** To help you identify **Printer Properties** and its associated tabs and functions, see page 40.

# Kodak PPM200 Printer Properties

Click the	When you want to
Job Finishing tab	<ul><li>Print handouts.</li><li>Print posters.</li><li>Print booklets.</li><li>Print two-sided documents.</li></ul>
Paper tab	<ul> <li>Select a paper size</li> <li>Select portrait or landscape orientation.</li> <li>Set the number of copies to print.</li> <li>Reverse the printing order of your document pages. (The first page of your document is on top of the stack in the paper exit tray.)</li> </ul>
Document Quality tab	<ul> <li>Select color settings for the document type you are printing.</li> <li>Choose a paper type.</li> <li>Choose a print quality setting.</li> <li>Select Web Smoothing when you are printing from the Internet.</li> <li>Select the default settings.</li> </ul>
Help button	Access the printer driver Help on any tab in the Printer Properties.

#### Choosing a Paper Type in Printer Properties

For best print quality, specify the type of paper you are using in your printer.

- 1 Open **Printer Properties**. For help, page 39.
- 2 Select the Document/Quality tab.
- 3 Select a Paper Type from the following table:

Select this Paper Type:	To print on this kind of paper:
KODAK Premium Picture Paper	Ultra glossy photo paper
Plain Paper	Typical xerographic paper
Transparency	Transparencies
Iron-On Transfer	T-shirt transfer

#### **Printing tips**

- For best print quality, print with a color and photo cartridge combination.
- When printing photos or transparencies, remove each page as it exits the printer and allow it to dry before stacking.
- When printing iron-on transfers, first verify your image by printing on plain paper.

#### Printing on custom size sheets

You can print on non-standard size sheets.

- 1 Open Printer Properties. For help, see page 39.
- 2 Select the Paper tab.
- **3** From the list of Paper Sizes, scroll to select **Custom**.
- 4 Enter the dimensions for your custom paper. For help, see page 38.

## Step 3: Print your document

- 1 From your application's File menu, click Print.
- 2 From the **Print** dialog box, click **OK** or **Print** (depending on the application).

### **Understanding the Card Reader**

You can use your printer to load the pictures on your camera card directly to your hard disk drive.

#### To use the card reader from the Start-up screen:

- 1 Insert your camera card into the appropriate camera card slot.
- 2 Press ▼ until PC Card Reader is highlighted, and then press Select.
- 3 Press ▼ until Yes is highlighted and press Select.

The **PC Card Reader Active** screen appears.

#### To use the card reader from the Main Menu:

- 1 Press Menu until you see the Main Menu.
- 2 Press ▼ until **Utilities** is highlighted, and then press **Select**.
- 3 Make sure PC Card Reader is highlighted, and then press Select.
- 4 Press ▼ until Yes appears, and then press Select.

The **PC Card Reader Active** screen appears.

**Notes:** When you activate your card reader for the first time, your computer software detects new hardware.

The card slots on the printer are visible as removable drives on your computer until you exit the card reader

mode from the operator panel. To exit the **PC Card Reader** mode, press **Select**.

The printer cannot print while in PC Card Reader mode. To print a photo that is on your camera card, you must first copy it to another location on your PC.

### KODAK Picture Page Software

#### To install the KODAK Picture Page Software:

- 1 Place the CD into your computer's CD-ROM drive.
- 2 Click install KODAK Picture Page Software, and then follow the on-screen instructions.
- **3** After installation is complete, restart your computer.

# To open KODAK's Picture Page Software from the Start menu, click:

- 1 Programs
- 2 KODAK Picture Page Software
- 3 Start Control Center
- 4 The Control Center icon in the system tray, located in the lower right corner of the Windows screen.

**Note:** All of the folders on your computer that contain pictures are displayed.

5 Select the **Help/About tab**, and then select **Help** to learn how to view, edit, and print your pictures.



# **Printing beyond the basics**

You can use your printer to print:

- Both sides of a sheet of paper (on this page)
- Handouts (see page 47)
- Booklets (see page 48)
- Posters (see page 50)

# Printing on both sides of a sheet of paper

Your Kodak printer lets you print on both sides of a sheet of paper. Besides saving paper, this feature is helpful when you want to print booklets or tablets.

**Note:** This feature does not work with all paper types. Be sure to check if your paper supports two-sided printing.

#### Step 1: Load the paper

Load paper against the right side of the sheet feeder. For help, see page 4.

# Step 2: Customize Printer Properties for your two-sided print job

- 1 Open **Printer Properties**. For help, see page 39.
- 2 Select the page orientation and size:
  - a Click the Paper tab.
  - **b** Select the appropriate **Paper Size**.

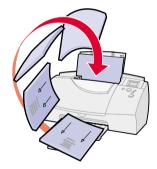
- c Select Portrait or Landscape orientation.
- 3 Customize the Printer Properties for two-sided printing:
  - a Click the Job Finishing tab.
  - **b** Select Two-sided printing.
  - c Select a binding edge.

**Note:** To print paper reloading instructions, select **Print** reloading instructions after the first side prints.

4 Click OK.

#### Step 3: Print your two-sided document

- 1 From your application's **File** menu, select **Print**. The odd-numbered pages print first.
- When the first side of all your two-sided document is finished printing, your printer software prompts you to reload the paper.
  - a Remove the stack of paper from the exit tray.
  - b Flip the stack.
  - c Insert the stack of paper and instruction page with the printed side facing away from you and the arrows pointing down.



3 Click OK. The even-numbered pages print on the other side of the stack.

To return to single-sided printing:

- 1 From the Printer Properties, click the Job Finishing tab.
- 2 Make sure Two-sided printing is not selected.
- 3 Click OK.

### **Printing handouts**

You can conserve paper by printing handouts or multiple page images on a single sheet of paper.

#### Step 1: Load the paper

Load paper against the right side of the sheet feeder. For help, see page 4.

#### Step 2: Customize Printer Properties for handouts

You can print your handouts on one side of the paper or on both sides.

- 1 Open Printer Properties. For help, see page 39.
- 2 Select the page orientation for the page images.

The page orientation you select in the **Paper** tab reflects the orientation of the page image and **not** the sheet of paper the page image prints on.

- a Click the Paper tab.
- **b** From the **Orientation** area, select **Portrait** or **Landscape**.
- 3 From the Paper Size area, select a paper size.
- 4 Click the **Job Finishing** tab and select the following options:
  - a Select Handout.
  - **b** Select the **Number of Prints** (page images) to print on a single sheet.
  - **c** To print a representation of the paper edges for each page image, select **Print Page Borders**.
- 5 To print your handout on one side of the paper, click **OK**. To print your handout on both sides of the paper:
  - a Select Two-sided printing.

- **b** To print paper reloading instructions, select **Print reloading** instructions after the first side prints.
- c Click Long Edge Binding or Short Edge Binding.
- d Click OK.

#### Step 3: Print your handouts

- 1 From your application's File menu, select Print.
- **2** From the Print dialog box, click **OK** or **Print** (depending on the application).
  - If you formatted your handouts to print on one side of each page, go to step 3.
  - If you formatted your handouts for two-sided printing, continue with printing the second side of your handouts.
- When the first side of all your handouts is finished printing, your printer software prompts you to reload the paper.

**Note:** For help reloading and printing two-sided pages for your booklet, see page 46.

To return to normal printing:

- 1 From the **Job Finishing** tab, select **Normal**.
- 2 Make sure Two-sided printing is not selected.
- 3 Click OK.

# **Printing booklets**

You can print and bundle your document together to make a booklet.

#### Step 1: Load the paper

Load paper against the right side of the sheet feeder. For help, see page 4.

#### Step 2: Customize Printer Properties for booklets

1 Select the correct paper size in your software application.

You can select from these paper sizes when printing booklets:

- Statement
- Letter
- A4
- A5
- **2** Open the **Printer Properties**. For help, see page 39.
- 3 Click the Job Finishing tab.
- 4 Select Booklet.
- 5 To print paper reloading instructions, click Print reloading instructions after the first side prints.
- 6 Select the number of Sheets Per Bundle.

**Note:** A bundle is any number of sheets of paper folded together. When printing with a heavier paper stock, select a smaller number of **Sheets Per Bundle** to allow for binding considerations.

7 Click OK.

#### Step 3: Print and assemble your booklet

- 1 From your application's File menu, select Print.
- 2 From the Print dialog box, click **OK** or **Print** (depending on the application).
- When the first side of your booklet is finished printing, your printer software prompts you to reload the paper.

**Note:** For help reloading and printing two-sided pages for your booklet, see page 46.

4 Click **OK**. The even-numbered pages print on the other side.

To return to normal printing:

- 1 From the **Job Finishing** tab, select **Normal**.
- 2 Click OK.
- **3** Assemble your booklet. For help, see the following section.

#### **Building a booklet**

- 1 Take the first bundle from the paper exit tray, fold it in half, and set it aside.
- **2** Fold and stack the rest of your bundles, one on top of the other, until your booklet is complete.



3 Bind the bundles together.



# **Printing posters**

You can use the printer software to enlarge your printout to a 4, 9, or 16 page poster.

**Note:** The poster finishing option is designed to print a single-page as a 4, 9, or 16 page poster.

### Step 1: Load the paper

Load paper against the right side of the sheet feeder. For help, page 4.

**Note:** For the best print quality, use a heavy paper.

#### Step 2: Customize Printer Properties for your poster

- 1 Open **Printer Properties**. For help, see page 39.
- 2 Click the Job Finishing tab.
- 3 Select Poster.
- 4 Select your poster size.

The number you select represents the number of pages that make up the height and width of your poster. For example, if you select 4 x 4, your printed poster is four pages high and four pages wide.

- 5 Select Show Crop Marks if you want to print markers that show you where to easily trim (crop) the unprinted white space from the edges of the paper.
- 6 Click OK.

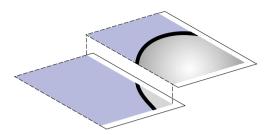
#### Step 3: Print and assemble your poster

- 1 From your application's File menu, select Print.
- 2 From the Print dialog box, click **OK** or **Print** (depending on the application).

**Note:** If you need to reprint a specific page of your poster, see page 52.

3 On each printed page, trim the white edges from two adjacent sides.

For example, trim the white edge from the top and left sides of each page.



- **4** Arrange the pages so that every trimmed edge overlaps an untrimmed white edge.
- 5 Tape the backs of the pages together.
- 6 To complete your poster, trim any remaining white edges.

#### Selecting specific pages to print

You can reprint specific pages of your poster without having to reprint all of them.

- 1 From the Job Finishing tab, click Select Pages to Print.
- 2 From the Select Pages to Print screen:
  - a Click Select All to select all the tiles, and then click the tiles you do not want to print.
  - b To quickly select a few tiles to print, click Remove All to remove all the tiles, and then click the tiles you want to print.
  - c Click OK.
- 3 Print your poster pages.
- 4 Assemble your poster. For help, see page 51.
- **5** To return to regular printing:
  - a From the **Job Finishing** tab, select **Normal**.
  - **b** Click **OK**.



# **Caring for your cartridges**

This chapter describes how to perform cartridge maintenance. You can install or replace cartridges, view ink levels, clean and align cartridges using your computer, or printer's operator panel. If your printer is connected to a computer, it may be more convenient to do these operations from your computer.

#### Using your computer for cartridge maintenance

To perform cartridge maintenance from your computer, you must access the **Control Program**.

To open the **Control Program** from the **Start** menu, click:

- 1 Programs
- 2 KODAK PPM200
- 3 KODAK PPM200 Control Program

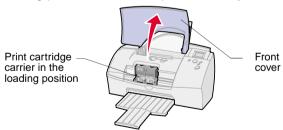
#### KODAK PPM200 Control Program

Click the	When you want to
Status tab	<ul> <li>Monitor the status of your print job.</li> <li>Cancel your print job.</li> <li>Print a test page.</li> <li>View your ink levels.</li> </ul>
Options tab	Enable/disable various printer software functions, such as <b>Sound Effects</b> and <b>Buffer Mode</b> .
Cartridges tab	<ul> <li>Install or replace print cartridges.</li> <li>Clean the print nozzles.</li> <li>Align print cartridges for best print quality.</li> <li>View cartridge part numbers and order supplies directly from Kodak's Web site.</li> </ul>
About tab	Find the printer software version and copyright notice.
Help button	Access the printer driver Help on any tab in the Control Program.

**Note:** You can also access the **Control Program** by double-clicking the **KODAK PPM200** icon on your desktop.

#### Installing or replacing print cartridges

1 Raise the front cover. The print cartridge carrier moves to the loading position unless the printer is busy.



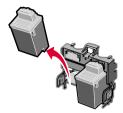
2 Remove the old print cartridge. Store it in an air-tight container or dispose of it.

Photo cartridge CAT 175 4852

Color cartridge CAT 195 1730

Black cartridge CAT 136 9511

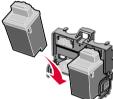


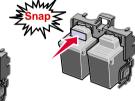


- 3 Match the cartridge cap color to the cartridge carrier color and install the cartridge in the printer:
  - a If you are installing a new cartridge, remove only the sticker and the transparent tape from the bottom of the print cartridge.
- Insert the print cartridge into the print cartridge carrier.
- C Push back firmly on the cartridge until it snaps securely into place.

WARNING: DO NOT touch the gold contact area of the print cartridge.







**Note:** For the best possible photo quality, replace the black cartridge with a photo cartridge and print with a photo and color cartridge combination.

- 4 Close the front cover.
- From the Control Program's Cartridges tab, select Install/Change Cartridge.
- 6 Select the type of cartridge you installed and click OK.
- 7 If you installed a new cartridge, the Alignment dialog box displays. Follow the instructions on the Alignment screen to complete the cartridge installation. For help, see the next section.

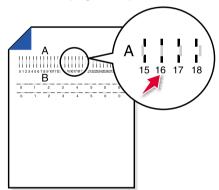
#### Aligning print cartridges

If the print quality is not satisfactory, a simple cartridge alignment may improve print quality. If print quality is still not satisfactory after aligning the print cartridges, you may need to clean the print nozzles.

- 1 Load plain paper in the printer. For help loading paper, see page 4.
- 2 From the Control Program's Cartridges tab, select Align Cartridges.

Your printer prints an alignment test page and the **Align Cartridge** dialog box is displayed.

The test page prints several alignment patterns, depending on the cartridge combination installed. Each pattern has a number under it. The test page that prints is similar to the one shown:



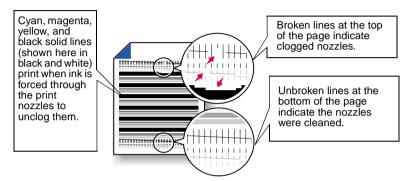
**Note:** If you have a color and black cartridge combination installed, you will have two more alignment values, C and D. Follow the same instructions as you would for the color and photo cartridge combinations.

- 3 From each alignment group on the test page, find the number under the alignment pattern that comes closest to forming a straight line.
  - For example, in sample group **A**, the arrow points to the pattern that comes closest to forming a straight line.
- 4 In the Align Cartridges dialog box, enter the pattern numbers from the printed test page that come closest to forming a straight line.
- 5 After you have entered a number for all of the patterns, click **OK**.

#### Cleaning print nozzles

- 1 Load plain paper in the printer.
- 2 From the Control Program's Cartridges tab, select Clean Print Nozzles

The printer feeds a sheet of paper and prints a nozzle test pattern similar to the one shown:



3 Compare the diagonal line above the printed bars to the diagonal line below the printed bars.

Look for a break in the diagonal lines above the printed bars. A broken line indicates clogged nozzles.

If the bottom line still has breaks, run the test up to two more times.

- If the print quality is satisfactory after running the test three times, the print nozzles are clean. You do not need to complete the remaining steps.
- If the print quality of both lines is not satisfactory after running the test three times, continue with step 4.
- 4 Remove and reinstall the print cartridge.
- 5 Repeat the nozzle test.
- 6 If the lines are still broken, wipe the print cartridge nozzles. For help, see "Wiping print nozzles and contacts" on page 59.

# Using your operator panel for cartridge maintenance

#### Installing or Replacing Print Cartridges

- 1 Install or replace your print cartridges. For help, follow steps 1 through 4, beginning on page 54.
  - When you begin a print job, the printer will ask you to select the type of cartridges installed.
- 2 Select the correct option and press Select.
  - **Note:** If you installed new cartridges, the printer will ask if you want to align them. To align the print cartridges, insert a sheet of plain paper, choose **Yes** from the operator panel, and then press **Select**.
- 3 Follow the alignment process on page 5.

## Aligning the Print Cartridges

See page 5.

#### Cleaning print nozzles

- 1 Press Menu until you see the Main Menu.
- 2 Press ▼ until Utilities is highlighted, and then press Select.
  - The **Utilities** menu appears.
- 3 Press ▼ until Clean Cartridge is highlighted, and then press Select.
  - The Clean Cartridge menu appears.
- 4 Press ▼ until Yes is highlighted, and then press Select.

The **Cleaning Cartridge** menu appears with a progress bar showing the status of the cleaning process. When the progress bar is complete, the **Utilities** menu returns.

**Note:** The printer feeds a sheet of paper and prints a nozzle test pattern similar to the one shown on page 57.

- 5 Follow steps 3 through 5 on page 57.
- 6 If the lines are still broken, wipe the print cartridge nozzles. For help, see "Wiping print nozzles and contacts" on page 59.
- 7 Press Print to begin printing or use the View/Return button to go to other menu options.

#### Viewing ink levels from the operator panel

- 1 Press Menu until you see the Main Menu.
- 2 Press ▼ until **Utilities** is highlighted, and then press **Select.**

The **Utilities** menu appears.

- 3 Make sure Ink Level is highlighted, and then press Select.
  The Ink Level menu appears.
- 4 View the ink level.
- 5 Select **Done** when you are finished checking the ink level.

# Cleaning and preserving print cartridges

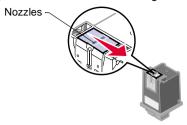
#### Wiping print nozzles and contacts

If print quality does not improve after cleaning the print nozzles, there may be dried ink on the print cartridge nozzles or the print cartridge contacts.

#### To wipe the print cartridge nozzles and contacts:

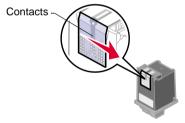
1 Remove the print cartridge from your printer. For help, see page 54.

2 Dampen a clean lint-free cloth with water and gently wipe the entire gold-colored area, including the nozzles.



**WARNING:** Wipe the nozzles in one direction so the colors do not mix.

- 3 To dissolve dried ink, hold the damp cloth against the nozzles for about three seconds. Gently blot and wipe dry.
- 4 Dampen another section of clean, lint-free cloth with water and gently wipe the entire gold-colored area, including the contacts.



**WARNING:** When cleaning the print cartridge, wipe the contacts in one direction.

To dissolve dried ink, hold the damp cloth against the contacts for about three seconds. Gently blot and wipe dry. Allow the gold-colored areas to dry before you reinsert the cartridge into your printer.

Reinstall the print cartridge and repeat the nozzle test. For help, see page 57.

#### Preserving print cartridges

To ensure the longest life from your print cartridge and optimum performance from your printer:

- Keep a new print cartridge in its packaging until you are ready to install it.
- If a print cartridge runs out of ink, leave the empty cartridge in the printer until you are ready to replace it. Printing with one of the print cartridge carriers empty may cause printer problems.
- Do not remove a print cartridge from the printer except to replace, clean, or store it in an air-tight container. The print cartridge does not print correctly if removed from the printer and left exposed for an extended period of time.

The printer warranty does not cover repair of failures or damage caused by a refilled cartridge. Kodak does not recommend use of refilled cartridges. Refilling cartridges can affect print quality and cause damage to the printer. For best results, use Kodak supplies.



# **Troubleshooting**

# Understanding the operator panel error messages

#### Cannot read Card

Check your camera card. The card may not have photos on it or it may be damaged.

#### **Carrier Stall**

The cartridge carrier inside your printer has stalled. Unplug your printer, clear the paper jam, and then plug your printer back in. For help clearing paper jams, see page 65.

#### Copy Failed Disk Full

Your external storage disk is full. Insert a new disk to store additional photos.

#### Copy Failed, Write Protected

The external storage disk you are using is write protected. You must remove write protect from your disk before you copy photos.

#### Copy Failed No Disk

Your printer does not recognize your external storage drive. Check your external storage drive cable connections to make sure they are secure.

#### **Decode Error**

Your printer can't read your camera card. This is often caused by removing your camera card from your camera before it has finished storing the image. It can also be caused by photos that have been previously uploaded to a computer and modified.

**Note:** If the printer is connected to a computer, try viewing your

photos from the card reader mode. For help using the card

reader, see page 42.

#### Erase Failed

The photos cannot be erased from your disk. Make sure your disk is not write protected.

#### Insert Paper, Press Print

The printer is out of paper. For help loading paper, see page 4.

#### Install Cartridge

Install a cartridge. For more information, see page 2.

#### Low Ink

Check your ink levels, it may be time to replace a cartridge. To check your ink levels from your computer, see page 54. To view your ink levels from your printer's display, see page 59.

#### No PC is Connected

This error message appears when you choose the **Card Reader** option from the operator panel and no computer is connected. **Card Reader** is a function that interacts with your computer. For help, see "Understanding the Card Reader" on page 42.

#### Paper Jam

Try removing the paper from the sheet feeder. If the paper is lodged too far into the printer and can't be removed:

- Unplug your printer.
- Pull firmly on the paper to remove it. If you cannot reach the paper because it is too far into the printer, raise the front cover and pull the paper out.
- 3 Close the front cover.
- 4 Plug your printer into an electrical outlet.

Resend your document to print.

# Printing problems without a computer

#### My printer will not read my camera card

- Remove your camera card for 15 seconds, and then reinsert.
- There may not be any photos on your camera card.
- Your camera card may not be supported by your printer.

## The colors on my printed photos do not appear correctly

- Your cartridge may be running out of ink and you may need to replace your print cartridge. For help, see page 54.
- Check your paper. Photos can print with color variations depending upon the type of paper you have loaded in your printer.
   For the best print results, use KODAK Premium Picture Paper.

# Printed pages have alternating bands of light and dark print (intermittent printing)

Select **Best** print quality setting from your printer's operator panel. For help, see page 24.

# My photo prints, but there is too much white space on the paper

- Make sure the paper size selected under PRINT OPTIONS
  matches the paper size loaded in your printer. For help selecting
  the correct paper size, see page 23.
- You may not have selected enough photos to print on one page.
   For help, see "Choosing the page layout" on page 24.

#### Printer prints very slowly

Select a lower print quality setting.

**Note:** If you are printing photos or your document contains graphics, it may take longer to print than regular text.

#### Printing problems with your computer

When your printer has a problem, first make sure that:

- The power supply is plugged into the printer and a properly grounded electrical outlet.
- The printer USB cable is securely attached to your computer and printer.

#### Printer prints very slowly

- Close any open applications not in use.
- Select a lower print quality setting.
- Consider purchasing more memory, or increasing the virtual memory for your computer.

**Note:** If you are printing photos or your document contains graphics, it may take longer to print than regular text.

# Printer is plugged in but doesn't print, or you get a Printer Offline message

#### Make sure:

- The printer is on and the paper is loaded correctly.
- The USB cable is completely plugged into the printer.
- The printer is set as the default printer.
- The printer is not set up as a card reader. For help, see page 42.
- The print job is not being held or paused in the print queue.

To check the printer status in Windows:

- 1 From the **Printers** folder, double-click the **KODAK PPM200** icon.
- 2 Click the Printer menu and make sure no check mark appears next to the Pause Printing option.

If these steps have not corrected the problem:

1 Turn off your computer.

- 2 Unplug the USB cable from the back of your printer.
- 3 Unplug your printer from the electrical outlet and wait approximately15 seconds
- 4 Plug your printer back in.
- 5 Reconnect the USB cable to the back of your printer.
- 6 Turn your computer back on.

#### Test page does not print

#### Make sure:

- You have removed the tape from the cartridges. For help, see page 2.
- Your print cartridges are properly installed. For help, see page 2.
- The printer is set as the default printer.

# Printed pages have alternating bands of light and dark print (intermittent printing)

- Make sure Enable Buffer Mode is checked on the Options tab of the Control Program for Windows.
- Select the High 1200 x 1200 dpi Print Quality setting on the Document Quality tab of the Printer Properties.

#### The printer settings I selected changed

When you change printer settings from your application, the settings apply only to the specific document you opened with that application. To make the settings apply to all documents, see page 39.

#### Transparencies or photos contain white lines

- Select the **High Quality 1200dpi** setting.
- Your print nozzles may need cleaning. For help, see page 57.

# General printing problems with or without your computer

#### Printer ejects a blank page after appearing to print

Make sure you have removed the sticker and transparent tape covering the gold area on the print cartridges. For help, see page 2.

# Paper misfeeds or pulls multiple sheets through the printer

#### Make sure:

- You are using a paper recommended for inkjet printers.
- You do not force the paper down into the printer when you load it.
- You do not load too much paper in the sheet feeder. Depending on the thickness of your paper, the sheet feeder can hold up to 100 sheets of plain paper or 25 sheets of KODAK's Premium Picture Paper.
- The left paper guide does not cause the paper to bow in the sheet feeder.
- The printer is on a flat, level surface.

#### Printer has a paper jam

See page 65.

#### Vertical straight lines are not smooth

To improve the print quality of vertical straight lines in tables, borders, and graphs:

- Test the cartridge alignment. For help, see page 5 or 56.
- Select a higher Print Quality setting. For help, see page 24 and 40.
- Clean the print nozzles. For help, see page 57 or 58.

#### Print is too dark or smudged

#### Make sure:

- You let the ink dry before handling the paper.
- The Paper Type setting matches the paper type loaded in the printer.
- The paper is straight and unwrinkled.
- The print quality setting is appropriate for the paper type. If you are
  printing on regular paper and have a color and black cartridge
  combination installed, select the **Draft 300 x 600 dpi** Print Quality
  setting.

**Notes:** The **Draft 300 x 600 dpi** Print Quality option will not be available when you install a color and photo cartridge combination.

If print quality still has not improved, you may need to clean the print nozzles. For help, see page 57 or 58.

#### Colors are not printing correctly

- Your print cartridge may be low on ink. Check the ink level graphic on the Cartridges tab of your printer's Control Program, or the printer's operator panel menu. For help, see pages 54 and 59.
- Use a different brand of paper. Every paper brand accepts ink differently and prints with slight color variations. For best print results, use KODAK Premium Picture Paper.
- Clean the print nozzles. For help, see page 57 or 58.

#### Glossy photo papers or transparencies stick together

- Remove each page as it exits the printer and allow it to dry before stacking.
- Use a transparency or photo paper designed for an inkjet printer.

#### **KODAK Customer Support Center**

Prior to contacting Kodak, please have the following information available so we may serve you faster. (Located on the back of the printer.)

Machine Type number	
Serial number	
Date purchased	
Store where purchased	

#### **United States and Canada**

#### 1-877-774-6837

Or you may contact Kodak through our Web site:www.kodak.com/go/homeprinting

Support Center Hours of Operation:

9 AM-9 PM Monday through Friday and12 PM-6 PM Saturday and Sunday (Eastern Time).



#### **Appendix**

In this section, you can find information about:

- · Installing printer software
- Uninstalling printer software
- Warranty
- Notices
- Safety

# Installing printer software

You can obtain the printer software using the:

- Compact disc (CD-ROM) that came with your printer
- · World Wide Web

If your printer software does not install properly, a communications error message appears when you try to print. You may need to uninstall, and then reinstall the printer software. For help see Uninstalling printer software. For help installing your software, see page 6.

### Using the World Wide Web

If your computer does not have a CD-ROM drive, you can download the printer software from the World Wide Web at http:// www.kodak.com/go/ ppm200.

- At KODAK's Web site, select the appropriate driver for your operating system.
- 2 Select Save to Disk.
- 3 Download according to your operating system requirements.

# Uninstalling printer software for Windows

If your printer software does not install properly, or your printer is not installed to the correct port, you may need to uninstall, and then reinstall the software.

To uninstall the printer software:

- 1 From the **Start** menu, select **Programs**.
- 2 Select KODAK PPM200.
- 3 Select KODAK PPM200 Uninstall
- 4 Follow the instructions on your screen.

To reinstall the printer software, follow the appropriate set of instructions from "Installing printer software."

#### Uninstalling printer software for Macintosh

If your printer software does not install properly, you may need to uninstall and reinstall the software.

To uninstall the printer software:

- Drag the printer icon to the trash can on the desktop.
- 2 Insert the software CD.
  The KODAK PPM200 Installer screen appears.
- 3 Click Install and Agree.
- 4 From the Easy Install pop-up menu, choose **Uninstall**.
- 5 Select Complete Uninstall.
- 6 Click Uninstall.

#### Statement of Limited Warranty

Lexmark International, Inc., Lexington, KY

This warranty applies to the United States and Canada. For customers outside the U.S. and Canada, refer to the country-specific warranty information that came with your printer.

KODAK Personal Picture Maker 200by Lexmark

This Statement of Limited Warranty applies to this product if it was originally purchased for your use, and not for resale, from Lexmark or a Lexmark remarketer including KODAK, referred to in this statement as "Remarketer."

#### Warranty

Lexmark warrants that this product:

- Is manufactured from new parts, or new and serviceable used parts, which perform like new parts,
- Is free from defects in material and workmanship.
- Conforms to Lexmark's official published specifications, and
- · Is in good working order.

If this product does not function as warranted during the warranty period, contact a Remarketer or Lexmark for repair without charge.

If you transfer this product to another user, warranty service under the terms of this statement is available to that user for the remainder of the warranty period. You should transfer proof of original purchase and this statement to that user.

#### **Warranty Service**

The warranty period is 12 months and starts on the date of original purchase as shown on the purchase receipt.

To obtain warranty service you may be required to present proof of original purchase. Warranty service will be provided at a Lexmark designated location.

When warranty service involves the exchange of a product or part, the item replaced becomes the property of the Remarketer or Lexmark. The replacement may be a new or repaired item. The replacement item assumes the remaining warranty period of the original product.

Replacement is not available to you if the product you present for exchange is defaced, altered, in need of a repair not included in warranty service, or damaged beyond repair. Also, such product must be free of any legal obligation or restrictions that prevent its exchange.

Before you present this product for warranty service, remove all programs, data, and removable storage media.

For further explanation of your warranty alternatives and the nearest Lexmark authorized servicer in your area, please call 1-888-774-6837.

Free remote technical support is provided for this product throughout its warranty period. Lexmark offers a variety of extended warranty programs that include an extension of technical support. For products no longer covered by a Lexmark warranty, technical support may only be available for a fee.

#### **Extent of Warranty**

Lexmark does not warrant uninterrupted or error-free operation of a product.

Warranty service does not include repair of failures caused by:

- Modification or attachments
- Accidents or misuse
- Unsuitable physical or operating environment
- Maintenance by anyone other than Lexmark or a Lexmark authorized servicer
- Operation of a product beyond the limit of its duty cycle
- Failure to have installed a maintenance kit as specified (if applicable)
- Use of printing media outside of Lexmark's published specifications

- Use of other than KODAK's inkjet cartridges manufactured by Lexmark
- Use of other than Lexmark provided product or component

ALL EXPRESS AND
IMPLIED WARRANTIES,
INCLUDING THE IMPLIED
WARRANTIES OF
MERCHANTABILITY AND
FITNESS FOR A
PARTICULAR PURPOSE,
ARE LIMITED IN
DURATION TO THE
WARRANTY PERIOD. NO
WARRANTIES, EXPRESS
OR IMPLIED, WILL APPLY
AFTER THIS PERIOD.

KODAK DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED.

#### **Limitation of Liability**

Your sole remedy under this Statement of Limited Warranty is set forth in this section. For any claim concerning performance or nonperformance of Lexmark or a Remarketer for this product under this Statement of Limited Warranty, you may recover actual damages up to the limit set forth in the following paragraph.

Lexmark's liability for actual damages from any cause whatsoever will be limited to the greater of 1) \$5,000 or 2) the amount you paid for the product that caused the damages. This limitation of liability will not apply to claims by you for bodily injury or damage to real property or tangible personal property for which Lexmark

is legally liable. IN NO EVENT WILL LEXMARK OR REMARKETER BE LIABLE FOR ANY LOST PROFITS, LOST SAVINGS. INDIRECT OR INCIDENTAL DAMAGES. OR OTHER ECONOMIC CONSEQENTIAL DAMAGES. This is true even if you advise Lexmark or a Remarketer of the possibility of such damages. Lexmark is not liable for any claim by you based on a third party claim.

This limitation of remedies also applies to any developer of materials supplied to Lexmark.
Lexmark's and the developer's limitations of remedies are not cumulative. Such developer is an intended beneficiary of this limitation.

#### **Additional Rights**

Some states do not allow limitations on how long an implied warranty lasts, or do not allow the exclusion or limitation of incidental or consequential damages. If such laws apply, the limitations or exclusions contained in this statement may not apply to you.

This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

## Electronic emission notices

# Federal Communications Commission (FCC) Compliance Information Statement

The KODAK Personal Picture Maker 200 by Lexmark, Type 4103-P01 has been tested and found to comply with the limits for a Class B digital device. pursuant to Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received. including interference that may cause undesired operation.

The FCC Class B limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates. uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However. there is no quarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off

and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult your point of purchase or service representative for additional suggestions.

The manufacturer is not responsible for any radio or television interference caused by using other than recommended cables or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate this equipment.

To assure compliance with FCC regulations on electromagnetic interference for a Class B computing device, use a properly shielded and grounded cable such as Lexmark part number 43H5856 for USB attach. Use of a substitute cable not properly shielded and grounded may result in a violation of FCC regulations.

Any questions regarding this compliance information statement should be directed to:

Director of Lab Operations Lexmark International, Inc. 740 West New Circle Road Lexington, KY 40550 (859) 232-3000

#### **Notices**

#### Industry Canada Compliance Statement

This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

#### Avis de conformité aux normes d'Industrie Canada

Cet appareil numérique de la classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

#### European Community (EC) directives conformity

This product is in conformity with the protection requirements of EC Council directives 89/336/EEC and 73/23/EEC on the approximation and harmonization of the laws of the Member States relating to electromagnetic compatibility and safety of

electrical equipment designed for use within certain voltage limits.

A declaration of conformity with the requirements of the Directive has been signed by the Director of Manufacturing and Technical Support, Lexmark International, S.A., Boigny, France.

This product satisfies the Class B limits of EN 55022 and safety requirements of EN 60950.

#### Japanese VCCI notice

この意義は、情報処理設備等電水障害自主規制協議会 (VCC1) の基準 に基づくクラスを情報技術変響です。この変異は、電磁環境で使用すること を目的ことではますが、この機関からジオやテレビン会長機に近接して 使用されると、空間確定引き起こすことがあります。 取扱取用算にとてはこい数でありませて下され。

# The United Kingdom Telecommunications Act 1984

This apparatus is approved under the approval number NS/G/1234/J/100003 for the indirect connections to the public telecommunications systems in the United Kingdom.

#### Energy Star

The EPA ENERGY STAR
Computers program is a
partnership effort with
computer manufacturers to
promote the introduction of
energy-efficient products
and to reduce air pollution
caused by power generation.

Companies participating in this program introduce personal computers,

printers, monitors, or fax machines that power down when they are not being used. This feature will cut the energy used by up to 50 percent. Lexmark is proud to be a participant in this program.

As an Energy Star Partner, Lexmark International, Inc. has determined that this product meets the Energy Star guidelines for energy efficiency. This product is designed, tested and approved to meet strict global safety standards with the use of specific Lexmark components. The safety features of some parts may not always be obvious. Lexmark is not responsible for the use of other replacement parts.

# Power Supply information

If your power supply fails, replace it with the Lexmark replacement part.

# Safety information

- The power supply must be connected to an electrical outlet that is near the product and easily accessible.
- Refer service or repairs, other than those described in the operating instructions, to a professional service person.



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