Thecus N3200

User's Manual

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About This Manual

All information in this manual has been carefully verified to ensure its correctness. In case of an error, please provide us with your feedback. Thecus Technology Corporation reserves the right to modify the contents of this manual without notice.

Product name: Thecus N3200
Manual Version: 1.1
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Limited Warranty

Thecus Technology Corporation guarantees all components of Thecus N3200 are thoroughly tested before they leave the factory and should function normally under general usage. In case of any system malfunctions, Thecus Technology Corporation and its local representatives and dealers are responsible for repair without cost to the customer if the product fails within the warranty period and under normal usage. Thecus Technology Corporation is not responsible for any damage or loss of data deemed to be caused by its products. It is highly recommended that users conduct necessary back-up practices.

Safety Warnings

For your safety, please read and follow the following safety warnings:

⚠ Read this manual thoroughly before attempting to set up your N3200.

⚠ Your N3200 is a complicated electronic device. DO NOT attempt to repair it under any circumstances. In the case of malfunction, turn off the power immediately and have it repaired at a qualified service center. Contact your vendor for details.

⚠ DO NOT allow anything to rest on the power cord and DO NOT place the power cord in an area where it can be stepped on. Carefully place connecting cables to avoid stepping or tripping on them.

⚠ Your N3200 can operate normally under temperatures between 5°C and 40°C, with relative humidity of 0% – 80%. Using the N3200 under extreme environmental conditions could damage the unit.

⚠ Ensure that the N3200 is provided with the correct supply voltage (AC 100V ~ 240V, 50/60 Hz, 3A). Plugging the N3200 to an incorrect power source could damage the unit.

⚠ Do NOT expose the N3200 to dampness, dust, or corrosive liquids.

⚠ Do NOT place the N3200 on any uneven surfaces.

⚠ DO NOT place the N3200 in direct sunlight or expose it to other heat sources.

⚠ DO NOT use chemicals or aerosols to clean the N3200. Unplug the power cord and all connected cables before cleaning.

⚠ DO NOT place any objects on the N3200 or obstruct its ventilation slots to avoid overheating the unit.

⚠ Keep packaging out of the reach of children.

⚠ If disposing of the device, please follow your local regulations for the safe disposal of electronic products to protect the environment.

Table of Contents

Chapter 1: Introduction

Overview

Thank you for choosing the Thecus N3200 IP Storage Appliance. The Thecus N5200 is an easy-to-use storage server that allows a dedicated approach to storing and distributing data on a network. Data reliability is ensured with RAID features that provide data security and recovery—over 3 Terabytes of storage is available. Gigabit Ethernet ports enhance network efficiency, allowing the N3200 to take over file management functions, increase application and data sharing and provide faster data response. The N3200 lets you hot swap working hard drives, securing the continuity of data in the event of hardware failure. The N3200 allows data consolidation and sharing between Windows (SMB/CIFS), UNIX/Linux, and Apple OS X environments. The N3200's user-friendly GUI supports multiple languages.

Product Highlights

File Server

First and foremost, the N3200 allows you to store and share files over an IP network. With a Network Attached Storage (NAS) device, you can centralize your files and share them easily over your network. With the easy-to-use web-based interface, users on your network can access these files in a snap.

To learn about the Web User Interface, go to **Chapter 6: Using the N3200 > Web User Interface**.

FTP Server

With the built-in FTP Server, friends, clients, and customers can upload and download files to your N3200 over the Internet with their favorite FTP programs. You can create user accounts so that only authorized users have access.

To set up the FTP Server, refer to **Chapter 5: Additional Feature Setup > FTP Server**.

Backup Server

Don't leave precious data to chance. With advanced backup capabilities, you can easily upload mission critical files to the N3200, and even automate your backup tasks for true peace-of-mind.

To find out how to backup your files with the N3200, refer to **Chapter 6: Using the N3200 > File Backup**.

Media Server

Mediabolic's Embedded Media Server resides on the N3200 and aggregates personal media so that it was can be accessed by a variety of players, such as network TVs, IP set-top boxes, and digital media adapters. This software is DLNA Certified, which means that increased interoperability with other DLNA certified devices. The software also enables advanced digital rights management, an auto setup wizard, and auto-generating video thumbnails. Mediabolic's Embedded Media Server makes accessing, sharing, and enjoying your media files easy.

To set up the Media Server, refer to **Chapter 4: Additional Feature Setup > Media Server**.

iTunes® Server

Digital music is one of the hottest trends, and with the built-in iTunes® server, you can share your digital music files with every iTunes-equipped PC on your network. The iTunes Server is also incredibly easy to set up!

To set up the iTunes Server, refer to **Chapter 4: Additional Feature Setup > iTunes Server**.

Photo Gallery

The Photo Gallery is a great way for friends and family to share precious memories of vacations, birthdays, and more. Users can upload pictures, and even create their own picture albums right on the N1200.

To set up the Photo Gallery, refer to **Chapter 5: Using the N3200 > Using Photo Gallery**.

Web Cam Server

With the N3200's Web Cam server, you can schedule the N3200 to capture images from a connected USB webcam at designated intervals.

To set up the Web Cam Server, refer to **Chapter 5: Additional Feature Setup > Web Cam Server**.

Printer Server

With the N3200's Printer Server, you can easily share an IPP printer with other PCs connected to your network.

To set up the Printer Server, refer to **Chapter 5: Additional Feature Setup > Printer Server**.

Superior Power Management

N3200 supports schedule power on/off. With this feature, administrator can set at what time to turn on or off the system. This feature is a big plus for people who want to conserve energy.

To schedule system on and off, refer to **Chapter 4: System Management > System Settings > Reboot and Shutdown System > Scheduled Power On/Off**.

Package Contents

Your N3200 package should contain the following items:

- Thecus N3200 IP Storage Appliance
- QIG
- CD-Title
- Ethernet Cable
- Hard drive rails (located behind front panel)

Please check to see if your package is complete. If you find that some items are missing, contact your dealer.

Front Panel

The Thecus N3200's front panel has the device's controls, indicators, and hard disk trays:

Front Panel	
Item	**Description**
Power LED	• **Solid blue:** system is powered on
WAN LED	• **Solid green:** network link • **Blinking orange:** network activity
LAN LED	• **Solid green:** network link • **Blinking orange:** network activity
HDD 1 LED	• **Solid green:** powered • **Blinking orange:** HDD activity
HDD 2 LED	• **Solid green:** powered • **Blinking orange:** HDD activity
HDD 3 LED	• **Solid green:** powered • **Blinking orange:** HDD activity
USB Port	• USB 2.0 port for compatible USB devices, such as digital cameras, USB disks, USB printers, and USB wireless dongles* **Note**: For supported USB wireless dongles, please contact support@thecus.com
Power Button	• Power on/off N3200 • **Solid blue:** Device is powered on
LCD Display	• Displays current system status and messages (Update time: 60 seconds).
Down Button ▼	• Push to scroll DOWN when using the LCD display
Up Button ▲	• Push to scroll UP when using the LCD display
Enter Button ↵	• Push to confirm information entered into the LCD display
Escape Button **ESC**	• Push to leave the current LCD menu

Rear Panel

The Thecus N3200's rear panel features ports and connectors.

Back Panel	
Item	**Description**
eSATA Port	• eSATA port for high-speed storage expansion
USB Port	• USB 2.0 port for compatible USB devices, such as digital cameras, USB disks, and USB printers
WAN Port	• WAN port for connecting to an Ethernet network through a switch or router
LAN Port	• LAN port that can be used for connection sharing
PCI Slot	• Reserved for future Thecus proprietary expansion
System Fan	• System fan that exhausts heat from the unit
Power Connector	• Connect the included power cords to these connectors
Reset Button	• Resets the N3200 • immediately press and hold the Reset button on the back for 10 seconds. This will reset your network setting, password, and turn off Jumbo Frame Support.

Chapter 2: Hardware Installation

Overview

Your N3200 is designed for easy installation. To help you get started, the following chapter will help you quickly get your N3200 up and running. Please read it carefully to prevent damaging your unit during installation.

Before You Begin

Before you begin, be sure to take the following precautions:

1. Read and understand the ***Safety Warnings*** outlined in the beginning of the manual.

2. If possible, wear an anti-static wrist strap during installation to prevent static discharge from damaging the sensitive electronic components on the N3200.

3. Be careful not to use magnetized screwdrivers around the N3200's electronic components.

Hard Disk Installation

The N3200 supports three standard 3.5″ Serial ATA (SATA) hard disks. To install a hard disk into the N3200, follow the steps below:

1. Remove the front panel of the N3200.

2. Unscrew the thumbscrews which are securing the hard drive rails.

3. Remove the hard drive rails and install them to your SATA hard disk(s).

4. Slide hard disks into the N3200 until they snap into place.

5. Replace the thumbscrews.

6. Replace the N3200 front cover.

> **NOTE** If your HDD was part of a RAID 1 or 5 array previously, it automatically rebuilds. If you replace all the drives with higher capacity drives, you need to go to Administrator login and format the drives.

Cable Connections

To connect the N3200 to your network, follow the steps below:

1. Connect an Ethernet cable from your network to the WAN port on the back panel of the N3200.

2. Connect the provided power cord into the power socket on the back panel. Plug the other end of the cord into a surge protector socket.

3. Press the power button on the Front Panel to boot up the N3200.

Chapter 3: First Time Setup

Overview

Once the hardware is installed, physically connected to your network, and powered on, you can configure the N3200 so that it is accessible to your network users. Follow the steps below for initial software setup.

Thecus Setup Wizard

The handy Thecus Setup Wizard makes configuring N3200 a snap. To configure the N3200 using the Setup Wizard, perform the following steps:

1. Insert the installation CD into your CD-ROM drive (the host PC must be connected to the network).

2. The Setup Wizard should launch automatically. If not, please browse your CD-ROM drive and double click on **Setup.exe.**
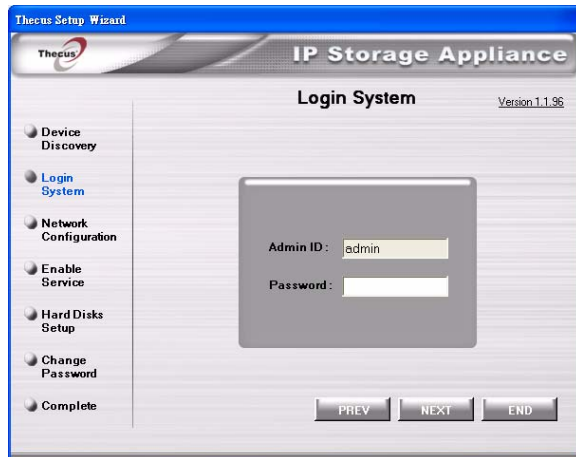
| NOTE | For MAC OS X users, double click on Thecus Setup Wizard 1.1.6.dmg |

3. The Setup Wizard will start and automatically detect all Thecus storage devices on your network. If none are found, please check your connection and refer to **Chapter 8: Troubleshooting** for assistance.
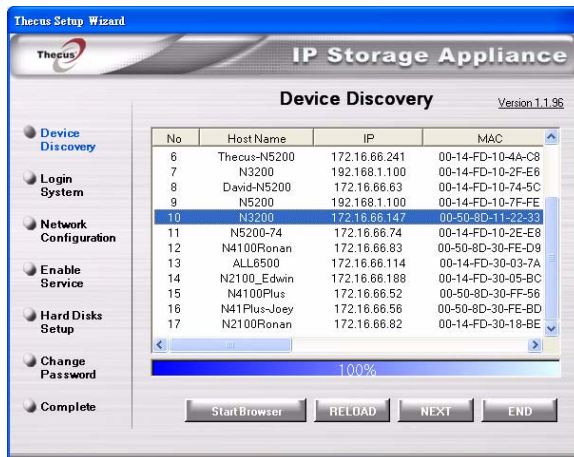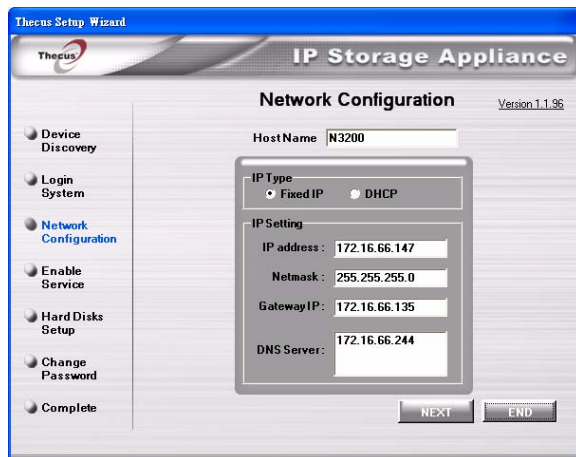
4. Select the N3200 that you like to configure. Press *Next* to continue.

5. Login with the administrator account and password. The default account and password are both "admin". Press **Next** to continue.
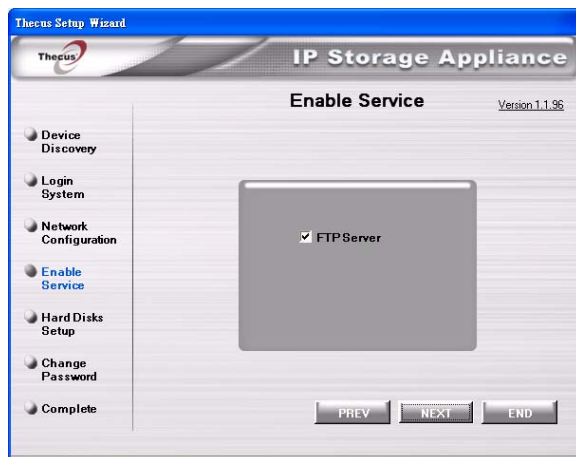
6. Name your N3200 and configure the network IP address. If your switch or router is configured as a DHCP Server, configuring the N3200 to automatically obtain an IP address is recommended. You may also use a static IP address and enter the DNS Server address manually. Press **Next** to continue.

7. Enable the desired services. Press **Next** to continue.

8. Select the RAID level you wish to use. Press **Next** to continue.

9. Change the default administrator password.
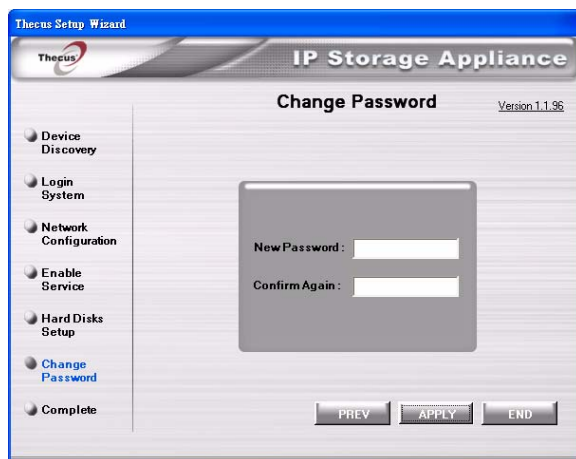
10. Access the N3200 Web Administrator Interface by pressing the **Start Browser** button. You can also configure another N3200 at this point by clicking the **Setup Other Device** button. Press **Exit** to exit the wizard.

NOTE	The Thecus Setup Wizard is designed for installation on systems running Windows XP/2000 or Mac OSX or later. Users with other operating systems will need to install the Thecus Setup Wizard on a host machine with one of these operating systems before using the unit.

RAID Setup and Firmware Installation

Once the setup wizard has completed, you should now be inside the Web Admin Interface. From here, it is time to initialize your RAID system and install the firmware for the N3200.

<table>
<tr><td>**NOTE**</td><td>The next steps are for first time setup only. If you have previously setup your N3200, you can skip this section of the setup process.</td></tr>
</table>

Setting up the RAID

1. From the Web Admin Interface, navigate to **Storage** > **RAID**. The **RAID Information** screen appears.

   Click **Config**.

2. Select your desired RAID level, and check the checkboxes of the disks you wish to use in your array.

3. Select a stripe size – the default is **64K**.
4. Click **Create** to create your selected RAID volume.

17

Firmware Installation

Once the RAID is finished building, its time to install the N3200 firmware. Installing the firmware will open up the following features:

Status

- Printer Server
- Web Camera

Network

- Media Server
- Download Manager
- Apple Network
- NFS

Accounts

- Authentication

If you do not install the firmware, these functions will not be accessible. To install the firmware, follow these steps:

1. Insert the N3200 Setup CD into your CD-ROM drive.

2. Navigate to **System** > **Firmware Upgrade**.

3. Click **Browse** and browse to the CD-ROM where your N3200 Setup CD is placed.

4. Select the N3200 Firmware Upgrade file and click **Open**.

5. Click **Apply** to complete the setup procedure.

LCD Operation

The N3200 is equipped with an LCD on the front for easy status display and setup. There are four buttons on the front panel to control the LCD functions.

LCD Controls

Use the **Down** (▼), **Up** (▲), **Enter** (↵) and **Escape** (**ESC**) keys to select various configuration settings and menu options for N3200 configuration.

The following table illustrates the keys on the front control panel:

LCD Controls		
Icon	Function	Description
▼	Down Button	Select the previous configuration settings option.
▲	Up Button	Select the next configuration settings option.
↵	Enter	Enter the selected menu option, sub-menu, or parameter setting.
ESC	Escape	Escape and return to the previous menu. Press and hold for 3 seconds to turn off the LCD's backlight. Press any button to switch the backlight back on. If a buzzer alarm is triggered, press this to stop the buzzer.

Display Mode

During normal operation, the LCD will be in **Display Mode**.

Display Mode	
Item	Description
Host Name	Current host name of the system.
WAN	Current WAN IP setting.
LAN	Current LAN IP setting.
RAID	Current RAID status.
USB	Current USB status.
System Fan	Current system fan status.
Temperature	Current system temperature.

The N3200 will rotate these messages every three seconds on the LCD display.

NOTE	If the RAID array is in a degraded state, the LCD display will be stopped in display mode and show which disk is degraded in the array: RAID: Degraded [Disk #]

USB Copy

The USB Copy function enables you to copy files stored on USB devices such as USB disks and digital cameras to the N3200 with a press of a button. To use USB copy, follow the steps below:

1. Plug your USB device into an available USB port on the Front Panel.

2. In **Display Mode**, press the **UP Button** (▲).

3. The LCD will display "`USB Copy?`"

4. Press **Enter** (↵) and the N3200 will start copying USB disks connected to the front USB port. The LCD will display the USB copy progress and results.

Typical Setup Procedure

From the Web Administration Interface, you can begin to setup your N3200 for use on your network. Setting up the N3200 typically follows the five steps outlined below.

For more on how to use the Web Administration Interface, see **Chapter 4: System Management > Web Administration Interface**.

Step 1: Network Setup

From the Web Administration Interface, you can configure the network settings of the N3200 for your network. You can access the **Network** menu from the menu bar.

For details on how to configure your network settings, refer to **Chapter 4: System Management > Network Management**.

Step 2: RAID Creation

Next, administrators can configure their preferred RAID setting and build their RAID volume. You can access RAID settings from the menu bar of the Web Administration Interface by navigating to *Storage > RAID.*

For more information on configuring RAID, see **Chapter 4: System Management > RAID Configuration**.

Don't know which RAID level to use? Find out more about the different RAID levels from **Appendix C: RAID Basics**.

Step 3: Create Local Users or Setup Authentication

Once the RAID is ready, you can begin to create local users for the N3200, or choose to setup authentication protocols such as Active Directory (AD).

For more on managing users, go to **Chapter 4: System Management > User and Group Management**.

For more information on configuring Active Directory, see **Chapter 4: System Management > User and Group Management > ADS/NT Configuration***.*

For information about the benefits of Active Directory, see **Appendix D: Active Directory Basics**.

Step 4: Create Folders and Set Up ACLs

Once users are introduced into your network, you can begin to create various folders on the N3200 and control user access to each using Folder Access Control Lists.

More information on managing folders, see **Chapter 4: System Management > Folder Management**.

To find out about configuring Folder Access Control Lists, see **Chapter 4: System Management > Folder Management > Folder Access Control List (ACL)**.

Step 5: Start Services

Finally, you can start to setup the different services of the N3200 for the users on your network. You can find out more about each of these services by clicking below:

Windows Networking (SMB/CIFS)   **iTunes® Server**

Apple File Protocol (AFP)   **Media Server**

Network File System (NFS)   **Web Cam Server**

File Transfer Protocol (FTP)   **Printer Server**

Chapter 4: System Management

Overview

The N3200 provides an easily accessible **Web Administration Interface**. With it, you can configure and monitor the N3200 anywhere on the network.

Web Administration Interface

Make sure your network is connected to the Internet. To access the N3200 **Web Administration Interface**:

1. Type the N3200's IP address into your browser. (Default IP address is `http://192.168.1.100`)

NOTE	Your computer's network IP address must be on the same subnet as the N3200. If the N3200 has default IP address of 192.168.1.100, your managing PC IP address must be 192.168.1.x, where x is a number between 1 and 254, but not *100*.

2. Login to the system using the administrator user name and password. The factory defaults are:

    User Name: `admin`
    Password: `admin`

    If you changed your password in the setup wizard, use the new password.

Once you are logged in as an administrator, you will see the **Web Administration Interface**. From here, you can configure and monitor virtually every aspect of the N3200 from anywhere on the network.

Menu Bar

The **Menu Bar** is where you will find all of the information screens and system settings of the N3200. The various settings are placed in the following groups on the menu bar:
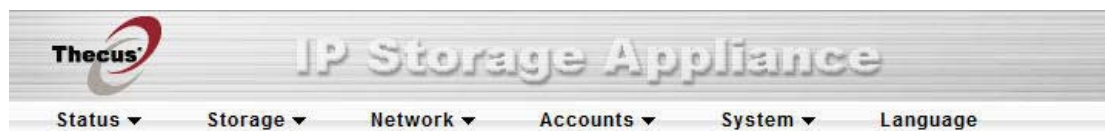
Menu Bar	
Item	**Description**
Status	Current system status of the N3200.
Storage	Information and settings for storage devices installed into the N3200.
Network	Information and settings for network connections, as well as various services of the N3200.
Accounts	Allows configuration of users and groups.
System	Various N3200 system settings and information.
Language	Choose your preferred language here.

Moving your cursor over any of these items will display the dropdown menu selections for each group.

In the following sections, you will find detailed explanations of each function, and how to configure your N3200.

Language Selection

The N3200 supports multiple languages, including:

- English
- French
- German
- Italian
- Traditional Chinese
- Simplified Chinese
- Japanese
- Korean
- Spanish

On the menu bar, click *Language* and the **Change Language** screen appears. This screen allows you to select preferred language for the N3200. Press *Apply* to confirm your selection.
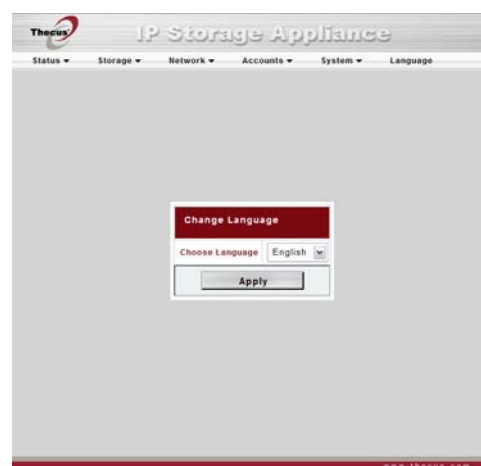
Status Menu

The **Status** Menu on the menu bar allows you to see various aspects of the N3200. From here, you can discover the status of the N3200, and even find out other details like firmware version and up time.

Product Information

Once you login, you will first see the basic **Product Information** screen providing **Manufacturer**, **Product No.**, **Firmware Version**, and **Up Time** information.

Product Information	
Item	**Description**
Manufacturer	Displays the name of the system manufacturer.
Product No.	Shows the model number of the system.
Firmware version	Shows the current firmware version.
APP version	Shows the current application pack version.
Up time	Displays the total run time of the system.

To access this screen again, navigate to *Status* > *About*.

System Status

From the **Status** menu, choose the *System* item, and the **System Status** screen appears. These screens provide basic system status information.
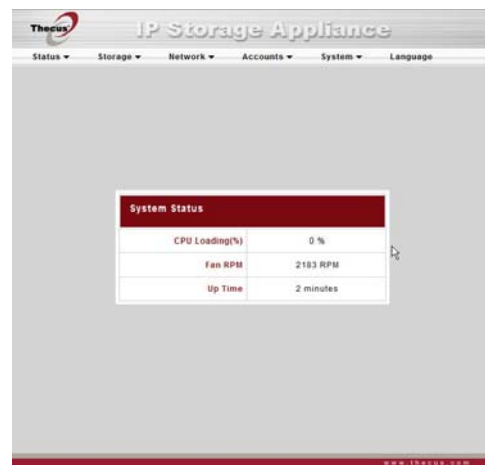
System Status	
Item	**Description**
CPU Loading (%)	Displays current CPU workload of the N3200.
Fan RPM	Displays the current speed of the system fan.
Up Time	Shows how long the system has been running.

Printer Status

From the **Status** menu, choose the *Printer* item, and the **Printer Information** screen appears. This screen provides the following information about the USB printer connected to the USB port.
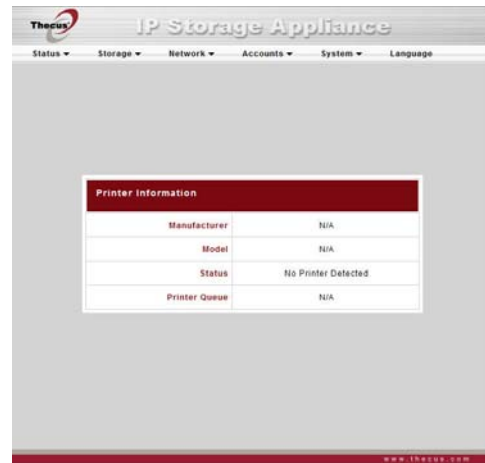
Printer Status	
Item	**Description**
Manufacturer	Displays the name of the USB printer manufacturer.
Model	Displays the model of the USB printer.
Status	Displays the status of the USB printer.
Printer Queue	Click to remove all documents from printer queue

If a corrupt print job is sent to a printer, printing may suddenly fail. If your print jobs seem to be locked up, pressing the *Remove All Documents* button to clear the print queue may resolve the issue.

For information on how to set up the Printer Server, refer to **Chapter 5: Additional Feature Setup > Printer Server**.

Storage Management

The **Storage Menu** displays the status of storage devices installed in the N3200, and includes storage configuration options such as RAID and disk settings, folder configuration settings.

SATA Information

From the **Storage** menu, choose the *SATA* item and the **Disks Information** screen appears. From here, you can see various items about installed SATA hard disks. Blank lines indicate that a SATA hard disk is not currently installed in that particular disk slot. If there is a problem with a disk, a **Failed** message will be displayed in the **Status** column.
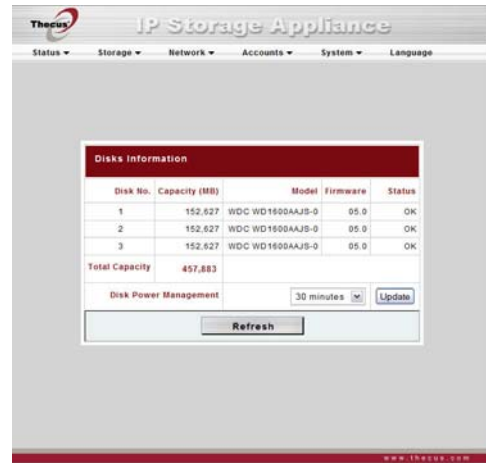
Disks Information	
Item	**Description**
Disk No.	Indicates disk location.
Capacity	Shows the SATA hard disk capacity.
Model	Displays the SATA hard disk model name.
Firmware	Shows the SATA hard disk firmware version.
Status	Indicates the status of the disk. Can read **OK**, **Warning**, or **Failed**.
Total Capacity	Shows the total SATA hard disk capacity.
Disk Power Management	The administrator can set the disk to power down after a period of inactivity.

NOTE When the Status shows Warning, it usually means there are bad sectors on the hard disk. It is shown only as a precaution and you should consider changing the drives.

eSATA Information

From the **Storage** menu, choose the *eSATA* item and the *e***SATA Information** screen appears. From here, you can see various items about the eSATA hard disk connected to the N3200, including capacity, used percentage, and model and firmware version. You can even format the connected eSATA hard disk from this menu.

26

eSATA Information	
Item	**Description**
Model	Displays the eSATA hard disk model name.
Capacity	Shows the eSATA hard disk capacity in megabytes (MB).
Used Percentage	Shows the capacity remaining on the eSATA hard disk in percentage (%) and megabytes (MB).
Firmware	Shows the eSATA hard disk firmware version.
Format	Press *Format* to format your eSATA hard disk.
Eject	Press *Eject* to unmount the eSATA hard disk.

WARNING   Formatting will destroy all data on your eSATA hard disk. This data is not recoverable.

USB Disk Information

From the **Storage** menu, choose the *USB* item and the **USB Information** screen appears. From here, you can see various items about USB disks connected to the N3200.
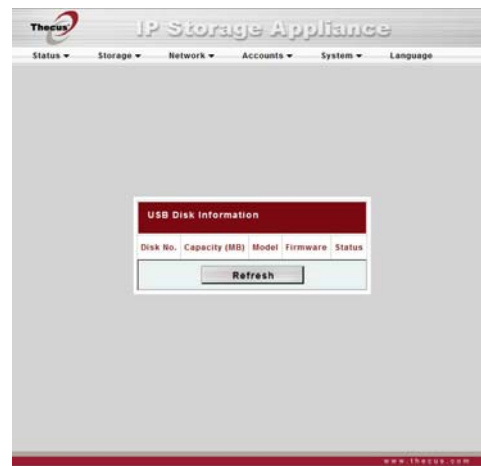
USB Information	
Item	**Description**
Disk No.	Number assigned to each USB disk.
Capacity (MB)	Shows the capacities of each USB disk in megabytes (MB).
Model	Displays the model names of each USB disk.
Firmware	Shows the firmware version of each USB disk.
Status	Shows the status of each USB disk. An *Eject* button appears beside each USB disk. Press this button before removing the USB disk.
Refresh	Press *Refresh* to rescan the status of the USB disks.

RAID Information

From the **Storage** menu, choose the *RAID* item and the **RAID Information** screen appears.

This screen lists the RAID volume currently residing on the 3200. From this screen, you can get information about the status of your RAID volume, as well as the status, used percentage, and stripe size.

To configure your RAID settings, press the *Config* button to go to the **RAID Configuration** screen.
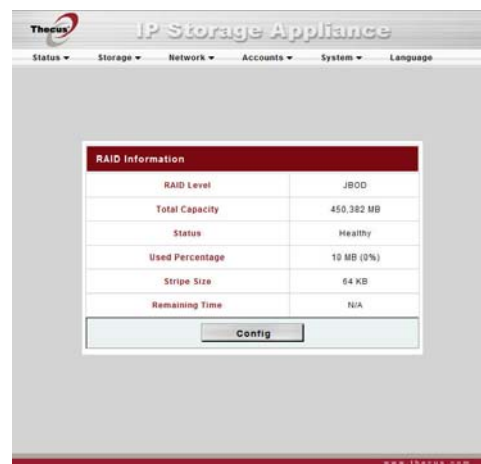
RAID Information	
Item	**Description**
RAID Level	Shows the current RAID configuration.
Total Capacity	Total capacity of the current RAID.
Status	Indicates status of the RAID. Can read either *Healthy*, *Degraded*, or *Damaged*.
Used Percentage	Indicates total percentage used of the RAID volume.
Stripe Size	Indicates the current stripe size being used.
Remaining Time	Indicates the time remaining until the RAID volume is built.
Config	Press this to configure RAID volumes.

RAID Configuration

On the **RAID List** screen, press the *RAID Config* button to go to the **RAID Configuration** screen. In addition to RAID disk information and status, this screen lets you make RAID configuration settings.

For more information on RAID, see **Appendix C: RAID Basics**.

RAID Level

You can set the storage volume as **JBOD**, **RAID 0**, **RAID 1**, or **RAID 5**. RAID configuration is usually required only when you first set up the device. A brief description of each RAID setting follows:

RAID Levels	
Level	**Description**
JBOD	The storage volume is a single HDD with no RAID support. JBOD requires a minimum of 1 disk.
RAID 0	Provides data striping but no redundancy. Improves performance but not data safety. RAID 0 requires a minimum of 2 disks.
RAID 1	Offers disk mirroring. Provides twice the read rate of single disks, but same write rate. RAID 1 requires a minimum of 2 disks.
RAID 5	Data striping and stripe error correction information provided. Excellent performance and good fault tolerance. RAID 5 requires a minimum of 3 disks. RAID 5 can sustain one failed disk.

WARNING	If the administrator improperly removes a hard disk that should not be removed when RAID status is Degraded, all data will be lost.

RAID Settings

Using **RAID Settings**, you can select stripe size, choose which disks are RAID disks or the Spare Disk, as well as enter a name for each disk.

RAID Settings	
Item	**Description**
Disk No.	Number assigned to the installed hard disks.
Capacity (MB)	Capacity of the installed hard disks.
Model	Model number of the installed hard disks.
RAID	Check the boxes of the hard drives you wish to add to the storage volume.
Spare	If this is checked, current hard disk is designated as a spare for a RAID volume.
Stripe Size	This sets the stripe size to maximize performance of sequential files in a storage volume. Keep the 64K setting unless you require a special file storage layout in the storage volume. A larger stripe size is better for large files.
Create RAID	Press this button to configure a file system and create the RAID storage volume.
Remove RAID	Click to remove the RAID volume. All user data, iSCSI, and Target USB data will be removed.
Cancel	Press this button to exit without saving changes.

Creating a RAID

To create a RAID volume, follow the steps below:

1. On the **RAID Configuration** screen, set the RAID storage space as **JBOD**, **RAID 0**, **RAID 1**, or **RAID 5**, — see **Appendix C: RAID Basics** for a detailed description of each.
2. Tick the checkboxes of the hard disks you wish to use to create a RAID.
3. Specify a stripe size — 64K is the default setting.
4. Press *Create* to build the RAID storage volume.

> **NOTE**
> Building a RAID storage space may take time, depending on the size of hard drives and RAID mode.

> **WARNING**
> Creating RAID destroys all data in the current RAID. The data is unrecoverable.

With a RAID 1 volume, you can also add a spare disk after the RAID is created. See **Chapter 7: Tips and Tricks > Adding a Spare Disk** for details.

Deleting a RAID

To delete a RAID volume, follow the steps below:

1. On the RAID List screen, select the RAID volume by clicking on its radio button, and click *Config* to open the **RAID Configuration** screen.
2. On the **RAID Configuration** screen, click *Remove*.
3. The system automatically rebuilds and you can create a new RAID.

> **WARNING**
> Removing RAID destroys all data in the current RAID. The data is unrecoverable.

Folder Management

From the **Storage** menu, choose *Folder*, and the **Folder** screen appears. This screen allows you to create and configure folders on the N3200 volume.

Folder	
Item	**Description**
Folder name	Displays the name of the folder.
Description	Provides a description of the folder.
NFS Share	Press *NFS Share* to configure which hosts on the network are allowed to access this folder using NFS.
ACL	Press *ACL* (Access Control List) to configure which users have access to this folder.
Edit	Press *Edit* to enter the **Edit** screen and modify the folder's name and description.
Del	Press *Del* to delete the folder. A prompt appears asking to confirm the deletion.
Add	Press *Add* to enter the **Add Folder** screen.

Adding Folders

On the **Folder** screen, press the *Add* button and the **Add Folder** screen appears. This screen allows you to add a folder. After entering the information, press *Apply* to create new folder. Press *Back* to return to the **Folder** screen.

Add Folder	
Item	**Description**
Folder Name	Enter the name of the folder.

Description	Provide a description the folder.
Browseable	Enable or disable users from browsing the folder contents. If **Yes** is selected, then the share folder will be browseable.
Public	Admit or deny public access to this folder. If **Yes** is selected, then users do not need to have access permission to write to this folder. When accessing a public folder via FTP, the behavior is similar to anonymous FTP. Anonymous users can upload/download a file to the folder, but they cannot delete a file from the folder.
Apply	Press *Apply* to create the folder.
Back	Press *Back* to return to the **Folder** screen.

NOTE	Folder names are limited to 60 characters. Systems running Windows 98 or earlier may not support file names longer than 15 characters.

Editing Folders

On the **Folder** screen, press the *Edit* button and the **Edit Folder** screen appears. This screen allows you to change folder information. After entering the information, press *Submit* to apply the changes. Press *Back* to return to the **Folder** screen.

Edit Folder	
Item	**Description**
Share Name	Enter the name of the (Share) folder.
Description	Provide a description the folder.
Browseable	Enable or disable users from browsing the folder contents.
Public	Admit or deny public access to this folder.
Submit	Press *Submit* to save your changes.
Back	Press *Back* to return to the **Folder** screen.

Deleting Folders

To delete a folder, press the *Del* button from the specified folder row. The system will confirm folder deletion. Press *OK* to delete the folder permanently or *Cancel* to go back to the folder list.

WARNING	All the data stored in the folder will be deleted once the folder is deleted. The data will not be recoverable.

NFS Share

To allow NFS access to the share folder, enable the **NFS Service**, and then set up hosts with access rights. Click *Add* to access the **New NFS Share** dialogue.

NFS Share	
Item	**Description**

Hostname	Enter the name of the Host or IP address
Privilege	Host has either **read only** or **writeable** access to the folder.
Access as	Access the data as a **Root User** or an **Anonymous User**.
Apply	Click to save your changes.
Back	Click to exit without saving changes.

Folder Access Control List (ACL)

On the Folder screen, press the *ACL* button, and the **Access Control List** screen appears. This screen allows you to configure access to the specific folder for users and groups. Select a user or a group from the left hand column and then choose *Deny*, *Read Only*, or *Writable* to configure their access level. Press the *Submit* button to confirm your settings.

Access Control List	
Item	**Description**
Deny	Denies access to users or groups who are displayed in this column.
Read Only	Provides Read Only access to users or groups who are displayed in this column.
Writable	Provides Write access to users or groups who are displayed in this column.
Remove	Removes the selected user or group from the column in order to reset their access privileges.
Submit	Submits and confirms settings.
Reset	Cancel your settings and return to the **Folder** screen.

To configure folder access, follow the steps below:
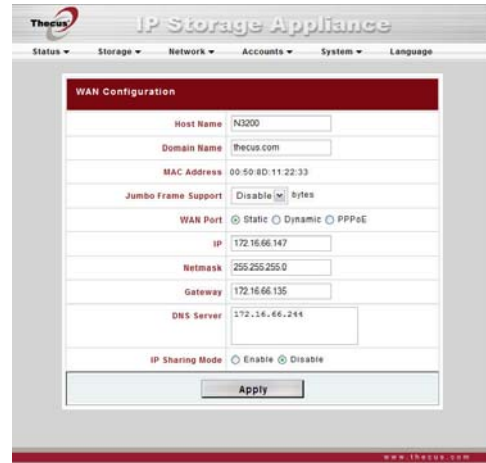
1. On the **ACL** screen, all network groups and users are listed in the left hand column. Select a group or user from this list.

2. With the group or user selected, press one of the buttons from the three access level columns at the top. The group or user then appears in that column and has that level of access to the folder.

3. Continue selecting groups and users and assigning them access levels using the column buttons.

4. To remove a group or user from an access level column, press the *Remove* button in that column.

5. When you are finished, press *Submit* to submit and confirm your ACL settings.

Network Management

Use the **Network** menu to make network configuration settings as well as service support settings.

WAN Configuration

From the **Network** menu, choose *WAN*, and the **WAN Configuration** screen appears. This screen displays the network parameters of the WAN connection. You may change any of these items and press *Apply* to confirm your settings. See a description of each item in the following table:

WAN Configuration	
Item	**Description**
Host name	Host name that identifies the N3200 on the network.
Domain name	Specifies the domain name of the N3200.
MAC Address	MAC address of the network interface.
Jumbo Frame Support	Enable or disable Jumbo Frame Support of the WAN interface on your N3200.
WAN Port	Enable or disable the N3200 from obtaining in IP address via DHCP server. If you require a static IP, disable this feature and input your network configuration.
IP	IP address of the WAN interface.
Netmask	Network mask, which is generally: `255.255.255.0`
Gateway	Default Gateway IP address.
DNS Server	Domain Name Service (DNS) server IP address.
IP Sharing Mode	When enabled, PCs connected to the LAN port will be able to access the WAN. Default is Enabled.
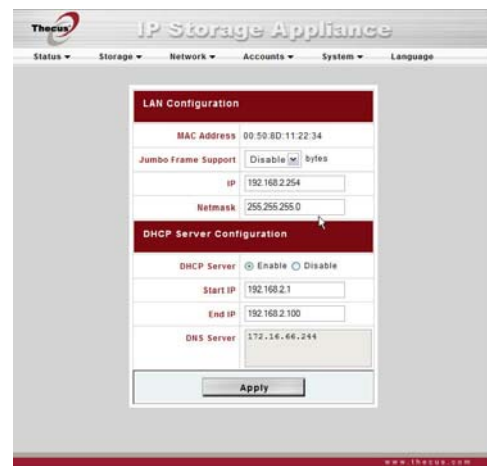
NOTE
- Only use Jumbo Frame settings when operating in a Gigabit environment where all other clients have Jumbo Frame Setting enabled.
- Enabling DHCP automatically turns on UPnP—see the Service Support Screen.
- If you are only using the WAN port, we suggest that you disable IP Sharing Mode. This will result in higher throughput.
- A correct DNS setting is vital to networks services, such as SMTP and NTP.
- To use the Link Aggregation feature, please make sure the networking equipment on the other end of Ethernet cable also supports 802.3ad protocol.

WARNING
Most Fast Ethernet (10/100) Switches/Routers do not support Jumbo Frame and you will not be able to connect to your N3200 after Jumbo Frame is turned on. If this happens, turn off the N3200. Then, power on the N3200 and immediately press and hold the Reset button on the back of the unit for 10 seconds. This will reset your network settings, password, and turn off Jumbo Frame Support.

LAN Configuration

The N3200 supports two Gigabit Ethernet ports for higher service availability. To configure these ports, choose *LAN* from the **Network** menu, and the **LAN Configuration** screen appears. Press *Apply* to save your changes.

LAN Configuration	
Item	**Description**
MAC Address	Displays the MAC address of the LAN interface.
Jumbo Frame Support	Enable or disable Jumbo Frame Support on the LAN interface.
IP	Specifies the IP address of the LAN interface.
Netmask	Specifies the Network Mask of the LAN interface.

NOTE	Before enabling Jumbo Frame Support, please make sure your network equipment supports Jumbo Frame. If your equipment is incompatible, you might not be able to connect to your N5200PRO. In this case, you have to reset the system back to default by the holding down front panel reset button for 5 seconds during boot up *process*.

DHCP Configuration

A DHCP server can be configured to assign IP addresses to devices connected to the LAN port. To configure these ports, choose *LAN* from the **Network** menu.

DHCP Configuration	
Item	**Description**
DHCP Server	Enable or disable the DHCP server to automatically assign IP address to PCs connected to the LAN interface.
Start IP	Specifies the starting IP address of the DHCP range.
End IP	Specifies the ending IP address of the DHCP range.
DNS Server	Specifies the DNS server IP address.

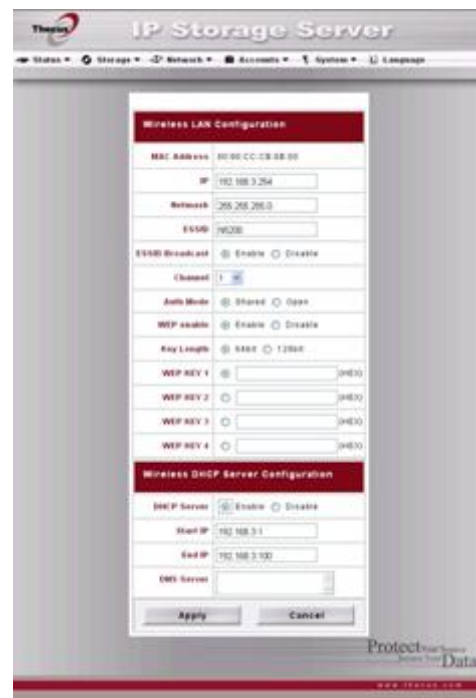| NOTE	The IP Segment of WAN and LAN should not overlap.

WARNING	The IP address of the LAN interface should not be in the range of the Start IP address and End IP address.

WLAN Configuration

When a compatible wireless USB dongle is installed on the N3200, the N3200 will become an access point, and the **Network** dropdown menu will contain a **WLAN** menu item. From the **Network** menu, choose *WLAN*, and the **WLAN Configuration** screen appears. This screen displays the wireless network parameters of the system. You can to change any of these items and press *Apply* to confirm your settings.

NOTE	• Currently supported USB wireless dongles are: 3Com 3CRUSB10075, Zyxel G220USB, PCI GW-US54mini. • USB dongles have to be connected before the N3200 is powered up.

WLAN Configuration	
Item	**Description**
MAC Address	Displays the MAC Address of the USB wireless dongle.
IP	Specifies the IP address of the network connection.
Netmask	Specifies the network mask, which is generally: `255.255.255.0`
ESSID	The ESSID (Extended Service Set Identification) is the identifying name of a wireless network.
ESSID Broadcast	Specifies whether the ESSID will be broadcasted by the N3200. This will prevent the Access Point from broadcasting the ESSID. The N3200 will still respond to a wireless device that wants to communicate if it sends a matching ESSID.
Channel	The channel that the N3200 uses to communicate with client devices.
Auth Mode	Authentication mode used by the N3200. **Shared:** Shared key authentication **Open:** Open key authentication
WEP Enable	Specifies whether to use encryption for transmission or not.
Key Length	Key length specifies the level of encryption used by the N3200. 64 bit: 10 characters from 0 ~ 9 and A ~ F. 128 bit: 26 characters from 0 ~ 9 and A ~ F.
WEP KEY 1	Input up to 4 WEP keys, and select the one you wish to use. When connecting, be sure to enter the same key and select the same index number on each client machine.
WEP KEY 2	
WEP KEY 3	
WEP KEY 4	

A DHCP server can be configured to assign IP addresses to devices connected to LAN ports.

WLAN DHCP Configuration	
Item	**Description**
DHCP Server	Select to enable or disable DHCP server.
Start IP	Specifies the starting IP address of the DHCP range.
End IP	Specifies the ending IP address of the DHCP range.
DNS Server	Specifies the DNS server IP address.

35
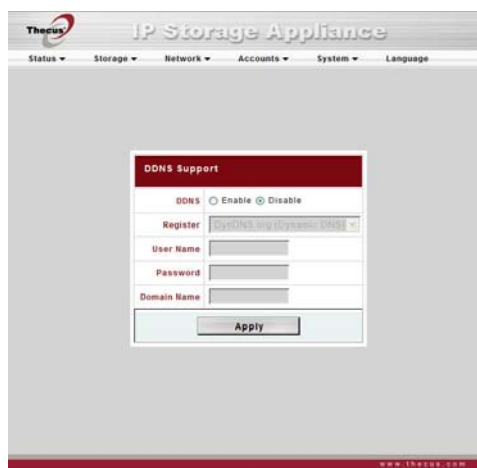
11	N. America
14	Japan
13	Europe (ETSI)
2	Spain
4	France

DDNS Configuration

From the **Network** menu, choose the *DDNS* item, and the **DDNS Support** screen appears. You can change any of these items and press *Apply* to confirm your settings. A description of each item follows:

DDNS Support	
Item	**Description**
DDNS	Enable or disable DDNS support.
Register	Enter your desired DDNS server here.
User Name	Enter your user name.
Password	Enter your password or DDNS key.
Domain Name	Enter your host name (i.e. www.n3200.dyndns.org)
Apply	Click to save your changes.

Typical DDNS Configuration Procedure

To setup DDNS on your N3200, follow the steps below:

1. Go to `http://www.dyndns.org` from your home PC.
2. Click on the `Sign Up Now` link.
3. Check the check boxes, select a user name (i.e.: N3200), enter your email address (i.e.: xxx@example.com), check `Enable Wildcard`, and create a password (i.e.: xxxx).
4. Wait for an email from www.dyndns.org.
5. Open the email and click on the link to activate your account.
6. Once your account is activated, enter the DDNS server, user name, password, and host name into the **DDNS Support** screen.
7. Click *Apply* to save your changes.

Web Services Configuration

From the **Network** menu, choose the *Service* item, and the **Web Service** screen appears. This screen displays the service support parameters of the system. You can change any of these items and press *Apply* to confirm your settings. A description of each item follows:

| NOTE | Disable HTTP support and Enable Secure HTTP support to guarantee secure access. |

Web Service	
Item	**Description**
HTTP (WebDisk) Support	Enable or disable WebDisk support. Enter the port number if this option is enabled.
HTTPs (Secure WebDisk) Support	Enable or disable secure WebDisk support. Enter the port if this option is enabled.
UPnP	Enable or disable Universal Plug and Play protocol. UPnP helps to find the IP address of the N3200.

AFP (Apple Network Setup)

From the **Network** menu, choose the *AFP* item, and the **AFP Configuration** screen appears. This screen displays the configuration items for the Apple Filing Protocol. You can change any of these items and press *Apply* to confirm your settings. A description of each item follows:

Apple Network Configuration	
Item	**Description**
AFP Server	Enable or disable Apple File Service to use the N3200 with MAC OS-based systems.
MAC CHARSET	If your operating system does not support Unicode (e.g. MAC OS9/8), select the same language as your OS here in order to properly view the files and directories on the server.
Zone	Specifies Zone for Applet Talk service. If your AppleTalk network uses extended networks and is assigned with multiple zones, assign a zone name to the N3200. If you do not want to assign a network zone, enter an asterisk (*) to use the default setting.

NFS Setup

From the **Network** menu, choose the *NFS*
item, and the **NFS Support** screen appears.
The N3200 can act as an NFS server,
enabling users to download and upload files
with their favorite NFS clients. Press *Apply*
to confirm your settings. A description of
each item follows:

NFS Support	
Item	**Description**
NFS	**Enable** or **Disable** NFS support.
Apply	Click *Apply* to save your changes.

User and Group Management

The N3200 has built-in user database that allows administrators to manage user access using different group policies. From the **Accounts** menu, you can create, modify, and delete users, and assign them to groups that you designate.

Local User Configuration

From the **Accounts** menu, choose the **Users** item, and the **Local User Configuration** screen appears. This screen allows you to **Add**, **Modify**, and **Delete** local users.

Local User Configuration	
Item	**Description**
Add	Press the *Add* button to add a user to the list of local users.
Modify	Press the *Modify* button to modify a local user.
Delete	Press the *Delete* button to delete a selected user from the system.

Adding Users

1. Click on the *Add* button on **Local User Configuration** screen, and **Local User Setting** screen appears.

2. On the **Local User Setting** screen, enter a name in the **User Name** box.

3. Enter a password in the **Password** box and re-enter the password in the **Confirm** box.

4. Select which group the user will belong to. **Group Members** is a list of groups this user belongs to. **Group List** is a list of groups this user does not belong to. Use the **<<** or **>>** buttons to have this user join or leave a group.

5. Press the *Apply* button and the user is created.

> **NOTE** — All users are automatically assigned to the 'users' group.

Modifying Users

1. Select an existing user from the **Local User Configuration** screen.

2. Click on the *Modify* button, and **Local User Setting** screen appears.

3. From here, you can enter a new password and re-enter to confirm, or use the *<<* or *>>* buttons to have this user join or leave a group. Click the *Apply* button to save your changes.

Deleting Users

1. Select an existing user from the **Local User Configuration** screen.

2. Click on *Delete* button and the user is deleted from the system.

Local Groups Configuration

From the **Accounts** menu, choose the *Groups* item, and the **Local Groups Configuration** screen appears. This screen allows you to **Add**, **Modify**, and **Delete** local groups.

Local Groups Configuration	
Item	**Description**
Add	Press the *Add* button to add a user to the list of local groups.
Modify	Press the *Modify* button to delete a selected group from the system.
Delete	Press the *Delete* button to delete a selected group from the system.

Adding Groups

1. On the **Local Group Configuration** screen, click on the *Add* button.

2. The **Local Group Setting** screen appears.

3. Enter a **Group Name**, and select users to be in this group from the **Users List** by adding them to the **Members List** using the *<<* button.

4. Click the *Apply* button to save your changes.

Modifying Groups

1. On the **Local Group Configuration** screen, select a group name from the list.

2. Press the *Modify* button to modify the members in a group.

3. To add a user into a group, select the user from the **Users List**, and press the **<<** button to move the user into the **Members List**.

4. To remove a user from a group, select the user from **Members List**, and press the **>>** button.

5. Click the *Apply* button to save your changes.

Deleting Groups

1. On the **Local Group Configuration** screen, select a group name from the list.

2. Press *Delete* to delete the group from the system.

ADS/NT Configuration

If you have a Windows Active Directory Server (ADS) or Windows NT server to handle the domain security in your network, you can simply enable the ADS/NT support feature; the N3200 will connect with the ADS/NT server and get all the information of the domain users and groups automatically. From the **Accounts** menu, choose *Authentication* item and the **ADS/NT Support** screen appears. You can to change any of these items and press *Apply* to confirm your settings. A description of each item follows:

ADS/NT Support	
Item	Description
WINS Server	Specifies the WINS server if necessary.
Work Group / Domain Name	Specifies the SMB/CIFS Work Group / ADS Domain Name (e.g. N3200).
ADS/NT Support	Select Disable to disable authentication through Windows Active Directory Server or Windows NT.
Authentication Method	Select ADS for Windows Active Directory Server, or select NT for Windows NT
ADS/NT Server Name	Specifies the ADS/NT server name (e.g. adservername).
ADS/NT Realm	Specifies the ADS/NT realm (e.g. example.com).
Administrator ID	Enter the administrators ID of Windows Active Directory or Windows NT, which is required for N3200 to join domain.
Administrator Password	Enter the ADS/NT Administrator password.
Confirm Password	For re-entering password to confirm.

To join an AD domain, you can use the example below to configure the N3200:

AD Domain Example	
Item	Information
Work Group / Domain Name	Thecus
ADS Support	Enable
ADS Server Name	ADServer
ADS/NT Realm	thecus.com
Administrator ID	Administrator
Administrator Password	***********
Confirm Password	***********

NOTE
- The DNS server specified in the WAN configuration page should be able to correctly resolve the ADS server name.
- The time zone setting between N3200 and ADS should be identical.
- The system time difference between N3200 and ADS should be less than five minutes.
- The Administrator Password field is for the password of ADS (Active Directory Server), not the N3200.

System Settings

The **System** menu gives you a wealth of settings that you can use to configure your N3200's system administration functions. You can set up system notifications, view system logs, and even upgrade firmware from this menu.

System Notifications

From the **System** menu, choose the *Notification* item, and the **Notification Configuration** screen appears. This screen lets you have the N3200 notify you in case of any system malfunction. Press *Apply* to confirm all settings. See following table for a detailed description of each item.

> **NOTE** Consult with your mail server administrator for email server information.

Notification Configuration	
Item	**Description**
Beep Notification	Enable or disable the system beeper that beeps when a problem occurs.
Email Notification	Enable or disable email notifications of system problems.
SMTP Server	Specifies the hostname/IP address of the SMTP server.
Port	Specifies the port to send outgoing notification emails.
Auth Type	Select the SMTP Server account authentication type.
SMTP Account ID	Set the SMTP Server Email account ID.
Account Password	Enter a new password.
Confirm Account Password	Confirm a new password.
Receiver's E-mail Address	Add one or more recipient's email addresses to receive email notifications.
Test E-Mail	Click to send out a test e-mail to make sure the settings are correct.

System Logs

From the **System** menu, choose the **Logs** item and the **System Logs** screen appears. This screen shows a history of system usage and important events such as disk status, network information, and system booting. See the following table for a detailed description of each item:

System Logs	
Item	**Description**
Truncate All Log File	Clear all log files.
|<< < > >>|	Use the forward (**> >>|**) and backward (**|<< <**) buttons to browse the log pages.
INFO	Provides all log information including warning messages and error messages.
WARN	Shows all warning messages and error messages.
ERROR	Shows only error messages.
GO	Specify the number of lines per page and press Go.
Ascending	Shows logs by date in ascending order.
Descending	Shows logs by date in descending order.
Download All Log File	Export all logs to an external file.

Time and Date Settings

From the **System** menu, choose the **Time** item and the **Time** screen appears. Set the desired **Date**, **Time**, and **Time Zone**. You can also elect to synchronize the system time on the N3200 with an **NTP (Network Time Protocol) Server**. You can change any of these items and press *Apply* to confirm your settings.

See the following table for a detailed description of each item:

Time	
Item	**Description**
Date	Sets the system date.
Time	Sets the system time.
Time Zone	Sets the system time zone.
NTP Server	Select *Yes* to allow the N3200 to synchronize with the NTP server shown below. Select *Manually* to allow the N3200 to synchronize with an NTP server of your choice. Select *No* to not have the N3200 to synchronize with an NTP server.

> **WARNING** — If an NTP server is selected, please make sure your N5200PRO's network has been setup to access the NTP server.

System Configuration Backup and Restore

From the **System** menu, choose the *Config Mgmt* item and the **System Configuration Download/Upload** screen appears. From here, you can download or upload stored system configurations. See the following table for a detailed description of each item.

NOTE Backing up your system configuration is a great way to ensure that you can revert to a working configuration when you are experimenting with new system settings.

System Configuration Download/Upload	
Item	**Description**
Download	Save and export the current system configuration.
Browse	Click to browse for the configuration file you wish to import.
Upload	Import a saved configuration file to overwrite current system configuration.

Module Management

From the **System** menu, choose the *Module Mgmt* item and the **Module Management** screen appears. From here, you can install separate software modules to extend the functionality of your N3200.

NOTE Modules can potentially harm your system. Only install modules from your vendor, or publishers you can trust.

Module Management	
Item	**Description**
Name	Displays the name of the module.
Version	Displays the module version.
Description	The description of the module.
Enable	Displays whether the module has been enabled or not.
Status	Displays the status of the module.
Uninstall	Click to uninstall the module.
Enable (button)	Click to enable a module.
Disable	Click to disable a module.
Browse	Click to browse the folder of your PC to locate the module files.
Install	Click to install the listed module into your N3200

Reset to Factory Default Settings

From the **System** menu, choose the *Factory Default* item and the **Reset to Factory Default** screen appears. Press *Apply* to reset the N3200 to factory default settings. Press *Cancel* to go back to the main menu.

WARNING	Resetting to factory defaults will not erase the data stored in the hard disks, but WILL revert all the settings to the factory default values.

Upgrading System Firmware

From the **System** menu, choose the *Firmware Upgrade* item and the **Firmware Upgrade** screen appears.

Follow the steps below to upgrade your firmware:

1. Use the *Browse* button to find the firmware file.

2. Press *Apply*.

3. The beeper beeps and the Busy LED blinks until the upgrade is complete.

NOTE	• The beeper only beeps if it is enabled in the System Notification menu. • Check Thecus website for the latest firmware release and release notes. • Downgrading firmware is not permitted.

WARNING	Do NOT turn off the system during the firmware upgrade process. This will lead to a catastrophic result that may render the system inoperable.

Change Administrator Password

From the **System** menu, choose the *Administrator Password* item and the **Change Administrator Password** screen appears. Enter a new password in the **New Password** box and confirm your new password in the **Confirm Password** box. Press *Apply* to confirm password changes. See the following table for a detailed description of each item.

Change Administrator Password	
Item	**Description**
New Password	Type in a new administrator password.
Confirm Password	Type the new password again to confirm.
Apply	Press this to save your changes.

Reboot and Shutdown System

From the **System** menu, choose **Reboot & Shutdown** item, and the **Shutdown/Reboot System** screen appears. Press *Reboot* to restart the system or *Shutdown* to turn the system off.

Scheduled Power On/Off

You may also designate a schedule for the
N3200 to turn on and off. To do this, first
enable the feature by checking the **Enable
Timer** checkbox. Then, simply choose an on
and off time for each day of the week that
you would like to designate a schedule by
using the various dropdowns. Finally, click
Apply to save your changes.

Example - Monday: On: 8:00; Off: 16:00
System will turn on at 8:00 AM on Monday,
and off at 16:00 on Monday. System will
turn on for the rest of the week.

If you choose an on time, but do not assign
an off time, the system will turn on and remain on until a scheduled off time is
reached, or if the unit is shutdown manually.

Example - Monday: On: 8:00
System will turn on at 8:00 AM on Monday, and will not shut down unless
powered down manually.

You may also choose two on times or two off times on a particular day, and the
system will act accordingly.

Example - Monday: Off: 8:00; Off: 16:00
System will turn off at 8:00 AM on Monday. System will turn off at 16:00 PM on
Monday, if it was on. If the system was already off at 16:00 PM on Monday,
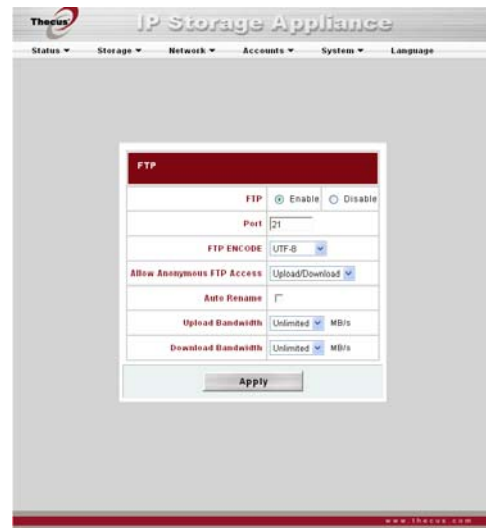system will stay off.

Logout

To logout of the Web Administration Interface, navigate to *System* > *Logout*.

Chapter 5: Additional Feature Setup

FTP Server

N3200 can act as a FTP server, enabling users to download and upload files with their favorite FTP programs. From the **Network** menu, choose the *FTP* item, and the **FTP** screen appears. You can change any of these items and press *Apply* to confirm your settings. A description of each item follows:

FTP	
Item	**Description**
FTP	Enable FTP Service on the N3200.
Port	Specifies the port number of an incoming connection on a non-standard port.
FTP ENCODE	If your FTP client or operating system does not support Unicode (e.g. Windows® 95/98/ME or MAC OS9/8), select the same encoding as your OS here in order to properly view the files and directories on the server. Available options are BIG5, HZ, GB2312, GB18030, ISO, EUC-JP, SHIFT-JIS and UTF-8.
Allow Anonymous FTP Access	**Upload/Download:** Allow anonymous FTP users to upload or download files to/from public folders. **Download:** Allow anonymous FTP users to download files from public folders. **No access:** Block anonymous FTP user access.
Auto Rename	If checked, the system will automatically rename files that are uploaded with a duplicate file name. The renaming scheme is `[filename].#`, where # represents an integer.
Upload Bandwidth	You may set the maximum bandwidth allocated to file uploads. Selections include **Unlimited, 1, 2, 4, 8,** and **16 MB/s.**
Download Bandwidth	You may set the maximum bandwidth allocated to file downloads. Selections include **Unlimited, 1, 2, 4, 8, 16 MB/s.**

NOTE	Anonymous users are not able to delete files on the N3200. To delete files, users must login and be granted write access on the Access Control List.

To access the share folder on the N3200, use the appropriate user login and password set up on the **Users** page (*Accounts* > *Users*). Access control to each share folder is set up on the **ACL** page (*Storage* > *Folder* > *ACL*).

When trying to access N3200 anonymously, just enter "**anonymous**" as the user name.

iTunes® Server

With the built-in iTunes server capability, the N3200 enables digital music to be shared and played anywhere on the network!

From the **Network** menu, choose the *iTunes* item, and the **iTunes Configuration** screen appears. You may enable or disable the iTunes Service from here. Once enabled, enter correct information for each field and press *Apply* to save your changes. See the following table for detailed descriptions of each field:

iTunes Configuration	
Item	**Description**
iTunes	Enable or disable the iTunes Service.
Server Name	Name used to identify the N3200 to iTunes clients.
Password	Enter password to control access to your iTunes music.
Rescan Interval	Rescan interval in seconds.
MP3 Tag Encode	Specify tag encoding for MP3 files stored in N3200. All ID3 tags will be sent out in UTF-8 format.

Once the iTunes service is enabled, the N3200 will make all music located in the **Music** folder available for iTunes-equipped computers on the network.

Media Server

With the built-in Media Server capability, the N3200 provides media streaming service to stand-alone networked home media adapters that support the UPnP AV protocol or are Digital Living Network Alliance (DLNA) standard compliant.

With the N3200's built-in media server capability, you can share digital media such as music, pictures, and movies with any compatible device throughout your entire home.

To configure the media server, under the **Network** menu, click *Media Server* and the **Media Manager Settings** window will appear. A description of each field follows:

50
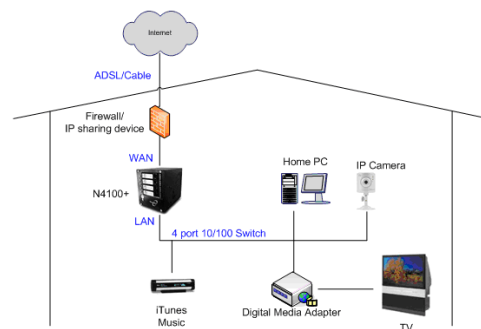
Media Manager Settings	
Item	**Description**
Media Server	Enable or disable the Media Server service.
Shared Media Folders	Select the folder(s) that contains media files to be shared.
Rescan	Click the *Rescan* button to have the N3200 for new contents in the selected media folder.

Adding Media Share Folders

Once the Media Server software is installed, you can start adding folders that contain the media that you would like to share. To create a media share folder, follow the steps below:

1. Click on *Network* > *Media Server* in the menu bar.

2. From the **Shared Media Folders** window, select the folder that contains your media files, and click its checkbox.

3. The contents in the folder will be scanned for the Media Server. The time required for scanning depends on the size of the folder.

Connecting DMAs to the Media Server

Next, it's time to connect your Digital Media Adapter (DMA) to the media server:

1. Connect your DMA to your Media Server

   a. Configure your DMA to use a Dynamic IP address. The IP address will be assigned by the router.
   b. Some DMAs are wireless enabled. You can connect the DMA to a wireless router. For instructions on how to connect your DMA to a wireless router, please refer to your DMA's user manual.

2. Connect your DMA's video output to video input of your TV set.

3. Turn on the TV and change the video signal input to DMA.

4. Setup the DMA (These steps will be different if you use a different DMA)

   a. From the Server List screen, select "**N3200:Mediabolic Server**" as the server.
   b. Go to **My Media**
   c. Click on the **Up/Down Arrow** buttons to select **Music Jukebox**, **Photo Albums**, or **Video Clips**
   d. Start enjoying the contents stored in your N3200.

Download Manager

With the built-in Download Manager, you can have the N3200 download HTTP, FTP, and BT files without having full PC powered on. What's more, you can even schedule your downloads for off-peak hours, ensuring efficient use of bandwidth. To access the Download Manager, go to **Network**, choose the *Download Manager* option, and the **Download Tasks** and **Download Schedule** windows appear.
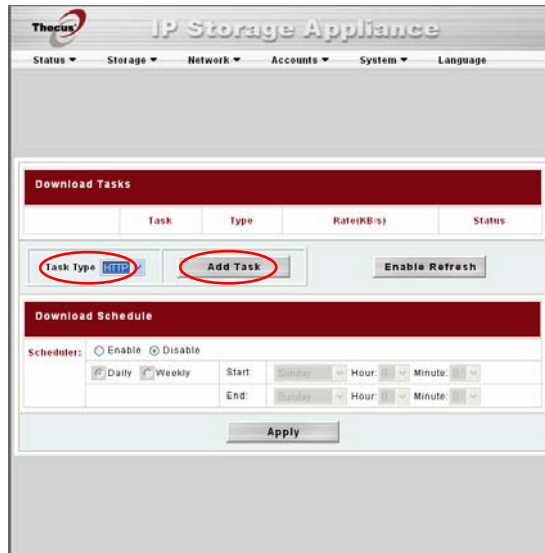

Download Tasks	
Item	**Description**
▶	Click to start the specified task.
❚❚	Click to pause the specified task.
✕	Click to delete the specified task. A prompt will appear asking you if you would like to delete the task itself, or the task and all related downloaded files.
Task	Name of the task. Click to see more information about this task.
Type	Type of transfer. Can be **HTTP**, **FTP**, or **BT**.
Rate	Transfer rate of the task in kilobytes per second (KB/s). **DL:** Download rate **UL:** Upload rate
Status	Status of the task. **Complete:** Percentage complete (%) **Completed / Total download size**
Task Type	Use this dropdown to select the type of transfer. **HTTP**, **FTP**, and **BT** are available.
Add Task	Click to add the kind of task specified beside "**Task Type**".
Enable Refresh	Click to refresh the task list.

Adding an HTTP Task

To add a new HTTP task to the Download Manager, follow these steps:

1. Using the **Task Type** dropdown, select *HTTP* and click *Add Task*.

2. In the **HTTP Task** window, start by inputting the target URL in the **Website URL** box. This is the link to the download you want to queue.
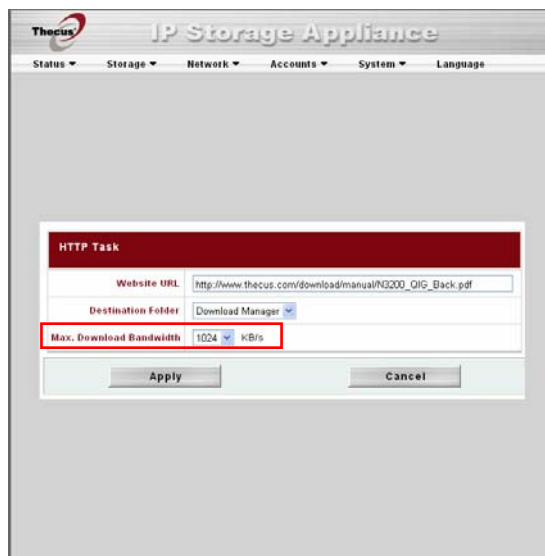
3. Next, select the destination folder from the **Destination Folder** dropdown. This is where the download will reside.

4. Select the maximum download bandwidth from the **Max. Download Bandwidth** dropdown.

5. Press *Apply* to add the task.

6. Once added, your download will appear in the list of download tasks. To start the download, simply click the **Start** icon (▶) and the download will begin.
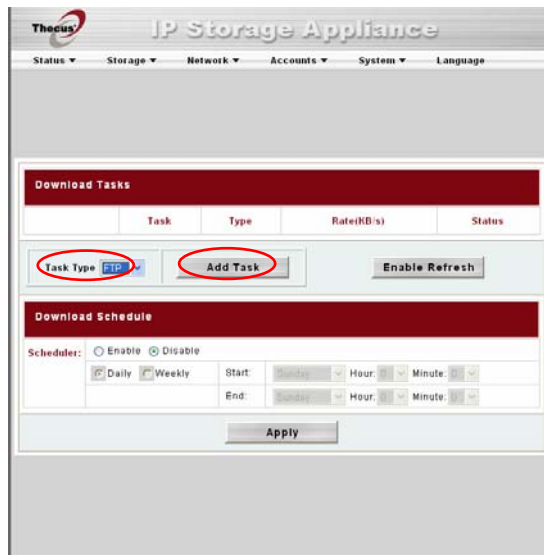

7. The download status will continually update in the **Download Tasks** window. To pause the download, click the **Pause** icon (▮▮).
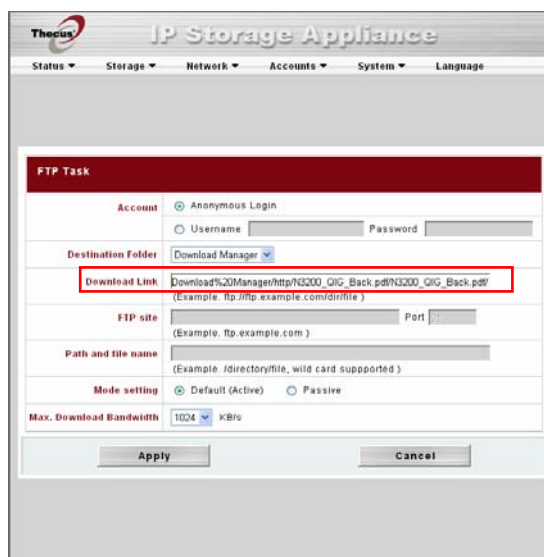
Adding an FTP Task

To add a new FTP task to the Download Manager, follow these steps:

1. Using the **Task Type** dropdown, select *FTP* and click *Add Task*.

2. In the **FTP Task** window, start by inputting the target URL in the **FTP File** box. This is the link to the download you want to queue.

3. Next, select the destination folder from the **Destination Folder** dropdown. This is where the download will reside.

4. The next step depends if you are using an anonymous login for your FTP download. If you are logging in anonymously, select *Anonymous Login* and move on to step 5.

If you are required to login with a user name and password, select
Username and input your user name and password into the appropriate
fields.

5. Select the maximum download bandwidth from the **Max. Download
   Bandwidth** dropdown.

6. Press *Apply* to add the task.

7. Once added, your download will appear in the list of download tasks. To start the download, simply click the **Start** icon (▶) and the download will begin.

8. The download status will continually update in the **Download Tasks** window. To pause the download, click the **Pause** icon (⏸).

Adding a BT Task

To add a new BT task to the Download Manager, follow these steps:

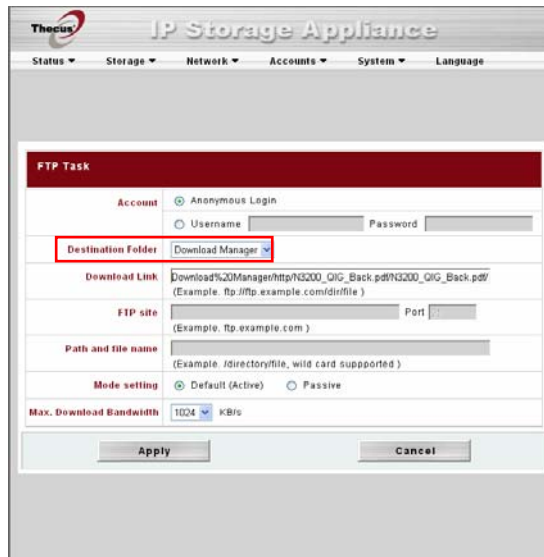1. Using the **Task Type** dropdown, select *BT* and click *Add Task*.
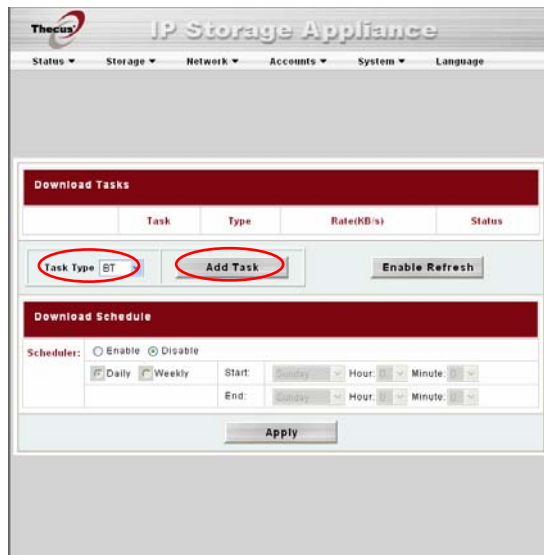
2. In the **BT Task** window, start by clicking *Browse...* and selecting the torrent file you wish to start.

3. Next, select the destination folder from the **Destination Folder** dropdown. This is where the download will reside.
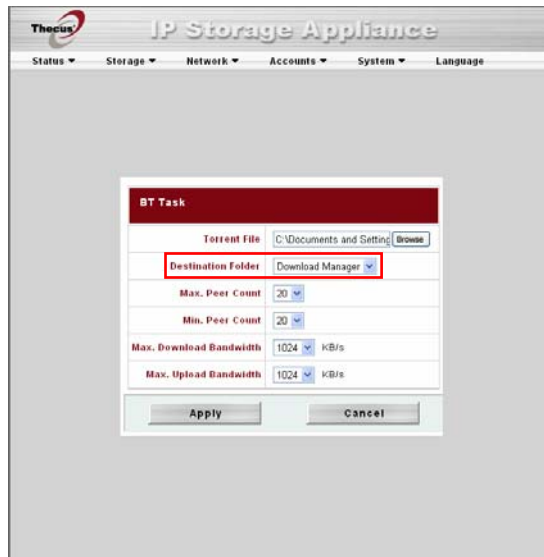
4. Next, you can select the maximum and minimum number of peers from selecting the counts from the appropriate dropdowns.
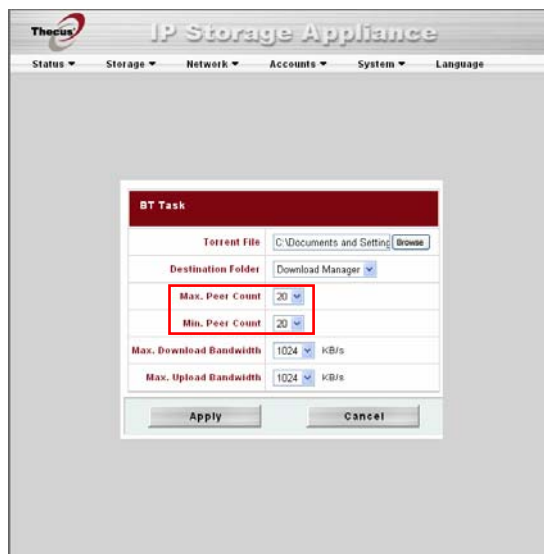
5. Next, you can set the maximum download and upload bandwidths from the dropdowns below.

6. Press *Apply* to add the task.

7. Once added, your download will appear in the list of download tasks. To start the download, simply click the **Start** icon (▶) and the download will begin.

8. The download status will continually update in the Download Tasks window. To pause the download, click the **Pause** icon (▐▐).

Deleting Tasks

To delete a task, simply follow the steps below:

1. Click the delete icon (✗) beside the task that you wish to delete. The **Delete Task** dialogue box will appear.

2. Select *Delete Task only* if you wish to remove only the torrent file and all transient files, leaving the unfinished download files intact.

3. Select *Delete Task and Files* if you wish to remove the torrent file and all transient files, and the unfinished download files.

4. Click *OK* to delete the task. Click *Cancel* to return to the **Download Manager**.

Scheduling Downloads
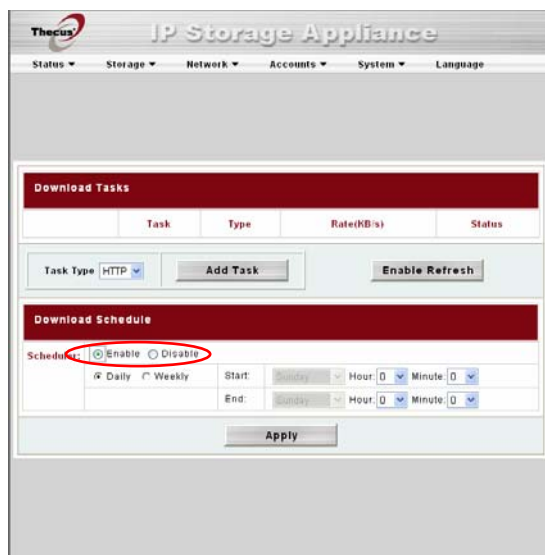
With the Download Manager, you can schedule your downloads to begin at different times of the day. This is useful if you wish to complete your downloads during off-peak hours, reserving your bandwidth for other applications. A table describing the Download Schedule window appears below:

Download Schedule	
Item	**Description**
Scheduler	Enable or disable the Download Scheduler.
Daily/Weekly	Choose to have the Download Scheduler activate on a daily or weekly basis.
Start: Day/Hour /Minute	Specify the start day/hour/minute for the download task.
End: Day/Hour/Minute	Specify the end day/hour/minute for the download task.
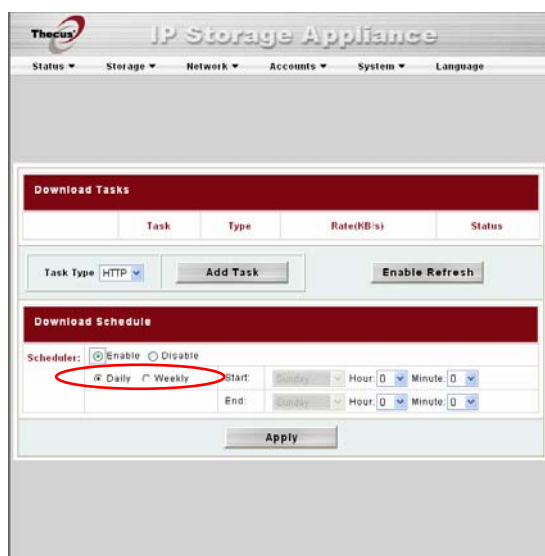
To schedule downloads, follow these steps:

1. Under **Download Schedule**, set **Scheduler** to *Enable*.

2. To schedule a daily download period, select *Daily* and select a start time and end time.
   To schedule a weekly download period, select *Weekly* and select a start day/time and end time/day.

3. Click *Apply* to save your changes.

NOTE	If the Download Scheduler is enabled, ALL download tasks will adhere to the designated schedule.

Web Cam Server

With the Web Cam Server, you can schedule the N3200 to capture images with a connected USB webcam. To configure the Web Cam Server, go to **Status**, choose the *Web Camera* option, and the **Web Camera** window appears.

Web Camera	
Item	**Description**
Image Size	Select an image size for each captured image. Can be 160x120, 320x240, or 640x480.
Interval	Select an interval between each captured image.
Schedule	Click to schedule webcam image capture.
Preview	Click to preview the image capture.
Apply	Click to save your changes.

Adding a Web Cam Schedule

To add a new web cam schedule, follow these steps:

1. From the **Web Camera** screen, click *Schedule*.

2. Click *Add*.

3. Input a Name for the new schedule. You can also add a comment if you wish. Select the frequency, start time, and end time.

4. Click *Apply* to save your new schedule.

Modifying a Web Cam Schedule

To modify a web cam schedule, follow these steps:

1. From the **Web Cam Schedule** screen, select the schedule you wish to change from the list.

2. Click *Modify*.
3. Make the desired changes to the schedule.
4. Click *Apply* to save your changes.

Deleting a Web Cam Schedule

To delete a web cam schedule, follow these steps:

1. From the **Web Cam Schedule** screen, select the schedule you wish to delete from the list.

2. Click *Delete*. The selected schedule has been deleted.

Printer Server

You can configure the N3200 to act as a printer server. That way, all PCs connected to the network can utilize the same printer.

Windows XP SP2

To set up the Printer Server in Windows XP SP2, follow the steps below:

1. Connect the USB printer to one of the USB ports (preferably the rear USB ports; front USB ports can be used for external HDD enclosures).

2. Go to *Start* > *Printers and Faxes*.

3. Click on **File** > **Add Printer**.

4. The **Add Printer Wizard** appears on your screen. Click *Next*.

5. Select the "*A network printer, or a printer attached to another computer*" option.

6. Select "*Connect to a printer on the Internet or on a home or office network*", and enter "`http://N3200_IP_ADDRESS:631/printers/usb-printer`" into the URL field.

7. Your Windows system will ask you to install drivers for your printer. Select correct driver for your printer.

8. Your Windows system will ask you if you want to set this printer as "Default Printer". Select *Yes* and all your print jobs will be submitted to this printer by default. Click *Next*.

9. Click *Finish*.
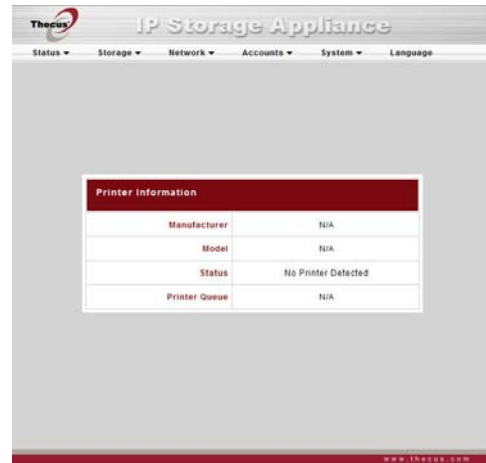
NOTE	• Not all USB printers are supported. Please check Thecus website for a list of supported printers. • Note that if a multi-function (all-in-one) printer is attached to the N3200, usually only the printing and fax functions will work. Other features, such as scanning, probably will not function.

Windows Vista

To set up the Printer Server in Windows Vista, follow the steps below:

1. Open *Printer Folder* from the **Control Panel**.
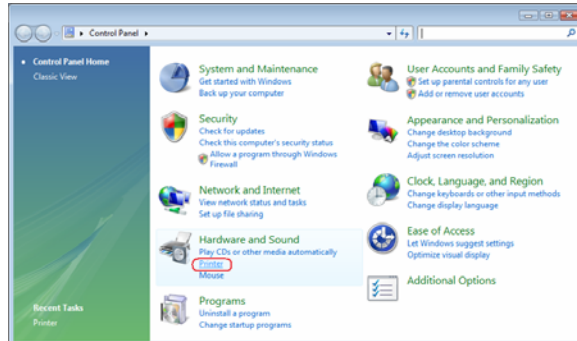
2. Click the right mouse button in anywhere on the **Printers** folder and then select *Add Printer*.
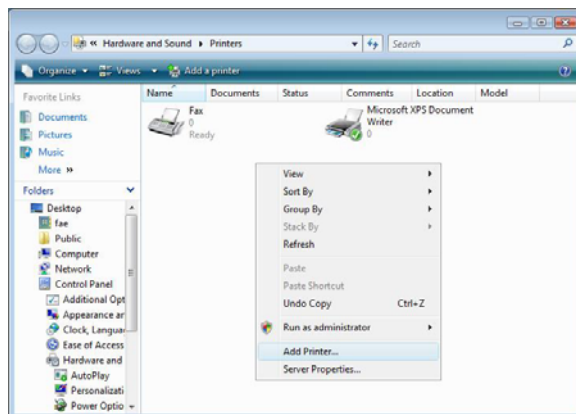
3. Select *Add a network, wireless or Bluetooth printer*.
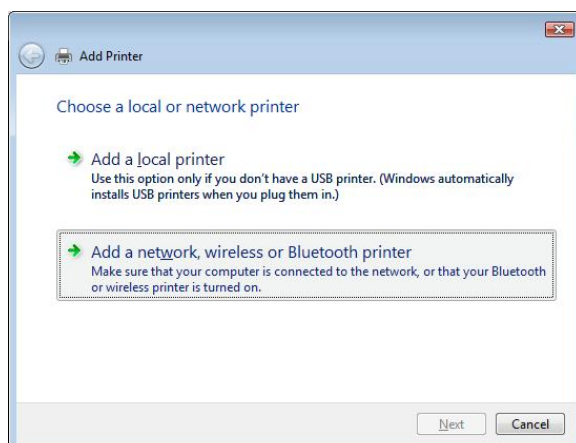
4. Select *The printer that I want isn't listed*.
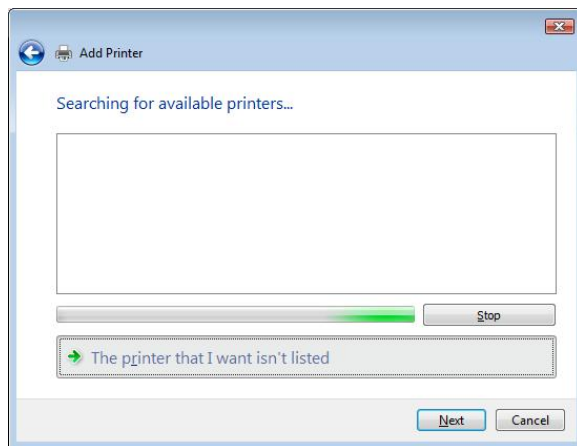
You can press *The printer that I want isn't listed* to go into next page without waiting for **Searching for available printers** to finish.

5. Click *Select a shared printer by name*.
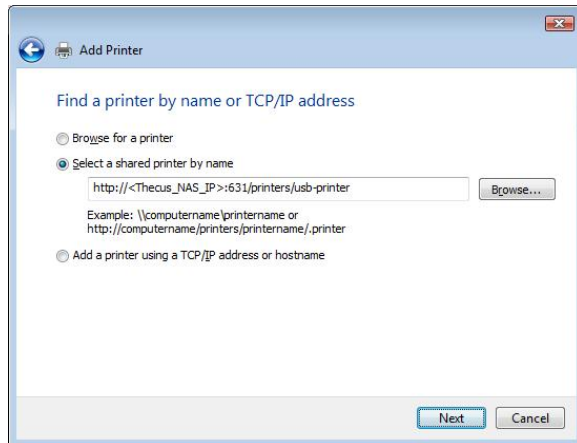
Type `http://<Thecus_NAS>:631/printers/usb-printer` in the box, where `<Thecus_NAS_IP>` is the IP address of the N3200. Click *Next*.

6. Select or install a printer and then press *OK*.
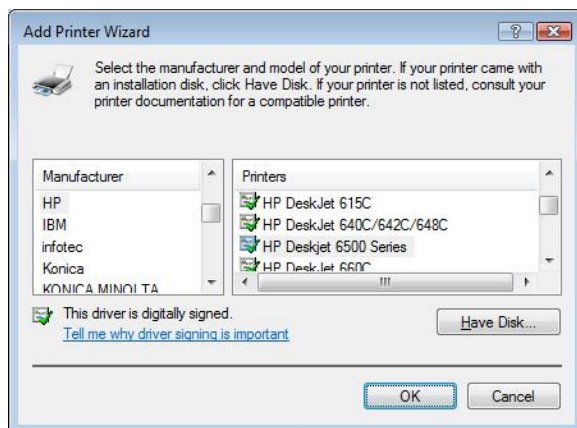
If your printer model is not listed, please contact your printer manufacturer for help.

7. Windows will attempt to connect to the printer.
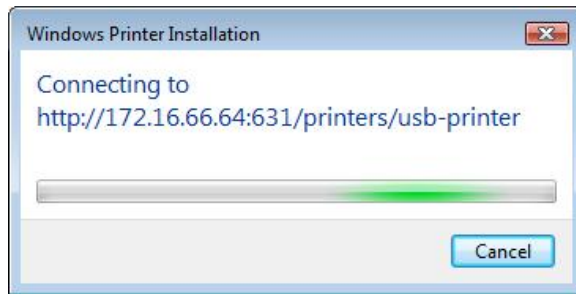
8. You can choose to set this printer as the default printer by checking the **Set as the default printer** box. Click **Next** to continue.
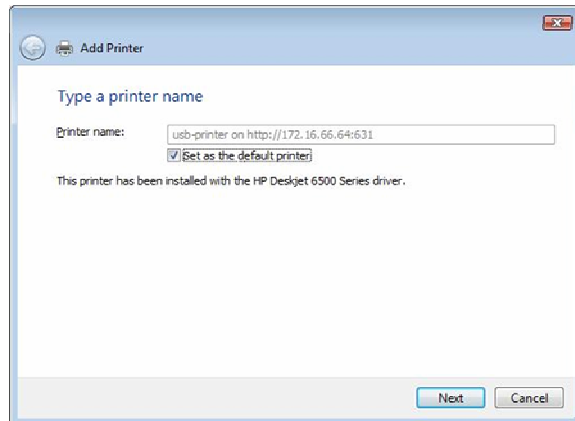
9. Done! Click **Finish**.
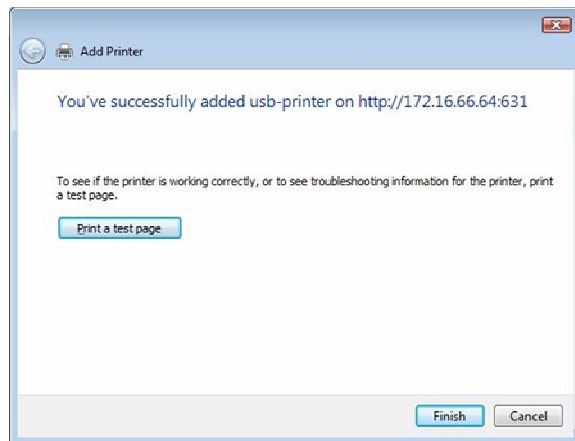
Chapter 6: Using the N3200

Overview

Once the N3200 is setup and operating, users on the network may manage all varieties of digital music, photos, or files by simply using their web browsers. To manage your personal files or access public files on the N3200, just enter its IP address into your browser (default IP address is `http://192.168.1.100`), and you will be taken to the **N3200 Login** page.

Login Page

To login to the system, enter your user name and password, and click *Login* to log into the system. You will be taken to the **Web User Interface**.

Web User Interface

The Web User Interface is where users interact with the N3200, and manage all sorts of digital media. The simple layout makes it easy for anyone to enjoy the many features of the N3200.
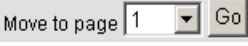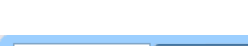
On the left of the interface is the **Main Menu**, where you can easy access the **WebDisk**, **Music**, and **Gallery** functions of the N3200. Along the top of the interface, you to choose to browse all storage devices connected to the N3200, including SATA and eSATA hard disks, USB disks, and contents stored from the USB One-Button Copy function.

Web User Interface		
Item		**Description**
WebDisk		Click to use the **WebDisk** function.
Music		Click to use the **Music** function.
Photos		Click to use the **Photo Gallery** function
Login		Click to login to the N3200.
Logout		Click to return to the N3200 Login page.
Change Password		Click to change your login password.

Using WebDisk

1. When any user clicks on the **WebDisk** icon, they will see all available public folders.
2. When they click on the name of a public folder, they will see the files within that folder.
3. When user clicks on a file name, the file will be downloaded.

WebDisk		
Icon	**Function**	**Description**
	File Search	Search for specific files or folders.
	Sort	Arrange all files and folders by type, name, size, or last modified date.
	Delete	Delete the selected files or folders.
Move to page 1 ▼ Go	Page Number	Use this to navigate when multiple pages are required to list the contents of the selected directories.
	Create New Folder	Enter a new folder name and press the **Create** button.
Browse...	Upload Files	Browse to the desired file location and press the Upload button.

NOTE	The Delete, Create New Folder, and Upload Files options are only visible if the user has write access to the specific folder.

For more information on how to setup user rights to the folders, please check *Chapter 3: System Management > Storage Management > Folder Management >* *Folder Access Control List (ACL)*

To access folders with access control, you must first login with a local user account. To log in, please click on the **Login** icon on the lower left hand corner.

Using Music Server

To manage your digital music and share it with iTunes clients on the network, click on the **Music** icon from the left panel.

Music		
Icon	**Function**	**Description**
[search box 🔍]	File Search	Search for specific files or folders.
⬆	Sort	Arrange all files and folders by type, name, size, or last modified date.
🗑	Delete*	Delete the selected files or folders.
Move to page 1 ▼ Go	Page Number	Use this to navigate when multiple pages are required to list the contents of the selected directories.
[box 📁]	Create New Folder*	Enter a new folder name and press the **Create** button.
[box Browse... 📝]	Upload Files*	Browse to the desired file location and press the Upload button.

NOTE	The Delete, Create New Folder, and Upload Files options are only visible if the user has write access to the specific folder.

Adding Music Files

You could add music files into iTunes Server through Web User Interface; however, if you have lots of folders and files to upload, there is a simpler way.

1. Open a Windows Explorer and type the N3200 IP address in the address bar (i.e. \\192.168.1.100).

2. Double click the *Music* folder to enter it. Then drag and drop music folders and files here.

3. The N3200 iTunes server will take some time to cache the ID3 tag of every file. Once the process is done, you will see all the music files from iTunes clients.

Playing Music Files

Once your music files are added to the N3200, playing them on any iTunes-equipped computer connected to the network is easy:

1. Open iTunes.

2. You should see **Thecus_N3200** under the **SHARED** heading in the left hand menu.

3. Click **Thecus_N3200** and all shared music will be displayed, ready to be enjoyed right from iTunes.

Using Photo Gallery

Using the Photo Gallery, users can view and share photos, and even create their own albums right on the N3200. To manage your photo gallery or see other photo albums, click on the *Photos* icon from the left panel.

You will see your own Photo Gallery and all public Photo Albums on the network.
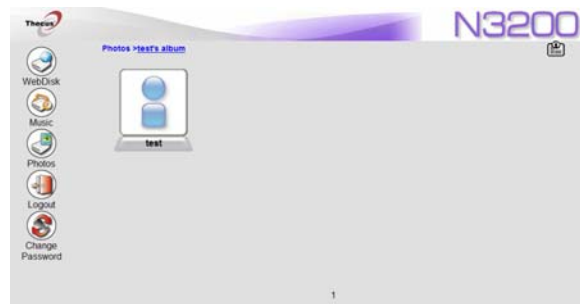
To manage any picture files, you must first select the item by clicking its check box.

Managing Albums and Photos

Icon	Function	Description
Photo		
Cover	Make Cover	Make selected photo your cover picture.
	Back	Return to the previous screen.
	Add	Add a new album or photos.
	Modify	Edit the name and description of the selected album or photo. Each name is limited to 20 characters and each description is limited to 255 characters.
	Delete	Delete the selected albums or photos.

Creating Albums

To create a photo album, follow the steps below:

1. Click the *Add* button to create a new album.

2. Enter a name for the album, and enter a description if you wish. Then, click on the *Create Album* button.

Password Protecting Albums

If you would like to put a password on a particular album, follow these steps:

1. Select the album to be protected, click on the *Edit* button, and the **Album Edit** screen will appear.

2. The owner of the album can enter an album password to protect the album, so that only people with the correct password can view the album.

Uploading Pictures to Albums

Uploading pictures to albums using the Web User Interface is easy:

1. When the album is created, click the album icon to enter the album. Initially the album is empty.

2. Click the *Add* button to upload pictures into the album. The **Upload Photos** screen will appear. Users can select and upload up to 8 pictures at a time.

3. Once the picture is uploaded, you can view it in the album.

4. The owner of the album can delete or modify the pictures with the *Delete* or *Modify* buttons on the top right hand corner.

Windows XP Publishing Wizard

There are many ways for a local user to upload pictures into their photo album. Users of Windows XP can upload their pictures using the Windows XP Publishing Wizard.

1. Click on the *XP Publishing Wizard* icon.

2. The **XP Web Publishing Wizard Client** screen appears. Click on the link to install the Publishing Wizard.

3. Windows XP will ask whether you want to run or save this file. Click *Run*.
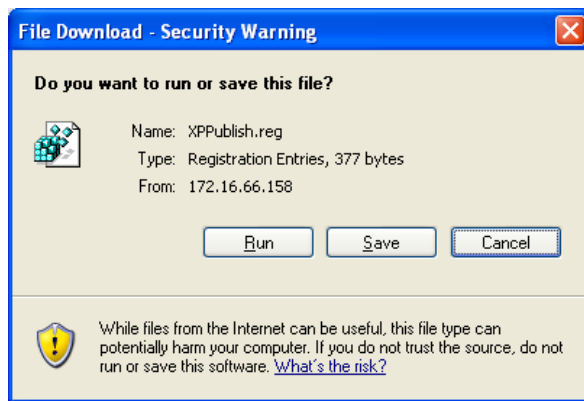
4. Once the Wizard is installed, use the Windows file manager to browse the folder that contains the picture you want to publish. On the left pane, there will be an icon labeled "**Publish this folder to the Web**".
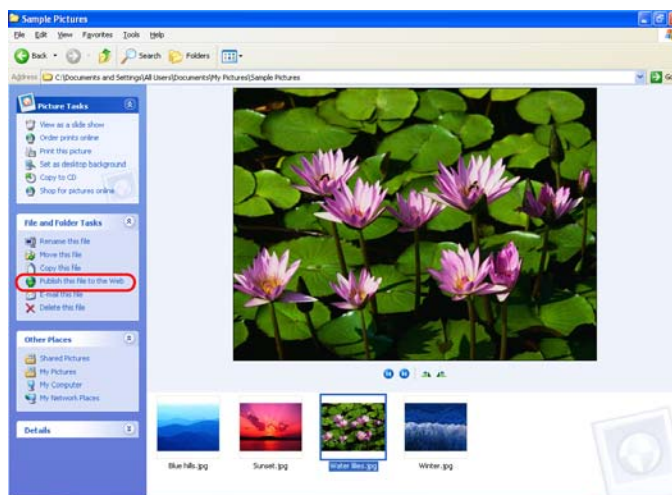
5. Click on this icon and **Web Publishing Wizard** will start.
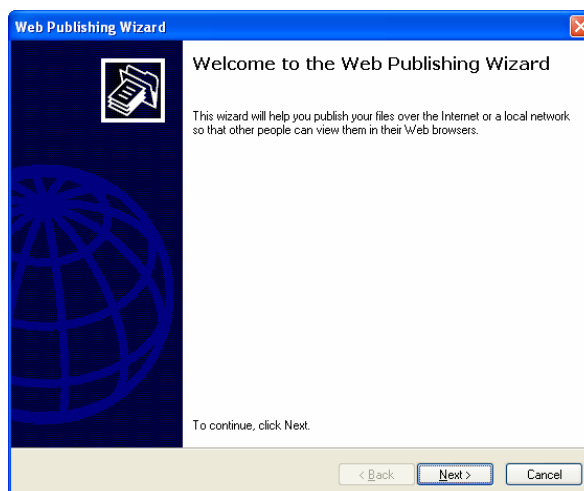
6. Select the pictures you want to publish to the Photo Web Server by placing a check mark on the top left hand corner of the picture. Click *Next*.

7. Your PC will start to connect to the Photo Web Server.

8. Select **N3200 Photo Gallery Wizard** to publish your pictures to the N3200.
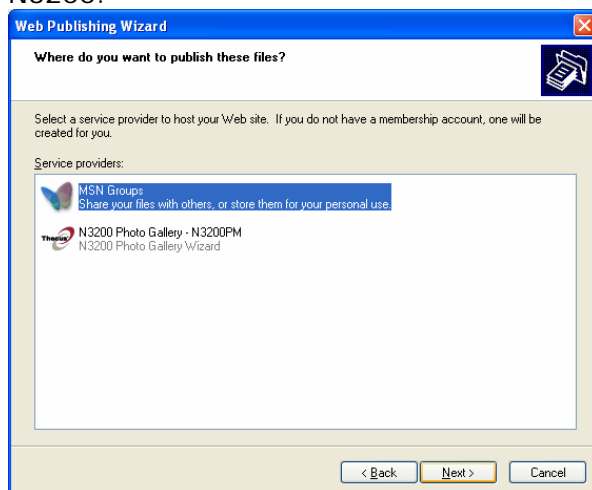
9. Login into the N3200 with your local user name and password.
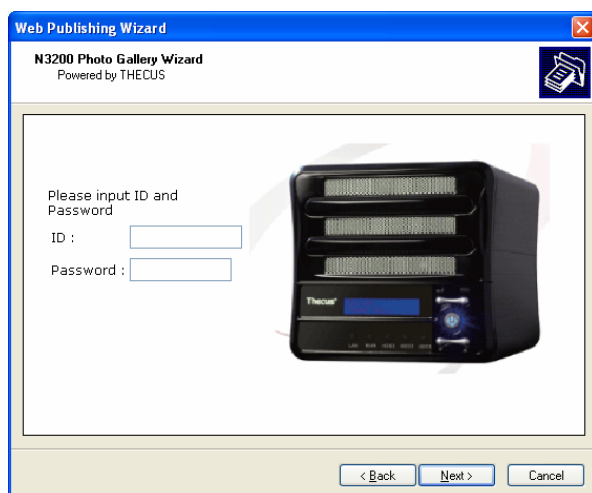
10. Create your album by entering an album name and clicking on the **Create Album** button.
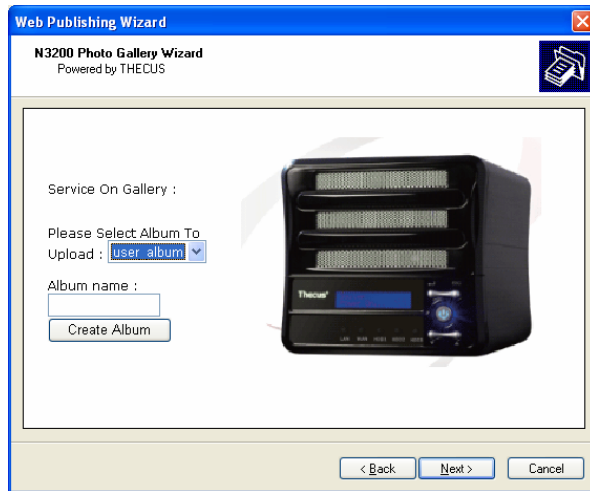
11. Select the album you want to upload your pictures to.

12. Confirm the target album.
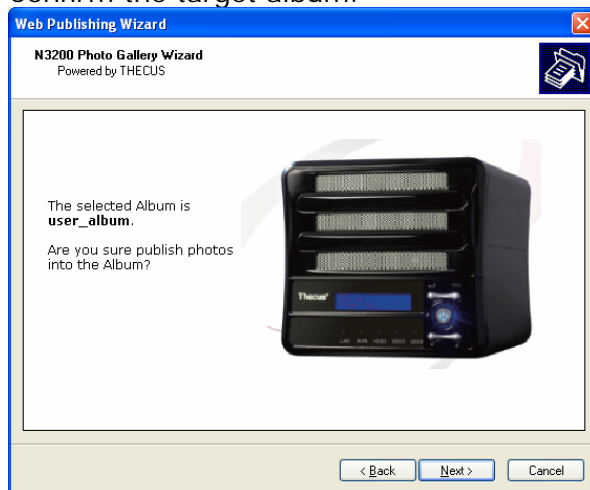
13. Windows will show you that the picture upload is in progress.
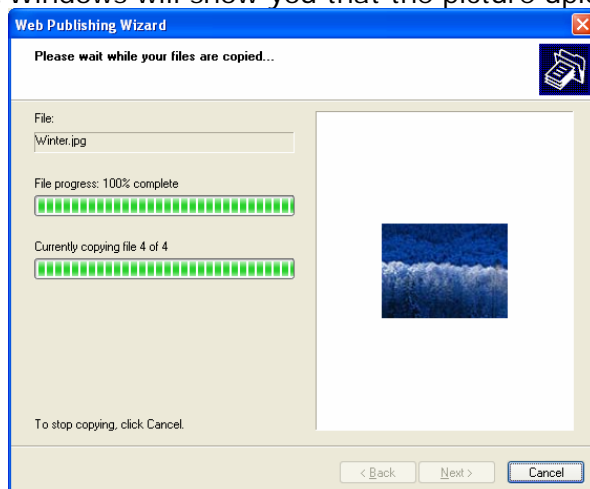
14. When the upload is finished, the Wizard will ask you whether if you want to go to the website. Click **Finish** to go to your Photo Web Server.
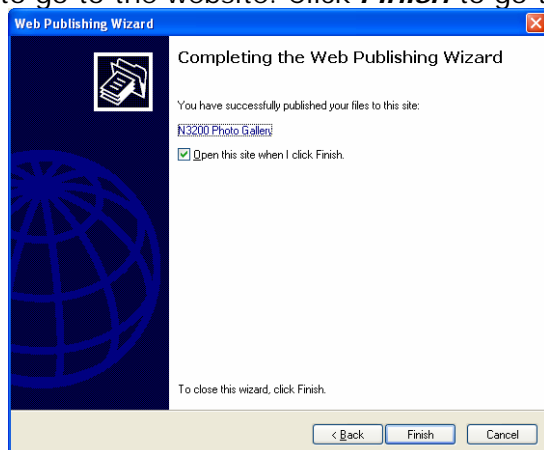
15. Click on the user's icon to go to that user's album.

16. You will see the user's album list. Click on **user_album**.
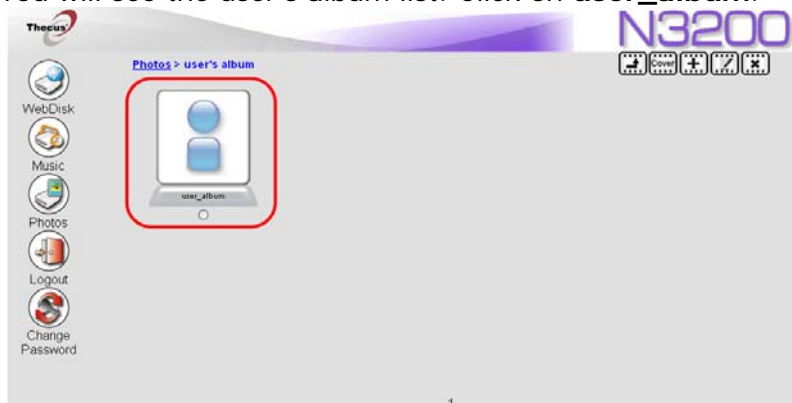
17. Finished! You will see the pictures just selected in the album.
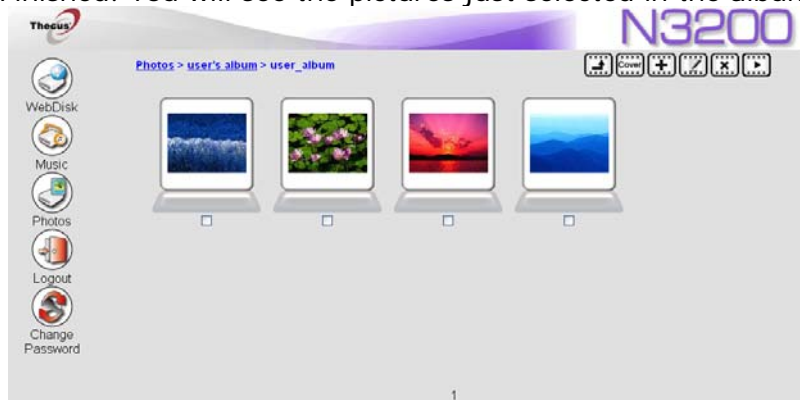
EXIF Information

While viewing pictures, you can also have the N3200 display the EXIF information for each photo.

Simply click the *EXIF* button to display EXIF information. To hide this information, click the *EXIF* button again.

Slide Shows

Slide shows are a great way to enjoy pictures stored on your N3200.

You can click on the *Start Slide Show* icon on the top right hand corner to start the slide show.

To stop the slide show, click on the *Stop Slide Show* icon on the top right hand corner.

Mapping a Client PC to the N3200

You can map share folders on the N3200 so that you can access them as if they were drives on your computer. You can connect to the shared network folders on the N3200 as follows:

Windows

1. Go to the **My Computer** folder in Windows.

2. In the menu bar, select *Tools* and then *Map Network Drive...*

3. The **Map Network Drive** window appears.

4. Assign a drive letter for the share folder.

5. Click the *Browse* button to find the folder over your network. Alternatively, you may enter the folder name you wish to connect to or enter its IP address. (i.e. `\\192.168.1.100\share`)

6. Click *Finish*. When the **Connect As...** window appears, enter your user name and password.

7. Click *OK*. The share folder appears as the drive you assigned. You can now access this folder as though it were a drive on your computer.

Apple OS X

On an Apple computer, you can connect to shared computers and servers using a network address.

1. Choose *Go* > *Connect to Server...*

2. Enter the network address for the server in the Server Address text box.

   When connecting using SMB/CIFS protocol, type:
   `smb://192.168.1.100/Folder1`

   When connecting using AFP protocol, type:
   `afp://192.168.1.100/Folder1`

   Click *Connect*.

3. When MAC OS X is trying to connect N3200, it will ask for a User Name and Password which has access to the folder.

4. When MAC OS X has connected to the N3200 successfully, an icon representing the folder will appear on the MAC OS X desktop. You can access the folder by double clicking on the icon.

File Backup

There are a number of ways to back up data with the N3200.

Thecus Backup Utility

The Thecus Backup Utility is on your Installation CD. When you click on the CD, the Backup Utility will be installed under **Program Groups** > **Thecus** > **Thecus Backup Utility**. If it is not installed, you can copy the file (**Thecus Backup Utility.exe**) to a convenient location on your hard disk and double click to execute it.

Thecus Backup.exe

NOTE	If you can not find Thecus Backup Utility on your CD, please download it from the Thecus website (http://www.thecus.com).

When you execute this utility for the first time, it will ask you whether to create a DB file. Click *Yes*.

1. Click *Add* to create a Backup task. The **Add New Task** dialog box appears.

Add New Task	
Item	**Description**
Task	Specifies a name for the current task.
Source	Click to specify the source folder/file location.
Incremental	Click to specify whether the backup will be incremental. If unchecked, the backup will be a full backup.
Destination	Click to specify the destination folder/file location.
Excluded extensions	Files with these file name extensions will be skipped and not back up to the destination.
Comments	If you wish, enter comments here for your records.

2. To schedule the task to run at regular intervals, click on the *Schedule* icon for that task. You can schedule the task to run **Monthly** or **Weekly**.

3. To check the log for that task, click on the *Log* icon for that task.

NOTE	Thecus Backup Utility also supports MAC OS X. Just copy the Thecus Backup Utility.dmg to your MAC OS X machine and double click to execute it.

Windows XP Data Backup

If you use Windows XP Professional, you can also use the Windows Backup Utility (Ntbackup.exe) to backup your files.

If you use Windows XP Home Edition, follow these steps to install the utility:

1. Insert the Windows XP CD into a drive and double-click the *CD* icon in **My Computer**.

2. When the Welcome to Microsoft Windows XP screen appears, click *Perform Additional Tasks*.

3. Click *Browse this CD*.

4. In Windows Explorer, navigate to *ValueAdd* > *Msft* > *Ntbackup*.

5. Double-click *Ntbackup.msi* to install the backup utility.

Once installed, you can use the Windows Backup Utility by following the steps below:

1. Click *Start*, and point to *All Programs* > *Accessories* > *System Tools* > *Backup* to start the wizard.

2. Click *Next* to skip past the opening page. Choose **Backup files and settings** from the second page, and then click *Next*.

3. Select which option you want to back up.

4. Click *Next* and in the Backup Type, Destination, and Name page, specify a back up location using the *Browse* button.

5. Find and select the drive that specifies your N3200 as your backup destination and click *Next*.

6. Click *Next* to display the wizard's final page and click *Finish* to start backing up.

Apple OS X Backup Utilities

Mac OS X does not include any backup software. However, there are a number of backup solutions available for the Mac OS X, including: iBackup, Psyncx, iMSafe, Rsyncx, Folder Synchronizer X, Tri-BACKUP, Impression, Intego Personal Backup, SilverKeeper, and Apple's dotMac Backup utility to name just a few. To find even more freeware and shareware backup utilities to choose from, go to VersionTracker or MacUpdate and search on "backup".

Chapter 7: Tips and Tricks

USB and eSATA Storage Expansion

The N3200 supports external USB hard disks through its three USB ports. Once a USB hard disk has successfully mounted, the entire volume will be copied automatically to the default USB HDD folder. The N3200 supports up to 6 USB external storage devices. All file names on the USB disk volume are case sensitive.

The N3200 also supports eSATA hard disks with its eSATA port.

Before attaching an eSATA or USB disk drive to N3200, you have to partition and format it on a desktop computer or a notebook first. The attached device will be located at \\192.168.1.100\usbhdd\sdf1 where 192.168.1.100 means the IP address of N3200 and sdf1 stands for the first partition on disk #6, the eSATA or USB disk drive. If it is an NTFS partition, NAS users can open or copy files from \\192.168.1.100\usbhdd\sdf1 but cannot add new files or modify existing files.

NOTE If you want to write to an USB storage device, the file system must be FAT32.

USB Storage	FAT32 Partition	NTFS Partition
Read	OK	OK
Write	OK	-

Adding a Spare Disk

With a RAID 1 array, you can add a spare disk after the initial RAID is setup. To add a spare disk, follow the steps below:

1. On the **RAID Configuration Screen**, tick the checkbox of the hard disk you wish to designate as a spare disk.

2. Click *Add Spare*.

Once the disk is set as a spare disk, it will automatically rebuild the previous RAID set when one of the disks becomes degraded.

Remote Administration

You can set up your N3200 for remote administration. With remote administration, you can access your N3200 over the Internet, even if your N3200 is behind a router. This is especially useful if you are traveling and suddenly need a file from your N3200.

Setting up remote administration is a three-part process, and will require the following equipment:

- Thecus N3200 NAS device
- Cable/DSL Router with Dynamic DNS support
- Home PC
- Internet Connection

NOTE Router setup will differ slightly depending on router used. For this example, we will use the Asus WL500g because it has support for Dynamic DNS. Contact your router hardware vendor for setup help.

Part I - Setup a DynDNS Account

1. Go to `http://www.dyndns.org` from your home PC.
2. Click on the ***Sign Up Now*** link.
3. Check the Check boxes, select a user name (i.e.: N3200), enter your email address (i.e.: xxx@example.com), check ***Enable Wildcard***, and create a password (i.e.: xxxx).
4. Wait for an email from www.dyndns.org.
5. Open the email and click on the link to activate your account

Part II - Enable DDNS on the Router

1. Go to the router setup screen and select ***IP Config*** > ***Miscellaneous DDNS Setting*** from your Home PC.
2. Click on ***Yes*** for **Enable the DDNS Client?**
3. Select `www.dyndns.org`.
4. Go to router setup screen, and enter the following information:
   a. User Name or E-mail Address: ***xxx@example.com***
   b. Password or DDNS Key: ***xxxx***
   c. Host Name: `www.N3200.dyndns.org`
   d. Enable wildcard? Select ***Yes***
   e. Update Manually: Click ***Update***

Part III - Setting up Virtual Servers (HTTPS)

1. Navigate to ***NAT Setting*** > ***Virtual Server***.
2. For **Enable Virtual Server?**, select ***Yes***
3. Setup the HTTPS Server
   a. **Well-Known Applications**: Select **User Defined**
   b. **Local IP**: Enter `192.168.1.100`
   c. **Port Range**: `443` (the default HTTPS port setting on the N3200)
   d. **Protocol**: select **TCP**
   e. Click ***Add***.
   f. Click ***Apply***.
4. Test the HTTPS connection from another computer on the Internet
   a. From a remote computer, open your browser and enter `https://www.N3200.dyndns.org`
   b. You should see the login page of N3200.

Firewall Software Configuration

If you are using a software firewall (i.e. Norton Internet Security) and are having trouble connecting to the N3200, you can try the following steps:

1. Double click the **NIS** icon on system tray, and then configure the **Personal Firewall**.

2. On the **Programs** page, find the **SetupWizard.exe** and change its permission to "Permit All". If it's not in the program list, use the **Add** or **Program Scan** buttons to find it.

3. On the **Networking** page, manually add N3200 IP address (i.e. `192.168.1.100`) to the **Trusted** list.

Replacing Damaged Hard Drives

If you are using RAID 1 or RAID 5, you can easily replace a damaged hard drive in the Thecus N3200 while keeping your data secure with the system's automatic data recovery.

Hard Drive Damage

When a hard drive is damaged, LCM will display 「RAID Damage」 and system beeps.

Replacing a Hard Drive

To replace a hard disk drive in the N3200:

1. Remove the tray with the damaged hard disk.

2. Insert the hard disk tray then slide into the N3200 until it snaps into place.

3. The LED solid green when the HDD is accessed.

RAID Auto-Rebuild

When using RAID 1 or RAID 5 on the N3200, you can use the auto-rebuild function when an error is detected.

1. When a hard disk fails the system beeps and/or an email notification is sent to specified receivers.

2. Check the log message to see which disk has failed.

3. Follow the steps mentioned above to replace the failed hard disk.

4. The system automatically recognizes the new hard disk and starts the auto-rebuild sequence to resume its status before the hard disk crash.

Chapter 8: Troubleshooting

Forgot My Password

If you forget your password, you can reset the unit to use the default password. To do this, press the reset button on the front panel after system is booted, and N3200 will be reset. LAN IP address will become `192.168.1.100` and admin password will be `admin`.

Forgot My Network IP Address

If you forget your network IP address and have no physical access to the system, you can find out the IP address by either looking directly onto the N3200's LCD panel, or by using the setup wizard to retrieve the IP of your N3200.
1. Start the Setup Wizard, and it will automatically detect all Thecus IP storage products on your network.

2. You should be able to find the IP address of the N3200 which you have forgotten in the **Device Discovery** screen.

Resetting NAS IP Address and Admin Password

In case you changed the N3200 IP address and then forgot it, or forgot the administration password, follow the steps below to reset to default settings:
1. Power on the N3200 and immediately press the *Reset* button for 10 seconds. (The reset button is near the LAN connector)

2. This resets the N3200 to its default IP address and password settings.

   Default IP: `192.168.1.100` for WAN and `192.168.2.254` for LAN
   Default admin password: `admin`
   Jumbo Frame support: `disabled`

Can't Map a Network Drive in Windows XP

You may have problems mapping a network drive under the following conditions:
1. The network folder is currently mapped using a different user name and password. To connect using a different user name and password, first disconnect any existing mappings to this network share.

2. The mapped network drive could not be created because the following error has occurred: **Multiple connections to a server or shared resource by the same user, using more than one user name, are not allowed.** Disconnect all previous connections to the server or shared resource and try again.

To check out existing network connections, type `net use` under the DOS prompt.

Restoring Factory Defaults

From the **System** menu, choose the *Factory Default* item and **the Reset to Factory Default** screen appears. Press *Apply* to reset the N3200 to factory default settings.

WARNING	Resetting to factory defaults will not erase the data stored in the hard disks, but WILL revert all the settings to the factory default values.

Problems with Time and Date Settings

The administrator is able to select an NTP Server to keep the N3200's time synchronized. However, if the N3200 can not access the Internet, you may encounter a problem when setting the Time and Time Zone. If this happens:

1. Login to the Web Administration Interface.

2. Navigate to *System* > *Time*.

3. Under **NTP Server**, select *No*.

4. Set the **Date**, **Time**, and **Time Zone**.

5. Click *Apply*.

In addition, if the N3200 is able to access the Internet and you want to keep the NTP Server clock.isc.org by default, please make sure the DNS Server is correctly entered, thereby allowing the NTP Server name to correctly resolve. (See *Network* > *WAN* > *DNS Server*)

Can't Find x Function in the Web Admin Interface

There are several functions on the N3200 that are only accessible if you have successfully installed the N3200 firmware during installation. These functions include:

Status

- Printer Server
- Web Camera

Network

- Media Server
- Download Manager
- Apple Network
- NFS

Accounts

- Authentication

To install the firmware, refer to **Chapter 3: First Time Setup** > **RAID Setup and Firmware Installation** > **Firmware Installation**

Appendix A: Product Specifications

Hardware Specifications

Network Interfaces	
WAN	Gigabit RJ-45 connector
LAN	Gigabit RJ-45 connector
WLAN	IEEE 802.11b/g (using approved USB Dongles)**
Storage	
HDD Bays	3 x 3.5" SATA HDD, hot-swappable
HDD Support	SATA II HDDs up to 1000GB
I/O Interfaces	
USB Ports	2 x USB 2.0 ports
eSATA	1 x eSATA connector for capacity expansion
PCI Interface	For proprietary Thecus applications
IR Receiver	For future options
System Information	
LCD Module	For basic configurations and status display
System LED Display	1 x Power LED 2 x Network Link/Activity LED 3 x Hard Drive Power/Activity LED
Physical	
Power Supply	AC 100 ~ 240V, 50/60Hz, Auto-detection
Environment	
Temperature	5 ~ 40°C
Humidity	0 ~ 80% relative humidity (non-condensing)
Certifications	CE, FCC, BSMI, C-Tick, RoHS Compliant

Software Specifications

Network	
Network Configuration	Fixed IP address Dynamic IP address PPPoE DDNS
Network File Protocols	Microsoft Networks (CIFS/SMB) Apple Filing Protocol (AFP 3) Network File System (NFS v3) File Transfer Protocol (FTP) Hyper Text Transfer Protocol (HTTP) Secure Hyper Text Transfer Protocol (HTTPs)
Network Client Type	Microsoft Windows NT/2000/XP/2003/Vista Unix/Linux/BSD MAC OS X/9/8.6
DHCP Server	Assigns IP addresses on LAN/WLAN ports
Disk Management	
RAID	RAID 0, 1, 5, and JBOD Auto rebuild Hot swappable
Power Management	Disk idle spin-down
Disk Status Monitoring	Disk status monitoring (S.M.A.R.T.)

Multimedia Support	
Media Server	Works with DLNA-certifies players Supported file types: MPEG, RMP, WPL, PLS, M3U, ASX, WAV, PNG, BMP, AVI, WMV, WMA, MP3, LPCM, JPEG
iTunes® Server	Supported File Types: AAC, MP3, WAV
Photo Web Server	Supported File Types: GIF, JPG (JPEG), BMP, PNG Supports EXIF display Supports slide show
Web Cam Server	Supports image capture, preview, schedule Supported image sizes: 160x120, 320x240, 640x480
Share Management	
Authentication	Local User Account Microsoft NT Domain Controller (PDC)* Microsoft Active Directory Authentication (AD)*
Folder Management	Share folder level permission File level permission Public folder
File System	
File System Type	Journaling File System
Language Support	Unicode Support
File Size Supported	Supports files up to 2TB max.
Authorization	Read, Write or Deny options on individual users or groups
Administration	
Interface	Web-based server management GUI Multilingual support (English, French, German, Italian, Traditional Chinese, Simplified Chinese, Japanese, Korean, and Spanish)
Setup Wizard	Device discovery and setup utility program Windows 2000/XP/2003 MAC OS X
Notification	Sends system messages via e-mail to specified email accounts
Backup	
Thecus Backup Utility	Client backup utility Windows XP/2000 MAC OS X
One-Button Copy	Copy USB mass storage device contents to NAS
Miscellaneous	
Print Server	Network printing through IPP using USB printer
Download Manager	Supports BT, FTP, HTTP scheduled downloads
Scheduled On/Off	Scheduled on/off for power saving

*PDC/AD support: Works as a client member in a Microsoft NT 4.0 domain/Active Directory domain, allowing the N3200 to utilize the domain users and groups setting for authentication to the system and authorization to the share folders.

**For supported USB dongles, please contact sales@thecus.com

Appendix B: Customer Support

If your N3200 is not working properly, we encourage you to check out **Chapter 8: Troubleshooting**, located in this manual. You can also try to ensure that you are using the latest firmware version for your N3200. Thecus is committed to providing free firmware upgrades to our customers. Our newest firmware is available on our Download Center:

http://www.thecus.com/download.php

If you are still experiencing problems with your N3200, or require a Return Merchandise Authorization (RMA), feel free to contact technical support via our Technical Support Website:

http://www.thecus.com/support_tech.php

Customers in the US should send all technical support enquiries to this email address:

support-us@thecus.com

For Sales Information you can e-mail us at:

sales@thecus.com

Thank you for choosing Thecus!

Appendix C: RAID Basics

Overview

A Redundant Array of Independent Disks (RAID) is an array of several hard disks that provide data security and high performance. A RAID system accesses several hard disks simultaneously, which improves I/O performance over a single hard disk. Data security is enhanced by a RAID, since data loss due to a hard disk failure is minimized by regenerating redundant data from the other RAID hard disks.

Benefits

RAID improves I/O performance, and increases data security through fault tolerance and redundant data storage.

Improved Performance

RAID provides access to several hard disk drives simultaneously, which greatly increases I/O performance.

Data Security

Hard disk drive failure unfortunately is a common occurrence. A RAID helps prevent against the loss of data due to hard disk failure. A RAID offers additional hard disk drives that can avert data loss from a hard disk drive failure. If a hard drive fails, the RAID volume can regenerate data from the data and parity stored on its other hard disk drives.

RAID Levels

The Thecus N3200 supports standard RAID levels 0, 1, 5, and JBOD. You choose a RAID level when you create a system volume. The factors for selecting a RAID level are:

- Your requirements for performance
- Your need for data security
- Number of hard disk drives in the system, capacity of hard disk drives in the system

The following is a description of each RAID level:

RAID 0

RAID 0 is best suited for applications that need high bandwidth but do not require a high level of data security. The RAID 0 level provides the best performance of all the RAID levels, but it does not provide data redundancy.

RAID 0 uses disk striping and breaking up data into blocks to write across all hard drives in the volume. The system can then use multiple hard drives for faster read and write. The stripe size parameter that was set when the RAID was created determines the size of each block. No parity calculations complicate the write operation.

RAID 1

RAID 1 mirrors all data from one hard disk drive to a second one hard disk drive, thus providing complete data redundancy. However, the cost of data storage capacity is doubled.

This is excellent for complete data security.

RAID 5

RAID 5 offers data security and good performance. It is best suited for networks that perform many small I/O transactions at the same time, as well as applications that require data security such as office automation and online customer service. Use it also for applications with high read requests but low write requests.

RAID 5 includes disk striping at the byte level and parity information is written to several hard disk drives. If a hard disk fails the system uses parity stored on each of the other hard disks to recreate all missing information.

JBOD

Although a concatenation of disks (also called JBOD, or "Just a Bunch of Disks") is not one of the numbered RAID levels, it is a popular method for combining multiple physical disk drives into a single virtual one. As the name implies, disks are merely concatenated together, end to beginning, so they appear to be a single large disk.

As the data on JBOD is not protected, one drive failure could result total data loss.

Stripe Size

The length of the data segments being written across multiple hard disks. Data is written in stripes across the multiple hard disks of a RAID. Since multiple disks are accessed at the same time, disk striping enhances performance. The stripes can vary in size.

Disk Usage

When all 3 disks are of the same size, and used in RAID, N3200 disk usage percentage is listed below:

RAID Level	Percentage Used
RAID 0	100%
RAID 1	50%
RAID 5	66%
JBOD	100%

Appendix D: Active Directory Basics

Overview

With Windows 2000, Microsoft introduced Active Directory (ADS), which is a large database/information store. Prior to Active Directory the Windows OS could not store additional information in its domain database. Active Directory also solved the problem of locating resources; which previously relied on Network Neighborhood, and was slow. Managing users and groups were among other issues Active Directory solved.

What is Active Directory?

Active Directory was built as a scalable, extensible directory service that was designed to meet corporate needs. A repository for storing user information, accounts, passwords, printers, computers, network information and other data, Microsoft calls Active Directory a "namespace" where names can be resolved.

ADS Benefits

ADS lets the N3200 integrate itself with the existing ADS in an office environment. This means the N3200 is able to recognize your office users and passwords on the ADS server. Other major benefits ADS support provides include:

1. Easy integration of the N3200 into the existing office IT infrastructure

   The N3200 acts as a member of the ADS. This feature significantly lowers the overhead of the system administrator. For example, corporate security policies and user privileges on an ADS server can be enforced automatically on the N3200.

2. Centralized user/password database

   The N3200 does not maintain its own copy of the user/password database. This avoids data inconsistency between the N3200 and other servers. For example, without ADS support, an administrator might need to remove a specific user privilege on the N3200 and each individual server. With ADS support, the change on an ADS server is known to all of its ADS members.

Appendix E: Licensing Information

Overview

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Source Code Availability

Thecus Technology Corp. has exposed the full source code of the GPL licensed software. For more information on how you can obtain our source code, please visit our web site, http://www.thecus.com.

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