



LG 380

USER GUIDE

Please read this manual carefully before operating your mobile phone. Retain it for future reference.

P/N : MMBB0258601 (1.0)

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Important Safety Precautions

Read these simple guidelines. Breaking the rules may be dangerous or illegal. Further detailed information is given in this user guide.

WARNING! *Violation of the instructions may cause serious injury or death.*



1. Never use an unapproved battery since this could damage the phone and/or battery and could cause the battery to explode.



2. Never place your phone in a microwave oven as it will cause the battery to explode.
3. Never store your phone in temperatures less than -4°F or greater than 122°F (50°C).



4. Do not dispose of your battery by fire or with hazardous or flammable materials.
5. When riding in a car, do not leave your phone or set up the hands-free kit near to the air bag. If wireless equipment is improperly installed and the air bag is deployed, you may be seriously injured.



6. Do not use a hand-held phone while driving.
7. Do not use the phone in areas where its use is prohibited. (For example: aircraft, hospital)

Important Safety Precautions



1. Do not expose the battery charger or adapter to direct sunlight or use it in places with high humidity, such as a bathroom.



2. Do not use harsh chemicals (such as alcohol, benzene, thinners, etc.) or detergents to clean your phone. This could cause a fire.



3. Do not drop, strike, or shake your phone severely. It may harm the internal circuit boards of the phone.



4. Do not use your phone in high explosive areas as the phone may generate sparks.



5. Do not damage the power cord by bending, twisting, pulling, or heating. Do not use the plug if it is loose as it may cause a fire or electric shock.



6. Do not place any heavy items on the power cord. Do not allow the power cord to be crimped as it may cause electric shock or fire.

7. Do not handle the phone with wet hands while it is being charged. It may cause an electric shock or seriously damage your phone.

8. Do not disassemble the phone.



1. Do not place or answer calls while charging the phone as it may short-circuit the phone and/or cause electric shock or fire.



2. Do not hold or let the antenna come in contact with your body during a call.



3. Make sure that no sharp-edged items such as animal's teeth or nails, come into contact with the battery. This could cause a fire.

4. Store the battery out of reach of children.

5. Be careful that children do not swallow any parts. This could cause asphyxiation or suffocation resulting in serious injury or death.



6. Unplug the power cord and charger during lightning storms to avoid electric shock or fire.



7. Only use the batteries and chargers provided by LG. The warranty will not be applied to products provided by other suppliers.

8. Only authorized personnel should service the phone and its accessories. Faulty installation or service may result in accidents and consequently invalidate the warranty.



9. An emergency call can be made only within a service area. For an emergency call, make sure that you are within a service area and that the phone is turned on.

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Some of content in this user guide may be different from your phone depending on the software of the phone or your service provider. Features and specifications might be subject to change without prior notice.

Welcome

We're very pleased to offer LG 380 handset with the state-of-the-art technology and service, Code Division Multiple Access (CDMA). Please review the following cool features of your phone and make use of them when you carry this phone.

- microSD™ expansion slot
- Touch Sensitive Keys & Touch Key Lock
- Integrated TELUS mobile music (see www.telusmobility.com/music for more details)
- Battery Temperature Protection
- Sleek and Compact Design with Intenna (Intenna described as antenna throughout this user guide)
- Large, easy-to-read, 8-line backlit LCD with status icons
- Paging, messaging, Voice Mail and Caller ID
- 24-button keypad
- Long battery standby and talk time
- Menu-driven interface with prompts for easy operation
- Any Key Answer, Auto Answer, Auto Retry, One-Touch Dial and 99 speed dial locations
- Stereo Bluetooth® wireless technology
- Bilingual capabilities (English and French)

Welcome

Important Information

This user's guide provides important information on the use and operation of your phone. Please read all the information carefully prior to using the phone for the best performance and to prevent any damage to or misuse of the phone. Any unapproved changes or modifications will void your warranty.

FCC Part 15 Class B Compliance

This device and its accessories comply with part 15 of FCC rules. Operation is subject to the following two conditions: (1) This device and its accessories may

not cause harmful interference, and (2) this device and its accessories must accept any interference received, including interference that causes undesired operation.

Industry Canada Compliance

This phone complies with Industry Canada RSS 133. This phone complies with the Class B limits for radio noise emissions as set out in the interference causing standard entitled "Digital Apparatus" (ICES-003) of Industry Canada.

Phone Overview



1. **Earpiece**
2. **Flip** Open to answer an incoming call and close to end the call (dependent on the Answer Options in Call Settings menu).
3. **LCD Screen** Displays messages and indicator icons.
4. **Left Soft Key** Use to access the menu assigned to the left corner of the screen.
5. **Speakerphone Key** Use to set the speakerphone mode.
6. **SEND Key** Use to place or answer calls. Press once from the home screen to show your call history.
7. **Alphanumeric Keypad** Use to enter numbers and characters and select menu items.
8. **Vibrate Mode Key** Use to set the Vibrate Mode using the key (from standby mode press and hold for about 3 seconds).
9. **Navigation Key** Use for quick access to SPARK, Messaging, TELUS mobile Music player, and Scheduler.
- Note** These home key shortcuts are settable.
10. **Right Soft Key** Use to access the menu assigned to the right screen of the phone.
11. **OK Key** Press to select the options of the menus in your phone.
12. **Camera Key** Use for quick access to Take Photo menu. Press once from the home screen to access Take Photo or Take Video.
13. **PWR/END Key** Use to turn the power on/off and to end a call. Also returns to the main menu display screen.
14. **BACK Key** Deletes single spaces or characters with a quick press. Press and hold to delete entire words. Press this key once in a menu to go back one level.
15. **Lock Mode Key** Use to lock the phone using the key (from standby mode press and hold for about 3 seconds).
16. **Microphone**

* Speakerphone function is only available while a call is in progress.

Phone Overview



1. **Earphone Jack** Allow the use of a headset to hear caller's voice.
2. **Side Keys** Use to adjust the ringer volume in standby mode and the earpiece volume during a call. Ringer volume can only be adjusted with the flip open. To activate TELUS mobile music, when the flip is closed, press a side key to start the touch keys, then press and hold the pause/play key.
3. **Music Shortcut Key** Quickly activates TELUS mobile music, when the flip is open.
4. **Battery Charging Port** Connects the phone to the battery charger or other available accessories.
5. **Side Camera Key** Use for quick access to Camera function.
6. **microSD™ card slot** Insert microSD card for external memory. Use LG approved microSD card.
Note Format the memory card in the phone before use: Menu > Music & Media > My Albums > External Memory > Options > Format
7. **Camera Lens** Keep it clean for optimal photo quality.



Note

Please insert a microSD™ card into your phone in the correct direction as illustrated. Also make sure the location of the port and the direction of your phone when inserting the microSD card. Improper handling of the port may cause damage to your phone and void the warranty.

Technical Details

Technical Details

LG 380 is an all digital phone that operates on both Code Division Multiple Access (CDMA) frequencies: cellular services at 800 Mhz and Personal Communication Services (PCS) at 1.9 Ghz.

CDMA technology uses a feature called DSSS (Direct Sequence Spread Spectrum) that enables the phone to keep communication from being crossed and to use one frequency channel by multiple users in the same specific area. This results in a 10-fold capacity increase when compared with analog mode. In addition, features such as soft / softer handoff, hard Handoff, and dynamic RF power control technologies combine to reduce call interruptions.

The Cellular and PCS CDMA networks consist of MSO (Mobile Switching Office), BSC (Base Station Controller), BTS (Base station Transmission System), and MS (Mobile Station). The following table lists some major CDMA standards.

* TSB -74: Protocol between an IS-95A system and ANSI J-STD-008

1xRTT system receives twice as many subscribers in the wireless section as IS-95. Its battery life is twice as long as IS-95. High-speed data transmission is also possible.

CDMA Standard	Designator	Description
Basic Air Interface	TIA/EIA/IS-95A	CDMA Dual-mode Air Interface
	TSB -74	14.4kbps radio link protocol and inter-band operations
	ANSI J-STD-008	IS-95 adapted for PCS frequency band
	TIA/EIA-IS2000	CDMA2000 1xRTT Air Interface
Network	TIA/EIA/IS-634	MAS-BS
	TIA/EIA/IS/651	PCSC-RS
	TIA/EIA/IS-41-C	Intersystem operations
	TIA/EIA/IS-124	Non-signaling data comm.
Service	TIA/EIA/IS-96-B	Speech CODEC
	TIA/EIA/IS-99	Async Data and Fax
	TIA/EIA/IS-637	Short message service
	TIA/EIA/IS-657	Packet Data
	IS-801	Position Determination
	TIA/EIA/IS-707-A	Service High Speed Packet Data
1x EVDO Related interface	TIA/EIA/IS-856	CDMA2000 High Rate Packet Data Air Interface
	TIA/EIA/IS-878	1xEVDO Inter-Operability
	TIA/EIA/IS-866	Specification for CDMA2000 Access Network Interfaces
	TIA/EIA/IS-890	Recommended Minimum Performance Standards for CDMA2000 High Rate Packet Data Access Terminal Test Application Specification(TAS) for High Rate Packet Data Air Interface

Technical Details

FCC RF Exposure Information

WARNING! *Read this information before operating the phone.*

In August 1996, the Federal Communications Commission (FCC) of the United States, with its action in Report and Order FCC 96-326, adopted an updated safety standard for human exposure to Radio Frequency (RF) electromagnetic energy emitted by FCC regulated transmitters. Those guidelines are consistent with the safety standard previously set by U.S, Canada and international standards bodies.

The design of this phone complies with the FCC guidelines and these international standards.

Bodily Contact During Operation

This device was tested for typical use with the back of the phone kept 0.6 inches (1.5 cm) from the body. To comply with FCC RF exposure requirements, a minimum separation distance of 0.6 inches (1.5 cm) must be maintained between the user's body and the back of the phone, including the antenna, whether extended or retracted. Third-party belt-clips, holsters and similar accessories containing metallic components should not be used. Avoid the use of accessories that cannot maintain 0.6 inches (1.5 cm) distance between the user's body and the back of the phone and have not been tested for compliance with FCC RF exposure limits.

Vehicle-Mounted External Antenna

(Optional, if available.)

A minimum separation distance of 8 inches (20 cm) must be maintained between the user / bystander and the vehicle-mounted external antenna to satisfy FCC RF exposure requirements. For more information about RF exposure, visit the FCC website at www.fcc.gov.

Caution

Use only the supplied and approved antenna. Use of unauthorized antennas or modifications could impair call quality, damage the phone, void your warranty and/or result in violation of FCC regulations.

Do not use the phone with a damaged antenna. If a damaged antenna comes in contact with the skin a minor burn may result. Contact your local dealer for a replacement antenna.

Menus Overview



1. Contacts

- 1. List Entries
- 2. New Entry
- 3. Groups
- 4. Speed Dials
- 5. Erase All Contacts



2. Call History

- 1. All Calls
- 2. Incoming Calls
- 3. Outgoing Calls
- 4. Missed Calls
- 5. Erase History
 - 1. All Calls
 - 2. Incoming Calls
 - 3. Outgoing Calls
 - 4. Missed Calls
- 6. Call Timers
 - 1. Last Call
 - 2. Recent Calls
 - 3. Life Time
 - 4. Data Transferred
 - 5. Connection Time
 - 6. Reset Timer



3. Messaging

- 1. Voice Mail
- 2. Text and Multimedia
 - 1. Send New
 - 2. Inbox
 - 3. Outbox
 - 4. Templates
 - 5. Drafts
 - 6. Saved
 - 7. Erase Messages
 - 8. Settings
 - 9. Memory Info
- 3. Web Alerts
- 4. E-mail
 - Get New
 - Online E-mail
- 5. IM & Chat
 - Get New
 - Online IM
 - Messenger
- 6. Short Codes
 - 1. Short Code List



4. SPARK



5. Music & Media

- 1. Music
 - 1. Music Player
 - 2. My Music List
- 2. Ringtones
- 3. Wallpaper
- 4. Video
- 5. Camera
 - 1. Take Photo
 - 2. Take Video
- 6. My Albums
 - 1. Sound Album
 - 2. Picture Album
 - 3. Video Album
 - 4. Online Album
 - 5. External Memory
- 7. TV & Radio
 - Get New
 - TELUS mobile radio
- 8. Memory Info



6. Shop



7. Games

- Get New



8. Tools & Apps

Get New

GPS Services

Get New

TELUS navigator

Voice Commands

Calculator

Alarm Clock

Scheduler

Notepad

EZ Tip Calc

World Clock

Voice Memo



9. Settings

1. Sound

1. Ringers

2. Keypad

3. Volume

4. Alerts

2. Display

1. Banner

2. Wallpaper

3. Backlight

4. Keypad Light

5. Clocks & Calendar

6. Time Format

7. Menu Style

8. Dialing Font

3. Games / Tools

1. Backlight Settings

2. Volume

3. Notifications

4. Others

4. Bluetooth

1. Power

2. Device List

3. Discovery Mode

4. Device Name

5. Bluetooth Info

5. GPS

1. On

2. Emergency Only(E911)

6. Others

1. Nav. Key Shortcuts

2. Call Setup

3. Language

4. TTY Mode

5. Data Setup

6. Memory Info

7. System


1. Phone Info

2. System

3. Security

8. Airplane Mode

Menu Access

Press  Menu to access nine phone menus. There are two methods of accessing menus and submenus:

- Use the navigation key to highlight and select, or
- Press the number key that corresponds to the menu (or submenu).

Getting Started with Your Phone

The Battery

Note

It is important to fully charge the battery before initial use of the phone.

The phone comes with a rechargeable battery. Keep the battery charged while not in use in order to maximize talk and standby time. The battery charge level is shown at the top of the LCD screen.

Installing the Battery

Press the button of the battery cover and align the battery.

Removing the Battery

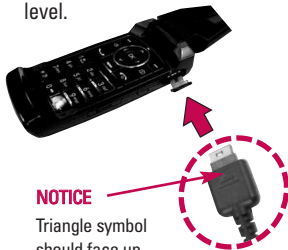
Press the button and lift the battery to get the battery out.

Charging the Battery

To use the charger provided with your phone:

Warning! Use only the charger provided with the phone. Using any charger other than the one included with the LG 380 may damage your phone or battery.

1. Plug the end of the adapter into the phone's charger port and the other end into an electrical outlet.
2. The charge time varies depending upon the battery level.




Battery Charge Level

The battery charge level is shown at the top right of the LCD screen. When the battery charge level becomes low, the low battery sensor alerts you in three ways: sounding an audible tone, blinking the battery icon, and displaying a warning message. If the battery charge level becomes exceedingly low, the phone automatically switches off and any function in progress is not saved.

Turning the Phone On and Off

Turning the Phone On

1. Install a charged battery or connect the phone to an external power.
2. Press  for about 3 seconds until the LCD screen lights up.

Turning the Phone Off

1. Press and hold  until the display turns off.

Signal Strength

Call quality depends on the signal strength in your area. The signal strength is indicated on the screen as the number of bars next to the signal strength icon: The more bars, the better the signal strength. If the signal quality is poor, move to an open area. If you are in a building, the reception may be better near a window.

Note

The call quality is also affected by the places where you are and weather conditions with RF emission changes.

Screen Icons

To see the Icon Glossary, go to **Menu -> Settings -> System -> Phone Info -> Icon Glossary.**

Getting Started with Your Phone

Using the Touch Sensitive Keys






The LG 380's unique touchpad looks great and is fun to use. Get the most out of your LG 380 touch keys by following these tips.



- A light touch with clean and dry fingers work best for the heat sensitive touchpad. Press directly in the center of the key to activate the key. Using gloves or a phone case with a protective plastic covering may make the keypad more difficult to use.
- Protect your phone from severe impact because touchpad sensors may become damaged from harsh use.

- When your LG 380's screen and touchpad lights are off, it is deactivated. Simply press any of the side keys to activate the screen and touch keypad.
- During a call, the touchpad is automatically deactivated to prevent accidental key presses.
- Keep metal and other conductive material away from the surface of the touchpad because contact may cause electronic interference.


Making Calls

1. Make sure the phone is turned on. If not, press  for about 3 seconds.
2. Enter the phone number (include the area code if needed).
3. Press .
If the phone is locked, enter the lock code.
4. Press  to end the call.

Correcting Dialing Mistakes


If you make a mistake while dialing a number, press  once to erase the last digit entered or hold down  for at least 2 seconds to delete all digits.

Redialing Calls



1. Press  twice to redial the last number you dialed, received or missed in call

history. The last 30 numbers are stored in the call history list and you can select one of these to redial.

Receiving Calls

1. When the phone rings or vibrates, press  to answer the call. You can also receive a call by opening the flip, if set.



Notes

- If you press Left Soft Key  **[Quiet]** while the phone is ringing, the ringing or vibration is muted for that call.
- If you press Right Soft Key  **[Ignore]** while the phone is ringing, the call will end. The call will be sent to voicemail, if subscribed.

2. Press  to end the call.

Quick Access to Convenient Features

Vibrate Mode




Sets the phone to vibrate instead of ring. To set Vibrate Mode press and hold  for 3 seconds. To return to Normal Mode, press and hold .

Lock Mode



Sets your phone to require a 4-digit password in order to use the phone.

Note

Until you change it, the default lock code/password is the last 4 digits of your phone number.

To quickly lock your phone press  for three seconds. To cancel, press Right Soft Key  **[Unlock]**, enter the password and press .

Mute Function

The Mute function prevents the other party from hearing your voice, but allows you to hear the other party. To quickly activate Mute press Left Soft Key  **[Mute]**, then to cancel press Left Soft Key  **[Unmute]**.
(Only available during a call)



Volume Quick Adjustment

Quickly adjust ringer and earpiece volumes by pressing the up side volume key to increase and down side volume key to decrease.

Note

The earpiece volume can only be adjusted during a call and Key Beep volume can only be adjusted through the menu.

Call Waiting

While a call is in progress, one beep indicates another incoming call. When call waiting is enabled, you may put the active call on hold while you answer the other incoming call. Press  to receive a waiting call then press  again to switch between calls. Check with your service provider for information about this function.

Caller ID

Caller ID displays the number and/or name of the incoming call. Check with your service provider to ensure they offer this feature.

Speed Dialing


Speed Dialing allows you to make phone calls quickly and easily with a few key presses. Speed Dial number 1 is set to call your Voice Mail.

To dial Speed Dials

For Speed Dials 1 to 9 press and hold the Speed Dial number.

For Speed Dials 10 to 99 press the first digit, then press and hold the key of the last digit.



Note

Another way to Speed Dial is to enter the speed dial number(s), then press .

Contacts

The Contacts menu allows you to store names, phone numbers and other information in your phone's memory.



Access and Options





1. Press Left Soft Key  [Menu].
2. Press  **Contacts**.
3. Select a sub-menu.

1. List Entries
2. New Entry
3. Groups
4. Speed Dials
5. Erase All Contacts

1. List Entries

Allows you to view your Contacts list.

1. Press , , .
2. Options from here:

- Press  to scroll through your Contacts alphabetically.
- Press Right Soft Key  [Options] to select one of the following:
New Message/ Delete/ Edit/ Delete All/ Send via Bluetooth
- Press Left Soft Key  [New] to store a New Entry.
- Press  [View] to view the highlighted contact information.



2. New Entry

Allows you to add a new number to your Contacts.

Note







Using this submenu, the number is saved as a new Contact. To save the number into an existing Contact, edit the Contact entry.




1. Press , , .

2. Enter the name and press .
3. Use  to select the phone number types such as **Mobile 1/ Home/ Work/ Mobile 2/ Fax**.
4. Enter the numbers as necessary and enter other information such as **Email 1/ Group/ Picture/ Ringtone/ Email 2**.

3. Groups






Allows you to view your grouped Contacts, add a new group, change the name of a group, delete a group, or send a message to everyone in the selected group.

1. Press , , .
2. Use  to highlight a group to view, then press .
- Press Left Soft Key  **[New]** to add a new group to the list.

- Use  to highlight a group then press Right Soft Key  **[Options]**.
Delete/ Message/ Rename Group/ Set Group Ringtone/ Delete All
- Press  **[View]** to view a list of group members.

4. Speed Dials

Allows you to view your list of Speed Dials or designate Speed Dials for numbers entered in your Contacts.

1. Press , , .
2. Highlight the desired speed dial and press  to call or Left Soft Key  to message the speed dial.

Contacts/ Call History

5. Erase All Contacts



Allows you to erase all of your Contacts at once.

1. Press , , .
2. Press  **Yes.**

Call History


The Call History menu is a list of the last phone numbers or Contact entries for calls you placed, accepted, or missed. It is continually updated as new numbers are added to the beginning of the list and the oldest entries are removed from the bottom of the list.

Access and Options

1. Press Left Soft Key  **[Menu]**.
2. Press  **Call History.**
3. Select a sub-menu.









1. All Calls
2. Incoming Calls
3. Outgoing Calls
4. Missed Calls
5. Erase History
6. Call Timers

Shortcut

To view a quick list of all your recent calls, press  from standby mode.









1. All Calls

Allows you to view the list of all calls; up to 90 entries.

1. Press , , .
2. Use  to highlight an entry, then
 - Press  to view the entry.
 - Press  to place a call to the number.
 - Press Right Soft Key  **[Options]** to select: **Save Contact/ Dial 1 + Number/ Delete/ Delete All**
 - Press Left Soft Key  **[Message]** to send a message.





2. Incoming Calls

Allows you to view the list of incoming calls; up to 30 entries.





1. Press , , .
2. Use  to highlight an entry, then
 - Press  to view the entry.
 - Press  to place a call to the number.
 - Press Right Soft Key  **[Options]** to select: **Save Contact/ Dial 1 + Number/ Delete/ Delete All**
 - Press Left Soft Key  **[Message]** to send a message.

3. Outgoing Calls

Allows you to view the list of outgoing calls; up to 30 entries.








1. Press , , .
2. Use  to highlight an entry, then

Call History

- Press  to view the entry.
- Press  to place a call to the number.
- Press Right Soft Key  **[Options]** to select:
Save Contact/ Dial 1 + Number/ Delete/ Delete All
- Press Left Soft Key  **[Message]** to send a message.

4. Missed Calls






Allows you to view the list of missed calls; up to 30 entries.

1. Press , , .
2. Use  to highlight an entry, then
 - Press  to view the entry.
 - Press  to place a call to the number.
 - Press Right Soft Key  **[Options]** to select:
Save Contact/ Dial 1 + Number/ Delete/ Delete All

- Press Left Soft Key  **[Message]** to send a message.

5. Erase History

Allows you to erase selected call list(s).




1. Press , , .
2. Use  to highlight the list of calls to erase, then press .

**All Calls/ Incoming Calls/
Outgoing Calls/ Missed Calls**

3. Press  **Yes.**

6. Call Timers



Allows you to view the duration of last call and all calls made.

1. Press , , .
2. Use  to highlight a list.

**Last Call/ Recent Calls/ Life
Time/ Data Transferred/
Connection Time/ Reset Timer**

Messaging

Access and Options

1. Press Left Soft Key  [Menu].
2. Press  **Messaging**.
3. Select a sub-menu.

1. Voice Mail

2. Text and Multimedia



3. Web Alerts

4. E-mail

5. IM & Chat

6. Short Codes

Text messages, multimedia messages, and the voice mail box become available as soon as the phone is powered on.

- Check types of messages by pressing the message key .
- Make a call to the callback number by pressing  during an Inbox message check.

The phone can store up 571 messages. The information stored in the message is determined by phone mode and service capability. Other limits to available characters per message may exist. Please check with your service provider for system features and capabilities.

New Message Alert

There are three ways your phone alerts you to new messages.

1. The phone displays a message on the screen.
2. One of ring types is heard, if selected.
3. A message icon is displayed on the screen.

Messaging






Note

If you receive the same message twice, your phone deletes the older one and the new one is stored as Duplicate.

1. Voice Mail

Allows you to view new voice messages recorded in the Voice Mail box. When you have a new voice message, your phone will alert you.

Checking Your Voice Mail Box





1. Press , , .
2. Option from here:
 - Press Left Soft Key  **[Clear]** to delete information, and then press  **Yes**.

2. Text and Multimedia

1. Send New

Allows you to send text messages and picture messages. Each message has a destination and information. These are dependent upon the type of message you want to send.

The Basics of Sending a Message

1. Press , , , .
2. Enter the phone number of the recipient or the email address.


Press Right Soft Key  **[Options]**.

Select the option(s) to customize.

- **Contacts** to select a recipient from your Contacts list.

- **Call History** to select a recipient from your Call History.
- **Groups** to select a recipient from your Group.
- **Set as Cc** to set another recipient as carbon copy like in your online email.
- **Set as Bcc** to set another recipient as blind carbon copy like in your online email.

3. Press .

4. Enter the subject in the subject field and press .

5. Type your message in the text field.

Press Right Soft Key  **[Options]**.

- **Add** to select **Quick Text** or **Signature**.
- **Save As** to select **Draft** or **Template**.

- **Settings** to select **Callback Number**.

- **Save Quick Text** to save your message as quick template for future use.

6. Use  to highlight **Picture** and press Left Soft Key  **[Add]**.

Use  to select **Take Picture** or **Picture Album**.

Select Picture and press Left Soft Key  **[Select]**.

7. Use  to highlight **Video** and press Left Soft Key  **[Add]**.

Use  to select **Record Video** or **Video Album**.


Select Video and press Left Soft Key  **[Select]**.

8. Use  to highlight **Sound** and press Left Soft Key  **[Add]**.

Messaging


Use  to select **Record New** or **Sound Album**.

Select sound and press Left Soft Key  **[Select]**.

Press Right Soft Key  **[Options]**.

For **Record New** option, you can control **Quality** of the sound you record with the options **High/Medium/Low**.

You can also set **Recording Time** as either **30 Seconds** or **1 Minute**.

For **Sound Album**, navigate what you want to select and try playing it by pressing  **[Play]**.

9. Press  **[Send]**.

A sending screen is displayed.

2. Inbox

Received text messages and multimedia messages may be searched and the contents

viewed. Received messages are displayed from newest to oldest.

Out of Memory Warning

If the memory is full, no more messages can be received until enough memory space becomes available. The warning message is displayed and new messages are not accepted.

Viewing Your Inbox

1. Press , , , .
2. Use  to highlight an Inbox message.
3. Options from here:
 - Left Soft Key  **[Reply]**.
 - Right Soft Key  **[Options]**.

Delete Deletes the selected message from the Inbox.

Forward Forwards a received message to other destination address(es).

Move to Saved Saves the message into the Saved folder.

Detail Allows you to check the received message information.







Lock/Unlock Locks or unlocks the selected message.

Note

Locking the message prevents it from being deleted. It does NOT prevent the message from being read.

3. Outbox

Up to 100 sent messages can be stored in Outbox View lists and contents of sent messages and verify whether the transmission was successful or not.

1. Press , , , .
2. Use  to highlight an Outbox message.
3. Options from here:
 - Left Soft Key  **[Resend]**.

- Right Soft Key  **[Options]**.

Delete Deletes the selected message from the Outbox.

Forward Forwards a received message to other destination address(es).

Move to Saved Saves the message into the Saved folder.

Detail Allows you to check the received message information.

Lock/Unlock Locks or unlocks the selected message.

Note

Locking the message prevents it from being deleted. It does NOT prevent the message from being read.

4. Templates

Allows you to create, save and set a template to be used as text in your messages.

1. Press , , , .

Messaging

2. Press Left Soft Key  **[Add]** to create a new template.

- When you create a template at first, the options are:
Add/ Save As/ Settings/ Save Quick Text

3. Use  to highlight a message.

4. Press Right Soft Key  **[Options]**.

Delete Deletes the selected message from the Templates.

Lock/Unlock Locks or unlocks the selected message.




Note

Locking the message prevents it from being deleted. It does NOT prevent the message from being read.

5. Press  to send the selected message.

5. Drafts

Displays draft messages.

1. Press , , , .
2. Use  to highlight a message.
3. Press Right Soft Key  **[Options]**.

Delete Deletes the selected message from the Drafts.

Lock/Unlock Locks or unlocks the selected message.







Note

Locking the message prevents it from being deleted. It does NOT prevent the message from being read.

4. Press  to send the selected message.

6. Saved

Displays saved messages.

1. Press , , , .
2. Use  to highlight a message.
3. Press Right Soft Key  **[Options]**.

Delete Deletes the selected message from the Saved.


Forward Forwards a received message to other destination address(es).

Detail Allows you to check the received message information.

Lock/Unlock Locks or unlocks the selected message.










Note

Locking the message prevents it from being deleted. It does NOT prevent the message from being read.

4. Press  to view the message.


7. Erase Messages

Allows you to erase all messages stored in your Inbox, Outbox, Templates, Drafts or Saved messages. You can also erase all messages at the same time.

1. Press , , , .
- Press  **[Inbox]** to erase all messages stored in Inbox.
 - Press  **[Outbox]** to erase all messages stored in Outbox.
 - Press  **[Templates]** to erase all messages stored in Templates.
 - Press  **[Drafts]** to erase all messages stored in Drafts.
 - Press  **[Saved]** to erase all messages stored

Messaging

in Saved messages.

- Press  **[All Messages]** to erase all messages stored in the Inbox, Outbox, Templates, Drafts or Saved messages.

2. Press  **Yes.**

8. Settings

Allows you to configure ten settings for messages.

1. Press , , , .
2. Use  to highlight a setting, then press .

Message Settings Sub-Menu Descriptions

Save To Outbox (Auto Save/ Prompt/ Do Not Save)

Allows you to automatically save sent messages in Outbox when transmitted.

Auto Delete Inbox (On/ Off)

Allows you to automatically delete read messages when you exceed the storage limit.

Quick Text

Allows you to display, edit and add text phrases. These text strings allow you to reduce manual text input into messages.

Default Entry Mode (T9Word/ Alpha/ Number)

Allows you to select the default input method including T9Word , Alpha, Number.

Auto Download (On/ Off)

Allows you to download the multimedia message automatically when receiving a message.

Message Priority (High/ Normal/ Low)

Gives priority to the message. If available, see carrier for details.

Delivery Report (On/ Off)

Set delivery report to let you know if your message is delivered to the recipient. If available, see carrier for details.

Read Report (On/ Off)

Set read report, and you can check out if your message has been read by the recipient. If available, see carrier for details.

Callback #

Allows you to automatically send a designated callback number when you send a message.





Signature

Allows you to create and/or edit the signature.

9. Memory Info

Provides you with the memory

information of all the messages stored in each folder.

1. Press  ,  ,  ,  .
2. Check the used and remaining memory.

3. Web Alerts

Web Alerts are special links or message provided from the service provider to inform you of special offers, bulletins and announcements.

1. Press  ,  ,  .

4. E-mail

Allows you to send and receive a text email by **Get New, Online E-mail**, or with the integrated application after connecting to the WAP page of the service provider and logging on.

1. Press  ,  ,  .

SPARK

2. Use  to select **Get New, Online E-mail** then press .

5. IM & Chat

Allows you to send and receive instant message at any time. Allows you to chat with Internet Messenger users. The messages are updated anytime.

1. Press , , .
2. Use  to select **Get New, Online IM, Messenger** then press .

6. Short Codes

Shows you the Short Codes List.

1. Press , , .

Short Code List

SPARK

The SPARK feature allows you to view Internet content, especially designed for your mobile phone. Access and selections within this feature are dependent upon your service provider. For specific information on SPARK access through your phone, contact your service provider.

Access and Options

Allows you to initiate an SPARK session.

1. Press Left Soft Key  **[Menu]**.
2. Press  **SPARK**.

After a few seconds, you see the Home Page.

Overview

The SPARK allows the user to use a variety of Internet services. Using the SPARK on the phone allows you to:


- Send and receive Internet e-mail.

- Browse and search the World Wide Web via web pages especially designed for wireless phone customers.
 - Set bookmarks to directly access your favorite sites.
 - Retrieve information, such as stock quotes and flight schedules from the Internet.
 - Numbered options (some options may not be numbered);
 - Links embedded in content;
 - Text or numeric input;
 - Simple text.
- You can act on the options or the links by using the Soft Keys.

Quality of Browser

Browsing the web via the phone is not like using your home computer. Site providers have selected only the critical aspects of their site to present to wireless phone users and have removed most graphics.

Ending the SPARK Session

You can end a SPARK session by pressing .

Navigating through the Browser



While using the SPARK, you will find the following content:

Music & Media

Music & Media

Allows you to download ringtones or wallpapers once the Get New is executed and connected to Browser. In the application homepage, the downloaded ringtones are located under **Music & Media -> Ringtones**. For the wallpapers, **Music & Media -> Wallpaper**.

Access and Options

1. Press Left Soft Key  **[Menu]**.
2. Press  **Music & Media**.
3. Select a sub-menu.

1. Music
2. Ringtones
3. Wallpaper
4. Video
5. Camera
6. My Albums
7. TV & Radio
8. Memory Info

1. Music

TELUS mobile music lets you browse, preview and download music directly to your phone so you can listen to your favourite tunes while on the go. With the flip open, press and hold the music shortcut key to access mobile music and to choose from hundreds of thousands of songs.

For more information on TELUS mobile music, please visit:

<http://www.telusmobility.com/music>

Note

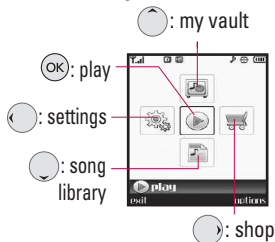
You must first format the memory card for use with TELUS mobile music (see page 12).

1. Press , , .

Notes

- While using your optional Bluetooth headset to listen to your songs downloaded through TELUS mobile music, the forward and backward buttons on the mobile phone can be used to skip through songs in your playlist. To fastforward and rewind through a single song please use the included wired headsets.
- When playing music files from the external microSD card, please ensure that the file name consists of only English characters. Asian (16 bit) characters are not supported.

1.1 Music Player



- Press Left Soft Key **[exit]** to exit the menu.
- Press Right Soft Key **[options]**.

1.2 My Music List

Displays the list of music files you downloaded.

- Press , **5 jkl** , **1 @ a.o.** , **2 abc** .

2. Ringtones

Allows you to download new ringtones.

- Press , **5 jkl** , **2 abc** .
- Press **[Get New]**.
- When connected to the application homepage and you download ringtones, the downloaded files are located under **Music & Media -> Ringtones**.
- The following options are available:

Music & Media

- **Set As** Contact/ Caller ID/ Unknown Calls/ Roaming.
- **Delete** Deletes the selected file.
- **Delete All** Deletes all the selected file.
- **Details** Displays the information of the files.
- **Memory Info** Displays the memory information.

3. Wallpaper

Allows you to download new Wallpaper. Use this menu when you want to get another wallpaper other than the default wallpapers in **Display -> Wallpaper** menu.

1. Press  ,  ,  .
2. Press  **[Get New]**.
3. When connected to the

application homepage and you download wallpapers, the downloaded files are located under **Music & Media -> Wallpaper**.

4. The following options are available:

- **Set As** Main Wallpaper/ Sub Wallpaper/ Picture ID
- **Delete** Deletes the selected file.
- **Delete All** Deletes all the selected files.
- **Details** Displays the information of the files.

4. Video

Allows you to download new Video clips.

1. Press  ,  ,  .
2. Press  **[Get New]**.


5. Camera




5.1 Take Photo

View and take your digital pictures right from your wireless phone.

1. Press , , , .

Note

Pressing and holding the Side Camera Key  from standby mode is a hot key to Take Photo.

2. Set the brightness , zoom , and press Right Soft Key  **[Options]** to change other settings.
- Select the option(s) to customize.

Resolution 1280X960/
640X480/ 320X240/ 176X144

Quality Economy/ Normal/
Fine

Zoom X1~X10

Brightness EV -2.0~+2.0



White Balance Auto/ Sunny/
Cloudy/ Tungsten/ Fluorescent

Self - timer None/ 3 Seconds/
5 Seconds


Shutter Sound Shutter1/
Shutter2

Memory in Use SD Memory/
Phone*





* Available only when a
microSD™ card is inserted.

3. Take a picture by pressing .
4. Press  to save the picture.
The picture is stored in
Picture Album.








Using the Side Camera Key

You can use the Side Camera Key  to take a picture when the flip is closed. The picture is shown on the outside display.

Music & Media

1. Press the Side Camera Key  for about 3 seconds to enter the Take Photo mode.
2. Take a picture by pressing Side Camera Key .
3. Press  to exit the camera mode while the flip is open or  to exit while the flip is closed.

5.2 Take Video

1. Press , , , .
2. Set the brightness , zoom , and press Right Soft Key  [Options] to change other settings.
- Select the option(s) to customize.

Zoom X1~X10



Brightness EV -2.0~+2.0

White Balance Auto/ Sunny/ Cloudy/ Tungsten/ Fluorescent

Time Limit 15' for Video Msg/
Available Memory







Memory in Use SD Memory/
Phone*

*Available only when a
microSD™ card is inserted.

3. Press  to begin recording, and again to stop.
4. Press  to save. The recorded video is stored in Video Album.

6. My Albums







6.1 Sound Album

1. Press , , , .
2. Select your desired sound with  and press Right Soft Key  [Options].
3. Select one of the following options:

**Send Message/ Delete/
Rename/ Move/ Copy/
Delete All/ Details/ Upload
Online Album/ Send via
Bluetooth**

6.2 Picture Album

Allows you to view pictures stored in the phone.

1. Press , , , .
2. Select your desired picture with  and press Right Soft Key  **[Options]**.

Send Message Sends a message.

Delete Yes/ No

Rename Rename the selected picture.

Move Yes/ No

Copy Yes/ No

Delete All Yes/ No

Icon View(List View)

Details Name/ Size/
Resolution/ Type

Set As Main Wallpaper/Sub
Wallpaper/ Picture ID







Upload Online Album

Accesses the Online Album.

Send via Bluetooth

6.3 Video Album

Allows you to view videos stored in the phone.

1. Press , , , .
2. Select your desired video with  and press Right Soft Key  **[Options]**.

Send Message Sends a message.

Delete Yes/ No

Rename Rename the selected video.

Music & Media

Move Yes/ No

Copy Yes/ No

Delete All Yes/ No

Details Name/ Size/
Resolution/ Type

Set As Wallpaper

Upload Online Album
Accesses the Online Album.

Send via Bluetooth

6.4 Online Album

Access the Online Album.

1. Press , , , .

6.5 External Memory

Provides the folders for Picture, Video, Sound and Music, when you insert the microSD Card into the Phone.

1. Press and press , , , .

2. Select your desired folder with  then press .

Picture/ Video/ Sound/ Music





7. TV & Radio

TELUS Mobile Radio, powered by XM Satellite Radio, lets you listen to a wide range of 100 per cent commercial-free music, plus the best in comedy, talk and entertainment.

For more information on TELUS mobile radio, please visit: www.telusmobility.com/mobileradio

Note

TELUS mobile radio is available via stereo Bluetooth.

1. Press , , .
2. Press  to launch **Get New**. After a few seconds, you can see the Home Page.

8. Memory Info

Provides the memory information.

1. Press , , .

Shop

Allows you to search and purchase from a variety of content provided by your service provider.



Access and Options

1. Press Left Soft Key  [Menu].
2. Press  **Shop**.

After a few seconds, you see the Home Page.


Games/ Tools & Apps

Games

Allows you to download ringtones or wallpapers once the Get New is executed and connected to Browser. In the application homepage, the downloaded MIDlet (type of JAVA application) files are located under Games menu. Use Left Soft Key  to run the selected MIDlet and Right Soft Key  to select options.

- **Run** Open the MIDlet to run.
- **Properties** Displays the information of MIDlet.

Access and Options



1. Press Left Soft Key  [Menu].
2. Press  **Games**.
3. Select a sub-menu.

Get New

Tools & Apps

Allows you to make use of various tools and applications.

Access and Options

1. Press Left Soft Key  [Menu].
2. Press  **Tools & Apps**.
3. Select a sub-menu.

Get New

GPS Services

Get New

TELUS navigator

Voice Commands

Calculator

Alarm Clock

Scheduler




Notepad

EZ Tip Calc

World Clock

Voice Memo

1. Get New





1. Press , .
 2. Scroll to **Get New** and press .
- After a few seconds, you will see the Home Page.

2. GPS Services

You can get services using the global positioning system. GPS Services is a preloaded application and provides TELUS specialized programs. Additional fees may apply.




Notes

- Visit <http://www.telusmobility.com/navigator> for more information.
- You can use an optional Bluetooth headset (sold separately) for phone calls and listening to music on TELUS mobile music and TELUS mobile radio

1. Press , .
2. Scroll to **GPS Services** and press .
3. Press  **Get New**.
After a few seconds, you will see the Home Page.

3. Voice Commands

Allows you to make phone calls quickly and easily by voice. Your phone recalls the number from your Contacts, displays it briefly, and then dials it. This menu also includes a feature for those who are driving or blind. It delivers time information by voice and allows you to check missed calls, messages and voicemails.

1. Press , .
2. Scroll to **Voice Commands** and press .
3. When prompted, say "Call <Name or Number>".






Tools & Apps

- When prompted, say the name of the Contact you want to call. The phone will ask you to confirm the name before dialing.



**Call/ Send Msg to/ Go to/
Check/ Lookup/ Help**

4. Calculator

You can enter numbers up to the third decimal place.









- Press , .
- Scroll to **Calculator** and press .
- Enter data.
 - Use keypad to enter numbers.
 - Use  to enter decimals.
 - Use  to enter brackets.
 - Press Left Soft Key **[AC]** to clear the entry.
 - Press Right Soft Key **[Func.]** to enter algebraic

operators.





- Use Navigation Keys  to enter operators.
- Press  to complete equation.

5. Alarm Clock

Your phone comes with a built-in alarm clock with multiple alarm capabilities.




- Press , .
- Scroll to **Alarm Clock** and press .
- Press Left Soft Key  **New** to add a new alarm.
- Use  to select **Off/ Manual/ 10 Min Later/ 20 Min Later/ 30 Min Later/ 1 Hour Later** then press .
- Set the time for alarm and press .
- Use  to select one of the following:


Once/ Daily/ Mon~Fri/ Sat~Sun


- Use  to highlight **Alarm Tone** (ring type setting), press Left Soft Key  **List**, and select your desired ring.
- Use  to select **Note** then type your note using the keypad.
- Press .

6. Scheduler

Allows you to conveniently keep and access your agenda(s). Simply store your appointments and your phone will alert you with a reminder of your appointment.

- Press , .
- Scroll to **Scheduler** and press .
- Using your navigation key, highlight the day to which you






would like to add an event and press Left Soft Key  **New**.

- Enter your schedule information including:
 - Date
 - Time
 - Subject
 - Reminder (On Time/ 15 minutes before/ 30 minutes before/ 1 hour before/ 1 day before/ 3 days before/ 1 week before/ No Reminder)
 - Repeat (Once/ Daily/ Mon ~ Fri/ Weekly/ Month (4th Wed)/ Month (22nd)/ Year (4th WedofAug)/ Year (22nd of Aug)
 - Expiration (Set Expiration/ No Expiration)
- Press .

Tools & Apps

7. Notepad

Allows you to add, read, edit, and erase notes to yourself.

1. Press , .
2. Scroll to **Notepad** and press .
3. Press Left Soft Key  **New** to write a new note.
4. Type your note using the numeric keypad and press .

8. EZ Tip Calc

Allows you to quickly and easily calculate the total amount, using the total of the bill, the amount of the tip and the number of people as variables.

1. Press , .
2. Scroll to **EZ Tip Calc** and press .

3. Use your keypad and navigation key to enter the bill amount and desired tip percentage. The correct tip will be calculated instantly.
4. If you're splitting the check, highlight **Split** and enter the number of people in your party (An equal split of the bill will be calculated and displayed).

9. World Clock

Allows you to determine the current time in another time zone or country.






1. Press , .
2. Scroll to **World Clock** and press .
3. Use  to move the cross hairs across the map or press Right Soft Key  **[Cities]** to browse the list of cities.

4. Press Left Soft Key  **[Set DST]** to set Daylight Saving Time for the selected city.

0. Voice Memo

Allows you to add, listen to, and erase short verbal reminders.

Recording a Voice Memo



1. Press , .
2. Scroll to **Voice Memo** and press .
3. Press  **[Record]** to record a new Voice Memo (The phone prompts you to start recording after the beep).
4. To finish recording, press  **[Save]**.

Playing a Voice Memo

1. Press , .
2. Scroll to **Voice Memo** and press .

3. Press Left Soft Key  **[List]**.

Options from here:

Select your desired Voice Memo with  and press Right Soft Key  **[Options]**.

Send Message Sends a message.

Delete Yes/ No

Rename Rename the selected Sound.

Move Yes/ No

Copy Yes/ No

Delete All Yes/ No

Details Name/ Size/ Type

Upload Online Album

Accesses the Online Album.



Send via Bluetooth Allows you to send selected voice memos via Bluetooth.

Settings

Settings

The Settings menu has options to customize your phone.

Access and Options

1. Press Left Soft Key  [Menu].
2. Press  **Settings**.
3. Select a sub-menu.

1. Sound
2. Display
3. Games / Tools
4. Bluetooth
5. GPS
6. Others
7. System
8. Airplane Mode








1. Sound

Allows you to customize various sounds emitted from the phone.

1.1 Ringers






1.1.1 Voice Calls



Allows you to set ringtones for different types of incoming calls.

1. Press , , , ,
.
2. Select an incoming call type.
**Caller ID/ Unknown Calls/
Roaming/ Alert type**
3. Use  to select a ringtone, then press Left Soft Key  **Set** to save the sound.

1.1.2 Messages








Allows you to set ringtones for different types of messages.

1. Press , , , ,
.
2. Select an incoming call type.
**Voice Mail/ Text and
Multimedia/ Web-Alerts/
Reminder**

3. Use  to select a ringer, then press Left Soft Key  **Set** to save the sound.

1.1.3 Meeting / Silent Mode

Allows you to set silent mode proper for specific situations such as meetings.



1. Press , , , , .
2. Use  to set the setting, then press  to save the change.
On/ Off

1.2 Keypad

1.2.1 Keypad Sound








Allows you to set the keypad sound.

1. Press , , , , .

2. Use  to adjust the volume of the keypad, then press  to save the change.

1.2.2 DTMF Length

Allows you to set the DTMF.

1. Press , , , , .
2. Use  to select a length, then .

Short Sends out a tone for a fixed period of time even if you keep the key pressed.

Long Sends out a continuous tone for as long as you keep the key pressed.



1.3 Volume

1.3.1 Master

Allows you to set ringer volume settings.




Settings

1. Press , **9** wxyz, **1** @ .0, **3** def, **1** @ .0.

2. Use  to adjust the volume, then press  to save the change.



1.3.2 Earpiece


Allows you to set earpiece volume settings.

1. Press , **9** wxyz, **1** @ .0, **3** def, **2** abc.
2. Use  to adjust the earpiece volume, then press  to save the change.

1.3.3 Speaker




Allows you to set speaker volume settings.

1. Press , **9** wxyz, **1** @ .0, **3** def, **3** def.
2. Use  to adjust the speaker

volume, then press  to save the change.

1.3.4 Power On/Off

Allows you to set the phone to sound a tone when the phone is powered on and off.

1. Press , **9** wxyz, **1** @ .0, **3** def, **4** ghi.
2. Use  to set the alert tone, then press  to save the change.

On/ Off

1.4 Alerts

1. Press , **9** wxyz, **1** @ .0, **4** ghi.

1.4.1 Service Change

Alerts you when service changes. (On/Off)

1.4.2 Minute Beep

Alerts you 10 seconds before the end of every minute during a call. (On/Off)

1.4.3 Call Connect

Alerts you when the call is connected. (On/Off)

1.4.4 Call Lost

Alerts you when the call is disconnected. (On/Off)

1.4.5 No Service

Alerts you when there is no service. (On/Off)

2. Display


Options to customize the phone's display screen.

2.1 Banner

Allows you to enter a string of up to 13 characters which display on the LCD screen.

1. Press  ,  ,  ,  .

2. Use  to select **On**, then press  .

3. Enter your banner text, then press  .

2.2 Wallpaper

Allows you to choose the kind of background to be displayed on your phone.

1. Press  ,  ,  ,  .
2. Select **Main Display/ Front Display**.
3. Select from different images, then press  .
4. Press Left Soft Key  [Set].



2.3 Backlight

Allows you to set the duration for illuminating the LCD backlight.

1. Press  ,  ,  ,  .

Settings

2. Select **Main Display**.



- Use  to select a setting, then press  to save the change.

7 Seconds/ 15 Seconds/ 30 Seconds/ Always On/ Always Off

2.4 Keypad Light

Allows you to set the duration for illuminating the phone's keypad.

- Press , , , .


- Use  to select a setting, then press  to save the change.

7 Seconds/ 15 Seconds/ 30 Seconds/ Always On/ Always Off



2.5 Clocks & Calendar

Allows you to select the type of clocks displayed on the Main Display or Front Display.

- Press , , , .

- Choose a sub-menu and press .

Main Display/ Front Display

- Use  to select a setting, then press  to select a setting.

Main Display: Off/ Small Digital/ Big Digital/ Analog/ Dual Clock/ Calendar



Front Display: Digital/ Analog/ Minimize

2.6 Time Format

Allows you to choose the time format displayed on the LCD screen.







- Press , , , .

- Select **12 Hours/ 24 Hours**.

- Use  to select the clock format, then press .

2.7 Menu Style







Allows you to view the menus as icons or in a list format.

1. Press , , , .
2. Use  to select a menu format, then press .

Icon/ List

2.8 Dialing Font

Allows you to set the size of the font for calling digits.

1. Press , , , .
2. Use  to choose a setting, then press .



Normal/ Large

3. Games / Tools

3.1 Backlight Settings

Allows you to set the duration for illuminating the backlight.







1. Press , , , .

2. Use  to select a setting, then press  to save the change.

**7 Seconds/ 15 Seconds/
Always On/ Always Off**






3.2 Volume

Allows you to set volume settings.

1. Press , , , .
2. Use  to adjust the volume, then press  to save the change.



3.3 Notifications

Allows you to set notification settings.

1. Press , , , .
2. Select a sub-menu and press .

Voice Mail/ Messages

Settings

3. Use  to set the alert setting, then press  to save the change.

On/ Off

3.4 Others

Displays or deletes the list of files created by downloaded JAVA contents.

1. Press , , , .

4. Bluetooth

The LG 380 is compatible with devices that support the Bluetooth® headset and hands-free profile(s). You may create and store 20 pairings within the LG 380 and connect to one device at a time. The approximate communication range for Bluetooth® wireless technology is up to 30 feet (10 meters).

Bluetooth QD ID B012894

This device is compliant with *Bluetooth* Specification 1.1 and supports the following profiles:

- Dial-up networking profile (DUN): Tethered data connection over *Bluetooth*.
- Headset profile (HSP): In-band ringtone not supported.
- Hands-free profile (HFP): Three way calling and Phone number to a Voice tag not supported.
- Generic access profile (GAP)
- Serial port profile (SPP)
- Service discovery application profile (SDAP)
- Object push profile (OPP)
- Advanced Audio Distribution (A2DP)
- Audio/Video Remote Control (AVRCP)

The LG 380 offers integrated *Bluetooth* wireless support for headset and hands-free accessories. However, the software used in the LG 380 available in Canada from LG Electronics Inc. does not support the transfer of data files.



Notes

- Read user guide of each *Bluetooth* accessory that you are trying to pair with your phone because the instructions may be different.
- The Bluetooth® word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by LG Electronics is under license. Other trademarks and trade names are those of their respective owners.
- Your phone is based on the Bluetooth® specification, but it is not guaranteed to work with all devices enabled with Bluetooth® wireless technology.

4.1 Power

Allows you to set the *Bluetooth* power On/Off.

1. Press  ,  ,  ,  .

2. Use  to select a setting, then press  .

On/ Off





Note

By default, your device's Bluetooth® functionality is turned off.

4.2 Device List


Pairing is the process that allows the handset to locate, establish and register 1-to-1 connection with the target device.


For pairing new Bluetooth® device


1. Press  ,  ,  ,  .
2. Follow the *Bluetooth* accessory instructions to set the device to pairing mode.


Settings

3. **Select Device List** and **Add New Device.**


4. If *Bluetooth* device is set to off, you will be prompted to turn power on. Select  **Yes.**

5. The device will appear in the Device List menu once it has been located. Highlight the device and press .

6. The handset will prompt you for the passkey. Consult the *Bluetooth* accessory instructions for the appropriate passkey (typically "0000"). Enter the passkey and press .







7. Once pairing is successful, select  **Yes** to connect with the device.

8. Once connected, you will see the device listed in the Paired Devices menu and the

Bluetooth icon  will show at the top of the LCD screen.

4.3 Discovery Mode

Allows you to set Visible(60 secs) or Hidden.

1. Press , , , .
2. Use  to select a setting, then press .






Visible (60 secs)/ Hidden

Note

If you turn on **Visible (60 secs)**, your device is able to be searched by other in-range Bluetooth® devices.

4.4 Device Name

Allows you to edit the name of the Bluetooth® device.

1. Press , , , .
2. Press  to clear the existing name.

3. Use the numeric keypad to enter a new custom name.
4. Press to save and exit.

4.5 Bluetooth Info

1. Press , , , .

5. GPS

1. Press , , .
2. Use to select a setting, then press .

On/ Emergency Only(E911)

6. Others

6.1 Nav. Key Shortcuts

Assign a shortcut to your favorite and most frequently used function. Select it from the list, and then access it directly by pressing in standby mode.

1. Press , , , .

2. Read the disclaimer and press .
 3. Select a menu and press .
- Left Nav. Key/ Right Nav. Key**

6.2 Call Setup

6.2.1 Call Answer

Allows you to determine how to handle an incoming call.

1. Press , , , , .
2. Use to select a setting, then press .

SEND Key/ Any Key/ Flip Open

6.2.2 Auto Answer

Allows you to set the length of the time before the phone automatically answers a call. This feature is intended for use with hands free devices, but is an independent feature of the

Settings








phone and must be manually turned on/off when connected or disconnected from the device.

1. Press , , , , .
2. Use  to select a setting, then press .

**Off/ 2 Seconds/ 4 Seconds/
8 Seconds**

6.2.3 Auto Prepend








This option will automatically prepend 1 when dialing 10 digit numbers. However 1 will not prepend when dialing numbers that has less than 10 digits.

1. Press , , , , .
2. Use  to select a setting, then press .

On/ Off

6.2.4 Auto Redial






Allows you to set the length of time the phone waits before automatically redialing a number when the attempted call fails.

1. Press , , , , .
2. Use  to select a setting, then press .

**Off/ Every 10 Seconds/ Every 30
Seconds/ Every 60 Seconds**

6.3 Language








Allows you to set the bilingual feature according to your preference. Choose between English and Français.

1. Press , , , .
2. Use  to select **English** or **Français**, then press .

6.4 TTY Mode

Allows you to attach a TTY* device enabling you to communicate with parties also using a TTY device. A phone with TTY support is able to translate typed characters to voice. Voice can also be translated into characters and then displayed on the TTY.

* TTY: Text Telephone (or Teletypewriter).

1. Press  ,  ,  ,  .
2. Read the disclaimer and press  .
3. Use  to select a setting, then press  .

**TTY Full/ TTY + Talk/ TTY +
Hear/ TTY Off**

1. TTY Full:

Users who cannot talk and hear send and receive a text message through TTY equipment.

2. TTY + Talk:

Users who can talk but cannot hear receive a text message and send voice through TTY equipment.

3. TTY + Hear:

Users who can hear but cannot talk send a text message and receive voice through TTY equipment.

4. TTY Off:

Users able to hear and talk send and receive without TTY equipment.

Settings

Connecting TTY Equipment and a Terminal

1. Connect a TTY cable to TTY connection on the terminal. (TTY connection location is same as the hands free earjack)
2. Enter the phone menu and set up the desired TTY mode.
3. After setting a TTY mode, check the LCD screen of the phone for the TTY icon.
4. Connect the TTY equipment to the power source and turn it on.
5. Make a phone connection to the desired number.
6. When connection is made, use the TTY equipment to type in and send a text message or send voice.
7. The voice or text message from the receiver end displays on the TTY equipment display.

Menu	User	Feature	Transmission/ Receiving Mode	When making communications with a normal terminal
TTY Full	For hearing- /verbally- impaired		text message transmission, text message receiving	operator required
TTY+ Talk	For hearing- impaired	verbal	voice transmission, text message receiving	operator required
TTY+ Hear	For verbally- impaired	audible	text message transmission, voice receiving	operator required
TTY Off	Users able to hear and talk		voice transmission, voice receiving	

6.5 Data Setup

6.5.1 Data/Fax

Allows you to use your phone to transmit data and faxes.

1. Press , , , , .
2. Use to select a setting, then press .

Off/ Fax In Once/ Fax In Always/ Data In Once/ Data In Always

6.5.2 PC Connection

Allows you to select the data port.

1. Press , , , , .
2. Use to select a setting, then press .

USB/ USB Mass Storage/ Bluetooth/ Closed

6.5.3 Do Not Disturb

Allows you to ignore incoming

calls during the data transfer.

1. Press , , , , .
 2. Read the disclaimer and press .
 3. Use to select a setting, then press .
- On/ Off**

6.6 Memory Info

Shows you the memory information of the phone.

6.6.1 Common Memory

1. Press , , , , .

6.6.2 Reserved Memory

1. Press , , , , .

7. System

Options for specific system network settings.

Press , , , .

Settings

7.1 Phone Info








The Phone Info menu provides you with specific information pertaining to your phone model. It includes NAM, Software Version, Hardware Version, ESN, PRL, Browser Version, Serving System and Icon Glossary.

7.2 System

The System menu allows you to designate specific system network settings.

7.2.1 Set Mode








Allows you to set up the phone producer's management environment. Leave the default setting unless you want to alter the system selection as instructed by your service provider.

1. Press , , , , .
2. Use  to select a setting, then press .

Home Only/ Automatic

7.2.2 Set NAM








Allows you to select the phone's NAM (Number Assignment Module).

1. Press , , , , .
2. Use  to select a NAM, then press .

NAM1/ NAM2

7.2.3 Call Guard

Call Guard alerts you when roaming charges apply.

1. Press , , , , .
2. Use  to select a setting, then press .








On/ Off

7.3 Security

Allows you to secure the phone electronically.

7.3.1 Lock Phone

Keeps your phone from unauthorized use. Once the phone is locked, it is in restricted mode until the lock code is entered. You can receive phone calls and still make emergency calls. You can modify the lock code using the Change Lock code within the Security menu.

1. Press  ,  ,  ,  .
2. Enter the 4-digit password.
The lock code is commonly the last 4 digits of your phone number.
3. Press  **Lock Phone.**
4. Use  to select a setting, then press .

Unlock The phone is never locked.








Lock The phone is always

locked. When locked, you can only receive incoming calls or make emergency calls.

On Power Up The phone is locked when it is turned on.

7.3.2 Lock Camera

Keeps your phone from unwanted use of the camera on your phone. Once it is locked as in Lock Phone mode, the camera is in restricted mode until you unlock it.

1. Press  ,  ,  , .
2. Enter the 4-digit password.
The lock code is commonly the last 4 digits of your phone number.
3. Press  **Lock Camera**
4. Use  to select a setting, then press .


On/ Off

7.3.3 Change Lock Code

Allows you to change to a new

Settings

four-digit lock code.


1. Press , **9** wxyz, **7** pqrs, **3** def.
2. Enter the 4-digit password.
The lock code is commonly the last 4 digits of your phone number.
3. Press **3** def **Change Lock Code**.
4. Enter a old four-digit lock code.
5. Enter a new four-digit lock code.
6. Enter the new lock code again to confirm the original entry.

7.3.4 Reset Defaults

Allows you to reset your phone to the factory default settings.


1. Press , **9** wxyz, **7** pqrs, **3** def.
2. Enter the 4-digit password.

The lock code is commonly the last 4 digits of your phone number.

3. Press **4** ghi **Reset Defaults**.
4. Read the screen message, then press .
5. Press **1** a.d **Revert** to change your phone settings back to the factory defaults or press **2** abc **Cancel** to exit without changing.

8. Airplane Mode

Airplane Mode allows you to use many of your phone's features, such as Games, Notepad, Voice Memos, etc., when you are in an airplane or in any other area where making or receiving calls or data is prohibited. When your phone is in Airplane Mode, it cannot send or receive any calls or access online information.

1. Press , **9** wxyz, **8** tuv.
2. Use  to select a setting, then press .

On/ Off

TIA(Telecommunications Industry Association) Safety Information

The following is the complete TIA Safety Information for wireless handheld phones.

Exposure to Radio Frequency Signal

Your wireless handheld portable phone is a low power radio transmitter and receiver. When it is ON, it receives and also sends out Radio Frequency (RF) signals. In August, 1996, the Federal Communications Commissions (FCC) adopted RF exposure guidelines with safety levels for handheld wireless phones. Those guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies:

- ANSI C95.1 (1992) *

- NCRP Report 86 (1986)
- ICNIRP (1996)
- Health Canada, Safety Code 6, 1999.

Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop the ANSI Standard (C95.1).

The design of your phone complies with the FCC guidelines, IC Regulations (and those standards).

Antenna Care

Use only the supplied or an approved replacement antenna.

Safety

Unauthorised antennas, modifications, or attachments could damage the phone and may violate FCC regulations.

Phone Operation

NORMAL POSITION: Hold the phone as you would any other telephone with the antenna pointed up and over your shoulder.

Tips on Efficient Operation

For your phone to operate most efficiently:

Do not touch the antenna unnecessarily when the phone is in use. Contact with the antenna affects call quality and may cause the phone to operate at a higher power level than otherwise needed.

Driving

Check the laws and regulations on the use of wireless phones in the areas where you drive and always obey them. Also, if using your phone while driving, please observe the following:

- Give full attention to driving -- driving safely is your first responsibility;
- Use hands-free operation, if available;
- Pull off the road and park before making or answering a call if driving conditions or the law so require.

Electronic Devices

Most modern electronic equipment is shielded from RF signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone.

Pacemakers

The Health Industry Manufacturers Association recommends that a minimum separation of six inches be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

Persons with Pacemakers:

- Should ALWAYS keep the phone more than six inches from their pacemaker when the phone is turned ON;
- Should not carry the phone in a breast pocket;
- Should use the ear opposite the pacemaker to minimize the potential for interference;
- Should turn the phone OFF immediately if there is any

reason to suspect that interference is taking place.

Hearing Aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your service provider (or call the customer service line to discuss alternatives.) Optional for each phone manufacturer.

Other Medical Devices

If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information.

Health Care Facilities

Turn your phone OFF in health care facilities when any

Safety

regulations posted in these areas instruct you to do so. Hospitals or health care facilities may use equipment that could be sensitive to external RF energy.

Vehicles

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

Posted Facilities

Turn your phone OFF in any facility where posted notices so require.

Aircraft

FCC and Transport Canada regulations prohibit using your phone while in the air. Switch

OFF your phone before boarding an aircraft.

Blasting Areas

To avoid interfering with blasting operations, turn your phone OFF when in a “blasting area” or in areas posted: “Turn off two-way radio”. Obey all signs and instructions.

Potentially Explosive Atmosphere

Turn your phone OFF when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Areas with a potentially explosive atmosphere are often, but not always marked clearly. Potential areas may include: fueling areas (such as gasoline stations); below deck on boats; fuel or chemical transfer or storage facilities;

vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles (such as grain, dust, or metal powders); and any other area where you would normally be advised to turn off your vehicle engine.

For Vehicles Equipped with an Air Bag

An air bag inflates with great force. DO NOT place objects, including either installed or portable wireless equipment, in the area over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

Charger and Adapter Safety

- The charger and adapter are intended for indoor use only.
- Do not expose the battery

charger or adapter to direct sunlight or use it in places with high humidity, such as a bathroom.

Battery Information and Care

- Please dispose of your battery properly or take it to your local wireless carrier for recycling.
- Do not dispose of your battery by fire or with hazardous or flammable materials.
- Never use an unapproved battery since this could damage the phone and/or battery and could cause the battery to explode.
- The battery does not need to be fully discharged before recharging.
- Use only LG-approved chargers specific to your

Safety

phone model since they are designed to maximize battery life.

- Do not disassemble or short-circuit the battery.
- Keep the battery's metal contacts clean.
- Replace the battery when it no longer provides acceptable performance. The battery can be recharged several hundred times before replacement.
- Recharge the battery after long periods of non-use to maximize battery life.
- Battery life will vary due to usage patterns and environmental conditions.
- Use of extended backlighting, MiniBrowser, and data connectivity kits affect battery life and talk/standby times.

Safety Information

Please read and observe the following information for safe and proper use of your phone and to prevent damage. Also, keep the user's guide in an accessible place at all the times after reading it.

Explosion, Shock, and Fire Hazards

- Unplug the power cord and charger during lightning storms to avoid electric shock or fire.
- Make sure that no sharp-edged items such as animal's teeth, nails, come into contact with the battery. There is a risk of this causing a fire.
- Do not use harsh chemicals(such as alcohol, benzene, thinners, etc.) or detergents to clean your phone. There is a risk of this causing a fire.

- Do not handle the phone with wet hands while it is being charged. It may cause an electric shock or seriously damage your phone.
- Do not drop, strike, or shake your phone severely. Such actions may harm the internal circuit boards of the phone.
- Do not put your phone in a place subject to excessive dust and keep the minimum required distance between the power cord and heat sources.
- Unplug the power cord prior to cleaning your phone, and clean the power plug pin when it is dirty.
- Do not damage the power cord by bending, twisting, pulling, or heating. Do not use the plug if it is loose as it may cause a fire or electric shock.
- When using the power plug, ensure that it is firmly connected. If it is not, it may cause excessive heat or fire.
- Do not place any heavy items on the power cord. Do not allow the power cord to be crimped as it may cause fire or electric shock.
- Do not disassemble the phone.
- Do not place or answer calls while charging the phone as it may short-circuit the phone and/or cause electric shock or fire.
- If you put your phone in a pocket or bag without covering the receptacle of the phone (power plug pin), metallic articles (such as a coin, paperclip or pen) may short-circuit the phone. Always cover the receptacle when not in use.
- Do not short-circuit the battery. Metallic articles such

Safety

as a coin, paperclip or pen in your pocket or bag may short-circuit the + and – terminals of the battery (metal strips on the battery) upon moving. Short-circuit of the terminal may damage the battery and cause an explosion.

- Never place your phone in a microwave oven as it will cause the battery to explode.

General Warnings and Cautions

- Only use the batteries, antennas, and chargers provided by LG. The warranty will not be applied to products provided by other suppliers.
- Store the battery in a place out of reach of children.
- Using a damaged battery or placing a battery in your mouth may cause serious injury.
- Do not place items containing

magnetic components such as a credit card, phone card, bank book or subway ticket near your phone. The magnetism of the phone may damage the data stored in the magnetic strip.

- Do not hold or let the antenna come in contact with your body during a call.
- Talking on your phone for a long period of time may reduce call quality due to heat generated during use.
- When the phone is not used for a long period time, store it in a safe place with the power cord unplugged.
- Using the phone in proximity to receiving equipment (i.e., TV or radio) may cause interference to the phone.
- Only authorized personnel should service the phone and its accessories. Faulty

installation or service may result in accidents and consequently invalidate the warranty.

- Do not use the phone if the antenna is damaged. If a damaged antenna contacts skin, it may cause a slight burn. Please contact an LG Authorized Service Center to replace the damaged antenna.
- Do not use the phone in areas where its use is prohibited. (For example: aircraft)
- Do not immerse your phone in water. If this happens, turn it off immediately and remove the battery. If the phone does not work, take it to an LG Authorized Service Center.
- Use accessories, such as earphones and headsets, with caution. Ensure that cables are tucked away safely and

do not touch the antenna unnecessarily.

Warning! Important Safety Information

Avoiding hearing damage

Permanent hearing loss may occur if you use your phone and/or headset at a high volume. Set the volume to a safe level. You can adapt over time to a higher volume of sound that may sound normal but can be damaging to your hearing. If you experience ringing in your ears or muffled speech, stop listening and have your hearing checked. The louder the volume, the less time is required before your hearing could be affected. Hearing experts suggest that to protect your hearing:

- Limit the amount of time you use your phone and/or headset at high volume.

Safety

- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

For information about how to set a maximum volume limit on your phone, see the features guide for your phone.

Using your phone safely

Use of your phone while operating a vehicle is not recommended and is illegal in some areas. Be careful and attentive while driving. Stop using your phone if you find it disruptive or distracting while operating any type of vehicle or performing any other activity that requires your full attention.

FDA Consumer Update



The U.S. Food and Drug Administration's Center for Devices

and Radiological Health
Consumer Update on Mobile Phones:

1. Do wireless phones pose a health hazard?

The available scientific evidence does not show that any health problems are associated with using wireless phones. There is no proof, however, that wireless phones are absolutely safe. Wireless phones emit low levels of radiofrequency energy (RF) in the microwave range while being used. They also emit very low levels of RF when in the Main Menu Screen. Whereas high levels of RF can produce health effects (by heating tissue), exposure to low level RF that

does not produce heating effects causes no known adverse health effects. Many studies of low level RF exposures have not found any biological effects. Some studies have suggested that some biological effects may occur, but such findings have not been confirmed by additional research. In some cases, other researchers have had difficulty in reproducing those studies, or in determining the reasons for inconsistent results.

2. What is the FDA's role concerning the safety of wireless phones?

Under the law, the FDA does not review the safety of radiation-emitting consumer products such as wireless phones before they can be sold, as it does with new drugs or medical devices. However, the agency has authority to take action if

wireless phones are shown to emit radiofrequency energy (RF) at a level that is hazardous to the user. In such a case, the FDA could require the manufacturers of wireless phones to notify users of the health hazard and to repair, replace, or recall the phones so that the hazard no longer exists.

Although the existing scientific data do not justify FDA regulatory actions, the FDA has urged the wireless phone industry to take a number of steps, including the following:

- Support needed research into possible biological effects of RF of the type emitted by wireless phones.
- Design wireless phones in a way that minimizes any RF exposure to the user that is not necessary for device function; and cooperate in

Safety

providing users of wireless phones with the best possible information on possible effects of wireless phone use on human health.

The FDA belongs to an interagency working group of the federal agencies that have responsibility for different aspects of RF safety to ensure coordinated efforts at the federal level. The following agencies belong to this working group:

- National Institute for Occupational Safety and Health
- Environmental Protection Agency
- Occupational Safety and Health Administration
- National Telecommunications and Information Administration

The National Institutes of Health participates in some interagency

working group activities, as well.

The FDA shares regulatory responsibilities for wireless phones with the Federal Communications Commission (FCC). All phones that are sold in the United States must comply with FCC safety guidelines that limit RF exposure.

The FCC relies on the FDA and other health agencies for safety questions about wireless phones.

The FCC also regulates the base stations that the wireless phone networks rely upon. While these base stations operate at higher power than do the wireless phones themselves, the RF exposures that people get from these base stations are typically thousands of times lower than those they can get from wireless phones. Base stations are thus not the subject of the safety questions discussed in this document.

3. What kinds of phones are the subject of this update?

The term “wireless phone” refers here to handheld wireless phones with built-in antennas, often called “cell”, “mobile”, or “PCS” phones. These types of wireless phones can expose the user to measurable radiofrequency energy (RF) because of the short distance between the phone and the user’s head. These RF exposures are limited by FCC safety guidelines that were developed with the advice of the FDA and other federal health and safety agencies. When the phone is located at greater distances from the user, the exposure to RF is drastically lower because a person’s RF exposure decreases rapidly with increasing distance from the source. The so called “cordless phones,” which have a base unit connected to the

telephone wiring in a house, typically operate at far lower power levels, and thus produce RF exposures far below the FCC safety limits.

4. What are the results of the research done already?

The research done thus far has produced conflicting results, and many studies have suffered from flaws in their research methods. Animal experiments investigating the effects of radiofrequency energy (RF) exposures characteristic of wireless phones have yielded conflicting results that often cannot be repeated in other laboratories. A few animal studies, however, have suggested that low levels of RF could accelerate the development of cancer in laboratory animals. However, many of the studies that showed increased tumor development

used animals that had been genetically engineered or treated with cancer-causing chemicals so as to be pre-disposed to develop cancer in the absence of RF exposure. Other studies exposed the animals to RF for up to 22 hours per day. These conditions are not similar to the conditions under which people use wireless phones, so we don't know with certainty what the results of such studies mean for human health. Three large epidemiology studies have been published since December 2000. Between them, the studies investigated any possible association between the use of wireless phones and primary brain cancer, glioma, meningioma, or acoustic neuroma, tumors of the brain or salivary gland, leukemia, or other cancers. None of the studies demonstrated the

existence of any harmful health effects from wireless phone RF exposures. However, none of the studies can answer questions about long-term exposures, since the average period of phone use in these studies was around three years.

5. What research is needed to decide whether RF exposure from wireless phones poses a health risk?

A combination of laboratory studies and epidemiological studies of people actually using wireless phones would provide some of the data that are needed. Lifetime animal exposure studies could be completed in a few years. However, very large numbers of animals would be needed to provide reliable proof of a cancer promoting effect if one exists. Epidemiological studies can provide data that is directly

applicable to human populations, but 10 or more years follow-up may be needed to provide answers about some health effects, such as cancer. This is because the interval between the time of exposure to a cancer-causing agent and the time tumors develop — if they do — may be many, many years. The interpretation of epidemiological studies is hampered by difficulties in measuring actual RF exposure during day-to-day use of wireless phones. Many factors affect this measurement, such as the angle at which the phone is held, or which model of phone is used.

6. What is the FDA doing to find out more about the possible health effects of wireless phone RF?

The FDA is working with the U.S. National Toxicology Program and

with groups of investigators around the world to ensure that high priority animal studies are conducted to address important questions about the effects of exposure to radio frequency energy (RF). The FDA has been a leading participant in the World Health Organization International Electromagnetic Fields (EMF) Project since its inception in 1996. An influential result of this work has been the development of a detailed agenda of research needs that has driven the establishment of new research programs around the world. The project has also helped develop a series of public information documents on EMF issues. The FDA and the Cellular Telecommunications & Internet Association (CTIA) have a formal Cooperative Research and Development Agreement (CRADA) to do research on

wireless phone safety. The FDA provides the scientific oversight, obtaining input from experts in government, industry, and academic organizations. CTIA-funded research is conducted through contracts with independent investigators. The initial research will include both laboratory studies and studies of wireless phone users. The CRADA will also include a broad assessment of additional research needs in the context of the latest research developments around the world.

7. How can I find out how much radio frequency energy exposure I can get by using my wireless phone?

All phones sold in the United States must comply with Federal Communications Commission (FCC) guidelines that limit radio frequency energy (RF)

exposures. The FCC established these guidelines in consultation with the FDA and the other federal health and safety agencies. The FCC limit for RF exposure from wireless telephones is set at a Specific Absorption Rate (SAR) of 1.6 watts per kilogram (1.6 W/kg). The FCC limit is consistent with the safety standards developed by the Institute of Electrical and Electronic Engineering (IEEE) and the National Council on Radiation Protection and Measurement. The exposure limit takes into consideration the body's ability to remove heat from the tissues that absorb energy from the wireless phone and is set well below levels known to have effects. Manufacturers of wireless phones must report the RF exposure level for each model of phone to the FCC. The FCC

website (<http://www.fcc.gov/oet/rfsafety>) gives directions for locating the FCC identification number on your phone so you can find your phone's RF exposure level in the online listing.

8. What has the FDA done to measure the radio frequency energy coming from wireless phones?

The Institute of Electrical and Electronic Engineers (IEEE) is developing a technical standard for measuring the radio frequency energy (RF) exposure from wireless phones and other wireless handsets with the participation and leadership of FDA scientists and engineers. The standard, "Recommended Practice for Determining the Spatial-Peak Specific Absorption Rate (SAR) in the Human Body Due to Wireless Communications

Devices: Experimental Techniques" sets forth the first consistent test methodology for measuring the rate at which RF is deposited in the heads of wireless phone users. The test method uses a tissue-simulating model of the human head. Standardized SAR test methodology is expected to greatly improve the consistency of measurements made at different laboratories on the same phone. SAR is the measurement of the amount of energy absorbed in tissue, either by the whole body or a small part of the body. It is measured in watts/kg (or milliwatts/g) of matter. This measurement is used to determine whether a wireless phone complies with safety guidelines.

9. What steps can I take to reduce my exposure to radio frequency energy from my wireless phone?

If there is a risk from these products — and at this point we do not know that there is — it is probably very small. But if you are concerned about avoiding even potential risks, you can take a few simple steps to minimize your exposure to radio frequency energy (RF). Since time is a key factor in how much exposure a person receives, reducing the amount of time spent using a wireless phone will reduce RF exposure. If you must conduct extended conversations by wireless phone every day, you could place more distance between your body and the source of the RF, since the exposure level drops off dramatically with distance. For example, you could use a

headset and carry the wireless phone away from your body or use a wireless phone connected to a remote antenna. Again, the scientific data do not demonstrate that wireless phones are harmful. But if you are concerned about the RF exposure from these products, you can use measures like those described above to reduce your RF exposure from wireless phone use.

10. What about children using wireless phones?

The scientific evidence does not show a danger to users of wireless phones, including children and teenagers. If you want to take steps to lower exposure to radio frequency energy (RF), the measures described above would apply to children and teenagers using wireless phones. Reducing the

time of wireless phone use and increasing the distance between the user and the RF source will reduce RF exposure. Some groups sponsored by other national governments have advised that children be discouraged from using wireless phones at all. For example, the government in the United Kingdom distributed leaflets containing such a recommendation in December 2000. They noted that no evidence exists that using a wireless phone causes brain tumors or other ill effects. Their recommendation to limit wireless phone use by children was strictly precautionary; it was not based on scientific evidence that any health hazard exists.

11. What about wireless phone interference with medical equipment?

Radio frequency energy (RF) from wireless phones can interact with some electronic devices. For this reason, the FDA helped develop a detailed test method to measure electromagnetic interference (EMI) of implanted cardiac pacemakers and defibrillators from wireless telephones. This test method is now part of a standard sponsored by the Association for the Advancement of Medical instrumentation (AAMI). The final draft, a joint effort by the FDA, medical device manufacturers, and many other groups, was completed in late 2000. This standard will allow manufacturers to ensure that cardiac pacemakers and defibrillators are safe from

wireless phone EMI. The FDA has tested hearing aids for interference from handheld wireless phones and helped develop a voluntary standard sponsored by the Institute of Electrical and Electronic Engineers (IEEE). This standard specifies test methods and performance requirements for hearing aids and wireless phones so that no interference occurs when a person uses a “compatible” phone and a “compatible” hearing aid at the same time. This standard was approved by the IEEE in 2000. The FDA continues to monitor the use of wireless phones for possible interactions with other medical devices. Should harmful interference be found to occur, the FDA will conduct testing to assess the interference and work to resolve the problem.

12. Where can I find additional information?

For additional information, please refer to the following resources:

FDA web page on wireless phones
(<http://www.fda.gov/cellphones/>)

Federal Communications Commission (FCC) RF Safety Program
(<http://www.fcc.gov/oet/rfsafety>)

International Commission on Non-Ionizing Radiation Protection
(<http://www.icnirp.de>)

World Health Organization (WHO) International EMF Project
(<http://www.who.int/peh-emf/en/>)

National Radiological Protection Board (UK)
(<http://www.hpa.org.uk/radiation/>)

Consumer Information on SAR

(Specific Absorption Rate)

This Model Phone Meets the Government's Requirements for Exposure to Radio Waves. Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless

of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC/IC is 1.6 W/kg*. Tests for SAR are conducted using standard operating positions specified by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. Because the phone is designed to operate at multiple power levels to use only the power required to reach the network, in general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it

Safety

must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model.

The highest SAR value for this model phone when tested for use at the ear is 0.791 W/kg and when worn on the body, as described in this user guide, is 1.08 W/kg (body-worn measurements differ among phone models, depending upon available accessories and FCC/IC requirements). While there may be differences between SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure. The FCC has granted an Equipment Authorization for this

model phone with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on FCC ID BEJLX360. Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) website at <http://www.ctia.org>.

* In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

Accessories

There are a variety of accessories available for your mobile phone. Consult your local dealer for availability. Optional items are sold separately. Visit: www.telusmobility.com for accessory availability.

Battery Charger

The battery charger allows you to charge your phone.



Vehicle Power Charger

The vehicle power charger allows you to operate the phone and trickle charge the phone's battery from your vehicle.



Battery

Standard battery is available.



Holster



Battery Cover



Headset

Connects to your phone, allowing hands-free operation.



Warranty Information

1. WHAT THIS WARRANTY COVERS:

LG offers you a limited warranty that the enclosed subscriber unit and its enclosed accessories will be free from defects in material and workmanship, according to the following terms and conditions:

- (1) The limited warranty for the product extends for ONE (1) year beginning on the date of purchase of the product by the original end user.
- (2) The limited warranty extends only to the original end user of the product and is not assignable or transferable to any subsequent purchaser/end user.
- (3) This warranty is good only to the original end user of the product during the warranty period as long as it is in Canada.

- (4) Upon request from LG, the consumer must provide information to reasonably prove the date of purchase.
- (5) During the applicable warranty period, LG will repair or replace at LG's sole option, without charge to the original end user, any defective component part of the phone or accessory.
- (6) LG may, use rebuilt, reconditioned, or new parts or components when repairing any product or replace a product with a rebuilt, reconditioned or new product.

2. WHAT THIS WARRANTY DOES NOT COVER:

- (1) Defects or damages resulting from use of the product in other than its normal and customary manner.
- (2) Defects or damages from

abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorized modifications, unauthorized connections, unauthorized repair, misuse, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of LG, including damage caused by spills of food or liquids.

(3) Breakage or damage to antennas unless caused directly by defects in material or workmanship.

(4) If the carrier's or manufacturer's Customer Service Centre was not notified by the end user of the alleged defect or malfunction of the product, during the warranty period.

(5) Products which have had their serial numbers removed or made illegible.

(6) Damage resulting from use of non-LG approved accessories.

(7) All plastic surfaces and all other externally exposed parts that are scratched or damaged due to normal customer use.

(8) Products serviced by non-authorized persons or companies.

Notes:

(1) This limited warranty is in lieu of all other warranties, express or implied either in fact or by operations of law, statutory or otherwise, including, but not limited to any implied warranty of merchantability or fitness for a particular purpose.

Warranty Information

- (2) Shipping damage is the sole responsibility of the shipping company.

3. EXCLUSION OF LIABILITY:

No other express warranty is applicable to this product. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY HEREIN. LG ELECTRONICS CANADA, INC. SHALL NOT BE LIABLE FOR THE LOSS OF THE USE OF THE PRODUCT, INCONVENIENCE, LOSS OR ANY OTHER DAMAGES, DIRECT OR CONSEQUENTIAL, ARISING OUT OF THE USE OF, OR INABILITY TO USE, THIS PRODUCT OR FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED

WARRANTY OF
MERCHANTABILITY
APPLICABLE TO THIS
PRODUCT.

4. HOW TO GET WARRANTY SERVICE:

To obtain warranty service, please call the following telephone number from anywhere in Canada:

LG Electronics Canada, Inc.

Tel. 1-888-542-2623