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This Quick Installation Guide has everything you need to get your Vonage® Internet Phone Service working with the Linksys Phone Adapter. Take a look at the equipment, follow the simple instructions provided here, and in no time at all you'll be part of the telephone revolution.

## Phone Adapter with 2 Ports for Voice-over-IP

Quick Installation

**VoIP**  
Voice



# 1

## Connect the Phone Adapter

**IMPORTANT:** First, visit [www.vonage.com/activate](http://www.vonage.com/activate) to activate your Vonage phone service. After you have activated your service, wait 30 minutes. Then proceed to Step A.

**A** Connect the included Ethernet network cable to the Phone Adapter's INTERNET port.

**B** Connect the other end of the cable to an available Ethernet port on your network router.

**C** Connect the included power adapter to the Phone Adapter's POWER port.

Connect the other end of the power adapter to a standard electrical outlet.

**D** Wait until the Phone LED on the front panel of the Phone Adapter is solidly lit. Then connect your telephone or fax machine to the Phone Adapter's PHONE 1 port using a standard telephone cable.

**E** If you have a second Vonage line, connect a second telephone or fax machine to the Phone Adapter's PHONE 2 port.

**F** Pick up the telephone and check for a dial tone. If you don't hear one, please consult the troubleshooting section of this installation guide.



**G** Once you hear a dial tone, call 800-342-1791 to complete the installation process.

Follow the instructions you hear, and then hang up the telephone.

**H** To set up your voicemail, pick up the telephone and press **\*123**.

When prompted for a password, press **1234**. Follow the instructions you hear.

**Then, you're all set! Bon Vonage!**

**Congratulations! You've finally freed yourself from the phone company.**

During the startup process, the Phone Adapter's Power light flashes. This indicates that it is connecting to the Vonage service. Refer to the list below for more information on the Phone Adapter's lights and status:

- The Power light flashes continuously: the Phone Adapter is powering up.
- The Power light flashes two times every second: the Phone Adapter is obtaining an IP address.
- The Power light flashes three times every second: the Phone Adapter is obtaining its configuration from Vonage.
- The Power light flashes four times every second: the Phone Adapter is registering with Vonage.
- The Power, Phone, and Internet lights flash continuously: the Phone Adapter is downloading/upgrading firmware; do not turn it off.
- The Power and Phone lights remain solid green: the startup process is complete, and you may now make and receive calls.

**911 SERVICE: Vonage's 911 offering is different from that offered by traditional telephone companies; please visit [www.vonage.com/911](http://www.vonage.com/911) to learn more about it.**

- A** Pick up the telephone and check for a dial tone. If you don't hear one, consult the troubleshooting section of this installation guide.
- B** Dial a phone number. Vonage supports 7-, 10-, and 11-digit dialing. Use 7-, 10-, or 11-digit dialing for calls in the same area code as your Vonage phone number. Use 10-, or 11-digit dialing for calls outside of your Vonage area code.

### Advanced Users

If you want to configure the Phone Adapter's network settings through its Web-based Utility, follow these instructions:

- A** Use a telephone connected to the PHONE 1 or PHONE 2 port of the Phone Adapter.
- B** Press \*\*\*\* (in other words, press the star key four times).
- C** You will hear, "Configuration menu. Please enter option followed by the # (pound) key or hang up to exit."
- Press **110**.
- D** Write down the IP address you hear, and then hang up the telephone.
- E** Launch a web browser on a networked computer.
- F** In the *Address* field, enter the IP address you wrote down. Press the **Enter** key.
- G** On the *Login* screen, enter **admin** in the *Username* and *Password* fields. Click **Log In**.

You can now configure the Phone Adapter's network settings.

For more information about the Web-based Utility, refer to the Installation and Troubleshooting Guide on the CD-ROM.

If you don't hear a dial tone and the PHONE 1 light is not on, follow the checklist below until your problem is solved.

- Make sure your phone is plugged into the Phone Adapter's PHONE 1 port.
- Make sure you can access Web pages from a computer that is connected to your router. If not, check to see if your Internet Service Provider (ISP) is having connection issues in your area.
- Make sure that the phone plugged into the Phone Adapter is not connected to a wall jack (that traditional phone companies use). If it's connected to a wall jack, the Phone Adapter will not connect to the Vonage service and you will not get a dial tone.
- Check your device connections against the installation instructions. The order in which you turn on your devices is very important.
- Many installation issues can be resolved by resetting all of the equipment. First, power down your Computer, Phone Adapter, Router and DSL or Cable Modem. Then, turn the devices on in the following order, DSL or Cable Modem, Router, Phone Adapter, and Computer.

If you are transferring your telephone number, please keep in mind that most people calling your current phone number will ring your old line, however, Vonage customers will ring your Vonage line.

## LINKSYS®

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For additional information or troubleshooting help, refer to the *Installation and Troubleshooting Guide on the CD-ROM*. You can also visit the following websites for more troubleshooting help:

### VONAGE Troubleshooting

US: <http://www.vonage.com/help>  
Canada: <http://www.vonage.ca/help>

**Website**  
<http://www.vonage.com>

**LINKSYS  
Website**  
<http://www.linksys.com> or  
<http://www.linksys.com/support>

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