

FireID

Phone User Guide for Windows Mobile

Version 2.6.9



www.fireid.com



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FireID Phone User Guide

FOR WINDOWS MOBILE PHONES

Introduction

This user guide will take you through the installation process for a Windows Mobile phone. Please follow the step-by-step instructions to complete the installation on your phone.

If you do not have the FireID Mobile Application installed on your Windows Mobile phone, please follow the instructions under **Section A**.

If you already have the FireID Mobile Application installed on your Windows Mobile phone and only need to download a new token, please follow the instructions under **Section B**.

Please ensure that you have setup your Windows Mobile phone correctly by reading the **Requirements** section below.

Requirements

You will need **GPRS/3G** and **SMS** connectivity enabled on your phone before starting the installation process. If you are unsure of the status of these services on your phone, please consult your phone user manual or contact your service provider for assistance.

Section A - Installing the FireID Mobile Application for the first time

Step 1 Initiating the Provisioning

You will receive an email from your systems administrator containing a **Secret Key** and a **download link**.

1.1 Click on the **download link** to start the provisioning process. The following page will load in your web browser:

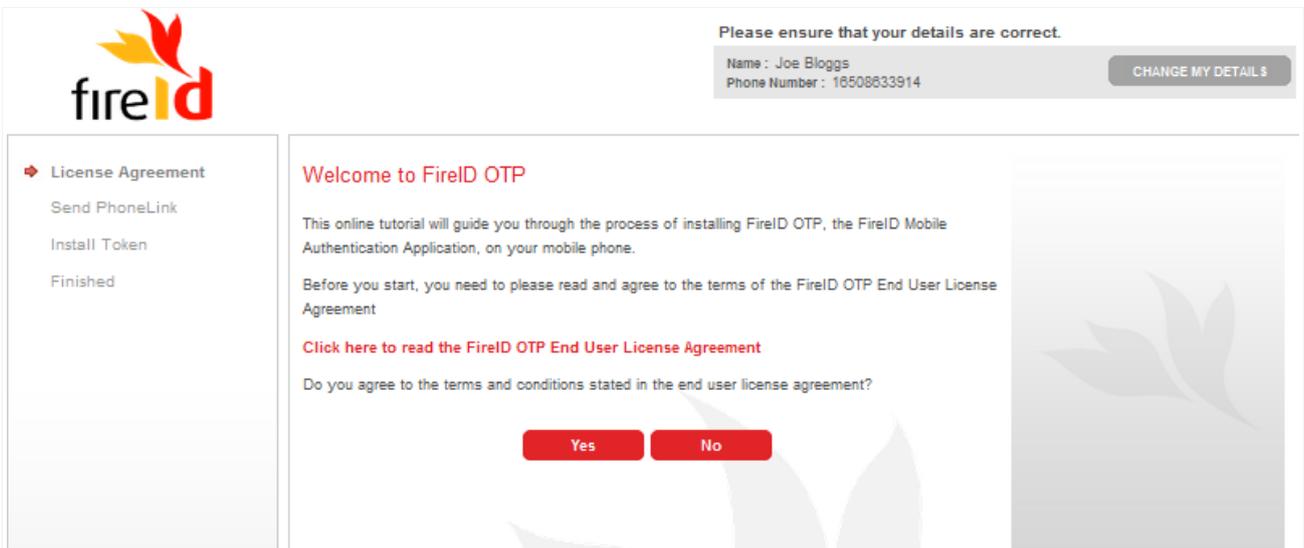


Figure 1 - FireID Online Tutorial

1.2 Click on the End User License Agreement link to read the FireID End User License Agreement and click on the **Yes** button to proceed with the provisioning.

Step 2 Downloading & Installing the Application

You will receive an **SMS** on your Windows Mobile device containing a download link, and the following page will be displayed in the online tutorial:

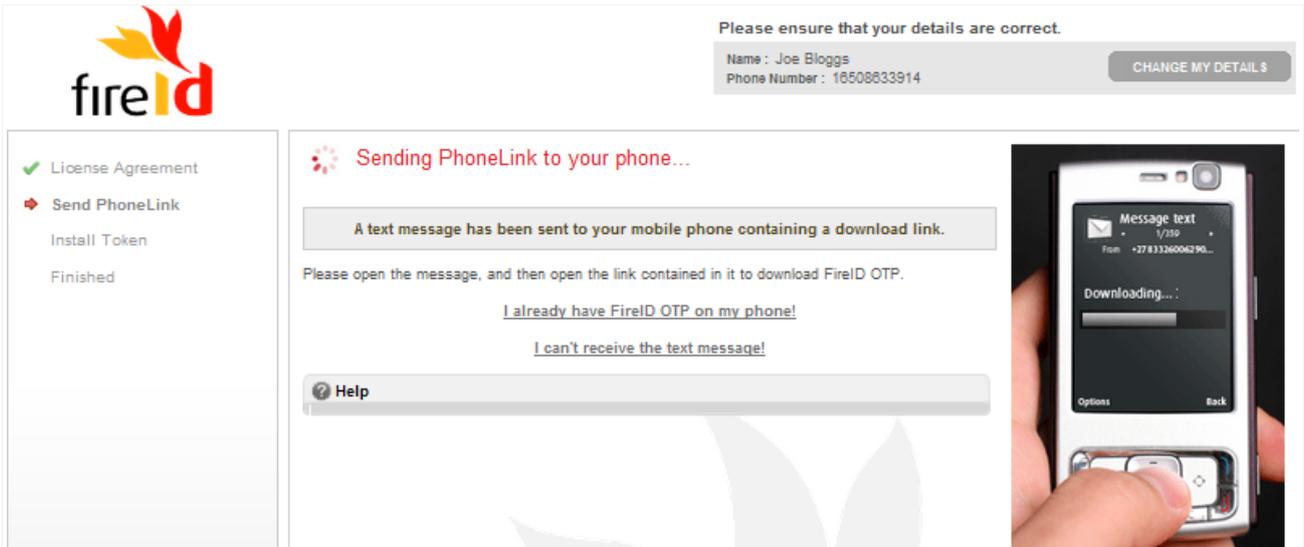


Figure 2 – Receiving the SMS

If you do not receive an SMS on your phone, click on the '**I can't receive the test message!**' link and enter the resulting URL into your phone's web browser:

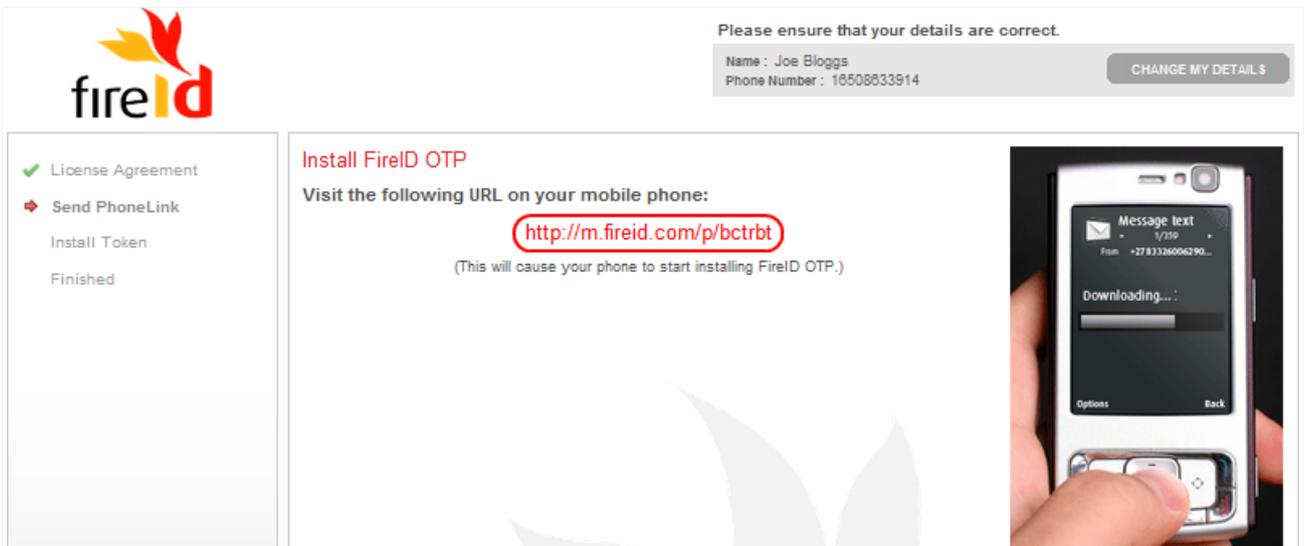


Figure 3 – Manual download link

2.1 Open the SMS on your phone and click on the **download link**:



Figure 4 – Opening the download link

2.2 Your Windows Mobile phone will prompt you to download the FireID mobile application. Select the **Open file after download** option and click on **Yes**:



Figure 5 – Downloading the installation file

2.3 Follow the onscreen instructions to complete the installation. If prompted to install an application from an untrusted source, please click on **Yes/Continue**:



Figure 6 – Starting the installation

2.4 Choose a location to install the FireID application. It is preferable to install in on your phone rather than on a storage medium:



Figure 7 - Choose installation location

Step 3 Activating the Application

Once the FireID application has been installed on your phone, open it and follow the steps below to complete the installation:

- 3.1 You will be prompted to enter a **Secret Key** for the FireID token. Please enter the Secret Key provided by your systems administrator and click on **OK**.



Figure 8 – Entering the Secret Key

- 3.2 You will need to choose whether to provide a PIN code to protect the application on your phone:

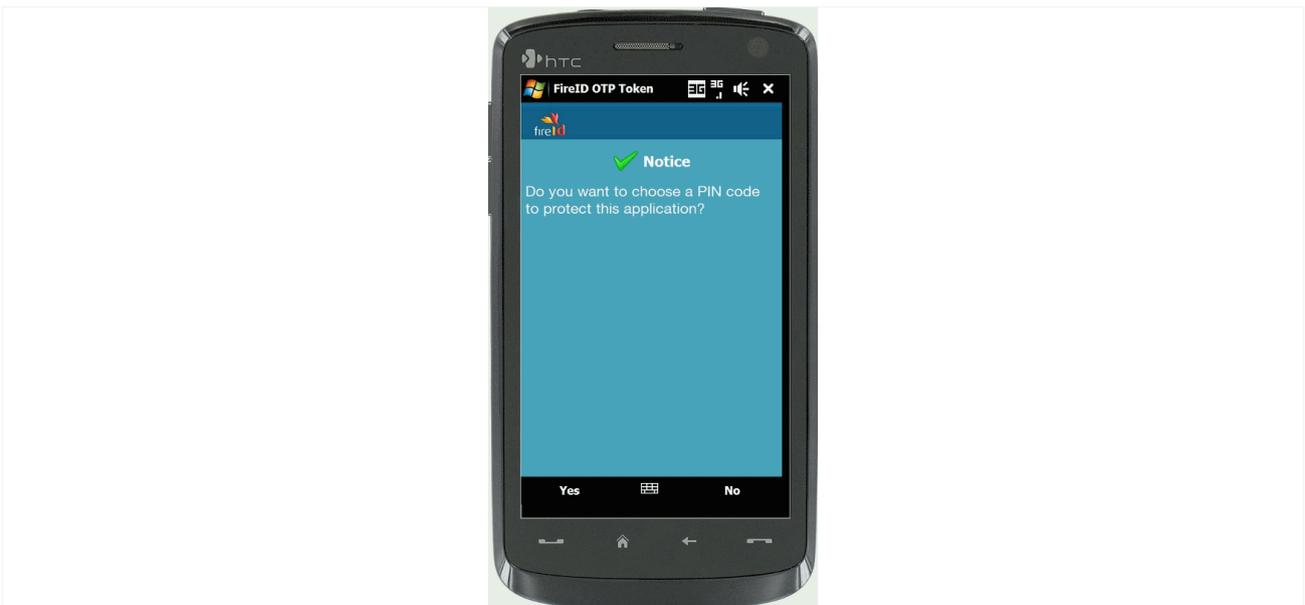


Figure 9 - PIN requirements

3.3 You will be prompted to enter a **PIN** code on your phone. You may choose any numerical code. Enter this PIN in the **New PIN** and in the **Confirm PIN** fields, and click on **OK** to proceed:

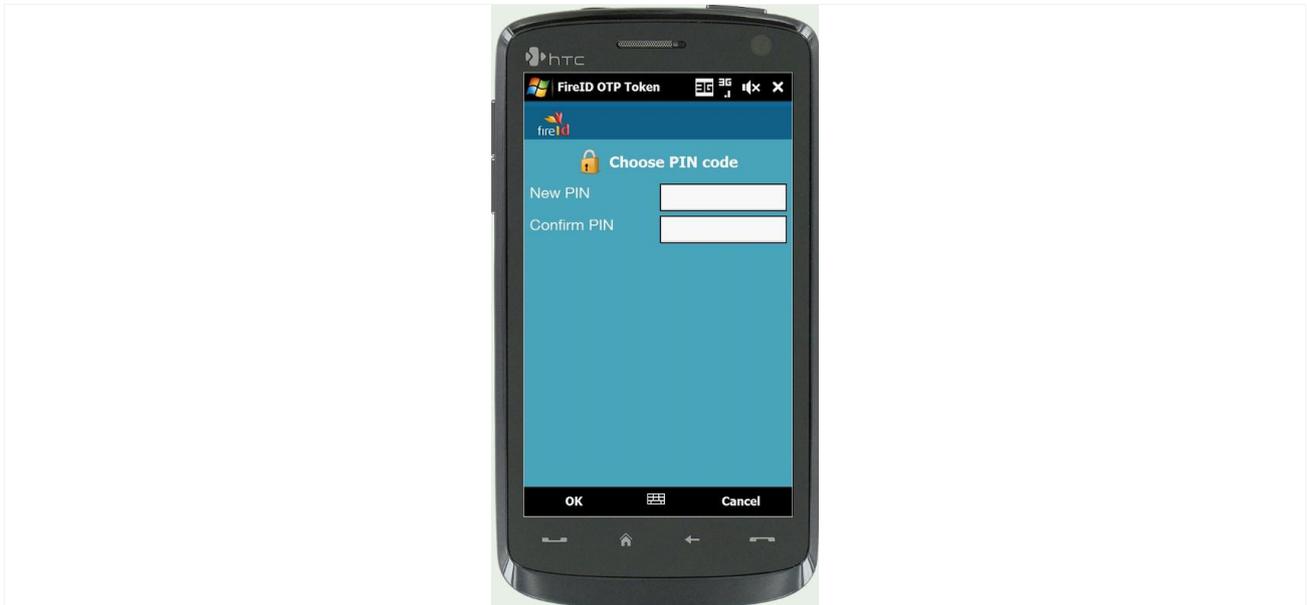


Figure 10 – Choosing a PIN code

3.4 The FireID Mobile Application is now installed on your Windows Mobile phone and you can start generating one-time-passwords (OTPs).

You are now ready to generate OTPs to login to your FireID-protected company resources.

Section B - Installing a new Token on an existing FireID Mobile Application

Step 1 Initiating the Provisioning

You will receive an email from your systems administrator containing a **Secret Key** and a **download link**.

- 1.1 Click on the **download link** to start the provisioning process. The following page will load in your web browser:

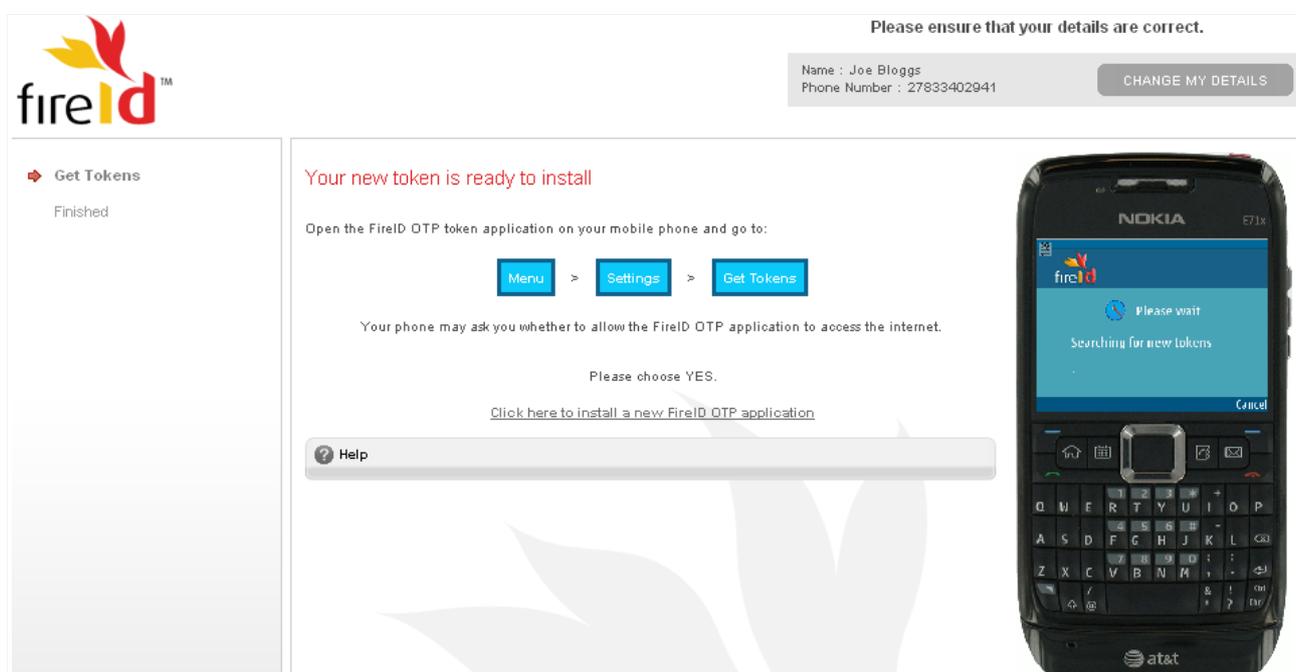


Figure 11 - Requesting a New Token

Step 2 Downloading the new Token

- 2.1 Open the FireID Application on your Windows Mobile phone.
- 2.2 Go to **Settings**.
- 2.3 Click on the **Get Tokens** option.
- 2.4 Your Windows Mobile phone will now download the new token.
- 2.5 Click on **Yes** if prompted to allow the application to use the network and send or receive data.
- 2.6 Enter the **Secret Key** provided to you when prompted to do so.

Your new token is now installed on your Windows Mobile phone. You can start generating and using OTPs to access your FireID-protected company resources.



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2ND FLOOR

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