IPCAM User Manual

# **Wireless/Wired Network Camera**

**Night Vision & Remote Operation** 

# User Manual

# Thank you for buying our IP camera.

This Series Products are designed and equipped for network video surveillance system, including wired IP bullet camera, wireless IP bullet camera, IP IR dome camera, IP IR waterproof camera etc. We adopt high performance chip to ensure high quality media processor which processes audio and video collection, compression and transmission. Standard MJPEG compression format ensures clear and streaming video performance. It enables users to view via IE browser, centre management software client software;

AJ series products are applicable for big, medium-sized and small enterprises, chain store, factory, home and all kinds of spots where remote network video transmission and control supposed to be installed, They are easy to install and operate. Before the installation of the IP camera, please check if your product accessories in the package are complete

# **Product Components and Features**:

IP camera	1 PCS
Bracket ( optional )	
Power adapter	1 PCS
Warranty card	1 PCS
CD	1 PCS

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# **General Introduction**

IP Camera is a new generation product with the combination of analog camera & IP video technology. Despite all functions which analog cameras have, IP camera can compress and encrypt video and audio signal then send it to remote terminals through internet with its built-in processor and web server. With its IP address, users can use standard PC IE browser to visit IP camera, real time monitor targets, manage and store video or image, PTZ control also is available through network.

As a new member in camera family, IP camera shares the same operation function with the analog camera, such as, auto white balance, auto shutter speed, AGC, auto backlight compensation etc. On the other hand, IP camera supports remote access through internet, and support multi-user visit, some IP cameras are able to extend to both analog and digital signal.

The core of F series IP cameras is 32Bit RSIC, adopts standard MJPEG compression format, camera sensor is CMOS, support auto white balance and backlight balance, support IE, cell phone browser, centralized monitor interface management. In general, according to the function of audio simplex & duplex, infrared, wired, wireless, POE, PZT, local storage, it has hundreds of products, to meet requirements of high, middle, low ranks of users.

### **1.1. Product Specifications**

\*- Adopt high Performance, strong function media processor 32Bit RSIC

\*- High sensor CMOS

\*-Adopt optimized MJPEG video compression algorithm, realize high-definition images transmission in narrow bandwidth;

\*-Maximum support 15 users viewing at the same time, no limit for users if using Forwarder

Server function;

\*- Built in Web Server, it is convenient for users to use standard browse to realize the real time monitoring and setting administration;

\*-Support WIFI: 802. 11b/g wireless networking;

\*-Support remote system update;

\*-Support DDNS analysis, support LAN & Internet (ADSL, Cable Modem)

\*-Support variety of network protocol: TCP/IP, UDP, SMTP, PPPoE, Dynamic DNS,

DNS Client, SNTP, BOOTP, DHCP, FTP, SNMP, WIFI/802. 11b/g

\*-Parts of modes products support one/ two way audio talkback;

\*-Support Motion Detection alarm function (set area & sensitivity);

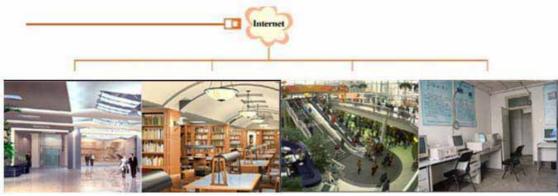
\*-Support image snap

\*-Abnormal automatic recovery function, if Network Interruption can auto connection

\*-Dynamic alarm function, set alarm period.

### **1.2. Applications**

The series products usually are ideal for big department, supermarket, home, factory, workshop etc.



### **1.3. System Requirements**

Minimum Hardware Configuration CPU: Pentium 1.6 GHz Memory: 256MB Audio card: need audio monitor, two way talkback essential Hard Disk : if it need video image , no less favorable than 40G Operation System: 32 bit simple/ English Windows2000、WindowsXP、 Windows2003、Windows Vista & 64 bit simple Chinese/English Windows2003、 Windows XP、Windows Vista etc. Software environment IE 5.0 or above version DirectX8.0 or above version TCP / IP network protocol

2. Interface & Installation

There are two kinds of AJ series IP camera interfaces: one is body guard interface, the other is the extend line interface, set two representative products as examples, to give explanation:

\*Non-extended line IP Camera icon

\*Extended line IP Camera icon





### 2.1. Interface

# POWER LAN

### \*Non-extended line IP Camera Tailgate

Power Supply Light: constant on after power upNetwork light: constant sparkle after power up data transmission.Ethernet interface: RJ-45 interface.I/O interface: 1 router alarm input, accept 3, 4 two terminals (input terminal grounding, low level effective trigger); 1 router TTL control input, connect 1,2 two

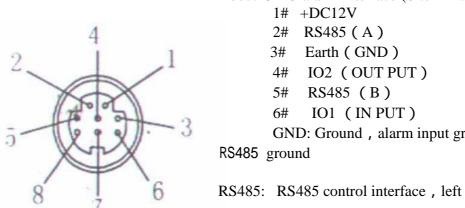
terminals (1,2 terminals short connections).

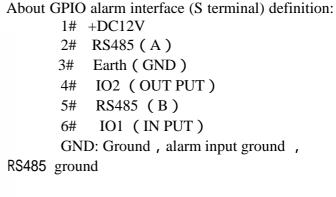
Power input interface: connect direct current 5V Power

\*Extension line interface definition icon:



Power: direct current 12V. GPIO alarm interface: accept external connection linkage alarm equipment (for example: door magnet, infrared) Reset line: two reset line short circuit, equipments restore to ex- factory standards. Ethernet interface: RJ-45 network interface. Backup: follow-up product extend interface.





connection RS485 negative right connection RS485 positive. connect P/T decoder, support variety P/T protocol.

### 2.2. Installation

IP camera process image transmission on network through the use of Internet Technology, it offers DDNS function for static IP, dynamic IP, PPPoE dialing users. IP Camera can connect to outer net through LAN, also connect directly.3 networking connecting ways are widely applied in IP Camera:

2.2.1. Installation in LAN.

This is the most popular network access way, as long as there is a router, internet cable connect router directly to IP Camera, IP Camera can connect to Internet as normal PC, as shows:

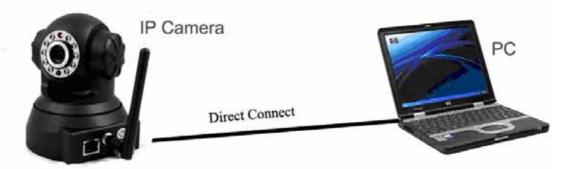


### 2.2.2. PPPoE Installation

Under the condition, users need set PPPoE dialing parameter on IP Camera: input the username and password ISP supplier' offer permit IP Camera dialing connects to Internet. As to set the PPPoE dialing parameter, you can connect device to network through the first way, then write parameter to the device, also through following third way, direct process parameter written to device. The way how to set PPPoE, please refer to 3.4.5.for detailed steps

### 2.2.3. IP Camera & PC connection

This method is not used too often, when you process machine write parameter or program shift, we recommend you adopt the first connect network way, to process the modification of machine parameter.



connect to IP camera (note: don't apply for wrong power), after one minute

modification of IP camera, video could be connected by internet cable to IP camera; under the normal condition, yellow light is on, green light flickers, now physical connection of IP camera finish at this time (in order to connect successfully, we advise to set camera IP as the stable IP at the same net range of PC in LAN, how to set, please refer to 8 frequent questions answer).

# 3. IE Browse to IP Camera

After IP camera connects to PC LAN through router, you can operate on IP camera via PC, first please run the relative software in the CD kit

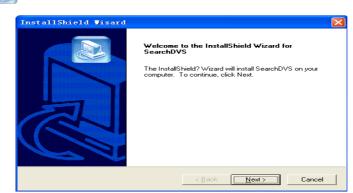
### 3.1. Use IP Finder Software

Open the disk, double click and appear the following interface:

Sear chDVS



icon (the IP Finder software),



### Click Next, complete the installation

InstallShield Vizard		×
Choose Destination Location Select folder where Setup will install files.		
Setup will install SearchDVS in the following fo	older.	
To install to this folder, click Next. To install to another folder.	a different folder, click Browse and	d select
Destination Folder		
C:\Program Files\SearchDVS		Browse
InstallShield	< Back	Cancel

**Note**: Before using the product installation, please just use IPCAM standard power adapter. The use of non-certified power adapter may damage the IPCAM. IPCAM should only be installed in the indoor environment

After you finished install the IP Finder software, You will finder that



icon in your computer program. double click icon. The IP Finder is run.

						la	nguage English(U.S)	
evice name	device	number of c	IP address	data port	web port	MAC address	T.	
IP address 192 16	8 0	250 Port 400	0					
search open des		nodify settings	upgrade	Jonat	IP address	5mx00.0.0	🛩 total devices	

Figure3.1



If the internet cable power connect is correct, after click button it appears device styles, name, and IP address in the list, (if it doesn't appear, please confirm power & internet cable work normally).

device name	device	number of c	IP address	data port	web port	MAC address
PCAM .	encoder	1	192.168.1.99	99	99	0EF2B3DC1D97
÷						

						langua
cevice name	device	number of c	IP address	data port	web port	MAC address
IPCAM	encoder	1	12 open device		99	0EF2B3DC1D97
			modify settings			
			firmware upgrade			

**Note**: After click search button the software will automatically search for all the devices' IP address within a local area network.

There are three cases:

**1** IP cameras' IP address not found. After click search button devices' IP address did not showing in the software's list: e.g. Figure3.1

**2** IP camera's IP address being found, but the IP Camera's network segment not as same as the local IP address'. In that way,first you should change the IP Camera's network segment as same as the local IP address'. You can change this following **3.1.1 Configure Network Parameter** e.g. Figure3.4(e.g. The local computer's IP address is :192.168.0.15.But the device's IP address is: 192.168.1.99.You need change the device's IP address:192.168.1.99 to:192.168.0.99)

**3** IP cameras' IP address being found. And the device's network segment as same as the local IP address'. And all devices are listed in software's list:

Note:

1. If it needs manual modify camera name, HTTP interface, IP address, sub-net mask, gateway, main DNS server, backup DNS server, etc. please click apply after modification, enter IP camera username and password, click confirm is OK.

2. Inner visit address is LAN visit address; outer visit address is WAN visit address.

### 3.1.1 Configure Network Parameter

First select the device's IP address. right-click to open the network configuration dialog box, then you can configure the devices' network parameters On this page.

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	etwork sett	ings										124
	13	device model			en	ood	er.					
ice	- Samo	device name			IP	CAN	A.					
	nu	mber of channels				1					ge I	English(U.
ie devic		ID	OEF28	iDC	1D97							
encod		enable DHCF	• •									
		IP address	192	-	168	÷	1	42	99		-	
		subnet mask	255	2	255	Q.	255	2	0			
		gateway	192	•	168		1	-23	1			
		data port	99									
		web port	99									
		DNS IP address	192		168		1	•	1		-	
	m	lticast IP address	0		0							
		multicast port	0									
s 192 . 168 .											-	
open device	6	Username									tota	l devices
		Password									J. L.	
		Restart a	after char	ige	is sav	ed						-
世 一 一 一 一		0	к			Г	Ca	nce				

Figure 3.4

### NOTE:

**IP Address:** Fill in IP address, ensure that the IP address' network segment you have filled as same as the PC network segment.

Mask: Use the default subnet mask e.g.: 255.255.255.0

**Gateway:** Ensure that the device's network gateway as same as your PC's. **DNS:** DNS service provider's IP address.

Port: Device provides HTTP services, port, usually 80

User and password: The default administrator account is admin password is blank

**Use DHCP** Device uses Dynamic Host Configuration Protocol, if enabled device each time you start will be from a DHCP server (typically a router or modem ) to obtain IP addresses , or require users to manually set the IP address of.

Type the correct user name and password (user must have administrator privileges) update system firmware with the Web UI firmware

# 3.2. Logging and Active X installation

Before IE monitoring through web, it is necessary to install video plug-in, installation mode as below:

that icon. double click the icon. process

Open disk, find **INCOMPARENT** installation, Click the next step to until finish.

There are two way to logging IP camera

1) Double-click the device' IP address in the list of IP Finder. (Figure 3.2). IE will automatically open and display the device's login screen.

2) Access directly through IE by directly input the device IP address in the IE browser's address bar, For example: Figure 3.6

						Explorer		
Eile	<u>E</u> dit	⊻iew	F <u>a</u> vorites	<u>T</u> ools	<u>H</u> elp	P		
		• 🕤	) - 🗙	2 (		Search	☆ Favorites	Ø
A <u>d</u> dre	ss	http://1	92.168.1.9	9:99				

Figure3.6

When the item connects to outer networking, a log-in interface will appear. For example: Figure 3.7

http://192.168	3.1.99:99/index1.htm - Microsoft Internet Explorer	
File Edit View	Pavorites Tools Help	
G Back 🝷 🕥	- 💽 🙆 🏠 🔎 Search 🤺 Favorites 🚱 🔗 - 🍃	
Address 🙆 http://19	92.168.1.99:99/index1.htm	
Connect to 19	2.168.1.99	
ipcamera_0EF2B3	3DC1D97	
User name:	😰 admin	
Password:		
	Remember my password	
	OK Cancel	

Figure 3.7

enter log in information, click OK to enter, aninstallation pop-up will appear: e.g. Figure3.7

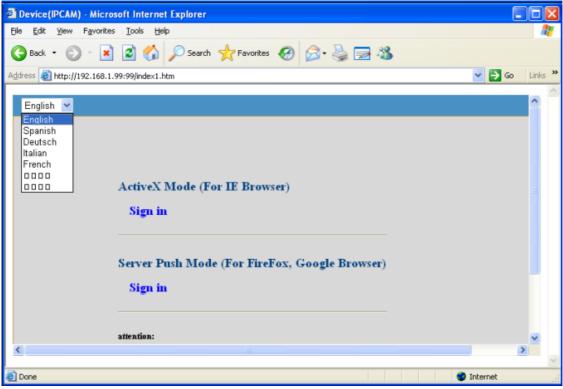


Figure3.7

Select the needed language, and the way you want to visit. Click Sign in. after installation Active X you can use it. If it is blocked and requires plug-in installation by antivirus software, please remove block.

### Note :

1. Default device account is **admin**, no password.

### 3.3. Visitors Operation



Figure3.8

For example: If the  $1^{1}$  is a bright ,indicating the device is the first way to monitor the status.

If you want to see 4-way, or 9-way, you can click the icon of office or office of the icon of the icon office office of the icon office o

**OSD**: In the video display date and time. You can disable the OSD function or choose the color of OSD.

**Snapshot Photo:** Click the icon interception photo.

**Video:** Click Click conto enter the recording mode, the icon becomes containing, again, click the end of the recording.

### Note :

Video file name format: device aliases \_ the current time. Avi Indicates that the device IPCAM the end of this period of recording time is at 13:44:42 on December 11, 2008.

# 3.4. Operator Operation

When you log on the operator interface, you can perform PTZ and video parameters

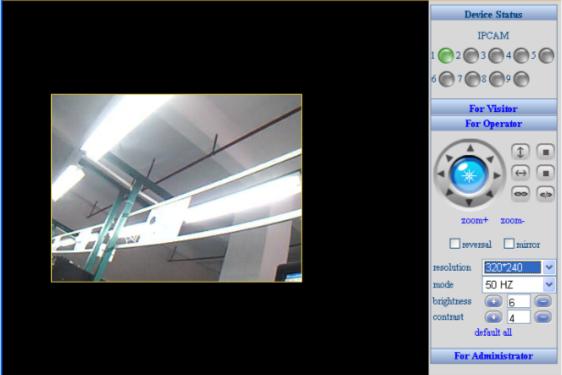


Figure3.9

**Direction control:** Click the arrows in different directions can be the lens to the appropriate direction of rotation

Vertical cruise

Level cruise

 $\leftrightarrow$ 

Stop cruise

IO the output switch to turn on / off. (For IPCAM devices, the feature is turned off )

1. Image mirror indicates a reverse image.

2. Resolution, mode, brightness, contrast default setting are : 320\*240、50HZ、

6, 4, mode is mainly for the adjustment of Light strength, please adjust to 60HZ when light is poor or in dark.

3. There are 3 browse modes in IE mode: visitor, operator, administrator, the authority

of administrator is the highest, log in different authorities, the operation will be different. Regarding to 3 user authorities, please refer to 3.4.4. Equipment User Administration.

# 3.5. Manager Operation

When you logged on as Administrator, click on "Administrator action" to enter setting interface. Device Information: You can see the device serial number, equipment systems and device firmware version of the application firmware version of the.

		Device Info
	Device Status	Alias Settings
Device ID	0EF2B3DC1D97	Date&Time Settings
Device Firmware Version	0.0.2.1	Users Settings
Device Embeded Web UI Version	0.0.0.1	Multi-Device Settings
Alias	IPCAM	Basic Network Settings Wireless Lan Settings
Alarm Status	None	ADSL Settings
DDNS Status	No Action	UPnP Settings
UPnP Status	No Action	DDNS Service Settings
P2P Status	No Action	Mail Service Settings Ftp Service Settings
	Refresh	Alarm Service Settings
		PTZ Settings
		Decoder Settings
		Upgrade Device Firmware
		Backup & Restore Setting
		Restore Factory Settings
		Reboot Device
		Log
		Back

Figure3.10

Alias setting : You can set your favorite device aliases.

Date&Time set : seting the date and time.

**Uer settings :** Can be set up to 8 users. On this page you can set up accounts of the user name, password, as well as in their packet (administrator, operator, visitor).

- Visitor : In this mode, you can only visit.
- **Operator**: You can set the direction of the lens device, set the video screen's brightness, contrast and other parameter.
- Administrator : You can set the device advanced configuration.

**UPnP set :**If you want internet access IPCAM, to ensure that the state is successful UPnP.

**Device Firmware Upgrade:** The system firmware update the device firmware and application of

**Restore factory settings :** When there is not a response when the error occurred, you can restore the factory settings to resolve the device.

I rebooted the device :I rebooted the device.

Back: Return to monitor mode

# 3.5.1 Multi-Device Settings

### • Add a local area network equipment

In the multi-device configuration page, you can see all the equipment inside the LAN. The first device is the default device. You can add more devices listed in the list of equipment. Embedded applications, up to 4 devices at the same time-line. Click the "second road equipment" and double-click "Current list of devices in the LAN" in the device entry name, host address, Http port will automatically be filled, require the user to fill in the correct account name and password, click "Add." Repeat this process you can continue to add devices. Finally do not forget to click on the "Settings" button.

		Device Info
1	Multi-Device Settings	Alias Settings
	IPCAM(192.168.1.66)	Date&Time Settings
	IPCAM(192.168.1.99)	Users Settings
Device List in Lan	anonymous(192.168.1.188)	Multi-Device Settings
		Basic Network Settings
	Refresh	Wireless Lan Settings
The 1st Device	This Device	ADSL Settings
The 2nd Device	None	UPnP Settings
Alias	IPCAM	DDNS Service Settings
Host	192.168.1.66	Mail Service Settings
	- NUMBER OF THE OWNER	Ftp Service Settings
Http Port	66	Alarm Service Settings
User	admin	PTZ Settings
Password		Decoder Settings
	Add Remove	Upgrade Device Firmware
The But Danies		Backup & Restore Settings
The 3rd Device	None	Restore Factory Settings
The 4th Device	None	Reboot Device
The 5th Device	None	Back
The 6th Device	None	Back

Figure3.11

### • Add a device on the internet

First, make sure you want to add devices to access via IP address or domain name. For example:http://202.96.133.134: 9008 or <u>http://IPcam.dyndns.org:9008</u>. And then fill in host address: 202.96.133.134 **HttpPort**: 9008 or host address: IPcam.dyndns.org **Http port**: 9008. and fill in the correct account name and password to the last click on "Add." Repeat the above steps can add other devices

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Figure3.12

# 3.5.2 Basic Network Settings

	Basic Network Settings	Device Info
Obtain IP from DHCP Server		Alias Settings Date&Time Settings
IP Addr	192.168.1.99	Users Settings
Subnet Mask	255.255.255.0	Multi-Device Settings
Gateway	192.168.1.1	Basic Network Settings Wireless Lan Settings
DNS Server	192.168.1.1	ADSL Settings
Http Port	99	UPnP Settings
and Barrison.	Submit Refresh	DDNS Service Settings Mail Service Settings
		Fin Service Settings

Figure3.13

This sector is for DHCP and IP configuration , port forwarding is needed, If you choose to set IP address , please fill in the relative IP address , subnet mask, gateway,

DNS server, Http port;

# 3.5.3 Wireless Setting

First make sure that your wireless router is working well. Then click the

Scan button. After you click twice. The camera will find out the Wireless LAN automatically. Then select the Wireless LAN you wanted. Then the Wireless LAN's information will showing. Finally input the Wireless password and submit.

	Wireless Lan Settin	gs	Alias Settings
	admin(940c6d428	774) infra WEP	Date & Time Settings
			Users Settings
Wireless Network List			Multi-Device Settings
	Scan		Basic Network Settings
	Scan		Wireless Lan Settings
Using Wireless Lan			ADSL Settings
SSID	admin		UPnP Settings
Network Type	Infra 💌		DDNS Service Settings
		120	Mail Service Settings
Encryption	WEP	~	Ftp Service Settings
Authetication	Open System 🚩		Alarm Service Settings
Key Format	Hexadecimal Number 🐱		PTZ Settings
Default TX Key	1 🗸		Decoder Settings
and the second		64 bits 💌	Upgrade Device Firmware
Key 1			Backup & Restore Settings
Key 2		64 bits 🚩	Restore Factory Settings
Key 3		64 bits 💌	Reboot Device
Key 4		64 bits 👻	Log
	Submit Refres		Back

Figure3.14

# 3.5.4 ADSL Setting

When your device directly connected to the Internet via ADSL, when you need to enter fill in your ISP service providers obtain from the account name and password. Duly completed and click "Settings" button. Your device can connect to the internet has.

	Device Info
ADSL Settings	Alias Settings
Using ADSL Dialup	Date&Time Settings
ADSL User	Users Settings
ADSL Password	Multi-Device Settings
	Basic Network Settings
Submit Refresh	Wireless Lan Settings
	ADSL Settings
	UPnP Settings
	DDNS Service Settings

Figure3.15

# **Dynamic DNS Setting(DDNS)**

			Device Info
1	DDNS Service Settings		Alias Settings
DDNS Service	88safe.com(dyndns) 💌		Date&Time Settings
DDNS User	xha8		Users Settings
DDNS Password			Multi-Device Settings
			Basic Network Settings
DDNS Host	/vipddns/upgengxin.asp		Wireless Lan Settings
DDNS or Proxy Server	www.88safe.com		ADSL Settings
DDNS or Proxy Port	8009		UPnP Settings
Re-Update Ignoring All Errors	never do this unless voi	ur hostname has been unblocked	DDNS Service Settings
			Mail Service Settings
proxy config is needed	if the device is in China Mainla	nd or HongKong	Ftp Service Settings
	Submit Refresh		Alarm Service Settings

### Figure3.16

All the above information is set up when the device is ready to deliver; users generally do not need to change. In case of any accidental loss, user needs to re-obtain the domain name, and fill it himself, juts do as the above, the user's name is just the first four characters, and this is for remote access. For example, http://abcd.88safe.com the user's name is abcd. The password is DDNS. (The password can be obtained on the device body or contact the supplier). When connected, it displays "xxxxx is OK" on Device Info; it means that it was successfully set. If you need to use your own Dynamic DNS, please select the appropriate service providers (on DDNS service) then enter the following information, then save it;.

# 3.5.6 E-mail and FTP service Settings

		Device Into
	Mail Service Settings	Alias Settings
Sender		Date&Time Settings
Receiver 1		Users Settings
Receiver 2		Multi-Device Settings
		Basic Network Settings
Receiver 3		Wireless Lan Settings
Receiver 4		ADSL Settings
SMTP Server		UPnP Settings
SMTP Port	25	DDNS Service Settings
	23	Mail Service Settings
Need Authentication		Ftp Service Settings
	Test Please set at first, and then test.	Alarm Service Settings
Report Internet IP by Mail		PTZ Settings
	Submit Refresh	Decoder Settings
		Upgrade Device Firmware
		Backup & Restore Settings

### Figure3.17

The above setting is a preparation for the alarm function, the sender should be entered the sender's email address, recipient 1, 2, 3, 4 is filled with recipient E-mail address; SMTP server should be filled with the sender email SMTP server, e.g. the sender email address is abc@163.com, and enter mail.163.com. Generally SMTP port is 25, do no need to change; when needs to check, just tick it, and enter SMTP user and SMTP password, both of them are provided by Email provider, and test according to reference; when needs to send, please tick Email notification Internet IP address; The e-mail server and other information can be obtained from the mail service provider the email notification is image captured when alarming if no email notification is needed when alarming, and then no need to enter.

Set u	o FTP	service.	vou c	an fill in	parameters	like	followina:
00.04			,		parametere		i ono migi

	Ftp Service Settings	Alias Settings
FTP Server		Date&Time Settings
FTP Port	21	Users Settings
FTP User		Multi-Device Settings
		Basic Network Settings
FTP Password		Wireless Lan Settings
FTP Upload Folder		ADSL Settings
FTP Mode	PORT V	UPnP Settings
	Trath and a state	DDNS Service Settings
	Test Please set at first, and then test.	Mail Service Settings
Upload Image Now		Ftp Service Settings
	Submit Refresh	Alarm Service Settings

<b>T</b> '	0 1	0
- H1011	re3.1	х
IIgu	105.1	υ

The above setting is equally similar to Mail Server Settings, when alarming is triggered it also sends image, please enter FTP server, FTP port, FTP user, FTP password, FTP upload directory, FTP mode, FTP mode has two options: PORT and POSV. If needs a quick upload image, then select it, edit upload image interval (second)

# 3.5.7 Alarm Service Settings

As shown below, there are two modes of alarm trigger, first one is motion detection, pleas refer to below interface, the sensitivity of motion detection can be adjusted according to the users requirement, the higher the number is, the lower sensitivity is; Another mode is input alarm, when connected, it triggers alarm through alarm input signal which connects to linkage alarm GPIO;

When triggered, there are 3 alarm modes : one is IO alarm linkage, camera connects with linkage alarm box through GPIO, sound the siren ; the second is email notification, send email with images captured ; the last is upload pictures alarm , as the

way mentioned before FTP upload pictures alarm, Upload pictures interval (second) keeps consistent with the mentioned upload pictures interval of Ftp service settings. The schedule refers to arming time, as the selected time interval: 0:00 minute per week to 0:45 minutes and Monday 1:00 hour and 2:00 hour

	Dentee mito
Alarm Service Settings	Alias Settings
Motion Detect Armed	Date&Time Settings
Motion Detect Sensibility 2	Users Settings
Alarm Input Armed	Multi-Device Settings
·	Basic Network Settings
Triger Level High 💙	Wireless Lan Settings
IO Linkage on Alarm	ADSL Settings
Output Level Low 🗸	UPnP Settings
• • • • • • • • • • • • • • • • • • •	DDNS Service Settings
Send Mail on Alarm	Mail Service Settings
Upload Image on Alarm	Ftp Service Settings
Upload Interval (Seconds) 0	Alarm Service Settings
Scheduler 🔽	PTZ Settings
Day 0 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	Decoder Settings
Sun	Upgrade Device Firmware
Mon	Backup & Restore Settings
Tue	Restore Factory Settings
Wed Thu	Reboot Device
Fri	Log
Sat	Back
Submit Refresh	

Figure3.19

# **Reset/Firm Ware Upgrade**

This sector is for camera firmware upgrade, it includes device system firmware Upgrade Device Firmware and device application firmware Upgrade Device Embedded Web UI Be cautious to apply for it!

Up	grade Device Firmware
Upgrade Device Firmware	Browse Submit
Upgrade Device Embeded Web UI	Browse Submit

Figure3.20

# **Restore Factory Settings**

When users forget password, we can restore ex-factory settings, when click, a picture will pop up, Click ok, and wait for 1 minute and you can use it normally. User setting feature restores

### IPCAM User Manual



# **Reboot Equipment**

Click restart, it appears the above picture, click ok, wait for 1 minute and you can use it normally



# 4. Others

# 4.1 Port Forwarding Settings in router

When a remote access via internet visit, port forwarding in router is a must, different brands routes have different name, but the operation is the same. Take the TP-LINK TD-8840 router port mapping setting as example. To set up IP Camera as an example: router inner web IP is 192.168.1.1, IP camera inner web address is 192.168.1.50, and port is 80.

- 1. First log in router web administration interface.
- 2. Click in front of left side "Advanced Setup

TP-LINK				
TD-8840	Device Info			
	Board ID:	96338	-2M-8M	
Device Info	Software Version:	9.06L.	13-T1.0a-071030.A2p8021c.c	d17m
Advanced Setup	Bootloader (CFE) Version:	1.0.37	6.5	
Management	This of ormation reflects the o	urrent s	tabus of your DSL connection.	
	Line Rate - Upstream (Kbp	rs):	448	
	Line Rate - Downstream (	Khps):	6752	
			100.000.01	

**3.** Click "virtual server" in the unfolded menu.

DEARCE HILL	1					
Advanced Setup					Add	Re
WAN					1.000	1.1.1
LAN		 				and it
NAT	]	 Server Name	External Port Start	External Port End	Protocol	Inte
Virtual Servers						
Port Triggering						
DM2 Host						
Security						
Routing						
DNS						
051.	]					
Diagnostics	]					
Management	1					

4. fill "80" under the right **port start** or **port end**, **Server IP address** fill "192.168.1.50", protocol select "TCP/UDP"OR" " TCP ", finally don't forget click under ""save/apply"

- 1. DLINK ex-factory definition router address is 192.168.0.1
- 2. Linksys ex-factory definition router address is 192.168.1.1
- 3. 3com ex-factory definition router address is 192.168.2.1
- 4. Microsoft ex-factory definition router address is 192.168.2.1
- 5. Net gear ex-factory definition router address is 192.168.1.1
- 6. Asus ex-factory definition router address is 192.168.1.1

# 4.2 Warranty

Under normal use condition, products resulting from its own failures in the

warranty period will be free maintenance. Warranty Terms as following:

a) Charge-free maintenance of the product is one year. We can repair it for free during the guarantee period (Damages not caused by misuse or vandalism). Repair over guarantee period, we will charge maintenance fee.

b) During guarantee period, breakdown caused by misuse or other reasons out of range of warranty. You could ask repair depend on the card. We only charge for changed components, the maintenance charge is free.

c) When the products need maintenance, hand up the card with products to the manufacture or local distributor.

d) Take apart item crust, tear up the sealing label privately, this is out of warranty range.

e) We do not accept the damaged item due to modification or add other functions.

The Following Circumstances will not be free warranty

a) Period check, maintenance or change components due to normal attrition.

b) The damages due to crash, extrusion, artificial flooding, moisture or other personal reasons.

c) The damages due to floods, fire, lightning strike and other natural calamities or force majeure incidents factors

d) Repaired item by non-authorized repair centers.

All above terms, if changed, regarded to relevant regulations.

# THAT'S ALL, THANK YOU!