# Gigaset A140/Gigaset A240 english

Handset A14

Base

Handset A24

5
4

1 Charge status of the battery pack
2 Internal number of the handset
3 Display keys
4 Talk key/ Handsfree Key (Gigaset A240 only)
5 Directory key
6 End call and On/Off key
7 Ringer on/off (press and hold)
8 keypad lock (press and hold)
9 Recall key
   - Confer (Flash)
   - Dial pause (press and hold)
10 Microphone
11 Speed dial list key
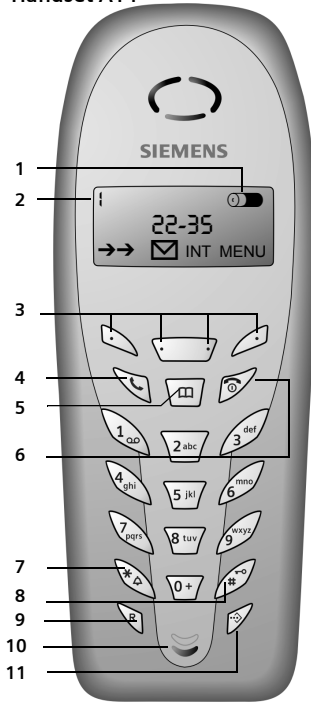
Register/Paging key
(page 5/page 6)

Display keys:
Pressing the keys launches whichever function that appears above them in the display.

Display icon	Function when pressed
→→	Open the last number redial list (page 4).
✉	Open the calls or network mailbox list (page 4).
INT	Open the list of registered handsets (page 5).
MENU	Open main menu/submenu.
↑ and ↓	Scroll up/down, or adjust volume.
← and →	Move cursor to the left/right.
←|	Backspace deletes one character at a time.
OK	Confirm menu function or store an entry.

Safety precautions

⚡ Read this manual and the safety precautions carefully before use. Explain their contents to your children, and the potential hazards associated with using the telephone.

Only use **the mains unit supplied**.

Fit only the **approved rechargeable battery pack**! Never use a conventional (non-rechargeable) battery pack as this could damage your health and cause injury. Use the battery pack as directed in this manual (page 7).

The operation of medical appliances may be affected. Be aware of the technical conditions within the particular environment (e.g. doctor's practice).

The handset may cause an intrusive 'hum' in hearing aids. Do not hold the handset against your ear while it is ringing (incoming call).

Do not install the phone in a bathroom or shower room as the handset and base are not splash-proof. (page 7)

Do not use the telephone in environments subject to explosion hazard (e.g. auto paint shops).

If you give your Gigaset to someone else, make sure you also give them the operating manual.

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities. This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2002/96/EC. The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment. For more detailed information about disposal of your old appliance, please contact your city office, waste disposal service or the shop where you purchased the product.

Do not pollute the environment. Emergency numbers cannot be dialled if the keypad lock (page 3) is activated! Not all of the functions described in this manual are available in all countries.

Setting up the telephone for use

Step 1: Connecting the base
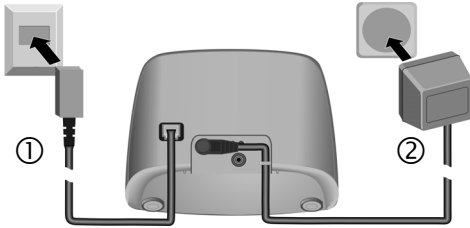
Connect the phone jack with the phone cord ① and the **mains units (230 V) with the power cord** ② as shown. Place the cords in the cord recesses. The two cords must **be plugged in at all times**.

◆ Use **only the mains unit supplied** (see the bottom of the base).

◆ If you ever purchase another phone cord from a store, ensure that the phone conductors are correctly connected: 3-4 connection of the telephone conductors/EURO CTR37.
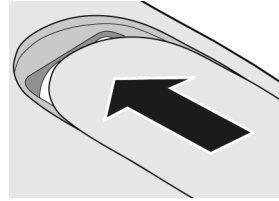
Step 2: Setting up the handset

Fitting the battery pack

◆ **Fit the plug into the socket.**
◆ Insert the battery (see diagram below).
◆ Place the battery leads in the cable guides.
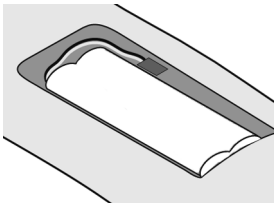
Closing the battery cover

Place the cover on the battery compartment as shown in the diagram, then push it up until it snaps into position.

Opening the battery cover

Press down on the battery cover below its upper end and slide the cover down.

> ◆ Place the battery leads in the cable guides so that the battery cover cannot catch on the leads and damage them when it is closed.
> ◆ Only insert the recommended rechargeable **battery pack**, i.e. never use a normal battery pack as this could damage your health and cause injury.
> ◆ Never use non-Siemens battery chargers as this could damage the battery pack.
> ◆ Only place the handset in the base/charging cradle that is intended for it.

Step 3: Registering the handset to the base and charging the battery pack

Place your handset in the base with the **display facing forwards**. The handset will now register **automatically** to the base. For procedure see page 5.

Charging the battery pack

To charge the battery pack, leave the handset in the base for approx. ten hours. The battery pack is now fully charged. The charge status of the battery pack is correctly displayed only after uninterrupted charging/discharging. Therefore you should not interrupt the charging process.

Charging is electronically controlled to prevent overcharging. The battery pack heats up during charging; this is normal and not dangerous. After a time the charge capacity of the pack will decrease for technical reasons.

You must set the date and time to ensure that the times of calls are logged correctly (page 10). Your telephone is now ready to use.

Activating/deactivating the handset

Press the 'end call' key ☎ **and hold**.
If you place a deactivated handset in the base station or charger, it will automatically activate.

Activating/deactivating the keypad lock

You can "lock" the keys on the handset to protect the keypad against inadvertent activation.
To activate: press the hash key **#** **and hold**.
The display shows the icon ━o.
To deactivate: press the hash key **#** **and hold**.
The keypad lock deactivates automatically when you receive a call and activates again after the call.
When the keypad lock is active **you cannot even call emergency numbers**!

Making calls

Making external calls/Ending a call

External calls are calls using the public telephone network.
✋ (Enter the number) ➜ 📞 .
The number is dialled. (Or you can **first** press 📞 [dial tone] and then enter the number.) During the call you can adjust the earpiece volume with ↑ and ↓.
End the call/cancel dialling:
Press the end call key ☎ .
You can automatically insert a network provider prefix before any number (see Menu Tree, PRESELECT, page 10).

Answering a call

Your handset rings and you wish to take the call:
Press the talk key 📞 .
If "Auto Answer" is active (page 6) just lift the handset out of its base/charging cradle.

Calling Line Identification

When you get a call, the caller's number will be displayed on your handset; the caller's name will be displayed if it is stored in the directory .
Requirements:
1 You have asked your network provider for the caller's number (CLIP) to be displayed on your handset screen.
2 The caller has asked the network provider for his number to be identified (CLI).
The display shows ⟨⟨ ⟩⟩ if you have not requested CLIP, **WITHHELD** if the caller has withheld CLI, or **UNAVAILABLE** if it has not been requested.

Muting

You can mute you handset when making external calls. The caller hears a on hold melody. You do not hear your caller either.
Press the display key **INT**. The call is 'held' (on hold melody).
To cancel the function: Press ☎ briefly.

Handsfree (Gigaset A240 only)

If you want to swtich to handsfree mode after you have dialled the number, press and hold the talk key 📞 . As long as the handsfree mode is activated the talk key 📞 lights up continuously. During a call you can switch between earpiece and handsfree mode by pressing the talk key 📞 . To adjust the volume press ↑ or ↓.

Using the directory and other lists

Directory and speed dial list

These two lists are used in the same way.
To open the directory: Press 📖.
To open the speed dial list: Press ·✧ .
Directory: Can store up to 20 numbers and associated names.
Speed dial list: Can store up to 8 numbers (12 digits max.), e.g. private phone numbers, prefixes of network providers ("Call-by-Call") etc.
Press the 📖 or ·✧ key to open the required list then press **MENU**. The following functions are available:

EDIT ENTRY	Add/edit number and use to dial
NEW ENTRY	Save new phone number
SHOW ENTRY	Show/edit number
DELETE	Delete a single entry

Clear the list: 📖/·✧ ➜ **MENU** ➜ 6 ➜ **OK**.

Storing a number in the directory/speed dial list
📖/·⟡ ➜ **MENU** ➜ **NEW ENTRY**

🔢OK	Enter phone number and confirm.
🔢OK	**Directory:** Enter name and confirm. **Speed dial:** Enter the digit of the required speed dial key (2–9), then enter the name and confirm.
☎	Press and **hold** (back to idle status).

Table for text/numerical entry: see page 7.
Cursor control: see page 1.

Dialling with the directory

📖	Open the directory.
🔢	Enter the first letter of the name.
↓	If there is more then one entry, select the name.
📞	Press the talk key.

Speed dialling
Example: Press key **3 long** ➜ 📞 .

Last number redial list

This list contains the five last dialled numbers.
➜➜ (open the list) ➜ **MENU**.
The following functions are available:

EDIT ENTRY	Add/edit number and use to dial
COPY TO DIR	Store number in directory

Clear the list: ➜➜ ➜ **MENU** ➜ **6** ➜ **OK**.

Dialling a number
You can select a number from the last number redial list:
➜➜ ➜ Select an entry ➜ 📞 .

Calls list/Network mailbox list

Press the display key ✉ to open the caller list and network mailbox list (see Menu Tree, page 10).
Calls list: The numbers of the last 30 **missed** calls are stored.
When the phone is in idle status, new missed calls are indicated by a flashing 📩 .

Example of how the calls list appears:

CALLS 02/08 ── Number of old, read entries
── Number of new entries

Opening the calls list and selecting an entry
You can view entries you have already read.

✉	Open calls list.
↓ CALLS OK	Confirm. The last incoming call is displayed.
↓	Select entry.

Using the calls list
✉ ➜ Select an entry (see above) ➜ **MENU**.
The following functions are available:

DELETE	Delete an individual number
COPY TO DIR	Store a number in the directory. Enter name
TIME	Establish date and time of a call
STATUS	Read or not read
DELETE LIST	Delete complete calls list

Calling back a caller from the calls list:
✉ ➜ Select an entry ➜ 📞 .

Registering and de-registering handsets

You can register up to four handsets on your base station.

A Gigaset A14/A24 handset that is not yet registered on a base is registered **automatically**. Other handsets must be registered **manually**.

Automatic registering: Gigaset handset A14/A24

Any Gigaset A14/A24 handset that is not registered to a base can be registered automatically. To register a handset for the first time, place it in the base with the **display facing forward**. Registering takes about 1 minute; a number of icons flash in the display. The handset is **automatically** assigned the next available internal number (1–4). This number appears in the top left of the display after successful registering, e.g. "2". If all of the internal numbers 1 to 4 are used up (i.e. four handsets have been registered), handset number 4 is de-registered and overwritten.

Manual registering: Gigaset handset A14/A24

1. On the handset: MENU → REGISTER HS → enter your system PIN (default is 0000) **→ OK**. The display shows **REGISTER HS** during the registration procedure.

2. On the base: Within **60 sec.** of entering the system PIN, press the register/paging key on the front of the base (page 1) and **hold** for approx. 3 sec. The registration process starts.

Manual registering: Other handsets

Other handsets are registered as follows:

1. On the handset: Start to register your handset as described in its operating instructions.

2. On the base: Press the register/paging key on the front of the base (page 1) for approx. 3 sec. The registration process starts.

De-registering handsets

You can de-register your Gigaset A14/A24 from the base station as follows

INT → Select handset **→ MENU →**
DE-REG H/SET → OK →
Enter the system PIN (default is 0000) **→ OK →**
DE-REGISTER? → OK → ☎ .

The internal number disappears from the de-registered handset. Handsets that have not been de-registered retain their internal number.

Using several handsets

Internal calls

Internal calls are no-cost calls to other handsets that are registered to the same base.

INT	Press the display key. Your own handset is marked "<".
either ...	Call a single handset:
▦	Enter number of handset, e.g. **2**.
or ...	Calling all handsets:
*	Press the star key.
... then	Ending the call:
☎	Press the end call key.

Internal conference/Call connecting

You are in conversation with an **external** caller. To confer:

INT (the external caller hears the on hold melody) **→** Select a handset **→ ☏** (confer with internal number).

End: **MENU → GO BACK → OK.**
You are reconnected with the external caller.
Or to connect the call:

INT → Select a handset **→ ☏** (announce the call if required) **→ ☎** Press the end call key.
You can also press the end call key **☎** immediately (without announcing the call). If the internal number does not answer or is busy the call will come back to you automatically.

Barging in on an external call

You are conducting an external call. An internal caller can 'barge in' on your call and join in the conversation (everybody hears a beep). **Requirement:** The **BARGE IN** function is activated.

Activating/deactivating internal barge-in
MENU → BASE SET → ADD FEATURES →
BARGE IN (✔ = on).

Internal barge-in
The display shows **LINE IN USE**. You wish to barge in on the call.

☏ Press the talk key.
You are connected. Everyone hears a signal tone. The display shows **LISTENING IN**.
End: ☎ Press the end call key.

If one of the internal callers presses the end call key ☎, a signal tone sounds. This does not affect the connection between the other handset and the external caller.

Looking for a handset ("paging")

If you have mislaid your handset you can page it with the help of the base. To do this, **briefly** (2 seconds max.) press the register/paging key on the front of the base (page 1). All handsets will ring at the same time.

End paging: **Briefly** press the registration/paging key (on the base) or the talk key ☏ on any handset.

> **i** Pressing the registration/paging key for **more than 2 seconds** puts the base into registration mode. The handsets will not ring in this case.

Handset settings

Changing the display language

You can view the display texts in different languages.

MENU ➔ **9 2** ➔ Select language
(e.g. digit combination **01** for German):

0 1	German	**0 6**	Spanish
0 2	English	**0 7**	Portuguese
0 3	French	**0 8**	Turkish
0 4	Italian	**0 9**	Greek
0 5	Dutch		

Activating/deactivating Auto Answer

When you get a call you can simply lift the handset out of the base or charger without having to press the talk key ☏.

To activate: MENU ➔ 9 1 1.
To deactivate: MENU ➔ 9 1 0.

Activating/deactivating battery warning tone

If this function is activated, a beep sounds in idle status when the battery pack is almost flat.
To deactivate: MENU ➔ 9 4 0.
To activate: MENU ➔ 9 4 1.

Resetting the handset

Restoring the factory settings of the handset will **not** affect entries in the directory, the calls list or the speed dial list or the handset's registration to the base.
**MENU ➔ 93 ➔ RESET ? ➔ OK**.

Base station settings

Changing pause after line seizure

You can change the length of the pause that is inserted between pressing the talk key ☏ and sending the number:
MENU ➔ 8 9 1 6 ➔ The digit for the current pause length flashes: **1** = 1 sec.; **2** = 3 sec.; **3** = 7 sec.; **4** = 2.5 sec. ➔ Enter digit ➔ **OK**.

Changing the pause after the Recall key (dial pause)

You can change the length of the dial pause if your PABX requires this (refer to the operating instructions of the PABX):
MENU ➔ 8 9 1 2 ➔ The digit for the current pause length flashes: **1** = 800 ms; **2** = 1600 ms; **3** = 3200 ms ➔ Enter digit ➔ **OK**.

To insert a dial pause: press **R** for 2 seconds. A "P" appears in the display.
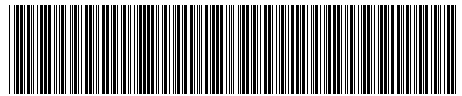
Appendix

Character set chart

Press the required key the number of times indicated.

	1 x	2 x	3 x	4 x	5 x	6 x
0	+	0	-	|	?	_
1	Space	1				
#	# (appears in display as ⌐)					
∗	∗	/	(	)	,	

Specifications

Power consumption

In ready status: approx. 2 Watt. During charging: approx. 3 Watt. During a call: approx. 2 Watt.

General specifications

Standard	DECT and GAP (compatible)
Range	up to 300 m outdoors, up to 50 m indoors
Mains unit	230 V ~/50 Hz
Operating temperature	+5 °C to +45 °C
Dimensions/Handset	154 x 59 x 29 mm (L × W × H)
Dimensions/Base	87 x 129 x 89 mm (L x W x H)
Weight/Handset	approx. 127 g (including battery pack)
Weight/Base	approx. 121 g
Re-chargeable battery pack	NiMH, 2xAAA Pack
Battery pack re-order number	V30145-K1310-X359, A5B00075178739
Battery pack capacity	550 mAh
Charging time	approx. 10 hours in base, approx. 5 hours in charging shell
Calling time	approx. 10 hours
Standby time	approx. 170 hours (7 days)

Care

Wipe the base station and handset with a **damp cloth** or an antistatic wipe. **Never** use a dry cloth! This can cause static!

Contact with liquid ⚠

If the handset has come into contact with liquid:
1 **Switch the handset off and remove the battery pack immediately**.
2 Allow the liquid to drain from the handset.
3 Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place **for at least 72 hours** (**not** in a microwave, oven etc.).
4 **Do not activate the handset again until it is dry.**

When it has fully dried out you will normally be able to use it again.

Questions and answers

If you have any queries about the use of your telephone, go to
www.siemens.com/gigasetcustomercare
for assistance 24/7. The table below contains a list of common problems and possible solutions.

Problem	Cause	Solution
Nothing appears in the display.	The handset is not switched on.	Press the end call key ☎ for **approx. 5 seconds** or place the handset in the base.
	Battery pack is flat.	Charge/replace the battery pack (page 2).
No response to key press, **"HOLD KEY"** appears in the display.	The keypad lock is activated.	Press the hash key **#** for **approx. 2 sec** (page 3).
No wireless connection to the base, different icons flash in the display.	The handset is outside the range of the base.	Move the handset closer to the base.
	The handset is not registered.	Register the handset (page 5).
	The base is not switched on.	Check the power connector at the base (page 2).
	Cords not routed correctly	Check cord routing (page 2).

Service (Customer Care)

We offer you support that is fast and tailored to your specific needs!

Our Online Support on the Internet:

www.siemens.com/gigasetcustomercare

This site can be accessed at any time wherever you are. It will give you 24/7 support for all our products. It also provides interactive troubleshooting, a list of FAQs and answers plus operating instructions for you to download.

You will also find frequently asked questions and answers in the **Questions and Answers** section of this user guide.

For fast and dependable assistance with any repairs or guarantee/warranty claims, contact our Service Centres.

Service-Center United Kingdom:
08705 334411

You will be given personal advice about our range of products on our Premium Hotline:

United Kingdom:
0906 9597555   0.75 £/minute

Please have your receipt ready when calling. Replacement or repair services are not offered in countries where our product is not sold by authorised dealers.

Authorisation

Your Gigaset is intended for operation in your country, as depicted on the underside of the base station and the packaging. Country-specific conditions have been taken into account. The CE mark certifies conformity of the device with the essential requirements of the R&TTE directive.

Excerpt from the original declaration:

"We, Siemens AG, declare, that the above mentioned product is manufactured according to our Full Quality Assurance System certified by CETECOM ICT Services GmbH in compliance with ANNEX V of the R&TTE-Directive 99/5/EC. The presumption of conformity with the essential requirements regarding Council Directive 99/5/EC is ensured.

Senior Approvals Manager"

The Declaration of Conformity (DoC) has been signed. In case of need, a copy of the original DoC can be made available via the company hotline.

CE 0682

Guarantee Certificate United Kingdom

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

◆ In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Siemens shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.

◆ This Guarantee shall be invalid if the device defect is attributable to improper treatment and/or failure to comply with information contained in the user manuals.

◆ This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e. g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.

◆ The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.

◆ Ownership of devices or components replaced by and returned to Siemens shall vest in Siemens.

◆ This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the United Kingdom the Guarantee is issued by: Siemens plc, Information & Communication Mobile Devices. Siemens House, Oldbury, Bracknell, RG12 8FZ.

◆ Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.

◆ The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.

◆ Insofar as no Guarantee default exists, Siemens reserves the right to charge the customer for replacement or repair.

◆ The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Siemens telephone service. The relevant number is to be found in the accompanying user manual.

Menu tree

Your phone has an extensive range of features. These are offered in the form of menus.

With the phone in the **idle status**, press **MENU** (open menu), scroll to the required function and then press **OK** to confirm your choice.

To return to idle status: press key ☎ long.

There are two ways in which you can access a function:

◆ Scroll with keys ⬆ and ⬇,
◆ Key in the appropriate digit combination, e.g. **MENU 3 1 2** to set the time.

1	SEL SERVICES	1-1	WITHHOLD NO
		1-2	CALL WAITING
		1-3	RINGBACK OFF
		1-4	CALL DIVERT

Select services are functions provided by your network provider. You can only use these services if you have requested them from your network provider. Your network provider can supply further information about these functions.
When you have chosen a select service, do not hang up until **after the confirmation tone** from the phone network.

The following select services are available during the call when you press the MENU display key: RINGBACK, ACCEPT, REJECT, EXTN CALL, END CALL, CONFERENCE, END CONF.

2	AUDIO SET UP	2-2	RINGER	5 level settings + "Crescendo" + OFF
		2-3	MELODY	10 selectable melodies

3	BASE SET	3-1	DATE/TIME	3-1-1	DATE SET	Input format: DDMMYY
				3-1-2	CLOCK SET	Input format: HHMM
				3-1-3	CLOCK MODE	Select 12 or 24 hour clock
		3-2	SYSTEM PIN			Change system PIN (default is 0000)
		3-3	BASE RESET			Restore factory settings (system PIN does not change, handsets are still registered)
		3-4	ADD FEATURES	3-4-1	DIAL MODE	Select between TONE and PULSE
				3-4-2	TBR	Use ⬇ to select the setting
				3-4-3	BARGE IN	Activate/deactivate the function
		3-5	PRESELECT	3-5-1	PRESELECT NO	Network provider prefix to be inserted **automatically** before any dialled number.

4	ANS MACHINE	4-1	MAILBOX

MAILBOX --> Store the number of the network mailbox for fast access (for dialling, press the **1** key **and hold** in idle status).
Network mailbox: Your service provider's answering machine; must be ordered separately. The network mailbox list can be displayed if your network service provider supports this function and the mailbox has been defined for fast access.

5	REGISTER HS