

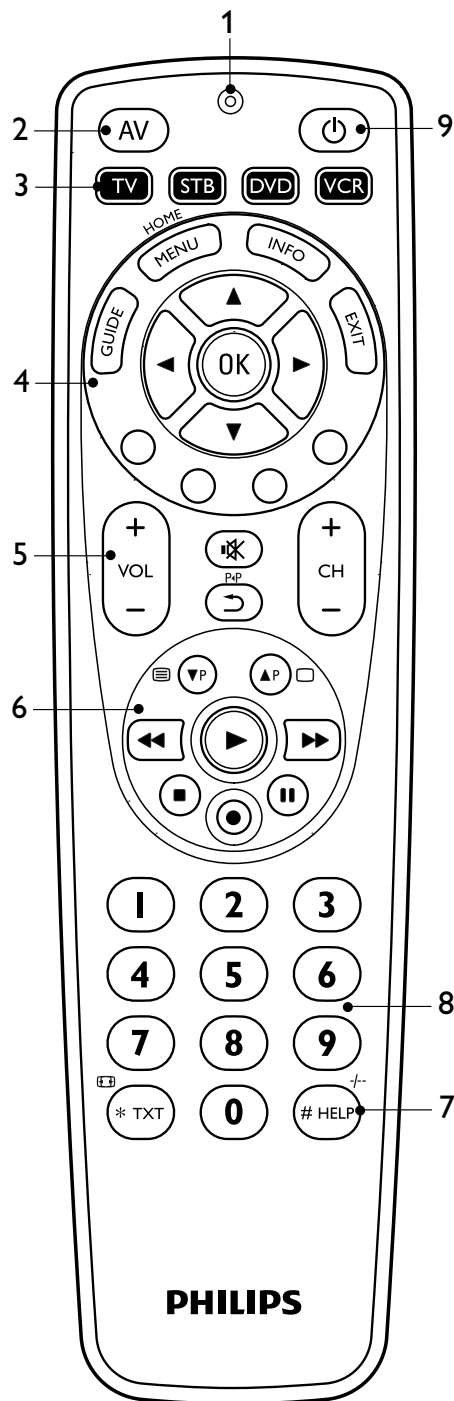
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SRP4004/86



EN User Manual

**PHILIPS**



## Table of contents

<b>1</b>	<b>Your SRP4004 .....</b>	<b>3</b>
<b>2</b>	<b>Getting started .....</b>	<b>4-7</b>
2.1	Inserting the batteries .....	4
2.2	Setting up the universal remote control .....	4-8
<b>3</b>	<b>Using the universal remote control .....</b>	<b>8-10</b>
3.1	Buttons and functions .....	8-10
3.2	Resetting a button to its original function .....	10
<b>4</b>	<b>Service and support .....</b>	<b>11-13</b>
4.1	Frequently asked questions .....	11-12
4.2	Need help? .....	13
	Helpline .....	14
	Brandlist .....	15-28
	<b>Information to the consumer .....</b>	<b>29</b>
	Compliance with EMF .....	29
	Recycling and disposal .....	29
	Battery information .....	29

## 1 Your SRP4004

Congratulations on your purchase of the Philips SRP4004 universal remote control. After setting up the remote control you can operate up to 4 different devices with it.

### Simple Setup

Improved with Philips patented (pending) Simple Setup technology, the SRP4004 can be set up easily for TV, DVD player / recorder, VCR and all common set-top boxes, such as Sky, British Telecom, Orange, Freebox, TNT, Canal Digital, Telefonica, Premiere, Kabel Deutschland, Belgacom TV, Telenet, Viasat and many more.

Simply follow the instructions in chapter **2.2** to set up the remote control for your devices.

### Glow buttons

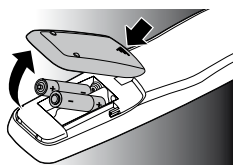
The remote control glow buttons (-VOL +, - CH + and numeric buttons) light up in the dark, enabling easy use of the remote control, even in a dimly lit room

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[www.philips.com/welcome](http://www.philips.com/welcome).

## 2 Getting started

### 2.1 Inserting the batteries

- Insert 2 AAA type batteries, noting the + and - configuration in the battery compartment.



#### Note

When replacing the batteries, all user settings will be retained in the remote control memory for 5 minutes.

### 2.2 Setting up the universal remote control



The example below instructs you how to set up your universal remote controls for your TV. You can repeat the same steps for other devices (STB, DVD player/recorder and VCR) which you want to operate, using the SRP4004.

The remote control can be set up to operate any 4 of the following devices:

Device name	Description
TV	Traditional TV, flat screen TV and projection TV, TV part of TV / VCR, TV / VCR / DVD and TV / DVD combos
STB	Cable box, satellite receiver; Digital Video Broadcasting Terrestrial device (DVB-T), Internet Protocol TV (IPTV), Free To Air TV, High Definition Television decoder (HDTV)
DVD	DVD player / recorder (DVDR), DVD / Hard Disk Drive combination (DVDR-HDD), Blu-Ray player; High Definition DVD player (HD-DVD), DVD part of TV / DVD, TV / VCR / DVD and VCR / DVD combos
VCR	Video cassette player / recorder; VCR part of TV / VCR, TV / VCR / DVD and VCR / DVD combos

Example: setting up the universal remote control to operate your TV:

- 1 **Switch ON** the TV manually or use the original remote control for this. Tune to channel 1.


- 2 **Press and hold** the  device selection button **for 5 seconds** until the red Setup LED  lights up. The remote control is now in setup mode.




- 3 Look up the 4-digit code for your brand in the brand list at the back of this user manual. A four-digit code is shown for each brand.

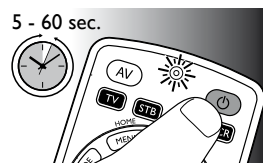


Use the digit buttons to enter the code for your brand.

- If the red Setup LED  turns off, an invalid code was entered. In this case, try again.



- 4 Aim the remote control at the TV. **Press and hold** the  button. Release it **immediately** as soon the TV switches off.



- This step normally takes between 5 and 60 seconds. In extreme circumstances this step can take up to 15 minutes.

- 5 **Switch ON** the TV. Try out the buttons you need for operating it. Try, for example, if the - CH + and digit buttons function properly.



- If a button does not work as expected, **press and hold** that button. Release it **immediately** as soon as it works. For more information, see chapter 2.2.2.


- 6 Press the  device selection button **twice** to finish setup.

- When no button is pressed for 5 minutes or more, the remote control will exit setup mode, automatically saving all your settings.






## ! Important

If you made a mistake:

- Press the device selection button **twice** to exit setup.  
The red Setup light  turns off.
- Restart from the beginning.

- *If the device does not respond at all or not to all of the button commands or if you cannot find the code for your brand, enter '9, 9, 9, 9' in step 3 and continue with step 4. The remote control will now search its full database for a code that works with your TV. Full database search may take up to 15 minutes.*

### 2.2.1 Setting up the remote control for other devices (STB, DVD player / recorder and VCR)


- 1 Make sure the device is switched on and operational.  
E.g. insert a disc in the DVD player / recorder or a video cassette in the VCR.
- 2 Then follow steps 2 to 6 of 'Setting up the remote control for your TV'. Make sure to use the correct device selection button: ,  or .

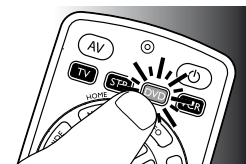
### 2.2.2 Improving buttons


When correctly set up, the remote control should be able to operate all your devices. However, when using the remote control for the first time it might occur that some buttons do not yet function as expected.

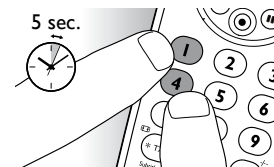
In this case you can have the remote control search for alternatives.

### After initial setup

- 1 Make sure the receiving device is able to respond.  
E.g. when you try to repair the Play button for your DVD player, make sure to insert a DVD into the DVD player otherwise the Play button is not able to function.
- 2 Select the device you wish to operate (e.g. DVD).  
Press the  device selection button to select DVD.



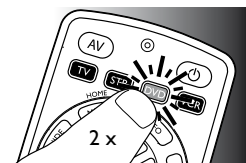
- 3 Keep buttons ① and ④ pressed simultaneously for 5 seconds.  
  - The red Setup LED  lights up. The remote control is now in setup mode.



- 4 **Press and hold** the button that does not function and **immediately** release it when the device responds.  
  - If the button still does not function as expected, try pressing it again for a longer period of time.

- 5 Press the  device selection button **twice** to save your settings and exit setup mode.

- When no button is pressed for 5 minutes or more, the remote control will exit setup mode, automatically saving all your settings.



## ≡ Note

Improving buttons is not possible when the code was found during full database search (with code '9, 9, 9, 9').

### During initial setup

- 1 Make sure the receiving device is able to respond.  
E.g. when you try to repair the Play button for your DVD player, make sure to insert a DVD into the DVD player otherwise the Play button is not able to function.
- 2 Press the button that does not function, keep it pressed and **immediately** release it when the device responds. Repeat this for every button that does not function.  
  - If the button still does not function as expected, try pressing it again for a longer period of time.

## 3 Using the universal remote control

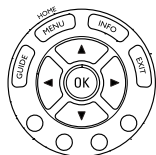
### 3.1 Buttons and functions

The illustration on page 2 gives an overview of all buttons on the remote control. Try out the buttons you need for operating your devices.

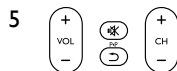
#### Notes

- Buttons having the same functions as the buttons on your original remote control may have different namings on the SRP4004 (e.g. Info / Display).
- Only functions that are available on your original remote control can be used for operating your devices with the SRP4004.

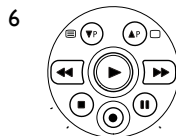
- ① ..... Setup LED. Lights up red when the remote control is in setup mode.
- AV ..... switches between external (Audio / video) inputs of your equipment.
- TV STB DVD VCR ..... device selection buttons.
  - select the device to be operated.
  - light up when a remote control command is being sent.



- GUIDE ..... electronic program guide.  
 MENU / HOME ..... menu on / off.  
 INFO ..... on-screen channel information.  
 EXIT ..... exits / clears on-screen menu displays.
- ▲ ▼ ◀ ▶ ..... cursor up, down, left, right in a menu.  
 OK ..... confirms your selection.
- Colored buttons.** Teletext / context sensitivity buttons.



- +VOL - ..... adjusts TV volume.  
 MUTE ..... mutes TV sound.  
 ◀ ..... previous program / Last.  
 +CH - ..... previous / next channel.



- ▼P ▲P ..... previous (▼P) / next (▲P) page / track in various modes.  
 ■ / □ ..... teletext on (■) / off (□).  
 ◀ ..... rewind.  
 ▶ ..... play.  
 ▶▶ ..... fast forward.  
 ■ ..... stop.  
 ● ..... record.  
 || ..... pause.
- \* TXT / ..... • wide screen.  
 • STB: text.

# HELP / -/-- ..... • selects between one and two-figure channel numbers and channel numbers with more than two or three figures.  
 • STB: Help.
  - 1 2 3 ..... digit buttons for direct channel / track selection.  
 4 5 6  
 7 8 9  
 0
  - ① ..... switches the selected device on / off.

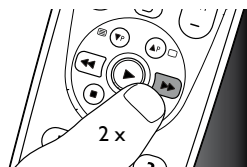
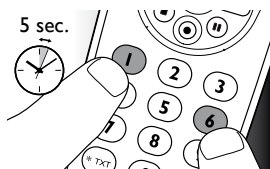
#### Note

For some TV brands / types, this button will only switch off the TV. You will have to press a digit button (direct channel selection) to switch on the TV again.

## 3.2 Resetting a button to its original function

If an improved button (see chapter 2.2.2) still does not function as expected, you can always reset the button to its original function.

- 1 In the current device mode, keep digit buttons ① and ② **pressed simultaneously for 5 seconds**, until the red Setup LED ③ lights up.
  - The remote control is now in setup mode.
- 2 Press digit buttons ③, ④, and ⑤, in that order:
  - After each button press the device selection button blinks once.
- 3 Press the button you wish to reset **twice**. E.g. the ►► button.
  - After each button press the device selection button blinks once.
  - The device selection button will blink one more time to confirm that the button was successfully reset to its original function.



## 4 Service and support

### 4.1 Frequently asked questions

In this chapter you will find answers to the most frequently asked questions about your universal remote control.

#### 4.1.1 Setup

##### I cannot enter setup mode.

Battery level too low or battery lifetime came to an end.

- Replace the batteries. For this see chapter 2.1. After replacing the batteries, test if the remote control still operates your devices. If it does not, you have to set up the remote control again. For this refer to chapter 2.2.

##### The brand code for my device is missing in the 'Shortlist of brands' in the Quick Start Guide.

The 'Shortlist of brands' only mentions the most common TV, STB, DVD player / recorder and VCR brands.

- You will find a complete brand list on page 15-28 of this user manual.
- Use '9999' as 4-digit code in case you cannot find your brand in the complete brand list. Note that using '9999' may result in a long setup (up to 15 minutes).

##### My TV switches OFF in step 4 but does not switch ON again in step 5.

TVs of some brands (e.g. Panasonic) only switch ON after a long press on one of the digit buttons. After a long button press in setup mode the remote control will start trying to improve the button (see chapter 2.2.2) instead of switching ON the TV.

- In this case, switch ON the TV manually or use the original remote control for this. Continue with step 6. After successfully completing setup, the remote control will switch ON the TV with a long button press on one of the digit buttons, just as your original remote control.

##### After setup, not all buttons work as expected.

- Try improving the button(s). See chapter 2.2.2.

### How do I set the remote control for combo devices (TV / VCR, TV / DVD, DVD / VCR, etc)?

Some combo devices require you to set up two different source selection buttons to control both parts of the combo device. For example, if you have a TV / DVD combo, you might need to set up the remote control for both TV and DVD to operate your TV / DVD combo.

## 4.1.2 Operation

### The remote control does not wake up anymore.

Battery level too low or battery lifetime came to an end.

- Replace the batteries. For this see chapter 2.1.  
After replacing the batteries, test if the remote control still operates your devices. If it does not, you have to set up the remote control again. For this refer to chapter 2.2.

### The device I want to operate does not respond at all / does not respond to all of the button commands.

- Check if the buttons you press are available on the original remote control of the device.
- Try improving buttons. See chapter 2.2.2.



Wrong code selected during setup.

- Set up the remote control again for the device. Always test if the device responds, before leaving setup mode.

It may be that the buttons that you are trying to use have a different naming on the original remote control.

- Try out all buttons to find the one(s) you need.

### The Teletext buttons do not work.

- Find out whether your TV is equipped with Teletext.
- Try improving the Teletext buttons. See chapter 2.2.2.
- Check whether you are using the correct buttons to switch on Teletext. For TV this is the  button; for STB this is the  button.

## 4.1.3 Batteries

### Will my settings be deleted when I replace the batteries?

No. All user settings will be retained in the remote control memory for 5 minutes.



### Warning

The batteries should not be exposed to excessive heat such as sunshine, fire or the like.

## 4.2 Need help?

We advise you to first read this user manual carefully. It is provided to help you set up and use the remote control.

If, however, you require extra information or have additional questions about setup, usage, spare parts, warranty, etc. of the SRP4004, you can always contact us.

When calling our helpline, make sure to have the SRP4004 at hand when you call, so that our operators can help you determine whether the SRP4004 is working properly.

You will find our contact details at the end of this user manual.

The model number of your Philips universal remote control is SRP4004/86.

Date of purchase:

...../...../.....  
(day/month/year)

For **online support** go to: [www.philips.com/welcome](http://www.philips.com/welcome).

- Click 'Support' and follow the on-screen instructions.

# Helpline

Country	Phone number	Tariff
Ireland	01 601 1158	pstn
United Kingdom	0800 331 6015	free

<b>A</b>		Ampere.....0134
A.R. Systems.....	0012	Amplivision.....0138
1&1.....	3908	Amstrad.....0140
4Kus.....	0005	AMW.....0143
AB Sat.....	3689	Anam.....0146
ABC.....	0013	Anam National.....0147
Acme.....	3521	Andover.....0149
Acura.....	0036	Anglo.....0151
ADA.....	0038	Anitech.....0154
ADB.....	0039	Ankaro.....0155
ADC.....	0040	Ansonic.....0156
Addison.....	0043	Anttron.....0162
Adelsound.....	0044	AOC.....0165
Admiral.....	0046	Apex.....3691
Adyson.....	0058	Apollo.....0171
AEG.....	0059	Arc en Ciel.....0178
Aegir.....	0060	Arcam.....0179
Agashi.....	0063	Arcam Delta.....3524
Agazi.....	3522	Arcon.....0182
AGB.....	0064	Ardem.....0184
AGS.....	0067	Aristona.....0192
Aiko.....	0069	Armstrong.....0195
Aim.....	0070	Arthur Martin.....0200
Airis.....	0071	ASA.....0202
Aiwa.....	0072	Asat.....0204
Akai.....	0074	Asberg.....0205
Akiba.....	0078	ASLF.....0211
Akito.....	0082	Asono.....0212
Akura.....	0083	AST.....0216
Alaron.....	0085	Astacom.....0217
Alba.....	0086	Aston.....0220
Alcatel.....	0089	Astra.....0221
Alcyon.....	0093	Astro.....0224
Aldes.....	0094	Asuka.....0227
Alize.....	0100	ATACOM.....0228
Alkos.....	3523	Atlantic.....0233
Allantide.....	0102	Atori.....0237
Allegro.....	0103	Auchan.....0240
Allorgan.....	0105	Audiosonic.....0264
Allsat.....	0106	AudioTon.....0266
Allsonic.....	0107	Aurora.....0274
Allstar.....	0108	Ausind.....0276
Alltech.....	0109	Austar.....0277
Alpha.....	0112	Autovox.....0280
Altai.....	3690	Avalon.....0286
Ambassador.....	0120	Avious.....0291
Amitech.....	0130	AVM.....0294
Amitronica.....	0131	Awa.....0296
AMOi.....	0132	



Axiel.....	0297	British Telecom.....	0427	Chess.....	0538	Cyrus.....	0679
Axis.....	0300	Broadcast.....	0428	Chimei.....	3563	<b>D</b>	
Ayomi.....	3525	Broco.....	0431	Chuangjia.....	4096	Daenyx.....	0690
<b>B</b>		Bruns.....	0435	Chunfeng.....	0546	Daeryung.....	0691
Baird.....	0311	BSkyB.....	0436	Chung Hsin.....	0547	Daewoo.....	0692
Bang & Olufsen.....	0314	BSR.....	0437	Chunsun.....	0549	Dainichi.....	0694
Barcom.....	0320	BT.....	0438	Cimline.....	0552	Dansai.....	0699
BARON.....	3959	BT Cable.....	3995	Cinetec.....	0560	Dansat.....	0700
Basic Line.....	0325	BT Satellite.....	3693	CineVision.....	0562	Dantax.....	0702
Bastide.....	0327	BT Vision.....	3742	City.....	0569	Darty Box.....	4228
Baur.....	0331	BTC.....	0439	CityCom.....	0570	Datron.....	4201
Baze.....	0334	Bubu Sat.....	0440	Clarivox.....	0576	Datsura.....	0703
Bazin.....	0335	Bush.....	0445	Classic.....	0580	Dawa.....	0707
BBK.....	0337	BVV.....	0447	Clatronic.....	0581	Daytek.....	0708
BBT.....	0338	<b>C</b>		Clyde.....	0588	Dayton.....	0709
Beijing.....	0345	Cabletime.....	0457	Clyde Cablevision.....	3694	Daytron.....	0710
Beko.....	0346	Caihong.....	0462	CMS.....	0590	D-Box.....	0682
Belgacom TV.....	0349	Cambridge.....	0469	CMS Hightec.....	0591	DDC.....	0714
Bell Atlantic.....	0351	Cambridge Audio.....	0470	CNT.....	0594	De Graaf.....	0716
Bellagio.....	0354	Cameron.....	4032	Coby.....	0597	DEC.....	0717
Benjamin.....	0358	Camundosat.....	0474	Colombia.....	0599	Decca.....	0718
Benq.....	0359	Canal Digital.....	0476	Columbia.....	0604	Decsat.....	0719
Beon.....	0361	Canal Satellite.....	0477	COLUMBUS.....	0605	Deitron.....	0722
Best.....	0364	Canal+.....	0478	Comag.....	0606	Delega.....	3697
Best Buy.....	0365	Capsonic.....	0486	Comcrypt.....	0610	Denko.....	0730
Bestar.....	0368	Carad.....	0488	Commink.....	0616	Denon.....	0731
Bestar-Daewoo.....	0369	Carena.....	0489	Comtech.....	3776	Denver.....	0733
Binatone.....	0378	Carrefour.....	0492	Concorde.....	0626	Denzel.....	0734
Birmingham Cable		Cascade.....	0496	Condor.....	0627	Desay.....	0737
Communications.....	0382	Casio.....	0499	Conia.....	0628	Desmet.....	0738
Black Panther Line.....	4196	CAT.....	0500	Connexions.....	0631	Dew.....	0742
Black Star.....	0386	Catha.....	4094	Conrad.....	0633	Diamant.....	0746
Blacktron.....	3526	Cathay.....	0501	Conrad Electronic.....	3695	Diamond.....	0747
Blackway.....	0388	Catron.....	0502	Conrowa.....	0634	Digatron.....	0751
Blaupunkt.....	0390	CCE.....	0504	Contec.....	0635	Digality.....	0755
Blue Sky.....	0395	Celestial.....	0511	Continental Edison.....	0637	Digiline.....	0759
Blue Star.....	0396	Centrex.....	0516	Cosat.....	0645	Digipro.....	0762
Boca.....	0399	Centrum.....	0519	Coship.....	0646	Digitor.....	0781
Boghe.....	0400	Centurion.....	0520	Cosmel.....	0647	Digiturk.....	0783
Bondstec.....	0403	Century.....	0521	Crosley.....	0655	Discoverer.....	0796
Boots.....	0405	CGE.....	0523	Crown.....	0658	Discovery.....	0797
Boston.....	0410	CGV.....	0524	Cryptovision.....	0661	Diseqc.....	3698
BPL.....	0413	Changcheng.....	0526	CS Electronics.....	0663	Diskxpress.....	0802
Brain Wave.....	3692	Changfei.....	0527	CTC.....	0664	Distratel.....	0804
Brainwave.....	0415	Changhai.....	0529	C-Tech.....	0449	Distrisat.....	0805
Brandt.....	0416	Changhong.....	0530	CVG.....	3996	Ditristrad.....	3699
Brinkmann.....	0423	Channel Master.....	0531	CyberHome.....	0672	Dixi.....	0807
Brionvega.....	0424	Chaparral.....	0533	Cybermaxx.....	3696	DK Digital.....	0808
Britannia.....	0425	CHEROKEE.....	0536	Cybertron.....	0675	Dmtech.....	0813

DNR.....	0815	Engel.....	0929
DNT.....	0816	Enzer.....	0934
DongDa.....	0820	Ep Sat.....	0935
Donghai.....	0821	Epson.....	0937
Drake.....	0825	Erres.....	0942
Drean.....	0832	ESC.....	0945
DSE(Digital).....	0833	Etron.....	0949
DStv.....	0835	Etzuko.....	4203
DTS.....	0837	EURIEULT.....	0950
Dual.....	0838	Eurocrypt.....	0952
Dual-Tec.....	3528	Eurodec.....	0953
Dumont.....	0840	Eurofeel.....	0954
Dune.....	0841	Euroline.....	0955
Duongjie.....	4101	Euroman.....	0956
Dux.....	0843	Europa.....	0957
D-Vision.....	0684	European.....	0958
DVX.....	0847	Europhon.....	0959
Dynasat.....	0852	Eurosat.....	0962
Dynatron.....	0855	Eurosky.....	0963
Dynex.....	3476	Eurospace.....	0964
<b>E</b>		Eurostar.....	0965
Easy Home.....	3700	Eutelsat.....	0967
Echostar.....	0866	Eutra.....	0968
Eclipse.....	0867	Exator.....	0974
E-Dem.....	3624	Expert.....	0976
Einhell.....	0875	Exquisit.....	0978
Elap.....	0877	<b>F</b>	
Elbe.....	0880	Fagor Life.....	4102
Elbe-Sharp.....	3529	Feilang.....	0990
Elcatech.....	0882	Feilu.....	0991
Elcit.....	0883	Feiyue.....	0993
Electa.....	3530	Fenmenti.....	4103
ELECTRO TECH.....	3531	Fenner.....	0994
Electrohome.....	0890	Ferguson.....	0996
Electus.....	0894	Fidelity.....	0998
Elekta.....	0895	Filmnet.....	0999
Elektra.....	0896	Filmnet Cablecrypt.....	3701
Element.....	3477	Filmnet Comcrypt.....	3702
ELG.....	0900	Filsai.....	1000
Elin.....	0902	Finlandia.....	1003
Elite.....	0903	Finlux.....	1004
Elman.....	0907	FinnSat.....	1005
Elsat.....	0908	Fintec.....	1006
Elsay.....	0909	Firstline.....	1008
Elta.....	0910	Fisher.....	1009
Emanon.....	0913	Flair Mate.....	1010
Emerson.....	0917	Flint.....	1014
Emme Esse.....	0919	FNR.....	1016
Emperor.....	0921	Formenti.....	1023

Formenti-Phoenix.....	1024	GPM.....	1149
Fortress.....	1027	Gradiente.....	1151
Foxtel.....	1029	Graetz.....	1152
Fraba.....	1030	Granada.....	1154
France Satellite/TV.....	3703	Grandin.....	1156
France Telecom.....	1033	Great Wall.....	4105
Free.....	4157	Gronic.....	1160
Freebox.....	1036	Grothusen.....	1161
Freecom.....	1037	Grundig.....	1162
Freesat.....	1038	Grunkel.....	1164
Friac.....	1040	G-Sat.....	1067
Frontech.....	1042	GVG.....	1169
FTE.....	1043	<b>H</b>	
FTEmaximal.....	1044	H&B.....	3635
Fuba.....	1045	Haaz.....	1172
Fugionkyo.....	1046	Haier.....	1175
Fujitsu.....	1052	HaiHong.....	1176
Fujitsu General.....	1053	Halifax.....	1179
Funai.....	1056	Hampton.....	1183
<b>G</b>		Hanseatic.....	1190
Galaxi.....	1068	Hänsel & Gretel.....	1173
Galaxis.....	1069	Hantarex.....	1192
Galaxisat.....	1070	Hantor.....	1193
Gardiner.....	1073	Hanuri.....	1194
GBC.....	1078	Harman/Kardon.....	1198
Geant Casino.....	1082	Harting und Helling.....	1201
GEC.....	1083	Harwood.....	1204
Geloso.....	1087	Hase & Igel.....	1205
General.....	1090	Hauppauge.....	1206
General Instrument.....	1093	HCM.....	1210
General Technic.....	1095	Heliocom.....	1218
Genexxa.....	1097	Helium.....	1220
Gericom.....	1103	Hema.....	1222
GFM.....	3820	Hemmermann.....	1223
Giant.....	1113	Hifivox.....	1233
Giec.....	1115	Higashi.....	1234
Global Solutions.....	1120	Highline.....	1236
Global Sphere.....	1121	Hikona.....	1237
GMI.....	1124	HiLine.....	3533
Go Video.....	1126	HiMAX.....	1241
Goldbox.....	3704	Hinari.....	1243
Golden Channel.....	1133	Hirschmann.....	1246
Goldhand.....	1136	Hisawa.....	1247
GoldHand.....	1136	Hisense.....	1249
Goldline.....	1138	Hitachi.....	1251
GoldStar.....	1140	Hitachi Fujian.....	1252
Gooding.....	1141	Hitsu.....	1257
Goodmans.....	1142	HNE.....	1260
Gorenje.....	1144	Hoehner.....	1262

Home Tech Industries.....	1266	ITS.....	1405	Kolster.....	1543	Logik.....	1661
Homecast.....	1268	ITT.....	1406	Konig.....	1547	Lorenzen.....	1666
HomeChoice.....	1269	ITT Nokia.....	1407	Konka.....	1548	Lorraine.....	1669
Hongmei.....	1272	ITV.....	1408	Korpel.....	1552	Luma.....	1674
Hornyphone.....	1277	<b>J</b>		Korting.....	1554	Lumatron.....	1676
Hoshai.....	1278	Janeil.....	1414	Kosmos.....	1557	Lupus.....	1678
Houston.....	1280	JEC.....	1426	Koyoda.....	1561	Lux May.....	1680
Huafa.....	1287	Jerrold.....	1431	KR.....	1562	Luxor.....	1683
Huanghaimei.....	1288	Jiahua.....	1435	Kreiselmeier.....	1567	Lyonnaise.....	3709
Huanghe.....	1289	Jinhai.....	1439	K-SAT.....	1467	<b>M</b>	
Huanglong.....	1290	Jinxiang.....	1442	KTV.....	1572	M & B.....	3710
Huangshan.....	1291	Johansson.....	1449	Kuro.....	1579	M/A Com.....	4229
Huanyu.....	1292	JOK.....	1451	KXD.....	1581	Macab.....	1692
Huari.....	1294	JSR.....	1459	Kyoshu.....	1583	Madison.....	1698
Huijiaban.....	4108	JVC.....	1464	Kyostar.....	1584	Magnadyne.....	1702
Humax.....	1298	<b>K</b>		Kyoto.....	1585	Magnafon.....	1703
Huth.....	1305	Kabel Deutschland.....	1468	<b>L</b>		Magnavox.....	1706
Hygashi.....	1308	Kaisui.....	1471	L&S Electronic.....	1588	Magnex.....	1707
Hyper.....	1309	Kamm.....	1474	Lafayette.....	1591	Magnum.....	1709
HyperVision.....	1311	Kamosonic.....	3535	Lasat.....	1597	Majestic.....	1713
Hypson.....	1312	Kamp.....	1475	Lawson.....	1603	Manata.....	1716
Hyundai.....	1315	Kangchong.....	1476	Layco.....	4117	Mandor.....	1717
<b>I</b>		Kanghua.....	1477	Lecson.....	1606	Manesth.....	1718
Iberia.....	1320	Kangwei.....	4115	Lemon.....	1614	Manhattan.....	1719
ICE.....	1324	Kansai.....	1480	Lenco.....	1615	Marantz.....	1724
ICeS.....	1325	Kapsch.....	1483	Leng.....	3708	Marelli.....	1729
ID Digital.....	1329	Karcher.....	1484	Lennox.....	1616	Mark.....	1731
Imex.....	1344	Kathrein.....	1486	Lenoir.....	1617	Marquant.....	1734
Impego.....	4207	Kathrein Eurostar.....	3707	Lenson.....	1620	Mascom.....	1738
Imperial.....	1346	Kawa.....	1487	Lesa.....	1622	Maspro.....	1739
Indesit.....	1349	Kawasho.....	1489	Lexus.....	3649	Master's.....	1742
Indiana.....	1350	Kendo.....	1500	Leyco.....	1627	Masuda.....	1744
Ingelen.....	1354	Kennedy.....	1504	LG.....	1628	Matav.....	1745
Ingersol.....	1355	Kennex.....	1505	LG Alps.....	1629	Matsui.....	1750
Inno Hit.....	1358	Kenwood.....	1507	LG/GoldStar.....	3536	Matsushita.....	1751
Innovation.....	1360	Button West.....	1509	Liesenk.....	3537	Max.....	1753
Interactive.....	3534	ButtonPlug.....	3646	Liesenk & Tter.....	1630	Maxdome.....	3586
Interbuy.....	1376	KIC.....	1512	Liesenkotter.....	1631	MB.....	3711
Interfunk.....	1377	Kiirio.....	1513	Life.....	3538	McMichael.....	1768
Internal.....	1379	Kingavon.....	1519	Lifesat.....	1632	Mecotek.....	1776
International.....	1380	Kingsley.....	1520	Lifetec.....	1633	Mediabox.....	1779
Interstar.....	1383	Kiota.....	1522	Limit.....	1637	Mediamarkt.....	1781
Intertronic.....	1384	Kiss.....	1524	Lion.....	1643	Mediasat.....	1782
Intervision.....	1386	Kiton.....	1525	Liteon.....	1645	Mediator.....	1784
InVideo.....	1388	Klap.....	1526	Lloyd's.....	1648	Mediencom.....	1786
IR.....	4110	Kneissel.....	1535	Local India TV.....	1653	Medion.....	1787
Irradio.....	1396	Koda.....	1539	Loewe.....	1660	Medison.....	1788
Isukai.....	1402	Kolin.....	1541	Loewe Opta.....	3540	Mega.....	1789
ITC.....	1404	Kolon.....	1542	LogicLab.....	3650	Melectronic.....	3654

Melvox.....	1799	<b>N</b>	
Memorex.....	1800	NAD.....	1926
Memphis.....	1802	Naiko.....	1930
Mercury.....	1804	Nakamichi.....	1932
Metronic.....	1809	Nakimura.....	1933
Metz.....	1810	Naonis.....	1936
MiCO.....	1813	National.....	1942
Micro Com.....	3998	Navex.....	1944
Micro electronic.....	3656	NEC.....	1950
Micro Technology.....	1820	Neckermann.....	1951
Micromaxx.....	1822	NEI.....	1952
Micromedia.....	1823	Nesco.....	1960
Micromega.....	1824	Netsat.....	1966
Microstar.....	1827	Network.....	1968
Microtec.....	1828	NeufTelecom.....	3999
Migros.....	1832	Neufunk.....	1970
Minato.....	1835	Neuhaus.....	1971
Minerva.....	1838	Neusat.....	1974
Minoka.....	1840	Nevir.....	1977
Minowa.....	1843	New Tech.....	1979
Mitsubishi.....	1855	New World.....	1980
Mivar.....	1857	Next Base.....	1983
Mizuda.....	1860	NextWave.....	1988
Mnet.....	1862	Nicamagic.....	1994
Monyka.....	1873	Nikkai.....	1998
Morgan Sydney.....	3712	Nikko.....	2000
Morgans.....	3970	Noblex.....	2013
Morgan's.....	1875	Nobliko.....	2014
Motion.....	1877	Nogamatic.....	2016
Motorola.....	1878	Nokia.....	2017
Movie Time.....	1880	Nomex.....	2018
Mr Zapp.....	3713	Noos.....	2019
MTC.....	1889	Nordic.....	2021
MTEC.....	1890	Nordmende.....	2022
MTlogic.....	1892	Nordvision.....	3543
MuDan.....	1896	Normerel.....	2024
Multichoice.....	1900	Northcoast.....	2026
Multistandard.....	1904	Nova.....	2031
Multisystem.....	4121	Novaplex.....	2034
Multitec.....	1906	Novatronic.....	2035
Multitech.....	1907	Novis.....	2036
Muratto.....	1910	NTC.....	2045
Murphy.....	1911	NTL.....	2047
Musikland.....	1915	NU-TEC.....	2048
Mustek.....	1916	<b>O</b>	
Mx Onda.....	1919	Oceanic.....	2061
Mysat.....	1923	Octagon.....	2062
Mystral.....	1925	Okana.....	4122
		Okano.....	2065

Omni.....	2074	Patriot.....	2170
ONCEAS.....	3544	Pausa.....	2171
Onida.....	2081	peeKTON.....	2178
Onimax.....	2082	Pensonic.....	3778
Onkyo.....	2085	Perdio.....	2185
Ono.....	2086	Perfekt.....	2186
Onwa.....	2087	Philco.....	2192
Oopla.....	2088	Philharmonic.....	2194
Opera.....	2090	Philips.....	2195
Optex.....	2093	Philips Magnavox.....	3715
Optim.....	2094	Phoenix.....	2199
Optus.....	2100	Phonola.....	2201
Orange.....	3866	Phonotrend.....	2202
Orava.....	2101	Pioneer.....	2212
Orbit.....	2103	Pionier.....	2213
Orbitech.....	2104	Plantron.....	2219
Origo.....	2110	Playsonic.....	2224
Orion.....	2111	Pointer.....	2229
Oritron.....	2112	Polaroid.....	2230
Online.....	2113	Polsat.....	3716
Ormond.....	2114	Poppy.....	2236
Orson.....	2115	Portland.....	2238
Orsowe.....	2116	Powerpoint.....	2241
Osaki.....	2118	Prandoni Prince.....	4125
Osat.....	2119	Precision.....	2244
Osio.....	2121	Predki.....	2245
Oso.....	2122	Preisner.....	2246
Osume.....	2123	Premiere.....	3666
Otto Versand.....	2126	Priesner.....	3717
Oulin.....	4123	Prima.....	2253
Oxford.....	2131	Prinz.....	2260
<b>P</b>		Profekt.....	4126
P&B.....	2132	Profex.....	2269
Pace.....	2134	Profile.....	2271
Pacific.....	2135	Profilo.....	2272
Packsat.....	2139	Profftronic.....	2273
Pael.....	2140	Proline.....	2274
Palcom.....	2144	Promax.....	2275
Palladium.....	2145	Prosat.....	2278
Palsat.....	2146	Prosonic.....	2282
Palsonic.....	2147	Protech.....	2284
Panama.....	2149	Protek.....	2285
Panasat.....	2151	Provision.....	2291
Panasonic.....	2153	PVP Stereo	
Panasonic/National.....	2153	Visual Matrix.....	2301
Panavision.....	2154	Pye.....	2302
Panda.....	2155	Pymi.....	2304
Pathe Cinema.....	2168	Pyxis.....	2305
Pathe Marconi.....	2169		

<b>Q</b>	<b>S</b>		
Quadral.....2314	Saba.....2429	Sencora.....2531	Sonawa.....2663
Quandra Vision.....3546	Sabaki.....2430	Sentra.....2534	Songdian.....4136
Quasar.....2320	Sabre.....2431	Sentron.....4216	Soniko.....2669
Quelle.....2322	Sagem.....2434	Septimo.....2536	Sonitron.....2671
Questa.....2324	Saisho.....2437	Serino.....2539	Sonneclair.....2673
Quiero.....3718	Saivod.....2439	Servi Sat.....3721	Sonoko.....2675
<b>R</b>	Sakura.....2441	Shanghai.....2547	Sonolor.....2676
Radialva.....2329	Salora.....2443	Shanshui.....4133	Sontec.....2677
Radio.....4128	Sambers.....2445	Shaofeng.....2549	Sontech.....3435
Radiola.....2330	Sampo.....2446	Sharp.....2550	Sony.....2679
Radiomarelli.....2331	Samsung.....2448	Shencai.....2553	Sound & Vision.....2680
RADIONETTE.....2332	Samurai.....2451	ShengCai.....4217	Soundmaster.....2685
RadioShack.....2333	Sandra.....2454	Shenyang.....2555	Soundmax.....2687
Radiotone.....2334	Sansui.....2458	Sherwood.....2557	Soundwave.....2689
Radix.....2335	Sanwa.....2461	Shintom.....2563	Spectra.....2697
Rainbow.....2339	Sanyo.....2462	Shintoshii.....2564	SR.....2704
Raite.....2340	Sanyuan.....2464	Shivaki.....2567	Srypton.....4138
Rank.....2345	SAT.....2470	Shorai.....2569	Standard.....2713
RBM.....2350	Sat Cruiser.....2472	Siam.....2572	Star Cluster.....3724
RCA.....2351	Sat Partner.....2473	Siarem.....2573	Star Trak.....2720
REC.....2357	Sat Team.....2474	Siemens.....2574	Starcom.....2722
Recor.....2359	Satbox.....2476	Siera.....2576	Stargate.....2723
Rectiligne.....2362	Satcom.....2477	Siesta.....2577	Starland.....2726
Rediffusion.....2364	Satec.....2479	Sigmathek.....2580	Starlite.....2728
Redpoint.....2365	Satel.....2480	Silva.....2591	Starmedia.....2730
Redstar.....2366	Satelco.....2481	Silva Schneider.....2592	Starring.....2733
RedStar.....2366	Satford.....2483	Silver.....2594	Stenway.....2739
Reflex.....2368	Satline.....2484	Singer.....2599	Stern.....2741
Regency.....2371	Satmaster.....2485	Sinudyne.....2601	Strato.....2745
Reoc.....2379	Satplus.....2486	Skantic.....2605	Strong.....2748
Revox.....2383	Saville.....2491	Skantin.....2606	STVI.....2751
Revoy.....2384	SBR.....2492	Skardin.....2607	Stylandia.....2752
Rex.....2385	ScanMagic.....2496	Skinsat.....3722	Sumida.....2756
RFT.....2386	Schacke.....3720	SKR.....2608	Sunkai.....2762
Rhapsody.....2387	Schaub Lorenz.....2500	Sky.....2610	Sunny Sound.....2765
Rimax.....2391	Schneider.....2501	SKY.....2610	Sunsat.....2767
R-Line.....2327	Schwaiger.....2502	Sky Digital.....3723	Sunstar.....2768
Roadstar.....2398	Scientific Atlanta.....2503	SkyCable.....2617	Suntronic.....2770
Robotron.....2401	Scientific Labs.....2504	Skymaster.....2621	Sunwood.....2772
Roch.....2402	Scott.....2508	Skymax.....2622	Super Sat.....2775
Rockdale.....2403	SCS.....2510	SkySat.....2625	Superla.....2782
Ronin.....2412	Sede Electronique.....2518	Skyvision.....2630	Supermax.....2783
Rover.....2415	Seeltech.....2519	Skyworth.....2631	Supersonic.....2787
Rowa.....2416	Seemann.....2521	SL.....2632	SuperTech.....2789
Rownsonic.....2417	SEG.....2522	Slim Art.....2636	Supervision.....2791
Royal.....2419	SEI.....2524	SM Electronic.....2639	Supra.....2792
Royal Lux.....2420	SEI-Sinudyne.....2525	Smart.....2642	Susumu.....2797
RTF.....3548	Seleco.....2528	Sogera.....2649	Sutron.....2798
		Solavox.....2654	Sydney.....2808

Sylvania.....	2809	Teleka.....	2919	TRANS-continents.....	3039	VideoSystem.....	3172
Symphonic.....	2810	Telemaster.....	2922	Transfec.....	4143	Videotechnic.....	3173
Synn.....	2813	Telemeister.....	2924	Transonic.....	3041	Videoton.....	3174
Sysline.....	2815	Telenet.....	2925	Transtec.....	3042	Videoway.....	3176
Systec.....	2816	Telepiu.....	2926	Triad.....	3049	VideoWorks.....	3177
Sytong.....	2820	Telesat.....	2928	Triasat.....	3050	Vidtech.....	3179
<b>T</b>		Telesonic.....	2930	Triax.....	3051	Viewmaster.....	3182
T.D.E. Systems.....	2822	Telestar.....	2931	Trident.....	3054	Viewsonic.....	3186
Tactus.....	2825	Teletech.....	2934	Trio.....	3056	Viewstar.....	3187
Taishan.....	2835	Teleton.....	2935	Tristar.....	3057	Virgin.....	4185
Taisho.....	2836	Televés.....	2937	Triumph.....	3058	Visiola.....	3197
Tandberg.....	2842	Televideon.....	2938	TruVision.....	3061	Vision.....	3198
Tandy.....	2843	Televue.....	2939	TSM.....	3065	Visionetics.....	3199
Tantec.....	2845	Televiso.....	2941	Tudi.....	3068	Visionic.....	3200
Tashiko.....	2850	Telewest.....	2942	Turnsat.....	3071	Visiopass.....	3203
Tatung.....	2852	Telewire.....	2943	TVA.....	4225	Visiosat.....	3204
TCL.....	2856	Temco.....	2946	Tvonics.....	3080	Vistar.....	3207
TCM.....	2857	Tempo.....	2949	Twinner.....	3083	Vivanco.....	3209
Teac.....	2860	Tennessee.....	2952	<b>U</b>		Vivid.....	3210
Teachimagen.....	4140	Tenosal.....	2953	UEC.....	3088	Vortec.....	3217
Tec.....	2861	Tensai.....	2954	Uher.....	3089	Voxson.....	3220
Tech Line.....	2863	Tenson.....	2955	Ultravox.....	3095	VTech.....	3222
Techica.....	2865	Tesmet.....	3550	Umax.....	3098	<b>W</b>	
Technema.....	2866	Tevion.....	2962	Unic Line.....	3100	Waitec.....	3227
Technics.....	2869	Texet.....	2963	Uniden.....	3101	Waltham.....	3230
Technika.....	2870	Thomson.....	2972	Union.....	3781	Watson.....	3233
Techniland.....	2872	Thorens.....	2973	Unisat.....	3104	Watt Radio.....	3234
TechniSat.....	2873	Thorn.....	2974	United.....	3106	Wega.....	3238
Technology.....	3726	Tiankeban.....	4142	United Cable.....	3108	Wegavox.....	3239
Technosat.....	2877	Tioko.....	2989	United Quick Star.....	4226	Wela.....	3730
TechnoTrend.....	2879	Tiscali.....	3442	Unitor.....	3110	Welltech.....	3244
Technowelt.....	2881	TNT.....	4184	Universal.....	3113	Weltblick.....	3245
Teco.....	2886	TOBO.....	2999	Universum.....	3115	Weston.....	3251
TEDELEX.....	2889	Tocom.....	3000	Univox.....	3116	WeTeKom.....	3252
Tee-Comm.....	2890	Tokai.....	3001	<b>V</b>		Wevasat.....	3253
Teknika.....	2895	Tokyo.....	3004	Variosat.....	3134	Wewa.....	3254
Telanor.....	3727	Tomashi.....	3006	Vector.....	3136	Wharfedale.....	3255
Telasat.....	2897	Tonna.....	3011	Vega.....	3138	White Westinghouse.....	3258
Tele+1.....	2900	Tonsai.....	4223	Ventana.....	3142	Windstar.....	3266
Teleavia.....	2901	Top Suxess.....	3013	Vestel.....	3148	Winersat.....	3269
Teleciel.....	2903	Topfield.....	3014	Vexa.....	3149	Wintergarten.....	3272
Telecom.....	2906	Torx.....	3020	Via Digital.....	3729	Wisi.....	3273
Telecor.....	2910	Toshiba.....	3021	Viasat.....	3153	Wittenberg.....	3731
Teledirekt.....	2912	Towada.....	3028	Vibrant.....	3154	Woorisat.....	3280
Telefonica.....	2913	Towika.....	4224	Victor.....	3155	Worldsat.....	3283
Telefunken.....	2914	Toyoda.....	3030	Videologic.....	3165	Woxter.....	3286
Telefusion.....	2915	TPS.....	3032	Videologique.....	3166		
Telegazi.....	2917	Trakton.....	3036	Videon.....	4227		
Telegent.....	2918	Trans Continens.....	3037	Videosat.....	3170		

## X

Xbox .....	3295
Xcom Multimedia.....	4000
Xiahua .....	3299
Xiangyu.....	3302
Xingfu .....	3305
Xinghai .....	3306
Xinrisong .....	3308
Xlogic.....	3310
XMS.....	3312
Xoro.....	3315
Xrypton.....	3317
XSat.....	3318
Xuelian .....	3320

## Y

Yakumo.....	3324
Yamada .....	3325
Yamaha .....	3326
Yamakawa .....	3327
Yamishi .....	3328
Yokan .....	3335
Yoko.....	3336
Yorx .....	3340
Yuhang.....	3345
Yukai .....	3346

## Z

Zanussi.....	3349
Zaunkonig .....	3352
Zehnder .....	3353
Zenith.....	3356
Zhuhai .....	3364
Zinwell .....	3365
Zodiac .....	3366
Zwergnase.....	3371

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### Battery information

Your product operates on batteries covered by the European Directive 2006/66/EC, which cannot be disposed with normal household waste.

Please inform yourself about the local rules on separate collection of batteries because the correct disposal will help prevent negative consequences for the environmental and human health.



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