



# CarePartner® 6800 Communicator

Designed for you, designed for life.

The CarePartner 6800 is the latest in Philips Lifelines series of continuously enhanced products, providing new flexibility for programs. It also makes the Lifeline service even more consumer-friendly, increasing subscriber satisfaction and caregiver peace of mind.

Enhanced audio design improves switching between the subscriber and the Philips Lifeline Response Associate, providing clearer communications. And the new Help Call messaging is more reassuring and informs the subscriber that a Personal Response Associate will be with them momentarily.

New Activation Voice Prompts are pre-recorded, user friendly voice messages which provide step-by-step guidance through the installation process. Lifeline programs can use

the Activation Voice Prompts as a teaching tool for new installers or enable other healthcare professionals to complete an installation when they are making a home visit.

In those cases when caregivers want to install the service the same day of discharge, or when the subscriber prefers the caregiver to perform the installation, the CarePartner 6800 with its Activation Voice Prompts is a valuable tool to meet the needs of these consumers.

The consumer-oriented User Manual becomes a permanent resource for the subscriber and caregiver to help them better understand the features and benefits of the Lifeline service.

The optional consumer-friendly package can be used to communicate a more positive image of a medical alert service reducing the perceived

## Benefits of Lifeline CarePartner 6800 Communicator

- **Enhanced Audio Performance**
- **Subscriber-friendly Help Call Messaging**
- **Consumer-oriented User Manual and Packaging**
- **Activation Voice Prompts**

stigma and encouraging the subscriber to embrace their Lifeline service.

**Philips Lifeline**  
111 Lawrence Street  
Framingham, MA 01702  
Telephone: 800-451-0525  
Fax: 508-988-1384  
[www.lifelinesystems.com](http://www.lifelinesystems.com)

**Philips Lifeline Canada**  
95 Barber Greene Road, Suite 105  
Toronto, ON M#C 3E9, Canada  
Telephone: 800-387-8120  
Fax: 416-445-5402  
[www.lifeline.ca](http://www.lifeline.ca)

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## Features and Benefits for Lifeline Subscribers

### Pleasant fit with home décor

Integrated antenna with talc case and gray reset bar easily meshes with other telephone equipment.

### Wide button range affords broader protection area

Super Hetrodyne emergency signal receiver and wide microphone range increase subscriber protection.

### High volume speaker with enhanced audio performance

Adjustable controls can be set to high volumes to help those with hearing limitations. New audio design improves switching between subscriber and the Philips Lifeline Response Associate.

### Connection confirmation message during Help Call

Message confirms Help Call has connected with the Philips Lifeline Response Center, reassuring the subscriber that a Personal Response Associate will be with them momentarily.

### RSVP™ remote call answering

Subscribers can use the speakerphone to answer incoming telephone calls just by pressing their personal help button.

### Inactivity timer

Selectable 12 or 24 hour periods. This optional feature notifies the Philips Lifeline Call Center if the subscriber has not reset the unit within the selected time period. Feature selected through Lifeline Promline Service.

### Consumer-friendly User Manual and Packaging

The User Manual is designed as a permanent reference for use by subscriber and caregivers helping them to better use and appreciate the Lifeline service. The optional Consumer Packaging can be used to deliver a positive image of Lifeline and reduce the perceived stigma and resistance to service.

## Features and Benefits for Programs

### Minimal pre-installation prep

Rechargeable battery does not need to be charged before installation and within one hour of charging will provide back up for four hours.

### Easy trouble shooting assistance

Flashing green light indicates trouble. By pressing RESET, the unit announces problem type: phone off hook, no power, and low battery.

### Activation Voice Prompts

The Activation Voice Prompts are user-friendly pre-recorded voice prompts which provide step-by-step guidance through the installation process. Can be used by program installers, other healthcare professionals or caregivers.

### Self-Test mode / AutoLearn®

Allows installers to easily auto-learn Personal Help Buttons, test the telephones functions and the button range. VoiceAssist™ guides the set-up and troubleshooting process.

### Program-friendly packaging

Transparent inner packaging shell is precisely contoured for compact storage with all necessary cords and help buttons. Packaging shell can be quickly inspected for completeness from the outside before delivery to subscriber.

### Clearly labeled connections

Clearly labeled connections with color coded cords and many voice prompts guide the installation process.

### Multiple subscriber support

The CarePartner communicator can be set up for up to eight Personal Help Buttons – giving added protection to the spouse or caregiver who also want the protection of Lifeline.

## Personal Help Button

Each CarePartner communicator comes with a light-weight, waterproof, attractive Classic Pendant™ or Slimline™ Personal Help Button. The Slimline offers the choice of necklace or wrist wear.

## Safety Features

### Continuous telephone line and power testing

The telephone line and AC power are continuously monitored. The battery is tested daily when operating on AC power and is continuously tested when operating on battery power.

### TelAssure™

Reminds subscribers to connect with the Philips Lifeline Call Center each month so that they are assured of service response when help is needed.

### Low battery warning

The unit will automatically alert the Philips Lifeline Call Center when the unit's back-up battery is low.

### Status indicator

Indicates power and phone line status and flashes if a secondary extension phone is off the hook.

### Self check protection

If a subscriber forgets to test their unit monthly the CarePartner 6800 will automatically send a self check call to Lifeline when the program is centrally monitored by Philips Lifeline. The Personal Help Button reports hourly to the Communicator and if a low battery is detected the Communicator automatically calls the Philips Lifeline Call Center.

### 30-hour power failure protection

A rechargeable battery back-up of up to 30 hours during a power failure offers added protection.

### Cancel reset (centrally monitored feature only)

The Philips Lifeline Call Center can reset the unit for the subscriber.

### Phone line compatible

Modular jack, cord for RJ31x or CA38A line seizure jacks optional. Tone or rotary/pulse dial is automatically selected.

### Telephone/answering machine port/computer modem

An auxiliary modular jack is available for quick answering machine installation. The 6800 automatically disconnects auxiliary jack during help call.

## Specifications

|                        |   |
|------------------------|---|
| Color:                 | Talc  |
| Size:                  | 7 inches (17.5cm) wide, 6 1/2 inches (16.5cm) high, 6 1/2 inches (16.5cm) deep  |
| Weight:                | 3 lbs   |
| Power Requirements:    | 120V 60HZ 50mA  |
| Environmental:         |   |
| Operating Temperature: | 32F (0C) to 120F (45C)  |
| Storage Temperature:   | 4F (-20C) to 140F (60C)   |
| Agency Compliances:    | FCC Part 15 and 68, UL 1637, Industry Canada RSS-210, CS-03   |
| Surge Protection:      | Significantly exceeds IEEE std. 587 Surge Protection Standard   |
| Communications:        | Automatic pulse or tone selector  |
| Compatible Devices:    | Slimline Personal Help Button (Model 324)<br>Classic Pendant Personal Help Button (Model 324) Access™ package for physically challenged<br>SA 400 Wireless Smoke Detector |
| Warranty:              | 2 years   |