

Consilient Push™

Client User Guide

For Nokia 9300, 9300i & 9500 Communicator

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Consilient Push Client - Nokia 9300 & Nokia 9500 User Guide

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Overview

This document outlines how to use the Consilient Push Email client on the Nokia 9300, 9300i and 9500 Communicator.

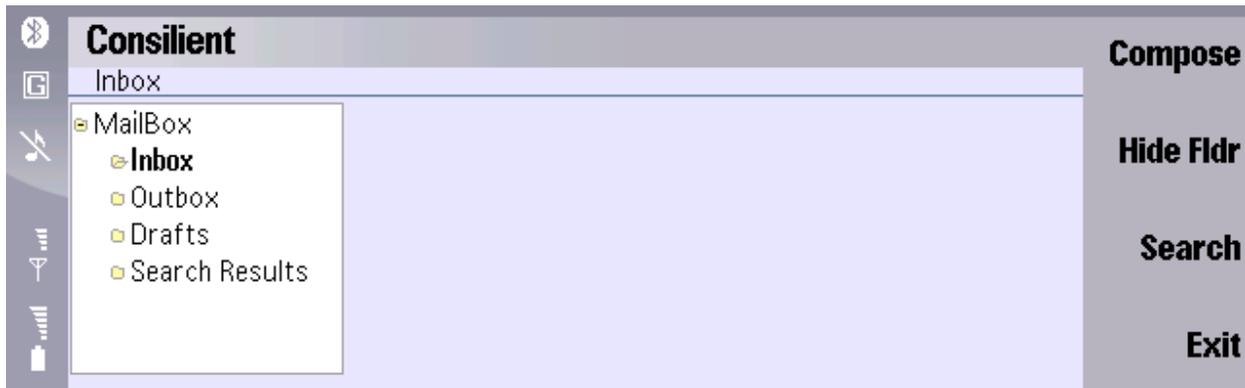
By creating a properly configured Sync profile, the Consilient Push server can also be used to synchronize Personal Information Management (PIM) calendar events and contact information to and from the native calendar and address book already on your Nokia device. For details on how to correctly configure a Sync profile, please refer to the Consilient Push Email Client - Nokia 9300 & Nokia 9500 Installation Guide.

For details on the use of your native calendar and contact applications, please refer to your Nokia User Manual.

Consilient Push Email Client

Navigating the User Interface

The main view of the Consilient Push client is where most day-to-day message operations are performed. The menu items on this screen are:



Compose - To compose a message, simply select 'Compose' from the menu on the right hand side of the Consilient Push client screen.

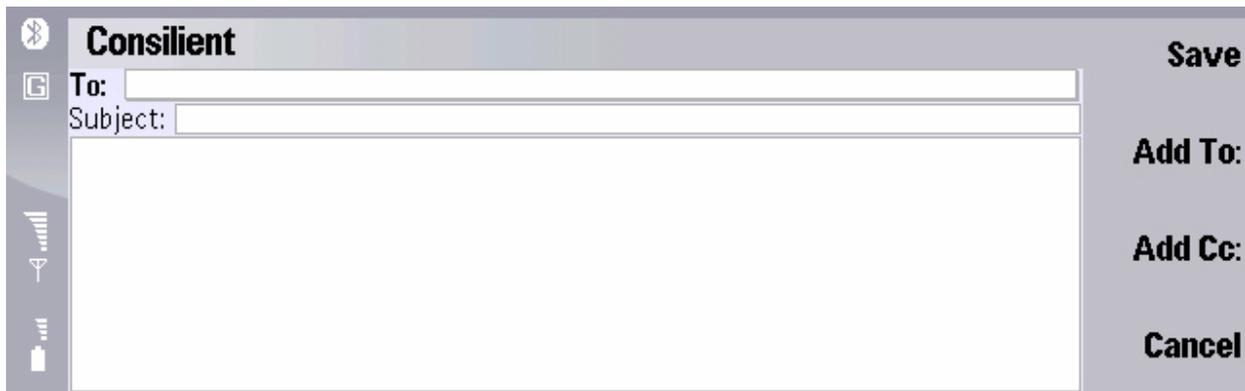
Search - To search for a message, select 'Search' from the menu on the right hand side of the Consilient Push client screen and fill in the search criteria.

Hide Fldr - The 'Hide Fldr' option is used to hide the folders frame on the left hand side of the Consilient Push client.

Exit - By selecting 'Exit' the client will close and you will not be able to send or receive messages. If you want to leave the Consilient Push client running while you are using another application, please select one of the function buttons on the top row (Desk, Telephone, Messaging, etc.) of the Communicator keyboard to send the Consilient Push client to background.

Composing a New Message

To compose a new message, select 'Compose' or press the letter 'c' on the keyboard when in the main Consilient Push client message screen.



Save - Selecting 'Save' will save the current message in the drafts folder.

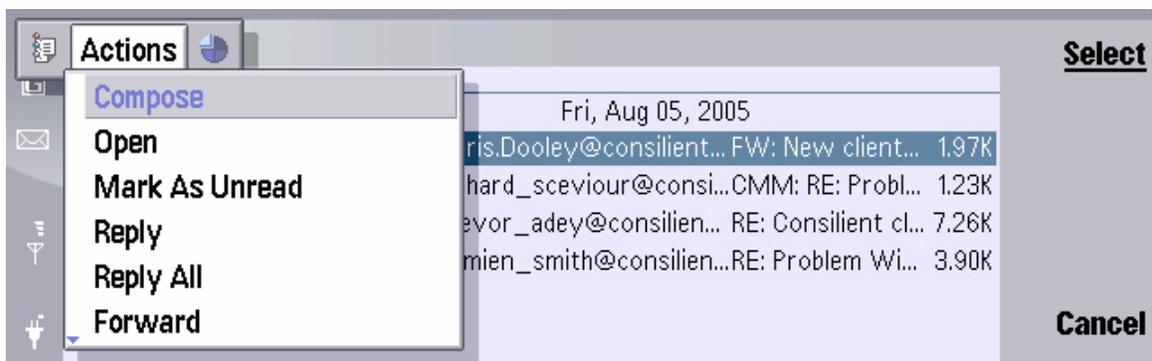
Add To: - An alternate way to enter an email address is to look it up in the address book of the Communicator. You can view your address book by selecting 'Add To:'.

Add Cc: - An email address can also be entered in to a Cc field by selecting 'Add Cc:'.

Cancel - Hit 'Cancel' to return to the main Consilient Push email screen.

Using the Actions Menu

If you select the 'Menu' button on the Communicator keyboard, from the main screen, you will see the following options:



Compose - Select this option to create a new email message.

Open - Selecting 'Open' will open the message that is currently highlighted.

Mark As Unread/Read - If a message is in the read state this option will mark the message as unread and reconcile it with your desktop email client if that functionality is enabled. Conversely, if the message is already in the unread state, this option will be displayed as 'Mark as Read'.

Reply - The 'Reply' option is used to reply to the message that is currently highlighted.

Reply All - The 'Reply All' option is used to reply to all the recipients to which the original message was addressed.

Forward - The 'Forward' option is used to forward the message that is currently highlighted.

Delete - The 'Delete' option is used to delete the message or messages that are currently highlighted.

New Search - The 'search' option is used to search through your message inbox for a particular message.

Hide Folders - The 'Hide Fldr' option is used to hide the folders frame on the left hand side of the Consilient Push client.

Settings - Most of the preferences for the Consilient Push client are set in the 'Settings' screen. From this screen you can select the options you prefer to be enabled or disabled. There is a detailed explanation of this screen below.

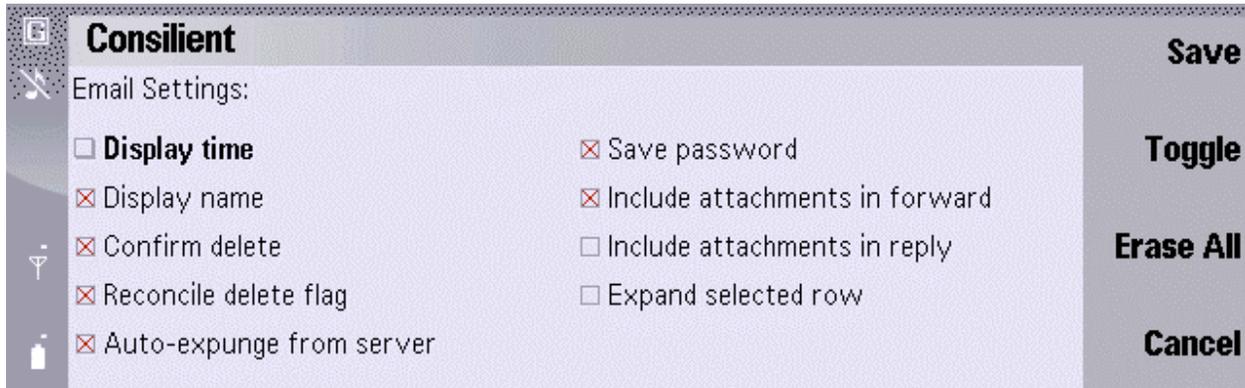
Go Offline - Selecting 'Go Offline' will enable you to operate the Consilient Push client in an offline mode that is not connected to the server in real time.

About - Select this to display the product version and user information.

Exit - Selecting 'Exit' will close the menu and return you to the inbox screen.

Configuring Settings

To access the Configuration Settings, press the menu button and select 'Settings'



Display Time - Enable or disable the time stamp to be displayed on the main message screen.

Display Name - Enable or disable whether or not the name of the sender is displayed in the main message screen.

Confirm Delete - If this option is selected you will be prompted to confirm that you want to delete the message or messages that have been selected for deletion.

Reconcile Delete Flag - If this option is selected, messages that are deleted on the device will be reconciled with your email server. If this option is deselected, messages that are deleted from the Consilient Push client will not be deleted from your corporate email server.

Auto-expunge from server - Selecting this option will expunge deleted messages from corporate mail server when they are deleted on the device. Please note that if the 'Reconcile delete flag' is turned off, the 'Auto-expunge from server' option is automatically disabled.

NOTE: When "Auto-Expunge" is enabled, all messages marked as deleted will be expunged when reconciliation takes place, regardless of whether it was the handheld or another source (e.g.: desktop account) that marked them as deleted.

Save Password - Select this option if you want the Consilient Push client to cache the client-side password so that it doesn't need to be entered each time you launch the Consilient Push client.

Include attachment in forward - This option enables an attachment to be included when a message with an attachment is forwarded to a recipient.

Include attachment in reply - This option enables an attachment to be included when replying to a message contains an attachment.

Expand selected row - If 'Expand selected row' is selected, the message selected in the main view will expand to display the subject of that message.

Right-side Menu Buttons

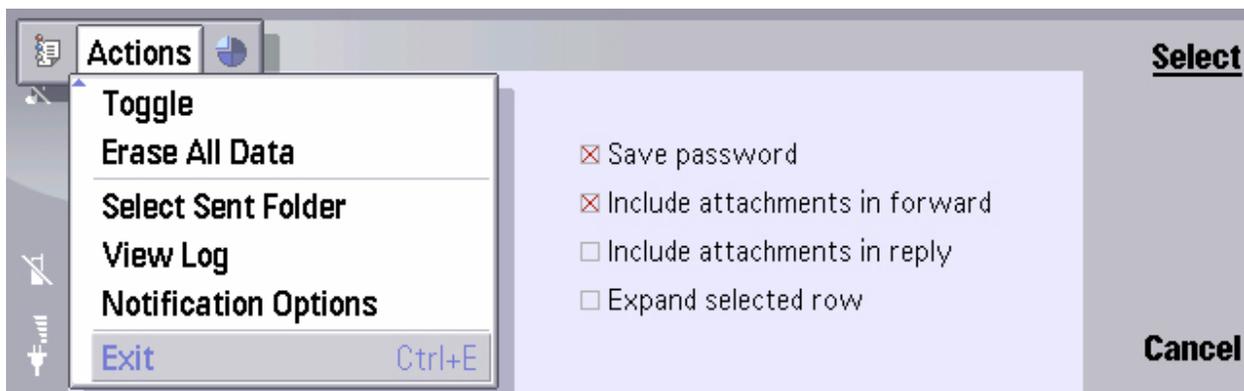
Save - Selecting 'Save' will save the options as currently selected and return to the main screen of the Consilient Push email client.

Toggle - Use 'Toggle' to enable or disable the currently selected option.

Erase all - 'Erase all' should only be used when there is a reason to reconfigure the Consilient Push client or switch accounts to another Consilient Push server.

Cancel - Cancels all changes and returns to the main Consilient Push email screen.

To access additional client options press the 'menu' key to display additional options.



Toggle - Use 'Toggle' to enable or disable the currently selected option.

Erase all Data - 'Erase all' should only be used when there is a reason to reconfigure the Consilient Push client or switch accounts to another Consilient Push server.

Select Sent Folder - To select the folder where your messages will be saved on your corporate mail server, type the name of the folder in the field (e.g. Sent Items).

View Log - The log should only be viewed with the assistance of Consilient Customer Support. The information contained in the Consilient Push client log is used by the Consilient Customer Support team to diagnose Consilient Push client related issues. In the View Log screen there is an option to send the log to an email address. The log, in most cases, should only be sent to Consilient Customer Support (support@consilient.com).

Notification Options - Select this box to enable/disable an audible tone to be played when a new message is received.

Using Shortcut Keys

The following is a table of shortcut keys that can be used for commonly used functions.

Reading Emails / Log view / Any non-editable text area	
b, B	Jump to the last line of text, or to the last email in a folder listing
c, C	Compose new email
f, F	Forward currently selected message
l, L	Reply All to currently selected message
r, R	Reply to currently selected message
s, S	Show the Search text field / Select search text field
t, T	Jump to the first line of text, or to the first email in a folder listing
u, U	Jump to next unread email in folder.
Email Text Fields	
ENTER	Complete current address (With users default domain) / Skip to end of addresses
SPACE	Insert email address characters, i.e. '@' (first press) or '.' (second press)