



SERVICE MANUAL Level 1&2



RM-635



Transceiver characteristics

Band:

EGSM 850/900/1800/1900

Display:

1.8" TFT, 262k colours 128x160 pixel resolution

Camera:

VGA camera 640 x 480 pixels

Operating System:

S40 5th Edition, Feature Pack 1

Connections:

- 3.5 mm AV connector
- USB 2.0
- Bluetooth 2.0 +EDR

Transceiver with BL-4C battery pack

Talk time	Standby	
GSM:	GSM:	
Up to up to 270 min	Up to 342 hours	

Note:

Talk times are dependant on network parameters and phone settings



Table of contents

2. Copyright	3
3.1 Warnings	2
3.2 Cautions4. ESD protection	5
4. ESD protection	5
	5
	6
5. Care and maintenance	7
6. Battery information	8
7. Exploded view	<u>c</u>
8. Service devices	
9. SW-update	
10. Disassembly instructions	
11. Assembly hints	
12. Solder components	





1. CHANGE HISTORY

Status	Version No.	Date	Comments
Approved	1.0	21.12.2009	First approved version

The purpose of this document is to help NOKIA service levels 1 and 2 workshop technicians to carry out service to NOKIA products. This Service Manual is to be used only by authorized NOKIA service suppliers, and the content of it is confidential. Please note that NOKIA provides also other guidance documents (e.g. Service Bulletins) for service suppliers, follow these regularly and comply with the given instructions.

While every endeavor has been made to ensure the accuracy of this document, some errors may exist. If you find any errors or if you have further suggestions, please notify NOKIA using the address below:

Nokia Care Academy

mailto:Service.Manuals@nokia.com

Please keep in mind also that this documentation is continuously being updated and modified, so watch always out for the newest version.





2. COPYRIGHT

Copyright © 2009 Nokia. All rights reserved.

Reproduction, transfer, distribution or storage of part or all of the contents in this document in any form without the prior written permission of Nokia is prohibited.

Nokia, Nokia Connecting People, and Nokia X and Y are trademarks or registered trademarks of Nokia Corporation. Other product and company names mentioned herein may be trademarks or tradenames of their respective owners.

Nokia operates a policy of continuous development. Nokia reserves the right to make changes and improvements to any of the products described in this document without prior notice.

Under no circumstances shall Nokia be responsible for any loss of data or income or any special, incidental, consequential or indirect damages howsoever caused.

The contents of this document are provided "as is". Except as required by applicable law, no warranties of any kind, either express or implied, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose, are made in relation to the accuracy, reliability or contents of this document. Nokia reserves the right to revise this document or withdraw it at any time without prior notice.

The availability of particular products may vary by region.

IMPORTANT

This document is intended for use by qualified service personnel only.





3. WARNINGS AND CAUTIONS

Please refer to the phone's user guide for instructions relating to operation, care and maintenance including important safety information. Note also the following:

3.1 Warnings

- CARE MUST BE TAKEN ON INSTALLATION IN VEHICLES FITTED WITH ELECTRONIC ENGINE
 MANAGEMENT SYSTEMS AND ANTI-SKID BRAKING SYSTEMS. UNDER CERTAIN FAULT CONDITIONS,
 EMITTED RF ENERGY CAN AFFECT THEIR OPERATION. IF NECESSARY, CONSULT THE VEHICLE
 DEALER/MANUFACTURER TO DETERMINE THE IMMUNITY OF VEHICLE ELECTRONIC SYSTEMS TO RF
 ENERGY.
- 2. THE HANDPORTABLE TELEPHONE MUST NOT BE OPERATED IN AREAS LIKELY TO CONTAIN POTENTIALLY EXPLOSIVE ATMOSPHERES, EG PETROL STATIONS (SERVICE STATIONS), BLASTING AREAS ETC.
- 3. OPERATION OF ANY RADIO TRANSMITTING EQUIPMENT, INCLUDING CELLULAR TELEPHONES, MAY INTERFERE WITH THE FUNCTIONALITY OF INADEQUATELY PROTECTED MEDICAL DEVICES. CONSULT A PHYSICIAN OR THE MANUFACTURER OF THE MEDICAL DEVICE IF YOU HAVE ANY QUESTIONS. OTHER ELECTRONIC EQUIPMENT MAY ALSO BE SUBJECT TO INTERFERENCE.

3.2 Cautions

- 1. Servicing and alignment must be undertaken by qualified personnel only.
- 2. Ensure all work is carried out at an anti–static workstation and that an anti–static wrist strap is worn.
- 3. Use only approved components as specified in the parts list.
- 4. Ensure all components, modules screws and insulators are correctly re–fitted after servicing and alignment.
- 5. Ensure all cables and wires are repositioned correctly





4. ESD PROTECTION



Nokia requires that service points have sufficient ESD protection (against static electricity) when servicing the phone.

Any product of which the covers are removed must be handled with ESD protection. The SIM card can be replaced without ESD protection if the product is otherwise ready for use.

To replace the covers ESD protection must be applied.

All electronic parts of the product are susceptible to ESD. Resistors, too, can be damaged by static electricity discharge.

All ESD sensitive parts must be packed in metallized protective bags during shipping and handling outside any ESD Protected Area (EPA).

Every repair action involving opening the product or handling the product components must be done under ESD protection.

ESD protected spare part packages MUST NOT be opened/closed out of an ESD Protected Area.

For more information and local requirements about ESD protection and ESD Protected Area, contact your local Nokia After Market Services representative.





5. CARE AND MAINTENANCE

This product is of superior design and craftsmanship and should be treated with care. The suggestions below will help you to fulfil any warranty obligations and to enjoy this product for many years.

- Keep the phone and all its parts and accessories out of the reach of small children.
- Keep the phone dry. Precipitation, humidity and all types of liquids or moisture can contain minerals that will corrode electronic circuits.
- Do not use or store the phone in dusty, dirty areas. Its moving parts can be damaged.
- Do not store the phone in hot areas. High temperatures can shorten the life of electronic devices, damage batteries, and warp or melt certain plastics.
- Do not store the phone in cold areas. When it warms up (to its normal temperature), moisture can form inside, which may damage electronic circuit boards.
- Do not drop, knock or shake the phone. Rough handling can break internal circuit boards.
- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the phone.
- Do not paint the phone. Paint can clog the moving parts and prevent proper operation.
- Use only the supplied or an approved replacement antenna. Unauthorised antennas, modifications or attachments could damage the phone and may violate regulations governing radio devices.

All of the above suggestions apply equally to the product, battery, charger or any accessory.





6. BATTERY INFORMATION

Note: A new battery's full performance is achieved only after two or three complete charge and discharge cycles! The battery can be charged and discharged hundreds of times but it will eventually wear out.

When the operating time (talk-time and standby time) is noticeably shorter than normal, it is time to buy a new battery. Use only batteries approved by the phone manufacturer and recharge the battery only with the chargers approved by the manufacturer.

Unplug the charger when not in use. Do not leave the battery connected to a charger for longer than a week, since overcharging may shorten its lifetime.

If left unused a fully charged battery will discharge itself over time Temperature extremes can affect the ability of your battery to charge.

For good operation times with Ni-Cd/NiMh batteries, discharge the battery from time to time by leaving the product switched on until it turns itself off (or by using the battery discharge facility of any approved accessory available for the product).

Do not attempt to discharge the battery by any other means Use the battery only for its intended purpose.

Never use any charger or battery which is damaged.

Do not short-circuit the battery. Accidental short-circuiting can occur when a metallic object (coin, clip or pen) causes direct connection of the + and - terminals of the battery (metal strips on the battery) for example when you carry a spare battery in your pocket or purse. Shortcircuiting the terminals may damage the battery or the connecting object.

Leaving the battery in hot or cold places, such as in a closed car in summer or winter conditions, will reduce the capacity and lifetime of the battery. Always try to keep the battery between 15°C and 25°C (59°F and 77°F).

A phone with a hot or cold battery may temporarily not work, even when the battery is fully charged. Batteries' performance is particularly limited in temperatures well below freezing.

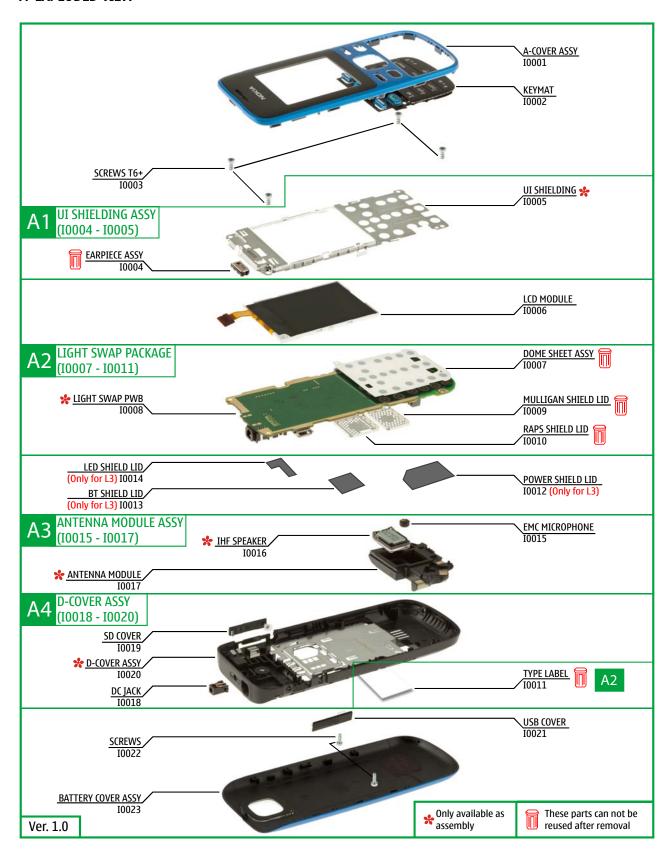
Do not dispose batteries in a fire! Dispose of batteries according to local regulations (e.g. recycling).

Do not dispose as household waste.

NOKIA Care **Academy**

Service Manual Level 1&2

7. EXPLODED VIEW







8. SERVICE DEVICES



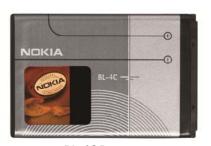
FLS-5 Flash Device



CA-101 Service Cable



AC-3 Travel Charger



BL-4C Battery



NMP standard toolkit (v2)
For more information, refer to the Service Bulletin (SB-011) on NOKIA Online. Supplier or manufacturer contacts for tool re-order can be found in "Recommended service equipment" document on NOKIA Online.

Version 1.0



9. SW-UPDATE

Flash concept- (Point of Sales)

To use the FLS-5 Flash Dongle, follow the user guide inside the sales package. Please check always for the latest version of flash software, wich is available on Nokia Online.



Confidential • Copyright © 2009 NOKIA • All rights reserved

Version 1.0



10. DISASSEMBLY INSTRUCTIONS



1) Nokia 2690 disassembly.



2) You must use the Nokia Standard Toolkit version. You will also need a DC plug.



3) Slide the BATTERY COVER in the direction shown to release it.



4) Remove the BATTERY COVER.



4) Unscrew the two TORX+ size 6 screws in the order shown. Do not use them again. Discard them.



6) Slide the SRT-6 in the direction shown to release the clips of the A-COVER.

Version 1.0



7) Then release the clips on the bottom side.



8) Continue to release the side clips.



9) Slide the SRT-6 along the top side to release the remaining clips.



10) Remove the A-COVER.



11) Protect the LCD with a protective film.



12) Use the SS-93 to separate the KEYMAT from the A-COVER.

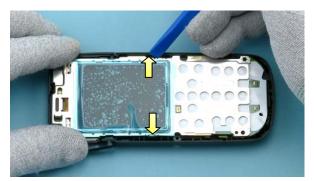




13) Unscrew the four TORX+ size 6 screws in the order shown. Do not use them again. Discard them.



14) Open the USB COVER.

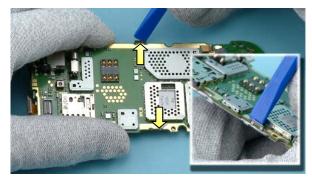


15) Use the SS-93 to lever out the UI SHIELDING ASSY, 16) Now the D-COVER ASSY can be separated. LCD and engine board near the shown clips.



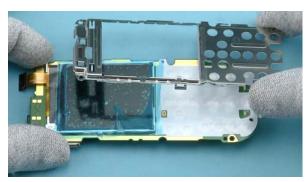


17) Use the SS-93 to open the LCD connector. While opening the connector, be careful not to damage the connector or the components nearby!

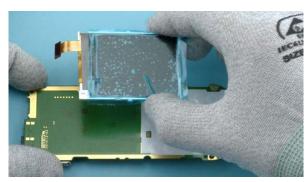


18) Use the SS-93 to release the shown clips of the UI SHIELDING ASSY.

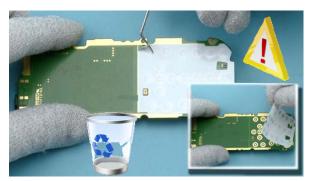
Confidential • Copyright © 2009 NOKIA • All rights reserved



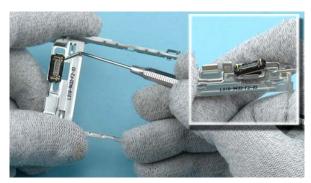
19) Remove the UI SHIELDING.



20) Remove the LCD.



21) Use the dental tool to lift up one corner of the DOMESHEET. Be aware of the sharp point of the dental tool – be careful not to injure yourself! Peel off and remove the DOMESHEET. Discard the DOMESHEET.



22) Use the dental tool to lever out the EARPIECE.



23) Remove the EARPIECE with the tweezers. Do not use it again. Discard it.



24) Use the SS-93 to lift up and separate the ANTENNA MODULE from the D-COVER ASSY.



25) Use the dental tool to carefully lever out the MICROPHONE.



26) Lift up the DC JACK with a DC plug. Use the tweezers to remove the DC JACK.



27) Rotate and pull out the USB COVER through the small opening.



28) Open the SD COVER. Rotate and pull out the SD COVER through the small opening.



29) Nokia 2690 disassembly is now complete.
- END OF DISASSEMBLY -





11. ASSEMBLY HINTS



1) Tighten the four TORX + size 6 screws to the torque of 16 Ncm in the order shown.



2) Tighten the two TORX + size 6 screws to the torque of 16 Ncm in the order shown.



12. SOLDER COMPONENTS

