Manual for processing creora® Fabric certification request

www.creora.com

[Fabric certification order process]

1. Complete the request form at www.creora.com

- Fill in the fabric details of your order.
- Upload a scanned copy of the creora yarn supplier's commercial invoice.
- Fill in the fabric certification receiver's information.

※ If information in the request form is insufficient, Hyosung reserves the right to reject the order.
※ In case of legwear or seamless, add covering yarn's commercial invoice to creora yarn suppliers' commercial invoice.

2. Once you receive email from Hyosung, please send us :

- 2yds of the full width finished fabric for testing to the below address.

In case of legwear or seamless, send 2 garment samples.

[Address to send fabric or garment sample for testing]
Spandex PU marketing team, 10th floor, Hyosung Corporation, 119, Mapo-daero, Mapo-gu, Seoul
Postal Code(04144)
Attention: Hee Kim (Tel: +82-2-707-7355, Fax: +82-2-707-7103)

3. Hyosung will send confirmation email following with requested fabric certification

- If samples meet fabric requirements, Hyosung send a confirmation letter to requestor.
- It takes 2 weeks for testing normally.

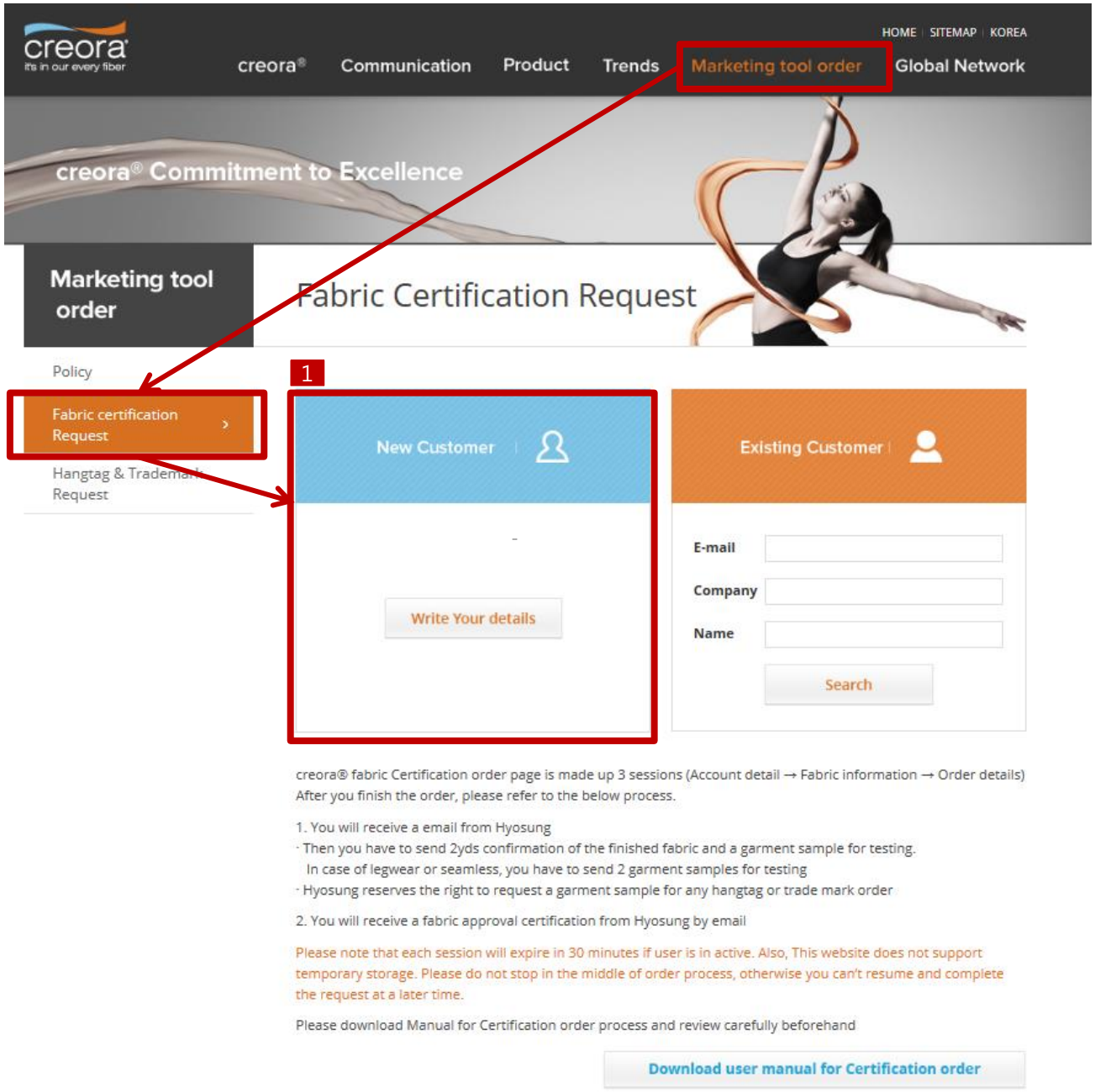
※ Fabric certification does not provide the right to use creora trade mark for garment. To use creora trade mark, garment supplier must apply for TM request form and follow the process.
※ Spandex yarn on the submitted fabric should be 100% creora spandex yarn.

1. For New Customer

If it is the first time to request creora® fabric certification on our website, please use the ‘New Customer’ section.

[Navigation] Marketing tool order> Fabric certification Request > New Customer





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Overview

Please click the box named 'Write your details' if you have yet to submit a certification request on our website.

Description

1. Go to the page with the form you can fill in for certification inquiry.

Fabric Certification Request



1

Consent to the collection and use of personal information

Collected personal information items

1. The Company collects the minimum personal information necessary for service provision.

<Collected items>

Consent to the collection and use of personal information? ○ I consent ◉ I do not consent

2

Consent to the consignment of personal information handling

The Company consigns the handling of personal information as follows for the sake of efficient business, and stipulates matters necessary to safely manage personal information when entering into a consignment contract according to related laws.

Do you Consent to the consignment of personal information handling? ○ I consent ◉ I do not consent

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Overview

1. 'Consent to the collection and use of personal information'
2. 'Consent to the consignment for the handling of personal information'

Description

1. Please click 'I consent' button after confirming your 'Consent to the collection and use of personal information'
2. Please click 'I consent' button after confirming your 'Consent to the consignment of personal information handling'

- Certification request will not continue unless you consent with these items.
- Certification order is made up just 1 page.

For your convenience, manual is shown separately.

1

· Account details

a

Applicant (Company name) *	
Company Type *	Select
Contact Person *	
b E-Mail *	ex)hyosung@Hyosung.com
Address *	
Zip Code	
Tel *	
Fax	
City *	Continent / Country

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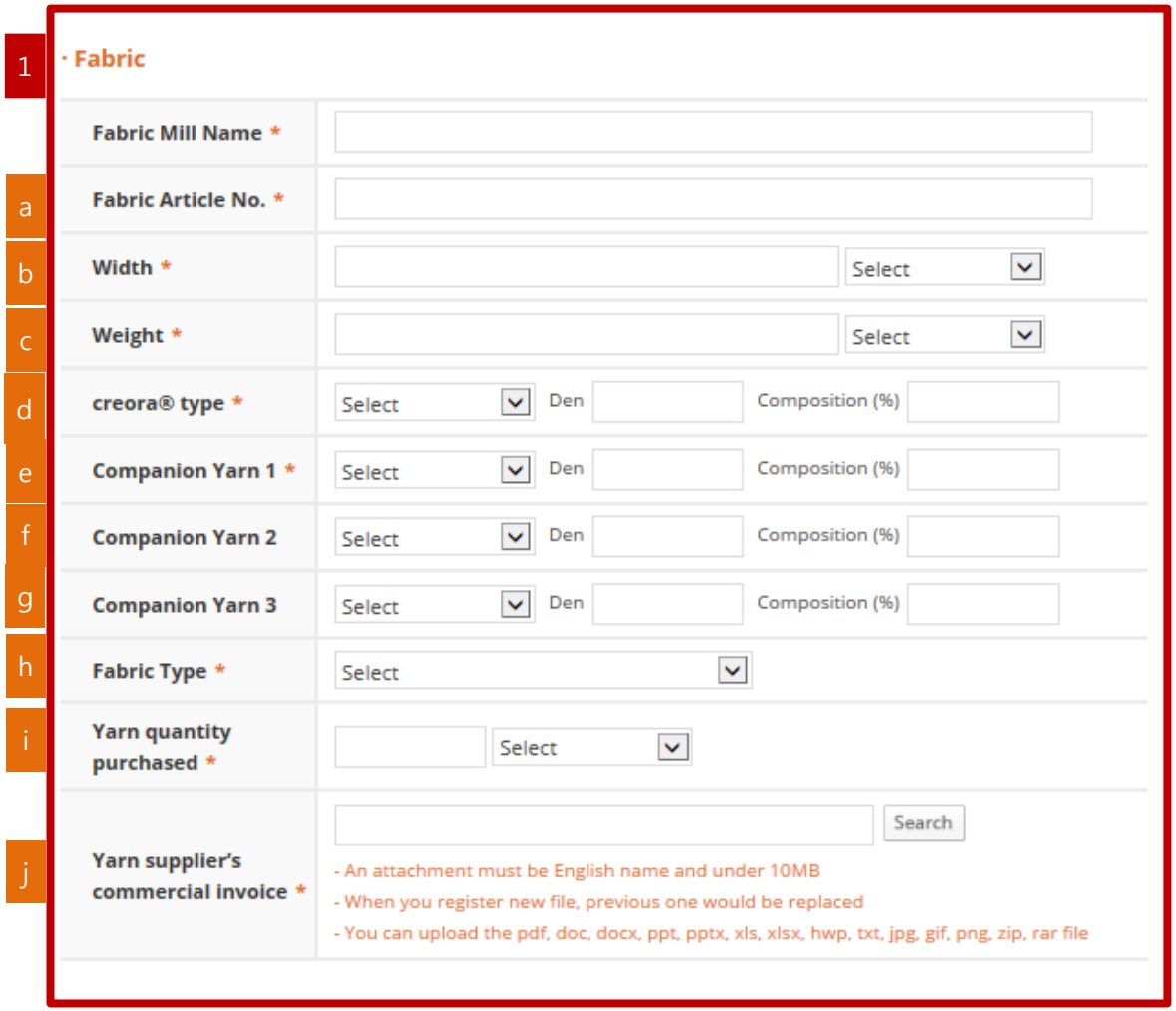
Description

1.Account details

a. Applicant for creora certification
- This part is for contact person whom communicates with Hyosung on this request.(*)

b. Input Email address(*)
- Purpose is to send notification email for successful registration and final confirmation .

Please note that each session will expire in 30 minutes if user is not active.
Also, This website does not support temporary storage.
Please do not stop in the middle of order process - you may not resume and complete the request at a later time.



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Description

1. Fabric

a. Input article number of fabric(*)
- The finished fabric, hosiery, seamless' article no.

b. Input width of fabric , and select measurement unit (only number/*)
- In case of legwear or seamless, input '0'

c. Input weight of fabric, and select measurement unit (only number/*)
- In case of legwear or seamless, input weight based on g/pc or g/pair

d. Select the spandex yarn type, and input denier/filament & composition on fabric (only number*)

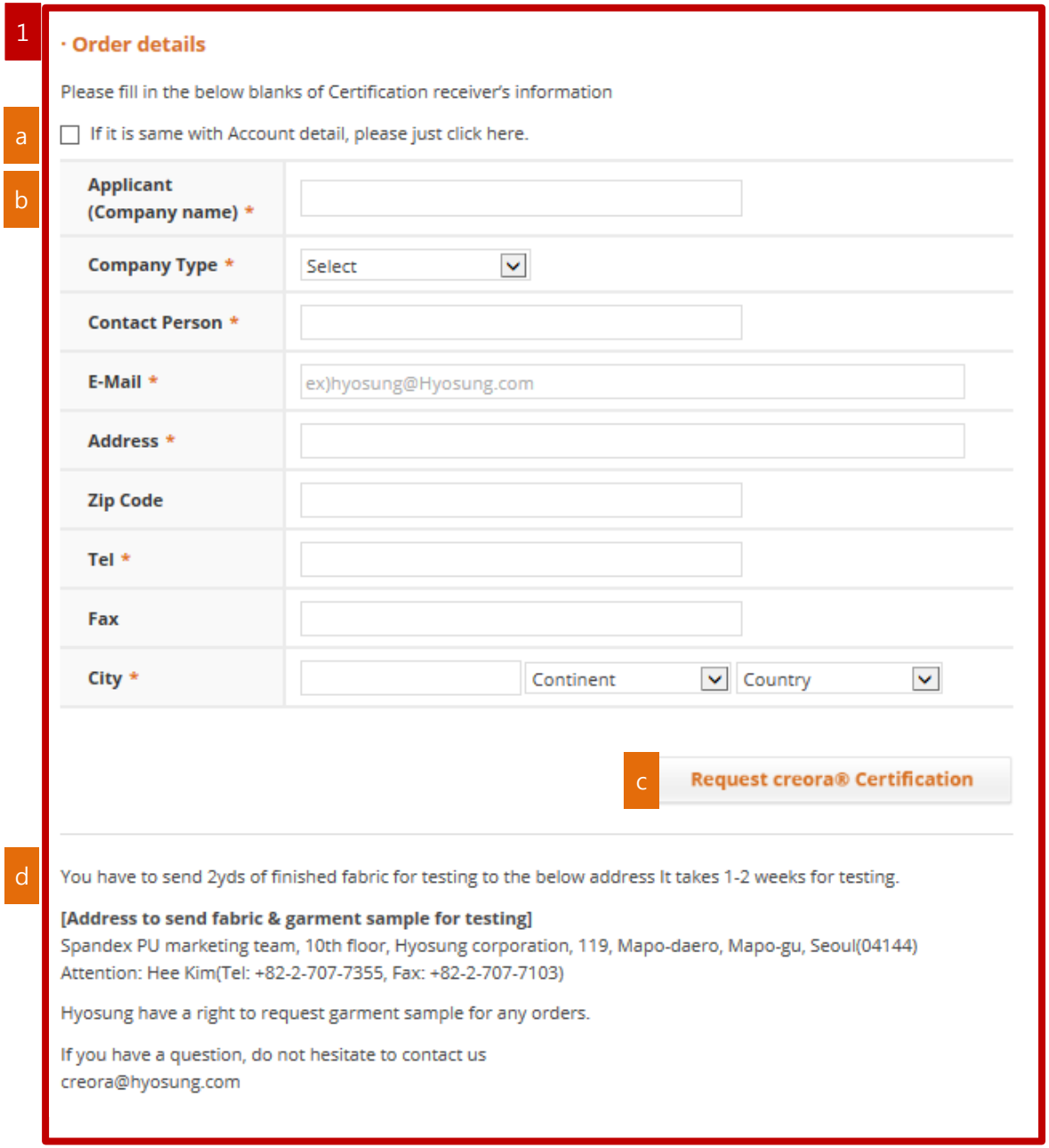
e. Select the companion yarn, and input denier & composition (only number/*)
※ Composition(%) is each fibers' content based on fabric

f. g. if you need to input more

h. Select fabric type(*)
(ex. C/K, W/K, Covering,.)

i. Input the purchased creora spandex yarn quantity (*)

j. Upload the creora yarn supplier's commercial invoice (*)
- In case of legwear, seamless, or woven, add covering yarn's commercial invoice and upload file at once.



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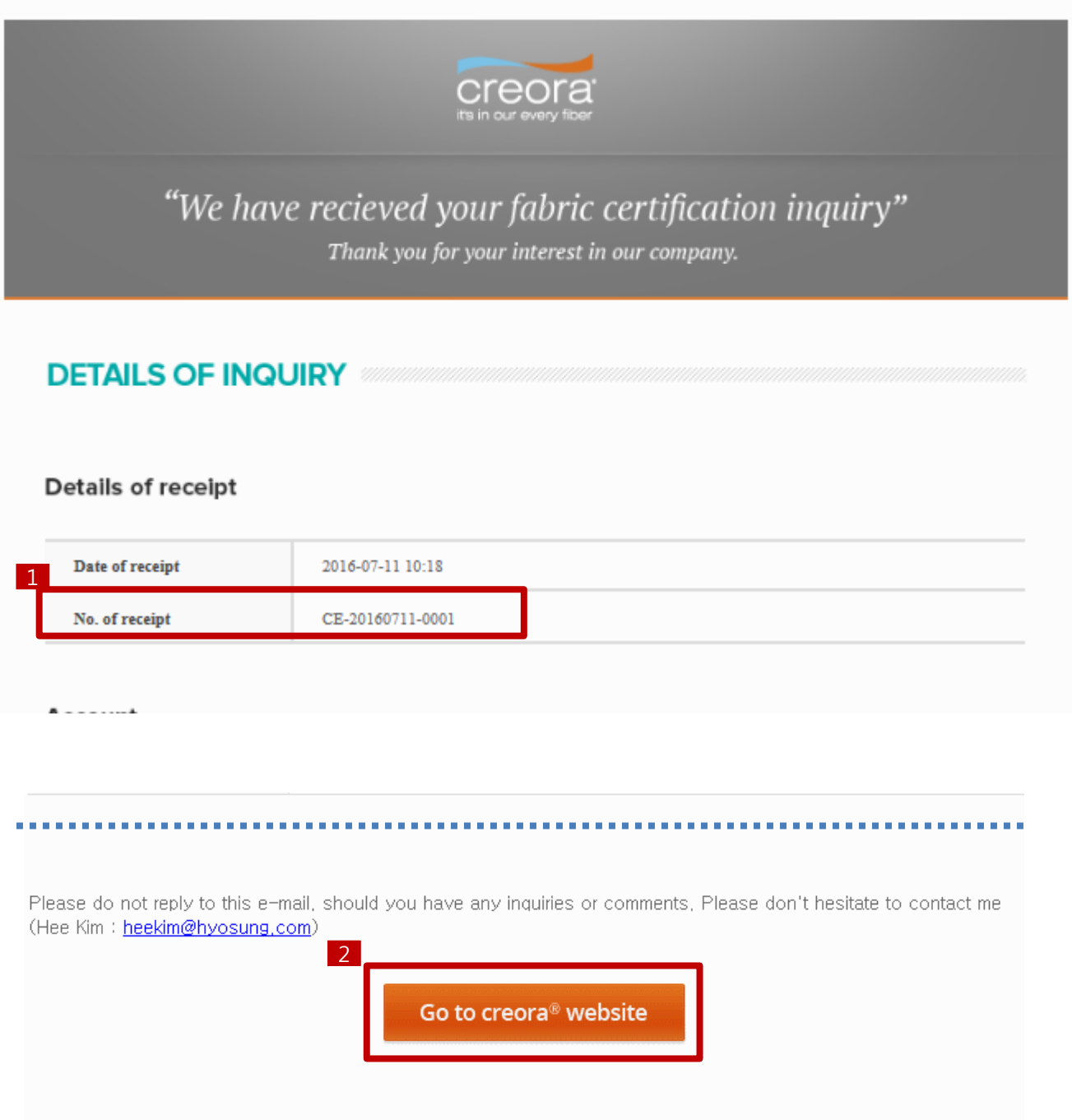
Description

1. Order details

a. If certification receiver's information is same with account details, just click check box. The information will be filled in automatically.
b. Input company name (*)
c. If you input all information, click the button to complete the request.
d. After you complete the request, you will receive e-mail notification of successful registration. You have to send fabric sample to Hyosung for testing.



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Description

You will receive an e-mail notification of successful registration.

1. No. of registration

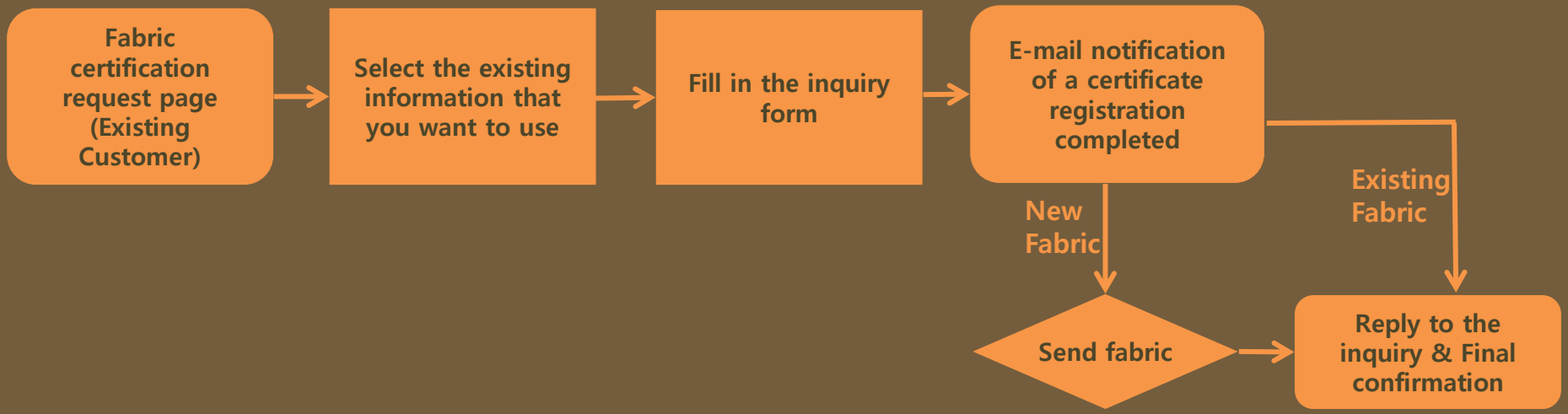
Keep in mind that this number is important to communicate with Hyosung for checking status. Please remember it.

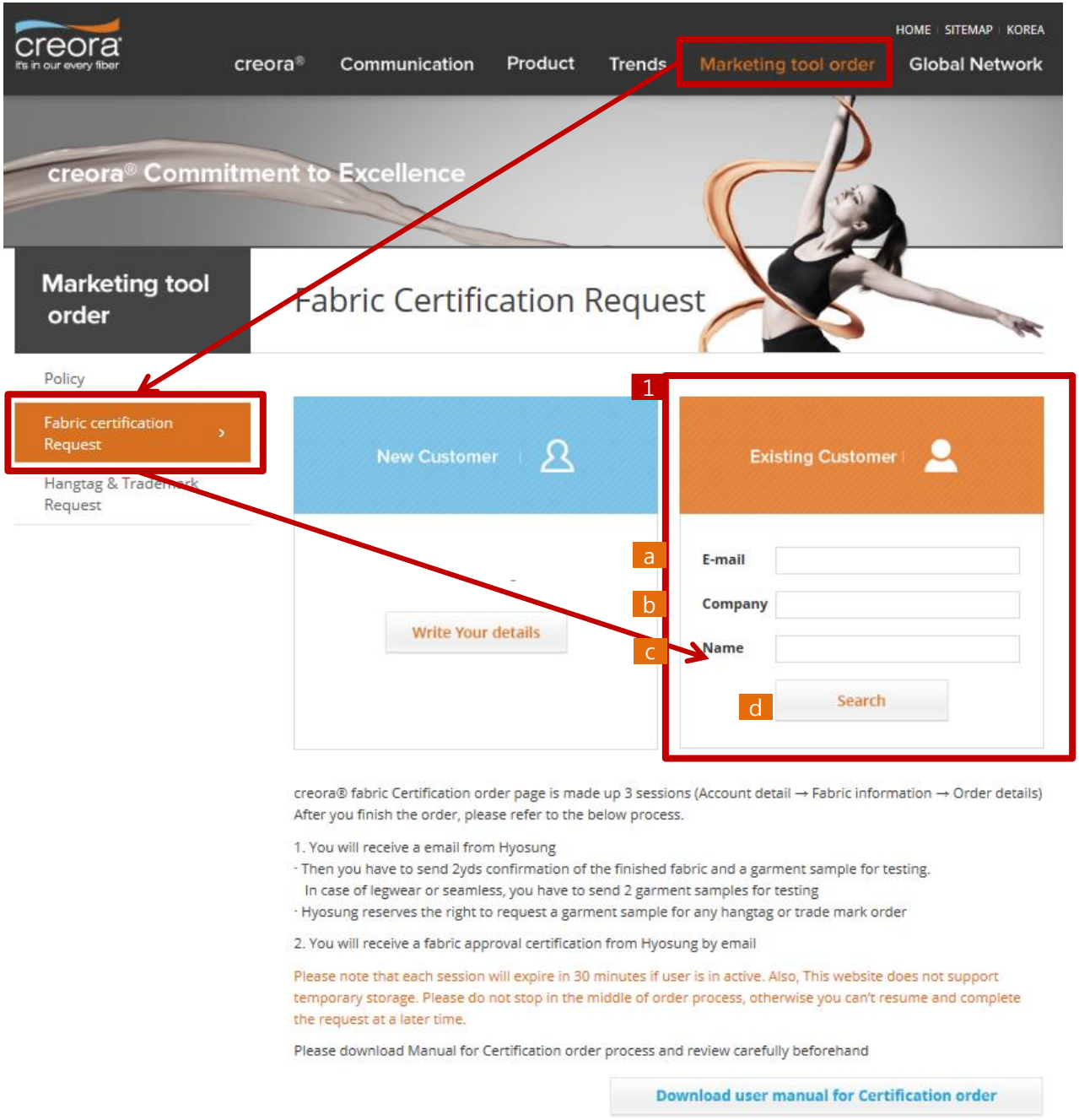
2. Go to the creora® website

2. For Existing Customers

You can use previously registered information.
Please use the ‘Existing Customer’ section.

[Navigation] Marketing tool order> Fabric certification request>
Select existing information





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Overview

Please input E-mail, Company, Name and click on 'Search' to use existing information

Description

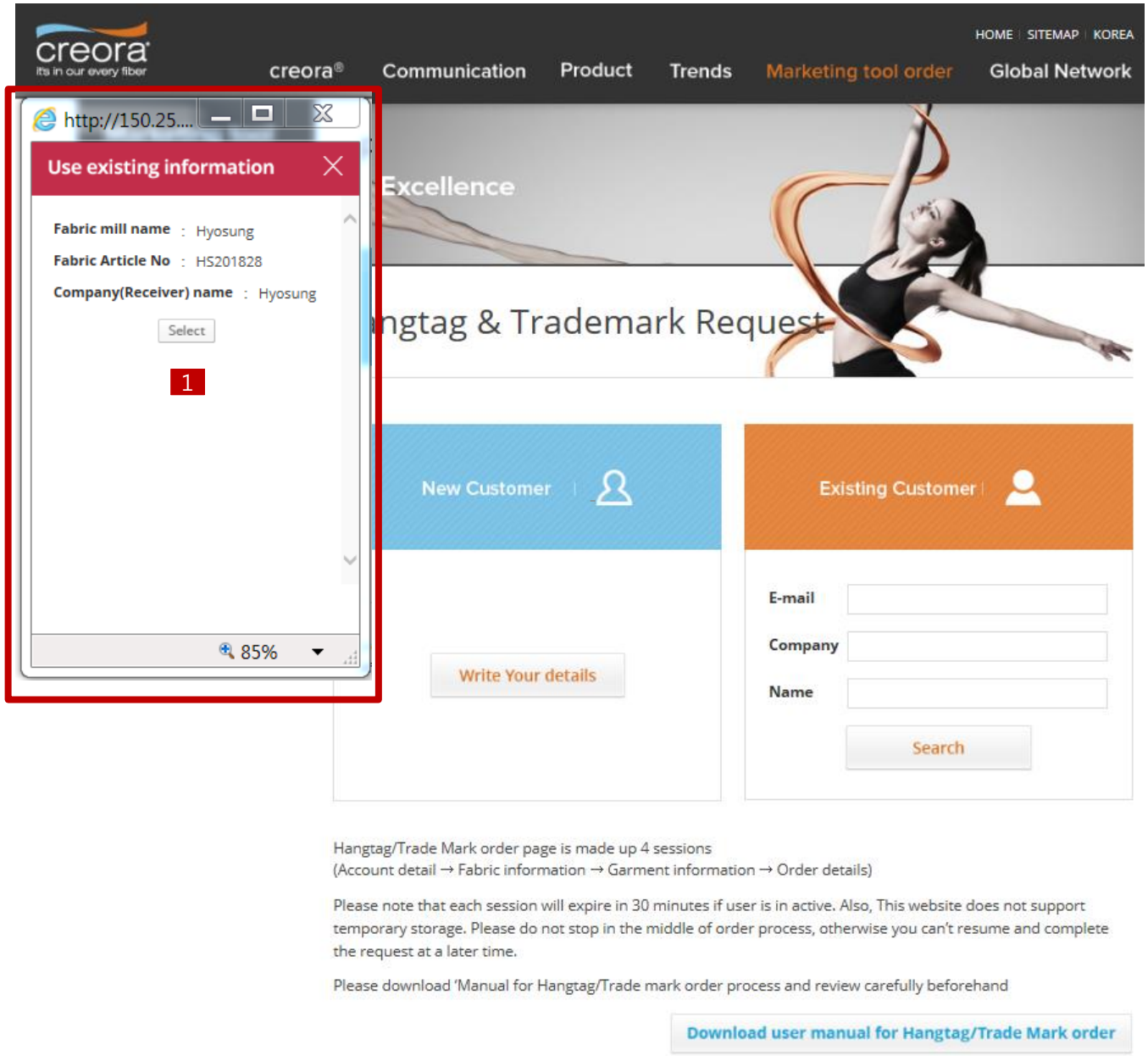
1. Go to this page to select existing information.

a. Input your email address
b. Input your company name
c. Input your name

for a, b & c, please input information exactly the same as before, as these are case-sensitive. You can check your account information from the previous e-mail notification

d. Go to the page for filling in certification inquiry.

1. Request for creora® Hangtag



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Overview

1. Use existing information

Description

1.Select existing information

Fabric Certification Request



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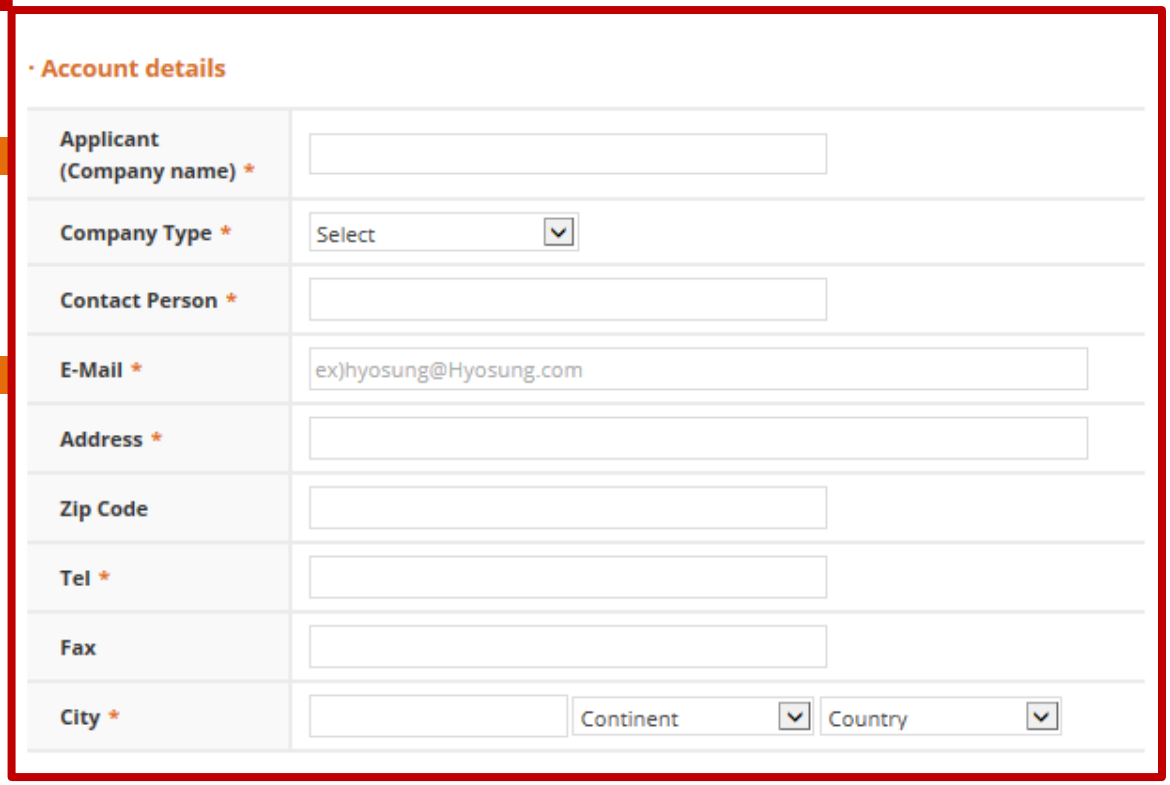

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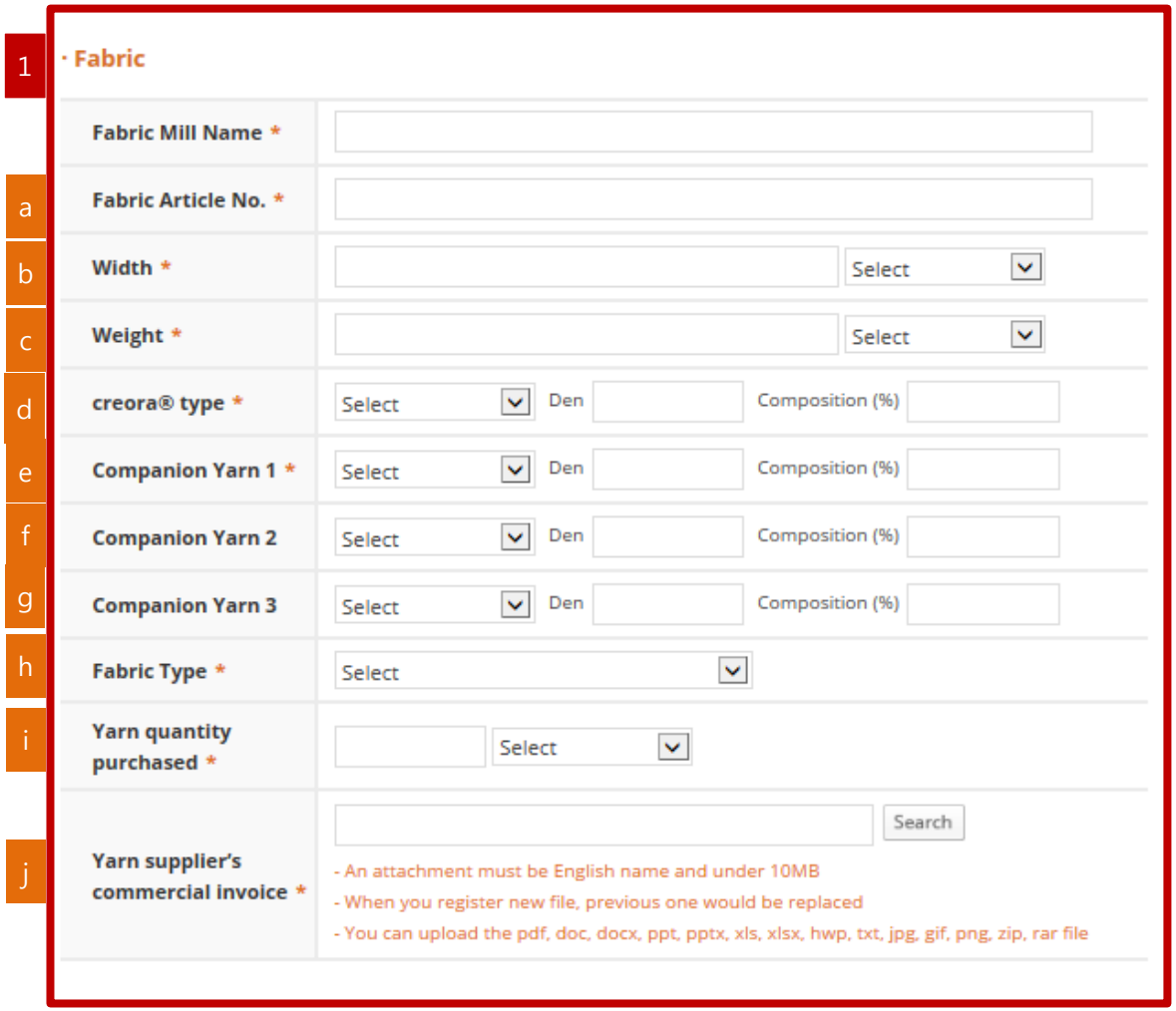

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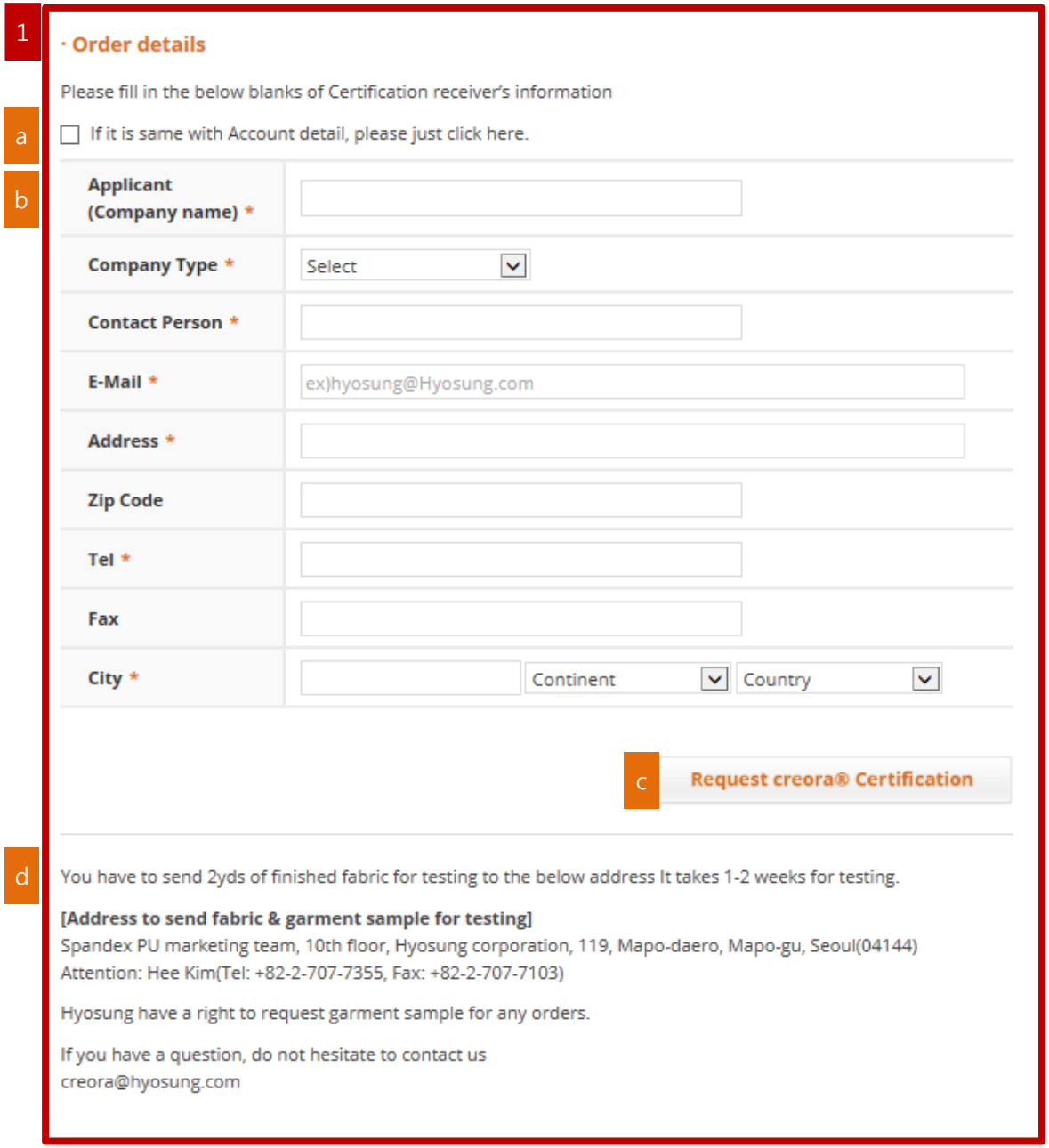

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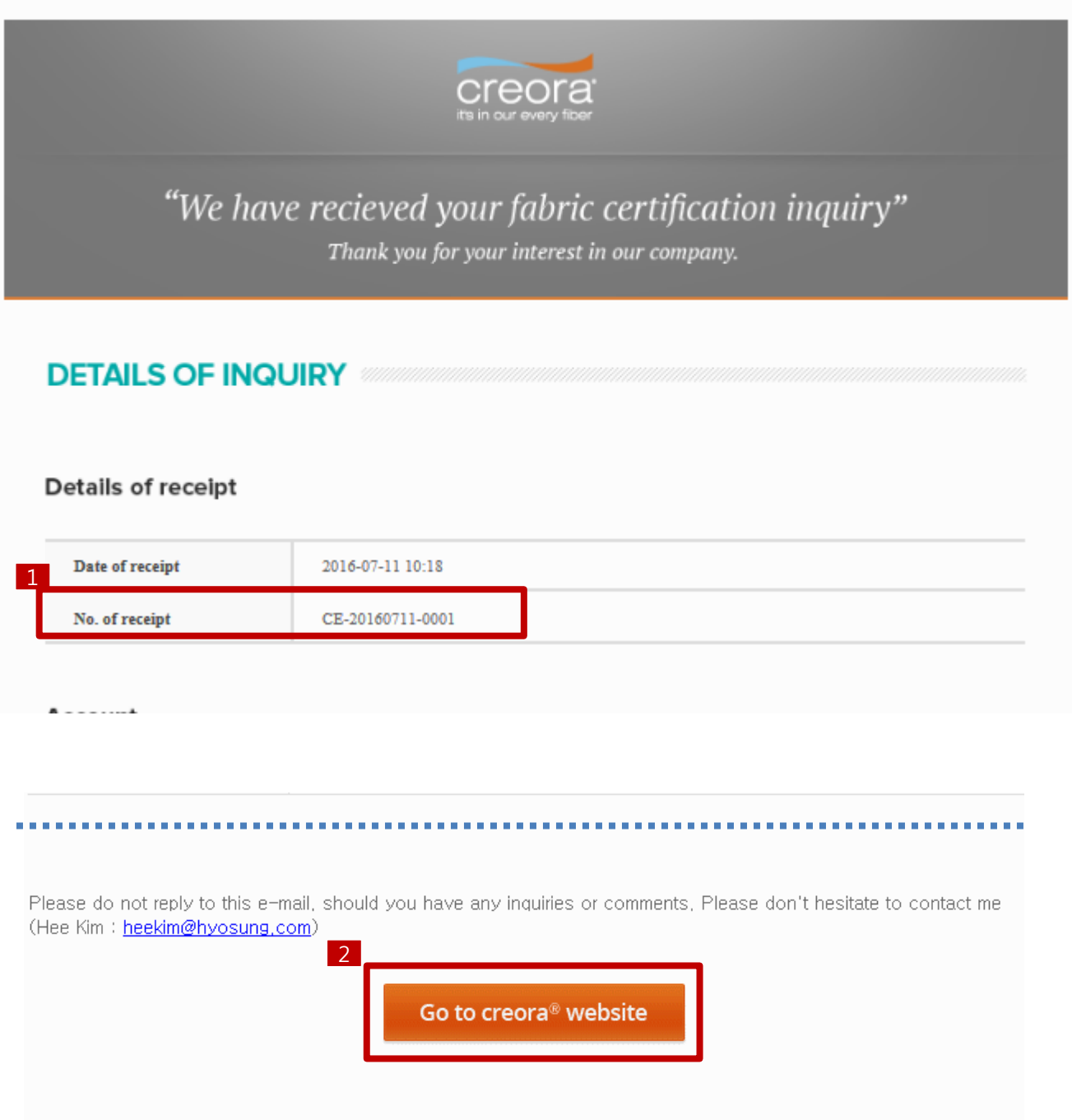

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