# NetIQ SecureLogin Quick Start Guide

June 2019

# 1 About This Document

It is highly recommended that you read this guide carefully before proceeding with installing, configuring, and deploying NetIQ SecureLogin. This document contains hardware and software details and information about the required versions of the dependent components necessary for successfully setting up SecureLogin.

# 2 What Is SecureLogin?

SecureLogin is an enterprise single sign-on product. It provides authentication solutions for web, Windows, host, and legacy applications. SecureLogin functions as a credential provider for all the applications that users access.

It is also a credential management tool developed to increase an organization's network security while lowering support costs.

SecureLogin securely manages and encrypts the users credential information in the directory. It stores usernames and passwords and automatically retrieves them for users, when required.

# 3 System Requirements for SecureLogin

This section provides the minimum requirements to install SecureLogin. Ensure that you review these requirements before installation, particularly those related to the operating system.

**IMPORTANT:** In the preceding table, **Certified** includes the versions that are completely tested and supported. Whereas, **Supported** includes the versions that are not tested but are expected to work.

***Table 1***

| Category | Requirement |
|---|---|
| Disk Space | 128 MB<br><br>**NOTE:** An additional 55 MB is required for temporary files, which is deleted after the installation is complete. |

| Category | Requirement |
| --- | --- |
| Operating Systems | **Certified:**<br>◆ Windows 10 Version 1809 (October 2018 Update), SecureLogin 8.7 onwards<br>◆ Windows 8.1 (32-bit and 64-bit)<br>◆ Windows 7 SP1 (32-bit and 64-bit)<br>◆ Windows Server 2008 R2 SP1<br>◆ Windows Server 2012 R2<br>◆ Windows Server 2016<br>◆ Windows Server 2019, SecureLogin 8.7.1 onwards<br>**NOTE:** The following features are not supported on Windows Server 2019.<br>◆ Citrix services<br>◆ Terminal services<br>◆ Client for Open Enterprise Server mode<br>◆ GPO utility<br>For more information on the GPO utility issues, see “Known Issues” in the “NetIQ SecureLogin 8.7 Service Pack 1 Release Notes”.<br>**Supported:**<br>◆ Windows 10 Anniversary Update (32-bit and 64-bit)<br>◆ Windows 10 Creators Update (32-bit and 64-bit)<br>◆ Windows 10 Fall Creators Update (32-bit and 64-bit)<br>◆ Windows 10 Version 1803 (April 2018 Update)<br>◆ Windows 10 (32-bit and 64-bit)<br>Latest versions of service packs for the certified operating systems. |

| Category | Requirement |
| --- | --- |
| Terminal Servers | **Certified:**<br>◆ Citrix Workspace app 1904 for Windows<br>◆ Citrix XenApp 7.18<br>◆ Microsoft Terminal Services clients, Remote Desktop Protocol 10.2<br>**Supported:**<br>◆ Citrix Receiver 4.5 and above<br>◆ Citrix Workspace app 1810 and above<br>◆ Citrix XenDesktop or XenApp 7.6 and above<br>◆ Microsoft Terminal Services clients, Remote Desktop Protocol 7.0 and above |
| Directories | **Certified:**<br>◆ Active Directory installed on Windows 2012 R2, 2016 and 2019<br>◆ eDirectory 9.1 and 9.1.2 installed on Windows or SUSE Linux Enterprise System<br>**Supported:**<br>◆ Active Directory installed on Windows 2008 R2<br>◆ eDirectory 9.0 and above installed on Open Enterprise Server or Windows or SUSE Linux Enterprise System<br>**NOTE:** SecureLogin can be installed on any LDAP v3-compliant directory. |
| Browsers | **Certified:**<br>◆ Chrome 74<br>◆ Internet Explorer 11.0<br>◆ Mozilla Firefox 67<br>◆ Microsoft Edge 44 and above<br>Microsoft EdgeHTML 18 and above<br>**Supported:**<br>◆ Chrome 45 and above<br>◆ Internet Explorer 9.0 to 11.0<br>◆ Mozilla Firefox 50 and above<br>◆ Microsoft Edge 42 and above<br>Microsoft EdgeHTML 17 and above |

| Category | Requirement |
| --- | --- |
| Others | **Certified:**<br>◆ iManager 3.1.2<br>◆ .NET framework 4.7.2<br>◆ Java 1.8<br>◆ Supported Smartcard Middleware<br>  ◆ ActivClient 7.1<br>  ◆ Microsoft Smart Card Base Cryptographic Service Provider (CSP) Minidriver<br>◆ Advanced Authentication 6.2<br>◆ Client for Open Enterprise Server 2 SP4 (IR11)<br>◆ NICI 3.0.3<br>**Supported:**<br>◆ iManager 3.0 and above<br>◆ .NET framework 4.0 and above<br>◆ Java 1.7<br>◆ Supported Smartcard Middleware<br>  ◆ ActivClient 7.x<br>◆ Advanced Authentication 5.5.x and above<br>◆ Client for Open Enterprise Server 2 SP4 (IR7a and above)<br>◆ NMAS 8.8.8.x |

# 4 Downloading SecureLogin

1. Log in to the Customer Centre (https://secure-www.novell.com/center/regadmin/jsps/home_app.jsp)
2. Download the latest version of SecureLogin.

# 5 Installing SecureLogin Using the Installer

1. Extract the NetIQ SecureLogin zip file contents to a location on your system.
2. Run `NetIQSecureLogin.exe` to start the installation.
3. Accept the End-User License Agreement.
4. Select the **Datastore** to install SecureLogin. Click **Next**.
5. From the **Custom Setup** screen, select the features you want to install.
6. Click **Next** and follow the prompts to install SecureLogin.

# 6 Installing SecureLogin Using Command-Line Options

If you prefer to install SecureLogin using command-line options, see “Installing through the Command Line” in the *NetIQ SecureLogin Installation Guide*.

# 7 Installing in a Different Locale

The SecureLogin installer detects the default locale on the system and completes the installation.

For example, if the default locale on your system is Spanish, SecureLogin is installed in Spanish.

If you want to change the locale, execute the following command:

`NetIQSecureLogin.exe /lang language-code`

Replace *language-code* with the code from the following supported languages:

- 1028 - Chinese
- 1031 - German
- 1033 - English (default)
- 1034 - Spanish
- 1036 - French
- 1041 - Japanese
- 1045 - Polish
- 1046 - Portugese

For example, to install in French, the command is:

```
NetIQSecureLogin.exe /lang 1036
```

# 8 Modifying, Repairing or Removing an Installation

1. Run `NetIQSecureLogin.exe`
2. Use the following options to change the existing configuration:

***Table 2*** *Installer Options*

| Option | Description |
|---|---|
| Modify | Use the Modify operation to uninstall features installed during installation. |
| Repair | Use the Repair operation to install any missing components. |
| Uninstall | Use the uninstall operation to uninstall SecureLogin and do a fresh install. |

For more information about Installer options, see“Modifying, Repairing, or Uninstalling” in the *NetIQ SecureLogin Installation Guide*.

# 9 Upgrading SecureLogin

1. Run NetIQSecureLogin.exe
2. You are prompted to proceed with the upgrade with the current language settings. Click **Proceed**.
3. The Installation Wizard is launched. Click **Next**
4. The license agreement page appears. Accept the license agreement.

For more information about Upgrading SecureLogin, see “Upgrading” in the *NetIQ SecureLogin Installation Guide*.

# 10 Contact Information

Our goal is to provide documentation that meets your needs. If you have suggestions for improvements, please email Documentation-Feedback@netiq.com (mailto:Documentation-Feedback@netiq.com). We value your input and look forward to hearing from you.

For detailed contact information, see the Support Contact Information website (http://www.netiq.com/support/process.asp#phone).

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