WARRANTY PERIOD & POLICY

- "Abused Product" shall mean a physically damaged product or subassembly, respectively, that has been damaged due to forces or exposure beyond normal use within the specified operational and environmental parameters set forth in the product specification.
- "Full Warranty" shall mean a specific period in which KYE should perform repair on non-abused products without labors and parts charged.
- "Limited Warranty" shall mean a specific period in which KYE should perform repair on products with labors and parts charged.
- "Insubstantial Warranty" shall mean (1) that model / item has already been phased out more than 1 year. (2) It is impossible to get the necessary component because of ceasing production of manufacturer / vendor. (3) It is impossible to repair or fix the problem because of technical reason.
- "Shelf Warranty (DOA)" shall mean Items that cannot function in normal way or have serious defect within 15 days of the original invoice date are eligible for Shelf Warranty (Dead on Arrival). Items returned under Shelf Warranty will be replaced with the same model / type and version. If the customer asks for the different model / type and version, the Shelf Warranty will be void.

UNDER WARRANTY

- Shelf Warranty (DOA) within 15 days after Customer receiving date. KYE SYSTEMS CORP. will exchange products and pay for shipping charges, import and export duties and any other related costs.
  No labors & parts will be charged.
- Regular Full Warranty KYE SYSTEMS CORP. does not provide with any RMA Free Buffer.
  No labors & parts will be charged. (Warranty begins at date of the original invoice)
- Regular Full Warranty KYE SYSTEMS CORP. provides with RMA Free Buffer.
  Labors & parts will be charged.
- Limited Warranty Labors & parts will be charged.

OUT OF WARRANTY

Out of warranty Labors & parts will be charged. (Base on the fourth (#4) statement of the Warranty Period & Policy.)

WARRANTY PERIOD

Video Image & System PRODUCTS

PRODUCT ITEM	WARRANTY PERIOD
All Barebones	15 months
All Monitors (including LCD)	15 months
All Main boards	15 months
All Power Supplies	15 months
All VGA / TV Cards	15 months
All Scanners	15 months
All Digital Cameras	15 months

Input device PRODUCTS

PRODUCT ITEM	WARRANTY PERIOD
All Mice	15 months
All Tablets	15 months
All Keyboards	15 months

Multimedia & Storage PRODUCTS

PRODUCT ITEM	WARRANTY PERIOD
CD/DVD ROM	15 months
All Speakers	15 months
All Sound Cards	15 months
All Headsets and Microphones	15 months
All Joysticks	15 months
All Game Pads	15 months
All Digital Player Systems	15 months
All Storage devices	15 months

Communication & Networking PRODUCTS

PRODUCT ITEM	WARRANTY PERIOD
All Networking Interface Cards	15 months
All Hubs and AP	15 months
All Fax/Modems (including XDSL/ISDN)	15 months

Others (The other Networking / communication products)	15 months

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.

Website: http://www.geniusnet.com/