

CYBER SECURITY PRO

FOR macOS

Quick Start Guide

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ESET Cyber Security Pro provides state-of-the-art protection for your computer against malicious code. Based on the ThreatSense scanning engine first introduced in the award-winning NOD32 antivirus system, ESET Cyber Security Pro continues to deliver unprecedented protection against zero-day threats, without the need for constant reactive signature updates to recognize the threats.

The integrated antivirus, antispyware and firewall modules, along with parental control, make ESET Cyber Security Pro a complete and integrated security solution. This manual will guide you step-by-step through a typical installation and the basic configuration of the product.



Antivirus

Proactively detects and cleans known and unknown viruses, worms, trojans and rootkits.



Antispyware

Protects you from hidden backdoors, downloaders, exploits, crackers, hijackers, password stealers and keyloggers.



Firewall

Prevents unauthorized users from gaining access to your computer. Monitors traffic to and from your computer.



Parental control

Prevents children from getting access to pages with inappropriate or harmful content.

Installation

Before you begin the installation process, close all open programs on your computer. ESET Cyber Security Pro contains components that may conflict with other antivirus programs that may already be installed on your computer. ESET strongly recommends that you remove any other antivirus programs to prevent potential problems.

Launching the installation

To launch the installation wizard, do one of the following:

- If you are installing from the a CD/DVD, insert it into your computer, open it from your Desktop or Finder window and double-click the Install icon.
- If you are installing from a file downloaded from the ESET website, open the file and double-click the Install icon.

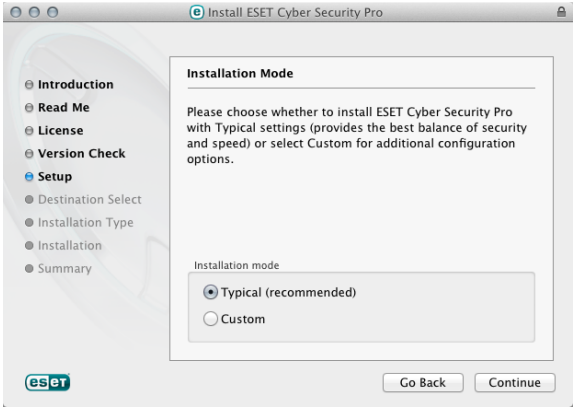


The installer will automatically check online for the latest product version. If a newer version is available, you will be prompted to download it before beginning the installation process. After accepting the license agreement, select between custom or typical installation modes. Examples in this guide are based on typical installation mode.

- **Typical** – only the most important parameters will be configured during installation. Other parameters will be pre-set to their recommended settings. This mode provides our recommended

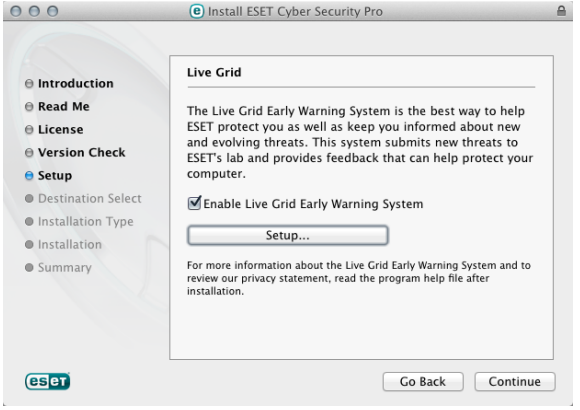
comprehensive protection and is suitable for most users.

- **Custom** – enables configuration of all advanced parameters during installation.



Join ESET Live Grid

Help us capture malware by joining our collaboration network. Your participation allows us to gather more sample threats, which helps us to offer increasingly stronger and more efficient proactive protection to all ESET users. We recommend that you enable this feature and we thank you for your support.



Detection of potentially unwanted applications

Since some potentially unwanted applications are used legitimately and might not necessarily pose a security risk, the user's consent is required to enable detection.

Completing the installation

When all necessary parameters have been configured, start the final installation by clicking Install. Installation progress will be indicated by a progress bar. After installation is complete, ESET Cyber Security Pro will start automatically. A computer restart is not normally required, you can carry on working with ESET Cyber Security Pro running in the background to protect your computer from malware threats.

Product activation

After installation, the Product Activation window is displayed automatically. To access the product activation dialog at any time, click the ESET Cyber Security Pro icon located in your menu bar (top of the screen) and then click Product activation….

- **License Key** – a unique string in the format XXXX-XXXX-XXXX-XXXX-XXXX or XXXX-XXXXXXXX which is used for identification of the license owner and for activation of the license. If you purchased a retail boxed version of the product, activate your product using a License Key. It is usually located inside or on the back side of the product package.
- **Username and Password** – If you have a Username and Password and do not know how to activate ESET Cyber Security Pro, click I have a Username and Password, what do I do?. You will be redirected to ESET License Administrator where you can convert your credentials into a License Key.

- **Free trial license** – select this option if you would like to evaluate ESET Cyber Security Pro before making a purchase. Fill in your email address to activate ESET Cyber Security Pro for a limited time. Your test license will be emailed to you. Trial licenses can only be activated once per customer.
- **Purchase license** – If you do not have a license and would like to buy one, click Purchase license. This will redirect you to the website of your local ESET distributor.
- **Activate later** – If you choose not to activate at this time, click Activate later.

Starting ESET Cyber Security Pro

ESET Cyber Security Pro starts protecting your computer immediately after installation. You do not have to open the program to start it. You can open ESET Cyber Security Pro at any time to check your protection status or to perform various scanning and maintenance tasks. To open ESET Cyber Security Pro, click the ESET Cyber Security Pro icon located in the macOS menu bar (top of the screen) and then click **Open** ESET Cyber Security Pro.

User interface

The Home section informs you about the current protection level of your computer.

A **Computer scan** is an important part of each antivirus solution. It is used to perform a scan of the files and folders on your computer's disk(s).

The **Update** section contains important information about program updates. It is crucial that the program be updated regularly to provide the maximum level of protection against the latest threats.

The **Setup** options allow you to adjust the protection levels of your computer.

The **Tools** section allows you to access advanced features such as log files, quarantine, scheduler etc.

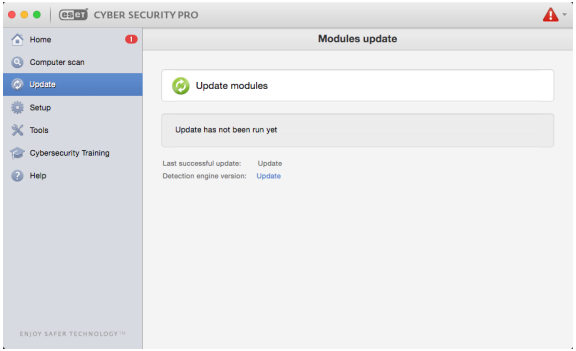
The **Help** section contains links to product help, the ESET Knowledgebase and the Customer Care support request form.



Update

ESET Cyber Security Pro comes with a predefined task to ensure regular updates (see the Scheduler section in the user guide). If once installation has completed you have not yet performed an update, we recommend starting the update manually as follows: From the ESET Cyber Security Pro main program window click **Update** from the main menu on the left and then click **Update modules**.

The update module will connect to the Internet, contact an available ESET update server and download digitally signed update files. These updates contain the most recent detection modules and new definitions for advanced heuristics as well as other program modules. As soon as a newer update has been installed, ESET Cyber Security Pro displays a notification in the primary ESET window.



Computer scan

After a successful installation and update, we recommend that you perform a complete computer scan for threats. To do this, click **Computer scan** from the main menu on the left and then select **Smart scan** from the ESET Cyber Security Pro primary window. Scanning of all local hard drives will start. The status window will display scan progress as well as the current statistics about scanned and infected files found. If a threat is detected, ESET Cyber Security Pro quarantines the file and displays an alert. You should be able to continue working as normal while the scan takes place.

Protection status

Current protection status is indicated in the following ways:

The menu bar icon
The Home section displays a detailed report of your protection status. In the event that any protection module is disabled, the Home window will show the name of the disabled module, along with a link allowing you to re-enable it.

The individual protection statuses are indicated by the following icons:

ⓔ Antivirus protection is working properly and your computer is protected against malicious software as well as network attacks. This status indicates that all protection modules are enabled and the detection modules are up-to-date.

⚠ The yellow icon is displayed if Firewall is set to block all network traffic, Parental Control does not have all local accounts set up or your ESET Cyber Security Pro license is due to expire soon.

⚠ The red icon is displayed if one of the modules (Firewall, Real-time, Web access or Email protection) is disabled or malfunctioning. Since the proper functioning of these modules is vital to your system's security, we recommend enabling inactive modules immediately.

Resolving issues

ESET technical support specialists are ready to assist you in resolving any issues you may have. Before contacting technical support, we strongly recommend that you read the related topic in the product documentation (user guide, in-product help file) or search for a solution on the ESET website. For solutions to specific issues or questions about features and products, visit our Knowledgebase at: http://kb.eset.com

To contact ESET technical support, use the web form available at:
www.eset.com/support/contact

Submitting a technical support query

In the event of a problem, contact ESET technical support using the query submission form integrated into the program. In the Help section, select **In-product form** (recommended)....

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