Setup Guide:

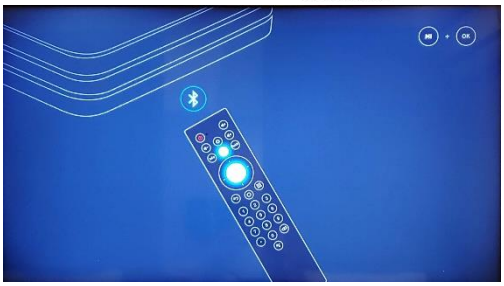
1. Connect Set-Top Box (STB) to TV using HDMI cable, change the input of your TV to HDMI. Connect power adapter to power source.



2. Ensure that cables are connected correctly, power on the Set-Top Box (STB) and your TV.



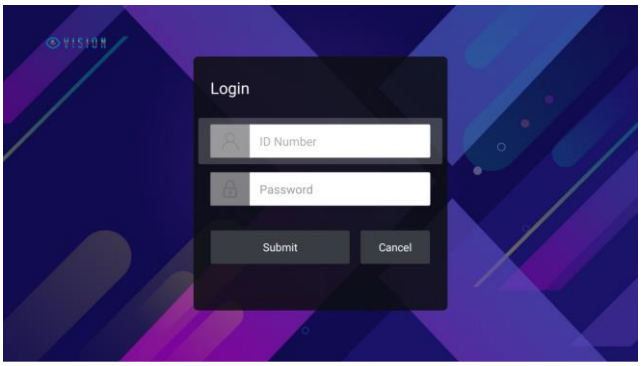
3. You will be prompted for initial settings, follow the instructions on TV screen. Ensure your remote-control unit has batteries. Select language to English.

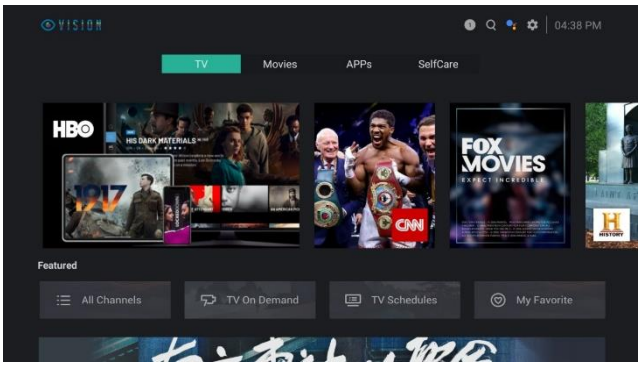


4. Select your Wi-Fi network and connect to your Wi-Fi. Ensure good Wi-Fi Signal if you are connecting through Wi-Fi. You can also connect through LAN cable to any port of your modem. Kindly wait for software update to finish.



5. You will be prompted for Login. Your User ID is your Converge Account number (13-digit), Password is 12345. Click on TV tab and select the preview or go to “All Channels”. Enjoy!





***To turn-off the device**, use the remote control or press the box power button for 7 seconds. A Quick press on the box power button will just log out the user.*