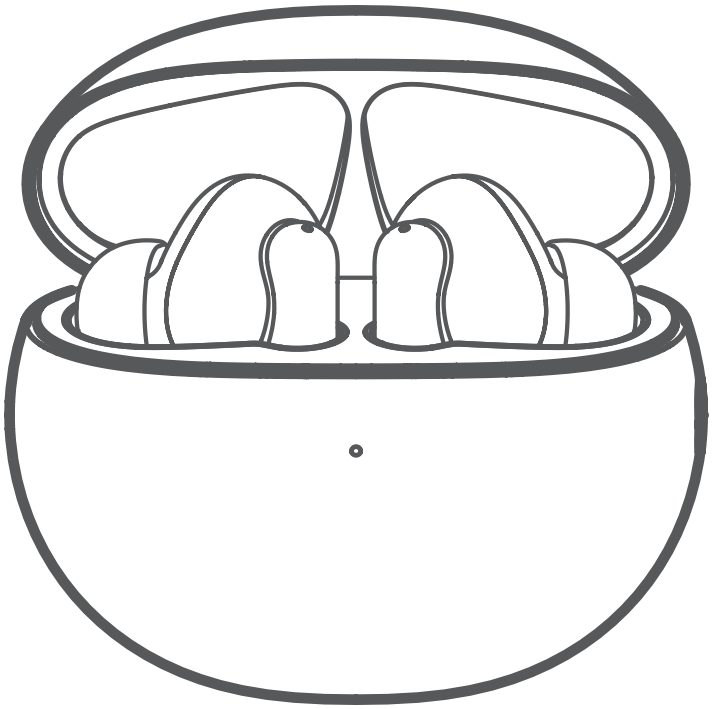
TCL

Hi! Let’s get started.



TW30
MOVEAUDIO S600
User manual

Contents

1 Important safety instructions 3
Hearing Safety
General safety information

2 Welcome 4
What's in the box
Overview of the truly wireless earphones

3 Charge 5
Charge the battery
Check the battery status

4 Connect your earphones 6
Google Fast Pair
Manual Pairing
Pairing your earphones via app

5 Use your earphones 7
Wear the earphones
Power your earphones on or off
Wearing detection
Reconnect your earphones to your smartphone or Bluetooth® device
Music control
Call control
Voice assistant
ANC control
Low battery prompt
Reset the earphones

6 Firmware update 10

7 Notice 11
Compliance notice
Declaration of conformity
Remove the integrated battery
Disposal of your old product and battery

8 Notice for US and Canada 12
Compliance notice for US
Compliance notice for Canada

9 Trademarks 13

10 FAQ 14

1 Important safety instructions

Hearing Safety



Danger

To avoid hearing damage, limit the time you use earphones at high volume and set the volume to a safe level. The louder the volume, the shorter the safe listening time is.

To prevent accidents and damage to ears:

- Listen at reasonable volumes for reasonable periods of time.
- Be careful not to adjust the volume continuously upwards as your hearing adapts.
- Do not turn up the volume so high that you can't hear what's around you.

General safety information

To prevent damage and malfunctions:

- Do not expose earphones to excessive heat.
- Do not drop your earphones.
- The earphones are resistant to dripping and splashing water. The charging case is not waterproof. Before putting the earphones into the charging case, thoroughly wipe off any moisture.
- Do not submerge your earphones in water.
- Do not use any cleaning agents containing alcohol, ammonia, benzene, or abrasives.
- If cleaning is required, use a soft cloth, if necessary dampened with a minimum amount of water or diluted mild soap, to clean the product.

Battery precautions:

- The integrated battery shall not be exposed to excessive heat such as sunshine, fire or the like.

Caution:

Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.

Operating temperature and humidity:

- Operate or store in a place where temperature is between 0ºC (32ºF) to 45ºC (113ºF) (up to 90% relative humidity with no condensation).
- Battery life may be shorter in high or low temperature conditions.

Charging temperature

Charging with the charging case when temperature is between 0ºC (32ºF) to 45ºC (113ºF)

Medical device

The earphones and charging case contain magnets. The American Heart Association (US) and the Medicines and Healthcare Products Regulatory Agency (UK) both warn that magnets can affect the operation of implanted pacemakers, cardioverters, defibrillators, insulin pumps or other electro medical devices (collectively, "Medical Device") within the range of 15 cm (6 inches). If you are a user of any of these Medical Devices, DO NOT USE THIS EARPHONES AND CHARGING CASE UNLESS YOU HAVE CONSULTED WITH YOUR PHYSICIAN.

Liability:

- This product is designed for use with mobile devices that support Bluetooth® standard specified by Bluetooth® SIG, Inc. and are compatible to the following Bluetooth® profile:

Bluetooth® profile
• HFP - Hands-free profile
• A2DP - Advanced audio distribution profile (Bluetooth® stereo supported)
• AVRCP - Audio video remote control profile

- It is considered improper use when this product is used for any application not named in this user manual.
- TCL Corporation bears no responsibility for accidents or damage caused by improper use of this product.

Caution:

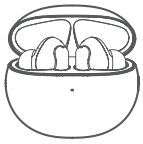
The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance

2 Welcome

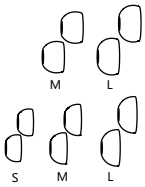
Congratulations on the purchase of your new TCL earphones! After it is set up and connected, you can enjoy wireless music and phone calls with high quality sound. You are recommended to read through this user manual which helps you set up, connect and operate the product easily and properly. For more information, visit www.tcl.com.

Let's get started.

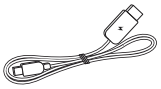
What's in the box



TW30 Charging case & earbuds



5 pairs of replaceable earcaps



USB cable (for charging)

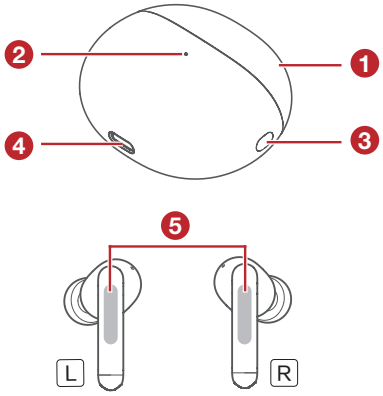


Quick start guide



Safety sheet

Overview of the truly wireless earphones



1 Charging case
2 Charging case LED indicator
3 Charging case button
4 USB Type-C charging slot
5 Touch control area

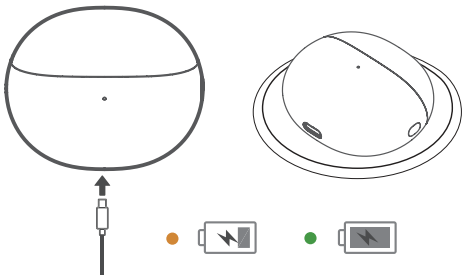
3 Charge

Charge the battery

Charging case

Connect the supplied USB charging cable to:

- The USB Type-C charging slot on the charging case and;
- The USB AC adapter.
  - ↳ The LED indicator at the front of the charging case is solid amber. It will becomes to solid green when charging is complete.



Note

- After the first time charge, a normal charge takes approximately 2 hours.
- Use fast charge can fully charge your phone faster. (10 minutes of fast charge is equivalent to one hour of normal charging)
- Use only the supplied USB charging cable for charging to prevent product damage.

Warning

Only charge with certified USB adaptor DC 5V capable of 0.5A output current or more.

Earphones

Place the earphones in the charging case.

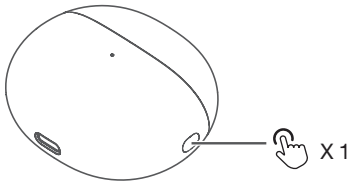
- ↳ The earphones will start charging automatically.
- ↳ The LED indicators will flash 3 times, and finally be solid on.
- ↳ When charging is complete, the LED indicators will becomes solid green.

You can charge the earphones in the charging case using the USB Type-C cable.

Check the battery status

Charging case

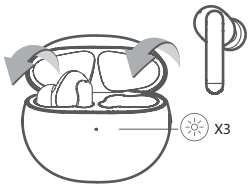
To check the charging case battery level status, press the status button at the side of the charging case.



- The LED indicators solid amber in 5 seconds when the charging case battery power less than 50%.
- The LED indicators solid green in 5 seconds when the charging case battery power more than 50%.

Earphones

Take out of the earphone you want, and then put it back into the charging case.



- The LED indicator will flshing amber for 3 times when the earphones battery power less than 50%.
- The LED indicator will flshing green for 3 times when the earphones battery power more than 50%.

You can also connect the earphones to your smartphone via TCL Connect app, you can find the battery level on the app home screen.

Note

The location and availability of the battery level indication may vary depending on the operation system of your mobile device. For more information, consult the user manual of your smartphone or Bluetooth device.

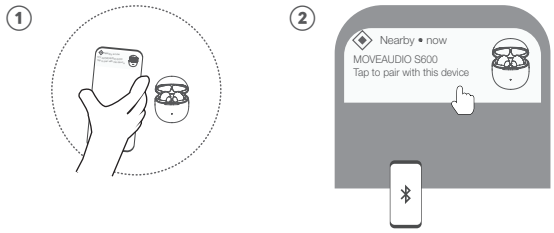
4 Connect your earphones

Before you can make calls and enjoy music with your earphones, follow the instructions below to set up and connect your earphones.

Google Fast Pair

(Just for Android phone 6.0 and above with Google Play Service)

1. Make sure your phone is unlocked and your Bluetooth, Google Play Services notification, and Location are on. Log in to your Google account on your phone.
2. Open the charging case. Ensure earbuds and charging case are charged and keep the case next to your phone.
3. Tap the earbuds pairing notification and follow the on-screen steps.



Manual Pairing

1 Make sure the Bluetooth function of the previous connected device is turned off. You can also disconnect it from the previous connected device manually. Place the earphones back to the charging case.

2 Open The charging case.

3 Press and hold the charging case button for 3 seconds on the side of the charging case.

↳ The earphones will enter pairing mode. The LED indicator on the charging case will flashing white.

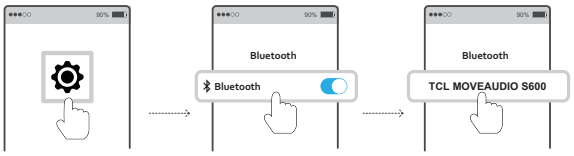
4 Turn on the Bluetooth® function of your smartphone.

5 Select **MOVEAUDIO S600**.

↳ You will hear a voice prompt when pairing is successful.

Note

- The earphones can save up to 10 different devices you have connected. If you connect to more than 10 devices, the earliest connected device is replaced by the last connected one.
- Make sure your smartphone or device has Bluetooth® capability and is compatible to the earphones (see 'Bluetooth® profile' on page 3).



Pairing your earphones via app

1 Download and install the app on your smartphone.

↳ Search for “TCL Connect” in the Google Play store (Android 5.0 and above), or App store (iOS 10.0 and above).

↳ Scan the following QR code.

2 Touch the app icon to enter the TCL Connect app.

3 Touch **Agree and continue**.

4 Select your device in the list.

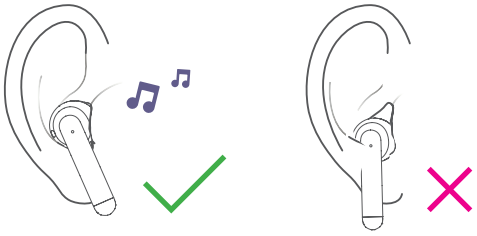
5 Touch **Pairing** to complete. Once the earphones has been successfully paired with your phone, you will be brought to the application main screen.

5 Use your earphones

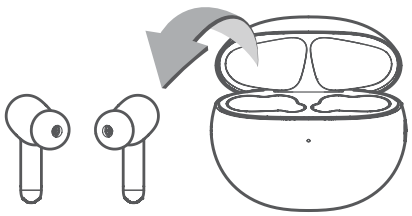
You can now enjoy wireless music and make your phone calls with your earphones.

Wear the earphones

Place the earbuds in a forward and down position.



Power your earphones on or off



- The earphones will turn on automatically when you open the charging case.
- The earphones will turn off automatically when you close the charging case.

Wearing detection

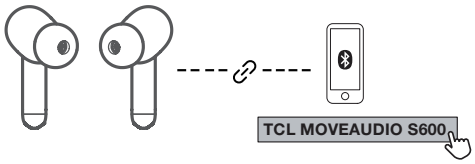
Your headset has automatic wearing detection function.
When you take off the headphone, the sound will pause.
When you put on it again within 15 seconds , it will continue to play.
You can enable/disable this function on the home screen of the TCL Connect app. Default is ON.

Reconnect your earphones to your smartphone or Bluetooth® device

1 Turn on your smartphone or Bluetooth® device.
2 Turn on your earphones.
↳ The earphones are reconnected to the last connected smartphone/Bluetooth® device automatically.

Note

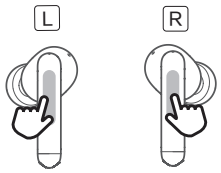
- You are recommended to turn on the smartphone/ Bluetooth® device or activate the Bluetooth® feature before turning on the earphones. Otherwise, you have to reconnect the earphones and smartphone/Bluetooth® device manually.



- If the earphones fail to connect to any Bluetooth® device within 5 minutes, the earphones will switch off automatically to save the battery life.

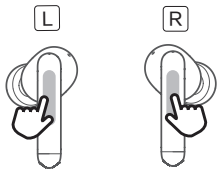
Music control

Music control	Operation (touch control area)
Play or pause	Touch once R
Skip forward	Touch twice R
Skip backward	Triple touch R



Call control

Call control	Operation (touch control area)
Pick up or hang up a call	Touch twice L / R
Reject an incoming call	Press and hold L / R for 2 seconds



Voice assistant

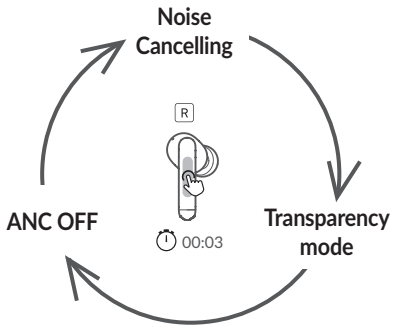
Phone voice commands enable you to speak to **Siri®** or **Google Assistant™** on your smartphone using your earphones. For more information on using **Siri®** or **Google Assistant™**, consult the user manual of your smartphone or Bluetooth® device.

Call control	Operation (touch control area)
Talk to your Google Assistant™	Press and hold L
Stop Google Assistant	Touch once L
Listen to notification	Touch twice L

ANC control

Your headphones are featured with ANC (Active Noise Cancelation) function that protects your hearing from unwanted environmental noise using active noise control. With ANC function activated, you can enjoy free mobile communications and increase comfort while listening to music. The ANC is on as default.

- ↳ Long press and hold the R for 3 seconds to enter Transparency mode when the earphones ANC function on.
- ↳ Long press and hold the R for 3 seconds to turn off the ANC function when the earphones is in Transparency mode.
- ↳ Long press and hold the R for 3 seconds to turn on the ANC function when the earphones ANC function off.



You can choose the mode you want on the TCL Connect app home screen if your earphones have paired with the phone.

Note

- If the ANC is on, the headphone will not turn off automatically in any states.
- You are recommended to disable the ANC function when it is not needed to save the battery life.

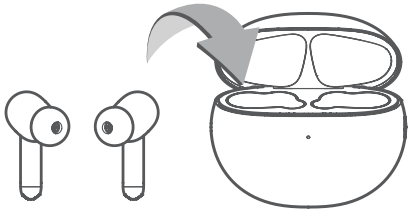
Low battery prompt

- When battery remains 10%, it will play low battery prompt tone only one time.
- Before power off, will play low battery prompt tone again, and then play power off tone.

Reset the earphones

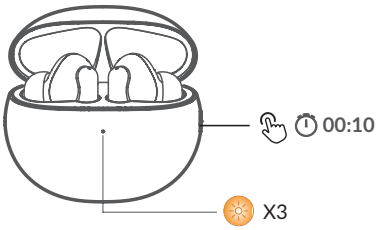
If you have to reset your earphones due to the connection or pairing issues, see the following steps.

1. Place the earphones in the charging case. Do not close the lid.



2 Press and hold the button for 10 seconds.

↳ When reset completed, the LED indicator on the charging case will flashing amber for 3 times.



6 Firmware update

You can update the firmware thought the TCL Connect app. Make sure that your earphones have paired with the phone.

1 Charing your earphones if no enough power in. (see 'Charge the battery' on page 5)

2 Power on the earphones. (see 'Power your earphones on or off' on page 7)

3 Enter the TCL Connect app, and touch the icon on the right-up of the home page.

4 Touch **Firmware** to check the firmware version.

↳ A red dot will appear if a new version existed.

5 Touch **Update**.

Note: The firmware update only works when the earphones are powered on.

7 Notice

Compliance notice

EMF

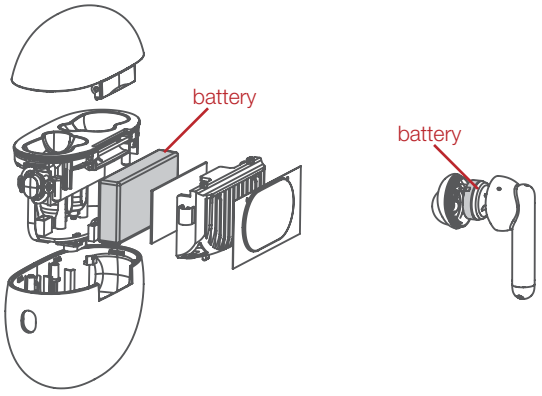
This product complies with all applicable standards and regulations regarding exposure to electromagnetic fields.

Declaration of conformity

Hereby, TCL Corporation declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. You can find the Declaration of Conformity on www.tcl.com

Remove the integrated battery

Check your country's local waste regulations for the proper disposal of electronic products. To protect the environment, remove and recycle the headphone battery before disposing of them.
For your safety, contact an authorized service center to remove the battery. If the battery is not properly removed, it may lead to damage to the battery, and/or cause personal injury.



Lithium polymer battery
(Charging case: 520mAh; Earphones: 30mAh)

Disposal of your old product and battery

Environmental protection and sustainability

We have omitted all unnecessary packaging and make sure it is eco-friendly and sustainable.

Your product is designed and manufactured with high quality materials and components, which can be recycled and reused. Please observe the local regulations regarding the disposal of packaging materials, exhausted batteries and old equipment. For recycling information, please visit www.tcl.com

This symbol on a product means that the product is covered by European Directive 2012/19/EU.

This symbol means that the product contains a built-in rechargeable battery covered by European Directive 2013/56/EU which cannot be disposed of with normal household waste. We strongly advise you to take your product to an official collection point.

8 Notice for US and Canada

Compliance notice for US

This device complies with the FCC rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

FCC rules

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

Compliance notice for Canada

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

CAN ICES-3(B)/NMB-3(B)

IC Radiation Exposure Statement

This equipment complies with Canada radiation exposure limits set forth for uncontrolled environments. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Caution: The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

9 Trademarks

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth® SIG, Inc. and any use of such marks by TCL Corporation under license.

Siri®

Siri® is a trademark of Apple Inc., registered in the U.S. and other countries.

Google™

Google™ and the Google™ Logo are registered trademarks of Google™ Inc., and Google Assistant™ is a trademark of Google™, Inc.

USB Type-C™

USB Type-C™ is a trademark of USB Implementers Forum.

TCL

TCL is a registered trademark of TCL Corporation in the U.S. and Canada.

All other trademarks and trade names

are the property of their respective owners.

10 FAQ

I cannot switch on the earphones.

- Your earphones do not have enough battery power. Charge your earphones (see 'Charge' on page 5).

The earphones do not pair with my device.

- Make sure you have turned off the Bluetooth function of all previously connected Bluetooth devices as the earphones will automatically connect to previous connected device.
- On your smartphone or Bluetooth device, remove '**MOVEAUDIO S600**' from the Bluetooth list.
- Follow the steps in this user manual to pair your earphones. (see 'Connect your earphones' on page 6).

Do my earphones support connecting to multiple devices at the same time?

- No. To connect to another device, disconnect the current device from your earphones, press and hold the button on the charging case for more than 10 seconds, and search for and connect to your earphones on the other device.

I cannot find the earphones model name on the pairing list of my Bluetooth® device to make a first time connection.

- Turn off the Bluetooth function of the Bluetooth device and turn it on again.
- Initiate the Bluetooth device searching function of your Bluetooth device again.

I cannot connect the earphones to a new device.

- Make sure the Bluetooth function of the previous paired device is turned off.
- Pair your new device again.
  Place the earbuds in the charging case, and leave the case opened. Press and hold the Function button for 10 seconds until the indicator turns amber and then flashes white in order for the earbuds to enter Pairing mode, then click **TCL MOVE AUDIO S600** in your smartphone to connect.

The earphones are not connected to my smartphone automatically.

- Make sure the Bluetooth function of your smartphone is switched on before you switch on the earphones.

The earphones keep on disconnecting.

- Your earphones do not have enough battery power. Charge your earphones
- Make sure the earphones and Bluetooth® device are within the operation range. Remove any unnecessary Bluetooth® devices.
- Remove the earphones from the pairing list and pair them with your device again.

How do I enable or disable the ANC (active noise cancellation) feature?

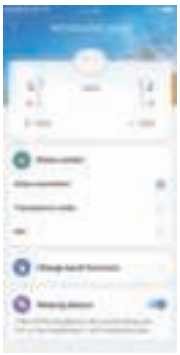
- The **MOVEAUDIO S600** have Noise canceling mode, Transparency mode, and Off mode. Noise canceling mode is enabled by default.
- You can switch between the three modes in the following ways.

Long press

Long Press the left or right earbud. You will hear a prompt tone when the earbuds have been switched to a different mode.

TCL Connect

You can download and install TCL Connect from Google Play Store or App Store. Add your earbuds to the device list in TCL Connect, and go to the earbuds details screen. Touch Noise canceling under Noise control, touch Mode under Noise canceling, and select your preferred mode.



The noise canceling of the earphones doesn't work very well, especially when it is windy

Cause

- Noise canceling may be disabled.
- The size of the ear tips is not suitable for you or you may be wearing the earphones incorrectly, resulting in poor air tightness.
- The sound openings such as microphone and speaker openings are blocked by foreign objects

Solution

- Long press the touchpad to enable noise canceling. A prompt tone will be played when you operate the earphones.
- Ear sizes vary between individuals, so the default ear tips may not be a perfect fit for your ears.
- The earphones come with silicone ear tips in sizes S, M, and L for you to choose the most comfortable fit. Adjust the position of the earphones to ensure that they fit well in your ear canals.

Indicator light description

•Refer to the following table for more information about the status indicators.

Indicator light description

- Refer to the following table for more information about the status indicators.

User cases	Indicator color	Remark
Factory reset	Flash Amber	
Pairing mode	Flash White	
Earbuds is in the charging case 1.Open the case 2.Press the button	Stay green for 5s	Earbuds in High battery level (≥ 50%)
	Stay amber for 5s	Earbuds in Low battery level (< 50%)
Earbuds is in the charging case 1.Take off the earbuds from the case 2.Put the earbuds in to the charging case	Flash green 3 times	Earbuds in High battery level (≥ 50%)
	Flash amber 3 times	Earbuds in Low battery level (< 50%)
Earbuds is not in the charging case 1.Open the case 2.Press the button	Stay green for 5s	Charging case in High battery level (≥50%)
	Stay amber for 5s	Charging case in Low battery level (< 50%)
Charging the case	Steady green	Being charged and at full battery level (100%)
	Steady amber	Being charged (battery level < 100%)
	Flash amber	The connection between charging cable and charging case is not stable or have some errors for charging

How to power off my earphones and charging case

- You can't manually power off the earphones or charging case. When you're not using them, place the earphones in the charging case, and close the case. Your earphones will enter standby mode to save power. It is recommended that you regularly charge the charging case.

Why does the music play on my smartphone speaker, but not through my earphones?

- Make sure you have already selected on your smartphone to listen to music through the earphones. For information, consult the user manual of your smartphone.

The audio quality is poor and crackling noise can be heard.

- Make sure the Bluetooth® device is within the operation range. Reduce the distance or remove obstacles between your earphones and Bluetooth® device.
- Try to reconnect the earphones. The audio quality is poor when streaming from the smartphone or audio streaming does not work at all.
- Make sure your smartphone supports both HFP - Hands-free profile and A2DP - Advanced audio distribution profile (Bluetooth® stereo supported).
- Some game apps with chatting function force the earphones to enable HFP mode to support voice communication. In HFP mode, the audio quality is poorer than the A2DP mode. To avoid this issue, try to quit or restart this game app.

I cannot control music functions on my Bluetooth® device.

- Make sure the Bluetooth® audio source supports AVRCP- Audio video remote control profile. Some music or video player apps do not fully support AVRCP. Check other apps to see if the problem still exists. If so, try to reconnect the earphones.

I can hear sound only from one earphone.

- One earphone may be out of battery. Charge the battery for both earphones.
- Both earphones have disconnected from each other.
- Turn off the earpieces, then turn on and reconnect them.
- If the problem persists, reset the earphones

I found the earphones sound out of sync with the screen when playing videos and games.

- When playing videos or games with a mobile device connected, the earphones may have a time lag between the video and sound output.

I cannot hear the other side's speaking.

- For some smartphones, if you pick up a phone call through your smartphone, the voice will go through your smartphone. You need to manually select the Bluetooth earphone on your smartphone, then the voice will go through the Bluetooth earphones.
- Press the right earphone twice to adjust the volume of your earphones.
- Adjust the volume of your connected Bluetooth® device.

The other side cannot hear my voice.

- Check your smartphone to make sure the voice is going through the Bluetooth earphones.
- Make sure the microphone is not muted.
- You can take out the right earphone and speak close to the microphone. It will improve your voice quality in a very noisy environment.

The charging time and battery life are different between the left and right earphones.

- The charging time may differ between the two earphones even if they start charging at the same time.
- The charging time and remaining battery may differ between the two earphones due to different inner components.

I cannot reset the earphones.

- To reset the earbuds, place the earbuds inside the charging case, keep the case open, and long press the button for more than 10 seconds until the inner indicator turns amber.
- The pairing and connection data of the earbuds will be cleared. The inner indicator will flash amber for 3 times then flash white, indicating that the earbuds have entered Pairing mode.

I have lost one of the earphones.

- Contact our local contact center for further advice.

How can I dispose of my earphones?

- To find the closest electronics recycling solution to you, please visit www.tcl.com
  For further support, visit www.tcl.com

WE ARE READY TO HELP

contact us first with any questions

For more details or for help visit:
www.tcl.com

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