ageLOC me

SKIN CARE SYSTEM



USER'S MANUAL

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YOUR STEPS TO CUSTOMIZED SKIN CARE

Step One—Take Your First Step Toward Customization
Congratulations on purchasing your ageLOC Me® Starter Kit and taking your first step toward customization. In this kit, you'll find your Calibration Set, your initial set of ageLOC Me products. Use these products for two weeks to experience how they feel and how they benefit your skin.

Step Two—Experience Your Customized Skin Care Regimen
Like the Calibration Set, your customized set contains a one-month supply of three serums and a day and night moisturizer. The powerful ageLOC Me serums and moisturizers are Nu Skin's most sophisticated anti-aging skin care formulations to date.

Step Three—Keep It or Change It Up
You may find just the right combination for spring and summer, and then want to refine for fall and winter. There's no limit to how many times you can change your customized set of cartridges.

AGELOC ME® STARTER KIT CONTENTS

Your initial purchase is the ageLOC Me Starter Kit, which contains everything you need to start using your ageLOC Me system right away.

1 ageLOC Me® Device



2 One Day Moisturizer

3 One Night Moisturizer



4 Three Serums



5 Serum Cartridge Holder



6 Device Connector



7 Travel Container Set



8 ageLOC Me User's Manual



9 Getting Started Guide



10 Four AA Batteries*



* Make sure to only use brand-name, quality lithium or alkaline batteries in your ageLOC Me device.

CUSTOM PRODUCT SET CONTENTS

Each time you reorder your custom product set, you will receive a customized regimen, which includes:

1 One Day Moisturizer



2 One Night Moisturizer

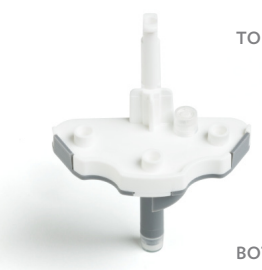
3 Three Serums



4 Serum Cartridge Holder



5 Device Connector



DEVICE NAVIGATION

Use the device menu to further customize your product delivery experience. You can access and navigate through the Menu by lightly touching the buttons found on the lid.



LEFT BUTTON
To cycle left through the screen options

RIGHT BUTTON
To cycle right through the screen options

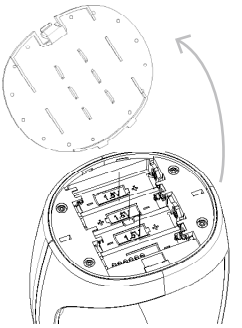
BACK BUTTON
Takes the user back to the previous screen

MENU BUTTON
To access the menu screen
- Day/Night regimens
- Travel product delivery
- Settings
- Single product delivery
- Lock/Unlock

SELECT/CONFIRM BUTTON
To confirm menu selections

DEVICE SETUP

1



Install the batteries*

- Remove the cover to the battery compartment at the bottom of the device.
- Insert four (4) AA batteries with flat end of battery (-) going against the spring.
- Replace the cover.

** Make sure to only use brand-name, quality lithium or alkaline batteries in your ageLOC Me device.*

2

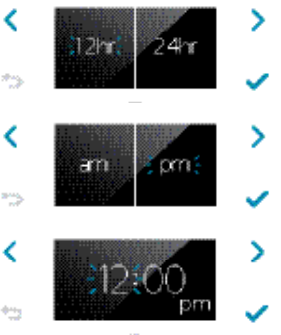


Select language

- If the device is off, turn it on by tapping the Menu button (☰).
- Use the arrow buttons (< >) to find your language.
- Press the Select button (✓) to confirm your selection.

NOTE: The default language is English. You may change your language selection at any time from the Settings menu.

3



Set current time

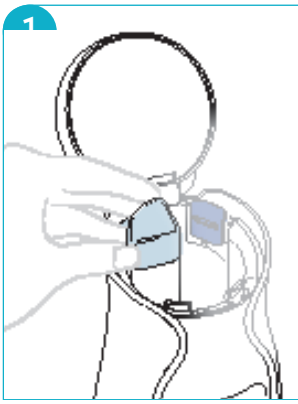
- Use the arrow buttons (< >) to choose the 12 or 24-hour clock format.
- Press the Select button (✓) to confirm your selection.
- If you select the 12-hour format, choose a.m. or p.m.
- Adjust the hour using the left arrow (<) to go down and the right arrow (>) to go up, then press Select (✓).
- Adjust the minutes using the left arrow (<) to go down and the right arrow (>) to go up, then press Select (✓).

NOTE: It is important that you set your current time to enable the ageLOC Me device to deliver the proper day or night regimen.

ASSEMBLING YOUR CARTRIDGES

Your product cartridges include a Day Moisturizer, a Night Moisturizer, and three Serums. **Make sure to remove the clear protective covers from each product** and then follow the steps below to assemble the cartridges.

1





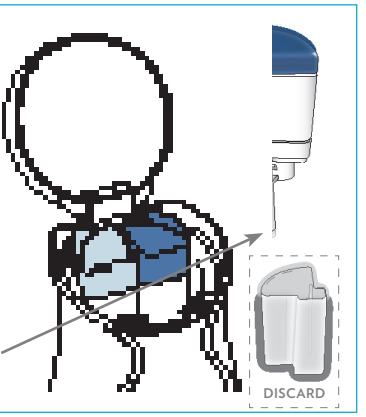
Open the device lid and insert the light blue Day Moisturizer cartridge into the **top left** position. It will click in.

Do not remove plastic cap with rubber-like valve from moisturizer.

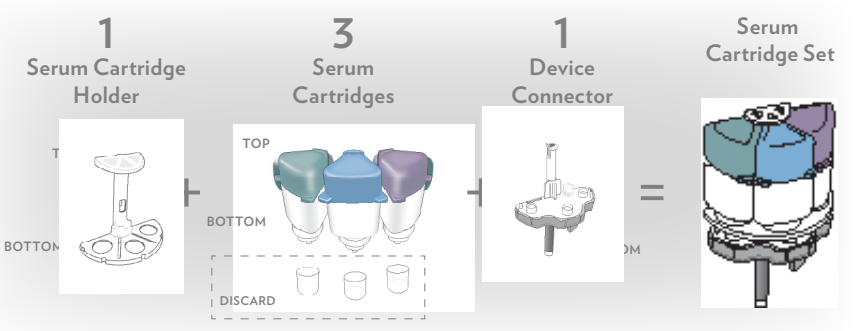
2

Insert the dark blue Night Moisturizer cartridge into the **top right** position. It will click in.

Do not remove plastic cap with rubber-like from moisturizer.



Assembling your Serum cartridges requires steps 3 through 6.

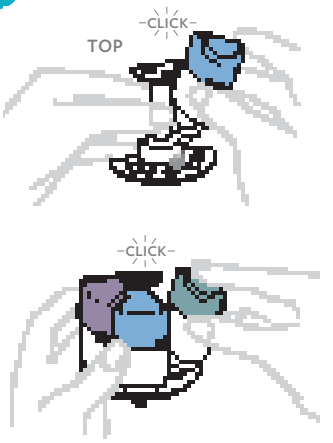


3



Take the Serum Cartridge Holder and hold it with the three holes at the bottom.

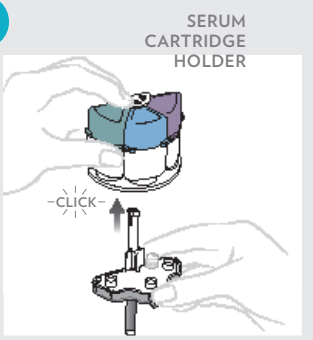
4



Attach the three Serum cartridges to the Serum Cartridge Holder in any order.

- Insert each Serum cartridge into the Holder **BOTTOM FIRST**, then snap the raised corner of the colored cap under the top ring until it clicks.
- Slight wiggling may be necessary for correct fit.

5



Insert the top of the Device Connector (white side) into the **bottom** of the **Serum Cartridge Holder** (also white) until it clicks.

Make sure the Device Connector is attached to the Serum Cartridge Holder to complete your Serum Cartridge Set before proceeding to Step 6.

6



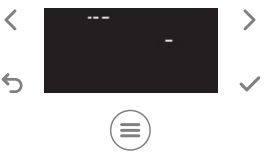
Insert the Serum Cartridge Set into device.

- Insert the completed set from Step **5** into front center position of the device.
- The gray bottom of the **Device Connector** goes down into the device.
- You will hear a click when the **Serum Cartridge Set** is inserted properly.
- Close the lid.
- Confirm that the Day, Night, and Serum cartridges you inserted are new. Use the arrow buttons (< >) to select YES for each product, then press is the Select button (✓) so that the device can prime your products.

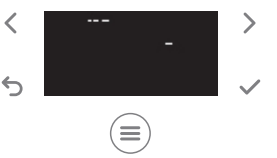
NEW CARTRIDGE PRIMING

Any time you insert new cartridges, the device will ask you if the cartridges are new or not. This is to enable it to properly track the doses remaining in each cartridge. The device automatically primes new cartridges with extra pump strokes the first time they are dispensed to get the product flowing. Therefore, it is critical that you make the correct selection when the device asks if the cartridges are new or not, to prevent excess product from being delivered.

If the cartridges are new, YES will be the default value.
Press the Select button (✓) to confirm.



If you insert cartridges but have not reached the end of a 30-day cycle, NO will be the default value.
Press the Select button (✓) to confirm.



After you insert new cartridges, the device will prime your products. You will hear the device pump a few times before it dispenses each product. Make sure to keep your fingertips in the archway during the whole priming process. The device will deliver the product you primed onto your fingertips.

You may receive a slightly different dose of your product than usual during this process, but each subsequent delivery will provide an accurate dose for your month supply.

BASIC PRODUCT DELIVERY

The basic product delivery consists of two doses of each product—one delivered during the day and one at night.

DAY REGIMEN

Two products are delivered each morning

- Serum
- Day Moisturizer

NIGHT REGIMEN

Two products are delivered each evening

- Serum
- Night Moisturizer

SEMI-AUTOMATIC DELIVERY MODE

In this mode, when you place your fingertips in the bottom portion of the archway, the device will ask if you are ready for it to deliver product. You will then need to select Yes or No. The device is set to Semi-Automatic mode by default.

1



Wake your device by briefly placing then removing your hand from the archway.

- Based on the time of day, day or night regimen and logo will display for two seconds.



2



- Confirm screen appears.
- Touch the Select button (✓) when the device is ready to deliver Serum.

3



- When hand and Serum appear on screen, place fingertips in the archway.

(The logo at the base of the archway flashes when the device is ready to deliver product.)

4



- The device will deliver Serum onto fingertips.

5



- Wait for Serum Complete screen to appear.
- Remove fingertips and apply Serum to face.

6



- Moisturizer and hand will appear on screen indicating the device is ready to deliver moisturizer.

7



- Place fingertips back in archway to receive moisturizer.

8



- Wait for Moisturizer Complete screen to appear.
- Remove fingertips and apply moisturizer to face.

9



- Final screen shows total doses remaining so you will know when to reorder.
- Serum has twice as many doses because it is delivered morning and night.

REPEAT EACH STEP FOR EVENING REGIMEN.

ON-SCREEN SYMBOLS

DAY MOISTURIZER | NIGHT MOISTURIZER | SERUM | DELIVER

AUTOMATIC DELIVERY MODE

As you become more familiar with the ageLOC Me® device, you can choose the fully automatic delivery mode, which eliminates the Ready question screen and delivers product as soon as you place your fingertips at the base of the archway. You can turn on Automatic Delivery Mode in the Settings Menu.

1



Wake your device by briefly placing your fingertips in the archway.

- Based on the time of day, the day or night regimen with the ageLOC® rings logo will display for two seconds.



2







- The hand and Serum screen will appear for a few seconds.
- The device will deliver Serum onto fingertips.
- Serum Complete screen will display.
- Wait until the sound stops to remove fingertips and apply Serum to face.

(The logo at the base of the archway flashes when the device is ready to deliver product.)

3



- Moisturizer and hand will appear on screen indicating the device is ready to deliver moisturizer.

4



- Place fingertips back in archway to receive moisturizer.

5



- Moisturizer Complete screen will display.
- Wait until the sound stops to remove fingertips and apply Day Moisturizer to face.

(The logo at the base of the archway flashes when the device is ready to deliver product.)

6



- Final screen shows total doses remaining so you will know when to reorder.
- Serum has twice as many doses because it is delivered morning and night.

REPEAT EACH STEP FOR EVENING REGIMEN.

HINTS:

- To receive your product, make sure to place your hand closer to the base of the archway near the flashing ageLOC logo. This will ensure excess product does not smear or accumulate in the archway.

- The first time you load your cartridges,the device will prime your products. You may receive more or less of your product than usual during this process, but each subsequent delivery will provide an accurate dose for your month supply. (See *Priming* section for more information.)

- If you skip a step in your regimen (ex. you apply your serum, but walk away before the device delivers your moisturizer), the device will remain ready to deliver your moisturizer for 15 minutes. After 15 minutes, you will need to use the Single Dose delivery method to obtain your moisturizer. (See *Single Dose Delivery* section for more information.)

SINGLE DOSE DELIVERY

When you select Single Dose Delivery, the device will deliver a single dose of the specific product you select. This option is convenient if you want to receive an additional dose of serum or moisturizer.

1



- Press the Menu button (☰).
- Use the arrow buttons (‹ ›) to navigate to Single Dose Mode.
- Press the Confirm button (✓).

2



- The screen will display the amount of doses you have remaining for each product.
- Use the arrow buttons (‹ ›) to select the product you would like the device to deliver.
- Press the Confirm button (✓).

ON-DEMAND DAY AND NIGHT REGIMEN DELIVERY

You can make the device deliver your entire day and/or night regimen on demand at any time. This feature is ideal if you would like to reapply an entire day or night regimen within the same day (ex. if you need to reapply your regimen after exercising).

1



On-Demand Day Regimen Delivery

- Press the Menu button (☰).
- Use the arrow buttons (< >) to navigate to the Navigate to the Day Regimen screen.
- Push the Confirm button (✓).
- The logo at the base of the archway flashes when ageLOC Me™ is ready to deliver product.
- Place your fingertips in the archway.
- The device will deliver your Day Regimen products. Follow the basic delivery steps to receive your products. (See *Basic Product Delivery* section for more information.)

2



On-Demand Night Regimen Delivery

- Press the Menu button (☰).
- Use the arrow buttons (< >) to navigate to the Navigate to the Night Regimen screen.
- Push the Confirm button (✓).
- The logo at the base of the archway flashes when ageLOC Me is ready to deliver product.
- Place your fingertips in the archway.
- The device will deliver your Night Regimen products. Follow the basic delivery steps to receive your products. (See *Basic Product Delivery* section for more information.)

NOTE: The device will deliver the product according to the delivery method you have selected. If you are using the Semi-Automatic delivery method, you will need to push the Confirm button for the device to deliver your product. If you are using the Automatic delivery method, the device will automatically deliver the product when you put your fingertips at the base of the archway.

TRAVEL MODE

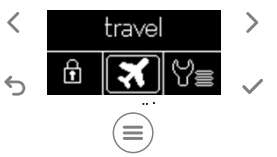
Your ageLOC Me® comes with a convenient stackable travel container, which makes it easy to take your ageLOC Me products with you when you travel. The container has three separate containers—one for Serum, one for Day Moisturizer, and one for Night Moisturizer. Each travel container has a capacity of up to seven days and seven nights of product. The serum container holds 11 ml of product and the Day and Night Moisturizer containers each hold 9 ml of product.

If you plan to be gone for longer than one week, you can purchase additional travel containers.

- The containers snap together for simple and convenient transporting.
- Each container lid flips open. Flip the lids open before filling with product.



1



Select travel mode

- Tap the Menu button (☰) to access the menu.
- Select the travel option by tapping the arrow buttons (‹ ›) until the airplane icon appears.
- Tap the Select button (✓) to confirm your selection.

2



Set number of days

- Tap the right or left arrow buttons (< >) to display the correct number of days.
- Tap the Select button (✓) to confirm.

NOTE: You may choose a maximum of 7 days. You cannot select more product doses than you have remaining.

3



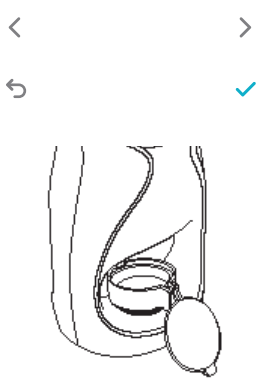
Set number of nights

- Tap the right or left arrow buttons (< >) to display the correct number of nights.
- Tap the Select (✓) button to confirm.

The device is now ready to deliver the correct amount of product for your trip.

NOTE: You may choose a maximum of 7 days. You cannot select more product doses than you have remaining.

4



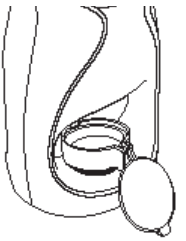
Deliver Serum

- Flip the lid of the Serum container open.
- Place the container under the nozzle.*
- Confirm screen is displayed.
- Tap the Select button (✓) when you are ready for the device to deliver Serum.
- Your device will deliver the proper amount of Serum for both day and night for the duration of your trip.
- Wait until sound ends to remove container.
- **If your device does not activate, raise the Travel Container in the archway closer to the sensor.**



** When centering a container in the archway to receive product, position the lid to rest on the surface of your counter in order to balance the container in place.*

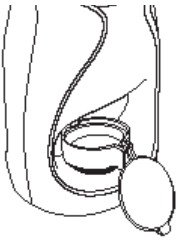
5



Deliver Day Moisturizer

- Flip the lid of the Day Moisturizer container open.
- Place the container under the nozzle.*
- Confirm screen is displayed.
- Tap the Select button (✓) when you are ready for the device to deliver moisturizer.
- Your device will deliver the proper amount of Day Moisturizer for your trip.

6



Deliver Night Moisturizer

- Flip the lid of the Night Moisturizer container open.
- Place the container under the nozzle.*
- Confirm screen is displayed.
- Tap the Select button (✓) when you are ready for the device to deliver moisturizer.
- Your device will deliver the proper amount of Night Moisturizer for your trip.

** To ensure you have correctly placed the container under the nozzle, make sure the tab of the lid touches the surface on which you've placed the device.*

YOU'LL NOW HAVE ALL THE PRODUCTS YOU NEED FOR YOUR TRIP.

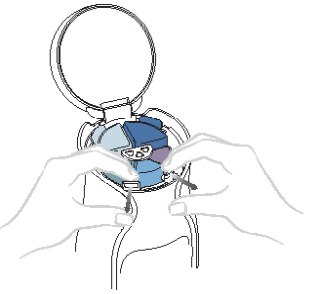
CARTRIDGE REMOVAL

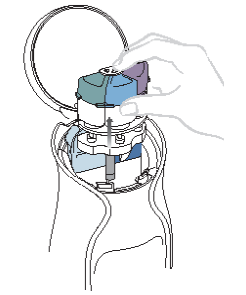
When you have used your 30-day supply of products, you can install your replacement cartridges by following these simple steps:

1

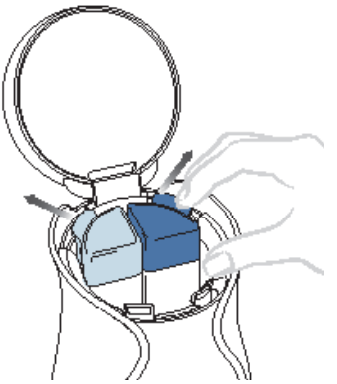
Remove the Serum Cartridge Set from your device.

- Open the device lid.
- Using both index fingers, simultaneously pull the Serum tabs toward you to release the Serum Cartridge Set. Discard the entire set (you will receive a new set each month).





2



Remove the Day Moisturizer Cartridge from the device and the Night Moisturizer Cartridge.

- Press back on the corresponding tabs until each cartridge is released. Discard the cartridges.

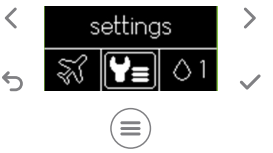
NOTE: Your device automatically tracks the amount of doses you have remaining. When you insert cartridges, the device will ask if they are new. If you select YES, but they are not new, the device will prime the products, causing excess product to be delivered. (See Priming section for more information.) If you select NO, but the cartridges are new, the device will cycle the next regimen but not deliver product.

CHANGING DEVICE SETTINGS

You may change your time, language, and delivery mode settings at any time.

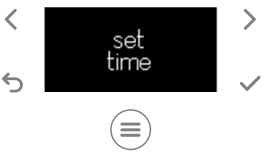
CHANGING YOUR TIME SETTINGS

1



- Press the Menu button (☰).
- Use the arrow buttons (‹ ›) to navigate to the Settings screen.
- Press the Confirm button (✓).

2



- Use the arrow buttons (‹ ›) to navigate to the Set Time screen.
- Press the Confirm button (✓).

3

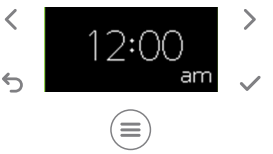




- Use the arrow buttons (‹ ›) to choose the 12 or 24-hour clock format.
- Press the Confirm button (✓).

If you select the 12-hour format, choose a.m. or p.m

4

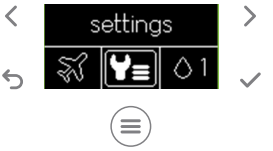


- Adjust the hour using the left arrow (‹) to go down and the right arrow (›) to go up, then press Select (✓).
- Adjust the minutes using the left arrow (‹) to go down and the right arrow (›) to go up, then press Select (✓).

NOTE: It is important that your set your current time to enable the ageLOC Me® device to deliver the appropriate day or night regimen.

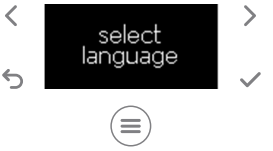
CHANGING YOUR LANGUAGE SETTINGS

1



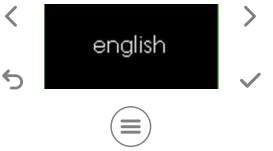
- Press the Menu button (☰).
- Use the arrow buttons (‹ ›) to navigate to the Settings screen.
- Press the Confirm button (✓).

2



- Use the arrow buttons (‹ ›) to navigate to the Language screen.
- Press the Confirm button (✓).

3



- Use the arrow buttons (‹ ›) to find your language.
- Press the Confirm button (✓).

CHANGING YOUR DELIVERY MODE SETTINGS

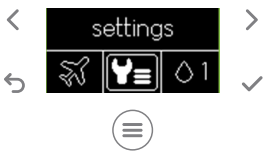
Semi-Automatic Delivery Mode

In this mode, when you place your fingertips in the archway for a regimen, the device will ask if you are ready for it to deliver product. You will need to press the Confirm button (✓) and then place your fingertips in the archway to receive product. The device is set to Semi-Automatic mode by default.

Automatic Delivery Mode

In this mode, when you place your fingertips in the archway, the device will automatically deliver product.

1



- Press the Menu button (≡).
- Use the arrow buttons (‹ ›) to navigate to the Settings screen.
- Press the Confirm button (✓).

2



- Use the arrow buttons (‹ ›) to navigate to the Automatic screen.
- Press the Confirm button (✓).

3



- Use the arrow buttons (‹ ›) to select YES if you would like to use Automatic delivery mode or NO if you would like to use Semi-Automatic delivery mode.
- Press the Confirm button (✓).

LOCKING AND UNLOCKING DEVICE

Locking your device helps prevent accidental product delivery. You may choose to manually lock your device so you can clean it, move it, pack it for travel, or to save battery power.

LOCKING YOUR DEVICE

1



- Press the Menu button (☰).
- Use the arrow buttons (< >) to navigate to the Lock screen.
- Press the Confirm button (✓).

NOTE: If you do not want to lock the device, press Menu (☰) or Back (↩).

UNLOCKING YOUR DEVICE

1



- Press the Menu button (☰).
- Press the Confirm button (✓).

NOTE: After 48 hours of nonuse, your device will lock automatically. This helps to preserve battery power.

DEVICE MAINTENANCE

Your device requires minimal maintenance and is designed to make everyday operation simple.

To clean your device:

- Make sure to put your device in Lock mode to prevent accidental product delivery. (See *Locking and Unlocking Device*)
- Use a slightly damp cloth or cotton swab to remove excess product from the base of the archway and the nozzle at the top of the archway. Dry thoroughly. Store in a dry place.

NOTE: Do not apply excessive force when cleaning the opening where product is delivered. If excess product has dried on the device, moisten it by covering it with a damp cloth, and then follow the steps above.

BATTERY REPLACEMENT

Make sure to only use brand-name, quality lithium or alkaline batteries in your ageLOC Me® device.

When the battery capacity is low, your device will display the low battery symbol when you place your fingertips in the archway or press the Menu button. You will then be able to resume operation.

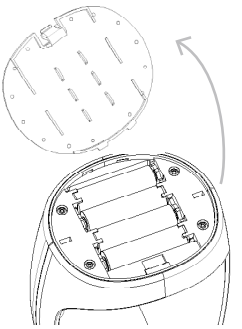


The device will know when there is not enough battery power to complete your next regimen. It will display the dead battery symbol and then the screen will go blank.



REPLACING THE BATTERIES*

1



- Remove/disengage cartridges.
- Remove the cover to the battery compartment at the bottom of the device.
- Remove and discard the old batteries.
- Insert four (4) AA batteries with flat end of battery (-) going against the spring.
- Replace the cover.
- Replace/engage cartridges.

** Make sure to only use brand-name, quality lithium or alkaline batteries in your device.*

TROUBLESHOOTING

DEVICE RESET

Your device may reset if an error occurs. When the device resets, the Restarting screen will display.



- Make sure your batteries and cartridges are installed properly.
- After the device resets, it will display the Set Time screen. You will be required to reset your current time. (See *Changing Device Settings—Changing Your Time Settings)*
- It may then display the New Cartridge prompt and you will need to select YES or NO.

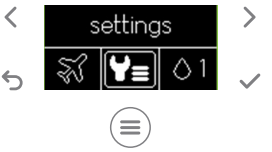
BLANK SCREEN

- You may encounter a blank screen if your batteries are dead. If so, replace your batteries.
- If you encounter a blank screen with fresh batteries, check that your batteries are installed properly.

SOFTWARE VERSION

When seeking support for your device, you may be asked to verify your software version.

1



- Press the Menu button (☰).
- Use the arrow buttons (‹ ›) to navigate to the Settings screen.
- Press the Confirm button (✓).

2



- Use the arrow buttons (‹ ›) to navigate to the Version screen.
- Press the Confirm button (✓).
- The Version screen will display your current software version.

For additional assistance with your device, contact your Customer Service department.

PRECAUTIONS

USAGE

- Do not immerse your ageLOC Me in water.
- Do not use harsh chemicals or abrasives on your ageLOC Me device.
- This is a single-user product system.
- Children should be supervised to ensure that they do not play with the device.

TEMPERATURE

Never place your device near or over a radiator, heat register, or any other heat source. Avoid leaving your device in an overly hot or cold environment for prolonged periods of time. The storage temperature range for the device is between 0° and 50° C (40° and 110° F). Optimal operating temperature is between 5° and 40° C (40° and 110° F).

ELECTROMAGNETIC COMPATIBILITY

Conforms to the requirements of the 2004/108/CE directive on electromagnetic compatibility.

For United States Users: The ageLOC Me device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) the device may not cause harmful interference, and (2) the device must accept any interference received, including interference that may cause undesired operation.

WARNING: This device contains batteries. To reduce the risk of shock, burn, fire, or injury, do not immerse your instrument in water. Do not place or store it where it could fall or be pulled into a bathtub, shower, sink, or toilet. Never operate the device if it has been damaged.

BATTERY PRECAUTIONS

For best performance, use AA 1.5V brand-name, quality lithium or alkaline batteries.

- The batteries must be inserted correctly by following the diagram in the battery compartment.
- Do not mix lithium and alkaline batteries.
- Do not mix brands of battery.
- Do not mix new and used batteries.
- For optimal device performance, avoid using rechargeable batteries.
- Remove the batteries from the device before prolonged storage.
- Keep batteries out of the reach of children.
- Dispose of batteries according to local law.

SERVICING

Do not attempt to repair your device yourself. This will void any warranty. There are no user-serviceable parts inside. Please see warranty section for service.

REPLACEMENT AND WARRANTY INFORMATION

Limited Two-Year Warranty: Nu Skin guarantees your device to be free from defects in materials and workmanship for a period of two years from the original date of consumer purchase. This warranty does not cover damage to the product as a result of misuse or accident. If the product becomes defective within the two-year warranty period, please call your local Nu Skin Support Services to arrange for a replacement.



ROHS (MARK FOR EUROPE)

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75 WEST CENTER STREET, PROVO, UT 84601 NUSKIN .COM
1-800-487-1000

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