TITAN

SMART 3



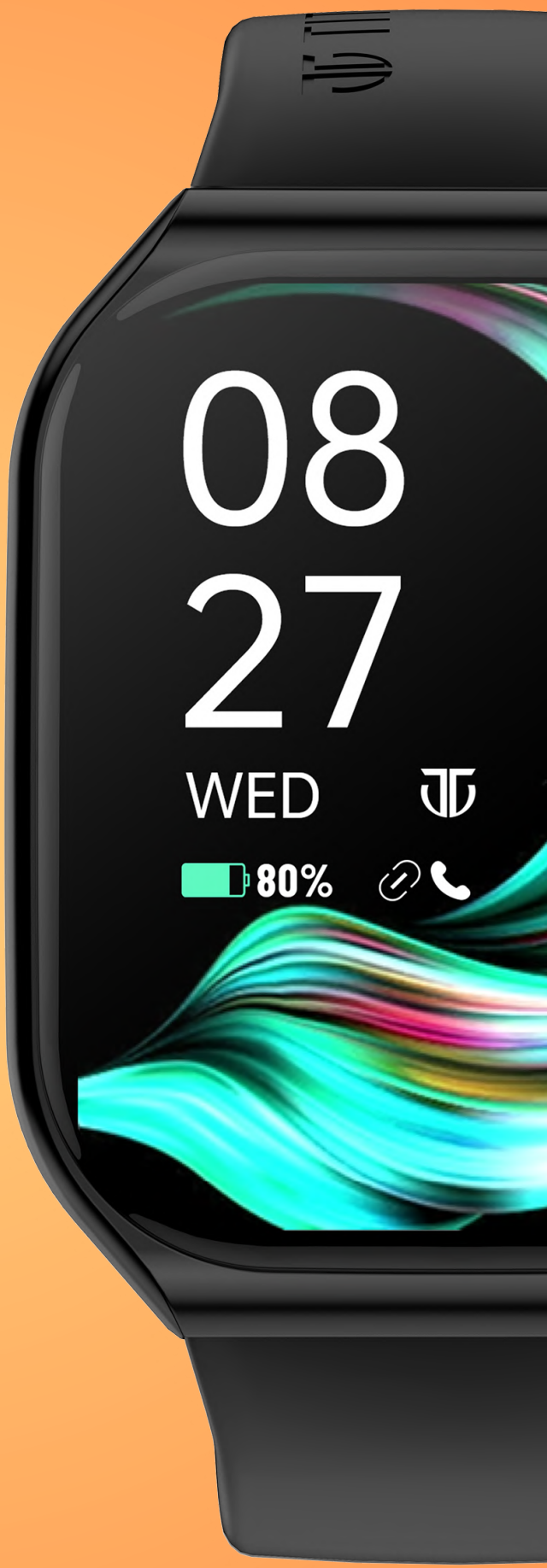
USER MANUAL

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Unboxing the Watch

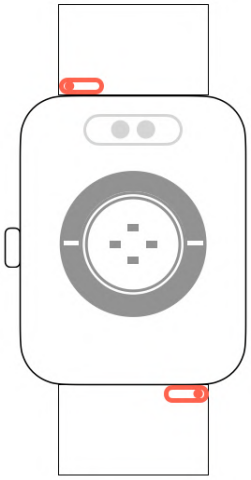


- 1.96” Super Amoled Display
- SingleSync BT Calling
- 100+ Multisports

Packaging Box

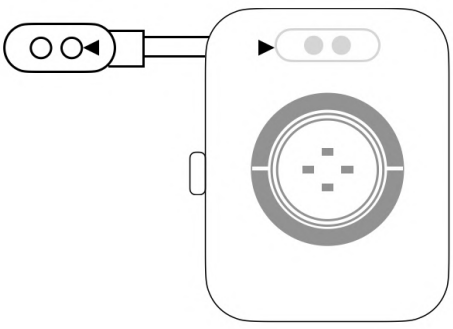
- Titan Smart 3 Watch
- Magnetic Charging Cable
- Product Manual
- Quick Start Guide

Connecting Watch Head & Strap



Connect the watch head and strap with the help of the quick release spring bar as shown in the image.

Charging the Device



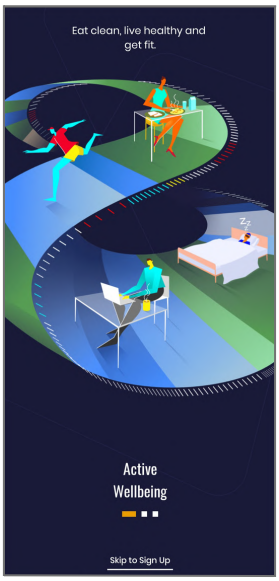
Attach the magnetic end of the charger to the back of the watch to begin charging.

Getting Started

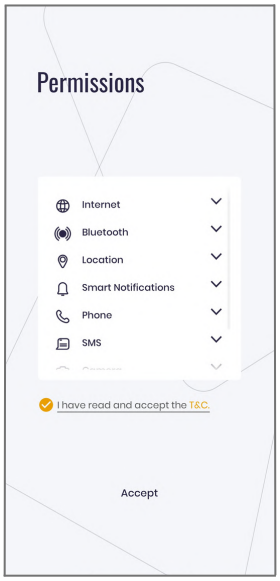
Download Titan Smart World App
from Appstore or Playstore



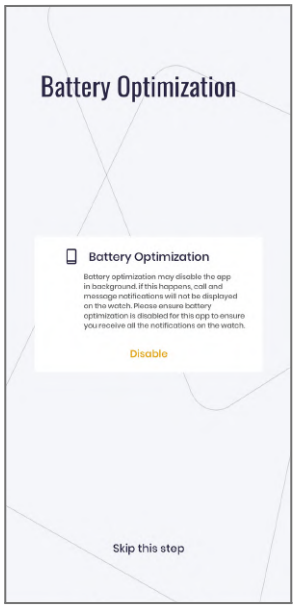
Install the Titan Smart World App on your phone



Sign Up/Log In



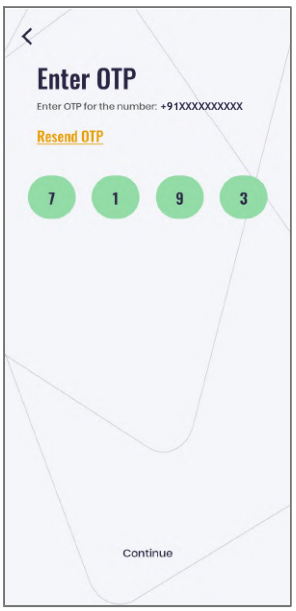
Allow the Terms & Conditions



Disable Battery Optimization (Some features might not work if Battery Optimization is Enabled)



Enter your Mobile Number

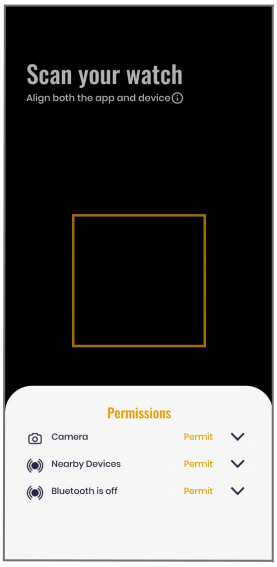


Enter the OTP to complete registration

Connect Titan Smartwatch With Smartphone

You can connect your watch with the Titan Smart World App with the following two methods.

Scan QR



Tap on Permit and allow Camera and Location access to your Titan Smart World application

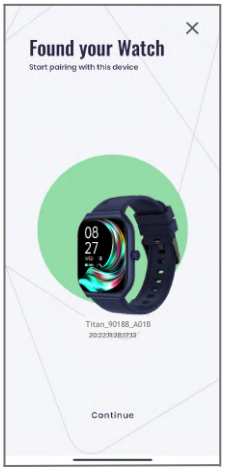


Scan your Watch and accept pairing request on Watch



Pairing successful

Search Your Watch



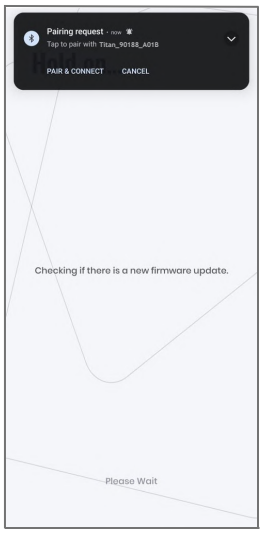
Tap on "Search Manually" and select your Titan Smart 3 Watch and accept the pairing request on your Watch



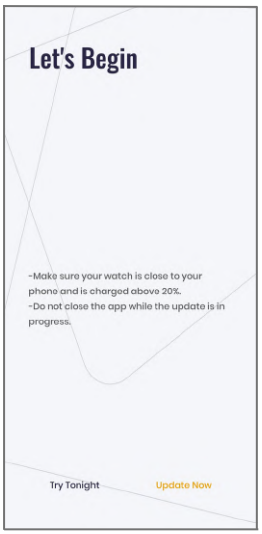
Pairing successful

Creating Profile

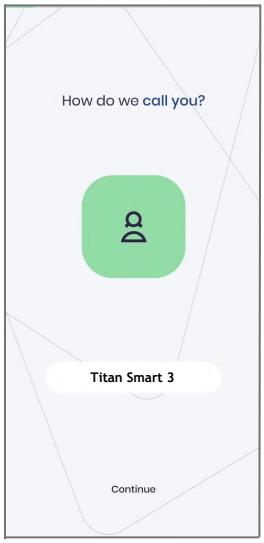
Enter personal details to create your Profile.
The details must be correct and up-to-date for accurate measurement of activity-related metrics.



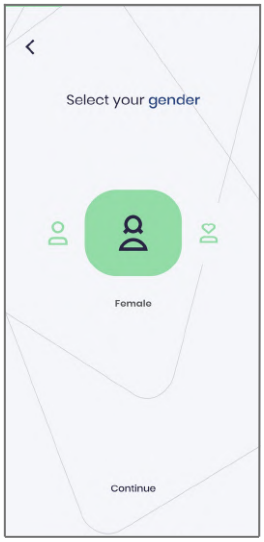
Pair BT Calling by accepting the pairing request



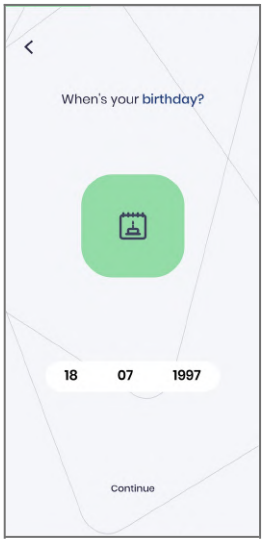
Check for Updates



Enter your Name



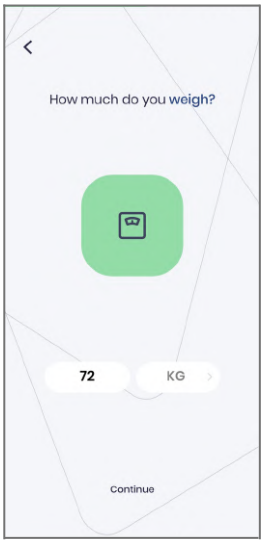
Select your Gender



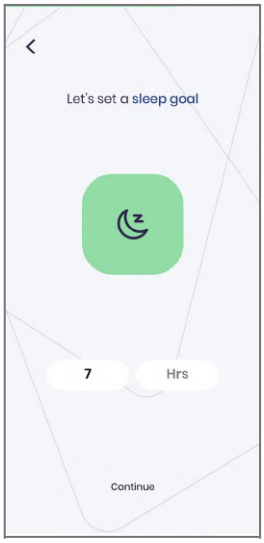
Enter your DOB



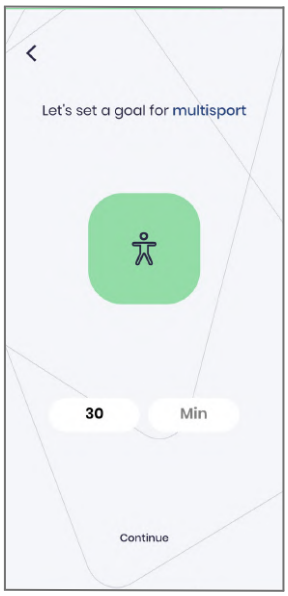
Enter your Height



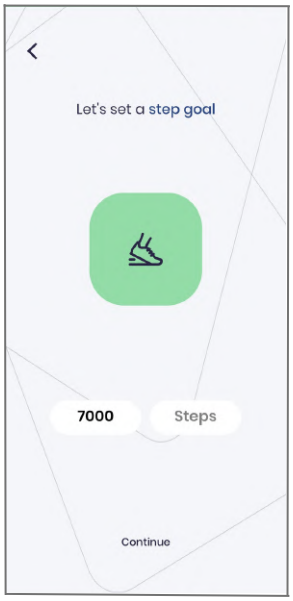
Enter your Weight



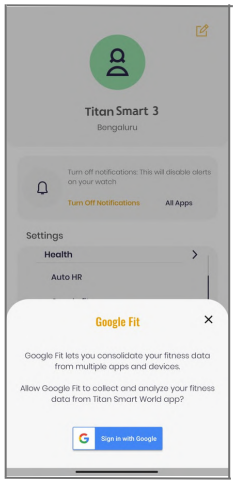
Set your Sleep Goals



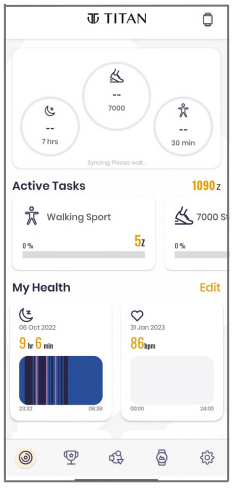
Set goal for Multisport



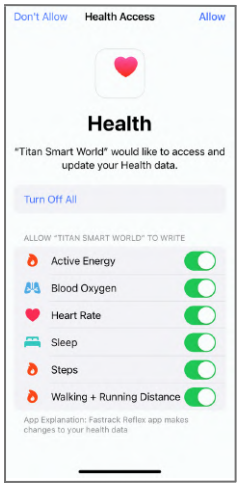
Set your Step Goal



Allow Google Fit to collect data

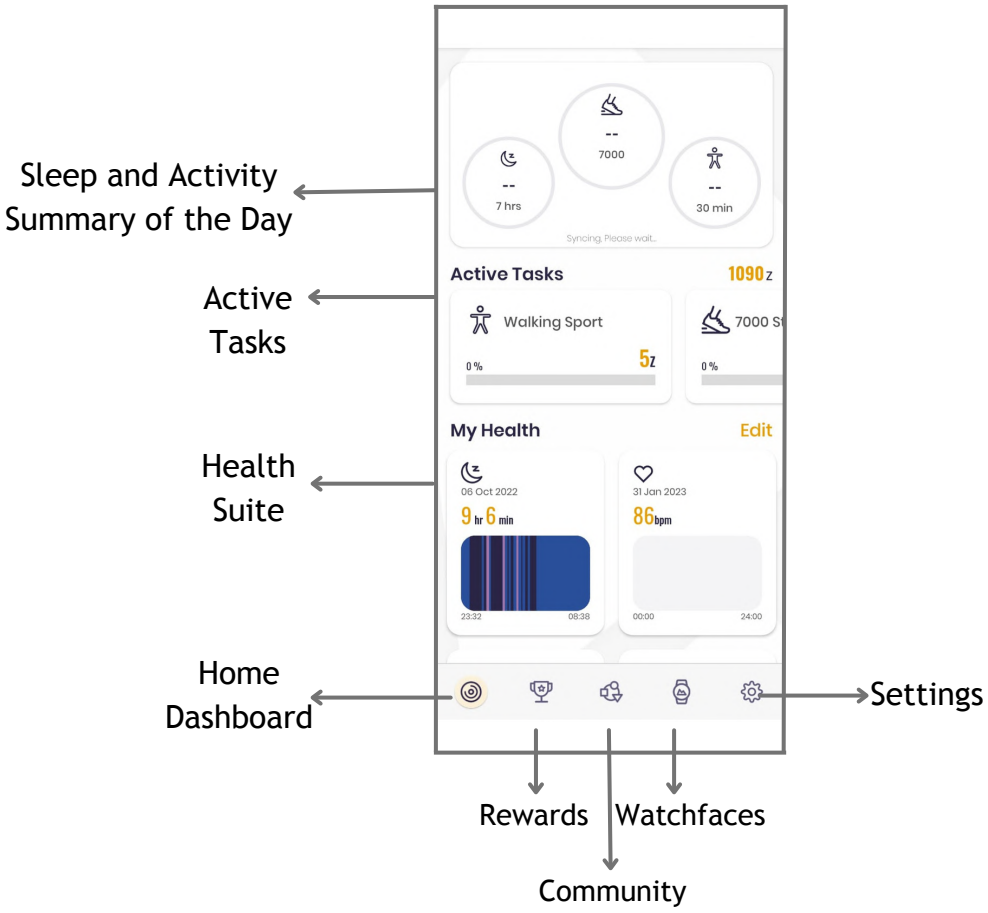


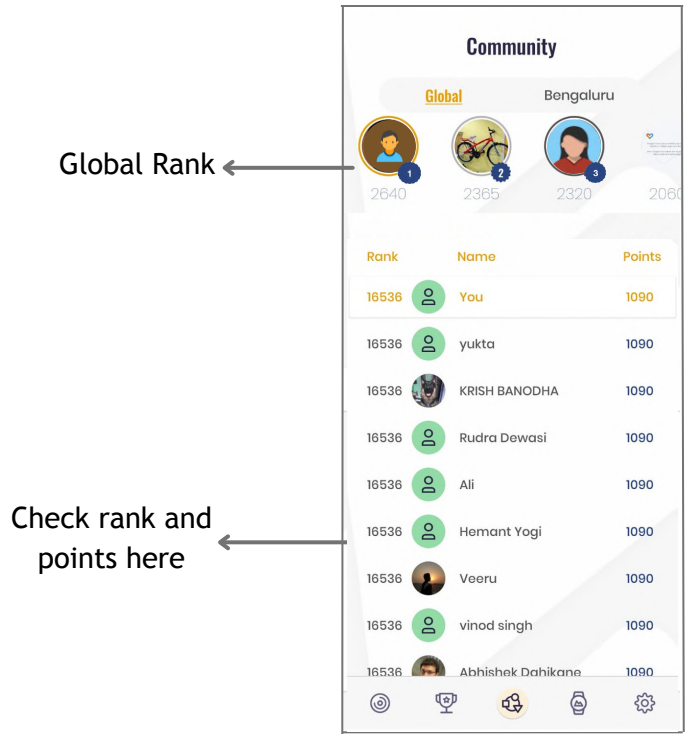
Dashboard created



Allow Apple Health to collect data

Application Dashboard

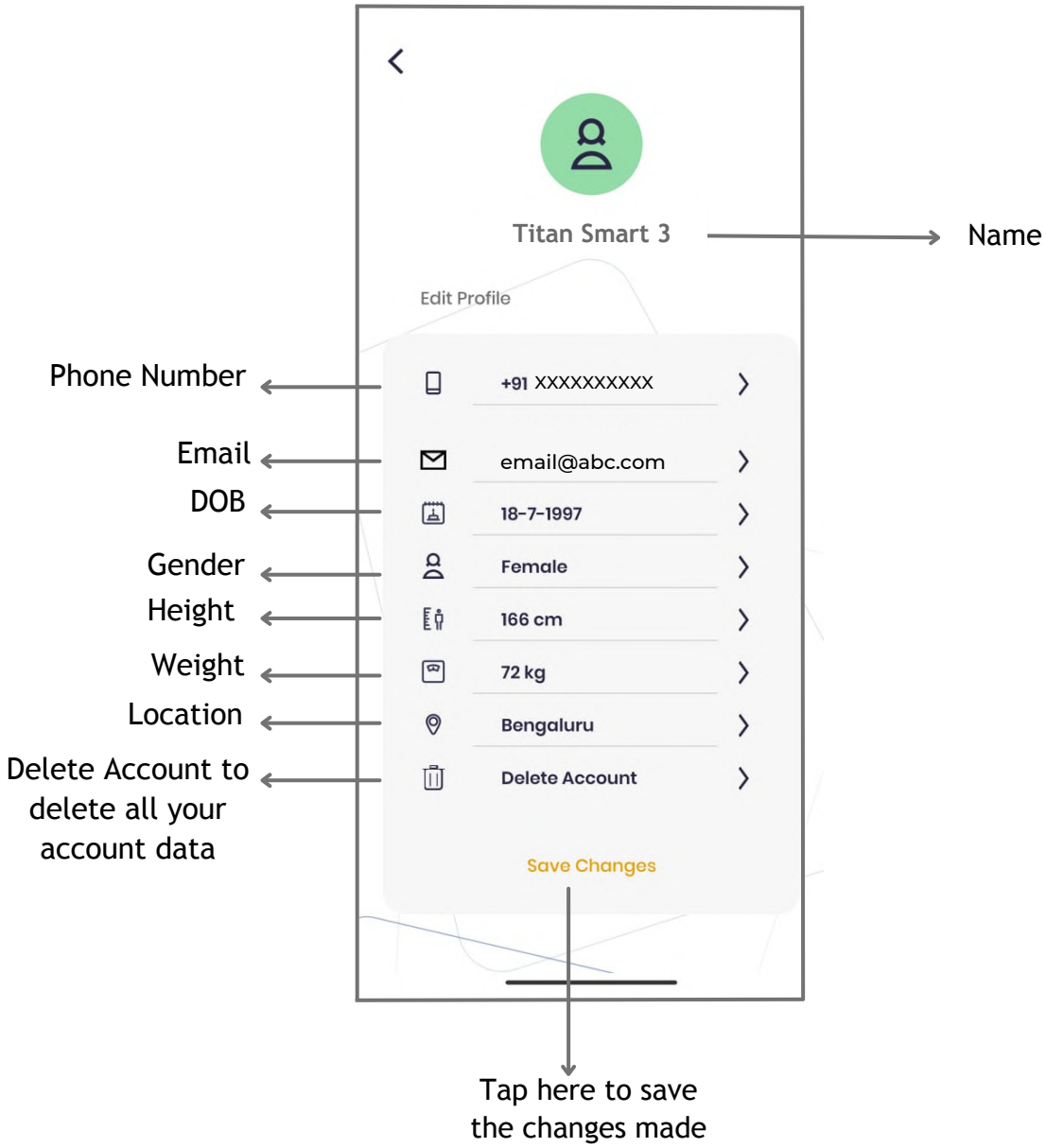




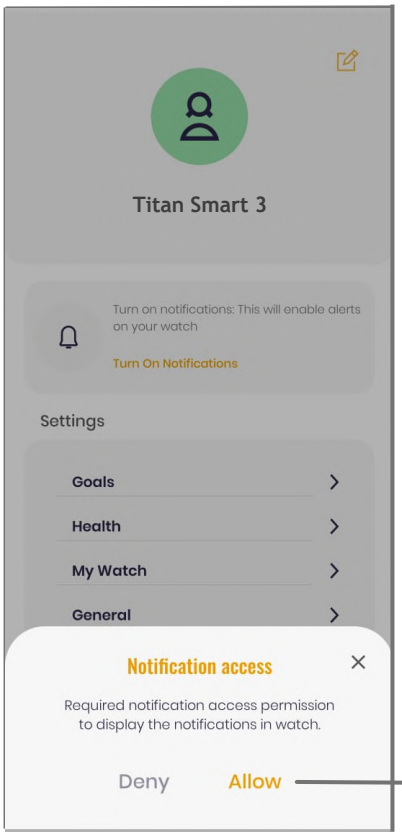
Community Leaderboard

The Titan Smart 3 Watch ranks its user demographically and globally.

User Profile

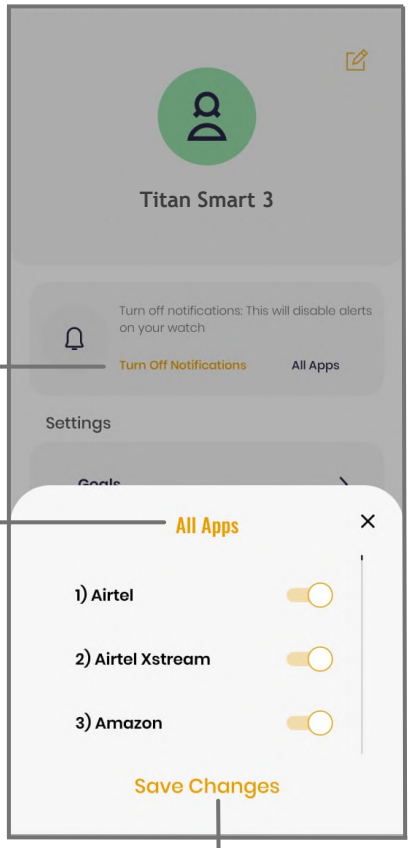


Notifications Access



Tap on "Allow" to provide Notification Access to the Titan Smart World App

Tap Here



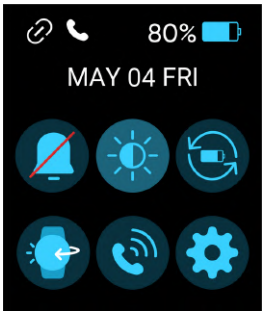
Turn On/Off Notifications here

All Apps

Use the slider/toggle button to switch Notifications (enable/disable) for particular apps

Tap here to save the changes made

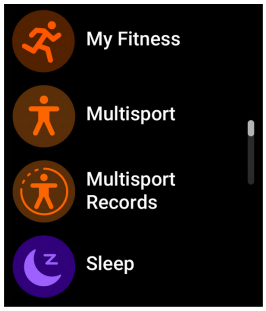
Functionalities & Interface



Quick Settings

Swipe Down

Main Menu

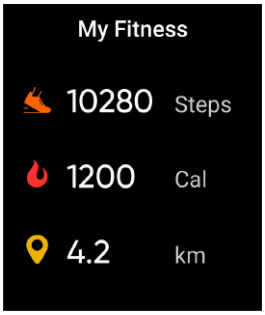


Swipe
Left to Right



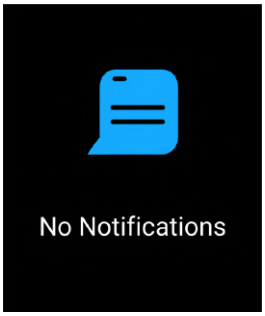
Swipe
Right to Left

Physical Activity



Swipe Up

Notifications



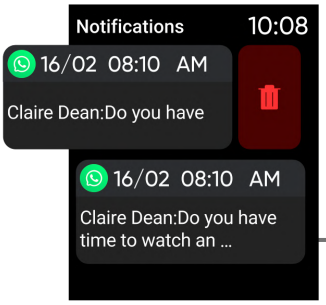
Swipe Up

From the Home Screen, swipe up to see the Notifications on your watch.

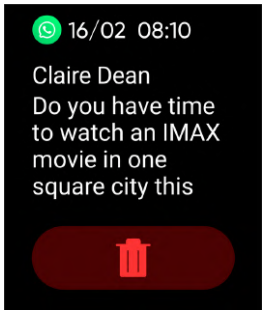
Home Screen



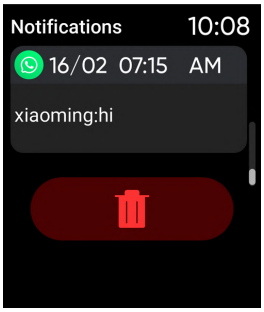




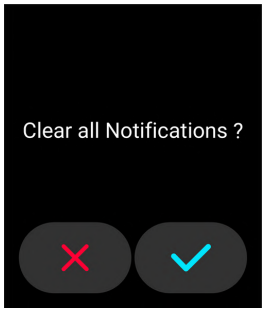
Swipe right to left on a notification and tap on bin to delete



Tap on a notification to see the message



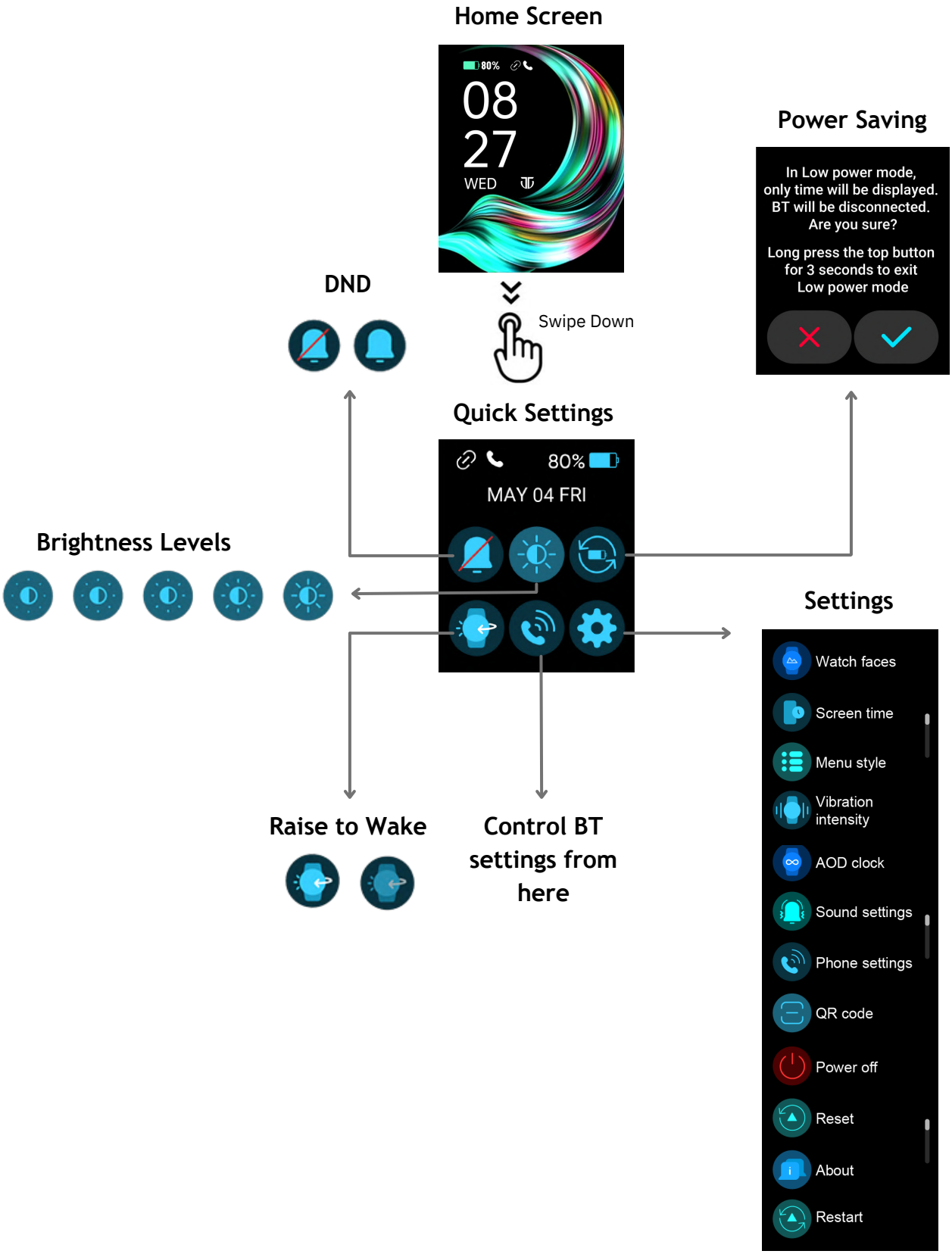
Scroll down to the end and tap on the bin to delete all notifications



Confirm to delete all notifications

Swipe Down

Swipe down from the Home Screen to open the Quick Settings. This will give you access to options such as DND, Enter Power Saving, Control Brightness, Lift to View, access Settings and much more.



Swipe Right to Left

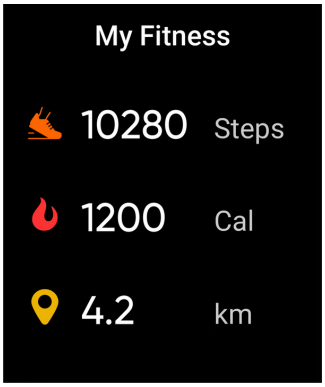
From the Home Screen, swipe right to left successively to open My Fitness, Sleep, Music, and much more on your Titan Smart 3 Watch

Home Screen



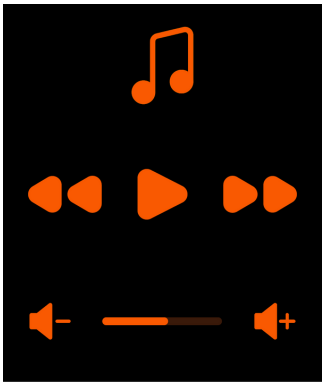
Swipe
Right to Left

My Fitness



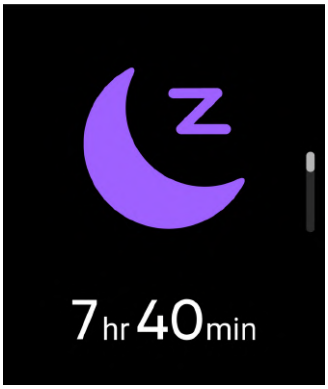
Swipe
Right to Left

Music



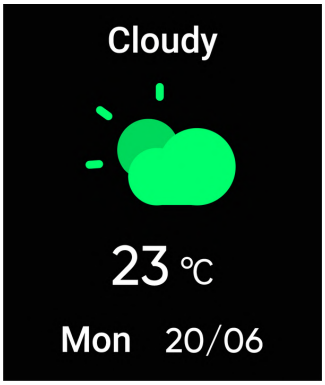
Swipe
Right to Left

Sleep



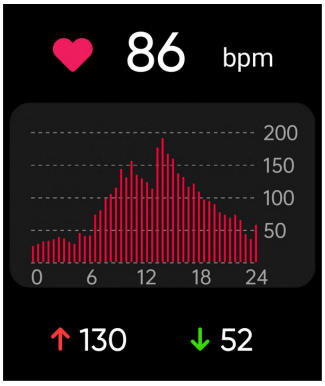
Swipe
Right to Left

Weather



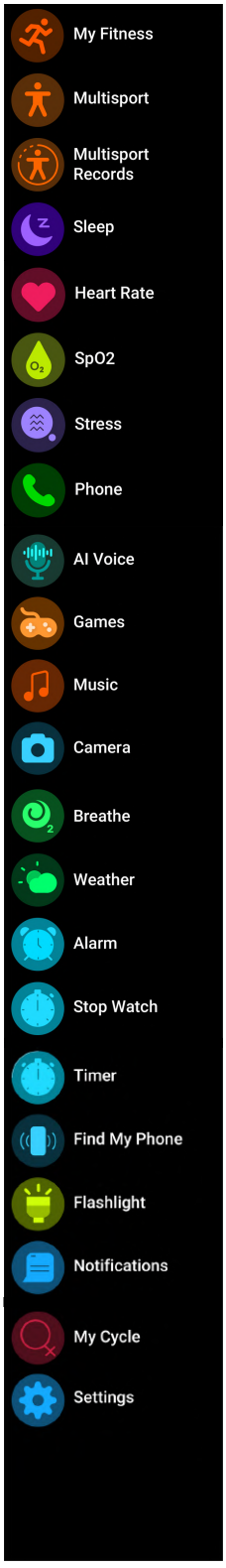
Swipe
Right to Left

Heart Rate



Swipe Left to Right

From the Home Screen, swipe left to right to get to the Main Menu on your watch.



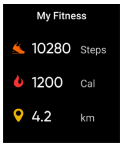
Main Menu

Swipe
Left to Right

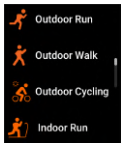


Home Screen

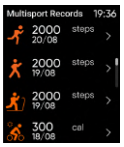
My Fitness



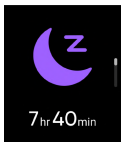
Multisport



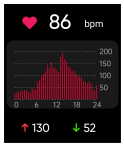
Multisport Records



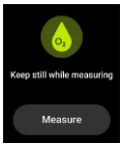
Sleep



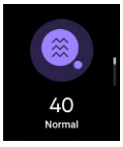
Heart Rate



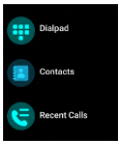
SpO2



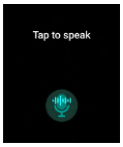
Stress



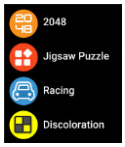
Phone



AI Voice



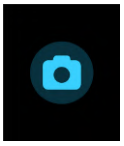
Games



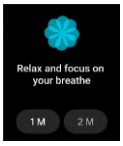
Music



Camera



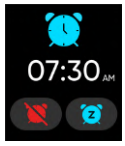
Breathe



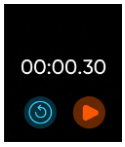
Weather



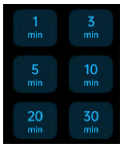
Alarm



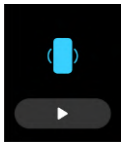
Stop Watch



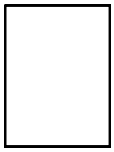
Timer



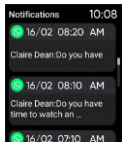
Find My Phone



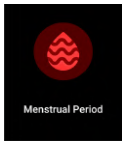
Flashlight



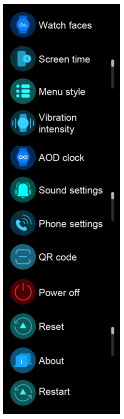
Notifications



My Cycle

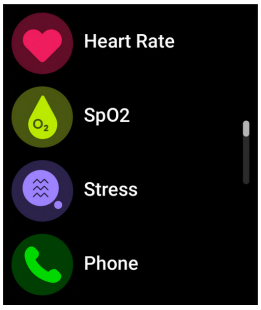


Settings

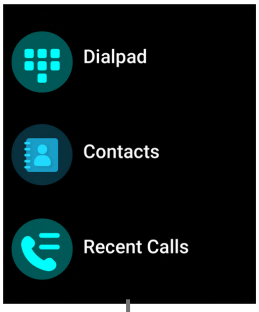


BT Calling

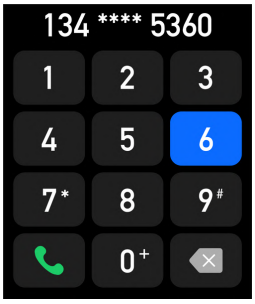
Main Menu



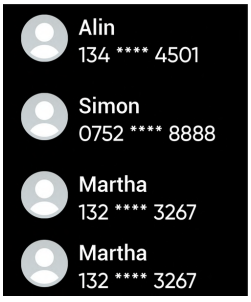
Tap on Phone from Main Menu



Dialpad



Contacts

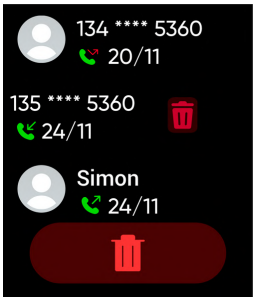


Note: Add Contacts to watch from the app

Recent Calls



Swipe right to left to delete individual call record



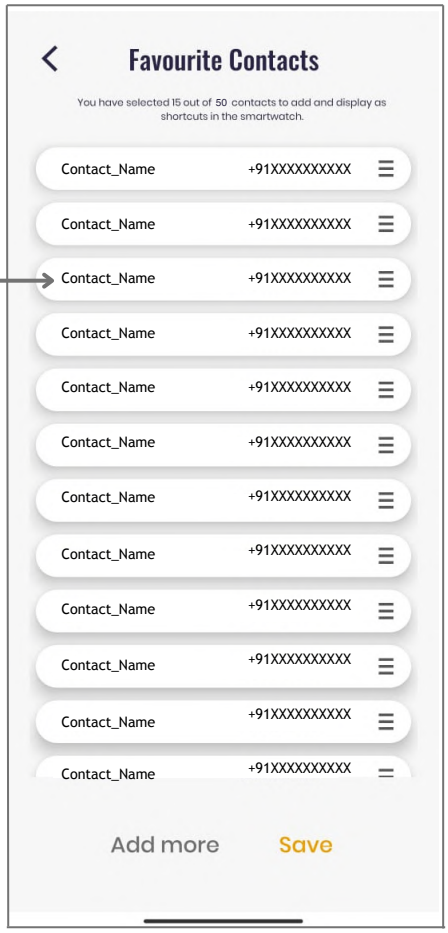
Scroll down and tap on bin to delete all call logs

Set Favourite Contacts

On the Titan Smart World App, go to Settings, tap on My Watch, select Favourite Contacts → Select the contacts you want to set as favourites → You can select up to 50 contacts to add to favourites

Slide Right to Left from this icon to remove any contact. You can replace any contact anytime through the same process

Reorder your contacts as you wish to see them in your watch by long pressing a contact and rearranging the order



Titan Smart 3 Features

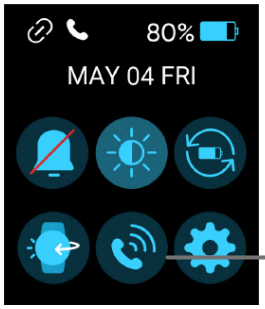
BT Calling: Android

You can initiate and receive calls with your Titan Smart 3 Watch. You can view your Contacts, Call logs, Reject Call, Control Volume, Transfer from Phone to Watch and vice versa

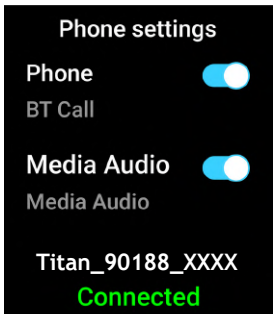


Home Screen

Swipe Down



Quick Settings



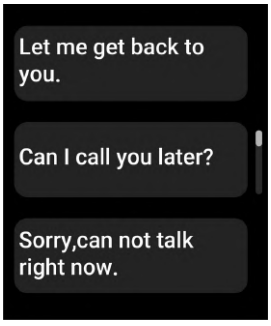
BT Settings



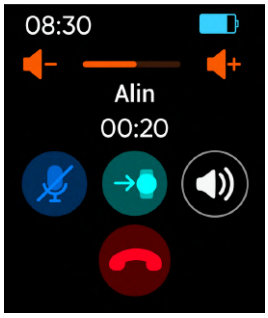
Silent Ringer



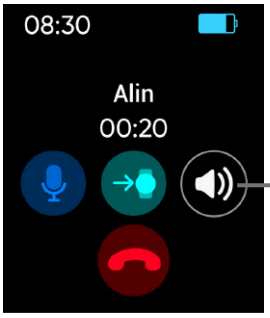
Accept Call



Quick Reply



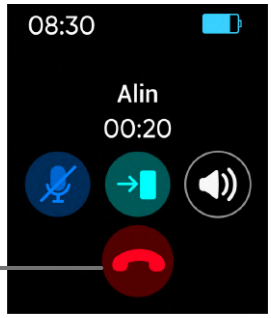
Mute Call



Adjust Volume

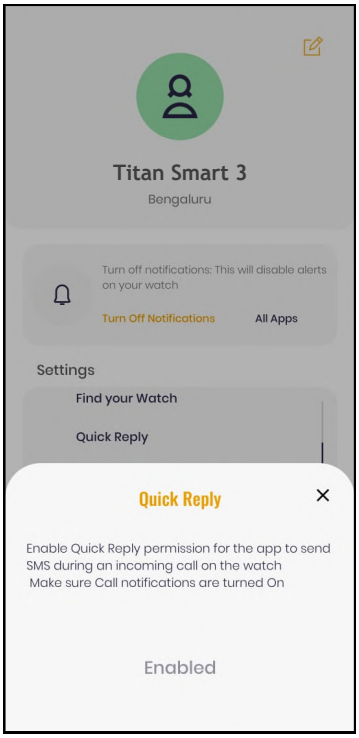
Speak through Watch

Tap on the middle icon to transfer your call from watch to phone and vice versa



End Call

Speak through Phone



To use this feature, enable Quick Reply from Settings > Quick Reply

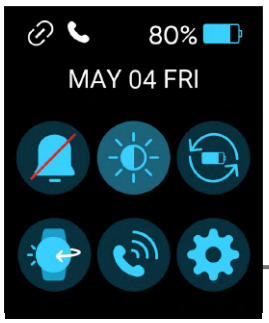
BT Calling: iOS

You can initiate and receive calls with your Titan Smart 3 Watch. You can view your Contacts, Call logs, Reject Call, Control Volume, Transfer from Phone to Watch and vice versa.

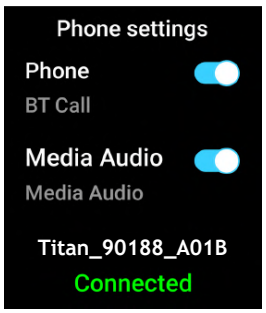


Home Screen





Quick Settings



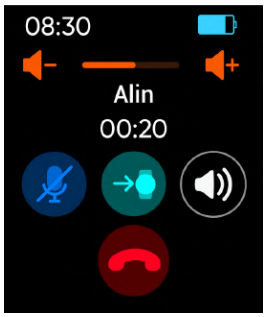
BT Settings



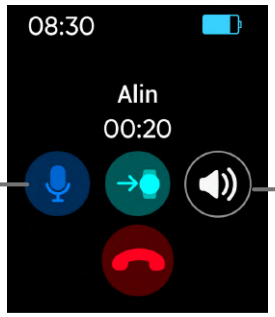
Silent Ringer



Accept Call

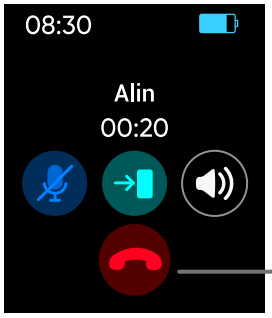


Mute Call



Speak through Watch

Adjust Volume



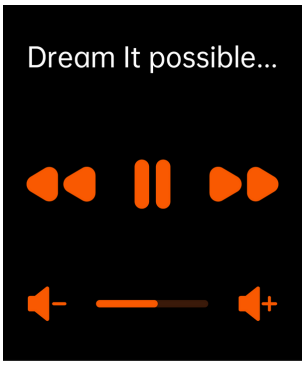
Speak through Phone

Tap on the middle icon to transfer your call from watch to phone and vice versa

End Call

Music

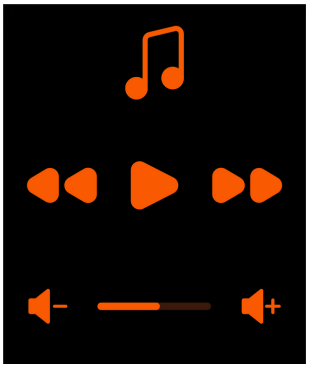
Play Music from phone on your Titan Smart 3 Watch



Play, Pause and change the track from your watch

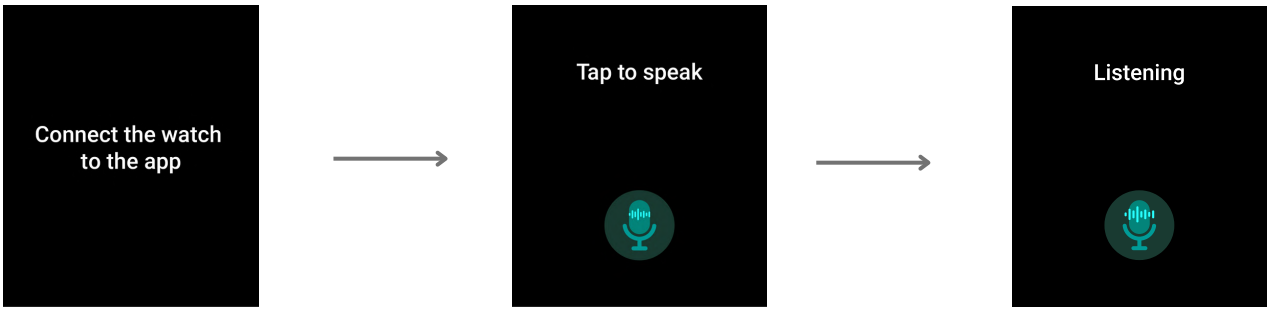


You can control the volume from your watch



AI Voice

Titan Smart 3 Watch comes with AI Voice feature as well.

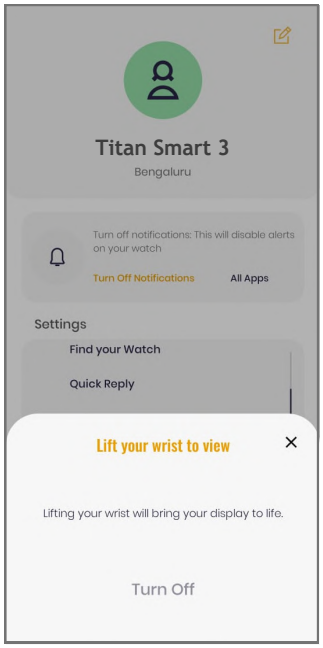


You can ask any question on the watch. The answer is displayed on your phone.

Note: *The "AI Voice" feature will work only when the watch BT Calling is connected to the phone*

Lift to View

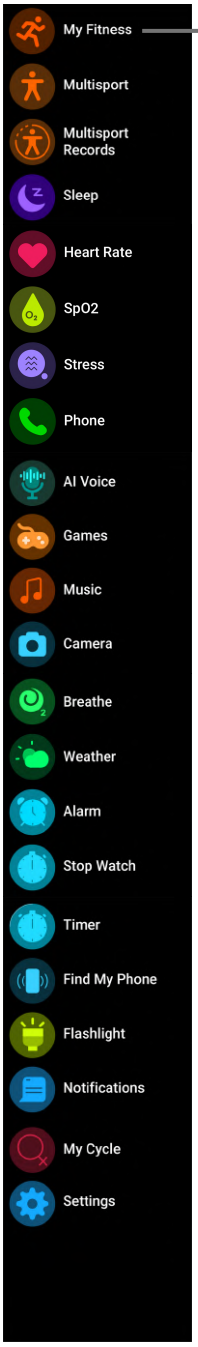
Open Titan Smart World App. Go to settings and tap on "My Watch". Turn On/Off Lift to View. You can also control Lift to View from the watch Quick Settings.



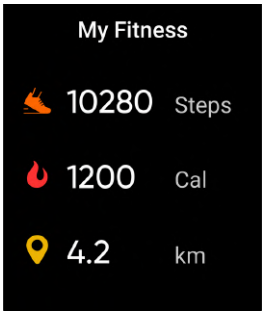
Turn On/Off "Lift to View" from the app

Fitness Goals

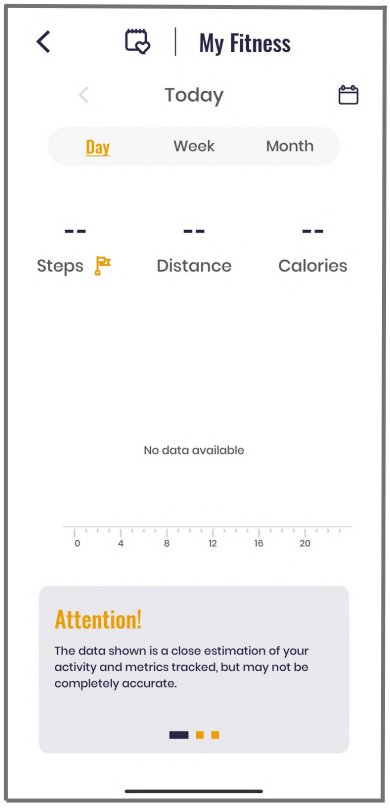
From the Home Screen, swipe left to right to open Main Menu and tap on My Fitness.



Click on 'My Fitness'



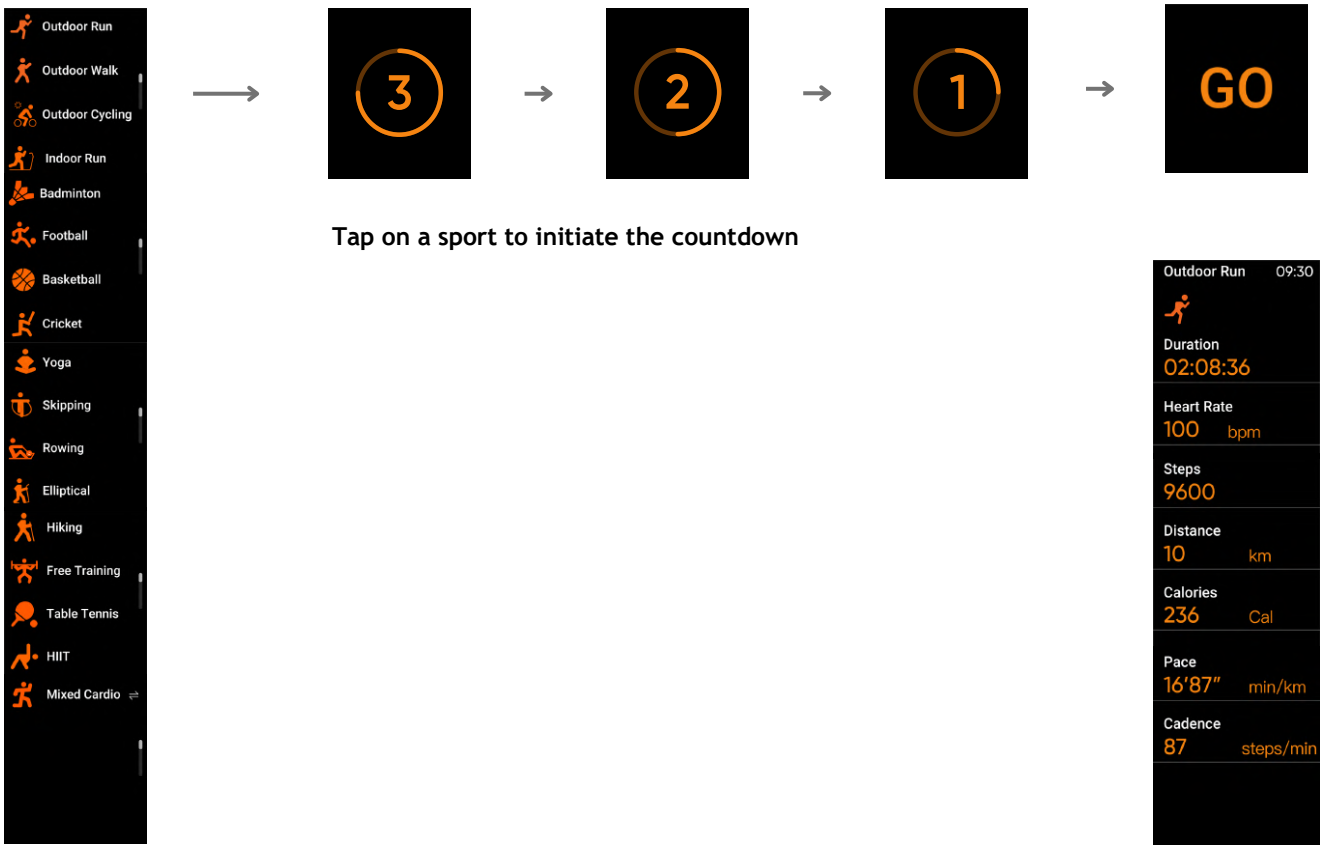
Check your Steps, Distance and Calories Burned



Check your Daily/Weekly/Monthly Fitness Report

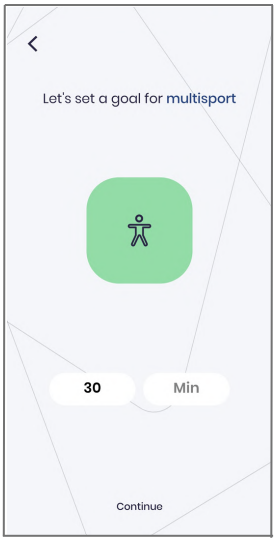
Multisport

Tap on Multisport from the main menu. You can choose from various sports and work-outs like cycling, skipping, swimming and yoga to track various parameters like heart rate, steps, calories, etc.

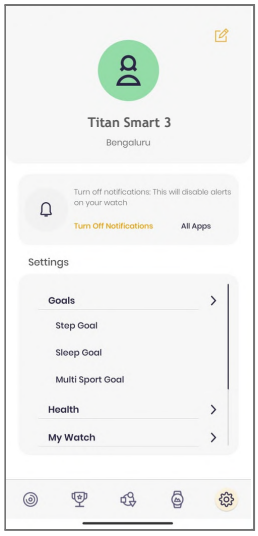


Tap on a sport to initiate the countdown

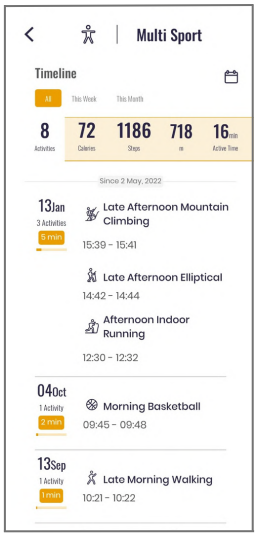
Workout in Progress



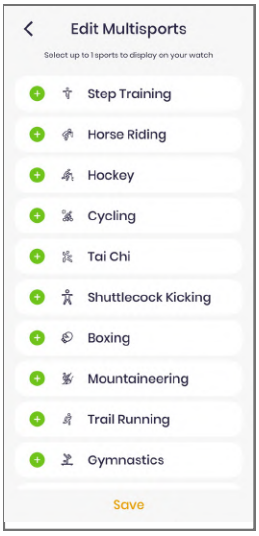
Set a Multisport Goal while onboarding



Change your Multisport Goal anytime from the Settings > Goals in the Titan Smart World App



Access detailed Multisports analytics on the Titan Smart World App

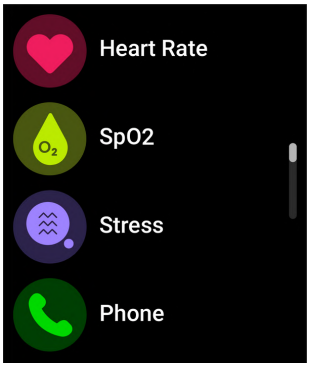


Add/ Modify a sport which would be displayed in your Multisports menu on your watch

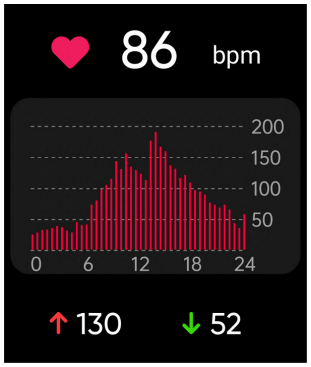
Heart Rate

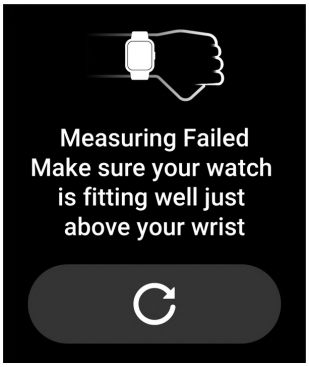
From the Main Menu, tap on "Heart Rate" to access and measure your heart rate. This feature also displays detailed data like heart rate trends, maximum and minimum heart rate of the day.

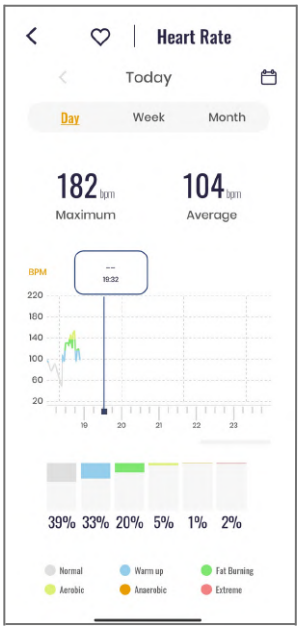
Tap on "HR"



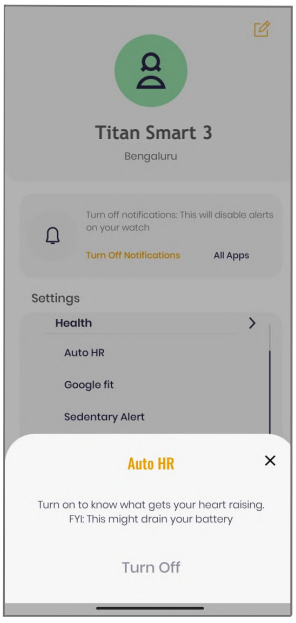
View your 24x7 Heart Rate trend



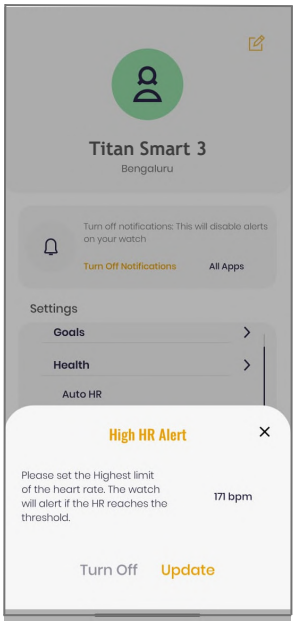




From your Home Screen Dashboard, navigate to Heart Rate from "My Health" section to view detailed summary and access daily/weekly/monthly data



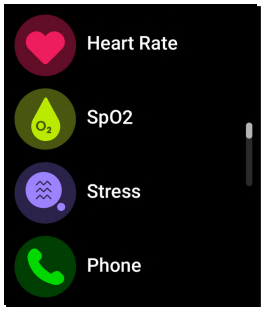
Turn On/Off for Auto Heart Rate from Settings>Health



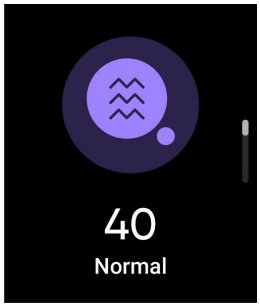
High HR Alert

Stress Monitor

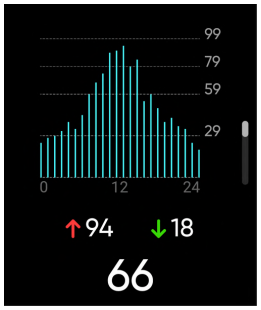
Titan Smart 3 comes with a "Stress" feature to measure and track your stress levels.



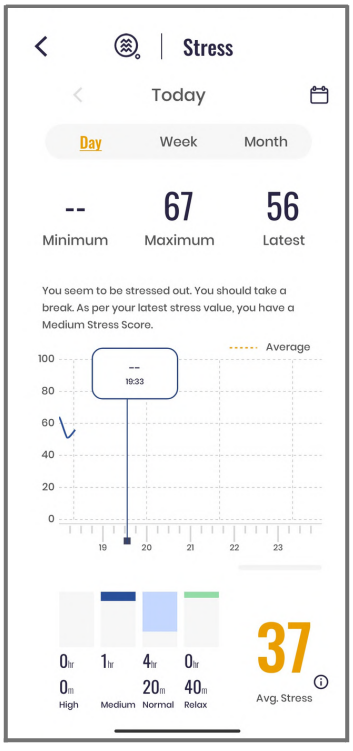
Tap on Stress on the main menu



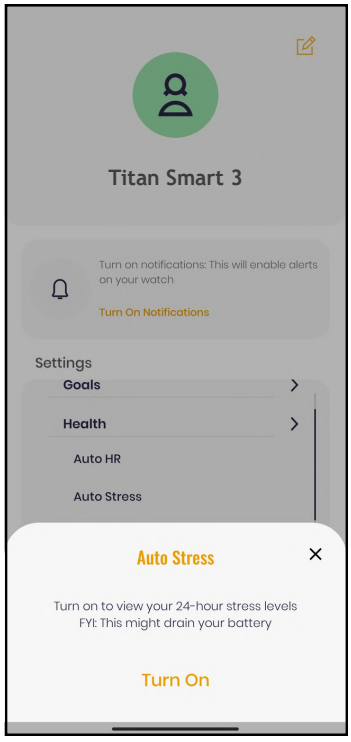
Measure



Access summary



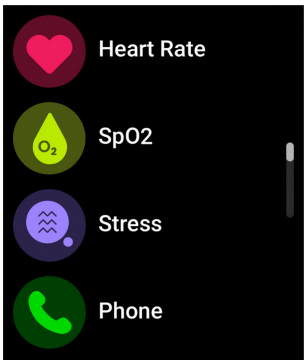
Check out detailed Stress level analytics and access daily/weekly/monthly data on the Titan Smart World App



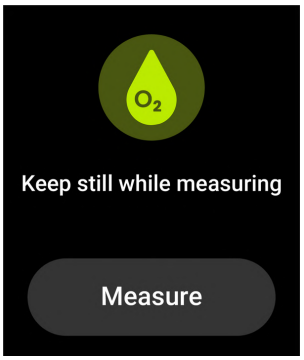
Turn On/Off for Auto Stress Monitor from Settings>Health

SpO2

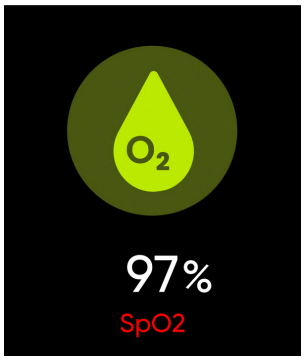
Tap on "SpO2" from the Main Menu by swiping left to right from the Home Screen to check your oxygen saturation level.
You can compare your SpO2 readings with the normal SpO2 range, and access detailed data on the App.



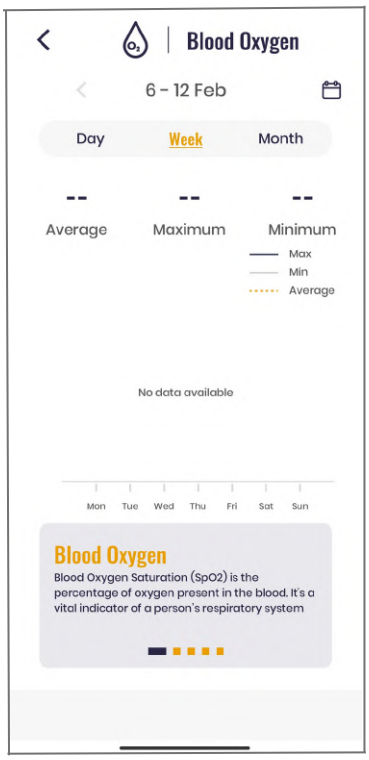
Tap on SpO2



Tap on Measure



Check out SpO2 Readings

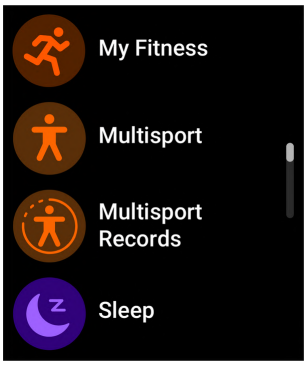


Check out detailed SpO2 analytics and access daily/weekly/monthly data on the Titan Smart World App

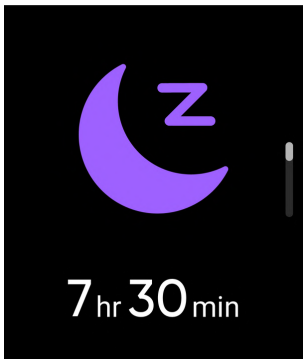
Sleep

Tap on "Sleep" to check your Sleep Data on your watch.
You can monitor your sleep trends, and access daily,
weekly, and monthly data on the app

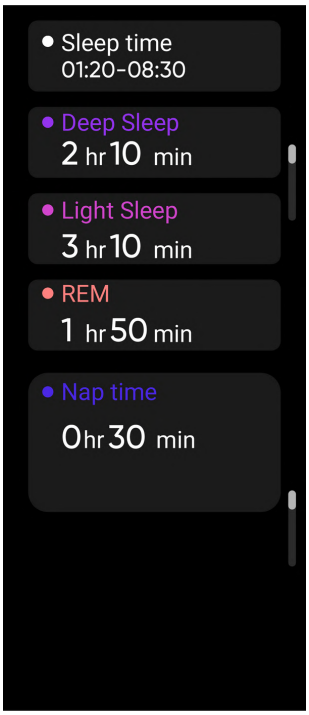
Tap on Sleep

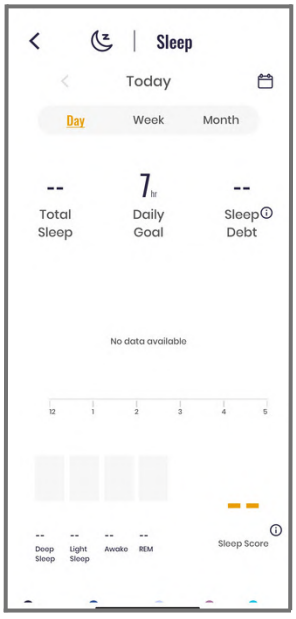


Sleep



Sleep Analytics

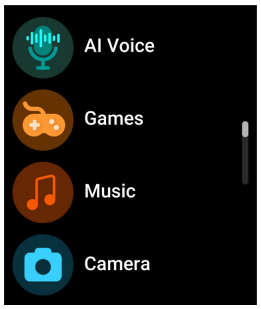




Check out detailed analytics and
access daily/weekly/monthly Sleep
data on the Titan Smart World App

Games

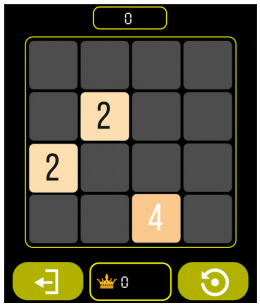
Titan Smart 3 Watch now comes with inbuilt Games.



Tap on Games on the main menu



Select Any Game



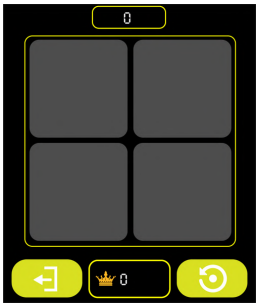
2048



Jigsaw Puzzle

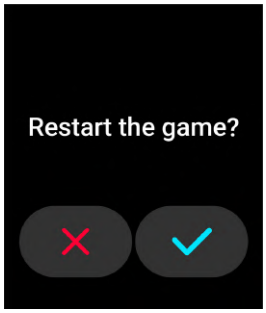


Racing

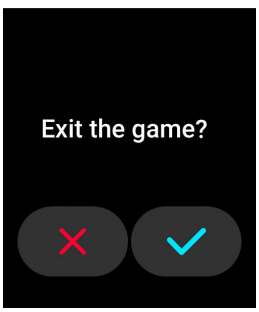


Discoloration





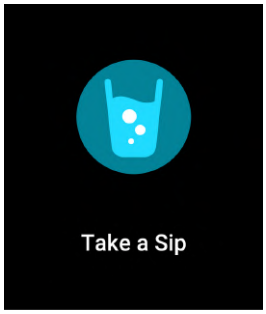
Restart the game



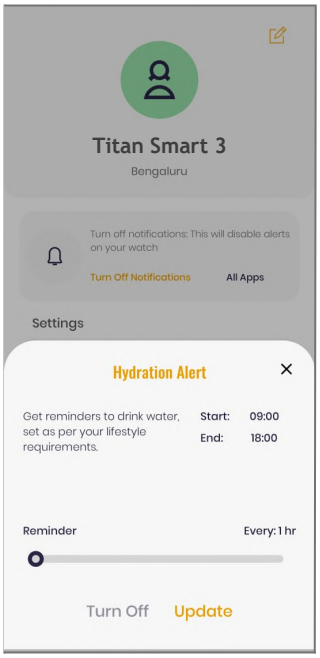
Exit the game

Hydration and Sedentary Alerts

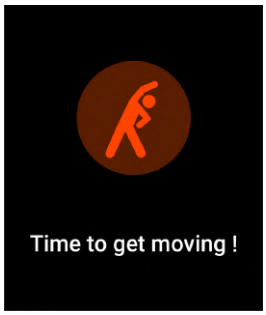
Set a time interval for Hydration and Sedentary alerts.



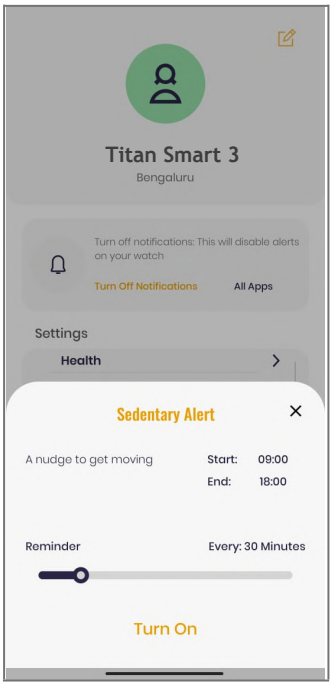
Reminder to drink water



Set a time interval to get an alert



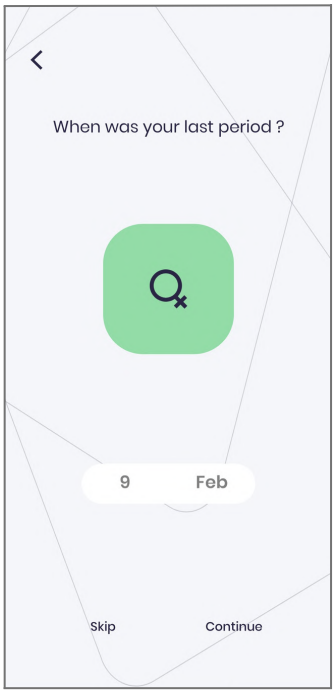
Reminder to move



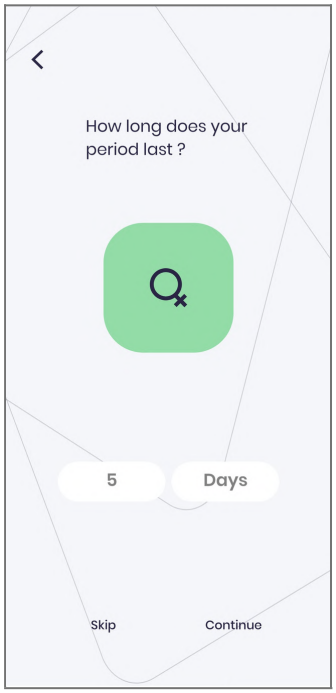
Set a time interval to get an alert

Women's Health

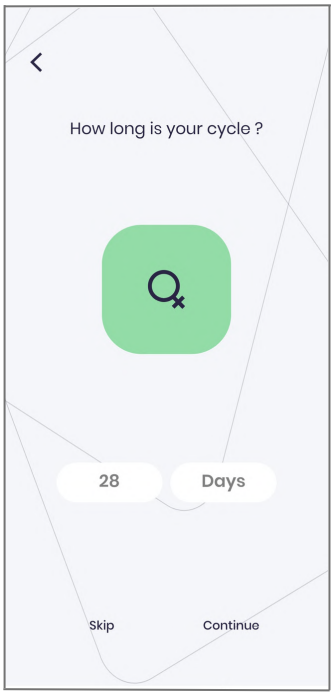
On the App, register as a "female" while creating a profile. Go to My Cycle from the Health Suite and enter the following details accurately for detailed results and alerts.



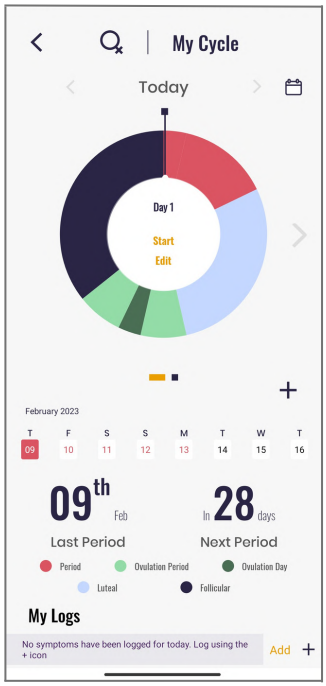
Enter your last period date



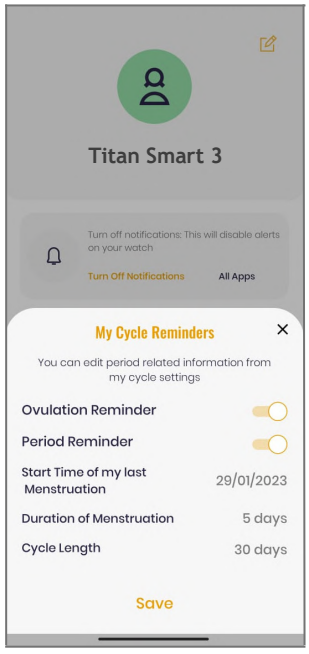
Enter the duration of your period



Mention your period cycle



Get detailed results on the Titan Smart World App



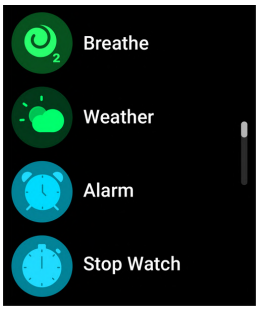
Add log and other data for better insights

Navigate to "My Cycle" from the watch main menu and you would be able to view your cycle stage

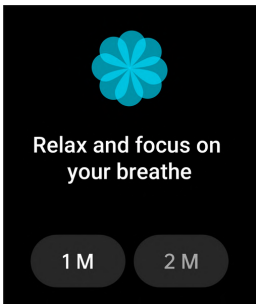
Breathe

Perform breathing exercises on your Titan Smart 3 Watch. Tap on "Breathe", relax and focus on your breathing.

Tap on "Breathe" on the main menu

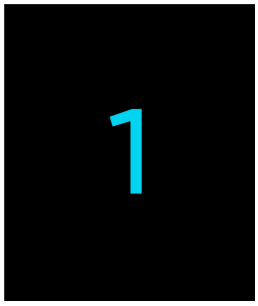


Start



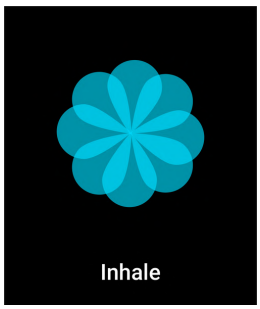




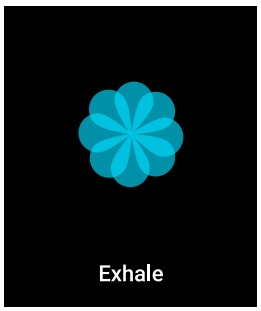




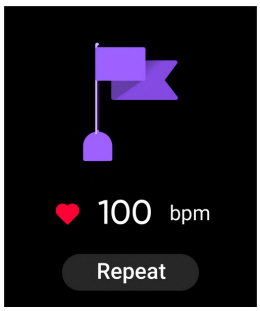
Inhale



Exhale



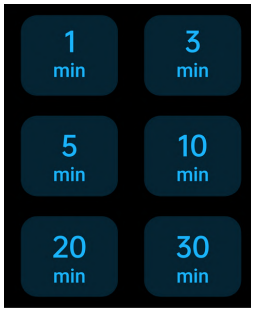
Completed



Time Features

On your Titan Smart 3 Watch, you can set timer, use stopwatch and control daily alarm.

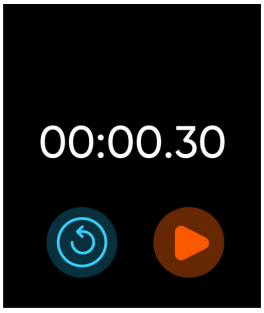
Timer



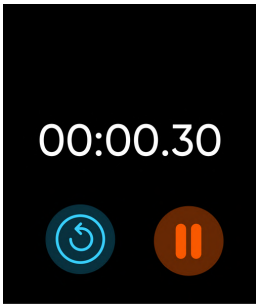
Choose from pre-set timers



Set customized timer

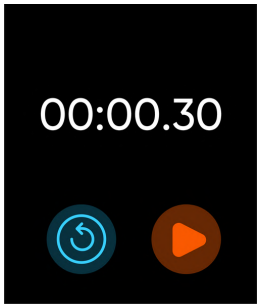


Start timer

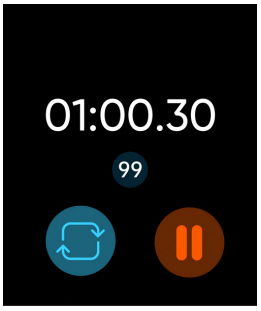


Pause timer

Stopwatch



Start/Reset stopwatch

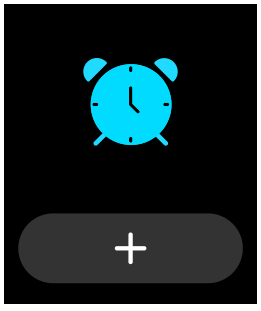


Pause stopwatch

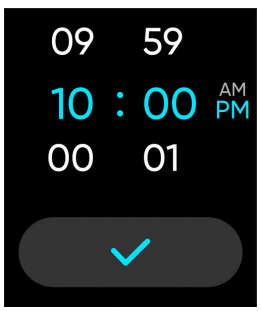


See all the laps in one place

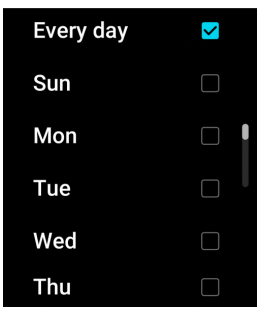
Alarm



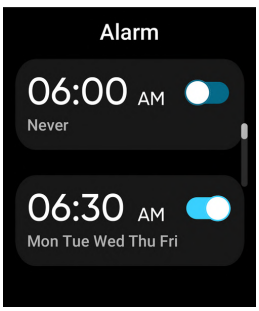
Add alarm



Select time



Select day

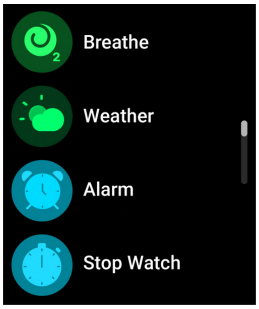


Slide the toggle key to turn On/Off Alarm

Weather

Tap on "Weather" in the main menu to check the current weather and the next 6 days weather conditions.

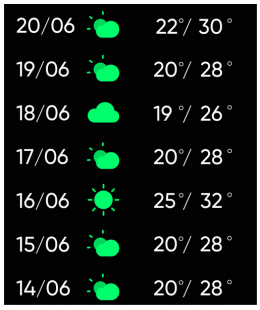
.



Tap on Weather option in the Main Menu



Check today's weather

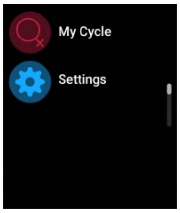


You can also check the weather for the rest of the week

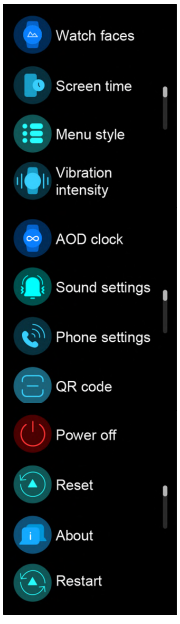
N o t e : *Location services and Internet connectivity is needed for accurate weather information. The App uses an openweather API to gather weather information.*

Sound Settings

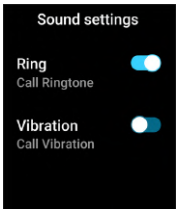
You can adjust the sound settings on your watch and control watch vibration as well.



Tap on Settings from main menu

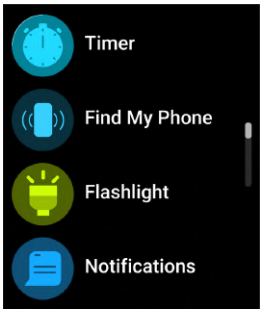


Tap on Sound Settings

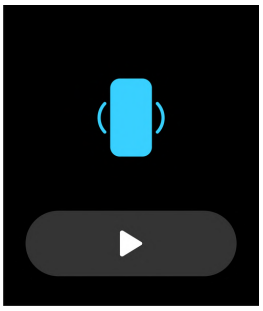


Find My Phone

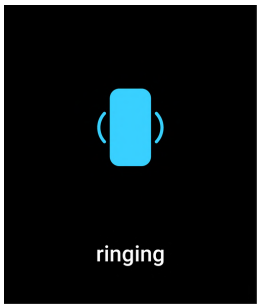
From the Home Screen, swipe left to right to open the Main Menu and tap on more. Navigate to the "Find Phone" option. Tap and your phone will start will start to ring and vibrate.



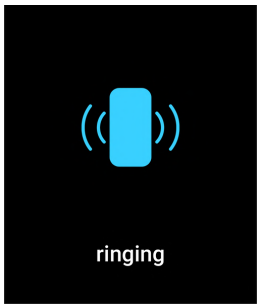
Tap on "Find My Phone"



Tap on play button



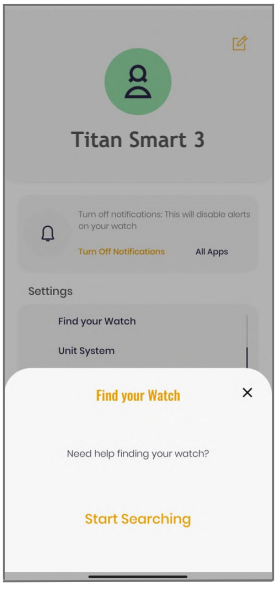
Your phone will start ringing



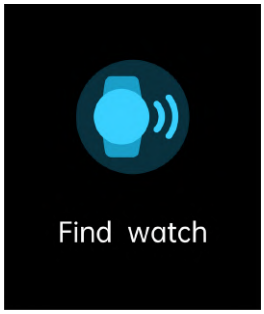
Note: *You can turn off the phone ring by tapping on the notification from the App in your phone.*

Find Your Watch

Tap on "Find your watch" in the App from Settings > My Watch, and your watch will start buzzing.



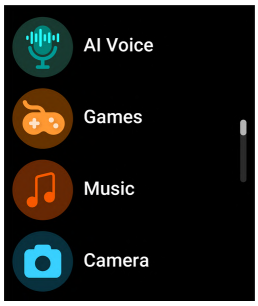
Tap on "Start Searching" to find your watch



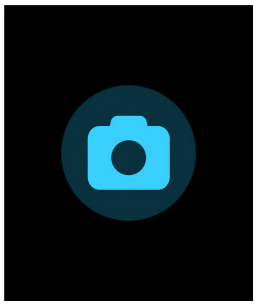
Your watch will start ringing

Camera Control

You can also control your phone camera through your Titan Smart 3 Watch.



Tap on Camera Control



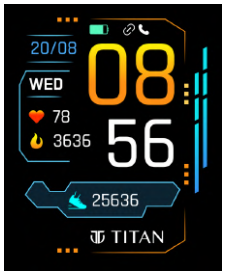
Tap on the camera icon to click a photo from your in-app camera

Watchfaces

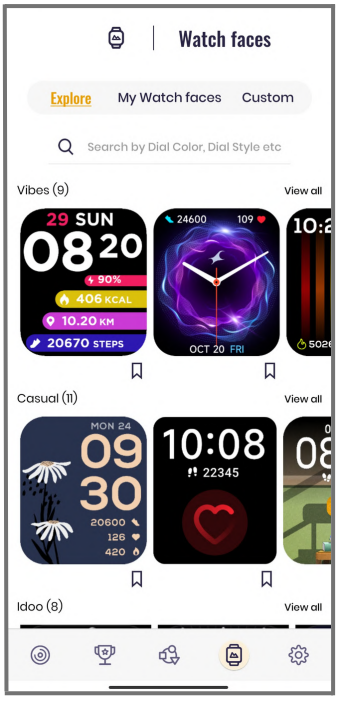
The Titan Smart 3 has multiple Watchfaces. A user can choose from 200+ Watchfaces available on the App.
You can even set custom Watchfaces by selecting an image from the phone gallery or click a picture and set it as Watch Home Screen.







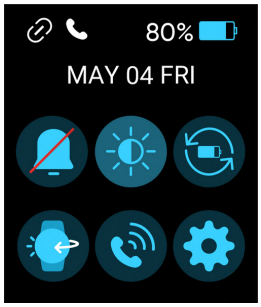
Long press Home Screen and swipe through the Watchfaces to change it using the watch.



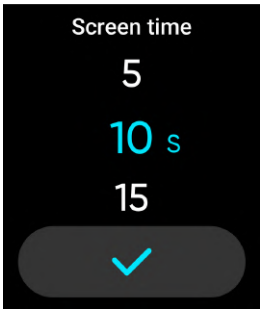
Go to Watchfaces in the app and install the desired Watchface

Watch Settings

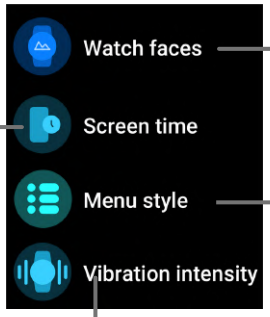
Menu



Set Screen Time



Settings

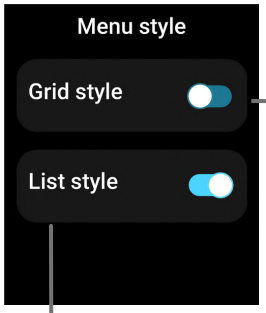


Watchfaces

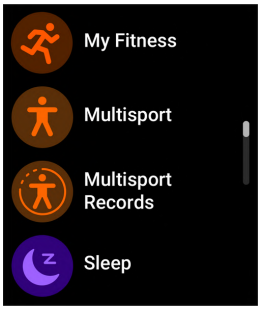


Choose Vibration Intensity

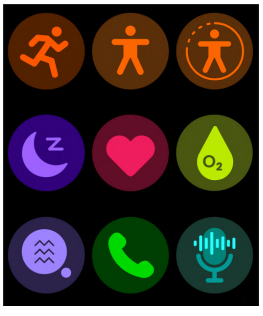




Choose Menu Display Theme

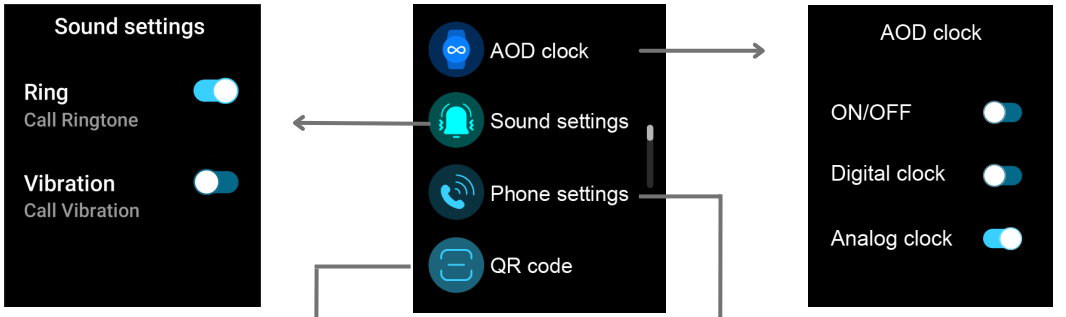


Theme 1 (List View)



Theme 2 (Grid View)

Settings



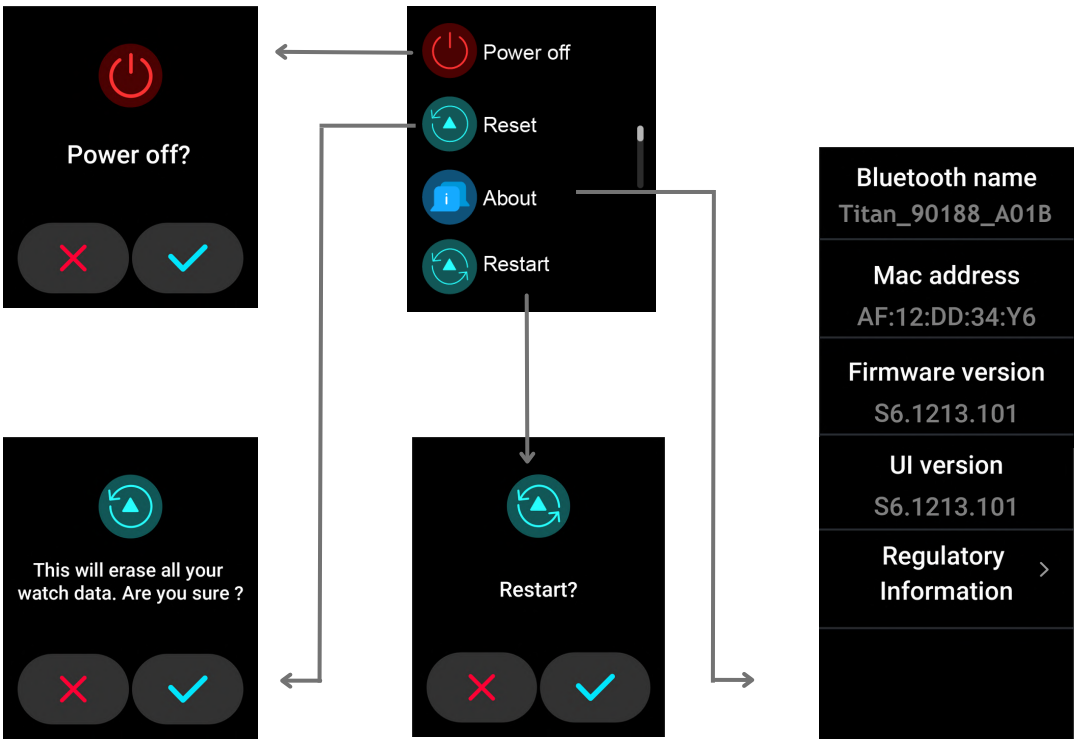
In Sound settings, you can choose between Ring and Vibration

In AOD clock, you can choose between Digital and Analog Display



Tap on QR Code to pair the watch with your smartphone.

Settings



Reset your watch

You can restart your watch here

You can view information like Device Name and other details

Device Specifications

S NO.	DESCRIPTION	TITAN SMART 3
1	Model No.	90188
2	Weight of the watch	47 g
3	Display Type	AMOLED Display
4	Display Size (inches)	1.96"
5	Pixel Density (sharpness)	350 nits
6	Screen Resolution (pixels)	410*502
7	Thickness of Watch Head	10.9 mm
8	Dimensions for the Case (Watch Head)	37.3 X 52 mm
9	Case Material	Aluminium
10	Band/Strap Material	Silicone
11	Mode of Operation	Touch Screen
12	Accelerometer	3 axis
13	Battery Capacity	280 mAh
14	Compatibility (Android / iOS)	Android 10 & above, iOS 13 & above
15	Battery Life	7 Days*
16	Bluetooth version	Version 5.2
17	Water Resistance	IP68

*Under Standard Conditions

Troubleshooting

FAQs

HARDWARE RELATED FAQs:

1. I am unable to switch on the smartwatch. What should I do?
A: Scenario 1: If the smartwatch is just out of the box, then you need to charge it until 100% charge is achieved.
Scenario 2: If you have switched off the watch from the settings option then you need to connect it to the charger to switch on the watch.
Scenario 3: The watch charging cable might have an issue because of which it’s not charging the watch. Hence, you may need to change your charger.
After trying the above scenarios, if the issue persists, please reach out to 18002660123 or send a mail to customercare@titan.co.in

2. I have misplaced my charging cable. Where can I get that?
A: You need to visit the nearest Titan Service Center and purchase it from there. This will be based on the availability of the charger/cable at that service center.

3. Do I get an additional strap with the watch?
A: No, you don't get an additional strap with the watch.

4. How long should I charge the watch to be 100%?
A: Watch gets fully charged in about 1 hour.

5. What is the specification required for smartphones to connect with Titan Smart 3 ?
A: Android 10 & above, IOS 13 & above.

6. Are the charger and strap covered under warranty?
A: No, the charger and strap are not covered under warranty.

Application Related FAQs:

1. Which application should I download to connect my watch to the smartphone?
A: The application that needs to be downloaded is “Titan Smart World”. It is available both on Google Play Store & Apple App Store.

2. How do I pair my Titan Smart 3?
A: You can easily pair your Titan Smart 3 by following the below process -
Download the Titan Smart World app from Google Playstore/ Apple Appstore

Mobile Registration:
Accept the terms and conditions and enter your mobile number. On the next screen, enter the OTP received to complete the registration.

Permissions & Access:
Provide necessary permissions to enable various features available on your Titan Smart 3.

Pairing:
The next step is to pair the watch with the phone through the Titan Smart World app. To do this,
Tap on “Permit” to allow the app to access your phone Camera and Bluetooth.
You can now pair your Titan Smart 3 through 2 methods.
Scan the QR code shown on the watch.
Once the QR code is scanned, accept the pairing request on the watch screen and the pairing would be successful.
You can also click “Search Manually”. Tap on “Permit” to allow the app to turn on Location. Your Titan Smart 3 would be detected. Click on “Continue”. Accept the pairing request on the watch screen and the pairing would be successful.
The next step is to create a user profile in the application. Enter the details like Name, Gender, Birthday, Height, Weight, Sleep Duration Target, Multisport Target, and Steps Target.
The application will be ready for you to use and you will be able to experience the new journey in the Titan Smart World.

3. How do I connect BT Calling feature on my watch?
A: Once you pair your watch with the Titan Smart World application, a pop up comes on your app during onboarding, enable and permit the BT Pairing request, and your BT Calling is automatically connected. You will be able to see active icons in your watch BT Calling screen.

4. Can I save my Favorite Contacts within the watch?
A: Yes, with the new Titan Smart 3, you can save your favorite contacts within the watch and make calls directly through the watch without the hassle of swiping through the phone.
Go to Settings in the Titan Smart World App and navigate to Favorite Contacts under My Watch. You would be displayed your phone contacts now. Select the contacts you wish to save as favorite contacts in the watch and save your selection. You can remove any contact by swiping from right to left against a contact. You can now add another contact through the same process. Rearrange your contacts as you wish to see them in your watch by long pressing a contact and rearranging the order. Tap on “Save” after you have made your selections. You can save up to 50 contacts on your watch.
This would sync your watch with the contacts you have selected. To view your contacts in the watch, go to Home Screen >Main Menu>Phone.

5. How do I add an Alarm in the watch?
A: In the new Titan Smart 3, you can now add alarms right from your watch. Just head over to Main Menu>Alarm in the watch. Tap on “+” icon and select the time and the days for the alarm and your alarm would be set up. Alternatively you can also set alarms from the app settings.

6. What all features I can access in the Quick Settings of the watch?
A: Swipe down from the Home Screen. Here you have the option of turning on DND, control Brightness, Lift to View, Power Saving Mode, BT Settings and access to Watch Settings.

7. How do I access 100+ Multisports in my watch?
A: Go to the app settings and navigate to My Watch>Edit Sports. Here you would be able to see all the Multisports. You can add/ modify a Multisport which would be displayed in your watch's Multisport menu.

8: How do I use Stress Monitor?
A: Navigate to Main Menu>Stress on your watch and your watch would start recording a measurement.

9. Can I set Auto Stress Alert on my watch?
A: You can set auto stress on your watch from app settings>Auto Stress. You can now monitor your stress levels round the clock.

10: What all can I control from my Watch Settings?
A: You can change the watchfaces for your home screen, set on-screen time, change the menu style, control sound and vibration settings and BT settings and much more.

11: Can I control sound and vibration settings on my watch?
A: You can set your watch on silent and vibration intensity on your watch from the watch settings.

12: Can I view my Heart Rate while performing a Multisport?
A: You are able to see a range of health metrics while performing a Multisport as per the activity. Once you start your sport, you would be able to see your Heart Rate, Calories burnt, and other health metrics related to the sport.

13: Every time I do a Multisport activity, after completion I see the watch saying "Workout was too short". Why so?
A: A Multisport activity should be done for more than 5 minutes for the watch to capture data. Each Multisport activity has a different threshold duration, after which only the activity is recorded.

14: How to activate the Women's Health Tracker?
A: The Women's Health Tracker would be available only for female users. So make sure while onboarding in the Titan Smart World app, you register as female gender.
Enter your cycle details from Dashboard>Health>My Cycle" and your dashboard would be created. You can now add symptoms you may face during your periods to keep track of your cycle.

15: Will I be able to check weather updates for other cities?
A: The watch will be able to show the weather updates of your current city only. Your current city will get detected based on your phone's actual location.

16: How can I check Heart Rate in my watch?
A: You need to go to the watch menu options and tap on “Heart Rate”. Your watch would automatically start recording a reading. Stay still while your watch is recording a measurement. You can also turn on “Auto HR” from the app Settings under health section.

17: What do I need to do to get the notifications on the smartwatch?
A: Notification access must be provided for the Titan Smart World application from the phone settings.
On the app click on Settings > Turn On Notifications. This will redirect you to the Notification Access settings in your phone. Please provide the access to the Titan Smart World app.
You can now select which app notification you would like to see on your watch.

18: How do I change my Watchface?
A:

- Long press on the watch home screen, swipe through the saved watchfaces and select your desired watchface.
- Navigate to watchfaces.
- Open the Titan Smart World application and in the bottom panel, you will get watchfaces. Select from a wide range of watch faces.

19: Can I customize my own watchface?
A: Yes you will be able to customize your own watchface from the application in the bottom panel in Watchfaces. You can choose any image from your gallery or click a picture from your phone camera and use the image as your watchface.

20. What should be done to sync the smartwatch with the application?
A: On opening the application on your smartphone, the smartwatch data will be automatically synced. If you find that the watch is not synced or the data on the app is not changed you can swipe from top to bottom on the main page of the app and it will automatically sync with the watch.

21. How do I use camera control and where is the image saved in the phone?
A: Open the “Camera” from the watch menu. This will open a camera icon on your watch. Tap the icon to open the In-App Camera on your phone. Tap again to click a photo which will be saved in your phone’s gallery.
Note: The app needs to be opened in foreground, then only the In-App Camera would open when you click on the camera from the watch.

22: I am unable to receive the OTP for registering myself on the Titan Smart World application. What can be done?
A: Please make sure that you have entered the correct and active mobile number and email. You will receive the OTP on your email.
If you still do not receive the OTP, please contact the toll-free number 18002660123 or can write to us as customercare@titan.co.in

23. I have purchased a new Titan Smart 3 and while I have completed my pairing with the application Titan Smart World, it is asking for a Firmware Update. Is it mandatory to do so?
A: Yes, it's mandatory to update the firmware to experience the best version of the watch.

24. My Titan Smart World crashes every time I open the application. What needs to be done?
A: Kindly uninstall and reinstall the application. If the issue persists, please contact the toll-free number 18002660123 or can write to us at customercare@titan.co.in

25. I am not located in India and my contact number comes with a different country code. How do I register myself in the application?
A: Even though you are not in India, the registration process for the application remains the same. Accept the terms and conditions and enter your mobile number. On the next screen, enter the OTP to complete registration. The list of countries where you will receive the OTP is as follows:
Singapore, Australia, New Zealand, Fiji, Philippines, Nepal, Bhutan, Bangladesh, Qatar, Bahrain, UAE, Kuwait, Oman and Japan.

26. I am unable to connect the watch straps to the watch head. Please help.
A: There is a quick-release pin that needs to be aligned in the hole provided on the watch head lug. You need to align the pin properly between the lug holes and connect the strap to the watch head.

27. How can I change the units of measurement in my watch?
A: You can change the units of measurement in your watch by going to App > Settings > My Watch and toggling between Imperial/ Metric format for temperature formats and other data displays.

28. My phone is continuously ringing even after I have gone back to some other screen on the watch or pressed the power button on my phone. How do I stop the ringing after I have found my phone?
A: Tapping on “Find Phone” from the watch raises a notification on the phone apart from the ringing in the phone. Just tap on the notification from the Titan Smart World app and the phone would stop ringing.

In case major issues are being faced that are not being resolved by any of the above answers mentioned, especially concerning the hardware of the watch, like the screen blanking out or the watch not charging, request you to please visit the nearest authorized service center.

FCC Statement

FCC ID: 2ak9f-90188

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.
(2) This device must accept any interference received, including interference that may cause undesired operation.

2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver.

• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

• Consult the dealer or an experienced radio/TV technician for help

Note on the Accuracy of Fitness

Fitness Watches like your Titan Smart 3 are intended to be tools to provide you with information on your lifestyle and training performance and to encourage an active and healthy lifestyle. The watch relies on sensors that track your movement, sleep, and other metrics.

The data and information provided by these devices are intended to be a close estimation of your activity and metrics tracked, but may not be completely accurate, including the steps, distance, calories, etc.

P.S - Accurate user data (height, weight, gender, and age) information improves the accuracy of the algorithms that process the activity data. The Titan Smartwatch is not a medical device and the data should not be used for medical purposes like diagnosis, treatment, cure, or prevention of any physiological conditions.

We recommend you consult your doctor before engaging in any exercise routine.

Warranty Guide

Your smartwatch has been created in one of the most modern wearable manufacturing facilities in the world; and every component has undergone strict quality check and has been carefully inspected. It is covered under warranty for one year from the date of purchase against any manufacturing defects.

Handling and Care
Your smartwatch is a precision instrument and contains delicate components such as a digital module, electronic components & a digital display panel. It is advisable not to subject it to severe impact, rough usage, and exposure to caustic substances, extreme temperatures or strong magnetic fields.
If it gets dirty from contact with sweat, dust and other substances, clean it periodically by using a soft, slightly moist cloth. This will greatly increase the life of the product. Do not use any solvents, commercial cleaners, detergents, adhesives, paints or cosmetics sprays to clean the product.

Water Resistance
Your smartwatch qualifies as Water Resistance IP68, IP68: Complete Dust Resistance, protected from immersion in water up to a depth of 1.5 meters for up to 30 min. This is also protected against mild rain, water splashing and accidental submersion.

Battery Care
Please charge your smartwatch at least once every six months. Ensure that you charge your smartwatch with an appropriate power supply unit such as a smart phone charger or laptop USB port. Don't try to operate the charging pins with any sharp tools.

Service and Repair
Skilled technicians, in a dust free environment have carefully assembled your smartwatch. Do not allow any unauthorized person to open the smartwatch, as this could cause damage to the smartwatch and invalidate the conditions of the warranty.

Terms and Conditions of Warranty
Your smartwatch is covered under warranty against any manufacturing defects for one year from the date of purchase. This warranty also extends to the electronic components of the smartwatch subject to the exceptions listed below. To obtain service and repair under warranty, please remember to carry a physical or soft copy of the invoice while visiting your nearest Titan Authorised Service Center.

This Warranty does not cover the following:

- Normal wear and tear of the smartwatch. Damage caused by mishandling, including damage to the glass, case and strap
- Damage caused by the smartwatch being opened anywhere other than a Titan Authorised Service Center
- Damage due to water entry in a smartwatch that is not marked "Water Resistant"
- Colour fading or damage due to exposure to chemical solvents, commercial cleaners, detergents, adhesives, cosmetic sprays, etc.
- Any consequential damage or loss arising on account of the aforesaid damage to the electronic components due to improper charging