D1685 Series User's Guide

What's in the box?



D1685 base with answering system and cordless handset

Battery cover



Not pictured:

- Rechargeable battery (BT-1021)
- Telephone cord
- AC adapter (PS-0035)

You will also find:



Accessory handset and charger

Not pictured:

- Rechargeable battery (BT-1021)
- Battery cover
- AC adapter (PS-0035)

If you purchased model number:*	You should have:
D1685	None
D1685-2	1 of each
⋮	⋮
D1685-11	10 of each
D1685-12	11 of each

* If the model number ends in R, your package includes a DRX100 range extender. Refer to the DRX100 User's Guide for details.

- If any items are missing or damaged, contact our Customer Care Line immediately. Never use damaged products!
- Need help? Get answers 24/7 at our website: www.uniden.com.

If You...	Contact Uniden's...	Phone Number
have a question or problem	Customer Care Line*	817-858-2929 or 800-297-1023
need a replacement part or an accessory	Parts Department*	800-554-3988
need special assistance due to a disability	Accessibility Help Line	800-874-9314 (voice or TTY)

* During regular business hours, Central Standard Time; see our website for detailed business hours.

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Important Safety Instructions!

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- **This unit is NOT waterproof.** DO NOT expose it to rain or moisture.
- Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.
- Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.
- Do not place the handset in any charging cradle without the battery installed and the battery cover securely in place.

SAVE THESE INSTRUCTIONS!

CAUTION! Risk of explosion if battery is replaced by an incorrect type!

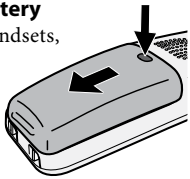
Dispose of used batteries according to the instructions. Do not open or mutilate the battery. Disconnect the battery before shipping this product.

For more details, see the *Important Information* section.

GETTING STARTED

Installing Your Phone

Charge the Battery



1. Unpack all handsets, battery packs, and battery covers. If you need to remove a cover, press in on the notch and slide the cover down and off.
2. Line up the battery connector with the jack inside the handset; the connector only fits one way.
3. Push the connector in until it clicks into place; tug gently on the wires to make sure the battery is securely connected.
4. Replace the battery cover and slide it into place.
5. Use an AC adapter to connect the power jack on the base to a regular indoor (120V AC) power outlet. Connect any chargers the same way.
6. Place a handset in the base with the display facing forward. If the display doesn't light up, reseat the handset or connect the base to a different outlet. For 2 or more handsets, place each handset in a charger.

✍ **Charge all handsets completely (about 15 hours) before using.**

Connect the Telephone Cord

Use the telephone cord to connect the **TEL LINE** jack on the base to a standard telephone wall jack.

Test the Connection

1. Pick up the handset and press **TALK/ FLASH**. The handset sounds a dial tone, and the display shows *Talk*.
   – If you don't hear a dial tone or the display says *Check Tel Line,* check the connection between the base and the phone jack.
2. Make a quick test call. (Press **END** to hang up.)
   – If you keep hearing a dial tone, change to pulse dialing.
   – If there's a lot of noise, check for interference (see page 19).
3. Test all handsets the same way. If you can't get a dial tone, move the handset closer to the base.

Changing to Pulse Dialing

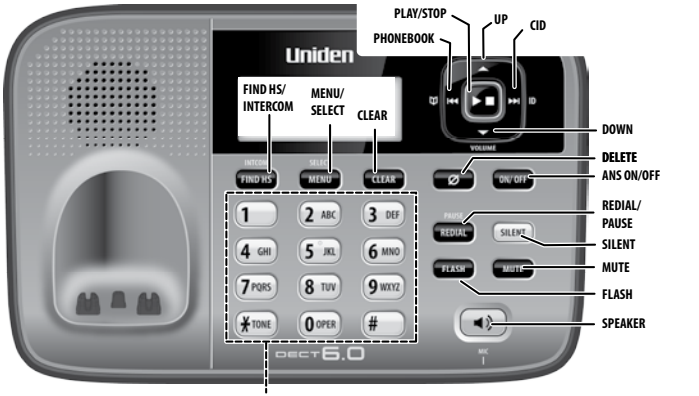
Your phone uses tone dialing by default. If your phone company uses pulse dialing, you need to change your phone's dial mode.

1. Press **MENU/SELECT** and choose *Global Setup*.
2. Select *Dial Mode* then *Pulse*. You'll hear a confirmation tone.

To send DTMF tones during a call (e.g., for an automated response system), press ***** to temporarily switch to tone dialing. When you hang up, the phone automatically returns to pulse dialing.

Getting to Know Your Phone

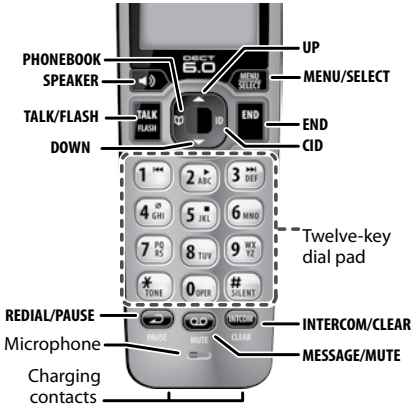
Parts of the Base



Key (icon)	What it does
FIND HS/ INTERCOM	• In standby: page a handset or start an intercom call (see page 14). • During a call: put the call on hold and start a call transfer.
MENU/SELECT	• In standby: open the menu. • In any menu or list: select the highlighted item.
CLEAR	• While entering text or numbers: delete one character, or press and hold to delete all the characters.
PHONEBOOK (📖)	• In standby or during a call: open the phonebook. • In the menu: go back to the previous screen. • When entering text: move the cursor to the left. • In the first 2 seconds of a message: go to the previous message. • Anytime after that: restart the current message.

Key (icon)	What it does
PLAY/STOP	• In any menu or list, or while a message is playing: stop the current operation and exit completely. • In standby: begin message playback. • While screening calls: mute Call Screen.
UP (▲)	• In standby: increase the ringer volume. • During a call or while a message is playing: increase the volume. • In any menu or list: move the cursor up one line.
CID	• In standby or during a call: open the Caller ID list. • When entering text: move the cursor to the right. • While a message is playing: skip to the next message.
DOWN (▼)	• In standby: decrease the ringer volume. • During a call or while a message is playing: decrease the volume. • In any menu or list: move the cursor down one line.
DELETE	• In message playback: delete the current message. • In standby: delete all messages.
ANS ON/OFF	• In standby: turn the answering system on and off.
REDIAL/PAUSE	• In standby: open the redial list. • When entering a phone number: insert a 2-second pause.
SILENT	• In standby: press and hold to turn off the ringer on the base and any registered handset (see page 12).
MUTE	• During a call: mute the microphone. • While the phone is ringing: ignore this call (mute the ringer).
FLASH	• During a call: switch to a waiting call.
SPEAKER (◀)))	• In standby: start a speakerphone call (get a dial tone). • During speakerphone call: hang up.

Parts of the Handset



Key (icon)	What it does
PHONEBOOK (📖)	• In standby or during a call: open the phonebook. • In the menu: go back to the previous screen. • When entering text: move the cursor to the left.
SPEAKER (🔊)	• Switch a normal call to the speakerphone (and back).
TALK/FLASH	• In standby: start a telephone call (get a dial tone). • During a call: switch to a waiting call.
DOWN (▼)	• In standby: decrease the ringer volume. • During a call: decrease the volume. • In any menu or list: move the cursor down one line.
REDIAL/PAUSE (↩)	• In standby: open the redial list. • When entering a phone number: insert a 2-second pause.
UP (▲)	• In standby: increase the ringer volume. • During a call: increase the volume. • In any menu or list: move the cursor up one line.
MENU/SELECT	• In standby: open the menu. • In any menu or list: select the highlighted item.
END	• During a call: hang up. • In any menu or list: exit and go to standby.
CID	• In standby or during a call: open the Caller ID list. • When entering text: move the cursor to the right.

Key (icon)	What it does
INTERCOM/ CLEAR	• In standby: start an intercom call. • During a call: put the call on hold and start a call transfer. • When entering text or numbers: erase the character at the cursor (press & hold to erase all characters).
MESSAGE/MUTE (QO)	• In standby: access your answering system. • During a call: mute the microphone. • While the phone is ringing: ignore this call (mute the ringer).

Reading the Display

On the Base



On the Handset

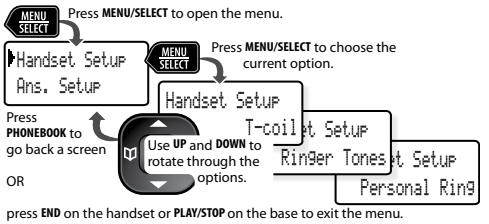


Icon	What it means
	The ringer is turned off and will not ring for new calls.
	You have a voice message waiting.
P	Privacy Mode is on: no other station can join the call.
[Aa] [aA]	Enter 1) capital or 2) lower case letters (see page 9).
Handset Only Icons	
	The signal from the base is 1) strong or 2) weak.
	The speakerphone is on.
	T-coil mode is on (see page 8).
	The battery is 1) full, 2) half charged, 3) getting low or 4) empty.
ECO	The handset is using ECO (power save) mode.

USING THE MENUS

Basic Menu Operation

- The phone exits the menu after 30 seconds if no keys are pressed.
- Use **PHONEBOOK** during a call to back out of a menu without hanging up.



Menu Functions

Base Setup **Menu**

Use the *Base Setup* menu to select the base display language and to turn the base's key touch tone on and off.

Handset Setup **Menu**

You can change these settings separately for each handset.

Menu Option	What it does
T-coil	Turn on T-coil mode to reduce noise on hearing aids equipped with a telecoil (T-coil) feature. T-coil mode shortens talk time, so keep your battery fully charged.
Ringer Tones	Choose this handset's ring tone. As you highlight each ring tone, the phone plays a sample. When you hear the tone you want, press **MENU/SELECT**.
Personal Ring	Turn on personal ring so you can assign a special ring tone to people in your phonebook. With Caller ID, this handset uses the assigned tone when the person calls.
AutoTalk	Have this handset answer a call when you pick it up from the cradle (without pressing any buttons).
Any Key Answer	Have this handset answer a call when you press any key on the 12-key dialpad.
Banner	Change the name used on the handset's display.
Handset Language	Change the display language.
Key Touch Tone	Have the keypad sound a tone when you press a key.

Ans. Setup **Menu**

Refer to page 15 for details on setting up your answering system.

Date & Time **Menu**

This menu sets the clock (if you have Caller ID, the phone sets the date and time automatically). Enter the date and time; select *AM* or *PM*. Use **CID** to move the cursor past a digit without changing it.

Global Setup **Menu**

The settings on this menu affect all handsets and the base. Select *Dial Mode* to choose between tone or pulse dialing (see page 3). Select *VMWI Reset* to reset the Voice Message Waiting Indicator (see page 15).

Register Accy. **Menu (Base Only)**

Use this setting to put the base in registration mode (see page 20).

Entering Text on Your Phone

- Use the 12-key dial pad anytime you want to enter text into your phone (a name in the phonebook, the handset banner, etc.).
- If two letters in a row use the same key, enter the first letter; wait for the cursor to move to the next space and enter the second letter.

USING YOUR PHONE

To...	From Base	From Handset	
	Speakerphone	Earpiece	Speakerphone
make a call, dial the number, then	Press **SPEAKER.**	Press **TALK/FLASH.**	Press **SPEAKER.**
answer a call	Press **SPEAKER.**	Press **TALK/FLASH.**	Press **SPEAKER.**
hang up	Press **SPEAKER.**	Press **END** or place the handset in the cradle.	
ignore a call/mute the ringer	Press **MUTE** while the phone is ringing	Press **MESSAGE/MUTE** while the phone is ringing.	
Switch to the Speaker and back	NA	Press **SPEAKER.**	
mute the microphone during a call	Press **MUTE.** (Press again to turn the microphone back on.)	Press **MESSAGE/MUTE.** (Press again to turn the microphone back on).	
put a call on hold	Press **FIND HS/ INTERCOM*.**	Press **INTERCOM/CLEAR*.**	
return to a call on hold	Press **SPEAKER.**	Press **TALK/FLASH.**	Press **SPEAKER.**

* After 5 minutes on hold, the call will be disconnected.

Changing the Volume

To change the...	When...	Press...
earpiece or speaker volume for each handset	you are listening to that earpiece or speaker (playing messages, etc.)	**UP** to increase the volume. **DOWN** to decrease it.
base speaker volume		
ringer volume for each handset or the base*	the phone is in standby	

* If you turn the ringer all the way down, that particular ringer turns off.

Using the Caller ID and Redial Lists

Caller ID (CID) is a service available from your telephone provider that shows the phone number (and sometimes the caller's name) of incoming calls. Contact your telephone provider for more information.

Caller ID list	Redial list
• The phone saves the information for the last 50 received calls to the *CID list*. The *NEW* icon marks any calls received since the last time you checked the list. • All stations share the same CID list so only one station can access the list at a time. • In standby, stations show how many calls came in since the last time you checked the CID list.	• Each station remembers the last 5 numbers you dialed on it. • Only one station can access its redial list at a time.

To...	Press...
open the lists	**CID** to open the CID list or **REDIAL/PAUSE** to open the Redial list.
scroll through the lists	**DOWN** to scroll from newest to oldest. **UP** to scroll from oldest to newest.
dial the highlighted number	**TALK/FLASH** or **SPEAKER** on the handset. On the base, press **SPEAKER**. (CID record only) If the number is a toll call without 1 at the beginning of the record, press * to add 1 before dialing.
close the lists	**PHONEBOOK**.

For individual record options, highlight a number and press **MENU/SELECT**:

Menu Option	What it does
Delete Entry	Erase the number from the list.
Store Into Pb	Add the number to the phonebook. The station prompts you to edit the name & number and select a personal ring.
Delete All	Erase all numbers from the list.

Using Call Waiting

- Call Waiting, a service available from your telephone provider, lets you receive calls while you are on another call. Caller ID on Call Waiting (CIDCW) service displays Caller ID information for a waiting call.
- If you get a Call Waiting call, the phone sounds a tone and displays any CID information received from the waiting call. Press **FLASH** on the base or **TALK/FLASH** on the handset to switch between the current call and the waiting call; each time you switch, there is a short pause before you're connected to the other call.

Using the Phonebook

The phone can store up to 100 entries in its phonebook. All stations share the same phonebook, so only one station can access it at a time.

To...	Press...
open/close the phonebook	**PHONEBOOK**.
scroll through the entries	**DOWN** to scroll through the entries from A to Z. **UP** to scroll from Z to A.
jump to entries that start with a certain letter	the number key corresponding to the letter you want.
dial the current entry	**TALK/FLASH** or **SPEAKER** on the handset. On the base, press **SPEAKER**.
edit the current entry	**MENU/SELECT**, then select *Edit*.
delete the current entry	**MENU/SELECT**, then select *Delete*. When the phone prompts you to confirm, select *Yes*.

Adding Phonebook Entries

1. With the phone in standby, open the phonebook.
2. Press **MENU/SELECT** and select *Create New*.
3. The screen displays *Edit Name*. Enter the name and press **MENU/SELECT**.
4. The screen displays *Edit Number*. Enter the phone number (up to 20 digits) exactly as you would dial it. Press **MENU/SELECT**.
   If you need the phone to wait before sending the next set of digits, press **REDIAL/PAUSE** to insert a 2-second pause. You can insert multiple pauses, but each one counts as a digit (you'll see *P* in the display).

✎ **If you are adding entries from a cordless handset, you will be prompted to select a personal ring for that entry.**

Deleting All the Phonebook Entries

1. With the phone in standby, open the phonebook.
2. Press **MENU/SELECT** and select *Delete All*.

3. When the screen prompts you to confirm, select *Yes*.

USING SPECIAL FEATURES

Silent Mode

You can silence the ringers on the base and all handsets for a specific period of time (1 to 9 hours) or set the ringers to be off all the time; the answering system answers any incoming calls without playing anything through the speaker.

1. With the phone in standby, press and hold **SILENT** on any handset or on the base. The phone prompts you to select the number of hours (*1 - 9* or *Always On*) that you want it to stay in silent mode.
2. To confirm, press **SILENT** or just wait about 5 seconds. The phone turns on the answering system and displays *Silent Mode On*.
3. After the selected number of hours, the phone automatically exits silent mode. To exit silent mode manually, press and hold **SILENT** again.

✍ **If the phone is in silent mode and you turn off the answering system, the phone exits silent mode.**

Multistation Features

✍ **To use the features in this section, you need at least 1 cordless handset.**

- Your base supports a total of 12 cordless accessory handsets, including any that came with your phone.
- You must register accessory handsets to the base before using them. Handsets that aren't registered display a "not registered" message. For registration instructions, see page 20, or the accessory handset manual.

Conference Calling

- When an outside call comes in, two cordless handsets and the base can join in a conference call with the outside caller.
- To join a call that's already in progress, just press **TALK/FLASH** on the handset or **SPEAKER** on the base.
- To leave the conference call, hang up normally; the other stations remain connected to the call.

Call Transfer

To...	From the base...	From a cordless handset...
transfer a call	1. Press **FIND HS/INTCOM** to put the call on hold.	1. Press **INTERCOM/CLEAR** to put the call on hold.
	2. Select the station you want to transfer the call to, or select *All* to page all the stations at the same time. When the other station accepts the call, you'll be disconnected but you can join the call again.	
cancel a transfer	Press **SPEAKER** to return to the call.	Press **TALK/FLASH** to return to the call.
accept a transferred call	1. To answer the page and speak to the transferring station,	
	press **FIND HS/INTERCOM**.	press **INTERCOM/CLEAR**.
	2. To accept the call,	
	press **SPEAKER.**	press **TALK/FLASH**.

Privacy Mode

- With a call in progress, press **MENU/SELECT** twice to activate Privacy mode. As long as privacy mode is on, you'll see a **P** in the display, and no other stations can join your call.
- Privacy mode turns off automatically when you hang up or put the call on hold; you can also turn it off by pressing **MENU/SELECT** twice.
- To use privacy mode during a conference call, wait until all stations have joined the call before turning privacy mode on. If a station disconnects, that station cannot rejoin the call as long as privacy mode remains on.

Intercom

- Whenever the phone is in standby, you can make an intercom call between stations without using the phone line.
- You can make an intercom call from any station, but only two stations can be in an intercom call at any time.
- If an outside call comes in during an intercom page, the phone cancels the page so you can answer the incoming call.
- If an outside call comes in during an intercom call, press **SPEAKER** on the base or **TALK/FLASH** on the handset to hang up the intercom call and answer the outside call.

To...	From the base, press...	From a cordless handset, press...
make an intercom page	**FIND HS/INTERCOM.** Select the station you want to talk with or *All* to page all stations at the same time.	**INTERCOM/CLEAR.**
cancel a page	**FIND HS /INTERCOM.**	**END.**
answer a page	**FIND HS /INTERCOM** or **SPEAKER.**	**INTERCOM/CLEAR** or **TALK/FLASH.**
end an intercom call	**FIND HS/INTERCOM.**	**END.**

Finding a Lost Handset

You can use the intercom to page a lost handset. When the intercom tone sounds, you can track the tone to the lost handset.

Chain Dialing

If you often have to enter a series of digits or a code number during a call, you can save that code number as a phonebook entry and use the phonebook to send the code number.

Setting Up Chain Dialing

Save the code number (up to 20 digits) into the phonebook just like a regular phonebook entry. Be sure to enter the code number into the phonebook exactly as you would enter it during a call.

Using Chain Dialing

1. Make your call normally.
2. When you hear the prompt that asks you to enter the code number, open the phonebook and find the entry that contains it.
3. Press **MENU/SELECT** to send the code. If you change your mind, just close the phonebook.

Voice Message Notification

- If you subscribe to a voice mail service, your phone can notify you when you have a new message. This feature supports Frequency-Shift Keying (FSK) notification. Contact your voice mail provider for information.
- When you have new messages, the display shows a message icon. After you listen to your messages, the message icon turns off. If it doesn't, you can

reset it: With the phone in standby, open the menu and select *Global Setup*; select *VMWI Reset*, then select *Yes.*

USING THE ANSWERING SYSTEM

Answering System Options (*Ans. Setup*)

You can set or change the answering system options from any station. Just open the menu and select *Ans. Setup*. Select one of the menu options:

Menu Option	What it does
Security Code	Enter a 2-digit PIN so you can access your answering system from any touch-tone phone (see page 18).
Ring Time	Set the number of rings (*2*, *4*, or *6*) before the system answers. If you call in remotely to check your messages, *Toll Saver* makes the system answer after 2 rings if you have new messages or after 4 rings if not.
Record Time	Set the amount of time (*1* or *4* minutes) callers have to leave a message. Choose *Announce Only* if you don't want the system to let callers leave a message.
Message Alert	Have the base beep every 15 seconds when you have a new message. The alert stops after you listen to all your new messages or if you press any base key.
Ans. Language	Change the language of the system's voice prompts.
Call Screen	Turn on the Call Screen feature (see page 17).
Ans. On/Off	Turn your answering system on or off. You can also press **ANS ON/OFF** on the base.
Record Greeting	Record an outgoing message or greeting (see page 16).
Greeting Options	Switch greetings or delete your greeting (see below).

Recording the Outgoing Message

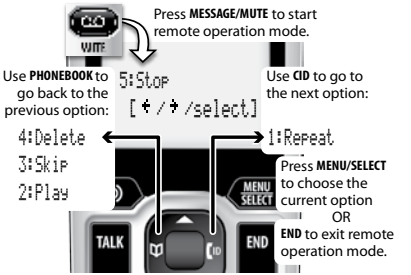
Your personal outgoing message or greeting can be from 2 to 30 seconds long. If you don't record a greeting, the system uses the pre-recorded greeting: *Hello, no one is available to take your call. Please leave a message after the tone.*

To...	Follow these steps from the base or a handset:
Record a personal greeting	1. Open the menu with the phone in standby. Select *Ans. Setup*, then select *Record Greeting*. 2. Press **MENU/SELECT** to start recording. Wait until the system says "Record greeting" before speaking. 3. Press **MENU/SELECT** to stop recording. The system plays back your new greeting. 4. To keep the greeting, press **PLAY/STOP** on the base or press **END** on the handset. To re-record it, press **MENU/SELECT**.
Switch between greetings	1. Open the menu with the phone in standby. Select *Ans. Setup*, then *Greeting Options*. 2. The system plays back the current greeting. Press **MENU/SELECT** to switch greetings.
Delete your greeting	Switch to your personal greeting; press **DELETE** on the base or **INTERCOM/CLEAR** on the handset while the greeting is playing.

Accessing the Answering System

With the phone in standby, you can access the system from the base or remotely from any handset:

- Only 1 station can access the system at a time.
- During remote access:
  - If you do nothing for 30 seconds, the phone returns to standby.
  - The phone beeps so you know it's waiting for the next command.
  - You can press the number key shown next to each command instead of scrolling through the screens.



Getting Your Messages

To...	From the base	From a handset
play new messages	Press **PLAY/STOP.**	Press **MESSAGE/MUTE.**
	The system announces the number of new & old messages, then plays each new message (followed by the day and time if set) in the order it was received.	
restart this message	Wait 5 seconds after the message begins, then press **PHONEBOOK.**	select *1:Repeat*.

To...	From the base	From a handset
replay an earlier message	During the first 2 seconds of a message, press **PHONEBOOK.**	select *1:Repeat*.
skip a message	Press **CID**.	Select *3:Skip*.
delete a message	While a message is playing, press **DELETE**.	select *4:Delete*.
delete all messages	With the phone in standby, press **DELETE**; press **DELETE** again to confirm.	Not available.
play old messages	After the system plays all new messages, press **PLAY/STOP** again.	select *2:Play*.
stop playback	Press **PLAY/STOP**.	Select *5:Stop*.

Screening Your Calls

You can use the answering system for *call screening*. While the system takes a message, you can listen on the base speaker (if you turn on *Call Screen)* or from a handset. Only one handset can screen calls at a time. If another handset tries to screen calls, it beeps and returns to standby.

To...	From the base	From a handset
hear the caller leaving a message	Listen to the caller over the speaker.	Press **MESSAGE/MUTE**.
answer the call	Press **SPEAKER**.	Press **TALK/FLASH**.
mute the call screen without answering*	Press **PLAY/STOP**.	Press **END** or return the handset to the cradle.

* If you mute the call screen, the system continues taking the message: it just stops playing through the speaker.

Using the System While You're Away from Home

You can dial in to your answering system from any touch-tone phone. Before you can use this feature, you must program a security code.

Programming a Security Code

With the phone in standby, open the menu; select *Ans. Setup*, then select *Security Code*. Use the number keypad to enter a two-digit security code (*01* to *99*). Press **MENU/SELECT** when you're finished.

✍ **Remember to make a note of your new security code!**

Dialing In to Your System

1. Call your phone number & wait until the system answers. (If the system is turned off, it answers after 10 rings & sounds a series of beeps.)

2. During the greeting or beeps, press **0** and **immediately** enter your security code. If you enter it incorrectly 3 times, the system hangs up and returns to standby.
3. The system announces the time, number of messages in memory, and a help prompt. It beeps to indicate it's waiting for a command.
4. When you hear beeping, enter a 2-digit command from the chart. Enter both digits within 2 seconds or the entry times out.

✍ **If you don't press any keys for 15 seconds, the system hangs up and returns to standby.**

01	Repeat message
02	Play message
03	Skip message
04	Delete message
05	Stop playback
06	Turn the system on
09	Turn the system off
10	Hear help prompts

IMPORTANT INFORMATION

Solving Problems

If you have any trouble with your phone, check this section first. If you need help, call our Customer Care Line listed on the front cover.

General problems	Possible solutions
No stations can make or receive calls.	• Check the telephone cord connection. • Disconnect the base AC adapter for a few minutes; then reconnect it.
A handset can't make or receive calls.	• Move the handset closer to the base.
A station can make calls, but it won't ring.	• Make sure the ringer is turned on. • Make sure Silent Mode is turned off (see page 12).
A handset is not working.	• Charge the battery for 15-20 hours. • Check the battery connection.
The phone keeps ringing when I answer on an extension.	• You may have to change the line mode. Contact Customer Service for instructions.

Audio issues	Possible solutions
Callers sound weak or soft.	• Move the handset closer to the base or Range Extender. • Keep the handset's battery fully charged. • Increase the earpiece volume.

Audio issues	Possible solutions
There's a lot of noise or static on the line	• Check for interference from appliances (microwave ovens, TVs, etc.) or wireless devices (baby monitors, WiFi equipment, etc.). Move the handset or base away from the interference source. • If you use a telecoil hearing aid, turn on T-coil mode (see page 8). • If you have any service that uses the phone line, add a DSL or telephone line filter (see page 20).

Caller ID problems	Possible solutions
Caller ID information does not display.	• Let calls ring twice before answering. • Make sure your Caller ID service is active.
Caller ID displays briefly and then clears.	• You may have to change the line mode. Contact Customer Service for instructions.

Multistation problems	Possible solutions
I can't transfer calls.	• Reset all the stations (see page 20).
Two handsets can't talk to a caller.	• See if any station is in Privacy Mode.
A handset says *Unavailable*.	• Move the handset closer to the base. • See if any station is in Privacy Mode.
I can't register a new handset.	• Reset the handset (see page 20). • See if you have 12 registered handsets.

Answering system problems	Possible solutions
The answering system does not work.	• Make sure the answering system is on. • Make sure the base is plugged in.
The system won't record messages.	• See if *Record Time* is set to *Announce Only*. • Delete messages (memory may be full).
A handset can't access the answering system.	• See if another handset is using the system. • Make sure the phone is in standby.
My outgoing message is gone.	• If there was a power failure, re-record your personal outgoing message.
I can't hear the base speaker.	• Make sure call screening is turned on. • Change the base speaker volume.
Messages are incomplete.	• Increase the *Record Time*. • Delete messages (memory may be full).
The system keeps recording when I answer on an extension.	• You may have to change the line mode. Contact Customer Service for instructions.

Installing a Line Filter or DSL Filter

A telephone line filter or DSL filter prevents services that use the phone line from causing interference on your phone. To get a line filter, contact your service provider or look in an electronics store.

Plug the filter into the telephone wall jack and plug the base into the filter. Make a test call to make sure the noise is gone.

Liquid Damage

CAUTION: If the base is covered in liquid, disconnect the adapter & phone cord from the wall before touching it.

If the liquid is only on the exterior housing of the base or handset, wipe it off and use as normal. If you can hear liquid inside the housing:

1. Remove all compartment covers, and disconnect all cables and cords.
2. If liquid is leaking from any vent or hole, turn the phone so that the vent faces down. If not, place the largest vent face down.
3. Let dry for at least 3 days. Check for liquid inside the phone before replacing compartment covers & reconnecting cords.

Resetting Stations

Unplug the base to reset it. Plug it back in after at least a minute.

If you have trouble with a handset or if you want to replace one, reset it.

1. Press & hold **END** and **#** at the same time until you see the *System Reset* menu.
2. If you still have the base the handset is registered to, select *Deregister HS*, then select the handset you want to reset. If you don't have that base anymore, select *Base Unavailable*.
3. To confirm, select *Yes*. The handset displays *Handset not registered*.

Registering Handsets

If you see *Not Registered* on a handset, you must register it to a base before use.

1. Place the handset in the base; the display should say *Registering*. If the handset does not fit in the base, open the base menu and select *Register Accy*. On the handset, press and hold **#** until *Registering* displays.
2. Wait until the display says *Registration Complete* (about 30 seconds), then pick up the handset and press **TALK/FLASH**.

✍ **If you don't hear a dial tone or the display says** *Registration Failed***, charge the battery completely, then try again.**

Adapter and Battery Information

AC Adapter (Base and Charger)	
Part number	PS-0035
Input voltage	120V AC, 60 Hz
Output voltage	8V AC @ 300mA

- Use only the supplied AC adapters.
- Use the proper adapter for the base & any chargers.
- Do not place the unit in direct sunlight or subject it to high temperatures.

Battery pack (with normal use)	
Part number	BT-1021
Capacity	300mAh, 2.4V DC
Talk time	about 7 hours
Standby time	about 7 days
Battery life	about 1 year

- Replace the battery when the talk or standby time becomes noticeably reduced. For replacements, call the Parts Department (see the front cover).
- When the battery gets low, the handset beeps and shows a low battery alert; recharge the battery.

Rechargeable Battery Warning

- This equipment contains a rechargeable Nickel-Metal-Hydride (Ni-MH) battery.
- Nickel is a chemical known to the state of California to cause cancer.
- Do not short-circuit the battery.
- The batteries in this equipment may explode if disposed of in a fire.
- Do not charge the batteries in any charger other than the one specified in the owner's manual. Using another charger may damage the battery or cause it to explode.
- As part of our commitment to protecting our environment and conserving natural resources, Uniden voluntarily participates in an RBRC® industry program to collect and recycle used Ni-MH batteries within the United States. Please call 1-800-8-BATTERY for information on Ni-MH battery recycling in your area. (RBRC® is a registered trademark of the Rechargeable Battery Recycling Corporation.)



Rechargeable batteries must be recycled or disposed of properly.

Warning! The cords on this product and/or accessories contain lead, a chemical known to the state of California to cause birth defects or other reproductive harm. Wash hands after handling.

Uniden works to reduce lead content in our products & accessories.

Compliance Information

FCC Part 68 Information

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US: AAAEQ##TXXXX. If requested, this number must be provided to the phone company.

An applicable Universal Service Order Codes (USOC) certification for the jacks used in this equipment is provided (i.e., RJ11C) in the packaging with each piece of approved terminal equipment. A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a phone line. Excessive RENs on a phone line may result in devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the telephone provider. The REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3).

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary. The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

Please follow instructions for repairing, if any (e.g. battery replacement section); otherwise do not substitute or repair any parts of the device except as specified in this manual. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information. This equipment is hearing aid compatible.

If you experience trouble with this equipment, contact the manufacturer (see the cover of this manual for contact information) or an authorized agent. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

If your home has wired alarm equipment connected to a phone line, be sure that installing the system does not disable your alarm equipment. If you have questions about what will disable alarm equipment, contact your telephone company or a qualified installer.

Any changes or modifications to this product not expressly approved by the manufacturer or other party responsible for compliance could void your authority to operate this product.

NOTICE: According to telephone company reports, AC electrical surges, typically resulting from lightning strikes, are very destructive to telephone equipment connected to AC power sources. To minimize damage from these types of surges, a surge arrestor is recommended.

FCC Part 15 Information

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this phone.

FCC PART 15.105(b): Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to

radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC RF Exposure Information

This product complies with FCC radiation exposure limits under the following conditions:

- The base must be placed to allow a minimum of 20 cm (8 inches) between the antenna and all persons during normal operation.
- The base must not be collocated or operated in conjunction with any other antenna or transmitter.
- The handset is designed for body-worn operation and meets FCC RF exposure guidelines when used with any belt clip, carrying case, or other accessory supplied with this product. (All necessary accessories are included in the package; any additional or optional accessories are not required for compliance with the guidelines.) Third party accessories (unless approved by the manufacturer) should be avoided as these might not comply with FCC RF exposure guidelines.

Industry Canada (I.C.) Notice

Terminal equipment

NOTICE: This equipment meets the applicable Industry Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation *IC* before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

NOTICE: The Ringer Equivalence Number (REN) for this terminal equipment is marked on the equipment itself. The REN assigned to each terminal equipment provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.

Radio equipment

The term *IC* before the radio certification number only signifies that Industry Canada technical specifications were met. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. "Privacy of communications may not be ensured when using this telephone".

1-Year Limited Warranty

Evidence of original purchase is required for warranty service.

WARRANTOR: UNIDEN AMERICA CORPORATION ("Uniden")

ELEMENTS OF WARRANTY: Uniden warrants, for one year, to the original retail owner, this Uniden Product to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

WARRANTY DURATION: This warranty to the original user shall terminate and be of no further effect 12 months after the date of original retail sale. The warranty is invalid if the Product is (A) damaged or not maintained as reasonable or necessary, (B) modified, altered, or

used as part of any conversion kits, subassemblies, or any configurations not sold by Uniden, (C) improperly installed, (D) serviced or repaired by someone other than an authorized Uniden service center for a defect or malfunction covered by this warranty, (E) used in any conjunction with equipment or parts or as part of any system not manufactured by Uniden, or (F) installed or programmed by anyone other than as detailed by the owner's manual for this product.

STATEMENT OF REMEDY: In the event that the product does not conform to this warranty at any time while this warranty is in effect, warrantor will either, at its option, repair or replace the defective unit and return it to you without charge for parts, service, or any other cost (except shipping and handling) incurred by warrantor or its representatives in connection with the performance of this warranty. Warrantor, at its option, may replace the unit with a new or refurbished unit. THE LIMITED WARRANTY SET FORTH ABOVE IS THE SOLE AND ENTIRE WARRANTY PERTAINING TO THE PRODUCT AND IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES OF ANY NATURE WHATSOEVER, WHETHER EXPRESS, IMPLIED OR ARISING BY OPERATION OF LAW, INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow this exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

LEGAL REMEDIES: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty is void outside the United States of America and Canada.

PROCEDURE FOR OBTAINING PERFORMANCE OF WARRANTY: If, after following the instructions in the owner's manual you are certain that the Product is defective, pack the Product carefully (preferably in its original packaging). Disconnect the battery from the Product and separately secure the battery in its own separate packaging within the shipping carton. The Product should include all parts and accessories originally packaged with the Product. Include evidence of original purchase and a note describing the defect that has caused you to return it. The Product should be shipped freight prepaid, by traceable means, to warrantor at:

Uniden America Service
4700 Amon Carter Blvd.
Fort Worth, TX 76155

As an Energy Star® Partner, Uniden has determined that this product meets the Energy Star® guidelines for energy efficiency. Energy Star® is a U.S. registered mark.

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- The pictures in this manual are for example only. Your phone may not look exactly like the pictures.