dacor
The Life of the Kitchen.®

Use and Care Manual

Epicure® and Millennia™ Range Hoods

For use with models:

EH30, EH36, EH42, EH48, EH54, EHR30, EHR36, EHR42, EHR48, EHR54, MH30, MH36, MH48

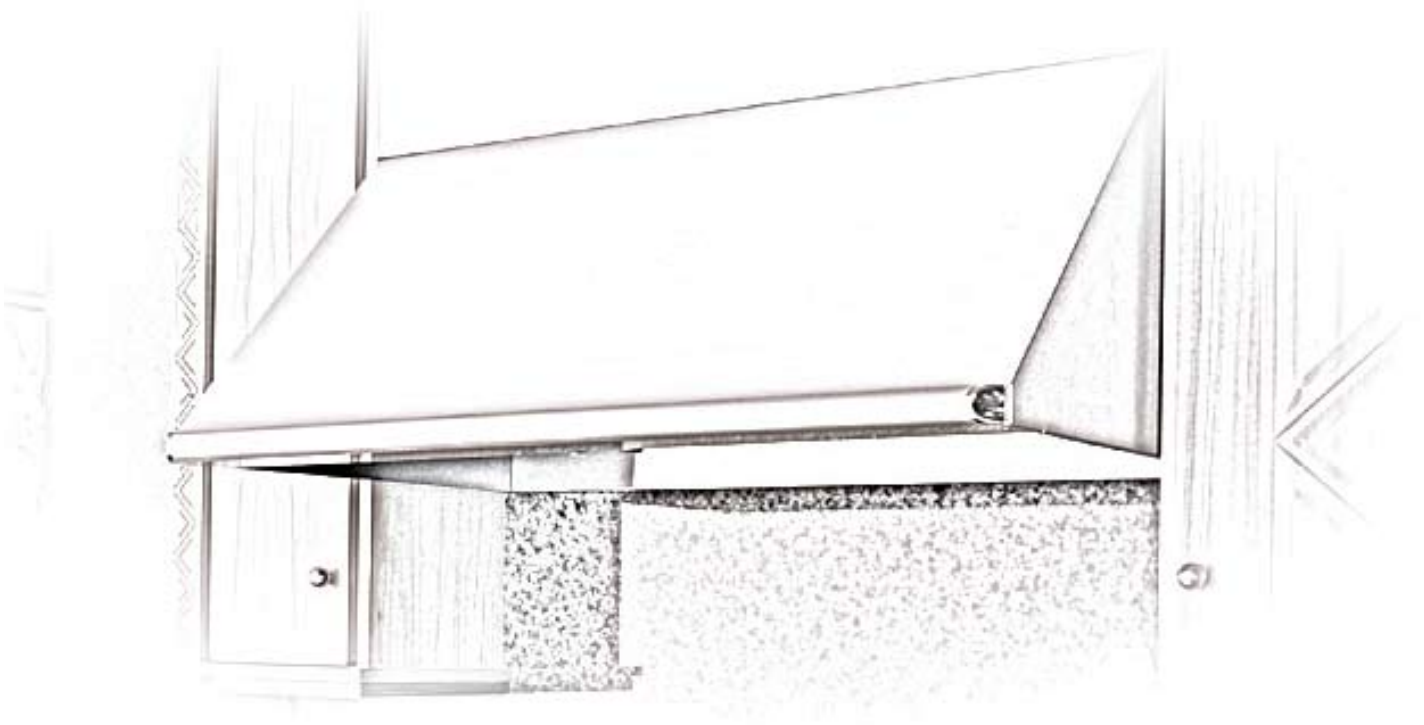


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American Made★Family Owned

Part No. 102138 Rev. E

To Our Valued Customer:

Congratulations on your purchase of the very latest in Dacor® products! Our unique combination of features, style and performance make us The Life of the Kitchen™, and a great addition to your home.

In order to familiarize yourself with the controls, functions, and full potential of your new Distinctive Appliance, we suggest that you thoroughly read this use and care manual, beginning with the ***Important Safety Instructions*** section.

All Dacor appliances are designed and manufactured with quality and pride, while working within the framework of our company value. Should you ever experience a problem with your product, please first check the ***Before You Call for Service*** section of this manual for guidance. It provides useful suggestions and remedies prior to calling for service.

Valuable customer input helps us to continuously improve our products and services, so please feel free to contact our Customer Service Team for assistance with any of your product support needs.

Dacor Customer Service Team
1440 Bridge Gate Drive
Diamond Bar, CA 91765

Telephone: (800) 793-0093
Fax: (626) 403-3130
Hours of Operation: Monday through Friday
6:00 A.M. to 5:00 P.M. Pacific Time

Web Site: www.Dacor.com

Thank you for choosing Dacor for your home. We are a company built by families for families and we are dedicated to serving yours. We are confident that your new Dacor product will deliver a high level of performance and enjoyment for many years to come.

Sincerely,

The Dacor Customer Service Team

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Important Safety Instructions

Installer: Leave these instructions with the appliance.

Consumer: Read this use and care manual completely before using this appliance. Save it for future reference. It contains important use and care information. Retain your sales receipt or canceled check. Proof of original purchase date is required for warranty service.

For service and warranty information, see page 8.

If you have any questions, other than warranty questions, call:

Dacor Customer Service

(800) 793-0093 (U.S.A. and Canada)
Monday — Friday 6:00 A.M. to 5:00 P.M. Pacific Time

Web site: www.Dacor.com

Have the model and serial number for your hood available. Remove the filters to access the model and serial number labels. Record these numbers below for easy access.

Model number _____

Serial number _____

Date of purchase_____

At Dacor, we continuously improve the quality and performance of all our products. We may need to make changes to this appliance without updating these instructions.

Important Information About Safety Instructions

The ***Important Safety Instructions*** and warnings in this manual are not meant to cover all possible problems and situations that can occur. Use common sense and caution when installing, maintaining or operating this or any other appliance.

Always contact the Dacor Customer Service Team about problems or situations that you do not understand.

Safety Symbols and Labels

⚠ DANGER

Immediate hazards that **WILL** result in severe personal injury or death.

⚠ WARNING

Hazards or unsafe practices that **COULD** result in severe personal injury or death.

⚠ CAUTION

Hazards or unsafe practices that **COULD** result in minor personal injury or property damage.

⚠ DANGER

To avoid the possibility of explosion or fire, do not store or use combustible, flammable or explosive vapors and liquids (such as gasoline) inside or in the vicinity of this or any other appliance. Also keep items that could explode, such as aerosol cans away from cooktop burners, ovens and range hoods. Do not store flammable or explosive materials in adjacent cabinets or areas.

⚠ WARNING

WARNING - TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS, OBSERVE THE FOLLOWING:

a. Use this unit only in the manner intended by the manufacturer. If you have questions, contact the manufacturer.

b. Before servicing or cleaning unit, switch power off at service panel and lock the service disconnecting means to prevent power from being switched on accidentally. When the service disconnecting means cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.

READ AND SAVE THESE INSTRUCTIONS

Important Safety Instructions

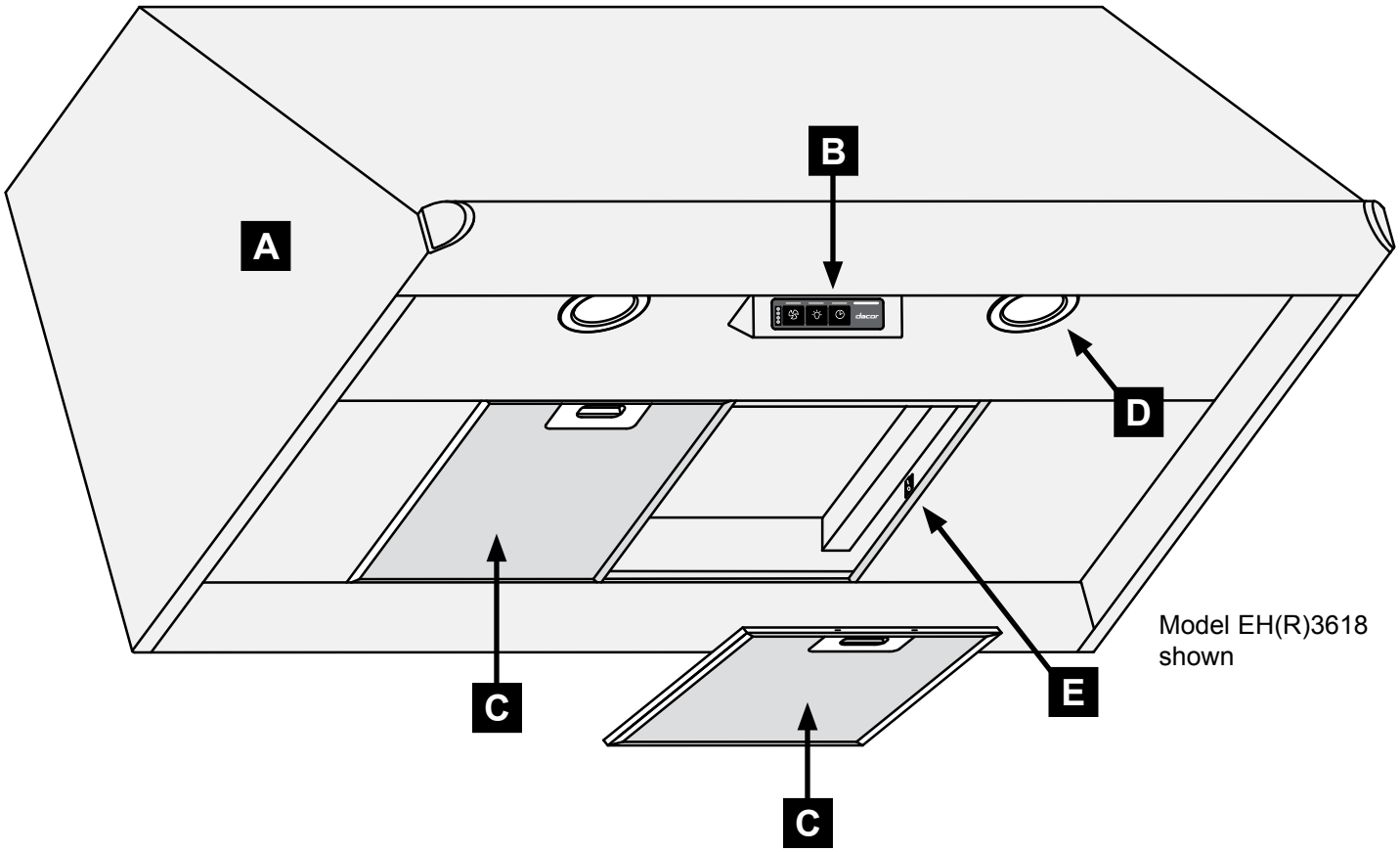
General Safety Precautions

To reduce the risk of fire, electric shock, serious injury or death when using your range hood, follow basic safety precautions, including the following:

⚠ WARNING

- If you receive a damaged product, immediately contact your dealer or builder. Do not install or use a damaged hood.
- Make sure that the range hood has been properly installed and grounded by a qualified installer according to the accompanying installation instructions. Have the installer show you the location of the fuse or junction box so that you know where and how to turn the power off.
- Do not install, repair or replace any part of the range hood unless specifically recommended in the literature accompanying it. A qualified service technician should perform all other service.
- To avoid the risk of electric shock, before servicing the range hood, switch power off at the fuse or junction box and lock the electrical panel door to prevent power from being switched on accidentally. When the electrical panel cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.
- To avoid the risk of electric shock, before cleaning the range hood, turn off the main power switch.
- Use the range hood only for its intended purpose as outlined in this manual. DO NOT use this range hood to vent hazardous or explosive materials or vapors. If you have questions, contact the manufacturer.
- Do not tamper with the controls.
- Never allow the filters to become blocked or clogged. Do not allow foreign objects, such as cigarettes or napkins, to be sucked into the hood.
- If the cooktop and range hood are near a window, use an appropriate window treatment. Avoid long drapes or other window coverings that could blow over the cooktop and hood, resulting in a fire hazard.
- Always run the fan(s) whenever the cooktop is operating.
- Do not leave children alone or unattended in the area where the cooktop and range hood are in use. Never allow children to sit or stand on an appliance. Do not let children play with a range, cooktop or range hood. Do not store items of interest to children above or around the cooktop, range or range hood.
- The minimum vertical distance between the cooktop surface and the exterior part of the hood must be no less than 25” (635 mm) for EH and MH series models and 30” (762 mm) for EHR series models. The vertical distance may be longer for the range or cooktop being used. Consult the range or cooktop installation instructions for the minimum vertical distance from the appliance being used.
- To reduce the risk of a range top grease fire:
  a. Never leave surface units unattended at high settings. Boil-overs cause smoking and greasy spill-overs that may ignite. Heat oils slowly on low or medium settings.
  b. Always turn hood ON when cooking at high heat or when flambéing food (i.e. Crepes Suzette, Cherries Jubilee, Peppercorn Beef Flambe’).
  c. Clean ventilating fans frequently. Grease should not be allowed to accumulate on fan or filter.
  d. Use proper pan size. Always use cookware appropriate for the size of the surface element.
- TO REDUCE THE RISK OF INJURY TO PERSONS IN THE EVENT OF A RANGE TOP GREASE FIRE:
  a. SMOTHER FLAMES with a close-fitting lid, cookie sheet or metal tray, then turn off the burner. BE CAREFUL TO PREVENT BURNS. If the flames do not go out immediately, EVACUATE AND CALL THE FIRE DEPARTMENT.
  b. NEVER PICK UP A FLAMING PAN - you may be burned.
  c. DO NOT USE WATER, including wet dish clothes or towels - a violent steam explosion may result.
  d. Use a fire extinguisher ONLY if:
     ◊ You have a Class ABC extinguisher, and you already know how to operate it.
     ◊ The fire is small and contained in the area where it started.
     ◊ The fire department is being called.
     ◊ You can fight the fire with your back to an exit.

Part of the Range Hood



Model EH(R)3618 shown

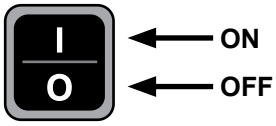
A HOOD - The hood directs heat and smoke into the fan located inside the unit. The fan forces heat and smoke into the duct system which vents to the outside. The filter and the lights are located on the bottom of the hood.

B CONTROL PANEL - Use the keys on the control panel to control your hood's various features.

C FILTER - Prevents grease and grime from getting into the fan(s). The number of filters depends on the model. See the table below.

D LIGHTS - 75 Watt halogen lights. The number of lights and location depends on the model. See the table below.

E MAIN POWER SWITCH - The main power switch allows you to turn off power to the hood for safety during maintenance.



Hood Features

Model	Hood Width	Hood Height	Filters	Lights
EH(R)3012, MH3012	30 Inches	12 Inches	2	2
EH(R)3018, MH3018	30 Inches	18 Inches	2	2
EH(R)3612, MH3612	36 Inches	12 Inches	2	2
EH(R)3618, MH3618	36 Inches	18 Inches	2	2
EH(R)4212	42 Inches	12 Inches	3	2
EH(R)4218	42 Inches	18 Inches	3	2
EH(R)4812, MH4812	48 Inches	12 Inches	4	3
EH(R)4818, MH4818	48 Inches	18 Inches	4	3
EH(R)5418	54 Inches	18 Inches	4	3

Operating Instructions

⚠ WARNING

Never operate the range hood without the filter(s) in place. Also, do not operate the hood with grimy or grease-laden filters. Personal injury, fire or damage to the range hood could result.

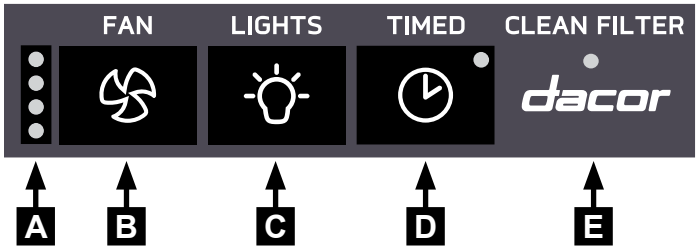
Main Power Switch

The main power switch must be on to operate any of the hood features. See page 3 for location.

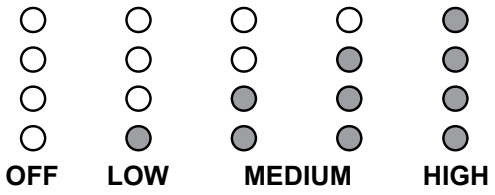
Operation

Turning on the Fan

The fan has four speed settings. The speed is indicated by the number of lights glowing on the fan speed indicator A.



- Touch the **FAN** key B to turn on the fan.
- To increase the speed, touch and release the **FAN** key until the fan is at the desired setting.
- To turn off the fan, touch and release the **FAN** key until the fan turns off. As you touch and release the **FAN** key, the fan speed increases, then goes from high to off.



Fan Speed Indicator

- To decrease the speed, touch and release the **FAN** key until the fan turns off. Then touch and release the **FAN** key until the fan is at the desired speed.

Timed Feature

Your hood is equipped with a timer to automatically turn off the fan and/or lights after ten minutes. To set the timer:

- Set the fan to the desired speed and/or lights to the desired setting.
- Touch the **TIMED** key D (the key will light). The fan and/or the lights will turn off after about ten minutes.
- To turn off the timer, touch the **TIMED** key again. The light on the **TIMED** key will go out to indicate the timer is off.

AUTO-ON Safety Feature

To protect the electronic speed control from heat damage, the fan system automatically turns on when the temperature on the control board goes above 140°F (60°C) and the main power switch is on. The fan speed increases with the temperature. To temporarily turn off the auto-on feature:

- Touch and release the **FAN** key until the fan turns off.
- If the temperature under the hood remains above 140°F (60°C), the fan will turn on again to protect the electronic speed control.

The fan will turn off automatically when the temperature drops below 130°F (54°C).

Turning on the Lights

- Touch the **LIGHTS** key C to turn the lights on the high setting.
- Touch the **LIGHTS** key a second time to set the lights to low.
- Touch the **LIGHTS** key a third time to turn the lights off.

Clean Filter Reminder Light

After 50 hours of fan operation, the **CLEAN FILTER** light E will come on to remind you to clean the filter(s). After coming on, the clean filter timer will reset the next time the fan is turned off.

Important Operating Tips

- Always use the fan when using the cooking.
- Turn the fan on a few minutes before starting to cook to establish an airflow pattern in the room.
- Adjust the fan speed according to the volume and weight of the food you are cooking.
- Shut nearby windows and doors, turn off ceiling fans and close nearby heating and air conditioning outlets to reduce air currents around the hood.
- Place your largest pots and pans on the back burners when possible.
- In the interest of safety, heat oils and fats slowly.

Energy Saving Tips

- Do not operate the fan at a speed higher than necessary to remove heat and smoke. Running at too high a speed will draw in air from outside the house, increasing heating and cooling costs.
- Keep the filter system and hood surfaces free of grease and grime to improve efficiency.
- Turn the fan off as soon as all smoke and odors have been cleared.
- Select cookware of the proper size, material and construction for the cooking task. Always use lids on cookware to retain heat and moisture.
- Minimize the amount of liquid used to cook food.

Care and Maintenance

⚠ WARNING

To avoid the risk of fire, electric shock or personal injury:

- Turn off power to the hood at the circuit breaker panel or fuse box before cleaning.
- Clean the hood only in the manner specified.
- Use only the types of cleaning solutions specified in this manual.
- Thoroughly dry the filter(s) immediately after cleaning.
- Turn off the cooktop or range and make sure that the appliance and range hood are cool before cleaning.
- To avoid damage to the fan, do not reinstall damaged filters (see page 6 for replacement part numbers).

⚠ CAUTION

- Always wipe stainless steel (silver colored) surfaces with the grain. To prevent scratching, do not use abrasive cleaners or scrubbers on stainless steel or glass surfaces.

Proper cleaning is necessary to ensure safe operation and maintain hood performance and appearance. The frequency of cleaning should be adjusted according to the type and amount of cooking. Best results will be achieved by cleaning soiled components as soon as possible.

Cleaning Stainless Steel Surfaces

Clean stainless steel surfaces with a mild solution of detergent or dishwashing soap and warm water. Rinse and dry with a soft, lint-free cloth.

You may also use Dacor Stainless Steel Cleaner. Use it according to the directions on the package.

Cleaning the Light Lens

Use a mild glass cleaner to remove smudges on the light fixture lens. You can also clean it with Dacor Cook Top Cleaning Creme. Use it according to the directions on the package.

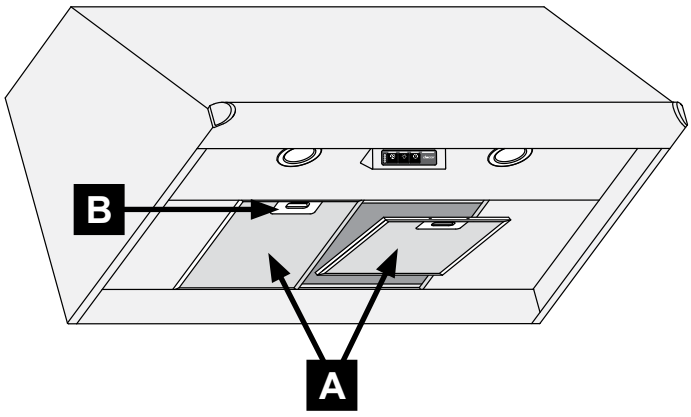
Cleaning the Filter(s)

Clean the filter a minimum of every two months. To help remind you to clean the filter(s), the **CLEAN FILTER** light will come on after 50 hours of fan operation. See page 4 for instructions on how to reset the light.

To Remove the Filter(s):

The filter(s) A are located on the bottom of the hood, directly above the cooking surface.

1. Hold the filter in place with one hand and push back on the release lever B with the other.



2. While pushing back on the release lever, lower the filter out of the hood. On hoods with more than one filter, remove and clean all of the filters.

To Clean the Filter(s):

Hand wash the filter(s) in hot water with a mild detergent solution or dishwashing soap. Or you can place them in an automatic dishwasher. Dry the filter(s) completely before reinstalling.

To Reinstall the Filter(s):

1. Insert tabs on the end of the filter opposite the release lever into the slots toward the back of the hood (above the hood rim). The release lever must be facing down.
2. Push back on the release lever while sliding the free end of the filter into the filter opening.
3. Release the lever.

Maintenance

Light Bulb Replacement

⚠ WARNING

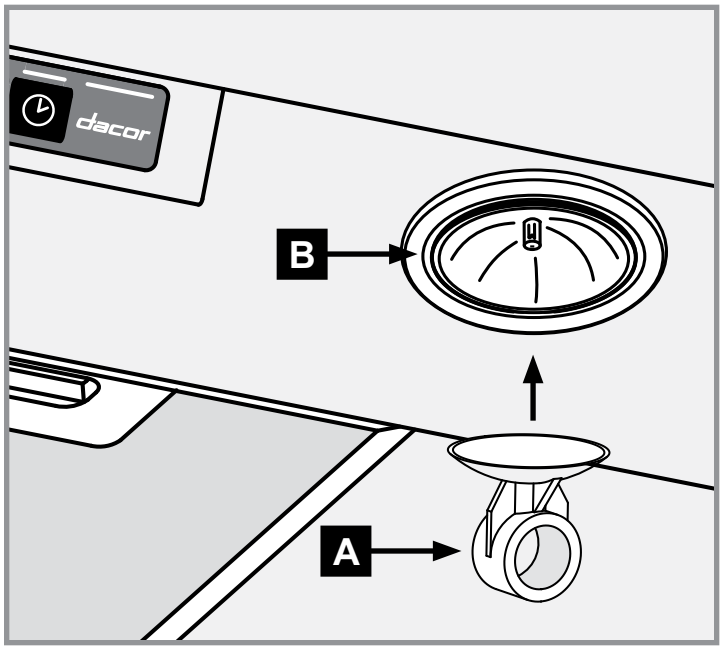
- To prevent electric shock turn off power at the fuse or junction box before replacing the light bulb.
- To avoid personal injury, make sure the cooktop or range, the hood and the light are cool before changing the light bulb.

Light bulb replacement is considered to be a homeowner maintenance operation. If all of the lights do not work, before replacing any bulbs, check to make sure power is on at the circuit breaker or fuse box.

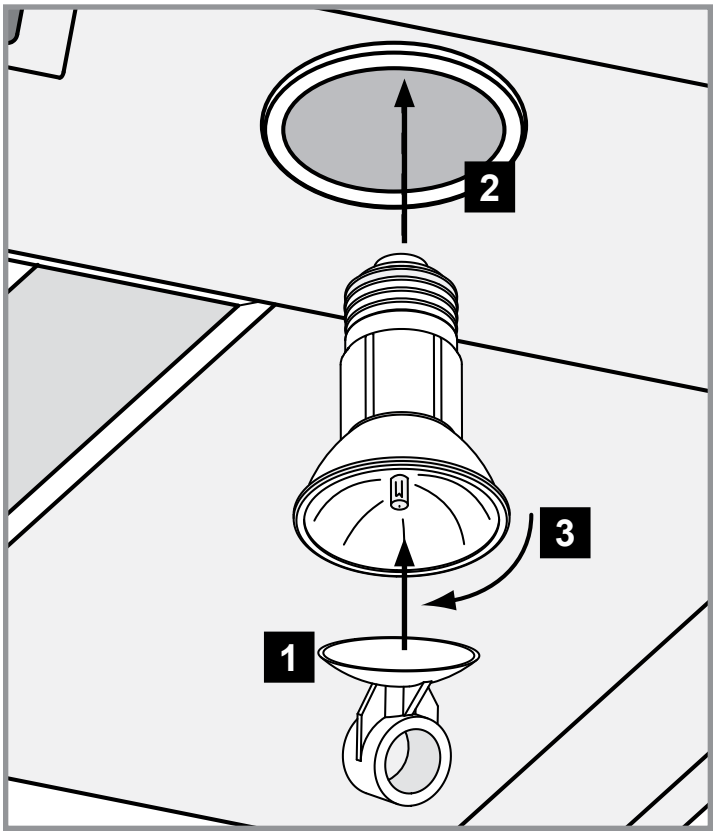
Replace the light bulbs only with Dacor Part No. 700975. Halogen Bulb Replacement Kit consist of a single bulb and suction cup, available from any authorized Dacor parts dealer.

To replace the light bulb:

1. Remove the right filter and turn off the main power switch.
2. Gently push the suction cup on the light replacement tool A (provided with you range hood) onto the lens of the light bulb B.



3. Turn the tool counter-clockwise until the bulb comes loose.
4. Remove the tool from the bulb and put it on the lens of the replacement bulb.
5. Screw the new bulb into the light fixture clockwise until it is tight. Turn on power at the fuse or junction box. Turn on the main power switch and touch the light key to make sure it is working.
6. Replace the filter.



Replacement Parts

Dacor Part Number	Description
700975	Halogen bulb replacement kit
101617	Filter

Product Specifications*

Total Connected Load	120 Vac, 60 Hz, 9 Amp. Max. (10 Amp. max surge)
Filters	Mesh type, dishwasher safe
Lights	120 Vac, 60 Hz., 75 Watt

* Specifications subject to change without notice

Before You Call for Service

Problem Solution Guide

Problem	May Be Caused By	What to Do
Nothing Works. Control panel is not lit. Fan does not work.	Power to hood is off.	Turn on power at junction or fuse box. Check for tripped breaker or blown fuse.
	Power outage.	Call electric company.
	Hood not connected to electric power.	Have qualified electrician connect hood to electric power.
Lights do not work. Control panel is not lit.	See ***Nothing Works*** above.	
Light does not work. Control panel is lit.	Loose light bulb.	Check to make sure that the light bulb is screwed in completely (see page 6).
	Light bulb burned out.	Replace light bulb (see page 6).
Fan does not draw heat and smoke properly.	Fan set to low setting.	See ***Operating Instructions*** section.
	Filter(s) clogged or dirty.	Check filters. Make sure they are completely clean and not blocked by foreign objects.
	Damper jammed shut or duct work clogged.	Consult with a qualified installation professional.*
Fan shuts off by itself.	Timed feature used.	If the timer is set, the fan will turn off after ten minutes. See ***Timed Feature*** on page 4.
Fan does not work. Control panel not lit.	See ***Nothing Works*** above.	
Fan does not work. Control panel lit.	Fan malfunction.	Call for service.
Fan comes on by itself.	Hood AUTO-ON feature.	The fan comes on automatically when the temperature rises above 140°F (60°C). The AUTO-ON feature protects the control panel from damage due to overheating. The fan will automatically turn off when the temperature goes below 140°F (60°C), if the fan control is set to "off". This safety feature cannot be turned off. See page 4 for more details.

* The duct work connected from the range hood chimney to outside the house or building required to vent heat and smoke is not manufactured, warranted or serviced by Dacor. The customer is responsible for having a qualified installer install and maintain the duct work.

Warranty and Service

Getting Help

Before you obtain service, please review the ***Before You Call for Service*** section on page 7. If you have performed the checks in the ***Problem Solution Guide*** and the problem has not been remedied, please contact us at one of the numbers below. Prior to requesting service, it is helpful to be familiar with the warranty terms and conditions in the ***Warranty*** section on this page.

For warranty repairs, call:

Dacor Distinctive Service

Phone: (877) 337-3226 (U.S.A. and Canada)
Business Hours: 6:00 A.M. - 4:00 P.M. Pacific Time

For a list of Dacor service agents for non-warranty repairs:

Dacor Customer Service:

Phone: (800) 793-0093 (U.S.A. and Canada)
Business Hours: 6:00 A.M. - 5:00 P.M. Pacific Time

Contact us through our web site at:

www.Dacor.com

At Dacor, we believe that our quality of service equals that of our product. Should your experience with our service network or product be different, please contact our Customer Service Team and share your encounter with us. We will do our utmost to resolve the situation for you and deliver on our Dacor promise.

If you need anything clarified, just let us know.

What Is Covered

CERTIFICATE OF WARRANTIES: DACOR RANGE HOODS

WITHIN THE FIFTY STATES OF THE U.S.A., THE DISTRICT OF COLUMBIA AND CANADA*:

FULL ONE-YEAR WARRANTY

If your DACOR product fails to function within one year of the original date of purchase, due to a defect in material or workmanship, DACOR will remedy the defect without charge to you or subsequent users. The owner must provide proof of purchase upon request, and have the appliance accessible for service.

*Warranty is null and void if non-UL approved product is transported from the U.S.

OUTSIDE THE FIFTY STATES OF THE U.S.A., THE DISTRICT OF COLUMBIA AND CANADA:

LIMITED FIRST YEAR WARRANTY

If your DACOR product fails to function within one year of the original date of purchase, due to a defect in material or workmanship, DACOR will furnish a new part, F.O.B. factory to replace the defective part. All delivery, installation, and labor costs are the responsibility of the purchaser. The owner must provide proof of purchase, upon request, and have the appliance accessible for service.

What Is Not Covered

- Service calls to educate the customer in the proper use and care of the product.
- Failure of the product when used for commercial, business, rental or any application other than for residential consumer use.
- Replacement of house fuses or fuse boxes or resetting of circuit breakers.
- Damage to the product caused by accident, fire, flood or other acts of God.
- Breakage, discoloration or damage to glass, metal surfaces, plastic components, trim, paint or other cosmetic finish, caused by improper usage or care, abuse or neglect.

THE REMEDIES PROVIDED FOR IN THE ABOVE EXPRESS WARRANTIES ARE THE SOLE AND EXCLUSIVE REMEDIES. THEREFORE, NO OTHER EXPRESS WARRANTIES ARE MADE, AND OUTSIDE THE FIFTY STATES OF THE UNITED STATES, THE DISTRICT OF COLUMBIA AND CANADA, ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR PURPOSE, ARE LIMITED IN DURATION TO ONE YEAR FROM THE DATE OF ORIGINAL PURCHASE. IN NO EVENT SHALL DACOR BE LIABLE FOR INCIDENTAL EXPENSE OR CONSEQUENTIAL DAMAGES. NO WARRANTIES, EXPRESS OR IMPLIED, ARE MADE TO ANY BUYER FOR RESALE.

Some states do not allow limitations on how long an implied warranty lasts, or do not allow the exclusion or limitation of inconsequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

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NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 4507 DIAMOND BAR CA

POSTAGE WILL BE PAID BY ADDRESSEE

DACOR
ATTN: WARRANTY PROCESSING DEPT
PO BOX 6532
DIAMOND BAR CA 91765-9861

dacor
The Life of the Kitchen.®

Please visit www.Dacor.com to activate your warranty online.

WARRANTY INFORMATION

IMPORTANT:

Your warranty will not be activated until you activate it online or return this form to Dacor. If you have purchased more than one Dacor product, please return all forms in one envelope or activate the warranty for each product online.

Please rest assured that under no conditions will Dacor sell your name or any of the information on this form for mailing list purposes. We are very grateful that you have chosen Dacor products for your home and do not consider the sale of such information to be a proper way of expressing our gratitude!

cut here

Owner's Name: _____
Last (Please Print or Type) First Middle

Street: _____

City: _____ State: _____ Zip: _____

Purchase Date: _____ Email: _____ Telephone: _____

Dealer: _____

City: _____ State: _____ Zip: _____

Your willingness to take a few seconds to fill in the section below will be sincerely appreciated. Thank you.

1. How were you **first** exposed to Dacor products? (Please check one only.)
   - ❑ A. T.V. Cooking Show
   - ❑ B. Magazine
   - ❑ C. Appliance Dealer Showroom
   - ❑ D. Kitchen Dealer Showroom
   - ❑ E. Home Show
   - ❑ F Builder
   - ❑ G. Architect/Designer
   - ❑ H. Another Dacor Owner
   - ❑ I. Model Home
   - ❑ J. Other _____

2. Where did you buy your Dacor appliances?
   - ❑ A. Appliance Dealer
   - ❑ B. Kitchen Dealer
   - ❑ C. Builder Supplier
   - ❑ D. Builder
   - ❑ E. Other _____

3. For what purpose was the product purchased?
   - ❑ A. Replacement ***only***
   - ❑ B. Part of a Remodel
   - ❑ C. New Home
   - ❑ D. Other _____

4. What is your household income?
   - ❑ A. Under $75,000
   - ❑ B. $75,000 – $100,000
   - ❑ C. $100,000 – $150,000
   - ❑ D. $150,000 – $200,000
   - ❑ E. $200,000 – $250,000
   - ❑ F. Over $250,000

5. What other brands of appliances do you have in your kitchen?
   - A. Cooktop _____
   - B. Oven _____
   - C. Dishwasher _____
   - D. Refrigerator _____

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6. Would you buy or recommend another Dacor product?
   - ❑ Yes
   - ❑ No

   Comments: _____

Thank you very much for your assistance. The information you have provided will be extremely valuable in helping us plan for the future and giving you the support you deserve.

Place Serial Number Label Here

Web site: www.Dacor.com
Corporate phone: (800) 793-0093