Calibration Error: 2101 (through to 2607) **(User)**

Problem Description: Firmware Error.

Corrective Action: Try the following:

- Repeat the Closed Loop Color calibration (⇒ See the User's Guide).
- Download the latest Firmware ⇒ Page *9-13*.

NOTE **System Errors from 2101 to 2607 indicate the same type of error and the Corrective Action is identical. It is important to report the exact error code as this will help in identifying and resolving any errors that occur.**

Calibration Error: 3100

Problem Description: Firmware Error.

Corrective Action: Try the following:

- Power the Printer OFF and ON again using the Power Switch at the back of the Printer to reset the memory.
- Upgrade the Firmware ⇒ Page *9-13*.

Calibration Error: 3110

Problem Description: Black Printhead does not allow paper advance calibration.

Corrective Action: Try the following:

- Recover the Black Printhead ⇒ Page *6-15*.
- Replace the Black Printhead.

Calibration Error: 3120

Problem Description: Firmware Error.

Corrective Action: Try the following:

- Power the Printer OFF and ON again using the Power Switch at the back of the Printer to reset the memory.
- Upgrade the Firmware ⇒ Page *9-13*.