

MedicalDirector Blue Chip Upgrade Guide

Upgrading to MedicalDirector Blue Chip 2.11

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MedicalDirector®

Before you Begin

- Please ensure you have at least Blue Chip 2.9 installed before upgrading to 2.11.
- It is important to note that if your MedicalDirector Blue Chip registration expires ***before*** the date on which the 2.11 update is released, you will ***not*** be able to update to 2.11. You can check your registration expiration date from within BC Secure by selecting the Practice tab.

  If your **registration date** expires before the MedicalDirector Blue Chip 2.11 **release date**, please contact MedicalDirector ***now*** to renew your registration. After you have renewed your registration, you will be able to upgrade to MedicalDirector Blue Chip 2.11.
- Please ensure that Blue Chip is not running on any computer in the practice.
- It is extremely important that the MedicalDirector Blue Chip database be backed up before you proceed with the upgrade to MedicalDirector Blue Chip 2.11. If you have not already performed a backup, then you should do so now. Information on conducting a backup can be found in MedicalDirector Blue Chip Help.
- It is extremely important that all anti-virus software be turned off before proceeding with this installation. Please ensure that you re-enable your anti-virus software on completing the Blue Chip 2.11 upgrade.
- If you use MedicalDirector Blue Chip on more than one computer in the practice, please ensure that you upgrade the Server computer first. This applies, whether MedicalDirector Blue Chip is used on the server or not.
- It is also possible to perform a 'silent' installation of MedicalDirector Blue Chip. A silent installation involves installing MedicalDirector Blue Chip onto multiple workstations simultaneously, and is typically initiated after-hours, unattended. Please consult the guide 'Performing a Silent Installation', available from MedicalDirector's online Knowledge Base.

  These instructions are designed for experienced IT professionals. It is recommended that you consult your System Administrator for assistance and advice if you wish to conduct a silent installation.
- If you do not know if you are using Terminal Services, you should ask your IT provider before proceeding with the upgrade. On a Terminal Services network, you need only upgrade the server computer to Blue Chip 2.11.

Important: You must install the MedicalDirector Blue Chip 2.11 Upgrade to your Server computer first. With the server successfully upgraded, you can then proceed with upgrading the workstation computers (also known as Clients) that access this Server.

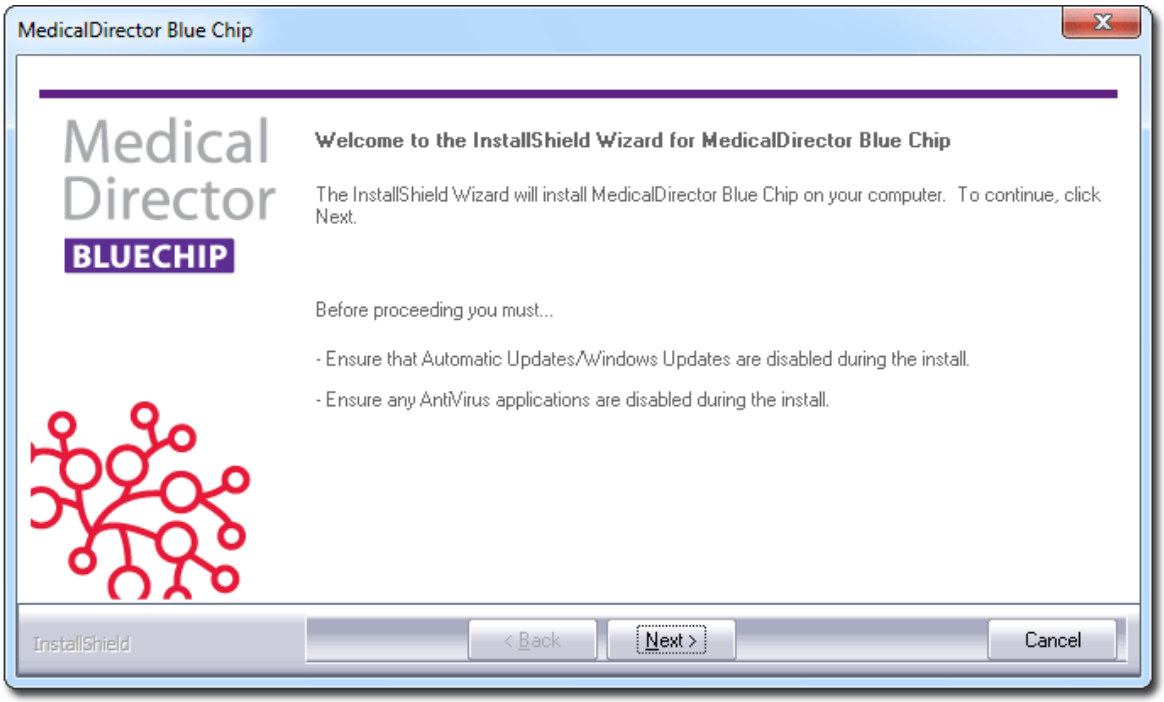
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To Upgrade to MedicalDirector Blue Chip 2.11

1. On activating the installation you will receive the following prompt. Click Setup to proceed with the MedicalDirector Blue Chip 2.11 installation.



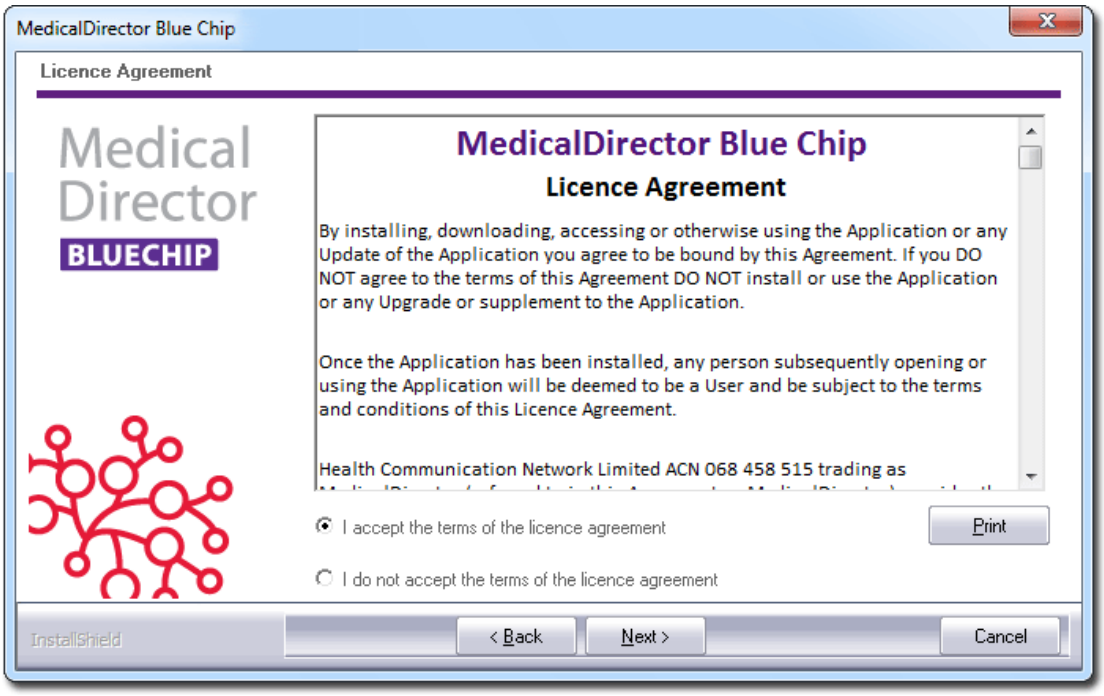
2. You will be presented with the following 'Welcome' screen.



   - Ensure that Automatic Updates / Windows Updates are disabled during the installation.
   - Ensure any Antivirus applications are disabled during the installation.

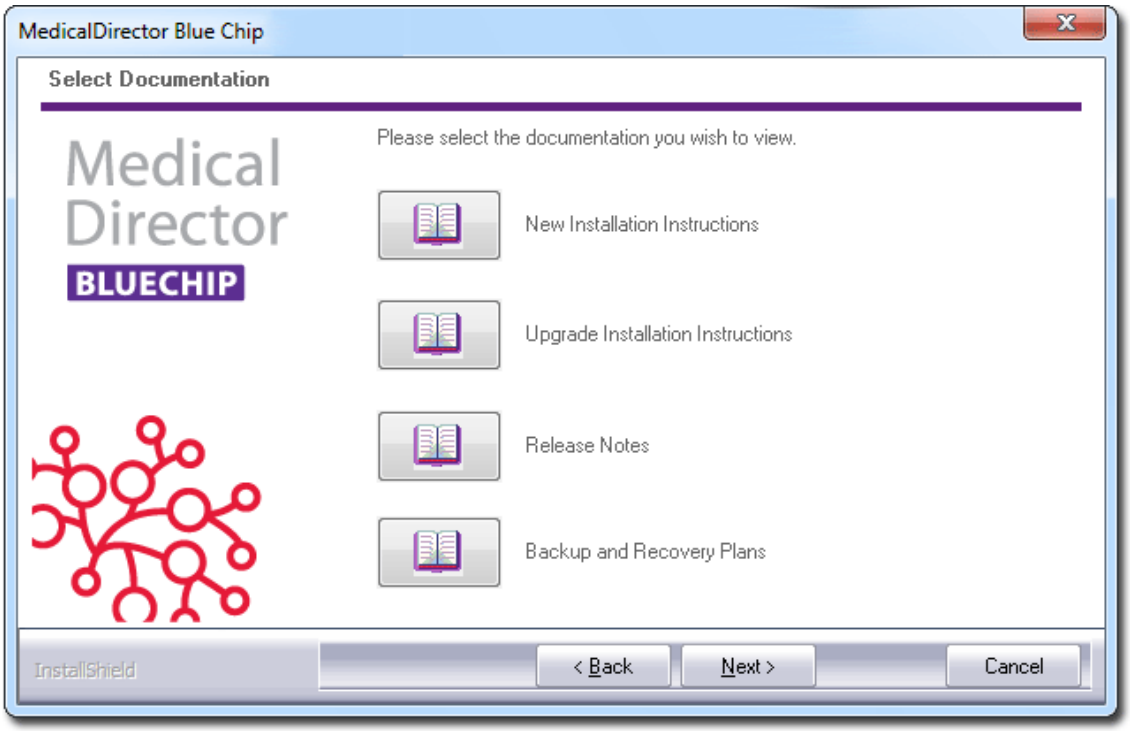
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3. Click Next > to continue. You will be presented with the MedicalDirector Blue Chip Licence Agreement.



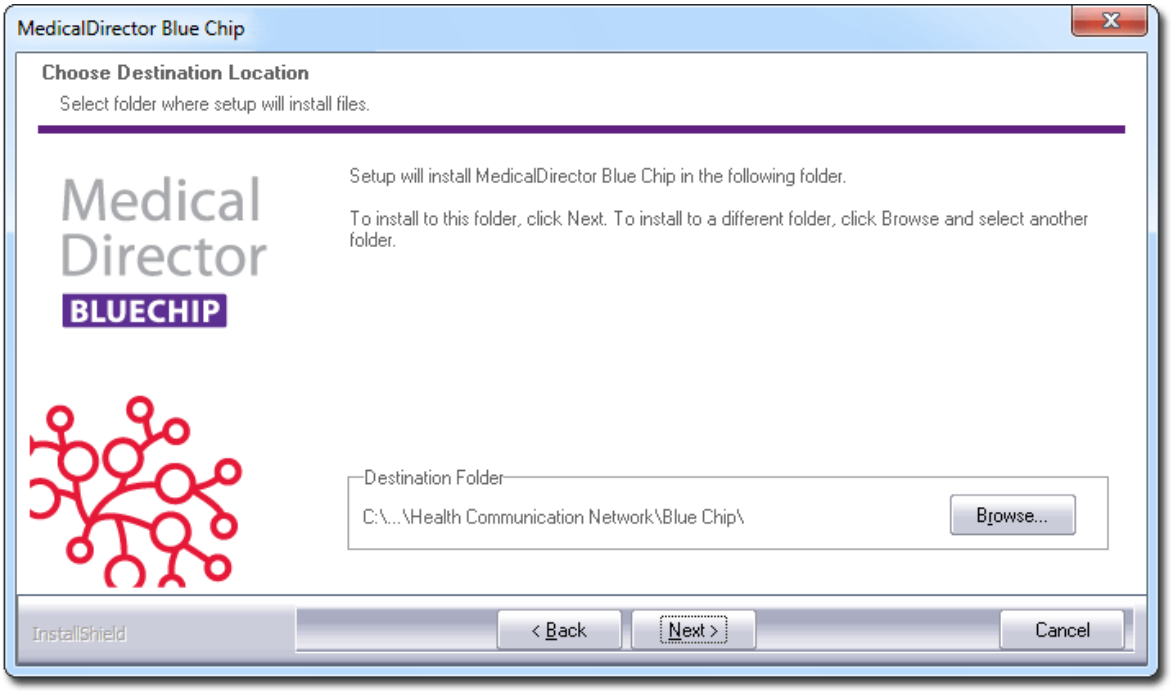
   a. If you agree with the Licence Agreement, select the **I Accept the Terms of the Licence Agreement** radio button and then click Next > to continue.

4. You will be presented with an opportunity to review important documentation related to MedicalDirector Blue Chip 2.11. It is strongly advised that you read and understand the documentation offered before continuing. Click Next > to continue.



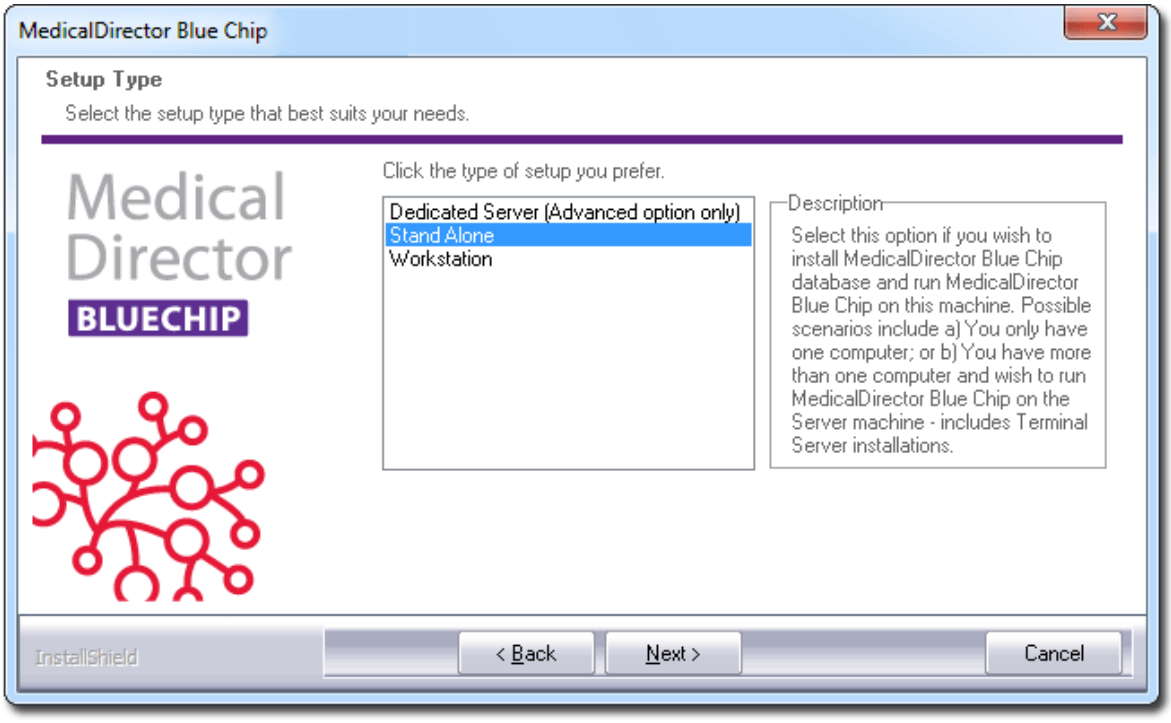
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5. You will be prompted to select a destination folder for MedicalDirector Blue Chip.



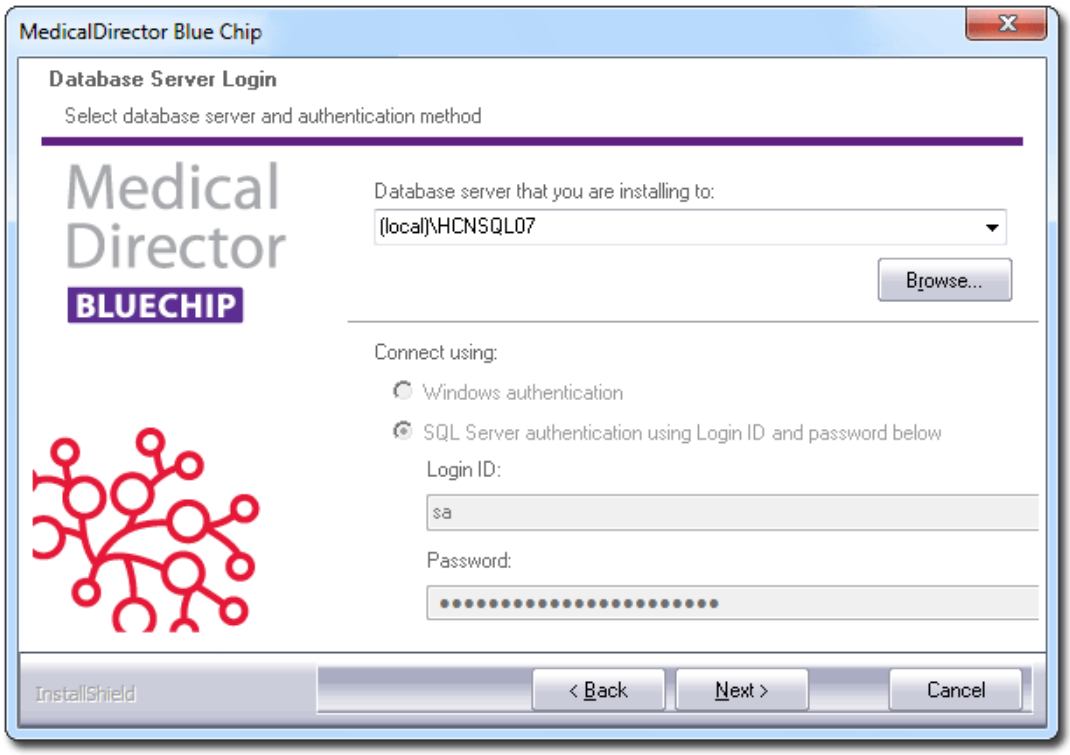
The default location for MedicalDirector Blue Chip and all its features is C:\Program Files\Health Communication Network\Blue Chip. You may change this installation directory, if you desire. Click Next > when you are ready to continue.

6. Select the type of MedicalDirector Blue Chip installation you would like from the following options.

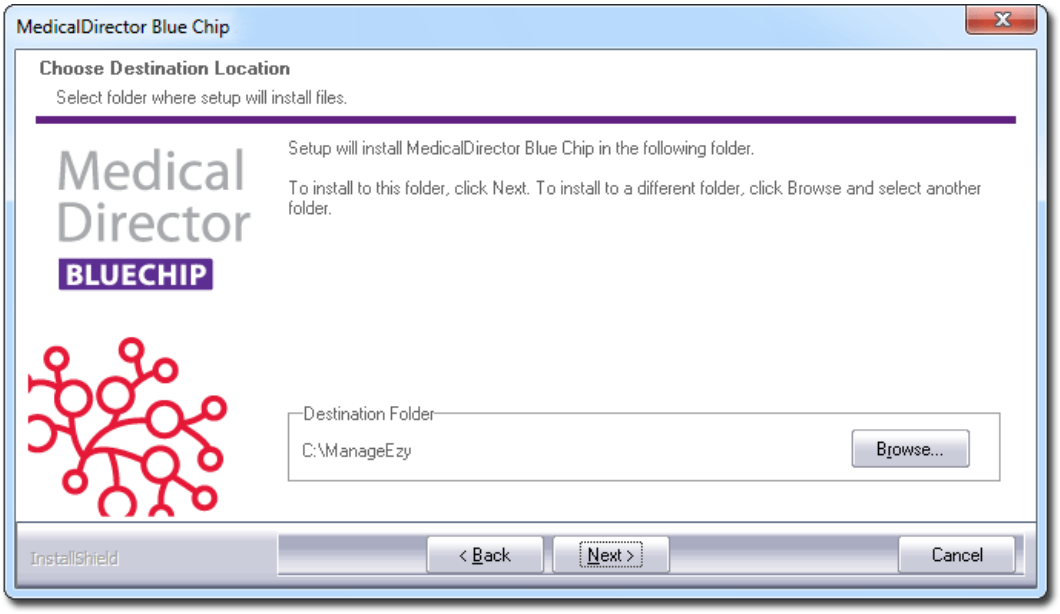


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7. (Optional) Click Next > to continue. If you have an existing database, you will be prompted to select your MedicalDirector Blue Chip database server. It should be selected for you automatically, as should its Login ID and Password. If you wish to select a different Server, do so now.

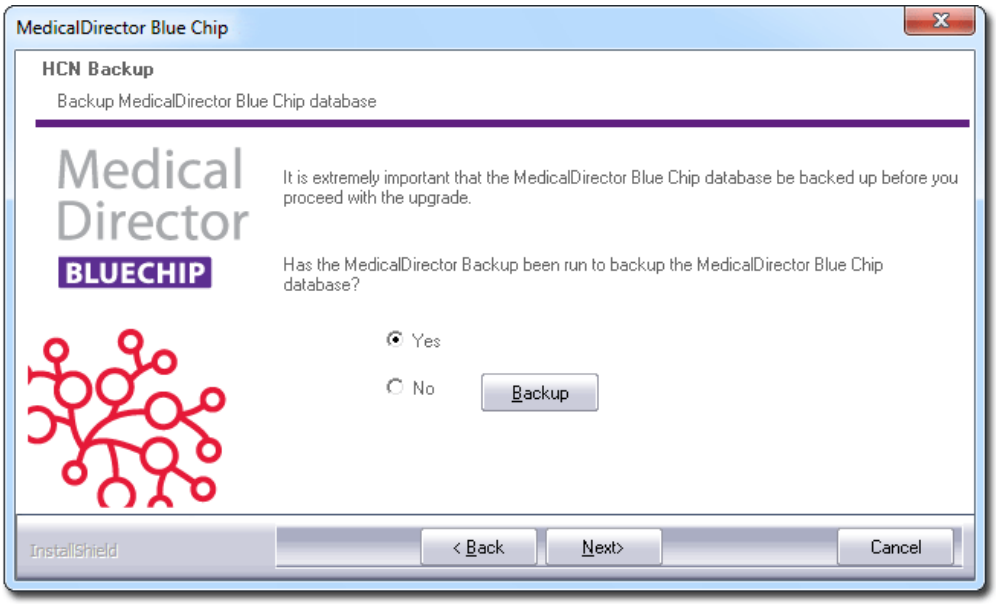


8. Click Next > to continue. You will be prompted to select the path to your ManageEzy database location. The default will be selected for you.

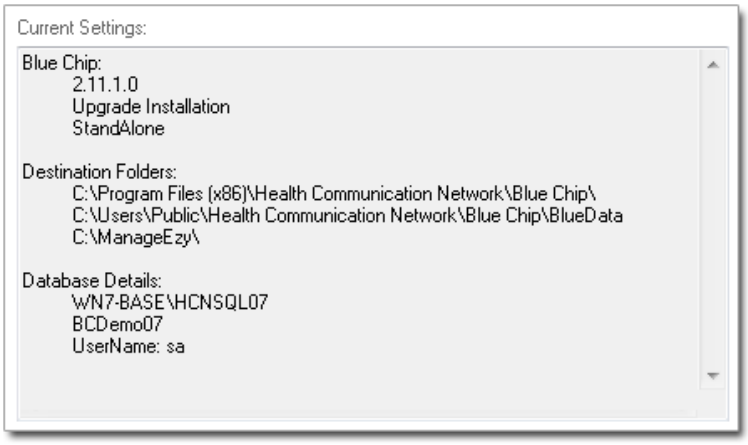


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9. Click Next > to continue. You will be prompted to confirm that you have performed a backup of MedicalDirector Blue Chip. To confirm you have, select the **Yes** option. If you have not performed a backup, do so now by clicking Backup.



10. Click Next > to continue. You will now have the opportunity to review your upgrade settings. If these are incorrect, go back now and make any necessary changes. If you're ready to commence the MedicalDirector Blue Chip upgrade, click Install >.



The installation will commence, and you can monitor its progress.

11. Once complete, click Finish to close the MedicalDirector Blue Chip Installation Wizard.

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