

BRAUN PL3XXX Silk Expert Instruction Manual

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BRAUN

BRAUN PL3XXX Silk Expert



Specifications

- Treatment window
- SensoAdaptTM skin tone sensors
- LED Power bars
- Sensitive mode button with indicator light
- Treatment button
- Handle
- Base station with serial number
- Mains cord
- Glass filter
- Standard head
- Wide head*
- Precision head*

Product Description
The product is equipped with various features including a treatment window, SensoAdaptTM skin tone sensors, LED Power bars, a sensitive mode button with an indicator light, a treatment button, a handle, a base station with a serial number, a mains cord, a glass filter, and multiple heads for different purposes.

Product Usage Instructions

Precautions
Before using the device, please take note of the following precautions:

- Do not use the device if you have had a skin peel treatment or laser skin resurfacing procedure on the area of the face you wish to treat. Wait for the specified periods mentioned in the user manual before using.

- Do not touch the glass filter during or directly after use. Regularly inspect the filter for damage and do not use the device if the filter is cracked or missing. Also, ensure that the built-in reflector is in the correct place.
- Avoid using the device on areas where you want hair to grow back. The device is not recommended for use on red, grey, white, or blonde hair as it is not effective on these hair colors.

Electrical and Fire Safety
As with any electrical device, certain precautions must be taken to ensure your safety:

- Do not override the safety mechanism inherent to the device.
- Do not modify the equipment or use any other components not specified in the user manual. Doing so may damage the unit and cause it to stop working.

Potential Risks, Side Effects, and Skin Reactions
The use of this device could result in side effects. The table below lists the known skin reactions that may occur following treatment with the device:

Possible Side Effects	How to Assess and React
Mild pain/discomfort in the area being treated	This is expected and normal for all IPL treatments. The pain should diminish with continued use.
Warm feeling or tingling sensations during treat ment	This is expected and normal for all IPL treatments. The sensations typically disappear after a few seconds to a minut e and decrease with continued use.
Itchiness in the treatment area	This is quite common for IPL treatments and should subside after a short period. Do not scratch the area.
Skin redness during or after treatment	This is expected and normal for all IPL treatments. You can continue using the device as instructed once the redness has disappeared.
Skin redness lasting 24-48 hours	If the redness persists for an extended period, consult a healthcare professional.

FAQ

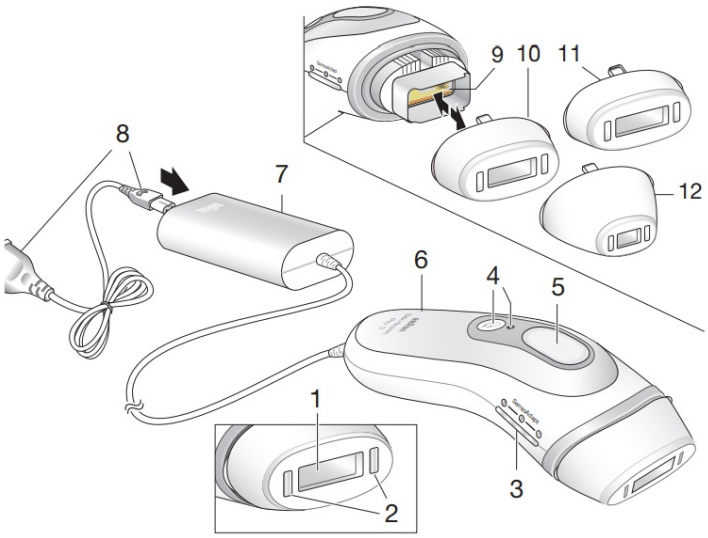
Can I use the device if I have recently had a skin peel treatment?
No, you should wait for 30 days after a skin peel treatment before using the device on the treated area of the face.

Can I use the device if I have had a laser skin resurfacing procedure?
No, you should wait for 6 months following a laser skin resurfacing procedure before using the device on the treated area of the face.

Can I use the device on red, grey, white, or blonde hair?
The device is not recommended for use on these hair colors as it is not effective.

What should I do if I experience prolonged skin redness?
If the skin redness lasts for more than 24-48 hours, it is advisable to consult a healthcare professional.

OVERVIEW



Skin tone and body hair type chart:

Hair color / Couleur des poils \ Skin tone / Teint de peau	I	II	III	IV	V	VI
	✓	✓	✓	✓	✓	×
	✓	✓	✓	✓	✓	×
	✓	✓	✓	✓	✓	×
	×	×	×	×	×	×
	×	×	×	×	×	×
	×	×	×	×	×	×

✓ = suitable × = not suitable or effective for use

Please note that the skin tones above do not relate to the Fitzpatrick scale

Our products are designed to meet the highest standards of quality, functionality and design. Using professional light technology, Braun Silk·expert Pro3 Intense Pulsed Light (IPL) is a hair removal device that can be used comfortably at home.

Description

1. Treatment window
2. SensoAdapt™ skin tone sensors
3. LED Power bars
4. Sensitive mode button with indicator light
5. Treatment button
6. Handle
7. Base station with serial number
8. Mains cord
9. Glass filter
10. Standard head
11. Wide head*
12. Precision head *

How Does Silk·expert Pro3 Work?
Silk·expert Pro3 is designed to help break the cycle of hair growth. Light energy is transferred through the skin's surface and is absorbed by melanin present in the hair shaft. The absorbed light energy is converted to heat energy (below the surface of the skin), which disables the hair follicle. Treated hairs naturally fall out over the course of a few days to 1-2 weeks.



What to Expect
Immediately post treatment, you should not see any significant side effects from treatment (Refer to section 4 for more information on side effects). In the first few weeks following the initial treatments, you will still see some hairs growing. These are likely to be hairs that were missed during treatment i.e. they were lying dormant and not in their growth phase (Anagen) during treatment, when IPL is most effective.

Around 6 weeks into the 12 week treatment program you should see a reduction in hair growth. However, many hairs may still not have been treated in their growth phase. It is important to continue the weekly treatments. After the 12 week program, you should see a significant reduction in hairs within the treated area. Any remaining hairs should be finer and lighter in color. Continued monthly treatments, or treatments as required, should maintain the reduction in unwanted hair.

Important Safety Information

Contraindications

- DO NOT use the device if you have very dark skin. The Skin Tone sensors located near the output window of the device will determine the tone of your skin. If the Skin Tone sensors determine your skin is too dark for safe use, operation will be prevented.
  DO NOT use the device if your skin has been artificially or naturally tanned recentlyor is burned from sun overexposure. Your skin may be extra sensitive following sun exposure and particularly susceptible to burning, blistering, discoloring or scarring if you
- use the device. Wait 1 week until sunburn or tan disappears before using the device. Treating tanned skin with IPL may result in permanent Hyper (darkening) or Hypo (lightening) changes to the treated skin.
- DO NOT expose treated areas to the sun. Wait at least 7 days after treatment before exposing treated skin to direct sunlight. Your skin may be extra sensitive following IPL treatment and particularly susceptible to sunburn. Apply sunscreen (SPF 15 or greater) to the treated area or cover the treated area with suitable clothing.
- DO NOT use the device directly on the nipples, genitals or around the anus. These areas may have a darker skin color and/or greater hair density. Using the device in these areas may cause discomfort/pain or injure (burn, discolor or scar) your skin.
- DO NOT use the device if you have a history of skin cancer or pre-cancerous lesions (e.g. nevi or a large number of moles).
- DO NOT use if you are pregnant, lactating, as this device has not been tested with these individuals.
- DO NOT use on dark brown or black spots such as birthmarks, moles or warts in the area you wish to treat. Using the device may injure your skin or make existing conditions worse. You may experience side effects such as burns, blisters and skin color changes or scarring.
- DO NOT use if you have any skin condition in the treatment area, including psoriasis, vitiligo, eczema, acne, herpes simplex or active infections, wounds or blisters.

- DO NOT use if you are under the age of 18 as this device has not been tested on these individuals.
- DO NOT use on scars, tattoos or permanent make up in the treatment area.
- DO NOT use on beard/facial hair for men.

Warnings

- DO NOT use if you have a known sensitivity to sunlight (photosensitivity) or are taking a medication that causes photosensitivity e.g., certain antibiotics such as tetracycline, NSAIDS such as ibuprofen or retinoids such as Accutane and/or topical retinoids such as Retin A. Always check the instructions that come with your medical products to see if photosensitivity is listed as a side effect. Using the Silk Expert device on photosensitive skin could result in skin damage including blisters and swelling.
- DO NOT use more than once a week on the same area. Damage of skin may occur after prolonged or repeated treatment on one site. It is not recommended to use this device where dermal fillers are present.
  Women who are using the device on the face:
  - DO NOT use if you have had a skin peel treatment on the area of the face you wish to treat. You should wait 30 days after a skin peel before treating.
  - DO NOT use if you have had a laser skin resurfacing procedure on the area of the face you wish to treat. You should wait 6 months following a laser skin resurfacing procedure before treating.

EYE SAFETY
The device emits flashes of Intense Pulsed Light. Direct exposure is potentially harmful to your eyes. Take care to follow the safety precautions below. Possible eye injury (potentially leading to loss of vision) or skin injury if instructions are not followed. Protect the eye from exposure. Do not use the device over the eye lids or close to the eye. The device can only be activated (flashed) if both Skin Tone Sensors (2) detect a valid Skin Tone reading. However:

- DO NOT look directly into the treatment window (1) when the device has electrical power and is activated.
- DO NOT attempt to activate (flash) the device towards the eye.
- DO NOT treat areas around the eye (eyebrows or eyelashes).
  - ONLY attempt to activate (flash) the device when the treatment window is in good contact with the area you wish to treat.

WE RECOMMEND you look away from the device when pushing the treatment button.

ELECTRICAL AND FIRE SAFETY
As with any electrical device, certain precautions must be taken in order to ensure your safety.

- DO NOT try to open the device, as this may expose you to dangerous electrical components.
- DO NOT use if the device is damaged; for example, cracked housing, cable damage (internal wires visible), cracked or broken glass filter etc. This may result in injury.
- DO NOT use near bathtubs, showers, basins or other vessels containing water. If the device becomes wet, it should not be used.
- DO NOT use if the device becomes uncomfortably hot to touch. This may indicate that the unit is damaged.
- DO NOT attempt to activate (flash) the device onto any surface other than skin.
- DO NOT operate the device if the mains plug is not easily accessible. You should be able to disconnect at any

time.

- DO NOT override the safety mechanism inherent to the device.
- **WARNING:** No modification of this equipment is allowed.
- Do not use any other component, nor manipulate the device. This may damage the unit and cause it to stop working.

GENERAL SAFETY

The device should be kept out of the reach of children under 18 years of age. Children should not use, play with, maintain or clean the device. There are a number of potential risks – exposure to the light output causing burns or eye damage, electrocution, strangulation from the cables, choking on the Removable Front. People with reduced physical, sensory or mental capabilities or lack of experience and knowledge may use the device if they have been given supervision or instruction concerning the safe use of the device and understand the hazards involved. The Glass filter (9) is a critical component that will get hot during use.

- Keep the device out of reach of pets and pests which could damage it.
- DO NOT touch the glass filter during or directly after use. Regularly inspect the filter for damage.
- DO NOT use the device if the filter is cracked or missing.
- DO NOT use if the built-in reflector is missing or not in correct place.

Precautions

Hair removal by lasers or intense pulse light sources can cause increased hair growth in some individuals. Based upon currently available data, the highest risk groups for this response are females of Mediterranean, Middle Eastern, and South Asian heritage treated on the face and neck. DO NOT USE the device on any area where you may want hair to grow back. The device is not recommended for use on red, grey, white or blonde hair since it is not effective on these hair colors.

Potential Risks, Side Effects and Skin Reactions

The use of this device could result in side effects. The table below lists the known skin reactions that may occur following treatment with the device.

Possible Side Effects	How to assess and react
Mild pain / discomfort in the area being treated	This is expected and is normal for all IPL treatments. You can keep on using the device as instructed, and the pain should diminish with continued use.
Warm feeling or tingling sensations during treatment, which typically disappear after a few seconds to a minute and decrease with continued use.	This is expected and is normal for all IPL treatments. You can keep on using the device as instructed.
Itchiness in the treatment area	This is quite common for IPL treatments, and should subside after a short period. You can keep on using the device as instructed. Do not scratch the area.
Skin redness during or after treatment which disappears within minutes.	This is expected and is normal for all IPL treatments. You can keep on using the device as instructed once skin redness has disappeared.

Skin redness which does not disappear within minutes and lasts 24-48 hours.	Stop using the device immediately and consult your physician before using it again.
Pain or discomfort that is intense during treatment or persists after a treatment.	Stop using the device immediately and consult your physician before using it again.
In very rare cases	**How to assess and react**
Swelling and redness that does not disappear within two to three days.	Stop using the device immediately and consult your physician before using it again.
Temporary changes in skin color (lightening or darkening).	If your skin color changes, stop using the device immediately and consult your physician.
Blistering or burning of the skin.	Stop using the device immediately and consult your physician before using it again. Apply a cold pack to the area. Treat with antiseptic or burn cream.

In a clinical trial of 50 subjects, each subject received 12 weekly treatments. The recorded effects were:

- **Itchiness**: Four subjects experienced mild itchiness after treatment.
- **Slight Redness**: This was reported by 1 subject.
- **Mild Stinging Sensation**: Five subjects reported mild discomfort following treatment.
- **In–growing Hair**: One subject reported experiencing an in-growing hair following treatment.
- **Follicle Redness**: One subject reported a red spot at the treatment site following treatment.

In all cases, the treated skin returned to normal within 7 days.

Benefits

The device is indicated for the permanent reduction of unwanted hair. A clinical trial was performed to assess both the safety and efficacy of the device. The key features of the clinical trial were:

- All treatments were performed by non-medically trained operators at a single location using devices identical to the one provided in this package;
- All subjects were required to complete questionnaires related to their general health and those who could not be treated, e.g. those who had one or more of the contraindications as listed in Section 3 of this User Manual were excluded. In addition, all subjects were required to provide Informed Consent as per international clinical trial requirements;
- A total of 53 female subjects, aged between 19 and 45 years old, commenced the trial;
- Three subjects left the trial during the treatment period for personal reasons. No subjects left the trial due to problems associated with the use of the device;
- Each subject received 12 weekly treatments to their chosen body location. A typical treatment consisted of shaving the site then applying the device following the same process as outlined in Section 7, Step 3 of this user manual;
- Hair counts were used to measure the change in the amount of hair 6 months after the last treatment and 12 months after the last treatment. The hairs in the treatment sites were counted via high resolution photography and the difference in hair counts was calculated as a percentage change;
- When used as directed, the clinical trial participants showed on average 44% less hair 6 months after their last treatment and 36% less hair 12 months after their last treatment when compared to hair counts taken before treatment (see table below). Actual results did vary from person to person.

Number of subjects at 6 months post treatment	50
Hair reduction at 6 months post treatment	43.9 %
Number of subjects at 12 months post treatment	33
Hair reduction at 12 months post treatment	36.0 %
% of subjects met success (> 30% hair reduction) on all body areas at 12 months post tre atment. Subject success is defined as greater than 30 % hair reduction at all treatment sit es at 12 months.	66.7 %

The incidence of side effects during the clinical trial was minimal (as outlined in Section 4 above) and the majority of subjects (48 out of 50) would recommend the device to their friends.

Intended Use

USE
The device is intended for the permanent reduction in unwanted, visible hair for a single user.

BODY AREAS

- **Women**: Legs, arms, underarms, bikini area and face (below the cheek bones)
  CAUTION: Do not use the device near the eyes, along the forehead, on the lips or nostrils. Do not use it in the genital area.
- **Men**: Shoulders and below (chest, back, arms, stomach, legs)

CAUTION: Do not use on the face, neck or genital area. The device is intended to be used on body hair below the neck, including arms, underarms, bikini line, stomach and legs.

SKIN COLOR
The device is intended for use on light, medium and dark skin tones up to and including skin tone V (see Skin tone chart on page 3). The device incorporates two Skin Tone Sensors that measure the color of your skin and will prevent use if your skin tone is too dark.

HAIR COLOR
The device is intended for use on naturally black or brown hair. It may not be as effective on white, grey, blonde or red hair.

How To Use

WARNING: Follow each step in the treatment process ensuring you complete all aspects of each step before progressing to the next.

Step 1: Preparing the treatment area

- Remove all visible hair on the skin before using the device. You may use your preferred hair removal method
- Remove any cosmetics, lotions and cream from the area you wish to treat. Cleanse the treatment area and pat dry.
- To keep the treatment window clean and intact and prevent hair burns, make sure there is no more hair remaining on the skin surface.

Step 2: Doing a Test Patch

- Before your first treatment on each new body area, we RECOMMEND you test your skin (in that area) for reactions. The patch test area should be approximately 3 cm x 2 cm in size (equivalent to 2 flashes applied to the skin side by side).
- Follow Step 3 to treat the area. Wait 24 hours following the patch test, to ensure your skin is suitable for treatment and there is no adverse reaction to the light energy.
- If there is no reaction after 24 hours, you may treat the area around the test patch. The ‘patch tested area’ should not be re-treated for at least one week.

Step 3: Treating with Silk· Expert Pro

- Use the mains cord (8) to connect the base station to an electrical outlet. Press any button to activate the device. The LED power bars (3) will light up once and a fan will start running. This means the device is in READY mode. During operation, the device will heat up slightly.
- Press the treatment window (1) firmly against the area to be treated ensuring both skin tone sensors (2) are in contact with skin. The device will not operate if only one skin tone sensor is in contact with skin. Once both skin tone sensors measure a valid skin tone, the pre-set output power is displayed on the LED Power Bars (3) located on both sides of the device.
    - Silk· Expert Pro uses skin tone sensors that continuously measure the color (tone) of your skin and automatically set the correct level of output power needed based on the measured skin tone. This is not

related to the Fitzpatrick skin tone classification. If your skin is too dark for treatment with Silk·expert Pro, the skin tone sensors will detect this and prevent the unit from operating.

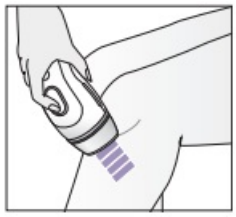
- RED lights will be shown in the Power Bar if your skin is too dark. If a valid skin tone is detected, the Power Bars will illuminate WHITE.
- Thanks to the built-in, intelligent SensoAdaptTM, which automatically measures the skin color, there is no need for the user to make any manual adjustment for skin tone. The skin tone chart on page 3 is displayed also on the sales box as a guidance to potential purchasers to determine if the device will work on their skin colouration. This does not relate to the Fitzpatrick scale, it is simply a color guide

Number of Power bar lights illuminated	3	2	1
Max. energy (J/cm²)	4.21	3.99	3.77

- Press the treatment button (5). The device will flash and a warm sensation should be felt. If you find the treatment uncomfortable, you can reduce the light intensity using the sensitive mode button (4). The sensitive mode indicator lights up when it is activated. To deactivate it, press the sensitive mode button again. The power bars flash to confirm a change in the light intensity setting. When holding the sensitive mode button (4) longer than 3 seconds, the device is deactivated. After 10 minutes without use, the device is automatically deactivated. To re-activate, press any button.
- Move the treatment window to the next area to be treated and repeat. The device needs to recharge between flashes. This will take less than a second.
- Ensure that the entire area receives treatment, but DO NOT treat an area twice (overlapping flashes).

If the device is used in high ambient temperatures for extended treatment sessions, short pauses in treatment may be seen to allow cooling. This is normal and operation will resume once the device is cooled.

Treatment Modes
The area to be treated has to be hair-free, clean and dry. Before pressing the treatment button, look away from the device to avoid the bright light. In seldom cases, a user may find the flash too bright, however there is no safety risk associated with this. For increased comfort, we recommend treating in a well-lit room to help reduce the perceived brightness.

GLIDING	**STAMPING**
	
for fast and efficient treatment of large areas (e.g. legs).	for treating small, hard-to-reach areas (e.g. face for fe males, bikini line, underarms, knee, chin, ankles)
1. Place the treatment window (1) firmly on your skin, ensuring both skin sensors (2) have skin contact. Power b ars (3) show white LEDs.	
2. Press and hold the treatment button (5). The device will begin to flash.	2. Press and instantly release the treatment button (5). The device will emit a flash.

3. Move the device slowly and continuously from the b ottom to the top of the treatment area to avoid missing areas. Make sure to always keep full skin contact so th at the device flashes continuously.	3. Lift off the device and place it onto the next adjacent spot to be treated. Wait for the power bars to show white LEDs. Then press and relea se the treatment button.
Once you have completed your first gliding stroke, lift t he device off the treatment area. Repeat steps 1 to 3 to treat the next adjacent area in a parallel stroke.	Continue treatment spot by spot until you have comple ted the entire area you wish to treat.

Make sure to avoid missed areas by placing the treatment window directly next to the previously treated spot without leaving any space between treated areas. If you feel intense pain, stop treatment immediately and consult your physician before using the device again.

Treatment head(s)

- The standard head (10) can be used in all areas.
- The wide head (11)* is for large body areas.
- The precision head (12)* has been specifically designed for small, curvy, hard-to-reach areas.

* not with all models



Step 4: Your Treatment Schedule
For optimal results, Silk·expert should be used once a week for 12 weeks to ensure all hair follicles are treated. After the initial treatment phase (12 treatments), we recommend the device is used once a month, or as required, to maintain results.

Step 5: Switching Off the Device
When the treatment is finished, unplug the device. Refer to section 9 for details on how best to look after your device.

Cleaning, Maintenance, and Storage

- After treatment, always unplug the device.
- After use, the handset, the skin tone sensors (2), and the treatment window (1) should be inspected for damage and wiped down with a dry, lint-free cloth. If any marks or black spots are seen, then it is best to clean them off straight away after treatment.
- NEVER use water or other cleaning fluids, as these can damage the device leading to a potential safety hazard.

WARNING: The glass filter (9) can get hot during use.

- DO NOT touch or clean the filter for at least 5 minutes after use to allow it to cool down.

- To ensure maximum performance, keep the heads (10, 11, 12) with their built-in reflectors free from dirt, hair or other debris.
- Do not clean them in water, but use a dry cloth to clean them carefully.
- Store the device in a cool, dry place. Make sure that the treatment window and skin tone sensors are protected from damage.
- Regularly check the device (including cords) for visible signs of damage. In case of damage or cracks, stop using the device.

Travelling with the Device
The device will work with all commonly encountered mains supplies. Providing you have a suitable adaptor for the mains power cable plug, the device will operate as normal.

Troubleshooting

Problem	Solution
Power bars do not light up when treatment window is p laced on the skin.	Make sure the device is connected to an electrical outl et. Press any button to activate it. Ensure both skin tone sensors are in full contact with t he skin. If needed, move the device in a way that both skin tone sensors get skin contact.
The device doesn't work on small areas.	Use the precision head (if available) on small, hard-to-reach areas. Make sure both skin tone sensors are in contact with the skin.
With the precision head attached, the flashing sequence is slower.	This is normal.
On the power bar, only the first LED illuminates red.	Invalid skin tone reading. Your skin is too dark. For saf ety reasons, the device will not flash.
Sensitive mode light is flashing.	Device is deactivated. Press any button to re-activate i t.
First LED on power bars flashes red.	Head 10, 11 or 12 has been taken off. Re-attach it.
The power bars show an unfamiliar pattern of one red LED shining along with individual white LEDs.	Device error. Device will not operate. Unplug and re-co nnect. If error persists, contact a Braun Service Center.
All white LEDs flash.	End of product lifetime. Maximum number of flashes (300,000) has been reached.
The device is broken, cracked or appears defective.	DO NOT USE if the handle, the base station or the mai ns cord is damaged.

Labels and Symbols

The base station is marked with the following symbols:

	Type BF Applied Part
	Class II equipment
FC	Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: – Reorient or relocate the receiving antenna. – Increase the separation between the equipment and receiver. – Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. – Consult the dealer or an experienced radio/TV technician for help.
	Follow instructions for use
	WEEE waste disposal mark of the European Union
CE	Conformity mark of the European Union
	Keep Dry
	Optical radiation
	Not suitable for use in a bathtub or shower
c MET us	NRTL Certification marking

Other symbols shown on the base station refer to requirements for other regions.

Technical specifications
Braun Silk·expert Pro3 is a filtered broadband Intense Pulsed Light system with the following technical specifications:

- **Repetition rate:** every 0.6 – 0.67 seconds (depending on treatment setting), continuous operation
- **Max optical output**: 4.21 J/cm2
- **Pulse length**: 2.6 msec FWHM
- **Wave length:** 510 – 2000 nm
- **Power line input**: 00 – 240V~, 50-60Hz, 1.7 – 0.91A
- **Operating temperature:** 5°C – 40°C / 41°F – 104°F
- **Optimum operating temperature**: 5°C – 30°C / 59°F – 86°F
- **Operating humidity:** up to 93% R.H. non-condensing
- **Operating pressures**: 700 hPa to 1060 hPa
- **Treatment area (spot size):** 3 cm² (Wide head: 4 cm², Precision head: 1.5 cm²)

Transport Conditions:

- **Temperature range:** – 25°C to 70°C / –13°F to 158°F
- **Humidity**: up to 93% R.H. non-condensing
- **Pressures**: 500 hPa to 1060 hPa

The device includes 300,000 flashes and is intended for a single user.

Expected service life: 5 years
This device complies with the standards IEC 60601-1:2005/A2:2012, CAN/CSA-C22.2 No. 60601-1:2014, ANSI/AAMI ES60601-1:2005 / A1:2012, IEC 60601-1-11:2015, IEC 60601-2-57:2011, EN 55014-1:2017, EN 55014-2:2015, EN 61000-3-2:2014, EN 61000-3-3:2013.

Support

US Helpline: 1-800-BRAUN-11 or 1-800-272-8611
Canada Helpline: 1-800-387-6657 If you are unable to call our Helpline during working hours, we provide online support via our web page (**www.braun.com**) or Facebook.

Manufacturer:
CyDen Ltd., Block A, Bay Studios Business Park, Fabian Way, Swansea SA1 8QB, UK

Warranty

For the US only: 1-year limited warranty
Braun warrants this device to be free of defects in material and workmanship for a period of one year from the date of original purchase. If the device exhibits such a defect, Braun will, at its option, either repair or replace it for the consumer without charge. Please call 1-800-Braun 11 (800-272-8611) to be referred to the authorized Braun Service Center closest to you. This warranty does not cover damage resulting from accident, misuse, abuse, dirt, water, tampering, unreasonable use, servicing performed or attempted by unauthorized service agencies or failure to provide reasonable and necessary maintenance.

ALL IMPLIED WARRANTIES INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE ARE LIMITED IN DURATION TO 1 YEAR FROM DATE OF ORIGINAL PURCHASE. IN NO EVENT WILL BRAUN INC. BE RESPONSIBLE FOR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other legal rights which vary from state to state.

For Canada only:
In the event the device fails to function within 1 year from the date of purchase, because of defects in material or workmanship, and the consumer returns the unit to an authorized service center, Braun will, at its option, either repair or replace the unit without additional charge to the consumer.

Please call 1-800-387-6657 or visit **www.service.braun.com** to be referred to the authorized Service Center closest to you. This guarantee does not cover any product, which has been damaged by dropping, tampering, wrong current, servicing performed or attempted by unauthorized service agencies, misuse, or abuse.

Exclusion of Warranties:
The foregoing warranty is the sole warranty offered by Braun and hereby disclaims any implied warranty or merchantability or fitness for any particular purpose. In no event will Braun be responsible for consequential damages resulting from the use of this product. 100 days money-back satisfaction guarantee Braun Silk·expert Intense Pulsed Light (IPL) is a hair removal device that can be used comfortably at home. After 6 to 12 weeks of treatment, a reduction in hair regrowth will be visible. We are willing to guarantee your full satisfaction, or your money back. Try the Silk·expert for 10 to 12 weeks. If you are not fully satisfied after that time, please call 1-800 Braun 11 (800-272-8611) in the US or 1-800-387-6657 in Canada.

Please note: No refunds will be made for any device damaged by accident, neglect, or unreasonable use. Your

device must be shipped in its original packaging, with your original sales slip indicating the date of purchase.

Please include the following information when you return your device:

- Name
  .....
- Street
  .....
- City
  .....
- State Zip code
  .....
- Telephone number
  .....

Please allow 6-8 weeks for handling.

Documents / Resources

	BRAUN PL3XXX Silk Expert [pdf] Instruction Manual PL3XXX Silk Expert, PL3XXX, Silk Expert, Expert

References

- Braun Electric Shavers and Razors | Braun
- Braun Service
- User Manual

Manuals+, Privacy Policy