TANDBERG

1000 MXP

User Manual

Software version F2
D13722.01

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Environmental Issues

Thank you for buying a product, which contributes to a reduction in pollution, and thereby helps save the environment. Our products reduce the need for travel and transport and thereby reduce pollution. Our products have either none or few consumable parts (chemicals, toner, gas, paper). Our products are low energy consuming products.

Battery handling

Batteries for the Remote Control are Long Life and Alkaline batteries saving the environment; please follow guidelines on the packing material for handling and disposal of the batteries.

Waste handling

No need to send material back to TANDBERG as there are no consumables to take care of. Please contact your local dealer for information on recycling the product by sending the main parts of the product for disassembly at local electronic waste stations, marking recyclable parts so the waste station can disassemble and re-use these parts.

Production of products

Our factories employ the most efficient environmental methods for reducing waste and pollution and ensuring the products are recyclable.

Digital User Manuals

TANDBERG is pleased to announce that it has replaced the printed versions of its User Manuals with a digital CD version. Instead of a range of different user manuals, there is now one CD which can be used with all TANDBERG products, in a variety of languages. The environmental benefits of this are significant. The CDs are recyclable and the savings on paper are huge. A simple web-based search feature helps users directly access the information they need. In addition, the TANDBERG video systems now have an intuitive on-screen help function, which provides a range of useful features and tips. The content of the CD can still be printed locally if the need arises.

Operator Safety Summary

For your protection, please read these safety instructions completely before operating the equipment and keep this manual for future reference. The information in this summary is intended for operators. Carefully observe all warnings, precautions and instructions both on the apparatus and in the operating instructions.

Warnings

- Water and moisture - Do not operate the equipment under or near water - for example near a bathtub, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool or in areas with high humidity.
- Cleaning - Unplug the apparatus from the wall outlet before cleaning or polishing. Do not use liquid cleaners or aerosol cleaners. Use a lint-free cloth lightly moistened with water for cleaning the exterior of the apparatus.
- Ventilation - Do not block any of the ventilation openings of the apparatus. Install in accordance with the installation instructions. Never cover the slots and openings with a cloth or other material. Never install the apparatus near heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Grounding or Polarization - Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or third prong is provided for your safety. If the provided plug does not fit into your outlet, consult an electrician.
- Power-Cord Protection - Route the power cord so as to avoid it being walked on or pinched by items placed upon or against it, paying particular attention to the plugs, receptacles, and the point where the cord exits from the apparatus.
- Attachments - Only use attachments as recommended by the manufacturer.
- Accessories - Use only with a cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
- Lightning - Unplug this apparatus during lightning storms or when unused for long periods of time.
- ISDN cables - CAUTION - To reduce the risk of fire, use only No. 26 AWG or larger telecommunication line cord.
- Servicing - Do not attempt to service the apparatus yourself as opening or removing covers may expose you to dangerous voltages or other hazards, and will void the warranty. Refer all servicing to qualified service personnel.
- Damaged Equipment - Unplug the apparatus from the outlet and refer servicing to qualified personnel under the following conditions:
    - When the power cord or plug is damaged or frayed
    - If liquid has been spilled or objects have fallen into the apparatus
    - If the apparatus has been exposed to rain or moisture
    - If the apparatus has been subjected to excessive shock by being dropped, or the cabinet has been damaged
    - If the apparatus fails to operate in accordance with the operating instructions

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1 Introduction

The TANDBERG 1000 MXP provides essential video features for face to face meetings for small groups and offices with the quality and reliability found in all TANDBERG equipment.

Audio Quality
High-performance audio provides a richer, more complete visual communication experience. The MPEG4 AAC-LD standard is used to provide true standards-based CD-quality audio.

Video Quality
Features which ensure high quality video includes:

- Natural Video™ which provides 60 fields per second true interlaced picture.
- SXGA input DVI-I (analog or digital).

NEW H.264 video compression up to 768kbps.

Network
The system supports videoconferencing via both IP and ISDN networks. The bandwidth capabilities are:

- up to 768kbps on IP
- up to 384kbps* on ISDN

If channels are dropped during a videoconferencing session Downspeeding™ automatically maintains connections without interruption.

NEW SIP support

Security
Secure Conference™ provides embedded encryption for both Point-to-Point and MultiSite call and ensures both privacy and security.

NEW Integrated Expressway™ firewall traversal technology. When used together with a TANDBERG Border Controller it enables:

- Secure and seamless traversal of ANY firewall.
- No missing features when traversing the firewall – works with H.264, MPEG4 audio, encryption.
- Outside systems, such as home offices, to be part of the enterprise dial plan.
- Dialing to systems by URI, e.g. user@company.com.

The TANDBERG videoconferencing system can also be used purely as an audio-bridge (with an ISDN connection).

Presentations
The Natural Presenter Package* (NPP) makes it possible to run presentations and comprises:

- Digital Clarity™ which provides presentations of exceptionally high quality resolution video.
- PC Presenter™ which is an easily accessible PC connection over a wired VGA cable that supports up to SXGA resolution.

- PC SoftPresenter™ which shows PC images via the LAN connection supporting XGA resolution.

Users can display video and presentations in the best layout based on the situation. Supported screen layouts are:

- Picture in Picture
- Picture outside Picture
- Side by Side

NEW PC zoom:

- The PC image is transferred in native resolution and may be controlled as a camera with zoom and pan/tilt to get SXGA resolution.

User interfaces

A web-interface is provided to handle:

- Text chat/closed captioning
- System management, diagnostics and software uploads
- Streaming – which allows broadcasting of audio/video via an IP network

The On-Screen Menu:

- Easy interface for first-time users with symbols and descriptions
- Builds upon the familiar current interface

NEW True Localization with enhanced language support and international customization:

- Enabling Asian and non-Latin character text input on Web and API for local language in Phone Book and System Names

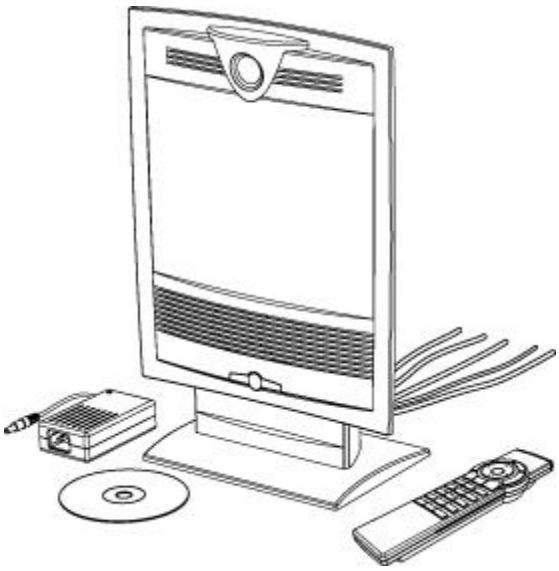
The remote control has a simplified look and feel, auto system wake-up and large, easy-to-read keys.

Interoperability

The TANDBERG 1000 MXP is worldwide compatible with other standards-based videoconferencing systems.

** - optional feature. To check which options are installed, select Control Panel - System Information in the menu.*
™ - TANDBERG First

1.1 At a Glance



Camera

The camera is an integrated part of the unit and is centrally placed just above the monitor.

Monitor

The Digital LCD displays the far-end and near-end videoconferencing sites in addition to the menu.

Codec

The Codec is the heart of the system. The main task for the Codec is the compression of outgoing video, audio and data, the transmission of this information to the far end and the decompression of the incoming information - the name Codec comes from a combination of the two words compression and decompression.

Microphone

The microphone is integrated and located at the edge on the left hand side of the unit. For privacy, a headset may be connected to the connector (audio in and out) also located at the edge on the left hand side of the unit. The push-button on the front panel will toggle between internal microphone/loudspeaker and the headset.

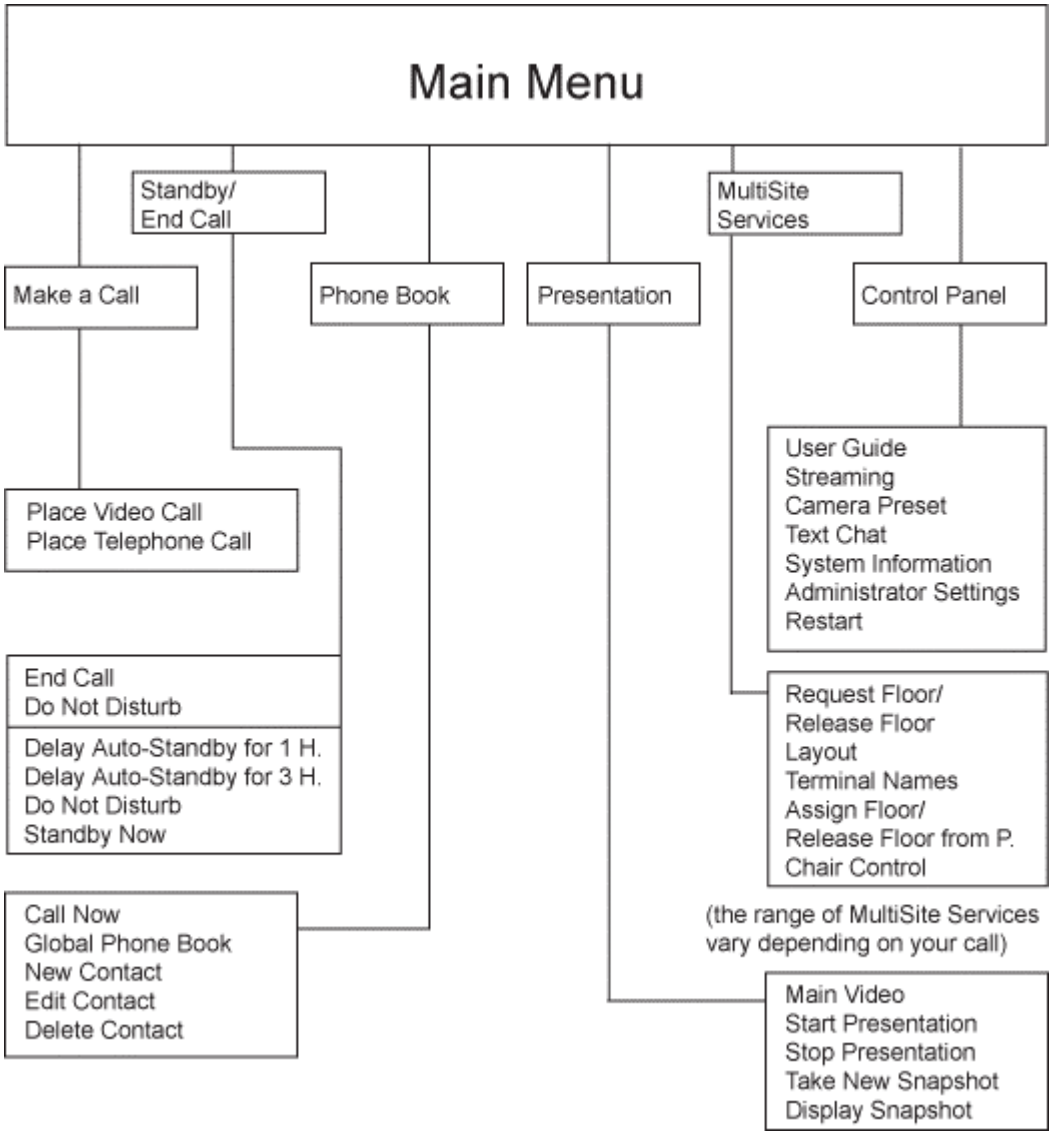
Remote Control

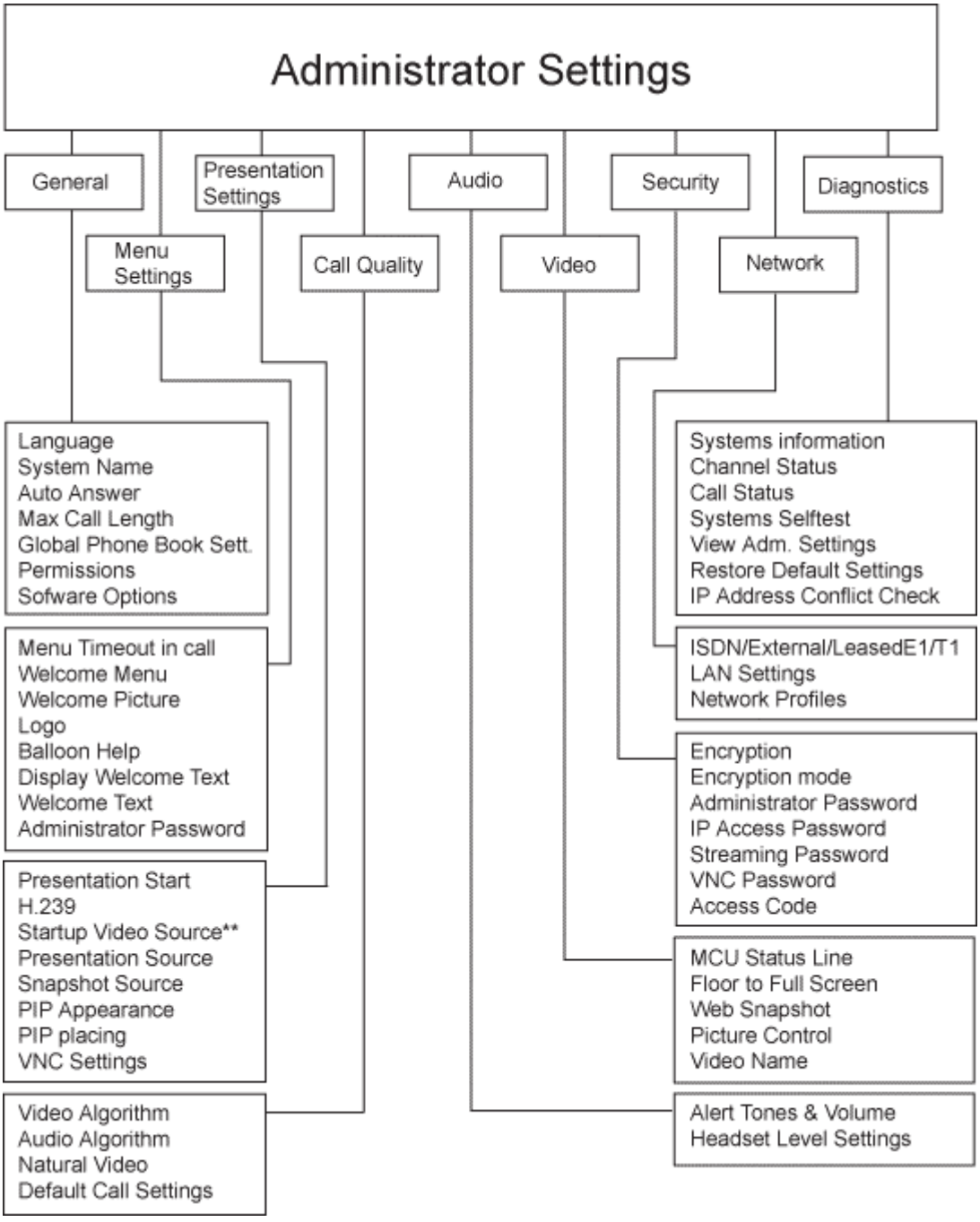
The remote control is used to control all functions of the system. If the screen saver is activated (black monitor), touching the remote control will automatically wake up the system. The remote control uses 4 AAA batteries. The system will tell you when batteries are running low. Change the batteries at the back of the remote control.

The reach of the remote control signal is 20 meters. For users sitting in an open plan office, this can cause problems. Use the little, white switch placed under the batteries to change the reach of the signal from 20 meters to 2 meters. This will prevent you from unintentionally controlling your neighbor's video system, when you control your own system.

1.2 Menu Structure

The menu structure is divided in two. The Main Menu is available for all users and contains all functionality of the system. The Administrator Menu contains all the settings of the system. Enter Administrator Settings from Main Menu - Control Panel. Making changes to the Administrator Settings will change the behavior of the system. The menu structure for Main Menu and Administrator Settings is shown below.




Administrator Settings
General
Presentation Settings
Audio
Security
Diagnostics
Menu Settings
Call Quality
Video
Network
Language
System Name
Auto Answer
Max Call Length
Global Phone Book Sett.
Permissions
Sofware Options
Systems information
Channel Status
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Systems Selftest
View Adm. Settings
Restore Default Settings
IP Address Conflict Check
Menu Timeout in call
Welcome Menu
Welcome Picture
Logo
Balloon Help
Display Welcome Text
Welcome Text
Administrator Password
ISDN/External/LeasedE1/T1
LAN Settings
Network Profiles
Encryption
Encryption mode
Administrator Password
IP Access Password
Streaming Password
VNC Password
Access Code
Presentation Start
H.239
Startup Video Source**
Presentation Source
Snapshot Source
PIP Appearance
PIP placing
VNC Settings
MCU Status Line
Floor to Full Screen
Web Snapshot
Picture Control
Video Name
Video Algorithm
Audio Algorithm
Natural Video
Default Call Settings
Alert Tones & Volume
Headset Level Settings

2 Installation

Precautions:

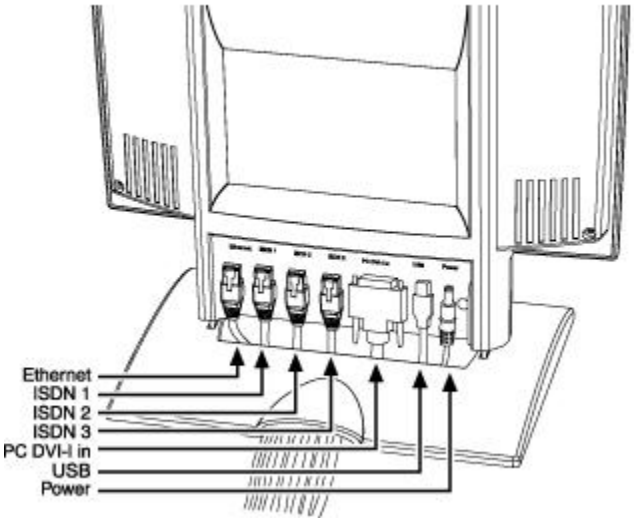
- Never install communication wiring during a lightning storm.
- Never install jacks for communication cables in wet locations unless the jack is specifically designed for wet locations.
- Never touch uninstalled communication wires or terminals unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying communication lines.
- Avoid using communication equipment (other than a cordless type) during an electrical storm. There may be a remote risk of electrical shock from lightning.
- Do not use the communication equipment to report a gas leak in the vicinity of the leak.
- Always connect the product to an earthed socket outlet.
- The socket outlet shall be installed near to the equipment and shall be easily accessible.
- Never install cables without first switching the power OFF.
- 1TR6 network type is not approved for connection directly to the telecommunications network. This network type is only to be used behind a PABX.
- This product complies with directives: LVD 73/23/EC, EMC 89/366/EEC, R&TTE 99/5/EEC

2.1 Unpacking

The TANDBERG 1000 MXP consists of the following items:

- Videoconferencing system with built-in camera
- Remote Control
- Batteries
- User Manual on CD
- Power supply
- Cables

2.2 Connecting Cables



1. Power cable

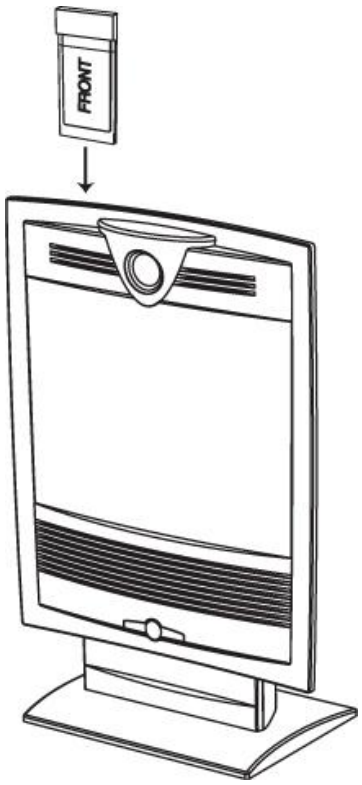
- Connect the power supply to the DC in input on the system.
- Connect the power cable to the power supply.
- Connect the power cable to an electrical distribution socket.

2. ISDN cables

- Connect the ISDN cables to the ISDN connectors on the system.
- Connect the ISDN cables to the ISDN sockets (S/T-interface) provided by the service provider. Your main number will be the number associated with the socket to which ISDN cable number 1 is connected.

North America: The system does not have a built-in network terminator. If your wall socket provides you with an ISDN U-interface, you will need an NT1 between your system and your ISDN line, see Appendix 9 for details.

Note! Write down the numbers associated with each of the ISDN lines. You will need them later to configure the system



3. Plug for headset (optional)
The TANDBERG 1000 has a 2.5mm 3-pole mini-jack connector at its left side marked with a headset symbol. This allows the user to connect a standard telecommunications headset to the system. Pressing the push button in front of the unit toggles between headset audio and internal speaker and microphone audio.

4a. LAN cable
To use the system on LAN, connect a LAN cable from the Ethernet connector on the system to your LAN.

4b. Wireless LAN - Insert PC Card

- Remove the 'dummy' card by pressing the 'Eject' button next to the slot.
- Insert the Wireless LAN PC Card.

Note! Make sure you insert the card in the right direction (with the product logo pointing towards you). Push the card into the slot until the 'Eject' button pops up.

See 4.8.2.5 Wireless LAN Settings for configuration.

2.3 Monitor Configuration

Power on

Switch the system on by connecting the power cable to an electrical distribution socket. After the system has performed a self-test routine, the main menu will be displayed on the monitor.

2.4 System Configuration

The system must be configured for each installation. Configuration settings can be made via the system menu.

Navigate through the menu system using the arrow keys and OK. Remember to press the Save button on the bottom of each menu to save your changes. Press Cancel (x) to return to the previous Menu. See next section for more information about how to use the menus and the remote control.

General configuration:

1. **Open the General Settings menu**
   Press OK to open the Main Menu (if it is not already open).
   Select Control Panel and then select Administrator Settings. Select General to open the General Settings menu.

2. **Language**
   Press OK in the Language field and select the language you want to use from the list.

3. **System Name**
   Enter a name in the System Name field using the number keys on the remote control, as you would do with a mobile or cellular phone.

4. **Auto Answer, Max Call Length, Global Phone Book Settings and Permissions**
   Leave Auto Answer, Max Call Length, Access code and Permissions unchanged if no special needs are required. See chapter 4.1 General Settings for more information.

5. **Software Options**
   To activate all options for the system, you must enter a new option key in the Software Options menu (see paperwork accompanying your system). The Presenter

option key should be entered under “New Option Key”. Any bandwidth option key should be entered under “New Bandwidth Key”. For more information on these options, contact your TANDBERG representative.

6. **Save changes**
   Remember to save any changes you make in a menu by selecting the Save button on the Menu line and pressing OK.

Network configuration:

1. **Open the Network menu**
   Open the Administrator Settings menu and choose Network.

2. **ISDN configuration**
   Set Current Network to the network you want to use. Specify the settings for the selected network in the relevant menu. For details, follow the instructions in chapter 4.8.1 ISDN-BRI Settings. See also the examples:
   a. Appendix 9: Connecting the system to ISDN using NT1 network adapters
   b. Appendix 8: Connecting the system to the Switched 56 network

3. **LAN configuration**
   In the Administrator Settings menu, choose Network and LAN Settings. Specify the necessary LAN settings according to the instructions from your LAN administrator. For details, follow the instructions in chapter 4.8.2 LAN Settings. If there is an H.323 Gatekeeper present on your LAN, see also chapter 4.8.2.2 H.323 Settings.

4. **Save changes**
   Remember to save any changes you make in a menu by selecting the Save button on the Menu line and pressing OK.

3 General Use

Wake up the system

When the system is not in use, it is in standby mode and the screen is black. Wake up the system by picking up the remote control. An incoming call or pressing any key on the remote will also wake up the system.

3.1 The Welcome Screen

When the system is switched on, you will see the welcome screen. The welcome screen presents the Main Menu and displays your Main Camera image in the background (Main Camera is system default). Your dial in numbers and system name are displayed in the upper right corner. Your ISDN Number and IP Number are the numbers that your contacts need to place a video call to you.

The welcome screen also provides you with the most important system information:

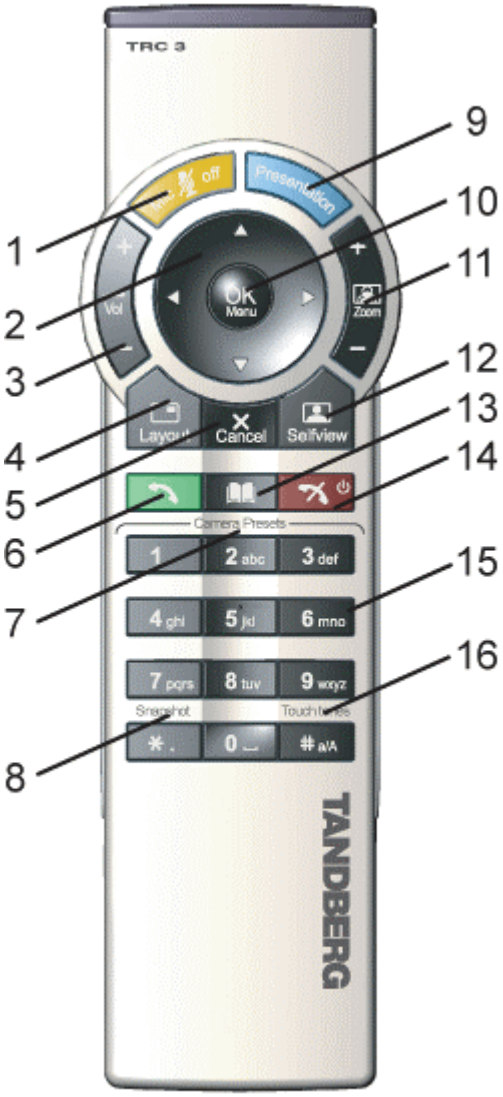
- System Name
- Your ISDN Number
- Your IP Address or IP Number

It is possible to customize the text on the welcome screen. See 4.2 Menu Settings for how to edit welcome text.

3.2 Using the Remote Control

The system is controlled with a remote control. Think of the remote control as a mobile phone with number keys and call keys. Use the arrow keys and OK to navigate the menu. The system's most commonly used functions are also accessible directly from the remote control.

The Infra Red (IR) sensor for the remote control is located below the loudspeakers in front of the unit.



1. Mic Off turns your microphone on and off. (See 3.2.4 Mic off)
2. Arrow keys are used for navigation in the menu and for moving the camera when the menu is hidden. (See 3.2.1 Navigation)
3. Volume + and – adjusts the Codec volume only and not the monitor's volume. (See 3.2.5 Volume + and -)
4. The Layout key toggles between full screen and different display layouts. (See 3.2.3 Layout)
5. Cancel takes you back one step in the menu system. Use Cancel to delete characters in an input field. (See 3.2.1 Navigation)
6. Press the Call key to place a call. (See 3.5 Make a Call)
7. Camera presets define specific camera positions. Move the camera to the desired position and press and hold a number key for 1 second to save the current camera position to that number key. To activate a preset whilst in a call, simply press and release that number key. (See Camera Presets)
8. Snapshot takes a snapshot of your video. (Only while you are in a call) (See 3.11.6 Take New Snapshot)
9. The Presentation key switches to a predefined presentation source. If the Presentation key is held down for 1 second then the Presentation video sources menu will appear. (See 3.11.1 Presentation Key)
10. Press OK/Menu to show the menu and to select menu items. (See 3.2.1 Navigation)
11. Use Zoom + and – to zoom the camera in and out. (See Zoom)

12. Selfview displays your outgoing video. Press Selfview again to turn selfview off. (See 3.2.2 Selfview)
13. Store and recall your video contacts via the system Phone Book for easy placement of calls. (See 3.9 Phone Book)
14. Use the red End Call key to end the current call. Pressing this key when not in a call will place the system in Standby mode. (See 3.7 End Call and 3.8 Standby)
15. Number/Letter keys function in the same manner as with a mobile or cellular phone. (See 3.2.6 Number and Letter keys)
16. Press Touch tones when you are in a call and need to dial extension numbers etc. (instead of presets). Press the OK/Menu button to exit Touch Tones. (See 3.2.7 Touch tones)

3.2.1 Navigation

Arrow keys and OK
Navigate in the menu with arrow keys. The orange selector on screen shows the selected item. Press OK to select.

Cancel key
In the main menu, pressing Cancel (X) will hide the menu. If the menu is hidden, bring it back with OK. In other menus, pressing Cancel (X) takes you one step back. In an input field, pressing Cancel (X) will delete characters/numbers to the left.

Back/Cancel button
The X button in the menu corresponds with the X key on the remote.

3.2.2 Selfview

Selfview shows the outgoing image. Normally this is the image from the main camera, e.g. showing the user of the system.

Selfview is useful for single monitor systems to be able to see the outgoing video. On dual monitor systems you already have selfview on the dual monitor.

How to use Selfview:

1. In a call, press the Selfview button once to switch from far end video to near end video on the main monitor to see a full screen picture of the outgoing video. Press Selfview again to turn selfview off and go back to normal.
2. Outside a call, pressing the Selfview button will switch between the near end video and a black screen on the main monitor.

The above behavior is similar for both single monitor systems and dual monitor systems.

3.2.3 Layout

The layout of the screen can either be shown as Picture in Picture (PIP) or Picture outside Picture (POP) when displaying more than one video image. The behavior of the Layout button is dependent on the Picture Layout setting in Administrator Settings - General - Screen Settings, see Screen Settings.

1.2.1.1Picture in Picture

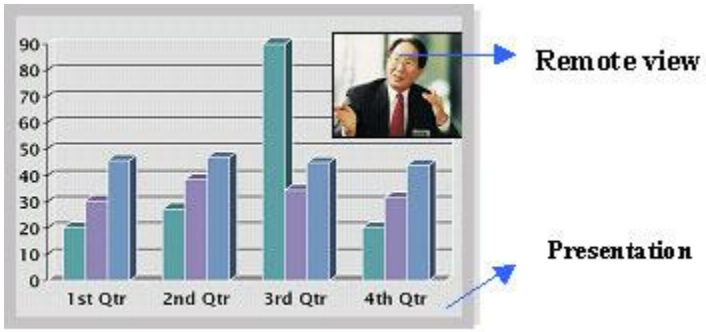
With set to PIP, the Layout button makes it possible to see a second image in a smaller view in one of the corners of the screen. The second image will be placed on top of the main image. The user can decide in which corner the second image is to be displayed.

PIP will always appear on the main monitor.

Automatic PIP is the system's default setting. That implies that PIP will automatically be shown when suitable, see 4.3 Presentation Settings for more details.

How to use Layout with Picture in Picture:

1. Press Layout once to bring up a PIP.
2. Press Layout again to move it around in the corners of the screen and finally hide it.
3. Pressing and holding Layout for 1 second will hide the small picture directly from any position.



Example of PIP

1.2.1.2Picture outside Picture

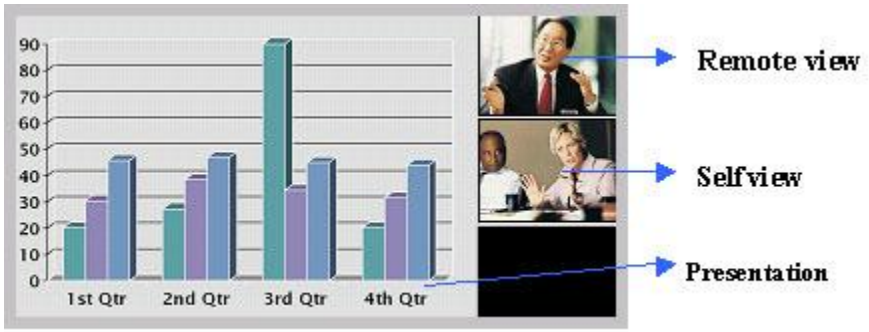
When set to POP, the Layout button makes it possible to see up to three images in a composition optimized for wide screens. The second image can be displayed either as a small image next to the main image, or side-by-side the main image.

Press once to get an extra picture in a smaller view. Press twice to get side-by-side view. Press again to go back to full screen view. You can also go back to full screen directly by pressing and holding Layout for 1 second. It is recommended to use Picture outside Picture for wide screen monitor systems.

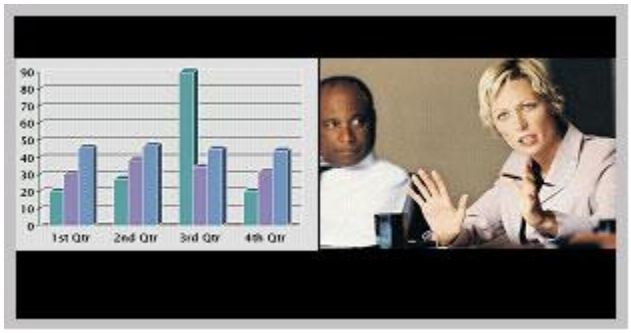
How to use Layout button with POP:

1. Press the Layout button to get the 1+3 layout. The far end image will be displayed as the main video, with the near end, usually the user of the system, as a smaller image in the upper right corner. If Duo Video / H.239 is used, the Duo Video image is displayed as the main image and the far end and near end as smaller images to the right, see figure below for an example.
2. Press the Layout button again to see the images side-by-side, e.g. 1+1 layout, where the far end and near end are displayed as images of equal size, see figure below.
3. The third time the Layout button is pressed, the normal full screen view of the far end is displayed..
4. Pressing and holding Layout for 1 second will always bring you back to full screen.

Note that if both TV monitor format and VGA format is set to Normal, the system will skip the 1+3 layout, which is not beneficial for 4:3 monitors.



Example of POP



Example of Side by Side

3.2.4 Mic Off

To mute your microphone during a call, press Mic off. An on-screen indicator appears when the microphone is off. In a call, if audio is detected, the on-screen symbol will start to flash. Pressing Mic off one more time will activate the microphone again.

Mic off will mute microphone inputs.

When an incoming call is answered, the microphone may be in the off state because the Auto Answer setting is On+Mic off (see 4.1.3 Auto Answer). The icon will start to flash when you start speaking. Remember to turn the microphone on before a meeting.

3.2.5 Volume + and -

Press the Volume key to adjust the volume level. An on-screen indicator will show the current level.

3.2.6 Number and Letter keys

Pressing a number key when you are outside a call will take you to the call menu. When you are in a call, the number keys are used for Camera Presets. Press a number and you go to the corresponding Camera Preset (see Camera Presets). However, when you are in an input field where numbers are required, the system automatically goes to number mode and you can dial numbers with the number keys as usual.

When you are in an input field where letters are required, the system automatically goes to letter mode. Writing letters works like on a mobile phone. Press the key that corresponds to your desired letter. Press the key as many times as you need to get the right letter. Change to lower or back to upper case letters with the a/A key, and space with the 0 _ key.

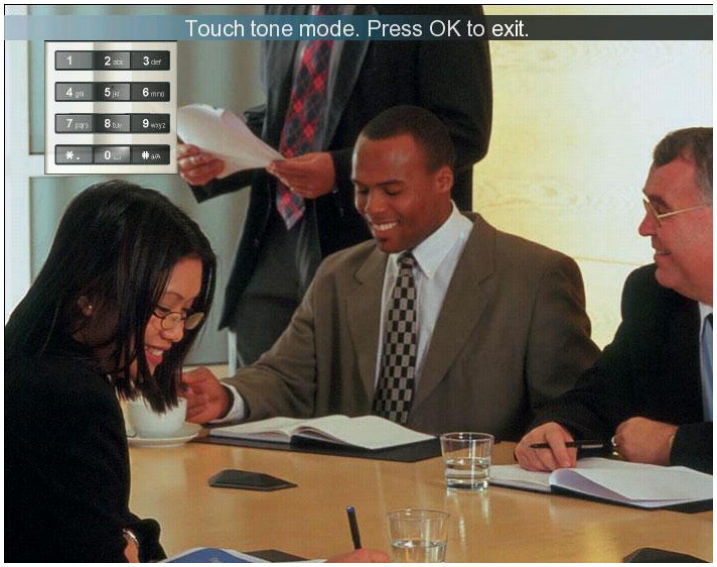
To write numbers in a text input field, press the button through all the letters. Press once more and the number will appear.

Example: How do I write "System 123" in the System Name input field (in General in Administrator Settings)?

Press the 7-key four times to get an "S".
Press the #-key once to switch between upper case and lower case letters.
Press the 9-key three times to get a "y".
Press the 7-key four times to get an "s".
Press the 8-key once to get a "t".
Press the 3-key twice to get an "e".
Press the 6-key once to get an "m".
Press the 0-key once to get space.
Press the 1-key three times to get a "1".
Press the 2-key four times to get a "2".
Press the 3-key four times to get a "3".

3.2.7 Touch Tones

Sometimes you need to dial extension numbers with the number keys when you are in a call. Pressing numbers will result in a camera preset. In these cases, press # to enable Touch tones. An indicator will tell that Touch tones are enabled. Now you can enter your extension number with the number keys. Finish with OK to exit Touch tone mode.



3.3 On-screen Indicators

The system has a number of icons signaling different settings:

Microphone Off
This indicator is shown when the microphone is turned off. Press the Mic off button again to turn the microphone back on.

Volume Off
This indicator is shown when the volume is turned off. Press Volume + to turn the volume back on.

Secure Conference, AES
This double padlock indicator is shown when AES encryption (Secure Conference) is active.

Secure Conference, DES
This padlock indicator is shown when DES encryption (Secure Conference) is active.

Not Secure Conference
This open padlock indicator is shown during the initialization phase for encryption. During this period the call is not secure.

Floor
This indicator is shown when you are displayed in full screen in a multipoint conference.

Headset active
Activate the headset by pressing the button in front of the TANDBERG 1000. Deactivate the headset by pressing the button once more. A headset indicator is shown when the headset is active.

3.4 Using the Menu

Press the Menu button on the remote control to display the menu. The menu contains all functions needed in order to control the system.

The menu contains the following items:

- Make a Call
- Standby/End Call
- Phone Book
- Presentation
- MultiSite Services
- Control Panel

See 1.2 Menu Structure for a full overview of the menu.

The functions of the menu are displayed as icons. The currently selected icon is marked by an orange square, and the name of the corresponding function is displayed on the line above, see the figure above.

Press the OK button to activate the current selected function.

The menu automatically times out after 15 seconds if not used, see 4.2.1 Menu timeout. Press the Menu button to bring it back. It is also possible to hide the menu manually by pressing the Cancel button on the remote control.

3.5 Make a Call

Display the call menu by either:

1. Select Make a Call from the menu, or
2. Press the green Call button on the remote control

The TANDBERG system can make both video calls and telephone calls. See 3.5.1 Place Video Calls and 3.5.2 Place Telephone Calls for details.

Default Call Settings specifies the quality of the call, see 3.5.3 Call Settings for more details. It is possible to alter the default call settings for the current call if required. The Default Call Settings are defined in Control Panel - Administrator Settings - Call Quality - Default Call Settings, see 4.4.5 Default Call Settings for more details.

3.5.1 Place Video Call

In the Make a Call menu enter the Dial Number either:

1. Manually, or
2. Select the book symbol in order to display the Phone Book and select a conference participant, see 3.9 Phone Book for details.

When dialing manually, toggle between ABC/abc by pressing the # button on the remote control and between abc/123 by holding the # button for one second. Use a star as separator in IP addresses. If a system is registered on a gatekeeper or border controller with DNS support, there are several ways to call into the system:

- <IP address>
- <E.164>
- <H.323 ID>
- <H.323 ID>@<domain>
- <E.164>@<domain>

See 4.8.2.2 H.323 Settings for details.

Place the call by either:

1. Press OK on the remote control so that the Place Video Call icon is selected, and press OK once again, or
2. Use the arrow button on the remote control to select the Place Video Call icon and press OK, or
3. Press the green call button on the remote control.

Note that the call will be set up as a telephone call if the Call Type in Call Settings is set to Telephone Call. See 4.4.5 Default Call Settings for more details.

3.5.2 Place Telephone Call

In the Make a Call menu enter the Dial Number either:

1. Manually, or
2. Select the book symbol in order to display the Phone Book and select a conference participant, see 3.9 Phone Book for details.

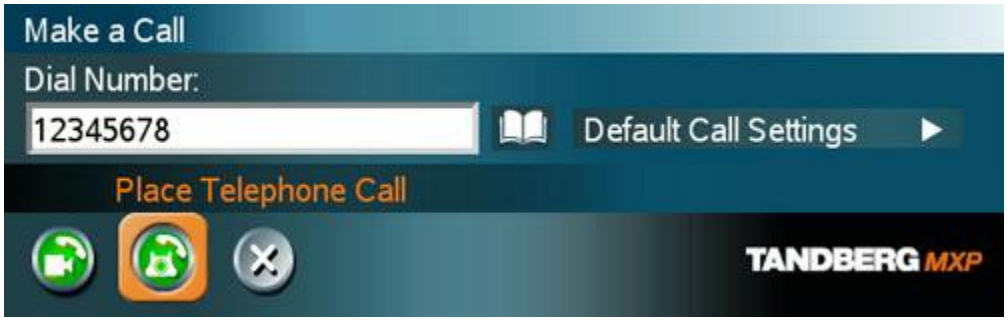
When entering a Dial Number manually, toggle between abc/123 by pressing the # button on the remote control for one second. Use a star as separator in IP addresses.

Place the call by either:

1. Press OK on the remote control, select the Place Telephone Call icon and press OK once again, or
2. Use the arrow button on the remote control to select the Place Telephone Call icon and press OK.

When dialing a telephone number and pressing the green Call button on the remote control, the system will in most cases automatically interpret the number as a telephone number and not a video number. The interpretation can sometimes take a little while and it is faster to use the Place Telephone Call button in the menu.

Note that the call will be set up as a telephone call even if the dial number entered is a video number, and the Call Type in Default Call Settings is set to Video Call (i.e. selecting the Place Telephone Call icon will override these settings). See 4.4.5 Default Call Settings for more details.



3.5.3 Call Settings

The Call Settings specifies the quality of the call. Each call will be set up with the Default Call Settings if the settings are not altered. In this case the field is named Default Call Settings. If the settings for some reason are altered for the current participant in the current call, the name of the field will be changed to reflect this.

Usually it is not necessary for the user to alter the settings.

The Default Call Settings are defined in Control Panel - Administrator Settings - Call Quality - Default Call Settings, see 4.4.5 Default Call Settings for more details.

When setting up a call in the Make a Call menu:

1. Select the Default Call Settings field for the participant and press the OK button on the remote control.
2. Make desired changes to Call Type, Network, Bandwidth and Restrict (56k), see 4.4.5 Default Call Settings for more details. If this is to be the new default call settings, select Set as Default in the menu.
3. Select the OK icon and press the OK button on the remote control. The name of the Call Settings field will reflect the changes made.

It is possible to make the changes made to the Call Settings default by selecting Set as Default and OK. These settings will now be the default settings for all future manually dialed calls.

These settings are also available in the menu Control Panel - Administrator Settings - Call Quality - Default Call Settings.

3.6 Answer an Incoming Call

How to answer an incoming call:

- To accept an incoming call, press the OK button or the green Call button on the remote control.

How to reject an incoming call:

- To reject an incoming call, select the Reject icon and press the OK button, or press the End Call button on the remote control.

Incoming calls will connect automatically if Auto Answer is set to On, see 4.1.3 Auto Answer for details.

When idle, the system will accept all incoming calls as long as Incoming Telephone Calls are set to On, see 4.1.6 Permissions for details. Also, Do Not Disturb must not be activated, see 3.8.3 Do Not Disturb for more details.

The push-button on the front panel of the unit works as a connect button during an incoming call. When in a call, the push-button toggles between the headset and the internal microphone/loudspeaker. When a call ends, the internal microphone/loudspeaker will be activated again.

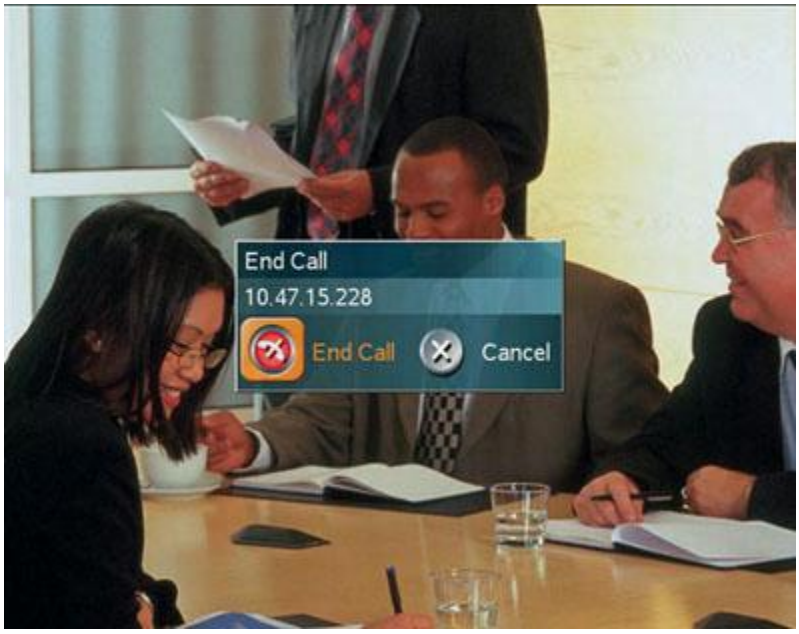
3.7 End Call

How to end a call:

- Press the red End Call button on the remote control, or
- Press the Menu button on the remote control to display the menu and select End Call.

When the End Call dialog box is displayed either:

- Press the red End Call button on the remote control again, or
- Press the OK button to confirm that the call is to be ended.



Note that switching off the monitor(s) will not end a call.

3.8 Standby

The system will automatically go to Standby mode when it is not in use. In standby mode, the screen(s) are black. It is however still possible to receive incoming calls.

How to turn on the standby mode manually:

- Select Standby from the menu and select Standby Now, or
- Press the End Call button on the remote control twice.

How to turn off the standby mode:

- When the system is in standby, pick up the remote control, or press any of its keys to activate the system again.

The standby mode of the system should be used if the system is to be left idle.

Note! Standby is not activated by switching off the monitors.

It is possible to postpone the system from entering standby mode for 1 hour or 3 hours, see 3.8.1 Delay Standby for 1 hour and 3.8.2 Delay Standby for 3 hours.

3.8.1 Delay Standby for 1 hour

Delay Standby for 1 hour postpones the system from entering standby mode for 1 hour.

This function is useful when using the monitors for a local presentation to prevent the system from automatically blanking the monitors.

It is also possible to postpone the system from entering standby mode for 3 hours, see 3.8.2 Delay Standby for 3 hours.

3.8.2 Delay Standby for 3 hours

Delay Standby for 3 hours postpones the automatic standby mode for 3 hours.

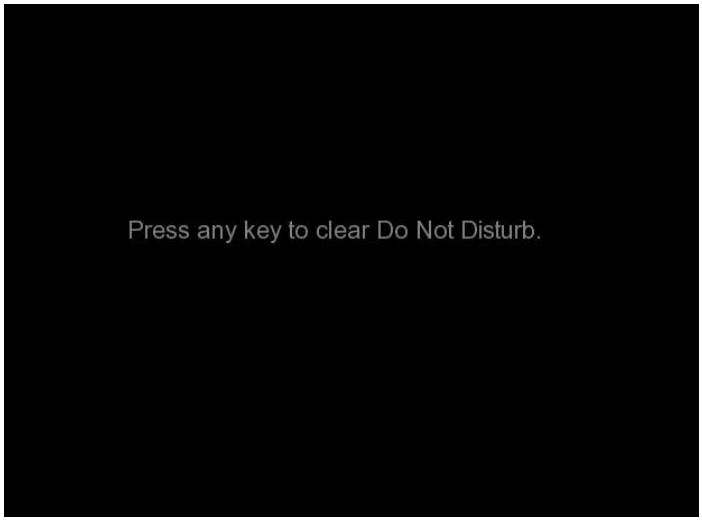
This function is useful when using the monitors for a local presentation to prevent the system from automatically blanking the monitors.

It is also possible to postpone the system from entering standby mode for 1 hour, see 3.8.1 Delay Standby for 1 hour.

3.8.3 Do Not Disturb

To prevent the system from accepting any incoming calls, the function Do Not Disturb has to be activated. The caller will hear a busy tone when calling the system. The monitor will be black when Do Not Disturb is active, see figure below.

End Do Not Disturb by pressing any key on the remote control.



3.9 Phone Book

The Phone Book is available via the Phone Book button on the remote control, directly from the menu, or when Make a Call is selected.

Using the Phone Book is time saving and prevents the user from inadvertently calling the wrong number. The contacts are sorted alphabetically.

Navigate up and down in the Phone Book with the arrow keys on the remote control. Use the letter keys to search through the contacts beginning with the typed letter.

The functions in the Phone Book are available when pressing the left arrow key on the remote control, and then the up and down arrow keys. Note that the last selected contact will be marked.

The Phone Book is divided in Local Phone Book and Global Phone Book. The Global Phone Book is available if the system is connected to an external management system like the TANDBERG Management Suite (TMS).

It is possible for the user to edit the contents of the Local Phone Book but not of the Global Phone Book. Also, the Local Phone Book contains lists of the Last Numbers Dialed, Missed Calls and Call History.

See 3.9.1 Local Phone Book and 3.9.2 Global Phone Book for details.

3.9.1 Local Phone Book

The Local Phone Book stores up to 200 contacts.

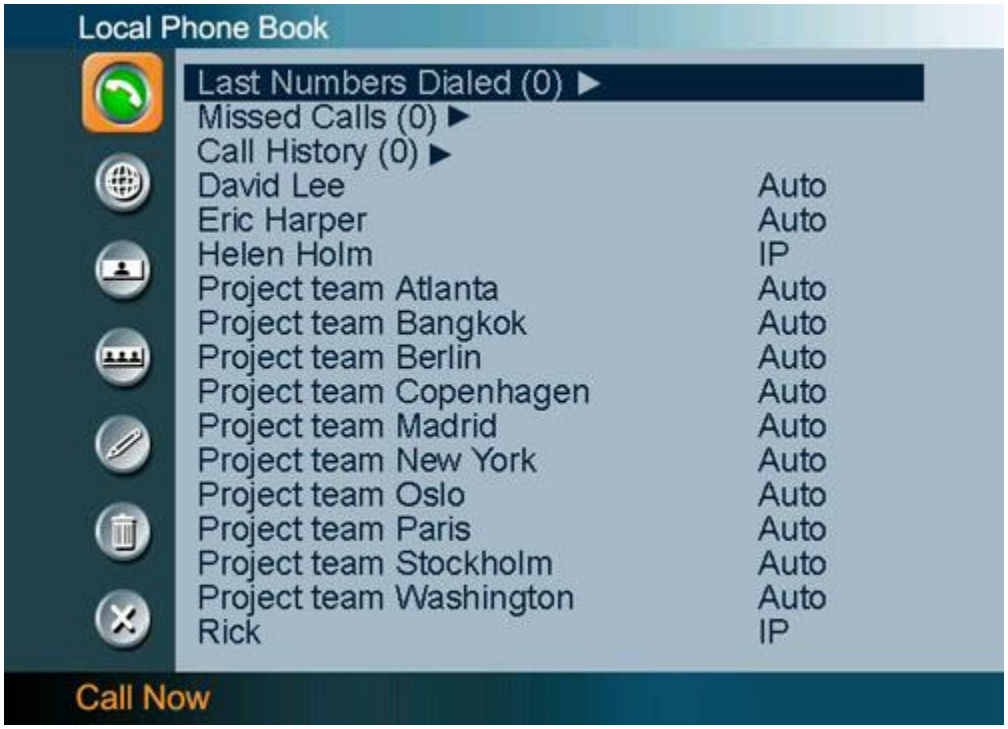
The first entries in the Local Phone Book are:

- Last Numbers Dialed which lists the latest calls made from this system
- Missed Calls which is unanswered calls
- Call History which shows all incoming (blue arrow), outgoing (green arrow) and missed calls (red arrow)

Press the OK button on the remote control or the right arrow key to see the contents of the lists.

How to make a call using the Local Phone Book:

1. Find the desired contact using the arrow keys or searching on the first letter with the letter keys.
2. Press the green Call button on the remote control, or press the left arrow key to select the Call Now icon, followed by OK. The call will be set up as a video call or a telephone call depending on the settings made when storing the contact. Alternatively, press the OK button when the contact is selected. The Make a Call menu will then be displayed with the name of the contact in the Dial Number field, and the Call Settings field will reflect the call settings for this contact. It is possible to alter the call settings before placing the call. The call will be set up as a video call or a telephone call as described in 3.5 Make a Call.
3. Wait for the call to connect.



Note that the telephone or video number of the selected contact is displayed at the bottom line.

See 3.9 Phone Book on how to navigate the Phone Book.

From the Local Phone Book the following functions are available:

- Call Now
- Global Phone Book
- New Contact
- Back

When a contact is selected the following functions are made available:

- Edit Contact
- Delete Contact

3.9.2 Global Phone Book

The Global Phone Book is available if the system is connected to an external management system like the TANDBERG Management Suite (TMS).

These contacts cannot be changed locally by the system, only from the management system. If there is a need to modify the number or any settings of a contact before making a call, select the contact and press OK on the remote control. The Make a Call menu is displayed and the settings can be altered before placing the call. The changes are not saved.

Note that the telephone or video number of the selected contact is displayed at the bottom line.

See 3.9 Phone Book on how to navigate the Phone Book.

From the Global Phone Book the following functions are available:

- Call Now
- Local Phone Book
- Copy Contact to Local Phone Book
- Search Global Phone Book

- Clear Search
- Back

3.9.3 New Contact

The New Contact function is available from the Local Phone Book, see 3.9.1 Local Phone Book for details.

When the New Contact icon is selected, the New Contact dialogue box is displayed. Add a new contact to the Local Phone Book by:

- Enter Name by using the letter keys on the remote control. Input will automatically be interpreted as letters. Toggle between capital letters and small letters by pressing the # button on the remote control. For numbers, press the # button for one second.
- Enter Number by using the number keys on the remote control. Input will automatically be interpreted as numbers. Use a star as separator in IP addresses. For letters, press the # button for one second. Toggle between capital letters and small letters by pressing the # button on the remote control.
- Alter the default setting of Call Type if necessary.
- Alter the default setting of Network if necessary.
- Alter the default setting of Bandwidth if necessary. For bandwidth 2x64 kbps or 2x56 kbps, two numbers are required, see Default Call Settings for more details.
- Alter the default setting of Restrict (56k) if necessary.
- Press OK to save.

3.9.4 Edit Contact

The Edit Contact function is available from the Local Phone Book, see 3.9.1 Local Phone Book for details.

How to edit a contact in the Local Phone Book:

1. Select the contact that is to be edited.
2. Press the left arrow on the remote control, followed by the down arrow until the Edit Contact icon is selected.
3. The current settings for this contact is displayed in a dialogue box. Alter the wanted settings.
4. Press OK to save.

3.9.5 Delete Contact

The Delete Contact function is available from the Local Phone Book, see 3.9.1 Local Phone Book for details.

How to delete a contact:

1. Select the contact that is to be deleted.
2. Press the left arrow on the remote control, followed by the down arrow until the Delete Contact icon is selected. The Delete Contact dialogue box is displayed.
3. Confirm by pressing the OK button again.

3.9.6 Copy Contact to Local Phone Book

The Copy Contact to Local Phone Book function is available from the Global Phone Book, see 3.9.2 Global Phone Book for details.

It may be wise to copy contacts that are often used from the Global Phone Book to the Local Phone Book. If the Global Phone Book is large this makes them easier to find. However, note that the local copy will not be updated if the Global Phone Book contact is changed.

How to copy a contact from the Global Phone Book to the Local Phone Book:

1. Select the contact in the Global Phone Book that is to be copied to the Local Phone Book. See 3.9.7 Search Global Phone Book on how to search the Global Phone Book.
2. Press the left arrow on the remote control, followed by the down arrow until the Copy Contact to Local Phone Book icon is selected.
3. A message box telling that the operation was successful will be displayed.

3.9.7 Search Global Phone Book

The Search Global Phone Book function is available from the Global Phone Book, see 3.9.2 Global Phone Book for details.

The Global Phone Book can contain an unlimited amount of contacts. Using search makes it easier to find the wanted contact.

How to search in the Global Phone Book:

1. Select the Search Global Phone Book icon.
2. Enter search text in the dialogue box that appears and press the OK button on the remote control. The system will list all entries that contain the entered letter combination.
3. Select the Clear Search icon to get back to the alphabetical Global Phone Book list, see 3.9.8 Clear Search. It is also possible to search on first letter in the Phone Book with the letter keys on the remote control.

3.9.8 Clear Search

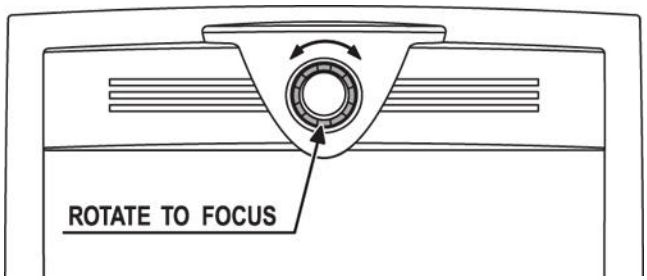
The Clear Search function is available from the Global Phone Book, see 3.9.2 Global Phone Book for details.

When a search in the Global Phone Book is made by using the Search Global Phone Book, only contacts matching the search text are displayed. To return back to the alphabetical Global Phone Book list, select the Clear Search icon.

3.10 Camera Control

Manual Focus

The focus on your TANDBERG 1000 MXP can be adjusted manually by rotating the focus ring on the camera lens.



3.11 Presentation

The Presentation Functionality in the system enables you to show other available video sources as in addition to your Main Camera. This is perfect for meetings where you would like to show a PowerPoint presentation for instance. You can even use arrow keys up and down on the remote control to activate Page Up/Down on the PC (this only applies when using VNC).

Use Presentation outside a call to make a local presentation for the people in your own meeting room. Use Presentation when you are in a call to make a presentation for the far end as well.

The quickest way to show a presentation is to use the presentation key on the remote control, see 3.11.1 Presentation Key. The presentation key shows a predefined video source, PC is the default. It is possible to change the presentation source in 4.3 Presentations Settings in the Administrator Settings menu.

Choose Presentation from the main menu if you want to select a video source manually. The Presentation menu offers you all the available video sources supported by your system. See 3.11.2 Presentation Menu to see all your available video sources.

3.11.1 Presentation Key

The quickest way to show a presentation is to use the presentation key on the remote control. The presentation key is used to start (and stop) a presentation using the default presentation video source. When holding the presentation key for 1 second, the presentation menu will be displayed. It is possible to change default presentation source in Presentation Settings, see 4.3 Presentation Settings for more information.

How to show and end a Presentation using the Presentation key:

1. Press the Presentation key. The video source that is set as default presentation source is displayed in full screen.
2. Press the Presentation key again to end the presentation and go back to main camera.

3.11.2 Presentation Menu

The Presentation menu offers you all available video sources; Main Camera, PC and VNC. All these sources can be used as Main Video or Presentation (Duo Video / H.239). Press the Main Video button to change Main Video, press the Presentation button to choose Presentation Video.

How to change your main video source:

1. Choose Main Video from the Presentation menu.
2. In the Main Video dialog box, choose your desired video source and press OK.

How to show a PC presentation in addition to your main video (Duo Video):

1. Remember to connect your PC to the codec (see 3.11.3 PC Presenter for details).
2. Choose Start Presentation from the presentation menu.
3. In the Presentation dialog box, choose a presentation source and press OK.

Note that Start Presentation is only available when you are in a call and the video systems support Duo Video or H.329.

How to stop a Presentation (Duo Video):

1. Choose Stop Presentation from the Presentation menu.
2. Press OK to stop the presentation.

3.11.3 PC Presenter (DVI/XGA Input)

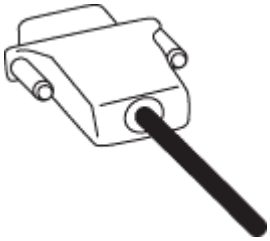
(Optional feature)

Users often have their presentations on a laptop that is brought into the meeting room. Remember to connect your PC to the codec before you press the Presentation button. Note that the image will appear smoother on the system if your presentation is already displaying in full screen on your PC prior to connecting your PC to the video system.

Plugging a PC into the system is made extremely simple through the PC Presenter, avoiding the need for any additional hardware such as a projector, PC/Video converter or extra cables.

How to connect PC to the codec with the DVI/VGA cable:

1. Connect the VGA-DVI cable to the PC Presenter (PC DVI-I in) connector on the codec.
2. Connect the VGA-DVI cable to your PC (VGA Output).
3. When the PC is connected to the codec, hit the Presentation key to display the PC image on the system.



If no PC image is displayed on your monitor, make sure that your PC is set to activate your VGA output. On most laptop PCs you must press a special key combination to switch the PC image from the PC screen to the video screen.

Note that the DVI/VGA input is compliant with VESA Extended Display Identification Data (EDID) and will be able to reconfigure the PC's screen settings if it is currently configured to a VGA format that the system doesn't support (see 5.4 EDID for more information).

VGA-formats supported on 'DVI-I in'. (VESA compliant)

SVGA	800x600	60,72,75,85 Hz
XGA	1024x768	60,70,75 Hz
SXGA	1280x1024	60Hz

3.11.4 PC Soft Presenter and VNC

(Optional feature)

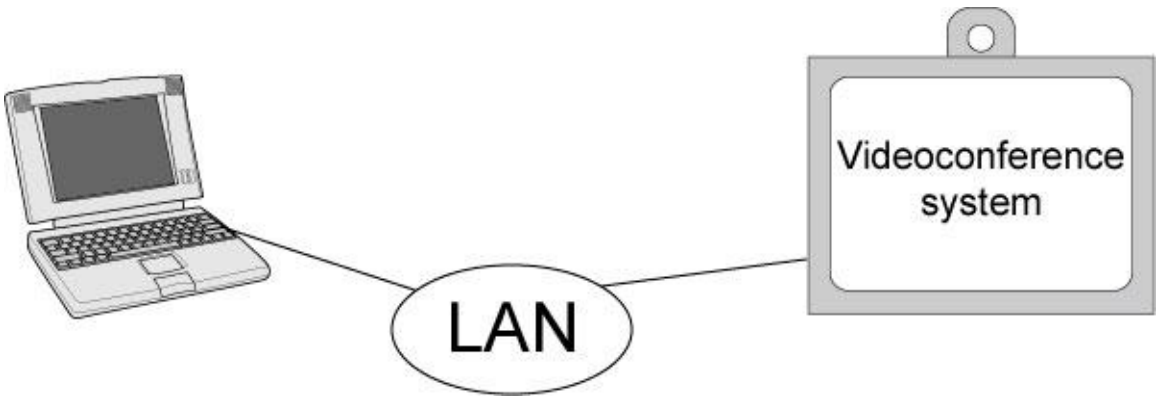
PC SoftPresenter is used to display PC images on your system without using a VGA cable (PC Presenter). The system and your PC must be connected to the same LAN. In addition, VNC (Virtual Network Computing) server software must be installed on the PC. Free software can be downloaded from http://www.realvnc.com/. Install the software by running the downloaded file.

How to configure the VNC Server software:

1. Select the following to setup VNC; Windows-Start\All Programs\Highlight RealVNC\Hightlight VNC Server\Show User Properties
2. Select Accept Socket Connections.
3. Select Auto for Display Number. Display Number in the system must then have the value 0.
4. Enter a password in the Password-field. This must correspond with the VNC Settings on your system.

How to show PC using the PC Soft Presenter and VNC:

1. Start the VNC software on your PC.
2. To use VNC, you must configure VNC Settings. Open VNC Settings in the Presentation Settings menu in Administrator Settings.
3. Fill in the IP address of your PC, Display Number and Password. See 4.3.9 VNC Settings for more information.
4. Press Save.
5. When you now choose VNC as video source in the Presentation menu, you will see your PC using VNC. If a PowerPoint presentation is being displayed then you can scroll through the presentation by pressing the up and down arrows on the remote control. VNC settings will go back to default when the system goes to standby.



3.11.5 Dual Stream (DuoVideoTF/H.239)

(Optional feature)

With Dual Stream you have the opportunity to show two different live video streams simultaneously, main video and one additional source. This is handy when showing a presentation. You see the live presentation and the live video of the presenter simultaneously. When you start a presentation, Dual Stream starts automatically if both local and remote system supports DuoVideo/H.239. If one of the systems does not support DuoVideo/H.239, no second video stream will be established and your presentation will be shown as your main video.

DuoVideo/H.239 is available on all systems with Natural Presenter Package installed. H.239 is the new ITU standard defining how to send two video sources simultaneously.

Example:

Start a meeting with main camera as video source. Press the presentation key on the remote control to start a PC presentation.

PC will appear as DuoVideo in addition to main camera. End the DuoVideo presentation by pressing presentation key again.

In Presentation Settings (see 4.3 Presentation Settings), you can put DuoVideo to Manual. That means that DuoVideo will not start automatically.

Example:

Start a meeting with main camera as video source. Press the presentation key on the remote control to start a PC presentation.

A dialog box appears where you can choose to show PC as DuoVideo or not. This is handy if you not always want to use DuoVideo.

DuoVideo/H.239 and Bandwidth

Using DuoVideo/H.239, the quality will automatically downspeed to the optimal bandwidth. This means that you need higher quality to allocate enough bandwidth for the two video streams. DuoVideo/H.239 borrows bandwidth from main video. When DuoVideo is closed, the bandwidth is returned to the main video.

Controlling camera, changing video source and camera presets in a DuoVideo call.

When selecting the Document Camera or PC, the system will automatically request floor when connected to a MCU conference as MultiSite host or connected to an external MCU.

3.11.6 Take New Snapshot

The system can take a snapshot of your live video. Snapshot is handy when you are in a call with a system that does not support Dual Stream. Use Snapshot to show a snapshot of your presentation and continue the meeting with main camera.

How to use snapshot:

- You find Take New Snapshot in the Presentation menu. Press OK to take a snapshot.
- Snapshot is found on the Star key on the remote control. Press Star and you take a snapshot of the current video source (current video is default snapshot source). You can change snapshot source in Control Panel - Administrator Settings - Presentation Settings, see 4.3 Presentation Settings. Note that snapshot does not work when you are in an input field in the menu (the star key is then used to write the star sign).

Note that Take New Snapshot is only available when you are in a call.

Note that the Snapshot feature uses H.261 Annex D and hence will not work when using H.264 video compression.

3.11.7 Display Snapshot

The system stores the last sent or received Snapshot. The snapshot is deleted automatically after the call.

How to display snapshot:

- To view a stored snapshot, choose Display Snapshot in the Presentation menu. Press the Display Snapshot button again to deselect it. When disconnecting the call, the stored snapshot will be erased.
- When receiving a snapshot, the snapshot is displayed in full screen. Press OK to escape from the snapshot. The last sent or received snapshot will be stored in the graphics memory and erased once the call is disconnected.

Note that Display Snapshot is only available when you have a stored snapshot.

3.12 MultiSite Services

A Multipoint Control Unit (MCU) enables several sites to participate in the same conference. During a multipoint or MCU conference, the status line will provide information about the conference.

You can make a multipoint conference in different ways. The MultiSite Services vary depending on how you make the call, see Add call for details.

Using an external MCU that supports Chair Control (H.243)

With an external MCU that supports H.243, you have the following services:

- Request/Release Floor
- View Participant/End View
- Chair Control

If you take Chair control, you get the following services:

- Release Chair
- Assign Floor To Participant/Release Floor From Participant
- Disconnect Participant
- Terminate Meeting

Using an external MCU that does not support Chair Control

With an external MCU that does not support H.243, you have the following services:

- Request/Release Floor
- Terminal Names

3.12.1 Request Floor and Release Floor

When requesting floor, your video will be broadcasted in full screen to all other participants in the conference. Request Floor is useful when you want to speak or display something in front of all participants.

Release Floor when you are done and make the floor available for other participants in the conference. An indicator appears when you have floor and disappears when you release floor, see floor indicator in 3.3 On-screen Indicators.

How to use Request and Release Floor:

1. Open the Main Menu by pressing OK.
2. Choose MultiSite Services and press OK.
3. Choose Request Floor and press OK. A Floor indicator will appear when you have floor.
4. When done, press the same button again, which now means Release Floor. The Floor indicator disappears.

3.12.2 Terminal Names

Choose Terminal Names to see a list of the participants of the MultiSite conference. Press Cancel to go back.

3.12.3 Chair Control

(Not supported by TANDBERG MCU or MultiSite)

As chairman, you have access to more MultiSite Services. Select Chair Control to assume the role of chairman of the conference. Select Release Chair to end the role as chairman. A Chair indicator appears when you have Chair and disappears when chair is released.

3.12.4 Assign Floor and Release Floor from Participant

Assign Floor allows the chairman to select which of the conference participants that is to be broadcasted to all other participants.

3.12.5 View Site and End View

(Not supported by TANDBERG MCU or MultiSite)

View Site allows you to view any participant in the conference regardless of whom having floor and chair. Choose End View to go back to normal.

3.12.6 Disconnect Participant

Disconnect Participant allows the chairman to disconnect any participant in the conference. In a multipoint call, this is equivalent to disconnecting a participant from the end call menu.

3.12.7 Terminate Meeting

Terminate Meeting allows the chairman to terminate the conference altogether. In a MultiSite call, this is equivalent to pressing End All Calls from the end call menu.

3.13 Control Panel

The Control Panel contains the features:

- User Guide
- Streaming
- Far End Control
- Camera Preset
- Text Chat
- System Information
- Administrator Settings
- Restart

3.13.1 User Guide

The on screen user guide takes you through a quick step-by-step introduction to videoconferencing. It gives the user basic skills in how to use the system.

3.13.2 Streaming

Streaming lets you broadcast your meeting to participants on web. The web participants can listen to the meeting, see snapshots, but not participate themselves. Snapshots of current stream (if MultiSite), selfview, far end and DuoVideo streams are accessible via http. See Appendix 6 for descriptions of the possible snapshot files.

Note that on TANDBERG 1000 MXP Streaming is only supported outside a call.

How to use Streaming:

1. Choose Streaming from the Control Panel to open the Streaming menu.
2. Press Start Streaming from the menu line.
3. Press Stop Streaming to end streaming. Streaming will also end when you disconnect the call.
4. Press Streaming Settings if you want to change streaming settings (see Streaming Settings below)

How to view streaming from a PC:

1. After streaming is started, an easy way to view the streamed audio/video is to start your Web browser and enter the IP-address of the streaming system.
2. After the Web page of the system is shown, click on Streaming. Alternatively, enter http://<codec ip-address>/stream.sdp

Streaming Settings

Address	Address is defined as the IP-address of a streaming client, streaming server or a multicast address. Giving an address in the range 224.0.0.1-239.255.255.255 will broadcast the stream to any host that has joined the specified multicast group. Specifying normal broadcast address 255.255.255.255 will broadcast to any members on the LAN.
Address Port	If several codec's are streaming to the same IP-address, different ports have to be used in order for the client to know which stream to receive. If the first codec streams on port 2240 and the second codec on port 2250, the client has to specify which port to listen to. Video is transmitted on the specified port; audio is transmitted on the port number 4 above the specified video port, in this case 2244 and 2254.
TTL/Router Hops	This is used for streaming data to limit how many routers the data should pass before it is rejected. If TTL is set to 2, data will not traverse

	more than 2 router hops.
Streaming Source	▪ **Auto:** Enables streaming of both local and far end video. Selection of which site to be streamed is done using voice switching (the site that speaks is streamed). ▪ **Local:** Only the local video will be streamed. ▪ **Remote:** Only the far end video will be streamed. Local and far end audio is always streamed.
Allow Remote Start	▪ **On:** Streaming can be started from external user interfaces like the Web-browser or Telnet session. ▪ **Off:** Streaming can only be started from the Video Conferencing System User Interface using the remote control, or by using the Data port. This will prevent activation of streaming using Web browser or Telnet sessions. See also Password section below
Announcements	▪ **On:** The codec will announce to the network that it is streaming. This enables a streaming client (e.g. a PC) to connect to the codec's streaming session. Used by Cisco IP/TV. ▪ **Off:** No announcement packets will be transmitted.
Video Rate	Defines the Video streaming rate from the system. Range is 16 kbps - 320 kbps. In addition, audio (G.711) streaming rate is 64 kbps, providing a maximum streaming rate of 384 kbps.
Streaming Password	Set password so that only participants entering correct password will be able to view the streaming session. Entering a password will prevent unauthorized people from accessing the streaming session.

3.13.3 Far End Control

It is possible to get some control of the far end system. This means that you can control your conference partner's camera, video sources and presets. You can also request a snapshot from the far end side. Enabling Far End Control in the Control Panel will put the system in Far End mode and camera control, camera preset, presentation, and snapshot will work on the far end camera.

Far End Control only works when you are in call and if the far end side supports H.281 (Far End Camera Control). You can prevent others from controlling your system by setting Allow Far End Camera Control to Off in Control Panel - Administrator Setting - General - Permissions (see 4.1.6 Permissions for details).

How to use Far End control:

There are two ways of enabling the far end camera control when in a call and if supported by the far end:

1. Open the Control Panel. Enable Far End Control by selecting the Far End button in the Control Panel. A green circle indicates that the Far End button is activated. Now you are in Far End mode and can use camera control, camera preset, presentation and snapshot for the far end. To turn Far End control off, go to the control panel again and press Far End again. The green circle disappears.
2. Select the "Move Camera" in the menu and you will have a selection for near and far end camera control. If far end camera control is selected this will give you control of the far end camera. Press OK on the remote to exit far end camera control.

Far End Camera Presets

Far End Camera Presets works just like your own camera presets. When Far End is on, use the number keys to activate far end camera presets. You are however not allowed to save far end camera presets.

Far End Presentation

Pressing the Presentation key or choosing a presentation from the presentation menu while Far End is on, will result in opening a far end presentation. Be aware of that the far end video sources may not correspond with the buttons in the presentation menu. If you press Document Camera, the far end side might have another video source on this input.

Request snapshot from the Far End

You can request a snapshot from the far end side. Put the system in Far End mode and press Snapshot on the remote control to take a snapshot of the current far end video (current is default snapshot source).

3.13.4 Camera Preset

In the Display menu you find Display Presets and Save Preset

Display Presets displays camera presets 0-9 in a menu. The disabled buttons represent camera presets that are not saved yet. Use arrow keys to select a camera preset.

Save Preset will take you to the save presets menu. Enter a number and you will save the current camera position. Note that you can save camera presets by pressing a number for 1 second. Use the Save Preset menu if you need to save presets 10-14 (see Camera Presets).

3.13.5 Text Chat

While in an ISDN or IP call to another system supporting Text Chat (T.140), select Text Chat from the Control Panel. Enter text in the displayed window.

How to use Text Chat:

1. Choose Text Chat from the Control Panel to open the Text Chat window.
2. Enter text with the number keys like on a mobile phone. The text is sent to the far end continuously letter by letter.
3. Press OK to end Text Chat and escape from the text chat window.

3.13.6 System Information

In System Information you find all information about the system.

The most useful information for users is listed first:

- System Name
- My ISDN Number
- My IP Number
- My IP Address
- Software Version
- Option Installed
- Serial No
- MAC address
- Ethernet Speed
- Network

In system information you also find:

- Call Status
- Channel Status
- View Administrator Settings

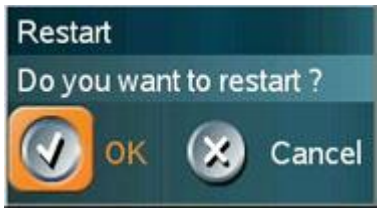
For more information, see 4.9 Diagnostics.

3.13.7 Administrator Settings

Administrator Settings contains the configuration of the whole system. It is recommended to password protect Administrator Settings to prevent occasional users to make changes to the system. See 4 Administrator Settings for further details.

3.13.8 Restart

Restart the system by pressing the Restart button. You are prompted with a dialog box saying: Do you want to restart the system? Press OK to restart, press Cancel (X) to abort.



4 Administrator Settings

Administrator Settings contain all the settings of the system. Making changes to Administrator Settings will change the behavior of the system. It is recommended to password protect the access to Administrator Settings to prevent occasional users from making crucial changes to the system, see 4.2.8 Administrator Password.

Administrator Settings contain:

- General
- Menu Settings
- Presentation Settings
- Call Quality
- Audio
- Video
- Security
- Network
- Diagnostics

4.1 General Settings

When installing the system, go through the General Settings menu to ensure that you have the right settings for your system, see System Configuration.

General Settings contain:

- Language
- System Name
- Autoanswer
- Max Call Length
- Global Phone Book Settings
- Permissions
- Software Options

4.1.1 Language

The system supports 13 different languages for its on-screen menus; English, German, French, Norwegian, Swedish, Italian, Spanish, Portuguese, Chinese Simplified, Chinese Traditional, Japanese, Russian and Korean. Select the preferred language and press OK to save.

4.1.2 System Name

System Name identifies the system:

- On the welcome page.
- During an MCU conference call.
- When using the Web-interface.
- When the codec is acting as an SNMP Agent.
- Towards a DHCP server.
- H323 ID. Other systems can call in using this name instead of IP-number/IP-address.

System Name is blank by default. System name can be alphanumeric and up to 50 characters long. Follow the installation procedure to enter a System Name.

4.1.3 Auto Answer

The auto answer setting decides whether an incoming call is put through automatically or manually.

On	The system will automatically answer all incoming calls.
On+Mic Off	The system will automatically answer all incoming calls and switch the microphone off when the call is connected. Press Mic Off to switch the microphone on.
Off	You must manually answer all incoming calls by pressing OK or the Call key.

4.1.4 Max Call Length

This feature will automatically end both incoming and outgoing calls when the call time exceeds the specified Max Call Length. Max Call Length can have the following values: 0-999 (minutes), where 0 means off.

4.1.5 Global Phone Book Settings

Global

On	Global Phone Book is available in the menu.
Off	Global Phone Book is hidden from the menu and is unavailable for users.

IP address

Enter the IP address of the management system that provides the Phone Book.

Path

The Path indicates the function of the management system.

4.1.6 Permissions

Permissions contains settings for incoming telephone Calls, Far End Control and Fallback to Telephony.

Access Code

An access code will help you control the use of the system. All users must enter a code to identify themselves and the call will be charged on their account. Access Codes are handy for group systems where there are more users or divisions that share the costs of using the system. Access Code can be set to "On" and "Off". Please refer to section Appendix 5 for more information on Access codes.

On	When making a call, an Access Code dialog box will be shown. The user must enter the correct password in order to put the call through.
Off	No password is necessary to make a call.

Incoming Telephone Calls

On	The system will accept incoming telephone calls.
Off	The system will not accept incoming telephone calls. This is useful to prevent incoming calls from systems other than videoconferencing systems.

Far End Control

On	The far end will be able to: • Control your camera • Select your video sources • Activate your camera presets • Request snapshots
Off	The far end can access none of the four features above on the local system. You will however still be able to control the camera on the far end.

Fallback to Telephony

When dialing a number and the system fails to place a video call to the number dialed, the system will attempt to place a telephone call if Fallback to Telephony is enabled.

On	Enables fallback from video calls to telephone calls.

Off	Disables fallback.

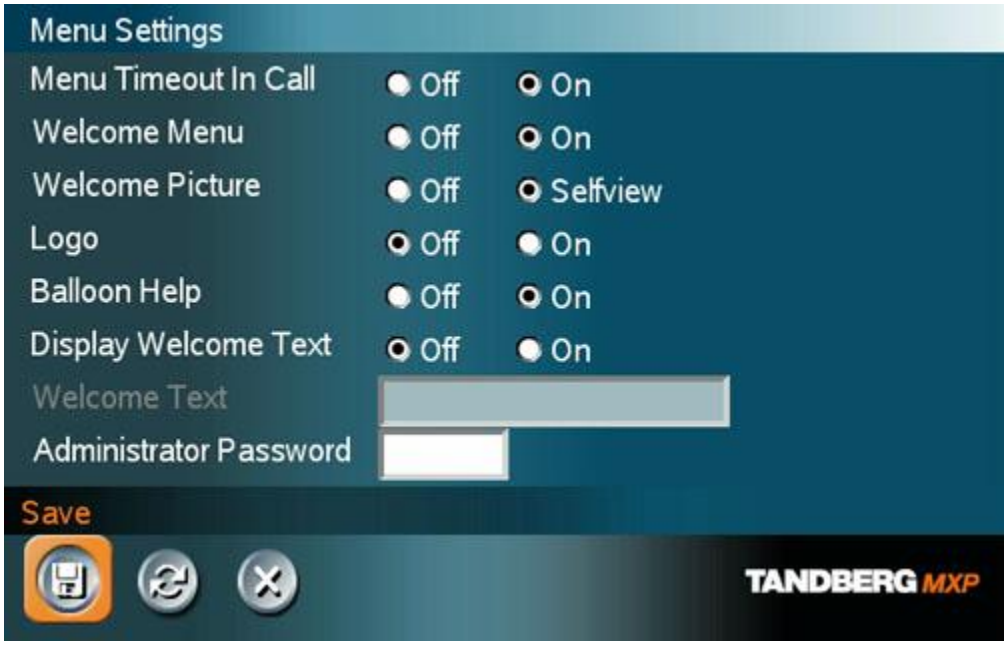
4.1.7 Software Options

The system requires a valid option key to activate MultiSite and/or Presenter functionality. In order to activate additional bandwidth, you need to enter a bandwidth key. A restart of the system is required after entering a new option and/or bandwidth keys. If the key is invalid, the original key will be used.

The following options are available:

1. No option
2. Presenter
3. MultiSite + Presenter
4. Bandwidth options

4.2 Menu Settings



Menu Settings contain the settings:

- Menu Timeout In Call
- Welcome Menu
- Welcome Picture
- Logo
- Balloon Help
- Display Welcome Text
- Welcome Text
- Administrator Password

4.2.1 Menu Timeout In Call

Main menu appears on the bottom line of the screen. Set Menu Timeout In Call to On if you want the menu to time out automatically when you are in a call.

On	The menu will time out automatically after 15 seconds if there is no activity on the remote control. Menu timeout does only apply when you are in a call. Outside a call, the menu will not time out.
Off	The menu will not time out automatically. Press Cancel (X) to hide the main menu manually.

4.2.2 Welcome Menu

The Welcome Menu contains the Main Menu, System Status, your System Name and dial in numbers.

On	The Welcome Menu is shown when the system wakes up from standby mode.
Off	The Welcome Menu is not shown when the system wakes up from standby mode. Press the OK button to open the welcome menu.

4.2.3 Welcome Picture

The Welcome Picture is what you see in the background of the welcome menu.

Selfview	Selfview is shown in the background of the welcome menu. In most cases this means that main camera is displayed and you can see the video image of yourself.
Off	No picture is shown in the background of the welcome menu.

4.2.4 Logo

It is possible to upload a company logo to the system. For more information about how to upload a Logo, see Appendix 6. Set the Logo settings to On to display the logo.

On	Choose On if you want the company logo to appear in the background of the welcome menu.
Off	The logo is not displayed.

Note: The TANDBERG Logo will be displayed if no other company logo is load and logo is enabled.

4.2.5 Balloon Help

It is possible to enable / disable the balloon help window.

On	Choose On if you want help text windows to appear.
Off	There will be no help text window.

4.2.6 Display Welcome Text

The welcome text displays your system name and dial in numbers by default. It is possible to hide this information by choosing Display Welcome Text Off.

On	Welcome text is displayed on the welcome menu.
Off	Welcome text is not displayed on the welcome menu.

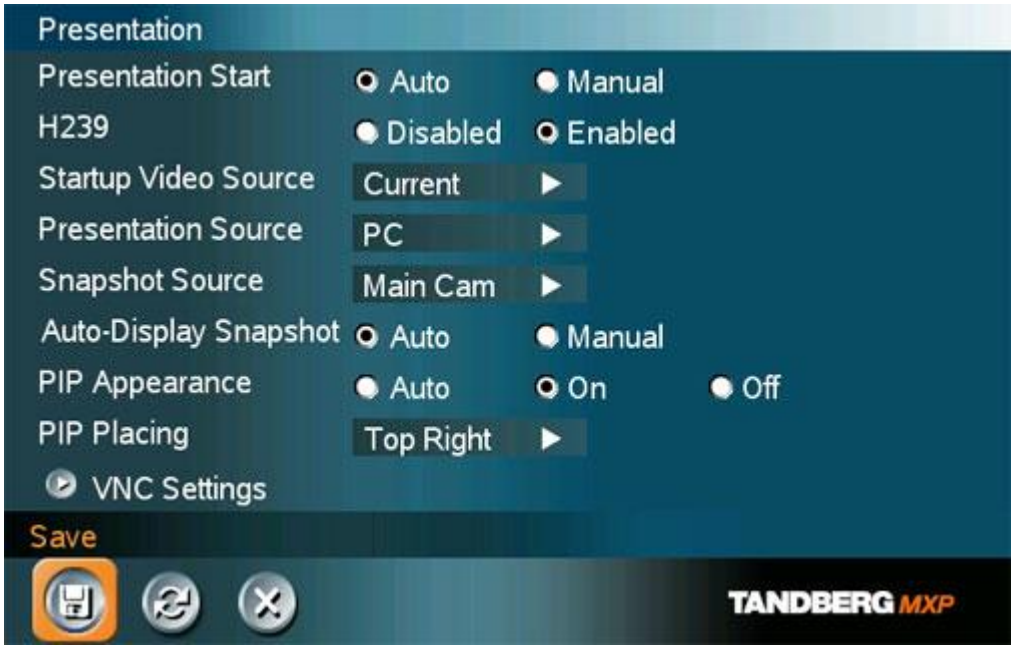
4.2.7 Welcome Text

You can change the welcome text to any text you like, instead of the default text. Remember that Display Welcome Text must be On to be able to edit the welcome text.

4.2.8 Administrator Password

It is recommended to put an Administrator Password on the system. The Administrator Password can be maximum 5 digits long. The Administrator Password dialog box will pop up when you choose Administrator Settings from the Control Panel. This will prevent occasional users from going in to administrator settings. With an administrator password, you can ensure that your system will behave in the same way every time and that only dedicated people are allowed to make changes to the system.

4.3 Presentation Settings



Presentation Settings contain:

- Presentation Start
- H.239
- Startup Video Source
- Presentation Source
- Snapshot Source
- Auto-Display Snapshot
- PIP Appearance
- PIP Placing
- VNC Settings

4.3.1 Presentation Start

If your system has Dual Stream capabilities, you can show two video streams at the same time (see also 3.11.5 Dual Stream). Presentation Start is Auto by default. This means that you will start Dual Stream (a second video stream) automatically when starting a presentation. Dual Stream requires the Presenter Option and H.263 video. To check which options are installed, see the System Information menu in Control Panel.

Manual means that you manually choose if you want to start Duo Video or not every time you start a presentation.

Auto	Dual Stream starts automatically when you start a presentation (in other words, when you choose a second video source). If your system or the far end system is not capable of Duo Video/H.239, you will not use Dual Stream, but rather send the presentation source as your Main Video
Manual	When starting a presentation, select Presentation in the call menu and select Start Presentation. Choose a video source from the list displayed on the screen.

4.3.2 H.239

H.239 supports transmission of two video streams. It combines elements of Duo Video and People+Content. If H.239 is disabled you will still be able to start TANDBERG Duo Video.

Enabled	Enables H.239
Disabled	Disables H.239

4.3.3 Startup Video Source

The Startup Video Source is the video source on display when the system wakes up from standby mode. If you use Main Camera as start up source, the system will start with Main Camera every time the system wakes up from standby, regardless of what the previous user was using.

You can change Startup Video Source to Main Camera, PC, Document Camera, VCR, AUX, VNC or Current depending on what video sources you have available for your system. Choosing Current will result in the last used video source before the system went to standby.

4.3.4 Presentation Source

The Presentation Source is connected to the Presentation button on the remote. Pressing the Presentation button will put the Presentation Source on display. Presentation Source is PC by default. You can change the Presentation Source to any video source and none. Choosing none results in opening the Presentation menu when pressing the Presentation key.

4.3.5 Snapshot Source

When you take a Snapshot, you get a snapshot of the Snapshot Source. Current is the default Snapshot Source. This means that you take a snapshot of the video source that is currently active.

You can change the Snapshot Source to any video source. In this way you can program the snapshot key to apply only for PC for instance. Press Snapshot and you will take a PC snapshot regardless of what video source that is currently active.

4.3.6 Auto-Display Snapshot

Select Auto to automatically display a received snapshot. Turn Auto-Display Snapshot Manual if you wish not to have them displayed on the screen when they are sent or received. The snapshots will be sent and received, but not displayed. With Auto-Display Snapshot set for Manual, you must enter the Presentation menu to display a snapshot.

Auto	A sent or received snapshot will automatically be displayed on the screen.
Manual	A sent or received snapshot will not be displayed on the screen. To see the snapshot, choose Display Snapshot in the Presentation menu.

4.3.7 PIP Appearance

A Picture in Picture (PIP) is a smaller picture placed in one of the corners of the screen. The PIP enables you to see an extra picture in your video conference.

Auto	PIP Auto means that Picture In Picture will appear automatically when it is suitable. A picture in picture is nice when you use Duo Video and you need an extra window to see all the pictures. You can of course show or hide the PIP with the Layout button on the remote anytime.
On	PIP On means that a Picture in Picture will always be displayed.
Off	PIP Off means that PIP is not displayed automatically.

4.3.8 PIP Placing

PIP Placing lets you decide where the PIP shall appear. You can of course move the PIP with the Layout button on the remote anytime.

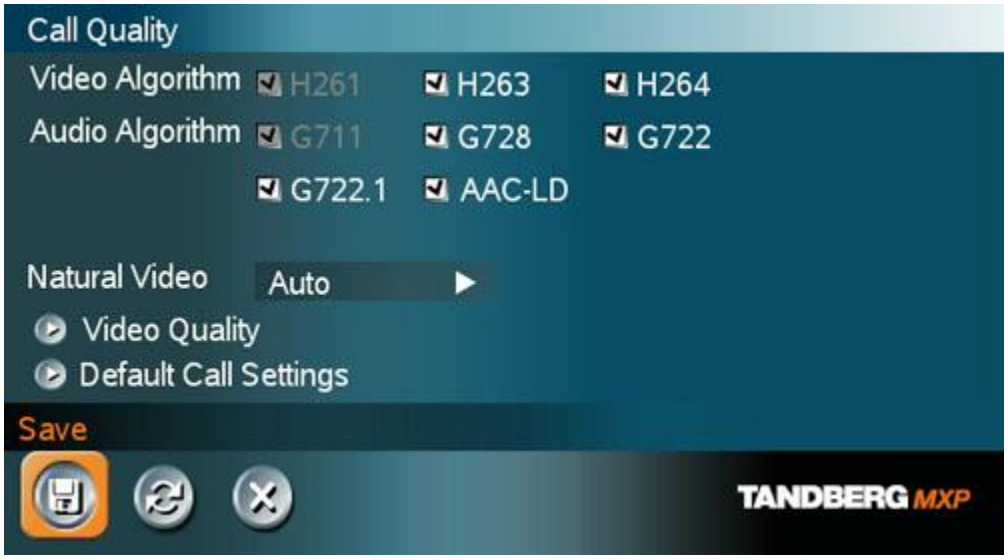
Top Right	PIP is placed in the Top Right corner.
Bottom Right	PIP is placed in the Bottom Right corner.
Bottom Left	PIP is placed in the Bottom Left corner.
Top Left	PIP is placed in the Top Left corner.

4.3.9 VNC Settings

VNC Settings is necessary when using a VNC presentation. See chapter PC Soft Presenter and VNC for more information on how to use VNC.

Address	The IP-address of the PC with the VNC software installed. To find the IP-address of the PC, place the mouse pointer on the VNC program icon in the lower right corner of the Windows taskbar. You can also select Command Prompt from the Startup-menu\Run and type cmd then enter. This will open a command window and from here. Type “ipconfig” and press enter.
Display Number	The display number for VNC is 0 and upwards. If you are using WinVNC, double-click on the icon on the taskbar to view WinVNC properties. This number should correspond with Display Number in this menu.
Password	Enter the same password as specified in WinVNC properties. The password will be shown as asterisk signs (*) the next time you enter the menu.

4.4 Call Quality



Call Quality contains the settings:

- Video Algorithm
- Audio Algorithm
- Natural Video
- Video Quality
- Default Call Settings

4.4.1 Video Algorithm

The system will automatically select the best video algorithm based on the video source and the capabilities of the remote system. Use this menu to disable video algorithms in case you have interoperability issues calling other systems.

H.264	Bandwidth efficient video compression and decompression.
H.263	Normal video compression and decompression.
H.261	Legacy video compression and decompression. The system will always have H.261 enabled. Therefore it is impossible to uncheck H.261.

4.4.2 Audio Algorithm

The system will automatically select the best audio algorithm based on the call rate and the capabilities of the remote system. Use this menu to disable audio algorithms in case you want to remove “low quality” audio, or if you have interoperability issues calling other systems.

G.722	High quality audio (7 kHz at 48kbps, 56kbps or 64kbps)
G.728	Compressed normal quality audio (telephone quality, 3.1 kHz at 16kbps)
G.711	Normal quality audio (telephone quality 3.1kHz at 64kbps). This audio algorithm is mandatory for video conferencing equipment and is impossible to uncheck.
G.722.1	Compressed high quality audio (7 kHz at 24kbps and 32kbps).
AAC-LD	CD-quality audio, MPEG-4 Advanced Audio Coding Low Delay (20 kHz, mono at 64kbps).

Call Rate vs Audio algorithms selected
Modify/remove algorithms used by uncheck the different audio algorithms

Automatically preferred audio algorithms on call rates up to and including 192kbps

1. G.722.1 (24kbps or 32kbps)
2. G.728 (16kbps)
3. AAC-LD (56kbps or 64kbps)
4. G.722 (48kbps, 56kbps or 64kbps)
5. G.711 (48kbps, 56kbps or 64kbps)*
6. AAC-LD (48kbps or 128kbps)

Automatically preferred audio algorithms on call rates above 192kbps

1. AAC-LD (128kbps)** (not supported on TANDBERG 1000 MXP)
2. AAC-LD (64kbps or 56kbps)
3. G.722 (64kbps, 56kbps or 48kbps)
4. G.722.1 (32kbps or 24kbps)
5. G.728 (16kbps)
6. G.711 (64kbps, 56kbps, 48kbps)*
7. AAC-LD (48kbps)

* G722 and G711 at 64kbps are used for audio in H323 (IP) calls only
** Dependent that the call rate is above the AAC-LD 128 threshold.

4.4.3 Natural Video

Choosing Natural Video will enable 60 fields* per second true interlaced picture for high motion video. The use of Natural Video requires the H.263+ and H.263++ video protocols. Natural video will be disabled in H.323 MultiSite calls and in H.320 Continuous Presence MultiSite calls.

Auto	Natural Video Auto will enable transmission of Natural Video from 768 kbps and above. Reception of Natural Video is in this case always enabled.
Off	Natural Video Off will disable both transmission and reception of Natural Video.
Custom	384 kbps and above to 1920 kbps and above.

** 50 fields per second on PAL systems.*

4.4.4 Video Quality

The different video sources need different Video Quality Settings. Main Camera, VCR, AUX and Split Screen have Motion as default. PC, Document Camera and VNC have Sharpness as default.

Motion	Optimized for smooth motion video (CIF/SIF for low bandwidths, iCIF/iSIF for high bandwidths).
Sharpness	Optimized for sharp video (4CIF/4SIF, SVGA, XGA).
Auto	The system chooses the best of Motion or Sharpness depending on picture layout and bandwidth.

1.2.1.3Intelligent Video Management (IVM)

It is possible to configure the picture sent from the system depending upon specific requirements and applications adding an additional level of flexibility and adaptability.

Generally, the IVM will always try to transmit the format closest to the video input format. Each video input can be configured to either motion or sharpness:

Motion: When there is a need for higher frame rates, typically when a large number of participants are present or when there is a lot of motion in the picture.

At low bit rate:

- CIF will be used from a PAL video input
- SIF from NTSC
- VGA/SVGA/XGA from PC, Digital Clarity

At high bit rate:

- iCIF will be used from a PAL video input, Natural Video
- iSIF from NTSC, Natural Video
- VGA/SVGA/XGA from PC, Digital Clarity

Sharpness: Improved quality of detailed images and graphics, lower frame rate, ideal for enhancing quality at lower bandwidths.

- 4xCIF will be used from a PAL video input, Digital Clarity
- 4xSIF from NTSC, Digital Clarity
- VGA/SVGA/XGA from PC, Digital Clarity

IVM Resolution

The following table shows relationship between Transmission modes selected by the system when Motion or Sharpness is set in the Call Quality menu. IVM will use this table to optimize the Video quality, according to the capabilities of the remote system(s):

Basic Video Quality	Video Input	Transmission mode selection rules

MOTION	PAL	iCIF@50 -> CIF -> QCIF
MOTION	NTSC	iSIF@60 -> iCIF@60 -> SIF@60 -> CIF -> QCIF
MOTION	VGA	CIF -> QCIF
MOTION	SVGA	CIF -> QCIF
MOTION	XGA	CIF -> QCIF
SHARPNESS	PAL	4xCIF -> VGA -> CIF -> QCIF
SHARPNESS	NTSC	4xSIF -> 4xCIF -> VGA -> SIF -> CIF -> QCIF
SHARPNESS	VGA	VGA -> 4xCIF -> CIF -> QCIF
SHARPNESS	SVGA	SVGA -> 4xCIF -> VGA -> CIF -> QCIF
SHARPNESS	XGA	XGA -> SVGA -> 4xCIF -> VGA -> CIF -> QCIF

Transmission mode with Motion or Sharpness selections.

1.2.1.4Native Resolutions

The following live video resolutions are supported on the system:

Native NTSC:

- 4xSIF (704 x 480 pixels), *Digital Clarity*
- Interlaced SIF (352 x 480 pixels), *Natural Video*
- SIF (352 x 240 pixels)

Native PAL:

- 4xCIF (704 x 576 pixels), *Digital Clarity*
- Interlaced CIF (352 x 576 pixels), *Natural Video*
- CIF (352 x 288 pixels)
- QCIF (176 x 144 pixels)
- SQCIF (128 x 96 pixels)

Native PC Resolutions:

- XGA (1024 x 768 pixels), *Digital Clarity*
- SVGA (800 x 600 pixels), *Digital Clarity*
- VGA (640 x 480 pixels), *Digital Clarity*

4.4.5 Default Call Settings

Default Call Settings are connected with Call Settings in the call menu. If you leave Call Settings unchanged when making a call, the system will use the Default Call Settings in the call. See 3.5.3 Call Settings for more information.

In addition to the Call Settings Call Type, Net, Bandwidth and Restrict (56k), you also find settings for H.320 Auto bandwidth and H.323 Auto bandwidth in Default Call Settings.

Call Type	Call Type can be set to: ▪ Video Call ▪ Telephone Call If either the Call Type is set to Telephone Call or the Place Telephone Call icon is selected when making a call, the call will be set up as a telephone call. In all other cases the call will be set up as a video call. Some network configurations may cause the setup of a video call to fail. The call will then be set up as a telephone call instead if Fallback to Telephony is enabled.
Network	The Network alternatives are: ▪ Auto ▪ ISDN ▪ H.323 ▪ SIP If Auto is selected, the system will select the right network depending on the entered number: ▪ If an IP-address (e.g. 10.12.34.56) is entered, H.323 is selected. ▪ If the first digits in the number match those set in H.323 Prefix, H.323 is selected. ▪ In other cases, ISDN (H.320) is selected. ISDN indicates: ▪ ISDN-BRI If a gatekeeper is present, it is possible to place IP-calls using “telephone-style” numbers, e.g. an E.164 alias, according to the numbering plan implemented in the gatekeeper. The gatekeeper will then translate the dialed number into an IP-address, see 4.8.2.2 H.323 Settings for more information about gatekeepers. Select ISDN to ensure that the call is set up as an ISDN call. Select H.323 to ensure that the call is set up as an H.323 call.

	Select SIP to ensure that the call is set up as an H.323 call.
Bandwidth	Bandwidth decides the quality of the video picture. When set to Auto the system will establish a connection using a proper bandwidth for the call, typically 384kbps for ISDN calls and 768kbps for IP calls. When set to Max the system will set up the call with maximum bandwidth depending on the selected network. **Overview*** Auto: 384 kbps on ISDN/768 kbps on LAN Max: 384 kbps on ISDN-BRI 768kbps (IP only) 768 kbps = 12B, IP only 512 kbps = 8B, IP only 384 kbps = 6B 320 kbps = 5B 256 kbps = 4B 192 kbps = 3B 128 kbps = 2B, Bonding/H.221 64 kbps = 1B, H.221 * Note that some software versions and networks do not support all channel selections.
Restrict (56k)	A restricted call uses 56kbps channels rather then the default unrestricted 64kbps channels. Some older networks (primarily in the USA) do not support 64kbps channels and require the use of restricted 56kbps calls. By default the system will dial an unrestricted call and downspeed to 56kbps if necessary. To force a restricted call, choose Restrict (56k) On.

H.221 or 2x64 (2x56) Calling

Some older or low end video systems do not have the ability to make bonded ISDN calls. In these cases it is necessary to dial both ISDN numbers separately to call those systems.

These types of calls are often referred to as

- H.221 calls
- 2x64 calls
- 2x56 calls

- as making 2 x 64 kbps or 2 x 56 kbps calls to the same system.

Place this type of call by:

- Set Network to ISDN
- Set Bandwidth to 128 kbps
- A field for the 2nd number pops up in Call Settings.
- Enter the second number in the Call Settings field. For 128 kbps calls that use bonding, ignore the second number field and just enter one number to be dialed.

Using sub-address / extension address / MCU password
Sub-address is used to address different systems on the same ISDN line and is primarily used in European Countries. LAN equivalent extension address or TCS-4 is used to address different systems on a LAN, when dialing via a gateway.

To specify an ISDN sub-address or its LAN equivalent extension address (TCS-4), add a star (*) after the number and then enter the sub-address/extension address.

Example:
12345678*10 (<number>*<Sub-address/extension address/MCU password>)

When calling to external MCU's requiring a password (TSC-1), this password can be added after the star (*). If no password is specified, the user will be asked to enter the password (after connecting to the MCU).

4.5 Audio

Audio contains the settings:

- Alert Tones and Volume
- Headset Level Settings

4.5.1 Headset Level Settings

Headset mic

It is possible to adjust the headset microphone input level according to the sensitivity of the used headset. The on-screen audio level indicator will make it easier to set the correct input level settings. The input level should be adjusted so that the average level reaches the preferred level marker. The headset microphone input level are adjustable in steps of 1.5 dB from 0 dB to 22.5 dB.

Headset out

It is possible to adjust the audio output level to the headset loudspeakers.

Note that the TANDBERG 1000 MXP has separate volume settings for loudspeaker and headset output. The volume keys on the remote control also adjust the level of the headset output when the headset is activated by pressing the push-button, without changing the volume setting you have for the loudspeaker. When changing back to the loudspeaker, you will get the volume settings you had before you activated the headset.

4.5.2 Alert Tones and Volume

Video Call Alert Tone and Telephone Alert Tone

To help distinguish between incoming video calls and ordinary telephone calls, it is recommended to use different ringing tones for video calls and telephone calls.

Alert Volume

You may change the volume level for the selected ringing tone.

Key Tones

On	There will be a sound indicator when pressing keys on the remote control.
Off	There will be no sound when pressing keys on the remote control.

4.6 Video

Video contains the settings:

- MCU Status Line
- Floor to Full Screen
- Web Snapshots
- Picture Control
- Video Name

4.6.1 MCU Status Line

On	The MCU / DuoVideo indicator will be displayed and provide information about the conference.
Off	The MCU / DuoVideo indicator will not be displayed.
Auto	The MCU / DuoVideo indicator will be displayed for a few seconds and then timed out. When grabbing the remote control, the indicators will be shown again.

4.6.2 Floor to Full Screen

When "Floor to Full Screen" is enabled, someone who request floor will be seen by all participants as full screen. When "Floor to Full Screen" is "Off", someone who request floor in a MultiSite conference using the 5+1 layout will be seen in the large square, rather than full screen.

On	The participant that has floor is displayed in full screen regardless of what MultiSite layout that is used.
Off	The participant that has floor is displayed in the MultiSite layout that is used.

4.6.3 Web Snapshots

The system is able to generate JPEG snapshots and provide them to the world outside by request (as ‘http get’ or via ftp). See Appendix 6 for descriptions of the possible snapshot files.

On	Snapshots generation is enabled.
Off	Snapshots generation is disabled.

Note that web snapshots are not generated if the conference is encrypted.

4.6.4 Picture Control

Brightness

Auto	In Auto mode the brightness is continuously updated.
Manual	Use the arrow keys to manually adjust the brightness.

Monitor Settings

Brightness Left	Adjust monitor brightness left from 0-16.
Brightness Right	Adjust monitor brightness right from 0-16.

4.6.5 Video Name

As a default, the video inputs are given the names Main Cam, PC, Doc Cam, VCR, AUX or VNC, dependent on what video sources are available on your system. The video names cannot exceed eight characters. The names correspond to the video names in the Presentation Menu (Choose Presentation from the main menu and open the Main Video or Presentation Video pop up menu). If video names are changed, you will see the changed name appear in the Main Video and Presentation Video menus.

4.7 Security

Security contains the settings:

- Encryption
- Encryption Mode
- Passwords

4.7.1 Encryption

(Country specific)

Auto	The system will try to set up calls using encryption. Point to point calls: If the far end system supports encryption (AES or DES), the call will be encrypted. If not, the call will proceed without encryption. MultiSite calls: In order to have encrypted MultiSite calls, all sites must support encryption. The padlock symbol will indicate encryption mode (AES or DES). If there is a mix of AES and DES encryption, only the symbol for DES encryption (single padlock) will be displayed. The 'closed padlock' will only be displayed on each site when all links in the MultiSite conference are encrypted. If the far end supports encryption, the systems will initiate encryption after the call is connected (an ‘open padlock’ symbol will be displayed). When encryption has been established, a ‘closed padlock’ symbol will be displayed.
On	The system will only send and receive encrypted data. The call will not be established if not all participants support encryption.
Off	The system will not send or receive encrypted data.

Technical encryption information like encryption algorithm and encryption check code can be found in the Call Status menu.

4.7.2 Encryption Mode

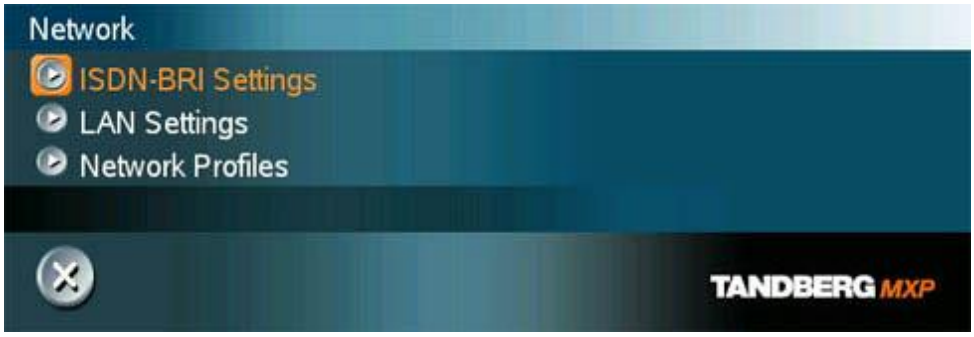
Auto	The system will try to use the most secure encryption - AES, dependent on the capabilities of the other sites. For sites that do not support AES encryption, DES encryption will be tried.
AES	The system will try to use AES with 128 bits encryption when setting up calls. If AES is not supported by the other site(s), no other type of encryption will be initiated.
DES	The system will always try to set up the call using DES with 56 bits encryption on ISDN and IP. If all other sites do not support DES, no other type of encryption will be initiated.

Both AES and DES Encryption are supported for mixed ISDN/IP calls. In addition AES -and DES Encrypted sites can be connected at the same time.

4.7.3 Passwords

Administrator Password, IP Access Password, Streaming Password, VNC Password and Access Code are duplicated from their respective menus. Using the Security menu gives you a quick way to change all passwords of the system.

4.8 Network



The network menu contain:

- ISDN-BRI Settings
- LAN Settings
- Network Profiles

4.8.1 ISDN-BRI Settings

To make sure your system will work properly using ISDN-BRI, make the following settings:

1. Set ISDN switch type
2. Enter ISDN line numbers (+ SPIDs if required)
3. Disable unused lines

Some software versions do not support 6 ISDN lines, therefore some of the Line Setup entries may be grayed out.

4.8.1.1 ISDN switch type

Select the type of ISDN network connected to your unit. Note that 1TR6 should only be used if you are operating the system behind a PABX.

4.8.1.2 Line setup

This menu allows you to program the numbers associated with your ISDN line. If you want to use this ISDN line, you need to set Enabled On and enter the numbers of your ISDN line. If some of the ISDN lines are not to be used, set Enabled Off. Line 1 should always be enabled. National ISDN and AT&T Custom ISDN might require SPID numbers associated with your ISDN numbers. If you have received two different SPID (Service Profile IDentifier) numbers for each ISDN line from your network provider, you must program both.

Example:		
	Numbers	**SPIDS**
ISDN BRI 1:	67838498 67838498	016783849800 016783849810
ISDN BRI 2:	23478060 23478070	012347806000 012347807000
ISDN BRI 3:	23478420 23478430	012347842000 012347843000
ISDN BRI 4:	23478520 23478530	012347852000 012347853000

4.8.1.3 Advanced ISDN Settings

Sub address

Using a sub address enables you to connect up to eight ISDN terminals to the same ISDN telephone number and line. The terminals are addressed by using different sub addresses. To

call a terminal with a sub address, separate the ISDN telephone number and the sub address with a '*'. Note that this service has limited access on some ISDN networks.

Example: 12345678*2 (up to four digit sub addresses are possible).

Validate Numbers / MSN (Multiple Subscriber Number)

The use of MSN (Multiple Subscriber Number) enables you to attach different ISDN terminals, with different numbers, to the same physical ISDN telephone line. If Validate Numbers is set to On only calls to those numbers specified in the Line Setup menus will be answered. This service can be ordered from your telephone company.

Parallel dial

On	Channels will be dialed and connected in parallel when setting up a BONDING call.
Off	Channels will be dialed one by one, which may increase the dialing time.

Send Own Numbers

On	The system will send its own numbers to the far end.
Off	The system will not send its own numbers to the far end, but please note that the network may still send your numbers to the far end.

Sending Complete

On	The system will send the ISDN message information element Sending Complete.
Off	The system will not send Sending Complete.

4.8.2 LAN Settings

LAN Settings contain:

- IP Settings
- H.323 Settings
- SIP Settings
- SNMP Settings
- Wireless LAN Settings

4.8.2.1 IP Settings

Remember to restart the system after making changes to IP Settings. This can be done by selecting the “Save and Restart” at the bottom of the IP setting menu. Changes in IP Settings menu will not have any effect before the system is restarted.

IP-assignment

DHCP (Dynamic Host Configuration Protocol) can be selected when a DHCP server is present.

DHCP	IP-address, IP-subnet mask and Gateway are not used because the DHCP server assigns these parameters.
Static	The system’s IP-address, IP-subnet mask and Gateway must be specified in the IP-address field.

IP-address

IP-address defines the network address of the codec. This address is only used in static mode. In DHCP-mode, the assigned IP-address can be found on the Welcome Menu.

IP-subnet mask

IP-subnet mask defines the type of network. This address is only used in static mode. Your LAN-administrator will provide the correct value for this field.

Gateway

When using DHCP, the default gateway will be set automatically. If the LAN utilizes static IP addresses, IP address, subnet mask, and default gateway must be specified by the LAN administrator.

Ethernet Speed

Auto	The codec will auto-detect the speed/duplex on the LAN.
10/Half	The codec will connect to the LAN using 10Mbps speed/Half Duplex.
10/Full	10 Mbps speed/Full Duplex.
100/Half	100 Mbps speed/Half Duplex.
100/Full	100 Mbps speed/Full Duplex.

IP Access Password

By setting an IP Access Password on the system, all access to the system using IP (Telnet, FTP and WEB) requires a password. The default IP Access Password is “TANDBERG”.

4.8.2.2 H.323 Settings

E.164 alias

This is the E.164 address of the system. The E.164 address is equivalent to a telephone number, sometimes combined with access codes. Valid characters are 0-9,* and #. When using a gatekeeper, the system will send a message to the gatekeeper containing both the E.164 address and the H.323 ID of the system.

H.323 ID

The H.323 ID of the system may be specified here. The System name is used if no H.323 ID is entered.

H.323 Call Setup

Direct	An IP-address must be used in order to make a H.323 call. The system will not use a gatekeeper or CallManager
Gatekeeper	The system will use a gatekeeper to make a H.323 call.
Call Manager	The system will use a CallManager to make a H.323 call.

Gatekeeper Discovery

Auto	The system will automatically try to register on any available gatekeeper. If a gatekeeper responds to the request sent from the codec within 30 seconds this specific gatekeeper will be used. If no gatekeeper responds, the system will not use a gatekeeper for making H.323 calls and hence an IP-address must be specified manually.
Manual	The system will use a specific gatekeeper identified by Gatekeeper IP-address.

Gatekeeper IP

This is the gatekeeper IP-address that is used if you specify H.323 Call Setup: Gatekeeper and Gatekeeper Discovery: Manual.

Note that if your system is part of a TANDBERG Expressway™ firewall traversal solution and is placed outside the firewall, you should register the IP address of your Border Controller as the Gatekeeper IP address and set H.323 Call Setup to Gatekeeper.

CallManager IP

This is the CallManager IP-address that is used if you specify H.323 Call Setup: Call Manager.

H.323 Prefix

When dialing a number prefixed with digits specified by H.323 Prefix, and with Net: Auto, an H.323 call will be placed.

Example:

H.323 Prefix is "555". Dialing "55582" with "Net:Auto" will select LAN.

Advanced H.323 Settings

The Advanced H.323 Settings only have an effect if they are supported by your IP infrastructure.

NAT

NAT, Network Address Translation, is used when a PC and a videoconferencing system are connected to a router with NAT support. NAT support in the videoconferencing system enables proper exchange of audio/video data when connected to an external videoconferencing system (when the IP traffic goes through an NAT router). When NAT is On, the NAT Server Address will be shown in the startup-menu: "My IP Address: 10.0.2.1".

NAT Address

This must be the external/global IP-address to the router with NAT support. Packets sent to the router will then be routed to the codec. In the router, the following ports must be routed to the codec's IP-address:

Port 1720
Port 5555-5560
Port 2326-2365

Please contact your TANDBERG representative for further information.

RSVP

Auto	Resource Reservation Protocol enables the systems to request the optimal amount of bandwidth for the duration of an IP videoconference.
Off	Resource Reservation Protocol is switched off.

QoS Type

Off	No QoS is used.
Diffserv	Diffserv QoS method is used. Please see below for details.
IP Precedence	IP Precedence QoS method is used. Please see below for details.

H.323 Ports

Static	When selecting static H.323 ports for TCP connections the ports 5555 or 5556 will be used for Q.931 and H.245 respectively.
Dynamic	The system will allocate which ports to use when opening a TCP connection. The reason for doing this is to avoid using the same ports for subsequent calls as some firewall consider this as a sign of attack.

IP Precedence Video

Used to define which priority audio, video, data and signaling should have in the network. The higher the number, the higher the priority. The priority ranges from 0(off) - 7 for each type of packets.

Auto will provide the following priority:

Audio	4
Video	4
Data	3
Signaling	6

IP Type of Service (TOS) helps a router select a routing path when multiple paths are available.

Delay	Tells the router to minimize the delay.
Throughput	Tells the router to maximize the throughput.

Reliability	Tells the router to maximize the reliability.
Cost	Tells the router to minimize the cost.

IP Precedence Telephony

Used to define which priority audio should have in the network for telephone calls. The higher the number, the higher the priority. The priority ranges from 0(off) - 7 for each type of packets.

Auto will provide the following priority:

Audio	4

Diffserv Video

Used to define which priority Audio, Video, Data and Signaling packets should have in an IP network. The priority ranges from 0 to 63 for each type of packets.

Diffserv Telephony

Used to define which priority Audio packets should have in an IP network for telephone calls. The priority ranges from 0 to 63 for each type of packets.

4.8.2.3 SIP Settings

Proxy Settings

To be able to make a call with an E.164 alias or user name, Proxy must be set to On and an Outbound Proxy IP-address must be specified. Outbound Proxy uses alias to look up the far end IP-address.

Use Proxy

On	The system will use Outbound Proxy for outgoing calls
Off	Outbound Proxy is not used

Proxy Address

The Proxy Address defines the Outbound Proxy IP-address.

Port

Set the desired Proxy port when not using the standard port 5060.

Registrar Settings

To call into the system with E.164 alias or user name the server on which the system alias should be registered must be specified. Normally registrar is set to Same as Proxy, but if registered on another server Use Registrar must be set to On and the address must be specified in Registrar Address.

Use Registrar

On	Register URL / E.164 number for incoming calls
Off	Registrar is not used
Same as Proxy	Use the same IP-address and Port as Proxy

Registrar Address

This is the Registrar IP-address.

Port

Set the desired Registrar port when not using the standard port 5060.

Full Name

This is the name that will be displayed in your URL. Example: "Eric Harper" eric.harper@example.com

Username

This is your username or your E.164 number in your URL. Example: "Eric Harper" eric.harper@example.com

Domain

The domain of your URL. Example: "Eric Harper" eric.harper@example.com

Expires

This is the default time your URL registration is valid. It controls how often you register with your registrar. The registrar may override this value when registering.

4.8.2.4 SNMP Settings

SNMP Settings

SNMP Trap Host identifies the IP-address of the SNMP manager. SNMP (Simple Network Management Protocol, SNMP Ver 1) is used for monitoring and configuring of different entities in a network. The system's SNMP Agent responds to requests from SNMP Managers (a PC program etc.). SNMP traps are generated by the agent to inform the manager about important events.

Traps can be sent to multiple SNMP Trap Hosts. Enter the IP address of up to three SNMP managers. All traps will then be sent to the hosts listed.
SNMP Community names are used to authenticate SNMP requests. SNMP requests must have a ‘password’ in order to receive a response from the SNMP agent in the codec. Note that the SNMP Community name is case sensitive. The default password is "public".

4.8.2.5 Wireless LAN Settings

SSID (Service Set Identification)

Example “WLANNETWORK”. Defines a local network id for this wireless region. It must be the same for all end points and the access point. An endpoint will find the access point if the SSID is correct, however if the encryption key is faulty it will not transmit any data.

Community (optional)

Community can be used when connecting to an access point where the SSID is the same. Example “Unit2”.

WLAN Mode

AdHoc:	Used when not communicating with an access point.
Managed:	Used when communication is made through an access point.

Make sure the corresponding settings are programmed into the access point. Press “Restart” from Control Panel in order to activate the settings.

Required cards
• Compaq WL110 11 Mbps Wireless LAN
• Lucent Orinoco 11 Mbit/s SILVER
• Lucent Orinoco 11 Mbit/s GOLD
• Cisco Aironet 350 series (AIR-PCM 350 series)
• Enterasys Networks RoamAbout 802.11 DS High Rate
• Melco Buffalo WLI-PCM-L11G

Recommended access point
• Compaq WL410 base station

Note! The PC card/PCMCIA-card used must comply with the relevant regulations for such cards in the country where it is used. The unit must be supplied by power supply (AC-DC adapter) powerbox SPN-270-12, which complies with the requirements for limited power source according to IEC/EN 60950.

Encryption

Select if you want to encrypt your Wireless LAN connection. Increased encryption level will decrease performance.

Use Key:	Select which of the keys shown below you want to use.

Key 1-4	The 64-bit keys can consist of a leading star (*) and 5 characters. The 128-bit key can consist of a leading star (*) and 13 characters. Start with a * and then the text. Example: 128 bit key: *secretkeyhome.

Encryption using Hex numbers The 64-bit keys can consist of 10 hexadecimal digits. Example: “de01ad4dbe”. The 128-bit key can consist of 26 hex numbers.

4.8.3 Network Profiles

This menu consists of 6 network profiles; a prefix can be added for each profile. If you add a prefix to a profile, this prefix will automatically be added in front of the number being dialed.

Example:

0 is added as a Call Prefix to the 2nd profile, ISDN. If you enter 12345678 in the dial menu and select ISDN, the number dialed will be 012345678.

Using the three last profiles you can enter the name of a profile, prefix and network selection. This is useful if you have a fixed prefix for your service provider.

4.9 Diagnostics

Diagnostics allows testing of individual system components and displays the current system settings.

Diagnostics contain:

- System Information
- Call Status
- Channel Status
- System Selftest
- View Administrator Settings
- Restore Default Settings
- IP Address Conflict Check

4.9.1 System Information

Select System Information to view system numbers, line status, software version and other useful information. Press arrow key up and down to scroll in the System Information list.

System Information contains:

System Name My ISDN Number My IP Number My IP Address	**Software Version** Internal Test Software Options installed	**Network** Lines active Lines not active	**Hardware Serial Number** MAC address Ethernet Speed

4.9.2 Call Status

Comprehensive information about the call is available through the Call Status window. The menu has two columns, one for transmitted and one for received audio/video/data information. If Duo Video is used, pressing the UP/DOWN keys will show one page per connected site. Some of the information fields will vary dependent on if H.320 (ISDN calls) or H.323 (IP calls) are made.

4.9.3 Channel Status

Comprehensive information about the call progress is available through the Channel Status window. This window indicates the various stages each B-channel goes through whilst establishing a connection.

Status - BRI	Comments
Idle	the channel is idle
Calling	when calling — the network has acknowledged the call
Connected	when connection is established
Sync	when the channels are synchronized
Active	when all available channels are connected
Releasing	waiting for the network to confirm a release of the call
Released	when disconnected - the network has acknowledged the disconnection

Cause codes

The most common cause codes (for ISDN) are:

1	Unallocated (unassigned) number
2	No route to specified transit network (WAN)
16	Normal clearing
17	User busy
18	No user responding
21	Call rejected
28	Invalid number format (incomplete number)
29	Facility rejected
31	Normal, unspecified
34	No circuit/channel available
41	Temporary failure
58	Bearer capability not presently available
65	Bearer service not implemented
69	Requested facility not implemented
81	Invalid call reference value
88	Incompatible destination
100	Invalid information element contents
102	Recovery on timer expiry
127	Internetworking, unspecified
255	TANDBERG specific. undefined cause code

4.9.4 System Selftest

The system performs a check to determine internal hardware integrity. System Selftest is useful when you want to check if your network connection is active.

4.9.5 View Administrator Settings

This window displays all the system settings. Use the arrow key on the remote control to scroll through the list.

View Administrator Settings may contain:

General Settings	System Name Language Dual Monitor Auto answer Max Call Length Access Code Incoming MCU calls Incoming Telephone calls Far End Control Fallback to Telephony
Screen Settings	TV Monitor Format Picture Layout VGA Monitor Format VGA Out Quality PC Picture Format Allow VGA 50Hz
Software Options	Options Installed Serial Number Current Option Key
Menu Settings	Menu Timeout in Call Welcome Menu Welcome Picture Logo Display Welcome Text Welcome Text Administrator Password
Presentation Settings	Duo Video Mode Start up Video Source Presentation Source Snapshot Source Auto Display Snapshot PIP Appearance PIP Placing
VNC Settings	Address Display Number Call Quality Video Algorithm Audio Algorithm Interlaced
Video Quality	Main Camera PC

	Document Camera VCR AUX VNC Split Screen
Default Call Settings	Call Type Network Bandwidth Restrict (56k) Auto H320 Bandwidth Auto H323 Bandwidth
Audio Settings **Inputs**	Mic1 Mic2 Mic3 Audio4 Audio5 Audio6 Mix Mode
Outputs	Out1 Out2 (AUX) Out3 (VCR) Audio Module
Echo Control	Mic1 Mic2 Mic3 Audio4
Audio Levelling (AGC)	Mic1-3, Audio4 Audio5 (AUX) Audio6 (VCR) Received Audio
Alert Tones & Volume	Video Call Alert Tone Telephone Alert Tone Alert Speaker Key Tones
Video Settings	Camera Tracking Mode MCU Status Line Web Snapshot MultiSite Picture Mode
Picture Control	Focus White balance Brightness
Video Name	Main Cam AUX Doc Cam VCR PC VGA VNC
Network Type	ISDN-BRI\PRI\Leased E1\T1\Enternal H331 ISDN Switch Type ETSI (Euro ISDN),… Line1 Setup On

	Number1 Number2 SPID1 SPID2 Line2 Setup On Number1 Number2 SPID1 SPID2 Line3 Setup On Number1 Number2 SPID1 SPID2
Advanced ISDN Settings	Subaddress Validate Numbers (MSN) Parallel Dial Send Own Numbers Sending Complete
ISDN-PRI Settings	Number Range ISDN-PRI Switch Type
Channel Hunting	Max Channels Low Channel High Channel Search High, Low Line Settings: T1 Cable Length 1 T2 Cable Length 2 E1 CRC-4
Advanced ISDN PRI Settings	NSF Code Video NSF Code Telephone Call
Leased E1/T1 Settings	Call Control Network Interface Max Channels Start Channels T1 Line Coding Line Settings
External network configuration	Call Control RS66 RS449/V.35 Compatible
IP Settings	IP assignment IP address IP subnet mask Gateway Ethernet Speed
H.323 Settings	E.164 Alias Use Gatekeeper Gatekeeper IP H.323 Prefix
Advanced H.323 Settings	RSVP NAT NAT Address QoS

IP Precedence	Audio Video Data Signaling IP Type of Service (TOS)
Diffserv	Audio Video Data Signaling
SNMP Settings	SNMP Trap Host1 SNMP Trap Host2 SNMP Trap Host3 SNMP Community
Streaming Settings	Address Address Port TTL/Router Hops Streaming Source Allow Remote Start Announcements Video rate (kbps)
Network Profiles	Auto 2H.320 H.323 Network Profile 4 Network Profile 5 Network Profile 6
Security	Encryption Encryption mode
Data Port 1	Baud rate Parity Databits Stopbits Mode
Data Port 2	Baud rate Parity Databits Stopbits Mode

4.9.6 Restore Default Settings

Restore Default Settings will restore all administrator settings. Note that this will not affect your Call Directory information, Network Type, Line Setup numbers or your SPID numbers.

4.9.7 IP Address Conflict Check

The system will give a warning if there is an IP conflict. The user may initiate this check by selecting IP Address Conflict Check.

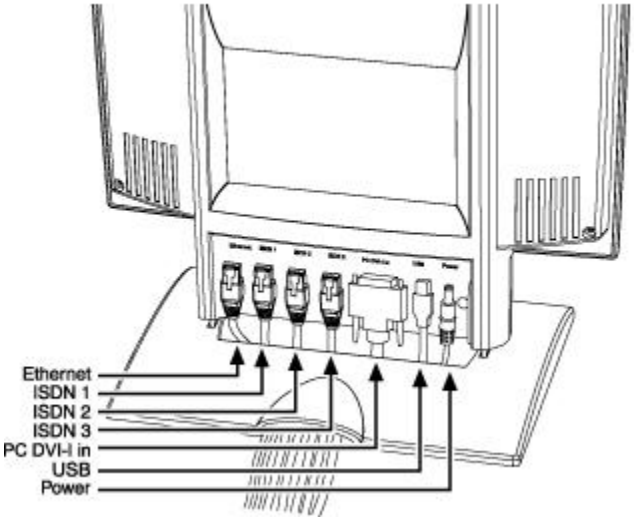
5 Peripheral Equipment

Using the optional peripheral devices outlined in this chapter and the many others available, you will be able to build your own applications for use with the system, thereby better integrating the system into your business environment. This chapter will explain how to connect peripheral equipment to your system. First of all however, we recommend you examine 5.1 Interfaces, with details on the available connectors on the back of the system Codec.

Peripheral Equipment contains:

- Interfaces
- Web Interface
- VESA Display Power Management
- Extended Display Identification

5.1 Interfaces



5.1.1 Video

1 Video Input

- 1 VGA/DVI-I (DVI = Digital Video Interface, I = Integrated Digital & Analog) input supporting resolutions SVGA (800x600), XGA (1024x768) and SXGA (1280x1024), analog or digital.

Levels:

- Composite: 1 Vpp, 75 ohm
- S-Video (Y/C):
  - Y: 1 Vpp, 75 ohm
  - C (PAL): 0.3 Vpp, 75 ohm
  - C (NTSC): 0.28 Vpp, 75 ohm

The system will automatically adapt to a PAL or NTSC input.

Levels:

- Composite: 1 Vpp, 75 ohm
- S-Video (Y/C):
  - Y: 1 Vpp, 75 ohm
  - C (PAL): 0.3 Vpp, 75 ohm
  - C (NTSC): 0.28 Vpp, 75 ohm

DVI and specifications:

DVI stands for Digital Video Interface, and is a form of video interface technology made to maximize the quality of flat panel LCD monitors and high-end video graphics cards.

The TANDBERG codec contains a DVI-I plug that can transmit either digital DVI signals or standard analog VGA signals, depending on what type of monitor is connected.

DVI Specifications
TANDBERG DVI-I follows the VESA Monitor Timing Standard v1.08, also knows as Display Monitor Timing (DMT).

Analog	Horizontal Frequency	Vertical frequency	Pixel Clock
800x600 @ 75Hz	46.875kHz	75.00Hz	49.50MHz
1024x768 @ 60Hz	48.363kHz	60.004Hz	65.00MHz
Digital			
800x600 @ 75Hz	46.875kHz	75.00Hz	49.50MHz
1024x768 @ 60Hz	48.363kHz	60.004Hz	65.00MHz

DVI-I Video resolution supported in F1 and above

Supported DVI cables:
TANDBERG supports DVI-D Single-Link, DVI-A and DVI-I Single-Link format cables.

DVI-D cables transmit digital T.M.D.S. signals, DVI-A cables transmit analog VGA signals and DVI-I cables can transmit either digital or analog signals.

It is possible to extend existing DVI cables by the use of extension cables. The maximum cable length however, is 5 meters. Going beyond that may result in quality loss.

DVI-I - Combined Analog and Digital Connector Pin Assignments:

Pin	Signal Assignment	Pin	Signal Assignment	Pin	Signal Assignment
1	T.M.D.S. Data2-	9	T.M.D.S. Data1-	17	T.M.D.S. Data0-
2	T.M.D.S. Data2+	10	T.M.D.S. Data1+	18	T.M.D.S. Data0+
3	T.M.D.S. Data2/4 Shield	11	T.M.D.S. Data1/3 Shield	19	T.M.D.S. Data0/5 Shield
4	T.M.D.S. Data4-	12	T.M.D.S. Data3-	20	T.M.D.S. Data5-
5	T.M.D.S. Data4+	13	T.M.D.S. Data3+	21	T.M.D.S. Data5+
6	DDC Clock	14	+5V Power	22	T.M.D.S. Clock Shield
7	DDC Data	15	Ground (return for +5V, HSync	23	T.M.D.S. Clock+

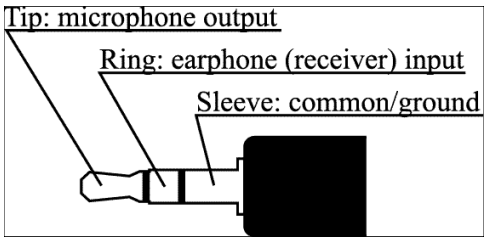
			and VSync)		
8	Analog Vertical Sync	16	Hot Plug Detect	24	T.M.D.S. Clock-
C1	Analog Red	C2	Analog Green	C3	Analog Blue
C4	Analog Horizontal Sync	C5	Analog Ground (analog, R, G & B return)		

5.1.2 Audio

All audio inputs are active by default. For further information, refer to chapter 4.5 Audio.

Headset

- 1 headset connector, 2.5mm 3-pole mini-jack.



The headset plug must have the following configuration:
Tip: microphone output
Ring: earphone (receiver input)
Sleeve: common/ground

Headsets with the microphone positioned in front of the user's mouth, connected to the earphone through a rod, tend to give more echo than earbud headsets with the microphone attached to the cord. TANDBERG recommends the Plantronics MX100 headset (www.plantronics.com products → mobile).

5.1.3 Network

Ethernet:
1 x Ethernet (RJ-45 Jack) LAN interface (10/100 Mb) up to 3 Mbps

To connect the system to a LAN, use the Ethernet cable provided by TANDBERG (or a standard Ethernet cable).

The cable specification is:

1 ---------- 1
2 ---------- 2
3 ---------- 3
6 ---------- 6

If no LAN is available and the codec is connected directly to a computer, use a crossover cable.

The crossover cable specification is:

If such a connection is needed, the system and the PC must use ‘static’ TCP/IP settings because no DHCP server is controlling the small “LAN”, which has been created between the computer and the system. When configuring a back-to-back connection between the PC and the system, make sure both static IP addresses exist on the same subnet.

ISDN BRI Interface:
ISDN I.420 (RJ-45 Jack) Basic Rate Interface S/T (2B+D), 128 kbps per ISDN I/F

To connect the system to BRI, use the ISDN cable provided by TANDBERG (or a standard BRI cable).

The pinout of the S/T interface is:

BRI	Pinout
Pin-3	TX+
Pin-4	RX+
Pin-5	RX-
Pin-6	TX-

5.2 Web Interface

It is possible to access and maintain the system remotely via a local area network (LAN) using a standard Web-browser. Connect your system to a LAN with a Network cable.

How to configure your system for web interface:

1. Open Administrator Settings and choose Network\LAN Settings
2. Specify IP-assignment DHCP or Static. If DHCP is selected, no other settings are needed. If Static is selected, IP-address, IP-subnet mask and Gateway must be specified.
3. Start your Web-browser. In the address field type the IP-address of the system. Enter the password and the Web-page of the system will be shown. The default password is TANDBERG.
4. Restart the system. Choose Restart from the Control Panel.

Example:

IP-assignment: Static
IP-address: 196.9.200.129
IP-subnet mask: 255.255.255.0
Gateway: 196.9.200.21

See chapter 4.8.2 LAN Settings for further information.

5.3 VESA Display Power Management

Because of the tremendous amount of energy consumed by monitors when operating, the system will reduce power consumption and extend monitor lifecycle by suspend (switch off) monitors and projectors when the system goes into sleep/standby.

This apply for all VESA Display Power Management compliant displays that are connected to the VGA/DVI output of the system*.
Note that the display device need to comply with VESA display Power Management system (DPMS).

The VESA DPMS standard consists of four modes, Normal, Standby, Suspend and Off, and applies to all Sync formats (e.g. VGA).

DPMS standard:

	Normal	**Standby**	**Suspend**	**Off**
H-sync	On	Off	On	Off
V-sync	On	On	Off	Off
Power savings	None	Minimal	Substantial	Maximum
Recovery time	None	2-3 seconds	2-3 seconds	8-10 seconds

In Off mode some power may still be drawn in order to power indicator lights etc. EDID contains the information on which mode a specific monitor supports.

TANDBERG supports all four modes. However, in F1 and above, all monitors not listed below are automatically set to Off.

Monitor	**DPMS mode**
Dell	Off
T8000 - Pioneer	Suspend
T6000 - SAMPO	Suspend
Maestro - Projection Design	Off
T7000 - Sharp	Off

*This requires a system supplied with a VGA/DVI output.

5.4 Extended Display Identification Data (EDID)

Extended Display Identification Data (EDID) is a VESA standard data format that will allow the system to communicate its capabilities, including vendor information like the supported VGA-formats and frequency range limits to a PC connected to the XGA/DVI input*.

This means that the PC always** will be able to output a valid VGA/DVI signal to the system with no manual reconfiguration of the PC screen settings.

TANDBERG supports EDID structure v1.3, which adheres to the MS Plug & Play definition.

This standard contains information on product ID, basic display parameters, timing identifications and detailed timing descriptions.

In F1 and above, TANDBERG will use the EDID information to decide which resolution to use, 800x600 @ 75Hz or 1024x768 @ 60Hz.

Example (1024x768@60Hz) **Detailed timing description:**	
PixelClockDiv10000:	6500
Horizontal Active:	1024
Horizontal Blanking:	320
Vertical Active:	768
Vertical Blanking:	38
Horizontal Sync Offset:	24
Horizontal Sync Pulse Width:	136
Vertical Sync Offset:	3
Vertical Sync Pulse Width:	6
Horizontal Image Size:	Not available
Vertical Image Size:	Not available
Horizontal Border:	0
Vertical Border:	0

Tested and verified monitors, EDID & Timing

Listed below are some of the monitors TANDBERG have tested and verified against:

ADI A715
Dell W1700
EIZO L367
EIZO F730
ErgoScan 400S
Hitachi CM640ET
Hitachi CM769ET
IBM 9494-HBO
IBM G97
IBM E74
IBM 6743-60N
JVC LT-23X475
Löewe TAA112747
MAG D700
MAG DJ707
Panasonic SL75
Pioneer PDP-502MXE
Pioneer PDP-50MXE1
Samsung 191T

*This requires a system supplied with a XGA/DVI input.
**Need to comply with the VESA EDID standard.

6 Appendices

Appendices:

- Appendix 1: Technical Specification
- Appendix 2: Bandwidth Information
- Appendix 3: Environmental considerations
- Appendix 4: Guidelines for setting up videoconferencing rooms
- Appendix 5: Security
- Appendix 6: Using the file system
- Appendix 7: Connecting the system to PRI/T1
- Appendix 8: Connecting the system to the Switched 56 network
- Appendix 9: Connecting the system to ISDN using NT1 network adapters
- **A**ppendix 10: Wave II Camera Pinouts and Connectors
- Appendix 11: Remote control
- Appendix 12: CallManager registration
- Appendix 13: Diagnostic Tools for IP
- Appendix 14: Declaration of Conformity

Appendix 1

Technical Specification

Contact your TANDBERG representative for a Technical Specification for TANDBERG 1000 MXP or download from www.tandberg.net.

Appendix 2

Bandwidth information for TANDBERG endpoints

Model	8000MXP, 7000MXP	6000MXP, Maestro
Bandwidth Point to point ISDN / IP	Standard: 1920 / 4096	Standard: 768 / 3072 Option: 1920 / 4096
MultiSite	Total: 6144kbps 6x1152 video + 5 audio 5x1536 video + no audio 4x1920 video + 5 audio 3x3072 video + no audio	Total: 3072kbps 4x768 video + 4 audio 3x1536 video + no audio Total: 6144kbps 6x1152 video + 5 audio 5x1536 video + no audio 4x1920 video + 5 audio 3x3072 video + no audio
Rate Matching	Yes	Yes
Dual Stream (DuoVideo / H.239)	Yes	Yes
Secure Conference	All bandwidths	All bandwidths
H.264	Up to 2Mbps	Up to 2Mbps
Picture Mode MultiSite	VS, CP4, CP5+1	VS, CP4, CP5+1

Model	3000MXP / 3000NET MXP	2000MXP, 1500MXP
Bandwidth Point to point ISDN / IP	Standard: 384 / 1536 Option: 512 / 1920 3000NET: 384 / 1920	Standard: 1920 (IP only) Options: 512 / 1920
MultiSite	Total: 1536kbps 4x512 video + no audio 4x384 video + 3 audio Total: 2304kbps 4x768 video + no audio	Total: 2304kbps 4x768 video + no audio 4x512 video + 3 audio

	4x512 video + 3 audio	
Rate Matching	Yes	Yes
Dual Stream (DuoVideo / H.239)	Yes	Yes
Secure Conference	All bandwidths	All bandwidths
H.264	Up to 2Mbps	Up to 2Mbps
Picture Mode MultiSite	VS, CP4, CP5+1	VS, CP4, CP5+1

Model	**990MXP / 990NET MXP**	**880MXP / 880NET MXP**
Bandwidth Point to point ISDN / IP	Standard: 1920 (IP only) Options: 512 / 1920 990NET: 768 / 1920	Standard: 1152 (IP only) Option: 384 / 1152
MultiSite	Total: 2304kbps 4x768 video + no audio 4x512 video + 3 audio	Total: 1152kbps 4x384 video + no audio 4x320 video + 3 audio
Rate Matching	Yes	Yes
Dual Stream (DuoVideo / H.239)	Yes	Yes
Secure Conference	All bandwidths	All bandwidths
H.264	Up to 2Mbps	Up to 768
Picture Mode MultiSite	VS, CP4, CP5+1	VS, CP4, CP5+1

Model	**770MXP**	**550MXP**
Bandwidth Point to point ISDN / IP	Standard: 768 (IP only) Option: 128 / 768	Standard: 768 (IP only) Options: 128 / 768, 384 / 768
MultiSite	Not Available	Not Available
Rate Matching	Not Available	Not Available
Dual Stream	Yes	Not Available

(DuoVideo / H.239)		
Secure Conference	All bandwidths	All bandwidths
H.264	Up to 768	Up to 768
Picture Mode MultiSite	Not Available	Not Available

Appendix 3

Environmental considerations

This section explains how to carry out basic adjustments and simple tests to ensure that you send and receive the best possible image and audio quality when using your system.

Iris control and lighting
By default the system camera will use an automatic iris to compensate for changes in lighting. In addition to this feature, you may further assist the system to maintain the best possible image quality by paying special attention to environmental lighting and background colors as described below. Remember the system will send live images of yourself *and* your immediate surroundings.

- Avoid direct sunlight on the subject matter i.e. yourself, the background or onto the camera lens as this will create harsh contrasts.
- If light levels are too low you may need to consider using artificial lighting. As described above, direct illumination of the subject matter and camera lens should be avoided.
- When using artificial lighting, daylight type lamps will produce the most effective results. Avoid colored lighting.
- Indirect light from shaded sources or reflected light from pale walls often produces excellent results.
- Avoid harsh side lighting or strong light from above. Strong sunlight from a window or skylight may put part or all of the subject matter in shadow or cause silhouetting.
- If you still have problems with the iris and lighting, manual adjustment of the camera parameters might help – see Video Settings menu.
- Dim scenes can also be improved by manually adjusting the camera brightness setting.

Background
The appearance of the picture background is very important but easily overlooked. It is important to remember that the camera also shows what is behind you when in a videoconference. To ensure a suitable background we recommend you consider the following:

- Use a neutrally colored background with a medium contrast and a soft texture, e.g. a plain curtain with no heavy patterns or strong colors that may adversely tint the whole scene.
- Avoid moving backgrounds such as curtains blowing in a draught, moving objects, or people walking behind as this may both reduce image quality and distract the attention of the calling party.
- Do not place the camera facing a doorway.

Loudspeaker volume
The audio system will use the Digital Natural Audio Module (DNAM). The volume of the audio system is controlled by the Volume Control keys on the system remote control.

Appendix 4

Guidelines for setting up videoconferencing rooms

The following are a set of guidelines to consider when either building a videoconferencing room, or using an existing room for videoconferencing.

Lighting:

- Low Contrast desired for light intensity. No dark spots.
- Intensity @ table 800 - 1400 Lux as measured with an Incident light meter.
- Block sunlight from entering room.

Seating Area (Table):

- Should allow all participants to see Monitors.
- Should allow camera to “see” all participants.
- Non-shiny non-patterned preferably light grey surface (if table used).

Walls:

- Color: Generally high contrast color desired. Light blue is commonly used.
- Acoustically reflective surfaces (such as glass or concrete) should be covered with curtains or sound treatment.

Audio:

- Noise Floor preferred less than 44dBC.
- Reverb Time 0,3 to 0,5 sec.

Ventilation:

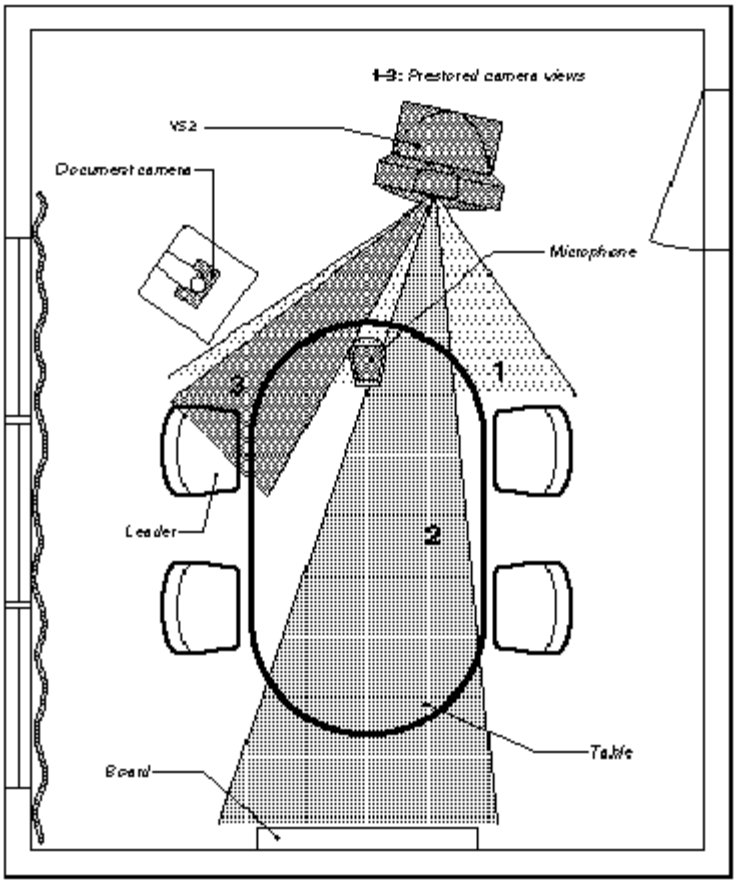
- Keep in mind Noise Floor.
- Velocity = Noise. Therefore keep velocity of air low.

Room:

- Should be located away from noise.
- Should not have windows.
- Doors should be located off camera.

How to prepare a typical room for videoconferencing:

The illustration below shows the principles of a typical room designed to obtain the best results when using a videoconference system.



If the system has a separate microphone, it should be placed at the front of the table to ensure that all speech will be detected. The best position for the microphone is at least 2 meters (6.5 feet) in front of the system on a plain, flat table with at least 0.3 meters (12 inches) of table in front of the microphone.

The document camera should be close to the chair person or a designated controller of the document camera for ease of use (remember to arrange all the peripherals so that one participant can reach each of them to point, change the display, tape, and so forth).

The camera supports up to 15 pre-stored camera positions.

The illustration shows three possible camera positions; one for all the participants, one for the whiteboard and one for the main speaker. The remaining camera presets are then available for other peripheral equipment, for example a VCR.

Position the system in such a way as to avoid the possibility of somebody inadvertently walking into the camera’s field of view when entering the room. Other than the conference participants, there should be no moving items in the sent image.

Appendix 5

Security

The system has several features both to protect from unauthorized use and system access:

Access Code:

When Access Code is enabled, the user will be asked to enter an access code before he/she is able to make a call. The system will verify if the entered access code is valid by checking the code with the allowed codes listed in the access.txt file on the ftp-server in the system. If no access.txt file is uploaded to the system, registration of the code will be done without validation. E.g. you can enter whatever code you want and have access to the system.

The access.txt file is a plain text file with one line per access code as shown below:

```
1234
1250
A1
B2
ABC
```

To upload this file to the system, follow these steps:

- Open a DOS-window and go to the folder where the ‘access.txt’ file is located.
- Type ftp <IP-address of your local system).
- User: press Enter or enter IP-password.
- Type “bin” and press Enter.
- Go to the user folder, type “cd user”.
- Upload the ‘access.txt’ file, type ‘put access.txt’.
- Exit from ftp, type "bye".

Administrator Password

Access to the administrator menu on the system unit can be controlled using password protection. You can set the Administrator Password in Menu Settings, in Security or from the dataport:

menupassword set <pin-code>. The pin-code should be maximum 5 - five digits. To erase the password, enter an empty pin-code.

Streaming password

By setting a streaming password in the streaming menu on the system, a password has to be entered on the streaming client to be able to see the video stream from the system.

IP Password

By setting an IP Access Password on the system, all access to the system using IP (Telnet, FTP and WEB) requires a password. This password can be enabled from telnet or dataport using the command: ippassword <ip-password>. The default IP password is "TANDBERG".
To remove this password, use the command: "ippassword ". From telnet, this is only possible by first entering the correct password.

IP Services

The different IP services on the system - FTP, Telnet, Telnet Challenge, HTTP, HTTPS, SNMP and H.323 can be disabled to prevent access to the system. By using the commands below, the services can be independently enabled/disabled:

xconfiguration Telnet/TelnetChallenge/FTP/HTTP/HTTPS/H323 Mode: <On/Off>
xconfiguration TelnetChallenge Mode: <On/Off> [port]
xconfiguration SNMP Mode: <On/Off/ReadOnly/TrapsOnly>

SNMP Security alert

This function will notify any Management Application (such as TMS - TANDBERG Management Suite) if anyone tries to perform Remote Management on the system using an illegal password. The Security alert that is sent to the Management Application will contain information about the IP address and the service (WEB, Telnet, FTP) being used for the attempt. If TMS is used, email notifications or alarms about the attempt can be sent to specified persons.

Encryption

All TANDBERG systems support both AES and DES encryption. By default this feature is enabled such that when connecting with any other video system or MCU, a TANDBERG system will attempt to establish a secure conference using AES or DES encryption. The TANDBERG system will attempt this for both IP and ISDN connections. Where a remote system or MCU supports encryption, the highest common encryption algorithm will be selected on a port-by-port basis.

The type and status of the encryption negotiated is indicated by padlock symbols and on-screen messages. Encryption on the TANDBERG systems is fully automatic, and provides clear security status indicators;

- An open padlock indicates that encryption is being initialized, but the conference is not yet encrypted.
- Single padlock indicates DES encryption.
- Double padlock indicates AES encryption.

In addition to on-screen indicators the Call Status menu provides two information fields regarding call encryption. The first field is the Encryption Code, which will identify either AES or DES. The second field is the Encryption Check Code and is comprised of an alphanumeric string. This string will be the same for systems on either side of an encrypted conference. If the Check Codes do not match, this would indicate that the call has been exposed to a Man In The Middle attack.

When a system with MultiSite functionality hosts a conference, the highest possible encryption algorithm will be negotiated on a site-by-site basis. MultiSite conferences can therefore support a mix of AES and DES encrypted endpoints in the same conference. A conference will only be as secure as its weakest link.

All systems supporting DES encryption can upgrade to AES encryption. Please contact your TANDBERG representative for more information. The standards supporting the encryption mechanisms employed by TANDBERG are: AES, DES, H.233, H234 and H.235 (H235v3 & v2 for

backwards compatibility) with extended Diffie Hellman key distribution via H.320, H.323 and Leased Line connections.

The TANDBERG AES implementation is validated as conforming to the Advanced Encryption Standard (AES) Algorithm, as specified in Federal Information Processing Standard Publication 197, *Advanced Encryption Standard,* by The National Institute of Standards and Technology (NIST).

Appendix 6

Using the file system

It is possible to access a file system within the TANDBERG system by using ftp:

DOS-window:	ftp <IP-address of system>, or
Web-browser:	ftp:// <IP-address of system>

Description of the different files:

all.prm	all settings in the system (including directory)
dir.prm	directory entries (up to 200 entries)
event.log	logs fault situations etc.
sw.pkg	the system software
globdir.prm	file containing up to 400 entries. These entries can not be edited from the system, but can be edited as a text-file.

Files accessible only by 'ftp get /tmp/snapshots/xxx.jpg' or 'http://<IP-address of system>/tmp/snapshots/xxx.jpg':

site0.jpg	Snapshot of current stream if MultiSite.
main.jpg	Snapshot of selfview.
site1.jpg	Snapshot of decoded stream if point-to-point.
duo.jpg	Snapshot of the encoded stream if transmitting DuoVideo, the decoded stream if receiving DuoVideo.

Custom logos

- Go to the folder where your logo is located.
- Type "ftp <IP-address of your local system>".
- Go to the user folder, type "cd user".
- Upload the logo, type "put <logo.jpg>".

The new logo will be displayed the next time you restart your system. Recommended maximum size is: 704x480, file-format: jpg. If the file is too large, no logo will be displayed.

Appendix 7

(Not available on all TANDBERG systems)

Connecting the system to PRI/T1

Using CSU adapter

Connecting the system to the ISDN network via the E1/T1-interface using an Adtran T1 ESF CSU ACE or equivalent CSU, will allow up to 1.54 Mbps connection. The E1/T1-interface must be connected to a CSU approved according to IEC 60950, UL 1950 or equivalent standard. The PRI-line will run the AT&T 4ESS, 5ESS and National ISDN protocols in addition to Euro ISDN (E1).

Connecting to Adtran T1 ESF CSU ACE

Connect the PRI cable from the system to the input marked CPE (Customer Provided Equipment) on the Adtran CSU (straight through category 5 cable is recommended). Connect to the network via the NET connector on the Adtran CSU.

Configuration of the system

Open the Administrator Settings Menu from the Control Panel and select Network.
Choose Network Type: PRI and specify your PRI number, max. Channels, cable length (between system and CSU) and switch type.

Configuration of Adtran T1 ESF CSU ACE

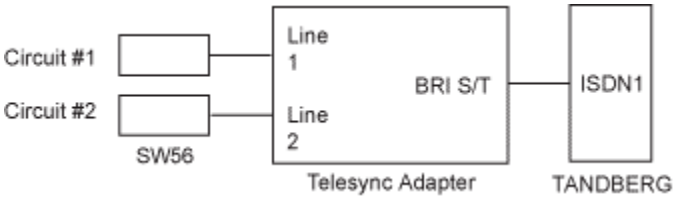
- Enter 2)CONFIG menu using SCROLL and ENTER buttons.
- Enter 3)TERMINAL menu. Check 1)FORMAT:ESF, 2)CODE: B8ZS , 3)SET LBO: 0-133 (corresponding to Cable Length setting on the system).
- Go to main menu and enter 1)NETWORK menu. 7)SET LBO: 0.0 (according to information from Telco).
- Also, other network parameters should be set according to information from your Telco.

Appendix 8

Connecting the system to the Switched 56 network

Using Telesync TS-256 SW56/ISDN adapter
Connecting the system to the SW56 network using a Telesync Adapter is described below. There are different Telesync Adapters for different configurations of SW56 networks. The network types tested with the system are SW56 2Wire and 4Wire.

Connecting
Connect the system ISDN1 cable to the BRI S/T interface on the Telesync Adapter. Connect the two SW56 cables from the Telesync adapter Line 1 and Line 2 to the SW56 network.



Configuration of the system
Select network type to National ISDN.

LINE 1 SETUP

NUMBER1:	program with number from the first SW56 line
NUMBER2:	program with number from the second SW56 line
SPID1:	program with number from the first SW56 line
SPID2:	Leave blank

How to call
It is important to use Restrict (56k). Select Restrict (56k) in Call Settings in the Call menu (select the field next to the phone book button in the call menu). A second number field will appear when ISDN is selected for Net within Call Settings and you choose bandwidth 128 kbps. Enter the second number in the call settings menu.

Appendix 9

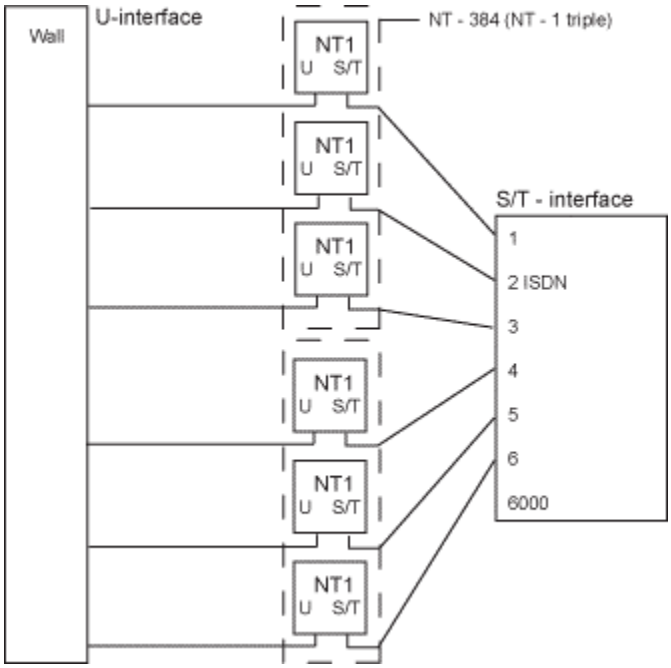
Connecting the system to ISDN using NT1 network adapters

Connecting
Connect the first ISDN cable from ISDN 1 on the system to the S-interface on your first NT1 network adapter. Connect the other ISDN cables to the appropriate NT1 network adapters. Connect the U-interface of your NT1 adapter to the line provided from your network provider.

For convenience the NT1 adapters could be placed inside the cabinet. If needed, use the shorter ISDN cable (RJ45 connectors) delivered with the NT1 between the codec and the NT1 and the longer ISDN cable between the NT1 and the connector (RJ45) at the wall socket.

Configuring
The configuration of the system is performed in the same manner as described in ISDN BRI Settings.

The NT1 should be powered up and you should check that the network is active. Please check your NT1 User Manual.



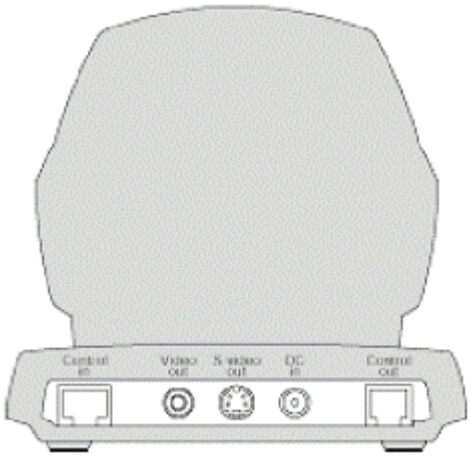
Appendix 10

(Not for TANDBERG 1000 MXP and set top systems)

Wave II Camera

Pinouts and Connectors

8-PIN RJ (shielded modular jack):
This connector is used for the power and control signals to the main camera.



Pin-8	+12V (presence when connected in daisy chain)
Pin-7	GND
Pin-6	GND
Pin-5	RXD (in)
Pin-4	TXD (out)
Pin-3	+12V
Pin-2	GND
Pin-1	+ 12V

Standard Phono:
Used for composite video signal

Power:
2.0 mm DC power jack (+12V, 1A required)

Standard Mini Din:
Used for S-Video signal

6-PIN RJ (modular jack):

This connector is used when cascading cameras: Control (out) signal and external camera detection. Note: It does not provide power for cascaded camera.

PRI	Pinout
Pin-6	GND
Pin-5	GND
Pin-4	RXD (in)
Pin-3	TXD (out)
Pin-2	Presence (+12V in daisy chain)
Pin-1	GND

Appendix 11

Remote Control

The TANDBERG remote control transmits IR-signals using the following parameters:

Protocol	Siemens SDA2208
Reference frequency	485kHz
Address	4 & 7
IR wavelenght	940nm
IR carrier ferquency	30kHz

Remote Control keycode map:

Button codes		Remote control		Button codes		Remote Control	
Decimal	**Hex**	**Address**	**Button name**	**Decimal**	**Hex**	**Address**	**Button name**
0	00			33	21	0	OK
1	01	0	NUMBER 1	34	22	0	CALL
2	02	0	NUMBER 2	35	23	0	END CALL
3	03	0	NUMBER 3	36	24	0	PHONE BOOK
4	04	0	NUMBER 4	37	25	0	MENU
5	05	0	NUMBER 5	38	26	0	CANCEL
6	06	0	NUMBER 6	39	27	0	
7	07	0	NUMBER 7	40	28	0	PRESETS
8	08	0	NUMBER 8	41	29		
9	09	0	NUMBER 9	42	2A		
10	0A	0	NUMBER 0	43	2B		
11	0B	0	*	44	2C		
12	0C	0	#	45	2D		
13	0D			46	2E		
14	0E			47	2F		
15	0F			48	30		
16	10			49	31		
17	11		PRESENTER	50	32		

18	12	0		51	33		
19	13			52	34		
20	14			53	35		
21	15			54	36		
22	16	0	ZOOM OUT	55	37		
23	17	0	ZOOM IN	56	38		
24	18			57	39		
25	19	0	VOLUME DOWN	58	3A		
26	1A	0	VOLUME UP	59	3B		
27	1B	0	MIC OFF	60	3C		
28	1C			61	3D		
29	1D	0	UP	62	3E		
30	1E	0	DOWN	63	3F	0	WAKE UP
31	1F	0	LEFT	25	19	3	LOW BATT
32	20	0	RIGHT	XX		3	PROG VER

Appendix 12

Cisco CallManager registration

Configuring an H.323 client on the CallManager 4.0

The registration of a H.323 client in CallManager is supported on the CallManager (CCM) 4.0 software and forward.

1. To configure the CallManager with an H.323 client, log on to the administration web interface and go to the phone configuration page.
2. The Phone configuration page is located on: device (top menu) -> Add a New device -> Phone -> H.323 Client.
3. In the phone configuration page type the IP address of the TANDBERG system in the Device name field, select device pool and push the insert button.
4. A pop-up box will now appear on the screen and ask you if you would like to configure the directory number. Push the ok button.
5. You should now see the Directory Number Configuration WEB page. Enter the E.164/phone number of your TANDBERG system in the Directory number field, and in the “Forward and Pickup Settings” enter the time of “No Answer Ring Duration”. The time selected has to have a value from 1 to 300 seconds.
6. Push the Add button to update the CallManager with the directory number settings.

You have now configured the CallManager with a H.323 client and should be able to register the TANDBERG system to it.When the TANDBERG system is registered to a CallManager, it will be possible to place and receive calls from this system to any other video and voice systems that are registered on the same CallManager.

Appendix 13

Diagnostic Tools for IP

To use these tools, will require using a PC and setting up a telnet session towards the system.

Q.931

To show Q.931 trace during a call you need to issue the command ‘syslog on’.One can get traces for RAS, Q.931 and H.245 with this command. It is a complex trace and requires an extensive knowledge in H.323 signalling to be understood.

Ping

Ping is used to see if the system is able to reach a specific IP-address, using a mechanism in IP called ICMP. If the system is unable to register to its gatekeeper, or if it is unable to dial a specific endpoint, one can use ping to see if there is at least an IP-route to the gatekeeper or to the endpoint. In case you have problems, one would first ping the default gateway, then the gatekeeper, and then the other endpoint.

Traceroute

Traceroute does exactly that; it traces the route an IP-packet takes to reach its destination and displays all router hops. Traceroute is very useful for seeing exactly where there is a routing-problem in the IP-network, and for checking where transport-delay is introduced.

Layer 4 Ports used in H.323 calls

The layer 4 ports used by the system in a H.323 call can be defined as follows:

- Dynamic: The ports are allocated at random from 2048 to 65535.
- Static: Will use the predefinded layer 4 ports listed in the tables below.

Point-to-point + Duo Video

Function	Port	Type
Gatekeeper Discovery (RAS)	1719	UDP
Q.931 Call Setup	1720	TCP
H.245	Range 5555—5556	TCP
Video	Range 2326—2341	UDP
Audio	Range 2326—2341	UDP
Data/FECC	Range 2326—2341	UDP

MultiSite + Duo Video

Function	Port	Type
Gatekeeper Discovery (RAS)	1719	UDP
Q.931 Call Setup	1720	TCP
H.245*	Range 5555—5560	TCP
Video	Range 2326—2406	UDP
Audio	Range 2326—2406	UDP
Data/FECC	Range 2326—2406	UDP

(*) Note: While using MultiSite, if a site is disconnected and reconnected without terminating the entire conference, the next site to be connected will have a H.245 port outside of the specified range. If this functionality is required through a firewall, the range of TCP ports can be extended past 5564. However, if a site is disconnected and reconnected, without ending the conference enough times one can quickly end up outside of this range again.

Appendix 14

Declaration of Conformity

Contact your TANDBERG representative for a Declaration of Conformity.

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8 Glossary

#

199 AV1: External input for the TANDBERG/LOEWE monitor.

2nd monitor: The second monitor of your videoconferencing system. The second monitor is normally placed on the right side of the first monitor.

4CIF: 4 times CIF, 704x576 pixels

4SIF: 4 times SIF, 704x480 pixels

A

AACLD: Advanced Audio Coding Low Delay

Access code: Use Access code to password protect outgoing calls.

Accessories box: The cabinet contains the following: W.A.V.E. camera, table microphone, remote control and tracker and documentation.

Accessories drawer: See Accessories box

AES: Strong encryption. (Advanced Encryption Standard)

AGC: Automatic Gain Control. Maintains the audio signal level at a fixed value by attenuating strong signals and amplifying weak signals. Very weak signals, i.e. noise alone, will not be amplified.

Alert speaker: The internal speaker will warn you of an incoming call even though the monitor may not be switched on.

Audio call: Audio call equals a telephone call. You can make a call with the video system with audio only.

Audio input 4: Intended for connection to an external microphone amplifier or an external fixed mixer.

Audio input 5: Intended for connection to external playback devices (or to telephone add-on hybrids).

Audio input 6: Intended for connection to a VCR or DVD player or other external playback devices.

Audio out 1: Intended for connection to TANDBERG Natural Audio, televisions or audio amplifiers.

Audio out 2: Intended for connection to audio recording equipment (or to a telephone add-on hybrid).

Audio out 3: Intended for connection to a VCR or other recording equipment.

Auto-display snapshot: Sent and received snapshot will automatically appear on full screen display.

Auto answer: The system will automatically answer all incoming calls.

Automatic Duo Video: Duo Video Mode is put to Auto. When starting a presentation, Duo Video will start automatically (if possible).

B

Bandwidth: Decides the quality of the video call. High bandwidth gives high quality.

C

Call control Leased Line: Is a non-dialing protocol and should be used when two systems are connected in a point-to-point connection. Use Leased Line when the handshaking signals DTR and CD are available.

Call control Manual: Should be used when no handshake signals are available, and the external equipment requires a constantly connected line.

Call control RS366 Dialing: The only dialing protocol and would normally be used together with network clocking RS449/V35 Compatible when the external system uses RS2366 ports.

Call status: Comprehensive information about the call listing transmitted and received audio/video/data information.

Camera tracking: Voice Activated Camera Positioning - the camera will automatically view the current speaker.

Camera tracking mode: Voice Activated Camera Positioning - the camera will automatically view the current speaker.

Chair control: Enables one participant to control the meeting by selecting which of the conference participants that is to be broadcasted to the other participants.

Channel status: Comprehensive information about the call progress listing the numbers called, and if an error occurs a cause code is displayed.

CIF: Common Intermediate Format, 352x288 pixels

Closed Captioning: Text chat.

Codec: The Codec is the heart of the system. The main task for the Codec is the compression of outgoing video, audio and data, the transmission of this information to the far end, and the decompression of the incoming information.

Continuous Presence: See Split Screen

Control Panel: The Control Panel is found in the main menu.

CSU: Channel Service Unit

D

Daisy-chaining: Use of several cameras in a video conference.

Dataport: The system provides two standard RS 232 data ports to allow a computer to be connected for data transfer and control purposes.

Dataport 1: A standard RS 232 data port to allow a computer to be connected for data transfer and control purposes.

Dataport 2: Dedicated to the main camera and will not be available in standard configuration.

DES: Encryption. (Data Encryption Standard)

DHCP: Dynamic Host Configuration Protocol.

Diagnostics: Allows testing of individual system components and displays the current system settings.

Digital ClarityTF: Participants enjoy presentations of exceptionally high quality resolution video.

Disconnect site: As a Chairman, you get the option Disconnect site. Disconnect site allows you to disconnect any participant in the conference.

Do Not Disturb: When Do Not Disturb is active the system will not accept any incoming calls. The caller will hear a busy tone when calling the unit.

Document Camera: A document camera is an additional camera that is used for showing text, diagrams as well as physical objects.

DownspeedingTF: If channels are dropped during a videoconferencing session, the connection is automatically maintained without interruption.

dual monitor: The second monitor

Dual monitor system: A videoconference system with two monitors.

Duo VideoTF: Allows participants at the far end to simultaneously watch a presenter on one screen and a live presentation on the adjoining screen.

E

E.164 Alias: The E.164 address of the system. Equivalent to a telephone number, sometimes combined with access codes. The system will not register with the gatekeeper if the E164 alias is not set.

E1: Network type, 30 channels. Default for PAL versions.

Echo canceller: Continuously adjusts itself to the audio characteristics of the room and compensates for any changes it detects in the audio environment.

Echo control: When set to On the far end is prevented to hear their own audio.

Encryption: Use encryption to make a secure call. The system will try to make point-to-point calls using encryption. If the far end system supports encryption, the call will be encrypted. If not, the call will proceed without encryption. (Auto encryption). Set encryption to On if you don't want an unencrypted call to be established at all. Set encryption to Off if you don't want to use encryption.

End view: Stop viewing the site previously chosen with View Site, and return the view to the site that is currently On Air. Can be used by all conference participants.

Ethernet Speed: The speed (Mbps) on the connection from the system to the LAN.

F

Fallback to telephony: Enables fallback from video calls to telephony/speech calls.

Far End: In a video conference, Far End means the remote side of the conference. Far End Camera is your conference partner's camera. Opposite to Near End

FECC: Far End Camera Control. When activated it is possible to control the far end's camera, select video sources, activate presets and request still images.

Floor: In a multipoint call, use Request Floor to broadcast your picture to all other participants. This is handy when you are having presentations, for teachers etc.

G

G.711: Audio algorithm for normal quality audio (telephone quality, 3.1 kHz) The system will always have G.711 enabled.

G.722: Audio algorithm for high quality audio (7 kHz).

G.722.1: Audio algorithm for compressed high quality audio (7 kHz)

G.728: Audio algorithm for compressed normal quality audio (telephone quality, 3.1 kHz)

Gateway: The gateway enables sites on IP and sites on ISDN to participate in meetings with each other.

Global Phone Book: A phone book provided by TMS.

H

H.261: Video algorithm for legacy video compression and decompression. The system will always transmit H.261

H.263: Video algorithm for normal video compression and decompression

H.264: Video algorithm for bandwidth-efficient video compression and decompression

Humfilter: A highpass filter which reduces very low frequency noise.

I

iCIF: Interlaced CIF, 352x288 pixels, 50 fields per second

Incoming call: Someone calls in to your system

Incoming MCU Calls: If occupied in a call, the system will provide a visual/audio indication of an incoming call and ask to accept or reject the call.

IP address: Defines the network address of the system. This address is only used in static mode.

IP assignment: IP-address, IP-subnet mask and Gateway are assigned by the DHCP server.

IP assignment Static: The system's IP-address and IP-subnet mask must be specified in the IP-address field.

IP Precedence: Used to define which priority the system should have in the network. Higher numbers indicate higher priority.

IP subnet mask: Defines the type of network. This address is only used in static mode.

IP TOS: IP Type Of Service. Helps a router select a router path when multiple paths are available.

iSIF: Interlaced SIF, 352x240 pixels, 60 fields per second

L

Layout: Use the Layout key to change picture layout on the screen.

M

Main Camera: Your camera. Video input 1

Max call length: This feature will automatically end both incoming and outgoing calls when the call time exceeds the length specified.

Max channels: Indicates the maximum number of channels the system is allowed to use on the E1/T1 interface.

MCU: Multipoint Conference Unit.

MCU status line: Shows indicators for MultiSite, MCU and DuoVideo

MicOff: Microphone is switched off.

Mix mode: How to adjust the weighting of each microphone to obtain the best possible audio and minimize the background noise.

Modem mode: (Dataport) Supports external control of the system via a PC as in Control Mode. Once a call is established, Dataport 1 will automatically switch to Data mode. When the call disconnects, Dataport 1 switches back to Control Mode.

MSN: Multiple Subscriber Number. Possible to attach different ISDN terminals, with different numbers, to the same physical ISDN telephone line. The service can be ordered from the telephone company.

multipoint call: A call with more than two participants including yourself

MultiSite: The TANDBERG systems internal MCU. Built-in system which makes it possible to establish meetings with up to 5 video calls and 5 telephone calls.

MultiSite cascading: By connecting up to 4 MultiSite systems together to achieve a higher number of participants in a multipoint call.

N

NAT: Network Address Translation. NAT support in the videoconferencing system enables proper exchange of audio/video data when connected to an external videoconferencing system when the IP traffic goes through a NAT router. Used in small LANs, often home offices, when a PC and a videoconferencing system is connected to a router with NAT support.

NAT Address: The external/global IP-address to the router with NAT support. Packets sent to the router will then be routed to the system's IP address.

Natural Audio ModuleTM: Designed to improve audio quality during a videoconference. It is mounted in the cabinet above the Codec and consists of an audio system optimized for speech.

Natural Presenter Package: Consists of Duo Video, Digital Clarity and PC Presenter.

Natural VideoTF: 60 fields per second true interlaced picture.

Near End: In a video conference, Near End means your own side of the conference. Near Camera is your own camera. Opposite to Far End

Network clocking: Specifies the number of physical external clock signals.

Network Interface: Indicates if the network is of type E1 or T1.

Network profiles: It is possible to define up to 6 network profiles, each consisting of name and call prefix, and 3 of them also include network selection.

Non Standard Facility: The network provider may require service selection in your ISDN configuration. Valid NSF codes are from 1 to 31. 0 will disable NSF service codes.

NR: Noise Reduction. Reduces constant background noise (e.g. noise from air-conditioning systems, cooling fans, etc.).

NSF: Non Standard Facility.

NTSC: National Television System Committee. Video standard corresponding to 4SIF. Primary used in USA, Japan and other countries.

O

Option Key: Required by the system to activate optional features such as MultiSite and Presenter.

P

PAL: Phase Alternation by Line. Video standard corresponding to 4CIF. Primary used in Europe, Middle East and Asia

Parallel dial: Channels will be dialed and connected in parallel when setting up a bonding call.

PC PresenterTF: An easily accessible PC connection plug. When connected the PC image is displayed on the monitor.

PC SoftPresenterTF: Shows PC images via the LAN connection.

PIP: Picture-In-Picture

point-to-point call: A call with two participants including your self

POP: Picture Outside Picture. POP is a picture layout mode that is optimized for wide screens: Full screen, 1+3 layout and emulated dual monitor layout.

Presentation: Presentation means to show another video source. Use the Presentation Key for a predefined presentation source. Use the presentation menu to choose among all available video sources.

Presentation source: The video source that is on display when you press the Presentation Key on the remote control

Presets: Predefined camera positions (and video sources)

Q

QCIF: Quarter CIF, 176x144 pixels

QSIF: Quarter SIF, 176x120 pixels

R

Release Floor: To end the request floor function.

release floor to site: Allows the chairman to release the floor.

Remote: Short for Remote Control

Request Floor: The MCU will broadcast the video in full screen to all other participants in the conference. If the MCU conference has a chairman, a request will be sent to the the chairman.

Restart: Restarts the system.

Restore defaults: Restores system settings to the factory defaults.

Restricted call: A call to a 56 kbps network. By default the system will dial an unrestricted call (a call to a 64 kbps network) and downspeed to 56 kbps if necessary.

S

S-VHS: S-video

S-video: The standard camera uses one of the S-video inputs in the codec.

Selfview: Outgoing video. In most cases, the image of your self.

Side-by-Side: Side-by-side view means that two pictures are displayed side by side each other on the screen. You will se two equally sized pictures.

SIF: Standard Input Format, 352x240 pixels

SNMP: Simple Network Management Protocol.

SNMP Community: SNMP Community names are used to authenticate SNMP requests. SNMP requests must have a password in order to receive a response from the SNMP agent in the system. The SNMP Community name is case sensitive.

SNMP Trap Host: Identifies the IP-address of the SNMP manager.

SNMP traps: Generated by the agent to inform the manager about important events.

SoftMux: Ensures high reliability and includes the unique Downspeeding feature. It also makes it possible to dial to another videoconferencing equipment, phones and mobile phones in a uniform way, and provides an on-screen, real-time feedback on the progress of a call.

Split Screen: All the participants in a MultiSite conference are displayed on the screen. (Former Continuous Presence)

Start Channel: Indicates the firstE1/T1 channel the system is allowed to use. The setting might be used when if the E1/T1 line is shared with other equipment.

Start up video source: The video source that is on display when the system wakes up from standby mode.

Status Format: Provides call quality feedback on the status line.

Streaming: Allows broadcasting of audio/video via an IP network.

Streaming Address: Defined as the IP-address of a streaming client, streaming server or a multicast address.

Streaming Address Port: If several codecs are streaming to the same IP-address, different ports have to be used in order for the client to know which stream to receive.

Streaming Allow remote Start: Streaming can be started from the Videoconferencing system using the remote control, by using the Data port, or from external user interfaces like the Web-browser or Telnet session.

Streaming Announcements: The system will announce to the network that it is streaming. This enables a streaming client (e.g. a PC) to connect to the system's streaming session. Used by Cisco IP/TV.

Streaming Password: Prevents unauthorized access to the streaming functionality.

Streaming Source: Select between local video and/or far end video to be streamed. Local and far end audio is always streamed.

Streaming TTL/Router Hops: Used for streaming data to limit how many routers the data should pass before it is rejected.

Streaming Video Rate: Defines the Video streaming rate from the system.

SVGA: Super VGA. (800x600)

SXGA: Super extended Graphics Array (1280x1024)

System information: Lists system numbers, line status, software version and other useful information.

System name: Identifies a videoconferencing system

T

T1: Network type, 24 channels. Default for NTSC versions.

T1 Line Coding: Indicates how the signals on the line should be coded. If parts of the systems use restricted coding, this should be selected.

Take chair: Request chairmanship of the conference. If no one else is chairman, the request is granted.

TCS-4: Used to address different systems on a LAN when dialing in via a gateway.

Terminal Names: Lists the site numbers or name (if supported) of other sites connected in the conference.

Terminate meeting: The chairman can terminate the conference, i.e. all participants are disconnected.

TMS: TANDBERG Management Suite

Touch Tones: To dial extension numbers etc. during a call, use touch tones in order to get tones instead of preset on the number keys.

Tracker: The tracker is a small infrared remote control device made to steer the camera to any desired location within the room.

TSC-1: TCS-1 is used for H243 password on H320 MCU's

V

VCR: Video Cassette Recorder

VGA: Video Graphics Array. (640 x 480)

VGA Out Quality: Changes the resolution of the VGA signal available in the VGA Out connector at the rear of the codec.

View administrator settings: Displays all the system settings in a read only format.

View site: View any participant in the conference other than the participant currently On Air. Can be used by all conference participants.

VNC: Virtual Network Computing.

Voice Switched: The active site will be displayed in full screen during a MultiSite conference.

W

WAVE Camera: Wide Angle View Camera - delivers the widest angle of view in the industry.

Welcome menu: The welcome menu displays the main menu when you are outside a call.

X

XGA: extended Graphics Array (1024 x 768)