## Sony Ericsson

# User guide



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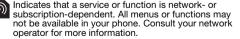
Prior to use, please see important warranty information and terms for safe and efficient use separately provided.

### Instruction symbols

The following instruction symbols appear in this User guide:

- > Use the navigation key to scroll and select.
- Press the navigation key up.
- Press the navigation key down.
- Press the navigation key to the left.
- Press the navigation key to the right.
- Note
- -`**∳** Tip





## **Prepare the phone**

#### To insert the SIM card



- 1 Remove the battery cover.
- 2 Slide the SIM card into its holder with the contacts facing down.

#### To insert the battery



- 1 Remove the battery cover.
- 2 Insert the battery with the label side up and the connectors facing each other.
- Do not force the battery cover into place. Slide the battery cover carefully onto the phone and close it.

### To charge the battery



- 1 The phone battery is partly charged when you buy it. Connect the charger to the phone. It takes approximately 2.5 hours to fully charge the battery.
- 2 To remove the charger, tilt the plug upwards.
  - You can use the phone during charging. You can charge the battery for more or less than 2.5 hours. Interrupted charging will not damage the battery.

### To turn on the phone

- 1 Press and hold down 🕾.
- 2 Enter your PIN if requested. To correct mistakes, select Delete.
- 3 Select OK.
- 4 Select a language.
- 5 Enter the time and date and select Save.



## To turn off the phone

Press and hold down

## Standby

After you have turned on the phone and entered your PIN, the name of your operator appears on the screen. This is called standby. You can now make and receive calls.

## SIM and PIN

#### SIM card

The SIM (Subscriber Identity Module) card, which you get from your network operator, contains information about your subscription. Always turn off your phone and detach the charger before you insert or remove the SIM card



- You can save contacts on the SIM card before removing it from your phone. Contacts may also be saved in the phone memory. See Contacts on page 18.

### PIN code

You may need a PIN (Personal Identification Number) to activate the services in your phone. Your PIN is supplied by your network operator. Each PIN digit appears as \*, unless it starts with emergency number digits, for example, 112 or 911. You can call an emergency number without entering a PIN.

If you enter the wrong PIN three times in a row, PIN blocked. Enter PUK provided by your operator. appears. To unblock it, you need to enter your PUK (Personal Unblocking Key).

## **Menu overview**

Extras	Calendar, Timer, Stopwatch, Calculator, Games & apps, My files, Torch
Internet	Homepage, Bookmarks, Go to URL, View, Advanced
FM Radio	
Camera	Take pic., Record video, Camera pics, Videos, Slide show, Settings
Messaging	Write new, Inbox, Call voicemail, Drafts, Sent messages, Saved msgs, Templates, Delete messages, Settings, Memory status
Alarms	
Calls	Call list, Time and cost, Call settings
Contacts	View contacts, Find contact, Add contact, My number, Voicemail, Delete contacts, Speed dial, Copy contacts, Send contacts, Settings
Settings	Sound & alerts, Wallpaper, Theme, Time and date, Language, Bluetooth, Select network, Internet settings, Advanced, Phone status
Some menus and icons in this document may vary depending	

Some menus and icons in this document may vary depending on operator, network or subscription.

## Phone overview



### Network coverage



The network bars show the strength of the GSM network in your area. Try moving to another location if you have trouble calling and network coverage is poor. No network means you are not in range of a network.

- ■■■■ = Good network coverage
- ■■■\_\_ = Average network coverage

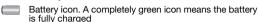
### **Battery status**

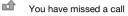
- = The phone battery is fully charged
- = The phone battery is empty

## **Screen icons**

These icons may appear on the screen.

#### Icon Description





Divert calls is activated

The phone is set to silent

The keypad is locked

You have received a text message

You have received a picture message

An alarm is activated

Ongoing call

\*

The loudspeaker is on

The FM radio is playing

The Bluetooth function is activated

## **Shortcuts**

From standby you can use the navigation keys to go directly to a function:

- Press to write a text or picture message.
- Press to go to the camera.
- Press FM to play the FM radio.
- Press 
   to go to your contacts.
- Press , then the left soft key to activate torch.

### To navigate the menus

- 1 From standby select Menu.
- 2 Press ♠, ♠, ♠, ♠ and select a menu.

## To go back one step in the menu

Select Back.

### To return to standby

Press

### To lock the keypad

Press and select Lock keys.

### To unlock the keypad

Press (\*\*\*) and select Unlock.

#### To set the phone to silent

Press and hold down #==>.

#### To call your voicemail service

Press and hold down



## Calling

You must turn on the phone and be within range of a network.

#### To make a call

- 1 From standby enter the area code and phone number.
- 2 Press (C)

#### To end a call

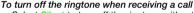
Press ( ).

### To answer a call

• Press (C)

## To reject a call

• Press 🙉



 Select Silent to turn off the ringtone without answering the call

#### To turn on the loudspeaker

Select Turn on speaker.



Do not hold the phone to your ear when using the loudspeaker. This could damage your hearing.

### To change the ear speaker volume during a call

Press 
 or ...



#### To make international calls

- 1 From standby press and hold down (1) until a + sign appears on the screen.
- 2 Enter the country code, area code (without the first zero) and phone number.
- 3 Press 🕜.

#### To view a missed call

 When Missed call is displayed, select Details. To call back scroll to the number and press .

#### Call list

You can view information about recent calls.

#### To call a number from the call list

- 1 From standby press .
- 2 Scroll to the name or number and press <a>C</a>.

#### To delete a number from the call list

- 1 From standby press .
- 2 Scroll to the name or number and select Options > Delete > Yes.
  - Calls to the international emergency number 112 can still be made, even when the keypad is locked.

## Camera

You can take pictures and record video clips to view, save and send. Pictures taken with the camera are saved in Menu > Camera > Camera pics. The format is JPEG.

Pictures downloaded using picture messages, Internet
 or Bluetooth are saved in Extras > My files > My pictures.

#### To start the camera and take a picture

- 1 From standby press . You can see the subject on the phone screen.
- 2 Select Take pic. to take the picture.
- 3 Select Save or Delete.

#### To delete a picture

- 1 From standby select Menu > Camera > Camera pics.
- 2 Scroll to a picture and select View.
- 3 Select Options > Delete > Yes.

#### To send a camera picture as picture message

- 1 From standby select Menu > Camera > Camera pics.
- 2 Scroll to a picture and select View.
- 3 Select Options > Send message > Options > Send message > To:.
- 4 Select Enter phone no. or Email address.
- 5 Select OK > Options > Send message.
- `e´g`- See To send an item using Bluetooth on page 31.

#### To record a video clip

- 1 From standby select Menu > Camera > Record video.
- 2 Select Start to start recording.

#### To stop recording

- Press Stop to automatically save the video clip.
  - The maximum recording time for one clip is 2 minutes.

#### To view video clips

- 1 From standby press Menu > Extras > My files > Videos.
- 2 Select a video clip to Play.

#### To sent a video clip as picture message

- 1 From standby press Menu > Extras > My files > Videos.
- 2 Scoll to a video clip.
- 3 Select Options > Send message > Options > Send message > To:.
- 4 Select Enter phone no. or Email address.
- 5 Select OK > Options > Send message.
  - The video clip can also be transferred via Bluetooth.

## Messaging

## Text messages (SMS)

You must have a service centre number, which is supplied by your service provider and saved on the SIM card. You may have to enter the number yourself. See Troubleshooting on page 36.

- See Entering text on page 23.

#### To write and send a text message

- From standby press ☒.
- 2 Select Text message. Write the message and select Options > Send message.
- 3 Select an option.
- 4 Select Send

#### To view a received text message

- 1 new message Read now? appears. Select View.
- 2 Select the unread message.

### To view messages saved in the inbox

Select Menu > Messaging > Inbox.

### To get delivery status of a sent message

- 1 From standby select Menu > Messaging > Settings
  - > Delivery report.
- 2 Select On. You will be notified when a message has been successfully delivered.

## Picture messages (MMS)

Picture messages can contain text, sound and images. They are sent using MMS to a mobile phone. You need the correct Internet settings in your phone to use this function. See *Internet* on page 31.

## To create a picture message

- From standby press ☒.
- 2 Select Picture messages > Options and select among the options to create the message.

#### To send a picture message

- 1 When the message is ready, select Options > Send message > To:.
- 2 Select Enter phone no. or Email address.
- 3 Select OK > Options > Send message.
  - Sending and receiving phones must have subscriptions that support picture messaging.

## **Contacts**

You can save contacts in the phone memory or on the SIM card. You can copy contacts from the phone memory to the SIM card or from the SIM card to the phone memory.

- - See Entering text on page 23.

#### To add a contact

- 1 From standby select Menu > Contacts > Add contact.
- 2 Select Save on SIM or Save in phone.
- 3 Enter the name and select Options > OK.
- 4 Scroll to the icon below the name.
- 5 Enter the number and select OK.
- 6 Select Save contact.
- You can enter the + sign and country code with all phonebook numbers. They can then be used abroad or at home. See To make international calls on page 13.

You can choose which contact information is shown as default. If Phone contacts is selected as default, your contacts show all the information saved in the phone. If you select SIM contacts as default, your contacts show names and numbers saved on the SIM card.

#### To select contacts view

- 1 From standby select Menu > Contacts > Settings > View Contacts.
- 2 Select an option.

#### To call a contact

- From standby press .
- 2 Select a contact, or enter the first few letters of the contact.
- 3 Press 🕜.

#### To edit a contact

- 1 From standby press .
- 2 Select a contact.
- 3 Select Options > Edit.
- 4 Edit the information and select Options > Save contact.

#### To delete a contact

- From standby press .
- 2 Select a contact.
- 3 Select Options > Delete contact.

## To copy all contacts to the SIM card

 From standby select Menu > Contacts > Copy contacts > Copy all to SIM.

### To view your own phone number

From standby select Menu > Contacts > My number.

## FM radio

#### To listen to the FM radio

- 1 Connect the handsfree to the phone.
- 2 From standby press FM.

#### To control the radio

- Press 
   or 
   to search for FM radio channels.
- Press 
   or 
   to change the volume.

#### To save an FM radio channel

When the FM radio is on, press and hold down (①→ - ③).
 The FM radio channel is saved in Options > Channels. You can save up to 20 preset channels.

#### To exit the FM radio

Select Back or press

### To minimize the FM radio on the screen

- Select Options > Minimize.
- Press FM to restore the FM radio on the screen.

#### To turn off the FM radio when minimized

Press FM and select Back.

### To view FM radio options

When the FM radio is on, select Options.

## Calendar

#### To add an appointment in the Calendar

- 1 From standby select Menu > Extras > Calendar.
- 2 Scroll to a date and select Options > Add a note.
- 3 Enter your details and select Options > OK.
- To confirm the date and time, select OK.
   Select if you want a reminder signal:
- Reminder a reminder signal will sound in immediate connection with the note.
- · Deactivate no reminder signal.

#### To edit or delete a note

- 1 From standby select Menu > Extras > Calendar.
- 2 Scroll to the day for the note and select Options > View today. If there is more than one note, scroll to the desired note.
- 3 Select Options.
- 4 Select to Delete or Edit the note.

## **More functions**

### Alarm

The alarm rings even if the phone is set to silent or turned off.

#### To set the alarm

- 1 From standby select Menu > Alarms.
- 2 Enter the time and select Save.3 Select an option.
- If Alarm is selected, select an alarm signal.
- If Recurrent alarm is selected, select what day or days the alarm is going to sound. Scroll to the check boxes and select Mark or Unmark, then select Done and select an alarm signal.
  - You need to keep a handsfree inserted when you select radio as an alarm signal. The radio will sound through the loudspeaker.

#### To turn off the alarm

When the alarm sounds, select Snooze or Stop.

#### To set the alarm signal

- 1 From standby select Menu > Settings > Sound & alerts > Alarm sound
- 2 Select an option.

## **Entering text**

There are two methods you can use to enter text: multitap or T9™ text input.

#### To change text input methods

#### To enter text using multitap

- Press ② ⑨ until the desired character appears.
   Press (#--®) to add a space.
- Press b to enter full stops and commas.
- Press in to shift between upper case and lower case letters.
- Press ①+ to enter the + sign.
- Press and hold down ①+ ⑨ to enter numbers.

#### To enter text using T9™ text input

- 1 Press each key only once, even if the desired letter is not the first letter on the key. For example, if you want to write the word "Land", press (5), (2), (6), (3).
- 2 If the word shown is the one you want, press ⊕ to accept and add a space. To accept a word without adding a space, press ▶ If the word shown is not the one you want, press ♠ or ▶ repeatedly to view alternative words. To accept a word and add a space, press ⊕ To enter full stops and commas, press ☜ and then ♠ or ▶ repeatedly.

### To add items in a text message

When you write the message, select Options > Add item.

#### To add symbols in a text message

When you write the message, select Options > Add symbol.

#### To delete characters

Select Clear.

#### To change writing language

When you write the message, press and hold down (#=3).

## **Emergency calls**

Your phone supports international emergency numbers, for example, 112 and 911. These numbers can normally be used to make emergency calls in any country, with or without the SIM card inserted, if a GSM network is within range.

#### To make an emergency call

### To view your local emergency numbers

- From standby select Menu > Calls > Call settings
  - > Emergency nos.

## Multiple calls

### Call waiting

When call waiting is used, you hear a beep if you receive a second call.

#### To activate call waiting

 From standby select Menu > Calls > Call settings > Call waiting > Activate.

#### To answer a second call

 During the call, select Answer. Your ongoing call is put on hold.

#### To reject a second call

 During the call, select Busy and continue with the ongoing call.

#### To make a second call

- 1 During the call, select Options > Hold call > Options > Call contact. Your ongoing call is put on hold.
- 2 Select View contacts.
- 3 Scroll to the contact and select Options > Call.

#### To switch between two calls

During the call, select Switch.

#### To join two calls

During the call, select Options > Join calls.

#### To end both calls

Press twice.

## Voicemail

Callers can leave a voicemail message when you can not answer. You can get your voicemail number from your network operator.

#### To enter vour voicemail number

- 1 From standby select Menu > Calls > Call settings > Set up voicem. > OK.
- 2 Select Voicemail no, and enter the voicemail number that you get from your service provider.
- 3 Select Save

#### To call your voicemail service

From standby press and hold down ......

#### To check your voicemail number

From standby select Menu > Contacts > Voicemail.

## Ringtones and themes

Themes are used to change the appearance of the screen.

#### To select a ringtone

- From standby select Menu > Settings > Sound & alerts > Ringtone and select a ringtone.

### To set the ring volume

From standby select Menu > Settings > Sound & alerts
 Ring volume and select an option.

#### To set the vibrating alert

 From standby select Menu > Settings > Sound & alerts > Vibration and select an option.

#### To select a key sound

From standby select Menu > Settings > Sound & alerts
 Key sound and select an option.

#### To select a theme

 From standby select Menu > Settings > Theme and select a theme.

## To use a picture taken with the camera as wallpaper

- 1 From standby select Menu > Camera > Camera pics.
- 2 Scroll to a picture and select View.
- 3 Select Options > Set wallpaper.

## Time and date

#### To set the time

- 1 From standby select Menu > Settings > Time and date > Time > Set time.
- 2 Enter the time and select Save.

#### To set the time format

 From standby select Menu > Settings > Time and date > Time > Time format and select an option.

#### To set the date

- 1 From standby select Menu > Settings > Time and date > Date > Set date
- 2 Enter the date and select Save.

#### To set the date format

From standby select Menu > Settings > Time and date > Date > Date format and select an option.

## Bluetooth™ wireless technology

Bluetooth™ wireless technology makes wireless connection to other Bluetooth devices, for example, a Bluetooth headset, possible. You can:

- Connect to several devices at the same time.
- 2 Exchange items.
  - The recommended maximum distance between two Bluetooth devices is 10 metres (33 feet), with no solid objects in between.

#### To turn on the Bluetooth function

- From standby select Menu > Settings > Bluetooth
- > Turn on.
- Please check if local laws or regulations restrict the use of Bluetooth wireless technology. If it is not allowed, you must ensure that the Bluetooth function is turned off.

#### To show or hide your phone

- From standby select Menu > Settings > Bluetooth
   Visibility > Show phone or Hide phone.
  - If set to hide, other devices will not be able to identify your phone using Bluetooth wireless technology.

#### To pair a device with your phone

- 1 From standby select Menu > Settings > Bluetooth > My devices > New device to search for available devices.
- 2 Select a device from the list. Enter a passcode, if required.

#### To pair your phone with a Bluetooth handsfree

- 1 From standby select Menu > Settings > Bluetooth > Handsfree.
- 2 Select Yes if you are adding a Bluetooth handsfree for the first time or select Handsfree > My handsfree > New handsfree if you are pairing with another Bluetooth handsfree. Make sure that your handsfree is ready to be paired.

#### To receive an item

- 1 From standby select Menu > Settings > Bluetooth > Visibility > Show phone.
- 2 When you receive an item follow the instructions that appear.

#### To send an item using Bluetooth

- 1 From standby select, for example, select Menu > Camera > Camera pics.
- 2 Scroll to a picture and select View.
- 3 Select Options > Via Bluetooth.

## Internet

You need the correct Internet settings in your phone. If settings are not in your phone, you can:

- 1 Get them in a text message from the network operator.
- 2 On a computer, go to www.sonyericsson.com/support and request a text message with the settings.

### To select an Internet profile

From standby select Menu > Settings > Internet settings
 Internet profile. Select a profile.

#### To start browsing

 From standby select Menu > Internet and select an option: Homepage – go to the predefined homepage.

Bookmarks – go directly to a saved Web page.

Go to URL – go to predefined pages or bookmarks, enter a Web address or show previously visited pages.

View – select full screen or text only.

Advanced – select options such as show pictures, allow cookies, clear cookies, clear cache and status.

#### To stop browsing

When you browse, press and hold down Back.

## Locks

## SIM card lock

The SIM card lock protects your subscription, but not your phone itself, from unauthorized use. If you change SIM cards, the phone still works with the new SIM card. Most SIM cards are locked at the time of purchase. If the SIM card lock is on, you have to enter a PIN (Personal Identity Number) every time you turn on your phone. If you enter your PIN incorrectly three times in a row, the SIM card is blocked. This is indicated by the message PIN blocked. Enter PUK provided by your operator. To unblock it, enter your PUK (Personal Unblocking Key). Your PIN and PUK are supplied by your network operator.

If the message Wrong code. Attempts remaining: appears when you edit your PIN, you entered the PIN or PIN2 incorrectly.

#### To unblock your SIM card

- 1 When PIN blocked. Enter PUK provided by your operator. is displayed, enter your PUK and select OK.
- 2 Enter a new PIN and select OK.
- 3 Re-enter the new PIN to confirm and select OK.

#### To turn on the SIM card lock

- 1 From standby select Menu > Settings > Advanced > Security > SIM lock > Protection > On.
- 2 Enter your PIN and select OK.

### To edit your PIN

- 1 From standby select Menu > Settings > Advanced > Security > SIM lock > Change PIN.
- 2 Enter your PIN and select OK.
- 3 Enter a new PIN and select OK.
- 4 Re-enter the new PIN to confirm and select OK.

#### To edit your PIN2

- 1 From standby select Menu > Settings > Advanced > Security > SIM lock > Change PIN2.
- 2 Enter your PIN2 and select OK.
- 3 Enter a new PIN2 and select OK.
- 4 Re-enter the new PIN2 to confirm and select OK.

## Phone lock

The phone lock protects the phone against unauthorized use if it is stolen and the SIM card is exchanged. You can change the phone lock code (which is 0000 by default) to any four-digit personal code.

If the phone lock is set to Automatic, you do not need to enter your phone lock code until a different SIM card is inserted in the phone.

### To turn on the phone lock

- 1 From standby select Menu > Settings > Advanced > Security > Phone lock > Protection > On.
- 2 Enter the phone lock code and select OK.

### To edit your phone lock code

- 1 From standby select Menu > Settings > Advanced > Security > Phone lock > Change code.
- 2 Enter the current code and select OK.
- 3 Enter a new code and select OK.
- 4 Re-enter the new code to confirm and select OK.
  - If you forget your new code, you have to take your phone to your local Sony Ericsson retailer.

#### To unlock the phone

- 1 From standby select Menu > Settings > Advanced > Security > Phone lock > Protection > Off.
- 2 Enter your phone lock code and select OK.

## **Troubleshooting**

Some problems require that you call your service provider, but you can correct most problems yourself. Remove the SIM card before handing your phone in for repair.

### Memory capacity and speed

If you have not restarted the phone for a while, you may experience problems with its memory capacity and speed. You can restart the phone to improve its capacity.

- 1 Turn the phone off and remove the battery cover.
- 2 Remove the phone battery and then put it back in place.
- 3 Replace the battery cover and turn the phone on.

#### Master reset

If you experience problems with your phone such as screen flickering or freezing and navigation problems you should reset the phone.

- From standby select Menu > Settings > Advanced
  - > Master reset and select an option.
  - Reset settings will reset all changes that you have made in your phone to default.

Reset all will delete all user data such as contacts, messages, pictures and sounds in your phone.

## I cannot turn on the phone, what should I do?

Try charging the phone until it has finished charging. Attach the charger (make sure the power icon on the charger is facing upwards) and charge the phone for 2.5 hours. The battery icon on the screen may not appear until the phone has charged for 30 minutes.

## What is my phone lock code?

A phone lock protects your phone against unauthorized use. If a different SIM card is inserted in the phone, the phone lock code has to be entered. The default phone lock code is 0000.

## What do these error messages mean?

#### PIN blocked

You have entered the wrong PIN code three times. Your SIM is now locked. Unlock your SIM with your PUK code, which is provided together with your PIN code by your network operator.

- 1 Enter your PUK code and select OK.
- 2 Enter a new PIN and select OK.
- 3 Re-enter the new PIN to confirm and select OK.

#### Insert SIM card

Your SIM card is not inserted correctly or may be damaged or dirty. Try one or more of the following:

- Remove the SIM card and insert it correctly.
- Clean the connectors on the SIM card and phone with a soft brush, a cloth or a cotton bud.
- Check if the SIM card is damaged.
- Contact your network operator to get a new SIM card.

## **Declaration of conformity for K330**

We, Sony Ericsson Mobile Communications AB of Nya Vattentornet

SÉ-221 88 Lund, Sweden

declare under our sole responsibility that our product

Sony Ericsson type AAA-1002062-BV

and in combination with our accessories, to which this declaration relates is in conformity with the appropriate standards EN 301 511:V9.0.2, EN 300 328:V1.7.1, EN 301 489-7:V1.3.1, EN 301 489-17:V1.2.1 and EN 60950-1:2006, following the provisions of, Radio Equipment and Telecommunication Terminal Equipment Directive 1999/5/EC.

Lund, May 2008

Shoji Nemoto, Head of Product Business Group GSM/UMTS

We fulfill the requirements of the R&TTE Directive (1999/5/EC).

**C€** 0682

#### Sony Ericsson K330

GSM 900/1800

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## Sony Ericsson

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