

Introduction to **SoftLayer – User Experience**

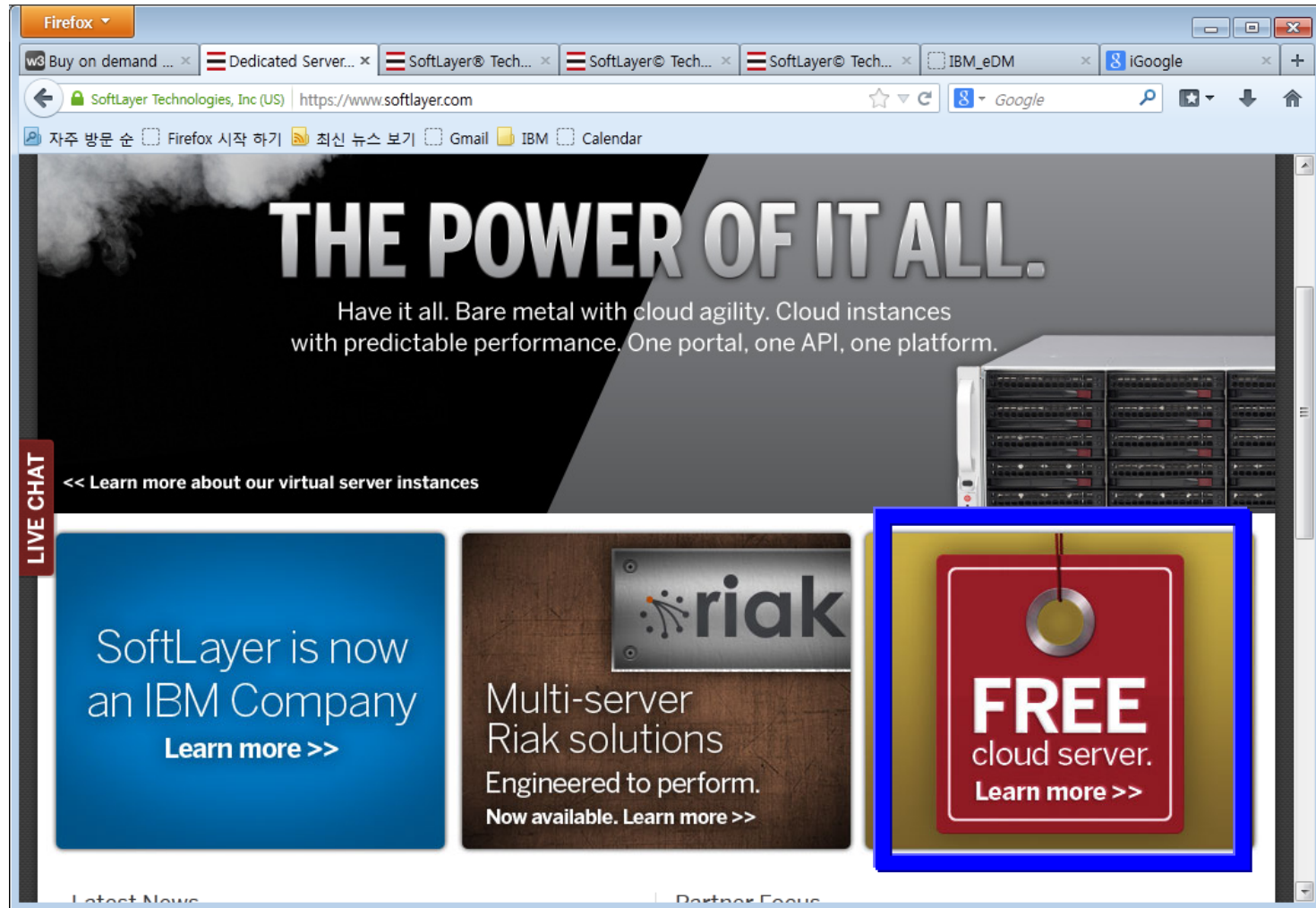
- 1개월 무료 프로모션 이용 방법



SOFTLAYER[®]
an IBM Company

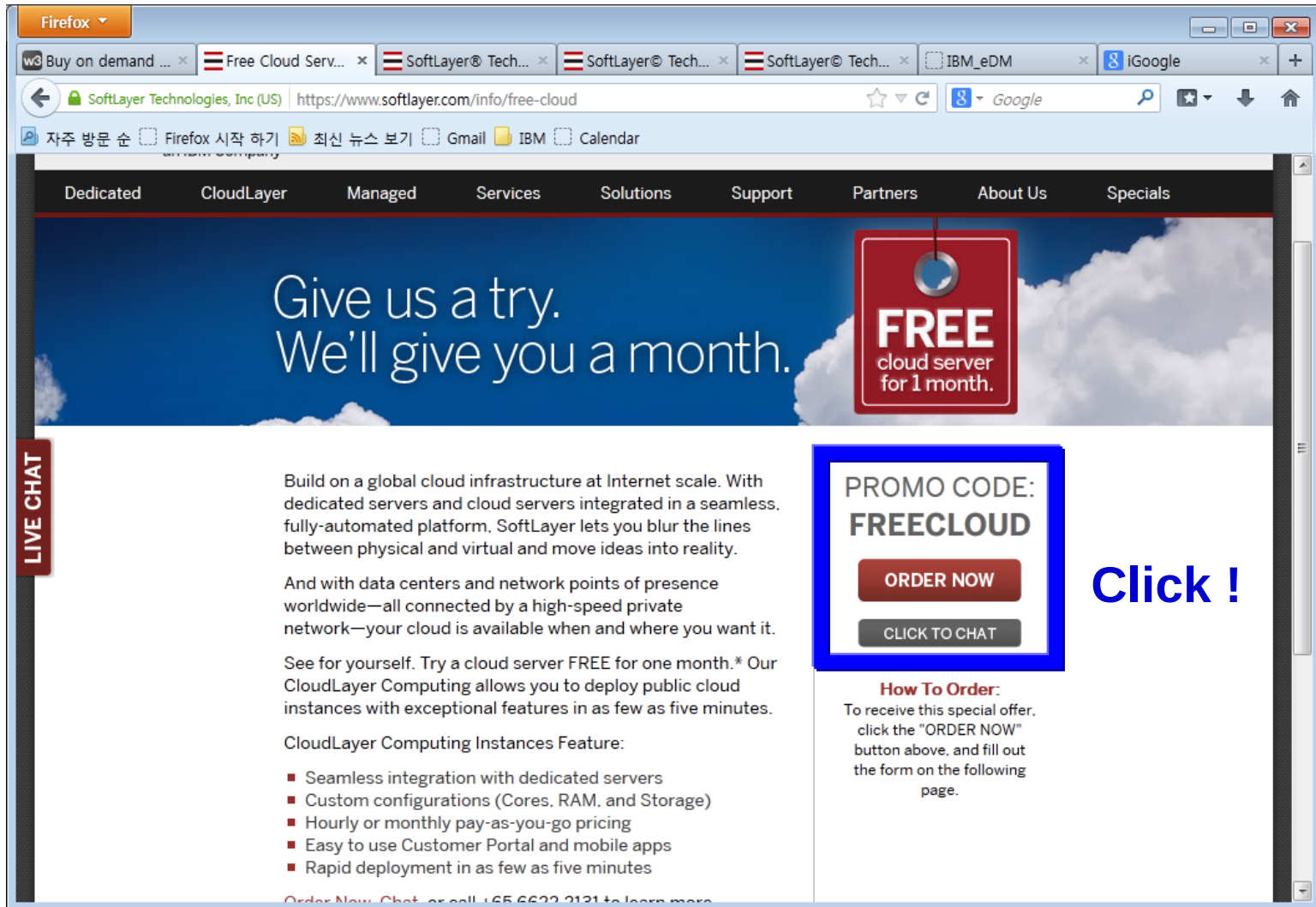
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1. 웹브라우저에서 softlayer.com 을 들어간뒤 우측 하단의 “FREE cloud server”를 click합니다.



Click !

2. 다음 화면에서 “ORDER NOW” 를 누릅니다.



Firefox

Buy on demand ... x Free Cloud Serv... x SoftLayer® Tech... x SoftLayer® Tech... x SoftLayer® Tech... x IBM_eDM x iGoogle x

SoftLayer Technologies, Inc (US) | https://www.softlayer.com/info/free-cloud

자주 방문 순 Firefox 시작 하기 최신 뉴스 보기 Gmail IBM Calendar

Dedicated CloudLayer Managed Services Solutions Support Partners About Us Specials

Give us a try.
We'll give you a month.

FREE
cloud server
for 1 month.

LIVE CHAT

Build on a global cloud infrastructure at Internet scale. With dedicated servers and cloud servers integrated in a seamless, fully-automated platform, SoftLayer lets you blur the lines between physical and virtual and move ideas into reality.

And with data centers and network points of presence worldwide—all connected by a high-speed private network—your cloud is available when and where you want it.

See for yourself. Try a cloud server FREE for one month.* Our CloudLayer Computing allows you to deploy public cloud instances with exceptional features in as few as five minutes.

CloudLayer Computing Instances Feature:

- Seamless integration with dedicated servers
- Custom configurations (Cores, RAM, and Storage)
- Hourly or monthly pay-as-you-go pricing
- Easy to use Customer Portal and mobile apps
- Rapid deployment in as few as five minutes

PROMO CODE:
FREECLOUD

ORDER NOW

CLICK TO CHAT

Click !

How To Order:
To receive this special offer, click the "ORDER NOW" button above, and fill out the form on the following page.

3. 사용자의 기본적인 인적사항 (이름, e-mail 주소, 전화번호 등), 신용카드 결제 정보를 선택하고, 사용하고자 하는 서버정보를 입력한 뒤 “SUBMIT”을 누릅니다.

To order your public cloud instance FREE for one month, just complete the following form.

There are errors in the hostname or domain name. [Click here for more information.](#)

Account Information

Name: Hansung Lee

Company: IBM

Contact: lhans@kr.ibm.com +82-2-3781-7380

Street: 1444 building 457, 12

Dogok-dong, Gangnam-Gu

City: Seoul

State/Region: Non US State/Canadian Province

Postal Code: 135-700 Country: KOREA, REPUBLIC OF

VAT ID: VAT ID (Where Applicable)

Server Information

WDC01 - Washington, DC - East Coast U.S.

CentOS 6.0 - LAMP Install (64 bit)

hansung-test hansung-test.hansung.com

RAM: 1 GB

Storage: 25 GB (LOCAL)

Public Bandwidth: 1000 GB Bandwidth

Primary IP Addresses: 1 IP Address

Spinup on speeds: 100 Mbps

Monthly Charge*	\$50.00
Promotional Discount*	-\$50.00
First Month*	\$0.00

*Pay Type: Visa

Credit Card: 4181 4300 [REDACTED] CVV: [REDACTED]

Expiration: [REDACTED]

SUBMIT

Click submit to see final pricing with taxes, and to review and confirm your order.

Taxes and additional charges might apply and will be shown on confirmation page. Promotional offer valid for new customers only, for a CloudLayer Computing public cloud instance in any SoftLayer data center excluding DAL01, and any related taxes or charges for one calendar month. Valid credit card required for authorization. Card will be charged for additional months of service if cloud server is not cancelled within one month of activation.

1. 신규 사용자는 정확한 전화번호와 이메일주소를 입력합니다. 최종 완료 후 확인 메일이 오고, 또한 고객센터에서 전화를 걸어와서 최종 주문 확인을 하기 때문입니다.

3. Data Center의 위치를 선택할 수 있으며

4. 사용하고자 하는 O/S는 Cent, Debian, Ubuntu, Vyatta의 다양한 버전 및 설치 옵션을 지정합니다.

5. 총 비용에서 “Promotional Discount”가 처리되어 무료로 사용가능함을 보여 줍니다.

2. 신용카드의 VISA, AMEX, Master, Discover 등 대부분의 국제신용카드가 가용합니다.

4. 주문을 최종 확정하는 단계입니다. SoftLayer의 Master Services Agreement에 동의해야 합니다. 주문한 내용에 이상이 없다면 최종적으로 “ORDER”를 누릅니다.

SOFTLAYER
an IBM Company

Dedicated CloudLayer Managed Services Solutions

Order

Confirm your order.
Please review your contact, billing, and order information below. Note: applicable taxes will be added to the total.

LIVE CHAT

CONTACT INFORMATION

Name:	Hansung Lee
Company:	IBM
Address:	MMAA building 467-12 Dogok-dong, Gangnam-Gu Seoul, 135-700
City, State, Postal Code:	
Country:	KR
Phone Number:	+82-2-3781-7380
Email Address:	lhans@kr.ibm.com

SERVER DETAILS

Host Name:	hansung-test
Domain Name:	hansung-test.hansung.com
Data Center:	WASHINGTON_DC
Computing Instance:	1 x 2.0 GHz Core
Ram:	1 GB
Remote Management:	Reboot / Remote Console
Uplink Port Speeds:	100 Mbps Public & Private Networks
Public Bandwidth:	1000 GB Bandwidth
Primary IP Addresses:	1 IP Address
First Disk:	25 GB (LOCAL)
Operating System:	CentOS 6.0 - LAMP Install (64 bit)
Monitoring:	Host Ping
Notification:	Email and Ticket
Response:	Automated Notification
VPN Management - Private Network:	Unlimited SSL VPN Users & 1 PPTP VPN User per account
Vulnerability Assessments & Management:	Nessus Vulnerability Assessment & Reporting

* Promotional discount valid for new customers only, for a CloudLayer Computing public cloud instance in any SoftLayer data center excluding DAL01, for one calendar month. Valid credit card required for authorization. Card will be charged for additional months of service if cloud server is not cancelled within one month of activation. Taxes calculated based on rates and policies applicable to the billing address as provided.

	MONTHLY	SETUP
SUBTOTAL	\$50.00	\$0.00
*TAXES	\$0.00	\$0.00
TOTAL	\$50.00	\$0.00
ONE TIME CHARGES		\$0.00
MONTHLY CHARGES		\$50.00
*PROMOTIONAL DISCOUNT		-\$50.00
FIRST MONTH TOTAL		\$0.00

☐ I agree to the SoftLayer Master Service Agreement.

EDIT **ORDER**



Microsoft Word
문서

• Master Service Agreement

5. 주문이 완료되고 최종 주문 내역을 보여줍니다.

The screenshot displays the SoftLayer Technologies, Inc. website interface. The top navigation bar includes links for SALES, SUPPORT, LIVE CHAT, CONTACT US, PORTAL, and BLOG. The main content area is titled "Order" and "Order Receipt". A "LIVE CHAT" button is visible on the left side of the page.

CONTACT INFORMATION

Name:	Hansung Lee
Company:	IBM
Address:	MMAA building 467-12 Dogok-dong, Gangnam-Gu
City, State, Postal Code:	Seoul, 135-700
Country:	KR
Phone Number:	+82-2-3781-7380
Email Address:	lhans@kr.ibm.com

BILLING INFORMATION

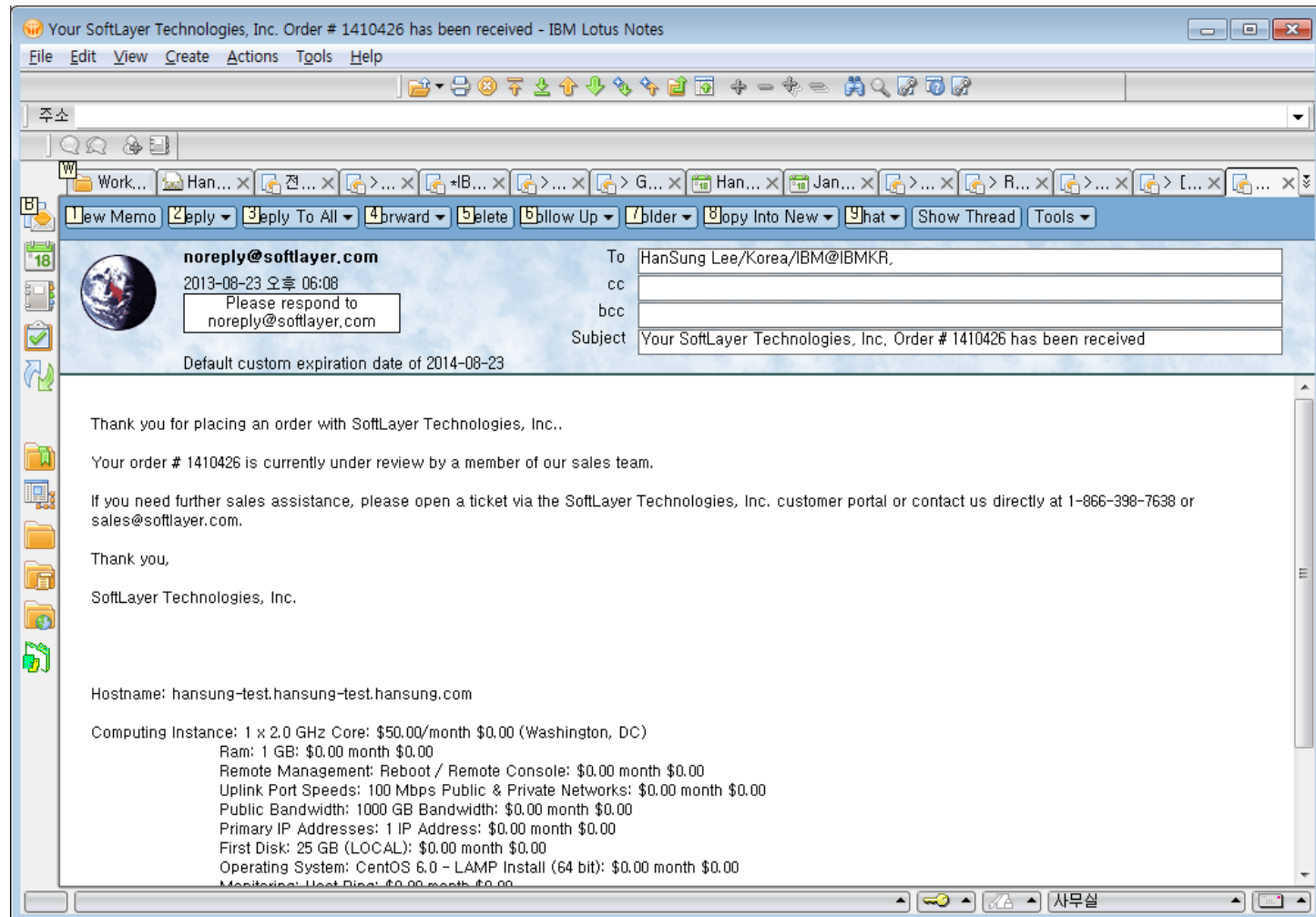
VAT ID:	
Payment Type:	Visa
Card Number:	XXXX-XXXX-XXXX-7609
CCV:	820
Expiration Month:	11
Expiration Year:	2015

SERVER DETAILS

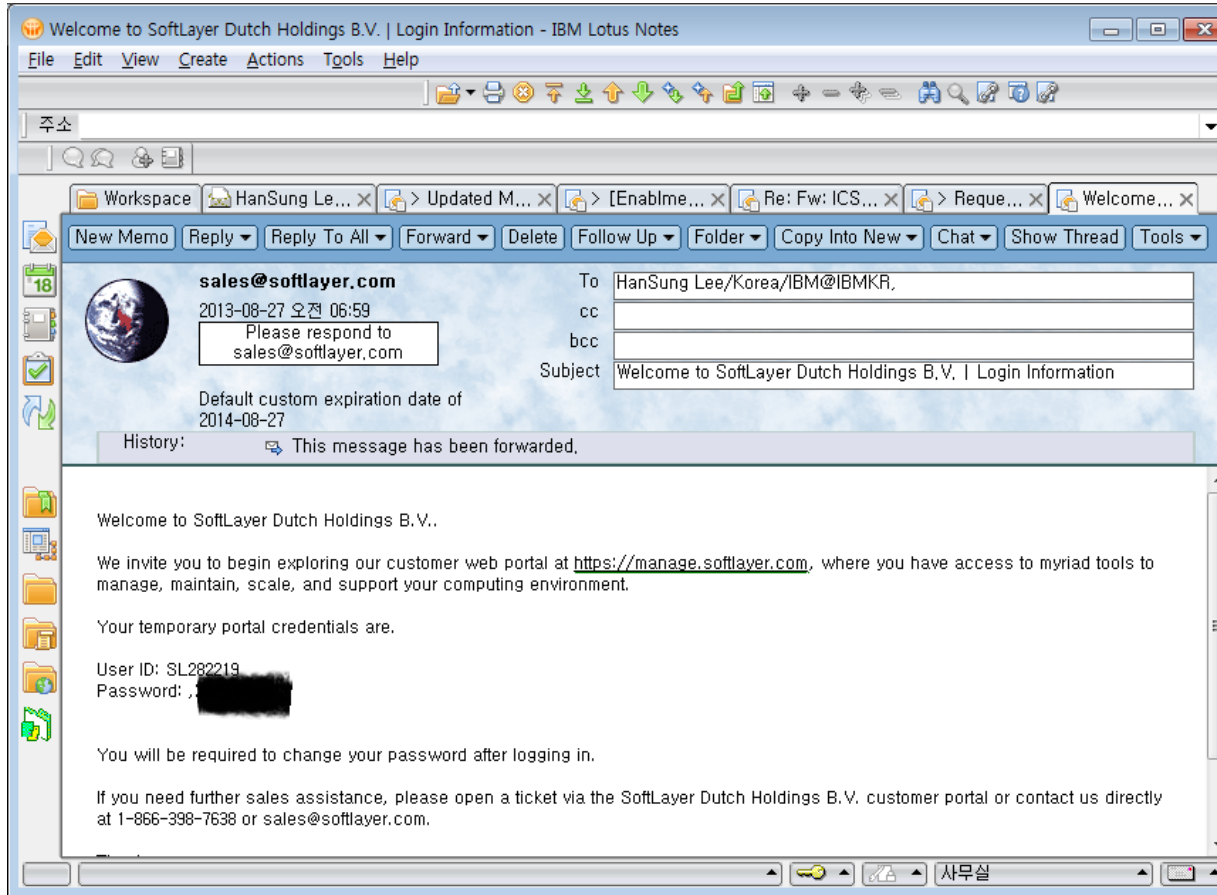
	MONTHLY	SETUP
Host Name:	hansung-test	
Domain Name:	hansung-test.hansung.com	
Data Center:	Washington, DC	
Computing Instance:	1 x 2.0 GHz Core	\$50.00
Ram:	1 GB	\$0.00
Remote Management:	Reboot / Remote Console	\$0.00
Uplink Port Speeds:	100 Mbps Public & Private Networks	\$0.00
Public Bandwidth:	1000 GB Bandwidth	\$0.00
Primary IP Addresses:	1 IP Address	\$0.00
First Disk:	25 GB (LOCAL)	\$0.00
Operating System:	CentOS 6.0 - LAMP Install (64 bit)	\$0.00
Monitoring:	Host Ping	\$0.00
Notification:	Email and Ticket	\$0.00
Response:	Automated Notification	\$0.00
VPN Management - Private Network:	Unlimited SSL VPN Users & 1 PPTP VPN User per account	\$0.00
Vulnerability Assessments & Management:	Nessus Vulnerability Assessment & Reporting	\$0.00
SUBTOTAL	\$50.00	\$0.00
*TAXES	\$0.00	\$0.00

* Promotional discount valid for new customers only, for a CloudLayer Computing public cloud instance in any SoftLayer data center excluding DAL01, for one calendar month. Valid credit card required for authorization. Card will be charged for additional months of service if cloud server is not cancelled within one month of activation. Taxes calculated based on applicable local, state, and federal tax rates.

6. 기재한 e-mail 주소로 Order# 와 향후 절차를 안내하는 e-mail을 수신합니다.
(주문 완료후 바로 발송됩니다.) 최초 사용자의 경우 이 후에 고객센터로부터
최종적으로 주문을 확인하는 전화를 받게 됩니다.



7. 수분~십분 내에 다시 여러 개의 e-mail이 전달되며 (최초 사용자의 경우 working hour로 24 시간내), 여기에는 향후 SoftLayer 이용에 필요한 중요한 정보들이 포함되어 있습니다.



1. Web Portal 에 log-in 할 수 있는 ID/PW

(<https://manage.softlayer.com>)

2. Welcome Guide (사용 매뉴얼)

3. 주문한 Cloud instance의 생성이 시작되었다는 공지

4. Cloud instance 생성이 완료되었다는 공지

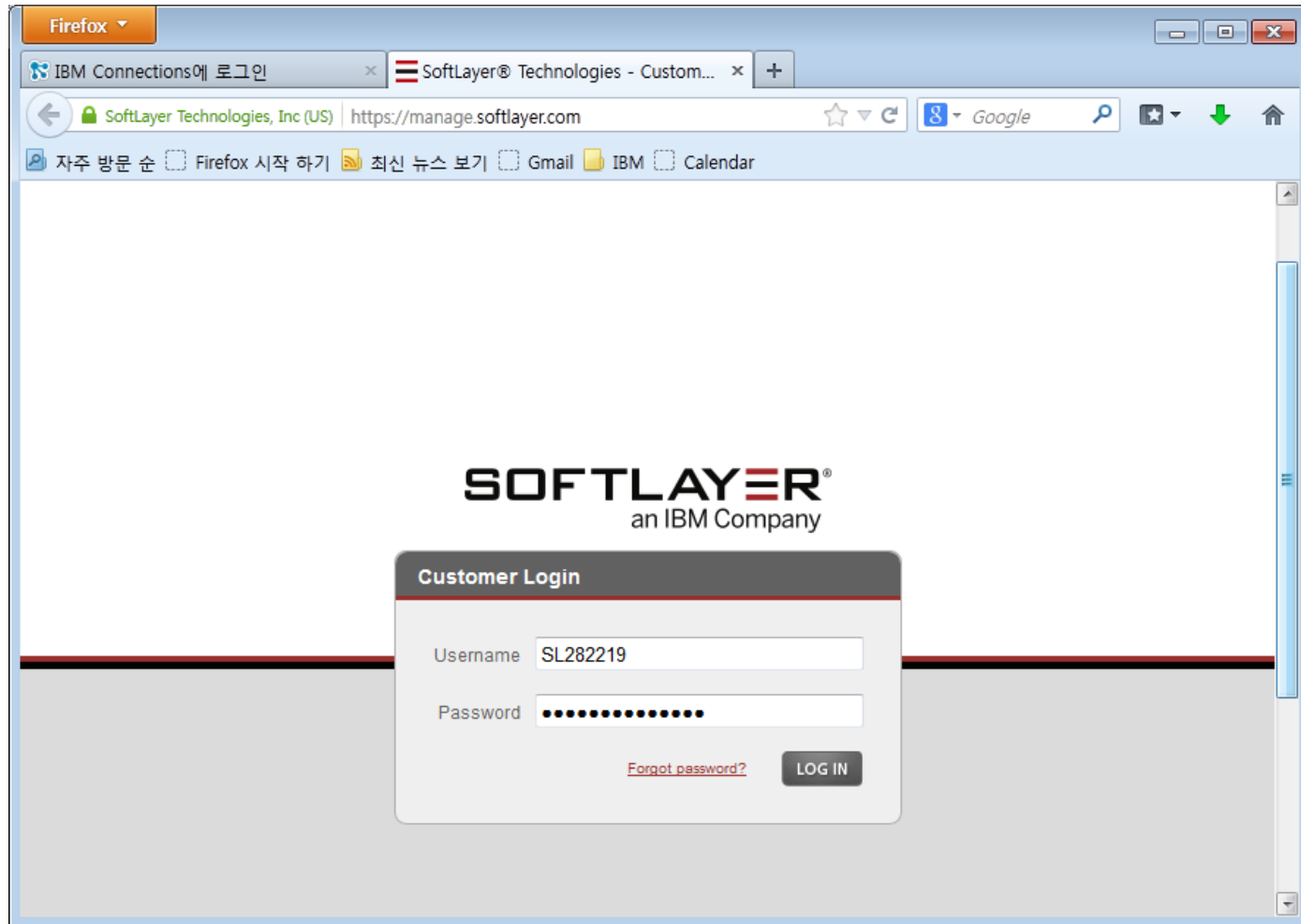
* Cloud instance 생성 시작부터 완료까지 6분이 소요되었습니다.



Adobe Acrobat
Document

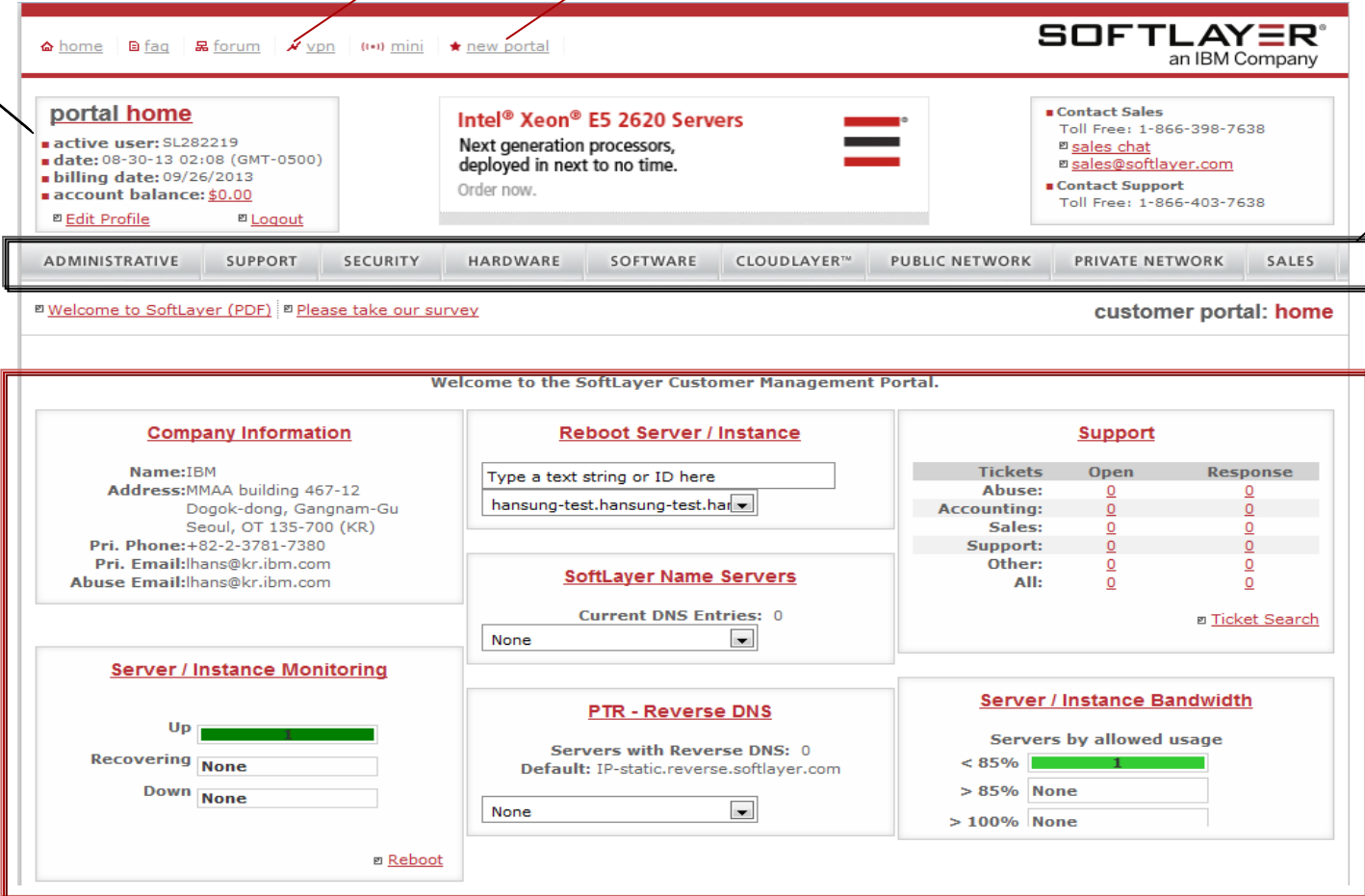
• Welcome Guide

8. 전달받은 ID/PW로 Web Portal (<https://manage.softlayer.com>)에 log-in 하실 수 있습니다.



9. Portal의 사용자 Dashboard – 1

이제 사용자가 원하는 대로 구성이 가능합니다.



The screenshot shows the SoftLayer Customer Management Portal dashboard. Annotations point to various features:

- User profile**: Points to the 'portal home' section showing user details like 'active user: SL282219', 'date: 08-30-13 02:08 (GMT-0500)', 'billing date: 09/26/2013', and 'account balance: \$0.00'.
- VPN 접속**: Points to the 'vpn' link in the top navigation bar.
- New Portal 접속**: Points to the 'new portal' link in the top navigation bar.
- Mgmt. Menu**: Points to the management menu bar containing links like ADMINISTRATIVE, SUPPORT, SECURITY, HARDWARE, SOFTWARE, CLOUDLAYER™, PUBLIC NETWORK, PRIVATE NETWORK, and SALES.

The dashboard content includes:

- portal home**: User profile and account information.
- Intel® Xeon® E5 2620 Servers**: Advertisement for next generation processors.
- Contact Sales**: Toll Free: 1-866-398-7638, sales chat, sales@softlayer.com.
- Contact Support**: Toll Free: 1-866-403-7638.
- ADMINISTRATIVE**, **SUPPORT**, **SECURITY**, **HARDWARE**, **SOFTWARE**, **CLOUDLAYER™**, **PUBLIC NETWORK**, **PRIVATE NETWORK**, **SALES** (Management Menu).
- Welcome to SoftLayer (PDF)**, **Please take our survey**.
- customer portal: home**.
- Welcome to the SoftLayer Customer Management Portal.**
- Company Information**: Name: IBM, Address: MMAA building 467-12, Dogok-dong, Gangnam-Gu, Seoul, OT 135-700 (KR), Pri. Phone: +82-2-3781-7380, Pri. Email: lhans@kr.ibm.com, Abuse Email: lhans@kr.ibm.com.
- Reboot Server / Instance**: Type a text string or ID here, hansung-test.hansung-test.hai.
- SoftLayer Name Servers**: Current DNS Entries: 0, None.
- PTR - Reverse DNS**: Servers with Reverse DNS: 0, Default: IP-static.reverse.softlayer.com, None.
- Support**: Tickets Open Response table.

Tickets	Open	Response
Abuse:	0	0
Accounting:	0	0
Sales:	0	0
Support:	0	0
Other:	0	0
All:	0	0
- Server / Instance Monitoring**: Up (green bar), Recovering: None, Down: None.
- Server / Instance Bandwidth**: Servers by allowed usage.

Servers by allowed usage	Usage
< 85%	1 (green bar)
> 85%	None
> 100%	None

9. Portal의 사용자 Dashboard - 2

8개의 Mgmt Tab의 Menu들은 아래와 같습니다.



Administrative

- User Administration
- Accounting
- Cancel Server
- Cancel Computing Instance
- Cancel Bare Metal Instance
- Cancel Other Service
- Facility Access Log
- Shipping
- Company Profile
- Contact Us

Support

- Reboot
- Tickets
- Forums
- KnowledgeLayer
- Tutorials
- API
- Real-time Notification History

Security

- Hardware Firewall
- Software Firewall
- Anti-virus - Spyware
- Host IDS
- Scanner
- Free PCI Scan
- Certificates (SSL)

Hardware

- Reboot
- Configuration
- Control
- Virtual Servers
- Monitoring
- OS Reloads
- RescueLayer
- IP Search
- Private Clouds
- MongoDB
- Riak

Software

- License Manager
- cPanel
- Plesk
- Helm
- QuntaStor
- Hyper - V
- Downloads
- Drivers
- Provisioning Scripts

CloudLayer™

- Computing
- Bare Metal Computing
- Monitoring
- Object Storage
- Content Delivery Network
- OS Reloads
- Image Templates

Public Network

- Bandwidth
- Port Control
- Load Balancer
- IP Manager
- Global IP
- Domain Name System
- Content Delivery Network
- Message Queue
- Network Tools
- Network Consoles
- Rwhois
- PIR
- E-mail Delivery Service

Private Network

- Bandwidth
- Port Control
- IP Manager
- StorageLayer
- Backup
- Transcoding
- DNS

Thank you