# Lifecycle Controller Platform Update in Dell PowerEdge 12<sup>th</sup> Generation Servers

This Dell Technical White Paper provides detailed information about the capabilities of Lifecycle Controller to perform firmware updates on Dell's 12<sup>th</sup> generation servers.

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#### Learn more

Visit support.dell.com/manuals for more information on Lifecycle Controller.

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# **Executive Summary**

Dell regularly releases firmware updates for various server components through the Dell FTP site and SUU DVD. The firmware has new features and fixes for issues. To maximize system performance and avoid unnecessary outages, Dell recommends updating your system with the latest firmware.

This whitepaper aims to provide detailed information about the Platform Update feature available in the Lifecycle Controller GUI.

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# Introduction

Lifecycle Controller allows an IT administrator to perform firmware updates and roll backs, and view existing firmware versions even if the operating system is not installed or running. Using Lifecycle Controller, the system can be updated using the repositories accessible through FTP or located on a locally attached USB flash drive, DVD or network share.

After selecting the update repository, Lifecycle Controller automatically detects the applicable update. Similarly, Lifecycle Controller can also roll back the component firmware to the previous firmware version.

The Platform Update feature provides the following benefits:

- A simplified system management experience and greater standardization. The update process operates from a single point in the pre-OS UEFI environment that works on all supported servers.
- A secure process, the system and data are protected through multiple layers of security validation.
- Reduced downtime The number of reboots is minimized during the update process. Further, since the update process runs in the UEFI environment, the boot time on the system is reduced, eliminating the need to load a running operating system.

### Supported Components

The following table lists the components that are supported through the Platform Update feature.

| Component Name       | Update (Yes/No) | Rollback (Yes/No) | Reboot (Yes/No) |
|----------------------|-----------------|-------------------|-----------------|
| Lifecycle Controller | Yes             | No                | Yes             |
| OS Driver Pack       | Yes             | No                | No              |
| Diagnostics          | Yes             | No                | No              |
| BIOS                 | Yes             | Yes               | Yes             |
| RAID Controller      | Yes             | Yes               | Yes             |
| NIC                  | Yes             | Yes               | Yes             |
| iDRAC                | Yes             | Yes               | Yes             |
| Power Supply         | Yes             | Yes               | Yes             |

Table 1. Platform Update - Supported Components

# About Platform Update

The following figure provides a snapshot of the Platform Update process.



Dél

#### Figure 1. Platform Update Snapshot

# **Platform Update Methods**

The following table lists the various methods of performing platform update.

| FTP  |   |  |  |  |
|--|---|--|--|--|
| Non-proxy<br>(Dell, Internal, or Service Provider) | Proxy<br>(Dell, Internal, or Service<br>Provider) |  |  |  |
| Local Drive (SUU DVD or USB Flash Drive)           |   |  |  |  |
| Virtual Console<br>(Mapped on Client)              | Attached Locally                                  |  |  |  |
| Network Share (C                                   | IFS or NFS)                                       |  |  |  |

#### Table 2. Platform Update Methods

# **Using FTP Server**

Lifecycle Controller provides options to update a server using the latest firmware available on the Dell FTP server or on an internal FTP server.

# Using Non-Proxy FTP Server

Lifecycle Controller can access the latest firmware from <u>ftp.dell.com</u>. Lifecycle Controller downloads the DUPs from this location to perform platform update.

Before performing an update, make sure the following prerequisites are met:

- The network settings are configured (Lifecycle Controller Settings → Network Settings).
- The updates are downloaded using the Dell Repository Manager, and the repository is created on an internal FTP server.

To update the platform using Dell FTP, internal, or service provider's FTP server:

- 1. Launch Lifecycle Controller: Press <F10> key within 10 seconds of the logo being displayed during boot.
- 2. Click Platform Update → Launch Platform Update.

#### Figure 2. Select Platform Update



The Select Update Repository page is displayed.





3. Select FTP Server as the source location and click Next.

The Enter Access Details page is displayed.

| Figure 4. | Enter | Access | <b>Details</b> |
|-----------|-------|--------|----------------|
|           |       |        |                |

| dirac-7654321, PowerEdge R720, User: root | 3.1 fps                                 | ×                   |
|---|---|---------------------|
| Virtual Media File View Macros Tools      | Power Chat Performance Help             |                     |
| DELL LIFECYCLE O                          | ONTROLLER   UNFED SERVER CONFIGURATOR   | Help   About   Exit |
| Select Update Repository 🗸                | Platform Update: Launch Platform Update |                     |
| Enter Access Details                      |   |                     |
| Select Updates                            | Step 2 of 3: Enter Access Details       |                     |
|   | FTP Server Settings                     |                     |
|   | Address ftp.dell.com                    |                     |
|   | User Name                               |                     |
|   | Password                                |                     |
|   | Catalog Location or Update              |                     |
|   | Package Path                            |                     |
|   | Proxy Settings                          |                     |
|   | ✓ Enable Settings                       |                     |
|   | Server                                  |                     |
|   | Port                                    |                     |
|   | User Name                               |                     |
|   | Password                                |                     |
|   | Type HTTP                               |                     |
|   | Test Network Connection                 |                     |
|   |   |                     |
|   |   |                     |
| PowerEdge R720                            | Cancel                                  | Back Next           |
| Service Tag: 7654321                      |   |                     |
| Current User(s): root : 10.94.56.57       |   |                     |

- 4. In the Address box, type the host name or IP address of the FTP server and click Next:
  - Dell FTP Server (<u>ftp.dell.com</u>)
  - Internal or service provider's FTP server (contact your system administrator or service provider for the information)

The latest firmware is downloaded from Dell FTP server, internal FTP server, or service provider's FTP server, and the **Select Updates** page is displayed.

| Figure | 5. | Select | Updates | - F1 | ГР |
|--------|----|--------|---------|------|----|
|--------|----|--------|---------|------|----|

| idrac-7654321, PowerEdge R720, User: root, | 6.7 fps  |                              |        |                     |
|--|--|------------------------------|--------|---------------------|
| Virtual Media File View Macros Tools       | Power Chat Perfor  | rmance Help                  |        |                     |
|  | ONTROLLER   UNIF   | FED SERVER CONFIGURATOR      |        | Help   About   Exit |
| Select Update Repository 🗸                 | Platform Up  | odate: Launch Platform Updat | e      |                     |
| Enter Access Details Select Updates        | Step 2 of 3:   | Enter Access Details         |        |                     |
|  | FTP Server Setti<br>Address<br>User Nam<br>Password<br>Catalog L<br>Package<br>Proxy Setti<br>F Enable<br>Server | ings                         |        | Д                   |
| PowerEdge R720<br>Service Tag : 7654321    | Test Network C   | Connection                   | Cancel | Back Next           |

Figure 6. Connecting to FTP





#### Figure 7. Downloading Catalog



# Figure 8. Downloading Catalog Signature



# Figure 9. Verifying Catalog Signature





5. For a component, compare the currently installed firmware version and the later version under the **Current** and **Available** columns.

|                            | CONTROLLER   UNFIED SERVER CONFIGURATOR                                       |                   | Help   Ab  | out   Exit |
|----------------------------|---|-------------------|------------|------------|
| Select Update Repository 🗸 | Platform Update: Launch Platform L  | Jpdate            |            |            |
| Select Lindates            | Step 3 of 3: Select Updates   |                   |            |            |
| onor opullo                | Use the table to select available updates                                     |                   |            |            |
|                            | Release Date: 2012 02 10  |                   |            |            |
|                            |   |                   |            |            |
|                            | Source: FIP(\\ftp.dell.com\catalog\)  |                   |            |            |
|                            | Use the table to select available updates.                                    |                   |            |            |
|                            | Component   | Current           | Available  | -          |
|                            | Enterprise UEFI Diagnostics, 4217A4, 4217.7                                   | 4217A4            | 4217A4     |            |
|                            | Dell Lifecycle Controller 2, 1.0.0.5747, A00                                  | 1.0.0.5747        | 1.0.0.5185 |            |
|                            | I BIOS  | 1.0.2             | 1.0.3      |            |
|                            | <ul> <li>Broadcom Gigabit Ethernet BCM5720 -<br/>14;FE:B5;FF:B2:12</li> </ul> | 7.0.47            | 7.0.47     |            |
|                            | Broadcom Gigabit Ethernet BCM5720 -<br>14;FE:B5;FF:B2:12                      | 7.0.47            | 7.0.47     |            |
|                            | System may reboot after selected updates he                                   | ave been applied. |            |            |

Figure 10. Components (current and available version)

6. Select the required components.

**NOTE:** By default, Lifecycle Controller selects the components for which a later version is available.

7. Click Apply.

After the update process is complete, the system reboots.

**NOTE:** When applying more than one update, the system may need to reboot between updates. In this case, the system boots directly into Lifecycle Controller and automatically continues the update process.

**NOTE:** If the iDRAC firmware update is interrupted for any reason, wait for up to 30 minutes before you attempt another firmware update.

**NOTE:** Do not perform an AC power cycle during the update process. However, if the system is turned off before the update process is complete, a message Lifecycle Controller update required may be displayed during Power-On Self-Test (POST). In such cases, use the LC Repair Package to repair Lifecycle Controller. For more information, see *Lifecycle Controller User's Guide*.

# Using Proxy FTP Server

Lifecycle Controller can be used to perform updates with firmware available at <u>ftp.dell.com</u>, or by using an internal, or service provider's FTP server when you are connected to the Internet through a proxy server.

Before performing the update, make sure the following prerequisites are met:

- Network settings are configured (Lifecycle Controller Settings → Network Settings).
- Updates are downloaded using the Dell Repository Manager and the repository is created on an internal FTP server.
- The proxy server supports either HTTP or SOCKS4 protocols.
- Information related to proxy server such as IP address or host name of the proxy server, login credentials, and the port number are readily available.

To update the platform using the Dell FTP server:

- 1. Launch Lifecycle Controller: Press <F10> key within 10 seconds of the logo being displayed during boot.
- 2. Click Platform Update → Launch Platform Update.

The Select Update Repository page is displayed.

#### D idrac-7654321, PowerEdge R720, User: root, 5.0 fps Virtual Media File View Macros Tools Power Chat Performance Help DØLL LIFECYCLE CONTROLLER | UNFIED SERVER CONFIGURATOR Help | About | Exit Select Update Repository Platform Update: Launch Platform Update Step 1 of 3: Select Update Repository Select the update catalog and packages repository location. FTP Server O Local Drive(CD/DVD/USB) O Network Share If two PSUs of different wattages (for example, 750 W and 1100 W) are installed, do not perform a simultaneous firmware update. If you perform simultaneous update, the PSUs are permanently damaged. To update the firmware on the PSUs, either perform the updates individually or make sure that both the PSUs are of the same wattage. Cancel Back Next Service Tag: 7654321 urrent User(s): root : 10.94.56.57

#### Figure 11.Select Update Repository

3. Select FTP as the source location and click Next.

The Enter Access Details page is displayed.

| Figure   | 12. | Enter  | Access | Details |
|----------|-----|--------|--------|---------|
| i igui c |     | Lincer | 100033 | Decuns  |

| didrac-7654321, PowerEdge R720, User: root,<br>/irtual Media File View Macros Tools | 3.1 fps<br>Power Chat Performance Help  |                     |
|---|---|---------------------|
|   | INTROLLER   UNFED SERVER CONFIGURATOR   | Help   About   Exit |
| Select Update Repository 🗸  | Platform Update: Launch Platform Update   |                     |
| Enter Access Details Select Updates   | Step 2 of 3: Enter Access Details   |                     |
|   | FTP Server Settings Address [ftp.del.com User Name Password Catalog Location or Update Package Path |                     |
| [   | Proxy Settings   F Enable Settings  Server  Port User Name  |                     |
|   | Password  |                     |
| PowerEdge R720<br>Service Tag: 7654321  | Cancel  | Back Next           |

- 4. In the Address box, type the host name or IP address of the FTP server.
  - Dell FTP Server (<u>ftp.dell.com</u>)
  - Internal or service provider's FTP server (contact your system administrator or service provider for the information)
- 5. Provide the proxy server credentials and click Next.

The latest firmware is downloaded from the Dell FTP server, internal FTP server, or service provider's FTP server, and the **Select Updates** page is displayed.

**NOTE:** Click **Test Network Connection** to check the network connectivity between Lifecycle Controller and the proxy server. For more information, see **Testing Network Connectivity**.

#### Figure 13. Select Updates - FTP

| diac-7654321, PowerEdge R720, User: r<br>Virtual Media File View Macros To | oot, 6.7 fps<br>ols Power Chat Performanc  | e Help  |             |              |
|--|--|---|-------------|--------------|
|  | CONTROLLER   UNIFED  | SERVER CONFIGURATOR   | Help        | About   Exit |
| Select Update Repository 🗸   | Platform Updat   | te: Launch Platform Update  |             |              |
| Enter Access Details Select Updates  | Step 2 of 3: Ent   | er Access Details   |             |              |
|  | FTP Server Settings Address User Narr Password Catalog L Package Proxy Setting Proxy Setting F Proxy Setting Port User Name Password Type Test Network Conne | 10.94.34.111  Trmation Itatform Update lease wait while the image at the smote repository is verified. This operation can take up to 3 minutes. |             |              |
| PowerEdge R720<br>Service Tag : 7654321                                    |  |   | Cancel Back | Next         |
| Irrent User(s): root : 10.94.56.57   |  |   |             |              |

# Figure 14. Connecting to FTP



#### Figure 15. Downloading Catalog





#### Figure 16. Downloading Catalog Signature



### Figure 17. Verifying Catalog Signature



6. For a component, compare the currently installed firmware version and the later version under the **Current** and **Available** columns.

| Idrac-7604321, PowerEdge R720, User: ro<br>Intual Media File View Macros Too | ot, 2.3 tps<br>Is Power Chat Performance Help            |                   | U          |            |
|--|--|-------------------|------------|------------|
|  |  |                   | Help   Abc | out   Exit |
| Select Update Repository   | Platform Update: Launch Platform L                       | Jpdate            |            |            |
| Enter Access Details 🛛 🗸   |  |                   |            |            |
| Select Updates   | Step 3 of 3: Select Updates                              |                   |            |            |
|  | Use the table to select available updates                |                   |            |            |
|  | Release Date: 2012-02-10                                 |                   |            |            |
|  | Source: ETD())ftp dell_com/catalog/)                     |                   |            |            |
|  | Source. FIF (\\rup.ueII.Com\Catalog\)                    |                   |            |            |
|  | Use the table to select available updates.               |                   |            |            |
|  | Component  | Current           | Available  |            |
|  | Enterprise UEFI Diagnostics, 4217A4, 4217.7              | 4217A4            | 4217A4     |            |
|  | Dell Lifecycle Controller 2, 1.0.0.5747, A00             | 1.0.0.5747        | 1.0.0.5185 |            |
|  | ▼ BIOS   | 1.0.2             | 1.0.3      |            |
|  | Broadcom Gigabit Ethernet BCM5720 -<br>14:FE:B5:FF:B2:12 | 7.0.47            | 7.0.47     |            |
|  | Broadcom Gigabit Ethernet BCM5720 -<br>14:FE:B5:FF:B2:12 | 7.0.47            | 7.0.47     |            |
|  | System may reboot after selected updates h               | ave been applied. |            |            |
| PowerEdge R720<br>Service Tag : 7654321                                      |  | Cancel            | Back       | pply       |
| ant llear(a) reat 140 04 55 57   |  |                   |            |            |

#### Figure 18. Components (Current and Available Version)

7. Select the required components.

**NOTE:** By default, Lifecycle Controller selects the components for which a later version is available.

8. Click Apply.

After the update process is complete, the system reboots.

**NOTE:** When applying more than one update, the system may need to reboot between updates. In this case, the system boots directly into Lifecycle Controller and automatically continues the update process.

**NOTE:** If the iDRAC firmware update is interrupted for any reason, wait for up to 30 minutes before you attempt another firmware update.

# Using a Local Drive

Lifecycle Controller allows you to perform platform updates using locally available DVDs or USBs, or by using Virtual Media. This flexibility improves the efficiency of the update process when there is heavy network traffic. After selecting the update repository, Lifecycle Controller automatically detects any necessary updates and then performs those updates either on components you specifically select, or on all components Lifecycle Controller has identified by default.

# Using a DVD

Use either Server Update Utility (SUU) DVDs or custom DVDs (SUU ISO downloaded from <u>support.dell.com</u> and written to a DVD) to perform platform updates. The available DVDs are:

- OpenManage SUU DVD to update all the server components such as Lifecycle Controller, Dell Diagnostics, BIOS, Raid Controller, NIC, iDRAC and Power Supply.
- Lifecycle Controller OS Driver Packs DVD to update the operating system driver packs.

To update using SUU DVDs:

- 1. Launch Lifecycle Controller: Press <F10> key within 10 seconds of the logo being displayed during boot.
- 2. Click Platform Update → Launch Platform Update.

The Select Update Repository page is displayed.

#### Figure 19. Select Update Repository



3. Insert the appropriate DVD in the locally-attached CD/DVD drive. Alternatively, insert the appropriate DVD in the client and use the Virtual Media feature to access the attached CD/DVD drive. For more information, see *iDRAC7 User's Guide*.

#### Figure 20. DVD Mapped To the Client Drive

| Mapped     Read Only     Drive     Exit       Image: Constraint of the strength of the strengt of the streng  |        |           |                                      |                     |
|---|--------|-----------|--------------------------------------|---------------------|
| Image: Constraint of the second se | Mapped | Read Only | Drive                                | Exit                |
| Image: Constraint of the second se |        | V         | E: - Removable Disk                  | LAN                 |
| Image   |        | <b>V</b>  | 🙆 D: - CD/DVD                        | Add Folder as Image |
| Remove Image  |        |           | \bdcbldstgnas\builds\SUUDRVPKG\700\; | Add Image           |
|   |        |           |                                      | Remove Image        |

4. Select Local Drive (CD/DVD/USB) as the source location and click Next.

The Enter Access Details page is displayed. However, if the catalog is not signed, a warning message is displayed. Click Yes to continue.

# Figure 21. Enter Access Details

| idrac-7654321, PowerEdge R720, User: roo<br>tual Media File View Macros Tools | 4.2 fps Power Chat Performance Help     |                     |
|---|---|---------------------|
|   |   |                     |
|   | ONTROLLER   UNFIED SERVER CONFIGURATOR  | Help   About   Exit |
| Select Update Repository 🗸  | Platform Update: Launch Platform Update |                     |
| Enter Access Details  |   |                     |
| Select Updates  | Step 2 of 3: Enter Access Details       |                     |
|   | Select the local drive,                 |                     |
|   | Local Drive                             | *                   |
|   | Catalog Location or Update              |                     |
|   | Package Path                            |                     |
|   |   |                     |
|   |   |                     |
|   |   |                     |
|   |   |                     |
|   |   |                     |
|   |   |                     |
|   |   |                     |
|   |   |                     |
|   |   |                     |
|   |   |                     |
|   | 1                                       |                     |
| PowerEdge R720<br>Service Tag: 765/1321                                       | Cano                                    | cel Back Next       |
| 00m00109.1004021  |   |                     |

# Figure 22. Verifying Selection

| Didrac-7654321, PowerEdge R720, Usen root<br>Virtual Media File View Macros Tools | 5.7 fps X<br>Power Chat Performance Help                  |
|---|---|
| DOLL   LFECYCLE O   | ONTROLLER   UNFED SERVER CONFIGURATOR Help   About   Exit |
| Select Update Repository 🗸  | Platform Update: Launch Platform Update                   |
| Enter Access Details  | Step 2 of 3: Enter Access Details                         |
|   | Select the local drive. Local Drive                       |
| PowerEdge R720<br>Service Tag: 7654321  | Cancel Back Next  |

પ્રધ

#### Figure 23. Warning Message

| idrac-7654321, PowerEdge R720, User: root,                  | 4.2 fps                                 |                     |
|---|---|---------------------|
| Virtual Media File View Macros Tools                        | Power Chat Performance Help             |                     |
|   | INTROLLER   UNIFED SERVER CONFIGURATOR  | Help   About   Exit |
| Select Update Repository 🗸                                  | Platform Update: Launch Platform Update |                     |
| Enter Access Details Select Updates                         | Step 2 of 3: Enter Access Details       |                     |
|   | Select the local drive.                 |                     |
| PowerEdge R720  | Cance                                   | l Back Next         |
| Service Tag: 7654321<br>Current User(s): root : 10.94.56.57 |   |                     |

 From the Local Drive drop-down menu, select the appropriate drive and click Next. The Select Updates page is displayed.

| elect Update Repository 🗸 | INTROLLER   UNHED SERVER CONFIGURATOR                    |                   |            | out I Estit |
|---------------------------|--|-------------------|------------|-------------|
| nter Access Details 🛛 🗸   | Platform Update: Launch Platform U                       | Jpdate            | Hop ( Au   |             |
| elect Updates             | Step 3 of 3: Select Updates                              |                   |            |             |
| <i>%</i>                  | Use the table to select available updates                |                   |            |             |
|                           | Release Date: 2012-02-21                                 |                   |            |             |
|                           | Source: USB/CD/DV/D ( 700 250%repository/)               |                   |            |             |
|                           | Source: Cobreb/Even (_100_200.irep05i0/91)               |                   |            |             |
|                           | Use the table to select available updates.               |                   |            |             |
|                           | Component  | Current           | Available  | -           |
|                           | Enterprise UEFI Diagnostics, 4217A4, 4217.7              | 4217A4            | 4217A4     |             |
|                           | Dell Lifecycle Controller 2, 1.0.0.5747, A00             | 1.0.0.5747        | 1.0.0.5747 | _           |
|                           | BIOS   | 1.0.2             | 1.0.3      |             |
|                           | Broadcom Gigabit Ethernet BCM5720 -<br>14:FE:B5:FF:B2:12 | 1.0.47            | 7.0.47     |             |
|                           | Broadcom Gigabit Ethernet BCM5720 -<br>14:FE:B5:FF:B2:12 | 7.0.47            | 7.0.47     |             |
|                           |  |                   |            |             |
|                           |  |                   |            |             |
|                           | System may reboot after selected updates ha              | ave been applied. |            |             |
|                           |  |                   |            |             |
|                           |  |                   |            |             |
|                           |  |                   |            |             |
|                           |  |                   |            |             |
| PowerEdge R720            |  | Cancel            | Back       | nnly        |

# Figure 24. Select Updates (BIOS)

#### Figure 25. Select Updates (OS Driver Pack)

| idrac-7654321, PowerEdge R720, User: root,                   | , 3.5 fps   |                        |                     |
|--|---|------------------------|---------------------|
| Virtual Media File View Macros Tools                         | Power Chat Performance Help   | Ν                      |                     |
| DOLL LIFECYCLE O   | ONTROLLER   UNIFED SERVER CONFIGURATO   | DR                     | Help   About   Exit |
| Select Update Repository 🗸                                   | Platform Update: Launch Platfor   | m Update               |                     |
| Enter Access Details  Select Updates                         | Step 3 of 3: Select Updates   |                        |                     |
|  | Use the table to select available updates<br>Release Date: 2012-02-21<br>Source: USB/CD/DVD (_7.0.0_250:\repository\)<br>Use the table to select available updates. |                        |                     |
|  | Component<br>Component<br>Component Dell OS Drivers Pack, 7.0.0.45, A00   | Current<br>7.0.0.45    | Available           |
| PowerEdge R720   | System may reboot after selected upda   | tes have been applied. | Back Apply          |
| Service Tag : 7654321<br>Current User(s): root : 10.94.56.57 |   |                        |                     |

6. For a component, compare the currently installed firmware version and the later version under the **Current** and **Available** columns and select the required components.

**NOTE:** By default, Lifecycle Controller selects the components for which a later version is available.

7. Click Apply.

After the update process is complete, the system reboots.

**NOTE:** When applying more than one update, the system may need to reboot between updates. In this case, the system boots directly into Lifecycle Controller and automatically continues the update process.

**NOTE:** If the iDRAC firmware update is interrupted for any reason, wait for up to 30 minutes before you attempt another firmware update.

### Using a USB Flash Drive

You can download the repository from the SUU DVD or an FTP to a USB flash drive, and access the updates from this drive. For more information, see Creating a USB Flash Drive Repository.

Before you perform the updates, make sure the following pre-requisites are met:

• The updates are downloaded using the Dell Repository Manager and the repository is created on a USB.

**NOTE:** To download the complete repository, make sure that the USB flash drive has more than 8 GB of free space.

• Connect the USB flash drive to the system.

To update the platform using USB:

- 1. Launch Lifecycle Controller: Press <F10> key within 10 seconds of the logo being displayed during boot.
- 2. Click Platform Update → Launch Platform Update.

The Select Update Repository page is displayed.

| idrac-7654321, PowerEdge R720, User: root, | 4.9 fps 📃 🗖 🖉 🗾 🖉   |
|--|---|
| Virtual Media File View Macros Tools       | Power Chat Performance Help   |
|  | ONTROLLER   UNIFED SERVER CONFIGURATOR Help   About   Exit  |
| Select Update Repository                   | Platform Update: Launch Platform Update   |
| Enter Access Details<br>Select Updates     | Step 1 of 3: Select Update Repository   |
|  | Select the update catalog and packages repository location.   |
| 14   | O FTP Server<br>(© Local Drive(CD/DVD/USB)<br>O Network Share   |
|  | If two PSUs of different wattages (for example, 750 W and 1100 W) are installed, do not perform a<br>simultaneous firmware update. If you perform simultaneous update, the PSUs are permanently<br>damaged. To update the firmware on the PSUs, either perform the updates individually or make sure<br>that both the PSUs are of the same wattage. |
| PowerEdge R720<br>Service Tag: 1654321     | Cancel Back Next  |
| Current User(s): root : 10.94.56.57        |   |

#### Figure 26. Select Update Repository

3. Insert the USB flash drive to the host. Alternatively, insert the USB flash drive to the client system and use the Virtual Media feature to access it. For more information, see *iDRAC7 User's Guide*.



| ent view |           |                       |       |                     |
|----------|-----------|-----------------------|-------|---------------------|
| Mapped   | Read Only |                       | Drive | Fxit                |
|          |           | 🖃 E: - Removable Disk |       | L'AIL               |
|          |           | 🚔 D: - CD/DVD         |       | Add Folder as Image |
|          |           |                       |       | Add Image           |
|          |           |                       |       | Remove Image        |
|          |           |                       |       | Details ¥           |

4. Select Local Drive (CD/DVD/USB) as the source location and click Next.

The Enter Access Details page is displayed.

| Figure 28. Enter | Access | Details |
|------------------|--------|---------|
|------------------|--------|---------|

| idrac-7654321, PowerEdge R720, User: rol | xt, 3.5 fps                             |                     |
|--|---|---------------------|
| Virtual Media File View Macros Tool      | s Power Chat Performance Help           |                     |
|  | CONTROLLER   UNFIED SERVER CONFIGURATOR | Help   About   Exit |
| Select Update Repository 🗸 🗸             | Platform Update: Launch Platform Update |                     |
| Enter Access Details                     |   |                     |
| Select Updates                           | Step 2 of 3: Enter Access Details       |                     |
|  | Select the local drive.                 |                     |
|  | Local Drive                             |                     |
|  | Catalog Location or Update              |                     |
|  | Package Path BDC                        |                     |
|  |   |                     |
|  |   |                     |
|  |   |                     |
|  |   |                     |
|  |   |                     |
|  |   |                     |
|  |   |                     |
|  |   |                     |
|  |   |                     |
|  |   |                     |
| l  |   |                     |
| PowerEdge R720                           | Cancel                                  | Back                |
| Service Tag: 7654321                     |   |                     |
| urrent User(s): root : 10.94.56.57       |   |                     |

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5. From the Local Drive drop-down menu, select the appropriate drive.

6. Enter the path to the catalog file and click Next.

The **Select Updates** page is displayed. However, if the catalog is not signed, it displays a warning message. Click **Yes** to continue.



#### Figure 29. Verifying Selection

#### Figure 30. Warning Message



#### Figure 31.Select Updates

| idrac-7654321, PowerEdge R720, User: roo | t, 4.4 fps   |                   |            | - 0 <b>-</b> X |
|--|--|-------------------|------------|----------------|
| rtual Media File View Macros Tools       | s Power Chat Performance Help                            |                   |            |                |
| DELL   LFECYCLE C                        | CONTROLLER   UNFED SERVER CONFIGURATOR                   |                   | Help   Ab  | out   Exit     |
| Select Update Repository 🗸               | Platform Update: Launch Platform L                       | Jpdate            |            |                |
| Enter Access Details 🛛 🗸                 |  |                   |            |                |
| Select Updates                           | Step 3 of 3: Select Updates                              |                   |            |                |
|  | Use the table to select available updates                |                   |            |                |
|  | Release Date: 2011-11-19                                 |                   |            |                |
|  | Source: USB/CD/DVD (DELL:\BDC)                           |                   |            |                |
|  |  |                   |            |                |
|  | Use the table to select available updates.               |                   |            | _              |
|  | Component  | Current           | Available  | -              |
|  | Enterprise UEFI Diagnostics, 4217A4, 4217.7              | 4217A4            | 4217A0     |                |
|  | Dell OS Drivers Pack, 7.0.0.45, A00                      | 7.0.0.45          | 7.0.0.47   |                |
|  | Dell Lifecycle Controller 2, 10.0.5747, A00              | 1.0.0.5747        | 1.0.0.5747 |                |
|  | V BOS  | 1.0.2             | 1.0.3      |                |
|  | Broadcom Gigabit Ethernet BCM5720 -<br>14:FE:B5:FF:B2:12 | 1.0.47            | 1.0.47     |                |
|  | Broadcom Gigabit Ethernet BCM5720 -                      | 7.0.47            | 7.0.47     | -              |
| PowerEdge R720                           | System may reboot after selected updates he              | ave been applied. | Back       |                |
| Service Tag: 7654321                     |  | Caricel           | Dack       | чрру           |
|  |  |                   |            |                |

7. For a component, compare the currently installed firmware version and the later version under the **Current** and **Available** columns and select the required components.

**NOTE:** By default, Lifecycle Controller selects the components for which a later version is available.

8. Click Apply.

After the update process is complete, the system reboots.

**NOTE:** When applying more than one update, the system may need to reboot between updates. In this case, the system boots directly into Lifecycle Controller and automatically continues the update process.

**NOTE:** If the iDRAC firmware update is interrupted for any reason, wait for up to 30 minutes before you attempt another firmware update.

#### Creating a USB Flash Drive Repository

- 1. Create a folder named "catalog" in the root directory of the USB device.
- 2. Copy all files from the repository folder of the SUU DVD to the "catalog" folder.

# Using a Network Share (CIFS or NFS)

If you are accessing the updates from a CIFS or NFS share, select Network Share.

To update the platform using CIFS or NFS network share option:

- 1. Launch Lifecycle Controller: Press <F10> key within 10 seconds of the logo being displayed during boot.
- 2. Click Platform Update → Launch Platform Update.

The Select Update Repository page is displayed.

#### Figure 32. Select Update Repository

| idrac-7654321, PowerEdge R720, User: root | t, 1.1 fps  |                       |
|---|---|-----------------------|
| Virtual Media File View Macros Tools      | s Power Chat Performance Help   |                       |
| DELL   LFECYCLE C                         | CONTROLLER   UNFED SERVER CONFIGURATOR Hep   /  | About   Exit          |
| Select Update Repository                  | Platform Update: Launch Platform Update   |                       |
| Enter Access Details                      |   |                       |
| Select Updates                            | Step 1 of 3: Select Update Repository   |                       |
|   | Select the update catalog and packages repository location.<br>O FTP Server<br>O Local Drive(CD/DVD/USB)<br>Metwork Share   |                       |
|   | If two PSUs of different wattages (for example, 750 W and 1100 W) are installed, do not perf<br>simultaneous firmware update. If you perform simultaneous update, the PSUs are permanent<br>damaged. To update the firmware on the PSUs, either perform the updates individually or ma<br>that both the PSUs are of the same wattage. | orma<br>y<br>ake sure |
| PowerEdge R720<br>Service Tag : 7654321   | Cancel Back   | Next                  |
| Current User(s): root : 10.94.56.57       |   |                       |

3. Select Network Share as the source location and click Next.

The Enter Access Details page is displayed.

| idrac-7654321, PowerEdge R720, User | root, 7.0 fps                            |                     |
|-------------------------------------|--|---------------------|
| tual Media File View Macros 1       | rools Power Chat Performance Help        |                     |
|                                     | E CONTROLLER   UNFED SERVER CONFIGURATOR | Help   About   Exit |
|                                     | 1  |                     |
| Select Update Repository            | Platform Update: Launch Platform Update  |                     |
| Enter Access Details                | Step 2 of 3: Enter Access Details        |                     |
| Select Updates                      | Step 2 01 5. Enter Access Details        |                     |
|                                     | Select the Network Share.                |                     |
|                                     | ●CFS O NFS                               |                     |
|                                     | Share Name                               |                     |
|                                     | Domain and User Name                     |                     |
|                                     | Password                                 |                     |
|                                     | Catalog Location or Update               |                     |
|                                     |  |                     |
|                                     | Tast Natwork Connection                  |                     |
|                                     |  |                     |
|                                     |  |                     |
|                                     |  |                     |
|                                     |  |                     |
|                                     |  |                     |
|                                     |  |                     |
|                                     |  |                     |
| PowerEdge R720                      |  |                     |
| Service Tag: 7654321                | Cancel                                   | Back Next           |
| ent User(s): root : 10.94.56.57     |  |                     |

# Figure 33. Enter Access Details - CIFS

# Figure 34. Enter Access Details - NFS

| drac-7654321, PowerEdge R720, User: root | 2.9 fps                                 |                     |
|--|---|---------------------|
| ual Media File View Macros Tools         | Power Chat Performance Help             |                     |
|  | ONTROLLER   UNFED SERVER CONFIGURATOR   | Help   About   Exit |
| Select Update Repository 🗸 🗸             | Platform Update: Launch Platform Update |                     |
| Enter Access Details                     | Stop 2 of 2: Enter Access Datails       |                     |
| Select Updates                           | Step 2 of 3. Enter Access Details       |                     |
|  | Select the Network Share.               |                     |
|  | O CFS ( ) NFS                           |                     |
|  | Share Name                              |                     |
|  | Domain and User Name                    | _                   |
|  | Catalog   ocation or   Indate           |                     |
|  | Package Path                            |                     |
|  |   |                     |
|  | Test Network Connection                 |                     |
|  |   |                     |
|  |   |                     |
|  |   |                     |
|  |   |                     |
|  |   |                     |
|  |   |                     |
| PowerEdge R720                           |   | Real Labor          |
| Service Tag: 7654321                     | Cance                                   | Back Next           |
| nt User(s): root : 10.94.56.57           |   |                     |

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4. Select CIFS or NFS, enter the following details, and click Next.

- Share Name (CIFS or NFS) Path to the shared folder where the Update Packages or repository is located. For example, \\192.168.20.26\sharename or \\servername\sharename.
- Domain and User Name (CIFS) Domain and user name required to log on to the network share. For example, login-name@myDomain. If there is no domain, type only the login-name. For example, login-name.
- **Password** (CIFS) Password to authenticate the user name.

**NOTE:** For NFS option, the **Domain and User Name** and **Password** text boxes are grayed-out as the NFS protocol does not support user name and password.

- Catalog Location or Update package path (CIFS or NFS)
  - For single DUPs If the DUP is located in the root directory, enter the name of the DUP (for example, APP\_WIN\_RYYYZZZ.EXE). If the DUP is present in a subdirectory, enter both the sub-directory name and name of the DUP (for example, subdirectory\APP\_WIN\_RYYYZZZ.EXE).
  - For Catalog file If the catalog file is located in the root directory, do not enter the file name. If the catalog file is located in a sub-directory, enter the sub-directory name (for example, subdirectory).

The selected image in the specified location is validated and the **Select Updates** page is displayed. However, if the catalog is not signed, a warning message is displayed. Click **Yes** to continue.

| nter Access Details<br>elect Updates | Step 2 of 3: Enter Access  | Details             |  |
|--------------------------------------|----------------------------|---------------------|--|
| elect Updates                        | Step 2 of 3: Enter Access  | Details             |  |
|                                      |                            | Botallo             |  |
|                                      | Select the Network Share.  |                     |  |
|                                      | ● CIFS O NFS               |                     |  |
|                                      | Share Name                 | \\10.94.169.10\home |  |
|                                      | Domain and User Name       | omtest              |  |
|                                      | Password                   | *****               |  |
|                                      | Catalog Location or Update | Dell\bdc            |  |
|                                      | Раскауе Раці               | Londo               |  |
|                                      | Test Network Connection    |                     |  |
|                                      |                            |                     |  |
|                                      |                            |                     |  |
|                                      |                            |                     |  |
|                                      |                            |                     |  |
|                                      |                            |                     |  |
|                                      |                            |                     |  |

#### Figure 35. Enter Access Details - CIFS

#### Figure 36. Enter Access Details - NFS

| idrac-7654321, PowerEdge R720, User: root, | 2.2 fps  |                     |
|--|--|---------------------|
| Virtual Media File View Macros Tools       | Power Chat Performance Help  |                     |
|  | ONTROLLER   UNFED SERVER CONFIGURATOR  | Help   About   Exit |
| Select Update Repository 🗸                 | Platform Update: Launch Platform Update  |                     |
| Enter Access Details Select Updates        | Step 2 of 3: Enter Access Details<br>Select the Network Share.   |                     |
|  | O CFS ● NFS Share Name [\\10.94.193.157\nfs Domain and User Name Password Catalog Location or Update Package Path Orca Test Network Connection |                     |
| PowerEdge R720<br>Service Tag: 7654321     | Cancel   | Back Next           |
| Current User(s): root : 10.94.56.57        |  |                     |

Figure 37. Connecting to Network Share



# Figure 38. Downloading Catalog





#### Figure 39. Downloading Catalog Signature



#### Figure 40. Verifying Catalog Signature



#### Figure 41. Warning Message





# Figure 42. Select Updates - CIFS

| Coloct Lindoto Donository |  |                   |            |   |
|---------------------------|--|-------------------|------------|---|
|                           | Platform Update: Launch Platform L                       | Jpdate            |            |   |
| Enter Access Details 🗸 🗸  | Oten 2 of 2 Oelect Hedeter                               |                   |            |   |
| Select Updates            | Step 3 or 3. Select Updates                              |                   |            |   |
|                           | Use the table to select available updates                |                   |            |   |
|                           | Release Date: 2011-11-19                                 |                   |            |   |
|                           | Source: CIES (1)10.04.160.10(home)Doll(hde)              |                   |            |   |
|                           | Source, CIPS (110,84,108,10110118),DelhDOC)              |                   |            |   |
|                           | Use the table to select available updates.               |                   |            |   |
|                           | Component  | Current           | Available  | - |
|                           | Enterprise UEFI Diagnostics, 4217A4, 4217.7              | 4217A4            | 4217A0     |   |
|                           | Dell OS Drivers Pack, 7.0.0.45, A00                      | 7.0.0.45          | 7.0.0.47   |   |
|                           | Dell Lifecycle Controller 2, 1.0.0.5747, A00             | 1.0.0.5747        | 1.0.0.5747 |   |
|                           | I BIOS   | 1.0.2             | 1.0.3      |   |
|                           | Broadcom Gigabit Ethernet BCM5720 -<br>14:FE:B5:FF:B2:12 | 7.0.47            | 7.0.47     |   |
|                           | Broadcom Gigabit Ethernet BCM5720 -                      | 7.0.47            | 7.0.47     |   |
|                           | System may reboot after selected updates he              | ave been applied. |            |   |

# Figure 43. Select Updates - NFS

|                              |  |                   | hop the    |   |
|------------------------------|--|-------------------|------------|---|
| Select Update Repository 🛛 🗸 | Platform Update: Launch Platform U                       | Jpdate            |            |   |
| Enter Access Details 🛛 🗸     |  |                   |            |   |
| Select Updates               | Step 3 of 3: Select Updates                              |                   |            |   |
|                              | Use the table to select available updates                |                   |            |   |
|                              | Release Date: 2011-11-19                                 |                   |            |   |
|                              | Source: NFS (\\10.94.193.157\nfs\Orca)                   |                   |            |   |
|                              | Use the table to select available updates.               |                   |            |   |
|                              | Component  | Current           | Available  | - |
|                              | Enterprise UEFI Diagnostics, 4217A4, 4217.7              | 4217A4            | 4217A0     |   |
|                              | Dell OS Drivers Pack, 7.0.0.45, A00                      | 7.0.0.45          | 7.0.0.47   |   |
|                              | Dell Lifecycle Controller 2, 1.0.0.5747, A00             | 1.0.0.5747        | 1.0.0.5747 |   |
|                              | I BIOS   | 1.0.2             | 1.0.3      |   |
|                              | Broadcom Gigabit Ethernet BCM5720 -<br>14:FE:B5:FF:B2:12 | 7.0.47            | 7.0.47     |   |
|                              | Broadcom Gigabit Ethernet BCM5720 -                      | 7.0.47            | 7.0.47     |   |
|                              | System may reboot after selected updates he              | ave been applied. |            |   |

#### Creating the Local CIFS or NFS Share Repository

- If your organization uses a private network that cannot access external sites such as <u>ftp.dell.com</u>, you can provide platform updates from a locally-configured network share device.
- If a CIFS or NFS share is available, you can copy the repository created using Dell Repository Manager or the repository downloaded from <u>ftp.dell.com</u>.

# Using Single Component Update

You can perform single component DUP update whenever components such as RAID, NIC, Diagnostic, OS Driver Pack, PSU, and iDRAC are partially corrupt, or when a specific component must be updated. Lifecycle Controller supports DUPs only in .exe format.

**NOTE:** If the DUP is located in the root directory, enter the name of the DUP (for example, APP\_WIN\_RYYYZZ.EXE). If the Update package is present in a sub-directory, enter both the sub-directory name and name of the Update Package (for example, subdirectory\APP\_WIN\_RYYYZZ.EXE).

The following screens provide the workflow to update using FTP, local drive, or network share:

#### **FTP**

Provide the Dell Update Package (only .exe) location on the Dell FTP server (<u>ftp.dell.com</u>), internal FTP server, or service provider's FTP server.

**NOTE:** If the DUP is located in the root directory, enter the name of the Update Package (for example, APP\_WIN\_RYYYZZZ.EXE). If the DUP is present in a sub-directory, enter both the sub-directory name and name of the DUP (for example, subdirectory\APP\_WIN\_RYYYZZZ.EXE).

The selected image in the specified location is validated and the Select Updates page is displayed.

|                          | CLE CONTROLLER   UNFIED SERVER C          | ONFIGURATOR               | Help   About   E |
|--------------------------|---|---------------------------|------------------|
| Select Update Repository | <ul> <li>Platform Update: Laun</li> </ul> | ch Platform Update        |                  |
| Enter Access Details     |   |                           |                  |
| Select Updates           | Step 2 of 3: Enter Acces                  | is Details                |                  |
|                          | FTP Server Settings                       |                           |                  |
|                          | Address                                   | 10.94.34.111              |                  |
|                          | User Name                                 |                           |                  |
|                          | Password                                  |                           |                  |
|                          | Catalog Location or Update                |                           |                  |
|                          | Package Path                              | BIOS_P5R3Y_WN32_1.0.3.EXE |                  |
|                          |   |                           |                  |
|                          | Proxy Settings                            |                           |                  |
|                          | Frable Settings                           |                           |                  |
|                          | Server                                    |                           |                  |
|                          | Port                                      |                           |                  |
|                          | User Name                                 |                           |                  |
|                          | Password                                  |                           |                  |
|                          | Туре                                      | - HTTP                    |                  |
|                          | Test Network Connection                   |                           |                  |
|                          |   |                           |                  |
|                          |   |                           |                  |

#### Figure 44. Enter Access Details - FTP

#### Figure 45. Warning Message

| idrac-7654321, PowerEdge R720, User: root | t, 5.4 fps             |   |           |                     |
|---|------------------------|---|-----------|---------------------|
| Virtual Media File View Macros Tools      | Power Chat Perf        | ormance Help  |           |                     |
| DELL   LIFECYCLE C                        | ONTROLLER   UN         | IFIED SERVER CONFIGURATOR   |           | Help   About   Exit |
| Select Update Repository 🗸                | Platform U             | pdate: Launch Platform Upda   | ate       |                     |
| Enter Access Details                      | Step 2 of 3            | Enter Access Details  |           |                     |
| over opaares                              | FTP Server Set         | tings   |           |                     |
|   | Address                | 10.94.34.111  |           |                     |
|   | User Narr              | Information   |           |                     |
|   | Password               | Platform Update   |           |                     |
|   | Catalog L<br>Package I | Please wait while the image at the<br>remote repository is verified. This | 1.0.3.EXE |                     |
|   | Proxy Settir           | operation can take up to 3 minutes.                                       |           |                     |
|   | Enable :               |   |           |                     |
|   | Server                 |   |           |                     |
|   | User Name              |   |           |                     |
|   | Password               |   |           |                     |
|   | Туре                   | HTTP  | -         |                     |
|   | Test Network           | Connection  |           |                     |
|   |                        |   |           |                     |
| DaurarErden D720                          |                        |   |           |                     |
| Service Tag: 7654321                      |                        |   | Cancel    | Back Next           |
| rrent User(s): root : 10.94.56.57         |                        |   |           |                     |

# Figure 46. Connecting to FTP

| Inf | formation         |
|-----|-------------------|
|     | Platform Update   |
|     | Connecting to FTP |
|     |                   |
|     |                   |
|     |                   |
|     |                   |

#### Figure 47. Downloading and Validating Update Package





#### Figure 48. Verifying Update Package Signature



#### Figure 49. Select Updates - Single Component DUP

| drac-7654321, PowerEdge R720, User:<br>tual Media File View Macros T | root, 5.9 fps                         |                                    |           |            |
|--|---------------------------------------|------------------------------------|-----------|------------|
|  | E CONTROLLER   UNFIED SERVER CC       | NFIGURATOR                         | Heip   Ab | out   Exit |
| Select Update Repository   | Platform Update: Launcl               | h Platform Update                  |           |            |
| Enter Access Details   |                                       |                                    |           |            |
| Select Updates   | Step 3 of 3: Select Update            | es                                 |           |            |
|  | Use the table to select available upd | ates                               |           |            |
|  | Release Date: 2012-02-20              |                                    |           |            |
|  | Source: FTP (\\10.94.34.111\BIOS_P    | 5R3Y_WN32_1.0.3.EXE)               |           |            |
|  | Use the table to select available     | e updates.                         |           |            |
|  | Component                             | Current                            | Available | -          |
|  | I BIOS                                | 1.0.2                              | 1.0.3     |            |
|  |                                       |                                    |           | - 1        |
|  |                                       |                                    |           |            |
|  |                                       |                                    |           |            |
|  |                                       |                                    |           | -          |
|  | System may reboot after se            | elected updates have been applied. |           |            |
|  |                                       |                                    |           |            |
|  |                                       |                                    |           |            |
|  |                                       |                                    |           |            |
|  |                                       |                                    |           |            |
| PowerEdge R720   |                                       | Cancel                             | Back      | Apply      |
| Service Tag: 7654321   |                                       |                                    |           |            |

# Local Drive (CD/DVD/USB)

Download the Dell Update Package (only .exe) from the Dell FTP site (<u>ftp.dell.com</u>), copy from the Server Update Utility DVD, or from support.dell.com.

**NOTE:** If the DUP is located in the root directory, enter the name of the Update Package (for example, APP\_WIN\_RYYYZZ.EXE). If the Update package is present in a sub-directory, enter both the sub-directory name and name of the Update Package (for example, subdirectory\APP\_WIN\_RYYYZZ.EXE).

# Figure 50. Enter Access Details - Local Drive

| idrac-7654321, PowerEdge R720, User: root, | 3.6 fps   |                    |                     |
|--|---|--------------------|---------------------|
| Virtual Media File View Macros Tools       | Power Chat Performance Help                     |                    |                     |
|  | NTROLLER   UNFIED SERVER CONFIGURATOR           | 7                  | Help   About   Exit |
| Select Update Repository 🗸                 | Platform Update: Launch Platforr                | n Update           |                     |
| Enter Access Details                       | Step 2 of 3: Enter Access Details               |                    |                     |
|  | Select the local drive.                         |                    |                     |
|  | Local Drive DELL                                | *                  |                     |
|  | Catalog Location or Update Package Path BIOS_P5 | R3Y_WN32_1.0.3.EXE |                     |
|  |   |                    |                     |
|  |   |                    |                     |
|  |   |                    |                     |
|  |   |                    |                     |
|  |   |                    |                     |
|  |   |                    |                     |
|  |   |                    |                     |
|  |   |                    |                     |
| PowerEdge R720                             |   | Const              | Partie Partie       |
| Service Tag: 7654321                       |   | Cancel             | Back Next           |
| urrent User(s): root : 10.94.56.57         |   |                    |                     |

# Figure 51. Verify Selection

| idrac-7654321, PowerEdge R720, User: root,<br>Virtual Media File View Macros Tools | 3.1 fps<br>Power Chat Performance Help  |                     |
|--|---|---------------------|
|  |   | Help   About   Exit |
| Select Update Repository  Finter Access Details Select Updates                     | Platform Update: Launch Platform Update<br>Step 2 of 3: Enter Access Details<br>Select the local drive.<br>Local Drive DELL<br>Catalog L<br>Package<br>Verify Selection<br>Please wait while the image in the<br>selected device is verified. This<br>operation can take up to 2 minutes. | e<br>10.3EXE        |
| PowerEdge R720<br>Service Tag : 7654321  |   | Cancel Back Next    |
| urrent User(s): root : 10.94.56.57   |   |                     |

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# Figure 52. Select Updates - Local Drive

| idrac-7654321, PowerEdge R720, User: root | , 1.2 fps                                  |                                    |                     |  |
|---|--|------------------------------------|---------------------|--|
| Virtual Media File View Macros Tools      | Power Chat Performance Help                |                                    |                     |  |
| DOLL   LFECYCLE C                         | ONTROLLER   UNFIED SERVER CO               | ONFIGURATOR                        | Help   About   Exit |  |
| Select Update Repository 🗸                | Platform Update: Launc                     | h Platform Update                  |                     |  |
| Enter Access Details                      | Step 3 of 3: Select Updat                  | es                                 |                     |  |
| Select Opdates                            | Line the table to calent a valable upo     | latas                              |                     |  |
|   | Delesse Deter 2012 02 03                   | Idle5                              |                     |  |
|   | Release Date: 2012-02-05                   |                                    |                     |  |
|   | Source: USB/CD/DVD (DELL:1810;             | 5_P5R3Y_WN32_1.0.3.EXE)            |                     |  |
|   | Use the table to select available updates. |                                    |                     |  |
|   | Component Current Available                |                                    |                     |  |
|   | BIOS                                       | 1.0.2                              | 1.0.3               |  |
|   |  |                                    | V                   |  |
|   | System may reboot after s                  | elected updates have been applied. |                     |  |
| PowerEdge R720<br>Service Tag : 7654321   |  | Cancel                             | Back Apply          |  |
| Current User(s): root : 10.94.56.57       |  |                                    |                     |  |



# Network Share (CIFS and NFS)

Download the Dell Update Package (only .exe) from the Dell FTP site (<u>ftp.dell.com</u>), copy the Server Update Utility DVD, or from support.dell.com to a CIFS or NFS network share.

**NOTE:** If the DUP is located in the root directory, enter the name of the update package (for example, APP\_WIN\_RYYYZZZ.EXE). If the update package is present in a sub-directory, enter both the sub-directory name and name of the update package (for example, subdirectory\APP\_WIN\_RYYYZZZ.EXE).

| <ul> <li>idrac-7654321, PowerEdge R720, User: root,</li> <li>Virtual Media File View Macros Tools</li> </ul> | 1.6 fps<br>Power Chat Performance Help   |                     |
|--|--|---------------------|
|  | NTROLLER   UNFED SERVER CONFIGURATOR   | Help   About   Exit |
| Select Update Repository 🗸   | Platform Update: Launch Platform Update  |                     |
| Select Updates   | Step 2 of 3: Enter Access Details         Select the Network Share.            • CFS          • NFS          Share Name       [\\10.94.169.10\home]         Domain and User Name       omtest         Password       Image: Catalog Location or Update         Package Path       DelNEIOS_P5R3Y_WN32_10.3.EXE         Test Network Connection |                     |
| PowerEdge R720<br>Service Tag: 7654321   | Cancel   | Back Next           |

#### Figure 53. Enter Access Details - Network Share (CIFS)

#### Figure 54. Verify Selection

| idrac-7654321, PowerEdge R720, User: root, | 1.6 fps  |                     |
|--|--|---------------------|
| Virtual Media File View Macros Tools       | Power Chat Performance Help  |                     |
| DOULL   LIFECYCLE C                        | ONTROLLER   UNFIED SERVER CONFIGURATOR   | Help   About   Exit |
| Select Update Repository 🗸                 | Platform Update: Launch Platform Update  |                     |
| Enter Access Details                       | Step 2 of 3: Enter Access Details  |                     |
|  | Select the Network Share.  CFS Share N Domain Passwo Catalog Package operation can take up to 2 minutes.  Test Net |                     |
| PowerEdge R720<br>Service Tag : 7654321    | Cancel   | Back Next           |
| Current User(s): root : 10.94.56.57        |  |                     |

# Figure 55. Connecting to Network Share



# Figure 56. Verifying Update Package Signature





# Figure 57. Select Updates - Network Share (CIFS)

| idrac-7654321, PowerEdge R720, User: root | 7.9 fps   |   |                     |
|---|---|---|---------------------|
| virtual media Pile view macros tools      | Power Chat Performance Help   |   |                     |
| DELL LFECYCLE O                           | ONTROLLER   UNIFIED SERVER COM  | FIGURATOR   | Help   About   Exit |
| Select Update Repository 🗸                | Platform Update: Launch   | Platform Update   |                     |
| Enter Access Details 🗸                    | Step 3 of 3: Select I Indate  | c.  |                     |
| Select Updates                            | Step 3 01 3. Select opulate   | 5   |                     |
| 1 <sup>12</sup>                           | Use the table to select available upda<br>Release Date: 2012-02-03<br>Source: CIFS (\\10.94.169.10\home\De<br>Use the table to select available | res<br>INBIOS_P5R3Y_WN32_10.3.EXE)<br>• <b>updates.</b> |                     |
|   | Component   | Current   | Available           |
|   | i≆ BIOS   | 10.2  | 10.3                |
| PowerEdge R720                            | System may reboot after set   | ected updates have been applied.                        | Panir               |
| Service Tag: 7654321                      |   | Cancel  | Back Apply          |
| Current User(s): root : 10.94.56.57       |   |   |                     |

# Figure 58. Enter Access Details - Network Share (NFS)

| idrac-7654321, PowerEdge R720, User: root, | 4.7 fps  |                     |
|--|--|---------------------|
| Virtual Media File View Macros Tools       | Power Chat Performance Help  |                     |
| DELL LIFECYCLE CO                          | ONTROLLER   UNFED SERVER CONFIGURATOR  | Help   About   Exit |
| Select Update Repository 🗸                 | Platform Update: Launch Platform Update  |                     |
| Enter Access Details                       | Sten 2 of 3: Enter Access Details  |                     |
| Select Updates                             | Select the Network Share.         O CFS (*) NFS         Share Name         Domain and User Name         Password         Catalog Location or Update         Package Path         Test Network Connection |                     |
| PowerEdge R720                             | Cancel   | 3ack Next           |
| Service Tag: 7654321                       | Sanco  | - Cont              |
| Current User(s): root : 10.94.56.57        |  |                     |

#### Figure 59. Verify Selection

| dirac-7654321, PowerEdge R720, User: roo | , 2.9 fps   |                     |
|--|---|---------------------|
| Virtual Media File View Macros Tool      | Power Chat Performance Help   | R                   |
|  | ONTROLLER   UNFIED SERVER CONFIGURATOR  | Help   About   Exit |
| Select Update Repository 🗸               | Platform Update: Launch Platform Update   |                     |
| Enter Access Details<br>Select Updates   | Step 2 of 3: Enter Access Details         Select the Network Share.         O CFS       NFS         Share Name       Information         Domain and U       Image: Information         Password       Image: |                     |
| PowerEdge R720<br>Service Tag : 7654321  | c   | Cancel Back Next    |

# Figure 60. Connecting to Network Share



# Figure 61. Verifying Update Package Signature





#### Figure 62. Select Updates - Network Share (NFS)

| Proce:       Proc:       Proce:       Proce:   | idrac-7654321, PowerEdge R720, User: root, | 1.9 fps                                |  |           | - 0 X      |
|--|--|--|--|-----------|------------|
| Select Update Repository               Fater Access Details           Select Updates                Select Updates               Select Updates               Select Updates               Select Updates               Use the table to select updates           Release Date: 2012-02-03           Source: NFS (M10.94.183.157.1nfs160S) _P5R3Y_WN32_10.3.EXE)           Use the table to select available updates.           Component             Image: BOS              System may reboot after selected updates have been applied.  | Virtual Media File View Macros Tools       | Power Chat Performance Help            |  |           |            |
| Select Update Repository       Platform Update: Launch Platform Update         Enter Access Detais       Image: Constraint of the select available updates         Select Updates       Use the table to select available updates         Release Date: 2012-02-03       Source: NFS (N10.94.193.157/nfs/BIOS_P5R3Y_WN32_10.3.EXE)         Use the table to select available updates.       Component         Image: Component       Current         Image: BIOS       10.2         Image: System may reboot after selected updates have been applied.   |  | ONTROLLER   UNFIED SERVER COM          | NFIGURATOR   | Heip   Ab | out   Exit |
| Enter Access Details       Step 3 of 3: Select Updates         Use the table to select available updates       Release Date: 2012-02-03         Source: NFS (IVI0.94.193.157/InfsIBIOS_PSR3Y_WN32_10.3.EXE)       Use the table to select available updates.         Component       Current       Available         ØIOS       10.2       10.3         Image: System may reboot after selected updates have been applied.       Image: System may reboot after selected updates have been applied.  | Select Update Repository 🗸                 | Platform Update: Launch                | Platform Update  |           |            |
| Select Updates     Outpoint C. Coucht opdates       Use the table to select available updates       Release Date: 2012-02-03       Source: NFS (110.94.193.157/nfs/BIOS_P5R3Y_WN32_10.3.EXE)       Use the table to select available updates.       Component     Ourrent       ØIOS     10.2       10.3             PowerEdge R720       Cancel         PowerEdge R720         Cancel     Back  | Enter Access Details 🗸                     | Sten 3 of 3: Select I Indate           | ic.  |           |            |
| Were Edge 720       Cancel       Back       Apply  | Select Updates                             |  | 5  |           |            |
| Release Date: 2012-02-03         Source: NFS (\\10.94.193.157/nfs\BIOS_P\$R3Y_WN32_10.3.EXE)         Use the table to select available updates.         Component       Ourrent         # BIOS       10.2         10.3             PowerEdge R720             Cancel       Back       Apply  |  | Use the table to select available upda | ites   |           |            |
| Source: NFS (I\10.94.193.157/Infs/BIOS_P5R3Y_WN32_t0.3.EXE) Use the table to select available updates. Component Use the table to select available updates. BIOS USE The table to select available updates.  The table to select available updates to select a | N  | Release Date: 2012-02-03               |  |           |            |
| Use the table to select available updates.       Component     Current     Available       Image: BOS     10.2     10.3         Image: BOS     Image: BOS         Image: BOS     Image: BOS         Image: BOS     Image: BOS         Image: BOS     Image: BOS         Image: Bost     Image: Bost         Image: Bost     Image: Bost         PowerEdge P720         Cancel     Back         Apply   | ~  | Source: NFS (\\10.94.193.157\nfs\BIOS  | S_P5R3Y_WN32_1.0.3.EXE)  |           |            |
| Component       Current       Available         Image: BOS       10.2       10.3         Image: BOS       10.3       10.3  |  | Use the table to select available      | e updates.   |           |            |
| PowerEdge R720     Cancel     Back     Apply   |  | Component                              | Current  | Available | -          |
| PowerEdge R720 Cancel Back Apply   |  |  | 1.0.2  | 1.0.3     | _          |
| PowerEdge R720 Cancel Back Apply   |  |  |  |           |            |
| PowerEdge R720 Cancel Back Apply   |  |  |  |           |            |
| PowerEdge R720 Cancel Back Apply   |  |  |  |           |            |
| System may reboot after selected updates have been applied.      PowerEdge R720     Cancel Back Apply  |  |  |  |           | _          |
| System may reboot after selected updates have been applied.      PowerEdge R720     Cancel Back Apply  |  |  |  |           | 1001       |
| PowerEdge R720 Cancel Back Apply   |  | System may reboot after se             | lected updates have been applied.  |           |            |
| PowerEdge R720<br>Cancel Back Apply  |  |  | en e anna coma com Distributivas en contractor esta de la seconda de la seconda de la seconda de la seconda de |           |            |
| PowerEdge R720 Cancel Back Apply   |  |  |  |           |            |
| PowerEdge R720 Cancel Back Apply   |  |  |  |           |            |
| PowerEdge R/20 Cancel Back Apply   |  |  | 3.   |           | 10         |
|  | PowerEdge R720<br>Service Tag : 7654321    |  | Cancel   | Back      | pply       |
|  | urrant licer(s): root : 10.94.56.57        |  |  |           |            |

# Roll Back to Previous Firmware Version

Lifecycle Controller allows roll back to a previously-installed version of component firmware such as BIOS, iDRAC, RAID Controller, NIC, and Power supply.

#### Important

- The Dell Diagnostics, OS driver packs, and Lifecycle Controller firmware cannot be rolled back to previous versions.
- The previous version is available only if the component firmware is updated at least once to a different version.
- The previous version of the firmware image is overwritten every time an update is performed.
- Every time a rollback is performed, the previously installed firmware becomes the current version, and the previous version will not be available. However, for iDRAC, previously installed version becomes the current version and the current version is stored as the previous version.
- The earlier version of the firmware is available only if any of the following tools are used to update the firmware: Lifecycle Controller Platform Update feature, Lifecycle Controller-Remote Services, or the Dell Update Package. However, the previous version of PSU firmware is available if Lifecycle Controller Platform Update feature or Lifecycle Controller-Remote Services is used to update the firmware.



To rollback a firmware version to a previously-installed image:

- 1. Launch Lifecycle Controller: Press <F10> key within 10 seconds of the logo being displayed during boot.
- 2. Click Platform Update→ Launch Platform Rollback.

#### Figure 63. Platform Update

| dirac-7654321, PowerEdge R720, User: root | t, 3.0 fps  |             |
|---|---|-------------|
| Virtual Media File View Macros Tools      | s Power Chat Performance Help   |             |
| DØLL   LFECYCLE C                         | CONTROLLER   UNFED SERVER CONFIGURATOR Help   Al  | bout   Exit |
| Home                                      | Platform Update   |             |
| Lifecycle Log                             |   |             |
| Platform Update                           | Use the Platform Update page to perform or rollback an update, or to view the current platform firmwat<br>versions. | are         |
| Hardware Configuration                    | Constants (C. 1996)   |             |
| OS Deployment                             |   |             |
| Platform Restore                          |   |             |
| Hardware Diagnostics                      | Launch Platform Rollback  |             |
| LC Settings                               | View Current Versions   |             |
| System Setup                              |   |             |
|   |   |             |
|   |   |             |
|   |   |             |
|   |   |             |
|   |   |             |
|   |   |             |
|   |   |             |
|   |   |             |
|   | l   |             |
| PowerEdge R720                            |   |             |
| Service Tag: 7654321                      |   |             |
| Current User(s): root : 10.94.56.57       |   |             |

юL

#### Figure 64. Launching Platform Rollback

| idrac-7654321, PowerEdge R720, User: roo | , 6.9 fps 📃 🗖 📈  |
|--|--|
| Virtual Media File View Macros Tools     | Power Chat Performance Help  |
|  | ONTROLLER   UNFED SERVER CONFIGURATOR Help   About   Exit  |
| Home                                     | Platform Update  |
| Lifecycle Log                            |  |
| Platform Update                          | Use the Platform Update page to perform or rollback an update, or to view the current platform firmware $\mathbb{R}$ |
| Hardware Configuration                   |  |
| OS Deployment                            |  |
| Platform Restore                         |  |
| Hardware Diagnostics                     | Launch Pla   |
| LC Settings                              | View Curre Please Wait   |
| System Setup                             |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
| PowerEdge R720                           |  |
| Service Tag: 7654321                     |  |
| Current User(s): root : 10.94.56.57      |  |

The Select Components page displays a list of available rollback images with the following details.

- Component Displays the available updates.
- Current Displays the component version currently installed on the system.
- Previous Displays the version number of the previous version.

#### Figure 65. Platform Rollback - Select Components

| Irac-7004321, PowerEdge K720, User: root, 2.5 fps         |                   |                     |
|---|-------------------|---------------------|
| ual Media File View Macros Tools Power Chat Performance I | Help              |                     |
| DOLL   LECYCLE CONTROLLER   UNFED SE                      | RVER CONFIGURATOR | Heip   About   Exit |
| Platform Update: Platform Rollback                        |                   |                     |
| Select Components   |                   |                     |
| Use the table to select components for rollback.          |                   |                     |
| Available System Components                               |                   |                     |
| Components  | Current           | Previous            |
| BIOS  | 10.2              | 1.0.4               |
| Broadcom Gigabit Ethernet BCM5720 - 14:FE:B5:FF:B2:12     | 2 7.0.47          | 7.0.46              |
| Broadcom Gigabit Ethernet BCM5720 - 14:FE:B5:FF:B2:12     | 7.0.47            | 7.0.46              |
| Intel(R) Gigabit 2P I350-t Adapter - 00:1B:21:A7:82:74    | 13.1.10           | 13.1.4              |
| Intel(R) Gigabit 2P I350-t Adapter - 00:1B:21:A7:82:75    | 13.1.10           | 13.1.4              |
| PERC H310 Mini  | 20.10.1-0084      | 20.10.1-0080        |
| F 6Gbps SAS   | 07.03.05.00       | 07.03.07.00         |
| Integrated Dell Remote Access Controller                  | 1.00.00           | 1.00.00             |
|   |                   |                     |
|   |                   |                     |
|   |                   |                     |
|   |                   |                     |
| NOTE: System may reboot after selected rollbacks have     | e been applied.   |                     |
|   |                   |                     |
|   |                   |                     |
| PowerEdge R720  |                   | Canaal Back Annual  |
| Service Tag : 7654321                                     |                   | Caricei Back Apply  |
|   |                   |                     |

- 3. Select the components and click Apply.
- 4. Select the rollback image that you want to apply to the system and click Apply.

After the rollback process is complete, the system reboots. When applying more than one update, the system may need to reboot between each rollback. In such scenarios, the system boots directly into Lifecycle Controller and continues the rollback process.

# **View Current Version**

Lifecycle Controller enables the user to check the firmware version of the currently installed components in the system. It displays the firmware version of the component along with the time stamp when the firmware version was last updated, rolled back, or newly-installed component.

If Collect System Inventory On Restart (CSIOR) is enabled, the inventory collection starts before launching Lifecycle Controller every time the system is booted. Therefore the **View Current Versions** page always displays the latest information. For more information about CSIOR, see *Lifecycle Controller User's Guide*.

To view the currently installed firmware versions:

- 1. Launch Lifecycle Controller: Press <F10> key within 10 seconds of the logo being displayed during boot.
- 2. Click Platform Update→ View Current Versions.

#### Figure 66. Platform Update

| idrac-7654321, PowerEdge R720, User: root | t 4.1 fps   |
|---|---|
| Virtual Media File View Macros Tools      | Power Chat Performance Help   |
| DOLL   LFECYCLE C                         | ONTROLLER   UNFED SERVER CONFIGURATOR Holp   About   Exit   |
| Home                                      | Platform Update   |
| Lifecycle Log<br>Platform Update          | Use the Platform Update page to perform or rollback an update, or to view the current platform firmware |
| Hardware Configuration                    | ARIZO127  |
| Platform Restore                          | Launch Platform Update  |
| Hardware Diagnostics                      | Leunch Platform Rolback   |
| System Setup                              |   |
|   |   |
|   |   |
|   |   |
|   |   |
|   |   |
|   |   |
| PowerEdge R720                            |   |
| Service Tag: 7654321                      |   |
| Current User(s): root : 10.94.56.57       |   |



#### Figure 67. Launching View Current Versions





The **View Current Versions** page displays a list of installed components with the following information:

- Component Name Displays the name of the currently installed component.
- Version Displays the firmware version currently installed for that component.
- **Date and Time** The time the component was installed in the system, updated, or rolled back. The format is yyyy-mm-dd hh:mm:ss.

| Figure 68. View | Current | Versions |
|-----------------|---------|----------|
|-----------------|---------|----------|

| /iew Current Versions                                  |              |                     |
|--|--------------|---------------------|
| Component Name   | Version      | Date and Time       |
| BIOS   | 1.0.2        | 2012-02-27 12:37:52 |
| Dell OS Drivers Pack, 7.0.0.45, A00                    | 7.0.0.45     | 2012-02-27 12:00:47 |
| Intel(R) Gigabit 2P I350-t Adapter - 00:1B:21:A7:82:75 | 13.1.10      | 2012-02-23 10:24:23 |
| Intel(R) Gigabit 2P I350-t Adapter - 00:1B:21:A7:82:74 | 13.1.10      | 2012-02-23 10:24:22 |
| Enterprise UEFI Diagnostics, 4217A4, 4217.7            | 4217A4       | 2012-02-20 14:25:56 |
| PERC H310 Mini   | 20.10.1-0084 | 2012-02-20 14:03:49 |
| Physical Disk 0:4                                      | S528         | 2012-02-17 10:35:57 |
| Physical Disk 1:5                                      | E516         | 2012-02-17 10:35:57 |
| Physical Disk 2:6                                      | ES62         | 2012-02-17 10:35:57 |
| Physical Disk 3:7                                      | KS68         | 2012-02-17 10:35:57 |
| Broadcom Gigabit Ethernet BCM5720 - 14:FE:B5:FF:B2:12  | 7.0.47       | 2012-02-16 17:22:43 |
| Broadcom Gigabit Ethernet BCM5720 - 14:FE:B5:FF:B2:12  | 7.0.47       | 2012-02-16 17:22:38 |
| Dell Lifecycle Controller 2, 1.0.0.5747, A00           | 1.0.0.5747   | 2012-02-13 11:45:39 |
| System CPLD  | 10.2         | 2012-02-06 10:27:54 |

# **Testing Network Connectivity**

Lifecycle Controller provides the **Test Network Connection** feature to perform a ping test to the following server types:

- Repository host server FTP server or the CIFS or NFS share.
- DNS server if it is configured in the **Network settings** page.
- Gateway server if it is configured in the **Network setting** page.
- FTP proxy server if it is configured in the FTP access details page.

Before using this feature, make sure that Lifecycle Controller network settings are configured. For more information on configuring the network settings, see the *Lifecycle Controller User's Guide*.

To test the network connection:

- 1. Launch Lifecycle Controller: Press <F10> key within 10 seconds of the logo being displayed during boot.
- 2. Click Platform Update→ Launch Platform Update→ FTP Server or Network Share and click Next.

The Enter Access Details page is displayed.

#### Figure 69. Select Test Network Connection - FTP

|                              | CONTROLLER   UNFIED SERVE  | R CONFIGURATOR       | Help   About   Ex |
|------------------------------|----------------------------|----------------------|-------------------|
| Select Update Repository 🗸 🗸 | Platform Update: La        | unch Platform Update |                   |
| Enter Access Details         |                            |                      |                   |
| Select Updates               | Step 2 of 3: Enter Acc     | cess Details         |                   |
|                              | FTP Server Settings        |                      |                   |
|                              | Address                    | ftp.dell.com         |                   |
|                              | User Name                  |                      |                   |
|                              | Password                   |                      |                   |
|                              | Catalog Location or Update |                      |                   |
|                              | Package Path               |                      |                   |
|                              | Proxy Settings             |                      |                   |
|                              | Enable Settings            |                      |                   |
|                              | Server                     |                      |                   |
|                              | Port                       |                      |                   |
|                              | User Name                  |                      |                   |
|                              | Password                   |                      |                   |
|                              | Туре                       | HTTP ·               |                   |
|                              | Test Naturals Connection   |                      |                   |
|                              |                            |                      |                   |
|                              |                            |                      |                   |
|                              |                            |                      |                   |

# Figure 70. Select Test Network Connection - CIFS

| idrac-7654321, PowerEdge R720, User: roo | t, 7.0 fps                               |                     |
|--|--|---------------------|
| Virtual Media File View Macros Tools     | s Power Chat Performance Help            |                     |
|  | 17                                       |                     |
| DEAL LEECAGE C                           | CONTROLLER   UNIFIED SERVER CONFIGURATOR | Help   About   Exit |
| Colort Lindote Depository                |  |                     |
|  | Platform Update: Launch Platform Update  |                     |
| Select Updates                           | Step 2 of 3: Enter Access Details        |                     |
|  | Select the Network Share.                |                     |
|  | • CIFS ONFS                              |                     |
|  | Share Name                               |                     |
|  | Domain and User Name                     |                     |
|  | Password                                 |                     |
|  | Catalog Location or Update               |                     |
|  |  |                     |
|  | Test Network Connection                  |                     |
|  |  |                     |
|  |  |                     |
|  |  |                     |
|  |  |                     |
|  |  |                     |
|  |  |                     |
| PowerEdge P720                           |  |                     |
| Service Tag: 7654321                     | Cancel                                   | Back Next           |
| urrent User(s): root : 10.94.56.57       |  |                     |



| idrac-7654321, PowerEdge R720, User: root | , 2.9 fps   |                     |
|---|---|---------------------|
| Virtual Media File View Macros Tools      | Power Chat Performance Help   |                     |
|   | ONTROLLER   LINIFED SERVER CONFIGURATOR   | Help   About   Exit |
| Select Update Repository 🗸                | Platform Update: Launch Platform Update   |                     |
| Enter Access Details                      | Step 2 of 3: Enter Access Details   |                     |
|   | Select the Network Share.  CIFS INFS Share Name Domain and User Name Password Catalog Location or Update Package Path Test Network Connection |                     |
| PowerEdge R720<br>Service Tag : 7654321   | Cancel Bac  | k Next              |
| Current User(s): root : 10.94.56.57       |   |                     |

- 3. Specify the FTP Server or Network Share details.
- 4. Click Test Network Connection.

After the test is complete, the **Network Connection Report** is generated with the following details:

- Parameters specified in the Network Settings page Gateway IP and DNS IP.
- Parameters specified in the Enter Access Details page Proxy IP (only if you have specified FTP proxy server) and Server IP (FTP address or network share address.)

NOTE: The report always displays the IP address of the host name.

| ☑ idrac-7654321, PowerEdge R720, User: root, 3.3 fps                 |          |                     |
|--|----------|---------------------|
| Virtual Media File View Macros Tools Power Chat Performance Help     |          |                     |
|  |          | Help   About   Exit |
| Select Update Repository   Platform Update: Launch Platform Update   |          |                     |
| Enter Access Details   |          |                     |
| Select Updates Network Connection Report                             |          |                     |
| Network Connection   |          |                     |
| Gateway IP: 10,94,197.1: Packets: sent = 4, Received = 4, Loss = 0%  |          |                     |
| DNS P: 10.94.192.25: Packets: sent = 4, Received = 4, Loss = 0%      |          |                     |
| Proxy IP: 143.166.170.10: Packets: sent = 4, Received = 4, Loss = 0% |          |                     |
| Server IP: 143.166.11.10: Packets: sent = 4, Received = 4, Loss = 0% |          |                     |
| IP Address:  |          |                     |
| 143.166.11.10  |          |                     |
| UDomain Name:<br>ftp:dell.com  |          |                     |
|  |          |                     |
|  | OK       |                     |
|  |          |                     |
| PowerEdge R720<br>Service Tan : 7654321                              | ancel Ba | ack Next            |
| Current User(s): root : 10.94.56.57                                  |          |                     |



#### Figure 73. Network Connection Report - Network Share

| idrac-7654321, PowerEdge R720, U<br>tual Media File View Macros | Jser root, 2.8 fps<br>s Tools Power Chat Performance Help           |                     |
|---|---|---------------------|
|   | CLE CONTROLLER   UNFIED SERVER CONFIGURATOR                         | Help   About   Exit |
| Select Update Repository  | Platform Update: Launch Platform Update                             |                     |
| Enter Access Details  | Network Connection Report   |                     |
|   | Network Connection  |                     |
| 1   | Gateway IP: 10.94.197.1: Packets: sent = 4, Received = 4, Loss = 0% |                     |
|   | DNS IP: 10.94.192.25: Packets: sent = 4, Received = 4, Loss = 0%    |                     |
|   | Server IP: 10.94.169.10: Packets: sent = 4, Received = 4, Loss = 0% |                     |
| N   |   |                     |
|   |   |                     |
|   |   |                     |
|   |   |                     |
|   |   |                     |
|   |   |                     |
|   | ОК  |                     |
|   |   |                     |
| PowerEdge R720  | Cancel  | Back Next           |
| Service Tag: 7654321  |   |                     |

# Checking the signature Catalog on FTP Server

The catalog present on <u>ftp.dell.com</u> is signed with the signature file present in the same location.

**NOTE:** If a catalog is created using Dell Repository Manager, the catalog does not have an associated signature file.

On the Enter Access Details page, after you click Next, the following messages are displayed when Lifecycle Controller connects to a repository:





#### Figure 75. Downloading Catalog



Lifecycle Controller attempts to locate the catalog signature file. If the signature file is not present, a warning message is displayed. To continue, click **Yes** to open the **Select Updates** page.

#### Figure 76. Warning Message



If the sign file is present, it is downloaded and verified. This ensures that updates are performed only for an authenticated catalog.

#### Figure 77. Downloading Catalog Signature



Figure 78. Verifying Catalog Signature



**NOTE:** As Lifecycle Controller performs a validation against an authenticated signature file and if it detects any signature mismatch, the firmware update does not continue.

5. After the catalog signature is verified, the **Available Updates** page is displayed. For more information, see Using FTP Server.

# Single Component DUPs

On the **Enter Access Details** page, after you click **Next**, the following messages are displayed while performing updates using single component DUP:

NOTE: Single component DUP contains the signature within the package.

Figure 79. Verifying Update Package Signature



If Lifecycle Controller detects a signature mismatch, the firmware update does not continue. This ensures that updates are performed only against an authenticated catalog.

# Platform Update Mechanism

This section provides the background operations that are performed after you do the following tasks:

- 1. Select the repository location.
- 2. Select the components and click Apply.

#### Figure 80. Select Updates

| elect Update Repository 🛛 🗸 | Platform Update: Launch Platform U                       | Jpdate                                     |            |  |  |
|-----------------------------|--|--|------------|--|--|
| nter Access Details 🛛 🗸 🗸   |  |  |            |  |  |
| elect Updates               | Step 3 of 3: Select Updates                              |  |            |  |  |
|                             | Use the table to select available updates                |  |            |  |  |
|                             | Release Date: 2011-11-19                                 |  |            |  |  |
|                             | Source: USB/CD/DVD (SUU_7.0.0_168:\repository\)          |  |            |  |  |
|                             | Use the table to select available updates.               | Use the table to select available updates. |            |  |  |
|                             | Component  | Current                                    | Available  |  |  |
|                             | Enterprise UEFI Diagnostics, 4217A1, 4217.4              | 4217A1                                     | 4216X0     |  |  |
|                             | Dell Lifecycle Controller 2, 1.0.0.4846, X79             | 1.0.0.4846                                 | 1.0.0.3109 |  |  |
|                             | E BIOS   | 0.3.37                                     | 0.3.28     |  |  |
|                             | Broadcom Gigabit Ethernet BCM5720 -<br>14:FE:B5:FF:B2:12 | 7.0.47                                     | 7.0.40     |  |  |
|                             | Broadcom Gigabit Ethernet BCM5720 -<br>14:FE:B5:FF:B2:12 | 7.0.47                                     | 7.0.40     |  |  |
|                             | System may reboot after selected updates h               | ave been applied.                          |            |  |  |

The system reboots after the update process is complete for a component. However, if multiple components are selected, the system directly boots into Lifecycle Controller and automatically continues the update process for the next component. For more information on post-update behavior, see Supported Components.

**NOTE:** If the iDRAC firmware update is interrupted for any reason, you must wait for up to 30 minutes before you can attempt another firmware update.

#### Figure 81. Post Update Behavior

|               | NIC Update                  |                  |
|---------------|-----------------------------|------------------|
| NIC Update    | Current Status              | Task in Progress |
| NIC Update    | Task Time Limit             | 30 mins          |
| RAID Update   | Elapsed Time                | 01:00            |
| RAID Update   | _                           |                  |
| NIC Validate  |                             |                  |
| NIC Validate  | Task                        | 2 of 9           |
| RAID Validate | Total Elapsed Time          | 00:02:05         |
|               |                             |                  |
|               | Tasks are running normally. |                  |
|               |                             |                  |

**NOTE:** The time taken for each component update has a set limit. The update is completed within this limit. For more information, see Figure 81.

Security is important, and the update process is designed to ensure both system and data are protected. The update process uses multiple layers of security validation:

- External data is temporarily stored in non-volatile storage. The data is then validated using Dell's private key signature to prevent intrusion of tampered data from external sources.
- Access control is restricted on Lifecycle Controller, and Lifecycle Controller partitions are opened as read-only. Only authorized programs are allowed to open the partitions as read/write.
- Only validated data is staged in Lifecycle Controller for application to the related components.



# **Trusted Platform Module Warning**

If BitLocker protection is enabled on your system, updating components such as RAID, BIOS, and NIC requires you to enter a recovery password or insert a USB flash drive containing a recovery key during the next system boot. This situation occurs only if the Trusted Platform Module (TPM) security setting is set to "On with Pre-boot Measurements."

For information on how to set TPM settings, see the *BIOS User's Guide* available at <u>support.dell.com/manuals</u>.

|                         |   |   |                    | Heln I Ah  | out L Exit |
|-------------------------|---|---|--------------------|------------|------------|
|                         |   |   |                    | Trop T Aic | out i Exit |
| elect Update Repository | ~ | Platform Update: Launch Platform                          | Update             |            |            |
| inter Access Details    | ~ |   |                    |            |            |
| elect Updates           |   | Step 3 of 3: Select Updates                               |                    |            |            |
|                         |   | Use the table to select available updates                 |                    |            |            |
|                         |   | Release Date: 2012-02-21                                  |                    |            |            |
|                         |   | Source: FTP (\\10.94.34.111\)                             |                    |            |            |
| N                       |   | Use the table to select available updates.                |                    |            |            |
| -12                     |   | Component   | Current            | Available  |            |
|                         |   | IZI BIOS  | 1.0.2              | 1.0.3      |            |
|                         |   | Broadcom Gigabit Ethernet BCM5720 -<br>14:FE:B5:FF:B2:12  | 7.0.47             | 7.0.47     |            |
|                         |   | Broadcom Gigabit Ethernet BCM5720 -<br>14:FE:B5:FF:B2:12  | 7.0.47             | 7.0.47     |            |
|                         |   | Intel(R) Gigabit 2P I350-t Adapter -<br>00:1B:21:A7:82:74 | 13.1.10            | 13.1,10    |            |
|                         |   | System may reboot after selected updates                  | have been applied. |            |            |

#### Figure 82. Platform Update - Select Updates

# Figure 83. Platform Update - Select Updates TPM Warning

| idrac-7654321, PowerEdge R720, User: root, | 4.9 fps  |                        |
|--|--|------------------------|
| Virtual Media File View Macros Tools       | Power Chat Performance Help  |                        |
| DELL UFECYCLE CO                           | ONTROLLER   UNIFED SERVER CONFIGURATOR A   | bout   Exit            |
| Select Update Repository                   | Platform Update: Launch Platform Update  |                        |
| Select Lindates                            | Step 3 of 3: Select Updates  |                        |
|  | It is detected that the Trusted Platform Module (TPM) is enabled with pre-boot measurement. It is poss<br>that BitLocker protection is enabled on the system. When BitLocker protection is enabled, updating folk<br>components will require that a recovery password is entered or a USB flash drive that contains a recov-<br>key is inserted during the next system boot. | iible<br>owing<br>very |
|  | 1. BIOS<br>2. Broadcom Gigabit Ethernet BCM5720 - 14:FE:85:FF:82:12<br>3. Broadcom Gigabit Ethernet BCM5720 - 14:FE:85:FF:82:12<br>4. PERC H310 Mini   | ß                      |
|  | Click Back Button and then unselect these components if you do not want the BitLocker protection to t<br>affected.   | 90                     |
| PowerEdge R720<br>Service Tag : 7654321    | Cancel Back  | Apply                  |

# Figure 84. Platform Rollback - Select Updates

| Platform Update: Platform Rollback   |              |              |
|--|--------------|--------------|
| se the table to select components for rollback.<br>Available System Components |              |              |
| Components   | Current      | Previous     |
| I I BIOS   | 1.0.2        | 10.4         |
| ▼ Broadcom Gigabit Ethernet BCM5720 - 14:FE:B5:FF:B2:12                        | 7.0.47       | 7.0.46       |
| ▼ Broadcom Gigabit Ethernet BCM5720 - 14:FE:B5:FF:B2:12                        | 7.0.47       | 7.0.46       |
| Intel(R) Gigabit 2P 1350-t Adapter - 00:1B:21:A7:82:74                         | 13.1.10      | 13.1.4       |
| Intel(R) Gigabit 2P 1350-t Adapter - 00:1B:21:A7:82:75                         | 13.1.10      | 13.1.4       |
| ✓ PERC H310 Mini   | 20.10.1-0084 | 20.10.1-0080 |
| ☐ 6Gbps SAS  | 07.03.05.00  | 07.03.07.00  |
| Integrated Dell Remote Access Controller                                       | 1.00.00      | 1.00.00      |
| TOTE: System may reboot after selected rollbacks have b                        | een applied. |              |

# Figure 85. Platform Rollback - TPM Warning

| idrac-7654321, PowerEdge R720, User: root, 2.4 fps   |   |
|--|---|
| irtual Media File View Macros Tools Power Chat Performance Help  |   |
| DOLL LFECYCLE CONTROLLER   UNFED SERVER CONFIGURATOR   | Help   About   Exit                       |
| Platform Update: Platform Rollback   |   |
| Select Components  |   |
| It is detected that the Trusted Platform Module (TPM) is enabled with pre-boot measurement. It is possible that BitLocker protection<br>system. When BitLocker protection is enabled, updating following components will require that a recovery password is entered or a<br>that contains a recovery key is inserted during the next system boot. | vn is enabled on the<br>a USB flash drive |
| 1. BIOS<br>2. Broadcom Gigabit Ethernet BCIV5720 - 14:FE:B5:FF:B2:12<br>3. Broadcom Gigabit Ethernet BCIV5720 - 14:FE:B5:FF:B2:12<br>4. PERC H310 Mini   |   |
| Click Back Button and then unselect these components if you do not want the BitLocker protection to be affected.   |   |
| PowerEdge R720 Cancel Bac  | ik Apply                                  |



# Using Dell Repository Manager

Dell Repository Manager (DRM) is an effective Microsoft Windows-based application that simplifies change management tasks. It helps to maintain Dell systems with the latest BIOS, firmware, drivers, and applications. It operates in server and client modes, obtaining updates for both Dell systems and client systems. The client mode of DRM manages the Dell catalog for client systems that contains the set of updates for supported Dell client systems running Windows operating system.

You can use access the repositories created using DRM from Lifecycle Controller.

# Saving the Repository Using DRM

You can create a repository using any of the following options:

- Download the repository from Dell FTP server (<u>ftp.dell.com</u>)
- SUU DVD.

For more information on managing repositories, see Dell Repository Manager User's Guide.

To save the created repository for using through Lifecycle Controller:

- 1. Click Floppy and from the save repository dialog box, select Save full repository.
- 2. Click **Browse** and provide the destination location (USB flash drive, Network Share, or local FTP) for saving the repository.
- 3. Click Save to save the repository in the specified location.

To use the created repository, see the following sections:

- Using FTP Server
- Using a Local Drive
- Using a Network Share (CIFS or NFS)

For more information on Dell Repository Manager, its features, and usage see:

- <u>support.dell.com/support/edocs/SOFTWARE/smdrm</u>
- delltechcenter.com/page/Repository+Manager

