BAKONG SYSTEM USER MANUAL

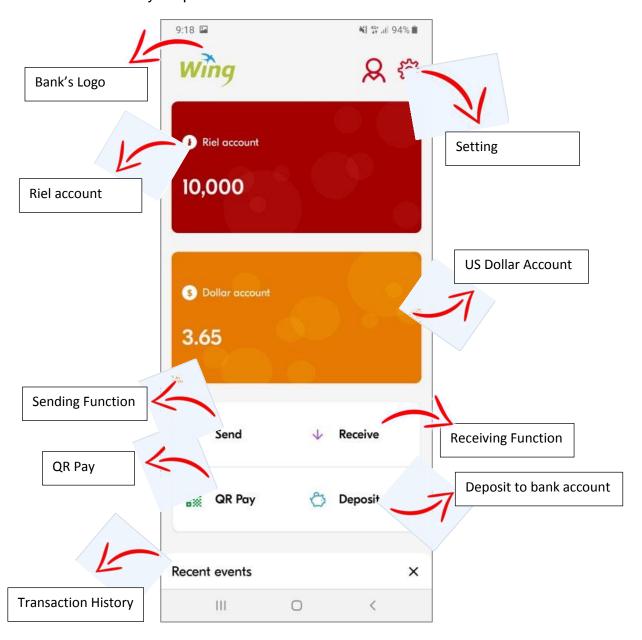## Generic Mobile Application

Send, Receive, QR Pay, Deposit Transactions and View History Guideline
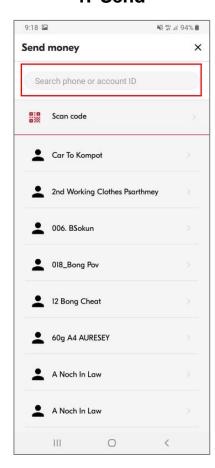
Generic Mobile Application

User Manual

With dual log-in option (PIN Code or Biometric-finger print) you can enjoy the most convenient access to Bakong and perform the following transactions:

1. Send/receive funds to/from you friends
2. Make payment in both currency
3. Deposit to your bank accounts
4. View your transaction history
5. Set your personal limit

Bank's Logo

Setting

Riel account

US Dollar Account

Sending Function

Receiving Function

QR Pay

Deposit to bank account

Transaction History

1. Send

You can send fund to your friend by browsing from your contact list or just key-in the phone number.
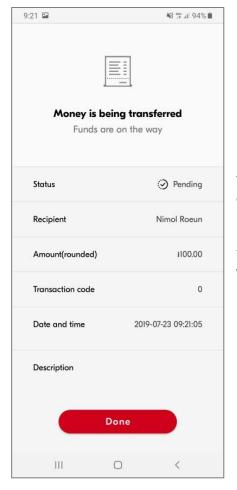
Search your friend's phone number or key-in the phone number in the search box.

User name of the registered phone number will display for your verification.

Choose currency account

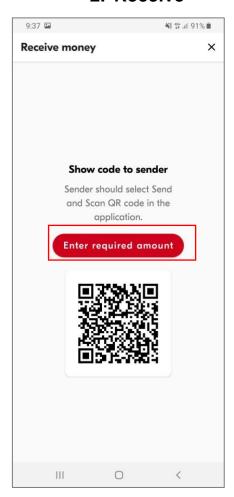Input the amount and description then click "Send"

Verify the fund transferred information then click "Done"

<ins>Note:</ins> you can transfer across the bank but you cannot transfer across currency (KHR-USD or USD-KHR).
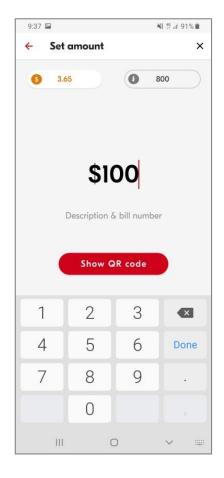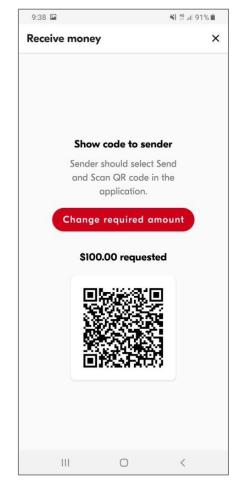
2. Receive

Go to "Receive" function to generate your personal QR code. You can choose either allow your sender to input the amount or you can also generate the QR code with requested amount.

To generate QR with requested amount click on "Enter required amount"
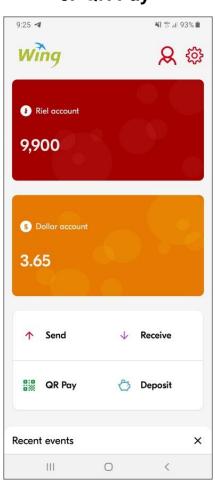
Choose currency account

Input the amount and description. Click "Show QR Code" to generate the new QR code with requested amount

Show the QR code to your friend or sender to scan and make payment.
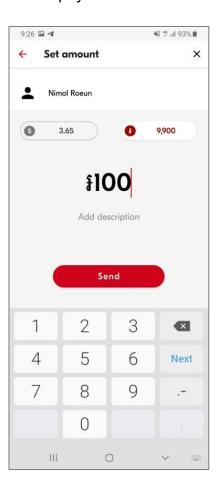
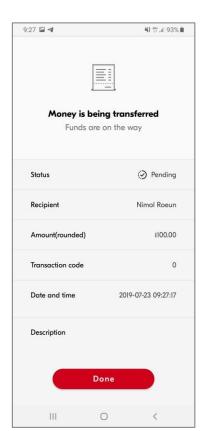## 3. QR Pay

Go to "QR Pay" function to make payment.

Scan QR code from the Merchants QR stand or your friend's QR Code/ receipt's QR Code.

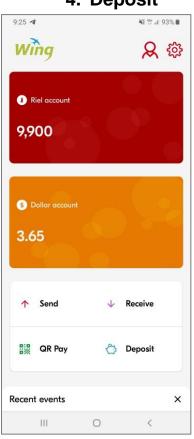Input the amount and description then click "Send"

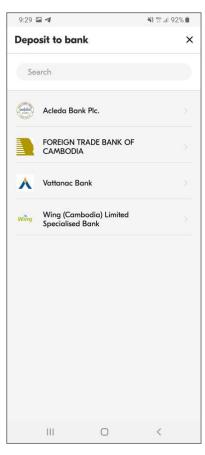Verify recipient name and amount then click "Confirm"

4. Deposit

Go to "Deposit" function to make deposit to your bank account.
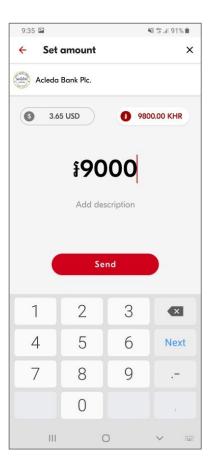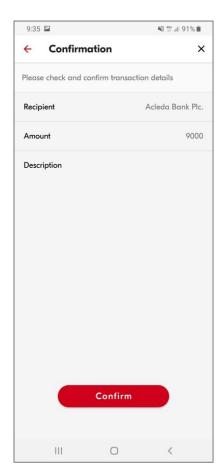

Select bank that you would like to deposit to

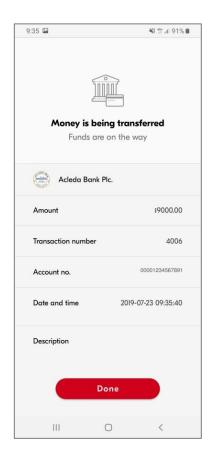Input the account number then click "Next"

Choose currency account

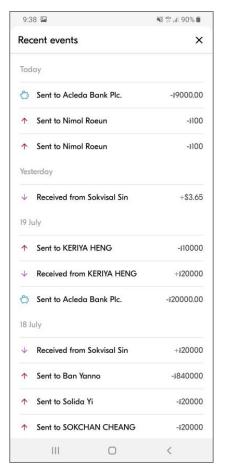Input your amount to deposit and description then click "Send"

Verify the information then click "Confirm"

5. Recent Events

View your transaction history by going to Recent event"

Click on the record to display the details of each transaction