

## Home Kit LH1 USER GUIDE

Listen to your Lynx Radio through your home stereo or powered speakers



LH1 Home Kit User Guide 111128a

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### Introduction to Lynx Home Dock

### Home Dock Buttons and Connections

The buttons and connections of the Home Dock are identified in the illustration below. The details of each begin below the illustration.





**ANT** (Silver): Connection for the Indoor/Outdoor Home Antenna.

**POWER** (Red): Connection for the Home Power Adapter.

AUDIO (Green): Connection for stereo system or powered speakers.

**Bluetooth Button**: Tap to enter *Bluetooth* connection mode. If connected, tap to disconnect. If previously connected, tap to reconnect without placing Lynx in the dock.

**Bluetooth Indicator Light**: Blinks slowly when in discoverable mode; blinks fast when connecting; is steady when connected.

## **Introduction to Lynx Home Dock**

### **Remote Control**

#### **Remote Control Button Functions**

The buttons of the Remote Control are identified in the illustration below. The details of each begin below the illustration.



Power Button: Press for 3 seconds to turn Lynx On; press and hold to turn Lynx Off.

#### **Pause and Replay Buttons:**

**Pause/Play button:** Pauses or resumes playing of the currently tuned channel.

**Rewind button**\*: Rewinds through content so you can hear-that-again. Tap to rewind to the beginning of a song or show segment. (Press+hold to continuously rewind through content.\*\*)

**Fast-Forward button\***: Advances through content until live radio is reached. Tap to advance to the next song or show segment. (Press+hold to continuously fast forward through content.\*\*)

\*Internet radio and Radio Replays for music channels are limited to 1 rewind and up to 5 skip forwards per hour (other channels may have same restrictions).

\*\*When listening to satellite radio.

**Numbers 1-5 Buttons**: Selects the corresponding favorite channel in the current favorite channel page on the Now Playing screen.

Numbers 6-0 Buttons: Selects the favorite channel page, i.e., 6=page 1, 7=page 2, etc.

Mute Button: Silences the audio.

**Direct Button:** Directly tunes a channel by entering the channel number with the number buttons.

Tune Up/Down Channels Buttons: Immediately tunes up or down the channels.

**Jump Button**\*\*: If configured for traffic/weather, jumps to the traffic/weather for the city you have selected. If configured for last channel, jumps to the channel to which you had previously been listening.

**FM Button** (*Power*Connect only): Advances through the FM presets. If no FM presets have been set, it opens the **FM Settings** screen.

## **Introduction to Lynx Home Dock**

#### **Remote Control Battery Replacement**

To replace the battery in the Remote Control, follow these steps:

1. Turn the Remote Control over and remove the battery cover. It is best if you remove the battery door by inserting your fingernail in the center of the gap between the door and the back of the remote. Apply a little pressure and the door will pop open.



2. Observe the orientation of the battery, then slide it out. The positive (+) side of the battery should face up, matching the positive (+) on the battery contact.



- 3. Replace it with a CR2025 battery.
- 4. Replace the battery cover.

### Choose a location for Lynx

When installing the Home Dock in your home, choose a location in close proximity to your stereo system or powered speakers, and also where the cable from the Indoor/Outdoor Home Antenna can reach the Home Dock. The location should be easily accessible and provide good visibility of the display, but should not be located where it will be in direct sunlight, which will affect the visibility of the display screen.

You will also need to decide whether you will be connecting your Home Dock to your stereo system using the provided Stereo Audio Cable, or directly to a set of powered speakers.

Some other factors to consider when installing your Home Dock, and are planning to use your Lynx in handheld mode:

- You will need to stay within range of your Wi-Fi network. Wi-Fi reception can vary depending upon the signal strength of the Wi-Fi network, and the physical surroundings.
- *Bluetooth* range is approximately 30 feet, but can vary depending upon the physical surroundings.

#### **Connect the Home Dock**

Make the connections to the Home Dock as follows:

1. Connect the Home Power Adapter to the **red POWER** connector at the rear of the dock, and plug it into an outlet.



2. Connect the Indoor/Outdoor Home Antenna to the **silver ANT** connector at the rear of the dock.



3. Place Lynx into the Home Dock. Orient Lynx so that it is parallel to the backrest, and then gently slide it down until it is seated.



4. Lynx will turn on automatically when inserted into the home dock (as long as the battery is inserted). If you need to manually power on Lynx, press the **Power** button on the top of Lynx for 3 seconds.

| $\langle \cdot \rangle$ | ····· •• |
|-------------------------|----------|
|                         |          |

5. Lynx will automatically connect via *Bluetooth*® to the dock. The *Bluetooth* Indicator Light will blink during the connection process, and remain on (solid, not blinking) when connected. If for any reason Lynx fails to connect to the dock, see the <u>Bluetooth</u> section of this User Guide for instructions on manually connecting to the dock.

The Home Dock can be connected to your stereo system, or to a set of powered speakers.

#### To Connect the SiriusXM Lynx Home Dock to Your Stereo System:

1. Using the provided Stereo Audio Cable, connect the single connector to the **green AUDIO** connector at the rear of the dock.



2. Connect the white left and red right Stereo Audio Cable connectors to any available audio input other than PHONO on your stereo system. (If your stereo's inputs are marked red and black, connect the white plug to the black input.)

Note: Most audio inputs are located on the back panel of the stereo system.

3. Turn the stereo system On, and set the input on the stereo system to match the input you have connected to, such as the AUX IN or LINE IN connection.

#### To Connect the SiriusXM Lynx Home Dock to Your Powered Speakers:

1. Connect the powered speakers to the **green AUDIO** connector at the rear of the dock.



- 2. Plug the powered speakers into a wall outlet.
- 3. Turn on the powered speakers.

### Install the Indoor/Outdoor Home Antenna

These steps are only necessary if you will be subscribing to SiriusXM satellite radio, and listening to satellite radio instead of SiriusXM internet radio in the home. The Indoor/Outdoor Home Antenna needs to installed so that it has a clear view toward the SiriusXM satellites in the south sky.

#### **Indoor Antenna Installation Instructions**

1. Open the antenna clamshell approximately half way, and place the antenna in a window that faces south. Place the antenna on the windowsill making sure it faces the glass and not the window frame. There should be nothing outside the window which would block the antenna's clear view of the sky, such as a house, a building, trees, or shrubs.

**Note:** When aiming the antenna through a window, be aware that blinds, screens, or any other non-glass elements such as thermal insulation can sometimes cause reception issues. If this is the case, you may want to use another window or place the antenna outside of the window.



Not sure which way is south? Think about where the sun rises (in the east) and sets (in the west). Then stand so that east is to your left and you'll be facing south. Is there a window in the direction you're facing? Place the antenna in that window.



**Tip:** Still not sure which way is south, or where to place your Indoor/Outdoor Home Antenna? Look up your location on an online mapping website that offers satellite views of street addresses where you can easily see which way is south, and what window may offer an unobstructed view of the sky.

 If you have not yet subscribed your Lynx to satellite radio, Lynx will automatically check the signal strength. If Signal Found is displayed, tap Continue to proceed with the audio check. If Lynx displays No Signal/Check Antenna, try repositioning the antenna in a different south facing window, and tap to check the signal strength again.



If your Lynx is has already been subscribed to satellite radio, tap **Home** (1), tap **>**, tap **Settings** (2), tap **About Lynx**, and tap **Connection status** to display the satellite and terrestrial signal strength. If there is little or no signal strength, try repositioning the antenna in a different south-facing window.

| Connection status            |         |
|------------------------------|---------|
| Radio ID                     | 0000000 |
| Satellite signal strength    |         |
| Terrestrial signal strength  |         |
| Wi-Fi status<br>Disconnected |         |
|                              |         |

- 3. Another easy method is to start at any window, then work from window to window in a simple pattern to find the window gives the best signal strength. Note that the antenna must also have an unobstructed view, with no trees or buildings blocking its aim.
- 4. Once you have found a suitable location for the antenna, route the antenna cable to the Home Dock. Be sure to avoid any obstructions that could crimp, kink, or twist the cable.

If you were unable to find an indoor location where the antenna could receive a signal, you will need to place it outdoors instead, facing the south sky. You can also go to www.siriusxm.com for additional help and support for installing the Indoor/ Outdoor Home Antenna.

#### **Outdoor Antenna Installation Instructions**

You may be able to achieve good reception by placing the antenna outside on a window ledge, on a porch, on a table, on a patio, etc. The location you choose should provide the antenna with a clear view of the southern sky.



The antenna's reception can also be tweaked by opening or closing the antenna clamshell, and turning the antenna. Tap **Home** (a), tap **Settings** (a), tap **About Lynx**, and tap **Connection status** to display the satellite and terrestrial signal strength.

| Connection status            |         |
|------------------------------|---------|
| Radio ID                     | 0000000 |
| Satellite signal strength    |         |
| Terrestrial signal strength  |         |
| Wi-Fi status<br>Disconnected |         |
|                              |         |

While observing the signal strength, make small adjustments to the angle of tilt of the clamshell until the highest possible signal strength is achieved. Also turn the antenna slightly to the right or left and observe if the signal strength increases. For each tweak, allow a few seconds in each position to determine if the signal strength increases.



If placing the antenna outside still does not give you a signal, then you'll have to mount the antenna outdoors on a soffit (see previous illustration), or on a wall of the house that has a clear view of the southern sky.



**Note:** You need to consider any potential hazards when you choose the mounting location, and consider professional installation. SiriusXM is not liable for any damages or injury.

To mount the antenna, you will need four screws (not included) with a 1/4" head (e.g., a #4 screw), and that are suitable for the material onto which you are affixing the antenna, (e.g., wood, metal, etc.). The screws should be spaced 1-3/8" apart horizontally and 1-1/8" vertically.



Once you have found a suitable location for the antenna, and mounted it, route the antenna cable to the Home Dock. Be sure you avoid any obstructions that could crimp, kink, or twist the cable. Use protective grommets wherever rough openings are encountered. Route the cable from the antenna location to the interior of the home, working the cable through the basement, under a window sill, etc., and make adjustments to take up cable slack as necessary. Connect the Indoor/Outdoor Home Antenna to the **silver ANT** connector at the rear of the dock.

**Tip:** If the Indoor/Outdoor Home Antenna's cable isn't long enough, visit <u>www.siriusxm.com/accessories</u> and select XM accessories, or your favorite retailer, to purchase a 50 ft. Home Antenna Extension Cable.

### Activate your SiriusXM Satellite Radio Subscription

When Lynx is in a the LH1 Home Dock, with the Indoor/Outdoor Home Antenna connected, you will be prompted to subscribe to satellite radio, if you have not yet subscribed. Be sure that you have installed the dock according to the instructions included with the Kit, and that you are at the Activation screen with good satellite signal strength. Keep Lynx docked and on throughout the activation process.

Follow the instructions on the screen to subscribe.

- 1. If Lynx is off, turn it on by pressing and holding the **Power** button **o** for 3 seconds. If prompted to take the tour tap **No thanks**.
- 2. To subscribe to SiriusXM satellite radio, you will need the Radio ID which can be found:
  - on the Activation screen
  - by tuning to channel 0
  - on a label on the bottom of the gift box
  - on the label inside the rear cover of Lynx

Note: The Radio ID does not use the letters I, O, S, or F.

3. Lynx should be displaying the Activation screen.

| To com  | plete activa | ation, you will ne | eed to call Si | iriusXM.  |
|---------|--------------|--------------------|----------------|-----------|
|         | Call         | - 1-866-635-       | 2349           |           |
|         | Please ha    | ve your credit c   | ard handy.     |           |
| Your Ra | dio ID is:   | 12345678           |                | <b></b> ] |

- 4. To subscribe:
  - By phone: Call 1-866-635-2349
  - Online: Go to www.siriusxm.com/activatenow
- Activation usually takes 10 to 15 minutes after you have completed the subscription process, but may take up to an hour. We recommend that Lynx remain on and in the dock until subscribed. Lynx will display a Subscription Updated message when it receives the activation signal. Once subscribed, you'll be able to tune to the channels in your subscription plan.



Hardware and subscription sold separately. Service will automatically renew for additional periods of the same length as the plan you choose, on the subscription package you choose (which may differ from the package which arrived with the radio) until you call us at 1-866-635-2349 to cancel. See our Customer Agreement for complete terms at www.siriusxm.com. Activation fee and other fees and taxes apply. All fees and programming are subject to change.

#### Activate your SiriusXM Internet Radio Subscription

In order to subscribe (or connect to Internet radio if you already are subscribed), you will need to connect to a Wi-Fi Internet connection, so be sure you are in a location where a Wi-Fi connection is available. If the Wi-Fi network is secured, you will need to know the password. Lynx should removed from the Home Dock during the activation.

- 1. If Lynx is off, turn it on by pressing and holding the **Power** button 🕑 for 3 seconds. If prompted to take the tour tap **No thanks**.
- 2. If you are not at the Home screen, tap **Home**
- 3. From the Home screen, tap **Internet 1**. You will be prompted that Wi-Fi is not connected. Tap **View Settings**.



4. Lynx will scan for and detect any Wi-Fi networks within its range and display them under Wi-Fi networks. If no Wi-Fi networks were detected, move to a location where there is a Wi-Fi network and tap **Scan for networks**.

**Note:** If your Wi-Fi network name (SSID) is hidden, refer to the section in the Lynx User Guide, *"Manually Connecting to a Wi-Fi Network"* for instructions on how to connect to the Wi-Fi network with a hidden name.

| Wi-Fi Settings  |  |
|---|--|
| Wi-Fi<br>Scanning   |  |
| Network notification<br>Notify me when an open network is available |  |
| Advanced  |  |
| Scan for networks<br>Manually scan for Wi-Fi networks               |  |
| Wi-Fi networks  |  |
|   |  |

5. Find your Wi-Fi network name in the list and tap it. If the network is secured, you will be prompted to enter the password. If you have entered a password, tap **Done**. Tap **Connect** and Lynx will connect to the Wi-Fi network.

| Wi-Fi netwo              | orks                                    |         |          |
|--------------------------|---|---------|----------|
| Your Wi-<br>Secured with | Fi Network<br>h WPA/WPA2 PSK            |         | 7        |
| A Neighb                 | oor's Wi-Fi Network                     | <       | <b>?</b> |
|                          |   |         |          |
|                          |   |         |          |
|                          |   |         |          |
|                          |   |         |          |
| Wi-Fi sett               |   |         | 1        |
| Wi Ei Op/                | O Your Wi-Fi N                          | letwork |          |
| WI-FI OII/               | Security WPA/WPA2                       | PSK     |          |
| Advanced                 | Signal strength <b>Exce</b><br>Password | llent   |          |
| Scan for r               |   |         |          |
| Wi-Fi networks           | Show password                           |         |          |
| Your Wi-F                |   |         | 6        |
| Secured with             | Connect                                 | Cancel  | 70       |

- 6. Once you have connected to the Wi-Fi network, and the Wi-Fi network shows **Connected to**... under the Wi-Fi network name, tap **Back ^** and then tap **Continue**.
- 7. If you are already subscribed to SiriusXM Internet radio, tap the area to the right of **Username** to display the on-screen keyboard. Enter your username, and then tap **Next** and enter your password. Tap **Done**, and tap **Login & Listen Now**. Skip ahead to step 11.

| SiriusXM Internet Radio Login  |  |  |
|--|--|--|
| Username: Enter Username   |  |  |
| Password: Enter Password   |  |  |
| Login & Listen Now   |  |  |
| Don't Have A Username & Password?  |  |  |
| Learn More Subscribe Now   |  |  |
| Activate Later   |  |  |
| Activation   |  |  |
| To complete activation, you will need to call SiriusXM.<br>Call - <b>1-866-635-2349</b><br>Please have your credit card han <u>dy.</u> |  |  |
| Call - <b>1-866-635-2349</b><br>Please have your credit card handy.  |  |  |
| Call - <b>1-866-635-2349</b><br>Please have your credit card handy.<br>Your Radio ID is: <b>12345678</b>                               |  |  |

- 8. If you are not yet subscribed to SiriusXM Internet radio, tap **Subscribe Now** and follow the instructions to subscribe. To subscribe to SiriusXM Internet radio, you will need the Radio ID which can be found:
  - on the Activation screen
  - by tuning to channel 0
  - on a label on the bottom of the gift box
  - on the label inside the rear cover of Lynx
  - Note: The Radio ID does not use the letters I, O, S, or F.
- 9. To subscribe:
  - By phone: Call 1-866-635-2349
  - Online: Go to www.siriusxm.com/activatenow
- 10. When you have subscribed and created your Internet radio username and password, tap **Continue**. Tap the area to the right of **Username** to display the on-screen keyboard. Enter your username, then tap **Next** and enter your password. Tap **Done** and tap **Login & Listen Now**.
- 11. Lynx will check your username and password and connect to SiriusXM Internet radio. If you entered them incorrectly, tap **Close** to try again.

| (((Sirius <b>XM</b> )))   |
|---|
| ¢<br>Checking User Credentials                                    |
|   |
| ▲ Invalid Login   |
| Your user name or password is invalid, please try again.<br>Close |
| Checking User Credentials   |

Hardware and subscription sold separately. Service will automatically renew for additional periods of the same length as the plan you choose, on the subscription package you choose (which may differ from the package which arrived with the radio) until you call us at 1-866-635-2349 to cancel. See our Customer Agreement for complete terms at www.siriusxm.com. Activation fee and other fees and taxes apply. All fees and programming are subject to change.

### Using the Lynx Home Dock

### **Bluetooth**<sup>®</sup>

The SiriusXM Lynx Home Dock incorporates *Bluetooth* and allows for a wireless stereo audio connection with your Lynx Radio. This allows you to take your Lynx out of the dock and carry it with you and manage your listening experience up to 30 feet away from your dock. (Listening to satellite radio, or using the Remote Control, requires Lynx to be inserted in the dock.)

You can also use *Bluetooth* to connect Lynx with a *Bluetooth* stereo audio streaming device which uses the A2DP profile, such as *Bluetooth* capable AV receivers, headphones, earbuds, speakers, etc.

#### To Automatically Connect Lynx to the SiriusXM Lynx Home Dock

Connecting your Lynx and SiriusXM Lynx Home Dock could not be easier. Simply insert your Lynx Radio into the dock and it will automatically connect.

1. Insert Lynx into the dock. Lynx must have *Bluetooth* turned on. (Tap **Home** (1), tap ), tap **Connect** (3), and tap **Bluetooth On/Off** to turn it on.)

2. The *Bluetooth* Indicator Light on the dock will blink rapidly 3 times and then remain on indicating that your Lynx is now connected.

#### To Reconnect Lynx to the SiriusXM Lynx Home Dock

There are two ways to reconnect Lynx to the dock when Lynx is not in the dock:

• Tap the **Bluetooth \*** button on the dock.



• Tap **Home** (1), tap , tap **Connect** (3), and tap the SiriusXM Lynx Home Dock name in the list.

#### To Manually Pair and Connect Lynx to the SiriusXM Lynx Home Dock

1. Tap the **Bluetooth** <sup>3</sup> button on the dock. The *Bluetooth* Indicator Light will blink slowly.

## **Using the Lynx Home Dock**



- 2. On Lynx, tap **Home** (1), tap **>**, tap **Connect** (3).
- From the Bluetooth Settings menu tap Bluetooth On/Off to turn it on, if it's not already on. A check mark
  will appear in the box at the right once *Bluetooth* is on. Tap Scan for devices and Lynx will scan for and show
  available *Bluetooth* devices under Bluetooth devices.

4. Tap the SiriusXM Lynx Home Dock name in the list. Lynx will connect with the dock. If successful, the **Connected to**... message will be displayed below dock name. The *Bluetooth* Indicator Light on the dock will blink rapidly 3 times during the connection process and then remain on indicating that your Lynx is now connected.

#### **Brightness**

Brightness adjusts the brilliance of the display screen. You can manually adjust the brightness, or have Lynx adjust the brightness automatically according to the ambient light.

There are two ways to access the brightness control when Lynx is in the Home Dock:

- Tap the **Power** button.
- Tap Home 🏠, tap >, tap Settings 🧐, tap Display, audio & power, tap Bluetooth Home Dock, and tap Brightness.

Drag the slider left or right to adjust the brightness, or tap Automatic brightness. When set, tap OK.



## **Using the Lynx Home Dock**

### **Display Timeout**

Display timeout is the amount of time that the display screen remains on, after the last time it was touched. Choices are **Never** (default), **30 seconds**, or **1**, **2**, **3**, **4**, or **5 minutes**.

Access the Display timeout control by tapping **Home** (1), tap , tap **Settings** (2), tap **Display, audio & power**, tap **Bluetooth Home Dock**, and tap **Display timeout**. Scroll up or down, and tap the desired timeout.



#### **Audio Level**

Audio level allows you to adjust the volume of Lynx to match the audio output level of other devices you may have connected to your stereo system, so that, when you switch between them, you don't have to adjust the stereo volume up or down. Audio level should not be used as a volume control, but as an adjustment control.

Access the Audio level control by tapping **Home** (1), tap , tap **Settings** (2), tap **Display**, **audio & power**, tap **Bluetooth Home Dock**, and tap **Audio level**. Adjust the audio level by dragging the slider left or right. When set, tap **Done**.



**Note:** The < and > volume button will also adjust the volume.

### Auto Off

Auto off sets the amount of time before Lynx turns itself off. This is useful if you are listening to Lynx as you fall asleep. Choices are **Never** (default), **30 minutes**, or **1**, **2**, or **3 hours**. If Auto off is on, and you touch any of the controls, or the display screen, the Auto off countdown will reset and begin over again.

Access the Auto off control by tapping **Home** (1), tap , tap **Settings** (2), tap **Display**, **audio** & **power**, tap **Bluetooth Home Dock**, and tap **Auto off**. Scroll up or down, and tap the desired time.

| Bluetooth Home Dock |   |
|---------------------|---|
| O Auto off          |   |
| Never               | 0 |
| 30 minutes          | 0 |
| 1 hour              | 0 |
| Cancel              |   |

As Lynx is about to turn off, you will be alerted with a count-down. If you wish Lynx to remain on, tap **Cancel**.

|       | Auto Off                                 |        |
|-------|--|--------|
|       | Your Lynx will power off in<br>5 seconds |        |
| My Fa |  | ıtl Ö  |
|       | Cancel                                   | Oldaşı |

# Troubleshooting

### Troubleshooting

### **Advisory Messages**

| Message  | Explanation  |
|--|--|
| Check Satellite Antenna                          | The satellite antenna is not connected to the dock. Connect the satellite antenna to the <b>ANT</b> connector on the dock.   |
|  | Lynx is not receiving the satellite signal from the satellite antenna.   |
|  | Verify that the antenna is correctly aimed at the satellites. Follow the antenna aiming instructions in this User Guide.   |
| No Satellite Signal                              | Make sure that the antenna cable is firmly and securely plugged into the dock, and that the antenna cable is not bent or broken.   |
|  | Turn Lynx Off, then On, to reset this message.   |
|  | If this message persists, the antenna cable may have been damaged.<br>Replace the antenna.   |
| Satellite Radio not available                    | To listen to satellite radio, Lynx has to be in a powered dock, with a properly installed satellite radio antenna connected and correctly aimed.   |
| Waiting for Satellite initialization             | Lynx is initializing and acquiring the satellite radio signal. Wait a moment for initialization to complete, and Lynx will begin playing satellite radio.  |
| Unsubscribed channel                             | You have attempted to tune to a channel which is not in your subscription plan. Upgrade your subscription, or tune to a channel in your subscription plan.   |
| Game Alert memory full<br>Show Alert memory full | You have attempted to add more than 100 Show Alerts or Game Alerts.<br>Game and Show alerts are limited to 100 each. Delete some old alerts<br>before adding new ones.                                 |
| Initializing Show Finder                         | Show Finder is being prepared for viewing. Wait a moment for initialization to complete.   |
| Show Finder is Off-Line                          | You have selected to view the Show Finder guide for a listening mode<br>which is not currently connected (satellite or Internet radio). Some of the<br>information in the guide may not be up to date. |
| This channel is locked                           | You have enabled Parental Control for channels with mature content (xL). Tap and enter your Lock Code to listen to the channel.  |
| Please wait                                      | Lynx is busy with a task. Wait a moment for Lynx to finish.  |
| Power your home dock                             | Power is disconnected from the Home Dock. The Home Dock needs power in order to play audio, and charge the battery. Connect the Home Power Adapter to the Home Dock.                                   |
| Preparing media                                  | The microSD card is being formatted. Wait for the formatting to finish.  |

| Pending Broadcast            | You have selected to listen to traffic and weather, but the traffic/weather for your selected city isn't being broadcast at the moment. Lynx will automatically tune the traffic and weather when the broadcast begins.           |
|------------------------------|---|
| Sustam undatos are available | SiriusXM has a system update for Lynx. Tap <b>OK</b> to install the system update, which will take several minutes, or tap <b>Remind Later</b> to install it at another time.   |
| System updates are available | When a system update is available, you can install it anytime by tapping <b>Home </b> (a), tap <b>&gt;</b> , tap <b>Settings</b> (2), tap <b>About Lynx</b> , tap <b>System update</b> , and tap <b>OK</b> to install the update. |
| Updating                     | Lynx is applying a software update. Do not power Lynx off until the updated has completed.  |

### **Problem Troubleshooting**

| Problem   | Solution  |
|---|---|
| Lyny will not turn on   | Is the battery installed in Lynx? Lynx will not turn on without the battery installed. Install the battery.   |
|   | The battery may be too discharged to power Lynx. Charge the battery, then trying turning Lynx on.   |
| I connected Lynx to my computer<br>to charge the battery, but it does<br>not charge.  | Lynx will not charge from the computer if it is in any audio playing mode. It's recommended that Lynx be turned off, or not in any audio playing mode.  |
|   | A gray icon indicates that the service is currently unavailable.  |
| The satellite and/or Internet icon on the home screen is gray, and I  | For satellite radio, Lynx must be in a powered dock, with the satellite antenna connected.  |
| cannot select it.   | For Internet radio, Lynx must be connected to a Wi-Fi network. To<br>listen, Lynx must also be connected to the SiriusXM Internet radio<br>service.   |
|   | Have you already activated your Lynx satellite radio subscription? If not, refer to <u>Activate your SiriusXM Satellite Radio Subscription</u> .  |
| I can only tune to channels 0 and<br>1 on satellite radio.<br>I don't receive all the satellite<br>radio channels to which I<br>subscribed. | If you have already activated your Lynx satellite radio subscription,<br>your Lynx may not have received the activation signal. While Lynx is<br>on and playing satellite radio, go to <u>http://www.siriusxm.com/refresh</u><br>and enter the Radio ID of your Lynx. Once you have entered the Radio<br>ID, the subscription information will be sent to your Lynx within 5<br>minutes. Lynx will display a <b>Subscription Updated</b> message when it<br>receives the activation signal. |
|   | You can find the Radio ID of your Lynx by tapping <b>Home</b> (a), tap >, tap <b>Settings</b> (2), and tap <b>My Account</b> .  |

# Troubleshooting

| Not all the channels on Internet                                   | The channel lineup differs slightly between satellite radio and Internet radio.  |
|--|--|
|  | Go to <u>www.siriusxm.com/channellineup</u> to view the channels available on SiriusXM satellite radio and Internet radio.   |
| I can't turn on Bluetooth or Wi-Fi.                                | Lynx is Airplane mode. Turn off Airplane mode. Tap <b>Home</b> (a), tap <b>&gt;</b> , tap <b>Settings</b> (2), tap <b>Wi-Fi &amp; Bluetooth</b> , and tap <b>Airplane mode On/Off</b> to turn it off.                  |
| Lynx does not show the Home  | Is <i>Bluetooth</i> turned on? Tap <b>Home </b> (), tap , tap <b>Settings</b> , tap <b>Wi-Fi &amp; Bluetooth</b> , and tap <b>Bluetooth On/Off</b> to turn it on.  |
| Dock.  | Is Airplane mode on? Tap <b>Home </b> (), tap , tap <b>Settings</b> (), tap <b>Wi-Fi</b><br>& <b>Bluetooth</b> , and tap <b>Airplane mode On/Off</b> to turn it off.   |
| Smart Start does not work.   | Have you turned off the Smart Start feature? Tap <b>Home</b> (a), tap >, tap <b>Settings</b> (2), and tap <b>My content</b> , and tap <b>Smart Start On/Off</b> to turn it on.   |
|  | Smart Start is only available for satellite radio, and available only for music channels.  |
| Start Now is grayed out when I<br>listen to satellite radio.       | The Start Now feature is available only for Internet Radio.  |
| Some channels are missing from the channel lists.                  | Did you hide channels? Hidden channels are not shown in any channel lists. Consult the Lynx User Guide for more information.   |
|  | Have you turned on the Radio Replays feature? Tap <b>Home</b> (a), tap <b>&gt;</b> , tap <b>Settings</b> (a), tap <b>My content</b> , and tap <b>Radio Replays On/Off</b> to turn it on.                               |
| Lynx is not saving any Radio<br>Replays.                           | Radio Replays are saved while listening to satellite radio.  |
| Lynx does not save Radio Replays<br>from all my favorite channels. | Have you saved any favorite channels? Radio Replays are saved from<br>the favorite channels currently displayed on the Now Playing screen,<br>and also from one favorite channel designated as a Preferred<br>Channel. |
|  | Some channels are ineligible for Radio Replays.  |
| I never get any Featured<br>Favorites.                             | Have you turned off the Featured Favorites feature? Tap <b>Home</b> (a), tap >, tap <b>Settings</b> (9), tap <b>My content</b> , and tap <b>Featured Favorites On/Off</b> to turn it on.                               |
|  | Featured Favorites are received when listening to Satellite Radio.   |

# Troubleshooting

|   | Have you set any Show Alerts and/or Game Alerts? Consult the Lynx<br>User Guide for more information.   |
|---|---|
| I don't receive any Show Alerts   | Have you turned off the alert notification feature?   |
| I don't receive any Game Alerts.  | For Show Alerts, Tap <b>Home </b> (a), tap >, tap <b>Settings</b> (a), tap <b>My</b> content, and tap <b>Show Alert On/Off</b> to turn it on.   |
|   | For Game Alerts, Tap <b>Home </b> (a), tap >, tap <b>Settings</b> (2), tap <b>My</b><br>content, tap <b>Game Alert</b> , and tap <b>Sports Alerts</b> to turn it on.  |
|   | The Lock Code cannot be recovered. It can only be removed by setting Lynx back to the factory defaults.   |
| I forgot my Lock Code.  | <b>Note:</b> When you do a factory reset, all configuration changes and adjustments you have made will be reset. All favorite channels, all show and game alerts, and all Radio Replays will be deleted. <b>Use with caution.</b> |
|   | Tap <b>Home </b> (a), tap >, tap <b>Settings</b> (a), tap <b>Reset &amp; erase</b> , and tap <b>Reset all settings</b> to reset Lynx to the factory defaults.   |
| I copied my songs to the microSD<br>card but some songs do not show<br>in the list. | Certain music file formats, and all music files with DRM, are not<br>compatible with Lynx. Consult the Lynx User Guide for more<br>information.   |