



DHL EXPRESS

# SERVICE & RATE GUIDE 2023

## SOUTH KOREA

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Ready to ship?  
Get a quote from [MyDHL+](#)



# CONNECTING YOUR WORLD

Operating in  
**220+**  
countries and  
territories worldwide



**320+**  
aircraft



**2,300+**  
flights per day



**34,600+**  
vehicles



**3,400+**  
facilities



**111,800+**  
Service Points

By the year 2050,  
Deutsche Post DHL Group  
aims to achieve net zero  
emissions logistics

MISSION 2050  
**ZERO EMISSIONS**  
**GOGREEN**

**523**  
million+  
shipments per year



**120,000+**  
employees

**370+**  
TAPA\* certifications



Figures are global and are approximate as of the end of 2021  
\*TAPA = Transported Asset Protection Association



# DEAR CUSTOMER

Welcome to the DHL Express Service and Rate Guide 2023. Use this guide to learn how DHL Express products, services and tools can meet your logistics needs. DHL Express is the global market leader and a specialist in Time Definite International (TDI) shipping and courier delivery. We have been building and continuously improving for over 50 years through our team of 120,000 Certified International Specialists, helping more than 2.7 million customers globally.

The world has been buffeted by COVID-19 since 2020. We are proud that DPDHL, having enabled supply chains to move more than 2.5 billion vaccine doses so far, continues to contribute to the solution – and we are adapting every day to a still-evolving situation. Apart from the pandemic, the Ukraine crisis has also added material complexity to global logistics.

In response to these and other uncontrollable events, we continue to make significant **investments** to reinforce the resilience of our global network and secure critical supply chains – thereby continuing to prove our ability to offer reliable services to our customers globally. As an example, we invested in the expansion of our air network, with new airline collaborations with Cargojet and Singapore Airlines in addition to the acquisition of six Boeing 777F aircraft. In South Korea in particular, Gwangju and Uiwang service centers were expanded and relocated to strengthen the local logistics network, and the Incheon Gateway, which will significantly increase Korea's logistics throughout, started a pilot operation. Investments like these allow us to grow the DHL network and improve service quality for you – our customer.

**Environmental responsibility** continues to be a pillar of our long-term strategy through the DPDHL Sustainability Roadmap. In 2022 we signed ground-breaking agreements with bp and Neste to increase our use of Sustainable Aviation Fuel (SAF). We continue to accelerate the electrification of our last-mile fleet while investing in next-generation technology such as the all-electric Alice airplane, designing and constructing carbon neutral buildings and offering a portfolio of green products. Read more about this on page 4 and on the DPDHL Sustainability portal.

As part of Strategy 2025, we continue to earmark **Digitalization** – which we define as the conscious application of technology and enablement of people, as a means to improve – as a key enabler to reach the next level of excellence for our customers, for our employees and to drive operational efficiency. Read about some of the key developments on pages 15 and 16 and how they benefit you. Try some of them out at MyDHL+ if you haven't already!

We strive to successfully continue our partnership and remain committed to supporting your business anytime and anywhere. **Globalization** remains a powerful force and we invite you to read the first edition of the global DHL Trade Growth Atlas report, which we hope will become a go-to resource for understanding and navigating shifts in the global trade landscape – see page 7 for more. Thank you for trusting us to be your Logistics Partner of Choice! Tell us how we can support you further – please reach out to us on MyDHL+ or by calling Customer Service on 1588-000.

Sincerely,

Byungkoo Han  
Country Manager  
DHL Express Korea



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# SUSTAINABILITY

Everything we do is to serve one purpose: **Connecting people, improving lives.** To fulfill this purpose, we need to make every dimension of our business sustainable. Our Sustainability Roadmap sets out our ambitions in three focus areas: Environment, Social and Governance (ESG). Find case studies and more details [here](#).



## CLEAN OPERATIONS FOR CLIMATE PROTECTION



### Leader in sustainable aviation

Sustainable Airline Fuel (SAF), one of the key ways to reduce CO<sub>2</sub> in aviation, is already in use in our network. Two landmark collaborations signed by DHL Express with bp and Neste in 2022 are expected to save some **two million tons** of carbon dioxide emissions over the aviation fuel cycle – equivalent to the annual greenhouse gas emissions of approx. 400,000 passenger cars. In this way, we are making significant steps towards our commitment to use **30%** of SAF blending for all air transport by 2030.

Looking even further ahead, DHL is already pioneering next-generation innovations: [read more about Alice](#), the all-electric plane.



### Green last-mile and line-haul

Electrify **60%** of last-mile delivery vehicles and increase share of sustainable fuels in line haul to more than **30%** by 2030.



### Carbon neutral buildings

Design **100%** of all new buildings to be carbon neutral.



### Green product portfolio

Offer green alternatives for **100%** of all core products and solutions.

## GREAT COMPANY TO WORK FOR ALL

- Attract and retain the best talent
- Strong 'Safety First' culture
- Diverse and inclusive workplace

## HIGHLY TRUSTED COMPANY

- Compliance as an integral part of daily business
- Effective governance set-up across our organization
- Like-minded and compliant suppliers and partners



# SERVICE OFFERING

## Export Services

## Import Services

## Enabling Your Growth

## Optional Services

## Surcharges

## Customs Services

Our core services are Time Definite International (TDI) and offer you secure door-to-door delivery of goods and documents to and from virtually every country and territory. Whether you need your shipments delivered at the start, middle or end of a business day, our services offer full track-and-trace visibility so you always know where your shipments are.

## EXPORT SERVICES

### DHL Express Worldwide

Our most popular product, DHL Express Worldwide, offers an end of business day delivery service around the world for pieces up to 70kg and shipments up to 3,000kg.

We deliver reliably and quickly to more global destinations across a single integrated network than any other express delivery company.

### DHL Express 12:00

With DHL Express 12:00 you will receive your shipments before 12 noon on the next possible business day. DHL Express 12:00 offers a money-back guarantee\* and allows for pieces up to 70kg and shipments up to 300kg.

### DHL Express 9:00 (10:30 to the USA)

Our premium time-definite service offers a delivery before 9:00 (10:30 to the USA) on lanes that guarantee either a next or second business day delivery. DHL Express 9:00 is offered to the majority of business centers in Europe, Asia and the Americas. DHL Express 9:00 features a money-back guarantee\* and is suitable for pieces up to 30kg and shipments up to 300kg.

### Our international services at a glance

	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00 (10:30 to the USA)
<b>Service description</b>	Delivery by the end of the next possible business day	Delivery before 12 noon on the next possible business day	Delivery before 9:00 (10:30 to the USA) on the next possible business day
<b>Money-back guarantee</b>	No	Yes*	Yes*
<b>Countries and territories covered</b>	More than 220	82	28
<b>Delivery attempts</b>	2	2	2
<b>Maximum piece weight (not on pallet)</b>	70kg	70kg	30kg
<b>Maximum pieces per shipment</b>	–	10	10
<b>Maximum piece dimensions (L x W x H)**</b>	120 x 80 x 80cm	120 x 80 x 80cm	120 x 80 x 80cm
<b>Maximum pallet weight</b>	1,000kg	Pallets not accepted	Pallets not accepted
<b>Maximum shipment weight</b>	3,000kg	300kg	300kg
<b>Maximum pallet dimensions (L x W x H)</b>	300 x 200 x 160cm	Pallets not accepted	Pallets not accepted

\*Additional terms and conditions apply – see [mydhl.express.dhl](https://mydhl.express.dhl) for details.

\*\*A shipment is deemed unacceptable if its packaging is absent or inadequate, or if transporting the shipment would present risks of damaging equipment, other packages or injuring personnel. DHL reserves the right to either not accept or return the shipment to the shipper. These network restrictions are subject to change with 30 days' notice.

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## IMPORT SERVICES

With the DHL Express Worldwide Import product, you can import shipments from over 220 countries and territories in the world. This is more than any other express delivery company can offer. What's more, customers in, say, the USA can order an import from China not just to the USA, but to any other destinations as well – we call this a Third Country shipment.

There is no need for local brokers or forwarders to get involved in any part of the process. You are in full control, and able to manage all aspects of your imports in a very simple way.

If you need a faster delivery, our DHL Express 12:00 service is available for import as well. You can order an import from another country, to be delivered to your country or any other destination, by using our dedicated electronic shipping solution for imports. You will have one account number, one invoice in a single currency and a fixed price that means you know exactly what you will pay.



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## GLOBAL TRADE AND YOU

A series of crises has put international trade at the center of the debate about economic growth and resilience. What are the current prospects for globalization and trade? Is there cause for concern? Is trade still an attractive source of growth? We deep dived into the data and conducted a thorough, fact-based analysis – and the results might just surprise you. In partnership with NYU Stern's Center for the Future of Management and its DHL Initiative on Globalization, the 'DHL Trade Growth Atlas' examines global trade growth trends and the trade patterns of 173 countries worldwide that combined make up more than 99% of world trade, GDP and population. Despite recent shocks and worsening macroeconomic conditions in much of the world, the study overall gives an upbeat assessment of the prospects for future trade growth.

We know the value of understanding the long-term global trade landscape for navigating short-term shifts in economic and trade growth. We help our customers make sense of what this means for their business to maximize the enormous potential of globalization and international trade.

**Global trade surprisingly resilient** through COVID-19 pandemic

**Trade likely to grow faster** in 2022 and 2023 than in previous decade

**Shift in mix of products** traded by advanced vs. emerging economies



## POWERING UP THE POTENTIAL OF INTERNATIONAL E-COMMERCE

### Discover and grow

Visit [dhl.com/discover](https://dhl.com/discover) to learn more about how DHL helps e-commerce companies ranging from start-ups to large enterprises, advising them on how to grow internationally. Our e-commerce focussed country guides, white papers such as 'The Ultimate B2B E-Commerce Guide', customer and trend research and market intelligence tools can enable you to better understand your customers and their shipping requirements to take the next step in your e-commerce journey.

### International e-commerce

We help our customers go global with ease and speed to maximize the enormous potential of international e-commerce. DHL supports our customers' international growth with:

- Global reach
- Express delivery options
- Flexible delivery options for receivers (see 'On Demand Delivery' on page 15)
- Duty billing options and customs expertise
- Consultative advice for our customers on how to increase sales and grow cross-border

### Fast, flexible and easy

Consumers expect everything 'on demand' – anytime, anywhere. DHL shipping options give customers a distinct competitive edge: over 90% of online consumers look at the available delivery options before going to the checkout, and their decision is influenced by delivery speed, flexibility and ease.



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## OPTIONAL SERVICES

[View charges](#)

DHL Express offers a wide range of optional services – from non-standard deliveries and billing options to climate neutral shipping.

### Dedicated Pickup and Delivery

If your business needs a dedicated vehicle to collect or deliver unusual shipments, or a pickup or delivery outside normal business hours, we can arrange this.

### Saturday Delivery

We offer Saturday delivery services to key cities in more than 70 countries.

### Shipment Value Protection

We recommend this comprehensive protection for your valuable or personal shipments, giving you peace of mind in the unlikely event of physical damage or loss.

### Extended Liability

If you are sending valuable documents such as passports, visa applications or regulatory certificates you can extend the DHL standard liability with this service. It provides coverage and compensation in the case of loss or damage.

### Direct Signature

If you are sending sensitive documents or high value contents you can request DHL to obtain a direct signature from the consignee or a representative at the delivery address. DHL will ensure your shipment is not re-directed, or delivered at an alternative address.

### Printed Invoice

This service is for customers who require a paper invoice where e-billing is the agreed standard. This service provides flexibility for a different invoicing method than what is already agreed.

### Residential Address

Customers shipping to a home or private residence can activate specific delivery options by designating the delivery address as residential. For such shipments, DHL Express will proactively notify the receiver via email or SMS about the shipment's progress. Receivers can then select the most suitable delivery option via [On Demand Delivery](#).

### GoGreen Climate Neutral

This service is for customers who need a reliable method to calculate their annual carbon emissions at a shipment level and subsequently offset these emissions through approved environmental programs. The whole process is verified annually by an independent body accredited by the Société Générale de Surveillance (SGS). DHL can also provide reports for either a high level estimate or a detailed carbon footprint.

### Change of Billing

This applies when a customer requests a change of defined billing information on an already issued invoice, which will result in a reissuing of the invoice and, in case of an account change, crediting of the old account and debiting of the new.

### Neutral Delivery

This service allows for the delivery of non-document shipments, without any value of the product being shared or exposed to the receiver, since the commercial invoice is removed prior to delivery.

## DUTY BILLING SERVICES

### Duty Tax Paid

At the customer's request, DHL clears the shipment at destination and arranges for the applicable import duties, taxes and regulatory charges to be invoiced to a specified DHL account at origin or third country, rather than the receiver of the shipment being billed at destination. The duty tax payer will be invoiced an extra charge based on a flat rate or a percentage of the fiscal charges that were paid.

### Duty Tax Importer

At the customer's request, DHL clears the shipment at destination and arranges for any applicable import duties, taxes and regulatory charges to be invoiced to the importer's specified DHL account at destination. The duty tax payer will be invoiced an extra charge based on a flat rate or a percentage of the fiscal charges that were advanced. The shipper must provide the importer's address details, tax ID and the account number to be billed.

### Duty Tax Receiver

This service covers any import of a non-document shipment for which DHL has used its own credit line with Customs to advance or guarantee the payment of duties, taxes or regulatory charges on behalf of importers and consumers with whom DHL has no contract. An extra charge based on a minimum rate or a percentage of the fiscal charges that were advanced or guaranteed is billed to the duty tax payer.

For a full list of optional services, please visit [mydhl.express.dhl](https://mydhl.express.dhl).

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## SURCHARGES

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In order to maintain a consistently high level of service, in specific circumstances DHL Express levies a surcharge for exceptional activities, ensuring that these surcharges are fair for all of our customers.

### Fuel Surcharge

This variable surcharge is applied to the weight charge of each shipment and any transportation related surcharges. It is derived from publicly available fuel oil indices that are also shown on the DHL Express website at [mydhl.express.dhl](http://mydhl.express.dhl). The charge is calibrated every month to the oil price that was current two months prior to the billing month.

### Remote Area

This surcharge applies when a shipment is collected from or delivered to a location that is distant or difficult to serve.

### Overweight Piece

A fixed surcharge is applied to every piece, including a pallet that exceeds a scale or volumetric weight of 70kg.

### Oversize Piece

This fixed surcharge applies to every piece, including a pallet, with a single dimension in excess of 120cm.

### Non-Stackable Pallet

This fixed surcharge is applied to every pallet within a shipment that cannot be stacked, either on request by the shipper, or because of its shape, content or packaging. This surcharge does not apply to pieces below 30kg.

### Dangerous Goods

DHL can carry acceptable quantities of dangerous goods or hazardous materials. Packages containing dangerous goods materials will be assessed and a service charge will be applied accordingly. Additional charges may also apply.

### Address Correction

This fixed surcharge is applied to any shipment that has an incorrect delivery address at the time of pickup and the delivery cannot be fulfilled after making efforts at the destination to determine the correct address.

### Data Entry

This fixed surcharge applies for each shipment consigned with non-electronic, paper based manual waybills. Electronic shipping documentation incurs no additional charges.

### Security Charges

Additional surcharges may apply when shipping from or to a destination country where DHL is operating at elevated risk due to continuous state of war, civil unrest, or continuous threats from terrorism (**Elevated Risk**), or when shipping from or to a destination country that is subject to trade restrictions imposed by the UN Security Council (**Restricted Destination**).

### Emergency Situation

A temporary surcharge, which allows us to cover operating cost increases due to an emergency situation out of DHL's control. Change in market dynamics and air capacity availability is reflected through regular price adjustments.

### Peak Season

A temporary surcharge, which allows us to cover part of the operating cost increases resulting from necessary network adjustments during Peak Season.

### Bulk Packaging and Plastic Flyer Stack

Charges apply for all DHL standard packaging items including plastic flyers provided in bulk or stacks.



For a full list of surcharges, please visit [mydhl.express.dhl](http://mydhl.express.dhl).

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## CUSTOMS SERVICES

DHL Express is the international specialist in shipping, with extensive knowledge and experience of dealing with customs topics worldwide. For your peace of mind, we provide a wide range of customs support for standard as well as non-routine customs-clearance processes. By making sure that clearance is a smooth and efficient process, we ensure your shipments arrive as quickly as possible, and leave you free to focus on your core business. With our online tool ([tas.dhl.com](https://tas.dhl.com)) we provide essential customs information to help you prepare your shipments.

### Broker Notification

At the importer's request, DHL will provide the necessary paperwork to the customer's designated broker to perform the import clearance and resume the delivery to the final destination once the clearance is completed. DHL is subsequently not responsible for the timeliness of the submission to customs or for the release of the shipment.

### Release to Broker

At the importer's request, the release of a DHL Express shipment to the customer's designated customs broker of choice. DHL will transfer the responsibility for a shipment and related customs documentation to the customer's nominated broker for clearance and last mile delivery.

### Bonded Storage

Storage charges apply when the shipment cannot be released by customs due to inaccurate or missing paperwork. Charges take effect three calendar days after the freight arrival date or broker notification, whichever is later. The charge applies to the duty and taxes payer.

### Export Declaration

Applies in countries where an export declaration is required for shipments containing controlled commodities or exceeding KRW 2,000,000 or a certain weight. Depending on origin country, shippers that submit a declaration online may avoid the local charge.

### Multiline Entry

A service charge will be assessed for multiline item entries with more than five lines. An example would be – one shipment with multiple products or multiple invoices. All products require identification and must be classified under separate harmonized tariff numbers.



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## PREPARING YOUR SHIPMENT: AS EASY AS 1-2-3

### 1 Shipment weight

- Please weigh and measure your shipment.
- If you are sending a large but lightweight shipment, where its volumetric (dimensional) weight exceeds its actual weight, the cost of the shipment is calculated on the space your consignment takes up on the aircraft. This is a standard IATA method. To calculate the volumetric weight of your shipment, simply multiply the length by height by width in centimeters, then divide the total sum by 5,000 for each piece in the shipment.
- Any piece in the shipment may be re-weighed and/or re-measured by DHL to confirm this calculation.

### 2 Documentation required: waybill

- All shipments sent with DHL Express need to have a fully completed DHL waybill or label securely attached to each piece. This will enable the successful movement of your shipment through the DHL network. Each waybill or label is individually numbered to allow you to track your shipment from collection through to delivery.
- Your shipment may also need to be accompanied by customs documentation, such as a commercial or proforma invoice, as well as additional paperwork depending on the contents and value of the shipment and the country you are sending to.

### 3 Documentation required: invoice

- A commercial or proforma invoice is required when sending non-document shipments to countries and territories outside your origin country or customs union. This is essentially a declaration containing all the details of a transaction and is used by customs authorities to assess if duties or taxes are payable.
- A commercial invoice is used when goods are part of a commercial transaction or intended for resale.
- A proforma invoice is used when sending goods of no commercial value (for example, when sending samples).



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## PREPARING YOUR SHIPMENT INVOICE

Your invoice will require the following details:

### 1. BANK DETAILS

These are the bank details that will be used for the transaction between the seller and buyer. These details are not required for non-commercial/proforma invoices.

### 2. DESCRIPTION

Generic or broad descriptions are no longer permitted and are likely to cause delays. Descriptions should include the items, how many there are, what they are made of, and what they will be used for. Describing items as ‘samples’, ‘parts’ or ‘electronics’ is not acceptable for customs classification, safety and security reasons. Instead of ‘electronics’, for example, use a description such as ‘television’.

### 3. COMMODITY CODE

This is the product identification code used by the exporting country to classify the goods to be exported. It assists clearance and avoids delays.

### 4. COUNTRY OF MANUFACTURE/ORIGIN

This relates to the place of manufacture, not the country of export. If items are manufactured in more than one country, please list the origins.

### 5. TOTAL DECLARED VALUE

This is the total value of the transaction for customs purposes based on the Incoterm selected. The total declared value should include freight and insurance charges if the seller is responsible for these two elements.

### 6. TYPE OF EXPORT

The options are: (1) Permanent; (2) Temporary; and (3) Repair & Return.

### 7. INCOTERM

Insert the Incoterm that best describes the terms of the transaction. For example, DAP (Delivered At Place).

### 8. REASON FOR EXPORT

This could be: For Sale; For Repair; After Repair; Gift; Sample; Personal Use Not For Resale; Replacement; Intercompany Transfer; or Personal Effects.

### Commercial invoice

Bank details

1.

Importer (bill to)

Full description of goods	Commodity code	Item quantity	Unit value [Currency]	Subtotal value [Currency]	Net weight	Country of manufacture/origin
2.	3.					4.
Freight						
Insurance						
Total declared value/currency				Total net weight/kg(s)		
Total pieces				Total gross weight/kg(s)		

Exporter

Tax ID/VAT number

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Date

Waybill number

Invoice number

Exporter code

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Receiver if different from Importer

Tax ID/VAT number

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Shipment reference

**6.** Type of export

**7.** Incoterms

**8.** Reason for export

I/We hereby certify that the information contained in this invoice is true and correct and that the contents of the shipments are as stated above.

Position in company

Signature

Company stamp



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## PACKAGING YOUR SHIPMENT

To ensure that your shipments travel safely and securely through the DHL Express global network, it is important that they are packaged and labeled correctly.

### Packaging guidelines

- If you are re-using envelopes or boxes, please ensure that old labels and markings are removed
- Securely fix a waybill to each piece in your shipment. The waybill can be thought of as the shipment's airline ticket and it will delay delivery if it becomes separated from your shipment
- The barcodes on the waybill are scanned at numerous points during your shipment's journey. Please ensure the barcode is flat and not covered by tape, shrinkwrap or strapping
- Place a waybill on the top or side of each piece in your shipment and please ensure it does not overlap the corners or edges of boxes
- Use adequate protective wrapping for fragile or delicate items and ensure they are packed as far away as possible from the corners of boxes
- To prevent injury to our employees, please pay special attention to the packaging of sharp items. There should not be any possibility of the contents piercing the packaging
- Any individual pieces over 70kg should be placed on a pallet. If you are sending a multi-piece shipment, it is not necessary to place the individual pieces on a pallet unless they exceed 70kg. For example, a shipment comprising four 25kg pieces does not have to be placed on a pallet

### DHL packaging

We offer a range of high-quality DHL-branded packaging items, suitable for shipping items of all shapes and sizes.

The items available include:

- Flyer bags
- Cardboard document envelopes
- Boxes in a range of sizes
- Tubes
- Bottle boxes

For more information please refer to the Packing Guide available on [mydhl.express.dhl](https://mydhl.express.dhl).

### Prohibited and Restricted Commodities

#### Prohibited Items

The following items will NOT be accepted for carriage by DHL. This list includes items which are prohibited for carriage by any law, regulation or statute of any federal, state or local government of any country from, to or through which the items may be carried. For international carriage there may be additional prohibited items specified by the country of destination. DHL may at its sole discretion refuse to carry other items not listed below.

- Bullion (of any precious metal)
- Cannabis
- Cash (legal tender – bank notes, currency notes and coins)
- Complete firearms, ammunition, explosives/explosive devices including inert explosives and test pieces, air guns, replica and imitation firearms
- Human remains or ashes in any form
- Hunting (animal) trophies, animal parts such as ivory and shark's fin, animal remains or ashes, or animal by-products and derived products not intended for human consumption, prohibited for movement by the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES) and/or local law
- Illegal goods, such as counterfeit goods and narcotics
- Live animals (including but not limited to mammals, reptiles, fish, invertebrates, amphibians, birds, insects, larvae and pupae)
- Loose lithium metal batteries under IATA PI968 section II
- Loose precious and semi-precious stones (cut or un-cut, polished or un-polished)



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## Preparing Your Shipment

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### Restricted Items

The following items will NOT be accepted for carriage unless otherwise agreed to by DHL. To obtain such agreement a business case will need to be conducted by DHL and the items approved for carriage will be recorded in writing with the customer.

- Air guns, tasers, imitation or replica firearms, firearm parts and replica ammunition (includes rifle butts, trigger mechanisms, screws/bolts etc which are manufactured for the sole purpose of creating a functional firearm)
- Antiques and works of art with a shipment value in excess of €500,000
- Banderols/Tax stickers with a shipment value in excess of €500,000
- Cigarettes, cigars, tobacco products and electronic cigarettes with a shipment value in excess of €500,000
- Commemorative coins and medals with an individual value or total shipment value of €2,000 or more are restricted for carriage
- Dangerous/hazardous goods including but not limited to perfumes, aftershaves, aerosols, flammable substances, dry ice, biological substances, UN classified dangerous goods and any goods specified as such under International Air Transport Association regulations (“IATA”), the

Agreement on Dangerous Goods by Road (“ADR”) or International Maritime Dangerous Goods (“IMDG”) regulations

- Financial and monetary commodities – examples include but are not limited to activated SIM cards for mobile phones, blank or activated credit or cash dispenser cards, blank checks, event tickets, lottery tickets, money or postal orders, pre-paid phone cards, tickets (blank stock), traveler’s checks, vouchers/tokens, unused stamps etc. Applicable to all shipments valued in excess of €500,000
- Furs
- Jewelry and watches and with individual values in excess of €5,000. The shipment must not exceed €100,000

## PAYING FOR YOUR SHIPMENT

You can pay for DHL Express services either with cash, a credit card or by bank transfer. You can open an account with DHL Express to pay via bank transfer; and all account customers receive invoices on a pre-agreed basis. For more details, please get in touch with a Customer Service Advisor at your local DHL Express office or go to [mydhl.express.dhl](http://mydhl.express.dhl).



# DIGITALIZATION

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Digitalization is one of the most important trends impacting logistics, and it is one of the key pillars of DPDHL's Strategy 2025. Through digitalization we bring benefits for our customers, our operations and our own people.

We invest continually in market-leading technologies to help our customers to manage and monitor shipments, create shipping labels, get quotes, schedule courier pickups, connect with us and more. Digitalizing our operations provides more transparency, allowing us to better anticipate and meet our customers' needs.

## ON DEMAND DELIVERY

DHL's On Demand Delivery tool keeps receivers informed of shipment progress, allowing them to reschedule, reroute, release or conveniently collect from a DHL Service Point. It is an innovative, easy-to-use, mobile-friendly service, especially for residential deliveries.

Designed to enhance the online shopper's experience, the service is available globally, meaning consistent service standards and a harmonized user experience.



[ondemand.dhl.com](http://ondemand.dhl.com)



Scheduled delivery



Signature release/leave your signature



Alternative address



Collect from Service Point



Vacation hold



Leave with neighbor or concierge

## DHL EXPRESS COMMERCE

Take your website international with DHL Express Commerce. Offer your customers all the benefits of DHL Express at your checkout in real-time. Import, manage and ship their orders quickly and efficiently with no complicated development. Add the power of DHL Express to your e-commerce business quickly and easily, giving you the competitive edge. DHL Express Commerce integrates with the biggest e-commerce platforms, including: Magento, Shopify, WooCommerce, Amazon and eBay.

## MYDHL+

[mydhl.express.dhl](http://mydhl.express.dhl)

MyDHL+ re-imagines the way the shipping business does business, by combining the tools and services our customers use most. With its mobile friendly and intuitive interface, customers can now import, export, schedule a pickup, track shipments and pay bills more quickly than ever – all in one visit, with one password and zero headaches. MyDHL+ makes it incredibly easy to navigate the complexities of international shipping.



## DHL EXPRESS MOBILE APP



The DHL Express Mobile app lets you track your shipments and manage your deliveries all in one place. You can locate the nearest DHL Service Point for parcel drop off or collection, and quickly check shipping rates too – right on your smartphone. Advanced GPS location services and camera barcode scanning are also available. Download DHL Express Mobile today, on Android or iOS.



# DIGITALIZATION

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 Connecting your World
 

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 Sustainability
 

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 Service Offering
 

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 How to Ship with DHL Express
 

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 ► Digitalization
 

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 Zones and Rates
 

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## DIGITAL ASSISTANT

Our Digital Assistant is a live chat helpdesk that offers a 24/7 service across multiple online channels and platforms, and in 41 languages, including Korean. It tracks your shipments, answers queries and directs you to FAQs.



[Chat with us now!](#)



## ROBOTICS

Driven by rapid technological advancements and increasing supply chain complexity, robotics solutions are entering the logistics environment, boosting productivity and driving zero-defect processes.

Robots are adopting more roles at DHL Express, assisting workers with the most repetitive and labor-intensive tasks and freeing them up to do higher-order, customer-facing activities. Examples include the use of articulated robotic arms for sorting inbound packages to last-mile delivery routes. We have four such robots in use globally, with this number set to double soon.

Our robots help get couriers out on the road faster – which means your parcels get delivered faster.



## DIGITAL TRUST

Logistics requires transferring data and content around the world and we embrace a responsibility to do this securely. Our standards led by our binding Corporate Rules and by our [Data Privacy Policy](#) apply throughout the DPDHL Group and are approved by the Supervisory Authorities. We maintain a comprehensive [Information Security](#) and [Data Protection](#) approach based on ISO/IEC 27001:2013 and GDPR, to ensure a high standard when managing customer information assets and personal data. We aim to provide a rapid response to any security incident via our 24x7 Cyber Defence Centre (CDC) with global coverage and our global DPO community.

DPDHL acts as controller in respect of any personal data it receives from customers and holds to effectively provide transportation services and in regard to the delivery of any shipments or documents that it processes to perform its contractual obligations. DPDHL will act as a data controller when an individual is executing their rights under privacy legislations.

## CUSTOMER SHIPPING INTEGRATION

Using EDI and XML Services enables you to incorporate DHL's online shipping capabilities into your own website, warehouse or customer service application. This provides global shipment tracking while making it faster and easier to access information about transit times, rates and courier bookings.

## SPECIFIC SOLUTIONS

DHL offers additional capabilities for businesses requiring more specialized solutions – for example, its Medical Express and Collect & Return services.

# ZONES AND RATES

Calculate the Price  
of Your Shipment

Optional  
Services

Surcharges

Customs  
Services

Service Capability  
and Rating Zones

Export  
Services

Import  
Services

## CALCULATE THE PRICE OF YOUR SHIPMENT



Determine which zone your destination is in (pages [19](#) & [20](#)) and whether yours is a document or non-document shipment.



Is your shipment international (page [5](#)) and how quickly do you want it to arrive?



Based on weight (page [11](#)), zone and speed, confirm your base price (pages [21](#) & [22](#) for exports and pages [23](#) & [24](#) for imports).



Add any optional services (page [8](#)) and check if any surcharges apply (page [9](#)).

Base price + Optional services + Surcharges = **Total price**

## OPTIONAL SERVICES

[View explanation](#)

Optional services	Charging method	Charge
Dedicated Pickup	Per shipment	KRW 2,000 per kg with minimum of KRW 10,000
Dedicated Delivery	Per shipment	KRW 2,000 per kg with minimum of KRW 100,000
Saturday Delivery	Per shipment	KRW 40,000
Shipment Value Protection	By shipment value	KRW 15,000 or 1% of stated shipment value if higher
Extended Liability	Per shipment	KRW 5,000
Direct Signature	Per shipment	KRW 7,000
Printed Invoice	Per invoice	KRW 4,000
Residential Address	Per shipment	KRW 4,000
GoGreen Climate Neutral	Per shipment	KRW 156 per kg
Change of Billing	Per invoice	KRW 15,000
Neutral Delivery	Per shipment	KRW 20,000
<b>Duty Billing Services</b>		
Duty Tax Paid	% of fiscal charges	2% of fiscal charges with minimum of KRW 30,000
Duty Tax Importer	% of fiscal charges	2% of fiscal charges with minimum of KRW 15,000 (excluding VAT)
Duty Tax Receiver	% of fiscal charges	2% of fiscal charges with minimum of KRW 15,000 (excluding VAT)

For a full list of optional services, please visit our website at [mydhl.express.dhl](https://mydhl.express.dhl).

# ZONES AND RATES

[Calculate the Price of Your Shipment](#)
[Optional Services](#)
[Surcharges](#)
[Customs Services](#)
[Service Capability and Rating Zones](#)
[Export Services](#)
[Import Services](#)

## SURCHARGES

[View explanation](#)

Surcharges	Charging method	Charge
Fuel Surcharge	Per shipment	Percentage of transportation and additional charges, as per index; details <a href="#">here</a>
Remote Area	Per shipment	KRW 500 per kg KRW 30,000 minimum per shipment
<b>Additional Handling</b>		
Overweight Piece	Per piece	KRW 120,000
Oversize Piece	Per piece	KRW 65,000
Non-Stackable Pallet	Per piece	KRW 330,000
<b>Dangerous Goods</b>		
Full Dangerous Goods	Per piece	KRW 120,000
Lithium Batteries Section II (966, 969)	Per piece	KRW 10,000
Excepted Quantities	Per piece	KRW 10,000
Limited Quantities	Per shipment	KRW 30,000
Dry Ice (UN1845)	Per piece	KRW 24,000
Address Correction	Per shipment	KRW 15,000
Data Entry	Per shipment	KRW 6,000
<b>Security Charges</b>		
Elevated Risk	Per shipment	KRW 25,000
Restricted Destination	Per shipment	KRW 50,000
<b>Packaging Items</b>		
Plastic Flyers	Per stack	KRW 30,000 per stack (100 flyers)
Bulk Packaging	Per stack	Variable by packaging type and quantity

## CUSTOMS SERVICES

[View explanation](#)

Customs services	Charging method	Charge
Broker Notification	Per shipment	KRW 15,000 (excluding VAT)
Release to Broker	Per shipment	KRW 50,000 (excluding VAT)
Bonded Storage	Per shipment, per day after three working days	KRW 10,000 per shipment and KRW 200 per kg (both per day after three working days, excluding VAT)
Export Declaration	Per shipment	KRW 15,000 (excluding VAT)
Multiline Entry	Rate per line, after five lines	KRW 5,000 (excluding VAT)

Please visit our website for a full list of [surcharges](#) and [customs services](#).

# ZONES AND RATES

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## SERVICE CAPABILITY AND RATING ZONES

Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports
Afghanistan	8				
Albania	7	✓			✓
Algeria	8	✓			✓
American Samoa	8	✓			✓
Andorra	6	✓			✓
Angola	8	✓	✓		✓
Anguilla	8	✓			✓
Antigua	8	✓			✓
Argentina	8	✓	✓		✓
Armenia	8	✓			✓
Aruba	8	✓			✓
Australia	4	✓	✓	✓	✓
Austria	6	✓	✓	✓	✓
Azerbaijan	8	✓			✓
Bahamas	8	✓			✓
Bahrain	7	✓	✓		✓
Bangladesh	4	✓			✓
Barbados	8	✓			✓
Belarus	8	✓			✓
Belgium	6	✓	✓	✓	✓
Belize	8	✓			✓
Benin	8	✓			✓
Bermuda	8	✓			✓
Bhutan	8	✓			✓
Bolivia	8	✓			✓
Bonaire	8	✓			✓
Bosnia and Herzegovina	7	✓			✓
Botswana	8	✓			✓
Brazil	8	✓	✓		✓
Brunei	3	✓			✓
Bulgaria	6	✓	✓		✓
Burkina Faso	8	✓	✓		✓
Burundi	8	✓			✓
Cambodia	3	✓	doc		✓
Cameroon	8	✓	✓		✓
Canada	5	✓	✓		✓
Canary Islands, The	7	✓			✓
Cape Verde	8	✓			✓
Cayman Islands	8	✓			✓
Central African Republic	8	✓			✓
Chad	8	✓			✓
Chile	8	✓	✓		✓
China, People's Republic	1	✓	doc		✓
Colombia	8	✓	✓	✓	✓
Comoros	8	✓			✓
Congo	8	✓	✓		✓
Congo, Democratic Rep. of	8	✓	✓		✓
Cook Islands	8	✓			✓
Costa Rica	8	✓	doc		✓
Cote d'Ivoire	8	✓	doc		✓
Croatia	6	✓			✓
Cuba	8	✓			✓
Curacao	8	✓			✓
Cyprus	6	✓	doc		✓
Czech Republic, The	6	✓	✓	✓	✓
Denmark	6	✓	✓	✓	✓
Djibouti	8	✓			✓
Dominica	8	✓			✓
Dominican Republic	8	✓			✓

Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports
Ecuador	8	✓			✓
Egypt	8	✓	doc		✓
El Salvador	8	✓			✓
Eritrea	8	✓			✓
Estonia	6	✓	✓		✓
Eswatini	8	✓			✓
Ethiopia	8	✓			✓
Falkland Islands	8	✓			✓
Faroe Islands	8	✓			✓
Fiji	8	✓			✓
Finland	6	✓	✓		✓
France	6	✓	✓	✓	✓
French Guiana	8	✓			✓
Gabon	8	✓	doc		✓
Gambia	8	✓			✓
Georgia	8	✓			✓
Germany	6	✓	✓	✓	✓
Ghana	8	✓			✓
Gibraltar	7	✓			✓
Greece	6	✓	✓		✓
Greenland	8	✓			✓
Grenada	8	✓			✓
Guadeloupe	8	✓			✓
Guam	8	✓			✓
Guatemala	8	✓	doc		✓
Guernsey	6	✓	✓	doc	✓
Guinea Republic	8	✓			✓
Guinea-Bissau	8	✓			✓
Guinea-Equatorial	8	✓			✓
Guyana (British)	8	✓			✓
Haiti	8	✓			✓
Honduras	8	✓			✓
Hong Kong SAR China	1	✓	✓	✓	✓
Hungary	6	✓	✓		✓
Iceland	8	✓	✓		✓
India	4	✓	doc		✓
Indonesia	3	✓	doc		✓
Iran, Islamic Rep. of	8	✓			✓
Iraq	8	✓			✓
Ireland, Rep. of	6	✓	✓	✓	✓
Israel	7	✓			✓
Italy	6	✓	✓	✓	✓
Jamaica	8	✓			✓
Japan	2	✓	✓		✓
Jersey	6	✓			✓
Jordan	8	✓	doc		✓
Kazakhstan	8	✓	✓		✓
Kenya	8	✓	✓		✓
Kiribati	8	✓			✓
Korea, D.P.R. of (North)	8				
Kosovo	7	✓			✓
Kuwait	7	✓	✓		✓
Kyrgyzstan	8	✓			✓
Lao P.D.R.	3	✓			✓
Latvia	6	✓			✓
Lebanon	8	✓	✓		✓
Lesotho	8	✓			✓
Liberia	8	✓			✓

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For transit times and the availability of DHL Express 12:00 and DHL Express 9:00 for your origin and destination address, please refer to the DHL Capability Tool at [dct.dhl.com](https://dct.dhl.com). Pieces with a single base length up to 300cm are accepted. Additional surcharges may apply.

# ZONES AND RATES

- Connecting Your World
- Sustainability
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- How to Ship with DHL Express
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- Calculate the Price of Your Shipment
- Optional Services
- Surcharges
- Customs Services
- Service Capability and Rating Zones
- Export Services
- Import Services

## SERVICE CAPABILITY AND RATING ZONES

Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports
Libya	8	✓			✓
Liechtenstein	6	✓	✓	✓	✓
Lithuania	6	✓	doc		✓
Luxembourg	6	✓	✓	✓	✓
Macau SAR China	1	✓	doc		✓
Madagascar	8	✓	✓		✓
Malawi	8	✓			✓
Malaysia	3	✓	✓		✓
Maldives	8	✓			✓
Mali	8	✓			✓
Malta	6	✓			✓
Marshall Islands	8	✓			✓
Martinique	8	✓			✓
Mauritania	8	✓			✓
Mauritius	8	✓			✓
Mayotte	8	✓			✓
Mexico	5	✓			✓
Micronesia, Fed. States of	8	✓			✓
Moldova, Rep. of	8	✓			✓
Monaco	6	✓	✓	✓	✓
Mongolia	8	✓			✓
Montenegro, Rep. of	7	✓			✓
Montserrat	8	✓			✓
Morocco	8	✓			✓
Mozambique	8	✓	doc		✓
Myanmar	3	✓			✓
Namibia	8	✓	doc		✓
Nauru, Rep. of	8	✓			✓
Nepal	8	✓			✓
Netherlands, The	6	✓	✓	✓	✓
Nevis	8	✓			✓
New Caledonia	8	✓			✓
New Zealand	4	✓	✓		✓
Nicaragua	8	✓	doc		✓
Niger	8	✓			✓
Nigeria	8	✓			✓
Niue	8	✓			✓
North Macedonia	7	✓			✓
Northern Mariana Islands	8	✓			✓
Norway	6	✓	✓		✓
Oman	7	✓			✓
Pakistan	4	✓	doc		✓
Palau	8	✓			✓
Panama	8	✓			✓
Papua New Guinea	4	✓			✓
Paraguay	8	✓	✓		✓
Peru	8	✓	doc		✓
Philippines, The	3	✓	✓	✓	✓
Poland	6	✓	✓	doc	✓
Portugal	6	✓	✓		✓
Puerto Rico	8	✓			✓
Qatar	7	✓	doc		✓
Reunion, Island of	8	✓			✓
Romania	6	✓	✓		✓
Russian Federation, The	8	✓			✓
Rwanda	8	✓			✓
Samoa	8	✓			✓
San Marino	6	✓			✓

Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports
Sao Tome & Principe	8	✓			✓
Saudi Arabia	7	✓	doc		✓
Senegal	8	✓			✓
Serbia, Rep. of	7	✓			✓
Seychelles	8	✓			✓
Sierra Leone	8	✓			✓
Singapore	1	✓	✓	✓	✓
Slovakia	6	✓	✓	✓	✓
Slovenia	6	✓	✓		✓
Solomon Islands	8	✓			✓
Somalia	8	✓			✓
Somaliland, Rep. (N. Somalia)	8	✓			✓
South Africa	8	✓	✓	✓	✓
South Sudan	8	✓			✓
Spain	6	✓	✓	doc	✓
Sri Lanka	4	✓			✓
St. Barthelemy	8	✓			✓
St. Eustatius	8	✓			✓
St. Helena	8	✓			✓
St. Kitts	8	✓			✓
St. Lucia	8	✓			✓
St. Maarten	8	✓			✓
St. Vincent	8	✓			✓
Sudan	8	✓			✓
Suriname	8	✓			✓
Sweden	6	✓	✓	✓	✓
Switzerland	6	✓	✓	✓	✓
Syria	8	✓			✓
Tahiti	8	✓			✓
Taiwan	1	✓	✓	✓	✓
Tajikistan	8	✓			✓
Tanzania	8	✓			✓
Thailand	3	✓	✓	✓	✓
Timor-Leste	8	✓			✓
Togo	8	✓			✓
Tonga	8	✓			✓
Trinidad and Tobago	8	✓			✓
Tunisia	8	✓			✓
Turkey	7	✓	✓		✓
Turkmenistan	8	✓			✓
Turks and Caicos Islands	8	✓			✓
Tuvalu	8	✓			✓
Uganda	8	✓	doc		✓
Ukraine	8	✓			✓
United Arab Emirates	7	✓			✓
United Kingdom	6	✓	✓	✓	✓
United States of America	5	✓	✓	10:30	✓
Uruguay	8	✓			✓
Uzbekistan	8	✓			✓
Vanuatu	8	✓			✓
Vatican City	6	✓	✓	✓	✓
Venezuela	8	✓			✓
Vietnam	3	✓	doc		✓
Virgin Islands (British)	8	✓			✓
Virgin Islands (US)	8	✓			✓
Yemen, Rep. of	8	✓			✓
Zambia	8	✓	✓		✓
Zimbabwe	8	✓			✓

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# ZONES AND RATES

Calculate the Price  
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## Export rates by zone and product

### DHL EXPRESS WORLDWIDE

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
Documents only up to 2kg								
0.5	48,800	51,400	52,100	60,600	62,500	67,700	76,100	89,300
1	72,900	73,200	77,600	88,100	89,300	109,500	120,600	141,600
1.5	96,000	100,200	106,300	116,200	117,600	146,100	162,800	195,400
2	119,100	127,200	135,000	144,300	145,900	182,700	205,000	249,200
Documents from 2.5kg and non-documents from 0.5kg								
0.5	116,300	121,700	122,300	127,100	128,200	137,800	144,700	187,500
1	132,500	138,500	139,100	144,900	146,200	168,400	179,200	227,300
1.5	140,800	148,500	152,600	159,500	160,900	191,600	207,600	261,100
2	149,100	158,500	166,100	174,100	175,600	214,800	236,000	294,900
2.5	157,100	168,400	179,300	187,900	189,500	237,500	263,900	327,300
3	163,600	177,400	190,800	201,000	202,700	256,700	288,100	357,200
3.5	170,100	186,400	202,300	214,100	215,900	275,900	312,300	387,100
4	176,600	195,400	213,800	227,200	229,100	295,100	336,500	417,000
4.5	183,100	204,400	225,300	240,300	242,300	314,300	360,700	446,900
5	189,600	213,400	236,800	253,400	255,500	333,500	384,900	476,800
5.5	195,600	220,000	247,200	265,000	267,400	351,000	407,000	505,600
6	201,600	226,600	257,600	276,600	279,300	368,500	429,100	534,400
6.5	207,600	233,200	268,000	288,200	291,200	386,000	451,200	563,200
7	213,600	239,800	278,400	299,800	303,100	403,500	473,300	592,000
7.5	219,600	246,400	288,800	311,400	315,000	421,000	495,400	620,800
8	225,600	253,000	299,200	323,000	326,900	438,500	517,500	649,600
8.5	231,600	259,600	309,600	334,600	338,800	456,000	539,600	678,400
9	237,600	266,200	320,000	346,200	350,700	473,500	561,700	707,200
9.5	243,600	272,800	330,400	357,800	362,600	491,000	583,800	736,000
10	249,600	279,400	340,800	369,400	374,500	508,500	605,900	764,800
10.5	255,400	285,200	348,400	378,600	383,600	525,500	626,600	791,700
11	261,200	291,000	356,000	387,800	392,700	542,500	647,300	818,600
11.5	267,000	296,800	363,600	397,000	401,800	559,500	668,000	845,500
12	272,800	302,600	371,200	406,200	410,900	576,500	688,700	872,400
12.5	278,600	308,400	378,800	415,400	420,000	593,500	709,400	899,300
13	284,400	314,200	386,400	424,600	429,100	610,500	730,100	926,200
13.5	290,200	320,000	394,000	433,800	438,200	627,500	750,800	953,100
14	296,000	325,800	401,600	443,000	447,300	644,500	771,500	980,000
14.5	301,800	331,600	409,200	452,200	456,400	661,500	792,200	1,006,900
15	307,600	337,400	416,800	461,400	465,500	678,500	812,900	1,033,800
15.5	313,400	343,200	424,400	470,600	474,600	695,500	833,600	1,060,700
16	319,200	349,000	432,000	479,800	483,700	712,500	854,300	1,087,600
16.5	325,000	354,800	439,600	489,000	492,800	729,500	875,000	1,114,500
17	330,800	360,600	447,200	498,200	501,900	746,500	895,700	1,141,400

Table continues overleaf

# ZONES AND RATES

Calculate the Price  
of Your Shipment

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## Export rates by zone and product

### DHL EXPRESS WORLDWIDE

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
17.5	336,600	366,400	454,800	507,400	511,000	763,500	916,400	1,168,300
18	342,400	372,200	462,400	516,600	520,100	780,500	937,100	1,195,200
18.5	348,200	378,000	470,000	525,800	529,200	797,500	957,800	1,222,100
19	354,000	383,800	477,600	535,000	538,300	814,500	978,500	1,249,000
19.5	359,800	389,600	485,200	544,200	547,400	831,500	999,200	1,275,900
20	365,600	395,400	492,800	553,400	556,500	848,500	1,019,900	1,302,800
20.5	373,400	403,900	503,400	565,300	569,100	867,400	1,040,200	1,329,100
21	381,200	412,400	514,000	577,200	581,700	886,300	1,060,500	1,355,400
21.5	389,000	420,900	524,600	589,100	594,300	905,200	1,080,800	1,381,700
22	396,800	429,400	535,200	601,000	606,900	924,100	1,101,100	1,408,000
22.5	404,600	437,900	545,800	612,900	619,500	943,000	1,121,400	1,434,300
23	412,400	446,400	556,400	624,800	632,100	961,900	1,141,700	1,460,600
23.5	420,200	454,900	567,000	636,700	644,700	980,800	1,162,000	1,486,900
24	428,000	463,400	577,600	648,600	657,300	999,700	1,182,300	1,513,200
24.5	435,800	471,900	588,200	660,500	669,900	1,018,600	1,202,600	1,539,500
25	443,600	480,400	598,800	672,400	682,500	1,037,500	1,222,900	1,565,800
25.5	451,400	488,900	609,400	684,300	695,100	1,056,400	1,243,200	1,592,100
26	459,200	497,400	620,000	696,200	707,700	1,075,300	1,263,500	1,618,400
26.5	467,000	505,900	630,600	708,100	720,300	1,094,200	1,283,800	1,644,700
27	474,800	514,400	641,200	720,000	732,900	1,113,100	1,304,100	1,671,000
27.5	482,600	522,900	651,800	731,900	745,500	1,132,000	1,324,400	1,697,300
28	490,400	531,400	662,400	743,800	758,100	1,150,900	1,344,700	1,723,600
28.5	498,200	539,900	673,000	755,700	770,700	1,169,800	1,365,000	1,749,900
29	506,000	548,400	683,600	767,600	783,300	1,188,700	1,385,300	1,776,200
29.5	513,800	556,900	694,200	779,500	795,900	1,207,600	1,405,600	1,802,500
30	521,600	565,400	704,800	791,400	808,500	1,226,500	1,425,900	1,828,800
Multiplier rate per 1kg								
30.1 - 70.0	16,900	18,300	22,900	26,500	27,100	40,900	46,200	59,100
70.1 - 300.0	16,900	18,300	22,900	26,500	27,100	40,900	46,200	59,100
300.1 - 3,000*	16,900	18,300	22,900	26,500	27,100	40,900	46,200	59,100

**DHL Express 12:00** – Guaranteed delivery before 12:00 on the next possible working day to over 82 countries worldwide. Add KRW 20,000 to the DHL Express Worldwide prices.

**DHL Express 9:00 (10:30 to the USA)** – Guaranteed delivery before 9:00 on the next possible working day to over 28 countries worldwide. Add KRW 40,000 (KRW 30,000 for DHL Express 10:30) to the DHL Express Worldwide prices.

Weights are rounded up to the nearest 0.5kg for shipments up to 30kg, and to the nearest 1kg thereafter.

Rates are in KRW and exclude customs duties, taxes, clearance-related charges, VAT and all surcharges. Terms and conditions apply – see [mydhl.express.dhl](https://mydhl.express.dhl) for details.

\*DHL Express does not accept shipments exceeding 3,000kg, or containing pieces exceeding 1,000kg or 300cm in length, and/or not meeting DHL standards for packing. Refer to our Packing Guide on [mydhl.express.dhl](https://mydhl.express.dhl). These network restrictions are subject to change with 30 days' notice.

# ZONES AND RATES

Calculate the Price  
of Your Shipment

Optional  
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Surcharges

Customs  
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Service Capability  
and Rating Zones

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Services

Import  
Services

## Import rates by zone and product

### DHL EXPRESS WORLDWIDE IMPORT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
Documents only up to 2kg								
0.5	56,100	59,100	59,900	69,700	71,900	77,900	87,500	102,700
1	83,800	84,200	89,200	101,300	102,700	126,000	138,700	162,800
1.5	110,400	115,300	122,200	133,600	135,200	168,100	187,200	224,700
2	137,000	146,400	155,200	165,900	167,700	210,200	235,700	286,600
Documents from 2.5kg and non-documents from 0.5kg								
0.5	133,800	140,000	140,500	146,200	147,400	158,500	166,400	215,600
1	152,400	159,300	159,800	166,700	168,100	193,700	206,100	261,400
1.5	162,000	170,900	175,300	183,400	185,000	220,400	238,800	300,300
2	171,600	182,500	190,800	200,100	201,900	247,100	271,500	339,200
2.5	180,800	193,800	206,000	216,000	217,900	273,200	303,600	376,500
3	188,200	204,000	219,300	231,100	233,100	295,300	331,400	410,900
3.5	195,600	214,200	232,600	246,200	248,300	317,400	359,200	445,300
4	203,000	224,400	245,900	261,300	263,500	339,500	387,000	479,700
4.5	210,400	234,600	259,200	276,400	278,700	361,600	414,800	514,100
5	217,800	244,800	272,500	291,500	293,900	383,700	442,600	548,500
5.5	224,800	252,300	284,400	304,800	307,600	403,800	468,100	581,600
6	231,800	259,800	296,300	318,100	321,300	423,900	493,600	614,700
6.5	238,800	267,300	308,200	331,400	335,000	444,000	519,100	647,800
7	245,800	274,800	320,100	344,700	348,700	464,100	544,600	680,900
7.5	252,800	282,300	332,000	358,000	362,400	484,200	570,100	714,000
8	259,800	289,800	343,900	371,300	376,100	504,300	595,600	747,100
8.5	266,800	297,300	355,800	384,600	389,800	524,400	621,100	780,200
9	273,800	304,800	367,700	397,900	403,500	544,500	646,600	813,300
9.5	280,800	312,300	379,600	411,200	417,200	564,600	672,100	846,400
10	287,800	319,800	391,500	424,500	430,900	584,700	697,600	879,500
10.5	294,400	326,700	400,300	435,100	441,400	604,300	721,400	910,500
11	301,000	333,600	409,100	445,700	451,900	623,900	745,200	941,500
11.5	307,600	340,500	417,900	456,300	462,400	643,500	769,000	972,500
12	314,200	347,400	426,700	466,900	472,900	663,100	792,800	1,003,500
12.5	320,800	354,300	435,500	477,500	483,400	682,700	816,600	1,034,500
13	327,400	361,200	444,300	488,100	493,900	702,300	840,400	1,065,500
13.5	334,000	368,100	453,100	498,700	504,400	721,900	864,200	1,096,500
14	340,600	375,000	461,900	509,300	514,900	741,500	888,000	1,127,500
14.5	347,200	381,900	470,700	519,900	525,400	761,100	911,800	1,158,500
15	353,800	388,800	479,500	530,500	535,900	780,700	935,600	1,189,500
15.5	360,400	395,700	488,300	541,100	546,400	800,300	959,400	1,220,500
16	367,000	402,600	497,100	551,700	556,900	819,900	983,200	1,251,500
16.5	373,600	409,500	505,900	562,300	567,400	839,500	1,007,000	1,282,500
17	380,200	416,400	514,700	572,900	577,900	859,100	1,030,800	1,313,500

Table continues overleaf

# ZONES AND RATES

Calculate the Price  
of Your Shipment

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Surcharges

Customs  
Services

Service Capability  
and Rating Zones

Export  
Services

Import  
Services

## Import rates by zone and product

### DHL EXPRESS WORLDWIDE IMPORT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
17.5	386,800	423,300	523,500	583,500	588,400	878,700	1,054,600	1,344,500
18	393,400	430,200	532,300	594,100	598,900	898,300	1,078,400	1,375,500
18.5	400,000	437,100	541,100	604,700	609,400	917,900	1,102,200	1,406,500
19	406,600	444,000	549,900	615,300	619,900	937,500	1,126,000	1,437,500
19.5	413,200	450,900	558,700	625,900	630,400	957,100	1,149,800	1,468,500
20	419,800	457,800	567,500	636,500	640,900	976,700	1,173,600	1,499,500
20.5	428,900	467,400	579,800	650,200	655,400	998,500	1,196,900	1,529,700
21	438,000	477,000	592,100	663,900	669,900	1,020,300	1,220,200	1,559,900
21.5	447,100	486,600	604,400	677,600	684,400	1,042,100	1,243,500	1,590,100
22	456,200	496,200	616,700	691,300	698,900	1,063,900	1,266,800	1,620,300
22.5	465,300	505,800	629,000	705,000	713,400	1,085,700	1,290,100	1,650,500
23	474,400	515,400	641,300	718,700	727,900	1,107,500	1,313,400	1,680,700
23.5	483,500	525,000	653,600	732,400	742,400	1,129,300	1,336,700	1,710,900
24	492,600	534,600	665,900	746,100	756,900	1,151,100	1,360,000	1,741,100
24.5	501,700	544,200	678,200	759,800	771,400	1,172,900	1,383,300	1,771,300
25	510,800	553,800	690,500	773,500	785,900	1,194,700	1,406,600	1,801,500
25.5	519,900	563,400	702,800	787,200	800,400	1,216,500	1,429,900	1,831,700
26	529,000	573,000	715,100	800,900	814,900	1,238,300	1,453,200	1,861,900
26.5	538,100	582,600	727,400	814,600	829,400	1,260,100	1,476,500	1,892,100
27	547,200	592,200	739,700	828,300	843,900	1,281,900	1,499,800	1,922,300
27.5	556,300	601,800	752,000	842,000	858,400	1,303,700	1,523,100	1,952,500
28	565,400	611,400	764,300	855,700	872,900	1,325,500	1,546,400	1,982,700
28.5	574,500	621,000	776,600	869,400	887,400	1,347,300	1,569,700	2,012,900
29	583,600	630,600	788,900	883,100	901,900	1,369,100	1,593,000	2,043,100
29.5	592,700	640,200	801,200	896,800	916,400	1,390,900	1,616,300	2,073,300
30	601,800	649,800	813,500	910,500	930,900	1,412,700	1,639,600	2,103,500
Multiplier rate per 1kg								
30.1 - 70.0	19,600	21,000	26,300	30,800	31,300	47,000	53,100	68,000
70.1 - 300.0	19,600	21,000	26,300	30,800	31,300	47,000	53,100	68,000
300.1 - 3,000*	19,600	21,000	26,300	30,800	31,300	47,000	53,100	68,000

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